APPENDIX I
USER MANUAL

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S7010.book Page 91 Wednesday, October 20, 2004 9:14 AM

Appendix A

Integrated Wireless LAN* User's Guide

* Optional device

S7010.book Page 92 Wednesday, October 20, 2004 9:14 AM

S Series.book Page 93 Wednesday, April 14, 2004 10:28 AM

FCC REGULATORY INFORMATION

Please note the following regulatory information related to the wireless LAN device.

Regulatory Notes and Statements

Wireless LAN, Health and Authorization for use

Radio frequency electromagnetic energy is emitted from Wireless LAN devices. The energy levels of these emissions, however, are far much less than the electromagnetic energy emissions from wireless devices such as mobile phones. Wireless LAN devices are safe for use by consumers because they operate within the guidelines found in radio frequency safety standards and recommendations. The use of Wireless LAN devices may be restricted in some situations or environments, such as:

On board an airplane, or

In an explosive environment, or

In situations where the interference risk to other devices or services is perceived or identified as harmful.

In cases in which the policy regarding use of Wireless LAN devices in specific environments is not clear (e.g., airports, hospitals, chemical/oil/gas industrial plants, private buildings), obtain authorization to use these devices prior to operating the equipment.

Regulatory Information/Disclaimers

Installation and use of this Wireless LAN device must be in strict accordance with the instructions included in the user documentation provided with the product. Any changes or modifications made to this device that are not expressly approved by the manufacturer may void the user's authority to operate the equipment. The manufacturer is not responsible for any radio or television interference caused by unauthorized modification of this device, or the substitution or attachment of connecting cables and equipment other than those specified by the manufacturer. It is the responsibility of the user to correct any interference caused by such unauthorized modification, substitution or attachment. The manufacturer and its authorized resellers or distributors will assume no liability for any damage or violation of government regulations arising from failure to comply with these guidelines.

This device must not be co-located or operated in conjunction with any other antenna or transmitter.

For Atheros and Intel PRO Set Wireless LAN:

For operation within 5.15~5.25 GHz frequency range, it is restricted to indoor environments, and the antenna of this device must be integral.

Federal Communications Commission statement

This device complies with Part 15 of FCC Rules.

Operation is subject to the following two conditions: (1) This device may not cause interference, and, (2) This device must accept any interference, including interference that may cause undesired operation of this device.

FCC Interference Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy. If not installed and used in accordance with the instructions, it may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try and correct the interference by one or more of the following measures:

1. Reorient or relocate the receiving antenna.
2. Increase the distance between the equipment and the receiver.
3. Connect the equipment to an outlet on a circuit different from the one the receiver is connected to.
4. Consult the dealer or an experienced radio/TV technician for help.

FCC Radio Frequency Exposure statement

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 20 cms from the WLAN antennas located on the top edge of the LCD screen. The Bluetooth antenna is located on the left side of the keyboard and is exempt from minimum distance criteria due to its low power. The transmitters in this device must not be co-located or operated in conjunction with any other antenna or transmitter.

Export restrictions

This product or software contains encryption code which may not be exported or transferred from the US or Canada without an approved US Department of Commerce export license. This device complies with Part 15 of FCC Rules., as well as ICES 003 B / NMB 003 B. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesirable operation. Modifications not expressly authorized by Fujitsu PC Corporation may invalidate the user's right to operate this equipment.

Canadian Notice

To prevent radio interference to the licensed service, this device is intended to be operated indoors and away from windows to provide maximum shielding. Equipment (or its transmit antenna) that is installed outdoors is subject to licensing.

High power radars are allocated as primary users of 5250 - 5350 MHz and 5650 - 5850 MHz and these radars cause interference and/or damage to LELAN(license exempt LAN) devices operating in these bands.

S Series.book Page 94 Wednesday, April 14, 2004 10:28 AM

Before Using the Wireless LAN

This manual describes the procedures required to properly setup and configure the integrated Wireless LAN Mini-PCI device (referred to as "WLAN device" in the rest of the manual). Before using the WLAN device, read this manual carefully to ensure it's correct operation. Keep this manual in a safe place for future reference.

Wireless LAN Devices Covered by this Document

This document is applicable to systems containing one of the following two devices. Most of the procedures are identical. Sections that differ between the two devices have been noted in the text:

Intel PROSet Wireless LAN (WM3B2915ABG and WM3B2200BG)

Atheros Wireless LAN (WLL4070)

If your system is an S7020, your wireless module is the Intel PROSet wireless LAN; if your system is an S7020D, your wireless module is the Atheros wireless LAN.

Characteristics of the WLAN Device

The WLAN device is a Mini-PCI card attached to the mainboard of the mobile computer.

It is a dual-band radio that operates in two license-free RF bands, therefore eliminating the need to procure an FCC license to operate. It operates in the 2.4GHz Industrial, Scientific, and Medical (ISM) RF band. Additionally, the Atheros device operates in the lower and middle bands of the 5GHz Unlicensed National Information Infrastructure (UNII) bands.

The Atheros WLAN is capable of three operating modes, IEEE802.11a, IEEE802.11b and IEEE802.11g, wireless LAN standards governed by the IEEE (Institute of Electronics and Electrical Engineers). The Intel WLAN is capable of two operating modes, IEEE802.11b and IEEE802.11g.

Encoding of data is modulated using Direct Sequence Spread Spectrum (DSSS) and Complementary Code Keying (CCK) when the WLAN device is operating in IEEE 802.11b mode and Orthogonal Frequency Division Multiplexing (OFDM) when operating in IEEE802.11a or IEEE802.11g mode.

The WLAN device is Wi-Fi certified and operates at the maximum data transfer rate of 54 Mbps in IEEE802.11a or IEEE802.11g mode and 11 Mbps in IEEE802.11b mode.

The maximum communication range indoors is approximately 80 feet (25 meters). However, that range will increase or decrease depending on factors such as number of walls, reflective material, or interference from external RF sources.

The WLAN device supports the following encryption methods - WEP, TKIP, and AES encryption.

WIRELESS LAN MODES USING THIS DEVICE

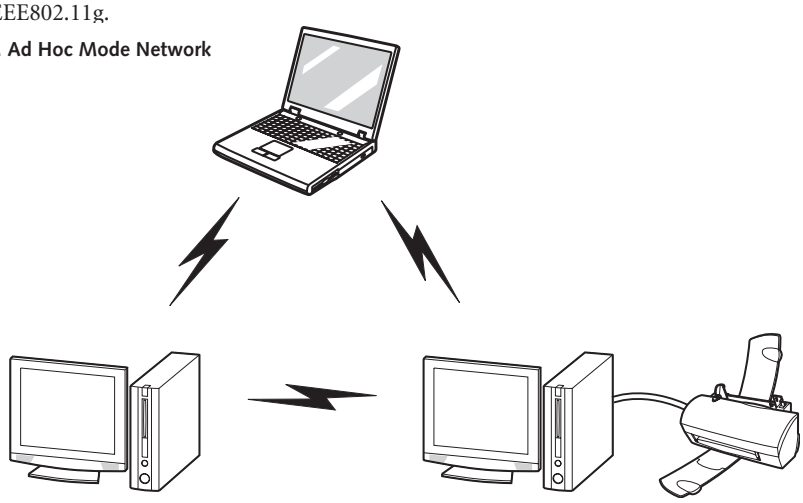
Ad Hoc Mode

(See Figure 5-1)

"Ad Hoc Mode" refers to a wireless network architecture where wireless network connectivity between multiple computers is established without a central wireless network device, typically known as Access Point(s). Connectivity is accomplished using only client devices in a peer-to-peer fashion. That is why Ad Hoc networks are also known as peer-to-peer networks. Ad Hoc networks are an easy and inexpensive method for establishing network connectivity between multiple computers.

Ad Hoc mode requires that the SSID, network authentication, and encryption key settings are identically configured on all computers in the Ad Hoc network.

Figure 5-1. Ad Hoc Mode Network



S7010.book Page 95 Wednesday, October 20, 2004 9:14 AM

Access Point (Infrastructure) Mode

(See Figure A-2)

Infrastructure mode refers to a wireless network architecture in which devices communicate with wireless or wired network devices by communicating through an Access Point. In infrastructure mode, wireless devices can communicate with each other or can communicate with a wired network. Corporate wireless networks operate in infrastructure mode because they require access to the wired LAN in order to access computers, devices, and services such as file servers, printers, and databases.

How to Handle This Device

The WLAN device comes pre-installed in your mobile computer. Under normal circumstances, it should not be necessary for you to remove or re-install it. The Operating System that your mobile computer comes with has been pre-configured to support the WLAN device.

WIRELESS NETWORK CONSIDERATIONS

The Intel PRO/Wireless 2200BG WLAN device supports IEEE802.11b and IEEE802.11g. The Intel PRO/Wireless 2915ABG and Atheros AR5006X WLAN devices support IEEE802.11a, IEEE802.11b and IEEE802.11g.

The Intel PRO/Wireless 2200BG WLAN device operates in the 2.4GHz ISM band. The Intel PRO/Wireless 2915ABG and Atheros AR5006X WLAN devices operate in the 2.4GHz ISM band and the 5 GHz lower, middle, and upper UNII bands.

