Gigaset C300/C300A – your high-quality accessory

Congratulations on your purchase of this latest generation Gigaset.

Your Gigaset can do a lot more than just make calls:

Directory for up to 250 entries

Save phone numbers and names to the directory (➜ page 31). You can designate important entries as VIPs (Very Important Persons). VIP calls are then recognised by their ringer and their colour in the directory (➜ page 32).

If you don't (always) want it to ring

Use time control for calls (➜ page 52) or ensure that all calls from a withheld number are not signalled (➜ page 53).

Other practical information

Transfer the directory from an existing Gigaset handset (➜ page 32), use the shortcut function (➜ page 32) and adjust the colour and contrast of the display to your requirements (➜ page 51).

Protect our environment

Gigaset Green Home – Be environmentally aware when using your phone. Details about our ECO DECT products can be found at www.gigaset.com/customercare.
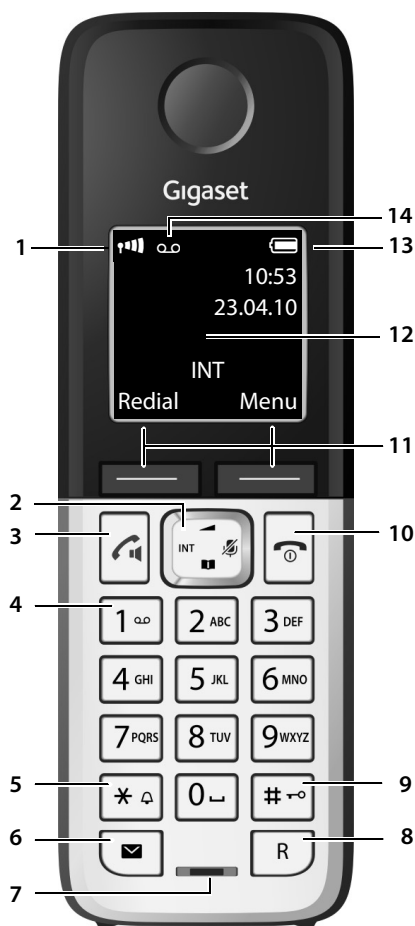
Further information on your phone can be found at www.gigaset.com/gigasetc300.

After purchasing your Gigaset phone, please register it at www.gigaset.com/customercare – this will ensure any questions you may have or warranty services you request are dealt with even faster!

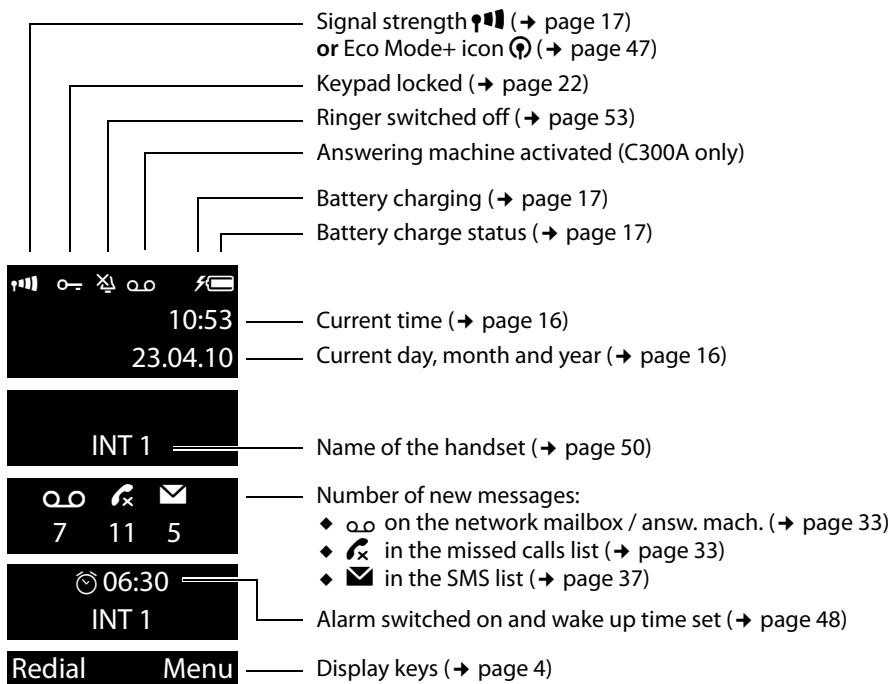**Have fun using your new phone!**

Overview

Overview

1 **Signal strength** (➔ page 17)
Colour / Symbol changes when Eco Mode / Eco Mode+ is activated (➔ page 47)

2 **Control key** (➔ page 20)
Mute microphone (➔ page 29)

3 **Talk/Handsfree key**
Flashes: incoming call;
Lights up: handsfree mode activated;
accept call; open redial list (press briefly);
start dialling (press and hold);
During a call: switch between earpiece and handsfree mode (➔ page 29)

4 **Key 1**
Dial answering machine (C300A)/
Network mailbox (press and hold)

5 **Star key**
Activate/deactivate ringer (press and hold);
With an open connection: switch between pulse dialling/tone dialling (press briefly)

6 **Message key** (➔ page 33)
Access to call and message lists;
Flashes: new message or new call

7 **Microphone**

8 **Recall key**
- Recall
- Insert a dialling pause (press and hold)

9 **Hash key**
Keypad lock on/off (press and hold in idle status);
Toggles between upper/lower case and digits

10 **End call key, On/Off key**
End call; cancel function; go back one menu level (press briefly); back to idle status (press and hold); activate/deactivate handset (press and hold in idle status)

11 **Display keys** (➔ page 4)

12 **Display** in idle status

13 **Battery charge status** (➔ page 17)

14 **Answering machine icon** (C300A only)
Answering machine switched on;
Flashes: answering machine is recording a message or is being operated by another internal party
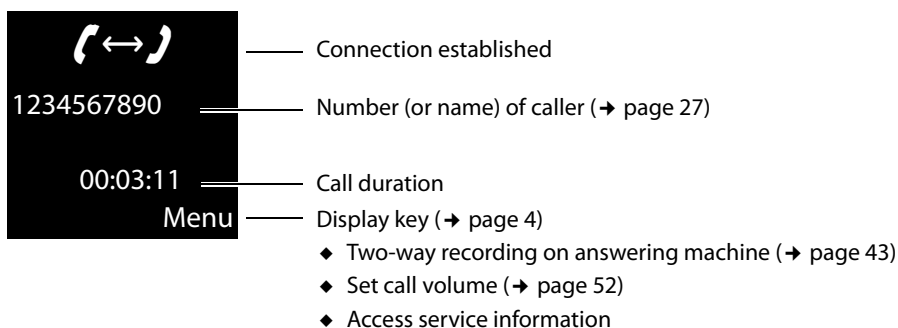

Please note

To change **the display language, proceed as described on** page 51.

Understanding the display icons

The following symbols are displayed dependent on the settings and the operating status of your telephone:

Signal strength ▮▮▮ (➜ page 17)
or Eco Mode+ icon ◉ (➜ page 47)

Keypad locked (➜ page 22)

Ringer switched off (➜ page 53)

Answering machine activated (C300A only)

Battery charging (➜ page 17)

Battery charge status (➜ page 17)

10:53 ——— Current time (➜ page 16)

23.04.10 ——— Current day, month and year (➜ page 16)

INT 1 ——— Name of the handset (➜ page 50)

Number of new messages:
- ◆ ᴏᴏ on the network mailbox / answ. mach. (➜ page 33)
- ◆ 📵 in the missed calls list (➜ page 33)
- ◆ ✉ in the SMS list (➜ page 37)

7   11   5

◷ 06:30 ——— Alarm switched on and wake up time set (➜ page 48)

INT 1

Redial   Menu ——— Display keys (➜ page 4)

Display during external call:

𝄃↔𝄃 ——— Connection established

1234567890 ——— Number (or name) of caller (➜ page 27)

00:03:11 ——— Call duration

Menu ——— Display key (➜ page 4)
- ◆ Two-way recording on answering machine (➜ page 43)
- ◆ Set call volume (➜ page 52)
- ◆ Access service information

Using the display keys

Other display icons:

Establishing a connection

Connection established

Connection cannot be established or connection interrupted

External call (➔ page 27)
Internal call (➔ page 49)
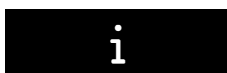
Alarm call (➔ page 48)

Answering machine is recording (➔ page 41)

Please wait...

Information

Query

Action complete

Action failed

Using the display keys

The functions of the display keys change depending on the particular operating situation. Example:

① Redial   Menu   ①

② ___   ___   ②

① Current display key function
② Display keys

Important display keys:

Redial	Open redial list.
Menu	Open a menu for further functions.
OK	Confirm selection.
Delete	Delete key: Delete character by character/word by word from right to left.
Back	Go back one menu level or cancel operation.

Main menu icons

Alarm Clock

Back   OK
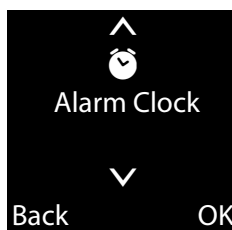
✉	SMS
⏰	Alarm Clock
⊙⊙	Voice Mail
🔧	Settings

Information on using the menus ➔ page 21
Menu overview ➔ page 25

Base overview

You can use the keys on the base to operate the integrated answering machine (Gigaset C300A only), search for handsets (paging,) and register handsets to the base ().

Gigaset C300A base
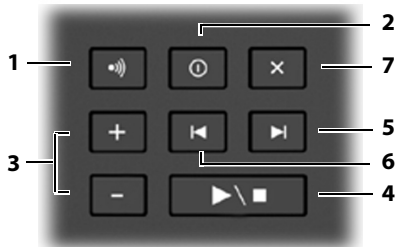
1 **Registration/Paging key**
Search for handsets (press **briefly**, paging).
Register handsets (press and **hold**,).

2 **On/Off key**
Activating/deactivating the answering machine.
Lights up: answering machine is activated.
Flashes: message is being recorded.

3 **Volume keys** ($\boxed{-}$ = quieter; $\boxed{+}$ = louder)
During message playback: adjust the speaking volume.
While phone is ringing: adjust ringer volume.

4 **Play/Stop key**
Play back new message from answering machine (press **briefly**), play back all messages (press and **hold**) or cancel playback.
Flashes: at least one new message is present.
Flashes very quickly: memory is full.

During message playback:

5 Go to the next message.
6 Skip to the start of the current message (press once) or go to the previous message (press twice).
7 Delete current message.

Please note:

If the answering machine is being operated from a handset or if it is recording a message (On/Off key flashes), it cannot be operated from the base at the same time.

Gigaset C300 base

Registration/Paging key
– Press **briefly**: search for handsets (paging) .
– Press and **hold**: register handsets and DECT devices .

Contents

Contents

Contents

Following safety precautions

Warning

Be sure to read this user guide and the safety precautions before using your telephone.

Explain their content and the potential hazards associated with using the telephone to your children.

Use only the power adapter supplied, as indicated on the underside of the base.

Use only **rechargeable batteries** that correspond to the **specification provided on** page 66, as this could otherwise result in significant health risks and personal injury. Do not charge the handset in the charger or base while the headset is connected.

Using your telephone may affect nearby medical equipment. Be aware of the technical conditions in your particular environment e.g., doctor's surgery.

Do not hold the rear of the handset to your ear when it is ringing or when speaker mode is activated. Otherwise you risk serious and permanent damage to your hearing.

Your Gigaset is compatible with the majority of digital hearing aids on the market. However, perfect function with all hearing aids cannot be guaranteed.

The handset may cause interference in analogue hearing aids. If you require assistance, please contact the hearing aid supplier.

Do not install the base or charger in bathrooms or shower rooms. The base and charger are not splashproof (➔ page 66).

Do not use your phone in environments with a potential explosion hazard (e.g., paint shops).

If you give your Gigaset to a third party, make sure you also give them the user guide.

Remove faulty bases from use or have them repaired by our Service, as these could interfere with other wireless services.

Please note

◆ Not all of the functions described in this user guide are available in all countries.

◆ The device cannot be used in the event of a power failure. It is also **not** possible to transmit **emergency calls**.

Taking the first steps

Checking the package contents

| 1 One Gigaset C300/C300A base |
| 2 One power adapter for the base |
| 3 One Gigaset handset |
| 4 Two batteries |
| 5 One battery cover |
| 6 One phone cord |
| 7 One user guide |

If you have purchased a **model with multiple handsets**, the package should contain two batteries, a battery cover and a charging cradle 8 with power adapter 9 for each additional handset.
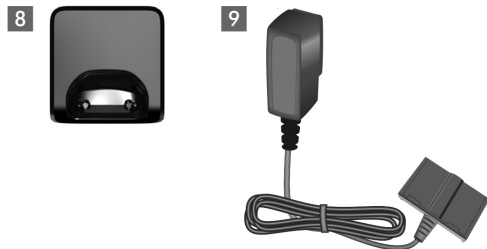
Setting up the base and charging cradle (if included)

The base and charging cradle are designed for use in dry rooms in a temperature range of +5°C to +45°C.

▸ Set up the base at a central point in the building on a level, non-slip surface or mount the base or charger on the wall (➔ page 72).

> **Please note**
>
> Pay attention to the range of the base.
> This is up to 300 m in unobstructed outdoor areas and up to 50 m inside buildings. The range is reduced when Eco Mode is activated (➔ page 47).

The phone's feet do not usually leave any marks on surfaces. However, due to the multitude of different varnishes and polishes used on today's furnishings, the occurrence of marks on the surfaces cannot be completely ruled out.

Please note:

◆ Never expose the telephone to the influence of heat sources, direct sunlight or other electrical devices.

◆ Protect your Gigaset from moisture, dust, corrosive liquids and fumes.

Connecting the base

▸ **First**, connect the power adapter **1** .

▸ **Then** connect the telephone jack **2** and insert the cables into the cable ducts.

Please note:

◆ The power adapter must **always be connected**, as the phone will not operate without a mains connection.

◆ Use only the power adapter and phone cord **supplied**. Pin connections on telephone cables can vary (pin connections, ➔ page 67).

◆ The answering machine is ready for use **approx. 15 seconds after** the base has been connected or reset.
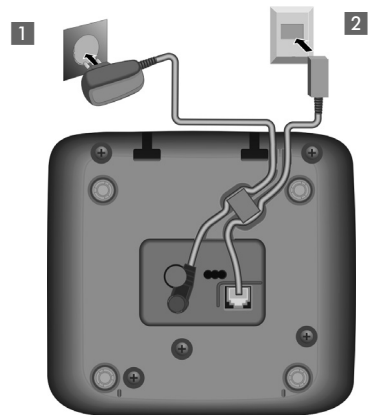
Taking the first steps

Connecting the charging cradle (if included)
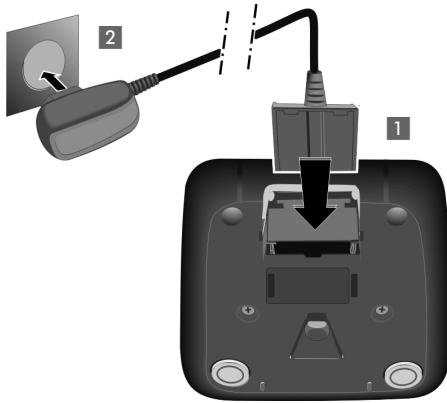
▸ Connect the flat plug from the power adapter **1**.

