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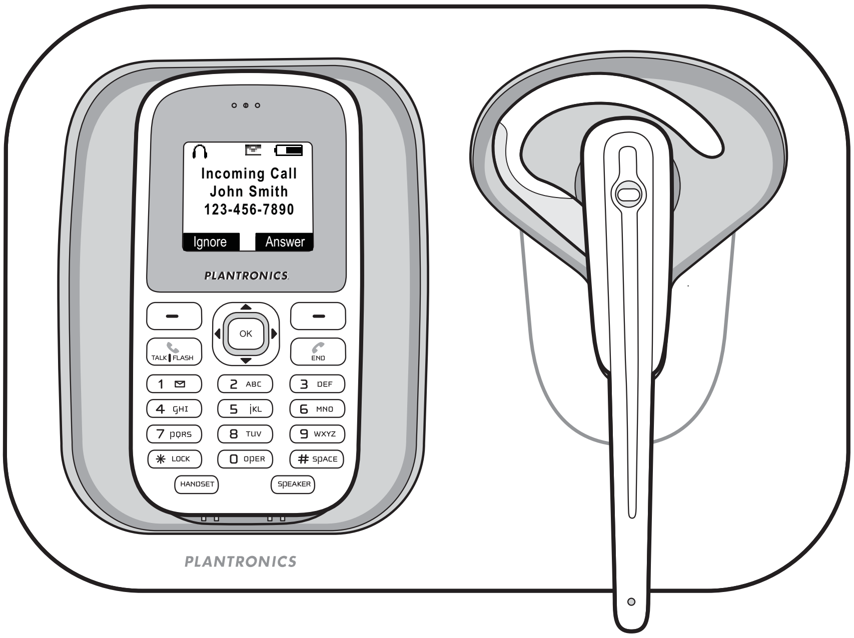
PLANTRONICS
SOUND INNOVATION™

Calisto™

Home phone with multi-function *Bluetooth*® headset


Incoming Call
John Smith
123-456-7890
Ignore
Answer
PLANTRONICS
OK
TALK FLASH
END
1
2 ABC
3 DEF
4 GHI
5 JKL
6 MNO
7 PQRS
8 TUV
9 WXYZ
LOCK
0 OPER
# SPACE
HANDSET
SPEAKER
PLANTRONICS

User Guide

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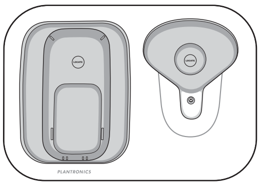
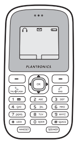
Contents

When you open the package, the battery, cables, and adapter can be found in the compartment beneath the Calisto charging base.

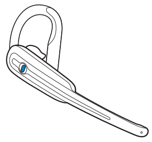
Product & Accessories



Charging base



Handset/Phone



Headset

Handset/Phone battery

Handset/Phone battery door

AC power adapter

Telephone cord

Splitter cable

(to use your phone jack with more than one phone)

Documentation

QuickStart Guide

QuickTips
(stored under base)

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Safety Information

IMPORTANT SAFETY AND OPERATIONAL INFORMATION

Please read the following safety and operational instructions before using your Bluetooth® headset. Please keep these instructions for your reference. When using your Bluetooth headset, these basic safety precautions and warnings should be followed to reduce the risk of fire, electric shock, injury to persons and damage to property.

This symbol ⚠ identifies and alerts the user to the presence of important safety warnings.

⚠ WARNINGS

- CHILDREN. Never allow children to play with the product—small parts may be a choking hazard.
- Check local laws regarding use of a mobile phone and headset while driving.
- If you use the headset while driving, ensure your attention and focus remain on driving safely.
- Observe all signs that require an electrical device or RF radio product to be switched off in designated areas, such as hospitals, blasting areas, potentially explosive atmospheres, and aircraft.
- On aircraft, obey the airline regulations for use of wireless equipment.
- To reduce the risk of electric shock, explosion or fire use only the supplied charger or Class 2 AC adapter to charge the headset. Ensure that the voltage rating (e.g. 120v, 60 Hz) corresponds to the power supply you intend to use.
- Do not disassemble the AC adapter as this may expose you to dangerous voltages or other risks. Incorrect reassembly can cause electric shock or fire when the product is subsequently used.
- Do not insert anything into the product because this may cause damage to the internal components or cause injury to you.
- Avoid contact with liquids. Do not locate this product near water, for example, near a bathtub, or sink, in a wet basement, or near a swimming pool.
- Discontinue use of product and contact Plantronics if the product overheats, has a damaged cord or plug, if the product has been dropped or damaged, or if the product has come into contact with liquids.
- This product should never be placed over or near a heat register and should not be placed in a built-in installation unless proper ventilation is provided.
- Exposure to high volume sound levels may damage your hearing. Although there is no single volume setting that is appropriate for everyone, you should always use your headset or headphones with the volume set at moderate levels and avoid prolonged exposure to high volume sound levels. The louder the volume, the less time is required before your hearing could be affected. You may experience different sound levels when using your headset or headphones with different devices. The device you use and its settings affect the level of sound you hear. If you experience hearing discomfort, you should stop listening to the device through your headset or headphones. To protect your hearing, some hearing experts suggest that you:

1. Set the volume control in a low position before putting the headset or headphones on your ears.
2. Limit the amount of time you use headsets or headphones at high volume.
3. Avoid turning up the volume to block out noisy surroundings.
4. Turn the volume down if the sound from the headset or headphones prevents you from hearing people speaking near you.

See www.plantronics.com/healthandsafety for more information on headsets and hearing.

⚠ BATTERY WARNINGS

To reduce the risk of fire or injury to persons, read and follow these instructions.

- Charge the headset according to the instructions supplied with the unit.
- Do not expose the battery to high temperatures.
- Do not puncture or otherwise damage the battery. The cell contains corrosive materials which may damage eyes and skin and may be toxic if swallowed.
- Do not short-circuit the battery, as this may result in a sudden rise in temperature.
- Do not incinerate the battery.
- Never put batteries in mouth. If swallowed, contact your physician or local poison control center.
- Dispose or recycle the battery according to local and regional regulatory requirements.

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Safety Information

When using your telephone equipment, basic safety precautions should always be followed to reduce the risk of fire, electric shock and injury to persons, including the following:

1. Avoid using a telephone (other than a cordless type) during an electrical storm. There may be a remote risk of electric shock from lightning.

2. Do not use the telephone to report a gas leak in the vicinity of the leak.

3. Plug the adaptor to the socket-outlet that near the equipment and shall be easily accessible.

4. CAUTION
   Risk of explosion if battery is replaced by an incorrect type.
   Dispose of used batteries according to the instructions.
   Use only with Calisto Battery Pack (Plantronics Part #76335-01)

SAVE THESE INSTRUCTIONS

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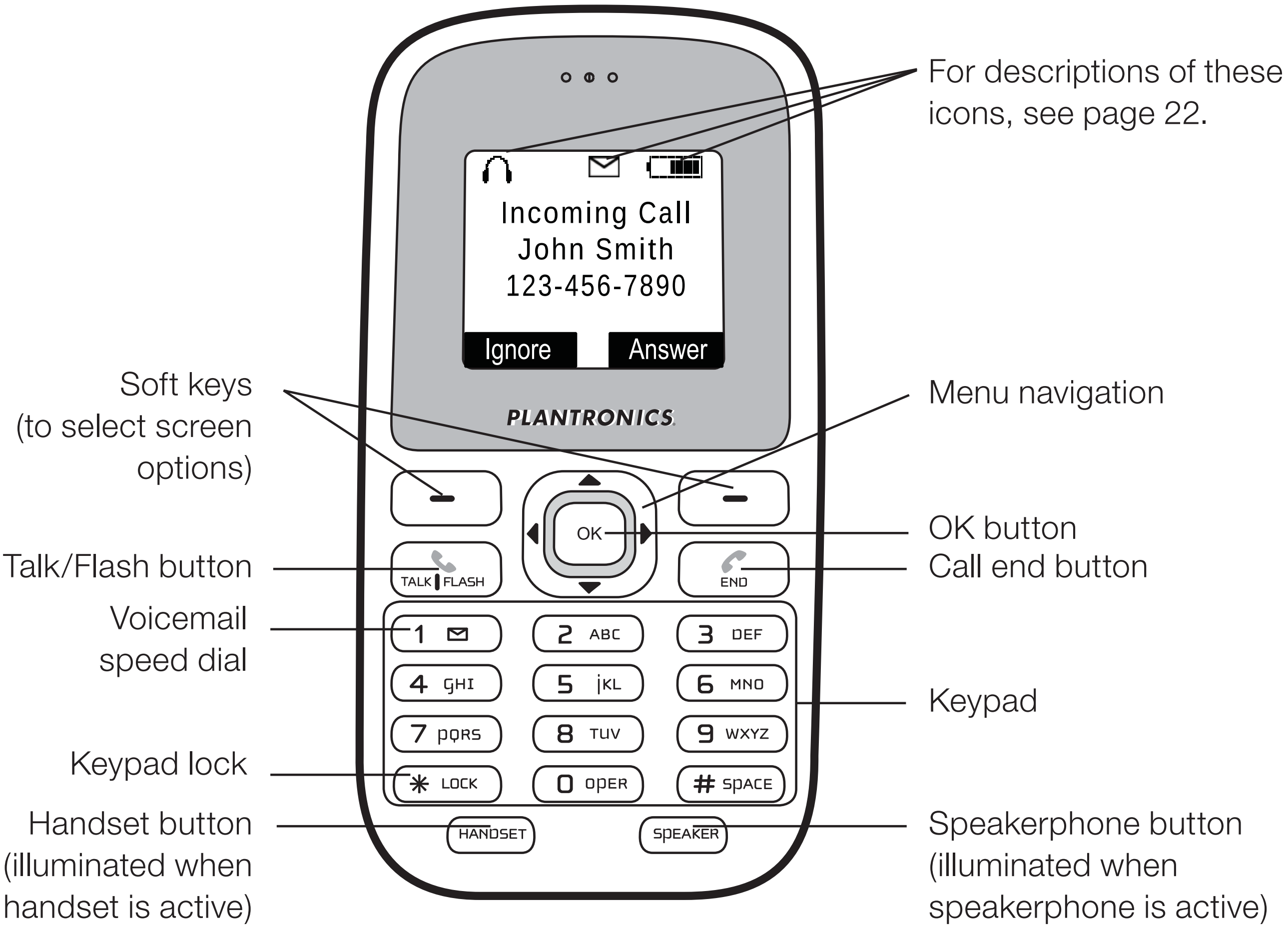
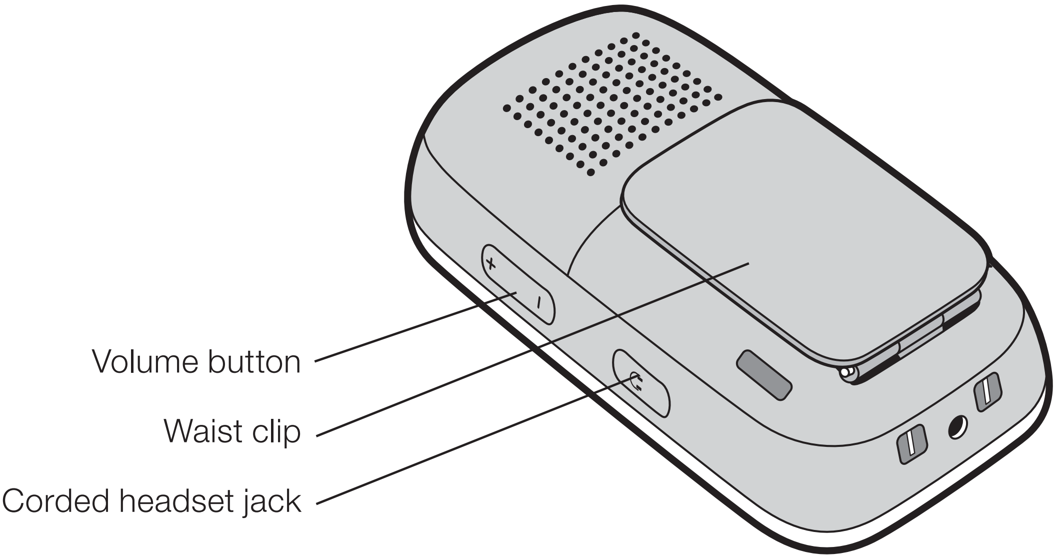
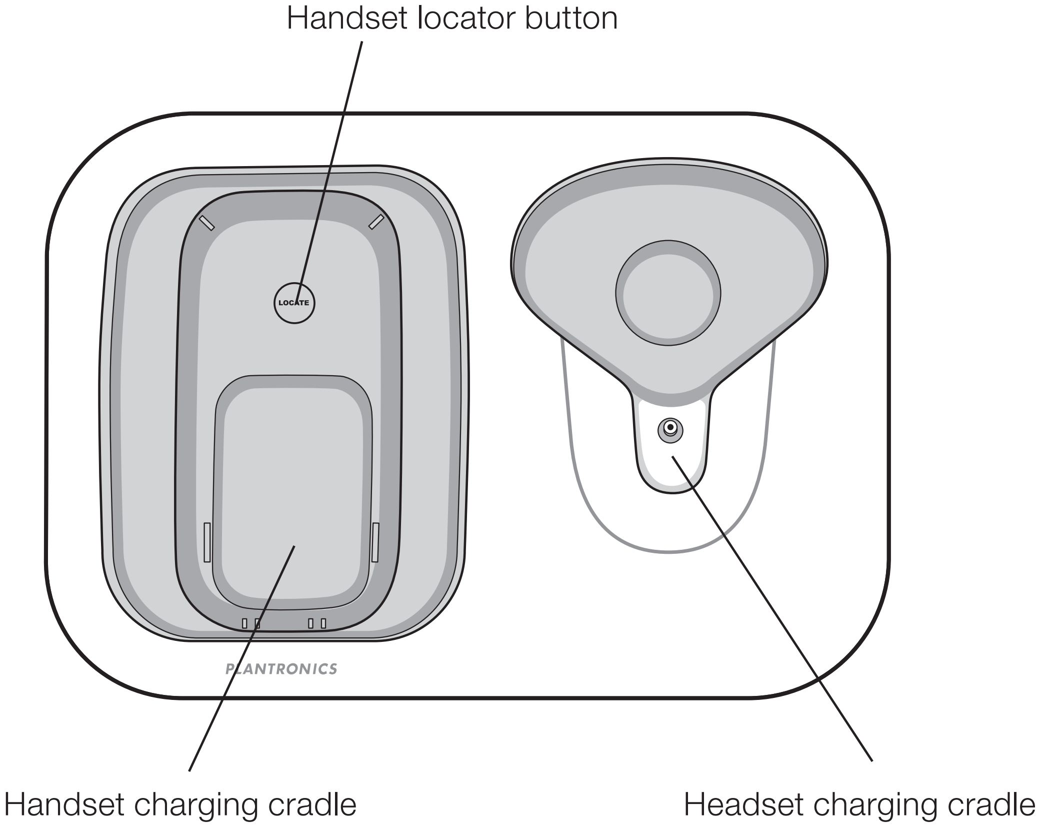
Components

HANDSET

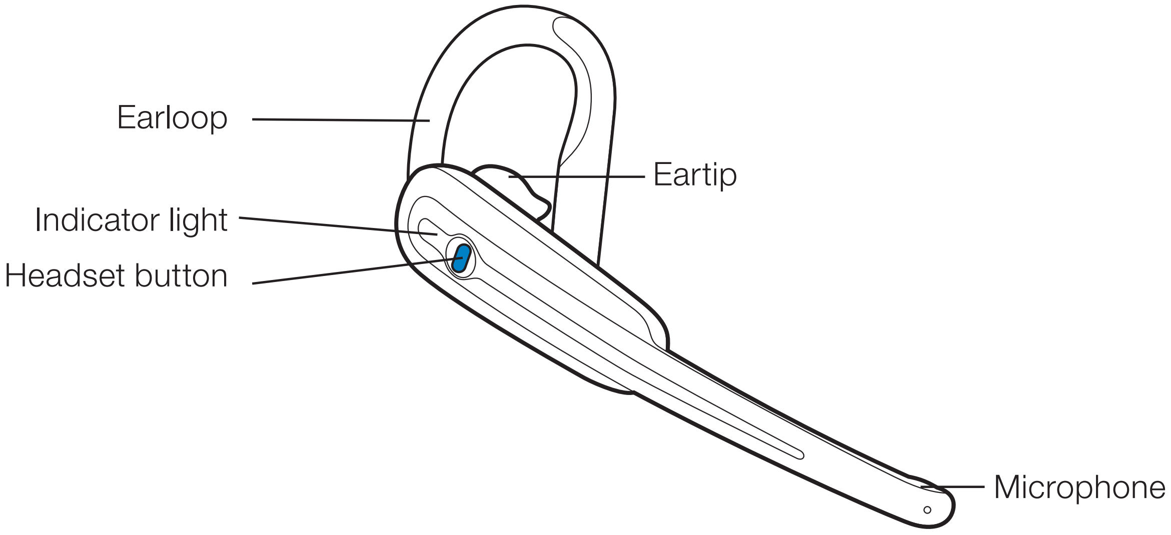

For descriptions of these icons, see page 22.
Incoming Call
John Smith
123-456-7890
Ignore
Answer
PLANTRONICS
Soft keys (to select screen options)
Menu navigation
OK
OK button
Call end button
Talk/Flash button
TALK FLASH
END
Voicemail speed dial
1
2 ABC
3 DEF
4 GHI
5 JKL
6 MNO
7 PQRS
8 TUV
9 WXYZ
LOCK
0 OPER
# SPACE
Keypad
Keypad lock
HANDSET
SPEAKER
Handset button (illuminated when handset is active)
Speakerphone button (illuminated when speakerphone is active)


Volume button
Waist clip
Corded headset jack

CHARGING BASE


Handset locator button
LOCATE
PLANTRONICS
Handset charging cradle
Headset charging cradle

HEADSET


Earloop
Eartip
Indicator light
Headset button
Microphone

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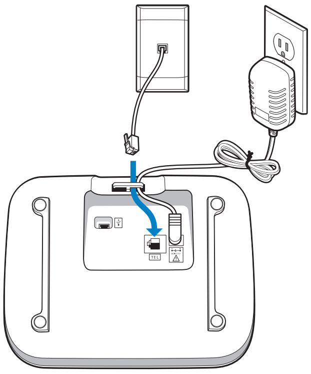
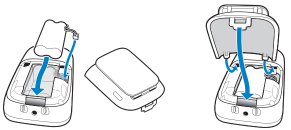
Setup

For complete setup instructions, see the QuickStart Guide.

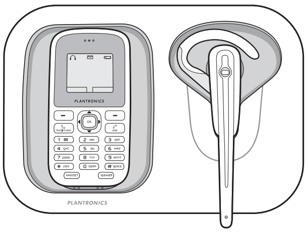
1. Connect the charging base and the cables.
2. Install the handset battery.
3. Charge the headset and handset.



Step 1



Step 2



Step 3

Handset: Charge for up to 16 hours before first use. When fully charged, screen displays "Charging Done."

Headset: Charge for at least 3 hours before first use.

TIP: Place handset and headset in cradle regularly to keep charged, or when the battery icon on the screen indicates a low charge 🔋. The headset beeps every 30 seconds when the battery is low. The handset screen displays "Charging Done" when fully charged. The headset indicator light glows solid blue when the headset is in the charging cradle and is fully charged.

Wearing the headset and handset

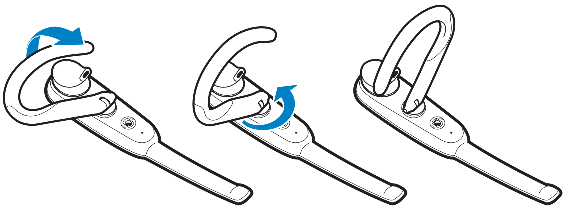


Figure 1

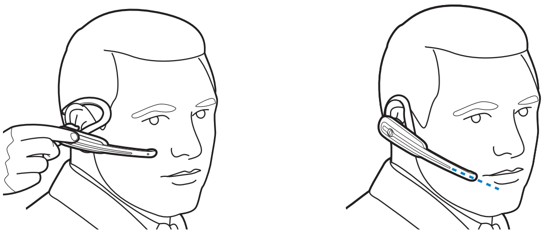


Figure 2

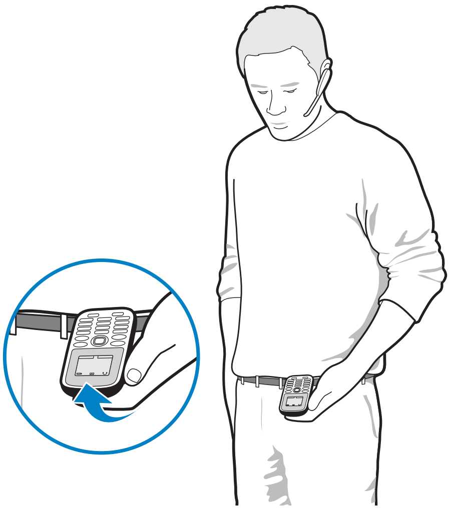


Figure 3

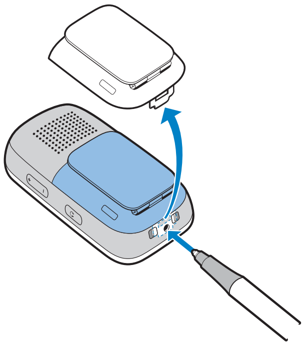
Headset: You can wear the headset on either ear. Flip the earloop to the side and twist to position it over your left or right ear (Figure 1). Point the microphone toward your mouth (Figure 2).

