

14 CONTROL PANEL PILOT LIGHTS

Warning	Causes	Remedies
Green light (29)	Machine on	
Green light (24) remains lit	Machine at temperature, ready: - to dispense coffee - for dispensing steam.	
Green light (24) flashing	Machine warming up to brew coffee and dispense hot water and steam.	
Green light (26) remains lit	Machine dispensing with ground coffee	
Green light (28) remains lit	Machine ready to dispense hot water.	
Green light (24) flashing Green light (26) flashing Green light (28) flashing simultaneously	The machine has dispensed the max. quantity of water programmed per operation.	Turn the hot water/steam knob clockwise. If you want more water, turn the knob anticlockwise again.
Red light (30) remains lit	Not enough water in the container	Fill the container with fresh drinking water, load the circuit and start the procedure over again
	Coffee container empty	Fill the container with coffee beans and start the procedure over again
Red light (30) flashing	Dispensing unit, dregs box, drip tray, front door not correctly positioned to allow the machine to function	To shut off the red light, make sure that all parts have been correctly fitted in place or closed

Problems	Causes	Remedies
The machine does not turn on	The machine is not plugged into the electrical mains	Plug the machine into the electrical mains
	The service door is open	Close the door
The coffee is not hot enough	The cups are cold	Heat the cups
No hot water or steam flows out	The steam tube hole is clogged	Use a pin to clean the steam tube hole
The coffee is not creamy on the surface	The blend is not suitable or the coffee is not freshly roasted or is ground too coarsely	Change the coffee blend or adjust the grinder as directed in par.5 Increase the dose (Par .6)
The machine takes too long to heat up, or not enough water flows from the tube	The machine circuit is clogged with scale	Descale the machine
The dispensing unit cannot be taken out	Dispensing unit out of place	Turn on the machine. Close the service door The dispensing unit will automatically go back into place
	Dregs box still in place	Remove the dregs box before taking out the dispensing unit
No coffee is dispensed	There is no water	Refill the water container and reload the circuit (Par.4.3)
	Unit is dirty	Clean the dispensing unit (Par.10.1)
	Dose too high	Reduce the dose (Par.6)
	Circuit not loaded	Reload the circuit (Par.4.3)
Coffee drips out slowly	Dose too high	Reduce the dose (Par.6)
	Coffee ground too finely	Change the coffee blend or adjust the grinder as directed in par.5. Reduce the dose (Par .6)
	Circuit not loaded	Reload the circuit (Par.4.3)
	Dispensing unit dirty	Clean the dispensing unit (Par.10.1)
Coffee leaks outside the dispensing unit	Dispensing unit not correctly positioned	Position the dispensing unit correctly
	Dispensing unit clogged	Clean the dispensing unit and its outlets

If you should have a problem that is not dealt with in the above table or is not resolved by any of these solutions please contact an authorised service centre.