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Dear Customer,

Thank you for purchasing the Guardian Sentinel. We are committed to your success in implementing and using the Guardian Sentinel and its associated infrastructure.

Here is what we have put in place to support you:

1. We have created a *User Guide and Installation Manual*, which will be available from our secure customer area on our website. The information on how to access the customer area and a *userid* and *password* will be forwarded to you via email from your Guardian Mobility support manager.
2. You can email our support team at [support@guardianmobility.com](mailto:support@guardianmobility.com)
3. You can call our support team at 613 225 8885 x 332.
4. Our support manager is Tim Irwin. His e-mail is [tirwin@guardianmobility.com](mailto:tirwin@guardianmobility.com)
5. Please keep your account representative or business manager up to date on special support requirements
6. You can contact me at [jcarr@guardianmobility.com](mailto:jcarr@guardianmobility.com) I would appreciate being apprised of any issues of importance to you, especially any comments that you might have on your support experience or support requirements.

I would also like to hear of success stories, and of testimonial opportunities.

Jean Carr  
President and CEO  
GMC Guardian Mobility Corporation  
[www.guardianmobility.com](http://www.guardianmobility.com)

## Sentinel Configuration Wizard Quick Install Instructions

1. Uninstall any previous versions of the Sentinel Configuration Wizard (through the Windows control panel choose add/remove programs and select "Sentinel Configuration Wizard")
2. If you have Winzip installed on your computer, copy **Sentinel Wizard V2.1.0.zip** to a directory where you will find it easily. If you do not have Winzip, save **Sentinel Wizard V2.1.0.exe**.
3. Open the .zip file or .exe file containing the Sentinel Configuration Wizard.
4. Extract the temporary files to a directory of your choice. By default the self extracting archive will create a new TEMP folder where you copied the file earlier. Navigate to the directory with 3 files including **setup.exe**
5. Launch **setup.exe** from the temporary directory

Please read the Guardian Sentinel User Manual prior to running the application.

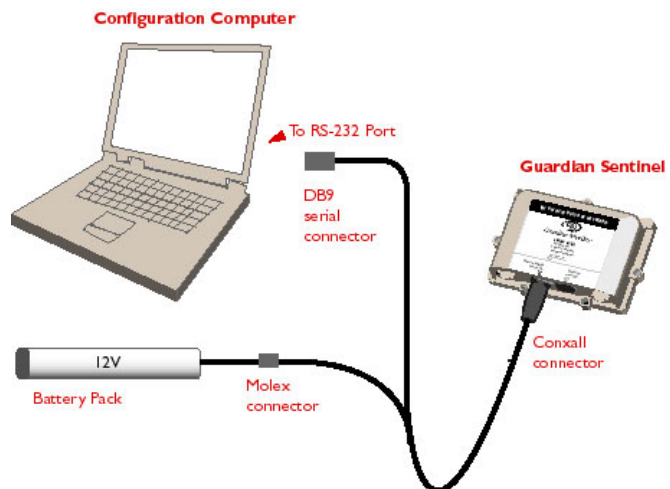
## Guardian Sentinel Quick Setup Instructions



### NOTICE

This equipment complies with the FCC RF Exposure Limits. A minimum of 20 centimeters (8 inches) separation between the device and the user and all other persons should be maintained.

1. Launch the Sentinel Configuration Wizard.
2. Enable RS232, digital inputs and analog inputs as appropriate. If RS232 is enabled, enter **baud rate**, number of **data bits**, **parity**, number of **stop bits** and **data type**. For digital inputs, select whether the Guardian Sentinel is triggered by a **rising edge**, **falling edge** or **both**. For analog inputs enter voltage range of sensor output in the **full scale voltage** box. If the Guardian Sentinel is to notify the user when an analog sensor has gone above or below a threshold, enter these in the **Minimum** and **Maximum Threshold** boxes.
3. Set wake-up parameters (schedule). The unit can be programmed to transmit between every 15 minutes to every 8 weeks.
4. Save configuration summary (On the **File** menu, Click **Save** or **Save As**).
5. Set COM port to correct port (On the **Communication** menu, Click **Com Port Setting**)
6. Setup the cabling as follows: Using the Programming 'Y' Cable, connect the DB9 serial connector to the serial port of your PC. If you have a USB port only, you must attach a USB to serial port converter. Connect a power source (9-12V) to the battery connector. Connect the round Conxall connector to port 'A' (labeled 'SERIAL & POWER' with a red 'A').
- When the unit is first powered all three LEDs light up for an instant. After, the STU LED lights up for a couple of seconds while the STU initializes.
7. Ensure that the programming cable switch is set to **Prgm(on)** Download configuration through the **Communications** Menu. Select **Send Config. to Sentinel**. Once this is completed, your Guardian Sentinel is configured. Click 'Finish.'
8. Set the programming cable switch to **Run(off)**. Initialize the unit by placing it outside where it has a clear view of the sky. Wait 5-15 minutes
- The GPS LED blinks as the unit begins acquiring GPS position. After it gets a valid GPS position, or the GPS timer times out, the unit begins transmitting. During this time, the STU LED blinks once every 5 seconds until it is done. The transmission period varies between 4 to 6 minutes since your unit has been programmed to transmit the message three times.
9. Login to <http://www.guardianmobility.com/sentinel> with you userid & password to check for the initial power-on transmission. (Your back office userid and password will have been sent to you via e-mail)