Handset: Slide the waist clip onto your belt or your waistband. Handset is worn upside-down so you can lift it and view the display.

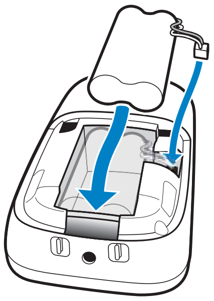
Changing the battery

If your handset battery does not keep a charge, you can replace the battery.

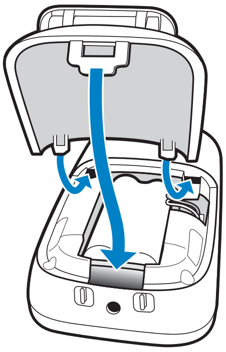
1. Using the tip of a pen, press the notch at the bottom of the handset battery cover to remove the cover.



2. Remove the old battery from the compartment.
3. Place the new battery into battery compartment.



4. Plug the battery pack connector into the white jack inside the compartment.
5. Slide the battery cover onto the handset and place the handset onto the base to charge it.



6. Charge the new battery for up to 16 hours before using it the first time.

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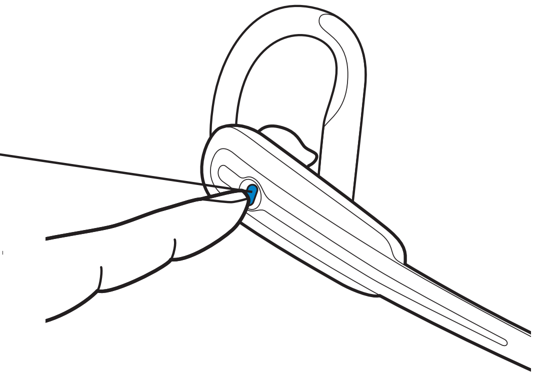
☞ Powering the Headset On and Off

You must turn on the headset before first use and anytime after it has been powered off.

Powering your headset on



Press and hold for 2 seconds until the indicator light flashes blue every 10 seconds or you hear 4 ascending beeps

Powering your headset off

Press and hold the **Headset** ⊖ button for 4 seconds until the indicator light flashes red for 4 seconds or you hear 4 descending beeps.

TIP: It is not necessary to power off your headset between uses. When you are not using your headset, you can simply store it on the charging base. However, you may want to power off your headset if you are using it away from home and want to save battery power.

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Using Your Headset with Your Handset

⚠ **TIP:** When using your handset and headset, the headset must be within 33 feet of the handset, and the handset must be within 300 feet of the charging base.

Placing calls

To call using:	**Do the following:**
Handset	Dial the number and press **Talk/Flash** (TALK FLASH). **TIP:** You can also press **Talk/Flash** first and then dial the number.
Speakerphone	Press **Speakerphone** (SPEAKER) and dial the number.
Headset	1. Dial the number on handset. 2. Press the **Headset** ⊖ button for 1 second. **TIP:** When you're on a call using the headset, an icon 🎧 appears on the handset screen.

Receiving calls

To answer a call using:	**Do the following:**
Handset	Press **Talk/Flash** (TALK FLASH).
Speakerphone	Press **Speakerphone** (SPEAKER).
Headset	Press the **Headset** ⊖ button for 1 second.

TIP: To answer a second incoming call, see "Receiving a second incoming call" on page 18 .

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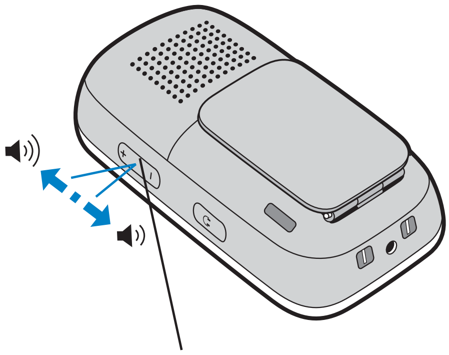
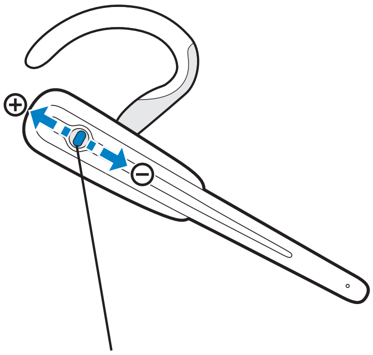
Adjusting call volume

Handset



Press up or down to adjust call volume when you are using your handset, speakerphone, or headset.

Headset



Press up (towards the indicator light) or down (towards the microphone) to adjust call volume when you are using your headset.

TIP: Do not press the button inwards to adjust volume.

TIP: For your comfort and health, always listen to calls at a moderate volume. For complete safety information, see page 50.

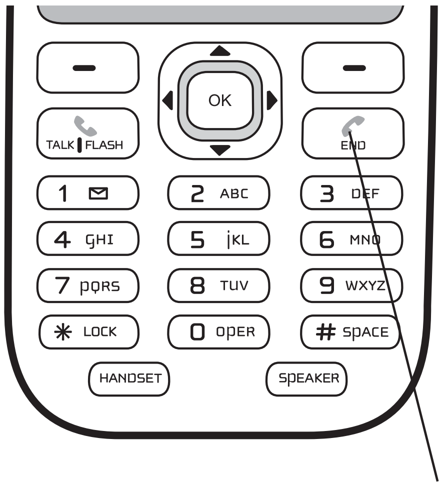
Switching calls between handset, headset, and speakerphone

To switch call:	Do the following:
From handset or speakerphone to headset	Press the **Headset** ⊖ button for 1 second.
From headset or speakerphone to handset	Press **Handset** HANDSET.
From handset or headset to speakerphone	Press **Speakerphone** SPEAKER.

Ending calls

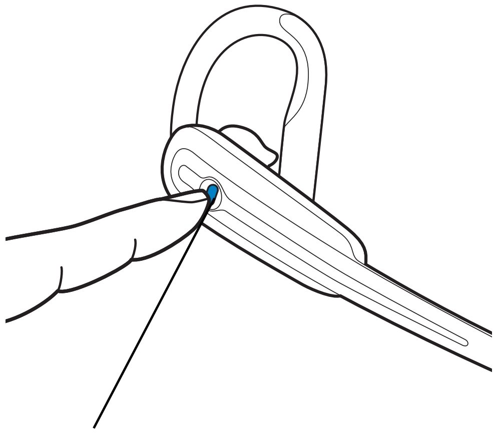
To end a call, press either of the following buttons:

Handset


OK
TALK FLASH
END
1
2 ABC
3 DEF
4 GHI
5 JKL
6 MNO
7 PQRS
8 TUV
9 WXYZ
✱ LOCK
0 OPER
# SPACE
HANDSET
SPEAKER

Press **End**. ☎ END

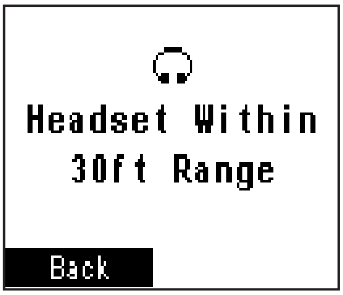
Headset



Press for 1 second.

Locating the headset from the handset

You can determine whether your headset is within 33 feet of your handset.



Headset Within 30ft Range

1. On the main screen, press **Menu** − (left soft key).
2. Use the navigator to highlight **Initial Setup**, and press **Select** − (right soft key).
3. Highlight **Headset/Base,** and press **Select** − (right soft key).
4. Highlight **Locate Headset**, and press **Select** − (right soft key).

TIP: If your headset is more than 33 feet away from your handset, your screen displays “Headset Out of Range.” While searching for your headset, you can carry your handset with you until the screen displays “Headset Within Range.”

Using Your Headset with Your Mobile Phone

The Calisto headset functions like a traditional *Bluetooth*® headset when used with your mobile phone. It has the ability to operate completely separate from the Calisto handset/phone and has many of the same features as the most popular *Bluetooth* headsets on the market, including redial and voice dialing.

☞ Pairing your headset with your mobile phone

To use the Calisto headset with your *Bluetooth* compatible mobile phone, the headset first needs to be paired with that device. You will need to refer to the user's manual for your mobile phone for specifics on how to pair *Bluetooth* devices. You can also refer to the Plantronics website to see if there are instructions specific to your mobile phone. www.plantronics.com/easytopair

TIP: Note that your headset can be connected to *both* your handset *and* a mobile phone at the same time, so you can make and answer calls from both using the headset.

Once the headset and mobile phone are paired, you can use the headset with both the Calisto and your mobile phone. You need to pair the headset with your mobile phone only once.

1. Before you begin, make sure your mobile phone is *Bluetooth* compatible. You may need to refer to the user's guide for your mobile phone to find out this information.
2. Turn the headset off by pressing and holding the **Headset** ⊖ button for 4 seconds, or until you hear 4 descending beeps.
3. Refer to your mobile phone's user's manual for specific instructions about activating *Bluetooth* pairing.
4. Once your mobile phone is ready for *Bluetooth* devices, press and hold the **Headset** ⊖ button on the headset for 4 to 6 seconds or until the indicator light flashes red and blue.

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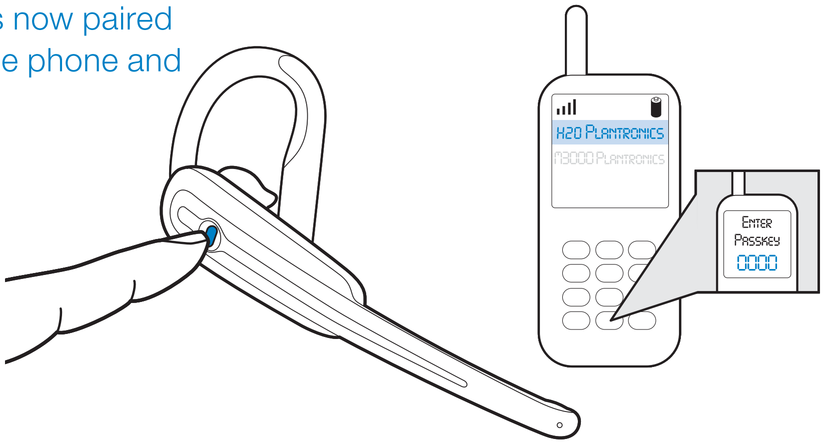
5. When the mobile phone detects the headset, select **Calisto PLT** from the list of found devices.
6. When the mobile phone prompts you for a passcode, enter “0000” on the mobile phone keypad as shown.



Your headset is now paired with your mobile phone and is ready to use!

TIP: To use the headset with your mobile phone, the headset must be within 33 feet of the phone.

TIP: You can pair your headset with more than one mobile phone, but you can use your headset with only one mobile phone at a time. Your headset will automatically connect to the mobile phone that is powered on and within range of your headset. If more than one mobile phone is on and within range of your headset, the headset will connect to the last mobile phone with which it was used.

Placing calls

1. If prompted on your mobile phone, select the option to accept the connection with your headset.
2. Dial the number on your mobile phone.
3. If the call is not automatically transferred to the headset, press the **Headset** ⊖ button for 1 second.

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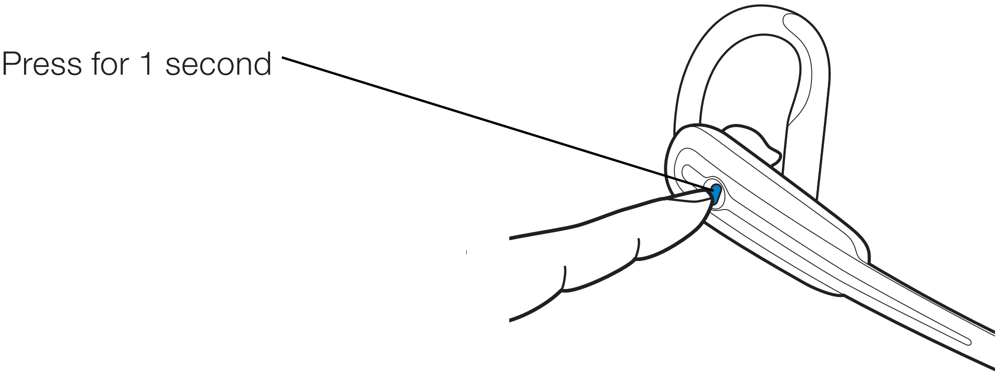
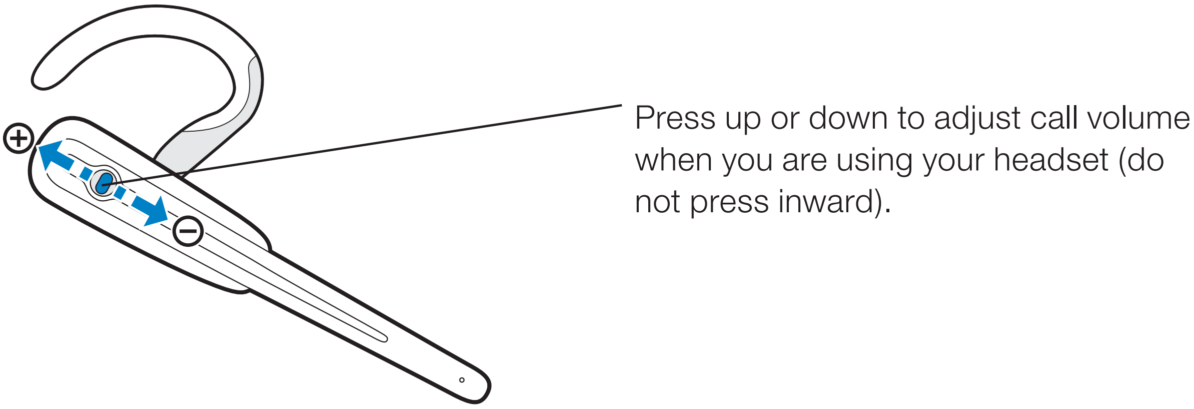
Receiving calls using your headset


Press for 1 second

TIP: You can use the headset to answer a second incoming call; see "Receiving a second incoming call" on page 18.

Adjusting call volume using your headset


Press up or down to adjust call volume when you are using your headset (do not press inward).

TIP: For your comfort and health, always listen to calls at a moderate volume. For complete safety information, see page 50.

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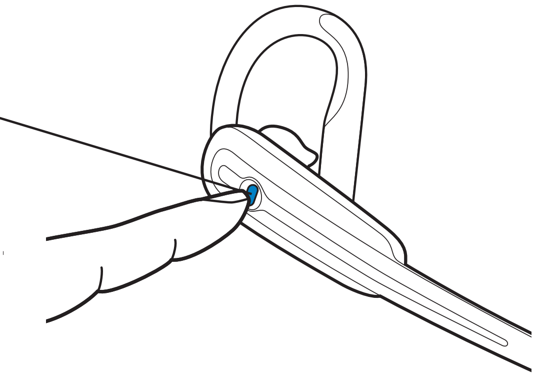
Ending calls using your headset



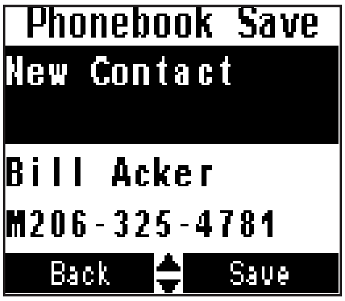
Press for 1 second

Using the Phonebook

You can store 3 numbers apiece for up to 200 contacts in your Calisto's phonebook. You can add entries manually, add them by saving from an incoming or outgoing call, or transfer them from your computer's Outlook® email program (see "Transferring Contacts from Your Computer" on page 28).

Adding a contact manually

1. On the main screen, press **Menu** (left soft key).
2. Use the navigator to highlight **Phonebook**, and press **Select** (right soft key).
3. Highlight **New Contact**, and press **Edit** (right soft key).
4. Highlight **Name**, and press **Edit** (right soft key).

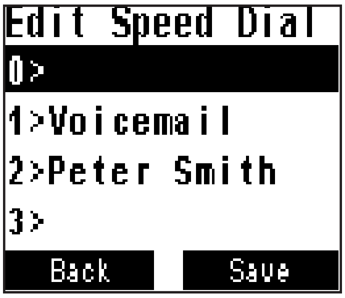


Bill Acker
M206-325-4781

5. Use the keypad to enter the name, and press **Save** (right soft key).

TIP: To enter the second letter on a key—for example, the B on the 2 key—press the key twice. To enter the third letter, press the key three times, and so on. Press the "**#**" # SPACE key to enter a space.

6. Highlight any of the number fields (**M** = **Mobile, H** = **Home, W** = **Work**), and press **Edit** (right soft key).
7. Enter the correct phone number, and press **Save** (right soft key).
8. Repeat steps 6 and 7 to enter other numbers for the contact.
9. To enter a speed dial key for one of the contact numbers, do the following:
   - Highlight **Spd Dial**.
   - Press **Left** ◀ or **Right** ▶ on the navigator to select whether the speed dial key is for the mobile (M), home (H), or work (W) number.



0>
1>Voicemail
2>Peter Smith
3>

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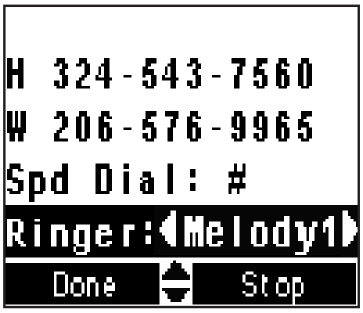
- Press **Edit** (right soft key).
- Highlight the number you want to use as the speed dial key, and press **Save** (right soft key).

TIP: If you enter a speed dial key number that is already being used for another number, the new number overwrites the old number for that key. The 1 key is pre-assigned to your voicemail number, so you won't be able to overwrite that number after you have entered it.

10. To select a special ringtone for this contact, do the following:
    - Highlight **Ringer** (option located under SpDial).
    - Press **Left** ◀ or **Right** ▶ on the navigator to scroll through the available ring tones.
    - Press **Play** (right soft key) to hear a preview of the highlighted ring tone.



H 324-543-7560
W 206-576-9965
Spd Dial: #
Ringer:◀Melody1▶
Done ⬍ Stop

11. Press **Done** (left soft key) to save the new contact information.

Adding a contact from a call

When you make a call to or receive a call from someone whose number is not in your phonebook, when you end the call, a message appears on the screen asking if you want to save the number to your phonebook. To save the number, press **Save** (right soft key), and then follow the steps in "Adding a contact manually" on page 14 to create a contact for the number.

Editing a contact

1. On the main screen, press **Menu** (left soft key).
2. Use the navigator to highlight **Phonebook**, and press **Select** (right soft key).
3. Highlight the contact you want to edit, and press **Edit** (right soft key).

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4. Edit the contact information following steps 4–11 in “Adding a contact manually” on page 14.

TIP: There are several ways to delete a character in an entry:
1) Press **BackSp** ⊟ (left soft key) to delete the preceding character;
2) press and hold **BackSp** ⊟ (left soft key) to delete an entire line;
3) press **Left** ◀ or **Right** ▶ on the navigator to move the cursor.

Deleting a contact

1. On the main screen, press **Menu** ⊟ (left soft key).
2. Use the navigator to highlight **Phonebook**, and press **Select** ⊟ (right soft key).
3. Highlight the contact you want to delete, and press **Delete** ⊟ (left soft key).
4. Press **OK** ⊟ (right soft key).

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Calling Features: Basics

Caller ID

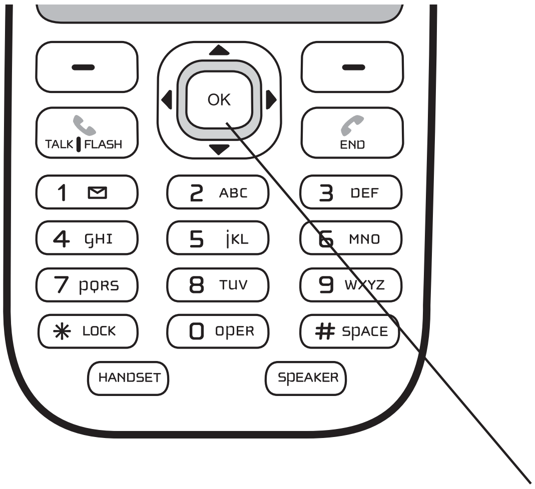
If your home phone calling plan includes the caller ID feature, this feature is supported on your Calisto handset. Incoming caller numbers appear on the handset screen.

Speakerphone

Press **Speakerphone** SPEAKER once to answer a call with the built-in speakerphone, or to transfer a call from the handset or headset to the speakerphone.

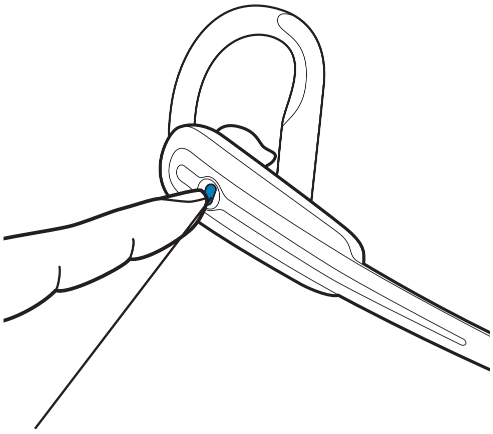
☞ Last number redial

Handset


OK
TALK FLASH
END
1
2 ABC
3 DEF
4 GHI
5 JKL
6 MNO
7 PQRS
8 TUV
9 WXYZ
LOCK
0 OPER
# SPACE
HANDSET
SPEAKER

Press **OK** twice.

Headset



Press twice.

TIP: Pressing the OK button on the handset redials the last landline number dialed. Pressing the headset button also dials the last landline number dialed, unless the handset is out of range. When the handset is out of range, pressing the headset button twice redials the last number called on your mobile phone.

