



IT3500 User's Guide



Safety precautions

Make sure to follow the directions below to prevent personal injury, accidents or damage to the Cube.



Failure to follow the directions below may lead to serious injury or death.

- Make sure the power plug is firmly in place when inserted.
- Do not use a damaged power plug, power cable, or damaged outlet.
- Do not use force to remove the power cable from the device.
- Do not touch the power plug with wet hands.
- Do not connect more than one device to a single outlet.
- Do not place anything heavy on the power cable.
- Make sure to power off the Cube and disconnect the power plug from the outlet before moving it.
- Make sure to disconnect any linked cables from other devices before moving the Cube.



Changes or modifications to this equipment not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

FCC RF Radiation Exposure Statement

Caution: To maintain the compliance with the FCC's RF exposure guideline, place the base unit at least 20 cm from nearby persons.



Failure to follow the directions below may lead to personal injury or property damage.

- Hold and pull out the plug by its body when disconnecting it from the outlet, as pulling the plug out by the cable may cause it to be damaged. This may cause a fire, or the Cube may not turn on normally.
- Ensure that the power plug is disconnected before cleaning the Cube. Failing to do so may cause electric shock or fire.
- Do not let water come into contact with the power adaptor, as this may cause electric shock or fire.
- Do not use the Cube outdoors in snowy or rainy weather, or near any water.
- When cleaning the floor with water, avoid any water contact with the power adaptor.
- Do not place the power adaptor near a heater, as this may cause fire.

Installation



Warning

Failure to follow the directions below may lead to personal injury or property damage.

- When installing the Cube on a cabinet or shelf, do not let the front of the Cube project beyond its front edge. This may cause the Cube to fall, resulting in damage to the device or personal injury.
- Do not place the power cable near a heater, as it may melt, causing electric shock or fire.
- Do not install the Cube in a car or in a location exposed to oil, smoke, moisture, water, or rainwater. Contact of these materials with the Cube may cause electric shock or fire.
- Disconnect the power plug when there is thunder or lightning. Failing to do so may cause electric shock or fire.
- Electric outlets for any AC devices should be near the equipment and easily accessible.
- Only use the power adaptor provided (5VDC, 2000mA).

IMPORTANT SAFETY INSTRUCTIONS

When using your Wireless Internet Cube and accessories, basic safety precautions should always be followed to reduce the risk of fire, electric shock and injury to persons, including the following:

- Do not use near water, for example, near a bathtub, wash bowl, kitchen sink or laundry tub, in a wet basement or near a swimming pool.
- Electric outlets for any AC devices should be near the equipment and easily accessible.
- Use only the power cable and batteries indicated in this manual. Do not dispose of batteries in a fire, as they may explode. Check local requirements for disposal of batteries.

SAVE THESE INSTRUCTIONS

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Wireless Internet Cube Overview

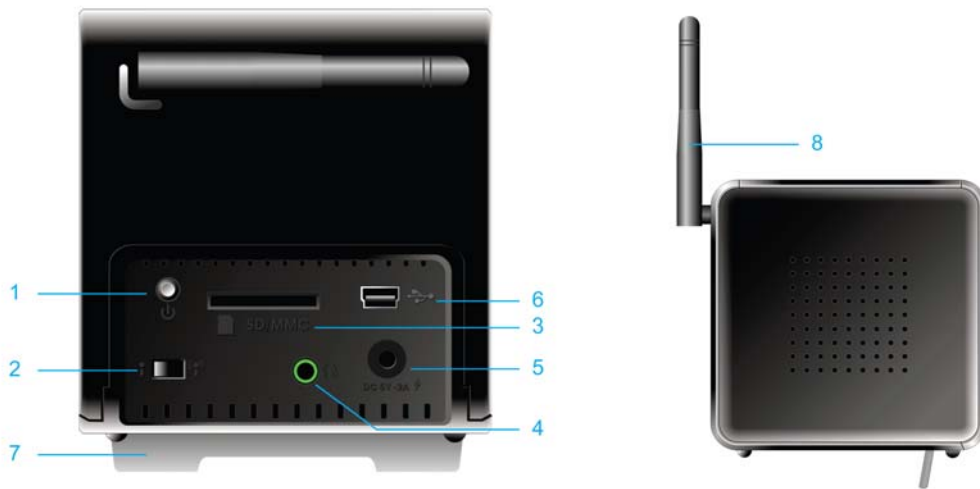


Controls

Key Description

| Icon | Key | Functions |
|---|---------|--|
|  | Hot | Displays a pop-up options menu |
|  | Up | Move up/Volume up |
|  | Down | Move down/Volume down |
|  | Open | Confirm/Open/Play/Pause/Stop |
|  | Left | Move left |
|  | Right | Move right |
|  | Standby | Enter Standby mode/View |
|  | Esc | Back to last view/Cancel |
|  | Mode | Back to previous main menu |
|  | Slider | Slide picture from left to right or go back/go forward |

General Controls



- 1- Power on/off switch
- 2- Wi-Fi on/off switch
- 3- Card slot
- 4- Headset jack

- 5- DC power jack
- 6- PC port
- 7- Rubber feet
- 8- External Wi-Fi antenna

Soft keyboard

■ Soft keyboard layout



The soft keyboard layout contains 3 lines and each line contains 13 keys.

Total: 39 keys.

