Jabra
BT2020

Jabra

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English

1. Thank you

Thank you for purchasing the Jabra BT2020 Bluetooth® headset. We hope you enjoy it! This instruction manual will get you started and ready to make the most of your headset.

What is Bluetooth?

Bluetooth is a radio technology that connects devices, such as mobile phones and headsets, without wires or cords over a short distance (approx. 10 meters/33 feet).

2. About your Jabra BT2020

① **Answer/end button**   **④** **Indicator light (LED)**

② **Volume control button**   **⑤** **MiniGel™**

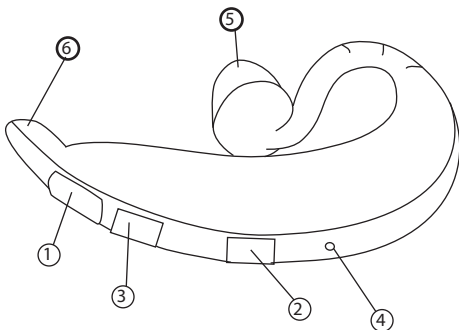**③** **Charging socket**   **⑥** **Microphone boom arm**

Fig. 1

3. What your new headset can do

Your Jabra BT2020 lets you do all this:

- Answer calls
- End calls
- Adjust volume level
- Reject calls*
- Voice Dialing*
- Last number redialing*
- Call waiting*
- Place call on hold*   * Phone dependent

Specifications:

- Talk time up to 8 hours/standby time up to 200 hours
- Rechargeable battery with charging option from AC power supply or car charger (car charger not included)
- Weight 16 grams
- Operating range up to 10 meters (approx. 33 feet)
- Headset and hands-free Bluetooth profiles (see glossary)
- Bluetooth version 2.0 (see glossary)

4. Getting started

The Jabra BT2020 is easy to operate. You should follow three steps before using your headset

1. Charge your headset
2. Activate Bluetooth on your mobile phone (refer to the manual of your mobile phone)
3. Pair your headset to your mobile phone

The answer/end button on the headset performs the different functions depending on how long you press it.

| Instruction:	Duration of p**ress**
Tap	Press briefly and let go
Press	Approx: 1 second
Press and hold	Approx: 5 seconds

5. Charge your headset

Make sure that your headset is fully charged for 2 hours before you start using it. Use the AC power supply to charge from a power socket. When the light indicator (LED) has a solid blue LED light, your headset is charging. When the solid LED light turns off, it is fully charged.
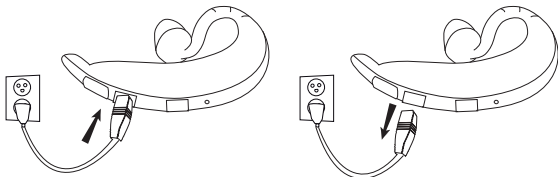
Use only the Jabra charger provided in the box or other Jabra approved charger accessories - do not use other chargers as this may damage your headset.

6. Turning your headset on and off

Press the answer/end button until you see a burst of blue flashes to turn on your headset

3 Sec   3 Sec
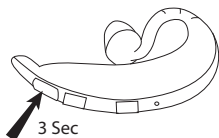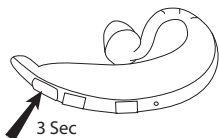
Press and hold the answer/end button until you see a burst of blue flashes to turn off your headset.

Please note that the LED indicator light turns off after 1 minute to save battery. To check if the headset is still on and connected, tap the answer/end button once. The indicator light should flash back with two single flashes if it is still on and connected.

7. Pairing it with your phone

Headsets are connected to mobile phones using a procedure called 'pairing'. By following a few simple steps, a phone can be paired with a headset in a matter of minutes.

To pair the Jabra BT2020 with your mobile phone, just follow these three easy steps:

1. **Put the headset in pairing mode**
   When you turn on your Jabra BT2020 for the first time, the headset will automatically start up in pairing mode – i.e. it is discoverable for your phone. When the headset is in pairing mode, the LED indicator light is solid blue.

2. **Set your Bluetooth phone to 'discover' the Jabra BT2020**
   Follow your phone's instruction guide. First make sure that Bluetooth is activated on your mobile phone. Then set your phone to discover the headset. This usually involves going to a 'setup', 'connect' or 'Bluetooth' menu on your phone and selecting the option to 'discover' or 'add' a Bluetooth device.

