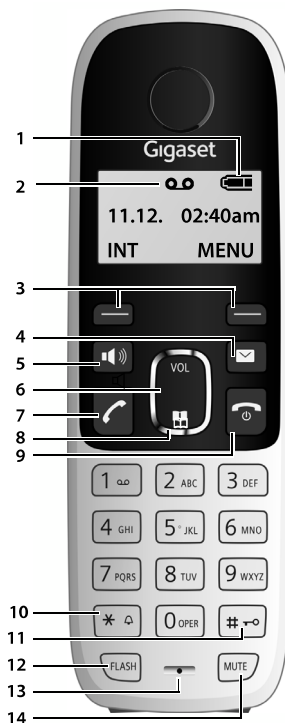


# Gigaset A490/A495\*

## The handset at a glance

- 1 Charge status of the batteries
- 2 Answering machine icon (A495 only)
- 3 Display keys
- 4 Message key  
**Flashes:** new messages received
- 5 Speaker key
- 6 Control key (↕)
- 7 Talk key
- 8 Directory key  
(press **down** on the control key)
- 9 End call key and  
On/Off button
- 10 Ringer tone on/off  
(press and hold in idle status)
- 11 Keypad lock on/off (press and hold)
- 12 Flash key  
- Consultation call (flash)  
- Dialing pause (press and hold)
- 13 Microphone
- 14 Mute key



### Please note

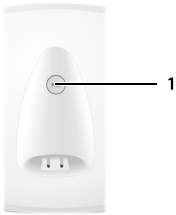
Charge the handset for  
18 hours before first use.

## Display keys on handset:

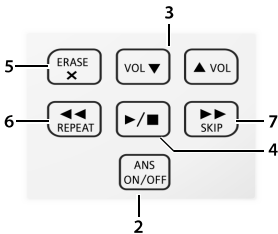
Pressing a key launches the function that appears above that key in the display.

Display	Function when pressed
INT	Call other registered handsets → page 15.
MENU	Open main/submenu (see Menu tree → page 25).
↩	Go back one menu level.
↕	Scroll up/down or adjust volume with (↕).
↔	Move cursor to left/right with (↔).
⌫	Backspace deletes one character at a time.
OK	Confirm menu function or save entry.

## The base station at a glance



A495 only:



### 1 Registration/paging button:

Search for handsets  
(press **briefly**, "Paging" → page 14).  
Register handsets  
(press and **hold** → page 14).

### 2 On/Off button: activate and deactivate answering machine.

**Lights up:** answering machine is activated.  
**Flashes:** answering machine is operating.

### 3 Volume keys: (▼ = quieter; ▲ = louder)

During message playback: adjust the speaking volume.

While phone is ringing: adjust ringer volume.

### 4 Play/Stop key:

Play back messages from the answering machine, or cancel playback.

**Flashes:** new messages available.

**Flickering:** memory is full.

### During message playback:

5 Delete current message.

6 Skip to the start of the current message (press once) or go to the previous message (press twice).

7 Skip to next message.

## ECO DECT

You are helping to protect the environment with your Gigaset A490/A495.

### Reduced energy consumption



Your telephone has an energy-saving adapter plug and uses less energy.

### Reduced transmission power

The transmission power of your telephone is reduced **automatically**:

The **handset's** transmission power is reduced depending on the distance to the base station. The transmission power **on the base station** is reduced to almost zero when only one handset is registered and the handset is in the base station.

You can reduce the transmission power of the handset and base station even more by using Eco Mode (see Menu tree page 26):

70% transmission power reduction in standby mode (top left display icon ) and during a call. The range of the base station is reduced. **Press and hold** the talk key  to check that the base station can be reached. You will hear the ringing tone if the base station can be reached.

## Safety precautions

Read this user guide and the safety precautions carefully before use. Explain their contents and the potential hazards associated with using the telephone to your children.



Use only **the power adapter supplied**.



Only insert **approved rechargeable batteries of the same type**. Never use ordinary (non-rechargeable) batteries as they may pose a health hazard or cause injury.



Using your telephone may affect nearby medical equipment. Be aware of the technical conditions in your particular environment, e.g. doctor's surgery.



