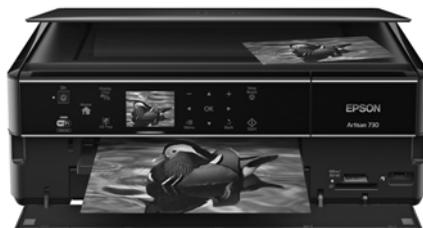


# Artisan® 730



## Quick Guide

About Your Product . . . . .	2
Using Special Papers . . . . .	5
Copying a Document or Photo . . . . .	7
Printing From a Memory Card . . . . .	9
Printing From Your Computer . . . . .	11
Scanning a Document or Photo . . . . .	15
Maintaining Your Product . . . . .	18
Solving Problems . . . . .	24
Notices . . . . .	30

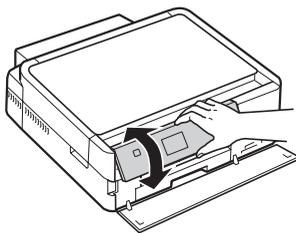
# About Your Product

After you set up your Artisan® 730 (see the *Start Here* sheet), turn to this *Quick Guide* and your online *User's Guide* for instructions on using your product.

Features	Where to find information
Copy and scan from the easy-to-use touch panel.	See this <i>Quick Guide</i> for the basics. See the online <i>User's Guide</i> for details.
Easy networking—Wi-Fi and Ethernet®.	See the <i>Start Here</i> sheet and the online <i>User's Guide</i> .
Print photos from a USB flash drive, external hard drive, or CD burner.	See the online <i>User's Guide</i> for details.
Create professional coloring books, greeting cards, note paper, and more.	
Copy files to and from your computer with the built-in memory card reader.	
Wireless printing from mobile devices with Epson Connect.	See <a href="http://www.epson.com/connect">www.epson.com/connect</a>

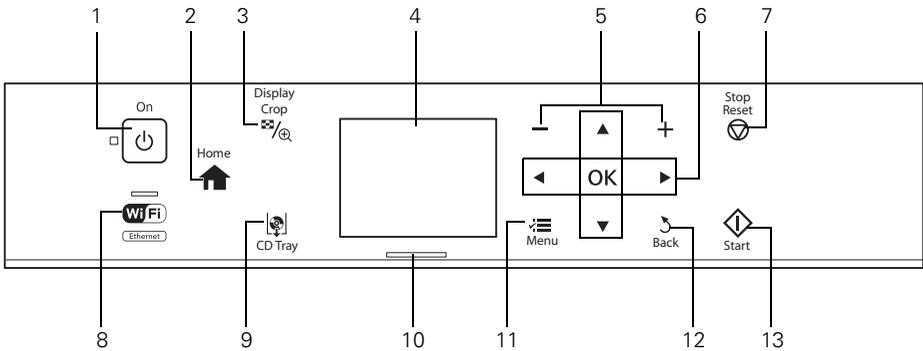
## Adjusting the Control Panel

The control panel is adjustable. Raise or lower it to the desired angle as shown.



# Using the Touch Panel

The touch panel makes it easy to use all the features of your product. To save energy, the screen goes dark after several minutes of inactivity. Touch the screen to wake it up.



Number	Description
1	Turns product on/off
2	Returns to the Home menu
3	Changes the view of photos or crops photos
4	LCD screen shows menus and status
5	Sets the number of copies
6	Use the arrow keys and <b>OK</b> button to navigate menus
7	Stops copying/printing/scanning or resets settings
8	Shows wireless network status
9	Ejects and closes the CD/DVD tray
10	Blue status light
11	Displays detailed settings for each mode
12	Cancels/returns to the previous menu
13	Starts copying/printing/scanning

**Caution:** Press the touch panel gently with the tip of your finger; don't press too hard or use sharp objects.

The touch panel displays only the buttons that are available for the task you are working on.

- Press ◀ or ▶ to view more photos or access more options.
- Press 🏠 Home to return to the Home screen.

- Press  **Menu** to make special settings. The touch panel retains the settings from the last time it was used. If you want to start over, simply press  **Stop/Reset** to clear settings for the mode you're using.
- The blue status light at the bottom of the touch panel flashes when the product is printing or performing routine maintenance. If it flashes rapidly, check the product for error messages.

**Tip:** To turn off the “beep” heard when you press a button, or to reduce its volume, press  or  to select  **Setup**, press **OK > Printer Setup > OK > Sound > OK**, and adjust one of the settings.

You may see the following icons on the screen:

Icon	Meaning
	The product is connected to a wired network.
	The product is connected to a wireless network.

# Using Special Papers

Epson offers a wide array of high quality papers, making it easy to maximize the impact of your documents, photos, presentations, and creative projects.

You can purchase genuine Epson ink and paper at Epson Supplies Central® at [www.epson.com/ink3](http://www.epson.com/ink3) (U.S. sales) or [www.epson.ca](http://www.epson.ca) (Canadian sales). You can also purchase supplies from an Epson authorized reseller. To find the nearest one, call 800-GO-EPSON (800-463-7766).

Paper name	Size	Part number	Sheet count
Epson Ultra Premium Photo Paper Glossy	4 × 6 inches (102 × 152 mm)	S042181 S042174	60 100
	5 × 7 inches (127 × 178 mm)	S041945	20
	8 × 10 inches (203 × 254 mm)	S041946	20
	Letter (8.5 × 11 inches [216 × 279 mm])	S042182 S042175	25 50
Epson Ultra Premium Photo Paper Luster	Letter (8.5 × 11 inches [216 × 279 mm])	S041405	50
Epson Premium Photo Paper Glossy	4 × 6 inches (102 × 152 mm)	S041808 S041727	40 100
	5 × 7 inches (127 × 178 mm)	S041464	20
	8 × 10 inches (203 × 254 mm)	S041465	20
	Letter (8.5 × 11 inches [216 × 279 mm])	S042183 S041667	25 50
Epson Premium Photo Paper Semi-gloss	4 × 6 inches (102 × 152 mm)	S041982	40
	Letter (8.5 × 11 inches [216 × 279 mm])	S041331	20
Epson Photo Paper Glossy	4 × 6 inches (102 × 152 mm)	S041809 S042038	50 100
	Letter (8.5 × 11 inches [216 × 279 mm])	S041141 S041649 S041271	20 50 100
	Letter (8.5 × 11 inches [216 × 279 mm])	S041341	50
Epson Premium Presentation Paper Matte	8 × 10 inches (203 × 254 mm)	S041467	50
	Letter (8.5 × 11 inches [216 × 279 mm])	S041257 S042180	50 100
Epson Premium Presentation Paper Matte Double-sided	Letter (8.5 × 11 inches [216 × 279 mm])	S041568	50