The maximum range of the WLAN device indoors is typically 80 feet (25 meters). Please note that the maximum range you achieve may be shorter or longer than 80 feet, depending on factors such as access point transmit power, number and density of obstructions, or external RF interference.

Microwave ovens will interfere with the operation of WLAN device as microwave ovens operate in the same 2.4GHz frequency range that IEEE802.11b/g devices operate in. Interference by microwaves does not occur with IEEE802.11a radio which operates in the 5 GHz RF band.

Wireless devices that transmit in the 2.4GHz frequency range may interfere with the operation of WLAN devices in IEEE802.11b/g modes. Symptoms of interference include reduced throughput, intermittent disconnects, and large amounts of frame errors. It is HIGHLY recommended that these interfering devices be powered off to ensure the proper operation of the WLAN device.

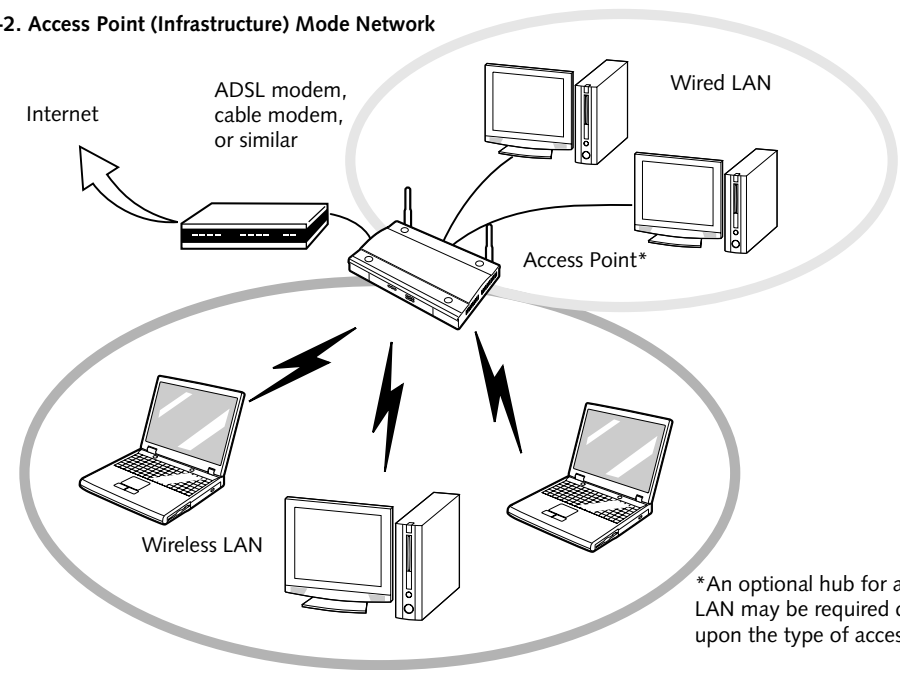
DEACTIVATING THE WLAN DEVICE

Deactivation of the WLAN device may be desired in certain circumstances (to extend battery life) or where certain environments require it (i.e. hospitals, clinics, airplanes, etc.). Fujitsu mobile computers employ two methods with which to deactivate the WLAN device:

Using the Wireless On/Off Switch

In Windows, using the Intel PROSet Software or Atheros Client Utility software.

Figure A-2. Access Point (Infrastructure) Mode Network



*An optional hub for a wired LAN may be required depending upon the type of access point used.

S7010.book Page 96 Wednesday, October 20, 2004 9:14 AM

Deactivation using the Wireless On/Off Switch

The WLAN device can be deactivated quickly and efficiently by toggling the Wireless On/Off Switch to the Off position. *(Figure A-3)*

The Wireless On/Off switch has no effect on non-Wireless LAN models.

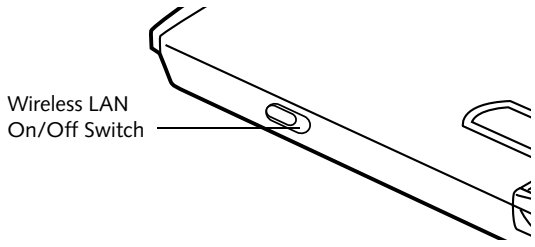


Figure A-3. Wireless LAN On/Off Switch Location

Deactivation using the Intel PROSet Software

The WLAN device can also be deactivated in Windows using the Intel PROSet Software. The procedure to accomplish this:

1. Click [Start]-> [All Programs].
2. Select Intel ProSet Wireless, then click on Intel ProSet Wireless from the menu that appears. The Intel ProSet Wireless utility will be displayed.
3. At the bottom left corner of the window, select Wireless Off from the dropdown list.

Deactivation using Atheros Client Utility software

1. Right-click on Atheros Client Utility icon in the system tray. Select “Open Atheros Client Utility” from the menu.
2. Choose Action and click Disable Radio.

ACTIVATING THE WLAN DEVICE

Activation of the WLAN device can be accomplished using the same methods as the deactivation process

- Using the Wireless On/Off Switch
- In Windows using the Intel PROSet Software or Atheros Software

S7010.book Page 97 Wednesday, October 20, 2004 9:14 AM

Configuration of the WLAN Device

The WLAN Device can be configured to establish wireless network connectivity using one of the following tools:

- Intel PROSet Software - The Intel PROSet Software allows for multiple profile setup and supports automatic profile switching. Support for most industry standard security solutions is contained in this software.
- Atheros Client Utility - The Atheros Client Utility software allows for multiple profile setups and supports automatic profile switching. Support for most industry standard security solutions is contained in this software.

FLOW OF OPERATIONS

1. Activate the WLAN Device (See Activating the WLAN Device on page 96 for more information).
2. Configure the Wireless Network parameters.
   - Enter the network name (SSID)
   - Choose the appropriate WLAN architecture (Ad Hoc or Infrastructure)
   - Choose Authentication method: Open, Shared, WPA-Enterprise, WPA2-Enterprise, WPA-Personal, or WPA2-Personal
   - If using static WEP keys, enter static WEP key and choose key index.
3. Configure network settings (See Configure Network Parameters on page 97 for more information)
   - TCP/IP settings
   - Workgroup or Domain settings.

CONFIGURATION USING INTEL PROSET SOFTWARE

This section explains the procedure to properly configure the WLAN device using the Intel PROSet Software. Pre-defined parameters will be required for this procedure. Please consult with your network administrator for these parameters:

Network Name - Also known as the SSID

Network Key (WEP) - Required if using static WEP keys.

Authentication Type - Open, Shared, WPA, or WPA-PSK

Procedure

1. Activate the WLAN device using either the Wireless On/Off Switch or the Intel PROSet software.
2. Click the [Start] button first and then [All Programs].
3. Click the icon [Intel PROSet Wireless] to execute the Intel PROSet Wireless software.
4. Click the [Add] button. The General Settings dialog displays.
5. Enter a profile name in the Profile Name field.
6. Enter the network SSID, in the Network Name (SSID) field.
7. Click Infrastructure or Ad Hoc for the operating mode.
8. Click [Advanced].
9. The Mandatory Access Point option is only used if Infrastructure mode is selected. Use this option to connect to a specific access point. Enter the MAC address for the access point. Click OK to save the setting and return to the General Settings page.
10. Click [Next].
11. If you are using Cisco CCX, click Cisco Options to enable Cisco CKIP data encryption on the Security Settings page. Check the Cisco Compatible Extensions Options. If you have checked the Cisco's "Mixed-Cell" box in the Advanced Setting, this option must also be checked.
12. Click [OK].
13. Click Next.
14. Select Open, Shared, WPA-Enterprise, WPA2-Enterprise, WPA-Personal, or WPA2-Personal in the Network Authentication options.
15. Select either None, WEP, CKIP (if Enable Cisco Client eXtentions is enabled, use CKIP or WEP), or TKIP for the data encryption.
16. If WEP is selected, select either 64 or 128-bit for the Encryption Level.
17. Select the key index 1, 2, 3 or 4.
18. Enter the WEP key if required. If your network does not employ a 802.1x/EAP security mechanism, please skip to step 24.

S7010.book Page 98 Wednesday, October 20, 2004 9:14 AM

19. Click the Enable 802.1x checkbox to enable the 802.1x security option. Please contact your network administrator if configuration of this setting is required.
20. Select the appropriate Authentication Type. Please contact your network administrator if configuration of this setting is required.
21. After selecting your authentication type, enter the user name, domain, and password of the user you have created on the authentication server. The user name and password do not have to be the same as name and password of your current Windows user login.
22. Click [OK] to save the settings.
23. From the Intel ProSet Wireless page, click the new profile name shown in the Profile List. Use the up and down arrows to position the priority of the new profile in the priority list.
24. Click the Connect button to connect to the network.
25. Click [Close] if you want to close the Intel(R) PROSet for Wireless window.

CONFIGURATION USING ATHEROS CLIENT UTILITY SOFTWARE

This section explains the procedure to properly configure the WLAN device using the Atheros Client Utility. Pre-defined parameters will be required for this procedure. Please consult with your network administrator for these parameters:

Network Name - Also known as the SSID

Network Key (WEP) - Required if using static WEP keys.