▸ Plug the power adapter into the plug socket **2**.

To disconnect the plug from the charger, press the release button **3** and disconnect the plug **4**.

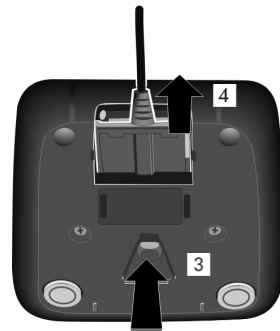# Setting up the handset for use

The display is protected by a plastic film.
Please remove the protective film!

Inserting the battery and closing the battery cover

> **Warning**
>
> Use only rechargeable batteries recommended by Gigaset Communications GmbH (➜ page 66), as this could otherwise result in significant health risks and personal injury. For example, the outer casing of the batteries could be destroyed or the batteries could explode. The phone could also malfunction or be damaged as a result of using batteries that are not of the recommended type.

▸ Insert the batteries with the polarity in the correct direction.
The polarity is indicated in the battery compartment.
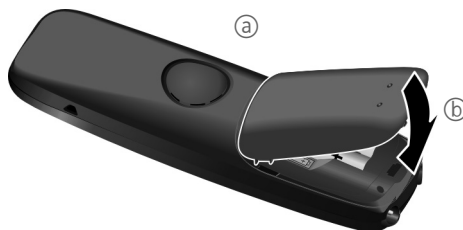
▸ First insert the battery cover at the top ⓐ.
▸ Then press the cover ⓑ until it clicks into place.

To open the battery cover, for instance to replace the batteries, insert a coin into the cavity on the casing, then pull the battery cover in an upward direction.
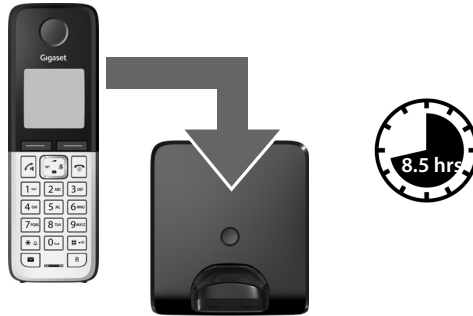
Taking the first steps

Initial charging and discharging of the batteries

The correct charge status can only be displayed if the battery is first fully charged **and** discharged.

▸ Charge the handset in the base for **8.5 hours**.

Please note

The handset must only be placed in the designated Gigaset C300/C300A base or charging cradle.

▸ After charging, remove the handset from the base and only replace it when the batteries are **fully discharged**.

Please note

◆ The handset is pre-registered with the base. If you have purchased a **model with multiple handsets**, all handsets will already be registered with the base. You do not need to register the handset again.

◆ After the first battery charge **and** discharge, you may place your handset in the charger after every call.

◆ Always repeat the charging and discharging procedure if you remove the batteries from the handset and reinsert them.

◆ The batteries may warm up during charging. This is not dangerous.

◆ After a while, the charge capacity of the batteries will decrease for technical reasons.

Changing the display language

Change the display language, if you do not understand the language currently set.
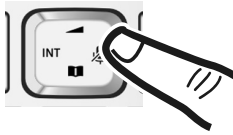
▸ Press right on the control key..

▸ Press the keys 6MNO and 4GHI **slowly** one after the other.
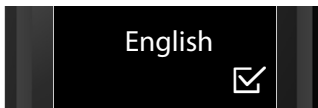
The display for setting languages appears. The current language (e.g. English) is selected.
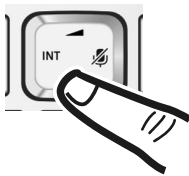
▸ Press down on the control key 🔽 ...
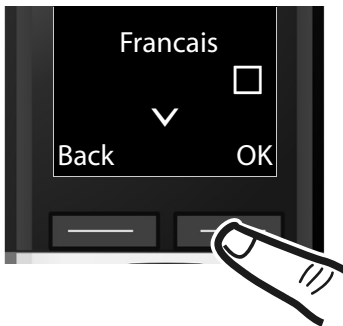
... until the language you wish to use is displayed, e.g. French.

▸ Press the key below OK to select this language.

The selection is marked with ☑.

▸ Press and **hold** the end call key 🔚 to return to idle status.

Taking the first steps

Setting the date and time

Set the date and time so that the correct date and time can be assigned to incoming calls, and so that the alarm can be used.

Please note

Depending on your network provider, the date and time may be displayed automatically.

INT 1
Redial   Time

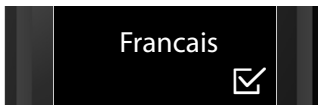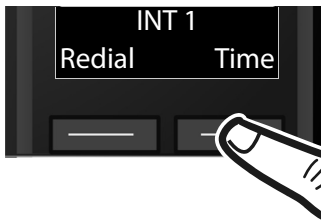▸ Press the key below **Time** on the display screen to open the input field.

(If you have already set the time and date, open the input field via the menu ➔ page 26.)
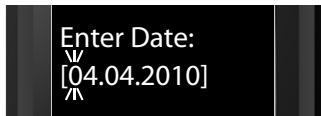
The **Date/Time** submenu is shown on the display.

Enter Date:
[04.04.2010]

▸ The active input position flashes. Enter the day, month and year as an 8-digit number via the keypad, e.g., 0 4 0 4 2 0 1 0 for 4 April 2010.
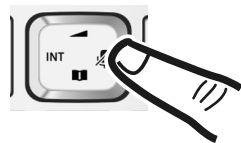
To change the input position, e.g., to correct an entry, press **right** or **left** on the control key.

Back   OK
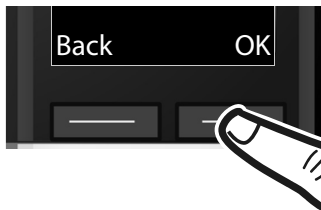
▸ Press the key below **OK** on the display screen to save your entry.

Enter Time:
[07.15]

Back   OK
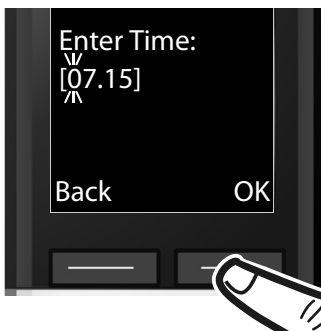
▸ Enter the hours and minutes in 4-digit format via the keypad, e.g., 0 7 1 5 for 07:15 am. Change the input position with the control key if necessary.

▸ Confirm with **OK**.

Gigaset

✓

Saved

The display shows **Saved**. You will hear a confirmation tone and the handset automatically reverts to idle status, or returns to the "Settings" menu if the setting was made via the menu.

Please note

If your phone receives the date and time during calling line display (e.g., via your network provider, a router or PABXs), you can specify whether this data should be copied to your phone:

Menu ▸ $*_0$ $#_0$ 0 5_{JKL} $#_0$ 7_{PQRS} 3_{DEF} ▸ 0 **or** $1_∞$ **or** 2_{ABC} ▸ OK

◆ 0 : **Never**
◆ $1_∞$: **Once**, in case the date/time is not set on your phone
◆ 2_{ABC} : **Always**

Display in idle status

Once the phone is registered and the time set, the screen display is as follows (example).

Screen display

◆ Reception between the base and the handset:
  – Good to poor: ¶♦♦ ¶♦♦ ¶♦ ♦
  – No reception: 📶 flashes
  Green: Eco Mode is activated (➔ page 47)
◆ Activating the answering machine:
  ᴑᴑ: Your answering machine is set with a pre-recorded announcement.
◆ Battery charge status:
  – 🔋 white: charged over 66 %
  – 🔋 white: charged between 33 % and 66 %
  – 🔋 white: charged between 10% and 33%
  – 🔋 red: charged below 10%
  – ⚡🔋 ⚡🔋 ⚡🔋 ⚡🔋 white: battery charging
◆ INT 1
  Internal name of the handset (➔ page 50)

¶♦♦ ᴑᴑ	🔋
	10:53
	23.04.10
INT 1	
Redial	Menu
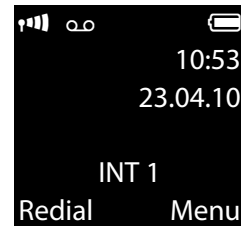
If **Eco Mode+** (➔ page 47) is activated, the 📶 icon is displayed in the top left.

Taking the first steps

Your phone is now ready for use!

What would you like to do next?

Now that you have successfully set up your Gigaset, you can immediately start calling – or you can adapt it to your personal requirements. Use the following guide to quickly locate the most important functions.

Information on ...	... is located here.
Using the phone	**page 20**
Setting ringtones	**page 52**
Recording your own announcement for the answering machine	**page 41**
Registering existing Gigaset handsets to a base	**page 48**
Transferring directory entries from existing Gigaset handsets to new handset(s)	**page 32**
Setting Eco Mode / Eco Mode+	**page 47**
Sending SMS	**page 36**
Operating the telephone on a PABX	**page 56**
Setting the earpiece volume	**page 52**

If you have any questions about using your phone, please read the tips on troubleshooting (➔ page 57) or contact our Service team (➔ page 62).

Using the phone

Using the phone

Using the control key

In the description below, the side of the control key (up, down, right, left) which you have to press in the different operating situations is marked in black, e.g., ▣ for "press the right edge of the control key".

The control key has a number of different functions:

When the handset is in idle status

▣   Open the main menu.

▣   Open the directory.

▣   Open the list of handsets.

▣   Call up the menu for setting the handset's call volume (➔ page 52).

In menus and lists

▣ / ▣   Scroll up/down line by line.

In input fields

You can use the control key to move the cursor up ▣, down ▣, right ▣ or left ▣.

During an external call

▣   Mute the microphone.

▣   Open the directory.

▣   Initiate an internal consultation call.

▣   Adjust the loudspeaker volume for earpiece and handsfree mode.

Using keys on the keypad

🔲 / 0️⃣ / *️⃣ etc.
      Press the matching key on the handset.

▦   Enter digits or letters.

Correcting incorrect entries

You can correct incorrect characters in the input fields by navigating to the incorrect entry using the control key. You can then:

◆ Use the display key `Delete` to delete the character to the left of the cursor.

◆ Insert characters at the cursor position.

◆ Overwrite the highlighted (flashing) character e.g., when entering time and date.

Using the menus

Your telephone's functions are accessed via a menu consisting of several levels (menu overview, → page 25).

Main menu (first menu level)

▶ With the handset in idle status, press the display key Menu **or** right on the control key ⬚ to open the main menu.

The functions in the main menu are displayed in the form of a list with names and icons (example on the right).
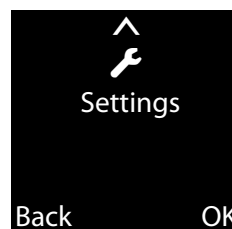
Selecting a function

▶ You can scroll between functions using the control key ⬚. The selectable function is shown in the display.

▶ Press the display key OK **or** right on the control key ⬚ to select the displayed function. This opens the corresponding submenu and the first entry is displayed.

If you press the display key Back or **briefly** press the end call key 📞, the display returns to idle status.

Submenus

The functions in the submenu are displayed with the corresponding names.

Selecting a function

▶ You can scroll between functions using the control key ⬚. The relevant function is shown in the display.

▶ Press the display key OK to select the displayed function. This opens the corresponding submenu and the first entry is displayed.

Briefly press the display key Back or the end call key 📞 to return to the previous menu level or cancel the operation.

Any settings you have not confirmed by pressing OK will be discarded.

Reverting to idle status

From any point in the menu:

▶ Press and **hold** the end call key 📞 **or**

▶ Do not press any key: after 2 minutes, the display will **automatically** revert to idle status.

An example of the display in idle status is shown on page 17.

Using the phone

Activating/deactivating the handset

	In idle status, press and **hold** the end call key (confirmation tone).

Activating/deactivating keypad lock

Keypad lock prevents any inadvertent use of the phone.

	In idle status, press and **hold** the hash key (confirmation tone). The keypad lock is switched on or off. When it is switched on, the O— icon appears in the display.

If the keypad lock is activated, a corresponding message is displayed when you press a key.

Keypad lock deactivates automatically when you receive a call. It is reactivated when the call is finished.

Please note

When keypad lock is active, you cannot even call emergency numbers.

Understanding the operating steps

The operating steps are shown in abbreviated form, for example:

Menu ▸ **Settings** ▸ **Eco Mode** (☑ = on)

▸ This means you should proceed as follows:
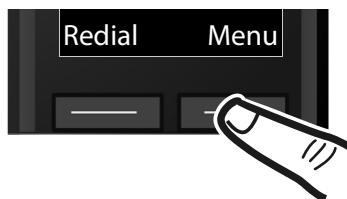
	▸ Press the key below Menu on the display screen to open the main menu.
	▸ Press down on the control key ▢ ...
Settings	... until the menu item **Settings** appears on the screen.
Back **OK**	▸ Press the key below OK on the display screen to confirm your selection.
	▸ Press down on the control key ▢ ...
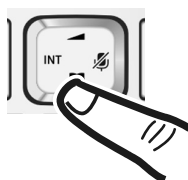
Using the phone

... until the **Eco Mode** menu item appears.

▸ Press the key below `OK` on the display screen to switch the function on or off (☑ = on).

▸ Press the key below `Back` on the display screen to jump back to the previous menu level.

Or

Press and **hold** the end call key to return to idle status.

Menu overview

The menu entries are partially subdivided. The page numbers refer to the relevant description in the user guide.

To open the main menu: press the display key Menu when the phone is in idle mode.

✉ SMS

Write Message	→ page 36
Incoming	→ page 38
Outgoing	→ page 36
Service Centres	→ page 38

⏰ Alarm Clock

Activation	→ page 48
Wake up time	→ page 48

📼 Voice Mail

Play Messages	Network Mailbox **	→ page 46
	Answer Machine **	→ page 41
Answerphone *	→ page 41	
Call Screening *	Handset	→ page 43
	Base	
Announcements *	Record Announcement	→ page 41
	Play Announcement	→ page 41
	Delete Announcement	→ page 42
Message Length *	Unlimited	→ page 44
	1 Minute	
	2 Minutes	
	3 Minutes	
Ring Delay *	Immediately	→ page 44
	10 sec	
	18 sec	
	30 sec	
	Auto	

Menu overview

Network Mailbox	➜ page 46		
Set Key 1 *		Network Mailbox	➜ page 46
		Answer Machine	➜ page 46

*) Base **with** answering machine only
) Base **with answering machine **and** number of network mailbox is already entered

🔧 Settings

Date/Time	➜ page 16		
Audio Settings		Call Volume	➜ page 52
		Ringer Volume	➜ page 52
		Advisory Tones	➜ page 52
		Battery Low	➜ page 52
		Ringtones (Handset)	➜ page 52
		Ringtones (Base)	➜ page 54
Display		Screensaver	➜ page 51
		Colour Schemes	➜ page 51
		Contrast	➜ page 51
		Backlight	➜ page 51
Language	➜ page 51		
Registration		Register Handset	➜ page 48
		Select Base	➜ page 49
		De-register Handset	➜ page 49
Telephony		Auto Answer	➜ page 51
		Listening in	➜ page 50
		Calls List Type	➜ page 34
		Preselection	➜ page 29
		Local Area Code	
		Extra Codes	
		Music on hold	➜ page 54
System		Reset Handset	➜ page 53
		Base Reset	➜ page 55
		Repeater Mode	➜ page 54
		System PIN	➜ page 54
Eco Mode	➜ page 47		
Eco Mode+	➜ page 47		

Making calls

When the display backlight is switched off (➔ page 51), pressing any key will activate the backlight. The relevant key function is performed.

