FiLIP™

The all-in-one communication and location device for kids.

USER MANUAL Version 1

Contents

FiLIP™

Let's get started

*Filip has the brains of a satellite location system,
the heart of a smartphone and the face of a watch.
Best of all, it's delightfully simple to use.*

THERE ARE THREE MAIN THINGS THE FILIP DEVICE CAN DO:

① It can let your child make and receive telephone calls

② It can display a map on an Apple or Android smartphone to show where your child is

③ In an emergency it can send tracking alerts to your phone and can record conversations

You'll notice there are just two buttons on the device. The smaller button lets your child choose which person they want to call – you can store up to five numbers in Filip – while pressing the larger red button makes the call. Holding the larger red button for more than three seconds signals an emergency and will call the first of your nominated emergency numbers. If this call isn't answered, Filip will call all the other nominated numbers simultaneously.

The star-shaped symbol on the back acts as a charging connector. Your Filip device has been supplied with a charging lead and a mains-powered charger. Connect the charging lead to the Filip and the charger, then plug the charger into a power outlet. Alternatively, the charging lead can be connected to any computer USB port. The device will beep and will display the word 'Charging' on the screen. Charge your new device for at least 4 hours before using it for the first time.

A Filip device can run for up to 48 hours before it needs recharging, although this will depend on usage. We recommend that you recharge Filip after each day it's used.

To turn the device on, press the larger red button for one second. After a brief pause, it will display 'Hello' on the screen. There's no off switch, which means Filip can't be turned off accidentally. You can only turn Filip off by using the Filip smartphone app.

The clock on your Filip device will automatically adjust itself to show the correct time after the device has been switched on and connected to the cellular phone network.

We've put a separate 'quick start' guide in the box with your Filip device. This contains all the essential information you need if you're in a hurry.

The technology

INSIDE FILIP

When it comes to making and receiving telephone calls, Filip uses GSM (the Global System for Mobile Communications) to keep in touch. But that's not all.

It's also equipped with GPS (Global Positioning System) satellite location, rather like an in car navigation device, and sends regular real-time updates to confirm its location. These can be seen on your smartphone or by using our secure web site.

In addition, it provides extra location information when your child is indoors by using Wi-Fi hotspots and working out how far it is from nearby GSM 'cell sites'.

Of course, radio signals can sometimes be disrupted by buildings, by adverse weather and by other factors beyond everyone's control. By using three different types of location service in one device, we're making sure you won't worry unnecessarily about coverage.

THE SCREEN

We've given Filip an LCD screen that's easy to read in almost any condition, whether your child is indoors or playing in the sun. For night time there's a backlight that will stay on for around two seconds if either of the two buttons is pressed briefly.

A battery symbol in the top-left corner of the Filip device screen shows the amount of battery life remaining, while a signal strength indicator in the top-right corner shows the quality of the cellular phone signal.

When Filip isn't being used for calls or messages, it will display the time in 12-hour or 24-hour format depending on the settings you've chosen via the www.evadofilip.com web site. The time is provided automatically by the cellular phone network, so there's no clock for you to set.

Setting up Filip

REGISTER ONLINE

Each Filip device has been tested for quality assurance. You'll need to charge the battery before use and will also need a web browser to set the device up. Please note that a new Filip device cannot be used until the online set up has been completed.

Simply visit www.evadofilip.com from a standard internet browser and click 'Register'

Follow the on-screen instructions to create a personal ID. When you've entered your information, you'll be sent a confirmation message by email. You need to click on the special link in the email before continuing.

After confirming your personal details you can register your Filip device online. Visit www.evadofilip.com and log in using your new username and password.

Click 'I already have a device' and follow the instructions.

Finally, you need to set up and personalize your child's device with emergency contact numbers and optional 'safe zones'. This can either be done from the web site or via the smartphone app. The personalization will be completed after you switch the Filip device on.

THE DEVICE | LOCATION PRODUCTS | EVADO STORE | SUPPORT   Choose your country | Login

Create an Evado Filip ID

| Norway ⌄ | If your country is not listed, you will not be able to take full advantage of your Evado Filip account and devices |

First name*
Jane

Last name*
Churchill

Username*
janechurchill ❓

Password*
•••••••• ❓

Confirm password*
••••••••

☐ Please Read and Agree to our Terms & Conditions

Cancel   Next

THE FILIP SMARTPHONE APP

It's possible to monitor your child's Filip device from an Apple or Android smartphone. There's a free Filip app available in the Apple App Store and in the Android Google Play shop.

After you've downloaded and installed the app, simply log in with the same username and password that you used for the web-based service.

You can then monitor your child's location via an on-screen map and can even trigger the Filip emergency mode from your smartphone.