Authentication Type - Open, Shared, WPA, or WPA-PSK

Procedure

1. Activate the WLAN device using either the Wireless On/Off Switch or the Atheros Client Utility
2. Right-click on the “Atheros Client Utility” icon in the system tray, and select “Open Atheros Client Utility” from the menu.
3. From the Current Status page, click the Profile Management tab.
4. If this is your first time using this utility, highlight the profile [Default] and Click the [Modify] button, otherwise Click the [New] button. The General Settings dialog displays.
5. From the General page, enter a profile name in the Profile Name field.
6. Enter the network SSID, in the SSID1 field. If you wish to create a profile that can connect to up to 3 different wireless networks, SSID's can be entered in the SSID2 and SSID3 fields as well.
7. Click the Security tab.
8. The Security tab allows for the configuration of the Security modes listed in the table below. Please select the radio button of the desired security mode. If these settings are not known to you, please consult with your network administrator for the correct settings.

Field Name	Description
WPA	Enables the use of Wi-Fi Protected Access. Choosing WPA opens the WPA EAP drop-down menu. Options include TLS and PEAP. If these settings are not known to you, please consult with your network administrator for the correct settings.
WPA-PSK	Enables WPA-Pre-Shared Key. Click on the Configure button to enter the WPA Passphrase. If these settings are not known to you, please consult with your network administrator for the correct settings.
802.1x	Enables 802.1x security. If these settings are not known to you, please consult with your network administrator for the correct settings. Choosing this option opens the 802.1x EAP type drop-down menu. Options include TLS, PEAP, and LEAP
Pre-Shared Key	Enables the use of pre-shared keys that are defined on both the access point and the station. This is where static WEP keys are entered. Click the Configure button to fill in the Define Pre-Shared Keys window.
None	No security

9. Click OK
10. Click the Advanced tab
11. The Advanced tab allows for the configuration of the options detailed in the table below

S7010.book Page 99 Wednesday, October 20, 2004 9:14 AM

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Field Name	Description
Power Save Mode	Options are Maximum, Normal, or Off
Network Type	Options are AP (Infrastructure) or Ad Hoc
802.11b Preamble	Specifies the preamble setting in 802.11b. The default setting is Short and Long (Access Point mode), which allows both short and long headers in the 802.11b frames. Set to Long Only to override allowing short frames.
Transmit Power Level	Options are 100%, 50%, 25%, 12.5% or Lowest transmit power (0mW)
Wireless Mode	Specifies 5 GHz 54 Mbps, 5 GHz 108 Mbps, 2.4 GHz 11 Mbps, or 2.4 GHz 54 Mbps operation in an access point network.
Wireless Mode when Starting Ad Hoc Network	Specifies 5GHz 54 Mbps, 5 GHz 108 Mbps, 2.4 GHz 11 Mbps, or 2.4 GHz 54 Mbps to start an Ad Hoc network if no matching network name is found after scanning all available modes.

12. Click OK
13. If the profile you just created does not activate immediately, click the Profile Management tab, highlight the desired Profile, and click Activate.
14. Click [Close] if you want to close the Atheros Client Utility.

CONNECTION TO THE NETWORK

This section explains connection to the network.

If there is an administrator of the network, contact the network administrator for data settings.

Setting the network

Perform the "Setting TCP/IP" and "Confirming the computer and work group names" operations required for network connection.

Setting TCP/IP

To change the setting of the IP address, you need to be logged in from Windows as an administrator.

1. Click the [Start] button first and then [Control Panel].
2. If the Control Panel is in Category view, switch to Classic view by clicking "Switch to Classic View" under Control Panel the left frame. (If you are already in Classic view, "Switch to Category View" will be displayed.)
3. Double-click [Network Connections]. A list of currently installed networks will be displayed.
4. Right-click [Wireless Network Connection] in the list, and then click [Properties] in the menu displayed. The [Wireless Network Connection Properties] window will be displayed.
5. Click the [General] tab if it is not already selected.
6. Click [Internet Protocol (TCP/IP] and then click [Properties]. The [Internet Protocol (TCP/IP) Properties] window will be displayed.
7. Set the IP address as follows:
   - **For ad hoc connection**: Select [Use the following IP address:] and then enter data for [IP address] and [Subnet mask]. See page 106 for IP address setting.
   - **For access point (infrastructure) connection:** If your network uses DHCP, select [Obtain an IP address automatically] and [Obtain DNS server address automatically]. If your network uses static IP addresses, consult with your network administrator for the correct IP address settings.
8. Click the [OK] button. Processing will return to the [Wireless Network Connection Properties] window.
9. Click the [OK] button.
10. Close the [Network Connection] window.

Following this operation, confirm the names of the computer and the workgroup as follows.

Confirming the computer and work group names

To modify the computer name and/or the work group name, you need to be logged in from Windows as an administrator.

1. Click the [Start] button, then [Control Panel].
2. If the Control Panel is in Category view, switch to Classic view by clicking "Switch to Classic View" under Control Panel the left frame. (If you are already in Classic view, "Switch to Category View" will be displayed.)
3. Double-click the [System] icon. The [System Properties] window will be displayed.
4. Click the [Computer Name] tab.

S7010.book Page 100 Wednesday, October 20, 2004 9:14 AM

5. Confirm the settings of [Full computer name:] and [Workgroup:].

   a. The setting of [Full computer name:] denotes the name for identifying the computer. Any name can be assigned for each personal computer.

> To change the name, click [Change] and then proceed in accordance with the instruction messages displayed on the screen.

   Enter the desired name in less than 15 ASCII character code format. Identifiability can be enhanced by entering the model number, the user name, and other factors.

   b. [Workgroup name] is the group name of the network. Enter the desired name in less than 15 ASCII character code format.

   For ad hoc connection: Assign the same network name to all personal computers existing on the network.

   For access point (infrastructure) connection: Assign the name of the work group to be accessed.

6. Click the [OK] button. If a message is displayed that requests you to restart the personal computer, click [Yes] to restart the computer.

Setting the sharing function

Set the sharing function to make file and/or printer sharing with other network-connected personal computers valid.

This operation is not required unless the sharing function is to be used.

The folder and printer for which the sharing function has been set will be usable from any personal computer present on the network.

> To share a file and/or the connected printer, you need to be logged in as an administrator.

Setting the Microsoft network-sharing service

1. Click the [Start] button first and then [Control Panel].
2. If the Control Panel is in Category view, switch to Classic view by clicking "Switch to Classic View" under Control Panel the left frame. (If you are already in Classic view, "Switch to Category View" will be displayed.)
3. Double-click [Network Connections]. A list of currently installed networks will be displayed.
4. Right-click [Wireless Network Connection] in the list, and then click [Properties] in the menu displayed. The [Wireless Network Connection Properties] window will be displayed.
5. **If [File and Printer Sharing for Microsoft Networks] is displayed, proceed to step 6.** If [File and Printer Sharing for Microsoft Networks] is not displayed, skip to step 7.
6. Make sure that the [File and Printer Sharing for Microsoft Networks] check box is checked, and then click the [OK] button. Skip to "Setting file-sharing function".
7. Click [Install]. The [Select Network Component Type] window will be displayed.
8. Click [Service], then click the [Add] button. The [Select Network Service] window will be displayed.
9. Click [File and Printer Sharing for Microsoft Networks] and then click the [OK] button. Processing will return to the [Wireless Network Connection Properties] window, and [File and Printer Sharing for Microsoft Networks] will be added to the list.
10. Click the [Close] button.

Setting the file-sharing function

The procedure for setting the file-sharing function follows, with the "work" folder in drive C: as an example.

1. Click the [Start] button first and then [My Computer].
2. Double-click [Local disk (C:)].
3. Right-click the "work" folder (or whichever folder you want to share), and then click [Sharing and Security...] in the menu displayed. The [*Folder Name* Properties] window will be displayed.

> Setting the file-sharing function for the file which has been used to execute Network Setup Wizard is suggested on the screen. For the wireless LAN, however, since security is guaranteed by entry of the network name (SSID) and the network key, the steps to be taken to set the file-sharing function easily without using Network Setup Wizard are given below.

4. Click [Sharing] if it isn't already selected.

S7010.book Page 101 Wednesday, October 20, 2004 9:14 AM

5. Click the link stating "If you understand the security risks, but want to share files without running the wizard, click here".
6. Click "Just enable file sharing" and click [OK].
7. Check the [Share this folder on the network] check box.

> To specify the corresponding folder as a read-only folder, select the [Read only] checkbox under the General tab.

8. Click the [OK] button. The folder will be set as a sharable folder, and the display of the icon for the "work." folder will change.

Setting the printer-sharing function

1. Click the [Start] button first and then [Printers and FAX]. A list of connected printers will be displayed.
2. Right-click the printer for which the sharing function is to be set, and then click [Sharing] in the menu displayed. The property window corresponding to the selected printer will be displayed.

> Setting the printer-sharing function when Network Setup Wizard has been executed is suggested on the screen. For the wireless LAN, however, since security is guaranteed by entry of the network name (SSID) and the network key, the steps to be taken to set the printer-sharing function without using Network Setup Wizard are laid down below.

3. Click the [Sharing] tab.
4. Click [Share this printer].
5. Enter the sharing printer name in [Share name].
6. Click the [OK] button.

