

General maintenance information

Vehicle Identification Number:

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Owner name: _____

Address: _____

Phone: _____

Selling dealer name: _____

Address: _____

Phone: _____

Your satisfaction is our #1 goal. If you have questions or concerns about your vehicle, we suggest you follow these steps:

1. Contact your Sales Representative or Service Advisor at your selling/servicing dealership.
2. If the inquiry or concern remains unresolved, contact the Sales Manager or Service Manager at the dealership.
3. If the inquiry or concern cannot be resolved at the dealership level, please contact the Ford Customer Assistance Center.

In the US, contact:

Ford Motor Company
Customer Assistance Center
300 Renaissance Center
PO Box 43360
Detroit, MI 48243
1-800-392-3673 (FORD)
TDD for the hearing impaired: 1-800-232-5952

In Canada, contact:

Customer Assistance Centre
Ford Motor Company of Canada, Limited
PO Box 2000
Oakville, Ontario L6J 5E4
1-800-565-3673 (FORD)

Outside the US or Canada, contact:

Ford Motor Company
Worldwide Export Operations
1555 Fairlane Drive
Allen Park, Michigan 48101 USA
Telephone: (313) 594-4857
Fax: (313) 390-0804

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General maintenance information

GENERAL MAINTENANCE INFORMATION

The required scheduled maintenance services listed in this guide are considered essential to the proper operation, safety and performance of your Ford Motor Company vehicle. We recommend that you also perform the Owner Maintenance Checks listed. These services are matters of day-to-day care that are also important to the proper operation of your vehicle. The recommended lubricants, fluids and service parts conforming to Ford Specifications are available from your Ford or Lincoln-Mercury dealer.

This guide gives you a place to record the services that are performed on your vehicle so that you can keep a record of when parts should be checked or replaced. Give your "Service Guide" to your Ford or Lincoln-Mercury service manager.

Maintenance: An investment

Maintenance is an investment that will pay dividends in the form of improved reliability, durability and resale value.

To assure the durability of your vehicle and its emission control systems, it is necessary that scheduled maintenance be performed at the designated intervals.

Ford strongly recommends the use of genuine Ford replacement parts. If other than Ford or Motorcraft parts or Ford authorized remanufactured parts are used for maintenance replacements or for the service of components affecting emission control, the non-Ford parts should be equivalent to genuine Ford Motor Company parts in performance and durability. It is the owner's responsibility to determine the equivalency of such parts. Please consult your "Warranty Information Booklet" for complete warranty information.

No cost PCV valve replacement

The PCV valve is a critical emission component. Your dealer will replace the valve at no cost at 96,000

General maintenance information

kilometers (60,000 miles), except in Canada and California.

PRE-DELIVERY SERVICE CHECK

Pre-Delivery Service Inspection Completed
DEALER AUTHORIZATION

Date: _____
Mileage: _____

WHAT MAINTENANCE SCHEDULE DO YOU FOLLOW?

Normal Schedule

Follow the Normal Schedule for most normal everyday driving conditions.

Severe Duty Schedule

Follow the Severe Duty Schedule if your driving habits **FREQUENTLY** include one or more of the following conditions:

- Towing a trailer or using a car-top carrier.
- Operating in severe dust conditions.
- Extensive idling, such as police, taxi or door-to-door delivery service.
- Short trips of less than 16 km (10 miles) when outside temperatures remain below 0°F (-18°C).

Normal schedule

Items for Emission Control Service are shown in italics.

For items marked with a number in parentheses such as (1), see footnote at the end of this section.

8,000 KILOMETERS (5,000 MILES)

- Change engine oil and replace oil filter.*
- Rotate tires and adjust air pressure.

DEALER AUTHORIZATION

Date: _____
Mileage: _____

16,000 KILOMETERS (10,000 MILES)

- Change engine oil and replace oil filter.*

DEALER AUTHORIZATION

Date: _____
Mileage: _____

24,000 KILOMETERS (15,000 MILES)

- Change engine oil and replace oil filter.*
- Inspect engine cooling system, hoses, and clamps; check coolant strength every 24,000 km (15,000 miles) or 12 months.*
- Replace passenger compartment air filter
- Rotate tires and adjust air pressure.

