# **Epson Stylus® CX6000 Series**



# **Quick Guide**

Basic Copying, Printing, and Scanning Maintaining Your Epson Stylus CX6000 Series All-in-One Solving Problems

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## Introduction

After you have set up your Epson Stylus® CX6000 Series all-in-one as described on the *Start Here* sheet, turn here to:

- Load paper
- Make a quick copy of a document or photo, including restoring a color photo as you copy
- Print photos stored on a memory card
- Print photos directly from your camera
- Get the basic steps for printing from your computer
- Scan a document or photo, including restoring a color photo as you scan
- Perform routine maintenance
- Solve simple problems

This book tells you how to do most of these things without ever turning on your computer! Of course your CX6000 Series can do a lot more when you connect it to your Windows® or Macintosh® computer. For additional instructions, see the on-screen *User's Guide* by selecting the icon for it on your desktop.

Please follow these guidelines as you read your CX6000 Series instructions:

## Warning:

Warnings must be followed carefully to avoid bodily injury.

### Caution

Cautions must be observed to avoid damage to your equipment.

### Note:

Notes contain important information about your CX6000 Series.

## Tip:

Tips contain hints for better copying, scanning, and printing.

# **Loading Paper**

Follow the steps here to load paper in your Epson Stylus CX6000 Series all-in-one.

Open the paper support and slide out the extensions.



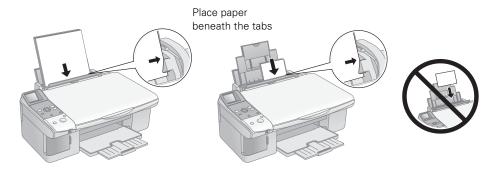
Open the output tray and pull out the extension.



Flip the feeder guard forward.



4. Insert the paper, printable side up, against the right edge guide and beneath the tabs. (The printed side is whiter or brighter on some papers.) Always load paper short edge first, even for landscape printing.

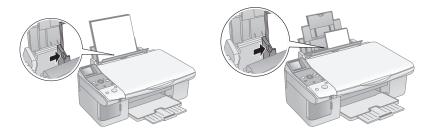


You can load up to 100 sheets of plain paper and up to 20 sheets of photo or matte paper (see the *User's Guide* for capacity guidelines on other paper types).

## Note:

The type of paper you choose affects the way your printout looks, so be sure to select the correct paper for your job. If you are just making a copy or printing a rough draft of an image, plain paper is fine. However, for the best results, you'll want to use one of Epson's special ink jet papers designed for your printer. For example, your photos will look great printed on Epson Premium Photo Paper Glossy (see page 28 for more information).

Slide the left edge guide against the left edge of the paper (but not too tightly).



Flip the feeder guard back.



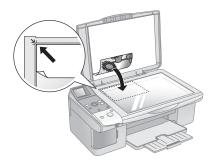
# Copying a Photo or Document

Follow the instructions in this section to:

- Position your photos or document correctly on the glass (see below)
- Make copies of a photo or document (see page 9)

## Placing the Original on the Glass

Open the document cover and place your original face-down on the glass, in the upper left corner.



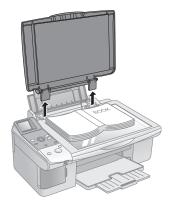
Close the cover gently so you don't move the original.



## Caution:

Never open the document cover beyond where it stops and do not place heavy objects on top of the Epson Stylus CX6000 Series all-in-one.

If you need to copy or scan a thick or large document, you can remove the document cover. Just open it and pull it straight up.



If you need to press the document flat while you copy or scan it, do not press too hard and be careful not to move it.

## Note:

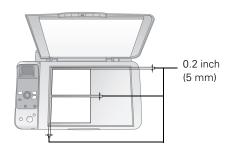
Do not use excessive force on the document cover, and do not twist it. You may damage the document cover.

When you are done, replace the document cover by inserting the tabs back into the slots.

## Positioning Multiple Photos

You can copy or scan two or more photos at the same time. Make sure each photo is larger than  $1.2 \times 1.6$  inches (30 × 40 mm) and leave room between them.

- Place your photos as shown here.
- Place each photo about 0.2 inch (5 mm) away from the edge of the document table and away from adjacent photos.
- Follow the steps on page 10 to copy your photos using Photo mode.

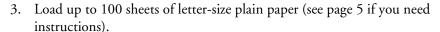


## Copying

You can make copies using letter-size  $(8.5 \times 11\text{-inch})$ ,  $4 \times 6\text{-inch}$ , and  $5 \times 7\text{-inch}$ plain, photo, or matte paper.

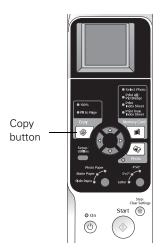
## Copying a Document

- Make sure the Epson Stylus CX6000 Series all-in-one is turned on.
- Place the document on the glass as described on page 7. Be sure to close the document cover.



- 4. Press the **©** Copy button to select 100%, if necessary. If you want your copies automatically reduced or enlarged to fit the loaded paper size, press the Second Copy button until the Fit to Page light comes on.
- 5. Press the  $\triangle$  or  $\nabla$  button to select the number of copies.
- 6. Press the ◀ or ▶ button to select Color or B&W (black and white)copies.





- Press the paper type button to select Plain Paper. The light indicates which type is selected.
- 8. Press the paper size button to select Letter.
- Press the **Start** button to begin copying. The **On** light flashes and after a 9. moment the CX6000 Series starts printing.

If you need to stop copying, press the ♥ Stop/Clear Settings button. Do not pull out paper that is being printed; it will be ejected automatically to the output tray.

### Note:

The copies may not be exactly the same size as the original.

## Copying a Photo

 Make sure the Epson Stylus CX6000 Series all-inone is turned on.



- 2. Place a photo on the glass as described on page 7, or place multiple photos as described on page 8. Be sure to close the document cover.
- 3. Load up to 20 sheets of letter-size,  $4 \times 6$ -inch, or  $5 \times 7$ -inch photo or matte paper (see page 5 if you need instructions).
- 4. Press the **Photo** button.
- Press the ◀ or ▶ button to select Restoration On to automatically restore the colors in faded photos as you copy. If your photos are not faded, select Restoration Off.



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- 6. Press the **Start** button to scan and preview your photos on the photo viewer screen.
- 7. Press the  $\triangleleft$  or  $\triangleright$  button to view your photos.
- 8. Press the ▲ or ▼ button to select the number of copies you want of each photo.
- 9. Press the paper type button to select Photo Paper or Matte Paper to print borderless photos (without a white border). Select Plain Paper if you want your photos printed with an .06-inch border.
- 10. Press the paper size button to select 4"x6", 5"x7", or Letter. Your photo will be automatically sized to fit on the size of paper you select.
- 11. Press the ♦ Start button to print your photos. The On light flashes and after a moment the CX6000 Series starts printing.