Select one row (3 keys) at a time

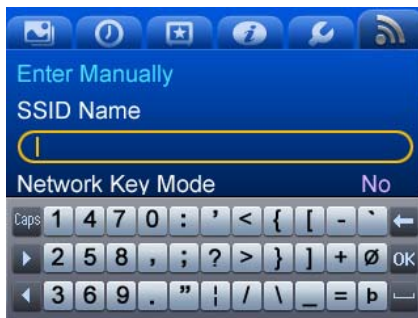
3 categories: English, Number & Symbol, Special characters

Default soft keyboard: English lowercase board

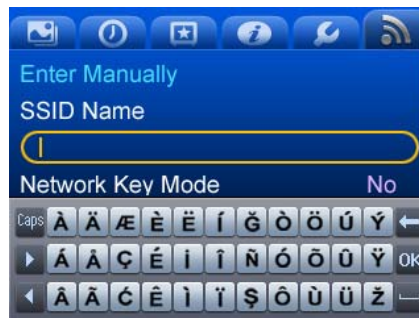
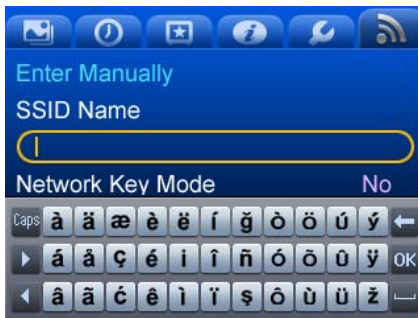
- English soft keyboard



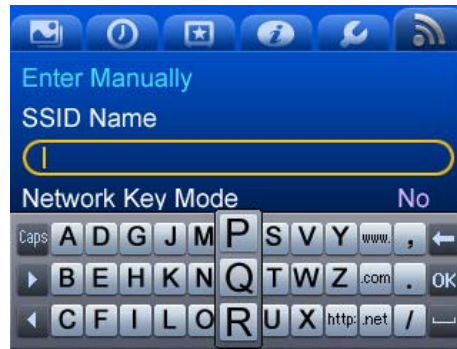
- Number/Symbol soft keyboard



















- Multilanguage soft keyboard



Letters are selected in columns.



- Use  to access the letter at the top (P)
- Use  to access the letter in the middle (Q)
- Use  to access the letter at the bottom (R)
- Touch  to switch between soft keyboard layouts (English, Number & Symbol, and Special characters).
- Touch , , or slide with  to select insert line and enlarge the selected row.
- Touch ,  or  to insert special characters.

| | |
|---|--|
|  | Switch Lowercase/Uppercase or Number/ Symbol |
|  | Move cursor right |
|  | Move cursor left |
|  | Delete a character |
|  | Save and exit |
|  | Spacebar |

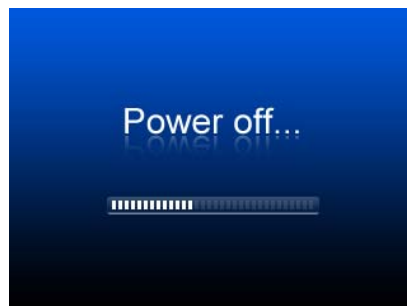
Power on

After you connect the power cable, turn on the power switch. The device will display a welcome screen.



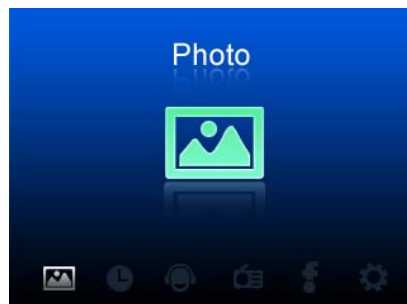
Power off










After you turn off the power switch, the device will show a shut-down bar as it powers off.




Main Menu

After turning on the Cube, the main menu and the following screen will display:








- Touch  to browse through the 6 features displayed on the bottom of the screen: Photo, Organizer, Music, Internet Radio, Web Content, Settings. Touch  or  or slide with  . . .  to go to the previous or next feature.
- Touch  to open your selected feature.
- Touch  or  to adjust the volume.
- Touch  to enter standby mode. Touch any key to exit and return to last view.

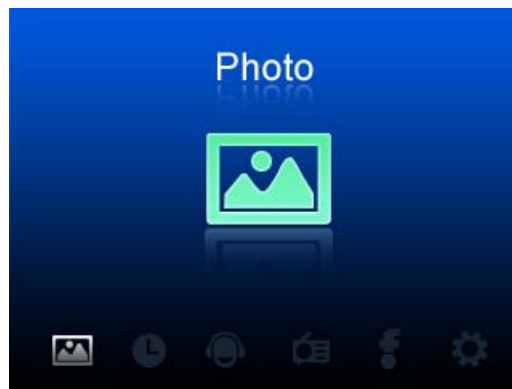
- Touch  to display or close pop-up options menu:


- 1) Start music / Stop radio / Stop music
- 2) Now playing

Options menu operation:



- ◆ Touch  or  to browse options.
- ◆ Touch  or  to go back to options menu or browse sub-options (if any).
- ◆ Touch  to select your desired option.

Photo



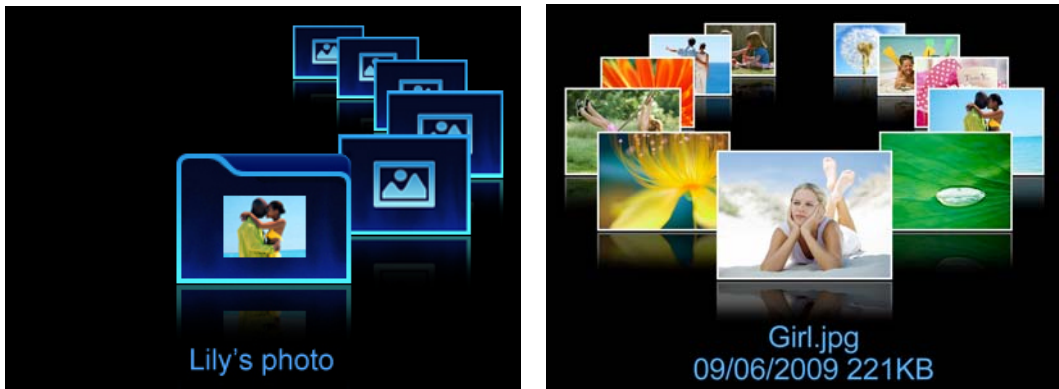
When the Photo icon is highlighted, touch  to use the Photo feature.


- If you have inserted a SD/MMC card, the unit will display two icons: Local and SD. If a device is not attached, the SD icon will not be displayed. You can move between the Local icon and the SD icon

either by touching  or , or by sliding with .















Folder or Thumbnail View







When either of these two icons (Local, SD) is selected you can touch  to open the folder.