DEALER AUTHORIZATION

Date: _____
Mileage: _____

Normal schedule

32,000 KILOMETERS (20,000 MILES)

Change engine oil and replace oil filter.

DEALER AUTHORIZATION

Date: _____
Mileage: _____

40,000 KILOMETERS (25,000 MILES)

Change engine oil and replace oil filter.

Rotate tires and adjust air pressure.

DEALER AUTHORIZATION

Date: _____
Mileage: _____

48,000 KILOMETERS (30,000 MILES)

Change engine oil and replace oil filter.

Replace spark plugs (3.0L Flexible Fuel Vehicle-FFV only).

Replace air cleaner filter every 48,000 km (30,000 miles) or 30 months. If operating in dusty conditions, consult your dealer and/or follow severe duty maintenance schedule.

Inspect engine cooling system, hoses, and clamps; check coolant strength every 24,000 km (15,000 miles) or 12 months.

Replace passenger compartment air filter

Change automatic transaxle fluid.

Inspect exhaust heat shield(s).

Inspect front and rear brakes. (1)

Normal schedule

DEALER AUTHORIZATION

Date: _____
Mileage: _____

56,000 KILOMETERS (35,000 MILES)

- Change engine oil and replace oil filter.*
- Rotate tires and adjust air pressure.

DEALER AUTHORIZATION

Date: _____
Mileage: _____

64,000 KILOMETERS (40,000 MILES)

- Change engine oil and replace oil filter.*
- Rotate tires and adjust air pressure.

DEALER AUTHORIZATION

Date: _____
Mileage: _____

72,000 KILOMETERS (45,000 MILES)

- Change engine oil and replace oil filter.*
- Inspect engine cooling system, hoses, and clamps; check coolant strength every 24,000 km (15,000 miles) or 12 months.*
- Replace passenger compartment air filter
- Rotate tires and adjust air pressure.

DEALER AUTHORIZATION

Date: _____
Mileage: _____

Normal schedule

80,000 KILOMETERS (50,000 MILES)

- Change engine oil and replace oil filter.*
- Change engine coolant initially at 80,000 km (48,000 miles) or 48 months. Thereafter, change engine coolant every 50,000 km (30,000 miles) or 36 months.*

DEALER AUTHORIZATION

Date: _____
Mileage: _____

88,000 KILOMETERS (55,000 MILES)

- Change engine oil and replace oil filter.*
- Rotate tires and adjust air pressure.*

DEALER AUTHORIZATION

Date: _____
Mileage: _____

96,000 KILOMETERS (60,000 MILES)

- Change engine oil and replace oil filter.*
- Replace spark plugs (3.0L Flexible Fuel Vehicle-FFV only).*
- Inspect accessory drive belt(s).*
- Replace air cleaner filter.*
- Replace PCV valve (3.0L Vulcan and 3.0L Flexible Fuel vehicle-FFV only) (2)*
- Inspect engine cooling system, hoses, and clamps; check coolant strength every 24,000 km (15,000 miles) or 12 months.*
- Replace passenger compartment air filter*
- Change automatic transaxle fluid.*

Normal schedule

- Inspect exhaust heat shield(s).
- Inspect front and rear brakes. (1)

DEALER AUTHORIZATION

Date: _____
Mileage: _____

104,000 KILOMETERS (65,000 MILES)

- Change engine oil and replace oil filter.*
- Rotate tires and adjust air pressure.

DEALER AUTHORIZATION

Date: _____
Mileage: _____

112,000 KILOMETERS (70,000 MILES)

- Change engine oil and replace oil filter.*

DEALER AUTHORIZATION

Date: _____
Mileage: _____

120,000 KILOMETERS (75,000 MILES)

- Change engine oil and replace oil filter.*
- Inspect engine cooling system, hoses, and clamps; check coolant strength every 24,000 km (15,000 miles) or 12 months.*
- Replace passenger compartment air filter
- Rotate tires and adjust air pressure.