**GMC GUARDIAN MOBILITY CORPORATION****License Agreement for use of Guardian Sentinel or Sentinel GPS (“Device” or “Devices”) with related BackOffice and Wireless Communication Services (“Services”)**

**BEFORE USING THE GUARDIAN SENTINEL OR GUARDIAN SENTINEL GPS OR CLICKING ON “ACCEPT” DURING REVIEW OF THIS LICENSE, PLEASE CAREFULLY READ THIS LICENSE, WHICH CONTAINS THE TERMS AND CONDITIONS UNDER WHICH YOU ARE ACQUIRING A LICENSE TO USE THE ACCOMPANYING GUARDIAN SENTINEL OR GUARDIAN SENTINEL GPS AND RELATED BACKOFFICE AND WIRELESS COMMUNICATION SERVICES. IF YOU DO NOT ACCEPT THE TERMS AND CONDITIONS OF THE LICENSE, PLEASE DO NOT INSTALL OR USE THE GUARDIAN SENTINEL OR GUARDIAN SENTINEL GPS AND PROMPTLY RETURN THE DEVICE(S) TO THE PLACE AT WHICH YOU ACQUIRED IT FOR A FULL REFUND OF ANY LICENSE FEE PAID. IF YOU INSTALL OR USE IT, YOU WILL BE ACQUIRING A LICENSE TO USE THE GUARDIAN SENTINEL OR GUARDIAN SENTINEL GPS AND RELATED BACKOFFICE AND WIRELESS COMMUNICATION SERVICES IN ACCORDANCE WITH THE TERMS AND CONDITIONS OF THIS LICENSE, AND YOU WILL BE CONSIDERED TO HAVE ACCEPTED AND AGREED TO THESE TERMS AND CONDITIONS.**

**1. License and Payment**

In consideration and subject to the due payments, and subject to the terms of this Agreement, GMC Guardian Mobility Corporation (“GMC”), grants to You a non-exclusive, non-transferable, restricted right to install and use the Guardian Sentinel or Sentinel GPS with related BackOffice and Wireless Communication Services for personal use, or for use within your organization for non-commercial purposes.

**2. Confidentiality**

The Devices and Services represent confidential information belonging to GMC and its licensors. You shall not disclose any GMC confidential information to any third party. You shall not use the confidential information or the Program to compete with or cause competition, directly or indirectly, to GMC. For the purposes of this Agreement, confidential information shall include, but shall not be limited to Device design, Services features, product plans, commercial plans and policies, and other proprietary information furnished by GMC.

**3. Ownership**

The copyright and all ownership, intellectual property, all other right, title and interest in the Devices and Services remain the exclusive property of GMC and/or its licensors. Licensee acknowledges that its rights pursuant to this Agreement do not extend beyond the license granted pursuant to Section 1 and that it will not acquire any Intellectual Property Rights in the Devices and Services or any improvements thereto. Licensee agrees that it will not, at any time during or after the termination of this Agreement, contest or challenge Licensor’s exclusive ownership of, or interest in, the Intellectual Property Rights in the Devices and Services. You must fully reproduce any copyright or other notice marked on any part of the Documentation and must not alter or remove any such copyright or other notice on the original copy of the Program.

**4. Restrictions**

No rights are granted to You except those expressly set forth in writing to You. Further, You may not:

- (i) assign this Agreement or transfer, lease, sell, rent, license, market, distribute, export, grant a sublicense or otherwise part with the Devices and Services or the license granted in Section 1 to any Person;
- (ii) make copies of the Documentation provided except as expressly permitted under this Agreement;
- (iii) modify, alter, translate, reverse engineer, decompile, disassemble or convert into human readable form, or attempt to do any of the above to, all or any part of the Devices and Services for any purpose;
- (iv) You will take all reasonable precautions to prevent third parties from using the Devices and Services or Documentation in any way that would constitute a breach of this Agreement. If a director, officer, employee, consultant, or agent of Licensee takes any action prohibited by this Agreement or permits any third party, including a User, to

take any action prohibited by this Agreement, such action shall be deemed to be a breach of this Agreement by Licensee;

