

Warranty Registration Card

Name _____	Title _____
Company _____	Phone _____
Address _____	
City _____	State _____ Zip _____

When submitting warranty cards for more than one unit, only fill out one card. Please list all of the different model numbers with their serial numbers on a separate page and mail it with the completed warranty card.

Purchase Date _____ Model # _____

Serial # (Headset) _____ Serial # (Amplifier) _____

Name of Dealer/Distributor _____

Address _____

Please answer the questions below. The information you provide will help us provide better products and services.

1. Check the 3 most important factors that influenced your purchase of our product.

<input type="checkbox"/> Sound Quality	<input type="checkbox"/> Adaptability	<input type="checkbox"/> Ease of Use	<input type="checkbox"/> Noise Cancelling Mic
<input type="checkbox"/> Light Weight	<input type="checkbox"/> Durability	<input type="checkbox"/> User Recommendation	<input type="checkbox"/> Dealer
<input type="checkbox"/> Wearing Style	<input type="checkbox"/> Appearance	<input type="checkbox"/> Reviews	<input type="checkbox"/> Company Standard
<input type="checkbox"/> Comfort	<input type="checkbox"/> Price	<input type="checkbox"/> Dealer	<input type="checkbox"/> Manufacturer Reputation
<input type="checkbox"/> Other _____			

2. How did you hear about GN Netcom, Inc. and this product?

<input type="checkbox"/> Co-worker	<input type="checkbox"/> Brochure	<input type="checkbox"/> Sales Rep	<input type="checkbox"/> Magazine Review
<input type="checkbox"/> Seminar	<input type="checkbox"/> Magazine Ad	<input type="checkbox"/> Catalog	<input type="checkbox"/> Dealer Recommendation
<input type="checkbox"/> Trade Show	<input type="checkbox"/> Company Std.	<input type="checkbox"/> Card Deck	<input type="checkbox"/> Other _____

3. In what industry is your headset being used?

<input type="checkbox"/> Operator Service	<input type="checkbox"/> Directory Assistance	<input type="checkbox"/> Telemarketing
<input type="checkbox"/> Reservationist	<input type="checkbox"/> Catalog Sales	<input type="checkbox"/> Telemarketing Service Bureau
<input type="checkbox"/> E911/Dispatch	<input type="checkbox"/> Receptionist	<input type="checkbox"/> Customer Service
<input type="checkbox"/> Home Shopping	<input type="checkbox"/> Help Desk	<input type="checkbox"/> Air Traffic Control
<input type="checkbox"/> Attorney/Legal	<input type="checkbox"/> Manager	<input type="checkbox"/> Other _____

4. How is your headset being used? Choose all that apply.

<input type="checkbox"/> On-the-Ear	<input type="checkbox"/> Over-the-Head Monaural	<input type="checkbox"/> Over-the-Head Binaural
GN Netcom	<input type="checkbox"/>	<input type="checkbox"/>
UNEX	<input type="checkbox"/>	<input type="checkbox"/>
ACS	<input type="checkbox"/>	<input type="checkbox"/>
Plantronics	<input type="checkbox"/>	<input type="checkbox"/>
Hello Direct	<input type="checkbox"/>	<input type="checkbox"/>
JABRA	<input type="checkbox"/>	<input type="checkbox"/>
Liberation	<input type="checkbox"/>	<input type="checkbox"/>

5. If you have used a headset before, indicate which brand and style.

<input type="checkbox"/> Sur l'oreille	<input type="checkbox"/> Sur la tête monaural	<input type="checkbox"/> Sur la tête binaural
GN Netcom	<input type="checkbox"/>	<input type="checkbox"/>
UNEX	<input type="checkbox"/>	<input type="checkbox"/>
ACS	<input type="checkbox"/>	<input type="checkbox"/>
Plantronics	<input type="checkbox"/>	<input type="checkbox"/>
Hello Direct	<input type="checkbox"/>	<input type="checkbox"/>
JABRA	<input type="checkbox"/>	<input type="checkbox"/>
Liberation	<input type="checkbox"/>	<input type="checkbox"/>

6. How many actual/potential headsets are in use at your location?

1 - 25 26 - 50 51-100 101- 250 251- 500 501+ _____

7. What other individuals or departments would benefit from using GN Netcom, Inc. headsets?

Name _____ Dept. _____ Phone # _____

8. How can we improve this product for you?

Cautionary Notes to Computer Users:
When using any headset with a computer, care should be taken in dry or low humidity environments to protect the user from electrostatic discharge from the monitor (CRT). Computer monitors can induce a substantial electrostatic charge when turned on or off, and when there is a power failure, and the resulting electrostatic discharge can be passed through the headset to ground. A user in close proximity to a touching the computer may feel a common "shock" sensation, similar to touching a door knob after walking across a carpet, causing no harm to the user. This discharge is entirely due to the computer monitor, the headset is merely the shortest path to ground. To minimize the possibility of electrostatic discharge through the headset, you can:

- Use a grounded screen in front of the monitor.
- Use static dissipative wrist straps.
- Increase the relative humidity in the room to 60% or more.
- Install static dissipative carpets or floor covering.
- Remove the headset before turning the computer on or off.

GN Netcom, Inc. products meet all OSHA, UL, FCC and CSA standards.

