**Jabra**<sup>®</sup>

Jabra PRO™ 920



A RRAND BY



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MADE IN CHINA

Type: WHB003BS/HS







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DESIGN REGISTRATION PENDING INTERNATIONAL
REGISTER YOUR JABRA AT JABRA.COM/REGISTER - FOR NEWS, SUPPORT AND COMPETITIONS

WWW.jabra.com

81-03148

Quick Start Guide

www.jabra.com

# **CUSTOMER SUPPORT**

EUROPE		ASIA	
Belgique/Belgium	+ 49 (0)8031 2651 72	Australia	1-800-636-086 (local distributor)
Czech Republic	+ 420 800 522 722	China	+ 86-21-5836 5067
Danmark	Kontakt venligst din nærmeste forhandler (via følgende link) www.jabra.dk/forhandler	Hong Kong 800-968-265 (Toll free) India 000-800-852-1185 (Toll free) Indonesia 001-803-852-7664	
Deutschland	+ 49 (0)8031 2651 72		
Espzaña France Italia Luxembourg Nederland Norge Österreich Poland	+34 916 398 064 +33 (0) 130 589 075 +39 02 5832 8253 +49 (0)8031 2651 72, +49 (0)8031 2651 72 +47 32 22 74 70 +49 (0)8031 2651 72 0-801-800-550;	Japan Malaysia New Zealand Philippines Singapore Taiwan Thailand	+ 81-3-5297-7976 1800-812-160 (Toll free) 0800-447-982 (Toll free) 1800-765-7022 (ETPI) 1800-1855-0144 (PLDT) 800-8523-794 -(Toll free) 0080-186-3013 (Toll free) 001-8008523-794 (Toll free)
Russia Suomi Sverige United Kingdom	+ 48 12 254-40-15 techsupport.ru@jabra.com + 358 204 85 6040 + 46 (0)8 693 09 00 + 44 (0)1784 220 172	For more langua on the CD.	ges please refer to the manuals

## MIDDLE EAST/AFRICA

E-mail Support: support.mea@gn.com

 GN Netcom A/S

 USA & CANADA
 Lautrupbjerg 7

 Canada
 1-800-489-4199
 DK-2750 Ballerup

 USA
 1-800-826-4656
 Denmark

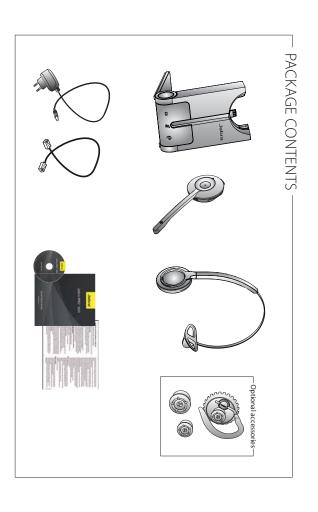
#### WEB

www.jabra.com (for the latest support information and online User Manuals).

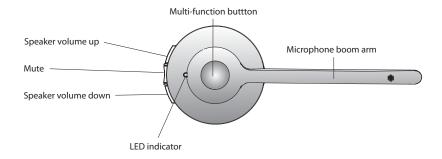
# LANGUAGES

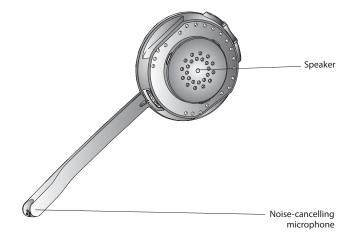
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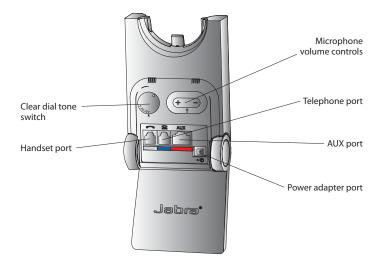
# JABRA PRO 920 HEADSET





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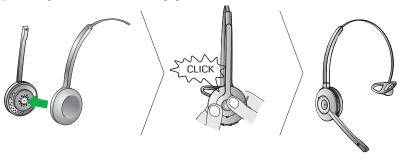


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# **SETUP**

#### STEP 1: ATTACH THE HEADBAND

- 1. Align the headset and the headband wearing-style attachment, as illustrated, and press firmly together until they click into place (snap-to-click).
- 2. Rotate the microphone boom arm for left or right ear use.
- 3. Adjust the length of the headband to fit snug against the head.



#### **OPTIONAL ACCESSORIES**

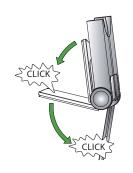
## Attaching the earhook (not supplied in all regions)

- 1. Assemble the earhook wearing-style attachment for left or right ear use. If necessary, remove the earbud and replace with another size for best fit.
- 2. Align the headset and the earhook wearing-style attachment, as illustrated, and press firmly together until they click into place (snap-to-click).
- 3. Shape the earhook to fit snug around the ear.