**Notice to Hearing Aid Wearers:**  
This phone system is compatible with inductively coupled hearing aids.



Do not install the phone in a bathroom or shower room. The handset and base station are not splashproof.



Do not use your phone in environments with a potential explosion hazard, e.g. paint shops.



If you give your phone to a third party, make sure you also give them the user guide.



Remove faulty base stations from use as they could interfere with other wireless services.



### Disposal

Batteries should not be disposed of in general household waste. Observe the local waste disposal regulations, details of which can be obtained from your local authority or the dealer you purchased the product from.

All electrical and electronic equipment must be disposed of separately from general household waste using the sites designated by local authorities.

The appropriate disposal and separate collection of used equipment serve to prevent potential harm to the environment and to health. They are a prerequisite for the re-use and recycling of used electrical and electronic equipment.

For further information on disposing of your used equipment, please contact your local authority, your refuse collection service or the dealer you purchased the product from.

**Emergency numbers cannot be dialed if the keypad lock (→ page 1) is activated!**  
Not all of the functions described in this user guide are available in all countries.

## Caring for your phone

Wipe down the base station and handset with a **damp** cloth (no solvents) or an anti-static cloth. **Never** use a dry cloth. This can cause static.

## Contact with liquid

If the handset comes into contact with liquid:

- ◆ **Switch the handset off and remove the batteries immediately.**
- ◆ Allow the liquid to drain from the handset.
- ◆ Pat all parts dry, then with the battery compartment open and the keypad facing down place the handset in a dry, warm place **for at least 72 hours (not in a microwave, oven, etc.)**.
- ◆ **Do not switch on the handset again until it is completely dry.**

When it has fully dried out, you will normally be able to use it again.

## First steps

### Checking the package contents

- ◆ One Gigaset A490/A495 base station,
- ◆ One power adapter,
- ◆ One Gigaset A49H handset,
- ◆ One phone cord,
- ◆ Two batteries,
- ◆ One battery cover,
- ◆ One user guide.

If you have purchased a **model with multiple handsets**, the package should contain two batteries, a battery cover and a charging cradle with power adapter for each additional handset.

### Setting up the base station and charging cradle (if included)

The base station and charging cradle are designed for use in dry rooms in a temperature range of +41°F to +113°F.

- ▶ Set up the base station at a central location in your building on a flat, non-slip surface.

#### Please note

Pay attention to the range of the base station.

This is up to 984 feet in unobstructed outdoor areas and up to 165 feet inside buildings.

The phone's feet do not usually leave any marks on surfaces. However, due to the multitude of different varnishes and polishes used on today's furnishings, the occurrence of marks on the surfaces cannot be completely ruled out.

You can also mount the base station and charging cradle on the wall.

#### Please note:

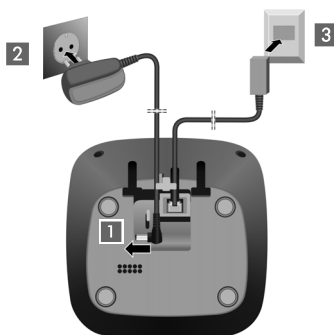
- ◆ Never expose the telephone to the influence of heat sources, direct sunlight or other electrical devices.
- ◆ Protect your Gigaset from moisture, dust, corrosive liquids and fumes.

## Connecting the base station

- ▶ Connect the plug from the power adapter **1**.
- ▶ Plug the power adapter into the plug socket **2**.
- ▶ **Then** connect the telephone jack **3** and insert the cables into the cable ducts.

### Please note:

- ◆ The power adapter must **always be connected**, as the phone will not operate without electrical power.
- ◆ Use only the power adapter and phone cord **supplied**. Pin connections on telephone cables can vary.



## Setting up the handset for use



The display is protected by a plastic film.  
**Please remove the protective film!**

## Inserting the batteries and closing the battery cover

### Warning

Use only rechargeable nickel-metal hydride (NiMH) UL-approved AAA batteries recommended by Gigaset Communications GmbH (→ page 17). Never use a conventional (non-rechargeable) battery or other battery types as this could result in significant health risks and personal injury. For example, the batteries could explode. The phone could also malfunction or be damaged as a result of using batteries that are not of the recommended type.