Confirming connection

After you have finished the network setup operations, access the folder whose sharing has been set for other personal computers. Also, confirm the status of the radio waves in case of trouble such as a network connection failure.

> In the case of access point (infrastructure) connection, enter the necessary data for the access point before confirming connection. Refer to the manual of the access point for the access point setup procedure.

Connecting your personal computer to another personal computer

1. Click [Start] first and then [My Computer]. The [My Computer] window will be displayed in the left frame.
2. Click [My Network Places] in the "Other Places" list. The window [My Network Places] will be displayed.
3. Click [View workgroup computers] under Network Tasks in the left frame.
4. Double-click the personal computer to which your personal computer is to be connected. The folder that was specified in "Setting the file-sharing function" on page 100 will be displayed.
5. Double-click the folder to be accessed.

Confirming the status of the radio

1. Right-click the Intel PRO Wireless icon in the lower right corner of the screen.
2. Click [Open Intel PROSet for Wireless]. The Intel PROSet for Wireless window opens.
3. Contained within the General tab and the Details section (accessed by pressing the [Details] button), you will find the current operating status of the radio. (When the radio is turned off or the computer is not yet connected, some of the conditions will not be displayed.)

   - **Profile Name**
     The current configuration profile is displayed.
   - **Network Name (SSID)**
     Displays the Network Name (SSID) currently used by the radio.
   - **IP Address**
     The IP address of the current profile.
   - **Signal Quality**
     Displays a message stating the current quality of the signal.
   - **Signal Strength**
     Displays a graphic representation of the current signal strength.

   Additionally, in the lower section of the display, you will see a variety of different measurements related to the WLAN. For additional information about the items, click on the "Help?" button:

   - Adapter MAC Address
   - Band
   - Supported Data Rates

S7010.book Page 102 Wednesday, October 20, 2004 9:14 AM

- Radio Frequency
- Channel Number
- Network Authentication
- Data Encryption
- 802.1x Authentication Type
- 802.1x Authentication Protocol
- CCX Version
- CCX TPC
- CCX Power Levels
- Access Point MAC Address
- Mandatory Access Point

S7010.book Page 103 Wednesday, October 20, 2004 9:14 AM

Troubleshooting the WLAN

TROUBLESHOOTING

Causes and countermeasures for troubles you may encounter while using your wireless LAN are described in the following table.

Problem	Possible Cause	Possible Solution
Unavailable network connection	**Incorrect network name (SSID) or network key**	**Ad hoc connection:** verify that the network names (SSID's) and network keys (WEP) of all computers to be connected have been configured correctly. SSID's and WEP key values must be identical on each machine. **Access Point (Infrastructure) connection:** set the network name (SSID) and network key to the same values as those of the access point. Set the Network Authentication value identically to that of the Access Point. Please consult your network administrator for this value, if necessary.
	Weak received signal strength and/or link quality	Ad hoc connection: Retry connection after shortening the distance to the destination computer or removing any obstacles for better sight. Access Point (Infrastructure) connection: Retry connection after shortening the distance to the access point or removing any obstacles for better sight. To check the wave condition, refer to the following page:· "Confirming the status of the radio waves" on page 101.
	The WLAN device has been deactivated or disabled	Check if the wireless switch is turned ON. Also verify "Disable Radio" is not checked in "Network setting" window. Refer to "Activating the Wireless LAN" on page 96.
	The computer to be connected is turned off	Check if the computer to be connected is turned ON.
	RF interference from Access Points or other wireless networks	The use of identical or overlapping RF channels can cause interference with the operation of the WLAN device. Change the channel of your Access Point to a channel that does not overlap with the interfering device.
	Wireless network authentication has failed	Re-check your Network Authentication, Encryption, and Security settings. Incorrectly configured security settings such as an incorrectly typed WEP key, a mis-configured LEAP username, or an incorrectly chosen authentication method will cause the LAN device to associate but not authenticate to the wireless network.
	Incorrectly configured network settings	Recheck the configuration of your network settings. For the method of checking, refer to the following page:·"Connection to the Network" on page 99.
	Incorrect IP address configuration	This only applies to networks using static IP addresses. Please contact your network administrator for the correct settings.

S7010.book Page 104 Wednesday, October 20, 2004 9:14 AM

Wireless LAN Glossary

GLOSSARY

Access point

Wireless network device used to bridge wireless and wired network traffic.

Ad Hoc Mode

Ad Hoc Mode refers to a wireless network architecture where wireless network connectivity between multiple computers is established without a central wireless network device, typically known as Access Points. Connectivity is accomplished using only client devices in a peer-to-peer fashion. For details, refer to “Ad hoc connection” on page 94.

CCX (Cisco Compatible Extensions)

Implementation that provides improved wireless data security, ensuring certified compatibility with Cisco wireless access points.

Channel

Range of narrow-band frequencies used by the WLAN device to transmit data. IEEE802.11b/g - 11 channels, 22 MHz wide channels.

DHCP (Dynamic Host Configuration Protocol)

A protocol that provides a means to dynamically allocate IP addresses to computers on a local area network.

DNS (Domain Name System)

A data query service that provides a mechanism with which to translate host names into Internet addresses.

EAP

Extensible Authentication Protocol
A protocol implementation that provides a framework to allow easier user authentication.

IEEE802.11a

Wireless LAN standard that supports a maximum data rate of 54 Mbps. 802.11a devices operate in the 5 GHz lower and middle UNII bands.

IEEE802.11b

Wireless LAN standard that supports a maximum data rate of 11 Mbps. 802.11b devices operate in the 2.4 GHz ISM band.

IP address

The logical 32-bit host address defined by the Internet Protocol that uniquely identifies a computer on a network. The IP address is usually expressed in dotted decimal notation.

LAN (Local Area Network)

A LAN or Local Area Network is a computer network (or data communications network) which is confined to a limited geographical area.

MAC address (Media Access Control Address)

A MAC address (also called an Ethernet address or IEEE MAC address) is the 48-bit address (typically written as twelve hexadecimal digits, 0 through 9 and A through F, or as six hexadecimal numbers separated by periods or colons, e.g., 0080002012ef, 0:80:0:2:20:ef) which uniquely identifies a computer that has an Ethernet interface.

MTU (Maximum Transmission Unit)

The maximum size of data which can be transmitted at one time in networks including the Internet. In an environment whose maximum size of data is too large to correctly receive data, normal communications can be restored by setting the size of MTU to a smaller value.

Network key

Data that is used for encrypting data in data communication. The personal computer uses the same network key both for data encryption and decryption, therefore, it is necessary to set the same network key as the other side of communication.

Network name (SSID: Security Set Identifier)

When a wireless LAN network is configured, grouping is performed to avoid interference or data theft. This grouping is performed with “Network name (SSID)”. In order to improve security, the network key is set allowing no communication unless “Network name (SSID)” coincides with the network key.

Open system authentication

Null authentication method specified in the 802.11 standard that performs no authentication checks on a wireless client before allowing it to associate.

S7010.book Page 105 Wednesday, October 20, 2004 9:14 AM

PEAP (Protected Extensible Authentication Protocol)

An improvement over EAP, making authentication much easier to achieve.

PPPoE (Point to Point Protocol over Ethernet)

A method of allowing the authentication protocol adopted in telephone line connection (PPP) to be used over an Ethernet.

Protocol

A procedure or rule of delivering data among computers. Ordered data communication is allowed by making all conditions required for communication including the method of data transmission/reception and actions upon communication errors into procedures.

Shared key authentication

802.11 network authentication method in which the AP sends the client device a challenge text packet that the client must then encrypt with the correct WEP key and return to the AP. If the client has the wrong key or no key, authentication will fail and the client will not be allowed to associate with the AP. Shared key authentication is not considered secure, because a hacker who detects both the clear-text challenge and the same challenge encrypted with a WEP key can decipher the WEP key.

SSID (Service Set Identifier)

Service Set Identifier, a 32-character unique identifier attached to the header of packets sent over a WLAN that acts as a password when a mobile device tries to connect to the BSS. The SSID differentiates one WLAN from another, so all access points and all devices attempting to connect to a specific WLAN must use the same SSID. A device will not be permitted to join the BSS unless it can provide the unique SSID. Because the SSID is broadcast in plain text, it does not supply any security to the network.

Subnet mask

TCP-IP network is controlled by being divided into multiple smaller networks (subnets). IP address consists of the subnet address and the address of each computer. Subnet mask defines how many bits of IP address comprise the subnet address. The same value shall be set among computers communicating with each other.

TCP/IP (Transmission Control Protocol/Internet Protocol)

A standard protocol of the Internet.

TKIP (Temporal Key Integrity Protocol)

Security feature that is a WEP enhancement to defend against known wireless data security issues.

WEP (Wired Equivalent Privacy)

Standard wireless security provided by the Wi-Fi standard, used for protecting wireless data.

Wi-Fi

Wi-Fi, or Wireless Fidelity, is a set of standards for wireless local area networks (WLAN) based on the IEEE 802.11 specifications. Certified products can use the official Wi-Fi logo, which indicates that the product is interoperable with any other product also showing that logo.

WPA (Wi-Fi Protected Access)

Strong replacement for WEP, providing improved data encryption and user authentication.