Making an external call

External calls are calls using the public telephone network.

🔢 🔄   Enter the number and press the talk key.

Or:

🔄 🔢   Press and **hold** the talk key 🔄 and then enter the number.

You can cancel the dialling operation with the end call key 🔚.

You are shown the duration of the call while the call is in progress.

> **Please note**
>
> Dialling with the directory (➔ page 31), call list (➔ page 34) and redial list (➔ page 33) saves you from repeatedly keying in phone numbers.

Ending a call

🔚   Press the end call key.

Accepting a call

The handset indicates an incoming call in three ways: by ringing, by a display on the screen and by the flashing talk key 🔄.

To accept the call, press the talk key 🔄.

Gigaset C300A: Instead of accepting the call, you can also redirect it to the answering machine:

Menu ▸ **Divert to AM** ▸ OK

If the handset is in the charger and the **Auto Answer** function is activated (➔ page 51), the handset automatically answers calls when you remove it from the base/charger.

If the ringer is intrusive, you can deactivate it:

Menu ▸ **Silent** ▸ OK

You can accept the call as long as it is displayed on the screen.

Using Calling Line Identification

When you receive a call, the caller's number and/or name is displayed on the screen, if the following prerequisites are met.

◆ Your network provider supports CLIP, CLI and CNIP.
- – CLI (Calling Line Identification): The caller's number is transmitted.
- – CLIP (Calling Line Identification Presentation): The caller's number is displayed.
- – CNIP (Calling Name Identification Presentation): The caller's name is displayed.

◆ You have requested CLIP or CNIP from your network provider.

◆ The caller has requested CLI from the network provider.

Call display with CLIP/CLI

If the caller's number is saved in your directory, the caller's name will be displayed.
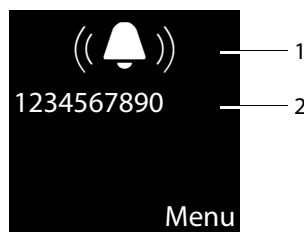
1 Ringer icon
2 Number or name of caller

The following is displayed in place of the number:

◆ **External Call**, if no number is transmitted.

Making calls

◆ **Withheld**, if the caller has withheld Calling Line Identification.

◆ **Unavailable**, if the caller has not arranged Calling Line Identification.

Display with CNIP

If you have CNIP, then the name (town/city) that is registered with your network provider for the caller's number will **also** be displayed. If the number of the caller is stored in your directory, the CNIP display is replaced by the corresponding directory entry.

```
        (( 🔔 ))

1234567890 ————————— 1
Anna Lechner, ————————— 2
London
                  Menu
```
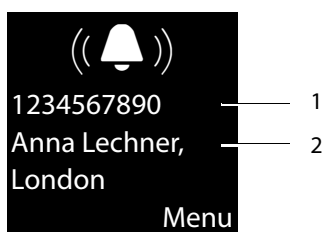
1 Caller's number
2 Name and town/city

The display shows:

◆ **External Call**, if no number is transmitted.

◆ **Withheld**, if the caller has withheld Calling Line Identification.

◆ **Unavailable**, if the caller has not arranged Calling Line Identification.

┌─────── **Please note** ───────┐
The ringtone can be switched off for unknown calls (calls with Calling Line Identification restricted) (➜ page 53).
└──────────────────────────────┘

Notes on calling line display (CLIP)

By default, the number of the caller is shown in the display of your Gigaset telephone. You do not have to make any other settings on your Gigaset telephone.

However, if the caller's number is not displayed, this can be due to the following:

◆ You have not ordered CLIP from your network provider or

◆ Your telephone is connected via a PABX or a router with an integrated PABX (gateway) that does not transmit all information.

Is your telephone connected via a PABX/gateway?

You can establish this by checking for an additional device connected between your telephone and house connection, e.g., a PABX, gateway etc. In most cases, simply resetting this device will remedy the situation:

▸ Briefly disconnect the mains plug of your PABX. Re-insert the plug and wait for the device to restart.

If the caller number is still not displayed:

▸ Check the CLIP settings of your PABX and activate this function if necessary. In the user guide for the device, search for the term "CLIP" (or an alternative term such as "calling line identification", "phone number transmission", "caller ID", ...).
If necessary, contact the device manufacturer.

If this does not resolve the problem, it is possible that your network provider does not the CLIP service for this number.

Have you ordered the calling line display service from your network provider?

▶ Check whether your provider supports calling line display (CLIP) and that the function has been activated for you. If necessary, contact your provider.

Additional information on this subject can be found on the Gigaset homepage at: www.gigaset.com/customercare

Using handsfree mode

In handsfree mode, you activate the loudspeaker so that you can hear the caller without having to hold the handset to your ear. You therefore have both hands free and other people can listen in on the conversation.

> **Please note**
>
> Inform your caller before you use the handsfree function so that the caller knows a third party may be listening.

Activating/deactivating handsfree mode

During a call and when listening to the answering machine (Gigaset C300A only), activate or deactivate handsfree mode.

🔊   Press the handsfree key. Each key press switches between handset and handsfree mode. If handsfree mode is activated, the key is lit up.

If you wish to place the handset in the charger during a call:

▶ Press and hold handsfree key 🔊 while placing the handset in the base/charger and for a further 2 seconds.

For instructions on adjusting the handsfree volume, please see page 52.

Switching to mute

You can deactivate your handset's microphone during a call.

🔲   Press **right** on the control key to mute the handset. The display shows **Microphone is switched off**.
Press the key again to reactivate the microphone.

Specifying automatic network provider code (preselection)

You can store a call-by-call number (preselection number), which is **automatically** placed in front of numbers when you dial them.

In the **With Preselection** list, specify the access codes or the first digits of the access codes that you wish to assign to the preselection number.

In the **Without Preselection** list, enter the exceptions to the **With Preselection** list.

Example:

Preselection Number	0999
With Preselection	08
Without Preselection	081 084

All numbers that start with 08, except for 081 and 084, are dialled with the preselection number 0999.

Phone number		Dialled number
07112345678	▶	07112345678
08912345678	▶	**0999** 08912345678
08412345678	▶	08412345678

Making calls

Saving preselection numbers

Menu ▸ **Settings** ▸ **Telephony**
▸ **Preselection** ▸ **Preselection Number**

⌨️   Enter or change the preselection number (call-by-call number).

OK   Press the display key.

Save or change entries in the preselection lists

Each of the two lists can contain 11 entries, each with 4 digits.

Depending on the country, numbers may be preset in the **With Preselection** list. This means, for example, that all national calls or calls to the mobile network are **automatically** linked to the preselection number you have saved previously.

Menu ▸ **Settings** ▸ **Telephony**
▸ **Preselection** ▸ **With Preselection /
Without Preselection**

📱   Select entry.

⌨️   Enter or edit the first digits of the number.

OK   Press the display key.

Temporarily cancelling preselection

🔊 (**press and** hold) ▸ **Menu** ▸ **Automatic Preselect off** ▸ ⌨️ (dial number)

Permanently deactivating preselection

Menu ▸ **Settings** ▸ **Telephony**
▸ **Preselection** ▸ **Preselection Number**

Delete   Press and hold the display key until the preselection number is deleted.

OK   Press the display key.

Using the directory and lists

The options are:

◆ Directory
◆ Redial list
◆ Incoming message list
◆ Call lists
◆ Answering machine list
  (Gigaset C300A only)

You can create a personalised directory for your own handset. You can also send lists/entries to other handsets (➜ page 32).

Directory

You can save up to 250 entries in the directory.

> **Please note**
>
> To quickly access a number from the directory (shortcut), you can assign the number to a key (➜ Using shortcut keys, page 32).

In the **directory**, you can save:

◆ Numbers and corresponding names
◆ VIP ringer melodies and colours

Open the directory in idle status using the ⬜ key.

Length of the entries

Number: max. 32 digits
Name: max. 16 characters

Saving the first number in the directory

⬜ ▸ **Dir. empty New Entry?**

⬜ Enter the number and press **OK**.

⬜ Enter the name and press **OK**.

Saving a number in the directory

⬜ ▸ **Menu** ▸ **New Entry**

⬜ Enter the number and press **OK**.

⬜ Enter the name and press **OK**.

Order of directory entries

Directory entries are generally sorted alphabetically by surname. Spaces and digits take first priority.

The sort order is as follows:

1. Space
2. Digits (0–9)
3. Letters (alphabetical)
4. Other characters

To work round the alphabetical order of entries, insert a space or a digit before the first letter of the name. These entries will then move to the beginning of the directory.

Selecting a directory entry

⬜ Open the directory.

You have the following options:

◆ Use ⬜ to scroll through the entries until the required name is selected.

◆ Enter the first letter of the name; use the ⬜ key to scroll to the entry if necessary.

Selecting from the directory

⬜ ▸ ⬜ (Select entry)

📞 Press the talk key.

Using the directory and lists

Managing directory entries

📖 ▶ 📖 (Select entry)

Menu   Press the display key.

The following functions can be selected with 💭:

VIP Caller Melody

Mark a directory entry as a VIP (Very Important Person) by assigning a specific ringer melody to it. The entry is flagged with the **VIP** icon in the directory. VIP calls are recognised by the ringer.

VIP Caller Colour

Mark a directory entry as a VIP (Very Important Person) by assigning a specific colour to it. The entry is displayed in this colour in the address book and marked with the **VIP** icon.

Edit Entry

Edit the number if required and press **OK**. Edit the name if required and press **OK**.

Use Number

Edit or add to a saved number and then dial it with 📞 **or** save it as a new entry; to do so, display the number and press: **Menu** ▶ **Copy to Directory** ▶ **OK**

Delete Entry

Delete selected entry.

Send Entry

Send a single entry to a handset (➔ Transferring the directory to another handset, page 32).

Delete List

Delete **all** directory entries.

Send List

Send the entire directory to a handset (➔ Transferring the directory to another handset, page 32).

Shortcut

Assign the current entry as a shortcut to a selected key (➔ Using shortcut keys, page 32).

Using shortcut keys

You can assign directory entries to the keys 0 and 2ABC – 9WXYZ:

📖 ▶ 💭 (select entry) ▶ **Menu** ▶ **Shortcut** ▶ 🎹 (press the key you want to assign the number to)

To dial, press and **hold** the required shortcut key.

Transferring the directory to another handset

You can transfer directory entries from other handsets to your new handset – even entries from old handsets.

Prerequisites:

◆ The sending and receiving handsets must both be registered to the same base.

◆ The other handset and the base can send and receive directory entries.

📖 ▶ 📖 (select entry) ▶ **Menu** (open menu) ▶ **Send Entry** / **Send List**

📖   Select the internal number of the receiving handset and press **OK**.

You can transfer several individual entries one after the other by responding to the **Entry copied. Next entry?** prompt with **OK**.

A successful transfer is confirmed by a message and confirmation tone on the receiving handset.

Please note:

◆ Entries with identical numbers are not overwritten on the receiving handset.

◆ The transfer is cancelled if the phone rings or if the memory of the receiving handset is full.

◆ VIP melodies and colours assigned to entries are not transferred.

Copying the displayed number to the directory

You can copy numbers displayed in a list, e.g., the call list or redial list, to the directory.

If you have CNIP, the first 16 characters of the transmitted name are also copied.

A number is displayed:

Menu ▶ **Copy to Directory**

▶ Complete the entry (➜ Saving a number in the directory, page 31).

Gigaset C300A: Message playback is interrupted during the number transfer from the answering machine list.

Copying numbers from the directory

In some operating situations, you can open the directory to copy a number, for example. Your handset need not be in idle status.

s   Open the address book.

q   Select an entry and press OK.

Using the redial list

The redial list contains the ten numbers last dialled with the handset (max. 32 numbers). If one of the numbers is in the directory, the corresponding name is displayed.

Manual redial

c   Press the key **briefly**.

s   Select entry.

c   Press the talk key again. The number is dialled.

Managing entries in the redial list

c   Press the key **briefly**.

s   Select entry.

Menu   Open menu.

The following functions can be selected with q:

Use Number
(as in the directory, ➜ page 32)

Copy to Directory (➜ Saving a number in the directory, page 31)

Delete Entry
Delete selected entry.

Delete List
Delete **all** entries in the redial list.

Opening lists with the message key

Use the message key f to open the following lists:

◆ Network mailbox or answering machine list (Gigaset C300A only), if your network provider supports this function and fast access is set for the network mailbox (➜ page 46).

◆ Incoming message list (➜ page 37)

◆ Call list

An advisory tone sounds as soon as a **new message** arrives in a list. The f key flashes (it goes off when the key is pressed). Depending in the type of the new entry, an icon appears in the display while in **idle status**:

Icon	New message ...
Ð	... in the answering machine list (Gigaset C300A only) or on the network mailbox
↙x	... in the **missed calls** list
←	... in the SMS list

The number of **new** entries is displayed under the corresponding icon.

Using the directory and lists

Please note

If calls are saved in the network mailbox, you will receive a message if the list type has been set accordingly (see your network provider user guide).

After pressing the message key ✉, you can see all lists containing messages and the network mailbox list.

The list is displayed with the number of new entries (1) and the number of old, read entries (2) (example):

```
            ∧

    Calls List:
            02+03 —————— 1
                  ————— 2
            ∨
Back              OK
```
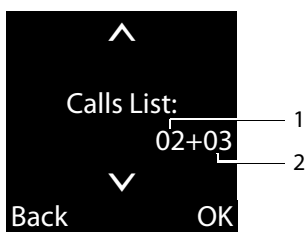
Select a list with 🔼. To open, press **OK**.

Using the incoming message list

All received SMS messages are saved in the incoming message list (➜ page 37).

Answering machine list (Gigaset C300A only)

You can use the **answering machine list** to listen to the messages that are on the answering machine.

Call list

Prerequisite: Calling Line Identification Presentation (CLIP, page 27)

The call list contains the last 30 numbers, depending on the type of list set

◆ All calls
  – Accepted calls
  – Unanswered calls
  – Calls recorded by the answering machine (Gigaset C300A only)
◆ Missed calls
  – Unanswered calls and
  – Calls not recorded by the answering machine (Gigaset C300A only)

In idle status, you can open the call list by pressing the message key ✉.

Setting the call list type

Menu ▸ **Settings** ▸ **Telephony**
▸ **Calls List Type**

Missed Calls / All Calls
      Select and press **OK** (☑ = on).