If you need to stop copying, press the **Stop/Clear Settings** button. Do not pull out paper that is being printed; it will be ejected automatically to the output tray.

## Note:

The copies may not be exactly the same size as the original.

## Making a Quick Copy

If you want to make a copy quickly and do not need high quality, you can print a "draft" copy. The print quality is reduced, but the copy is printed faster.

- 1. Load up to 100 sheets of plain letter-size paper (see page 5 if you need instructions).
- 2. Place your document or photo on the glass as described on page 7. Be sure to close the document cover.
- Press the Setup/Utilities button. 3.
- Press the ◀ or ▶ button to select Press Start to adjust the copy quality. 4.
- 5. Press the **Start** button.
- Press the ▲ or ▼ button to select Draft. 6.
- 7. Press the **Start** button to save your setting.
- Press the paper type button to select Plain Paper.
- Press the paper size button to select Letter.
- 10. Press the Setup/Utilities button to return to Copy mode.
- 11. Press the ♦ Start button to make a draft copy.

Before copying other documents or photos, press the Setup/Utilities button and change the copy quality setting back to either Normal or Photo.

# Printing From a Memory Card

The Epson Stylus CX6000 Series all-in-one lets you print color photos directly from your digital camera's memory card; just insert it into a memory card slot on the CX6000 Series and you're ready to print.

If your digital camera supports DPOF (Digital Print Order Format), you can pre-select the photos you want to print while the card is still in the camera. Then, when you insert the card in the CX6000 Series, it knows which photos to print and how many copies of each.

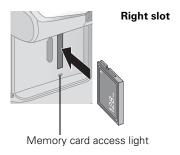
## See these sections:

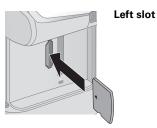
- "Compatible Cards and Image Formats" (see below)
- "Inserting the Card" on page 14
- "Selecting Photos From the Screen" on page 15
- "Printing an Index Sheet to Select Photos" on page 16
- "Printing All Photos or DPOF Photos" on page 18
- "Printing the Date on Photos" on page 19

For instructions on copying memory card files between your CX6000 Series and a computer or other device, see the *User's Guide*.

## **Compatible Cards and Image Formats**

You can use the following types of cards with your Epson Stylus CX6000 Series all-in-one:





Slot	Type of card
Right slot	CompactFlash <sup>TM</sup> Microdrive <sup>TM</sup>
Left slot	SDTM SDHC minisDTM* minisDHC* microSD* microSDHC* MultiMediaCard Memory Stick TM Memory Stick DuoTM* Memory Stick PROTM Memory Stick Pro DuoTM* MagicGate TM Memory Stick MagicGate Memory Stick Duo* xD-Picture Card xD-Picture Card Type H xD-Picture Card Type M

<sup>\*</sup> Adapter required

## The CX6000 Series supports image files that meet the following requirements:

Media format	DCF version 1.0 or 2.0 compliant*
File format	JPEG Supports Exif version 2.21
Image size	$80 \times 80$ pixels to $9200 \times 9200$ pixels
Number of files	Up to 999

<sup>\*</sup> DCF is the "Design rule for Camera File system" standard

### Note

You can print only in color when printing directly from a memory card; you cannot print in black and white.

## Inserting the Card

Make sure the Epson Stylus CX6000 Series all-in-one is turned on.

### Note:

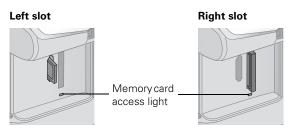
When you print directly from a memory card, it is best if the CX6000 Series is not connected to your computer (or your computer should be turned off). If you see a message on your computer screen when you insert a card in the CX6000 Series, just cancel the operation and close the screen.

Open the memory card door.



3. Make sure the memory card access light is off and that no cards are in any of the slots. Then insert your card into the correct slot (see page 13 for details). The memory card access light flashes and then stays on.





- 4. Close the memory card door. Now you can:
  - View your photos on the photo viewer screen and print them (page 15)
  - Print an index sheet so you can select which photos to print (see page 16)
  - Print all the photos on the card (see page 18)
  - Print photos pre-selected on your camera using DPOF (see page 18)
  - Print the date your photos were taken on the photos (see page 19)

When you want to remove the card, make sure the memory card access light is not flashing, then pull the card straight out of its slot.

### Caution:

Do not remove the card or turn off the CX6000 Series while the memory card access light is flashing; you may lose data on the card.

## Selecting Photos From the Screen

You can view the photos on your memory card on the photo viewer screen and select them for printing.

- Make sure your Epson Stylus CX6000 Series all-in-one is not connected to your computer (or your computer is turned off).
- Load up to 100 sheets of plain paper or up to 20 sheets of photo or matte paper at a time (see page 5). You can load more paper later as necessary to print all your selected photos.
- 3. Insert the memory card (see page 14).
- Press the Memory Card button until the Select Photos light comes on.
- 5. Press the ◀ or ▶ button to view the first photos you want to print.
- 6. Press the ▲ or ▼ button to select the number of prints you want.
- Continue pressing the ◀ or ▶ button to view other photos you want to print and press the ▲ or ▼ button to select the number of prints you want of each photo.
- 8. Select Photo Paper, Matte Paper, or Plain Paper (whichever you loaded).

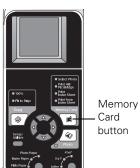
### Note:

If you select Plain Paper, your photos print with a white border. If you select Photo Paper or Matte Paper, your photos print borderless, to the edge of the paper.

- Select Letter, 4"x6", or 5"x7" for the paper size.
- 10. Press the ♦ Start button to start printing.

### Note:

If you need to stop printing, press the ♥ Stop/Clear Settings button.



## **Printing an Index Sheet to Select Photos**

You can print an index sheet (which is like a photographer's contact or proof sheet) to see small "thumbnail" images of all the pictures on your card. Then you can mark the pictures on the index sheet that you want to print, scan the sheet, and let the Epson Stylus CX6000 Series all-in-one automatically print the selected photos.

## Printing the Index Sheet

- Make sure your CX6000 Series is not connected to your computer (or your computer is turned off).
- Load several sheets of letter-size, plain paper. (Use only letter-size paper to print the index sheet.) Up to 30 images are printed on each page, so if there are more than 30 photos on the memory card, you'll need enough sheets for all the index pages to be printed.
- Insert the memory card if it is not already in the slot (see page 14).
- Press the Memory Card button until Press Start to print an index sheet appears on the photo viewer screen.
- 5. Make sure Plain Paper and Letter are selected.
- Press the \$\Display Start button. The On light flashes, and the CX6000 Series starts printing the index sheets. (This may take a few minutes.)

