

WHAT IS PURCHEK?

Purchek is an electronic system designed to prevent shoplifters from exiting the store with carts full of merchandise.

HOW THE SYSTEM WORKS

Purchek utilizes a series of radio signals to transmit various digital codes the self-locking wheel installed on your shopping carts. In order for a shopping cart to exit the store without the wheel locking, that cart must first pass through an attended checkstand. Once the cart has passed through, the customer has 30 minutes to exit the store. If for some reason, the customer remains in the store for more than 30 minutes, their cart will lock upon exiting the store.

If someone attempts to exit the store with a cart that has not passed through an active checkstand, the cart will lock. Usually, the perpetrator will abandon the cart at the door and leave the store.

TIPS FOR OPTIMUM SYSTEM PERFORMANCE

Following these procedure will reduce the number of false lockups and ensure that the system doesn't disrupt your normal operating procedures.

TIP: When removing abandoned carts from inside the store, make sure to either pass through an activated checkstand or have a CartKey with you in order to unlock carts locking at the door. To activate a checkstand, simply park your cart(s) in the checkstand lane; enter the checkstand and stand at the register for a few seconds; then return to your cart(s) and proceed to push them outside.

TIP: Sometimes, customers decline to exit the store with the cart they brought into the store. In this case a cart is often moved out the way to be used later for another customer, or the cart is removed from the store. Make sure when you pull the cart over to the checkstand to use for another customer, that you bring the cart as close as possible to the checkstand in order for the wheel to relieve the exit permission signal. If unused carts are not put back into service and are instead taken outside, make sure to first pass through an activated checkstand or bring along a CartKey.

TIP: It is always a good idea to periodically check the exits to see if any carts have locked at the door. It is also a good idea to either have the cart/bag personnel carry CartKeys with them, or make certain that all appropriate personnel has easy access to CartKeys in the event of a lockup.

TIP: In order to properly monitor system performance, it is essential to log all locking events. Use the supplied Purchek Event Log sheets to track all lockup occurrences. It is helpful to designate a log owner for each shift who will be responsible for taking event reports from cart/bag personnel and noting them on the supplied log sheets.

TIP: Unlocking Carts Locked carts can be quickly and easily unlocked using a CartKey. When you find a cart locked at the store exit, make sure to move the special locking wheel a few feet away from where you find it. Next, hold the Hold the CartKey 18-inches to 48-inches away from the special wheel and depress the unlock button.

If the wheel does not unlock using the above procedure, try resetting the wheel by depressing the Lock button, waiting several seconds, and pressing the Unlock button again.

TIP: If you require assistance in better understanding the Purchek system or would like to report a problem with the system, please do not hesitate to contact our team of professional Customer Service personnel at the following toll-free, 24-hour Customer Service Hotline: **888.808.9433**

INSTRUCTIONS TO THE USER

This equipment has been tested and found to comply with the limits for a class B digital device, pursuant to part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a typical installation. This equipment generates, uses, and can radiate radio frequency energy; and if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna on the device experiencing the interference
- Increase the separation between the purchek receiver and the equipment experiencing the interference.
- Connect the equipment into an outlet on a circuit different from that to which the purchek receiver is connected
- Consult the dealer or experienced technician for the device experiencing the interference

In order to maintain compliance with FCC regulations, no changes can be made to this equipment without the approval of Gatekeeper Systems, LLC. The user is cautioned that any changes or modifications made to the equipment without the approval of Gatekeeper Systems, LLC could void the user's authority to operate this equipment.