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☞ Receiving a second incoming call

While you are on a landline or mobile call, the headset emits 3 beeps to inform you that there is a second incoming landline or mobile call.

Since the Calisto phone does not control your mobile phone, you cannot toggle back and forth between landline and mobile calls. In order to switch from a landline call to an incoming mobile call or from a mobile call to an incoming landline call, you will have to end the first call.

If you are on this type of call:	**And this type of call comes in:**	**Do the following:**
Landline	Landline	Press either **Talk/Flash** TALK | FLASH or **Answer** – (right soft key) on screen to answer incoming call. Switch back and forth between calls using **Talk/ Flash** TALK | FLASH or on-screen options.
Landline	Mobile	Press **Headset** ⊖ button once to hang up landline call and a second time to answer incoming mobile call.
Mobile	Landline	Press **Headset** ⊖ button once to hang up mobile call and a second time to answer incoming landline call.

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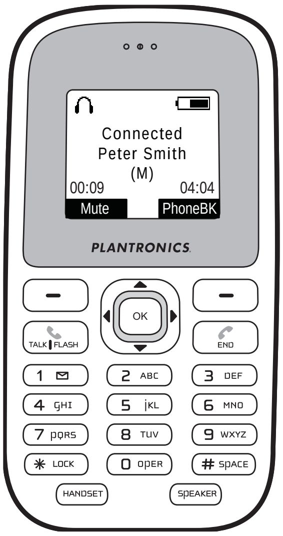
Muting a call


Connected
Peter Smith
(M)
00:09
04:04
Mute
PhoneBK
PLANTRONICS
OK
TALK FLASH
END
1
2 ABC
3 DEF
4 GHI
5 JKL
6 MNO
7 PQRS
8 TUV
9 WXYZ
✳ LOCK
0 OPER
# SPACE
HANDSET
SPEAKER

While on a call, press **Mute** [-] (left soft key) on the handset, or select the option to mute a call on your mobile phone. There is no mute feature on the headset.

Using speed dial keys

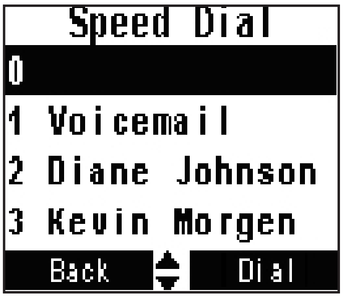
After you assign speed dial keys (see “Adding a contact manually” on page 14), you can use them to quickly dial your most frequently called numbers.

To use a speed dial key, press and hold the key for 3 seconds to dial the number associated with the key.

TIP: After you set up your voicemail number (see “Setting up voicemail” on page 27) the 1 key [1 ✉] dials your voicemail number by default.

You can also view your currently assigned speed dial keys.

1. On the main screen, press **Menu** [-] (left soft key).
2. Use the navigator to highlight **View Speed Dial**, and press **Select** [-] (right soft key).



Speed Dial

0

1 Voicemail

2 Diane Johnson

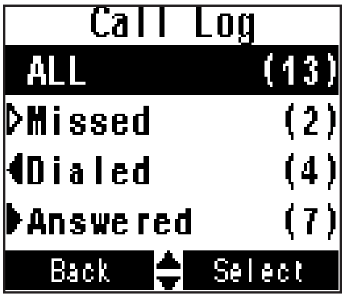
3 Kevin Morgen

Back ⇕ Dial

TIP: To change your speed dial keys, see “Editing a contact” on page 15.

Viewing and editing the Call Log

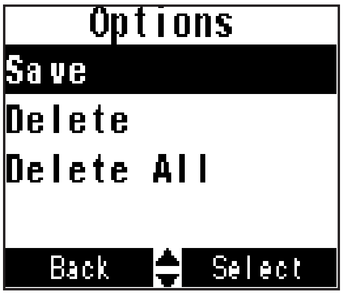
The Call Log lists the last 25 missed, dialed, and answered calls. You can quickly save phone numbers to your phonebook from the Call Log.



1. On the main screen, press **Call Log** ⊟ (right soft key).
2. Use the navigator to highlight the category of calls (**All**, **Missed**, **Dialed**, or **Answered**) you want to view or edit, and press **Select** ⊟ (right soft key).

TIP: You can press either **Select** or **OK** to select the highlighted item.

3. Use the navigator to scroll and view the list of calls. To edit an entry on the list, highlight the entry and press **Options** ⊟ (right soft key).



4. Highlight one of the following options, and press **Select** ⊟ (right soft key):
   - **Save:** Save the number to your phonebook (see “Adding a contact manually” on page 14).
   - **Delete:** Delete the selected number from the Call Log.
   - **Delete All:** Delete all numbers from the Call Log for the category you selected: missed, dialed, or answered. If you are in All Calls, selecting Delete All deletes all numbers in all three categories.

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Table 1: Headset button functions

Function	Button Action	Indicator Light	Sounds
Turn headset on	Press and hold for 2 seconds	Flashes blue every 10 seconds	4 increasing beeps · • ● ⬤
Turn headset off	Press and hold for 4 seconds	Glows solid red for 4 seconds	4 decreasing beeps ⬤ ● • ·
Answer/end a call	Press for 1 second		1 beep ⬤
Adjust volume	Press up or down (not inward)		2 beeps ⬤ ⬤ when maximum/minimum volume is reached
Redial last number	Press twice		2 beeps ⬤ ⬤
Pair with mobile phone	With power off, press and hold for 6 seconds	Alternates flashing blue and red	1 beep ⬤ at beginning, 1 beep ⬤ when pairing completed

Table 2: Headset alerts

Alert	Indicator Light	Sounds
Incoming call	Flashes blue 3 times with each ring	3 rapid beeps ⬤ ⬤ ⬤ with each ring
Low battery	Flashes red 3 times every 3 seconds	3 beeps ⬤ ⬤ ⬤ every 30 seconds
Charging	Glows solid red	
Fully charged	Glows solid blue	

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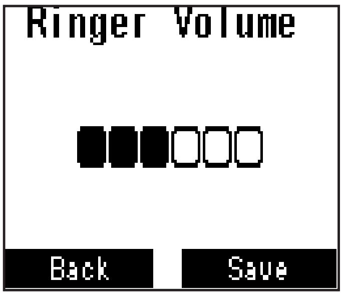
Table 3: Handset screen icons

Icon	Meaning	Action
✉	You have new voicemail messages	If set up as a speed dial, press and hold **1** (1 ✉) to retrieve messages (see “Checking voicemail” on page 27) ; otherwise, dial your voicemail number and press **Talk/Flash** (TALK FLASH).
▮▮▮	Battery is fully charged	
▯▮▮	Battery is partially charged	Charge battery if desired
▯▯▮	Battery is low	Place handset in handset charging cradle to charge
🎧⃠	Headset is out of range of handset, has low batteries, or is powered off	Bring handset within range, charge headset, or power on headset
🎧	Call is active on headset (not on handset or speakerphone)	Press **Handset** (HANDSET) or **Speakerphone** (SPEAKER) to move audio from headset.
🔕	Ringer is turned off	Increase ringer volume if desired (see “Adjusting the ringer volume” on page 23)
🔑	Keypad is locked	Press and hold ***** (✱ LOCK) to unlock keypad (see “Locking the keypad” on page 25)

For troubleshooting, see page 40.

Settings

Adjusting the ringer volume

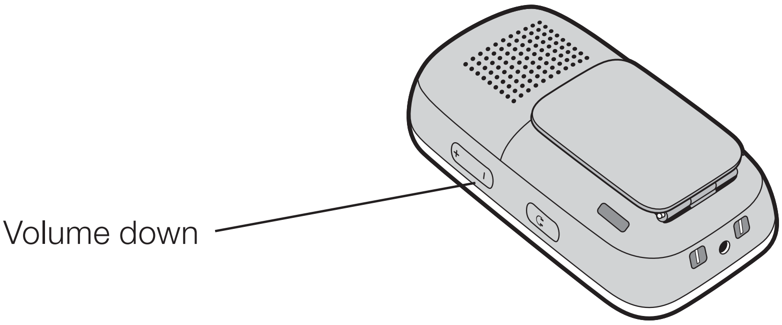


1. On the main screen, press **Menu** ▭ (left soft key).
2. Use the navigator to highlight **Settings**, and press **Select** ▭ (right soft key).
3. Highlight **Ringer Vol/Off**, and press **Select** ▭ (right soft key).
4. Press **Up** ▲ or **Down** ▼ on the navigator to adjust the volume.
5. Press **Save** ▭ (right soft key).

Turning the ringer off

Permanently: To permanently mute the ringer, follow steps 1–3 in "Adjusting the ringer volume," above, and then press **Down** ▼ on the navigator until all the boxes are empty. Press **Save** ▭ (right soft key). An icon 🔕 appears on the main screen when the ringer is permanently muted.

Temporarily: To temporarily mute the ringer, press **Down** on the **Volume** button until the ringing is muted.



Selecting a ring tone

1. On the main screen, press **Menu** ▭ (left soft key).
2. Use the navigator to highlight **Settings**, and press **Select** ▭ (right soft key).

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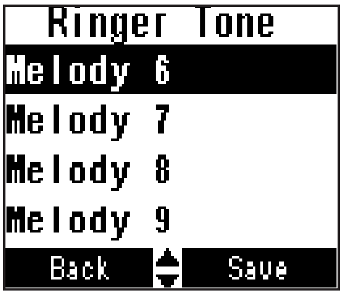
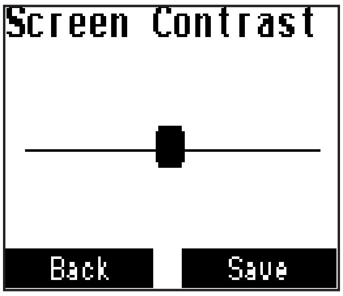
3. Highlight **Ringtones**, and press **Select** (right soft key).Press **Up** or **Down** on the navigator to highlight a ringtone. A preview of the sound plays.
4. Press **Save** (right soft key).



TIP: You can also assign a ringtone to a specific contact. See “Adding a contact manually” on page 14.

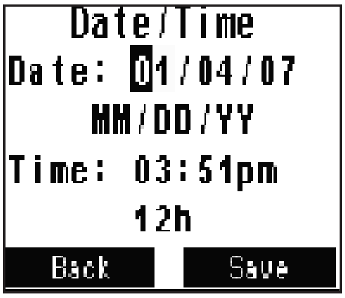
Adjusting the screen brightness

1. On the main screen, press **Menu** (left soft key).
2. Use the navigator to highlight **Settings**, and press **Select** (right soft key).
3. Highlight **Screen Contrast**, and press **Select** (right soft key).
4. Press **Left** or **Right** on the navigator to adjust the brightness and contrast.
5. Press **Save** (right soft key).



Setting the date and time

1. On the main screen, press **Menu** (left soft key).
2. Use the navigator to highlight **Initial Setup**, and press **Select** (right soft key).
3. Highlight **Date/Time**, and press **Select** (right soft key).
4. Select any of the following options:
   - **Date:** Use the keypad to enter the correct date.
   - **MM/DD/YY:** Press **Left** or **Right** on the navigator to change the date format to between MM/DD/YY and DD/MM/YY.
   - **Time:** Use the numbers on the keypad to enter the correct time.


Date/Time
Date: 01/04/07
MM/DD/YY
Time: 03:51pm
12h

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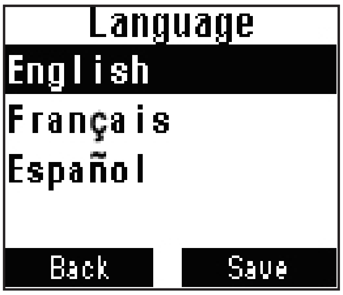
  - **12h:** Press **Left** ◀ or **Right** ▶ on the navigator to change the time format from a 12-hour clock to a 24-hour clock and back.

5. Press **Save** (right soft key).

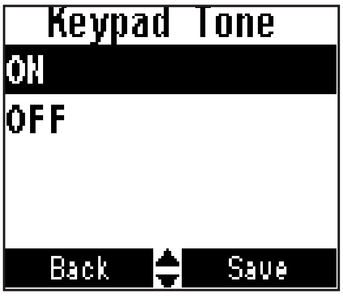
Setting the default language



1. On the main screen, press **Menu** (left soft key).
2. Use the navigator to highlight **Initial Setup**, and press **Select** (right soft key).
3. Highlight **Language**, and press **Select** (right soft key).
4. Highlight **English**, **Francais**, or **Espanol**.
5. Press **Save** (right soft key).

Turning the keypad tone on or off

When the keypad tone is on, you hear a sound when you press a key. You can turn the tone off if you prefer not to hear the sound.



1. On the main screen, press **Menu** (left soft key).
2. Use the navigator to highlight **Initial Setup**, and press **Select** (right soft key).
3. Highlight **Keypad Tone**, and press **Select** (right soft key).
4. Highlight **ON** or **OFF**.
5. Press **Save** (right soft key).

☞ Locking the keypad

Lock the keypad if you don’t want to accidentally dial numbers on your handset.

Press and hold the “*” key for 3 seconds. A lock 🔑 icon appears on the main screen when the keypad is locked.

To unlock the keypad, press and hold the “*” key again for 3 seconds.

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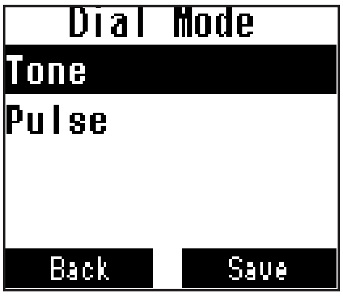
Switching between tone dialing and pulse dialing

By default, your Calisto Pro uses tone dialing. You can switch to pulse dialing if you are in an area that requires it.



1. On the main screen, press **Menu** (left soft key).
2. Use the navigator to highlight **Initial Setup**, and press **Select** (right soft key).
3. Highlight **Dial Mode**, and press **Select** (right soft key).
4. Highlight **Tone** or **Pulse**.
5. Press **Save** (right soft key).

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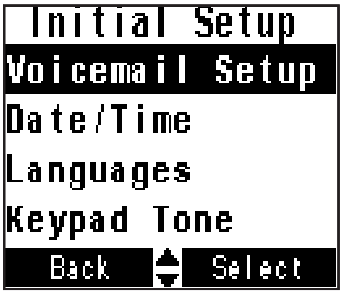
Voicemail

You must have voicemail service set up with your phone provider to use the voicemail feature on your Calisto Pro.

Setting up voicemail



Initial Setup

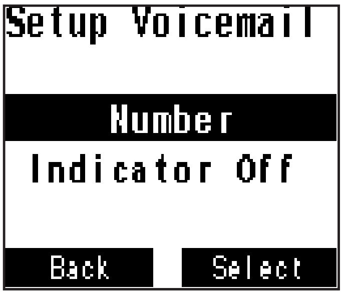
Voicemail Setup

Date/Time

Languages

Keypad Tone

Back ⬍ Select



Setup Voicemail

Number

Indicator Off

Back Select

1. On the main screen, press **Menu** (left soft key).
2. Use the navigator to highlight **Initial Setup**, and press **Select** (right soft key).
3. Highlight **Voicemail Setup**, and press **Select** (right soft key).
4. Highlight **Number**, and press **Select** (right soft key). Use the keypad to enter the number you call to access your voicemail, and press **Save** (right soft key).

TIP: If you make a mistake when entering the number, press **BackSP** (left soft key).

Checking voicemail

When you have a voicemail message, the voicemail indicator ✉ icon appears at the top of the main screen, unless you've turned it off (see "Setting up voicemail," above).

To dial your voicemail number, do one of the following:

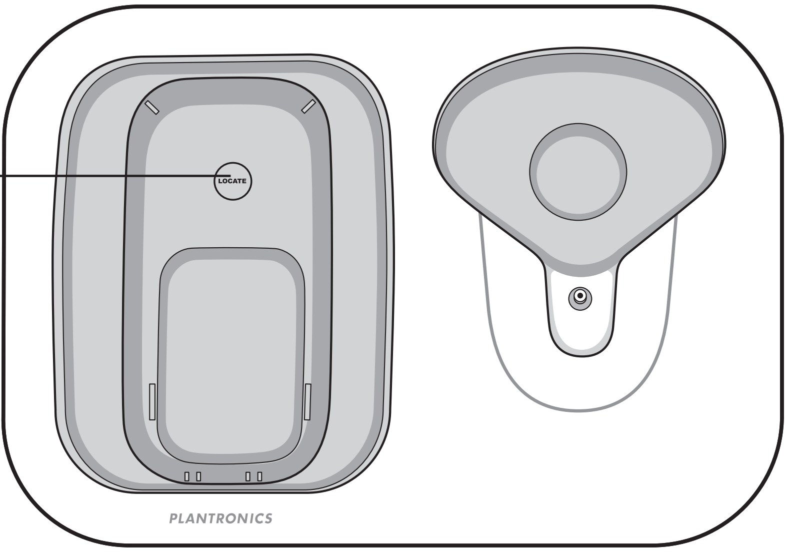
- Press and hold the **1** key for 3 seconds.
  or
- Enter the voicemail phone number on the keypad and press **Talk/Flash**.

If the voicemail indicator icon ✉ appears after you have retrieved all of your voicemail mesages, you can reset the icon. Follow steps 1–3 in "Setting up your voicemail," above, and then highlight **Indicator Off** and press **Select** (right soft key). The next time you get a new voicemail message, the icon appears on the screen.

Using the Handset with the Charging Base

Locating the handset from the charging base

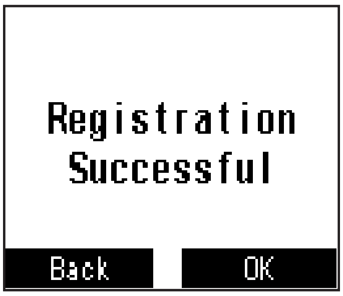
Press the **handset locator** LOCATE button on the charging base. The handset rings. After you have located the headset, press **End** END to stop the ringing.



Note: The handset will not ring if the battery has run out of charge

Registering your handset with the charging base

Your handset comes pre-registered with the base. If the handset screen displays “Searching for base” even when the handset is on the base and the AC power adapter and phone cord are properly connected, follow these steps to re-register the handset with the base.



Registration Successful

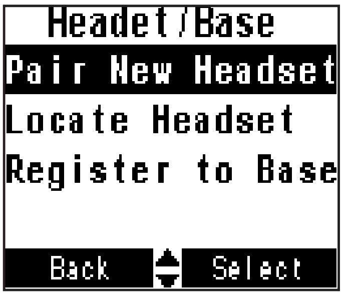
1. On the main screen, press **Menu** (left soft key).
2. Use the navigator to highlight **Initial Setup**, and press **Select** (right soft key).
3. Highlight **Headset/Base**, and press **Select** (right soft key).
4. Highlight **Register to Base**, and press **Select** (right soft key).

Using a Different Headset

Pairing with a new headset

You Calisto handset can be used with other Plantronics *Bluetooth* headsets. You can pair only one headset at a time with the Calisto handset.

1. On the main screen, press **Menu** (left soft key).
2. Use the navigator to highlight **Initial Setup**, and press **Select** (right soft key).
3. Highlight **Headset/Base**, and press **Select** (right soft key).
4. Highlight **Pair New Headset**, and press **Select** (right soft key).
5. Select either of the following options:



   - **Pair Headset:** To pair with a new headset, or to re-pair with your original headset if the icon is consistently displayed on the screen (see “Troubleshooting” on page 40), highlight this option, press **Select** (right soft key), and follow the onscreen instructions. The steps are the same as in “Pairing your headset with your mobile phone” on page 10.
   - **Remove Headset:** To stop pairing with the current headset, you can either pair a new headset (this automatically replaces the current pairing), or you can manually disconnect. To manually remove a headset, highlight this option, press **Select** (right soft key), and then press **Delete** (right soft key).

Using a corded headset

Insert a corded headset into the corded headset jack on the right side of the handset. When a corded headset is connected to the Calisto handset, calls are automatically sent to the headset. To use the handset or the speakerphone, remove the corded headset.

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Troubleshooting

Problem	**Solution**
Handset is not working.	Make sure the battery is properly installed and fully charged. A full charge my take up to 16 hours. The screen displays a full battery icon ▬ and the words “Charging Done” when the battery is fully charged. Make sure the base is plugged in correctly. The handset may not be registered to the base properly. Follow the steps in “Registering your handset with the charging base” on page 38 to re-register the handset with the base. The handset will not work if it is connected to your computer and the Outlook Phonebook Utility is running on the computer. Close the Outlook Phonebook software on your computer.
Headset is not working.	The headset battery is dead. Place the headset onto the charging base to charge. The LED indicator glows red when the headset is charging and glows blue when the headset is fully charged. If the headset is not working with a mobile phone, follow the steps in “Pairing your headset with mobile phone” on page 10. If the headset is not working with the handset, follow the steps in “Pairing with a new headset” on page 39.

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Handset and/or headset does not ring.	The ringer is turned off. Follow the steps in “Turning the ringer off” on page 23 for instructions on how to turn the ringer back on. The headset is not properly paired with the handset. Press the Headset ⊖ button once and see if the headset icon is displayed on the handset screen. If the icon is not displayed, follow the steps in “Pairing with a new headset” on page 39 to pair your headset with your handset. The base is not properly connected to a telephone jack. The headset battery is dead. Place the headset onto the charging base to charge. The LED indicator glows red when the headset is charging and glows blue when the headset is fully charged.