For multiple index sheets, the pages containing the most recent images are printed first. If you want to cancel printing more sheets, press the ♥ Stop/ Clear Settings button.

### Note:

Make sure the triangle mark on the upper left corner of the index sheet is printed completely so the CX6000 Series can scan it correctly.

Now follow the instructions in the next section to select which photos to print.

## Selecting Photos on the Index Sheet

Once you have printed the index sheet, use a dark pen or pencil to fill in one of the circles beneath each photo you want to print to indicate how many copies you want (1, 2, or 3).

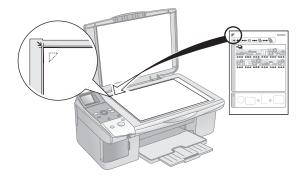


Make sure just one circle is filled in for each selected photo and mark the sheet carefully; once it has been scanned you will not be able to change your selections.

### Note:

If you want one copy of all the photos on the index sheet, fill in the ALL circle at the top of the page.

2. Place the index sheet face-down on the glass, in the upper left corner, so that the top of the sheet is aligned against the left edge of the glass.



- 3. Close the document cover.
- Load up to 100 sheets of plain paper or up to 20 sheets of photo or matte paper at a time (see page 5 for details). You can load more paper later as necessary to print all your selected photos.
- 5. Press the Memory Card button until the Print from Index Sheet screen appears.

6. Select Photo Paper, Matte Paper, or Plain Paper (whichever you loaded).

## Note:

If you select Plain Paper, your photos print with a white border. If you select Photo Paper or Matte Paper, your photos print borderless, to the edge of the paper.

- 7. Select Letter, 4"x6", or 5"x7" for the paper size.
- Press the **Start** button to start printing.

### Note:

If you need to stop printing, press the ♥ Stop/Clear Settings button.

## **Printing All Photos or DPOF Photos**

Follow the steps below to print one copy of each photo on the card or to print only those photos that were pre-selected with your camera's DPOF (Digital Print Order Format) feature.

- Make sure your Epson Stylus CX6000 Series all-in-one is not connected to your computer (or your computer is turned off).
- Load up to 100 sheets of plain paper or up to 20 sheets of photo or matte paper at a time (see page 5). You can load more paper later as necessary to print all your photos.
- 3. Insert the memory card (see page 14).
- 4. Press the Memory Card button until the Print All/PictBridge light comes
- 5. If your memory card contains DPOF information, you see DPOF on the photo viewer screen.
- Select Photo Paper, Matte Paper, or Plain Paper (whichever you loaded).

### Note:

If you select Plain Paper, your photos print with a white border. If you select Photo Paper or Matte Paper, your photos print borderless, to the edge of the paper.

- 7. Select Letter, 4"x6", or 5"x7" for paper size.
- 8. Press the ♦ Start button to start printing.

If the memory card does not contain DPOF information, one copy of all the photos on the card will be printed.

### Note:

If you need to stop printing, press the ♥ Stop/Clear Settings button.

## **Printing the Date on Photos**

You can print the date that your photos were taken on the corner of the photo.

## Note:

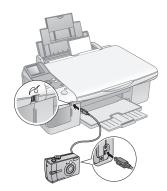
The date printed on your photos is the date your photo was taken, not when it was printed.

- Make sure your Epson Stylus CX6000 Series all-in-one is not connected to your computer (or your computer is turned off).
- Load up to 100 sheets of plain paper or up to 20 sheets of photo or matte paper at a time (see page 5). You can load more paper later as necessary to print all your photos.
- Insert the memory card (see page 14). 3.
- 4. Press the **Setup/Utilities** button.
- Press the ◀ or ▶ button to select Press Start to add a date to photos. 5.
- 6. Press the ♦ Start button.
- 7. Press the ▲ or ▼ button to select the date format you want to print.
  - yyyy.mm.dd (2006.06.16)
  - mmm.dd.yyyy (Jun.16.2006)
  - dd.mmm.yyyy (16.Jun.2006)
- Press the ♦ Start button.
- Press the **Setup/Utilities** button to return to memory card mode.
- 10. Follow the steps in one of the previous sections to print your photos.

# **Printing From a Digital** Camera

If your camera is PictBridge- or USB DIRECT-PRINT<sup>™</sup>-compatible, you can print your JPEG photos by connecting your digital camera directly to your Epson Stylus CX6000 Series all-in-one. Your photos must be sized from 80 × 80 pixels to  $9200 \times 9200$  pixels.

- Make sure your CX6000 Series is not printing.
- Remove any memory cards from the slots. 2.
- Load the type of paper you want to use (see page 5). Load enough sheets for the number of photos you'll be printing.
- Press the paper type button to select Photo Paper or Matte Paper to print borderless photos (without a white border). Select Plain Paper if you want your photos printed with a small white border.
- 5. Press the paper size button to select Letter, 4"x6", or 5"x7".
- Connect the USB cable that came with your camera to the camera and to the **USB** connector on the front of your CX6000 Series.



Make sure your camera is turned on.

The Print All/PictBridge light on the CX6000 Series turns on and one of 8. these screens appears on the photo viewer screen.





9. Select the photos you want to print with your camera. Then adjust any necessary settings and print your photo as explained in your camera manual.

## Note:

If your camera is not compatible with PictBridge or USB DIRECT-PRINT, you see a screen like the one below. Epson cannot guarantee the compatibility of any camera.



Depending on the CX6000 Series settings and your digital camera settings, some combinations of paper type, size, and layout may not be supported. In addition, some of your digital camera settings may not be reflected in the printed output.

# **Printing From Your Computer**

This section describes the basic steps for printing a photo or document stored on your Windows or Macintosh computer.

### Note:

For detailed instructions on printing, see the on-screen User's Guide.

Before you start, make sure you've installed your printer software and connected the Epson Stylus CX6000 Series all-in-one to your computer as described on the Start Here sheet. Also be sure to use the right paper and select the correct paper type setting in the printer driver (see page 28 for more information).

Periodically, it's a good idea to check Epson's support website at epson.com/support for free updates to your Epson Stylus CX6000 Series printer and scanner software. Download instructions are posted for your convenience. With Windows, you can also click Start or 

, select Programs or All Programs, select EPSON, and click Epson Stylus CX6000 Series Driver Update for driver updates.

Follow the instructions in these sections:

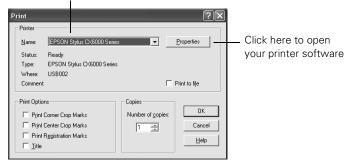
- "Printing in Windows" (below)
- "Printing with a Macintosh" on page 25
- "Using Special Papers" on page 28

## **Printing in Windows**

- 1. Load paper (see page 5).
- Open a photo or document in a printing program.

