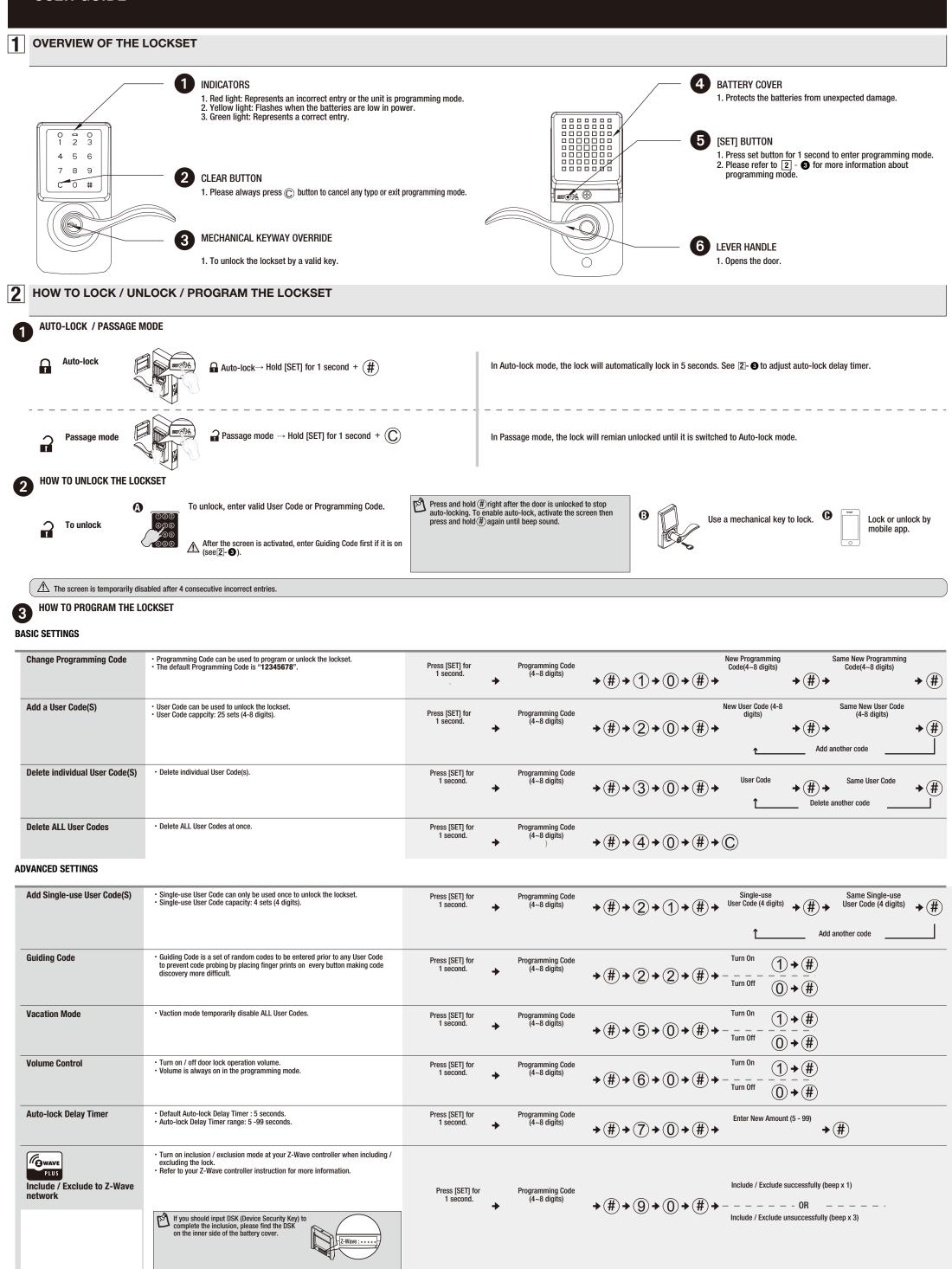
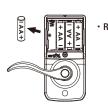
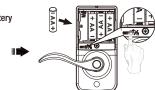
### **USER GUIDE**







Remove one battery



- Press and hold [SET] button while inserting the battery back.
- Hold the set button until long beep has finished.
- $\underline{\Lambda}$  1. This will erase all stored information, including bolt direction.
  - 2. The Programming Code will be restored to default 1-2-3-4-5-6-7-8.