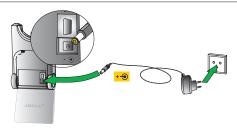
#### STEP 2: UNFOLD THE BASE

The Jabra PRO base stand can be folded into three positions: open, closed, and standing position.



## STEP 3: CONNECT TO POWER

- Plug the supplied power adapter into the port marked +→ on the base
- 2. Connect the power adapter to the mains power socket.



## STEP 4: DOCK THE HEADSET

Dock the headset. When docked correctly the headset battery will begin charging, if needed.

Charge for 20 minutes or until the battery indicator on the base is steady green. **Keep the headset docked during setup**.



#### STEP 5: SELECT AND CONNECT TO A DESK PHONE

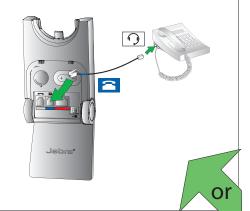
Select which desk phone you are connecting to from the following 4 options:

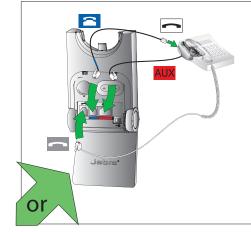
#### **OPTION 1**

#### **Desk Phone with Headset Port**

This type of desk phone has a dedicated headset port (usually at the back of the phone). These phones typically have a button on the front panel for switching between handset and headset.

- 1. Plug the supplied telephone cable into the port marked on the base.
- 2. Connect the telephone cable to the headset port on the desk phone.





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#### **OPTION 3**

#### Desk Phone with GN1000 remote Handset Lifter

The GN1000 remote handset lifter manually lifts the desk phone handset to make or answer a call. For mounting instructions refer to documentation supplied with the GN1000.

- 1. On the desk phone, unplug the handset cable from the phone body.
- Connect the handset cable to the port marked on the base.
- 3. Plug the supplied telephone cable into the port marked on the base.
- 4. Connect the telephone cable into the handset port on the desk phone.
- 5. Connect the GN1000 cable into the port marked aux on the base.

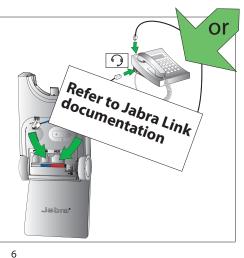
#### **OPTION 2**

#### Desk Phone with Jabra Link

A Jabra Link adapter enables an incoming call to be answered or ended by the headset multifunction button.

Contact your local Jabra dealer to purchase a Jabra Link adapter for your specific desk phone.

- Connect the Jabra Link adapter as shown in adapter documentation supplied with the Jabra Link. On some phones the telephone cable will also need to be connected.
- Call your connected desk phone using another phone to enable the Jabra Link adapter. Wait 10 seconds before answering the phone.





#### **Desk Phone without Headset Port**

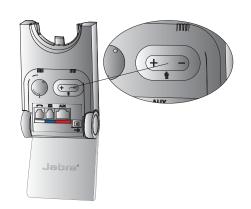
This desk phone does not have a dedicated headset port.

- 1. On the desk phone, unplug the handset cable from the phone body.
- 2. Connect the handset cable to the port marked on the base.
- 3. Plug the supplied telephone cable into the port marked on the base.
- 4. Connect the telephone cable into the handset port on the desk phone.

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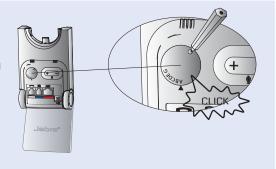
# STEP 6: CONFIGURE THE SOUND

- 1 Put on the headset, or tap the headset multi-function button if the headset is currently undocked.
- 2 Get a dial tone by either pressing the headset button on the desk phone, or by lifting the desk phone handset. If there is no dial tone, check that all cables are connected correctly.
- 3 Dial a friend or colleagues phone number using the desk phone. If you cannot hear anything refer to 'Having sound problems?' below.
- 4 Check your speaking volume. If the listener says your speaking volume is too quiet or too loud, adjust the microphone volume using the microphone + / volume buttons on the back of the base. Ensure the listener does not adjust their own volume.
- 5 When finished, end the call.



## IMPORTANT Having sound problems?

If you cannot hear anything during the test call, or the sound is distorted, try rotating the clear dial tone switch on the back of the base from A-G until the sound is optimal. For further details refer to section 4.1 in the user manual on the CD.



#### YOU HAVE NOW SUCCESSFULLY CONNECTED YOUR JABRA PRO 920

# HOW TO MAKE A CALL













**OPTION B** Desk phone without headset port



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OPTION C Desk phone with GN1000 or electronic hoockswitch