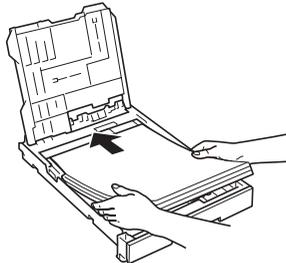
Paper name	Size	Part number	Sheet count
Epson Presentation Paper Matte	Letter (8.5 × 11 inches [216 × 279 mm])	S041062	100
	Legal (8.5 × 14 inches [216 × 356 mm])	S041067	100
Epson Bright White Paper	Letter (8.5 × 11 inches [216 × 279 mm])	S041586	500
Epson Photo Quality Self-adhesive Sheets	A4 (8.3 × 11.7 inches [210 × 297 mm])	S041106	10
Epson Iron-on Cool Peel Transfer paper	Letter (8.5 × 11 inches [216 × 279 mm])	S041153	10

**Note:** Media availability varies by country.

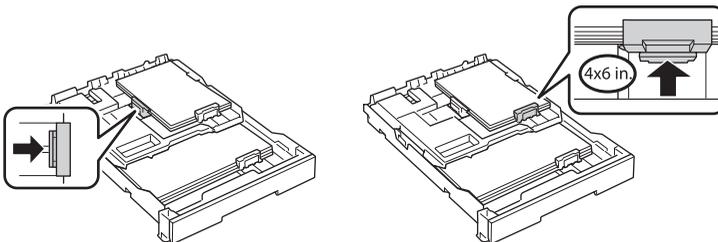
For detailed paper loading instructions, see the *Start Here* sheet or online *User's Guide*.

For best results:

- Load letterhead or pre-printed paper facedown, with the top edge at the back of the paper cassette, making sure the paper is under the edge guides.



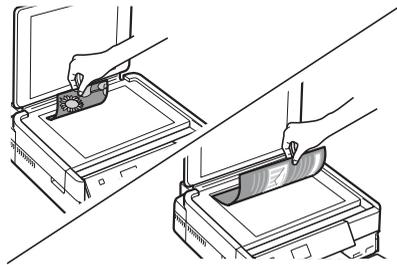
- Make sure the paper stack fits under the left and front edge guides.
- Insert photo paper with the glossy or printable side facedown, making sure the paper is under the edge guides.



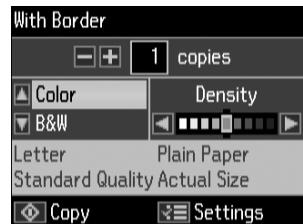
# Copying a Document or Photo

Follow the instructions in this section to position your originals correctly on the scanner glass and make color or black-and-white copies.

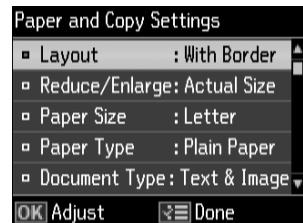
1. Make sure paper is loaded.
2. Open the document cover and place your original facedown on the scanner glass, with the top against the back left corner.



3. Close the cover gently so you don't move the original.
4. Press **Home** if necessary, press **Left** or **Right** to select **Copy**, then press **OK**. You see this screen.
5. Press **+** or **-** to select the number of copies you want.
6. Press **Up** or **Down** to select **Color** or **B&W** (black and white) copies.
7. Press **Left** or **Right** to adjust the **Density** (make the copies lighter or darker) if necessary.
8. To change copy settings, press **Menu**, select **Paper and Copy Settings**, then press **OK**.



- To print on both sides of the page, turn on **2-Sided Printing**.
- Press **Up** or **Down** to select your **Layout** and **Paper Size** settings.
- To adjust the copy size, select **Reduce/Enlarge**, press **OK**, then select **Actual Size** (to print at actual size), **Custom Size** (to select a percentage), **Auto Fit Page** (to automatically size the image to fit your paper), or one of the specific sizes listed.



- Select your **Paper Type**.
- For the **Document Type** setting, choose **Text** for plain documents or **Text & Image** if your document contains photos or graphics.
- To change the copy quality, select **Quality**, press **OK**, then choose **Draft**, **Standard Quality**, or **Best**.

**Note:** To clear previously used copy settings, press **⏻ Stop/Reset**. For more information about copy settings, see your online *User's Guide*.

9. Press **⏻ Start** to begin copying. To cancel copying, press **⏻ Stop/Reset**.

# Printing From a Memory Card

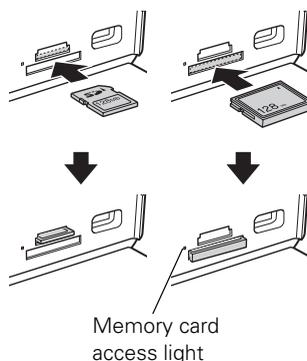
Your product lets you print photos directly from your digital camera's memory card; just insert it into the memory card slot and you're ready to print.

See the online *User's Guide* for instructions on copying memory card files between your product and a computer, and printing photos directly from your camera.

## Inserting the Card

1. Make sure the product is turned on.
2. Insert your card into the correct slot as shown. Insert just one card at a time. For a list of compatible memory cards, see the online *User's Guide*.

**Caution:** Do not force the card into the slot; it won't go in all the way. If your memory card requires an adapter, attach it before inserting the card into the slot. Otherwise, the card might get stuck.



The memory card access light flashes, then stays lit. Now you can view your photos on the LCD screen and print them (see page 10).

## Removing the Card

After you finish printing your photos, follow these steps to remove the card:

1. Make sure the memory card access light is not flashing.

**Caution:** Do not remove the card or turn off your printer while the memory card access light is flashing; you may lose data on the card.

2. If the product is connected to your computer with a USB cable, do one of the following before removing the memory card or turning off the printer:
  - **Windows®:** Right-click the name of your card (removable disk) in My Computer or Windows Explorer, and select **Eject**.
  - **Mac OS® X:** Drag the  removable disk icon from your desktop into the trash, then remove the card.
3. Pull the card straight out of its slot.

# Printing Photos From the LCD Screen

You can select individual photos for printing as you view them on the LCD screen. See the online *User's Guide* for instructions on printing photo greeting cards, layout sheets, and proof sheets.

1. Load several sheets of Epson photo paper in the cassette.
2. Press the **Home** button, if necessary, press **◀** or **▶** to select **Print Photos**, then press **OK**.
3. Select **View and Print Photos**, then press **OK**.
4. Press **▲** or **▼** to turn **Auto Correct** on or off.
5. Press **◀** or **▶** to scroll through your photos and display one that you want to print.
6. Press **+** to select the photo for printing.