To browse pictures by thumbnail you can:





- Touch  or , or slide with  . . .  to change your selection to the Local icon.
- If there are folders within the Local folder, touch  to open the folder.
- If there are pictures in this folder, it will display the thumbnails.
- Display previous picture or next picture with  or  or slide with  . . . .
- Touch  to return to the previous menu.
- When a picture is selected (i.e. magnified in the foreground), touching  will begin a slideshow from current picture.
- Touch  to pop-up or close the options menu (5 items):
 - 1) Start slide show: Show all pictures in the current folder in slideshow mode
 - 2) Copy: Copy current file or folder to internal memory/SD
 - 3) Delete: Delete current file or folder
 - 4) Start music /Stop radio /Stop music
 - 5) Now playing: Go to “now playing” view





During Slideshow or Still view



- Touch  to go back to Thumbnail view.
- Touch  to stop or play slideshow.
- Touch  to pop-up or close options menu (7 items):
 - 1) Start Slide Show
 - 2) Rotate
- Touch  to open rotate view mode -- 2 icons (clockwise and counterclockwise) will appear.




- Touch  to rotate counterclockwise 90°.
- Touch  to rotate clockwise 90°.
- Touch  to go back to Still View.
 - 3) Zoom
- Touch  to enter Zoom View and 2 icons will appear (zoom in/zoom out).

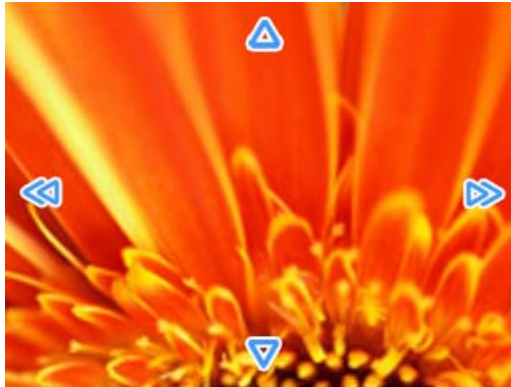


- Touch  to zoom in until zoom is maximized.
- Touch  to zoom out until zoom is minimized.

- Touch  to open movable zoom view.
- Touch  to go back to Still view.

Movable Zoom view:

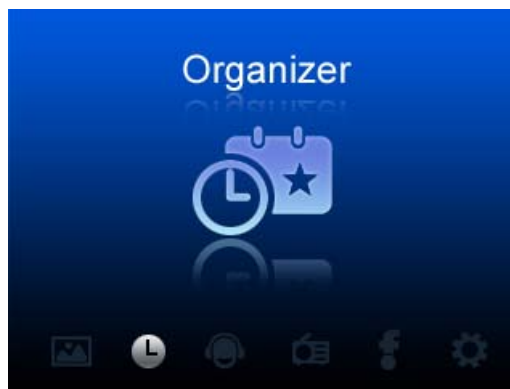
In Zoom view, touch  to open movable view. 4 icons (up/down/left/right) will be displayed.






Remaining options:

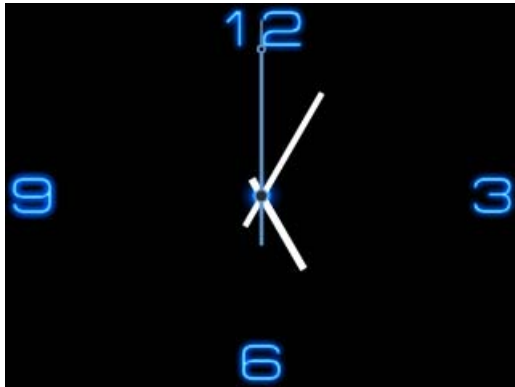
- 4) Copy
- 5) Delete
- 6) Start Music
- 7) Now Playing






Organizer



When Organizer is selected, touch  to open the application. You can switch between clock, alarm or calendar by touching  or  or sliding with .

Clock












- Show the clock in analog or digital mode using the Clock options. The default is digital.
- The alarm icon will display if the alarm is on.
- Touch  to return to the main menu.
- Use  or  or slide with  to switch between clock, alarm, and calendar.
- Touch  to pop-up or close the options menu (3 items):
 - 1) Clock mode: Switch between digital and analog
 - 2) Start music /Stop radio /Stop music
 - 3) Now playing: Return to “now playing” view

Alarm



- Touch  or  or slide with  to switch between clock, alarm, and calendar.
- Touch  to set the alarm on/off.







- Touch  or  to switch ON/OFF.
- Touch  to confirm setting.
- Touch  to pop-up the options menu (6 items):
 - 1) Alarm time:
 - Touch  to edit alarm time.
 - Touch  or  to set desired time from highlighted digit.
 - Touch  or  to select Hour/Minute (24h) or Hour/Minute/AM/PM.

After you set the alarm time, touch  to confirm and return to alarm view.

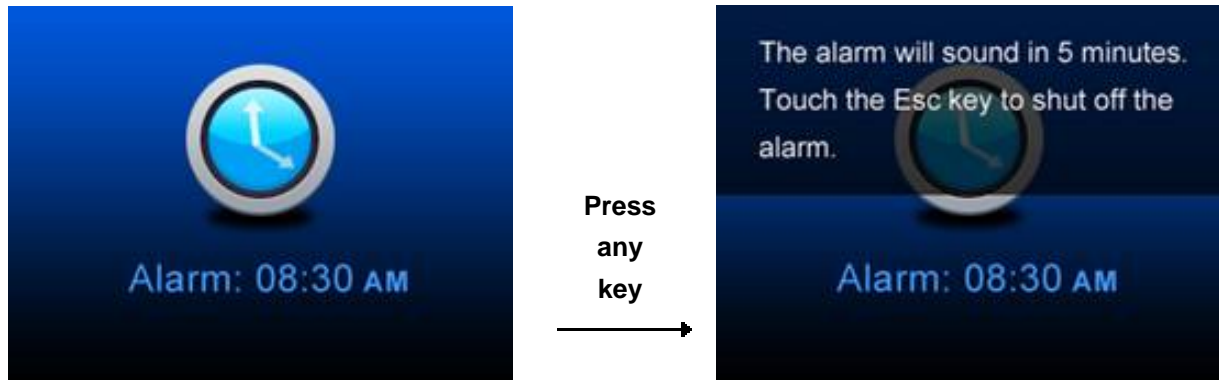
- 2) Alarm mode: Once, Weekday (Monday to Friday), Daily
- 3) Snooze Time: 5 minutes, 10 minutes, 15 minutes
- 4) Alarm tone:




- This option displays the current alarm tone name. Touch  or  to select "YES" or "NO" and touch  to confirm.
- Select "NO" to cancel change.
- If you select "YES", the device will go to Music mode, and then you can set the desired music as the alarm tone. (Refer to the option "Use as alarm tone" in Music to set alarm tone.)
- Once the alarm tone is set, press  twice to return to the alarm setting view.

