

Gateway MP3 Photo Jukebox
GCM-4

User Guide



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Chapter 1: Checking Out Your Jukebox

Package contents

Your package includes:

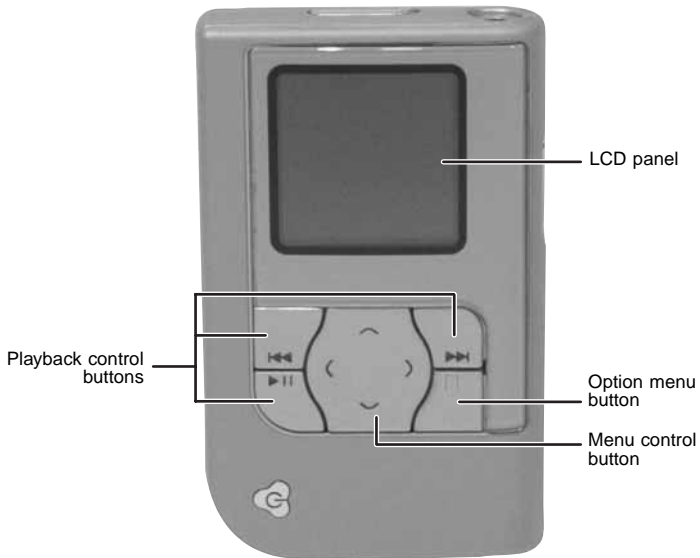
- Gateway GCM-4 MP3 Photo Jukebox
- Ear bud stereo headphones
- USB 2.0 connector cables (2)
- AC power adapter
- Soft cover carrying case
- Quick start poster
- This user guide
- Software installation CD
- Battery (installed)

System requirements

To connect to your jukebox, your computer must have the following minimum requirements:

- Microsoft® Windows® XP (Service Pack 1)
- Microsoft Windows Media® Player 10
- Intel® Pentium III 333 MHz processor
- 80 MB available hard drive space
- 128 MB memory

Front



Component	Description
LCD panel	Displays menus, music visualizations, and digital photos. For more information, see “Playing music” on page 20 and “Viewing photos” on page 23.
Playback control buttons	Control audio playback. The play/pause button doubles as a power button. For more information, see “Using the playback buttons” on page 18 and “Turning on your jukebox” on page 15.
Menu control button	Lets you select menus and choices within menus. For more information, see “Using the menu buttons” on page 17.
Option menu button	Displays the choices or options of the currently highlighted menu item. For more information, see “Using the menu buttons” on page 17.

Top



Component	Description
Headphone jack	Plug headphones or amplified speakers into this jack.
Control lock	Slide to lock all jukebox control buttons.

Bottom



Component	Description
USB/docking connector	Connect the USB combo cable to this connector and to the USB port on your computer for moving music or photos to your jukebox. You can also connect the camera USB cable for downloading photos directly from your digital camera. For more information, see “Charging the battery” on page 11, “Moving files to your jukebox” on page 49, and “Copying photos from your digital camera” on page 55.
Reset button	Press with a straightened paper clip or pin to reset your jukebox.

Left



Control	Description
Volume	Press the + side (top) of the button to increase volume, and press the – side (bottom) to decrease volume.

Back



Accessories

Accessories are available on Gateway's Web site at www.gateway.com/photojukeboxextras .

Specifications

- Dimensions: 2.3 × 3.8 × 0.7 inches (59 × 96 × 17 mm)
- Display: 128 × 128 pixels, 16-bit (65,536 colors), TFT Transflective, 1.6-inch
- Battery: 820 mAh, rechargeable Li-ion, prismatic, 3.7V, removable
- Hard drive: 4 GB, 1 inch, Compact Flash Type II
- Memory: 32 MB SDRAM, 1 MB flash
- Power: input 100~240VAC, 50-60 Hz (normal), output 5V 1.6A
- Compatible media: MP3, WMA, AAC (non-Fairplay DRM), WAV, JPG/JPEG
- Data transfer rate: Up to 480 Mbps using USB 2.0
- Audio jacks: Audio line out (headphones)
- Camera interface cable: USB 2.0, 22-pin
- Combo cable: USB 2.0, 22-pin

Chapter 2: Getting Started

To use your jukebox, you need to:

- 1 Charge the battery
- 2 Install and set up software on your computer

Charging the battery

Fully charge the battery for three hours before using your jukebox for the first time. However, it is not necessary to fully charge the battery each time. You can charge the battery by connecting the jukebox either to the AC power adapter (fastest) or to a USB port on the computer.

The battery icon in the upper right corner of the screen indicates the remaining battery charge.



If the power icon is...	the battery is...
Green	Full
Yellow	Medium
Red	Low
Red with an exclamation point	Critically low
A power plug	Charging



To charge the battery:

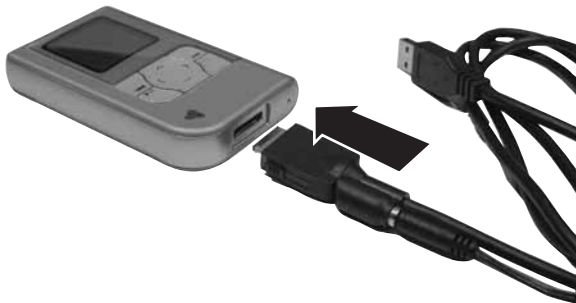
- 1 Connect the USB combo cable to the AC power adapter, then plug the power adapter into an AC power outlet.



- OR -

Connect the USB combo cable to the computer.

- 2 Plug the combo cable into the jukebox. Make sure that the top of the plug (the side with the arrows) is facing the same way as the front of the jukebox.



- 3 If you are charging your jukebox from the computer's USB cable, turn your jukebox off. If your jukebox is on, it cannot charge from the computer's USB cable.

Important



If you are charging your jukebox from the AC power adapter, you can leave your jukebox on as it charges, but it will take longer to charge.

If the jukebox is on, the power cord icon appears in the upper right corner of the display. The keypad's backlight turns on while the battery charges, then turns off when the battery is fully charged.

- 4 When your jukebox battery is finished charging, press in on the plug's two side buttons, then pull the plug out of the jukebox.



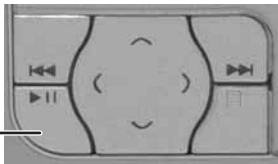
Turning on your jukebox



To turn on your jukebox:

- Press the power button. The jukebox turns on, and the *Main Menu* opens after a few seconds.

Power button



Tips & Tricks



To avoid turning the jukebox on accidentally, use the control lock. For more information, see “Locking control buttons” on page 19.



To turn off your jukebox:

- Press and hold the power button until the display turns off (about two seconds).

Plugging in the headphones

You can plug headphones or speakers into your jukebox.



To plug in headphones or speakers:

- Plug the headphone or speaker plug into the headphone jack on the top of your jukebox.