FCC Notice to Users:

This equipment has been tested and found to comply with the limits for a B2 digital device pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and the receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Upon request only, you must notify your telephone utility company (telco) of your intention to install or permanently remove an FCC Part 68 registered device or system. Include the FCR, Registration Number and the Ringer Equivalence Number (REN) located on the amplifier label. The telco has the right to make changes to their network, which may affect the operation of your equipment, provided your are given adequate advance written notice to permit correct operation. The user must place the base "2" (5cm) or more from any personnel in order to comply with FCC RF exposure requirements.

Industry Canada Notice to Users:
The Industry Canada label identifies certified equipment. This certification means that the equipment meets telecommunications network protective, operational and safety requirements as specified in the appropriate Terminal Equipment Technical Resource Document(s). The department does not guarantee the equipment will operate to the user's satisfaction. Before installing this equipment, users should ensure that it is permissible to be connected to the facilities of the local telecommunications company. The equipment must also be installed using an acceptable method of connection. The customer should be aware that compliance with the above conditions may not prevent degradation of service in some situations.

Repairs to certified equipment should be coordinated by a representative designated by the supplier. Any repairs or alterations made by the user to this equipment, or equipment malfunctions, may give the telecommunications company cause to request the user to disconnect the equipment.

Users should ensure for their own protection that the electrical ground connections of the power utility, telephone lines and internal metallic water pipe system, if present, are connected together. The precaution may be particularly important in rural areas. Caution: Users should NOT attempt to make such connections themselves, but should contact the appropriate electrician, power company, or electric utility, as appropriate.

NOTE: The Ringer Equivalence Number (REN) is the maximum number of terminals allowed to be connected to a telephone interface. The requirement for the number of the ringer equivalence numbers of all the devices does not exceed 5. This device requires a radio licence, unless it (including antenna) is installed totally inside a building. (User must obtain this licence from Industry Canada.)

Warranty:
GN Netcom, Inc. warrants these products against all defects in material and workmanship for a period of one year from the date of original purchase. The conditions of this warranty and our responsibilities under this warranty are as follows:

- The warranty is limited to the original purchaser.
- The warranty is void if the serial number, date code label, or product label is removed, or if the product has been subject to physical abuse, improper installation, modification, or repair by unauthorized third parties.
- The responsibility of GN Netcom, Inc. under this warranty shall be limited to the repair or replacement of the product at the sole discretion of GN Netcom, Inc.
- Any implied warranty on GN Netcom, Inc. products is limited to one year from the date of purchase on all parts, including the cords and connectors. Specifically exempt from warranty are limited-life consumable components subject to normal wear and tear, such as microphone windscreens, ear cushions, tips, decorative finishes, batteries, and other accessories. GN Netcom, Inc. is not liable for any incidental or consequential damages arising from the use of misuse of any GN Netcom, Inc. product.
- A copy of the receipt or other proof of purchase is required. Without proof of purchase, repair or other service will not be provided as beginning on the date of manufacture as labeled on the product.
- This warranty gives you specific legal rights and you may have other rights which vary from location to location.

Unless otherwise instructed in the User Guide, the user may not, under any circumstances, attempt any service, adjustments or repairs on this unit, whether in or out of warranty. It must be returned to the factory or authorized service agency for all work.

To Obtain Service:
For customer service and technical support, call GN Netcom, Inc. at 1-800-826-4656 or 1-603-598-1100.

Ship the product in a suitable shipping container, fully insured and with the shipping charges prepaid.

Include the following with the product:

- Your name, company name, address and telephone number
- A description of the problem.
- A copy of the receipt or other proof of purchase (without proof of purchase, your warranty will be defined as beginning on the date of manufacture as labeled on the product).
- For out-of-warranty products:
- A purchase order which authorizes repair.

In-warranty products are warranted for one year from the repair date or for the remainder of the original warranty period, whichever is longer. Out-of-warranty products will be repaired or replaced at the prevailing charge and carry a one-year warranty from repair date.

GN Netcom, Inc. will not assume any responsibility for any loss or damage incurred in shipping. Any repair work on GN Netcom, Inc. products by unauthorized third parties voids any existing GN Netcom, Inc. warranty.

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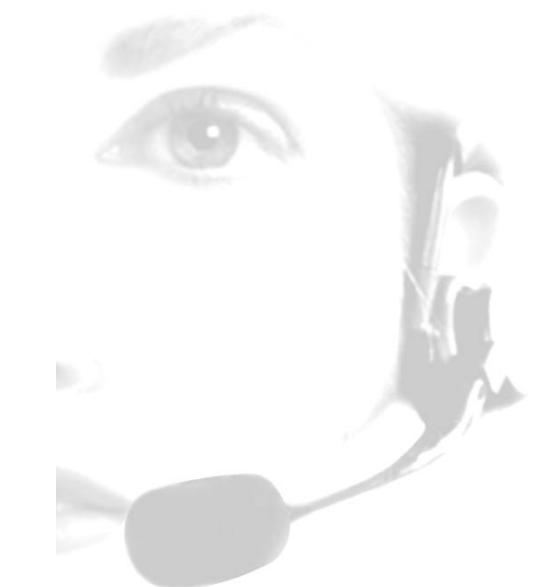
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Warranty Registration Card

Carte d'enregistrement
de garantie

Tarjeta de Registro
de Garantía

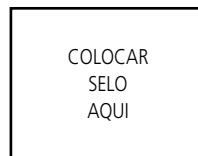
Cartão de Garantia

Please use tape to close. Do not staple.

Priez d'utiliser du papier adhésif pour fermer. Ne pas agrafier.

Por favor, use cinta para cerrar. No use grapas.

Por favor, use fita adesiva para fechar. Não grampear.



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NASHUA, NH 03062



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