- 5) Start music /Stop radio /Stop music
- 6) Now playing


Alarm activated view



- The alarm is in effect in all device modes.
- During the alarm sound, touch any key to switch to Snooze mode (the alarm will repeat at 5/10/15 minute intervals).
- Touch  to shut off the alarm. Touch any other key or wait 10 seconds to close prompt.
- The alarm sound will last 1 minute and repeat 4 times if the alarm is on.









Calendar



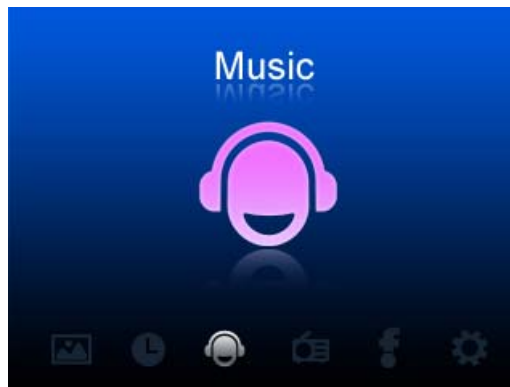
- The current day is highlighted in blue.
- Touch  to open navigation view.


Calendar navigation






- Touch  or  to highlight year or month.
- Touch  or  or slide with  ...  to change year or month.
- Touch  to return to calendar view.
- Touch  to display pop-up options menu, (2 items):
 - 1) Start music /Stop radio /Stop music
 - 2) Now playing

Music




- When Music is selected, touch  to open the Music mode.
- If you have inserted a SD/MMC card, the screen will display two icons: Local and SD. If the device is not attached, the SD icon will not be shown.

- You can move between the Local or SD icon by touching  or , or by sliding with .















List View




When one of the folders (Local or SD) is selected, touch  to display the list view of the music in the folder.

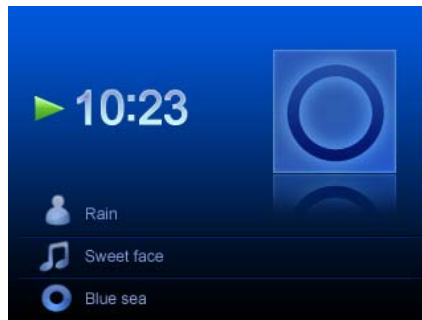
To play music, in the Local folder, for example:










- Select the Local icon by touching  or , or by sliding with .
- If there are folders within the Local folder, touch  to show the song list of the selected folder.
- Touch  or  to select the previous or next item.
- Touch  or  or slide with  to page up or down the screen.
- Touch  to play the highlighted song.
- Touch  to return to previous menu.

- Touch  to display or close pop-up options menu (5 items):
 - 1) Delete
 - 2) Copy
 - 3) Use as Alarm tone: Use current song as alarm tone
 - 4) Start music /Stop radio /Stop music
 - 5) Now playing

Play View


When a song is selected, touch  to play it.

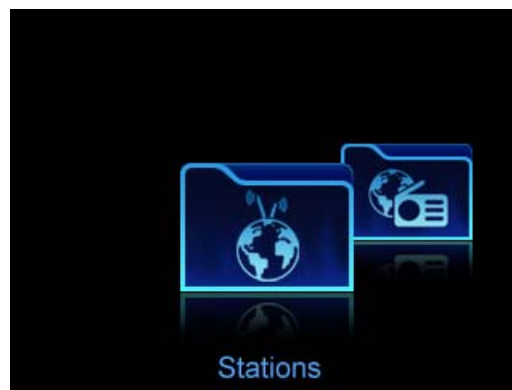




- Touch and hold  or  to fast forward or rewind.
- Touch  or  to play previous or next song.
- Touch  or  to adjust volume.
- Touch  to return to list view.
- Touch  to play or pause a song.
- Touch  to display or close pop-up options menu (6 items):
 - 1) Stop music & return
 - 2) Copy
 - 3) Use as alarm tone
 - 4) Play mode: Repeat all / Repeat one / Shuffle

Internet Radio



- When Internet Radio is selected, touch  to enter Internet Radio mode.





You can move between the stations or more folders either by touching  or , or by sliding with






- Touch  to open a list view of folders or stations.

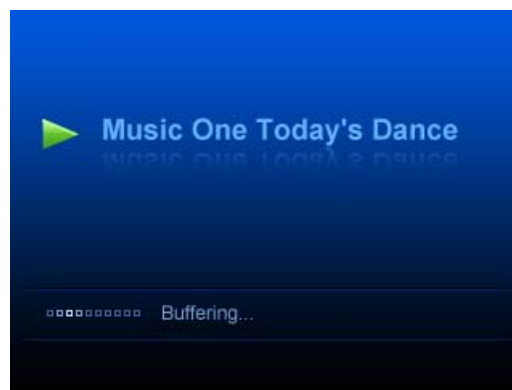
List View










- Touch  or  to select the previous or next item.
- Touch  or , or slide with  to page up or down the screen.