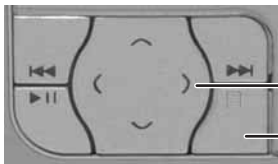
Headphone/
speaker jack



Using the control buttons

Using the menu buttons

The menu buttons let you open menus and change settings.



Menu control button

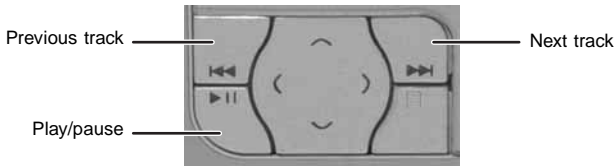
Option menu button

Press this...	To...
> (right arrow)	Select the current option or open the next menu.
< (left arrow)	Open the previous menu.
^ v (up and down arrows)	Select the menu choices and change settings.
☰ (option menu button)	Display the choices or options of the currently highlighted menu item and create playlists, turn on shuffle mode, or create slideshows.

For more information about jukebox menus, see “Chapter 5: Settings and Options” on page 71.

Using the playback buttons

During playback, use the playback control buttons to skip to the next track, skip to a previous track, or pause the playback or slideshow. Holding down the previous track or next track buttons acts as rewind and fast forward, respectively.



Important



If the jukebox does not respond when you press a button, it may be pausing for several seconds while loading the next file. If the jukebox does not respond after waiting for several seconds, press the reset button. For the location of the reset button, see "Bottom" on page 6.

Locking control buttons

You can lock your jukebox so its buttons are not accidentally pressed.



To lock all jukebox buttons:

- Move the control lock to the **Locked** position (where red is showing).



When the buttons are locked, a lock icon appears on the screen.



Playing music



To play music:

- 1 Plug in the headphones and turn on your jukebox. The *Main Menu* opens.
- 2 Press \wedge or \vee to highlight **Music**, then press \rangle to open the *Music* menu.
- 3 Press \wedge or \vee to highlight **Playlists, Artists, Albums, Genres, All Music,** or **Now Playing**, then press \rangle to open the submenu.
- 4 Continue to select the submenus (such as playlist number and artist name), then press \rangle when your final selection is made to play the music. Information about the song and play mode appears on the screen.

You can also:

- Create a playlist
- Change equalizer settings
- Change shuffle or repeat settings

For more information, see “Chapter 3: Playing Music” on page 25.

Pre-loaded music

Your jukebox contains pre-loaded music for your enjoyment and to help you learn about using your jukebox. Pre-loaded music includes player-exclusive content from three artists—Renato Grinberg, Mac Lopez, and Lee Johnson.

Renato Grinberg

Born and raised in Brazil, Renato Grinberg is a refined guitarist and composer who blends the popular Brazilian acoustic guitar style with contemporary jazz and pop music. His work includes three solo albums:

- Without Frontiers
- Caetano, Sem Palavras
- So Far...So Close

Tracks included

Tracks from his CD *Without Frontiers*:

- 1 Sem Compromisso
- 2 Do Outro Lado
- 3 Sem Fronteiras

Learn more about this artist at www.renatogrinberg.com.

Mac Lopez with Lee Johnson

Born and raised in Southern California, Mac Lopez is a well-regarded Native American flute performer and composer of Shoshone heritage. His work includes four CD compilations:

- Footprints of Our Ancestors
- Wind Messengers (with Lee Johnson)
- Keepers of the Moon
- Story of the Redtail Hawk (his latest release)

Tracks included

Tracks from their CD *Wind Messengers*:

- 1 Wind Messengers
- 2 The Hawk and the Raven
- 3 Waterfall Song

Learn more about these artists at www.whirlwindstudios.com.

Adjusting volume



To adjust volume:

- Press the + side (top) of the volume button to increase volume, and press the - side (bottom) to decrease volume.



Caution



Setting the volume too high can damage the headphones.

Viewing photos

So you can view photos on your jukebox right away, the jukebox contains pre-loaded photographs, courtesy of the employees of Gateway.



To view photos:

- 1 Turn on your jukebox. The *Main Menu* opens.
- 2 Press \wedge or \vee to highlight **Pictures**, then press \rangle to open the *Pictures* menu.
- 3 Press \wedge or \vee to highlight a folder, then press \rangle to open the folder.
- 4 Press \wedge or \vee to highlight a photo, then press \rangle to view the photo. To view other photos in the same folder as the photo being viewed, press \wedge or \vee .
- 5 To return to the *Main Menu*, press \langle several times until the *Main Menu* opens.

You can also:

- Create new folders and slideshows
- Copy, paste, or delete photos
- Change slideshow settings such as time interval and transition type

For more information, see “Chapter 4: Viewing Photos” on page 53.

Chapter 3: Playing Music

Playing songs





To play music:

- 1 Plug in the headphones and turn on your jukebox. The *Main Menu* opens.
- 2 Press \wedge or \vee to highlight **Music**, then press \rangle to open the *Music* menu.
- 3 Press \wedge or \vee to highlight any of the options below, then press \rangle to open the submenu. When you see the list of songs, highlight the song you want to play, then press \rangle .
 - **Playlists**
 - **Artists**
 - **Albums**
 - **Genres**
 - **All Music**
 - **Now Playing**

Information about the song and play modes appears on the *Now Playing* screen.







- 4 If at any point you want to add a song or an entire category to a jukebox-only playlist, highlight the song, artist, album, or other category, press  to open the option menu, highlight **Add to Playlist**, then press .

Viewing the Now Playing screen

After moving within menus, you can quickly return to the *Now Playing* screen from any screen.



To return to the Now Playing screen:

- 1 Press . The options menu opens.
- 2 Press  or  to highlight **Now Playing**, then press  to open the *Now Playing* screen.

Setting advanced playing modes

Setting the equalizer



To set the equalizer:

- 1 From the *Main Menu*, press \wedge or \vee to highlight **Settings**, then press \rangle to open the *Settings* menu.
- 2 Highlight **Audio**, then press \rangle to open the *Audio Setting* menu.
- 3 Highlight **EQ**, then press \rangle to open the *EQ Mode* menu.
- 4 Highlight the equalizer setting you want to use, then press \rangle to select it. The equalizer setting immediately becomes active.

Setting shuffle mode




To set the shuffle mode:

- 1 From the *Main Menu*, press \wedge or \vee to highlight **Settings**, then press \rangle to open the *Settings* menu.
- 2 Highlight **Audio**, then press \rangle to open the *Audio Setting* menu.

- 3 Highlight **Shuffle**, then press \rangle to open the *Shuffle Mode* menu.
- 4 Highlight **ON** or **OFF**, then press \rangle to change the setting. The shuffle mode immediately becomes active.

Tips & Tricks



To access the shuffle mode setting while in the *Now Playing* screen, press , then select **Shuffle**.

Setting repeat mode



To set the repeat mode:

- 1 From the *Main Menu*, press \wedge or \vee to highlight **Settings**, then press \rangle to open the *Settings* menu.
- 2 Highlight **Audio**, then press \rangle to open the *Audio Setting* menu.
- 3 Highlight **Repeat Mode**, then press \rangle to open the *Repeat Mode* menu.
- 4 Highlight the repeat mode you want to use, then press \rangle to select it. The repeat mode immediately becomes active.