SYSTEM COMPONENT: ExitManager

LOCATION: Located in Ceiling Above Each Entrance/Exit Door

STATUS:

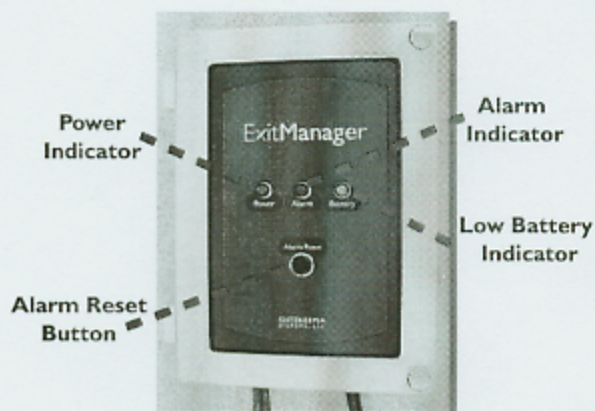
Red Alarm Indicator is lit. Alarm is sounding and emitting a continuous tone for one-minute followed by nine minutes of silence, and then a one-minute continuous tone, and so on until power is restored or battery backup is depleted.

POSSIBLE CAUSE:

Power Failure. Power supply disconnected.

WHAT TO WATCH FOR:

Check to see if power cord has been disconnected from outlet.



STATUS:

Red Alarm Indicator is lit. Alarm is sounding and emitting a series of beeps.

POSSIBLE CAUSE:

One of the wire antennas attached to the ExitManager is damaged.

WHAT TO WATCH FOR:

Look for damage in the following areas: 1) floor surface in the vicinity of the entrance/exit, 2) the wall directly below the ExitManager, 3) the ExitManager itself, including disconnected wires, damage to the enclosure, etc.

RESETTING THE ALARM:

To reset the alarm and stop the alarm from sounding, press the black Alarm Reset button located on the front panel of the ExitManager.

SYSTEM COMPONENT: PurchaseManager

LOCATION: Located inside each checkstand

(usually in the compartment closest to the rear of the checkstand)

STATUS:

Red Alarm Indicator is lit. Alarm is sounding and emitting a continuous tone for one-minute followed by nine minutes of silence, and then a one-minute continuous tone, and so on until power is restored or battery backup is depleted.

POSSIBLE CAUSE:

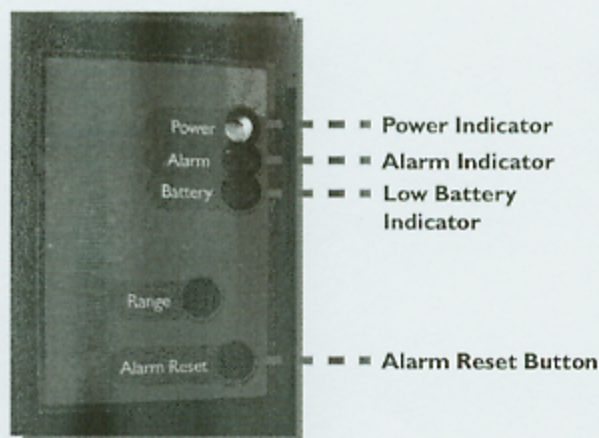
Power Failure. Power supply disconnected.

WHAT TO WATCH FOR:

Check to see if power cord has been disconnected from outlet.

RESETTING THE ALARM:

To reset the alarm and stop the alarm from sounding, use a pen to press the recessed black Alarm Reset button located on the side panel of the PurchaseManager.



SYSTEM COMPONENT: Presence Sensor

LOCATION: Mounted on each checkstand & connected via cable to PurchaseManager

(usually on one of the inner shelf compartments in checker area)

STATUS:

If a specific checkstand is producing numerous false lockups (paying customers locking at the exit after passing through an attended checkstand), it is possible that the checkstand Presence Sensor has malfunctioned.

POSSIBLE CAUSE:

Sensor is blocked by an object. Sensor has been damaged or dislodged. Sensor cable has been cut or disconnected. Reflective tape located diagonally across the checkstand bay has been torn off or otherwise damaged.

WHAT TO WATCH FOR:

Check for damage to the sensor. Check to see if cable has been disconnected from either the Presence Sensor or the PurchaseManager. Check for the presence and condition of reflective tape.