7. To print more than one copy, press **+** or **-** to select the number of copies you want of that photo.

To crop the photo, press **Display/Crop**. Press **+** or **-** to frame the image; use the arrows to move the frame. Press **OK** twice when done.

8. Repeat steps 5 to 7 to select more photos.
9. Press **Menu**, press **▲** or **▼** to select **Print Settings**, then press **OK**.
10. Select your **Paper Size**, **Paper Type**, **Quality** and other print settings, then press **Menu**, then **OK** to confirm your settings.
11. When you're ready to print, press **Start**.



To cancel printing, press **Stop/Reset**.

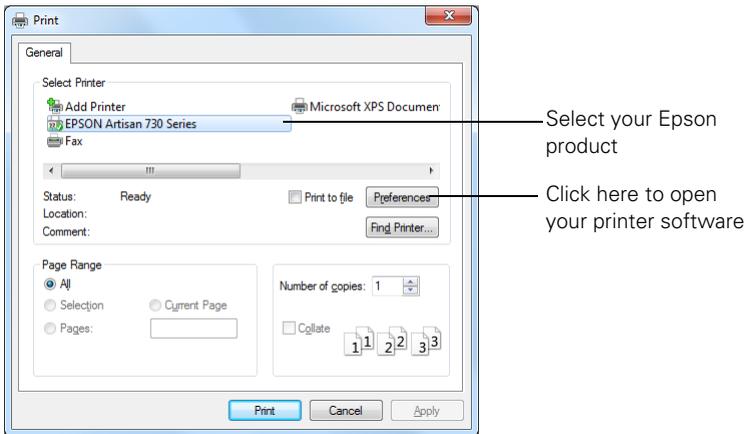
# Printing From Your Computer

This section describes the basic steps for printing from a Windows or Mac® computer. For detailed instructions on printing, see the online *User's Guide*.

The auto duplexer lets you print on both sides of the page automatically. You can use the auto duplexer with letter- or A4-size plain paper or Epson Bright White Paper. For detailed instructions on two-sided printing from Windows or Mac OS X, see the online *User's Guide*.

## Printing in Windows

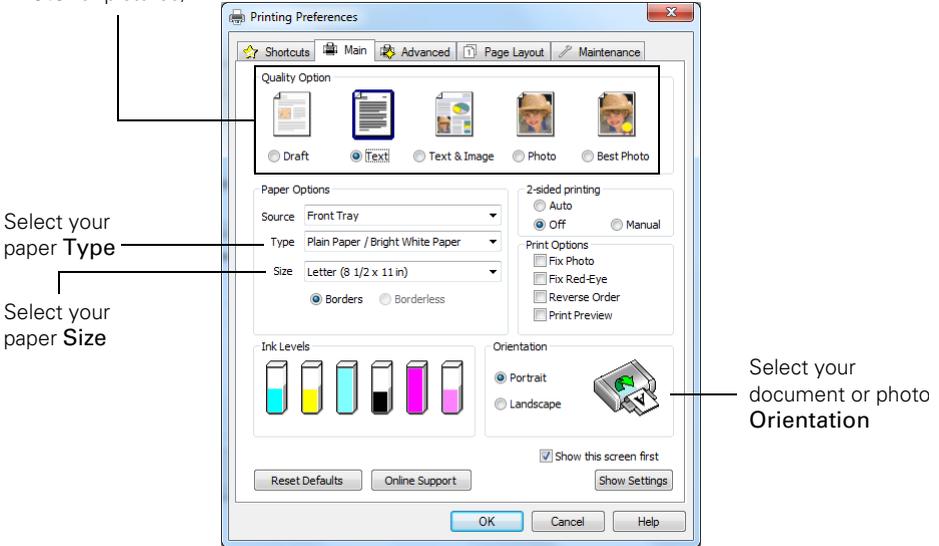
1. Select the print command in your application. You see a window like this one:



2. Make sure your product is selected, then click the **Preferences** or **Properties** button. (If you see a **Setup**, **Printer**, or **Options** button, click it. Then click **Preferences** or **Properties** on the next screen.)

3. On the Main tab, select the basic print settings. Make sure you choose the correct paper **Type** setting for the paper you are using (see page 14 for details).

Select the type of document you're printing (choose **Photo** or **Best Photo** for pictures)



**Note:** For quick access to the most common settings, click the **Shortcuts** tab and select one of the presets. You can create your own presets by clicking the **Save Settings** button on the **Advanced** tab.

4. To improve the color, contrast, and sharpness of photos, select **Fix Photo**.
5. To reduce or remove red-eye effects in photos, select **Fix Red-Eye**.
6. If you want to reduce or enlarge your printout, click the **Page Layout** tab and select settings as necessary.
7. For more printing options, click the **Advanced** tab.

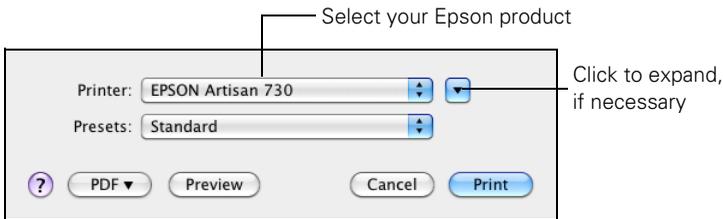
**Note:** For more information about print settings, click **Help** or see your online *User's Guide*.

8. Click **OK** to save your settings.
9. Click **OK** or **Print** to start printing.

# Printing with Mac OS X

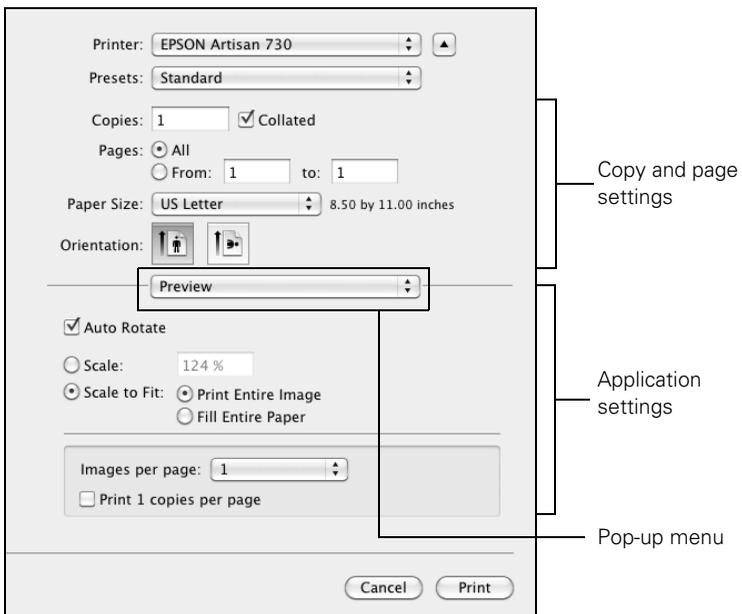
Follow the steps below to print from Mac OS X 10.5 to 10.6. If you're printing from Mac OS X 10.4, see your online *User's Guide* for instructions.