Disabling expired music messages

If you use a music service where music can be played for a limited amount of time (such as Napster To Go), the music will eventually become disabled on your jukebox. When you try to play a disabled track on your jukebox, you get the message “To play this track, you must sync your device to your PC.”

Although re-syncing with your computer will quickly enable you to access the track again, you may want to disable the expiration warning message if it is too distracting.



To disable messages for disabled music:


- 1 From the *Main Menu*, press \wedge or \vee to highlight **Settings**, then press \rangle to open the *Settings* menu.
- 2 Highlight **Expired Song Message**, then press \rangle to open the *Expired Song Message* menu.
- 3 Highlight **Disabled**, then press \rangle to select it. When you attempt to play a disabled track, the jukebox does not play it and gives you no warning message.

Viewing the music visualization

While music is playing, you can choose to display a visualization of the sound. The visualization is similar to visualizations you may see in Windows Media Player on your computer.



To view the music visualization:

- 1 In the *Now Playing* screen, press  to open the options menu.
- 2 Highlight **Visual**, then press **>**. The *Visual* menu opens.
- 3 Highlight **OFF**, then press **>** to change the setting to **ON**. The visualization turns on.
- 4 To turn the visualization off, in the same menu highlight **ON**, then press **>** to change the setting to **OFF**.

Tips & Tricks



To increase battery life while playing music, turn off visualizations.


Creating playlists

You can create playlists in Windows Media Player or you can create them on the jukebox. Both types of playlists are readily available to use on your jukebox.

Creating a jukebox playlist



To create a playlist on your jukebox:

- 1 Press \wedge or \vee to highlight **Music**, then press \rangle to open the *Music* menu.
- 2 Press \wedge or \vee to highlight any of the options below, then press \rangle to open the submenu.
 - **Playlists**
 - **Artists**
 - **Albums**
 - **Genres**
 - **All Music**
 - **Now Playing**
- 3 Highlight the artist, album, genre, or individual song you want to add to the playlist, then press  to open the options menu.

- 4 Press ^ or v to highlight **Add to Device Playlist**, then press >. The *Add to Device Playlist* menu opens, and **<New Playlist>** is highlighted.
- 5 Press >. The *Name Playlist* menu opens, and **<Name Playlist>** is highlighted.
- 6 Press v to highlight the default new playlist name, then press > to select it. The new jukebox playlist is created, and you are done.
- OR -
Press >. The menu for naming your playlist opens.
- 7 Press ^ or v to highlight the first character of your playlist, then press > to select the next character.
- 8 Continue selecting characters until the naming is complete, then press > twice (enter two spaces) to complete the naming. **Done** is highlighted.
- 9 Press >. The new Jukebox playlist is created, and you are done.

Tips & Tricks



Each new Jukebox playlist you create can be found in the *Device Playlist* folder.

Creating a Windows Media Player playlist

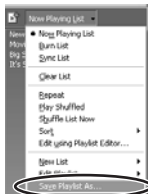


To create a playlist in Windows Media Player:

- 1 In Windows Media Player on your computer, click the **Library** tab, then click and drag the files to add to your playlist from the library list to the playlist window on the right.



- 2 Click **Now Playing List**, then click **Save Playlist As...**.



- 3 Type a filename, then click **Save**. Your playlist is created.
- 4 Sync your jukebox with Windows Media Player on your computer using automatic sync. For instructions, see “Moving files to your jukebox” on page 49.

Editing playlists

Adding a track or album to a jukebox playlist



To add to a playlist:

- 1 On your jukebox, press \wedge or \vee to highlight **Music**, then press \rangle to open the *Music* menu.
- 2 Highlight **Playlists**, **Artists**, **Albums**, **Genres**, **All Music**, or **Now Playing**, then press \rangle to open the submenu.
- 3 In the submenu, highlight the item (a particular artist, album, genre, or song), then press \equiv to open the options menu.
- 4 Highlight **Add to Playlist**, then press \rangle . A list of playlists opens.
- 5 Highlight the playlist to add the item to, then press \rangle . The item is added to the playlist.

Deleting a track from a playlist



To delete a track from a playlist:

- 1 On your jukebox, press \wedge or \vee to highlight **Music**, then press \rangle to open the *Music* menu.
- 2 Highlight **Playlists**, then press \rangle .

- 3 Highlight **Device Playlists** (created on your Jukebox) or **PC Playlists** (created in Windows Media Player), then press \rangle .
- 4 Highlight the playlist containing the track you want to delete, then press \rangle .
- 5 Highlight the track you want to delete, then press \equiv to open the options menu.
- 6 Highlight **Delete Song**, then press \rangle . The prompt “Remove song from playlist?” appears.
- 7 Press \rangle to delete the song, or press \langle to cancel.

Deleting a playlist



To delete a playlist:

- 1 On your jukebox, press \wedge or \vee to highlight **Music**, then press \rangle to open the *Music* menu.
- 2 Highlight **Playlists**, then press \rangle .
- 3 Highlight **Device Playlists** (created on your Jukebox) or **PC Playlists** (created in Windows Media Player), then press \rangle .
- 4 Highlight the playlist you want to delete, then press \equiv to open the options menu.

- 5 Highlight **Delete Playlist**, then press **>**. The prompt “Delete Playlist?” appears.
- 6 Press **>** to delete the song, or press **<** to cancel.

Getting more music

Installing the software

To copy music and digital photo files to your jukebox from your computer, you must first install Windows Media Player 10 on your computer.

Tips & Tricks



Even if you already have Windows Media Player 10 installed on your computer, you may want to install the version on the jukebox installation CD because it contains the Napster To Go plugin and the jukebox's firmware update utility.



To install the software:

- 1 Insert the Gateway MP3 Photo Jukebox *Installation CD* into your computer's CD or DVD drive, then follow the on-screen instructions.

Tips & Tricks



If you are unable to locate your installation CD, you can download Windows Media Player 10 from www.microsoft.com/windows/windowsmedia/player/download/download.aspx

- 2 After the installation is finished, click **Finish**, then restart your computer.

Creating files for your jukebox

Before you connect your jukebox to your computer, you should have some digital music and photo files ready on the computer. After files are ready, you can copy them to your jukebox.

- To create digital music files, you need to either copy (*rip*) them from a CD or buy them from an online digital music service, such as Napster. For more information, see “Ripping music files” on page 40 or “Buying digital music files” on page 43.
- To create digital photos, you must either take them with a digital camera and transfer the files to your computer or scan photographic prints and negatives using a scanner. For more information, see your camera’s or scanner’s documentation.

Ripping music files



To rip music tracks from a CD:

- 1 Insert the music CD into your computer’s CD or DVD drive.
- 2 Click **Start, All Programs, Accessories, Entertainment**, then click **Windows Media Player**. Windows Media Player opens.