When you first use the app you'll be presented with five options:

- *Connect: call the Filip device (or choose your device if you've registered more than one)*
- *Map: display the most recent location of your Filip device*
- *Emergency: activate emergency mode on the Filip device*
- *Store: browse and purchase additional options*
- *More: change other settings, including setting up Safe Zones, adding or changing contact details, sending messages and activating the 'Baby Call' monitoring function.*
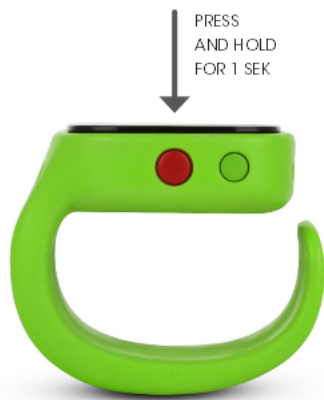
Alternatively, 'swiping' the screen to the left will display information about your Filip device (or devices, if you've registered more than one). Tap on the device name to see its most recent location on a map.

More details are available from the quick start guide.

Using Filip

Once you've set up the Filip device online, you and your child can start using the service. You can return to the smartphone app or the www. evadofilip.com web site at any time to change the contacts you've stored or to set up other features.

PRESS
AND HOLD
FOR 1 SEK

TURNING ON AND OFF

There's no off switch, which means you're in control. To turn the device on, press the larger red button for one second. After a brief pause, it will display 'Hello' and your child's name on the screen.

The Filip device can only be switched off (into 'sleep' mode) via the 'Device settings' option on the smartphone app. To turn the Filip device back on again, press its larger red button for one second.

If the battery runs out completely, your Filip device will enter 'sleep' mode and the screen will turn black. It will switch on again when the battery is charged and the larger red button is pressed for one second. You can choose to receive warning messages about battery life; simply open the smartphone app and choose 'More' followed by 'General settings' and then 'Notifications'.

CONTACTS

You can store up to five numbers that'll be available for your child to call from the Filip device. Please remember these are also the only numbers that will be able to call your child. We recommend that you check the caller ID of these numbers before storing them. (The 'caller ID' is the telephone number that's displayed when you call someone).

To check or change your contacts, open the smartphone app and choose 'More' followed by 'Devices'. You can then choose the 'Contacts' option from your chosen Filip device.

Alternatively, log on at www.evadofilip.com and click 'Device Settings' followed by 'Contacts'. You can now see your current contact list, add new contacts and remove unwanted contacts. Remember to click 'Save changes' when you've finished.

MAKING AND RECEIVING CALLS

Filip has been designed to store five telephone numbers. Each number can be given an easily-understood name, such as 'mom' or 'home'. These names will be displayed on the Filip device when your child makes or receives a call.

To call a number using Filip, your child needs to press the smaller button. The device will beep and the name of the first person in the list will appear on screen. If they want to see the next name on the list, they press the smaller button again. Each press will show the next name on the list. To call the person whose name is on-screen, press the larger red button and the call will be made.

Filip has a built-in microphone and loudspeaker, so your child simply holds Filip near their face to hear your voice and to speak.

To end the call, they press the larger red button or wait for the caller to hang up.

Receiving calls is even easier. Calls can only be received from the five stored numbers; anyone else trying to call won't get through.

When one of the stored numbers is calling, the Filip device will 'ring' and the screen will indicate the caller's name. The call will automatically be answered after six rings and can be answered sooner by briefly pressing the larger red button.

There aren't any volume controls on the Filip device. However, it's possible to set or adjust the volume from the loudspeaker by using the 'Device settings' option in the smartphone app.

Filip has a regular cellphone number: the number is shown on your subscription agreement.

TEXT MESSAGES

Text messages, also known as SMS messages, can be sent to the Filip device from any of the authorized telephone numbers stored in the device. These messages will appear on-screen automatically and will remain there until the larger red button is pressed. Messages from other numbers will not be received. Only the first 16 characters from a text message will fit onto the Filip screen. The Filip device cannot be used for composing and sending text messages.
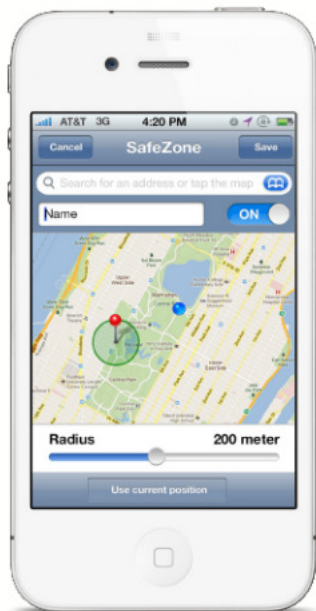
LOCATION

You can check your child's location by using the smartphone app or the **www.evadofilip.com** web site. Simply log in and choose the 'Map' option.

Your child's location is automatically recorded at regular intervals. You can use the smartphone app or the web site to choose when location checks take place. If your child is always at home during the evening, switching off location checks at night will save battery power on the Filip device. Conversely, checking your child's location more frequently will provide extra detail but will also use more battery power.

A 'real time' location report is provided whenever you request it via the smartphone app or the web site. In addition, it's possible to look at recent journeys your child has made.

SAFE ZONES

Filip lets you create 'safe zones' on a map. For example, if you designate a safe zone around your child's school, you'll be alerted on your phone when your child arrives at the designated area and when they leave the designated area.

To set a safe zone, log on to the smartphone app and click 'Map'. Choose 'Safe Zone' and then click 'Add safe zone'. Follow the on-screen instructions to create a new safe zone. It's possible to choose the parent's current smartphone location or the current device location as a safe zone when using the smartphone app.