1. Open a photo or document in an application.
2. Open the File menu and select Print.
3. Select your product as the Printer setting.



4. Select basic copy and page settings. For borderless printing, choose a Paper Size setting with a (Borderless) option.

**Note:** If the setting you want isn't shown (for example, **Scale**), check for it in your application before printing. Or check for it in the settings for your application at the bottom of this window.



5. Choose **Print Settings** from the pop-up menu, and select your **Media Type**, **Print Quality**, and other print settings.
6. Choose any other printing options you may need from the pop-up menu. See the online *User's Guide* for details.
7. Click **Print**.
8. To monitor your print job, click the  icon in the Dock.

## Selecting the Correct Paper Type

Select the correct **Type** (Windows) or **Media Type** (Mac OS X) setting in your printer software. This tells your product what kind of paper you're using, so the ink coverage can be adjusted accordingly.

For this paper	Select this setting
Plain paper Epson Bright White Paper Epson Presentation Paper Matte Epson Iron-on Cool Peel Transfer paper Epson Photo Quality Self-adhesive Sheets	Plain Paper/Bright White Paper
Epson Premium Photo Paper Glossy	Premium Photo Paper Glossy
Epson Ultra Premium Photo Paper Glossy	Ultra Premium Photo Paper Glossy
Epson Photo Paper Glossy	Photo Paper Glossy
Epson Premium Photo Paper Semi-gloss	Premium Photo Paper Semi-Gloss
Epson Premium Presentation Paper Matte Epson Premium Presentation Paper Matte Double-sided Epson Ultra Premium Presentation Paper Matte	Premium Presentation Paper Matte
Envelopes	Envelope

# Scanning a Document or Photo

You can use your product to scan original documents or photos and save them on your computer. The **Scan** function lets you scan quickly using preselected settings, or you can use the Epson Scan software to access more advanced features. For example, you can use Epson Scan to restore faded colors in old photos.

**Note:** For detailed scanning instructions, see the online *User's Guide*.

## Quick Scanning with the Touch Panel

Use the touch panel to quickly scan a photo or document and save it on your computer. You can even scan a photo and have it automatically included in an email message.

1. Open the document cover and place your original facedown on the glass, in the back left corner, as shown on page 7.
2. Close the cover gently so you don't move the original.
3. Press  **Home**, if necessary, press  or  to select **Scan**, then press **OK**.
4. Press  or  to select one of the following options:
  - **Scan to Memory Card** automatically scans a photo or document and saves it on a memory card or USB storage device in JPG or PDF format
  - **Scan to PC** automatically creates a JPG image and saves it to your computer; ideal for scanning photos
  - **Scan to PC (PDF)** automatically creates a PDF file and saves it to your computer; ideal for scanning documents
  - **Scan to PC (Email)** automatically scans a photo, resizes it, launches your email application, and attaches a JPG image to a new outgoing message
  - **Scan to PC (WSD)** lets you scan wirelessly in Windows 7 or Windows Vista® (English only)
5. Press **OK**.

6. If you're scanning to a memory card, select your scan settings then press  $\diamond$  **Start** to begin scanning.

If you're scanning to your computer, select **USB Connection** if your product is connected by a USB cable, or select the name of your computer if your product is connected over a network. Press **OK** to begin scanning.

Once your image is scanned, you see its icon in Windows Explorer or Mac OS X Finder, or as an attachment in your email application.

## Scanning with Epson Scan Software

You can scan original documents and photos and save them as files on your computer using the Epson Scan software. You can also launch Epson Scan from any TWAIN-compliant application, such as Adobe® Photoshop®.

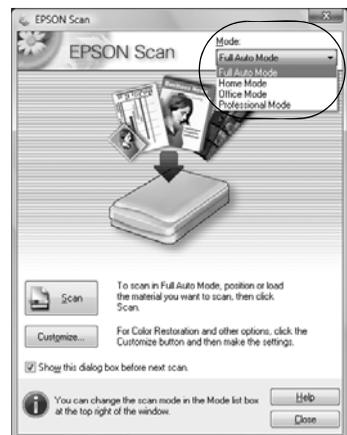
**Note:** For Mac OS X 10.6, see "Scanning with Mac OS X 10.6" on page 17. For detailed scanning instructions, see the online *User's Guide*.

1. Open the document cover and place your original facedown on the glass, in the back left corner, as shown on page 7.
2. Close the cover gently so you don't move the original.
3. Do one of the following to start Epson Scan:
  - **Windows:** Double-click the EPSON Scan icon on your desktop.
  - **Mac OS X 10.4 and 10.5:** Double-click EPSON Scan in Applications > Epson Software.
  - To scan from an application, start your application. Then open the **File** menu, choose **Import** or **Acquire**, and select your product.

Epson Scan opens in **Full Auto Mode** the first time you use it. (You can change the scan mode using the Mode selector in the upper right corner.)

**Note:** If you want to automatically restore a color photo as you scan, click the **Customize** button, then check the **Color Restoration** box.

4. Click the **Scan** button. The image is scanned and you see its icon in Windows Explorer or Mac Finder.



# Scanning with Mac OS X 10.6

You can scan original documents and photos and save them as files on your computer.

1. Open an image editing application such as Image Capture, select your product, if necessary, then press the **Scan** button.
2. If you would like to select scan settings, such as Color Restoration and file save settings, click **Show Details**.
3. Click the **Scan** button to begin scanning. Your image is saved to the folder selected in the **Scan To** pop-up menu.

# Maintaining Your Product

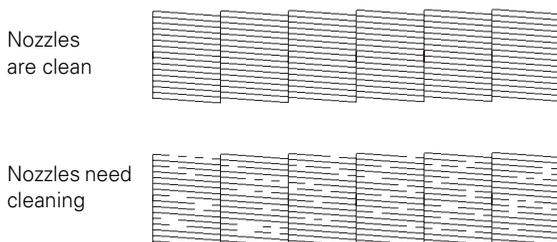
Follow the instructions in this chapter for checking and cleaning the print head nozzles and replacing ink cartridges. To align the print head, if necessary, see your online *User's Guide*.

**Caution:** To keep your product looking like new, don't place anything on top of the cover or use it as a writing surface. If you need to clean the cover, use only a soft, non-abrasive microfiber-type cloth.