📞   Press and **hold** (idle status).

The call list entries are retained when you change the list type.

List entry

New messages are displayed at the top.
Example of list entries:

```
            ∧
New Call          02
1234567890
28.06.10       08:34
            ∨
Back            Menu
```

◆ Status of entry
  In the call list
  – **New Call**: new missed call.
  – **Old Call**: entry already read.
  – **Call recv.**: call accepted.

34

In the answering machine list

– **Answer M** (Gigaset C300A): the answering machine accepted the call. A message was left.

– **New Msg.** (Gigaset C300A): new message on the answering machine.

– **Old Msg.** (Gigaset C300A): message previously played back on the answering machine.

◆ Entry number

◆ Number or name of caller

◆ Call date and time (if set, ➔ page 16).

Press the talk key 🔊 to call the selected caller back.

Use the Menu display key to select the following options:

Delete Entry
Delete selected entry.

Copy to Directory (➔ Saving a number in the directory, page 31)

Delete List
Delete **all** entries in the list.

After exiting the call lists, all entries are assigned the status "old".

Sending SMS (text messages)

Your phone is delivered ready to send SMS messages immediately.

Prerequisites:

◆ Calling Line Identification is enabled for your phone line.

◆ Your network provider supports SMS on the fixed line network (information on this can be obtained from your network provider).

◆ You are registered with your service provider to send and receive SMS messages.

◆ To receive SMS messages, you must be registered with your service provider. This occurs automatically when you send your first SMS.

Please note

If your phone is connected to a PABX, please see page 39.

Writing/sending SMS

Writing an SMS

Menu ▸ **SMS** ▸ **Write Message**

🎜 Write SMS.

Please note

◆ For instructions on entering text and special characters, please see page 67.

◆ An SMS can be up to 610 characters.

Sending an SMS

🗂 Press the talk key

Or:

Menu Press the display key.

Send Text Select and press **OK**.

🔁 / 🎜 Select number with area code (even if you are in that area)

from the directory or enter directly.

OK Press the display key. The SMS is sent.

Please note

◆ If you are interrupted by an external call while writing an SMS, the text is automatically saved in the outgoing list.

◆ If the memory is full, or if the SMS function on the base is being used by another handset, the operation is cancelled. An appropriate message appears in the display. Delete SMS messages you no longer require or send the SMS later.

Outgoing list

You can save an SMS in the outgoing list, and edit and send it later.

Saving an SMS in the outgoing list

▸ You are writing an SMS (➔ page 36).

Menu Press the display key.

Save Text Select and press **OK**.

Opening the outgoing list

Menu ▸ **SMS** ▸ **Outgoing**

The first list entry is displayed, for example:

```
            ︿
Saved              02


28.06.10        08:34
            ﹀
Back            Menu
```

Reading or deleting SMS messages

▸ Open the outgoing list and then:

🔁 Select SMS.

Menu ▸ **Read SMS**

Select and press OK to read the SMS. Scroll through the SMS using 🗘.

Or delete the SMS with
Menu ▸ **Delete Entry** ▸ OK.

Writing/changing an SMS

▸ You are reading an SMS in the outgoing list.

Menu   Open menu.

You have the following options:

Write Message
Write and then send or save a new SMS.

Use text
Edit the text of the saved SMS and then send it (➔ page 36).

Character Set
Display text in the selected character set.

Deleting the outgoing list

▸ Open the outgoing list and then:

Menu   Open menu.

Delete List Select, press OK and confirm with OK. The list is deleted.

Receiving an SMS

All received SMS messages are saved in the incoming list. If this is too long or is not transferred completely, it is split into individual messages. Since an SMS remains in the list even after it has been read, you should **regularly delete SMS messages from the list**.

The display tells you if the SMS memory is full.

Activating/deactivating first ringer muting

Each incoming SMS is signalled by a single ring (ringer as for external calls). If you accept the "call", the SMS is lost. To prevent this, suppress the first ring for all external calls.

Menu   Open main menu.

⁎ # 0 5 # 2 2
            Press keys.

0 OK   Make the first ring audible.

Or:

1 OK   Mute the first ring.

Incoming list

The incoming list contains:

◆ All received SMS messages, starting with the most recent.

◆ SMS messages that could not be sent due to an error.

New SMS messages are signalled on all Gigaset handsets by the ✉ icon (on the display), the flashing message key ✉ and an advisory tone.

Opening the incoming list with the ✉ key

✉   Press.

The incoming list is displayed with the number of new entries (1) and the number of old, read entries (2) (example):

```
        ∧

SMS:                    1
                        2
        01+02

        ∨

Back              OK
```
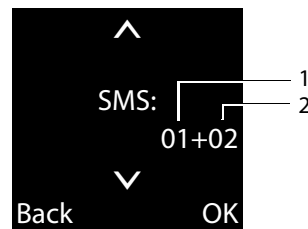
Open list with OK. An entry in the list is displayed with the number, status (old or new) and the date of receipt (example):

```
        ∧
New                   02
1234567890
28.06.10        08:34
        ∨
Back            Menu
```

Sending SMS (text messages)

Opening the incoming list via the SMS menu

Menu ▸ **SMS** ▸ **Incoming**

Reading or deleting SMS messages

▸ Open the incoming list, then:

🔄 Select SMS.

Menu ▸ **Read SMS**

Select and press OK to read the SMS. Scroll through the SMS using 🔄.
After you have read a new SMS, its status changes to "old".

Or delete the SMS with
Menu ▸ **Delete Entry** ▸ OK.

Changing the character set

▸ Reading an SMS

Menu Press the display key.

Character Set
Text is shown in the selected character set.

Deleting the incoming list

▸ Open the incoming list.

Menu Open menu.

Delete List Select, press OK and confirm with OK. **All new and old** SMS messages in the list are deleted.

Replying to or forwarding SMS messages

▸ Reading an SMS

Menu Press the display key.

You have the following options:

Reply
Write and send a new SMS to the sender (➜ page 36).

Use text
Edit the text in the SMS and return it to the sender (➜ page 36).

Send Text
Forward the SMS to another number (➜ page 36).

Copying the number to the directory

Copying the sender's number

▸ Open the incoming list and select the SMS (➜ page 37).

Menu ▸ **Copy to Directory**

▸ Complete the entry (➜ page 33).

Setting SMS centres

SMS messages are exchanged between SMS service centres operated by service providers. You must enter the SMS service centre through which you wish to send and receive SMS messages into your phone. You can receive SMS messages from **every** SMS service centre that is entered, provided you have registered with your service provider.

Your SMS messages are sent via the SMS centre that is entered as the active send service centre (➜ page 38). Only one SMS service centre can be the active send service centre at any one time.

Your SMS messages are sent via the **SMS service centre** that is entered as the **active send service centre**. However, you can activate any other SMS centre as the active send service centre to send a current message (➜ page 38).

If no SMS service centre is entered, the SMS menu only consists of the entry **Service Centres**. Enter an SMS service centre (➜ page 38).

Entering/changing SMS service centres

▸ Find out about the services and special functions offered by your service provider **before you make a new application** and/or before you delete pre-configured numbers.

Menu ▸ **SMS** ▸ **Service Centres**

🔄 Select SMS service centre (e.g., **SMS centre # 1**) and press OK.

You have the following options:

Active Send Srvc. Cent.

If SMS messages are to be sent via this SMS centre, press `OK` to activate the SMS centre (☑ = on). If a different SMS centre was active previously, then this will be deactivated. For SMS centres 2 and 3, the setting only applies to the next SMS.

SMS centre #

Enter the number of the SMS centre and press `OK`.

Sending an SMS via another SMS service centre

▶ Activate the SMS centre (2 or 3) as the active send service centre.

▶ Send the SMS.

This setting only applies to the next SMS to be sent. Thereafter, the setting returns to **SMS centre # 1**.

Receiving SMS messages on a PABX

◆ You can only receive an SMS when **Calling Line Identification** is **forwarded** to the extension of the PABX **(CLIP)**. The CLIP evaluation of the SMS centre number is completed in your **Gigaset**.

◆ Depending on your PABX, you may have to add the access code (external line prefix) before the number of the SMS centre.

If in doubt, test your PABX, e.g., by sending an SMS to your own number: once with and once without the access code.

◆ When you send SMS messages, your sender number may be sent without your extension number. In this case, the recipient cannot reply to you directly.

Sending and receiving SMS messages **on ISDN PABXs** is only possible via the MSN number assigned to your base.

Activating/deactivating SMS function

If you deactivate the SMS function, you cannot send or receive any SMS messages with your phone.

The settings you have made for sending and receiving SMS messages (e.g., the numbers of the SMS service centres) and the entries in the incoming and outgoing lists are saved even after deactivation.

`Menu`   Open main menu.

`* ◇ # ⌐◇ 0 ⌐ 5 JKL # ⌐◇ 2 ABC 3 DEF`
          Enter the digits.

`0 ⌐` `OK`   Deactivate the SMS function.

Or:

`1 ₐₑ` `OK`   Activate the SMS function (default setting).

Troubleshooting SMS problems

Error codes when sending

E0	Calling Line Identification permanently restricted (CLIR) or Calling Line Identification not activated.
FE	Error occurred during SMS transfer.
FD	Connection to SMS service centre failed; see self-help.

Sending SMS (text messages)

Self-help with errors

The following table lists error situations, possible causes and advice on troubleshooting.

You cannot send messages.

1. You have not requested the CLIP service (Calling Line Identification Presentation).
   ‣ Ask your service provider to enable this service.

2. SMS transmission has been interrupted (e.g., by a call).
   ‣ Re-send the SMS.

3. The network provider does not support this feature.

4. No number or an invalid number is entered for the SMS service centre set as the active send service centre.
   ‣ Enter the number (➜ page 38).

You receive an incomplete SMS.

1. Your phone's memory is full.
   ‣ Delete old SMS messages (➜ page 36).

2. The service provider has not yet sent the rest of the SMS.

The SMS is played back.

1. The "display call number" feature is not activated.
   ‣ Ask your service provider to activate this function (chargeable).

2. No agreement is in place between your mobile phone operator and your fixed line network SMS service provider.
   ‣ Obtain information from your fixed line network SMS service provider.

3. Your terminal has been recorded by your SMS provider as having no fixed line network SMS functionality i.e., you are not registered with the provider.
   ‣ Send any SMS to automatically register your telephone to receive SMS.

Messages are only received during the day.

The terminal is recorded in your SMS provider's database as having no fixed line network SMS functionality i.e., you are not registered with the provider.
   ‣ Obtain information from your fixed line network SMS service provider.
   ‣ Send any SMS to automatically register your telephone to receive SMS.

Operating the Gigaset C300A base answering machine

You can operate the answering machine via the handset, the buttons on the base (➔ page 5) or by remote control (from another phone/mobile phone). You can record your own announcements using the handset.

Operating via the handset

The handset loudspeaker activates **automatically** if you receive an acoustic prompt or message while operating. You can switch it off with handsfree key ⌂.

Activating/deactivating the answering machine

Menu ▸ **Voice Mail** ▸ **Answerphone** (☑ = **on**)

If the message memory is full, the answering machine cannot be activated. You will receive an instruction to delete old messages.

When you switch the answering machine on, the remaining memory time is announced. If the time has not yet been set, a corresponding announcement is made (set time, ➔ page 16). The ᐤᐤ icon appears in the display.

The telephone is supplied with a prerecorded announcement. This pre-recorded announcement is used if no personal announcement is available.

Recording an announcement

Menu ▸ **Voice Mail** ▸ **Announcements** ▸ **Record Announcement** ▸ **Press OK, talk after tone**

OK   Press the display key to start the recording.

You hear the ready tone (short tone).

▸ Now speak your announcement (at least 3 secs.).
  Just as if making a call via the receiver, place the telephone against your ear and speak into the microphone at a normal volume.

OK   Press the display key to end the recording.

Cancel recording with ⌂ or Back. Restart the recording with OK.

After recording, the announcement is played back for you to check.

Please note:

◆ Recording ends automatically, if the maximum recording time of 170 seconds is exceeded or there is a break in speech for more than 2 seconds.

◆ If you cancel the recording, the prerecorded announcement is used again.

Playing back an announcement

Menu ▸ **Voice Mail** ▸ **Announcements** ▸ **Play Announcement**

If you have not recorded a personal announcement, the pre-recorded announcement is played.

Operating the Gigaset C300A base answering machine

Deleting an announcement

Menu ▸ **Voice Mail** ▸ **Announcements**
▸ **Delete Announcement**

OK   Press the display key to confirm
            the prompt.

The pre-recorded announcement is used
again after a personal announcement is
deleted.

Please note

Deleting announcements can take some
time.

Playing back messages

The date and time of each message is logged
(provided this has been set, ➔ page 16) and
displayed during the playback. If Calling Line
Identification is activated, the caller's
number or name is displayed. If the caller's
number is saved in the directory, their name
is displayed.

New messages that have not yet been
played back are indicated on the display
with an icon and number:

$$\underset{7}{\mathbf{QO}}$$

The message key ✉ on the handset flashes.

To listen to messages:

✉   Press the message key.
Answ. Mach.:
            Select as required and press OK.

If you have new messages, playback will
start with the first new message, otherwise
with the first old message.

If the message has been saved with the date
and time, you will hear an appropriate
announcement before playback begins.

After the entry time and date have been
played back (after approx. 3 seconds), a new
message assumes the status "old".

Stopping and controlling playback

During message playback:

2 ABC   **Pause playback.**
            Press 2 ABC again to resume.
            Or

Menu   Stop playback.
            To resume, press **Continue**
            ▸ OK

⬆ or 1 ∞   Go to the **start of the current
            message**.
            Press twice to go back to the
            previous message.

⬇ or 3 DEF   Go to the **next message**.
            Press twice to skip ahead two
            messages.

If playback is interrupted for over a minute,
the answering machine returns to idle sta-
tus.

Copying a phone number from a message to the directory

During playback or pause:

Menu ▸ **Copy to Directory**

▸ Complete the entry (➔ page 33).

Please note

Message playback can also be started via
the menu:

Menu ▸ **Voice Mail** ▸ **Play Messages**
▸ **Answer Machine**

Deleting messages

You can either delete all old messages
together or individually.

Deleting all old messages

During playback or pause:

Menu ▸ **Delete all**

OK   Press the display key to confirm
            the prompt.

Deleting individual old messages

During playback:

Delete   Press the display key.

Accepting a call from the answering machine

You can pick up a call while the answering machine is recording or is being operated via remote operation:

c   Press the talk key.

Recording stops and you can speak to the caller.

If 3 seconds of the call have already been recorded when you accept it, the call will be displayed as a new message. The ⌧ key on the handset flashes.

You can answer the call, even if it is not signalled on the handset.

Diverting an external call to the answering machine

You can divert an incoming external call to the answering machine, even if it is deactivated.

Prerequisite: Sufficient memory space is available on the answering machine.

An external call is signalled on the handset:

Menu ▸ **Divert to AM** ▸ OK

The answering machine starts immediately in answer & record mode and records the call. The set time for ring delay (➜ page 44) is ignored.