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There is no dial tone.	Check the phone line connection from the base to the wall phone line jack to make sure they are properly connected. Plug another working phone into the same jack. If there is still no dial tone, check with your phone service provider for assistance. If the headset does not have a dial tone but the handset does, check to see if the headset is paired with handset properly. Press the Headset ⊖ button once and see if the headset icon is displayed on the handset screen. If the icon is not displayed, follow the steps in “Pairing with a new headset” on page 39 to pair your headset with your handset.
Caller ID is not displaying.	Make sure you subscribe to caller ID service. Check with your phone service provider. The incoming call party has caller ID blocking and is restricting the displaying number.
The caller cannot hear me.	Check the handset screen to make sure the handset is not muted. If you are using the headset, make sure you have transferred the call to the headset. See “Switching calls between handset, headset, and speakerphone” on page 8 for instructions. Make sure the headset microphone is pointed toward your mouth for optimal audio performance.
The call has low volume.	If you experience low volume on the headset, increase the volume of the headset. See “Adjusting call volume using your headset” on page 12 for instructions. If volume is low on the handset, increase the volume of the handset. See “Adjusting call volume” on page 8 for instructions.

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There is static and/or interference on the call.	Your handset might be out of range of the base. Move the handset closer to the base. The maximum handset-to-base range is 300 feet. Your headset might be out of range of the handset. Move the headset closer to the handset. The maximum handset-to-base range is 33 feet. If the base is in close proximity of microwaves, ovens, TVs, and any electrical appliances, try moving it away from those devices. If you have DSL on the same phone line, be sure that you are using a DSL filter between the base and the telephone jack. You may obtain a DSL filter from your DSL service provider.
I am having problems pairing the headset with a mobile phone.	If you have another headset paired with your mobile phone, you must disconnect that headset from your phone before you pair the phone with your Calisto Pro headset. Turn your mobile phone off and back on, then try the pairing process again.
The headset does not respond when I page it.	The headset is out of range of the handset.
The handset does not respond when I page it.	The handset is out of range of the base.

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The voicemail indicator icon ✉ is not working.	Voicemail is not set up properly. See “Setting up voicemail” on page 27 for setup instructions. Your voicemail service provider is having issues. Contact the provider. You need to subscribe to voicemail service to use this feature. Contact your phone service provider.
Handset battery life is short.	The handset is not fully charged. Place the handset back in the charging base and charge for up to 16 hours. The handset battery is old and will not charge well. Replace the battery; see “Changing the battery” on page 4 for instructions.
Caller ID does not add a “1” in front of the area code before saving to the phonebook.	If you want to use the Caller ID display to save a number to the phonebook or to return the call, press the # key once on your handset to add a “1” in front of the displayed caller ID number before saving to the phonebook or dialing out.
Caller ID added the area code and/or a “1” to the front of the area code, but I am located in the same area code as the number, so I do not need to dial the area code to call out.	Press the # key once to remove the “1” in front of the phone number, or press the # key repeatedly until the area code is removed from the display.

Product Specifications

Headset specifications

- Battery Life/Talk Time: Up to 6.5 hours*
- Standby Time: Approximately 240 hours**
- Charge Time: Up to 3 hours
- Power Requirements: 5V DC–300 mA
- Battery Type: Lithium Ion Polymer
- Storage and Usage Temperature: 50F–104F (10C–40C)
- Bluetooth version v1.2 supports eSCO standard; up to 33 ft. range from headset to compatible device
- Compatible with Bluetooth-enabled mobile phones or Bluetooth devices supporting headset or hands-free profiles
- Weight: .65 oz.
- Noise-canceling microphone
- Call Answer/End, Volume, Redial functions

* Performance may vary by device.

** Headset can last up to four days without charging, based on average talk time of 1.5 hours per day.

Handset specifications

- Battery Life/Talk Time: Up to 6.5 hours
- Standby Time: Up to 100 hours
- Replaceable Battery: 2x AAA Ni-MH battery pack, 700~750mAh
- Charge Time: Up to16 hours
- Multi-language Menu: English/French/Spanish
- LCD Type and Resolution FSTN/128*80 dots B/W
- LCD Size 28.14 mm X 23.98 mm (L x W)

DRAFT

Help/Contact

Technical assistance

Visit our Web site at www.plantronics.com/support for technical support including frequently asked questions, compatibility, and accessibility information.

For additional assistance, reference the QuickTips card that is placed under the charging base or call 1-888-237-557 to speak to a Calisto support specialist.

FCC/Regulatory Notices

FCC Compliance Class B Digital Device

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

CAUTION: Changes or modifications not expressly approved by Plantronics for compliance could void the user's authority to operate the equipment. This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

FCC Declaration of Conformity

Plantronics, Inc. 345 Encinal St. Santa Cruz, CA 95060 declares that this cordless phone complies with 47 CFR Parts 2 and 15 of the FCC Rules as Class B digital devices.

* Privacy of communications may not be ensured when using this phone.

Canadian Compliance

This Class B digital apparatus complies with Canadian ICES-003. Cet appareil numérique de la classe B est conforme á la norme NMB-003 du Canada.

Federal Communications Commission (FCC) Part 68 Statement

This cordless phone complies with Part 68 of the FCC rules and the requirements adopted by the Administrative Council for Terminal Attachments (ACTA). On the bottom of this equipment is a label that contains, among other information, a product identifier in format US: AAAEQ##TXXXX. If requested, this information must be provided to the telephone company. The Ringer Equivalence Number (REN) is used to determine the number of devices that may be connected to the telephone line. Excessive RENs on the telephone line may result in the devices not ringing in response to an incoming call. In most, but not all areas, the sum of the RENs should not exceed five (5.0). To be certain of the number of devices that may be connected to the line, as determined by the total RENs, contact the telephone company. For products approved after July 23, 2001, the REN for this product is part of the product identifier that has the format US: AAAEQ##TXXXX. The digits represented by ## are the REN without a decimal point (e.g., 03 is a REN of 0.3). For earlier products, the REN is separately shown on the label. This equipment uses the following USOC jack: RJ11C. A plug and jack used to connect this equipment to the premise's wiring and telephone network must comply with the applicable FCC Part 68 rules and requirements adopted by the ACTA. A compliant telephone cord and modular plug is provided with this product. It is designed to be connected to a compatible modular jack that is also compliant. See installation instructions for details. Connection to Party Line Service is subject to state tariffs. Contact the state public utility commission, public service commission, or corporation commission for information. If this equipment causes harm to the telephone network, the telephone company will notify you in advance that the temporary discontinuance of services may be required. If advance notice is not practical, the telephone company will notify the customer as soon as possible. Also, you will be advised of your right to file a complaint with the FCC if you believe it is necessary. The telephone company may make changes in its facilities, equipment, operations, or procedures that could affect the operation of the equipment. If this happens, the telephone company will provide advance notice in order for you to make necessary modifications to maintain uninterrupted service. If trouble is experienced with this equipment, for repair or warranty information, please contact Plantronics, Inc. at 1-800-544-4660. If the equipment is causing harm to the telephone network, the telephone company may request that you disconnect the equipment from the network until the problem is solved. This equipment is hearing aid compatible.

If your home has specially wired alarm equipment connected to the telephone line, ensure the installation of the cordless phone does not disable your alarm equipment. If you have questions about what will disable alarm equipment, consult your telephone company or a qualified installer.

RF Exposure Statement: To maintain compliance with the FCC's RF exposure guidelines place the base unit at least 20 cm (approximately one foot) from nearby persons. For body worn operation, this phone has been tested and meets the FCC RF exposure guidelines when used with the belt clip supplied or designated for this product. Use of other accessories may not ensure compliance with FCC RF exposure guidelines. Industry Canada CS-03 Declaration of Conformity This product meets the applicable Industry Canada technical specifications. The Ringer Equivalence Number (REN) is an indication of the maximum number of devices allowed to be connected to a telephone interface. The termination on an interface may consist of any combination of devices subject only to the requirement that the sum of the RENs of all the devices does not exceed five. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment on and off, the user is encouraged to try to correct the interference with one or more of the following measures: Reorient or relocate the receiving antenna (that is, the antenna for the radio or television that is “receiving” the interference). Reorient or relocate and increase the separation.

DRAFT

Warranty

Limited warranty

- This warranty covers defects in materials and workmanship of products manufactured, sold or certified by Plantronics which were purchased and used in the United States.
- This warranty lasts for one year from the date of purchase of the products.
- This warranty extends to you only if you are the end user with the original purchase receipt.
- We will, at our option, repair or replace the products that do not conform to the warranty. We may use functionally equivalent reconditioned/refurbished/remanufactured/ pre-owned or new products or parts.
- To obtain service in the U.S., contact Plantronics at (800) 544-4660 ext. 5538.
- THIS IS PLANTRONICS' COMPLETE WARRANTY FOR THE PRODUCTS.
- This warranty gives you specific legal rights, and you may also have other rights that vary from state to state. Please contact your dealer or our service center for the full details of our limited warranty, including items not covered by this limited warranty.

PLANTRONICS.
SOUND INNOVATION™

For more information about Plantronics Calisto or other Plantronics products, visit our Web site at:
www.plantronics.com

TEL: 800-544-4660 in USA and CANADA
831-458-7700 (OUTSIDE USA)

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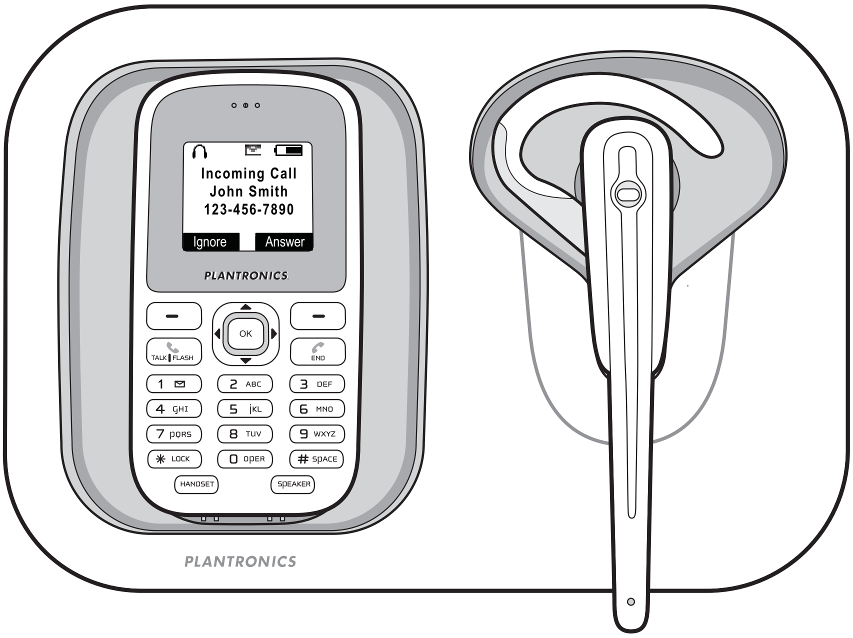
PLANTRONICS®
SOUND INNOVATION™

Calisto™ Pro Series

Home phone with multi-function *Bluetooth*® headset


Incoming Call
John Smith
123-456-7890
Ignore
Answer
PLANTRONICS
OK
TALK FLASH
END
1
2 ABC
3 DEF
4 GHI
5 JKL
6 MNO
7 PQRS
8 TUV
9 WXYZ
✱ LOCK
0 OPER
# SPACE
HANDSET
SPEAKER
PLANTRONICS

User Guide

DRAFT

With the Calisto Pro Series, you get maximum flexibility for handling all of your calls:

- Make and answer landline and VoIP calls using either the handset, the built-in speakerphone, or the wireless headset.
- Use the headset with other devices enabled with *Bluetooth*® technology, such as your *Bluetooth* mobile phone.

This User Guide provides comprehensive information on how to use your Calisto Pro Series and all of its features.

TIP: For complete setup instructions, see the printed QuickStart Guide included in the product package. For a quick reference to common features, see the QuickTips card, which slides out from the charging base of your Calisto Pro Series. When you see this symbol ☞ next to a topic in this User Guide, it means that you can find a quick reference for this topic on the QuickTips card located under charging base.

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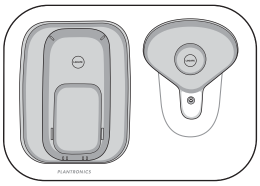
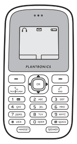
When you open the package, the battery, cables, and adapter can be found in the compartment beneath the Calisto charging base.

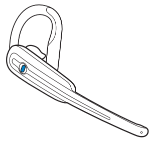
Product & Accessories



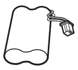
Charging base



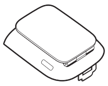
Handset/Phone



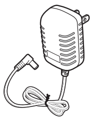
Headset



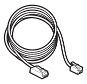
Handset/Phone battery



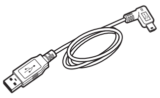
Handset/Phone battery door



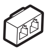
AC power adapter



Telephone cord

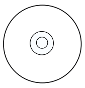


USB cable



Splitter cable

(to use your phone jack with more than one phone)



Software CD

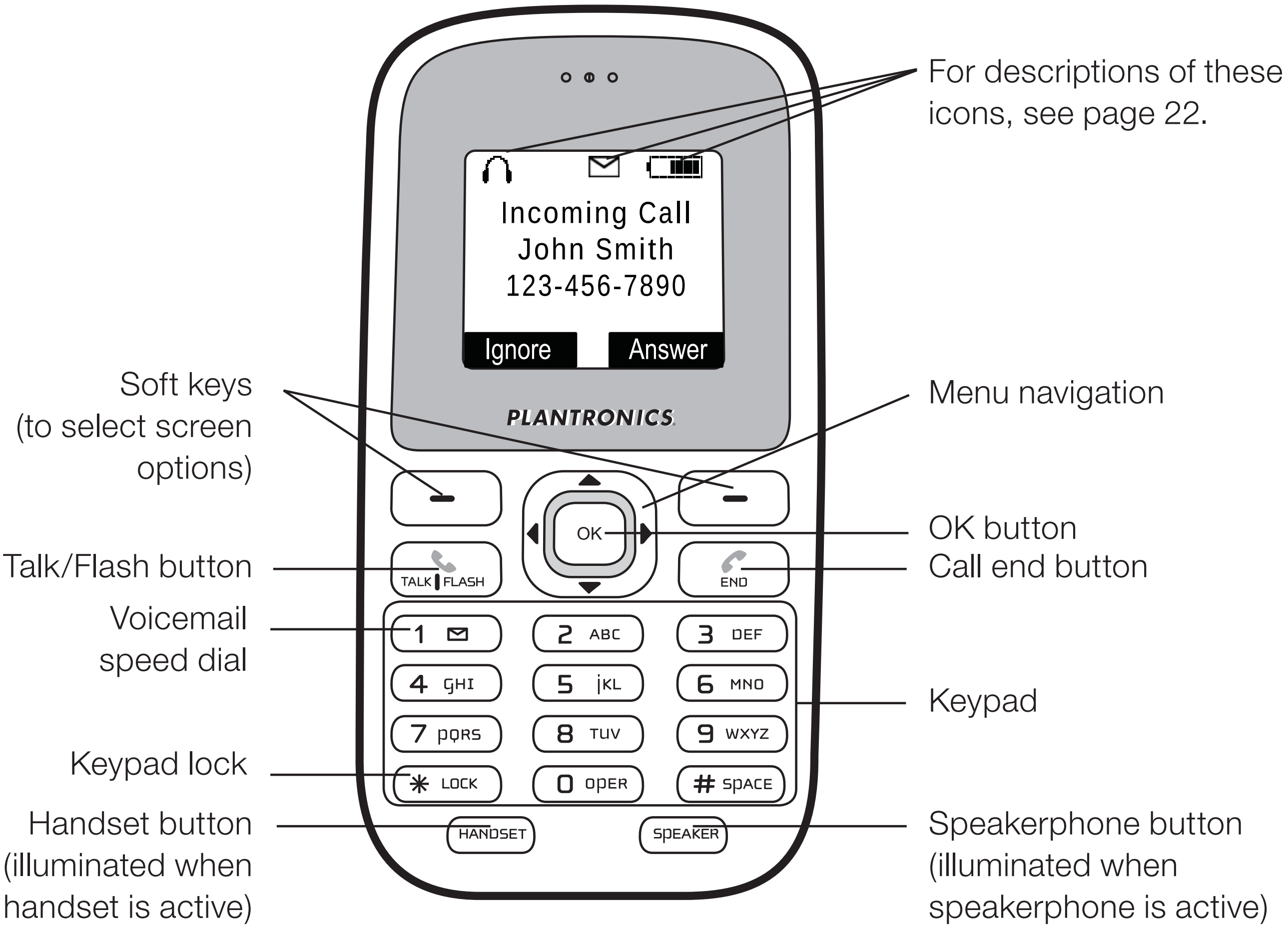
Documentation

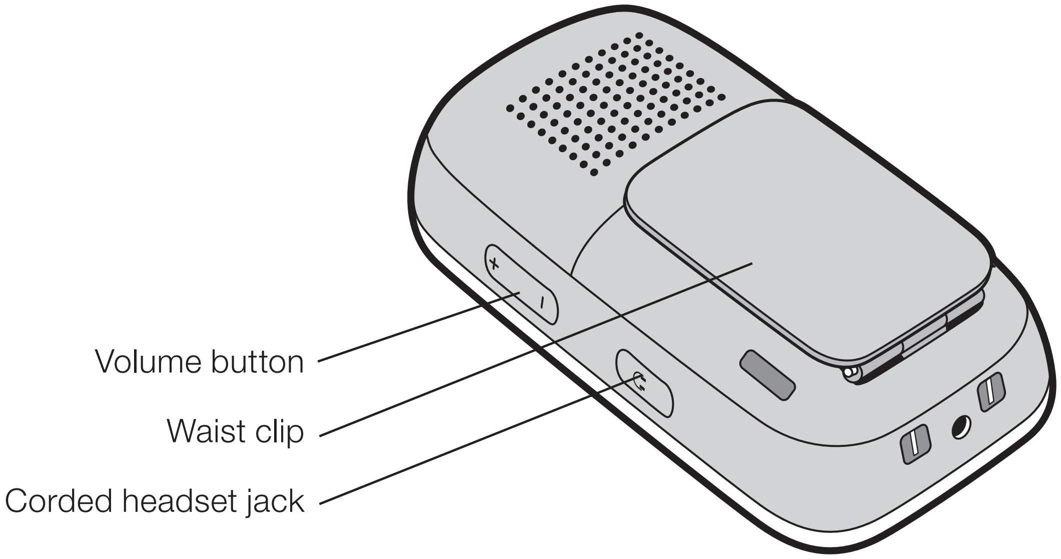
QuickStart Guide

QuickTips
(stored under base)

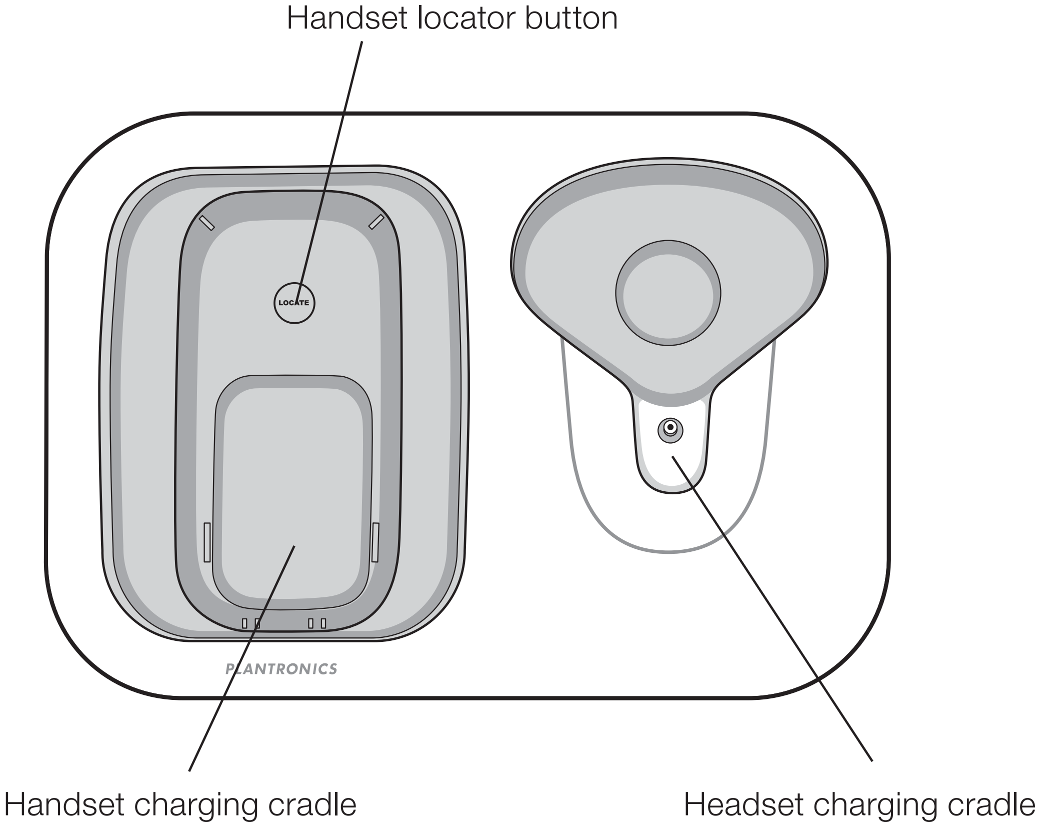
Components

HANDSET

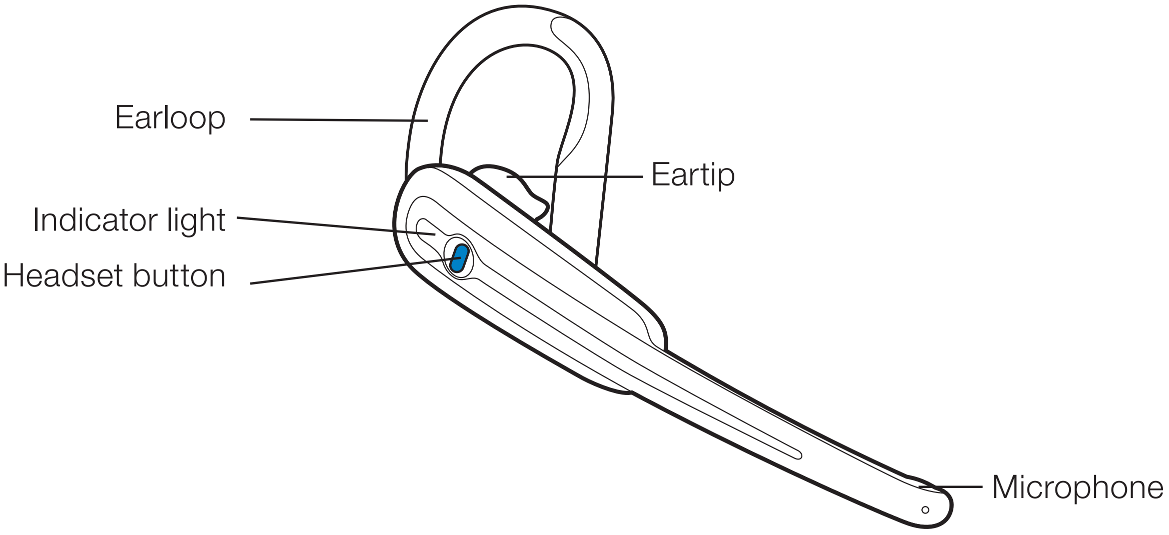

For descriptions of these icons, see page 22.
Incoming Call
John Smith
123-456-7890
Ignore
Answer
PLANTRONICS
Soft keys (to select screen options)
Menu navigation
OK
OK button
Call end button
Talk/Flash button
TALK FLASH
END
Voicemail speed dial
1
2 ABC
3 DEF
4 GHI
5 JKL
6 MNO
7 PQRS
8 TUV
9 WXYZ
LOCK
0 OPER
# SPACE
Keypad
Keypad lock
HANDSET
SPEAKER
Handset button (illuminated when handset is active)
Speakerphone button (illuminated when speakerphone is active)


Volume button
Waist clip
Corded headset jack

CHARGING BASE


Handset locator button
LOCATE
PLANTRONICS
Handset charging cradle
Headset charging cradle

HEADSET


Earloop
Eartip
Indicator light
Headset button
Microphone

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Safety Information

IMPORTANT SAFETY AND OPERATIONAL INFORMATION

Please read the following safety and operational instructions before using your Bluetooth® headset. Please keep these instructions for your reference. When using your Bluetooth headset, these basic safety precautions and warnings should be followed to reduce the risk of fire, electric shock, injury to persons and damage to property.