- ▶ Insert the batteries with the polarity in the correct direction. The polarity is indicated in/on the battery compartment.



- ▶ Slide the battery cover from the bottom up onto the casing until it clicks into place.



- ▶ To open the battery cover, for instance to replace the batteries, press the ribbing at the top of the battery cover and slide it downward.



### Placing the handset in the base/charger

- ▶ Place the handset in the base/charger with its **display facing forward**.

Each handset of your package is registered with the base at the factory. You do not need to register the handset again. To use your handset with a different base or use additional handsets with your base, you must register the handset manually ( → page 14).

To charge the batteries, leave the handset in the base/charger.

#### Please note

Only place the handset in the base/charger that came with the handset.

## Initial charging and discharging of the batteries

The correct charge level can only display if the batteries are first fully charged **and** discharged.







- ▶ Place the handset in the base station or charging cradle for **18** hours.
- ▶ Then remove the handset from the base station or charging cradle and do not replace it until the batteries are completely discharged.

### Please note

- ◆ After the first battery charge **and** discharge you may replace your handset in the base station or charging cradle after every call.
- ◆ Always repeat the charging and discharging procedure if you remove the batteries from the handset and reinsert them.
- ◆ The batteries may warm up during charging. This is not dangerous.
- ◆ After a while, the charge capacity of the batteries will decrease for technical reasons.

## Charge status of the batteries


The charge status is indicated by the top right display icon. After the initial charging procedure a complete charging to full capacity takes at least 18 hours.



- ◆   (empty to full)
- ◆  flashes: batteries almost empty
- ◆  flashes: charging

## Setting the date and time

Set the date and time so that the correct date and time can be assigned to incoming calls, and so that the alarm can be used.

**MENU** → **Settings** → **OK** → **Date/Time** → **OK**

→ **Date:** →  (enter the month, day and year in 6-digit format) → **OK**


→ **Time:** →  (enter hours and minutes in 4-digit format. Press the \* key for am and the # key for pm) → **OK** →  (press to return to idle state)

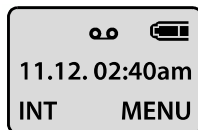
### Please note

When entering the time and date, you can move the position of an entry to the left or right by pressing the control button up or down.

## Display in idle state

Once the phone is registered and the time set, the idle display shows as in this example.

If the answering machine is activated (A495), the answering machine icon  displays in the header. Your answering machine is set with a pre-recorded announcement.



## Activating/deactivating the handset

Press and **hold** the  key to activate or deactivate the handset.

If you place a deactivated handset in the base station or charging cradle, it will automatically activate.

## Your phone is now ready for use.

If you have any questions about using your phone, please read the tips on troubleshooting ("Troubleshooting" → page 17) or contact our Customer Care team page 22.






## Making calls


### Making external calls and ending calls

External calls are calls using the public telephone network.

 (Enter the phone number) → .

The phone number is dialed. (Or you can **first** press and **hold**  [dial tone] and then enter the number.) During the call you can adjust the earpiece volume using  and set the volume with .

#### End the call/cancel dialing:



Press the end call key .

### Accepting a call

The handset indicates an incoming call by ringing and by a display on the screen. The base station indicates an incoming call by ringing (A495 only).

Press the talk key  to accept the call.

When **Auto Answer** is activated (see Menu tree → page 26), simply remove the handset from the base station/charging cradle.

In idle state, use  to activate the menu for setting the call volume and use  to set the volume.

### Caller ID

Caller ID (CID) and Caller Name ID (CNID) are optional subscription services provided by your telephone service provider. These features supply incoming caller identification information that displays on your handset. When you get a call, the caller's number displays on your handset; the caller's name displays if it is stored in the directory or if CNID has been requested.

<<<(>>> appears in the display if you have not requested Caller ID, **Withheld** appears if the caller has withheld CID, and **Unavailable** appears if the caller has not requested CID.



## Muting

You can mute your handset when making external calls. Your caller can no longer hear you but you can still hear them.


Press the Mute key  during the call to activate/deactivate the function.



### Speakerphone (A490/A495)

#### Activating while dialing:

Enter the number  and press the speaker key . The handfree key is illuminated red now.