Activating/deactivating two-way record

You can record an **external** call with the answering machine.

▸ Inform the caller that the call is being recorded.

During the conversation:

Menu   Open menu.

Two-way Recording
        Select and press OK.

Two-way record is indicated on the display by an advisory text and is added to the answering machine list as a new message.

End   Press the display key to stop two-way record.

The maximum recording time depends on the capacity available on the answering machine. If the memory is full, you will hear an end tone, the recording is aborted, and the call recorded up to that point is listed in the answering machine list as a new message.

Activating/deactivating call screening

While the caller is leaving a message on the answering machine, you can listen in via the loudspeaker on the base or handset.

Permanently activating/deactivating call screening

Menu ▸ **Voice Mail** ▸ **Call Screening**
▸ **Handset / Base** (☑ = on)

Call screening can be simultaneously activated on the base and handset.

Deactivating call screening for the current recording

You can deactivate the function for your own handset during the recording.

a   Press the end call key.

Operating the Gigaset C300A base answering machine

Setting the recording parameters

The answering machine has already been preset at the factory. Individual settings can be adjusted using the handset.

Setting the recording time

You can set the maximum recording time of a message: **1 Minute**, **2 Minutes**, **3 Minutes** or **Unlimited**.

§Menu§ ▶ **Voice Mail** ▶ **Message Length**

⊙ Select the recording time and press §OK§ (☑= selected).

Setting ring delay

You can set when you want the answering machine to accept a call: **Immediately**, **10 sec**, **18 sec**, **30 sec** or **Auto**.

§Menu§ ▶ **Voice Mail** ▶ **Ring Delay**

⊙ Select time and press §OK§ (☑= selected).

Information about ring delay

In **Auto mode**, the following applies for ring delay:

◆ If there are no new messages, the answering machine answers a call after 18 seconds.

◆ If there are new messages, the answering machine answers a call after 10 seconds.

When operating remotely(➔ page 45), you can tell after approx. 15 seconds that there are no new messages (otherwise the answering machine would have already accepted your call). There are no call charges if you hang up now.

Please note:

You can configure your telephone so that the **first** ring is **suppressed** on all calls (➔ page 37). This means that the time selected for the ring delay predetermines how long the caller must wait before the answering machine accepts the call.

Changing the language for voice prompt and pre-recorded announcement

§Menu§ Open main menu.

§*§§#§§0§§5§§#§§2§§1§

Enter digits **and** press

§0§ §OK§ To set German.

§1§ §OK§ To set French.

§2§ §OK§ To set Italian.

Resetting fast access for the answering machine using key 1

To access the answering machine, simply **press and hold** the §1§ key – you do not have to select it via the menu.

The integrated answering machine has already been preset at the factory. However, if you have set the network mailbox for fast access (➔ page 46), you can change this setting.

§Menu§ ▶ **Voice Mail** ▶ **Set Key 1**

Answer Machine

Select and press §OK§.

The setting for fast access applies to all registered handsets.

Operating when on the move (remote operation)

You can check and activate your answering machine from any other telephone (hotel, pay phone etc.).

Prerequisites:

◆ You have set a system PIN other than 0000 (➔ page 54).

◆ The phone you are using for remote operation has tone dialling (DTMF) i.e., you hear different tones when you press the keys. Alternatively, you can use a code transmitter (available from your mobile phone retailer).

Calling the answering machine and playing messages

🔢	Dial your own number.
9 🔢	While listening to your announcement, press **9** and enter the system pin.

You are informed whether any new messages have been recorded. The messages are now played back. You can now operate the answering machine with the keypad.

The following keys are used for operation:

1	To return to the start of the current message. Press twice to go back to the previous message.
2	Stop playback. Press again to resume.
3	Go to the next message.
0	Delete current message.

Activating the answering machine

▸ Phone home and let the phone ring until you hear: "Please enter PIN".

🔢   Enter system PIN.

Your answering machine is activated. It tells you how much capacity is left.

The messages are played.

The answering machine cannot be deactivated remotely.

Using the network mailbox

Using the network mailbox

The network mailbox is your provider's voice mail feature within the network. More information is available from your provider.

You cannot use the network mailbox unless you have **requested** it from your provider.

Using fast access for the network mailbox

To access the network mailbox, simply **press and hold** the $\boxed{1_{\infty}}$ key – you do not have to select it via the menu.

Gigaset C300: The network mailbox is preconfigured for fast access. You only need to enter the number of the network mailbox.

Menu ▶ **Voice Mail** ▶ **Network Mailbox** (☑ = selected)

⬚⬚⬚ Enter the network mailbox number and press **OK**.

Gigaset C300A: The integrated answering machine is preconfigured for fast access. You can switch to the network mailbox.

Menu ▶ **Voice Mail** ▶ **Network Mailbox**

⬚⬚⬚ Enter the network mailbox number and press **OK**.

▶ **Set Key 1** ▶ **Network Mailbox** (☑ = selected)

The setting for fast access applies to all handsets.

Calling the network mailbox

$\boxed{1_{\infty}}$ Press and hold. You are connected straight to the network mailbox.

> **Please note**
>
> You can also connect to the network mailbox via the menu:
>
> **Menu** ▶ **Voice Mail** ▶ **Play Messages** ▶ **Network Mailbox** (Gigaset C300A only)

Viewing the network mailbox message

When a message is recorded, you receive a call from the network mailbox. If you have requested Calling Line Identification, the network mailbox number is displayed. If you accept the call, the new messages are played back. If you do not accept the call, the network mailbox number is saved in the missed calls list and the message key flashes (➜ page 33).

> **Please note**
>
> Enter the network mailbox phone number into your directory along with the designation "Network mailbox"; the display and the call list will then show this designation.

ECO DECT

You are helping to protect the environment with your Gigaset.

Reducing energy consumption

Your telephone has a power-saving adapter plug and uses less power.

Reducing radiation

The radiation from your telephone is reduced **automatically**:

◆ **Handset**: The closer the handset is to the base, the lower the radiation.

◆ **Base:** The radiation is reduced to virtually zero when only one handset is registered and the handset is placed in the base.

You can further reduce the radiation from the handset and base by using **Eco Mode**:

Eco Mode
Reduces radiation from the base and handset by 80% – whether you are making a call or not. **Eco Mode** reduces the range of the base by approx. 50%. Using **Eco Mode** always makes sense when a reduced range is sufficient.

Switching off radiation

Eco Mode+
If you activate **Eco Mode+**, radiation (DECT transmission power) from the base and handset is deactivated in idle status. This is also true when multiple handsets are used, provided the handsets support **Eco Mode+**.
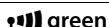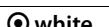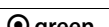
Eco Mode / Eco Mode+ can be activated/ deactivated independently of one another and can also be used with multiple handsets.

Activate/deactivate Eco Mode / Eco Mode+:

Menu ▸ **Settings** ▸ **Eco Mode / Eco Mode+**

OK   Press display key (☑ = on).

Status displays

Screen icon	
ιιll ιιl ιl ι ⟨ϙ⟩ (flashes)	Reception strength: – good to poor – no reception
ιιll white	**Eco Mode** deactivated
ιιll green	**Eco Mode** activated
ϙ white	**Eco Mode+** activated (displays instead of the reception strength icon when in idle status)
ϙ green	**Eco Mode** and **Eco Mode+** activated

Please note

◆ When using **Eco Mode+**, you can ensure that the base is in range by **pressing and holding** the talk key ⌁. You hear the ringtone if the base can be reached.

◆ When **Eco Mode+** is activated:
– Call setup is delayed by approx. 2 seconds.
– Handset standby time is reduced by approx. 50%.

◆ Registering handsets that do not support **Eco Mode+** causes the mode to be deactivated on the base and all other handsets.

◆ Activating **Eco Mode** reduces the range of the base.

◆ **Eco Mode / Eco Mode+** and repeater support (➜ page 54) cancel each other out, i.e., if you use a repeater, you cannot use **Eco Mode** or **Eco Mode+**.

Using the handset as an alarm clock

Using the handset as an alarm clock

Prerequisite: The date and time have already been set (➔ page 16).

Activating/deactivating the alarm clock

Menu ▶ **Alarm Clock** ▶ **Activation (☑ = on)**

After you activate the alarm clock, the menu for setting the wake up time opens automatically.

The ☼ icon and wake up time are shown on the display.

A wake-up call is signalled on the display (➔ page 3) and with the selected ringer volume and melody (➔ page 52). The wake-up call sounds for 60 seconds. If no key is pressed, the wake-up call is repeated twice at five-minute intervals and then switched off.

During a call, the wake-up call is only signalled by a short tone.

Setting the wake up time

Menu ▶ **Alarm Clock** ▶ **Wake up time**

📱   Enter the wake up time in hours and minutes, then press OK.

Deactivating the wake-up call/ repeating after a pause (snooze mode)

Prerequisite: A wake-up call is sounding.

Off   Press the display key. The wake-up call is deactivated.

Or

Snooze   Press the display key or any key. The wake-up call is deactivated and then repeated after 5 minutes. After the second repetition, the wake-up call is deactivated completely.

Using multiple handsets

Registering handsets

You can register up to four handsets on your base station. **Each** additional handset must be registered with the base in order for it to work properly!

Registering the Gigaset handset with the Gigaset C300/C300A

You must manually register the handset on both the handset (1) and the base (2).

Once the registration process has been completed successfully, the handset returns to idle status. The handset's internal number is shown in the display, e.g., **INT 1**. If not, repeat the procedure.

1) On the handset

Menu ▶ **Settings** ▶ **Registration** ▶ **Register Handset**

If the handset is already registered to four bases:

📱   Select base, e.g., **Base 3** and press OK.

📱   If required, enter the system PIN for the base and press OK.

The display shows **Handset is registering**.

2) On the base

▶ Within 60 seconds, press and **hold** the registration/paging key on the base (➔ page 5) (approx. 3 seconds).

Registering other handsets

You can manually register other Gigaset handsets and handsets for other devices with GAP functionality as follows.

1) On the handset

▶ Start to register the handset as described in its user guide.

2) On the base

▸ Press and **hold** the registration/paging key on the base (➔ page 5) (approx. 3 sec.).

De-registering handsets

You can de-register all other registered handsets from each of the registered Gigaset handsets.

Menu ▸ **Settings** ▸ **Registration** ▸ **De-register Handset**

⌨ Select the internal subscriber you wish to de-register and press OK.
(The handset you are currently using is highlighted with <).

⌨ Enter the current system PIN and press OK.

Yes Press the display key.

Locating a handset (paging)

You can locate your handset using the base.

▸ **Briefly** press the registration/paging key on the base (➔ page 5).

▸ All handsets will ring simultaneously (paging), even if the ringtones are deactivated.

Ending paging

▸ **Briefly** press the registration/paging key on the base or press the talk key 🔊 on the handset.

Changing the base

If your handset is registered to more than one base, you can set it to a particular base or to the base that has the best reception (**Best Base**).

Menu ▸ **Settings** ▸ **Registration** ▸ **Select Base**

⌨ Select one of the bases or **Best Base** and press OK.

Making internal calls

Internal calls are free calls between handsets that are registered with the same base.

Calling a specific handset

🔲 Initiate internal call.

⌨ Enter the number of the handset.

Or:

⌨ Select handset.

🔊 Press the talk key.

Calling all handsets (group call)

🔲 Press and **hold**.

Or:

🔲 Initiate internal call.

∗ Press the star key.
Or

Call All Select

🔊 Press the talk key.

All handsets are called.

Ending a call

📞 Press the end call key.

Transferring a call to another handset/making an internal consultation call

You are talking to an external participant and can call an internal participant at the same time to forward the call or to consult.

🔲 Open the list of handsets.
The external participant hears music on hold, if activated (➔ page 54).

⌨ Select a handset or **Call All** and press OK.

When the internal participant answers:

▸ If necessary, announce the external call.

Either

📞 Press the end call key. The external call is transferred to the other handset.

Using multiple handsets

Or

Back   Press the display key. You are reconnected with the external participant.

When transferring a call, you can also press the end call key ⌧ before the internal participant answers.

Then, if the internal participant does not answer or the line is busy, the call will automatically return to you.

Accepting a waiting call

If you receive an **external** call during an **internal** call, you will hear the call waiting tone (short tone). With Calling Line Identification, the caller's number or name will appear in the display.

⌧   Press the end call key to end the internal call.

⛣   Press the talk key to accept the external call.

Listening in to an external call (conference)

Prerequisite: The **Listening in** function must be activated.

You are conducting an external call. An internal participant can listen in on this call and take part in the conversation. All the participants are made aware of additional listeners by a signal tone.

Activating/deactivating listening in

Menu ▸ **Settings** ▸ **Telephony** ▸ **Listening in**

Press OK to activate/deactivate the function (☑ = on).

Internal listening in

The line is engaged with an external call. Your screen will display information to that effect. To listen in to the external call.

⛣   Press and **hold** the talk key.

You can listen in to the call. All participants hear a signal tone. During this time, this handset displays the **Add 2nd** message and it is not possible to dial another number from this handset.

Ending listening in

⌧   Press the end call key.

All participants hear a signal tone.

If the **first** internal participant presses the end call key ⌧, the handset that has "listened in" remains connected to the external participant.

Changing the name of a handset

The names "INT 1", "INT 2" etc. are assigned automatically upon registration. You can change these names. The name must be no more than 10 characters. The changed name is displayed in every handset's list.

⛏   Open the list of handsets. Your own handset is indicated by <.

⛛   Select handset.

Menu   Open menu.

Rename

⛷   Enter name.

OK   Press the display key.

Handset settings

Your handset is preset, but you can change the settings to suit your individual requirements.

Quick access to numbers

You can assign a **number from the directory** to each of the **digit keys** $\boxed{0}$ and $\boxed{2_{\text{ABC}}}$ to $\boxed{9_{\text{WXYZ}}}$.

The number is then dialled by simply pressing a key.

Changing the display language

You can view the display texts in different languages.

Menu ▶ **Settings** ▶ **Language**

The current language is indicated by a ☑.

$\boxed{\square}$ Select a language and press OK.

If you accidentally choose a language you do not understand:

Menu ▶ $\boxed{\square}\boxed{\square}\boxed{\square}$ ▶ OK ▶ $\boxed{\square}\boxed{\square}\boxed{\square}$ ▶ OK

$\boxed{\square}$ Select the correct language and press OK.

Setting the display/ screensaver

You have a choice of four colour schemes and several different contrasts. You can also set a screensaver and the backlight.

Menu ▶ **Settings** ▶ **Display**

You have the following options:

Screensaver

You can set a picture or the time to be displayed as a screensaver when the handset is in idle status. This will replace the idle status display. You can choose between **No Screensaver**, **Digital Clock** and **Picture**.

The screensaver is not displayed in certain situations, e.g., during a call or if the handset is de-registered.

To show the display in idle status, **briefly** press end call key $\boxed{\text{☎}}$.

Colour Schemes

You can set the display to be shown in various colour combinations. Four colour schemes are available.

Contrast

Nine contrast settings are available.