Safe zones can also be added by using the www.evadofilip.com web site. It's important to note that safe zones are only active when the on-screen 'switch' next to the zone is set to ON or '1'.

EMERGENCY MONITORING

Filip has a special emergency mode. When this is activated, the device immediately transmits its location to the online service and smartphone app, starts recording via its built-in microphone and also calls your nominated emergency telephone numbers until someone answers.

In an emergency, Filip will call the first number on your list of nominated contacts. If this call isn't answered, Filip will then call all the other nominated numbers simultaneously. It will connect to the first number that answers the call.

The Filip device will beep and display the word 'Emergency' when it is in emergency mode. It will also send regular location updates.

Emergency mode cannot be turned off from the Filip device. It can only be stopped from the smartphone app or by logging in to the web site. To do this, select 'Cancel' from the map screen on the app or the web site.

THERE ARE THREE WAYS TO TRIGGER THE EMERGENCY MODE:

① From the Filip device
If your child is lost or feels threatened, they simply hold down the larger red button on their Filip device for more than three seconds.

② From a smartphone
If a parent or guardian is concerned about their child, they can open the Evado Filip app and activate the emergency mode by pressing the central red button.

③ Online
If a parent or guardian is concerned about their child, they can log in to the online Filip service, select the 'Map' page and click the 'Emergency' button.

ALERTS

In an emergency the Filip device will call your nominated telephone numbers. You can choose to receive other status alerts by text message (SMS notifications), via the smartphone app (Push notifications) or both. Choose your preference from within the Filip app by touching 'More' and then selecting 'General settings' followed by 'Notifications'.

BABY MONITOR

You can use Filip to monitor a sleeping child. Simply place the device next to them and activate 'baby call' mode via the web site or the smartphone application. You can adjust the noise sensitivity and receive an alert on your phone as soon as your child wakes up or a loud noise is heard. The Filip smartphone app also enables you to hear any sounds picked up by the microphone of your Filip.

The baby call mode cannot be turned off from the Filip device. It can only be stopped from the smartphone app. Filip will not report its location or allow telephone calls when in baby call mode. However, the emergency button will still work.

ADDITIONAL USERS

You can allow trusted friends and family members to check your child's location from their own smartphone or web browser. To do this, log into www.evadofilip.com and select your account details, then choose 'Account Guest List'. You should never let someone else use your own username and password.

Other features

Filip is easy to use yet offers a wide variety of sophisticated features.

SPLASHPROOF

Kids don't stay clean for very long. That's why we've made Filip dustproof and splashproof. If it gets messy, simply wipe it with a damp cloth. Filip isn't designed to be submerged in water, so you'll need to remove it before swimming or bath time!

SECURE DATA

Any personal information you provide via our web site or the smartphone app is held on the Evado Filip secure internet server. The Filip device itself is protected against being tampered with or dismantled. If the casing is opened, Filip will send an alert to your phone and will then erase all its location data and any other personal information.

This device contains a Lithium Ion battery. Observe the following precautions to ensure safe usage of the device:

a) Do not disassemble or open, crush, bend or deform, puncture or shred

b) Do not modify or remanufacture, attempt to insert foreign objects into the battery, immerse or expose to water or other liquids, expose to fire, explosion or other hazard.

c) Only use the battery with a charging system that has been qualified with the system per CTIA Certification Requirements for Battery System Compliance to IEEE 1725. Use of an unqualified battery or charger may present a risk of fire, explosion, leakage, or other hazard.

d) Do not short circuit a battery or allow metallic conductive objects to contact battery terminals.

e) The battery is not user replaceable. Only authorized service providers shall replace battery.

f) Promptly dispose of used batteries in accordance with local regulations

g) Avoid dropping the phone or battery. If the phone or battery is dropped, especially on a hard surface, and the user suspects damage, take it to a service center for inspection.

h) Improper battery use may result in a fire, explosion or other hazard.

j) Only charge the device with CTIA certified adapters, products that bear the USB-IF logo or products that have completed the USB-IF compliance program.

FCC ID: PGDEF0001 This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:
1. This device may not cause harmful interference, and
2. This device must accept any interference received, including interference that may cause undesired operation.

This equipment complies with FCC RF radiation exposure limits set forth for an uncontrolled environment. For body-worn operation and use near the head, this device has been tested and meets the FCC RF exposure guidelines when used with the wrist strap supplied with this product. Use of other accessories may not ensure compliance with FCC RF exposure guidelines. The maximum SAR value reported for body worn operation is 1.15 W/kg. The maximum SAR value reported against the head is 0.23 W/kg.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

—Reorient or relocate the receiving antenna.—Increase the separation between the equipment and receiver.—Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.—Consult the dealer or an experienced radio/TV technician for help.

Industry Canada CAN RSS-Gen/CNR-Gen
IC: 10966A-EF0001
This device complies with Industry Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes : (1) l'appareil ne doit pas produire de brouillage, et (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi même si le brouillage est susceptible d'en compromettre le fonctionnement.

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