DEALER AUTHORIZATION

Date: _____
Mileage: _____

Normal schedule

128,000 KILOMETERS (80,000 MILES)

- Change engine oil and replace oil filter.*
- Change engine coolant every 48,000 km (30,000 miles) or 36 months.*

DEALER AUTHORIZATION

Date: _____
Mileage: _____

136,000 KILOMETERS (85,000 MILES)

- Change engine oil and replace oil filter*
- Rotate tires and adjust air pressure.*

DEALER AUTHORIZATION

Date: _____
Mileage: _____

144,000 KILOMETERS (90,000 MILES)

- Change engine oil and replace oil filter.*
- Replace spark plugs (3.0L Flexible Fuel Vehicle-FFV only).*
- Inspect engine cooling system, hoses, and clamps; check coolant strength every 24,000 km (15,000 miles) or 12 months.*
- Replace passenger compartment air filter*
- Change automatic transaxle fluid.*
- Inspect exhaust heat shield(s).*
- Inspect front and rear front brakes. (1)*

DEALER AUTHORIZATION

Date: _____
Mileage: _____

Normal schedule

152,000 KILOMETERS (95,000 MILES)

Change engine oil and replace oil filter.

Rotate tires and adjust air pressure.

DEALER AUTHORIZATION

Date: _____

Mileage: _____

160,000 KILOMETERS (100,000 MILES)

Change engine oil and replace oil filter.

Replace spark plugs (except 3.0L Flexible Fuel Vehicle (FFV))

Replace PCV valve (3.0L Duratec only). (3)

Check valve lash and adjust as required (3.4L SHO models only)

Inspect accessory drive belt(s).

Replace passenger compartment air filter

DEALER AUTHORIZATION

Date: _____

Mileage: _____

168,000 KILOMETERS (105,000 MILES)

Change engine oil and replace oil filter.

Inspect engine cooling system, hoses, and clamps; check coolant strength every 24,000 km (15,000 miles) or 12 months.

Replace passenger compartment air filter

Rotate tires and adjust air pressure.

DEALER AUTHORIZATION

Date: _____

Mileage: _____

Normal schedule

176,000 KILOMETERS (110,000 MILES)

- Change engine coolant every 48,000 km (30,000 miles) or 36 months.*

DEALER AUTHORIZATION

Date: _____
Mileage: _____

184,000 KILOMETERS (115,000 MILES)

- Change engine oil and replace oil filter.*
- Rotate tires and adjust air pressure.*

DEALER AUTHORIZATION

Date: _____
Mileage: _____

192,000 KILOMETERS (120,000 MILES)

- Replace spark plugs (3.0L Flexible Fuel Vehicle-FFV only).*
- Replace PCV valve.*
- Inspect engine cooling system, hoses, and clamps; check coolant strength every 24,000 km (15,000 miles) or 12 months.*
- Change automatic transaxle fluid.*
- Replace passenger compartment air filter*
- Inspect exhaust heat shield(s).*
- Inspect the front and rear brakes. (1)*

DEALER AUTHORIZATION

Date: _____
Mileage: _____

Normal schedule

- (1) If your driving habits include continuous stop-and-go driving or driving in hilly areas, more frequent intervals may be required.
- (2) At 96,000 km (60,000 miles) your dealer will replace the PCV valve at no cost on 3.0L Vulcan and 3.0L Flexible Fuel Vehicle - FFV engines except California and Canadian vehicles.
- (3) At 160,000 (100,000 miles) your dealer will replace the PCV valve at no cost on 3.0L Duratec engines except California and Canadian vehicles.

Severe duty schedule

Items for Emission Control Service are shown in italics.

For items marked with a number in parentheses such as (1), see footnote at the end of this section.

5,000 KILOMETERS (3,000 MILES)

Change engine oil and replace oil filter.

DEALER AUTHORIZATION

Date: _____
Mileage: _____

10,000 KILOMETERS (6,000 MILES)

Change engine oil and replace oil filter.

Rotate tires and adjust air pressure.

DEALER AUTHORIZATION

Date: _____
Mileage: _____

15,000 KILOMETERS (9,000 MILES)

Change engine oil and replace oil filter.

DEALER AUTHORIZATION

Date: _____
Mileage: _____

20,000 KILOMETERS (12,000 MILES)

Change engine oil and replace oil filter.

Inspect front and rear brakes. (1)

Severe duty schedule

DEALER AUTHORIZATION

Date: _____
Mileage: _____

25,000 KILOMETERS (15,000 MILES)

- Change engine oil and replace oil filter.*
- Inspect engine cooling system, hoses, and clamps; check coolant strength every 25,000 km (15,000 miles) or 12 months.*
- Replace passenger compartment air filter.
- Rotate tires and adjust air pressure.