This symbol ⚠ identifies and alerts the user to the presence of important safety warnings.

⚠ WARNINGS

- CHILDREN. Never allow children to play with the product—small parts may be a choking hazard.
- Check local laws regarding use of a mobile phone and headset while driving.
- If you use the headset while driving, ensure your attention and focus remain on driving safely.
- Observe all signs that require an electrical device or RF radio product to be switched off in designated areas, such as hospitals, blasting areas, potentially explosive atmospheres, and aircraft.
- On aircraft, obey the airline regulations for use of wireless equipment.
- To reduce the risk of electric shock, explosion or fire use only the supplied charger or Class 2 AC adapter to charge the headset. Ensure that the voltage rating (e.g. 120v, 60 Hz) corresponds to the power supply you intend to use.
- Do not disassemble the AC adapter as this may expose you to dangerous voltages or other risks. Incorrect reassembly can cause electric shock or fire when the product is subsequently used.
- Do not insert anything into the product because this may cause damage to the internal components or cause injury to you.
- Avoid contact with liquids. Do not locate this product near water, for example, near a bathtub, or sink, in a wet basement, or near a swimming pool.
- Discontinue use of product and contact Plantronics if the product overheats, has a damaged cord or plug, if the product has been dropped or damaged, or if the product has come into contact with liquids.
- This product should never be placed over or near a heat register and should not be placed in a built-in installation unless proper ventilation is provided.
- Exposure to high volume sound levels may damage your hearing. Although there is no single volume setting that is appropriate for everyone, you should always use your headset or headphones with the volume set at moderate levels and avoid prolonged exposure to high volume sound levels. The louder the volume, the less time is required before your hearing could be affected. You may experience different sound levels when using your headset or headphones with different devices. The device you use and its settings affect the level of sound you hear. If you experience hearing discomfort, you should stop listening to the device through your headset or headphones. To protect your hearing, some hearing experts suggest that you:

1. Set the volume control in a low position before putting the headset or headphones on your ears.
2. Limit the amount of time you use headsets or headphones at high volume.
3. Avoid turning up the volume to block out noisy surroundings.
4. Turn the volume down if the sound from the headset or headphones prevents you from hearing people speaking near you.

See www.plantronics.com/healthandsafety for more information on headsets and hearing.

⚠ BATTERY WARNINGS

To reduce the risk of fire or injury to persons, read and follow these instructions.

- Charge the headset according to the instructions supplied with the unit.
- Do not expose the battery to high temperatures.
- Do not puncture or otherwise damage the battery. The cell contains corrosive materials which may damage eyes and skin and may be toxic if swallowed.
- Do not short-circuit the battery, as this may result in a sudden rise in temperature.
- Do not incinerate the battery.
- Never put batteries in mouth. If swallowed, contact your physician or local poison control center.
- Dispose or recycle the battery according to local and regional regulatory requirements.

DRAFT

Safety Information

When using your telephone equipment, basic safety precautions should always be followed to reduce the risk of fire, electric shock and injury to persons, including the following:

1. Avoid using a telephone (other than a cordless type) during an electrical storm. There may be a remote risk of electric shock from lightning.

2. Do not use the telephone to report a gas leak in the vicinity of the leak.

3. Plug the adaptor to the socket-outlet that near the equipment and shall be easily accessible.

4. CAUTION
   Risk of explosion if battery is replaced by an incorrect type.
   Dispose of used batteries according to the instructions.
   Use only with Calisto Battery Pack (Plantronics Part #76335-01)

5. The equipment is to be supplied from an identified USB port complying with the requirements of Limited Power Source.

SAVE THESE INSTRUCTIONS

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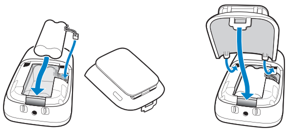
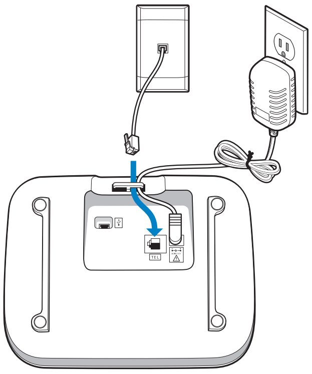
Setup

For complete setup instructions, see the QuickStart Guide.

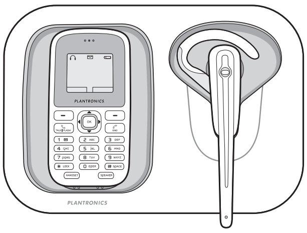
1. Connect the charging base and the cables.
2. Install the handset battery.
3. Charge the headset and handset.



Step 2



Step 1



Step 3

Handset: Charge for up to 16 hours before first use. When fully charged, screen displays “Charging Done.”

Headset: Charge for at least 3 hours before first use.

TIP: Place handset and headset in cradle regularly to keep charged, or when the battery icon on the screen indicates a low charge 🔋. The headset beeps every 30 seconds when the battery is low. The handset screen displays “Charging Done” when fully charged. The headset indicator light glows solid blue when the headset is in the charging cradle and is fully charged.

Wearing the headset and handset

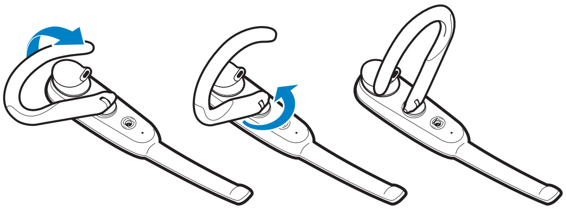


Figure 1

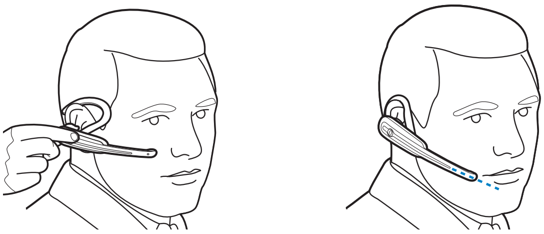


Figure 2

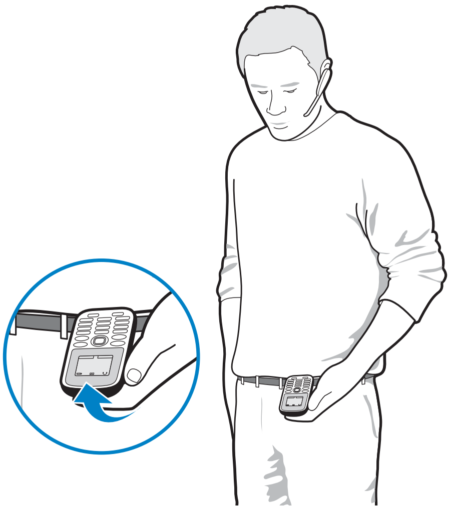


Figure 3

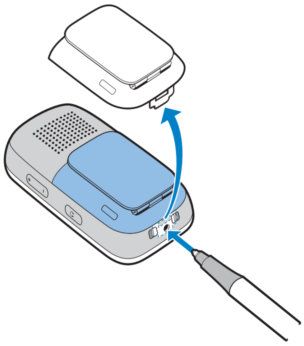
Headset: You can wear the headset on either ear. Flip the earloop to the side and twist to position it over your left or right ear (Figure 1). Point the microphone toward your mouth (Figure 2).

Handset: Slide the waist clip onto your belt or your waistband. Handset is worn upside-down so you can lift it and view the display.

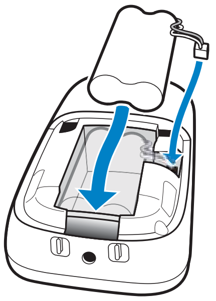
Changing the battery

If your handset battery does not keep a charge, you can replace the battery.

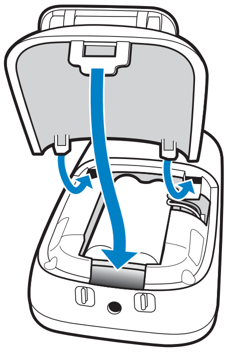
1. Using the tip of a pen, press the notch at the bottom of the handset battery cover to remove the cover.



2. Remove the old battery from the compartment.
3. Place the new battery into battery compartment.



4. Plug the battery pack connector into the white jack inside the compartment.
5. Slide the battery cover onto the handset and place the handset onto the base to charge it.



6. Charge the new battery for up to 16 hours before using it the first time.

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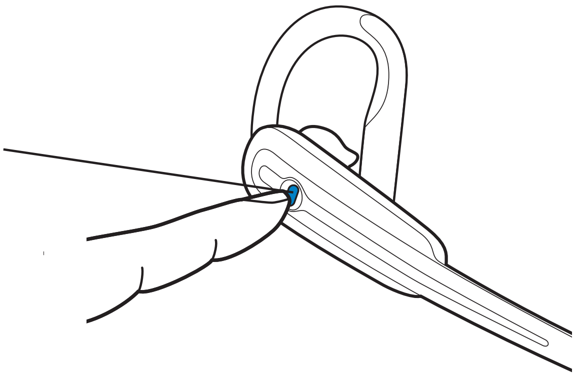
☞ Powering the Headset On and Off

You must turn on the headset before first use and anytime after it has been powered off.

Powering your headset on



Press and hold for 2 seconds until the
indicator light flashes blue every 10
seconds or you hear 4 ascending beeps

Powering your headset off

Press and hold the **Headset** ⊖ button for 4 seconds until the indicator light flashes red for 4 seconds or you hear 4 descending beeps.

TIP: It is not necessary to power off your headset between uses. When you are not using your headset, you can simply store it on the charging base. However, you may want to power off your headset if you are using it away from home and want to save battery power.

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Using Your Headset with Your Handset

⚠ **TIP:** When using your handset and headset, the headset must be within 33 feet of the handset, and the handset must be within 300 feet of the charging base.

Placing calls

To call using:	Do the following:
Handset	Dial the number and press **Talk/Flash** ☎ TALK | FLASH. **TIP:** You can also press **Talk/Flash** first and then dial the number.
Speakerphone	Press **Speakerphone** SPEAKER and dial the number.
Headset	1. Dial the number on handset. 2. Press the **Headset** ⊖ button for 1 second. **TIP:** When you're on a call using the headset, an icon 🎧 appears on the handset screen.

Receiving calls

To answer a call using:	Do the following:
Handset	Press **Talk/Flash** ☎ TALK | FLASH.
Speakerphone	Press **Speakerphone** SPEAKER.
Headset	Press the **Headset** ⊖ button for 1 second.

TIP: To answer a second incoming call, see "Receiving a second incoming call" on page 18 .

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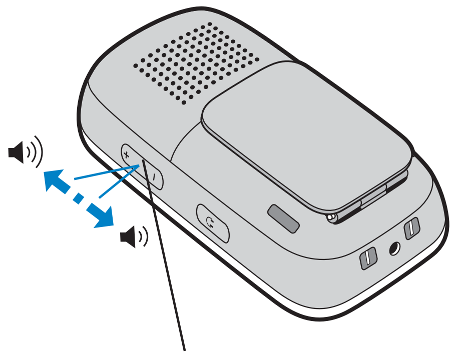
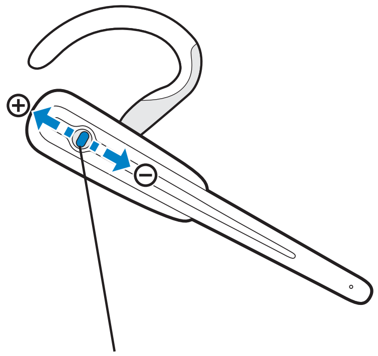
☞ Adjusting call volume

Handset



Press up or down to adjust call volume when you are using your handset, speakerphone, or headset.

Headset



Press up (towards the indicator light) or down (towards the microphone) to adjust call volume when you are using your headset.

TIP: Do not press the button inwards to adjust volume.

TIP: For your comfort and health, always listen to calls at a moderate volume. For complete safety information, see page 50.

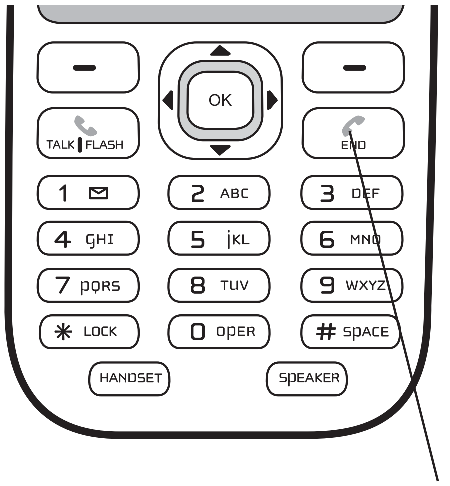
☞ Switching calls between handset, headset, and speakerphone

To switch call:	Do the following:
From handset or speakerphone to headset	Press the **Headset** ⊖ button for 1 second.
From headset or speakerphone to handset	Press **Handset** (HANDSET).
From handset or headset to speakerphone	Press **Speakerphone** (SPEAKER).

Ending calls

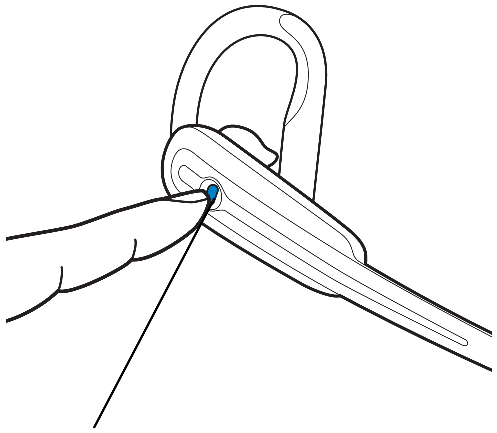
To end a call, press either of the following buttons:

Handset


OK
TALK | FLASH
END
1
2 ABC
3 DEF
4 GHI
5 JKL
6 MNO
7 PQRS
8 TUV
9 WXYZ
✱ LOCK
0 OPER
# SPACE
HANDSET
SPEAKER

Press **End**. ☎

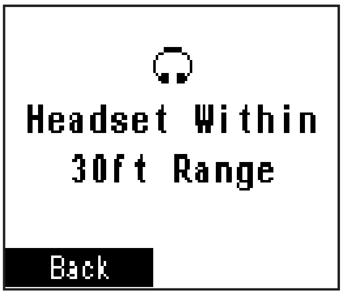
Headset



Press for 1 second.

Locating the headset from the handset

You can determine whether your headset is within 33 feet of your handset.



Headset Within
30ft Range

1. On the main screen, press **Menu** ⊟ (left soft key).
2. Use the navigator to highlight **Initial Setup**, and press **Select** ⊟ (right soft key).
3. Highlight **Headset/Base,** and press **Select** ⊟ (right soft key).
4. Highlight **Locate Headset**, and press **Select** ⊟ (right soft key).

TIP: If your headset is more than 33 feet away from your handset, your screen displays "Headset Out of Range." While searching for your headset, you can carry your handset with you until the screen displays "Headset Within Range."

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Using Your Headset with Your Mobile Phone

The Calisto headset functions like a traditional *Bluetooth*® headset when used with your mobile phone. It has the ability to operate completely separate from the Calisto handset/phone and has many of the same features as the most popular *Bluetooth* headsets on the market, including redial and voice dialing.

☞ Pairing your headset with your mobile phone

To use the Calisto headset with your *Bluetooth* compatible mobile phone, the headset first needs to be paired with that device. You will need to refer to the user's manual for your mobile phone for specifics on how to pair *Bluetooth* devices. You can also refer to the Plantronics website to see if there are instructions specific to your mobile phone. www.plantronics.com/easytopair

TIP: Note that your headset can be connected to *both* your handset *and* a mobile phone at the same time, so you can make and answer calls from both using the headset.

Once the headset and mobile phone are paired, you can use the headset with both the Calisto and your mobile phone. You need to pair the headset with your mobile phone only once.

1. Before you begin, make sure your mobile phone is *Bluetooth* compatible. You may need to refer to the user's guide for your mobile phone to find out this information.
2. Turn the headset off by pressing and holding the **Headset** ⊖ button for 4 seconds, or until you hear 4 descending beeps.
3. Refer to your mobile phone's user's manual for specific instructions about activating *Bluetooth* pairing.
4. Once your mobile phone is ready for *Bluetooth* devices, press and hold the **Headset** ⊖ button on the headset for 4 to 6 seconds or until the indicator light flashes red and blue.

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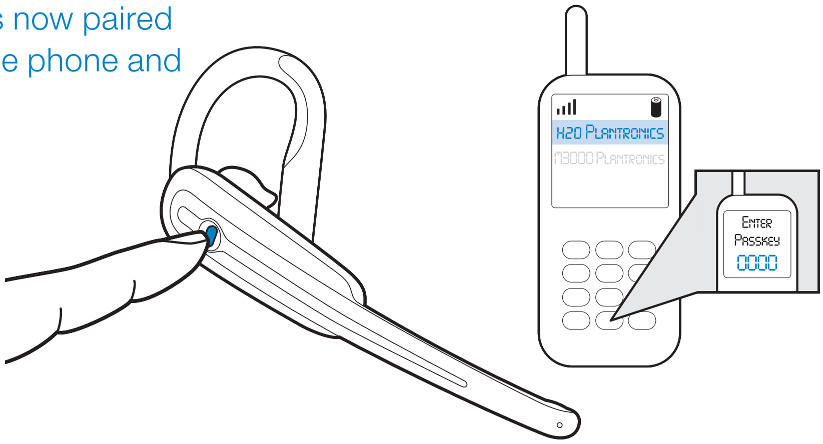
5. When the mobile phone detects the headset, select **Calisto PLT** from the list of found devices.
6. When the mobile phone prompts you for a passcode, enter “0000” on the mobile phone keypad as shown.



Your headset is now paired with your mobile phone and is ready to use!

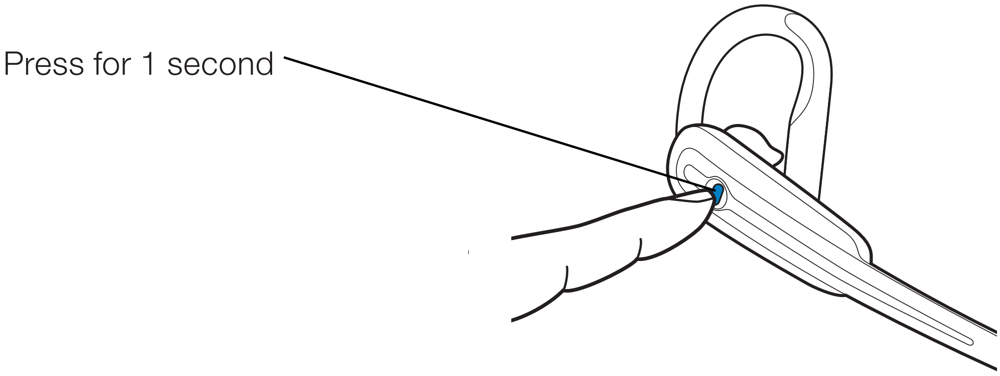
TIP: To use the headset with your mobile phone, the headset must be within 33 feet of the phone.