3. **Your phone will find the Jabra BT2020**
   Your phone will then find the headset under the name: Bluetooth headset. Your phone then asks if you want to pair with it. Accept by

pressing 'Yes' or 'OK' on the phone and confirm with the passkey or PIN = 0000 (zeros). Your phone will confirm when pairing is complete.

In case of unsuccessful pairing, put the Jabra BT2020 into pairing mode manually. First, make sure the headset is off. Then press and hold the answer/end button for approximately 5 seconds until the LED has a solid blue light. The LED will flash before the light is constant – keep holding down the button until light is constant. When the headset is in pairing mode, repeat steps 2 and 3.
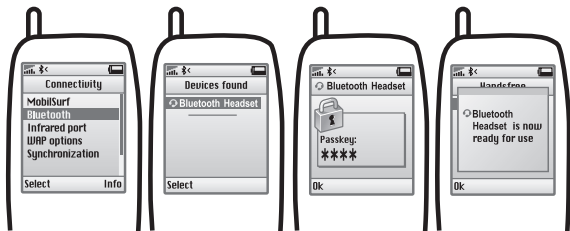
8. Wear it how you like it

The Jabra BT2020 is ready to wear on your right ear. If you prefer the left ear, gently rotate the MiniGel™ 180 degrees as shown.
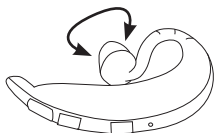
To ensure that you get the best fit possible in your ear, two different kinds of MiniGel's™ are provided with the Jabra BT2020. To exchange the MiniGel™, simply remove the gel by twisting it gently.

For optimal performance, wear the Jabra BT2020 and your mobile phone on the same side of your body or within line of sight. In general, you will get better performance when there are no obstructions between your headset and your mobile phone.

5

9. How to...

Answer a call
- Tap the answer/end button on your headset to answer a call.

End a call
- Tap the answer/end button to end an active call.

Make a call
- When you make a call from your mobile phone, the call will (subject to phone settings) automatically transfer to your headset. If your phone does not support this feature, tap on the Jabra BT2020´s answer/end button to transfer the call in the headset.

Reject a call*
- Press the answer/end button when the phone rings to reject an incoming call. Depending on your phone settings, the person who called you will either be forwarded to your voice mail or hear a busy signal.

Adjust volume
- Tap the volume button (see fig. 1) to increase the volume. Press and hold the volume to decrease the volume to your preferred level

Activate voice dialing*
- Press the answer/end button. For best results, record the voice-dialling tag through your headset. Please consult your phone's user manual for more information about using this feature.

Redial last number*
- Double tap the answer/end button to redial last number

Call waiting and placing a call on hold*

This lets you put a call on hold during a conversation and answer a waiting call.
- Press the answer/end button once to put the active call on hold and answer the waiting call.
- Press the answer/end button to switch between the two calls.
- Tap the answer/end button to end the active conversation.

* Functions marked with * are dependent on your phone supporting these features. Check your phone's user manual for further information.

10. What the lights mean

What you see	What is the mean about your headset
Solid blue light:	In pairing mode – see section 3
Slow single flash	Connected to phone and in standby mode:*
Slow double flash:	Not connected to phone and standby mode*
Quick single flash:	Active on call
Quick double flash:	Incoming/Outgoing call in headset
Triple flash:	Battery low

* BT2020 is equipped with Jabra Discreet Light feature, meaning that light indicator (LED) turns off after 1 min of non-activity. Headset is still active, and light will flash again after a tap on the answer/end button or any other activity.

11. Troubleshooting & FAQ

I hear crackling noises
  • For the best audio quality, always wear your headset on the same side of the body as your mobile phone.

I cannot hear anything in my headset
  • Increase the volume on the headset.
  • Ensure that the headset is paired with the phone.
  • Make sure that the phone is connected to the headset – if it does not connect either from the phone's Bluetooth menu or by tapping the answer/end button, follow the pairing procedure (refer to pairing section in this user manual).
  • You can determine whether your headset is connected to a device by looking at the flashes on the headset after tapping the answer/end button when the headset is on: single slow flashes means that the headset is connected to a device, double slow flashes means that the headset is currently not connected.