DEALER AUTHORIZATION

Date: _____
Mileage: _____

30,000 KILOMETERS (18,000 MILES)

- Change engine oil and replace oil filter.*

DEALER AUTHORIZATION

Date: _____
Mileage: _____

35,000 KILOMETERS (21,000 MILES)

- Change engine oil and replace oil filter.*
- Change automatic transaxle fluid.

DEALER AUTHORIZATION

Date: _____
Mileage: _____

Severe duty schedule

40,000 KILOMETERS (24,000 MILES)

- Change engine oil and replace oil filter.*
- Inspect front and rear brakes. (1)*
- Rotate tires and adjust air pressure.*

DEALER AUTHORIZATION

Date: _____
Mileage: _____

45,000 KILOMETERS (27,000 MILES)

- Change engine oil and replace oil filter.*

DEALER AUTHORIZATION

Date: _____
Mileage: _____

50,000 KILOMETERS (30,000 MILES)

- Change engine oil and replace oil filter.*
- Replace spark plugs (3.0L Flexible Fuel Vehicle-FFV only).*
- Replace air cleaner filter.*
- Inspect engine cooling system, hoses, and clamps; check coolant strength every 25,000 km (15,000 miles) or 12 months.*
- Replace passenger compartment air filter.*
- Inspect exhaust heat shield(s).*

DEALER AUTHORIZATION

Date: _____
Mileage: _____

Severe duty schedule

55,000 KILOMETERS (33,000 MILES)

Change engine oil and replace oil filter.

Rotate tires and adjust air pressure.

DEALER AUTHORIZATION

Date: _____

Mileage: _____

60,000 KILOMETERS (36,000 MILES)

Change engine oil and replace oil filter.

Inspect front and rear brakes. (1)

DEALER AUTHORIZATION

Date: _____

Mileage: _____

65,000 KILOMETERS (39,000 MILES)

Change engine oil and replace oil filter.

DEALER AUTHORIZATION

Date: _____

Mileage: _____

70,000 KILOMETERS (42,000 MILES)

Change engine oil and replace oil filter.

Change automatic transaxle fluid.

Rotate tires and adjust air pressure.

DEALER AUTHORIZATION

Date: _____

Mileage: _____

Severe duty schedule

75,000 KILOMETERS (45,000 MILES)

- Change engine oil and replace oil filter.*
- Inspect engine cooling system, hoses, and clamps; check coolant strength every 25,000 km (15,000 miles) or 12 months.*
- Replace passenger compartment air filter.

DEALER AUTHORIZATION

Date: _____
Mileage: _____

80,000 KILOMETERS (48,000 MILES)

- Change engine oil and replace oil filter.*
- Change engine coolant initially at 80,000 km (48,000 miles) or 48 months. Thereafter, change engine coolant every 50,000 km (30,000 miles) or 36 months.*
- Inspect front and rear brakes. (1)

DEALER AUTHORIZATION

Date: _____
Mileage: _____

85,000 KILOMETERS (51,000 MILES)

- Change engine oil and replace oil filter.*
- Rotate tires and adjust air pressure.

DEALER AUTHORIZATION

Date: _____
Mileage: _____

Severe duty schedule

90,000 KILOMETERS (54,000 MILES)

Change engine oil and replace oil filter.

DEALER AUTHORIZATION

Date: _____
Mileage: _____

95,000 KILOMETERS (57,000 MILES)

Change engine oil and replace oil filter.

DEALER AUTHORIZATION

Date: _____
Mileage: _____

100,000 KILOMETERS (60,000 MILES)

Change engine oil and replace oil filter.

Replace spark plugs (except 3.0L Duratec).

Inspect accessory drive belt(s).

Replace air cleaner filter.

Replace PCV valve (3.0L Vulcan and 3.0L Flexible Fuel - FFV only). (2)

Inspect engine cooling system, hoses, and clamps; check coolant strength every 25,000 km (15,000 miles) or 12 months.

Replace passenger compartment air filter.

Inspect exhaust heat shield(s).

Inspect front and rear brakes. (1)

Rotate tires and adjust air pressure.

DEALER AUTHORIZATION

Date: _____
Mileage: _____

Severe duty schedule

105,000 KILOMETERS (63,000 MILES)

Change engine oil and replace oil filter.