# 3 TROUBLESHOOTING



## 1 INSTALLATION

QUESTIONS	ANSWERS
A.The latch does not operate correctly after installation.	Make sure the backset on the latch is set to the proper length.
B. Can not remove key after the lock is installed.	<ol> <li>The key can only be removed when it is horizontal.</li> <li>Make sure the key teeth is facing up during installation. please refer to installation instruction 4 - 3 - B.</li> </ol>

### OPERATION

QUESTIONS	ANSWERS
A. Battery indicator keeps flashing.	The batteries are getting low, please replace with four new batteries for the best performance (alkaline batteries only ).
B. Touch screen not responding.	Check the battery installation.     The batteries are getting low if the battery indicator keeps flashing. please replace with four new batteries for the best performance (alkaline batteries only).     Make sure the cable is well-connected to the port, and was not damaged during installation.
C. Programming code can not be changed.	1. Please refer to 2 - 4 in the user guide to restore factory setting and reprogram all codes.
D. What should I do if wrong code was entered?	Press © button once and continue to input code according to regular procedures.
E. Can not delete all user codes.	Make sure the whole code entering process is completed within 10 seconds, otherwise the unit will time out.     Make sure the programming code has been entered correctly.
F. Can not add a new user code.	Make sure the whole code entering process is completed within 10 seconds, otherwise the unit will time out.     Make sure the programming code has been entered correctly.     The new user code will not be accepted when the capacity is full. Try to delete any or some existing user codes and then add new one(s) again. A user code must be at least 4 to 8 digits.
G. "Auto lock" does not function.	The batteries are getting low if the battery indicator keeps flashing. please replace with four new batteries for the best performance (alkaline batteries only ).
H. Lockset is not able to unlock by touch screen.	Make sure you have entered the correct user code.     The battery is low if the battery indicator light keeps flashing. Please replace with four new batteries.
l. Lockset is unable to reset.	<ol> <li>Please refer to 2 • in the user guide to restore factory setting.</li> <li>The battery is low if the battery indicator light keeps flashing. Please replace with four new batteries.</li> </ol>
J. Operate the lockset in darkness.	Touch the screen to activate the lockset back light.
K.The red indicator is still on after programming is completed.	Check if [SET] button is jammed.     Re-install the batteries.
I cannot include my lock to Z-Wave network.	Performe the exclusion process then perform the inclusion process again.     Make sure the lock is within the Z-Wave network range.     Refer to your Z-Wave controller instruction for more information.

If the lock appears to be damaged or does not operate properly, please contact your local provider for more help.

#### About Z-Wave

• Z-Wave Instructions
This product can be included and operated in any Z-Wave network with other Z-Wave certified devices from other manufacturers and/or other applications.
All non-battery operated nodes within the network will act as repeaters regardless of vendor to increase reliability of the network.
The Doorlock is a Security Enabled Z-Wave Plus device. To fully utilize all Z-Wave functions of The Doorlock, it must be used with a Security Enabled Z-Wave controller.

Association groups:
The doorlock has one association group. Association Group 1 ("Lifeline") can contain up to 5 devices and sends the following reports:rts:

• ,	
COMMAND_CLASS_DEVICE_RESET_LOCALLY : DEVICE_RESET_LOCALLY	_NOTIFICATION Sent on factory reset.
COMMAND_CLASS_BATTERY:BATTERY_REPORT	Sends low battery notifications.
COMMAND_CLASS_NOTIFICATION:NOTIFICATION_REPORT	Sends ACCESS CONTROL notifications when the lock state changes.
COMMAND_CLASS_DOOR_LOCK:DOOR_LOCK_OPERATION_REPORT	Sent when the lock state changes.

#### DECLARATIONS AND SAFETY STATEMENTS FEDERAL COMMUNICATIONS COMMISSION STATEMENT

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:
(1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause

(1) this device may not cause narmful interference, and (2) unis device must accept any interference received, including interference may cause undesired operation.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
  Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

#### IC REGULATIONS

This device complies with Industry Canada licence-exempt RSS-210 standard. Operation is subject to the following two conditions:
(1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation of the device.

#### RÈGLEMENTS D'IC

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. Son utilisation est soumise aux deux conditions suivantes :(1) Cet appareil n'est pas susceptible de causer des interférences nuisibles, et (2) cet appareil doit pouvoir supporter les interférences reçues, y compris celles susceptibles de causer un fonctionnent non souhaité de l'appareil.

### **ACCESS CODE LIST** LISTE DES CODE D'ACCÈS

Do not pass your programming code to anyone else. Ne communiquez votre code de programmation à personne d'autre.

Programming code / Code de programmation		
Name / Nom	User Code / Code d'utilisateur	