- 3 Click the **Rip** tab. The list of tracks on your music CD appears. If your computer is connected to the Internet, the album and tracks are listed by name.

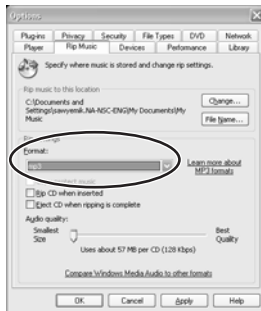


- 4 Right-click the title bar, click **Tools**, then click **Options**.



- 5 Click the **Rip Music** tab.

- 6 Click the **Format** box, click **MP3** or **WMA**, then click **OK**. You only have to select the format once, so the next time you rip music, you do not need to perform this step.



- 7 Click the check box next to each track you want to copy, then click **Rip Music**. The tracks are copied to your computer and are added to your Media Player Library.



Buying digital music files

You can buy digital music from several online music services. To play music from these services on your jukebox, you must buy music in MP3 or WMA format.

Plays For Sure is a Microsoft program that ensures compatibility between compatible media players and participating music providers. Your jukebox is compatible with Plays For Sure, so you know that the music you buy from a Plays For Sure music provider will work on your jukebox. For a complete list of participating Plays For Sure music providers, see www.playsforsure.com.

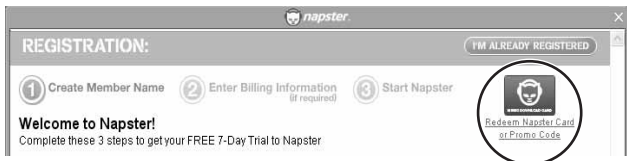
Napster

With the Napster To Go™ online music service, you can transfer an unlimited amount of music to your jukebox for a low monthly fee. Fill your player, listen to all the music, then fill it up again from your choice of over a million tracks. Napster is a Plays For Sure music provider.




To download music from Napster To Go:

- 1 Click the **Store** icon (the multicolored butterfly) in the upper right corner of Windows Media Player, then click **Napster**. The *Registration* screen opens.
- 2 Click **Not a Registered User** if this is your first time accessing Napster To Go.
- 3 Click the **Redeem Napster Card or Promo Code** link in the upper right corner.



- 4 Type your member name, a password, and your e-mail address, then type your Promo Code (found on a card in your jukebox's shipping box) in the space provided.

Member Name: (4 to 20 characters.) <input type="text"/>	Review Terms & Conditions. <input type="checkbox"/> By checking this box I acknowledge that I agree to be bound by Napster's Terms and Conditions of Service. Please Click Here to review Napster's Terms and Conditions of Service.
Password: (Case sensitive.) <input type="text"/>	Free Newsletter I would like to receive emails from Napster with updates and new releases. <input checked="" type="radio"/> HTML <input type="radio"/> Text <input type="radio"/> No Thanks
Verify Password: <input type="text"/>	
E-mail Address: <input type="text"/>	
Napster Card Number or Promo Code  Enter Card Number or Promo Code: <input type="text"/> What is This? I don't have a Napster Card or Promo Code	

- 5 Click to select the **Review Terms & Conditions** check box, then click **Next Step**.
- 6 Type your billing information, then click **Submit**.

Important



If you cancel at any time before the end of your trial period, you will not be charged.

- 7 Type the member name and password you chose, then click **Sign In**.



- 8 Find some music you would like to download. By clicking the **Search** boxes in the upper right corner, you can search by artist, track, or album. You can also click **Browse** to access Napster's browse features.



- 9 When you locate the track you want, click to select it, then click **Download** on the bottom left. You can use the **SHIFT** or **CTRL** key to select multiple tracks.
- 10 To check for your newly downloaded tracks, click the **Library** tab.

Synchronizing your jukebox with your computer

Preparing files for synchronizing

Before you move your files to your jukebox, you should set them up in Media Player so they can be automatically *synced* with (copied to) your jukebox the next time you connect it to your computer. Manual syncing only synchronizes your jukebox with your computer when you tell it to. Automatic syncing synchronizes your jukebox with your computer each time you connect your jukebox. To sync playlists that were created in Windows Media Player 10, you must use automatic syncing.



To prepare files for syncing with your jukebox:

- 1 Click **Start, All Programs, Accessories, Entertainment**, then click **Windows Media Player**. Windows Media Player opens.
- 2 Click the **Sync** tab.



3 Click **Edit Playlist**.



4 In the *Edit Playlist* dialog box, right-click the album or artist you want to add to the Sync List, then click **Add to Playlist**.



- OR -

Click the album to open its list of tracks, then click each track you want to add to the Sync List.

- 5 Click **OK** when you have finished adding tracks to the Sync List.

Moving files to your jukebox

Your jukebox can play any WMA, MP3, or WAV file, and any playlist, that appears in the Windows Media Player music library.



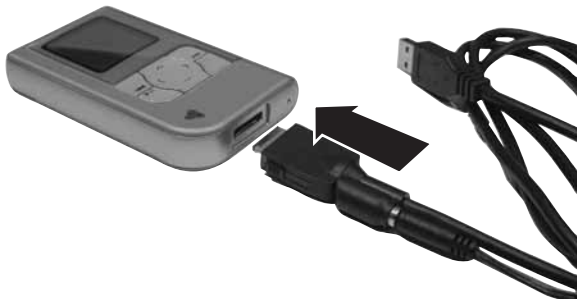
To move files to your jukebox:

- 1 Click **Start, All Programs**, then click **Windows Media Player**. Windows Media Player opens.
- 2 Click the **Sync** tab.



- 3 Turn on your jukebox.
- 4 Plug the power adapter into a power outlet, then plug the other end of the power adapter into the USB combo cable.

- 5 Plug the USB combo cable into the jukebox, then plug the other end of the combo cable into a USB port on your computer.



Your computer recognizes the attached player, and “Connected,” appears on the jukebox display. When syncing is done, you see a message “Safe to Disconnect.”



On your computer, the *Device Setup* dialog box opens.

- 6 Click **Manual** or **Automatic**, then click **Finish**. Your sync settings are saved.

Tips & Tricks



Automatic syncing is necessary to move playlists to your jukebox. If you select **Automatic**, your jukebox and Media Player automatically sync each time you connect your jukebox to the computer.

During automatic syncing:

- Tracks added to playlists are copied to the appropriate Media Player playlists on your jukebox.
- Media Player playlists you deselect on your computer are removed from your jukebox.

- 7 Click the **Sync** tab, then click **Start Sync**. The files are moved to your jukebox.



- 8 Unplug the USB cable from the computer. Your jukebox restarts. If your jukebox is finished charging, you can also unplug the combo cable from the jukebox.
- 9 To unplug the combo cable from the jukebox, press in on the plug's two side buttons, then pull the plug out of the jukebox.

Chapter 4: Viewing Photos

Your jukebox can display digital photos saved in the standard (*baseline* or *static*) JPG/JPEG format. *Progressive* or *interlaced* images are not viewable. Digital cameras save images in the supported standard JPG/JPEG format, and most photo editing software saves in the standard format by default.