Open the File menu and select Print. You see a window like this one: 3.

Select EPSON Stylus CX6000 Series

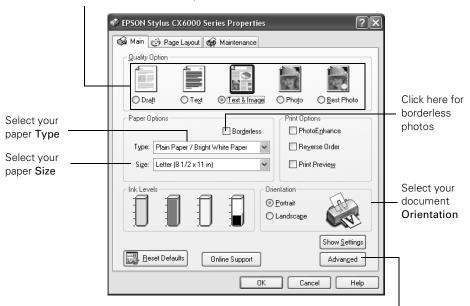


Make sure Epson Stylus CX6000 Series is selected, then click the Preferences or Properties button.

(If you see a Setup, Printer, or Options button, click it. Then click Preferences or Properties on the next screen.)

5. On the Main tab, select the basic print settings:

Select the type of document you're printing (choose Photo or Best Photo for pictures)



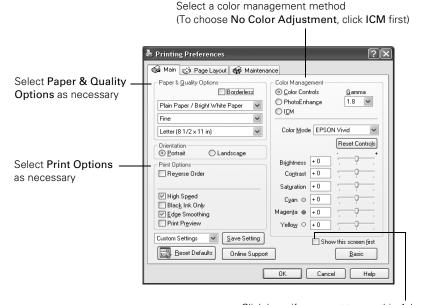
Click here for more options

Make sure you choose the correct paper Type setting for the paper you are using (see page 28 for details).

### Note:

For more information about print settings, click the ? or Help button.

6. For more printing options, click the Advanced button. Then select the following settings as necessary:



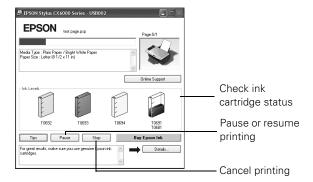
Click here if you want to see this Advanced screen each time you access your print settings

### Note:

For more information about advanced settings, or instructions on saving them as a group so you can reuse them later, click? or Help.

7. If you want to change the layout settings, click the Page Layout tab and select settings as necessary.

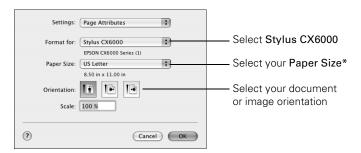
Click OK to save your settings, then click OK or Print to start printing. This window appears and shows the progress of your print job.



## **Printing with a Macintosh**

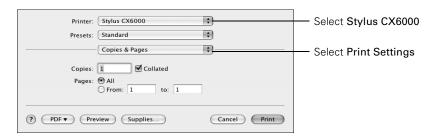
Follow the steps below to print with a Macintosh:

- Load paper (see page 5).
- 2. Open the photo or document in your application.
- Select Page Setup from the File menu. Make the following settings: 3.

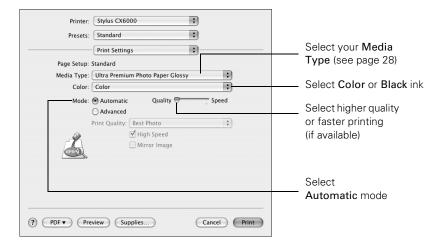


- \* For borderless printing, choose a Sheet Feeder Borderless option in the Paper Size list for your paper size (US Letter, 8 x10 in, 4 x6 in, or 5 x7 in).
- Click **OK** to close the Page Setup window.

5. Select Print from the File menu. You see a window like this one:



Choose Print Settings from the pop-up menu and select the following settings as necessary:

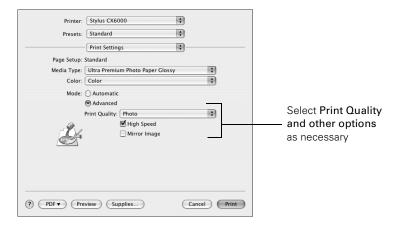


## Note:

In certain programs, you may need to select Advanced before you can select Print Settings. For more information about printer settings, click the ? button.

- 7. Depending on your settings, you can choose other options from the pop-up menu, including:
  - Copies & Pages: Select the number of copies you want, or a page range.
  - Layout: Select page layout options.
  - Scheduler: Schedule your print job to print at a later time.
  - Paper Handling: Select page printing options, such as Reverse print order.

- ColorSync or Color Management: Select ColorSync® or adjust the color controls, change the gamma setting, or turn off color adjustments in the printer software.
- Cover Page (OS X 10.4.x only): Add a cover page before or after the document.
- **Expansion**: Reduce or enlarge the image size for borderless printing.
- Summary: View a list of all your selections.
- Click the Advanced button to change additional settings. 8.



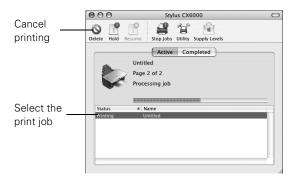
### Note:

For more information on advanced settings, or instructions on saving them as a group so you can reuse them later, click?.

- Click Print.
- 10. To monitor the progress of your print job, click the printer icon when it appears in the dock on the bottom of your desktop.

If you're using OS X 10.2.x, click the Print Center icon instead, then double-click CX6000 Series in the Printer List window.

You see a screen like this:



11. When you're finished, close the printer window or Print Center.

## **Using Special Papers**

Epson offers a wide array of high quality papers, making it easy to maximize the impact of your photos, presentations, and creative projects.

Paper category	Description
Photo Papers	For lab quality photos—from everyday snapshots to professional portraits. Available in glossy, semi-gloss, and luster finishes.
Matte Papers	Non-glare paper with a smooth or textured finish for professional quality photos, brochures, or art projects.
Scrapbooking Papers	Acid-free, lignin-free paper for archival quality photos, backgrounds, headlines, and other page elements.
Fine Art Papers	Luxurious weight, texture, and finish give these fine art papers a true museum quality appearance.
Specialty Papers	For projects that showcase your favorite photos, including greeting cards, iron-on transfers, and transparencies.

You can purchase genuine Epson ink and paper from an Epson authorized reseller. To find the nearest reseller, call 800-GO-EPSON (800-463-7766). Or you can purchase online at www.epsonstore.com (U.S. sales) or www.epson.ca (Canadian sales).