Backlight

Depending on whether or not the handset is in the charger, you can activate or deactivate the backlight (☑ = on). If it is activated, the display is permanently dimmed.

When the display backlight is switched off, any key press will activate the backlight and perform the relevant key function.

> **Please note**
>
> If the backlight is turned on outside the charging cradle, the standby time for the handset is considerably reduced!

Activating/deactivating auto answer

If this function is activated, you can simply lift the handset out of the charger without having to press the talk key $\boxed{\text{☎}}$ when you receive a call.

Menu ▶ **Settings** ▶ **Telephony**
▶ **Auto Answer**

OK   Press display key (☑ = on).

Handset settings

Changing the handsfree/ earpiece volume

You can set the volume for handsfree mode and earpiece mode to five different levels.

In idle status:

⬜ ▸ Call Volume

Earpiece Volume / **Handsfree Volume**
　　　　　Select and press OK.

⬜　　　Set the volume
　　　　　(e.g., volume 3 = ▬▬▬▪▪).

OK　　　Press the display key to save the setting.

During a conversation via the earpiece or in handsfree mode:

⬜　　　Press the control key to open the menu for setting the volume. Set the earpiece or handsfree volume by pressing ⬜.

The setting will automatically be saved after approximately 3 seconds, if not then press the display key OK.

> **Please note**
>
> You can also set the call volume using the menu (➔ page 26).

Changing ringtones

◆ Volume:

You can choose between five volumes (e.g., volume 2 = ▬▬▪▪▪⬧) and the "crescendo" ring (volume increases with each ring = ▬▪▪▪▪⬧).

◆ Ringtones:

You can select a ringer from a list of preloaded melodies.

You can set different ringtones for the following functions:

◆ Internal calls
◆ External calls:
◆ Alarm clock

Setting the ringer volume

The ringer volume is the same for all types of ring.

In idle status:

⬜ ▸ Ringer Volume

⬜　　　Set the volume.

OK　　　Press the display key to save the setting.

> **Please note**
>
> You can also adjust the ringer volume via the menu (➔ page 26).

Setting the ringer melody

Set different ringer melodies for external calls, internal calls and the alarm clock.

For internal calls and the alarm clock

In idle status:

⬜ ▸ Ringtones (Handset)

Internal Calls / Alarm Clock
　　　　　Select and press OK.

⬜　　　Select melody and press OK
　　　　　(☑= selected).

For external calls:

In idle status:

⬜ ▸ Ringtones (Handset)

External Calls
　　　　　Select and press OK.

⬜ can be used for the following:

Melodies
　　You can set the ringer melody as described above.

Time Control
　　You can specify a time period when you do not want the telephone to signal external calls e.g., during the night.

　　Activation is switched on or off by pressing OK (☑= activated)

Settings

Ringer off from: / Ringer off until:
Enter time in 4-digit format.

> **Please note**
>
> During this period, you will continue to receive calls from numbers to which you have assigned a personalised melody in the directory (VIP).

Anonymous Calls Silent

You can set your phone not to ring for calls where Calling Line Identification has been restricted. The call will only be signalled on the display.

Switch the **Anonymous Calls Silent** function on or off by pressing OK (☑= activated).

> **Please note**
>
> You can also set the ringer melodies via the menu (→ page 26).

Activating/deactivating the ringer

You can:

◆ Permanently deactivate the ringer in idle status or when receiving a call

◆ Deactivate the ringer for the current call only.

The ringer cannot be re-activated while a call is in progress.

Deactivating the ringer permanently

✱◦   Press and **hold** the star key.

The ☒ icon appears in the display.

Reactivating the ringer

✱◦   Press and **hold** the star key.

Deactivating the ringer for the current call

Menu ‣ **Silent** ‣ OK

Activating deactivating advisory tones/battery low tone

Your handset uses advisory tones to tell you about different activities and statuses. These can be activated and deactivated independently of each other:

◆ Advisory Tones

– **Confirmation tone**: at the end of an entry/setting and when an SMS or a new entry arrives in the answering machine list or in the call list

– **Error tone**: when you make an incorrect entry

– **Menu end tone**: when scrolling to the end of a menu

– **Key click**: every key press is confirmed.

◆ Battery Low

The battery requires charging.

🖮 ‣ **Ringtones (Handset)**

Advisory Tones / Battery Low

> Select and press OK to activate or deactivate (☑= activated).

Restoring the handset default settings

You can reset individual settings and changes that you have made.

The following settings are **not** affected by a reset:

◆ Registration of the handset to the base

◆ Date & time

◆ Entries in the directory, call lists, SMS lists

Menu ‣ **Settings** ‣ **System** ‣ **Reset Handset**

Yes   Confirm prompt.

Base station settings

Base station settings

The base settings are carried out using a registered Gigaset handset.

Changing ringtones

◆ **Volume:**
You can choose between five volumes and the "crescendo" ring (➔ page 52). Select "0" to deactivate the base ringer.

◆ **Ringtones:**
You can set a ringer melody for external calls (➔ page 52).

◆ **Time control:**
You can specify when the base should not ring (e.g., during the night).

Menu ▸ **Settings** ▸ **Audio Settings** ▸ **Ringtones (Base)** ▸ **Ringer Volume** / **Ringer Melody** / **Time Control**

For more information on adjusting the settings, see page 52.

Activating/deactivating music on hold

Menu ▸ **Settings** ▸ **Telephony** ▸ **Music on hold**

Press OK to activate or deactivate music on hold (☑ = on).

Activating repeater support

With a repeater, you can increase the range and signal strength of your base. You will need to activate repeater mode. This will terminate any calls that are in progress at the time.

Prerequisite: A repeater is registered.

Menu ▸ **Settings** ▸ **System** ▸ **Repeater Mode**

Press OK to activate/deactivate repeater mode (☑ = activated).

After activating or deactivating the repeater, switch your handset off and on again (➔ page 22).

> **Please note**
>
> ◆ Eco Mode / **Eco Mode**+ (➔ page 47) and repeater support cancel each other out, i.e., you cannot use Eco Mode and **Eco Mode**+ when using a repeater.
>
> ◆ The default encrypted transmission setting is deactivated when a repeater is activated.

Protecting against unauthorised access

Protect the system settings of the base station with a PIN known only to yourself. The system PIN must be entered when, for example, registering/de-registering a handset to/from the base or when restoring the default settings.

Changing the system PIN

You can change the 4-digit system PIN set on the base (default setting: **0000**) to a 4-digit PIN known only by you.

Gigaset C300A: Setting a system PIN enables remote operation of the answering machine (➔ page 45).

Menu ▸ **Settings** ▸ **System** ▸ **System PIN**

📱   Enter the current system PIN and press OK.

📱   Enter your new system PIN and press OK.

Resetting the system PIN

If you have forgotten your system PIN, you can reset the base to the original code **0000**:

Disconnect the power cable from the base. Hold down the registration/paging key on the base while reconnecting the power cable to the base. Hold down the key for at least 5 seconds.

The base has now been reset and the system PIN set to **0000**.

> **Please note**
>
> All handsets are de-registered and must be re-registered. All settings are reset to the default settings.

Resetting the base to the default settings

When the settings are restored:

◆ Date and time are retained

◆ Handsets are still registered

◆ **Eco Mode** / **Eco Mode+** is deactivated

◆ The system PIN is not reset

Menu ▸ **Settings** ▸ **System** ▸ **Base Reset**

~~~ Enter the system PIN and
     press OK.

Yes Press the display key.

> **Please note**
>
> The answering machine is ready for use **approx. 15 seconds after** the base has been connected or reset.

Connecting the base to the PABX

Connecting the base to the PABX

The following settings are only necessary if your PABX requires them; see the PABX user guide.

You cannot send or receive SMS messages on PABXs that do not support Calling Line Identification.

Dialling mode and Flash

Changing the dialling mode

The following dialling modes can be selected:

◆ Tone dialling (DTMF)

◆ Pulse dialling (PD).

§Menu§   Open main menu.

§*§§#§§0§§5§§#§§1§§1§
            Press keys.

🎝 §1§ §OK§
            Pulse dialling mode (DP).

Or:

🎝 §0§ §OK§
            Tone dialling (DTMF).

─── **Please note** ───
Tone dialling (DTMF) is now the most common dialling mode. Pulse dialling mode (PD) is only used for a few old PABXs.

Setting recall

Your phone is preset for operation on the main connection. For operation on a PABX, you may have to change this value. Please refer to the user guide for your PABX.

§Menu§   Open main menu.

§*§§#§§0§§5§§#§§1§§2§
            Press keys.

🎝   Enter digits for the recall time and press §OK§.

0 = 80 ms; **1** = 100 ms; **2** = 120 ms;
3 = 400 ms; **4** = 250 ms; **5** = 300 ms;
6 = 600 ms; **7** = 800 ms

Setting pauses

Changing the pause after line seizure

You can change the length of the pause that is inserted between pressing the talk key 🎧 and sending the number.

§Menu§   Open main menu.

§*§§#§§0§§5§§#§§1§§9§
            Press keys.

🎝   Enter number for the length of the pause (**1** = 1 sec.; **2** = 3 secs.; **3** = 7 secs.) and press §OK§.

Changing the pause after recall key

You can change the length of the pause if your PABX requires this (refer to the user guide for your PABX).

§Menu§   Open main menu.

§*§§#§§0§§5§§#§§1§§4§
            Press keys.

🎝   Enter a digit for the length of the pause (**1** = 800 ms; **2** = 1600 ms; **3** = 3200 ms) and press §OK§.

Switching temporarily to tone dialling (DTMF)

If your PABX still operates with pulse dialling (PD), but you need tone dialling for a connection (e.g., to listen to the network mailbox), you must switch to tone dialling for the call.

Prerequisite: You are conducting a call or have already dialled an external number.

§*§   Press the star key.

After the call ends, pulse dialling is automatically reactivated.

Questions and answers

If you have any queries about the use of your telephone, visit our website at www.gigaset.com/customercare for assistance 24/7.

The table below contains a list of common problems and possible solutions.

The display is blank.

1. The handset is not switched on.
   ‣ Press and **hold** the end call key ☎.
2. The battery is empty.
   ‣ Charge the battery or replace it (➔ page 13).

"Base" flashes on the display.

1. The handset is outside the range of the base.
   ‣ Move the handset closer to the base.
2. The base's range is reduced because Eco Mode is activated.
   ‣ Deactivate Eco Mode (➔ page 47) or reduce the distance between the handset and the base.
3. The base is not switched on.
   ‣ Check the base power adapter (➔ page 11).
4. Handset has not been registered with the base or has been de-registered.
   ‣ Register the handset (➔ page 48).

Handset does not ring.

1. The ringer is deactivated.
   ‣ Activate the ringer (➔ page 53).
3. The phone only rings if the phone number has been transferred.
   ‣ Activate the ringer for unknown calls (➔ page 53).

You cannot hear a ringer/dialling tone from the fixed line network.

The phone cord supplied has not been used or has been replaced by a new cord with the wrong pin connections.
‣ Please always use the phone cord supplied or ensure that the pin connections are correct when purchasing from a retailer (➔ page 67).

Each incoming call resets the date/time incorrectly.

The date and time are sent via e.g., your network provider, a router or PABXs during calling line display. This data may be incorrect.
‣ Set the date/time correctly e.g. on the router or PABX.
‣ Do not automatically copy the date/time ➔ page 16.

The connection always terminates after approx. 30 seconds.

Repeater activated/deactivated (➔ page 54).
‣ Activate/deactivate the handset (➔ page 22).

Error tone sounds after system PIN prompt.

You have entered the wrong system PIN.
‣ Reset the system PIN to 0000 (➔ page 55).

Forgotten the system PIN.

‣ Reset the system PIN to 0000 (➔ page 55).

The other party cannot hear you.

You pressed the mute key ☐ during a call. The handset is "muted".
‣ Unmute the microphone (➔ page 29).

The number of the caller is not displayed despite CLIP.

Calling Line Identification is not enabled.
‣ **The caller** should ask the network provider to enable Calling Line Identification (CLI).
Refer to the notes on calling line display (➔ page 28).

You hear an error tone when keying an input.

Action has failed/invalid input.
‣ Repeat the process.
Watch the display and refer to the user guide if necessary.

You cannot listen to messages on the network mailbox.

Your PABX is set for pulse dialling.
‣ Set your PABX to tone dialling.

Gigaset C300A only:

No time is specified for a message in the call list.
Date and time have not been set.
‣ Set the date/time (➔ page 16).
The answering machine announces, "PIN is incorrect" during remote operation.
1. You have entered the wrong system PIN.
‣ Enter the system PIN again.
2. The system PIN is still set to 0000.
‣ Set the system PIN to something other than 0000 (➔ page 54).
The answering machine is not recording any messages/has switched to answer only mode.
Its memory is full.
‣ Delete old messages.
‣ Play back new messages and delete.

Exclusion of liability

Some displays may contain pixels (picture elements), which remain activated or deactivated. As a pixel is made up of three sub-pixels (red, green, blue), it is possible that pixel colours may vary.

This is completely normal and does not indicate an error.

Industry Canada Certification

Operation is subject to the following two conditions (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

NOTICE: The Industry Canada label identifies certified equipment. This certification means that the equipment meets certain telecommunications network, protective, operational and safety requirements as prescribed in the appropriate Terminal Equipment Technical Requirements document(s). The Department does not guarantee the equipment will operate to the user's satisfaction.

Before installing this equipment, users should ensure that it is permissible to be connected to the facilities of the local telecommunications company. The equipment must also be installed using an acceptable method of connection. The customer should be aware that compliance with the above conditions may not prevent degradation of service in some situations.

Repairs to certified equipment should be coordinated by a representative designated by the supplier. Any repairs or alterations made by the user to this equipment, or equipment malfunctions, may give the telecommunications company cause to request the user to disconnect the equipment.

Users should ensure for their own protection that the electrical ground connections of the power utility, telephone lines and internal metallic water pipe system, if present, are connected together.

This precaution may be particularly important in rural areas

NOTE: Users should not attempt to make such connections themselves, but should contact the appropriate electric inspection authority, or electrician, as appropriate.

This product meets the applicable Industry Canada technical specifications.

The Ringer Equivalence Number is an indication of the maximum number of devices allowed to be connected to a telephone interface. The termination of an interface may consist of any combination of devices subject only to the requirement that the sum of the RENs of all devices does not exceed five.

This Class B digital apparatus complies with Canadian ICES-003.

Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

FCC / ACTA Information

Warning: Changes or modifications to this unit not expressly approved by Gigaset Communications USA LLC could void the FCC authority to operate the equipment. This includes the addition of any external antenna device.

This equipment complies with Part 68 of the FCC rules and the requirements adopted by the ACTA. On the bottom of the base station is a label that contains, among other information, a product identifier in the format US:AAAEQ##TXXXX. If requested, this number must be provided to the telephone company.

A plug and jack used to connect this equipment to the premises wiring and telephone network must comply with the applicable FCC Part 68 rules and requirements adopted by the ACTA. A compliant telephone cord and modular plug is provided with this product. It is designed to be connected to a compatible modular jack that is also compliant. See installation instructions for details.

The REN is used to determine the number of devices that may be connected to a telephone line. Excessive RENs on a telephone line may result in the devices not ringing in response to an incoming call. In most but not all areas, the sum of RENs should not exceed five (5.0). To be certain of the number of devices that may be connected to a line, as determined by the total RENs, contact the local telephone company. For products approved after July 23, 2001, the REN for this product is part of the product identifier that has the format US:AAAEQ##TXXXX. The digits represented by ## are the REN without a decimal point (*e.g.*, 03 is a REN of 0.3). For earlier products, the REN is separately shown on the label.

A copy of the supplier's Declaration of Conformity (SDoC) is available at this Internet address: www.gigaset.com/docs.

If this equipment causes harm to the telephone network, the telephone company will notify you in advance, that temporary discontinuance of service may be required. But if advance notice isn't practical, the telephone company will notify the customer as soon as possible. Also, you will be advised of your right to file a complaint with the FCC if you believe it is necessary.

The telephone company may make changes in its facilities, equipment, operations or procedures that could affect the operation of the equipment. If this happens the telephone company will provide advance notice in order for you to make necessary modifications to maintain uninterrupted service. If you experience trouble with this telephone system, disconnect it from the network

FCC / ACTA Information

until the problem has been corrected or until you are sure that the equipment is not malfunctioning.

If trouble is experienced with this equipment, for repair or warranty information, please contact Support at 1-866 247-8758. If the equipment is causing harm to the telephone network, the telephone company may request that you disconnect the equipment until the problem is resolved. This equipment is of a type that is not intended to be repaired by the Customer (user).

This telephone system may not be used on coin service provided by the telephone company. Connection to party line service is subject to state tariffs. Contact the state public utility commission, public service commission or corporation commission for information. Privacy of communications may not be ensured when using this phone.

If your home has specially wired alarm equipment connected to the telephone line, ensure the installation of this equipment does not disable your alarm equipment. If you have questions about what will disable alarm equipment, consult your telephone company or a qualified installer.

This telephone system equipment has been tested and found to comply with the limits for Class B digital device, pursuant to Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) This device must accept any interference received, including interference that may cause undesired operation. These limits are designed to provide reasonable protection against harmful interference in a residential installation. Some cordless telephones operate at frequencies that may cause interference to nearby TV's and VCR's; to minimize or prevent such interference, the system base should not be placed near or on top of a TV or VCR; and, if interference is experienced, moving the base farther away from the TV or VCR will often reduce or eliminate the interference.

However, there is no guarantee that interference will not occur in a particular installation. If this telephone system does cause harmful interference to radio or television reception, which can be determined by turning the system off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

1. Reorient or relocate the receiving antenna.

2. Increase the separation between the base station and receiver.

3. Connect the base station into an outlet on a circuit different from that to which the receiver is connected.

4. Consult the dealer or an experienced radio TV technician for help.

Notice for Direct Inward Dialing ("DID")

ALLOWING THIS EQUIPMENT TO BE OPERATED IN SUCH A MANNER AS TO NOT PROVIDE FOR PROPER ANSWER SUPERVISION IS A VIOLATION OF PART 68 OF THE FCC'S RULES.

Notice to Hearing Aid Wearers:

This phone system is compatible with inductively coupled hearing aids.

Power Outage:

In the event of a power outage, your cordless telephone will not operate. The cordless telephone requires electricity for operation. You should have a telephone that does not require electricity available for use during power outages.

Notice:

The installation of the base unit should allow at least 8 inches between the base and persons to be in compliance with FCC RF exposure guidelines.

For body worn operation, the portable part (handset) has been tested and meets FCC RF exposure guidelines. Use with an accessory that contains metal parts may not ensure compliance with FCC RF exposure guidelines.

Notice to telephone company service:
If you need service from your telephone company, please provide them with the information

– Facility interface Code (FIC)

– Service Order Code (SOC)

– Universal Service Order Code (USOC)

as indicated on the label on the bottom side of the base station.

Safety precautions

Before using your telephone equipment, basic safety instructions should always be followed to reduce the risk of fire, electric shock and injury to persons.

1. Read and understand all instructions.

2. Follow all warnings and instructions marked on the product.

3. Unplug this product from the wall telephone jack and power outlet before cleaning. Do not use liquid cleaners or aerosol cleaners. Use damp cloth for cleaning.

4. Do not use this product near water, for example, near a bathtub, wash bowl, kitchen sink, or laundry tub, in a wet basement or near a swimming pool.

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5. Place this product securely on a stable surface. Serious damage and/or injury may result if the unit falls.

6. Slots or openings in the cabinet and the back and bottom are provided for ventilation, to protect it from overheating. These openings must not be blocked or covered. This product should never be placed near or over a radiator or heat register, or in a place where proper ventilation is not provided.

7. This product should be operated only from the type of power source indicated on the marking label. If you are not sure of the type of AC line power to your home, consult your dealer or local power company.

8. Do not place objects on the power cord. Install the unit where no one can step or trip on the cord.

9. Do not overload wall outlets and extension cords as this can result in the risk of fire or electric shock.

10. Never push objects of any kind into this product through cabinet slots as they may touch dangerous voltage points or short out parts that could result in the risk of fire or electric shock. Never spill liquid of any kind on this product.

11. To reduce the risk of electric shock or burns, do not disassemble this product. Take it to a qualified service center when service is required. Opening or removing covers may expose you to dangerous voltages, dangerous electrical current or other risks. Incorrect reassembly can cause electric shock when the appliance is subsequently used.

12. Unplug the product from the wall outlet and refer servicing to qualified service personnel under the following conditions:

a.) When the power cord is damaged or frayed.

b.) If liquid has been spilled into the product.

c.) If the product has been exposed to rain or water.

d.) If the product does not operate normally by following the operating instructions. Adjust only those controls that are covered by the operating instructions because improper adjustment of other controls may result in damage and may require extensive work by a qualified technician to restore the product to normal operation.

e.) If the product has been dropped or physically has been damaged.

f.) If the product exhibits a distinct change in performance.

13. Avoid using a telephone (other than a cordless type) during a thunderstorm. There may be a remote risk of electrical shock from lightning. Therefore we suggest a surge arrestor.

14. Do not use the telephone to report a gas leak in the vicinity of the leak.

15. Emergency/911 numbers may not be dialed if the keypad is locked.

16. Minimum No. 26 AWG telecommunication line cord must be used with this phone.

ETL LISTED

**CONFORMS TO
ANSI/UL STD 60950-1
CERTIFIED TO
CAN/CSA C22.2 No.60950-1**

Intertek
3187698

BATTERY SAFETY PRECAUTIONS

To reduce the risk of fire, injury or electric shock, and to properly dispose of batteries, please read and understand the following instructions. CONTAINS NICKEL METAL HYDRIDE BATTERY. BATTERY MUST BE RECYCLED OR DISPOSED OF PROPERLY. DO NOT DISPOSE OF IN MUNICIPAL WASTE.

1. Only use the batteries specified for use with this product.

2. DO NOT USE NICKEL CADMIUM OR LITHIUM BATTERIES, or mix batteries of different sizes or from different manufacturers in this product. DO NOT USE NONRECHARGEABLE BATTERIES.

3. Do not dispose of the batteries in a fire; the cells may explode. Do not expose batteries to water. Check with local codes for special disposal instructions.

4. Do not open or mutilate the batteries. Released electrolyte is corrosive and may cause damage to the eyes or skin. The electrolyte may be toxic if swallowed.

5. Exercise care in handling the batteries in order not to short the batteries with conducting materials such as rings, bracelets, and keys. The batteries or conducting material may overheat and cause burns or fire.

6. Charge the batteries provided with, or identified for use with, this product only in accordance with the instructions and limitations specified in the user's manual. Do not attempt to charge the batteries with any means other than that specified in the users manual.

7. Periodically clean the charge contacts on both the charger and handset.

FCC / ACTA Information

Service (Customer Care)

Customer Care Warranty for Cordless Products
To obtain Customer Care Warranty service,
product operation information, or for problem resolution, call:
Toll Free: 1-866 247-8758

End-user limited warranty

This product is covered by a one year limited warranty. Any repair replacement or warranty service, and all questions about this product should be directed to: 1-866 247-8758.

This limited, non-transferable warranty is provided to the original buyer/end-consumer ("you") for systems, handsets and accessories (collectively, "Product") provided by Gigaset Communications USA LLC or Gigaset Communications Canada Inc. (collectively "Gigaset NAM"). Gigaset NAM warrants to you that at the date of purchase, the Product is free of defects in workmanship and materials and the software included in the Product will perform in substantial compliance to its program specifications.

1. WARRANTY PERIOD

The Product warranty period is one (1) year from the original date of purchase by you. Proof of purchase (*e.g.*, sales slip or invoice) must be provided with any Product returned during the warranty period. Batteries supplied with the Products are warranted to be free from defects at the time of purchase only.

2. EXCLUSIVE REMEDY

Gigaset NAM's entire liability and your exclusive remedy if the Product is defective in materials or workmanship during the warranty period and is returned shall be that the Product will be repaired or replaced as set forth in Section 4 below. Reconditioned replacement components, parts or materials may be used in the replacement or repair. Data in the memory of the Product may be lost during repair.

3. THIS LIMITED WARRANTY DOES NOT COVER AND IS VOID WITH RESPECT TO THE FOLLOWING:

– Cosmetic damage, physical damage to the surface of the Product, including, without limitation, breakage, cracks, dents, scratches or adhesive marks on the LCD screen or outside casing of the Product.

– Products which have been repaired, maintained or modified (including the antenna) by anyone other than Gigaset NAM or a Gigaset NAM-approved repair facility, or that have been improperly installed.

– Cost of installation, removal or reinstallation.

– Damage due to any telephone, electronic, hardware or software program, network, Internet or computer malfunctions, failures, or difficulties of any kind, including without limitation, server failure or incomplete, incorrect, garbled or delayed computer transmissions.

– Equipment and components not manufactured, supplied or authorized by Gigaset NAM.

– Modification of the Product's components, or operation of the Product in an unsuitable environment or in a manner for which it is not intended, including but not limited to failures or defects caused by misuse, abuse, accidents, physical damage, abnormal operation, improper handling or storage, neglect, alterations, unauthorized installation, removal or repairs, failure to follow instructions, problems caused by the carrier's network coverage, exposure to fire, water or excessive moisture or dampness, floods, or extreme changes in climate or temperature, acts of God, riots, acts of terrorism, spills of food or liquids, viruses or other software flaws introduced into the Product or other acts which are not the fault of Gigaset NAM and which the Product is not specified to tolerate, including damage caused by mishandling or blown fuses.

– Products which have had warranty stickers, electronic serial number and/or serial number label removed, altered, rendered illegible or fraudulently applied to other equipment.

– Signal reception problems (unless caused by defect in material or workmanship in the Product).

– Products operated outside published maximum ratings.

– Performance of the Products when used in combination with other products or equipment not manufactured, supplied or authorized by Gigaset NAM.

– Consumables (such as batteries and fuses).

– Payments for labor or service to representatives or service centers not authorized to perform product maintenance by Gigaset NAM.
– Loss of data.
– Testing and examination discloses that the alleged defect or malfunction in the Product does not exist.

This warranty does not cover customer education, instruction, installation or removal, set up adjustments, problems related to service(s) provided by a carrier or other service provider, and/or signal reception problems. Gigaset NAM shall not be responsible for software, firmware, information, or memory data contained in, stored on, or integrated with any Products returned for repair, whether under warranty or not. This warranty is valid only in the country in which it is purchased (*i.e.*, the United States of America or Canada respectively, but not both).

USE WITH ACCESSORIES NOT SUPPLIED BY GIGASET NAM OR NOT OTHERWISE EXPRESSLY AUTHORIZED BY GIGASET NAM MAY VOID WARRANTY.

4. WARRANTY CLAIM PROCEDURE
All warranty claims must be made by notifying Gigaset NAM prior to the expiration of the warranty period. Gigaset NAM's obligation to provide warranty support shall not extend past the end of the warranty period, except that any product repaired or replaced during the warranty period shall continue to be warranted for the balance of such warranty period or thirty (30) days, whichever is greater.

Support service will be provided for you by accessing the toll free customer service number:
1-866 247-8758

5. LIMITATION OF WARRANTY
Gigaset NAM makes no warranty or representation that the software in the Products will meet your requirements or will work in combination with any hardware or applications software products provided by third parties, that the operation of the software will be uninterrupted or error free, or that all defects in the software products will be corrected.

6. LIMITATION ON REMEDIES; NO CONSEQUENTIAL OR OTHER DAMAGES
Your exclusive remedy for any breach of this limited warranty is as set forth above. Except for any refund elected by Gigaset NAM, **YOU ARE NOT ENTITLED TO ANY DAMAGES, INCLUDING BUT NOT LIMITED TO CONSEQUENTIAL DAMAGES**, if the Product does not meet the limited warranty , and, to the maximum extent allowed by applicable law, even if any remedy fails of its essential purpose. The terms below ("Exclusion of Incidental, Consequential and Certain Other Damages") are also incorporated into this limited warranty . Some states/jurisdictions/provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This limited warranty gives you specific legal rights. You may have others which vary from state/jurisdiction/province to state/jurisdiction/province.

7. DISCLAIMER OF WARRANTIES
GIGASET NAM AND ITS SUPPLIERS PROVIDE THE PRODUCT AND SUPPORT SERVICES (IF ANY) AS IS AND WITH ALL FAULTS. THE LIMITED WARRANTY IS IN LIEU OF ANY OTHER EXPRESS WARRANTIES (IF ANY) CREATED BY ANY DOCUMENTATION OR PACKAGING EXCEPT FOR THE LIMITED WARRANTY, AND TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW IS IN LIEU OF ANY IMPLIED OR STATUTORY WARRANTIES, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, OF ACCURACY OR COMPLETENESS OR RESPONSES, OF RESULTS, OF WORKMANLIKE EFFORT, OF LACK OF VIRUSES AND OF LACK OF NEGLIGENCE, ALL WITH REGARD TO THE PRODUCT, AND THE PROVISION OF OR FAILURE TO PROVIDE SUPPORT SERVICES. ALSO, THERE IS NO WARRANTY OR CONDITION OF TITLE, QUIET ENJOYMENT, QUIET POSSESSION, OR CORRESPONDENCE TO DESCRIPTION OR NONINFRINGEMENT WITH REGARD TO THE PRODUCT. Some states/jurisdictions/provinces do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages, so the above exclusions or limitations may not apply to you. If an implied warranty or condition is created by your state/province and federal or state/provincial law prohibits disclaimer of it, you also have an implied warranty or condition, BUT ONLY AS TO DEFECTS DISCOVERED DURING THE PERIOD OF THIS LIMITED WARRANTY (ONE YEAR). AS TO ANY DEFECTS DISCOVERED AFTER THE ONE YEAR PERIOD, THERE IS NO WARRANTY OR CONDITION OF ANY KIND. This limited warranty gives you specific legal rights, and you may also have other rights which vary from state to state/province to province. In no event shall Gigaset NAM's liability exceed the cost of repairing or replacing defective Products as provided herein, and any such liabilities will terminate upon expiration of the warranty period.

FCC / ACTA Information

Any supplements or updates to the Product or the software in the Product, including without limitation, any (if any) software fixes or upgrades or bug fixes provided to you after the expiration of the one year limited warranty period are not covered by any warranty or condition, express, implied or statutory.

8. EXCLUSION OF INCIDENTAL, CONSEQUENTIAL AND CERTAIN OTHER DAMAGES

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, IN NO EVENT SHALL GIGASET NAM, SELLER OR THEIR SUPPLIERS BE LIABLE FOR ANY SPECIAL, INCIDENTAL, INDIRECT, OR CONSEQUENTIAL DAMAGES WHATSOEVER (INCLUDING, BUT NOT LIMITED TO, DAMAGES FOR LOSS OF PROFITS OR CONFIDENTIAL OR OTHER INFORMATION, FOR BUSINESS INTERRUPTION, FOR PERSONAL INJURY, FOR LOSS OF PRIVACY, FOR FAILURE TO MEET ANY DUTY INCLUDING OF GOOD FAITH OR OF REASONABLE CARE, FOR NEGLIGENCE, AND FOR ANY OTHER PECUNIARY OR OTHER LOSS WHATSOEVER) ARISING OUT OF OR IN ANY WAY RELATED TO THE USE OF OR INABILITY TO USE THE PRODUCT, THE PROVISION OF OR FAILURE TO PROVIDE SUPPORT SERVICES, OR OTHERWISE UNDER OR IN CONNECTION WITH ANY PROVISION OF THIS LIMITED WARRANTY, EVEN IN THE EVENT OF THE FAULT, TORT (INCLUDING NEGLIGENCE), STRICT LIABILITY, BREACH OF CONTRACT OR BREACH OF WARRANTY OF GIGASET NAM OR SELLER OR ANY SUPPLIER, AND EVEN IF GIGASET NAM OR SELLER OR ANY SUPPLIER HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. REPAIR OR REPLACEMENT, AS PROVIDED UNDER THE WARRANTY, IS YOUR SOLE AND EXCLUSIVE REMEDY FOR BREACH OF THE LIMITED WARRANTY.

9. LIMITATION OF LIABILITY AND REMEDIES

NOTWITHSTANDING ANY DAMAGES THAT YOU MIGHT INCUR FOR ANY REASON WHATSOEVER (INCLUDING, WITHOUT LIMITATION, ALL DAMAGES REFERENCED ABOVE AND ALL DIRECT OR GENERAL DAMAGES), THE ENTIRE LIABILITY OF GIGASET NAM, SELLER AND ANY OF THEIR SUPPLIERS UNDER ANY PROVISION OF THIS LIMITED WARRANTY AND YOUR EXCLUSIVE REMEDY FOR ALL OF THE FOREGOING (EXCEPT FOR ANY REMEDY OF REPAIR OR REPLACEMENT ELECTED BY GIGASET NAM OR SELLER OR SUPPLIER WITH RESPECT TO ANY BREACH OF THE LIMITED WARRANTY) SHALL BE LIMITED TO THE GREATER OF THE AMOUNT ACTUALLY PAID BY YOU FOR THE PRODUCT OR FIVE DOLLARS ($5.00 USD/CAN).

THE FOREGOING LIMITATIONS, EXCLUSIONS AND DISCLAIMERS SHALL APPLY TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, EVEN IF ANY REMEDY FAILS ITS ESSENTIAL PURPOSE.

10. GOVERNING LAW

If this Product was purchased in the United States of America this limited warranty will be governed by the laws of Texas, and exclude the United Nations Convention on Contracts for the International Sale of Goods. If this Product was purchased in Canada this limited warranty will be governed by the laws of the Province of Ontario and the federal laws of Canada applicable therein, and exclude the United Nations Convention on Contracts for the International Sale of Goods.

If you want to learn more about Gigaset Service or for Support on your Gigaset phone, visit our web site at **http://www.gigaset.com** or please call 1-866 247-8758.

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Product attributes subject to change.
We reserve the right, to make changes without notice in equipment design and/or components.
Part Number: A31008-M2203-R301-1-3S19

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Protecting our environment

Our environmental mission statement

We, Gigaset Communications GmbH, bear social responsibility and are actively committed to a better world. Our ideas, technologies and actions serve people, society and the environment. The aim of our global activity is to secure sustainable life resources for humanity. We are committed to a responsibility for our products that comprises their entire life cycle. The environmental impact of products, including their manufacture, procurement, distribution, use, service and disposal, are already evaluated during product and process design.

Further information on environmentally friendly products and processes is available on the Internet at www.gigaset.com.

Environmental management system

Gigaset Communications GmbH is certified pursuant to the international standards EN 14001 and ISO 9001.

ISO 14001 (Environment): certified since September 2007 by TüV SÜD Management Service GmbH.

ISO 9001 (Quality): certified since 17/02/1994 by TüV Süd Management Service GmbH.

Ecological energy consumption

The use of ECO DECT (➔ page 47) saves energy and makes an active contribution towards protecting the environment.

Disposal

Batteries should not be disposed of in general household waste. Observe the local waste disposal regulations, details of which can be obtained from your local authority.

All electrical and electronic equipment must be disposed of separately from general household waste using the sites designated by local authorities.

If a product displays this symbol of a crossed-out rubbish bin, the product is subject to European Directive 2002/96/EC.

The appropriate disposal and separate collection of used equipment serve to prevent potential harm to the environment and to health. They are a prerequisite for the re-use and recycling of used electrical and electronic equipment.

For further information on disposing of your used equipment, please contact your local authority or your refuse collection service.

Appendix

Appendix

Caring for your telephone

Wipe the unit with a **damp cloth** or an **anti-static cloth**. Do not use solvents or microfibre cloths.

Never use a dry cloth. This can cause static.

Contact with liquid ⚠

If the handset should come into contact with liquid:

1. **Switch the handset off and remove the batteries immediately.**
2. Allow the liquid to drain from the handset.
3. Pat all parts dry, then place the handset with the battery compartment open and the keypad facing down in a dry, warm place **for at least 72 hours** (**not** in a microwave, oven etc.).
4. **Do not switch on the handset again until it is completely dry.**

When it has fully dried out, you will usually be able to use it again.

Specifications

Batteries

Technology:
    Nickel-metal-hydride (NiMH)

Size: AAA (Micro, HR03)
Voltage: 1.2 V

Capacity: 550 - 1000 mAh

The device is supplied with two approved batteries.

Handset operating times/charging times

This Gigaset can charge batteries up to a capacity of 1000 mAh. The use of special high-performance batteries or batteries with high capacities is not recommended for cordless phones.

The operating time of your Gigaset depends on the capacity and age of the batteries and the way they are used. (All times are maximum possible times).

	Capacity (mAh) approx.			
	550	700	800	1000
Standby time (hours) *	255/89	295/103	340/118	420/146
Talktime (hours)	14	16	19	23
Operating time for 1.5 hrs of calls per day (hours) **				
- **Without** Eco Mode+	120	140	160	195
- **With** Eco Mode+	80	95	110	135
Charging time in base (hours)	6	7	8.5	10
Charging time in charger (hours)	5.5	6.5	7.5	9

*) Without/with display backlight
**) Without display backlight
(Backlight ➔ page 51)

Due to the constant progression in battery development, the list of recommended batteries in the FAQ section of the Gigaset Customer Care pages is regularly updated:

www.gigaset.com/customercare

Base power consumption

	C300	C300A
In standby mode*	approx. 0.7 W	approx. 0.7 W
Base in standby mode **	< 0.5 W	< 0.5 W
During a call	approx. 0.5 W	approx. 0.5 W

*) Charged handset in base
**) Handset not in base

General specifications

DECT standard	Is supported
GAP standard	Is supported
No. of channels	60 duplex channels
Radio frequency range	1880–1900 MHz
Duplex method	Time multiplex, 10 ms frame length
Channel grid	1728 kHz
Bit rate	1152 kbit/s
Modulation	GFSK
Language code	32 kbit/s
Transmission power	10 mW, average power per channel
Range	up to 300 m outdoors, up to 50 m indoors
Base power supply	230 V ~/50 Hz
Environmental conditions in operation	+5°C to +45°C, 20% to 75% relative humidity
Dialling mode	DTMF (tone dialling)/ PD (pulse dialling)

Pin connections on the telephone jack