**5. Trademarks and Copyright**

Except as provided by this Agreement, Licensee shall not make any use of the names “Guardian Mobility”, “Guardian Sentinel” and “Sentinel GPS” without the prior written consent of Licensor, which consent shall not be unreasonably withheld

**6. Limited Warranty**

Licensor warrants that, for a period of 30 days from the date hereof the BackOffice Service will perform substantially in accordance with the Specifications. In addition, Licensor warrants that the Device excluding the battery will perform substantially in accordance with specifications for a period of 180 days from the date of shipment of a Device by Licensor to Licensee, or for a period of 90-days from activation in end-user application, whichever occurs first. The limited warranty on the Portable Location Device is void if the Device’s environmental housing has been opened or tampered with in any way. If the Portable Location Devices do not so perform during such period, Licensor will use commercially reasonable efforts to replace the faulty device, at no cost to Licensee (other than reasonable travel expenses to the Licensee’s site, if necessary). This shall be Licensee’s sole remedy for such failure.

If the BackOffice Service does not so perform during such period, Licensor will use commercially reasonable efforts to correct, at no cost to Licensee (other than reasonable travel expenses to the Licensee’s site, if necessary), programming errors in the BackOffice Service to make the BackOffice Service substantially conforming with the Specifications. This shall be Licensee’s sole remedy for such failure.

**7 Limitations of Remedies and Damages.**

- (a) EXCEPT AS EXPRESSLY PROVIDED IN SECTION 6, DEVICES AND SERVICES ARE PROVIDED TO LICENSEE “AS IS” AND GMC MAKES NO WARRANTIES WHATSOEVER, EXPRESS OR IMPLIED, WITH RESPECT TO THE DEVICES AND SERVICES AND THE DOCUMENTATION. LICENSOR DISCLAIMS ANY WARRANTIES OR CONDITIONS OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE WITH RESPECT TO THE DEVICES AND SERVICES AND THE DOCUMENTATION.
- (b) NOTWITHSTANDING ANYTHING TO THE CONTRARY IN THIS AGREEMENT OR ANY STATUTE OR RULE OF LAW TO THE CONTRARY, LICENSOR’S TOTAL CUMULATIVE LIABILITY, FOR ALL CLAIMS ARISING OUT OF OR IN CONNECTION WITH THIS AGREEMENT, WHETHER DIRECTLY OR INDIRECTLY, INCLUDING, WITHOUT LIMITATION, FROM OR IN CONNECTION WITH THE LICENSE, USE OR IMPROPER FUNCTIONING OF THE DEVICES AND SERVICES SHALL NOT EXCEED FEES PAID BY LICENSEE PURSUANT TO THIS AGREEMENT.
- (c) LICENSOR WILL NOT BE LIABLE FOR ANY INDIRECT, CONSEQUENTIAL OR SPECIAL DAMAGES OF LICENSEE

OR OF ANY THIRD PARTY CLAIMED AGAINST LICENSEE, INCLUDING, WITHOUT LIMITATION, DAMAGES FOR LOSS OF PROFITS OR REVENUE, OR FAILURE TO REALIZE EXPECTED SAVINGS, HOWEVER CAUSED OR ARISING. THIS SECTION 7 APPLIES REGARDLESS OF THE BASIS ON WHICH THE CLAIM ARISES, INCLUDING BUT NOT LIMITED TO BREACH OF CONTRACT OR TORT (INCLUDING, WITHOUT LIMITATION, FUNDAMENTAL BREACH), OR BY THE NEGLIGENCE, GROSS NEGLIGENCE, NEGLIGENT MISREPRESENTATION WILFUL MISCONDUCT OR OTHER FAULT OF LICENSOR, AND EVEN IF LICENSOR HAS BEEN ADVISED OF THE POSSIBILITY OF THESE DAMAGES.

### 8. Publicity

You authorize GMC to publicly reference You as a user of Program as well as the nature of the Your usage. You grant GMC the right to publish Your name and the nature of usage in brochures, press releases, proposals, promotional literature, on its WEB site and on other such Professionals and verbally such as in public speeches. Notwithstanding the above, GMC shall not use Your trademarks, quotations of Your officials and detailed case studies featuring You without Your express written permission.

### 9. Termination

GMC may terminate this license due to Your failure to comply with any of the provisions of this Agreement, including any payment obligations by Licensee to GMC.

### 10. U.S. Government Restricted Rights Legend

When applicable, pursuant to FAR 12.212(a) and DFAR 227.7202-1(a), use, duplication or disclosure by the Government is subject to the terms of GMC's standard form license.