Change automatic transaxle fluid.

DEALER AUTHORIZATION

Date: _____

Mileage: _____

110,000 KILOMETERS (66,000 MILES)

Change engine oil and replace oil filter.

DEALER AUTHORIZATION

Date: _____

Mileage: _____

115,000 KILOMETERS (69,000 MILES)

Change engine oil and replace oil filter.

Rotate tires and adjust air pressure.

DEALER AUTHORIZATION

Date: _____

Mileage: _____

120,000 KILOMETERS (72,000 MILES)

Change engine oil and replace oil filter.

Inspect front and rear brakes. (1)

DEALER AUTHORIZATION

Date: _____

Mileage: _____

Severe duty schedule

125,000 KILOMETERS (75,000 MILES)

- Change engine oil and replace oil filter.*
- Inspect engine cooling system, hoses, and clamps; check coolant strength every 25,000 km (15,000 miles) or 12 months.*
- Replace passenger compartment air filter.

DEALER AUTHORIZATION

Date: _____
Mileage: _____

130,000 KILOMETERS (78,000 MILES)

- Change engine oil and replace oil filter.*
- Change engine coolant every 50,000 km (30,000 miles) or 36 months.*
- Rotate tires and adjust air pressure.

DEALER AUTHORIZATION

Date: _____
Mileage: _____

135,000 KILOMETERS (81,000 MILES)

- Change engine oil and replace oil filter.*

DEALER AUTHORIZATION

Date: _____
Mileage: _____

140,000 KILOMETERS (84,000 MILES)

- Change engine oil and replace oil filter.*
- Change automatic transaxle fluid.

Severe duty schedule

Inspect front and rear brakes. (1)

DEALER AUTHORIZATION

Date: _____
Mileage: _____

145,000 KILOMETERS (87,000 MILES)

Change engine oil and replace oil filter.
 Rotate tires and adjust air pressure.

DEALER AUTHORIZATION

Date: _____
Mileage: _____

150,000 KILOMETERS (90,000 MILES)

Change engine oil and replace oil filter.
 Replace spark plugs (3.0L Flexible Fuel Vehicle-FFV only).
 Inspect accessory drive belt(s).
 Replace air cleaner filter.
 Inspect engine cooling system, hoses, and clamps; check coolant strength every 25,000 km (15,000 miles) or 12 months.
 Replace passenger compartment air filter.
 Inspect exhaust heat shield(s).
 Inspect front and rear brakes. (1)

DEALER AUTHORIZATION

Date: _____
Mileage: _____

155,000 KILOMETERS (93,000 MILES)

Change engine oil and replace oil filter.

Severe duty schedule

DEALER AUTHORIZATION

Date: _____
Mileage: _____

160,000 KILOMETERS (96,000 MILES)

- Change engine oil and replace oil filter.*
- Inspect front and rear brakes. (1)
- Rotate tires and adjust air pressure.

DEALER AUTHORIZATION

Date: _____
Mileage: _____

165,000 KILOMETERS (99,000 MILES)

- Change engine oil and replace oil filter.*

DEALER AUTHORIZATION

Date: _____
Mileage: _____

165,000 KILOMETERS (100,000 MILES)

- Replace spark plugs (3.0L Duratec only).*
- Replace PCV valve (3.0L Duratec only) (3)*

DEALER AUTHORIZATION

Date: _____
Mileage: _____

170,000 KILOMETERS (102,000 MILES)

- Change engine oil and replace oil filter.*

Severe duty schedule

DEALER AUTHORIZATION

Date: _____
Mileage: _____

175,000 KILOMETERS (105,000 MILES)

- Change engine oil and replace oil filter.*
- Inspect engine cooling system, hoses, and clamps; check coolant strength every 25,000 km (15,000 miles) or 12 months.*
- Replace passenger compartment air filter.
- Change automatic transaxle fluid.
- Rotate tires and adjust air pressure.

DEALER AUTHORIZATION

Date: _____
Mileage: _____

180,000 KILOMETERS (108,000 MILES)

- Change engine oil and replace oil filter.*
- Change engine coolant every 50,000 km (30,000 miles) or 36 months.*
- Inspect front and rear brakes. (1)

DEALER AUTHORIZATION

Date: _____
Mileage: _____

185,000 KILOMETERS (111,000 MILES)

- Change engine oil and replace oil filter.*

DEALER AUTHORIZATION

Date: _____
Mileage: _____

Severe duty schedule

190,000 KILOMETERS (114,000 MILES)

Change engine oil and replace oil filter.