#### Switching between earpiece and speaker mode:

During a call and when listening to the answering machine (A495 only), press the speaker key  to activate or deactivate the speakerphone.

During a call, use  to activate the menu for setting the speaker volume and use  to set the volume.




## Using the directory and lists

### Directory

To open the directory: press .

You can save up to 80 entries in the directory. Each entry can contain a maximum of 32 characters for the phone number and an additional 14 characters for the name. For information on entering letters and characters → page 17.

#### Saving the first number in the directory

 → **New Entry?** → **OK**  
 →  (enter number) → **OK**  
 →  (enter name) → **OK**

## Storing a number in the directory

- MENU → New Entry → OK  
 → (enter number) → OK  
 → (enter name) → OK

## Selecting a directory entry

Open the directory with . You have the following options:

- ◆ Use to scroll through the entries until the required name is selected.
- ◆ Enter the first character of the name and scroll to the entry with , if required.

## Dialing with the directory

- (select entry) →

## Using other functions

- (select entry) → MENU

The following functions can be selected with :

- |                     |  |
|---------------------|--|
| <b>New Entry</b>    | Create and save a new entry for the directory.                                 |
| <b>Show Number</b>  | Display the phone number.  |
| <b>Use Number</b>   | Edit or add to the number. Then dial or use other functions with <b>MENU</b> . |
| <b>Edit Entry</b>   | Edit selected entry.   |
| <b>Delete Entry</b> | Delete selected entry.   |
| <b>Delete List</b>  | Delete <b>all</b> directory entries.   |
| <b>Send List</b>    | Send the complete list to another handset (→ page 11).                         |
| <b>Shortcut</b>     | For shortcuts, assign the current entry to a key.                              |

## Sending the directory to another handset

### Prerequisites:

- ◆ The sending and receiving handsets must both be registered to the same base station.
- ◆ The other handset and the base station can send and receive directory entries.

- (select entry) → MENU  
 → Send List → OK → (select number of the receiving handset) → OK

## Last number redial list

This list contains the 10 last dialed numbers.

## Dialing from the last number redial list

- (press briefly) → (select entry) →

## Managing entries in the last number redial list


- (press briefly) → (select entry) → MENU

You can select the following settings:

- |                     |  |
|---------------------|--|
| <b>Use Number</b>   | Edit or add to the number. Then dial or use other functions with <b>MENU</b> . |
| <b>Copy to Dir.</b> | Copy an entry to the directory.  |
| <b>Delete Entry</b> | Delete selected entry.   |
| <b>Delete List</b>  | <b>Delete</b> all entries.   |

## Calls list/answering machine (network mailbox) list

The message key flashes as soon as a new entry appears in the calls list/answering machine list. A message appears in the display.

When you press the  key, all the lists display. If only one list contains new messages, this opens automatically.

### Please note

If calls are saved in the network mailbox, you will receive a message if the appropriate settings have been made (depending on your network provider).

### Calls list

To return calls using the incoming calls list, your phone's area code ("local area code") must be stored ( → page 26).

**Prerequisite:** CID ( → page 9)

Depending on the type of list set ( → page 26), the calls list contains:

- ◆ answered calls
- ◆ missed calls
- ◆ calls recorded by the answering machine (A495 only)

Depending on the type of list set, all numbers of the last 25 incoming calls are saved or just the missed calls are saved.


The calls list displays as follows:

CallsList 01+02

Number of new entries + number of old, read entries


### Open the calls list

 → CallsList 01+02 → OK

The last incoming call displays. If necessary, use  to select another entry.




### Using other functions

 (select entry) → MENU

The following functions can be selected with :

- |                     |   |
|---------------------|---|
| <b>Delete Entry</b> | Delete current entry.   |
| <b>Copy to Dir.</b> | Copy an entry to the directory.   |
| <b>Date/Time</b>    | Call date and time (if set).  |
| <b>Status</b>       | <b>New Call:</b> new missed call.<br><b>Old Call:</b> entry already read.                                 |
| <b>Show Name</b>    | If you requested CNID, you can view the name registered for this phone number with your network provider. |
| <b>Delete List</b>  | <b>Warning! All old and new entries are deleted.</b>  |

### Returning a call from the calls list

 → CallsList 01+02 → OK  
→  (select entry) → 

### Answering machine list (A495 only)

You can use the answering machine list to listen to the messages that are on the answering machine.