- Touch  to play the highlighted station and open play view.
- Touch  to return to previous menu.
- Touch  to display or close pop-up options menu (4 items):
 - 1) Add to Favorites: Add current highlighted station to My Favorites
 - 2) Search stations: Enter the station name to list matching stations
 - 3) Start music /Stop radio/Stop music
 - 4) Now playing


Play view





- Touch  to play or pause.
- Touch  or  to select the previous or next station.
- Touch  or  to adjust the volume.
- Touch  to return to list view.
- Touch  to display or close pop-up options menu (2 items):
 - 1) Add to Favorites: Add the current highlighted station to My Favorites
 - 2) Stop radio & return: Stop the radio and return to list view, highlight current station

My Favorites

You can select the "More" either by touching  or  or sliding with .

Then touch  to open the "More". There are 5 folders in the "More" list: Favorites, Recent Launches, My Added Stations, New Stations and Most Popular Stations.

- Touch  to display or close pop-up options menu (4 items):
 - 1) Delete: Delete currently highlighted station from Favorites
 - 2) Search Stations
 - 3) Start music /Stop radio/Stop music
 - 4) Now playing
- When the My Added Stations prompt "No Added Stations", touch  to display or close pop-up options menu (3 items):
 - 1) Start music/ Stop radio/ Stop radio
 - 2) Search Stations
 - 3) Now playing

User-defined Stations

- Access the website <http://intouch.vtuner.com>
- Input the MAC address, you can find it in Settings>Information



Home Language:

intouch™

INTOUCH INTERNET RADIO TUNING SERVICE

MEMBER LOGIN

Email Address:

Password:

[Forgot Your Password?](#)

Sign in with your MAC Address From the Intouch internet device

Please enter the MAC Address for your Intouch internet device ([more info about the MAC Address](#)):

MAC Address

- When you log in, you will see the page below, which contains more detailed information about how to add stations.

My Favourite Groups

You can add your Favourite Stations here.
 To add a Favourite Station, first use Browse or Search for Stations to find a station, and then click the "Add" icon .

My Added Stations

You can add your own stations here.
 If you have found a station that is not in our list, you can add it yourself.

Search

Stations Podcasts

Browse by Format, Location or Language

| | | |
|---|---|---|
| Browse Stations by Format | Browse Stations by Location | Browse Stations by Language |
| Browse Podcasts by Format | Browse Podcasts by Location | |

Music

| | | |
|-----------------------------------|--------------------------------|----------------------------------|
| Alternative (262) | Folk (89) | Show Tunes (4) |
| Ambient (65) | Gospel (94) | Smooth Jazz (73) |
| Big Band (12) | Hard Rock (73) | Soft Rock (97) |
| Blues (13) | Hip Hop (215) | Soundtracks (25) |

| | | | | |
|--|---|---------------|-------------------|----------|
| | 101.ru The Beatles | Internet Only | Classic Rock | WMA 130K |
| | 181 FM Lite 80s | Internet Only | Classic Rock | MP3 128K |
| | 181 FM The Eagle | Internet Only | Classic Rock | MP3 128K |
| | Add to Favourite Stations radio | Internet Only | Rock/Classic Rock | MP3 96K |
| | 4 Ever Floyd | Internet Only | Classic Rock | MP3 128K |
| | 4U Classic Rock | Internet Only | Classic Rock | WMA 50K |
| | 9412 The Rock Station | Internet Only | Classic Rock | MP3 32K |
| | Absolute Radio Classic Rock | Internet Only | Classic Rock | MP3 128K |
| | AccuRadio - Classic Rock Nights | Internet Only | Classic Rock | MP3 64K |
| | AccuRadio - Classic Rocktopia | Internet Only | Classic Rock | MP3 64K |
| | All Southern Rock | Internet Only | Classic Rock | MP3 128K |

- You need to create an account before you can use this feature.

Create Account Login

Create a Login account to add Favourite Stations to your
Intouch internet device with MAC Address : 00096EAF6D08

Type in your Email Address, then enter in your Password twice to verify accuracy, click the register link to continue.
Please keep track of your password since it will be used every time you log in to your account.

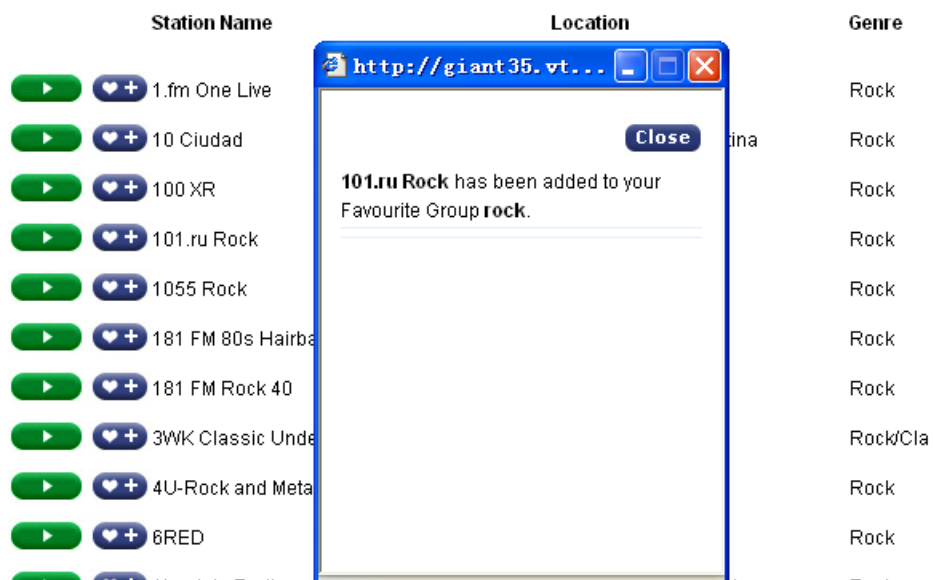
E-Mail Address:

Password: Must be at least 6 characters

Enter Password Again:

Receive program updates and special offers


- You can add stations after you complete your registration.



You can enter "My Added Stations" to play desired Radio channel after adding successfully..

Web Content



- When Web Content is selected, touch  to open the FrameChannel feature. You need to create a FrameChannel account online before using this feature.
- FrameChannel provides access to a Photo channel, an RSS channel, a Weather channel, a User channel and other web content.

FrameChannel Activation



- 1) Access <http://intouch.framechannel.com> from your PC.
- 2) Click **Create an account**.
- 3) Enter the Activation Code displayed on the screen.
- 4) Sign up for a FrameChannel account.