TIP: You can pair your headset with more than one mobile phone, but you can use your headset with only one mobile phone at a time. Your headset will automatically connect to the mobile phone that is powered on and within range of your headset. If more than one mobile phone is on and within range of your headset, the headset will connect to the last mobile phone with which it was used.

Placing calls

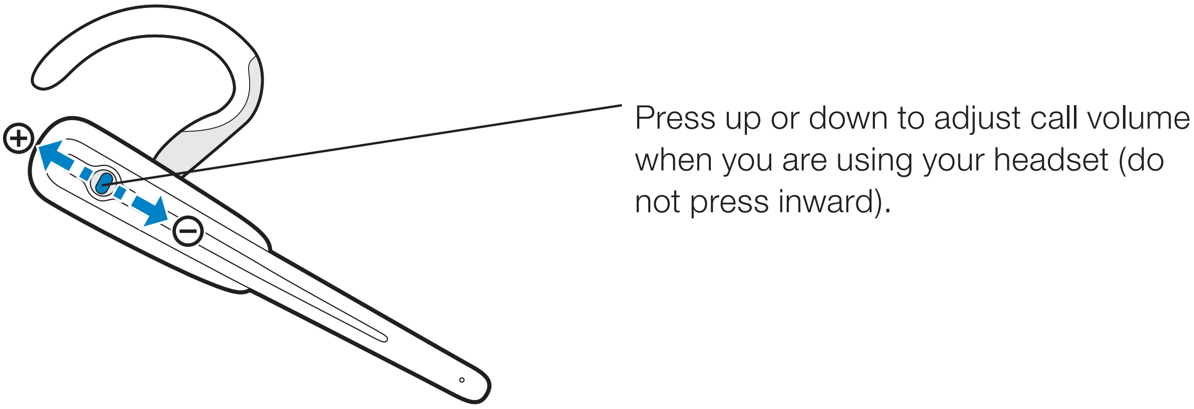
1. If prompted on your mobile phone, select the option to accept the connection with your headset.
2. Dial the number on your mobile phone.
3. If the call is not automatically transferred to the headset, press the **Headset** ⊖ button for 1 second.

Receiving calls using your headset


Press for 1 second

TIP: You can use the headset to answer a second incoming call; see "Receiving a second incoming call" on page 18.

Adjusting call volume using your headset


+
−
Press up or down to adjust call volume when you are using your headset (do not press inward).

TIP: For your comfort and health, always listen to calls at a moderate volume. For complete safety information, see page 50.

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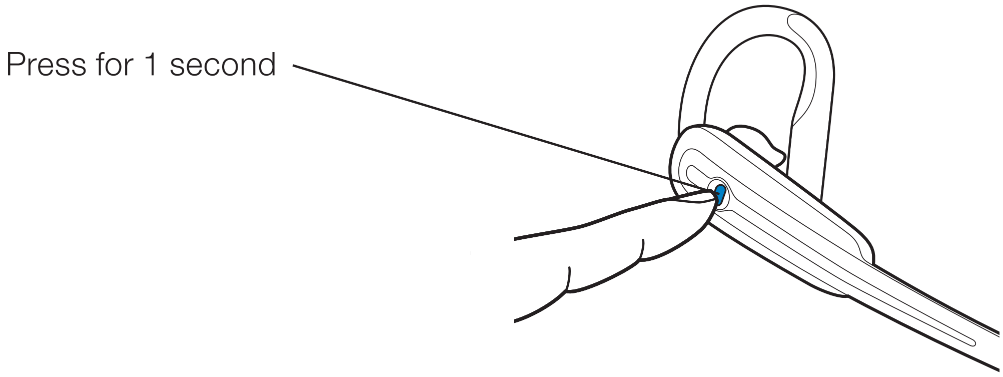
Ending calls using your headset


Press for 1 second

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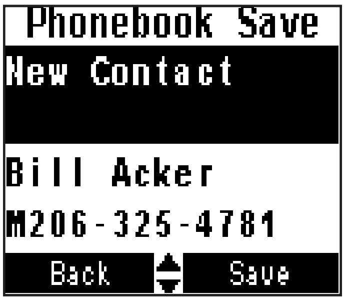
Using the Phonebook

You can store 3 numbers apiece for up to 200 contacts in your Calisto's phonebook. You can add entries manually, add them by saving from an incoming or outgoing call, or transfer them from your computer's Outlook® email program (see "Transferring Contacts from Your Computer" on page 28).

Adding a contact manually

1. On the main screen, press **Menu** [-] (left soft key).
2. Use the navigator to highlight **Phonebook**, and press **Select** [-] (right soft key).
3. Highlight **New Contact**, and press **Edit** [-] (right soft key).
4. Highlight **Name**, and press **Edit** [-] (right soft key).
5. Use the keypad to enter the name, and press **Save** [-] (right soft key).

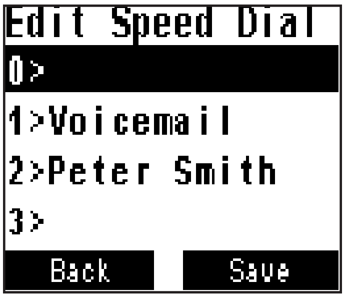


Phonebook Save
New Contact

Bill Acker
M206-325-4781
Back ⬍ Save

TIP: To enter the second letter on a key—for example, the B on the 2 key—press the key twice. To enter the third letter, press the key three times, and so on. Press the "**#**" [# SPACE] key to enter a space.

6. Highlight any of the number fields (**M** = **Mobile, H** = **Home, W** = **Work**), and press **Edit** [-] (right soft key).
7. Enter the correct phone number, and press **Save** [-] (right soft key).
8. Repeat steps 6 and 7 to enter other numbers for the contact.
9. To enter a speed dial key for one of the contact numbers, do the following:
   - Highlight **Spd Dial**.
   - Press **Left** ◀ or **Right** ▶ on the navigator to select whether the speed dial key is for the mobile (M), home (H), or work (W) number.



Edit Speed Dial
0>
1>Voicemail
2>Peter Smith
3>
Back Save

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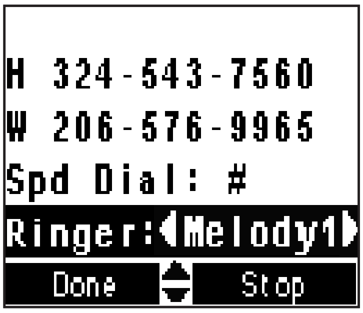
- Press **Edit** (right soft key).
- Highlight the number you want to use as the speed dial key, and press **Save** (right soft key).

TIP: If you enter a speed dial key number that is already being used for another number, the new number overwrites the old number for that key. The 1 key is pre-assigned to your voicemail number, so you won't be able to overwrite that number after you have entered it.



H 324-543-7560
W 206-576-9965
Spd Dial: #
Ringer:◀Melody1▶
Done Stop

10. To select a special ringtone for this contact, do the following:
    - Highlight **Ringer** (option located under SpDial).
    - Press **Left** or **Right** on the navigator to scroll through the available ring tones.
    - Press **Play** (right soft key) to hear a preview of the highlighted ring tone.
11. Press **Done** (left soft key) to save the new contact information.

Adding a contact from a call

When you make a call to or receive a call from someone whose number is not in your phonebook, when you end the call, a message appears on the screen asking if you want to save the number to your phonebook. To save the number, press **Save** (right soft key), and then follow the steps in "Adding a contact manually" on page 14 to create a contact for the number.

Editing a contact

1. On the main screen, press **Menu** (left soft key).
2. Use the navigator to highlight **Phonebook**, and press **Select** (right soft key).
3. Highlight the contact you want to edit, and press **Edit** (right soft key).

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4. Edit the contact information following steps 4–11 in “Adding a contact manually” on page 14.

TIP: There are several ways to delete a character in an entry:
1) Press **BackSp** ▭ (left soft key) to delete the preceding character;
2) press and hold **BackSp** ▭ (left soft key) to delete an entire line;
3) press **Left** ◀ or **Right** ▶ on the navigator to move the cursor.

Deleting a contact

1. On the main screen, press **Menu** ▭ (left soft key).
2. Use the navigator to highlight **Phonebook**, and press **Select** ▭ (right soft key).
3. Highlight the contact you want to delete, and press **Delete** ▭ (left soft key).
4. Press **OK** ▭ (right soft key).

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Calling Features: Basics

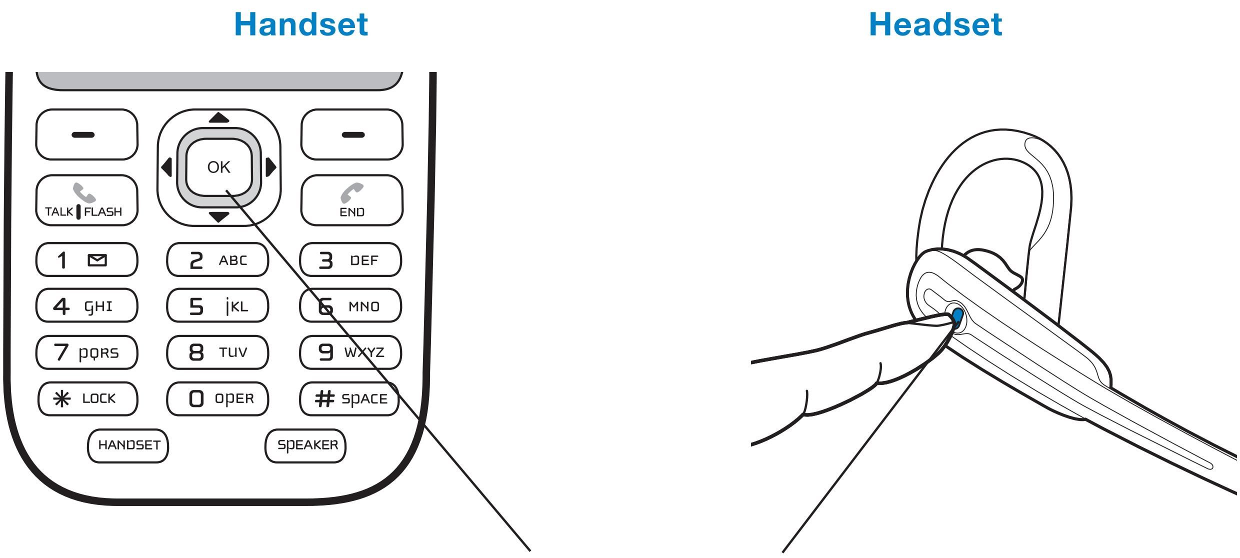
Caller ID

If your home phone calling plan includes the caller ID feature, this feature is supported on your Calisto handset. Incoming caller numbers appear on the handset screen.

Speakerphone

Press **Speakerphone** SPEAKER once to answer a call with the built-in speakerphone, or to transfer a call from the handset or headset to the speakerphone.

☞ Last number redial



Handset **Headset**

OK
TALK FLASH
END
1
2 ABC
3 DEF
4 GHI
5 JKL
6 MNO
7 PQRS
8 TUV
9 WXYZ
LOCK
0 OPER
# SPACE
HANDSET
SPEAKER

Press **OK** twice. Press twice.

TIP: Pressing the OK button on the handset redials the last landline number dialed. Pressing the headset button also dials the last landline number dialed, unless the handset is out of range. When the handset is out of range, pressing the headset button twice redials the last number called on your mobile phone.

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☞ Receiving a second incoming call

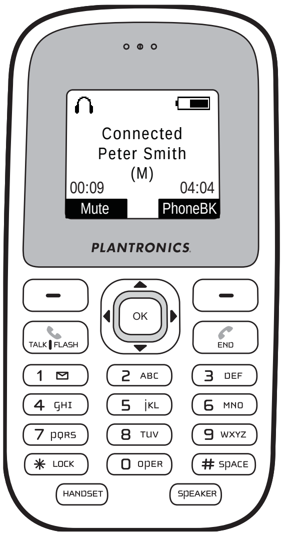
While you are on a landline or mobile call, the headset emits 3 beeps to inform you that there is a second incoming landline or mobile call.

Since the Calisto phone does not control your mobile phone, you cannot toggle back and forth between landline (or VoIP) and mobile calls. In order to switch from a landline call to an incoming mobile call or from a mobile call to an incoming landline call, you will have to end the first call.

If you are on this type of call:	**And this type of call comes in:**	**Do the following:**
Landline (or VoIP)	Landline (or VoIP)	Press either **Talk/Flash** TALK FLASH or **Answer** – (right soft key) on screen to answer incoming call. Switch back and forth between calls using **Talk/Flash** TALK FLASH or on-screen options.
Landline (or VoIP)	Mobile	Press **Headset** ◯ button once to hang up landline call and a second time to answer incoming mobile call.
Mobile	Landline (or VoIP)	Press **Headset** ◯ button once to hang up mobile call and a second time to answer incoming landline call.

Muting a call

While on a call, press **Mute** – (left soft key) on the handset, or select the option to mute a call on your mobile phone. There is no mute feature on the headset.


Connected
Peter Smith
(M)
00:09
04:04
Mute
PhoneBK
PLANTRONICS
OK
TALK FLASH
END
1
2 ABC
3 DEF
4 GHI
5 JKL
6 MNO
7 PQRS
8 TUV
9 WXYZ
✳ LOCK
0 OPER
# SPACE
HANDSET
SPEAKER

Using speed dial keys

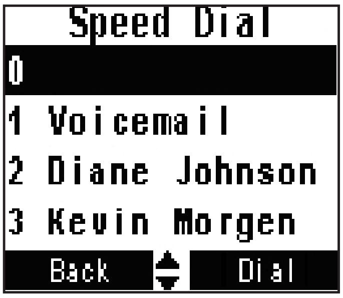
After you assign speed dial keys (see “Adding a contact manually” on page 14), you can use them to quickly dial your most frequently called numbers.

To use a speed dial key, press and hold the key for 3 seconds to dial the number associated with the key.

TIP: After you set up your voicemail number (see “Setting up voicemail” on page 27) the 1 key 1 ✉ dials your voicemail number by default.

You can also view your currently assigned speed dial keys.

1. On the main screen, press **Menu** – (left soft key).
2. Use the navigator to highlight **View Speed Dial**, and press **Select** – (right soft key).


Speed Dial
0
1 Voicemail
2 Diane Johnson
3 Kevin Morgen

TIP: To change your speed dial keys, see “Editing a contact” on page 15.

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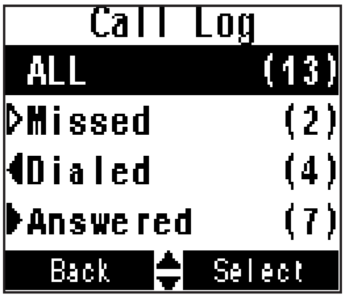
Viewing and editing the Call Log

The Call Log lists the last 25 missed, dialed, and answered calls. You can quickly save phone numbers to your phonebook from the Call Log.

1. On the main screen, press **Call Log** (right soft key).
2. Use the navigator to highlight the category of calls (**All**, **Missed**, **Dialed**, or **Answered**) you want to view or edit, and press **Select** (right soft key).



TIP: You can press either **Select** or **OK** to select the highlighted item.

3. Use the navigator to scroll and view the list of calls. To edit an entry on the list, highlight the entry and press **Options** (right soft key).
4. Highlight one of the following options, and press **Select** (right soft key):
   - **Save:** Save the number to your phonebook (see “Adding a contact manually” on page 14).
   - **Delete:** Delete the selected number from the Call Log.
   - **Delete All:** Delete all numbers from the Call Log for the category you selected: missed, dialed, or answered. If you are in All Calls, selecting Delete All deletes all numbers in all three categories.

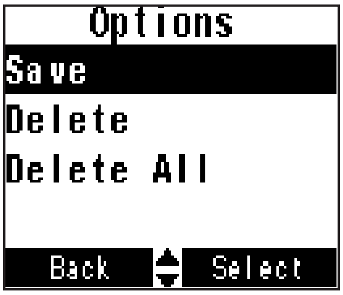


Table 1: Headset button functions

Function	Button Action	Indicator Light	Sounds
Turn headset on	Press and hold for 2 seconds	Flashes blue every 10 seconds	4 increasing beeps · • ● ⬤
Turn headset off	Press and hold for 4 seconds	Glows solid red for 4 seconds	4 decreasing beeps ⬤ ● • ·
Answer/end a call	Press for 1 second		1 beep ●
Adjust volume	Press up or down (not inward)		2 beeps ● ● when maximum/ minimum volume is reached
Redial last number	Press twice		2 beeps ● ●
Pair with mobile phone	With power off, press and hold for 6 seconds	Alternates flashing blue and red	1 beep ● at beginning, 1 beep ● when pairing completed

Table 2: Headset alerts

Alert	Indicator Light	Sounds
Incoming call	Flashes blue 3 times with each ring	3 rapid beeps ● ● ● with each ring
Low battery	Flashes red 3 times every 3 seconds	3 beeps ● ● ● every 30 seconds
Charging	Glows solid red	
Fully charged	Glows solid blue	

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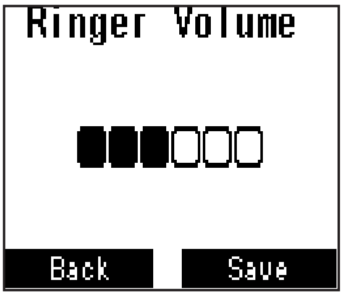
Table 3: Handset screen icons

Icon	Meaning	Action
✉	You have new voicemail messages	If set up as a speed dial, press and hold **1** 1 ✉ to retrieve messages (see “Checking voicemail” on page 27) ; otherwise, dial your voicemail number and press **Talk/Flash** TALK FLASH.
🔋	Battery is fully charged	
🔋	Battery is partially charged	Charge battery if desired
🪫	Battery is low	Place handset in handset charging cradle to charge
🎧⃠	Headset is out of range of handset, has low batteries, or is powered off	Bring handset within range, charge headset, or power on headset
🎧	Call is active on headset (not on handset or speakerphone)	Press **Handset** HANDSET or **Speakerphone** SPEAKER to move audio from headset.
🔕	Ringer is turned off	Increase ringer volume if desired (see “Adjusting the ringer volume” on page 23)
⚿	Keypad is locked	Press and hold ***** ✱ LOCK to unlock keypad (see “Locking the keypad” on page 25)

For troubleshooting, see page 40.

Settings

Adjusting the ringer volume

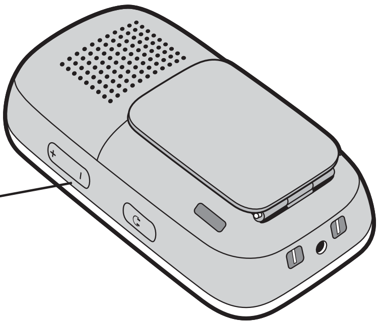


1. On the main screen, press **Menu** ⊟ (left soft key).
2. Use the navigator to highlight **Settings**, and press **Select** ⊟ (right soft key).
3. Highlight **Ringer Vol/Off**, and press **Select** ⊟ (right soft key).
4. Press **Up** ▲ or **Down** ▼ on the navigator to adjust the volume.
5. Press **Save** ⊟ (right soft key).

Turning the ringer off

Permanently: To permanently mute the ringer, follow steps 1–3 in "Adjusting the ringer volume," above, and then press **Down** ▼ on the navigator until all the boxes are empty. Press **Save** ⊟ (right soft key). An icon 🔕 appears on the main screen when the ringer is permanently muted.

Temporarily: To temporarily mute the ringer, press **Down** on the **Volume** button until the ringing is muted.



Selecting a ring tone

1. On the main screen, press **Menu** ⊟ (left soft key).
2. Use the navigator to highlight **Settings**, and press **Select** ⊟ (right soft key).

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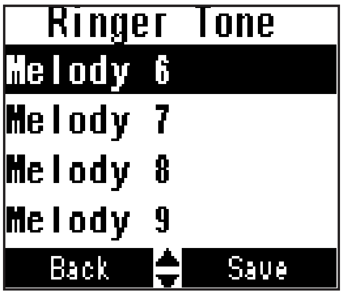
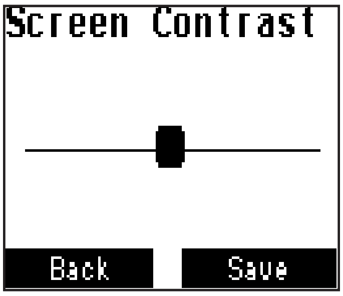


3. Highlight **Ringtones**, and press **Select** ▭ (right soft key).Press **Up** ▲ or **Down** ▼ on the navigator to highlight a ringtone. A preview of the sound plays.
4. Press **Save** ▭ (right soft key).

TIP: You can also assign a ringtone to a specific contact. See “Adding a contact manually” on page 14.

Adjusting the screen brightness

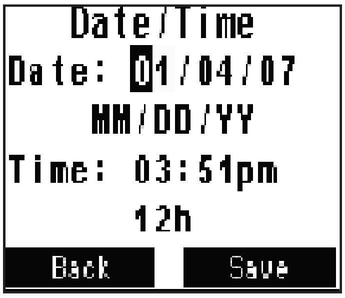
1. On the main screen, press **Menu** ▭ (left soft key).



2. Use the navigator to highlight **Settings**, and press **Select** ▭ (right soft key).
3. Highlight **Screen Contrast**, and press **Select** ▭ (right soft key).
4. Press **Left** ◀ or **Right** ▶ on the navigator to adjust the brightness and contrast.
5. Press **Save** ▭ (right soft key).