S7010.book Page 106 Wednesday, October 20, 2004 9:14 AM

IP address information

ABOUT IP ADDRESSES

IP addressing is much more complicated than can be briefly explained in this document. You are advised to consult with your network administrator for additional information.

If IP address is unknown, set IP address as follows:

If you have an access point (DHCP server) on the network, set the IP address as follows:

[Obtain an IP address automatically]

A DHCP server is a server that automatically assigns IP addresses to computers or other devices in the network. There is no DHCP server for the AdHoc network.

If the IP address is already assigned to the computer in the network, ask the network administrator to check the IP address to be set for the computer.

If no access point is found in the network:

An IP address is expressed with four values in the range between 1 and 255.

Set the each computer as follows: The value in parentheses is a subnet mask.

<Example>

Computer A: 192.168.100.2 (255.255.255.0)

Computer B: 192.168.100.3 (255.255.255.0)

Computer C: 192.168.100.4 (255.255.255.0)

:

:

Computer X: 192.168.100.254 (255.255.255.0)

S7010.book Page 107 Wednesday, October 20, 2004 9:14 AM

Specifications

Item	Specification
Type of network	The Atheros AR5006X and the Intel PRO/Wireless 2915ABG Network Connections WLAN devices conform to IEEE 802.11a and 802.11b/g (Wi-Fi based)*. The Intel PRO/Wireless 2200BG Network Connections WLAN device conforms to 802.11b/g (Wi-Fi based)
Transfer rate	(Automatic switching) IEEE 802.11a/g: 54 Mbps maximum data rate IEEE 802.11b: 11 Mbps maximum data rate
Active frequency	802.11b/g: 2400~2473 MHz 802.11a: 4900 ~ 5850 MHz
Number of channels	802.11a: 8 independent channels 802.11b/g: 11 channels, 3 non-overlapping channels
Security	Encryption Types - WEP, TKIP, AES** WPA 1.0 compliant Encryption Keylengths Supported: 64 bits, 128 bits, and 152 bits (Atheros module using AES encryption only) 802.1x/EAP
Maximum recommended number of computers to be connected over wireless LAN (during ad hoc connection)	10 units or less ***

* "Wi-Fi based" indicates that the interconnectivity test of the organization which guarantees the interconnectivity of wireless LAN (Wi-Fi Alliance) has been passed.

** Encryption with network key (WEP) is performed using the above number of bits, however, users can set 40 bits/104 bits after subtracting the fixed length of 24 bits.

*** Depending on practical environments, the allowable number of computers to be connected may be decreased.

S Series.book Page 108 Wednesday, April 14, 2004 10:28 AM

Using the Bluetooth Device

The Integrated Bluetooth module (UGXZ5-102A) is an optional device available for Fujitsu mobile computers.

WHAT IS BLUETOOTH

Bluetooth technology is designed as a short-range wireless link between mobile devices, such as laptop computers, phones, printers, and cameras. Bluetooth technology is used to create Personal Area Networks (PANs) between devices in short-range of each other.

WHERE TO FIND INFORMATION ABOUT BLUETOOTH

The Bluetooth module contains a robust Help user's guide to assist you in learning about operation of the Bluetooth device.

To access the Help file, click [Start] -> All Programs, and click on Toshiba. Select Bluetooth, then select User's Guide.

For additional information about Bluetooth Technology, visit the Bluetooth Web site at: www.bluetooth.com.

FCC Radiation Exposure Statement

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment.

The transmitters in this device must not be co-located or operated in conjunction with any other antenna or transmitter.

Canadian Notice

To prevent radio interference to the licensed service, this device is intended to be operated indoors and away from windows to provide maximum shielding. Equipment (or its transmit antenna) that is installed outdoors is subject to licensing.

Warranty

Users are not authorized to modify this product. Any modifications invalidate the warranty.

This equipment may not be modified, altered, or changed in any way without signed written permission from Fujitsu. Unauthorized modification will void the equipment authorization from the FCC and Industry Canada and the warranty.

S7010.book Page 109 Wednesday, October 20, 2004 9:14 AM

Appendix B
Using the Fingerprint Sensor*

* Optional Device

S7010.book Page 110 Wednesday, October 20, 2004 9:14 AM

S7010.book Page 111 Wednesday, October 20, 2004 9:14 AM

Fingerprint Sensor Device

INTRODUCING THE OPTIONAL FINGERPRINT SENSOR DEVICE

Your system may have an optional fingerprint sensor device in the location at which other models have a scroll button. *(Figure B-1)*

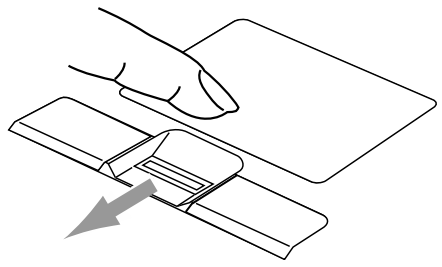

Figure B-1 Fingerprint sensor

Although the system may have a fingerprint sensor in place of a scroll button, the fingerprint sensor can be used for scrolling. Simply move your fingerprint over the sensor the same as you would use a scroll button.

With a fingerprint sensor, you can avoid having to enter a username and password every time you want to:

- Log onto Windows
- Recover from suspend mode
- Cancel a password-protected screen saver
- Log into homepages that require a username and password

After you have "enrolled" - or registered - your fingerprint, you can simply swipe your fingertip over the sensor for the system recognize you.

The fingerprint sensor uses Softex OmniPass which provides password management capabilities to Microsoft Windows operating systems. OmniPass enables you to use a "master password" for all Windows, applications, and on-line passwords.

OmniPass requires users to authenticate themselves using the fingerprint sensor before granting access to the Windows desktop. This device results in a secure authentication system for restricting access to your computer, applications, web sites, and other password-protected resources.

OmniPass presents a convenient graphical user interface, through which you can securely manage passwords, users, and multiple identities for each user.

GETTING STARTED

This section guides you through the preparation of your system for the OmniPass fingerprint recognition application. You will be led through the OmniPass installation process. You will also be led through the procedure of enrolling your first user into OmniPass.

INSTALLING OMNIPASS

If OmniPass has already been installed on your system, skip this section and go directly to "User Enrollment" on page 112. You can determine whether OmniPass has already been installed by checking to see if the following are present:

- The presence of the gold key-shaped OmniPass icon in the system tray at the bottom right of the screen.
- The presence of the Softex program group in the **Programs** group of the **Start** menu

System Requirements

The OmniPass application requires space on your hard drive; it also requires specific Operating Systems (OS's). The minimum requirements are as follows:

- Windows XP Home Edition or Windows XP Professional operating system
- At least 35 MB available hard disk space

Installing the OmniPass Application

If OmniPass is already installed on your system, go to "User Enrollment" on page 112. Otherwise continue with this section on software installation.

For installation, OmniPass requires that the user installing OmniPass have administrative privileges to the system. If your current user does not have administrative privileges, log out and then log in with an administrator user before proceeding with OmniPass installation.

To install OmniPass on your system you must:

1. Insert the installation media for the OmniPass application into the appropriate drive. If you are installing from CD-ROM or DVD-ROM, you must find and launch the OmniPass installation program (setup.exe) from the media.
2. Follow the directions provided in the OmniPass installation program. Specify a location to which you would like OmniPass installed. It is recommended that you NOT install OmniPass in the root directory (e.g. C:\).
3. Once OmniPass has completed installation you will be prompted to restart you system. Once your system has rebooted you will be able to use OmniPass. If you choose not to restart immediately after installation, OmniPass will not be available for use until the next reboot.

S7010.book Page 112 Wednesday, October 20, 2004 9:14 AM

The installation program automatically places an icon (Softex OmniPass) in the Windows Control Panel as well as a golden key shaped icon in the taskbar.

Verifying Information about OmniPass

After you have completed installing OmniPass and restarted your system, you may wish to check the version of OmniPass on your system.

To check the version information of OmniPass:

1. From the Windows Desktop, double-click the key-shaped OmniPass icon in the taskbar (usually located in the lower right corner of the screen),
   or,
   Click the **Start** button, select **Settings**, and click **Control Panel** (if you are using Windows XP you will see the Control Panel directly in the Start menu; click it, then click **Switch to Classic View**). Double-click **Softex OmniPass** in the Control Panel, and the OmniPass Control Center will appear. If it does not appear, then the program is not properly installed,
   or,
   Click the **Start** button, select **Programs**, and from the submenu select the **Softex** program group, from that submenu click **OmniPass Control Center**.
2. Select the **About** tab at the top of the OmniPass Control Panel. The About tab window appears with version information about OmniPass.

Uninstalling OmniPass

For uninstallation, OmniPass requires that the user uninstalling OmniPass have administrative privileges to the system. If your current user does not have administrative privileges, log out and then log in with an administrator user before proceeding with OmniPass uninstallation.

To remove the OmniPass application from your system:

1. Click **Start** on the Windows taskbar. Select **Settings**, and then **Control Panel**.
2. Double-click **Add/Remove Programs**.
3. Select **OmniPass**, and then click **Change/Remove**.
4. Follow the directions to uninstall the OmniPass application.
5. Once OmniPass has finished uninstalling, reboot your system when prompted.

USER ENROLLMENT

Before you can use any OmniPass features you must first enroll a user into OmniPass.