Step 1 - Activate your frame

Enter the activation code displayed on your wireless frame.

Enter the activation code displayed on Frame

Code:

Quick Tip: Your activation code will be displayed on your frame once it is connected to your wireless router and you have selected 'Internet Content' from the main menu on the frame.

For help in setting up your frame, read our [Quick Start Guide here](#), or watch the video to the right.

[Skip this step](#) [Save & Continue](#)

Step 2 - Account information

Step 3 - Where's your frame?

Step 4 - Do you have a photo sharing account?

FrameChannel

Once your account is active, you can enjoy FrameChannel on your Cube.



- Touch  ,  or slide with  . . .  to select the desired content.
- Touch  to play the contents.

Thumbnail

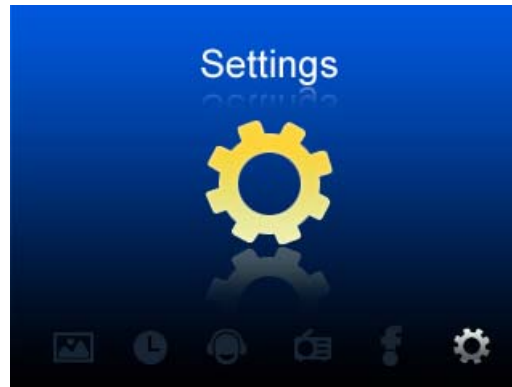







This works the same as the Photo mode option described previously.

Slide Show/Still view

This works the same as the Photo mode option described previously.








Settings



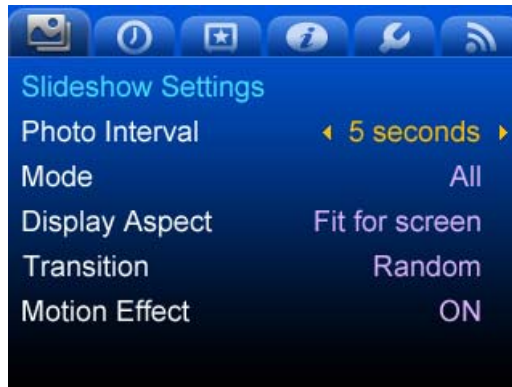
- When Settings is selected, Touch  to open.
- When the Tab icon is selected, touch  or  or slide with  . . .  to switch settings.


When the Tab icon is selected:



- Touch  or  to switch between tab items.
- Touch  to return to the main menu.
- Touch ,  or slide with  . . .  to switch between settings.



When a slideshow setting option is selected:



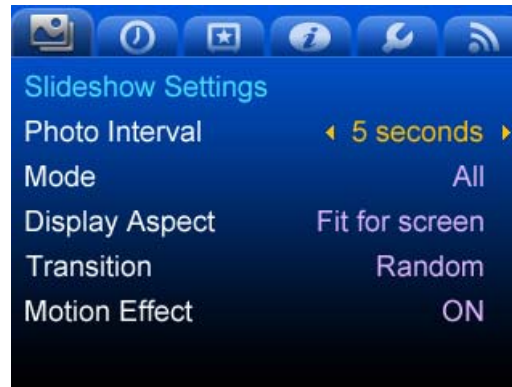
- Touch  or  to switch between tab items. Touch  to select the current Tab.
- Touch  ,  or slide with  to switch your selection.

When  is selected:



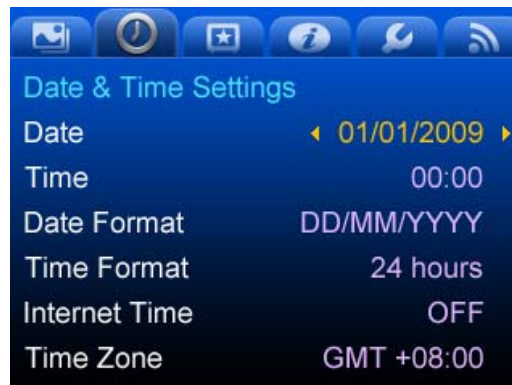
- Touch  to select the current Tab.
- Touch  to confirm your selection.

Slideshow Settings










- Photo Interval: Time between slides is displayed .
- Mode: Folder/All
- Display aspect: Original, Fit to screen
 - ◆ Fit to screen:
 - When the image Width/Height < 1.3, the device zooms the picture until it reaches the closest screen border. The picture is not cropped.
 - When Width/Height >1.3, the device zooms the picture according to the proportion of its width and height, thus eliminating any black border around the image. This will crop the picture if its width or height exceeds the screen border.
- Transitions: Slide Show transition mode
- Motion Effect: On/off effect of photo enlargement and movement

Setting the Date & Time










Setting the Date

- Touch  to edit. Touch  or  to modify date.
- Touch  or  to highlight Year, Month, or Day. Touch  to save or  to exit without saving.



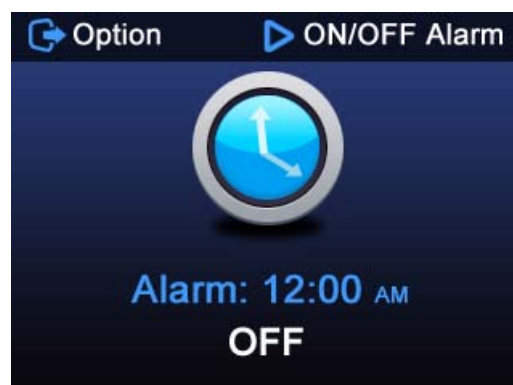
Setting the Time

- Touch  to edit. Touch  or  to modify time.
- Touch  or  to highlight Hour, Minute or Hour, Minute, AM/PM.
- Touch  to save or  to exit without saving.

Effect Settings



- Information bar: Shows settings icons and closes automatically after 3 seconds.