## Checking the Print Head Nozzles

If your printouts are faint or have gaps in them, some of the nozzles in the print head may be clogged or ink may be running low in one or more of the ink cartridges. Follow the steps below to check the print head nozzles.

1. Load letter- or A4-size plain paper in the main paper cassette.
2. Press **Home**, if necessary, press **◀** or **▶** to select **Setup**, then press **OK**.
3. Press **▲** or **▼** to select **Maintenance**, press **OK**, select **Nozzle Check**, then press **OK** again.
4. Press **Start**.
5. Check the nozzle check pattern that prints to see if there are gaps in the lines:



6. If there are no gaps, the print head is clean. Select **Finish Nozzle Check**, then press **OK**.

If there are gaps or the pattern is faint, press **▲** or **▼** to select **Head Cleaning**, press **OK**, then press **Start** to clean the print head (see page 19).

# Cleaning the Print Head

If print quality has declined and the nozzle check indicates clogged nozzles, you can clean the print head. Print head cleaning uses ink, so clean it only if necessary.

**Note:** You cannot clean the print head if an ink cartridge is expended, and may not be able to clean it when a cartridge is low. You must replace the cartridge first (see page 21).

1. Load letter- or A4-size plain paper in the main paper cassette.
2. Press  **Home**, if necessary, press  or  to select  **Setup**, then press **OK**.
3. Press  or  to select **Maintenance**, press **OK**, select **Head Cleaning**, then press **OK** again.
4. Press  **Start**.

Cleaning takes about 2 minutes. When it's finished, you see a message on the display screen.

**Caution:** Never turn off the printer during head cleaning or you may damage it.

5. Select **Nozzle Check**, press **OK**, then press  **Start** to run a nozzle check and confirm that the print head is clean.
6. If there are still gaps or lines, or the test patterns are faint, run another cleaning cycle and check the nozzles again.

**Note:** If you don't see any improvement after cleaning the print head four times, turn off the printer and wait at least six hours to let any dried ink soften. Then try cleaning the print head again. If quality does not improve, one of the ink cartridges may need to be replaced. If that doesn't help, contact Epson as described on page 29.

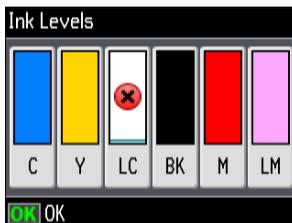
If you do not use your product often, it is a good idea to print a few pages at least once a month to maintain good print quality.

# Checking Ink Levels

You can check the ink levels anytime right on the LCD screen. To check the ink levels with your Windows or Mac OS X software, see the instructions in your online *User's Guide*.

**Note:** You cannot print or copy when an ink cartridge is expended even if the other cartridges are not expended. Replace any expended cartridges before printing or copying.

1. Press **Home**, if necessary, press **◀** or **▶** to select **Setup**, then press **OK**.
2. Press **OK** again to select **Ink Levels**.
3. The ink cartridge status is displayed. See page 21 to replace a cartridge, if necessary.



In Windows, a window may appear on your computer screen when you try to print when ink is low. This window can optionally display ink offers and other updates from Epson.

**Note:** To disable checking for ink offers or updates from Epson, see the instructions in your online *User's Guide*.

# Purchasing Epson Ink Cartridges

You can purchase genuine Epson ink and paper from Epson Supplies Central at [www.epson.com/ink3](http://www.epson.com/ink3) (U.S. sales) or [www.epson.ca](http://www.epson.ca) (Canadian sales). You can also purchase supplies from an Epson authorized reseller. To find the nearest one, call 800-GO-EPSON (800-463-7766).

Use the following list when you order or purchase new ink cartridges (you can mix Standard- and High-capacity cartridges):

Ink color	Standard-capacity	High-capacity
Black	—	98
Cyan	99	98
Magenta	99	98
Yellow	99	98
Light Cyan	99	98
Light Magenta	99	98

**Note:** We recommend that you use genuine Epson cartridges and do not refill them. The use of other products may affect your print quality and could result in printer damage.

Yields vary considerably based on images printed, print settings, paper type, frequency of use, and temperature. For print quality, a small amount of ink remains in the cartridge after the “replace cartridge” indicator comes on. Your printer ships with full cartridges and part of the ink from the first cartridges is used for priming the printer.

For best printing results, use up a cartridge within six months of opening the package, and before the expiration date on the cartridge box.

Store ink cartridges in a cool, dark place. If cartridges have been exposed to cold temperatures, allow them to warm up to room temperature for at least 3 hours before using them.

## Replacing Ink Cartridges

Make sure you have a new ink cartridge before you begin.

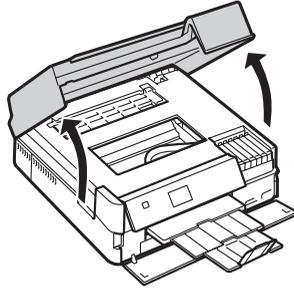
**Caution:** Do not open ink cartridge packages until you are ready to install the ink. Cartridges are vacuum packed to maintain reliability. Leave the expended cartridge installed until you have obtained a replacement, or the ink remaining in the print head nozzles may dry out.

1. Turn on your product.
2. If an ink cartridge is expended, you see a message on the LCD screen. Note which cartridges need to be replaced and press OK.

**Note:** If a cartridge is expended, you must replace it to be able to print. If a cartridge is low, you can continue printing until a cartridge needs replacement.

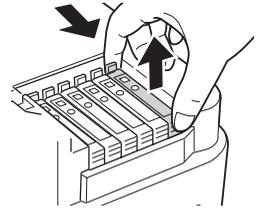


3. Open the scanner.

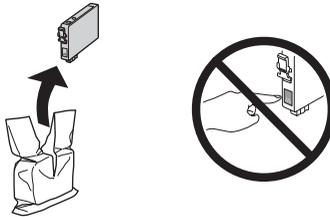


4. Squeeze the tab on the cartridge and lift it up. Dispose of it carefully. Do not take the used cartridge apart or try to refill it.

**Warning:** If ink gets on your hands, wash them thoroughly with soap and water. If ink gets into your eyes, flush them immediately with water. Keep ink cartridges out of the reach of children and don't drink the ink.

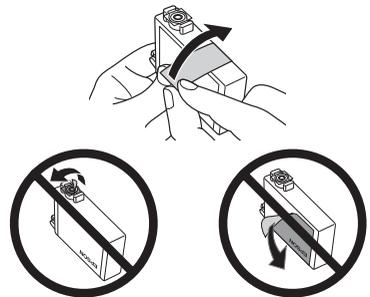


5. Remove the new cartridge from its package.

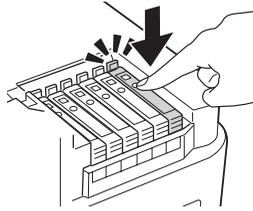


6. Remove the yellow tape from the bottom of the ink cartridge.

**Caution:** Do not remove any other labels or seals, or ink may leak. Do not touch the green chip on the front of the cartridge. This can damage the ink cartridge.