I have connection problems
  • You may have deleted your headset pairing connection in your mobile phone. Follow the pairing instructions; refer to this section in this user manual.
  • You can determine whether your headset is connected to a device by looking at the flashes on the headset after tapping the answer/end button when the headset is on: single slow flashes means that the headset is connected to a device, double slow flashes means that the headset is currently not connected.

Will the Jabra BT2020 work with other Bluetooth equipment?
  • The Jabra BT2020 is designed to work with Bluetooth mobile phones.

It can also work with other Bluetooth devices that are compliant with Bluetooth version 1.1, 1.2 or 2.0 and support a headset and/or hands-free Bluetooth profile.

I cannot use Reject call, Call on hold, Redial or Voice dialling
- These functions are dependent on your phone supporting them. Please check your phone's manual for further details.

12. Need more help?

Jabra offers Customer Support online at www.jabra.com or you can see the cover of the quick start guide for your country's support details.

13. Taking care of your headset

- Always store the Jabra BT2020 with the power off and safely protected.
- Avoid storage at extreme temperatures (above 45°C/113°F – including direct sunlight – or below -10°C/14°F). This can shorten battery life and may affect operation. High temperatures may also degrade performance.
- Do not expose the Jabra BT2020 to rain or other liquids.

14. Protect your hearing

Warnings

Headsets are capable of delivering sounds at loud volumes and high pitched tones. Exposure to such sounds can result in permanent hearing loss damage. The volume level may vary based on conditions such as the phone you are using, its reception and volume settings, and the environment. Please read the safety guidelines below prior to using this headset.

Safety guidelines

1. Prior to using this product follow these steps:
   - before putting on the headset, turn the volume control to its lowest level,
   - put the headset on, and then
   - slowly adjust the volume control to a comfortable level.

2. During the use of this product
   - Keep the volume at the lowest level possible and avoid using the headset in noisy environments where you may be inclined to turn up the volume;
   - If increased volume is necessary, adjust the volume control slowly; and
   - If you experience discomfort or ringing in your ears, immediately discontinue using the headset and consult a physician.

With continued use at high volume, your ears may become accustomed to the sound level, which may result in permanent damage to your hearing without any noticeable discomfort.

Using the headset while operating a motor vehicle, motorcycle, watercraft orbicycle may be dangerous, and is illegal in some jurisdictions. Check your local laws. Use caution while using your headset when you are engaging in any activity that requires your full attention. While engaging in any such activity, removing the headset from your ear area or turning off your headset will keep you from being distracted, so as to avoid accident or injury.

3. Keep out of reach of children:

The plastic bags the product and its parts are wrapped in are not toys for children. The bags themselves or the many small parts they contain may cause choking if ingested. Never try to dismantle the product yourself. None of the internal components can be replaced or repaired by users.

Only authorised dealers or service centres may open the product. If any parts of your product require replacement for any reason, including normal wear and tear or breakage, contact your dealer.

Avoid exposing the product to rain or other liquids.

Dispose of the product according to local standardsand regulations. www.gnnetcom.com/weee

4. ACA TS028 – Ignition of flammable atmospheres

Do not use the Headset in environments where there is a danger of ignition of flammable gases.

15. Warranty

Service and Warranty Information

Limited Two(2) -Year Warranty

GN, ("GN"), warrants this product to be free from defects in materials and workmanship (subject to the terms set forth below) for a period of two (2) year from the date of purchase("Warrenty Period"). During the Warranty Period, GN will repair or replace (at GN's discretion) this product or any defective parts ("Warrenty Service"). If repair or replacement is not commercially practicable or cannot be timely made, GN may choose to refund to you the purchase price paid for the affected product. Repair or replacement under the terms of this warranty does not give right to any extension or a new beginning of the period of warranty.

Claims under the Warranty

To obtain Warranty Service, please contact the GN dealer from which you purchasedthis product or visit www.gnnetcom.com or www.jabra.com for further information about customer support. You will need to return this Product to the dealer or ship it to the dealer or to GN (if so indicated on www.gnnetcom.com or www.jabra.com) in either its original packaging or packaging affording an equal degree of protection.You will bear the cost of shipping the product to GN. If the Product is covered by the warranty, GN will bear the cost of shipping product back to you after the completion of service under this warranty. Return shipping will be charged to you for products not covered by the warranty or requiring no warranty repair.