Viewing a photo



To view photos:

- 1 Turn on your jukebox. The *Main Menu* opens.
- 2 Highlight **Pictures**, then press **>** to open the *Pictures* menu.
- 3 Highlight a photo folder, then press **>** to open the folder.
- 4 Highlight a photo, then press **>** to view the photo. To view other photos in the same folder as the photo being viewed, press **^** or **∨**.
- 5 To return to the *Main Menu*, press **<** several times until the *Main Menu* opens.

Copying photos to your jukebox

Copying photos from your computer

You can transfer any digital image from your computer to your jukebox.



To copy photos from your computer to your jukebox:

- 1 Turn on your jukebox, then connect it to the computer using the USB combo cable.
- 2 On your computer, right-click the **Start** button on the Windows taskbar, then click **Explore**. Windows Explorer opens.
- 3 Open the folder on your computer containing photos, then click the photo you want to copy to your jukebox. To select multiple photos, press and hold the **SHIFT** or **CTRL** key while clicking.
- 4 Click **Edit**, then click **Copy**.
- 5 Click **My Computer**, then double-click **Gateway MP3 Photo Jukebox**.
- 6 Double-click the **Data** folder, then double-click the **Photos** folder.
- 7 Right-click inside the **Photos** folder, then click **Paste**. The photos are copied to your jukebox.

Tips & Tricks



To copy photos from your jukebox to the computer, use the same procedure, but in Windows Explorer you must *copy* from the jukebox and *paste* to the computer.

Copying photos from your digital camera

You can also transfer photos directly from your camera to your jukebox. This feature is convenient for emptying your camera's memory card when you have no access to a computer for permanent storage.

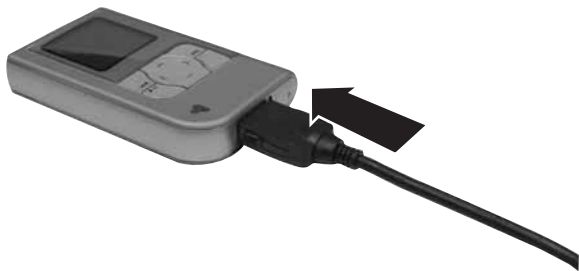


To copy photos from your camera to your jukebox:

- 1 Turn on your digital camera.
- 2 Connect one end of your camera's USB cable to the camera, then connect the other end to the jukebox's USB camera interface cable.



- 3 Turn on your jukebox, then connect the USB camera interface cable to your jukebox.



Your jukebox detects the camera and asks to upload all files.



Important



- To determine whether a camera is supported for direct file copying to your jukebox, see www.gateway.com/photojukebox. If your camera is not listed, use a memory card reader to transfer images to the jukebox. For more information, see “Copying photos from your card reader” on page 58.
- If your jukebox battery is low, the jukebox cannot copy files from your camera and a USB Disabled icon appears in the lower right corner of the screen.



- 4 Press < or > to highlight **Yes**, then press > to start copying the files to your jukebox. Copying may take several minutes.
- 5 After the copying is complete, unplug your jukebox and camera from the USB cable.

After verifying that the files have been copied to your jukebox, you can erase them from your camera.

Copying photos from your card reader

You can transfer photos from a USB memory card reader by connecting the reader's USB cable to your jukebox's USB camera interface cable.

Important



To determine whether your memory card reader is supported for direct file copying to your jukebox, see www.gateway.com/photojukebox. If your reader is not listed, you may need to first copy the photos to a computer, then copy the photos from the computer to your jukebox.



To copy photos from your memory device to your jukebox:

- 1 Connect an approved card reader's USB cable to the jukebox's USB camera interface cable.
- 2 If you are using a memory card reader, insert your memory card.
- 3 Connect the cable to your jukebox. Your jukebox detects the memory device and asks if you want to upload all files.

Important



If your jukebox battery is low, the jukebox cannot copy files from your card reader.

- 4 Press \wedge or \vee to highlight **Yes**, then press \rangle to start copying the files to your jukebox. Copying may take several minutes.
- 5 After the copying is complete, unplug your jukebox and memory device from the USB cable.
After verifying that the files have been copied to your jukebox, you can erase them from your memory device.

Organizing photos

Creating a photo folder



To create a photo folder:

- 1 From the *Main Menu*, highlight **Pictures**, then press **›** to open the *Pictures* menu.
- 2 Press **☰** to open the options menu, highlight **New Folder**, then press **›**. The *New Folder* menu opens.
- 3 Highlight **<Name Folder>** or the default new folder name, then press **›**.
- 4 If you selected the default folder name, the new folder is created and you are done.
- OR -
If you selected **<Name Folder>**, the *Select first character* menu opens.
- 5 Highlight the first character of your folder name, then press **›**. Continue selecting characters until the naming is complete, then press **›**. The new folder is created.

Moving a photo into a folder



To move a photo into a folder:

- 1 From the *Main Menu*, press \wedge or \vee to highlight **Pictures**, then press \rangle to open the *Pictures* menu.
- 2 Highlight a photo folder, then press \rangle to open the folder.
- 3 Highlight a photo, then press \equiv to open the options menu.
- 4 Highlight **Cut**, then press \rangle . The file is deleted from that folder.
- 5 Press \langle to return to the folder menu, highlight the target folder, then press \rangle to open that folder.
- 6 Press \equiv to open the options menu, highlight **Paste**, then press \rangle . The photo is pasted into that folder.

Tips & Tricks



You can also copy (instead of cut) a photo from a folder, and you can cut and paste a folder into another folder.

Deleting a photo



To delete a photo:

- 1 From the *Main Menu*, press \wedge or \vee to highlight **Pictures**, then press \rangle to open the *Pictures* menu.
- 2 Highlight a photo folder, then press \rangle to open the folder.
- 3 Highlight the photo you want to delete, then press \equiv to open the options menu.
- 4 Highlight **Delete Photo**, then press \rangle to delete the photo or press \langle to cancel.


Working with slideshows

Creating slideshows

A slideshow includes all photos within the folder you selected.



To create a slideshow:

- 1 From the *Main Menu*, highlight **Pictures**, then press **>** to open the *Pictures* menu.
- 2 Highlight a photo folder, then press **>** to open the folder.
- 3 Highlight any photo, then press  to open the options menu.

Important



Regardless of which photo you select, all photos within that photo's folder are added to the slideshow.

- 4 Highlight **New Slideshow**, then press **>**. The *Select Music* menu opens.
- 5 Highlight the music you want to play as background or **none**, then press **>**. The *New Slideshow* menu opens.
- 6 Highlight **<Name Slideshow>** or the default new slideshow name, then press **>**.


- 7 If you selected the default slideshow name, the new slideshow is created and you are done.
- OR -
If you selected **<Name Slideshow>**, the *Select first character* menu opens.
- 8 Highlight the first character of your slideshow name, then press **>**. Continue selecting characters until the naming is complete, then press **>**. The new slideshow is created.