Master Password Concept

Computer resources are often protected with passwords. Whether you are logging into your computer, accessing your email, e-banking, paying bills online, or accessing network resources, you often have to supply credentials to gain access. This can result in dozens of sets of credentials that you have to remember.

During OmniPass user enrollment a "master password" is created for the enrolled user. This master password "replaces" all other passwords for sites you register with OmniPass.

Example: A user, John, installs OmniPass on his system (his home computer) and enrolls an OmniPass user with username "John_01" and password "freq14". He then goes to his webmail site to log onto his account. He inputs his webmail credentials as usual (username "John_02" and password "lifebook"), but instead of clicking [Submit], he directs OmniPass to **Remember Password**. Now whenever he returns to that site, OmniPass will prompt him to supply access credentials.

John enters his OmniPass user credentials ("John_01" and "freq14") in the OmniPass authentication prompt, and he is allowed into his webmail account. He can do this with as many web sites or password protected resources he likes, and he will gain access to all those sites with his OmniPass user credentials ("John_01" and "freq14"). This is assuming he is accessing those sites with the system onto which he enrolled his OmniPass user. OmniPass does not actually change the credentials of the password protected resource. If John were to go to an Internet cafe to access his webmail, he would need to enter his original webmail credentials ("John_02" and "lifebook") to gain access. If he attempts his OmniPass user credentials on a system other than where he enrolled that OmniPass user, he will not gain access.

The enrollment procedure assumes you have no hardware authentication devices or alternate storage locations that you wish to integrate with OmniPass. If you desire such functionality, consult the appropriate sections of this document.

Basic Enrollment

The Enrollment Wizard will guide you through the process of enrolling a user. Unless you specified otherwise, after OmniPass installation the Enrollment Wizard will launch on Windows login. If you do not see the Enrollment Wizard, you can bring it up by clicking **Start** on the Windows taskbar; select **Programs**; select **Softex**; click **OmniPass Enrollment Wizard**.

1. Click **Enroll** to proceed to username and password verification. By default, the OmniPass Enrollment Wizard enters the credentials of the currently logged in Windows user.
2. Enter the password you use to log in to Windows. This will become the "master password" for this OmniPass user. In most cases, the **Domain:** value

S7010.book Page 113 Wednesday, October 20, 2004 9:14 AM

will be your Windows computer name. In a corporate environment, or when accessing corporate resources, the **Domain:** may not be your Windows computer name. Click [Next] to continue.

3. In this step OmniPass captures your fingerprint. Refer to "Enrolling a Fingerprint" on page 113 for additional information.
4. Next, choose how OmniPass notifies you of various events. We recommend you keep **Taskbar Tips** on **Beginner mode taskbar tips** and **Audio Tips** on at least **Prompt with system beeps only** until you get accustomed to how OmniPass operates. Click [Next] to proceed with user enrollment. You will then see a Congratulations screen indicating your completion of user enrollment.
5. Click [Done] to exit the OmniPass Enrollment Wizard. You will be asked if you'd like to log in to OmniPass with your newly enrolled user; click [Yes].

Enrolling a Fingerprint

Enrolling a fingerprint will increase the security of your system and streamline the authentication procedure.

You enroll fingerprints in the OmniPass Control Center. With an OmniPass user logged in, double-click the system tray OmniPass icon. Select the **User Settings** tab and click **Enrollment** under the **User Settings** area. Click **Enroll Authentication Device** and authenticate at the authentication prompt to start device enrollment.

1. During initial user enrollment, you will be prompted to select the finger you wish to enroll. Fingers that have already been enrolled will be marked by a green check. The finger you select to enroll at this time will be marked by a red arrow. OmniPass will allow you re-enroll a finger. If you choose a finger that has already been enrolled and continue enrollment, OmniPass will enroll the fingerprint, overwriting the old fingerprint. Select a finger to enroll and click [Next].
2. It is now time for OmniPass to capture your selected fingerprint. It may take a several capture attempts before OmniPass acquires your fingerprint. Should OmniPass fail to acquire your fingerprint, or if the capture screen times out, click [Back] to restart the fingerprint enrollment process.

Your system has a "swipe" fingerprint sensor. A swipe sensor is small and resembles a skinny elongated rectangle. To capture a fingerprint, gently swipe or pull your fingertip over the sensor (starting at the second knuckle) **towards yourself**. Swiping too fast or too slow will result in a failed capture. The **Choose Finger** screen has a [Practice] button; click it to practice capturing your fingerprint. When you are comfortable with how your fingerprint is captured, proceed to enroll a finger.

3. Once OmniPass has successfully acquired the fingerprint, the **Verify Fingerprint** screen will automatically appear. To verify your enrolled fingerprint, place your fingertip on the sensor and hold it there as if you were having a fingerprint captured. Successful fingerprint verification will show a green fingerprint in the capture window and the text **Verification Successful** under the capture window.

USING OMNIPASS

You are now ready to begin using OmniPass. Used regularly, OmniPass will streamline your authentications.

Password Replacement

You will often use the password replacement function. When you go to a restricted access website (e.g., your bank, your web-based email, online auction or payment sites), you are always prompted to enter your login credentials. OmniPass can detect these prompts and you can teach OmniPass your login credentials. The next time you go to that website, you can authenticate with your fingerprint to gain access.

OmniPass Authentication Toolbar

After installing OmniPass and restarting, you will notice a dialog you have not seen before at Windows Logon. This is the OmniPass Authentication Toolbar, and it is displayed whenever the OmniPass authentication system is invoked. The OmniPass authentication system may be invoked frequently: during Windows Logon, during OmniPass Logon, when unlocking your workstation, when resuming from standby or hibernate, when unlocking a password-enabled screensaver, during password replacement for remembered site or application logins, and more. When you see this toolbar, OmniPass is prompting you to authenticate.

The **Logon Authentication** window indicates what OmniPass-restricted function you are attempting. The icons in the lower left (fingerprint and key) show what authentication methods are available to you. Selected authentication methods are highlighted while unselected methods are not. When you click the icon for an unselected authentication method, the authentication prompt associated with that method is displayed.

When prompted to authenticate, you must supply the appropriate credentials: an enrolled finger for the fingerprint capture window or your master password for the master password prompt (the key icon).

Remembering a Password

OmniPass can remember any application, GUI, or password protected resource that has a password prompt.

Using the following procedure, you can store a set of credentials into OmniPass. These credentials will then be linked to your "master password" or fingerprint.

S7010.book Page 114 Wednesday, October 20, 2004 9:14 AM

Go to a site that requires a login (username and password), but *do not log in yet.* At the site login prompt, enter your username and password in the prompted fields, but *do not enter the site* (do not hit [Enter], [Submit], [OK], or Login). Right-click the OmniPass system tray icon and select **Remember Password** from the submenu. The Windows arrow cursor will change to a golden key OmniPass cursor. Click this OmniPass cursor in the login prompt area, but do not click the [Login] or [Submit] button.

Associating a Friendly Name
After clicking the OmniPass key cursor near the login prompt, OmniPass will prompt you to enter a "friendly name" for this site. You should enter something that reminds you of the website, the company, or the service you are logging into. In its secure database, OmniPass associates this friendly name with this website.

Additional Settings for Remembering a Site
When OmniPass prompts you to enter a "friendly name" you also have the opportunity to set how OmniPass authenticates you to this site. There are three effective settings for how OmniPass handles a remembered site.

The default setting is **Automatically click the "OK" or "Submit" button for this password protected site once the user is authenticated.** With this setting, each time you navigate to this site OmniPass will prompt you for your master password or fingerprint authentication device. Once you have authenticated with OmniPass, you will automatically be logged into the site.

Less secure is the option to **Automatically enter this password protected site when it is activated. Do not prompt for authentication**. Check the upper box to get this setting, and each time you navigate to this site OmniPass will log you into the site without prompting you to authenticate.

This setting is more convenient in that whenever you go to a site remembered with this setting, you will bypass any authentication procedure and gain instant access to the site. But should you leave your system unattended with your OmniPass user logged in, anyone using your system can browse to your password protected sites and gain automatic access.

If you uncheck both boxes in **Settings for this Password Site,** OmniPass will prompt you for your master password or fingerprint authentication device. Once you have authenticated with OmniPass your credentials will be filled in to the site login prompt, but you will have to click the website [OK], [Submit], or [Login] button to gain access to the site.

Click **Finish** to complete the remember password procedure. The site location, the credentials to access the site, and the OmniPass authentication settings for the site are now stored in the OmniPass secure database. The OmniPass authentication settings (**Settings for this Password Site**) can always be changed in **Vault Management**.

Logging in to a Remembered Site

Whether or not OmniPass prompts you to authenticate when you return to a remembered site is determined by **Settings for this Password Site** and can be changed in **Vault Management**.

The following cases are applicable to using OmniPass to login to: Windows, remembered web sites, and all other password protected resources.

With Master Password
Once you return to a site you have remembered with OmniPass, you may be presented with a master password prompt. Enter your master password and you will be allowed into the site.