Rotate tires and adjust air pressure.

DEALER AUTHORIZATION

Date: _____

Mileage: _____

195,000 KILOMETERS (117,000 MILES)

Change engine oil and replace oil filter.

DEALER AUTHORIZATION

Date: _____

Mileage: _____

200,000 KILOMETERS (120,000 MILES)

Change engine oil and replace oil filter.

Replace spark plugs (except 3.0L Duratec)

Inspect accessory drive belt(s).

Replace air cleaner filter.

Replace PCV valve (3.0L Vulcan and 3.0L Flexible Fuel Vehicle - FFV only).

Inspect engine cooling system, hoses, and clamps; check coolant strength every 25,000 km (15,000 miles) or 12 months.

Replace passenger compartment air filter.

Inspect exhaust heat shield(s).

Inspect front and rear brakes. (1)

DEALER AUTHORIZATION

Date: _____

Mileage: _____

Severe duty schedule

- (1) If your driving habits include continuous stop-and-go driving or driving in hilly areas, more frequent intervals may be required.
- (2) At 96,000 km (60,000 miles) your dealer will replace the PCV valve at no cost on 3.0L Vulcan and 3.0L Flexible Fuel Vehicle - FFV engines except California and Canada vehicles.
- (3) At 160,000 km (100,000 miles) your dealer will replace the PCV valve at no cost on 3.0L Duratec engines except California and Canada vehicles.

Owner maintenance checks

Owner maintenance checks

Listed below are vehicle maintenance checks and inspections that should be performed by the owner or qualified service technician at the indicated intervals. Service information and supporting specifications are provided in the "Owner Guide".

Any adverse conditions should be brought to the attention of your dealer or qualified service technician for expert service advice as soon as possible.

The owner maintenance checks are generally not covered by warranties and you may be charged for labor, parts and lubricants used.

WHEN YOU STOP FOR FUEL:

- Check the engine oil level.
- Check coolant level in the recovery bottle.
- Check the windshield washer fluid level.
- Look for low or under-inflated tires.

WHILE OPERATING YOUR VEHICLE:

- Note any changes in the sound of the exhaust or any smell of exhaust fumes in the vehicle.
- Check for vibrations in the steering wheel. Notice any increased steering effort or looseness in the steering wheel.
- Notice if your vehicle constantly turns slightly or "pulls" to one side of the road.
- When stopping, listen and check for strange sounds, **pulling to one side**, increased brake pedal travel or "hard to push" brake pedal.
- If any slipping or changes in the operation of your transaxle occur, check the transaxle fluid level.

Owner maintenance checks

- Check automatic transaxle PARK function.
- Check parking brake.
- Check for fluid leaks under your vehicle (water dripping from the air conditioning system after use is normal).

AT LEAST MONTHLY:

- Check the tire pressure - check tires when cold, not after a long drive.
- Check coolant level in the coolant recovery reservoir.
- Check the operation of all exterior lamps, including the brake lamps, turn signals and hazard warning flashers.

AT LEAST TWICE A YEAR: (I.E., EVERY SPRING AND FALL)

- Check radiator, heater and air-conditioning hoses for leaks or damage.
- Check windshield washer spray and wiper operation. Check and replace worn wiper blades.
- Check for worn tires and loose wheel lug nuts.
- Check muffler, exhaust pipes, shields and clamps.
- Check headlamp alignment.
- Check the lap-shoulder belts for wear and function.
- Check air pressure in the spare tire.
- Inspect halfshaft dust boots.

Owner maintenance checks

AT LEAST ONCE A YEAR:

- Lubricate all hinges, checks, latches, and all outside key locks.
- Lubricate door rubber weatherstrips.
- Clean the body water drain holes.
- Check the air conditioning system before the warm weather season.
- Check the power steering fluid level.
- Inspect engine cooling system, hoses and clamps; and check coolant strength
- Check the brake fluid level.
- Check the battery connections.
- Lubricate the transaxle controls and linkage.

If any of these conditions are noted, bring them to the attention of your dealer or qualified service technician as soon as possible.