Editing slideshows

Deleting a slideshow



To delete a slideshow:

- 1 From the *Main Menu*, highlight **Slideshows**, then press **>** to open the *List* menu.
- 2 Highlight the slideshow you want to delete, then press  to open the options menu.
- 3 Highlight **Delete Slideshow**, then press **>**. The “Delete Slideshow?” prompt appears.
- 4 Press **>** to delete the slideshow, or press **<** to cancel. The photos themselves are not deleted.

Setting slideshow options



To set slideshow options:

- 1 From the *Main Menu*, highlight **Slideshows**, then press **>** to open the *List* menu.
- 2 Highlight the slideshow you want to change settings for, then press **≡** to open the options menu.
- 3 Highlight **Time Interval** to change the time between slide transitions, or highlight **Transition** to change the type of slide transitions, then press **>**.
- 4 Highlight the settings you want, then press **>** to save your changes.

Playing slideshows



To play a slideshow:


- 1 From the *Main Menu*, highlight **Slideshows**, then press **>** to open the *List* menu.
- 2 Highlight the slideshow you want to watch, then press **>** to start the slideshow.

Playing a picture show

A picture show is a quick way of viewing the photos in a folder.



To start a picture show:

- 1 From the *Main Menu*, highlight **Pictures**, then press **>** to open the *Pictures* menu.
- 2 Highlight a photo folder, then press **>** to open the folder.
- 3 Highlight any photo, then press  to open the options menu.
- 4 Highlight **Start Picture Show**, then press **>**. The photos appear on your jukebox screen.

Getting more photos

Your jukebox can display any digital image in JPG format. Sources for your digital images may include:

- Digital cameras

See your camera documentation for information on how to transfer files from the camera to the computer. You can also transfer photos directly from the camera to your jukebox. For more information, see “Copying photos from your digital camera” on page 55.

- Desktop scanners

See your scanner documentation for information on how to scan and save images, and the file formats it can save.

- Graphics programs

See your graphics program’s documentation for information on the file formats it can save.

- Internet

You can download most images you see in your Internet Web browser by right-clicking the image, then clicking **Save As**.

Tips & Tricks



For viewing on the jukebox, a digital image does not need to be any larger than 128 pixels wide or tall. Photos larger than 2048 × 1536 will cause delays before viewing.

Creating text notes

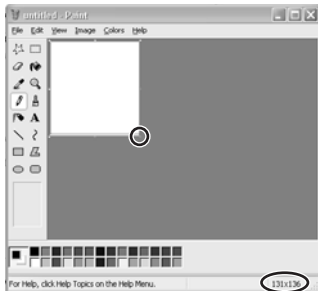
You can even use your jukebox as a reference pad by saving text as an image. This example uses Microsoft Paint, but you can use any image editing software.





To create a text note:

- 1 Click **Start, All Programs, Accessories**, then click **Paint**. Microsoft Paint opens.
- 2 Click the square at the lower-right corner of the drawing area, then drag it until the status bar shows the drawing area dimensions of 128x110.



- 3 Click the text tool button **A**, then type the text you want.
- 4 Save the image as a JPG, then transfer it to your jukebox. For more information on transferring files, see "Copying photos from your computer" on page 54.

Chapter 5: Settings and Options

Setting the backlight

You can change the length of time the backlight stays on after you press a button.



To set the backlight time:

- 1 From the *Main Menu*, press \wedge or \vee to highlight **Settings**, then press \rangle to open the *Settings* menu.
- 2 Highlight **Backlight**, then press \rangle to open the *Backlight* menu.
- 3 Highlight the length of time you want the backlight to stay on, then press \rangle to select it.

Tips & Tricks



Increased backlight time decreases battery charge.

Setting the clock and calendar

Your jukebox keeps track of the current time and date.



To set clock and calendar:

- 1 From the *Main Menu*, press \wedge or \vee to highlight **Settings**, then press \rangle to open the *Settings* menu.
- 2 Highlight **Time**, then press \rangle to open the *Date & Time* menu.
- 3 Press \langle and \rangle to select the time or date fields, then press \wedge or \vee to change the value in the selected field.

Accessing the settings shortcut menu

In the Now Playing screen, you can access the most commonly changed settings.



To access the settings shortcut menu:

- 1 In the *Now Playing* screen, press \equiv to open the options menu.
- 2 Highlight an option (**EQ**, **Visual**, **Shuffle**, or **Repeat Mode**), then press \rangle to open the respective menu.

Resetting the jukebox to its defaults

You can reset all custom settings in your jukebox to return it to its factory configuration.



To reset the jukebox to its defaults:

- 1 From the *Main Menu*, press \wedge or \vee to highlight **Settings**, then press \rangle to open the *Settings* menu.
- 2 Highlight **Reset**, then press \rangle . The prompt “Do you want to reset all?” appears.
- 3 Press \rangle to reset the jukebox, or press \langle to cancel.

Chapter 6: Maintenance and Troubleshooting

This chapter describes how to solve common issues you may experience with your jukebox.

Troubleshooting

Buttons do not work

Make sure that the control lock is not in the LOCK position. Check for a lock icon on the screen. If the control lock is in the LOCK position, move it to the UNLOCK position. For more information, see “Locking control buttons” on page 19.

Files cannot be transferred

- Make sure that the USB cable is connected correctly to your computer and jukebox. For more information, see “Moving files to your jukebox” on page 49.
- Make sure that the AC power adapter is plugged into your jukebox and a power outlet and that your jukebox is turned on.

Firmware update fails

If the firmware update utility is unable to update your jukebox firmware, you need to reinstall your jukebox's original firmware.

Caution



Before updating or troubleshooting your jukebox firmware, make sure that your music and photo files are backed up.



To reinstall your jukebox's original firmware:

- 1 Turn on your jukebox and connect it to your computer using the USB combo cable.
- 2 Click **Start, All Programs, Gateway MP3 Photo Jukebox**, then click **Firmware Utility**.
- 3 Click **Re-install**. The jukebox's original firmware is reinstalled.

- 4 You can also click:
 - **Recover.** Use this when files on the jukebox seem to disappear, although you have not deleted them. The Recover option attempts to fix the database on the jukebox so that files will no longer disappear.
 - **Format (disk maintenance).** Use this when Recover does not fix the problem. The Format option backs up and re-formats the **Music, Pictures, PPL, Playlists,** and **Upload** folders on the jukebox's hard drive. After the drive is re-formatted, the backed-up data is restored to the jukebox. The Format process takes much longer than the Recover process.
- 5 After the update is finished, disconnect the jukebox from the computer.

I hear no sound

- Adjust the volume level by pressing the volume buttons on your jukebox.
- Make sure that the headphones are plugged in all the way.

