

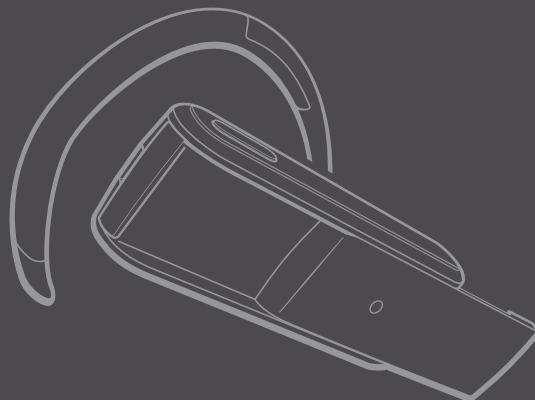
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(Design and specifications subject to change without notice)



# Jabra BT 5010

[www.jabra.com](http://www.jabra.com)

Made in China



RELEASE YOUR JABRA

**Jabra**

Bluetooth headset

User manual

**Jabra**

## **Customer Contact Details:**

Phone Number: 0800 0327026

Email Address: [support.uk@jabra.com](mailto:support.uk@jabra.com)

**Jabra**  
**BT 5010**

RELEASE YOUR JABRA

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## Thank you

Thank you for purchasing the Jabra BT5010 Bluetooth headset. We hope you enjoy it! This instruction manual will get you started and ready to make the most of your headset.

### Remember, driving comes first, not the call!

Using a mobile phone while driving can distract you and increase the likelihood of an accident. If driving conditions demand it (such as bad weather, high traffic density, presence of children in the car, difficult road conditions), pull off the road and park before making or answering your calls. Also, try to make conversations short and do not make notes or read documents.

**Always drive safely and follow local laws.**

## About your Jabra BT5010

- ❶ Answer/end button
- ❷ Charge connector
- ❸ Earhook
- ❹ Volume up (default)
- ❺ Volume down (default)
- ❻ LED indicator light
- ❼ Sliding boom arm
- ❽ Microphone
- ❾ On/off pairing button
- ❿ Speaker

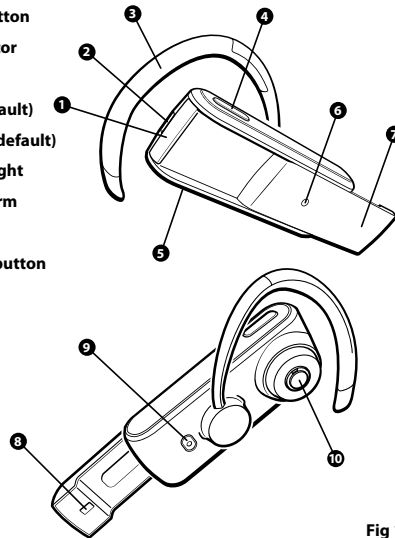


Fig 1

## What your new headset can do

Your Jabra BT5010 lets you do all this:

- Answer calls
- End calls
- Reject calls\*
- Voice Dialling\*
- Last number redialling\*
- Call waiting\*
- Put call on hold\*
- Mute
- Enable/Disable vibrator

\* Phone dependent

### Specifications

- Talk time up to 10 hours/standby time up to 240 hours
- Rechargeable battery with charging option from AC power supply, PC via USB cable or car charger (not included)
- Weight 20 grams
- Battery indicator
- Operating range up to 10 metres (approx. 33 feet)
- Headset and hands-free Bluetooth profiles
- Bluetooth specification (*see glossary*) version 2.0

## GETTING STARTED

The Jabra BT5010 is easy to operate. The answer/end button on the headset performs the different functions depending on how long you press it.

Instruction:	Duration of press
Tap	Press briefly
Press	Approx: 1 second
Press and hold	Approx: 5 seconds

## 1. Charge your headset

Make sure that your Jabra BT5010 headset is fully charged for two hours before you start using it. Use the AC adapter to charge from a power socket, or charge directly from your PC with the USB cable provided. Use only the chargers provided in the box – do not use chargers from any other devices as this might damage your Jabra BT5010.

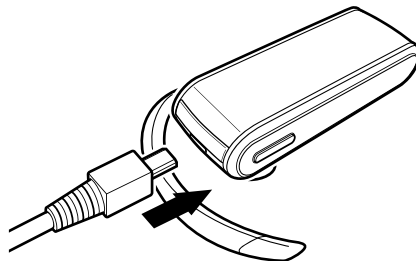


Fig 2

Connect your headset as shown in **fig 2**. When the LED indicator light is solid red, your headset is charging. When the LED indicator light is green, it is fully charged.


## 2. Turning your headset on and off

- **Press** the on/off/pairing button to turn on your headset (*see fig 1*). The LED will show the battery status to indicate the Jabra BT5010 is on (*see section 7*).
- **Press** the on/off/pairing button to turn off your headset until you see a burst of flashes.

## 3. Pair it with your phone

**Before you use your Jabra BT5010, you need to pair it with your mobile phone.**

### 1. Put the headset in pairing mode

- Make sure the headset is off.
- **Press** the on/off/pairing button marked  until the LED indicator light is solid blue.