Information



Information view:

- 1) SW Version: provided by manufacturer
- 2) MAC Address: provided by manufacturer
- 3) Used Memory/Free memory/Total memory: MB/KB(<1MB)

Main Settings

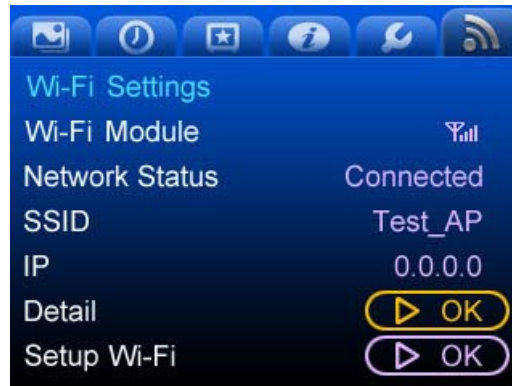



- Language options: English and French.
- Auto Standby Timer: Set the timeout duration to enter standby mode.
- Standby mode: Set to display one of the following in Standby mode: Clock, Calendar, Slide show, Slide show with clock, Slide show with date & time, Web Content, Turn off LCD (screen dark).
- Auto Dim Timer: Set the timeout duration to dim LCD display.
- Reset to defaults: Reset all of settings to defaults, including settings, alarm settings, music play mode, and clock mode.
- Check for update: Check for new version and update of software.

Wi-Fi Settings

Main page:


Main page: Shows Wi-Fi status only.




- Touch  to display detail, if applicable.
Show Wi-Fi module/Network status/SSID/IP/DHCP status/Subnet mask/Default gateway/DNS server.

Detail Page






- Touch  to start Wi-Fi setup if applicable.



- Auto search: List all the available Wi-Fi networks. Touch  to select. Enter Key if applicable. Save and return to main page to connect.
- Enter manually: Enter SSID name/network mode/key. Save and return to main page to connect.
- Delete connection: Delete current connected network.
- Advanced Setting: Configure DHCP. Default: ON.

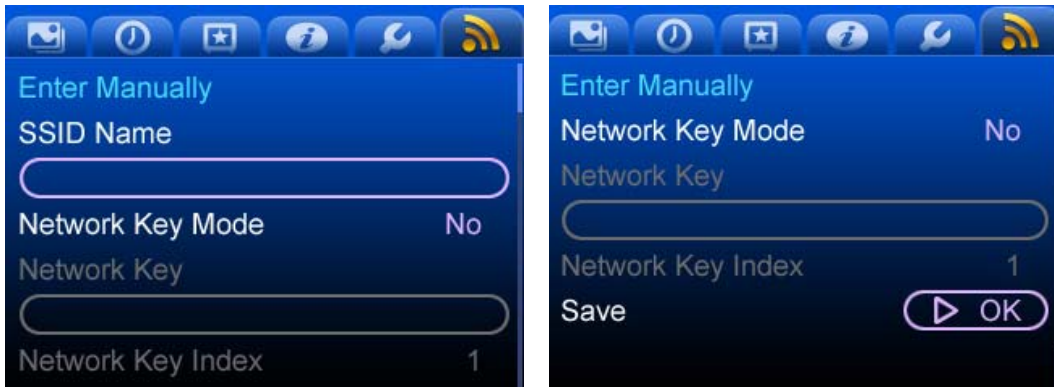
Auto Search Setting Page










- Touch  or  to select the desired network. Touch  to connect to the selected network.
- A screen will display to prompt you to input the network key.
- Use the keyboard to enter your network key. (This step will be skipped if you selected a connection to an unsecured wireless network.)




Manual Wi-Fi Settings Page



- Touch  to open SSID name when applicable.
- Touch , , or  to select Network key mode when applicable.
- Touch  to enter Network key when applicable.
- Touch  to save when save button is present and return to main page.
- Touch  to return to Setup Wi-Fi page.




Delete Connection

- Selected "Delete Connection", touch  to delete current connection.


DHCP page

- Selected "Advanced Settings", touch  to set DHCP.



- Touch , , or  to select DHCP mode when applicable.

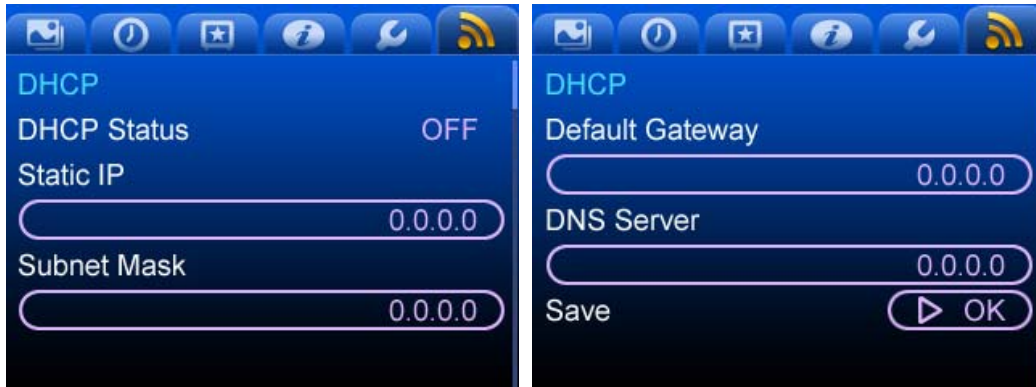
DHCP ON




- Touch  to save when the save button is present and return to main page.

DHCP OFF


- Touch  to save when the save button is present and return to DHCP-No page.

DHCP-No page



- Touch  to open Static IP/Subnet mask/Default Gateway/DNS Server when applicable.
- Touch  to save when the save button is present and return to main page.
- Touch  to return to the DHCP page.