JPG/JPEG photos do not display

Your jukebox can display digital photos saved in the standard (*baseline* or *static*) JPG/JPEG format. *Progressive* or *interlaced* images are not viewable. Digital cameras save images in the supported standard JPG/JPEG format, and most photo editing software saves in the standard format by default. Re-save the images in photo editing software, and make sure the file is saved in the default (*baseline* or *static*) format.

Jukebox does not turn on

Make sure that the battery still has power. For more information, see “Charging the battery” on page 11.

Jukebox does not appear in Windows Media Player

- Disconnect the jukebox from your computer, then reconnect it.
- Disconnect the jukebox from your computer, turn off the jukebox, turn it back on, then reconnect it to your computer.
- Make sure that you have Windows Media Player version 10 installed. You can install version 10 from the installation CD.
- Check your version of Microsoft Windows XP. Your computer must have Service Pack 1 installed for Windows Media Player 10 to work correctly.

Transferred music does not play

If you transfer music with Windows Explorer instead of Windows Media Player, the jukebox will not recognize the music. To transfer music to your jukebox, you must use Windows Media Player.

When I try to play a song, I get the message “To play this track, you must sync your device to your PC.”

If you use a music service where music can be played for a limited amount of time (such as Napster To Go), the music will eventually “expire” on your jukebox. Re-sync with your computer to access the track again. For more information on syncing with your computer, see “Moving files to your jukebox” on page 49.

Technical support

For technical support, go to the Gateway Support Web site at support.gateway.com .

For more information about your jukebox, go to www.gateway.com/photojukebox .

Maintaining your jukebox

Cleaning

- Do not drop your jukebox or place heavy objects on it.
- Do not let liquids come into contact with your jukebox. If this happens, wipe the jukebox with a dry cloth.
- Do not leave the jukebox where it will be subjected to prolonged exposure to direct sunlight, extreme temperatures (such as inside a parked automobile), moisture, vibration, excessive dust, and sand.
- Avoid areas with strong magnetic fields.
- Do not use thinner, alcohol, or benzene when cleaning the jukebox.
- To avoid electrical shock, do not disassemble the case. If your jukebox needs service, contact Gateway at support.gateway.com .
- Do not use the headphones with the unit while driving, cycling, or operating any motorized vehicle. This could create a traffic hazard and is illegal in many areas. It could also be dangerous to play music at a high volume while walking, especially at pedestrian crossings.
- Prolonged use of headphones at high volume may cause hearing damage or ringing in your ears.

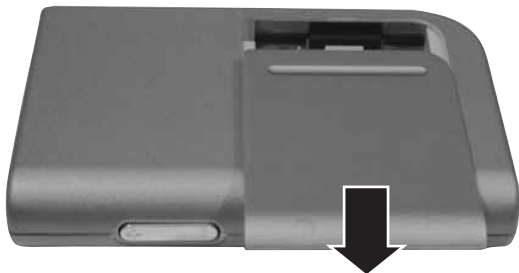
Replacing the battery

For extended listening time without recharging, you can install a spare battery. With an extra battery or two, you can increase the jukebox play time from 8-10 hours to 16-20 or 24-30 hours. To buy additional batteries, see www.gateway.com/photojukeboxextras .



To replace the battery:

- 1 Turn off the jukebox.
- 2 Turn the jukebox over, then slide off the battery cover.



- 3 Press the battery toward the far side of the jukebox, then lift the battery out of the jukebox.



Caution



Never shake the jukebox to remove the battery. Shaking the jukebox will damage its hard drive.

- 4 Insert the replacement battery into the battery bay, making sure the contacts on the battery align with the contacts in the battery bay.
- 5 Replace the battery cover.

Maintaining battery life

Over time, your battery may take much longer to charge, and it may hold that charge for a shorter time. If this happens with your jukebox's battery, you should buy a replacement from www.gateway.com/photojukeboxextras .

Tips & Tricks



To increase battery life while playing music, turn off visualizations. For instructions, see “Viewing the music visualization” on page 31.

Updating the firmware

You can periodically update your jukebox's firmware for the most recent improvements to performance and functionality. Check Gateway's technical support Web site at support.gateway.com for the latest firmware updates and firmware update utilities.

Caution



Before updating your jukebox firmware, make sure that your music and photo files are backed up.



To update your jukebox firmware:

- 1 Turn on your jukebox and connect it to your computer using the USB combo cable.
- 2 Go to support.gateway.com, then find the support page for the MP3 Photo Jukebox GCM-4.
- 3 Follow the support page's instructions for downloading the most recent firmware and saving it to your computer. Take note of where the firmware update file is saved to.
- 4 On the Windows taskbar, right-click **Start**, then click **Explore**. Windows Explorer opens.
- 5 Open the folder you saved the firmware update to, then double-click the firmware update file. The jukebox firmware utility opens.
- 6 Click **Update**. The program updates your jukebox firmware.
- 7 After the update is finished, disconnect the jukebox from the computer.

If you experience difficulty updating your jukebox firmware, see the troubleshooting steps for “Firmware update fails” on page 76.

Chapter 7: Safety and Legal Notices

Important safety information

- Do not drop your jukebox or leave it under heavy objects.
- Do not allow liquids to come into contact with your jukebox. If this happens wipe the jukebox with a dry cloth.
- Do not leave the jukebox where it will be subjected to prolonged exposure to direct sunlight, extreme temperatures (such as inside a parked automobile) moisture, vibration, excessive dust, and sand.
- Avoid areas with strong magnetic fields.
- Do not use thinner, alcohol, or benzene when cleaning the jukebox.
- To avoid electrical shock, do not disassemble the case. If your jukebox needs service, contact Gateway at: support.gateway.com.
- Do not use the headphones with the unit while driving, cycling, or operating any motorized vehicle. This could create a traffic hazard and is illegal in many areas. It could also be dangerous to play music at a high volume while walking, especially at pedestrian crossings.
- Prolonged use of headphones at high volume may cause temporary or permanent hearing damage.

Regulatory compliance statements

FCC

This equipment has been tested and found to comply with the limitations for a Class B digital device, pursuant to Part 15 of the FCC rules and regulations. These limitations are designed to provide reasonable protection against harmful interference within a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio and/or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and the receiver.
- Connect the equipment to an outlet on a circuit different from the one to which the receiver is connected.
- Consult the dealer or an experienced radio and/or television technician for assistance.

FCC declaration of conformity

Responsible party:

Gateway Companies, Inc.
610 Gateway Drive, North Sioux City, SD 57049
(605) 232-2000 Fax: (605) 232-2023

Product:

- Gateway GCM-4

This device complies with Part 15 of the FCC Rules. Operation of this product is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Caution



Changes or modifications not expressly approved by Gateway could void the FCC compliance and negate your authority to operate the product.

California Proposition 65 Warning

Warning



This product contains chemicals, including lead, known to the State of California to cause cancer and/or birth defects or reproductive harm.