### 11. Export Restrictions

You hereby agree and confirm that You are not a resident of, and this transaction is not in any way connected with, any jurisdictions which are prohibited by applicable law, including without limiting the foregoing, jurisdictions included under the Area Control List of the Exports and Imports Permit Act of Canada. You agree and confirm that this transaction is in full and complete compliance with the laws of Your jurisdiction, and that You shall not, in any manner whatsoever, either remove, convey, export or transmit the Program from Your jurisdiction without the prior written consent of GMC.

### 12. Governing Law

This Agreement shall be governed by the laws of the Province of Ontario, Canada, without giving effect to the principles of conflicts of law, and excluding (i) that body of law applicable to choice of law and (ii) the United Nations Convention on Contracts for the International Sale of Goods. You agree that the courts of such province constitute a convenient forum for any such litigation and You attorney and submit to the exclusive jurisdiction of such courts. This transaction is void wherever such transaction is prohibited. NOTHING IN THIS AGREEMENT SHALL RESTRICT GMC'S LIABILITY IN A MANNER WHICH IS EXPRESSLY PROHIBITED BY APPLICABLE STATUTE OR REGULATION.

### 13. General

- a) If any provision of this Agreement is found to be invalid or unenforceable, such provision shall be severed from this Agreement and the remaining provisions shall remain in full force and effect.
- b) A delay or failure by either party to exercise any right, or a partial or single exercise of any right, shall not constitute a consent to any subsequent breach. Neither party shall be responsible for any failure or delay in complying with the terms of this Agreement

resulting from events of force majeure beyond the control of such party which could not be avoided by exercise of due care.

- c) You shall have no right to assign any rights under this Agreement.
- d) Notwithstanding any provision to the contrary in any purchase order, all purchase orders from You shall be conclusively deemed to be governed by this Agreement and any terms additional to or inconsistent with this Agreement shall be deemed stricken from such purchase order.
- e) This Agreement contains the complete understanding and agreement of the parties and supersedes all prior agreements or understandings, oral or written, relating to the subject matter herein, provided that if the parties have executed and attached an GMC License Cover Sheet such document is incorporated by reference herein. Neither party shall be bound by a statement or representation not contained herein. This Agreement may be amended only in writing and executed by both parties.

### 14. DISCLOSURE NOTICE FOR GLOBALSTAR COMMUNICATION SERVICES

1. *Disruptions in Satellite Communication Service ("Service")*. The provision of Service to Customer relies on the proper functioning of Globalstar USA, L.L.C.'s own equipment, as well as the proper functioning of equipment not under Globalstar USA, L.L.C.'s control. Globalstar USA, L.L.C.'s obligations to provide Service to Customer is subject to each of the following:

- (a) The proper functioning of the satellite system owned by Globalstar, L.P.;
- (b) The proper functioning of any third party carrier system relied upon to complete a call (such as long-distance, roaming, exchange or interconnection providers); and
- (c) The availability to Globalstar USA, L.L.C. of capacity on the Globalstar satellite system and the availability of capacity on Globalstar USA, L.L.C.'s system.
- (d) Other policies of Globalstar USA, L.L.C. which may be in effect from to time.

2. *System Limitations*. Be advised of the following constraints on Globalstar USA, L.L.C.'s ability to provide Service without disruption:

- (a) Each of Globalstar USA, L.L.C.'s system and the Globalstar, L.P. satellite system is inherently capacity constrained;
- (b) Service may be refused or limited, without liability to Globalstar USA, L.L.C., due to capacity limitations, including capacity limitations due to any repair, testing, upgrade or modification work on either Globalstar USA, L.L.C.'s system or the Globalstar, L.P. satellite system;
- (c) Emergency access to Globalstar USA, L.L.C.'s system by public safety organizations may preempt Customers' use of Globalstar USA, L.L.C.'s system;
- (d) Service is subject to disruptions and/or deficiencies caused by atmospheric or terrain conditions or in-building conditions;

3. *Limitation of Liability - Globalstar*. Customer acknowledges and agrees that liability of Globalstar USA, L.L.C. for damages due to any failure, disruption or degradation in Service shall be limited to the charges imposed for the affected Service for the period such failure, disruption or degradation occurred. IN NO EVENT SHALL GLOBALSTAR USA, L.L.C. BE LIABLE, WHETHER FOR BREACH OF CONTRACT, NEGLIGENCE, STRICT LIABILITY OR GLOBALSTAR SERVICE RESELLER AGREEMENT FOR DATA SERVICES OTHERWISE, FOR LOSS OF PROFITS, OR SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES OF ANY KIND.

