



# QUICK START GUIDE

## SRD™ MOBILE-READY CONTACTLESS SMARTCARD READER AND KEYPAD WITH OSDP SUPPORT

This Quick Start Guide is intended for experienced installing technicians. It is a basic reference to ensure all connections are properly made. For additional information please reference Farpointe Data's website, [www.farpointedata.com](http://www.farpointedata.com).

### 1.0 Introduction

A key component of a physical security electronic access control system, a mobile-ready reader combining BLE and contactless smartcard technologies is based on RFID technology. In operation it is capable of reading data stored on a contactless smartcard credential via high frequency—or reading data from mobile credential stored in a smartphone's wallet app via BLE technology—and without physical contact, and then passing the data obtained to the physical access control system. Access control systems typically manage and record the movement of individuals through a protected area, such as a locked door.

### 2.0 Mounting Provisions

Reader may be installed either indoors or outdoors, and is capable of single-gang wall-switch box mount (on plastic or metal). Use supplied #6 mounting screws, or equivalent security screws, for installation.

### 3.0 Cable Requirements

Cable, 4 conductor, 22 or 24 AWG [65 mm or 51 mm] twisted pair, over-all shield and UL approved (Belden 8273, or equivalent). Maximum RS-485 bus length: 4,000 ft – 24 AWG (1,219 m)

### 4.0 Reader Wiring

| OSDP         |           |                |
|--------------|-----------|----------------|
| Twisted Pair | Conductor | Function       |
| Pair 1       | Red       | DC (8-14 VDC)  |
|              | Black     | Ground         |
| Pair 2       | Green     | RS-485 Tx+/Rx+ |
|              | White     | RS-485 Tx-/Rx- |

### 5.0 Output Formats

The SIA standard OSDP protocol is supported for clear and secure channel communication.

Default Address: 0

Default Baud rate: 9600bps (bits per second)

Default Secure Channel Key:

SCBK\_D = 0x303132333435363738393A3B3C3D3E3F.

OSDP Protocol Technical Support:

SIA OSDP Application Profile: Basic Reader (OSDP v2.2 and higher)

### 6.0 Grounding

Shield (drain) continuity must run from the reader to the access panel. Shield (drain) and reader ground must be tied together at the access panel and connect to an earth ground at one point.

### 7.0 Power

Reader may be powered by the access panel. A linear power supply is recommended for best operation.

### 8.0 Voltage and Current

Voltage: 8 to 14 VDC

Current Draw: 60mA typical, 250mA peak

### 9.0 Read Mode

Reader (OSDP "PD") operation is controlled by the access panel (OSDP "ACU") per the OSDP specification.

### 10.0 Connection

Connection must be done in accordance with NFPA 70. Do not connect to a receptacle controlled by a switch. Connect to a power limited DC voltage source.

### 11.0 Troubleshooting

1. When the reader is first powered on it will beep 4-times, and the LED will shine red.
2. Presenting a supported access credential will result in the reader beeping and the LED flashing once.
3. Mobile operation is optimized for smartphones supporting BLE (Bluetooth LE) version 4.2 or newer. Further, for the downloading of mobile access credentials, a stable, high-quality internet connection is recommended.
4. OSDP communications with the panel will be established after the reader has completed its start-up sequence. The panel can query the reader for status using OSDP commands. Note, at this point, the access panel controls the reader beeper and LED functionality.

If the reader does not recognize the card or tag (no beep, no LED flash), refer to possible OSDP communications errors detected at the access control panel. Please see the table on reverse side for additional possible causes and solutions.

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| Possible Cause                                                          | Corrective Action                                                                                                                                          |
|-------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------|
| OSDP misconfiguration, not configured for OSDP, secure channel mismatch | Confirm panel is configured for OSDP. Confirm panel and reader are both configured for Secure Channel (or both unencrypted.) Confirm PD address and speed. |
| Incorrect cabling                                                       | Verify gauge, connections and cabling length                                                                                                               |
| Not enough power                                                        | 12 VDC recommended                                                                                                                                         |
| Incorrect credential used                                               | Verify if credential technology is supported                                                                                                               |
| Reader/access panel not properly grounded                               | Earth ground needed—verify shield and reader ground are tied at access panel and connect to ground at one point                                            |
| Supply generating interference                                          | Linear power supply recommended, verify switching power supply before use                                                                                  |

Should any of the corrective actions mentioned above not improve performance, disconnect the reader from the access panel and power it with a separate power supply or 9VDC battery, and re-test card functionality, with an OSDP panel simulator if necessary. By powering the readers separately, most variables that may lead to reduced performance can be eliminated. OSDP issues often require a packet trace, which the installer or panel vendor should be prepared to provide if there are problems. Should the problem persist, please contact Farpointe directly.

**Operating Temperature:** –31° F to +150° F (–35° C to +66° C)

**Operating Humidity:** 0% to 90% Relative Humidity

**IP Rating:** IP67

### Access Control Performance Levels Conforming to UL STD 294:

| Destructive Attack | Line Security | Endurance | Standby Power |
|--------------------|---------------|-----------|---------------|
| Level II           | Level I       | Level IV  | Level I       |

### Grade Classification Certified to CAN/ULC STD 60839-11-1:

| Risk Level | Application | Skill/ Knowledge of Attackers | Typical Examples |
|------------|-------------|-------------------------------|------------------|
| Grade 2    | Grade 2     | Grade 2                       | Grade 2          |

Many Farpointe Data Readers carry the following certifications:



**FCC Compliance Statement:** This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

**Caution:** Changes or modifications not expressly approved by Farpointe Data could void the user's authority to operate the equipment.

Product can be used without license conditions or restrictions in all European Union countries, including Austria, Belgium, Bulgaria, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta, Netherlands, Poland, Portugal, Romania, Slovakia, Spain, Sweden, United Kingdom, as well as other non-EU countries, including Iceland, Norway, and Switzerland.

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions: (1) This device may not cause interference. (2) This device must accept any interference, including interference that may cause undesired operation of the device.

L'émetteur/récepteur exempt de licence contenu dans le présent appareil est conforme aux CNR d'Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes : (1) L'appareil ne doit pas produire de brouillage; (2) L'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

*Note: This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.*

**For proper PIN security with keypad readers, please review our [PIN Best Practices Reference Document](#).**