Logging into Windows with a Fingerprint Device
When logging into Windows with a fingerprint device, the fingerprint capture window will now appear next to the Windows Login screen. Place your enrolled fingertip on the sensor to authenticate. You will be simultaneously logged into Windows and OmniPass. The capture window will also appear if you have used **Ctrl-Alt-Del** to lock a system, and the fingerprint device can be used to log back in as stated above.

If a machine is locked and OmniPass detects a different user logging back in with a fingerprint, the first user will be logged out and the second user logged in.

In Windows XP, your login options must be set either for classic login, or for fast user switching and logon screen to be enabled to use your fingerprint to log on to Windows. To change this go to **Control Panel**, select **User Accounts** and then click **Change the way users log on or off**. If your Windows screensaver is password protected, the fingerprint capture window will now appear next to screensaver password dialog during resume. You can authenticate to your screensaver password prompt with your enrolled finger.

Password Management

OmniPass provides an interface that lets you manage your passwords. To access this GUI, double-click the OmniPass key in the system tray. Click **Vault Management**; you will be prompted to authenticate. Once you gain access to **Vault Management**, click **Manage Passwords** under **Vault Settings**. You will see the **Manage Passwords** interface, with a list of friendly names.

S7010.book Page 115 Wednesday, October 20, 2004 9:14 AM

You can view the credentials stored for any remembered website by highlighting the desired resource under **Password Protected Dialog** and clicking **Unmask Values**. Should a password be reset, or an account expire, you can remove stored credentials from OmniPass. Highlight the desired resource under **Password Protected Dialog** and click **Delete Page**. You will be prompted to confirm the password deletion.

The two check boxes in **Manage Passwords** govern whether OmniPass prompts you to authenticate or directly logs you into the remembered site.

OmniPass will overwrite an old set of credentials for a website if you attempt to use **Remember Password** on an already remembered site.

The exception to the above rule is the resetting of your Windows password. If your password is reset in Windows, then the next time you login to Windows, OmniPass will detect the password change and prompt you to “Update” or “Reconfirm” your password with OmniPass. Enter your new Windows password in the prompt(s) and click **OK** and your OmniPass "master password" will still be your Windows password.

OmniPass User Identities

Identities allow OmniPass users to have multiple accounts to the same site (e.g., *bob@biblomail.com* and *boballen@biblomail.com*). If OmniPass did not provide you identities, you would be limited to remembering one account per site.

To create and manage identities, double-click the OmniPass key in the system tray. Click **Vault Management**; OmniPass will prompt you to authenticate. Once you gain access to **Vault Management**, click **Manage Identities** under **Vault Settings**. You can only manage the identities of the currently logged in OmniPass user

To add a new identity, click **New Identity** or double-click **Click here to add a new identity**. Name the new identity and click [OK], then click [Apply]. You can now switch to the new identity and start remembering passwords.

To delete an identity, highlight the identity you want to delete and click [Delete Identity], then click [Apply].

When you delete an identity, all of its associated remembered sites and password protected dialogs are lost.

To set the default identity, highlight the identity you want as default and click [Set as Default]; click [Apply] to ensure the settings are saved. If you log in to OmniPass with a fingerprint device, you will automatically be logged in to the default identity for that OmniPass user. You can choose the identity with which you are logging in if you login using "master password".

Choosing User Identity during Login

To choose your identity during login, type your username in the **User Name:** field. Press [Tab] and see that the **Domain:** field self-populates. Click the **Password:** field to bring the cursor to it, and you will see the pull-down menu in the **Identity:** field. Select the identity you wish to login as and then click **OK** to login.

Switch User Identity

To switch identities at any time, right-click the OmniPass system tray icon and click **Switch User Identity** from the submenu. The **Switch Identity** dialog will appear. Select the desired identity and then click **OK**.

Identities and Password Management

On the **Manage Passwords** interface of the **Vault Management** tab of the OmniPass Control Center, there is a pull-down selection box labeled, **Identity**. This field lets you choose which identity you are managing passwords for. When you select an identity here, only those password protected dialogs that are associated with that identity are shown. You can perform all the functions explained in “Password Management” on page 114.

CONFIGURING OMNIPASS

This section gives an overview of both the Export/Import function and the OmniPass Control Center.

Exporting and Importing Users

Using the OmniPass Control Center, you can export and import users in and out of OmniPass. The export process backs up all remembered sites, credentials, and any enrolled fingerprints for an OmniPass user. All OmniPass data for a user is backed up to a single encrypted database file. During the import process, the Windows login of the exported user is required. If the proper credentials cannot be supplied, the user profile will not be imported.

- You should periodically export your user profile and store it in a safe place. If anything happens to your system, you can import your OmniPass profile to a new system and have all your remembered settings and fingerprints instantly.
- You don't forget the Windows login credentials when exporting. When you examine the importation, you are prompted for authentication. The credentials that will allow a user profile to be imported are the Windows login credentials of the exported user. They are the credentials that had to be submitted when the user profile was exported. You will need User Name, Password, and Domain.

S7010.book Page 116 Wednesday, October 20, 2004 9:14 AM

Exporting an OmniPass User Profile

To export a user, open the OmniPass Control Center, and click **Import/Export User** under **Manage Users**.

Click **Exports an OmniPass user profile**. OmniPass will prompt you to authenticate. Upon successfully authentication, you must name the OmniPass user profile and decide where to save it. An .opi file is generated, and you should store a copy of it in a safe place.

This .opi file contains all your user specific OmniPass data, and it is both encrypted and password protected. This user profile does NOT contain any of your encrypted data files.

Importing an OmniPass User Profile

You cannot import a user into OmniPass if there already is a user with the same name enrolled in OmniPass.

To import an OmniPass user open the OmniPass Control Center, and click **Import/Export User** under **Manage Users**. Click **Imports a new user into OmniPass** and then select **OmniPass Import/Export File** (***.opi**) and click **Next**. OmniPass will then prompt you to browse for the file you had previously exported (.opi file). When you select the .opi file for importation, OmniPass will prompt you for authentication. The credentials that will allow a user profile to be imported are the Windows login credentials of the exported user. They are the credentials that had to be submitted when the user profile was exported. You will need **User Name**, **Password**, and **Domain**. If you don't remember the value for **Domain**, in a PC or SOHO environment **Domain** should be your computer name.

OmniPass will notify you if the user was successfully imported.

Things to Know Regarding Import/Export

- Assume you export a local Windows User profile from OmniPass. You want to import that profile to another machine that has OmniPass. Before you can import the profile, a Windows user with the same login credentials must be created on the machine importing the profile.

  Example: I have a Windows user with the username "Tom" and the password "Sunshine" on my system. I have enrolled Tom into OmniPass and remembered passwords. I want to take all my passwords to new system. I export Tom's OmniPass user profile. I go to my new system and using the Control Panel I create a user with the username "Tom" and the password "Sunshine". I can now successfully import the OmniPass user data to the new system.

- If you export an OmniPass-only user, you can import that user to any computer running OmniPass, provided that a user with that name is not already enrolled in OmniPass.
- If you attempt to import a user profile who has the same name as a user already enrolled in OmniPass, the OmniPass import function will fail.

OMNIPASS CONTROL CENTER

This section will serve to explain functions within the OmniPass Control Center that weren't explained earlier.

You can access the OmniPass Control Center any of three ways:

- Double-click the golden OmniPass key shaped icon in the Windows taskbar (typically in the lower-right corner of the desktop)
- Click the **Start** button; select the **Programs** group; select the **Softex** program group; and click the **OmniPass Control Center** selection.
- Open the Windows **Control Panel** (accessible via **Start** button --> **Settings** --> **Control Panel**) and double-click the **Softex OmniPass** icon.

User Management

The User Management tab has two major interfaces: **Add/Remove User** and **Import/Export User**. Import/Export User functionality is documented in "Exporting and Importing Users" on page 115. Add/Remove User functionality is straightforward.

If you click **Adds a new user to OmniPass** you will start the OmniPass Enrollment Wizard. The Enrollment Wizard is documented in "User Enrollment" on page 112.

If you click **Removes a user from OmniPass**, OmniPass will prompt you to authenticate. Authenticate with the credentials (or enrolled fingerprint) of the user you wish to remove. OmniPass will prompt you to confirm user removal. Click **OK** to complete user removal.

Removing a user will automatically destroy all OmniPass data associated with that user. All identities and credentials associated with the user will be lost.

If you are sure about removing the user, we recommend you export the user profile.

User Settings

The User Settings tab has four interfaces: **Audio Settings**, **Taskbar Tips**, and **Enrollment**. User settings allow users to customize OmniPass to suit their individual preferences. Under **User Settings** (**Audio Settings** and **Taskbar Tips**) you can set how OmniPass notifies the user of OmniPass events (e.g., successful login, access denied,

S7010.book Page 117 Wednesday, October 20, 2004 9:14 AM

etc.). The details of each setting under the **Audio Settings** and **Taskbar Tips** interfaces are self-explanatory.

The **Enrollment** interface allows you to enroll fingerprints. For the procedure to enroll and authentication device refer to *Chapter 2.3*. To enroll additional fingerprints, click **Enroll Authentication Device**, and authenticate with OmniPass. Select the fingerprint recognition device in the **Select Authentication Device** screen (it should already be marked by a green check if you have a finger enrolled) and click **Next**.