Paper name	Size	Part number
Epson Ultra Premium Photo Paper Glossy	Borderless 4 × 6 inches	S041934
Epson Ultra Premium Glossy Photo Paper	Letter (8.5 × 11 inches)	S041935
Epson Premium Photo Paper Glossy	Borderless 4 × 6 inches	S041808/S041727
Epson Premium Glossy Photo Paper	Borderless 5 × 7 inches	S041464
	Borderless 8 × 10 inches	S041465
	Letter (8.5 × 11 inches)	S041286/S041667
Epson Premium Photo Paper Semi-gloss Epson Premium Semigloss Photo Paper	Letter (8.5 × 11 inches)	S041331
Epson Photo Paper Glossy	Borderless 4 × 6 inches	S041809
Epson Glossy Photo Paper	Letter (8.5 × 11 inches)	S041141/S041649/ S041272/S041271
Epson Bright White Paper Epson Premium Bright White Paper	Letter (8.5 × 11 inches)	S041586
Epson Premium Presentation Paper Matte	Borderless 8 × 10 inches	S041467
Epson Matte Paper Heavyweight	Letter (8.5 × 11 inches)	S041257
Epson Premium Presentation Paper Matte Double-Sided Epson Double-Sided Matte Paper	Letter (8.5 × 11 inches)	S041568
Epson Presentation Paper Matte	Letter (8.5 x 11 inches)	S041062
Epson Photo Quality Ink Jet Paper	Legal (8.5 x 14 inches)	S041067
Epson Photo Quality Self-Adhesive Sheets	A4 (8.3 × 11.7 inches)	S041106
Epson Iron-On Cool Peel Transfer Paper Epson Iron-On Transfer Paper	Letter (8.5 x 11 inches)	S041153
PremierArt Matte Scrapbook Paper for Epson	Letter (8.5 x 11 inches)	SCR1002

## Select the correct Type (see page 23) or Media Type (see page 26) setting in your printer software:

For this paper	Select this setting
Plain paper Epson Bright White Paper Epson Premium Bright White Paper	Plain Paper/Bright White Paper
Epson Ultra Premium Photo Paper Glossy Epson Ultra Premium Glossy Photo Paper	Ultra Premium Photo Paper Glossy
Epson Premium Photo Paper Glossy Epson Premium Glossy Photo Paper	Premium Photo Paper Glossy
Epson Photo Paper Glossy Epson Glossy Photo Paper	Photo Paper Glossy
Epson Premium Photo Paper Semi-gloss Epson Premium Semigloss Photo Paper	Premium Photo Paper Semi-Gloss
Epson Premium Presentation Paper Matte Epson Premium Presentation Paper Matte Double-Sided Epson Presentation Paper Matte Epson Matte Paper Heavyweight Epson Photo Quality Ink Jet Paper Epson Photo Quality Self-Adhesive Sheets Epson Iron-On Cool Peel Transfer Paper Epson Iron-On Transfer Paper PremierArt Matte Scrapbook Paper for Epson	Premium Presentation Paper Matte
Envelopes	Envelope

# Scanning a Photo or Document

You can use your Epson Stylus CX6000 Series all-in-one to scan a photo or document and save it on your computer or other device, or to fax or e-mail it to someone else.

You can even automatically restore faded color photographs as you scan (see page 33 for details).

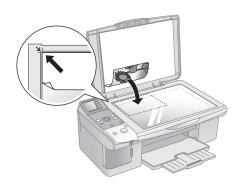
The Epson Scan software provides three scanning modes for progressive levels of control over your scanned image:

- Full Auto Mode scans quickly and easily using automatic settings.
- Home Mode previews your image and provides automatic image adjustments, cropping tools, and preset options for various types of scans.
- Professional Mode previews your image and lets you manually configure your scan settings with a full array of tools.

## **Basic Scanning**

You can scan from any TWAIN-compliant application—such as ArcSoft PhotoImpression<sup>™</sup>—using Epson Scan. Or you can start Epson Scan directly from your computer and save your image to a file.

Open the document cover and place your original face-down on the glass, in the upper left corner.



### Note:

If you need to scan a thick document, you can remove the document cover (see page 8).

You can scan multiple photos at the same time (see page 8).

- 2. Close the cover gently so you don't move the original.
- Do one of the following to start Epson Scan:
  - Windows: Double-click the EPSON Scan icon on your desktop.
  - Macintosh: Double-click EPSON Scan in the Applications folder.
  - If you are scanning from an application, start your application. Then open the File menu, choose Import or Acquire, and select Epson Stylus CX6000 Series.

You see the Epson Scan standby window:

4. If the Mode setting in the upper right corner is set to Full Auto Mode, click the Scan button.

### Note:

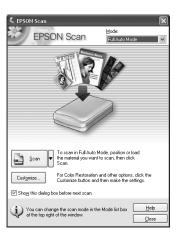
If you want to automatically restore a color photo as you scan, click the Customize button (see page 33 for instructions).

If you are in Home or Professional Mode, you see a different Epson Scan settings window. (You can change the mode using the Mode selector in the upper right corner. For details, see the on-screen *User's* Guide.)

5. You see the File Save Settings window:

Choose the location where you want to save your scanned file and type a name for it in the Prefix box. Select a file format in the Image Format box.

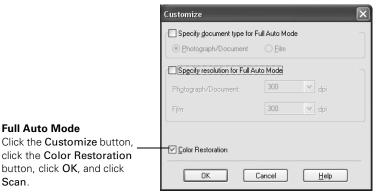
6. Click **OK**. The image is scanned and you see its icon in an open folder.





## **Restoring Color in Faded Photos**

You can automatically transform an old, faded, or badly exposed color photo into one with true-to-life color and sharpness as you scan. Look for the Color Restoration option in Epson Scan's Full Auto, Home, and Professional Mode screens:



## Scan.

Home Mode Click the Color Restoration button, preview your image, and click Scan.



## **Professional Mode**

Scroll down to the Adjustments area, click the Color Restoration button, preview your image, and click Scan.



### Note:

For details on using Home or Professional Mode, or for more information about Full Auto Mode settings, see the on-screen User's Guide. You can also click Help on the Epson Scan screen for information about all the available settings.

# **Maintaining Your CX6000** Series All-in-One

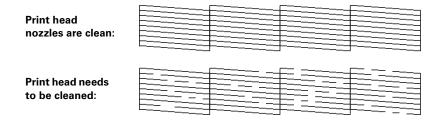
If you notice a decline in print quality, follow the instructions in this chapter for:

- "Checking the Print Head Nozzles" (see below)
- "Cleaning the Print Head" on page 35
- "Checking the Ink Cartridge Status" on page 36
- "Replacing Ink Cartridges" on page 37

## **Checking the Print Head Nozzles**

If your printouts are faint or have gaps in them, some of the nozzles in the print head may be clogged or ink may be running low in one or more of the ink cartridges. Follow the steps below to check the print head nozzles using the control panel.

- Press the **Setup/Utilities** button.
- Press the ◀ or ▶ button to select Press Start to check ink nozzles. 2..
- 3. Press the **Start** button to print the nozzle check pattern.



If the pattern does not look good, try cleaning the print head as described on the next page.