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Irvine, CA 92618 USA

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1. PC Technical Support. Gateway will provide technical support for PC products for ninety (90) days from the date of purchase by the original end user. Please note that when contacting Gateway via telephone, long distance and other

charges may apply, depending upon your calling area. The scope of technical support consists of helping you reinstall the factory-installed operating system and software and restore it to the original factory configuration. In addition, for thirty (30) days from the date of purchase by the original end user Gateway will assist you with (i) installation of any network operating system (“NOS”) purchased from Gateway; (ii) configuration of the NOS software so that it works with the networked Gateway computers you purchased; (iii) setup of the NOS software so that it is fully integrated with other products you purchased from Gateway; and (iv) troubleshooting issues associated with the NOS software and assistance with NOS error messages. Gateway provides technical support via on-line, telephone, and other methods. Gateway may change the means through which it provides technical support at any time. Gateway does not guarantee that software will be free from errors, either in isolation or in combination with hardware.

2. **Product Limited Warranty.** Gateway warrants that its products will be free from defects in materials and workmanship for ninety (90) days from the date of purchase by the original end user. During the warranty period, Gateway will, at its option: (1) provide replacement parts necessary to repair the product, (2) repair the product or replace it with a comparable product, or (3) refund the amount you paid for the product, LESS DEPRECIATION, upon its return. You must assist Gateway in diagnosing issues with your product and follow Gateway's warranty processes. You must obtain warranty service from Gateway. Gateway will not reimburse you for service performed by others. You may be required to deliver your product to and from an authorized service facility at your expense. Replacement parts and products will be new or serviceably used, comparable in function and performance to the original part, and warranted for the remainder of the original warranty period or, if longer, 90 days after they are shipped to you. If Gateway asks you to return defective parts or products, you must do so within 7 days after you receive

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3. Services and Service Limited Warranty. The terms of services provided to you by Gateway consist of this Agreement and the additional terms stated in separate services descriptions provided by Gateway. For a period of 90 days after services are performed, Gateway warrants that services provided by it were performed in a professional and workmanlike manner. You should back up all files before services are performed and remove any data from parts or products returned to Gateway. **GATEWAY IS NOT RESPONSIBLE FOR ANY LOSS OF YOUR DATA.**

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LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS OR THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU.

5. **Dispute Resolution.** You and Gateway agree that any Dispute between You and Gateway will be resolved exclusively and finally by arbitration administered by the National Arbitration Forum (NAF) and conducted under its rules, except as otherwise provided below. You and Gateway will agree on another arbitration forum if NAF ceases operations. The arbitration will be conducted before a single arbitrator, and will be limited solely to the Dispute between You and Gateway. The arbitration, or any portion of it, will not be consolidated with any other arbitration and will not be conducted on a class-wide or class action basis. The arbitration shall be held at any reasonable location near your residence by submission of documents, by telephone, online or in person whichever method of presentation You

choose. If You prevail in the arbitration of any Dispute with Gateway, Gateway will reimburse You for any fees you paid to NAF in connection with the arbitration. Any decision rendered in such arbitration proceedings will be final and binding on the parties, and judgment may be entered thereon in any court of competent jurisdiction. Should either party bring a Dispute in a forum other than NAF, the arbitrator may award the other party its reasonable costs and expenses, including attorneys' fees, incurred in staying or dismissing such other proceedings or in otherwise enforcing compliance with this dispute resolution provision. You understand that, in the absence of this provision, You would have had a right to litigate disputes through a court, including the right to litigate claims on a class-wide or class-action basis, and that You have expressly and knowingly waived those rights and agreed to resolve any Disputes through binding arbitration in accordance with the provisions of this paragraph. This arbitration provision shall be governed by the Federal Arbitration Act, 9 U.S.C. Section 1, et seq. For the purposes of this provision, the term

“Dispute” means any dispute, controversy, or claim arising out of or relating to (i) this Agreement, its interpretation, or the breach, termination, applicability or validity thereof, (ii) the related order for, purchase, delivery, receipt or use of any product or service from Gateway, or iii) any other dispute arising out of or relating to the relationship between You and Gateway; the term “Gateway” means Gateway, Inc., its parents, subsidiaries, affiliates, directors, officers, employees, beneficiaries, agents, assigns, component suppliers (both hardware and software), and/or any third party who provides products or services purchased from or distributed by Gateway; and the term “You” means you, or those in privity with you, such as family members or beneficiaries. Information may be obtained from the NAF on line at www.arb-forum.com, by calling 800-474-2371 or writing to P.O. Box 50191, Minneapolis, MN 55405.

6. General. You may not assign this Agreement without Gateway’s written consent. Gateway may assign this Agreement and/or any associated service plan without your

consent and without notice to you. If Gateway does assign this Agreement and/or any associated service plan, the assignee will assume all obligations to you, Gateway will be released of all obligations, and you agree to look solely to the assignee for the performance of all obligations under this Agreement and/or any associated service plan. Gateway, Inc. and its subsidiaries and affiliates are intended beneficiaries of this Agreement. If there is any inconsistency between this Agreement and any other agreement included with or relating to products or services purchased from Gateway, this Agreement shall govern. This Agreement may not be modified, altered or amended without the written agreement of Gateway. Any additional or altered terms shall be null and void, unless expressly agreed to in writing by Gateway. If any term of this Agreement is illegal or unenforceable, the legality and enforceability of the remaining provisions shall not be affected or impaired. This Agreement shall be interpreted under the laws of the State of South Dakota, without giving effect to conflicts of law rules.

Privacy Notice. Gateway respects our customers' right to privacy and will take all appropriate steps to keep your personal information confidential. You can review Gateway's Privacy Policy on our web site. The Privacy Policy also explains how you can update your information and elect not to receive email marketing solicitations from Gateway. In addition, Gateway obtains customer information from other companies that provide products and services to our customers. By purchasing, registering for or using other companies' products and services that are distributed by Gateway, you agree that these companies may transfer your customer information to Gateway. Gateway will maintain and use your customer information in accordance with its Privacy Policy.

For Residents of Canada: This Agreement is subject to the applicable provisions of Canadian consumer protection laws that cannot be derogated from by private agreement. You confirm your request that this Agreement and all documents related directly or indirectly thereto be drafted

in the English language. Vous reconnaissez avoir requis que la présente convention ainsi que tous les documents qui s'y rattachent directement ou indirectement soient rédigés en langue anglaise.

For All International Customers: You must comply with all applicable export laws and regulations if you export the product from the United States. Gateway does not accept for return any products purchased from a reseller. The standard warranty stated above also applies to Gateway products shipped to a country outside the United States, provided that customers outside the United States may be responsible for paying all freight charges incurred in shipping, importing/exporting and receiving replacement products and parts and for arranging and paying for the shipment of any defective part(s) back to the Gateway. All international customers are responsible for all customs duties, VAT and other associated taxes and charges.

Please send correspondence about this Agreement to:

Gateway
Customer Service Department
610 Gateway Drive
Attn: Warranty Services
North Sioux City, SD 57049

Current information on technical support and warranty policies, phone numbers and other service information is available on our Web sites:

www.gateway.com

www.emachines.com



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