System Settings

The OmniPass **Startup Options** interface can be found in the System Settings tab. With these options you can specify how your OmniPass Logon is tied to your Windows Logon.

The first option, **Automatically log on to OmniPass as the current user**, will do just as it says; during Windows login, you will be logged on to OmniPass using your Windows login credentials. If the user logging into Windows was never enrolled into OmniPass, upon login no one will be logged on to OmniPass. This setting is appropriate for an office setting or any setting where users must enter a username and password to log into a computer. This is the default setting.

With the second option, **Manually log on to OmniPass at startup**, OmniPass will prompt you to login once you have logged on to Windows.

With the third option, **Do not log on to OmniPass at startup**, OmniPass will not prompt for a user to be logged on.

You can manually log on to OmniPass by right-clicking the OmniPass taskbar icon and clicking **Log in User** from the right-click menu.

TROUBLESHOOTING

You cannot use OmniPass to create Windows users. You must first create the Windows user, and you will need administrative privileges to do that. Once the Windows user is created, you can add that user to OmniPass using the same username and password

Cannot add Windows users to OmniPass

If you experience difficulties adding a Windows user to OmniPass, you may need to adjust your local security settings. You can do this by going to **Start, Control Panel**, **Administrative Tools,** and **Local Security Settings**. Expand **Local Policies**, expand **Security Options**, and double-click **Network Access: Sharing and Security Model for Local Accounts**. The correct setting should be *Classic - Local Users Authenticate as Themselves*.

Cannot add a User with a Blank Password to OmniPass

If you experience difficulties adding a user with a blank password to OmniPass, you may need to adjust your local security settings. First attempt the procedure explained in the *Cannot add Windows user to OmniPass* section. If the difficulties persist, then try the following procedure.

Click **Start, Control Panel, Administrative Tools,** and **Local Security Settings**. Expand **Local Policies**, expand **Security Options**, and double-click **Accounts: Limit local account use of blank passwords to console login only**. This setting should be set to Disabled.

Dialog appears after OmniPass authentication during Windows Logon

After installing OmniPass on your system, you can choose to logon to Windows using OmniPass. You authenticate with OmniPass (via master password, or an enrolled security device) and OmniPass logs you into Windows. You may, during this OmniPass authentication, see a **Login Error** dialog box.

This dialog box occurs when OmniPass was unable to log you into Windows with the credentials supplied (username and password). This could happen for any of the following reasons:

- Your Windows password has changed
- Your Windows account has been disabled

If you are having difficulties due to the first reason, you will need to update OmniPass with your changed Windows account password. Click **Update Password** and you will be prompted with a dialog to reconfirm your password.

Enter the new password to your Windows user account and click **OK**. If the error persists, then it is unlikely the problem is due to your Windows user account password changing.

S7010.book Page 118 Wednesday, October 20, 2004 9:14 AM

S7010.book Page 119 Wednesday, October 20, 2004 9:14 AM

Index

A

About This Guide 1
AC
  adapter 27
  indicator 11
  plug adapters 71
ACPI 83
Active-Matrix Display 83
Anti-theft lock slot 8
Application Panel 20
Auto/Airline Adapter 27, 83
Automatically Downloading Driver Updates 67

B

Battery 40
  alarm 40
  bay 10
  care 72
  charging indicator 12
  cold-swapping 41
  conserving power 32
  dead 60
  faulty 60
  increasing life 72
  level indicators 11
  lithium ion battery 40, 85
  low 40
  problems 60, 61
  recharging 40
  replacing 41
  shorted 41
  suspend mode 40
BIOS 83
  guide 29
  setup utility 29
Boot 29, 83
Built-in Speakers 56

C

Cache Memory 83
CapsLock 12
CardBus 83
CD-ROM 37, 83
  problems 56, 57
Centrino 78
Clicking 15
CMOS RAM 83
Cold-swap 18, 41
COMM Port 83
Configuration Label 10, 77
Controls and Connectors 6
Conventions Used in the Guide 1
CRT 83
Cursor 15
Cursor Keys 13

D

DC Power Jack 27
Default Value 84
Device Ports 50, 78
DIMM 45, 84
Disk care 72
Display Panel 6, 28
  adjusting 28
  brightness 28
  closing 28
  latch 6
  opening 28
  problems 62
  timeout 33
DMA 84
DMI 84
Docking Port 51
Dolby Headphone 39
Double-Clicking 16
Dragging 16
Drivers and Application Restore CD 66
DVD drive
  access indicator 12
  tray release 65
DVD/CD-RW combo 37
DVD/CD-RW/CD-ROM
  access indicator 12
DVD/CD-RW/CD-ROM drive
  problems 56, 57
DVD-RAM 37

S7010.book Page 120 Wednesday, October 20, 2004 9:14 AM

E

ECP 84
Emergency tray release 8
Error Messages 64
Extended Memory 84
External Floppy Disk Drive 42
  problems 57
External Monitor Port 7, 52

F

FDU 67
Fingerprint Sensor Device 111
  enrolling a fingerprint 113
  getting started 111
  installing OmniPass 111
  logging into a remembered site 114
  OmniPass authentication toolbar 113
  password replacement 113
  remembering a password 113
  uninstalling OmniPass 112
  user enrollment 112
  using OmniPass 113
Flexible Bay 8, 18
  cold-swapping 18
  devices 18
  eject lever 8
  installing 18
  removing 18
Floppy Disk
  ejecting 42
  formatting 42
  initializing 42
  loading 42
  preparing 42
  write protect 42
Fujitsu Contact Information 1
Fujitsu Driver Update utility 67
Fujitsu LifeBook
  storing 71
  traveling 71
Function Key
  F3 14
  F4 14
  F6 14
  F7 14
  F8 . . . . . 14, 17
  F9 . . . . . 14, 17
  FN 14

H

Hard Disk Drive
  access indicator 12
  problems 57
  timeout 33
Headphone Jack 7, 52
Hibernation Feature 33
  disable/enable 33

I

IDE 85
Infrared Port 9, 51
Internal LAN Jack 50
IrDA 51, 85
IRQ 85

K

Keyboard 6, 13
  cursor keys 13
  function keys 13
  numeric keypad 13
  problems 58
  windows keys 13

L

LAN (RJ-45) Jack 9
LifeBook Security Application Panel 6
  buttons 22
  configuring 22
  deactivating 23
  deactivating and activating 23
  launching applications 22
  operating 21
  passwords 20
  uninstalling 21

M

Media Player
  care 73
  Control Panel 38
  loading 37
  removing 38
  Software 37, 38
  using 39
Memory
  capacity 46
  compartment 10, 45
  installing 45
  problems 58

S7010.book Page 121 Wednesday, October 20, 2004 9:14 AM

removing 45, 46
upgrade module 45

Microphone Jack 7, 52

MIDI 86

Modem 8
problems 58

Modem Jack 50

Modem Result Codes 65

Modular Devices 18
installing 18
removing 18

Mouse
problems 58

MPU-401 86

Multi-Format DVD Writer 37

N

NTSC 86

Numeric Keypad 13

NumLk 12

O

Optical Drive 37

P

Parallel Port 50, 86
problems 58, 59

PC Card
access indicator 12
care 73
installing 43
problems 59
removing 43
slot 7

PCMCIA 86

Pointing Device
See Touchpad 15

Port Replicator 47
attaching 48
back panel components 47
connector 10
detaching 49
problems 57

POST 86

Power
AC adapter 27
Auto/Airline adapter 27
failure 59, 60
indicator 11
management 32
off 33
on 29
problems 61
sources 27

Power Management 32, 33

Power On Self Test 29, 64

Power/Suspend/Resume Button 6, 32

Pre-Installed Software 79
Adobe Acrobat Reader 79
Fujitsu HotKey 80
LifeBook Application Panel 80
manuals 79
Norton AntiVirus 2004 80
Quicken New User Edition 80

PS/2 Port 51

R

Registration 30, 31

Restarting 33

RJ-11 50

RJ-45 50

S

ScrLk 12

SDRAM 10, 45

Security Indicator 12

Security Panel 20

Serial Port 51, 87
problems 58, 59

SMART 87

Specifications 77
Audio 77
Chipset 77
Dimensions and Weight 79
Environmental Requirements 79
Keyboard 78
Memory 77
Microprocessor 77
Power 79
Video 77

SRAM 87

Status Indicator Panel 6, 11

Stereo Line-in Jack 52

Stereo Speakers 6

S7010.book Page 122 Wednesday, October 20, 2004 9:14 AM

Suspend 32, 87
S-Video 87

T

Touchpad 6, 15
buttons 15
controls 16
Troubleshooting 55

U

Universal Serial Bus Ports 51
Unpacking 5
USB 8, 9, 51, 58
problems 58, 59

V

Volume control 17

W

Warranty 1
WFM 88
Windows
Windows XP Home 1
Windows XP Professional 1
Windows keys 13
Application key 13
Start keys 13
Wireless LAN
access point (infrastructure) mode 95
activating the WLAN device 96
ad hoc mode 94
before using the wireless LAN 94
configuration 97
deactivating the WLAN device 95
Devices covered by this document 94
IP address information 106
modes 94
specifications 107
troubleshooting 103
using Atheros Client Utility software 98
using Intel PROSet software 97
wireless LAN glossary 104
wireless network considerations 95