Setting the date and time

1. On the main screen, press **Menu** ▭ (left soft key).
2. Use the navigator to highlight **Initial Setup**, and press **Select** ▭ (right soft key).


Date/Time
Date: 01/04/07
MM/DD/YY
Time: 03:51pm
12h

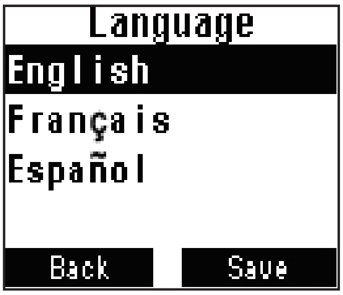
3. Highlight **Date/Time**, and press **Select** ▭ (right soft key).
4. Select any of the following options:
   - **Date:** Use the keypad to enter the correct date.
   - **MM/DD/YY:** Press **Left** ◀ or **Right** ▶ on the navigator to change the date format to between MM/DD/YY and DD/MM/YY.
   - **Time:** Use the numbers on the keypad to enter the correct time.

- **12h:** Press **Left** ◀ or **Right** ▶ on the navigator to change the time format from a 12-hour clock to a 24-hour clock and back.

5. Press **Save** ⊟ (right soft key).

Setting the default language

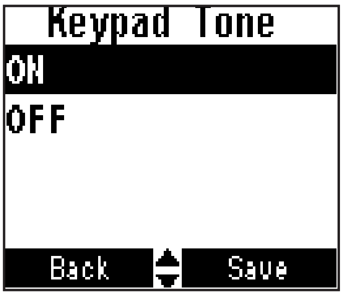
1. On the main screen, press **Menu** ⊟ (left soft key).
2. Use the navigator to highlight **Initial Setup**, and press **Select** ⊟ (right soft key).
3. Highlight **Language**, and press **Select** ⊟ (right soft key).
4. Highlight **English**, **Francais**, or **Espanol**.
5. Press **Save** ⊟ (right soft key).



Turning the keypad tone on or off

When the keypad tone is on, you hear a sound when you press a key. You can turn the tone off if you prefer not to hear the sound.

1. On the main screen, press **Menu** ⊟ (left soft key).
2. Use the navigator to highlight **Initial Setup**, and press **Select** ⊟ (right soft key).
3. Highlight **Keypad Tone**, and press **Select** ⊟ (right soft key).
4. Highlight **ON** or **OFF**.
5. Press **Save** ⊟ (right soft key).



☞ Locking the keypad

Lock the keypad if you don't want to accidentally dial numbers on your handset.

Press and hold the "*" ✱ LOCK key for 3 seconds. A lock 🔑 icon appears on the main screen when the keypad is locked.

To unlock the keypad, press and hold the "*" ✱ LOCK key again for 3 seconds.

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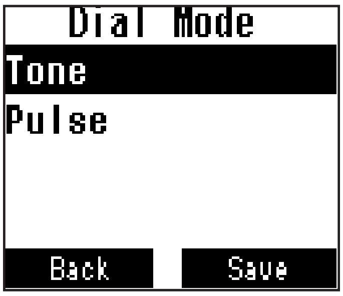
Switching between tone dialing and pulse dialing

By default, your Calisto Pro uses tone dialing. You can switch to pulse dialing if you are in an area that requires it.



1. On the main screen, press **Menu** (left soft key).
2. Use the navigator to highlight **Initial Setup**, and press **Select** (right soft key).
3. Highlight **Dial Mode**, and press **Select** (right soft key).
4. Highlight **Tone** or **Pulse**.
5. Press **Save** (right soft key).

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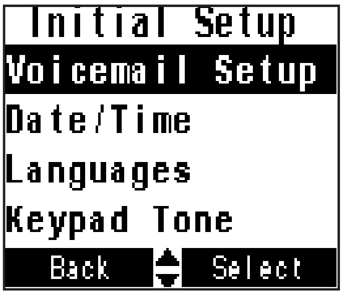
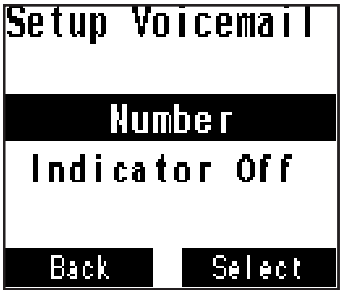
Voicemail

You must have voicemail service set up with your phone provider to use the voicemail feature on your Calisto Pro.

Setting up voicemail





1. On the main screen, press **Menu** (left soft key).
2. Use the navigator to highlight **Initial Setup**, and press **Select** (right soft key).
3. Highlight **Voicemail Setup**, and press **Select** (right soft key).
4. Highlight **Number**, and press **Select** (right soft key). Use the keypad to enter the number you call to access your voicemail, and press **Save** (right soft key).

TIP: If you make a mistake when entering the number, press **BackSP** (left soft key).

Checking voicemail

When you have a voicemail message, the voicemail indicator ✉ icon appears at the top of the main screen, unless you've turned it off (see "Setting up voicemail," above).

To dial your voicemail number, do one of the following:

- Press and hold the **1** key for 3 seconds.
  or
- Enter the voicemail phone number on the keypad and press **Talk/Flash**.

If the voicemail indicator icon ✉ appears after you have retrieved all of your voicemail mesages, you can reset the icon. Follow steps 1–3 in "Setting up your voicemail," above, and then highlight **Indicator Off** and press **Select** (right soft key). The next time you get a new voicemail message, the icon appears on the screen.

DRAFT

Transferring Contacts from Your Computer

The Calisto Pro Series has a USB port and software CD that lets you transfer contacts from your computer's Microsoft Outlook program to the Phonebook on your handset.

To use this feature, you must first install the software from the Calisto Pro Series CD.

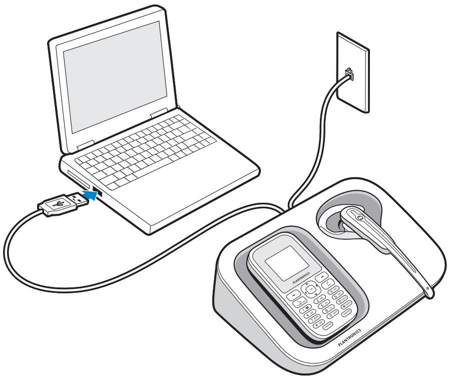
System requirements

- Operating systems: Windows 2000, XP, Vista
- Outlook: Outlook 2000, 2002, 2003, 2007 (TBC), Outlook Express

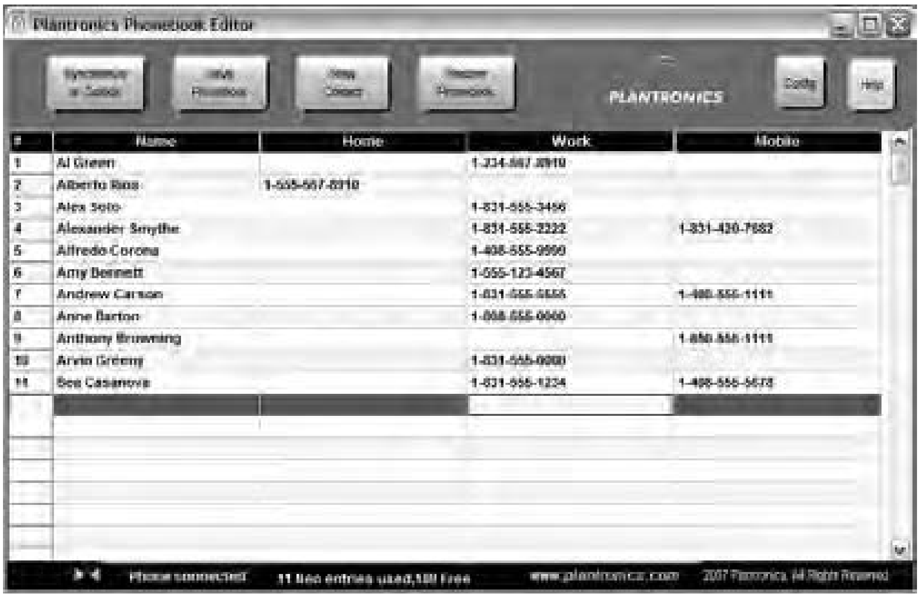
Installing the software

1. Insert the Installation CD into your computer's CD/DVD drive.
2. If the CD doesn't automatically run, double-click the **My Computer** icon on your computer desktop and select the CD. Double-click the icon for the program **Setup.exe**.
3. Follow the onscreen instructions to install the software.

Using the Outlook® Phonebook Utility



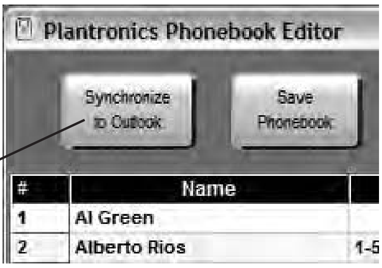
1. Connect your computer to the bottom of the charging base using the USB cable. The smaller end of the cable goes into the base; the larger end goes into a USB port on your computer.
2. Click the **Calisto Phonebook** icon ▯ on your computer. The Plantronics Phonebook Editor screen shows the list of contacts currently in your Calisto phonebook.



Plantronics Phonebook Editor
PLANTRONICS
Phone connected
www.plantronics.com

#	Name	Home	Work	Mobile
1	Al Green		1-234-567-8910	
2	Alberto Rios	1-555-567-8910		
3	Alex Soto		1-831-555-3456	
4	Alexander Smythe		1-831-555-2222	1-831-420-7682
5	Alfredo Corona		1-408-555-9990	
6	Amy Bennett		1-555-123-4567	
7	Andrew Carson		1-831-555-5555	1-408-555-1111
8	Anne Barton		1-888-555-0000	
9	Anthony Browning			1-650-555-1111
10	Arvin Greeny		1-831-555-0000	
11	Bea Casanova		1-831-555-1234	1-408-555-5678

3. Click **Synchronize to Outlook**.

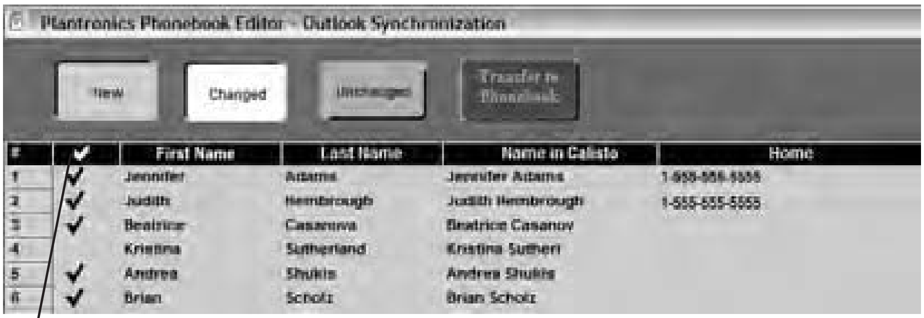


Plantronics Phonebook Editor
Synchronize to Outlook
Save Phonebook

#	Name	
1	Al Green	
2	Alberto Rios	1-5

Click here

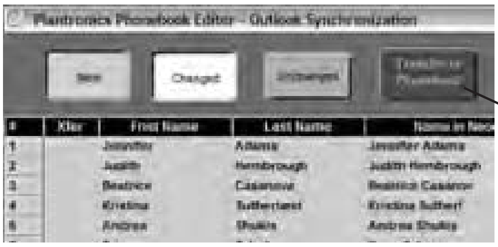
4. The Outlook Synchronization screen shows contacts that are new or have been changed since the last transfer between Outlook and your Calisto phonebook. New contacts are automatically marked for transfer to your Calisto phonebook. Do either of the following:
   - To mark additional contacts for transfer, click in the ✓ column to the left of the contact name.
   - To unmark a contact for transfer, click the checkmark in the ✓ column to the left of the contact name.


Plantronics Phonebook Editor - Outlook Synchronization
New
Changed
Unchanged
Transfer to Phonebook

#	✓	First Name	Last Name	Name in Calisto	Home
1	✓	Jennifer	Adams	Jennifer Adams	1-555-555-5555
2	✓	Judith	Hembrough	Judith Hembrough	1-555-555-5555
3	✓	Beatrice	Casanova	Beatrice Casanov	
4		Kristina	Sutherland	Kristina Sutherl	
5	✓	Andrea	Shukis	Andrea Shukis	
6	✓	Brian	Scholz	Brian Scholz	

Click here to mark or unmark contacts for transfer

5. Click **Transfer to Phonebook**. The Plantronics Phonebook Editor screen now shows the list of contacts currently in your Calisto phonebook, including the contacts you just transferred.


Plantronics Phonebook Editor - Outlook Synchronization
New
Changed
Unchanged
Transfer to Phonebook

#	Xfer	First Name	Last Name	Name in Ne
1		Jennifer	Adams	Jennifer Adams
2		Judith	Hembrough	Judith Hembrough
3		Beatrice	Casanova	Beatrice Casanov
4		Kristina	Sutherland	Kristina Sutherl
5		Andrea	Shukis	Andrea Shukis

Click here

6. When you are done transferring new and changed contacts, close the window.

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Phonebook storage

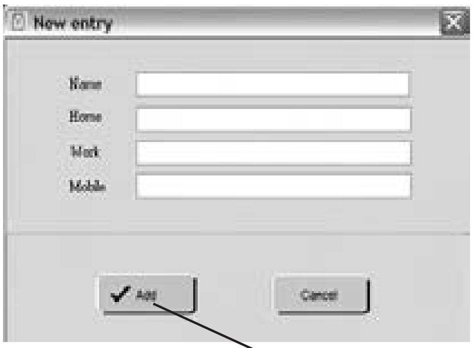
Your Calisto phonebook can store 200 names, with 3 phone numbers for each contact. If the contacts you are trying to transfer will cause your phonebook to exceed 200 names, a message appears prompting you to delete some contacts. Do either of the following:

- Uncheck some contacts on the Outlook Synchronization screen to transfer fewer contacts.
- Delete some contacts on the Plantronics Phonebook Editor screen (see “Deleting an Outlook Contact” on page 33).

TIP: If you make a mistake transferring contacts to your phonebook, you can return to an earlier version of the phonebook (see “Restoring your phonebook” on page 33).

Creating an Outlook contact

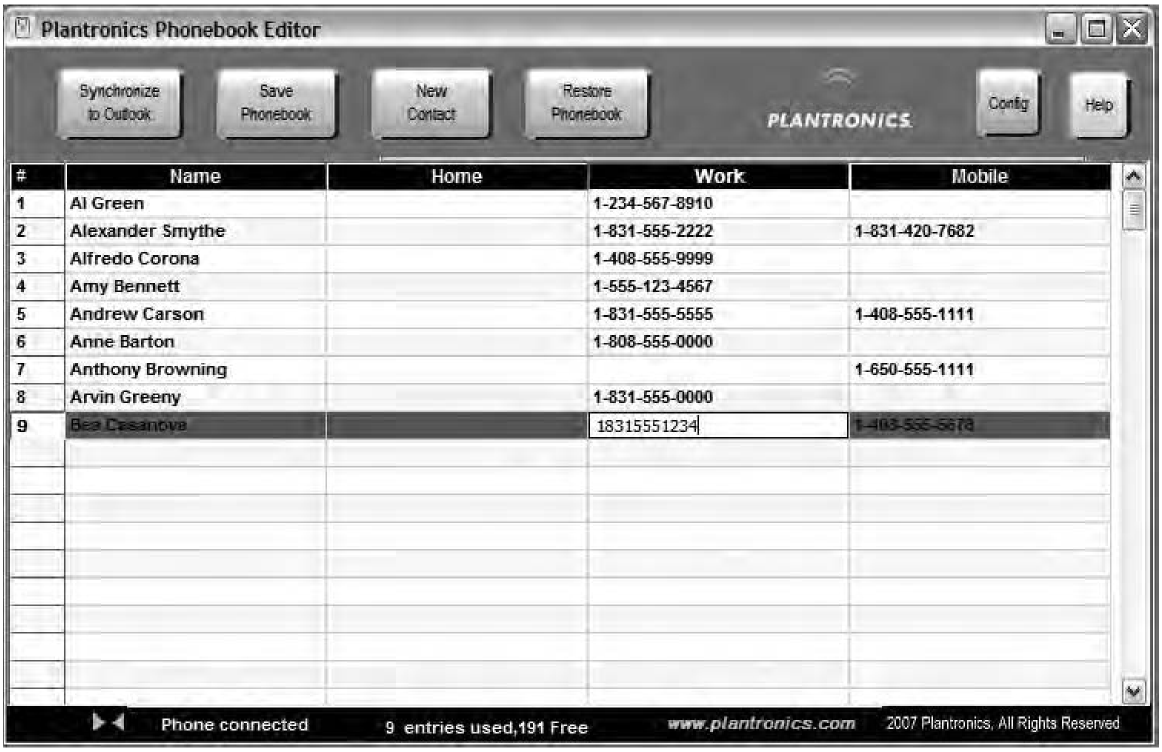
1. On the Plantronics Phonebook Editor screen, click **Add New Contact**.
2. Enter the updated information, and click **Add**.



Click here

Editing an Outlook contact

1. On the Plantronics Phonebook Editor screen, click inside the cell of the contact information (name, phone number, and so on) you want to edit.


Plantronics Phonebook Editor
Synchronize to Outlook
Save Phonebook
New Contact
Restore Phonebook
PLANTRONICS
Config
Help
Phone connected
9 entries used,191 Free
www.plantronics.com
2007 Plantronics, All Rights Reserved

#	Name	Home	Work	Mobile
1	Al Green		1-234-567-8910	
2	Alexander Smythe		1-831-555-2222	1-831-420-7682
3	Alfredo Corona		1-408-555-9999	
4	Amy Bennett		1-555-123-4567	
5	Andrew Carson		1-831-555-5555	1-408-555-1111
6	Anne Barton		1-808-555-0000	
7	Anthony Browning			1-650-555-1111
8	Arvin Greeny		1-831-555-0000	
9	Bea Casanova		18315551234	1-408-555-5678

2. Enter the updated information, and press **Enter**.

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Deleting an Outlook contact

1. On the Plantronics Phonebook Editor screen, highlight the row containing the contact you want to delete.
2. On your computer keyboard, press **Delete**.

Restoring your phonebook

1. On the Plantronics Phonebook Editor screen, click **Restore Phonebook**.
2. Click **OK** to confirm that you want to overwrite the current contacts and go back to the phonebook entries stored on the handset before you transferred the contacts.

Customizing the Outlook Phonebook Utility

1. On the Plantronics Phonebook Editor screen, click **Config**.
2. Select any of the following options:
    - **Program Updates:** Select this option if you want to be alerted of software upgrades available for download in the future.
    - **Outlook Synchronization:** Select the version of Outlook you want to use to transfer contacts, if you have more than one version on your computer.
    - **Item Colors:** Select this option to personalize the colors of the Outlook Synchronization screen.
3. Click **OK**.

Viewing your updated contacts on your handset

1. On the main screen, press **Menu** ⊟ (left soft key).
2. Use the navigator to highlight **Phonebook**, and press **Select** ⊟ (right soft key).

Answering Calls from Your Computer's VoIP Program

You can use your Calisto Pro to answer VoIP calls from your computer. To use this feature, you must first install the software from the Calisto Pro Series CD.

Plantronics PerSonoCall VoIP Utility software provides the link between your Calisto Pro and the VoIP software on your computer. PerSonoCall software provides the ability to remotely detect and answer/end a VoIP call using the Calisto headset or handset.

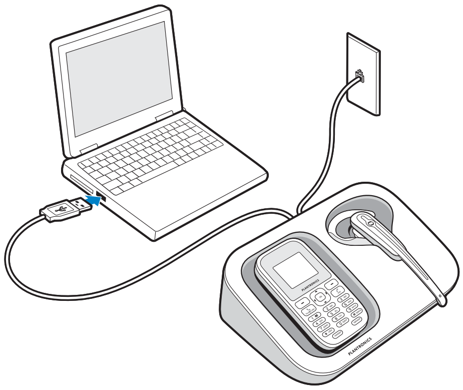
System requirements

- Operating systems: Windows 2000, XP, Vista
- VoIP service providers supported: Skype™, Yahoo!® Voice, Windows Live™ Messenger (VoIP calling service not included; prior subscription to a supported VoIP service required)

Installing the software

1. Insert the Installation CD into your computer's CD/DVD drive.
2. If the CD doesn't automatically run, double-click the **My Computer** icon on your computer desktop and select the CD. Double-click the icon for the program **Setup.exe**.
3. Follow the onscreen instructions to install the software.

Using the PerSonoCall VoIP Utility



1. Connect your computer to the bottom of the charging base using the USB cable. The smaller end of the cable goes into the base; the larger end goes into a USB port on your computer.
2. Make sure your computer VoIP call software is running.

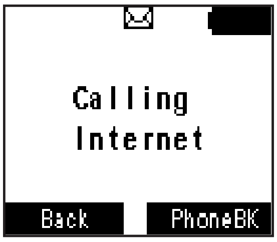
3. Do one of the following:

   – **To place a call:** Place the call as your normally do using your VoIP software. Your handset screen displays “Calling Internet.”

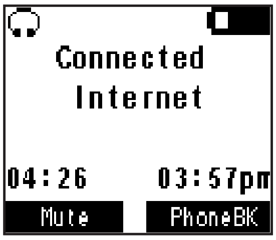
TIP: You must dial calls from the VoIP software on your computer; you cannot dial VoIP calls from the handset.

