

Pacemakers

Pacemaker manufacturers recommend that a minimum separation of 15 cm be maintained between a mobile phone and a pace maker to avoid potential interference with the pacemaker. To achieve this use the phone on the opposite ear to your pacemaker and does not carry it in a breast pocket.

Hearing Aids

Some digital wireless phones may interfere with some hearing aids. In the event of such interference, you may want to consult your hearing aid manufacturer to discuss alternatives.

For other Medical Devices :

Please consult your physician and the device manufacturer to determine if operation of your phone may interfere with the operation of your medical device.

Export Administration Regulations

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<docomo Information Center>

 **0120-005-250 (toll free)**

* Service available in: English, Portuguese, Chinese, Spanish, Korean.
* Unavailable from part of IP phones.

(Business hours : 9:00 a.m. to 8:00 p.m.)

■ **From DOCOMO mobile phones (In Japanese only)**

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● Please confirm the phone number before you dial.


● For Applications or Repairs and After-Sales Service, please contact the above-mentioned information center or the docomo shop etc. near you on the NTT DOCOMO website or the i-mode site.

▶ NTT DOCOMO website <http://www.nttdocomo.co.jp/english/>

▶ i-mode site iMenu⇒お客様サポート (user support)⇒ドコモショップ (docomo Shop) * In Japanese only


Repairs

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 **0120-800-000 (toll free)**

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(Business hours : 24 hours (open all year round))

Loss or theft of FOMA terminal or payment of cumulative cost overseas
<docomo Information Center>

(available 24 hours a day)

■ **From DOCOMO mobile phones**

**International call access code
for the country you stay -81-3-6832-6600* (toll free)**

* You are charged a call fee to Japan when calling from a land-line phone, etc.
※ If you use F-12C, you should dial the number +81-3-6832-6600
(to enter '+', press and hold the '0' key for at least one second).

■ **From land-line phones <Universal number>**

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* You might be charged a domestic call fee according to the call rate for the country you stay.

※ For international call access codes for major countries and universal number international prefix, refer to DOCOMO International Services website.

● **If you lose your FOMA terminal or have it stolen, immediately take the steps necessary for suspending the use of the FOMA terminal.**

● **If the FOMA terminal you purchased is damaged, bring your FOMA terminal to a repair counter specified by DOCOMO after returning to Japan.**



Don't forget your mobile phone ... or your manners!

When using your mobile phone in a public place, don't forget to show common courtesy and consideration for others around you.



Li-ion 00

To prevent damage to the environment, bring used battery packs to a docomo service counter, a docomo agent or a recycle center.

Failures encountered overseas
<Network Support and Operation Center>

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