```
3 ────────── 4        1 unused
2 ────────── 5        2 unused
1 ────────── 6        3 a
                      4 b
                      5 unused
                      6 unused
```

Writing and editing text

The following rules apply when writing text:

◆ Multiple letters and characters are assigned to each key between $\boxed{0}$ and $\boxed{9_{wxyz}}$ as well as $\boxed{*}$ and $\boxed{\#}$.

◆ Control the cursor with $\boxed{\leftarrow}$ $\boxed{\rightarrow}$ $\boxed{\uparrow}$ $\boxed{\downarrow}$.

◆ Characters are inserted at the cursor position.

◆ Press the display key $\boxed{\text{Delete}}$ to delete the **character** to the left of the cursor.

◆ The first letter of the name of directory entries is automatically capitalised and followed by lower case letters.

Setting upper/lower case or digits

Repeatedly press the hash key $\boxed{\#}$ to change the text input mode.

123	Writing digits
Abc	Upper case *
abc	Lower case

* First letter in capitals, all others in lower case

When the mode is switched, the active mode is indicated at the bottom left of the screen.

Appendix

Writing an SMS/names

▸ Enter the individual letters/characters by pressing the corresponding key.

The characters assigned to the key are shown in a selection line at the bottom left of the screen. The selected character is highlighted.

▸ **Briefly** press the key several times in succession to select the required letter/character.

Standard characters

	1x	2x	3x	4x	5x	6x	7x	8x	9x	10x	11x	12x	13x	14x	15x	16x
1 ∞	1		£	$	¥	¤										
2 ABC	a	b	c	2	ä	á	à	â	ã	ç						
3 DEF	d	e	f	3	ë	é	è	ê								
4 GHI	g	h	i	4	ï	í	ì	î								
5 JKL	j	k	l	5												
6 MNO	m	n	o	6	ö	ñ	ó	ò	ô	õ						
7 PQRS	p	q	r	s	7	ß										
8 TUV	t	u	v	8	ü	ú	ù	û								
9 WXYZ	w	x	y	z	9	ÿ	ý	æ	ø	å						
0 ␣	␣ ¹⁾	.	,	?	!	↵ ²⁾	0	+	-	:	¿	¡	"	'	;	_
* ♎	*	/	(	)	<	=	>	%								
# ⏎			#	@	\	&	§									

1) Space
2) Line break

Accessories

Gigaset handsets

Upgrade your Gigaset to a cordless PABX:

Gigaset C300H handset

- Hear whom the call is for with VIP ringtones
- High-quality keypad with illumination
- 1.7" CSTN colour display
- Directory for up to 250 entries
- Talk/standby time of up to 19 h/340 h, standard batteries
- Brilliant sound quality in handsfree mode
- Screensaver (digital clock)
- ECO DECT
- Alarm clock
- No interruptions from anonymous calls
- SMS with up to 160 characters

www.gigaset.com/gigasetc300h

Gigaset SL400 handset

- Genuine metal frame and keypad
- High-quality keypad illumination
- 1.8" TFT colour display
- Bluetooth® and mini USB
- Directory for up to 500 vCards
- Talk/standby time of up to 14 h/230 h
- Large font for call lists and directory
- Brilliant sound quality in handsfree mode: 4 handsfree settings
- Caller pictures, slideshow and screensaver (analogue and digital clock)
- Silent alert, download ringer melodies
- ECO DECT
- Calendar with appointment scheduler
- Night mode with time-controlled ringer deactivation
- No interruptions from anonymous calls
- Room monitor
- SMS with up to 640 characters

www.gigaset.com/gigasetsl400

Accessories

Gigaset S79H handset

- ◆ Brilliant sound quality in handsfree mode
- ◆ High-quality genuine metal keypad with illumination
- ◆ Plus/minus key for simple volume control
- ◆ 1.8" TFT colour display
- ◆ Mini USB
- ◆ Directory for up to 500 vCards
- ◆ Talk/standby time of up to 13 h/180 h, standard batteries
- ◆ Large font for call lists and directory
- ◆ Caller pictures, screensaver (analogue and digital clock)
- ◆ Download ringtones
- ◆ ECO DECT
- ◆ Calendar with appointment scheduler
- ◆ Night mode with time-controlled ringer deactivation
- ◆ No interruptions from anonymous calls
- ◆ Room monitor
- ◆ SMS with up to 640 characters

www.gigaset.com/gigasets79h

Gigaset C59H handset

- ◆ Social life management with room monitor and birthday reminders
- ◆ Individual programming of ringtones with 6 VIP-groups
- ◆ High-quality keypad with illumination
- ◆ 1.8" TFT colour display
- ◆ Directory for up to 150 vCards
- ◆ Talk/standby time of up to 12 h/180 h, standard batteries
- ◆ Large font for call lists and directory
- ◆ Brilliant sound quality in handsfree mode
- ◆ Screensaver (digital clock)
- ◆ ECO DECT
- ◆ Alarm clock
- ◆ No interruptions from anonymous calls
- ◆ SMS with up to 640 characters

www.gigaset.com/gigasetc59h

Accessories

Gigaset SL78H handset

◆ Real metal frame
◆ Modern keypad with high-quality illumination
◆ 2.2" TFT QVGA colour display
◆ Bluetooth® and mini USB
◆ Directory for up to 500 vCards
◆ Talk/standby time of up to 14 h/200 h
◆ Brilliant sound quality in handsfree mode
◆ Caller pictures, slide show and screensaver
  (analogue and digital clock)
◆ Download ringtones
◆ ECO DECT
◆ Calendar with appointment scheduler
◆ Night mode with time-controlled ringer deactivation
◆ Room monitor
◆ SMS with up to 640 characters

www.gigaset.com/gigasetsl78h

Gigaset E49H handset

◆ Resistant to shocks, dust and water splashes
◆ 1.7" CSTN colour display
◆ Hardy illuminated keypad
◆ Colour display
◆ Directory for up to 150 entries
◆ Talk/standby time of up to 12 h/250 h,
  standard batteries
◆ Brilliant sound quality in handsfree mode
◆ Screensaver
◆ ECO DECT
◆ Alarm clock
◆ Room monitor
◆ SMS with up to 640 characters

www.gigaset.com/gigasete49h

Gigaset repeater

The Gigaset repeater can be used to increase the reception range between your Gigaset handset and the base.

www.gigaset.com/gigasetrepeater

All accessories and batteries are available from your phone retailer.

| Gıgaset Original Accessories | Use only original accessories. This will avoid possible health risks and personal injury, and also ensure that all the relevant regulations are complied with. |

Mounting the base on the wall

C300A: 48 mm
C300: 30 mm

max. ø 8 mm
max. ø 4 mm

2x

Approx. 7 mm

Mounting the charger on the wall

21.6 mm

max. ø 8 mm
max. ø 4 mm

2x

Approx. 1.3 mm

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