## **Cleaning the Print Head**

If your printouts are unexpectedly light or faint, or you notice light or dark bands across your printout, you may need to clean the print head. This unclogs the nozzles so they can deliver ink properly. Run a nozzle check as described on page 34 to see if the print head needs cleaning.

### Note:

Print head cleaning uses ink, so clean it only if quality declines and the nozzle check indicates that the print head needs to be cleaned.

If the message on the photo viewer screen shows that a cartridge is expended, you cannot clean the print head. In this case, replace the appropriate ink cartridge first (see page 37).

- Make sure the Epson Stylus CX6000 Series all-in-one is on but not printing.
- 2. Press the Setup/Utilities button.
- 3. Press the ◀ or ▶ button to select Press Start to clean the print head.
- 4. Press the ♦ Start button to start cleaning. The CX6000 Series runs a head cleaning cycle and the On light flashes.

### Caution:

Never turn off the CX6000 Series while head cleaning is in progress. You may damage it.

- 5. When the On light stops flashing, run a nozzle check (as described on page 34) to verify that the print head is clean.
- 6. If there are still gaps or lines, or the test patterns are faint, run another cleaning cycle and check the nozzles again.

## Note:

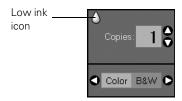
If you don't see any improvement after cleaning the print head four times, turn off the CX6000 Series and wait at least six hours. This lets any dried ink soften. Then try cleaning the print head again. If quality still does not improve, one of the ink cartridges may be old or damaged and needs to be replaced (see page 37).

## Tip:

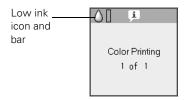
If you do not use your CX6000 Series often, it is a good idea to print a few pages at least once a month to maintain good print quality.

## **Checking the Ink Cartridge Status**

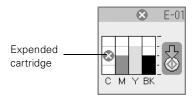
When an ink cartridge is low, the icon shown below is displayed on the photo viewer screen:



When printing or copying, a bar showing which ink cartridge is low is displayed next to the low ink icon:



When an ink cartridge is expended, the following photo viewer screen is displayed:



To check ink cartridge status anytime, follow these steps:

- 1. Press the **Setup/Utilities** button.
- Press the ◀ or ▶ button to select Press Start to check ink levels.
- Press the ♦ Start button. The photo viewer screen displays your approximate ink status.

## Tip:

If a cartridge is more than six months old, print quality may decline. If necessary, try cleaning the print head (see page 35). If printouts still do not look their best, you may need to replace the cartridge.



You can purchase genuine Epson ink and paper from an Epson authorized reseller. To find the nearest reseller, call 800-GO-EPSON (800-463-7766). Or you can purchase online at www.epsonstore.com (U.S. sales) or www.epson.ca (Canadian sales).

Use these part numbers when you order or purchase new ink cartridges:

Color	Part number	T code number
Black	69	T069120
	68 (High-Capacity)	T068120 (High-Capacity)
Cyan	69	T069220
Magenta	69	T069320
Yellow	69	T069420

#### Caution:

Leave the expended cartridge installed until you have obtained a replacement, or the ink remaining in the print head nozzles may dry out.

## Replacing Ink Cartridges

Make sure you have a new ink cartridge before you begin. Once you start replacing a cartridge, you must complete all the steps in one session.

#### Caution:

Do not open ink cartridge packages until you are ready to install the ink. Cartridges are vacuum packed to maintain reliability.

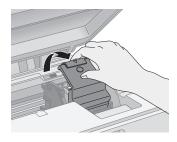
- Make sure the Epson Stylus CX6000 Series all-in-one is on.
- 2. Make sure that the document cover is closed, then open the scanner.

#### Caution:

Do not open the scanner when the document cover is open.

- Check the photo viewer screen to determine which cartridge needs to be replaced. Then do one of the following:
  - If the ink cartridge is expended, press the ♦ Start button.
  - If the cartridge is low on ink or you are replacing an old cartridge, press the Setup/Utilities button. Press the ◀ or ▶ button to select Press Start to change cartridges. Then press the ♦ Start button.

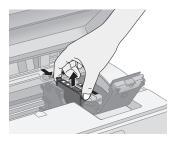
- 4. Press the ♦ Start button again.
- 5. Open the cartridge cover.



#### Caution:

Never attempt to open the cartridge cover when the print head is moving. Wait until the cartridges have moved to the replacement position.

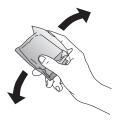
6. Squeeze the tab at the back of the cartridge and lift it straight out. Dispose of it carefully. Do not take the used cartridge apart or try to refill it.



### Warning:

If ink gets on your hands, wash them thoroughly with soap and water. If ink gets into your eyes, flush them immediately with water.

7. Before you open the new ink cartridge package, shake it four or five times. Then remove it from the package.



#### Caution:

Do not touch the green chip on the front of the cartridge. This can damage the ink cartridge.

8. Remove the yellow tape from the bottom of the ink cartridge.

### Caution:

If you do not remove the yellow tape before installing the ink cartridge, print quality may decline or you may not be able to print.



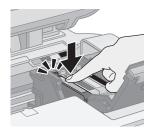
### Caution:

Do not remove any other seals from the cartridges.





Place the new ink cartridge into the cartridge holder and push it down until it clicks into place.



- 10. Replace any other cartridges that need to be replaced.
- 11. Close the ink cartridge cover and press it until it clicks into place.



### 12. Close the scanner.



13. Press the **Start** button. The CX6000 Series charges ink for about one minute and displays Charging Ink on the photo viewer screen until charging is finished.

### Caution:

Never turn off the CX6000 Series while the Charging Ink message is displayed or you'll waste ink.

If you removed a low or expended ink cartridge, you cannot reinstall and use the cartridge.

### Note:

If you replaced a cartridge while copying a document or photo, cancel printing and make sure your original is still placed correctly on the document table. Then copy your original again.

# **Solving Problems**

If you have a problem with your Epson Stylus CX6000 Series all-in-one, check the messages on the photo viewer screen to diagnose the cause.

You can also check "Problems and Solutions" on page 44 for basic troubleshooting suggestions, or double-click the User's Guide icon on your computer desktop for more detailed help.

#### See these sections:

- "Error Indicators" (below)
- "Problems and Solutions" on page 44
- "Where To Get Help" on page 46

## **Error Indicators**

Screen display	Cause	Solution
Paper out. Load paper and press Start.	No paper is loaded in the sheet feeder.	Load paper in the sheet feeder. Then press Start to continue or Stop/Clear Settings to cancel. See page 5.
€ E-04  Clear paper jam, then press Start.	Paper is jammed.	See page 45.
Color Printing	An ink cartridge is running low on ink () or   appears on screen).	See page 36.