The answering machine list displays as follows:

VoiceMail 01+02


Number of new messages + number of old, played back messages


### Opening the answering machine list

 → VoiceMail 01+02 → OK

If you have new messages, playback begins with the first new message, otherwise with the first old message. Call date and time (if set) are announced each time before playback.

### Using other functions

 (Select entry) → MENU

The following functions can be selected with :

**Continue** Resume paused playback.

**Volume** Set the volume.

**Copy to Dir.** Copy an entry to the directory.

**Show Name** If you requested CNID, you can view the name registered for this phone number with your network provider.

**Delete all old** Delete all old messages.

## Operating the answering machine (A495)


The answering machine can be operated from the handset or by using the key on the base station (→ page 1).

The telephone is supplied with a pre-recorded announcement. You can only record your own announcement messages using the handset. The pre-recorded announcement is used if no personal announcement is available.

If the memory is full, the answering machine switches itself off automatically. It activates again automatically when you delete old messages.

### Activating/deactivating the answering machine

MENU → Voice Mail → OK → Answer Mach.  
→ OK (On/Off)



When you switch on the answering machine, the  icon appears in the display.

### Recording your own announcement

MENU → Voice Mail → OK

→ Announcements → OK

→ Rec announce → OK → Speak after OK → OK

You hear the ready tone (short tone). Speak your announcement (at least 3 sec.). Press **Stop recording** to confirm or press  or  to reject your recording. After recording, the announcement plays back for you to check.

#### Please note

Recording ends automatically when the max. recording time of 170 seconds is reached or if there is a break in speaking of more than 2 seconds.

### Playing back or deleting announcements



See Menu tree → page 25.


### Playing/deleting messages



Open the answering machine list to play back messages.


### Stopping and controlling playback


During message playback:

 Stop playback. Press  again to resume.

 Go to the start of the current message.

  Skip to the previous message.

 Skip to the next message.

  Skip to the next message but one.

### Deleting individual messages

While playback is paused, press the **◀C** display key.

### Deleting all old messages

During playback or pause:

MENU → Delete all old → OK (Confirm the security prompt)

## Picking up a call from the answering machine

You can still accept a call while the answering machine is recording the message by pressing . Recording stops and you can speak to the caller.

## Setting up the answering machine

The answering machine has already been preset at the factory. Make individual settings using the handset.

Details on setting a delay time, after which the answering machine is to answer a call, as well as details on setting the recording length and activating call screening during the recording, are available from the Menu tree → page 25.

## Using key 1 for fast access to the answering machine (network mailbox)

Simply press and hold key on the handset and you are connected directly to the answering machine (network mailbox).

See Menu tree → page 25.

## Operating remotely when on the move

You can check and activate your answering machine from any other telephone (hotel, pay phone, etc.).

### Prerequisites:

- ◆ You have set a system PIN other than 0000 → page 26.
- ◆ The phone you are using for remote operation has touch tone dialing (DTMF), i.e. you hear different tones when you press the keys.

## Calling the answering machine and playing back messages

(Dial your own number) → while listening to your announcement: press the key and enter the system PIN

Use the following keys:

- Go to the start of the current message.
- Press twice to go back to the previous message.
- Stop playback. Press again to resume.
- Skip to next message.
- Delete current message.

## Activating the answering machine

(Enter your own number and allow the phone to ring until you hear the message: "Please enter PIN") → enter system PIN

Your answering machine is activated. It tells you how much memory time is left. The messages now play back. The answering machine cannot be deactivated remotely.

## Locating a handset ("paging")

You can locate your handset using the base station.

- ◆ **Briefly** press the registration/paging button on the base station ( → page 1).
- ◆ All handsets will ring simultaneously ("paging"), even if the ringer tones are deactivated.

**End paging:** briefly press the register/paging key on the base station ( → page 1) or the talk key on a handset.

## Registering handsets

You can register up to four handsets on your base station (Gigaset A49H recommended).

### Please note

Each additional handset must be registered on the base station for it to work properly!