7. Insert the new cartridge into the holder and push it down until it clicks into place.



8. Once you replace all the cartridges that need replacing, close the scanner to begin charging the ink. This takes about 2 minutes. When you see a completion message on the display screen, ink charging is finished.

**Caution:** Never turn off your product while ink is charging or you'll waste ink. If you see an ink replacement message on the LCD screen, press **OK** and press down all the cartridges securely. If you remove a low or expended ink cartridge, you cannot reinstall and use the cartridge.

**Note:** If you replaced a cartridge while copying a document or photo, cancel printing and make sure your original is still placed correctly on the document table. Then copy your original again.

# Solving Problems

Check the messages on the display screen to diagnose the cause of most problems. Press  Home, if necessary, press  or  to select Problem Solver, then press OK. Press  or  to see all the help topics.

You can also check the basic troubleshooting suggestions below, or your online *User's Guide*.

## Problems and Solutions

Check the solutions below if you're having trouble using your Epson product.

**Note:** If the screen is dark, press the touch panel to wake up the printer.

### ***Network Problems***

If you have a poor wireless connection, try moving the product to a different location. Avoid placing it next to a microwave oven, 2.4 GHz cordless phone, or large metal object such as a filing cabinet.

### ***Network setup failed***

- Try moving the product to a different location.
- Make sure there aren't any access restrictions (such as MAC address filtering) set on the wireless router. If access restrictions are set, register the product's MAC address on the router. To obtain the MAC address, print a Network Status Sheet (see page 26). Then see your router's manual for instructions.
- If your wireless router or access point doesn't broadcast its network name (SSID), manually enter your wireless network name. If your wireless router or access point has wireless security enabled, you will also need to know what kind of security it is using.
- If your wireless router has security enabled, make sure you entered the WEP key or WPA passphrase correctly.
- Remove and reinsert the CD to reinstall your product software.

## ***The product cannot find or connect to the wireless router access point***

- Try connecting to the wireless router or access point with your computer or another device to confirm that it is working correctly.
- Make sure that the product is within range of your router or access point.
- If your wireless router or access point doesn't broadcast its network name (SSID), manually enter your wireless network name. If your wireless router or access point has wireless security enabled, you will also need to know what kind of security it is using.

## ***The product does not appear in the printer window (Mac OS X)***

Make sure the printer driver was installed correctly and that your computer's TCP/IP settings are configured correctly.

## ***Cannot print over the network***

- Make sure you set up your software properly for network printing.
- Print a Network Status Sheet (see page 26) and verify that the network settings are correct.
- When using TCP/IP, make sure the product's IP address is set correctly for your network. If your network does not assign IP addresses using DHCP, you need to set the IP address manually.
- For an Ethernet connection, make sure that the product is turned on, and that your router, access point, switch, or hub link LED for the port the product is connected to is on or flashing. If the link LED is off, try the following:
  - Make sure the Ethernet cable is securely connected to both the product and your router, access point, switch, or hub.
  - Try connecting to another port on your router, access point, switch, or hub.
  - Try connecting the product to another router, access point, switch or hub.
  - Try connecting the product to your router, access point, switch, or hub with another Ethernet cable.
  - Try printing from another computer on the network to see if the problem persists.

## ***WiFi light is on but you can't print***

- Your router might not be assigning IP addresses automatically using DHCP. If it isn't, you will need to set the product's IP address manually. Make sure it is set correctly for your network. Contact your router manufacturer for assistance.
- Make sure your firewall or security software is not set to block port 3629 (TCP/UDP). Contact your firewall manufacturer for assistance.

## ***Printing is slow or the print is cut off***

Print a Network Status Sheet (see below) and check the signal strength. If it's poor, try moving the product closer to your wireless router or access point. Avoid placing the product next to a microwave oven, 2.4 GHz cordless phone, or large metal objects such as a filing cabinet.

## ***Cannot scan over the network***

- Epson Scan is not available in Mac OS X 10.6; see page 17 for scanning instructions.
- If you cannot scan from the product's touch panel, make sure you restarted your computer after installing the product software. Make sure Epson Event Manager is not being blocked by your firewall or security software.
- If you are scanning a large document at high resolution, a communication error may occur. If the scan did not complete, lower the resolution.
- If network communication was interrupted while starting Epson Scan, exit Epson Scan, and restart it after a few seconds. If Epson Scan cannot restart, turn the product off and on, and then try again. Check the Timeout Setting in EPSON Scan Settings. For details, see the Epson Scan Help.

## ***Print a Network Status Sheet***

1. Press  Home, if necessary, press  or  to select  Setup, then press OK.
2. Press  or  to select Wi-Fi/Network Settings, then press OK.
3. Press  or  to select Confirm Wi-Fi/Network Settings, then press OK.
4. Press  Start twice to print the status sheet.

## ***Printing and Copying Problems***

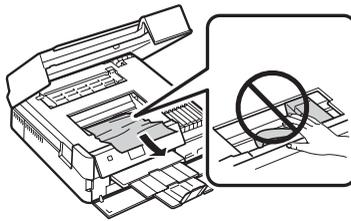
- Make sure your paper is loaded printable side facedown (usually the whiter, brighter, or glossy side). Make sure paper is loaded under the edge guides.

- Make sure the type of paper you loaded matches the paper size and paper type settings on the touch panel when copying (see page 7) or when printing with your printer software (see page 11).
- When scanning, position your original in the back left corner of the scanner glass. If the edges are cropped, move it away from the corner slightly.
- You cannot print or copy when an ink cartridge is expended. Replace any expended cartridges before printing.

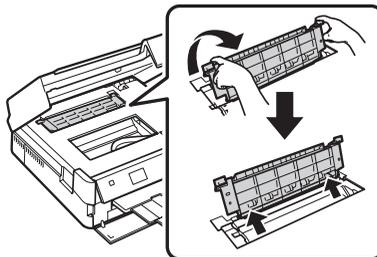
## Paper Feeding Problems

- If paper doesn't feed correctly, remove the paper and fan the sheets, then reload them as shown on the *Start Here* sheet. Make sure paper is loaded under the edge guides.
- Do not load too many sheets at once. You can load up to 100 sheets of letter- or A4-size plain paper, 80 sheets of Bright White or Presentation Paper Matte, or 10 sheets of Premium Photo Paper Glossy (4 × 6 inch only). Load all other papers one sheet at a time. See your online *User's Guide* for more information.
- Do not load paper with holes punched in it.
- If paper is jammed, follow these steps:
  1. Open the scanner and remove paper as shown, including any torn pieces.