### 2. Set your Bluetooth phone to 'discover' the Jabra BT5010

Follow your phone's instruction guide. This usually involves going to a 'setup,' 'connect' or 'Bluetooth' menu **on your phone** and selecting the option to 'discover' or 'add' a Bluetooth device.\* (*See example from a typical mobile phone in fig 3*).



Fig 3

### 3. Your phone will find the Jabra BT5010

Your phone then asks if you want to pair with it. Accept by pressing 'Yes' or 'OK' on the phone and confirm with the **passkey or PIN = 0000 (4 zeros)**. Your phone will confirm when pairing is complete. In case of unsuccessful pairing, repeat steps 1 to 3.

### 4. Wear it how you like it

The Jabra BT5010 is ready to wear on your right ear. If you prefer the left, pull out the earhook and rotate and insert as shown. (*See fig 4*).

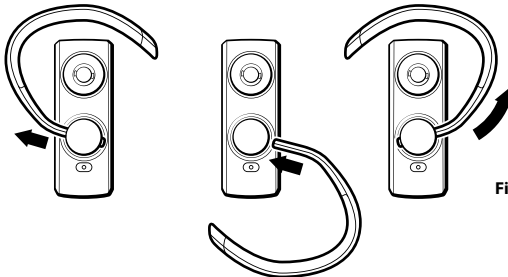


Fig 4

For optimal performance, wear the Jabra BT5010 and your mobile phone on the same side of your body or within line of sight. In general, you will get better performance when there are no obstructions between your headset and your mobile phone. (*See fig 5*)

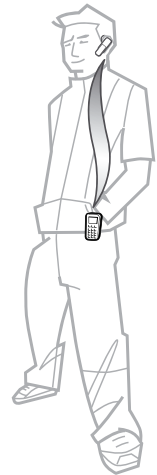


Fig 5

### 5. The sliding boom arm

The sliding boom arm is used for answering and ending calls, but will also give an increased audio quality when extended.

To answer an incoming call just extend the boom arm to an open position and to end to call slide the boom arm back to a closed position.

The Jabra BT5010 can of course be used with the boom arm in both positions, but will provide the best audio quality when in the open position.

### 6. How to...

#### Answer a call

- Tap the answer/end button on your headset to answer a call or
- Open the sliding boom arm to answer the call

#### End a call

- Tap the answer/end button to end an active call or
- Close the sliding boom arm to end an active call

#### Make a call

- When you make a call from your mobile phone, the call will (subject to phone settings) automatically transfer to your headset. If your phone does not allow this feature, tap on the Jabra BT5010's answer/end button to transfer the call to the headset.

#### Reject a call\*

- Press the answer/end button when the phone rings to reject an incoming call. Depending on your phone settings, the person who called you will either be forwarded to your voice mail or hear a busy signal.

### Activate voice dialling\*

- **Tap** the answer/end button. For best results, record the voice-dialling tag through your headset. Please consult your phone's user manual for more information about using this feature.

### Redial last number\*

- **Press** the answer/end button.

### Adjust sound and volume

- **Press** the volume up or down (+ or -) to adjust the volume. (*Volume up button are per default on top of the headset when worn on the right ear.*)
- To mute, **press both** volume up and down at the same time. A low beep alert plays during a muted call.
- To un-mute, **tap** either of the volume buttons.

### Call waiting and placing a call on hold\*

This lets you put a call on hold during a conversation and answer a waiting call.

- **Press** the answer/end button once to put the active call on hold and answer the waiting call.
- **Press** the answer/end button to switch between the two calls.
- **Tap** the answer/end button to end the active conversation.

\* Functions marked with \* are dependent on your phone supporting these features. Check your phone's user manual for further information.

### Enable/disable vibrator

- **Press and hold** both volume buttons in standby mode.

### Volume buttons

To change the orientation of the volume buttons (default setting is for right ear wearing mode)

- **Press and hold** the answer/end button in standby mode and **tap** the desired up button.

## 7. Battery Indicator

When the Jabra BT5010 is turned on or a button is pressed more than 1 minute after last button press, the LED indicates the battery level of the headset.

What you see	Battery level
4 Green flashes	75% - 100% Charged
3 Green flashes	50% - 75% charged
2 Green flashes	5% - 50% charged
1 Red flash	Less than 25% charged

## 8. What the lights mean

What you see	What this means about your headset
Series of flashes	See Battery indicator ( <b>section 6</b> )
Flashing blue and green light	Incoming call
Flashing blue light	Flashing every second: active call
Flashing blue light	Flashing every three seconds: in standby mode (only for 1 minute then off)
Flashing red light	Running low on battery
Solid green light	Fully charged
Solid red light	Charging
Solid blue light	In pairing mode ( <b>see section 3</b> )

## 9. Using a Jabra Bluetooth adapter

If you want to use the Jabra BT5010 with a non-Bluetooth mobile phone, the Jabra A210 adapter is the answer.

It gives you a cordless connection with the following headset feature: answer/end call, voice dial function (if supported by the phone) and mute. Rejecting a call, last number redial and putting a call on hold might not be supported through the headset jack in the mobile phone.