   – **To receive a call:** When a VoIP call arrives, you handset screen displays “Internet Incoming Call.” Answer the call as you normally would using the handset, speakerphone, or headset (see “Receiving calls” on page 7).

   – **To end a call:** End a VoIP call in the same way you normally would using the handset or the headset (see “Ending calls” on page 9).

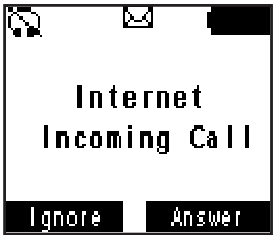


Calling Internet



Connected Internet

04:26 03:57pm



Internet Incoming Call

TIP: When you are on a VoIP call, you can talk as you normally would from the handset, or transfer the call between the handset, speakerphone, and headset (see “Switching calls between handset, headset, and speakerphone” on page 8). If you are on a VoIP call and answer an incoming mobile call, the VoIP call is dropped (see “Receiving a second incoming call” on page 18).

PerSonoCall system tray icons

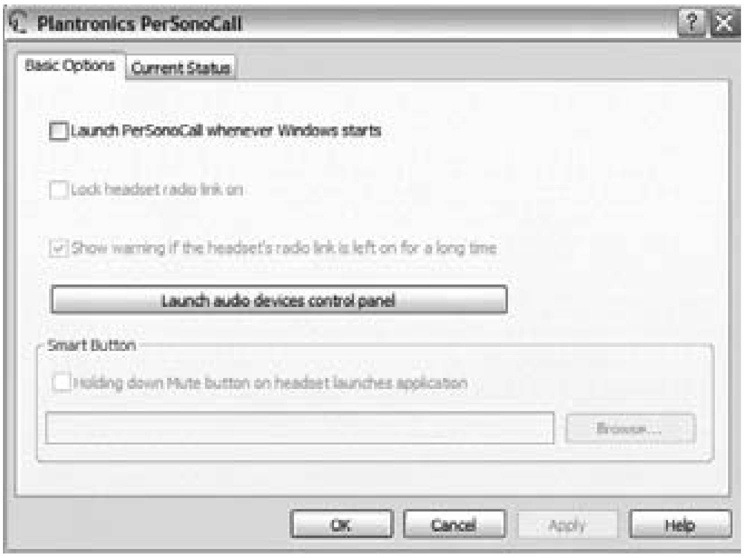
After the software is installed, four icons appear in the system tray at the bottom of your computer screen indicating the status of your headset’s connection to PerSonoCall, as follows:

	Calisto Pro not detected.
	Calisto Pro connected.
	Calisto Pro connected, and call is active.
	Calisto Pro connected, and call is locked on.

Setting basic options

To set basic options, right-click the PerSonoCall system tray icon and select **Options**.

Note: Some PerSonoCall features are not applicable to the Calisto Pro. These options are grayed out on the screen.


Plantronics PerSonoCall
Basic Options
Current Status
Launch audio devices control panel
Smart Button
Browse...
OK
Cancel
Apply
Help

☐ Launch PerSonoCall whenever Windows starts

☐ Lock headset radio link on

☑ Show warning if the headset's radio link is left on for a long time

☐ Holding down Mute button on headset launches application

Launch PerSonoCall when Windows starts: Check this box to automatically launch the PerSonoCall application whenever you start your computer. We recommend that you select this option.

Lock Radio headset link on: Check this box to prevent PerSonoCall from turning off the radio link with your Calisto Pro when no calls are active.

Show warning is Calisto radio link is left on for a long time: Check this box to see an alert is the Calisto Pro radio link is left on for more than 30 minutes.

Launch Audio Device Control Panel: Click this link to open the audio device control panel, where you can adjust your audio settings for Calisto Pro. If you experience any audio problems, make sure the Sound Playback and Sound Recording lists have Calisto Pro selected as the default device.

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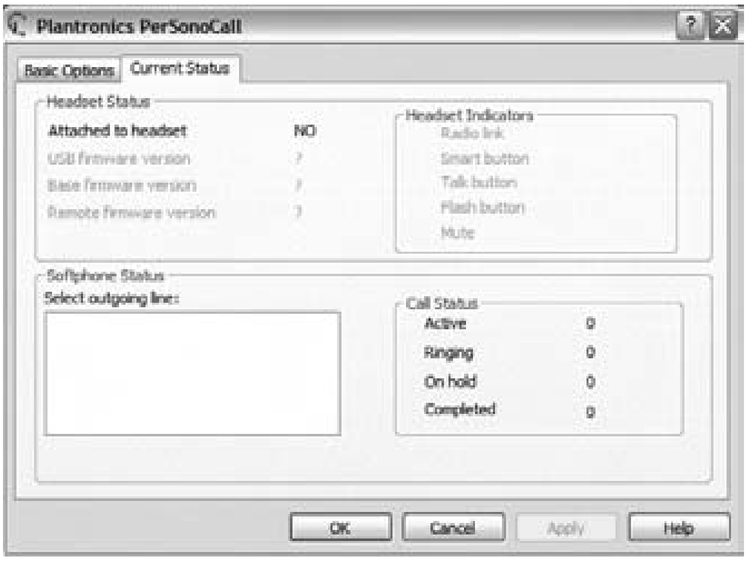
Viewing the current status screen

To view the current status screen right-click the PerSonoCall system tray icon and select **Options**.

Note: Some PerSonoCall features are not applicable to the Calisto Pro. These options are grayed out on the screen.


Plantronics PerSonoCall
Basic Options
Current Status
Headset Status
Headset Indicators
Radio link
Smart button
Talk button
Flash button
Mute
Softphone Status
Call Status
OK
Cancel
Apply
Help

Attached to headset NO

USB firmware version ?

Base firmware version ?

Remote firmware version ?

Select outgoing line:

Active 0

Ringing 0

On hold 0

Completed 0

Headset Status Box: Provides information you may need for technical assistance. The Headset Indicators listed will be checked if they are active.

Softphone Status Box: Lists the selectable outgoing lines as well as the number of calls active, ringing, on hold, and completed.

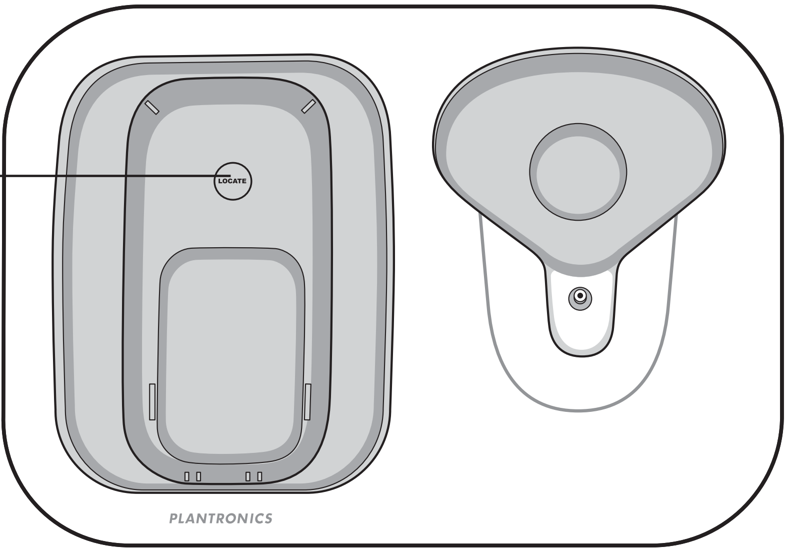
Note: In some cases, compatible softphones may not show the available outgoing line in the Softphone Status Box. This does not affect how the softphone operates with PerSonoCall.

Call Status Box: Shows the current status and call logs placed through your VoIP software using Calisto Pro.

Using the Handset with the Charging Base

Locating the handset from the charging base

Press the **handset locator** LOCATE button on the charging base. The handset rings. After you have located the headset, press **End** END to stop the ringing.

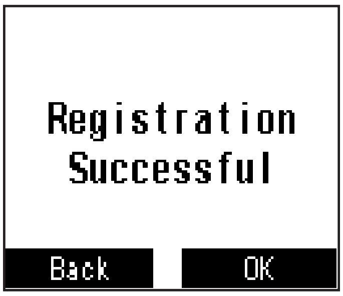


Note: The handset will not ring if the battery has run out of charge

Registering your handset with the charging base

Your handset comes pre-registered with the base. If the handset screen displays “Searching for base” even when the handset is on the base and the AC power adapter and phone cord are properly connected, follow these steps to re-register the handset with the base.

1. On the main screen, press **Menu** − (left soft key).
2. Use the navigator to highlight **Initial Setup**, and press **Select** − (right soft key).
3. Highlight **Headset/Base**, and press **Select** − (right soft key).
4. Highlight **Register to Base**, and press **Select** − (right soft key).

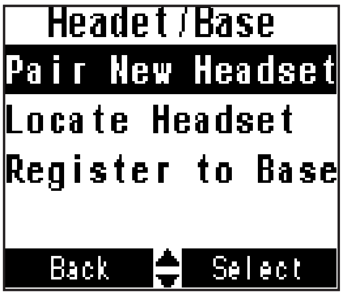

Registration Successful

Using a Different Headset

Pairing with a new headset

You Calisto handset can be used with other Plantronics *Bluetooth* headsets. You can pair only one headset at a time with the Calisto handset.

1. On the main screen, press **Menu** ▭ (left soft key).
2. Use the navigator to highlight **Initial Setup**, and press **Select** ▭ (right soft key).
3. Highlight **Headset/Base**, and press **Select** ▭ (right soft key).
4. Highlight **Pair New Headset**, and press **Select** ▭ (right soft key).



5. Select either of the following options:
   - **Pair Headset:** To pair with a new headset, or to re-pair with your original headset if the icon is consistently displayed on the screen (see "Troubleshooting" on page 40), highlight this option, press **Select** ▭ (right soft key), and follow the onscreen instructions. The steps are the same as in "Pairing your headset with your mobile phone" on page 10.
   - **Remove Headset:** To stop pairing with the current headset, you can either pair a new headset (this automatically replaces the current pairing), or you can manually disconnect. To manually remove a headset, highlight this option, press **Select** ▭ (right soft key), and then press **Delete** ▭ (right soft key).

Using a corded headset

Insert a corded headset into the corded headset jack on the right side of the handset. When a corded headset is connected to the Calisto handset, calls are automatically sent to the headset. To use the handset or the speakerphone, remove the corded headset.

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Troubleshooting

Problem	Solution
Handset is not working.	Make sure the battery is properly installed and fully charged. A full charge my take up to 16 hours. The screen displays a full battery icon 🔋 and the words “Charging Done” when the battery is fully charged. Make sure the base is plugged in correctly. The handset may not be registered to the base properly. Follow the steps in “Registering your handset with the charging base” on page 38 to re-register the handset with the base. The handset will not work if it is connected to your computer and the Outlook Phonebook Utility is running on the computer. Close the Outlook Phonebook software on your computer.
Headset is not working.	The headset battery is dead. Place the headset onto the charging base to charge. The LED indicator glows red when the headset is charging and glows blue when the headset is fully charged. If the headset is not working with a mobile phone, follow the steps in “Pairing your headset with mobile phone” on page 10. If the headset is not working with the handset, follow the steps in “Pairing with a new headset” on page 39.

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Handset and/or headset does not ring.	The ringer is turned off. Follow the steps in “Turning the ringer off” on page 23 for instructions on how to turn the ringer back on. The headset is not properly paired with the handset. Press the Headset ⊖ button once and see if the headset icon is displayed on the handset screen. If the icon is not displayed, follow the steps in “Pairing with a new headset” on page 39 to pair your headset with your handset. The base is not properly connected to a telephone jack. The headset battery is dead. Place the headset onto the charging base to charge. The LED indicator glows red when the headset is charging and glows blue when the headset is fully charged.
The handset/headset does not ring for VoIP calls, or VoIP calls are not working.	PerSonoCall is not installed or not configured correctly. Make sure you have the latest version of PerSonoCall. Please check www.plantronics.com/support and click on “Software Downloads” to make sure you have the latest version. The USB cable is disconnected or damaged. Unplug and replug the cable into both your handset and your computer. You are using an older version of the VoIP application on your computer that is not supported by your Calisto Pro. Download the latest version of your VoIP software. Make sure Calisto is selected as the audio device in the options on your VoIP software and that it is not muted. Microsoft Windows is having problems. Make sure you have the latest updates from Microsoft. Try to restart your computer.

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There is no dial tone.	Check the phone line connection from the base to the wall phone line jack to make sure they are properly connected. Plug another working phone into the same jack. If there is still no dial tone, check with your phone service provider for assistance. If the headset does not have a dial tone but the handset does, check to see if the headset is paired with handset properly. Press the Headset ⊖ button once and see if the headset icon is displayed on the handset screen. If the icon is not displayed, follow the steps in “Pairing with a new headset” on page 39 to pair your headset with your handset.
Caller ID is not displaying.	Make sure you subscribe to caller ID service. Check with your phone service provider. The incoming call party has caller ID blocking and is restricting the displaying number.
The caller cannot hear me.	Check the handset screen to make sure the handset is not muted. If you are using the headset, make sure you have transferred the call to the headset. See “Switching calls between handset, headset, and speakerphone” on page 8 for instructions. Make sure the headset microphone is pointed toward your mouth for optimal audio performance.
The call has low volume.	If you experience low volume on the headset, increase the volume of the headset. See “Adjusting call volume using your headset” on page 12 for instructions. If volume is low on the handset, increase the volume of the handset. See “Adjusting call volume” on page 8 for instructions.

There is static and/or interference on the call.	Your handset might be out of range of the base. Move the handset closer to the base. The maximum handset-to-base range is 300 feet. Your headset might be out of range of the handset. Move the headset closer to the handset. The maximum handset-to-base range is 33 feet. If the base is in close proximity of microwaves, ovens, TVs, and any electrical appliances, try moving it away from those devices. If you have DSL on the same phone line, be sure that you are using a DSL filter between the base and the telephone jack. You may obtain a DSL filter from your DSL service provider.
I am having problems pairing the headset with a mobile phone.	If you have another headset paired with your mobile phone, you must disconnect that headset from your phone before you pair the phone with your Calisto Pro headset. Turn your mobile phone off and back on, then try the pairing process again.
The headset does not respond when I page it.	The headset is out of range of the handset.
The handset does not respond when I page it.	The handset is out of range of the base.
Outlook sync of contacts to the handset is not working.	Make sure the base is connected to your computer using the supplied USB cable. Make sure you have the latest version of the Outlook Phonebook Utility software. Make sure the Outlook Utility software recognizes your Calisto Pro by showing it is connected at the lower left of the screen.

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The voicemail indicator icon ✉ is not working.	Voicemail is not set up properly. See “Setting up voicemail” on page 27 for setup instructions. Your voicemail service provider is having issues. Contact the provider. You need to subscribe to voicemail service to use this feature. Contact your phone service provider.
Handset battery life is short.	The handset is not fully charged. Place the handset back in the charging base and charge for up to 16 hours. The handset battery is old and will not charge well. Replace the battery; see “Changing the battery” on page 4 for instructions.
Caller ID does not add a “1” in front of the area code before saving to the phonebook.	If you want to use the Caller ID display to save a number to the phonebook or to return the call, press the # key once on your handset to add a “1” in front of the displayed caller ID number before saving to the phonebook or dialing out.
Caller ID added the area code and/or a “1” to the front of the area code, but I am located in the same area code as the number, so I do not need to dial the area code to call out.	Press the # key once to remove the “1” in front of the phone number, or press the # key repeatedly until the area code is removed from the display.

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Product Specifications

Headset specifications

- Battery Life/Talk Time: Up to 6.5 hours*
- Standby Time: Approximately 240 hours**
- Charge Time: Up to 3 hours
- Power Requirements: 5V DC–300 mA
- Battery Type: Lithium Ion Polymer
- Storage and Usage Temperature: 50F–104F (10C–40C)
- Bluetooth version v1.2 supports eSCO standard; up to 33 ft. range from headset to compatible device
- Compatible with Bluetooth-enabled mobile phones or Bluetooth devices supporting headset or hands-free profiles
- Weight: .65 oz.
- Noise-canceling microphone
- Call Answer/End, Volume, Redial functions

* Performance may vary by device.

** Headset can last up to four days without charging, based on average talk time of 1.5 hours per day.

Handset specifications

- Battery Life/Talk Time: Up to 6.5 hours
- Standby Time: Up to 100 hours
- Replaceable Battery: 2x AAA Ni-MH battery pack, 700~750mAh
- Charge Time: 15
- Multi-language Menu: English/French/Spanish
- LCD Type and Resolution FSTN/128*80 dots B/W
- LCD Size 28.14 mm X 23.98 mm (L x W)

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Help/Contact

Technical assistance

Visit our Web site at www.plantronics.com/support for technical support including frequently asked questions, compatibility, and accessibility information.

For additional assistance, reference the QuickTips card that is placed under the charging base or call 1-888-237-557 to speak to a Calisto support specialist.

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FCC/Regulatory Notices

FCC Compliance Class B Digital Device

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

CAUTION: Changes or modifications not expressly approved by Plantronics for compliance could void the user's authority to operate the equipment. This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

FCC Declaration of Conformity

Plantronics, Inc. 345 Encinal St. Santa Cruz, CA 95060 declares that this cordless phone complies with 47 CFR Parts 2 and 15 of the FCC Rules as Class B digital devices.

* Privacy of communications may not be ensured when using this phone.
* USB cable included in this package must be used with this equipment to ensure compliance with the Class B FCC limits.

Canadian Compliance

This Class B digital apparatus complies with Canadian ICES-003. Cet appareil numérique de la classe B est conforme á la norme NMB-003 du Canada.

Federal Communications Commission (FCC) Part 68 Statement

This cordless phone complies with Part 68 of the FCC rules and the requirements adopted by the Administrative Council for Terminal Attachments (ACTA). On the bottom of this equipment is a label that contains, among other information, a product identifier in format US: AAAEQ##TXXXX. If requested, this information must be provided to the telephone company. The Ringer Equivalence Number (REN) is used to determine the number of devices that may be connected to the telephone line. Excessive RENs on the telephone line may result in the devices not ringing in response to an incoming call. In most, but not all areas, the sum of the RENs should not exceed five (5.0). To be certain of the number of devices that may be connected to the line, as determined by the total RENs, contact the telephone company. For products approved after July 23, 2001, the REN for this product is part of the product identifier that has the format US: AAAEQ##TXXXX. The digits represented by ## are the REN without a decimal point (e.g., 03 is a REN of 0.3). For earlier products, the REN is separately shown on the label. This equipment uses the following USOC jack: RJ11C. A plug and jack used to connect this equipment to the premise's wiring and telephone network must comply with the applicable FCC Part 68 rules and requirements adopted by the ACTA. A compliant telephone cord and modular plug is provided with this product. It is designed to be connected to a compatible modular jack that is also compliant. See installation instructions for details. Connection to Party Line Service is subject to state tariffs. Contact the state public utility commission, public service commission, or corporation commission for information. If this equipment causes harm to the telephone network, the telephone company will notify you in advance that the temporary discontinuance of services may be required. If advance notice is not practical, the telephone company will notify the customer as soon as possible. Also, you will be advised of your right to file a complaint with the FCC if you believe it is necessary. The telephone company may make changes in its facilities, equipment, operations, or procedures that could affect the operation of the equipment. If this happens, the telephone company will provide advance notice in order for you to make necessary modifications to maintain uninterrupted service. If trouble is experienced with this equipment, for repair or warranty information, please contact Plantronics, Inc. at 1-800-544-4660. If the equipment is causing harm to the telephone network, the telephone company may request that you disconnect the equipment from the network until the problem is solved. This equipment is hearing aid compatible.

If your home has specially wired alarm equipment connected to the telephone line, ensure the installation of the cordless phone does not disable your alarm equipment. If you have questions about what will disable alarm equipment, consult your telephone company or a qualified installer.

RF Exposure Statement: To maintain compliance with the FCC's RF exposure guidelines place the base unit at least 20 cm (approximately one foot) from nearby persons. For body worn operation, this phone has been tested and meets the FCC RF exposure guidelines when used with the belt clip supplied or designated for this product. Use of other accessories may not ensure compliance with FCC RF exposure guidelines. Industry Canada CS-03 Declaration of Conformity This product meets the applicable Industry Canada technical specifications. The Ringer Equivalence Number (REN) is an indication of the maximum number of devices allowed to be connected to a telephone interface. The termination on an interface may consist of any combination of devices subject only to the requirement that the sum of the RENs of all the devices does not exceed five. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment on and off, the user is encouraged to try to correct the interference with one or more of the following measures: Reorient or relocate the receiving antenna (that is, the antenna for the radio or television that is “receiving” the interference). Reorient or relocate and increase the separation.

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Warranty

Limited warranty

- This warranty covers defects in materials and workmanship of products manufactured, sold or certified by Plantronics which were purchased and used in the United States.
- This warranty lasts for one year from the date of purchase of the products.
- This warranty extends to you only if you are the end user with the original purchase receipt.
- We will, at our option, repair or replace the products that do not conform to the warranty. We may use functionally equivalent reconditioned/refurbished/remanufactured/ pre-owned or new products or parts.
- To obtain service in the U.S., contact Plantronics at (800) 544-4660 ext. 5538.
- THIS IS PLANTRONICS' COMPLETE WARRANTY FOR THE PRODUCTS.
- This warranty gives you specific legal rights, and you may also have other rights that vary from state to state. Please contact your dealer or our service center for the full details of our limited warranty, including items not covered by this limited warranty.

PLANTRONICS®
SOUND INNOVATION™

For more information about Plantronics Calisto or other Plantronics products, visit our Web site at:
www.plantronics.com

TEL: 800-544-4660 in USA and CANADA
831-458-7700 (OUTSIDE USA)

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