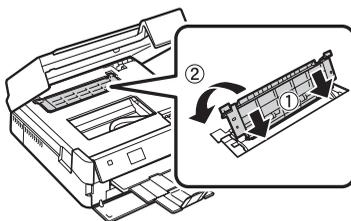
**Caution:** To prevent damage, avoid handling parts inside the printer.



2. Pull back on the tabs to remove the cover inside the product. Remove jammed paper, including any torn pieces.



3. Reattach the cover and close the scanner.



4. You may also need to check other locations for jammed paper, such as the auto duplexer (on the back of the printer), the paper cassette, and underneath the printer. See the online *User's Guide* for more information.

## **Print Quality Problems**

- Make sure the document is placed flat against the document table glass and your Epson printer is not tilted or placed on an uneven surface.
- Load the paper printable side down (usually the whiter, brighter, or glossy side) in the cassette.
- Make sure your paper isn't damp or curled.
- For the best print quality, use Epson papers (see page 5) and genuine Epson ink cartridges (see page 20).
- Make sure the type of paper you loaded matches the paper size and paper type settings in your printer software (see page 14).
- If you notice light or dark bands across your printouts or they are too faint, run a nozzle check (see page 18) to see if the print head needs cleaning.
- If you notice jagged vertical lines, you may need to align the print head. See the online *User's Guide* for instructions.
- The ink cartridges may be low on ink. Check your cartridge status and replace cartridges, if necessary (see page 21).
- Clean the scanner glass with a soft, dry, lint-free cloth (paper towels are not recommended), or use a small amount of glass cleaner on a soft cloth, if necessary. Do not spray glass cleaner directly on the glass.

# Where to Get Help

## Internet Support

Visit [epson.com/support](http://epson.com/support) (U.S.) or [epson.ca/support](http://epson.ca/support) (Canada) for solutions to common problems. You can download drivers and documentation, get FAQs and troubleshooting advice, or e-mail Epson.

## Speak to a Support Representative

Before you call Epson for support, please have the following information ready:

- Product name (Artisan 730)
- Product serial number (located on the back of the product and under the scanner)
- Proof of purchase (such as a store receipt) and date of purchase
- Computer configuration and description of the problem

Then call:

- U.S.: (562) 276-4382, 6 AM – 8 PM, Pacific Time, Monday through Friday and 7 AM – 4 PM on Saturday
- Canada: (905) 709-3839, 6 AM – 8 PM, Pacific Time, Monday through Friday

Days and hours of support are subject to change without notice. Toll or long distance charges may apply.

## Purchase Supplies and Accessories

You can purchase genuine Epson ink and paper at Epson Supplies Central at [www.epson.com/ink3](http://www.epson.com/ink3) (U.S. sales) or [www.epson.ca](http://www.epson.ca) (Canadian sales). You can also purchase supplies from an Epson authorized reseller. To find the nearest one, call 800-GO-EPSON (800-463-7766).

# Notices

## Important Safety Instructions

Before using your Epson product, read and follow these safety instructions:

- Be sure to follow all warnings and instructions marked on the product.
- Use only the type of power source indicated on the product label.
- Use only the power cord that comes with the product. Use of another cord may cause fires or electric shock. Do not use the cord with any other equipment. Make sure the power cord meets all relevant local safety standards.
- The product's power cord is for use with the product only. Use with other equipment may cause fire or electric shock.
- Place the product near a wall outlet where the plug can be easily unplugged.
- If you won't be using the product for a long period, unplug the power cord from the electrical outlet.
- Always turn off the product using the  On button, and wait until the  On light stops flashing before unplugging the product or cutting off power to the electrical outlet.
- Avoid plugging the product into an outlet on the same circuit as a photocopier or air conditioning system that regularly switches on and off, or on an outlet controlled by a wall switch or timer.
- Do not let the power cord become damaged or frayed. Place it to avoid abrasions, cuts, fraying, crimping, and kinking. Do not place objects on top of it and do not allow it to be stepped on or run over. Be careful to keep the cord straight at each end. If damage occurs to the plug, replace the cord or consult a qualified electrician. If there are fuses in the plug, make sure you replace them with fuses of the correct size and rating.
- If you use an extension cord with the product, make sure the total ampere rating of the devices plugged into the extension cord does not exceed the cord's ampere rating. Also, make sure the total ampere rating of all devices plugged into the wall outlet does not exceed the wall outlet's ampere rating.
- When connecting the product to a computer or other device with a cable, ensure the correct orientation of the connectors. Each connector has only one correct orientation. Inserting a connector in the wrong orientation may damage both devices connected by the cable.
- Place the product on a flat, stable surface that extends beyond its base in all directions. It will not operate properly if it is tilted or at an angle.
- Avoid placing the product in locations that are subject to rapid changes in heat or humidity, shocks or vibrations, or dust. Do not place the product near a radiator or heating vent or in direct sunlight. Do not place or store the product outdoors.
- Keep the product away from potential sources of electromagnetic interference, such as loudspeakers or the base units of cordless phones.

- Allow space behind the product for the cables, and space above the product so that you can fully raise the document cover.
- Leave enough space in front of the product for the paper to be fully ejected.
- Leave enough room around the product for sufficient ventilation. Make sure the product is at least 4 inches (10 cm) away from the wall.
- Do not block or cover openings in the product case or insert objects through the slots.
- Do not use aerosol products that contain flammable gases inside or around the product. Doing so may cause fire.
- Do not press too hard on the document table when placing the originals.
- Do not open the scanner section while the product is copying, printing, or scanning.
- Be careful not to trap your fingers when closing the scanner cover or scanner.
- Do not touch the flat white cable inside the product.
- Do not spill liquid on the product. Do not use the product near water. Do not use with wet hands.
- Unplug the product and refer servicing to qualified service personnel under the following conditions: if the power cord or plug is damaged; if liquid has entered the product; if the product has been dropped or the case damaged; if the product does not operate normally or exhibits a distinct change in performance.
- Adjust only those controls that are covered by the operating instructions. Except as specifically explained in your documentation, do not attempt to service the product yourself.
- Never disassemble, modify, or attempt to repair the product by yourself, except as specifically explained in the documentation. Do not adjust controls that are not covered by the operating instructions.
- When storing or transporting the product, do not tilt it, stand it on its side, or turn it upside down; otherwise ink may leak from the cartridges.
- Always keep this guide handy.