### To pair the Jabra BT5010 with the Jabra A210

The pairing process is a little different:

- Put your Jabra BT5010 in pairing mode
- Put the Jabra A210 adapter in pairing mode
- Place them close together. You do not need a dedicated pin code to pair the two Jabra products. Consult the Jabra A210 adapter user manual for more information.

Making/answering a call when using the Jabra A210

- When you make a call from your mobile phone, the call will automatically transfer to headset (if it is turned on)
- To answer a call: either tap the answer/end button on your headset, open the boom arm or press the answer button on your mobile phone

## 10. Troubleshooting & FAQ

### I hear crackling noises

- For the best audio quality, always wear your headset on the same side of the body as the mobile phone

### I cannot hear anything in my headset

- Increase the volume on the headset.
- Ensure that the headset is paired with the phone.
- Make sure that the phone is connected to the headset – if it does not connect either from the phone's Bluetooth menu or by tapping the answer/end button, follow the pairing procedure (**See section 3**).

### I have pairing problems even though my phone indicates otherwise

- You may have deleted your headset pairing connection in your mobile phone. Follow the pairing instructions in section 3.

### Will the Jabra BT5010 work with other Bluetooth equipment?

- The Jabra BT5010 is designed to work with Bluetooth mobile phones. It can also work with other Bluetooth devices that are compliant with Bluetooth version 1.1, 1.2 or 2.0 and support a headset and/or hands-free profile.

### I cannot use reject call, call on hold, redial or voice dialling

- These functions are dependent on your phone supporting them. Please check your phone's manual for further details.

## 11. Need more help?

Jabra offers customer support online at [www.jabra.com](http://www.jabra.com) or you can see the inside cover for the support details of your country.

## 12. Taking care of your headset

- Always store the Jabra BT5010 with the power off and safely protected.
- Avoid storage at extreme temperatures (above 45°C/113°F – including direct sunlight – or below -10°C/14°F). This can shorten battery life and may affect operation. High temperatures may also degrade performance.
- Do not expose the Jabra BT5010 to rain or other liquids.

## 13. Warranty

Jabra (GN Netcom) warrants this product against all defects in material and workmanship for a period of two years from the date of original purchase. The conditions of this warranty and our responsibilities under this warranty are as follows:

- The warranty is limited to the original purchaser
- A copy of your receipt or other proof of purchase is required
- The warranty is void if the serial number, date code label or product label is removed, or if the product has been subject to physical abuse, improper installation, modification, or repair by unauthorized third parties
- The responsibility of Jabra (GN Netcom) products shall be limited to the repair or replacement of the product at its sole discretion
- Any implied warranty on Jabra (GN Netcom) products is limited to two years from the date of purchase on all parts, including any cords and connectors
- Specifically exempt from any warranty are limited-life consumable components subject to normal wear and tear, such as microphone windscreens, ear cushions, decorative finishes, batteries, and other accessories
- Jabra (GN Netcom) is not liable for any incidental or consequential damages arising from the use or misuse of any Jabra (GN Netcom) product
- This warranty gives you specific rights and you may have other rights which vary from area to area
- Unless otherwise instructed in the User Manual, the user may not, under any circumstances, attempt to perform service, adjustments or repairs on this unit, whether in or out of warranty. It must be returned to the purchase point, factory or authorized service agency for all such work
- Jabra (GN Netcom) will not assume any responsibility for any loss or damage incurred in shipping. Any repair work on Jabra (GN Netcom) products by unauthorized third parties voids any warranty



## 14. Certification and safety approvals

### CE

This product is CE marked according to the provisions of the R & TTE Directive (99/5/EC). Hereby, GN Netcom, declares that this product is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC.

For further information please consult <http://www.jabra.com>

Within the EU this device is intended to be used in Austria, Belgium, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta, Poland, Portugal, Slovakia, Slovenia, Spain, Sweden, The Netherlands, United Kingdom, and within EFTA in Iceland, Norway and Switzerland.

### Bluetooth

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## 15. Glossary

**Bluetooth** is a radio technology that connects devices, such as mobile phones and headsets, without wires or cords over a short distance (approx. 30 feet). Get more information at [www.bluetooth.com](http://www.bluetooth.com)

**Bluetooth profiles** are the different ways that Bluetooth devices communicate with other devices. Bluetooth phones support either the headset profile, the hands-free profile or both. In order to support a certain profile, a phone manufacturer must implement certain mandatory features within the phone's software.

**Pairing** creates a unique and encrypted link between two Bluetooth devices and lets them communicate with each other. Bluetooth devices will not work if the devices have not been paired.

**Passkey or PIN** is a code that you enter on your Bluetooth enabled device (e.g. a mobile phone) to pair it with your Jabra BT5010. This makes your device and the Jabra BT5010 recognize each other and automatically work together.

**Standby mode** is when the Jabra BT5010 is passively waiting for a call. When you 'end' a call on your mobile phone, the headset goes into standby mode.



Dispose of the product according to local standards and regulations.  
[www.jabra.com/weee](http://www.jabra.com/weee)