Options

- Touch  to display or close pop-up options menu, (2 items):
 - 1) Start music/Stop radio/Stop music
 - 2) Now playing

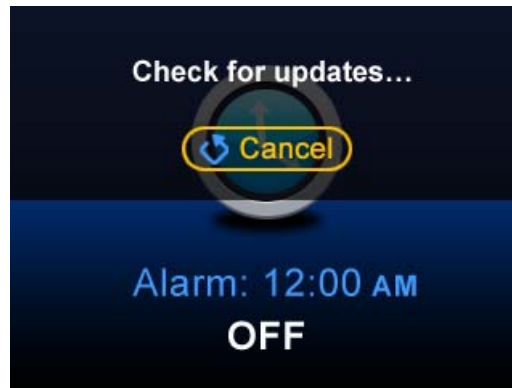
Other


General Information: Prompts/USB flash disk (“USB slave”) mode

Message Prompt

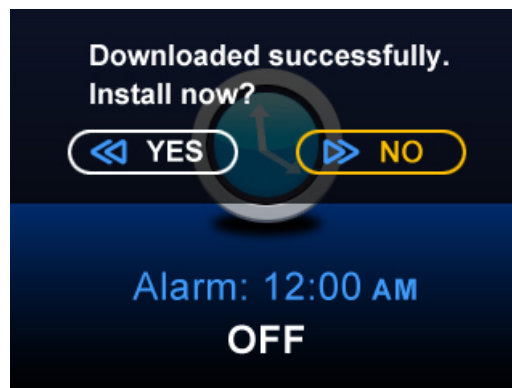
Prompt Types: Processing prompt, Choose prompt, Information prompt.




Processing prompt



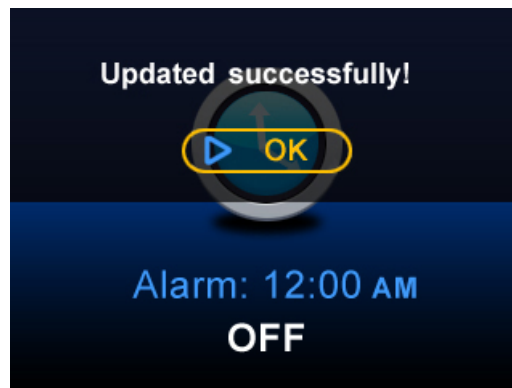
- Touch  to cancel current process and close prompt.


Choose prompt



- Use  or  to select “YES”/”NO”. Touch  to confirm selection.
- Select “YES” to, e.g. install.
- Select “NO” to cancel. Default highlights the “NO” button.

Information prompt



- Touch  to close current prompt.
- The prompt closes in 3 seconds if there is no action.

USB slave mode

Mass storage: The Cube may be used as a USB Flash Disk for another device.

When connecting the Cube to a PC's USB port, stop any running application (e.g., stop music, radio, slideshow, or alarm). The device will display the phrase "USB data transfer mode activated. The device is temporarily suspended."



Warranty

What does this warranty cover?

Giant International Ltd. warrants that the Intouch-branded products it manufactures ("Cubes"), and the Intouch-branded or certified accessories sold for use with these Cubes ("Accessories") are free from defects in materials and workmanship under normal usage for the period(s) outlined below. This limited warranty is the customer's exclusive remedy, and applies to new Intouch-branded Products and Accessories purchased by customers in the United States which are accompanied by this written warranty. Warranty durations are as follows: Product: One (1) year from the date of purchase by the first customer purchaser of the product unless otherwise provided for below. This excludes the battery. Accessories and batteries: Ninety (90) days from the date of purchase by the first consumer purchaser of the product. Products and Accessories that are repaired or replaced: The balance of the original warranty or ninety (90) days from the date returned to the customer, whichever is longer.

Who is covered?

This warranty extends only to the first customer purchaser of the product. This warranty is not transferable.

Exclusions

Normal wear and tear. Periodic maintenance, repair and replacement of parts due to normal wear and tear are excluded from coverage.

Batteries. Only batteries whose fully charged capacity falls below 80% of their rated capacity and batteries that leak are covered by this limited warranty.

Abuse and misuse. Defects or damage that results from: (a) improper operation, storage, misuse or abuse, accident or neglect, such as physical damage (cracks, scratches, etc.) to the surface of the product resulting from misuse; (b) contact with liquid, water, rain, extreme humidity or heavy perspiration, sand, dirt or the like, extreme heat, or food; (c) use of the Product or Accessory to abnormal usage or conditions; or (d) other acts which are not the fault of Giant International Ltd. are excluded from coverage.

Use of Non-Intouch branded products and accessories. Defects or damage that result from the use of Non-Intouch branded or certified products, accessories, software or other peripheral equipment are excluded from coverage.

Unauthorized service or modification. Defects or damages resulting from service, testing, adjustment, installation, maintenance, alteration, or modification in any way by someone other than Giant International Ltd. or its authorized distributors, are excluded from coverage.

Altered products. Products or accessories with (a) serial numbers or date tags that have been removed, altered or obliterated; (b) broken seals that show evidence of tampering; (c) mismatched board serial numbers; or (d) nonconforming or non-Intouch branded housings, or parts, are excluded from coverage.

Communication services. Defects, damages, or the failure of Products or Accessories due to any communication service or signal you may subscribe to or use with the Products or Accessories is excluded from coverage.

What other limitations are there?

Any implied warranties, including without limitation the implied warranties of merchantability and fitness for a particular purpose, shall be limited to the duration of this limited warranty, otherwise the repair, replacement, or refund as provided under this express limited warranty is the exclusive remedy of the customer, and is provided in lieu of all other warranties, express or implied. In no event shall Giant International Ltd. be liable, whether in contract or tort (including negligence) for damages in excess of the purchase price of the product or consequential damages of any kind, or loss of revenue or profits, loss of business, loss of information or other financial loss arising out of or in connection with the ability or inability to use the products or accessories to the full extent these damages may be disclaimed by law. Some states and jurisdictions do not allow the limitation or exclusion of incidental or consequential damages, or limitation on the length of an implied warranty, so the above limitation or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state or from one jurisdiction to another.

How to obtain warranty service or other information.

Contact Giant International Ltd. at 1-800-860-4530 or e-mail intouch@callcenter.com

To obtain service, you must include; (a) a copy of your receipt, bill of sale or other comparable proof of purchase; (b) a written description of the problem; (c) the name of your retailer, if applicable; and, most importantly; (d) your address and telephone number.

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Technical Support

Customers may contact Intouch Customer Service by phone.

United States (Hours of Operation: M-F 9 a.m. – 8 p.m. EST)

Consumers and Dealers call 1-800-860-4530 or e-mail: intouch@callcenter.com