Screen display	Cause	Solution
<b>⊗</b> E-01	An ink cartridge is expended or not installed correctly.	See page 36.
Memory card error. Please reinsert the card.	An unsupported memory card is inserted.	Remove the incompatible memory card; see page 13.
No photo data in memory card.	The inserted memory card does not contain any valid images.	See page 13 for a list of compatible card and image types.
Position the index sheet correctly.	An index sheet was not recognized because it is not positioned correctly.	Position the index sheet correctly on the glass, aligning the top of it with the left edge of the glass. Then press $\diamondsuit$ Start to continue or $\circledcirc$ Stop/Clear Settings to cancel.
Index sheet error. Please check the sheet.	The index sheet is marked incorrectly. (No marks are detected or the sheet includes more than one mark for an image.)	Remove the index sheet, mark it correctly, and try again; see page 17.
E-12 Index sheet error. Check memory card.	The index sheet does not match the photos on the memory card.	Remove the memory card and insert the card used to print the index sheet (see page 14 for instructions)—or place the correct index sheet on the glass. Then press � Start to continue or � Stop/Clear Settings to cancel.
	An unsupported device is connected to the (USB) port on the front.	Disconnect the device.

Screen display	Cause	Solution
Adjust the paper thickness lever.	The paper thickness lever is set to the ☑ H position.	If you have set the lever to the   ☐ H position because you are printing envelopes, press ◆ Start to continue.  Otherwise, set the lever to the  ☐ L position.
Service required. Please contact Epson.	An CX6000 Series part needs to be replaced.	Contact your local authorized servicer or contact Epson for a referral; see page 46.
E-90 Please contact Epson.	There is a problem with the CX6000 Series.	Turn the CX6000 Series off and then back on. If the error does not clear, contact your local authorized servicer or contact Epson for a referral; see page 46.

## **Problems and Solutions**

Check the solutions below if you're having trouble using your Epson Stylus CX6000 Series all-in-one.

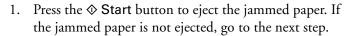
## **Printing and Copying Problems**

- Make sure your original is positioned in the top left corner of the glass. If the edges are cropped, move your original away from the edges slightly.
- Make sure your paper is loaded short edge first and is positioned against the right edge guide with the left edge guide against its left side. Don't load paper above the arrow mark inside the left edge guide.
- Make sure the paper size settings are correct for the paper you loaded.

## Paper Feeding Problems

- If paper doesn't feed, remove it from the sheet feeder. Flip through the stack to separate the sheets a little. Then reload the paper against the right edge guide, and slide the left edge guide against the paper (but not too tightly). Make sure the paper is not in front of the feeder guard.
- Do not load too many sheets at once (up to 20 sheets of photo or matte paper and 100 sheets of plain paper). See the User's Guide for more information.
- If paper is jammed, a message is displayed on the photo viewer screen.

Follow these steps to clear the jam:





If the paper is stuck near the sheet feeder or output tray, gently pull it out and then press the **Start** button.

If the paper is stuck inside, press the  $\circlearrowleft$  On button to turn it off. Open the scanner and remove any paper inside, including any torn pieces. Do not pull it backward however; this can damage the sheet feeder. Close the scanner, then turn the CX6000 Series back on.

## **Print Quality Problems**

If you have any problems with the copy or print quality, try these solutions:

- Make sure the document is placed flat against the document table glass and the CX6000 Series is not tilted or placed on an uneven surface.
- Load the paper printable side up (usually the whiter, brighter, or glossy side).
- Make sure your paper isn't damp or curled.
- Use a support sheet with special paper or load your paper one sheet at a time. Remove sheets from the output tray so not too many collect at a time.
- Make sure the type of paper you loaded matches the paper size and paper type settings on the control panel or in your printer software (see page 28).
- For the best print quality, use Epson special paper (see page 28) and genuine Epson ink cartridges (see page 37).

- Set the paper thickness lever to the \(\mathbb{L}\) position for most paper types. If you are printing on envelopes, set the lever to the ☑ H position.
- If you notice light or dark bands across your printouts or they are too faint, you may need to clean the print head. This unclogs the nozzles so they can deliver ink properly. Run a nozzle check as described on page 34 to see if the print head needs cleaning.
- Clean the print head as described on page 35.
- If you notice jagged vertical lines, you may need to align the print head. See your User's Guide for instructions.
- The ink cartridges may be old or low on ink (see page 37 for instructions on replacing an ink cartridge).
- If a dotted line appears in the image, clean the scanner glass with a soft, dry, lint-free cloth (paper towels are not recommended), or use a small amount of glass cleaner on a soft cloth, if necessary. Do not spray glass cleaner directly on the glass.

## Where To Get Help

## Epson Technical Support

Epson provides these technical support services:

### Internet Support

Visit Epson's support website at epson.com/support and select your product for solutions to common problems. You can download drivers and documentation, get FAQs and troubleshooting advice, or e-mail Epson with your questions.

### Speak to a Support Representative

Before you call Epson for support, please have the following information ready:

- Product name (Epson Stylus CX6000 Series)
- Product serial number (located on the label in back)
- Proof of purchase (such as a store receipt) and date of purchase
- Computer configuration
- Description of the problem

### Then call:

- U.S.: (562) 276-4382, 6 AM to 6 PM, Pacific Time, Monday through Friday.
- Canada: (905) 709-3839, 6 AM to 6 PM, Pacific Time, Monday through Friday.

Toll or long distance charges may apply.

### **Purchase Supplies and Accessories**

You can purchase genuine Epson ink and paper from an Epson authorized reseller. To find the nearest reseller, call 800-GO-EPSON (800-463-7766). Or you can purchase online at www.epsonstore.com (U.S. sales) or www.epson.ca (Canadian sales).

## Other Software Technical Support

Software	Telephone/Fax	Online and E-mail
ArcSoft PhotoImpression	(510) 440-9901 8:30 AM - 5:30 PM, Pacific Time, Monday - Friday Fax: (510) 440-1270	www.arcsoft.com support@arcsoft.com

## **Notices**

## Important Safety Instructions

Before using your Epson Stylus CX6000 Series all-in-one, read and follow these safety instructions:

- Be sure to follow all warnings and instructions marked on the CX6000 Series.
- Use only the type of power source indicated on the CX6000 Series label.
- Use only the power cord that comes with the CX6000 Series. Use of another cord may cause fires or shock. Do not use the cord with any other equipment.
- Place the CX6000 Series near a wall outlet where the plug can be easily unplugged.
- Do not let the power cord become damaged or frayed.
- If you use an extension cord with the CX6000 Series, make sure the total ampere rating of the devices plugged into the extension cord does not exceed the cord's ampere rating. Also, make sure the total ampere rating of all devices plugged into the wall outlet does not exceed the wall outlet's ampere rating.
- Avoid locations that are subject to rapid changes in heat or humidity, shocks or vibrations, or dust.
- Leave enough room around the CX6000 Series for sufficient ventilation. Do not block or cover openings in the CX6000 Series case or insert objects through the slots.
- Do not place the CX6000 Series near a radiator or heating vent or in direct sunlight.
- Place the CX6000 Series on a flat, stable surface that extends beyond its base in all directions. It will not operate properly if it is tilted or at an angle.
- Make sure the back of the CX6000 Series is at least 4 inches (10 cm) away from the
- Do not open the scanner section while the CX6000 Series is copying, printing, or scanning.
- Do not spill liquid on the CX6000 Series.
- Except as specifically explained in your documentation, do not attempt to service the CX6000 Series yourself.