## ***Touch Panel Safety Instructions***

- Press the touch panel gently with your fingertip. Do not press with force or use your fingernail.
- Do not use items such as ball point pens, pencils, etc. to operate the touch panel.
- Do not place heavy items on the touch panel. Contact Epson if the panel chips or cracks; do not attempt to remove broken pieces.
- Do not place your product in areas where abrupt changes in temperature or humidity may occur. Condensation inside the panel may cause performance to deteriorate.
- Do not touch the panel with wet or gloved hands or through the protective sheet or sticker; it may not respond.
- Use only a dry, soft cloth to clean the touch panel. Do not use liquid or chemical cleansers.

- If the touch panel is damaged, contact Epson. If the liquid crystal solution gets on your hands, wash them thoroughly with soap and water. If the liquid crystal solution gets into your eyes, flush them immediately with water. If discomfort or vision problems remain after a thorough flushing, see a doctor immediately.

## ***Memory Card Safety Instructions***

- Use only compatible memory cards (see the *User's Guide* for a detailed list).
- Do not remove a memory card or turn off the product while the memory card light is flashing.

## ***Wireless Network Safety Instructions***

- Do not use this product inside medical facilities or near medical equipment. Radio waves from the product may adversely affect the operation of medical equipment.
- Keep this product at least 9 inches (22 cm) away from cardiac pacemakers. Radio waves from this product may adversely affect their operation.
- Do not use this product near automatically controlled devices such as automatic doors or fire alarms. Radio waves from this product may adversely affect these devices.

## ***Ink Cartridge Safety Instructions***

- Keep ink cartridges out of the reach of children.
- Be careful when you handle used ink cartridges; there may be ink remaining around the ink supply port. If ink gets on your skin, wash it off with soap and water. If it gets in your eyes, flush them immediately with water. If ink gets in your mouth, spit it out and see a doctor right away.
- Do not put your hand inside the product or touch any cartridges during printing.
- Do not try to move the print head by hand, or you may damage the product.
- Do not touch the green IC chip on the side of the cartridge. This may prevent normal operation.
- Before transporting the product, make sure the print head is in the home (far right) position and the ink cartridges are in place.
- Install a new ink cartridge immediately after removing a used one. Leaving cartridges uninstalled can dry out the print head and may prevent the product from printing.
- Do not dismantle an ink cartridge. This could damage the print head.
- Do not shake ink cartridges after opening their packages, and do not remove the label from the cartridge itself; this can cause leakage.
- Use the ink cartridge before the date printed on its package.

- If you remove an ink cartridge for later use, protect the ink supply area from dirt and dust and store it in the same environment as the product. Note that there is a valve in the ink supply port, making covers or plugs unnecessary, but care is needed to prevent the ink from staining items that the cartridge touches. Do not touch the ink cartridge ink supply port or surrounding area. Store ink cartridges with their labels facing upward. Do not store cartridges upside down.
- Store ink cartridges in a cool, dry place.
- After bringing an ink cartridge in from a cold storage site, allow it to warm up at room temperature for at least 3 hours before using it.

## Declaration of Conformity

According to 47CFR, Part 2 and 15 for: Class B Personal Computers and Peripherals; and/or CPU Boards and Power Supplies used with Class B Personal Computers:

We: Epson America, Inc.  
Located at: MS 3-13  
3840 Kilroy Airport Way  
Long Beach, CA 90806  
Telephone: (562) 290-5254

Declare under sole responsibility that the product identified herein, complies with 47CFR Part 2 and 15 of the FCC rules as a Class B digital device. Each product marketed is identical to the representative unit tested and found to be compliant with the standards. Records maintained continue to reflect the equipment being produced can be expected to be within the variation accepted, due to quantity production and testing on a statistical basis as required by 47CFR §2.909. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Trade Name: Epson  
Type of Product: Multifunction printer  
Model: C432A

## Epson America, Inc., Limited Warranty

**What Is Covered:** Epson America, Inc. (“Epson”) warrants to the original retail purchaser that the Epson printer covered by this limited warranty statement, if purchased and operated only in the United States, Canada, or Puerto Rico, will be free from defects in workmanship and materials for a period of one (1) year from the date of original purchase. For warranty service, you must provide proof of the date of original purchase.

**What Epson Will Do To Correct Problems:** Should your Epson printer prove defective during the warranty period, please call the Epson Connection at (562) 276-4382 (U.S.) or (905) 709-3839 (Canada) for warranty repair instructions and return authorization. An Epson service technician will provide telephone diagnostic service to determine whether the printer requires service. If service is needed, Epson will, at its option, exchange or repair the printer without charge for parts or labor. If

Epson authorizes an exchange for the defective unit, Epson will ship a replacement printer to you, freight prepaid, so long as you use an address in the United States, Canada, or Puerto Rico. Shipments to other locations will be made freight collect. You are responsible for securely packaging the defective unit and returning it to Epson within five (5) working days of receipt of the replacement. Epson requires a debit or a credit card number to secure the cost of the replacement printer in the event that you fail to return the defective one. If Epson authorizes repair instead of exchange, Epson will direct you to send your printer to Epson or its authorized service center, where the printer will be repaired and sent back to you. You are responsible for packing the printer and for all costs to and from the Epson authorized service center. When warranty service involves the exchange of the printer or a part, the item replaced becomes Epson property. The replacement printer or part may be new or refurbished to the Epson standard of quality, and, at Epson's option, may be another model of like kind and quality. Exchange products and parts assume the remaining warranty period of your original product covered by this limited warranty.

**What This Warranty Does Not Cover:** This warranty covers only normal use in the United States, Canada, or Puerto Rico. Using this product for continuous production or similar high duty purposes is not considered normal use; damage, maintenance or service from such use will not be covered under this warranty. This warranty is not transferable. This warranty does not cover any color change or fading of prints or reimbursement of materials or services required for reprinting. This warranty does not cover damage to the Epson product caused by parts or supplies not manufactured, distributed or certified by Epson. This warranty does not cover ribbons, ink cartridges or third party parts, components, or peripheral devices added to the Epson product after its shipment from Epson, e.g., dealer or user-added boards or components. Epson is not responsible for warranty service should the Epson label or logo or the rating label or serial number be removed or should the product fail to be properly maintained or fail to function properly as a result of misuse, abuse, improper installation, neglect, improper shipping, damage caused by disasters such as fire, flood, and lightning, improper electrical current, software problems, interaction with non-Epson products, or service other than by an Epson Authorized Servicer. If a claimed defect cannot be identified or reproduced, you will be held responsible for the costs incurred.

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To find the Epson Customer Care Center nearest you, visit <http://www.epson.com/support>.

You can also write to: Epson America, Inc., P.O. Box 93012, Long Beach, CA 90809-3012

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