The Following information must be presented to obtain Warranty Service: (a) the product, and (b) proof of purchase, which clearly indicates the name and address of the seller, the date of purchase and the product type, which is evidence that this product is within the Warranty Period. Please further include (c) your return address. (d) daytime telephone number, and (e) reason for return. As part of GN/Jabra's efforts to reduce environmental waste you understand that the product may consist of reconditioned equipment that contains usedcomponents, some of which have been reworked. The used components all live up to GN/Jabra's high quality standards and comply with the GN product performance and reliability specifications. You understand that replaced parts or components will become the property of GN.

Limitation of Warranty

This warranty is only valid for the original purchaser and will automatically terminate prior to expiration if this product is sold or otherwise transferred to another party. The warranty provided by GN in this statement applies only to products purchased for use, and not for resale. It does not apply to open box purchases, which are sold "as is" and without any warranty. Specifically exempt from warranty are limited-life consumable components subject to normal wear and tear, such as microphone windscreens, ear cushions, modular plugs, ear tips, decorative finishes, batteries, and other accessories. This warranty is invalid if the factory-applied serial number, date code label, or product label has been altered or removed from this product. This Warranty does not cover cosmetic damage or damage due to misuse, abuse, negligence, Acts of Nature, accident, disassembling or modification of, or to any part of, the product. This Warranty does not cover damage due to improper operation, maintenance or installation, or attempted repair by anyone other than GN or a GN dealer which is authorized to do GN warranty work. Any unauthorized repairs will void this warranty.

REPAIRS OR REPLACEMENTS AS PROVIDED UNDER THIS WARRANTY ARE THEEXCLUSIVE REMEDY OF THE CONSUMER. GN SHALL NOT BE LIABLE FOR ANYINCIDENTAL OR CONSEQUENTIAL DAMAGES FOR BREACH OF ANY

EXPRESS ORIMPLIED WARRANTY ON THIS PRODUCT. EXCEPT TO THE EXTENT PROHIBITED BY LAW, THIS WARRANTY IS EXCLUSIVE AND IN LIEU OF ALL OTHER EXPRESS AND IMPLIED WARRANTIES WHATSO¬EVER, INCLUDING BUT NOT LIMITED TO THE WARRANTY OF MERCHANTABILITY AND FITNESS FOR A PRACTICAL PURPOSE.

NOTE! This warranty gives you specific legal rights. You may have other rights which vary from location to location. Some jurisdictions do not allow the exclusion or limitation of incidental or consequential damages or implied warranties, so the above exclusions may not apply to you. This warranty does not affect your legal (statutory) rights under your applicable national or local laws.

16. Certification and safety approvals

CE

This product is CE marked according to the provisions of the R & TTE Directive (99/5/EC). Hereby, GN, declares that this product is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC.

For further information please consult http://www.jabra.com

Within the EU this device is intended to be used in Austria, Belgium, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta, Poland, Portugal, Slovakia, Slovenia, Spain, Sweden, The Netherlands, United Kingdom, and within EFTA in Iceland, Norway and Switzerland.

Bluetooth
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17. Glossary

Bluetooth is a radio technology that connects devices, such as mobile phones and headsets, without wires or cords over a short distance (approx. 33 feet).

Bluetooth is safe to use. It is secure too, so once a connection has been made no-one can listen in and there is no interference from other Bluetooth devices either. Get more information at www.bluetooth.com.

Bluetooth profiles are the different ways that Bluetooth devices communicate with other devices. Bluetooth phones support the headset profile, the hands-free profile or both. In order to support a certain profile, a phone manufacturer must implement certain mandatory features within the phone's software.

Pairing creates a unique and encrypted link between two Bluetooth devices

and lets them communicate with each other. Bluetooth devices will not work if the devices have not been paired.

Passkey or PIN is a code that you enter on your Bluetooth enabled device (e.g. a mobile phone) to pair it with your Jabra BT2020. This makes your device and the Jabra BT2020 recognize each other and automatically work together.

Standby mode is when the Jabra BT2020 is passively waiting for a call. When you 'end' a call on your mobile phone, the headset goes into standby mode.

Dispose of the product according to local standards and regulations. www.jabra.com/weee

Bluetooth®

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Made in China

CE

Type: BTE1
FCC ID: BCE-BTE1
IC:2386C-BTE1

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