- Unplug the CX6000 Series and refer servicing to qualified service personnel under the following conditions: if the power cord or plug is damaged; if liquid has entered the product; if the product has been dropped or the case damaged; if the product does not operate normally or exhibits a distinct change in performance. Adjust only those controls that are covered by the operating instructions.
- When storing or transporting the CX6000 Series, do not tilt it, stand it on its side, or turn it upside down; otherwise ink may leak from the cartridge.
- Please consult your state and local regulations regarding disposal or recycling. Do not put in the trash.

## Ink Cartridge Safety Instructions

- Keep ink cartridges out of the reach of children and do not drink the ink.
- Be careful when you handle used ink cartridges; there may be ink remaining around the ink supply port. If ink gets on your skin, wash it off with soap and water. If it gets in your eyes, flush them immediately with water.
- Do not put your hand inside the CX6000 Series or touch any cartridges during printing.
- Install a new ink cartridge immediately after removing an expended one. Leaving cartridges uninstalled can dehydrate the print head and may prevent the CX6000 Series from printing.
- If you remove an ink cartridge for later use, protect the ink supply area from dirt and dust and store it in the same environment as the CX6000 Series. Note that there is a valve in the ink supply port, making covers or plugs unnecessary, but care is needed to prevent the ink from staining items that the cartridge touches. Do not touch the ink cartridge ink supply port or surrounding area.

## Photo Viewer Screen Safety Instructions

- The screen contains a few small bright or dark spots. These are normal and do not mean that the screen is damaged in any way.
- Only use a dry, soft cloth to clean the screen. Do not use liquid or chemical cleansers.
- If the screen is damaged, contact Epson. If the liquid crystal solution gets on your hands, wash them thoroughly with soap and water. If the liquid crystal solution gets into your eyes, flush them immediately with water. If discomfort or vision problems remain after a thorough flushing, see a doctor immediately.

## FCC Compliance Statement

### For United States Users

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio or television reception. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause interference to radio and television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

### WARNING

The connection of a non-shielded equipment interface cable to this equipment will invalidate the FCC Certification of this device and may cause interference levels which exceed the limits established by the FCC for this equipment. It is the responsibility of the user to obtain and use a shielded equipment interface cable with this device. If this equipment has more than one interface connector, do not leave cables connected to unused interfaces. Changes or modifications not expressly approved by the manufacturer could void the user's authority to operate the equipment.

### For Canadian Users

This Class B digital apparatus complies with Canadian ICES-003.

Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

## **Declaration of Conformity**

According to 47CFR, Part 2 and 15 for: Class B Personal Computers and Peripherals; and/or CPU Boards and Power Supplies used with Class B Personal Computers:

We: Epson America, Inc.

Located at: MS 3-13

> 3840 Kilroy Airport Way Long Beach, CA 90806 Telephone: (562) 290-5254

Declare under sole responsibility that the product identified herein, complies with 47CFR Part 2 and 15 of the FCC rules as a Class B digital device. Each product marketed is identical to the representative unit tested and found to be compliant with the standards. Records maintained continue to reflect the equipment being produced can be expected to be within the variation accepted, due to quantity production and testing on a statistical basis as required by 47CFR \$2,909. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Trade Name: **Epson** 

Type of Product: Multifunction printer

Model: C231D

## **Epson America, Inc., Limited Warranty**

What Is Covered: Epson America, Inc. ("Epson") warrants to the original retail purchaser that the Epson printer covered by this limited warranty statement, if purchased and operated only in the United States or Canada, will be free from defects in workmanship and materials for a period of one (1) year from the date of original purchase. For warranty service, you must provide proof of the date of original purchase.

What Epson Will Do To Correct Problems: Should your Epson printer prove defective during the warranty period, please call the Epson Connection<sup>SM</sup> at (562) 276-4382 (U.S.) or (905) 709-3839 (Canada) for warranty repair instructions and return authorization. An Epson service technician will provide telephone diagnostic service to determine whether the printer requires service. If service is needed, Epson will, at its option, exchange or repair the printer without charge for parts or labor. If Epson authorizes an exchange for the defective unit, Epson will ship a replacement printer to you, freight prepaid, so long as you use an address in Canada or the U.S. (excluding Puerto Rico and U.S. Possessions). Shipments to other locations will be made freight collect. You are responsible for securely packaging the defective unit and returning it to Epson within five (5) working days of receipt of the replacement. Epson requires a debit or a credit card number to secure the cost of the replacement printer in the event that you fail to return the defective one. If your printer is being repaired, Epson will direct you to send your printer to Epson or its authorized service center, where the printer will be fixed and sent back to you. You are responsible for packing the printer and for all costs to and from the Epson authorized service center. When warranty service involves the exchange of the printer or a part, the item replaced becomes Epson property. The replacement printer or part may be new or refurbished to the Epson standard of quality, and, at Epson's option, may be another model of like kind and quality. Epson's liability for replacement of the covered printer will not exceed the original retail selling price of the covered printer. Exchange products and parts assume the remaining warranty period of your original product covered by this limited warranty.

What This Warranty Does Not Cover: This warranty does not apply to refurbished or reconditioned products. This warranty covers only normal use in the United States and Canada. Using this product for continuous production or similar high duty purposes is not considered normal use; damage, maintenance or service from such use will not be covered under this warranty. This warranty is not transferable. This warranty does not cover any color change or fading of prints or reimbursement of materials or services required for reprinting. This warranty does not cover damage to the Epson product caused by parts or supplies not manufactured, distributed or certified by Epson. This warranty does not cover ribbons, ink cartridges or third party parts, components, or peripheral devices added to the Epson product after its shipment from Epson, e.g., dealer or user-added boards or components. Epson is not responsible for warranty service should the Epson label or logo or the rating label or serial number be removed or should the product

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You can also write to: Epson America, Inc., P.O. Box 93012, Long Beach, CA 90809-3012

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