

Gigaset

C300 - C300 A

Congratulations

By purchasing a Gigaset, you have chosen a brand that is fully committed to sustainability. This product's packaging is eco-friendly!

To learn more, visit www.gigaset.com.



GIGASET. INSPIRING CONVERSATION.
MADE IN GERMANY

Gigaset C300/C300A – your high-quality accessory

Congratulations on your purchase of this latest generation Gigaset.

Your Gigaset can do a lot more than just make calls:

Directory for up to 250 entries

Save phone numbers and names to the directory (→ page 30). You can designate important entries as VIPs (Very Important Persons). VIP calls are then recognized by their ringer and their color in the directory (→ page 30).

If you don't (always) want it to ring

Use time control for calls (→ page 46) or ensure that all calls from a withheld number are not signaled (→ page 46).

Other practical information

Transfer the directory from an existing Gigaset handset (→ page 31), use the shortcut function (→ page 31) and adjust the color and contrast of the display to your requirements (→ page 45).

Protect our environment

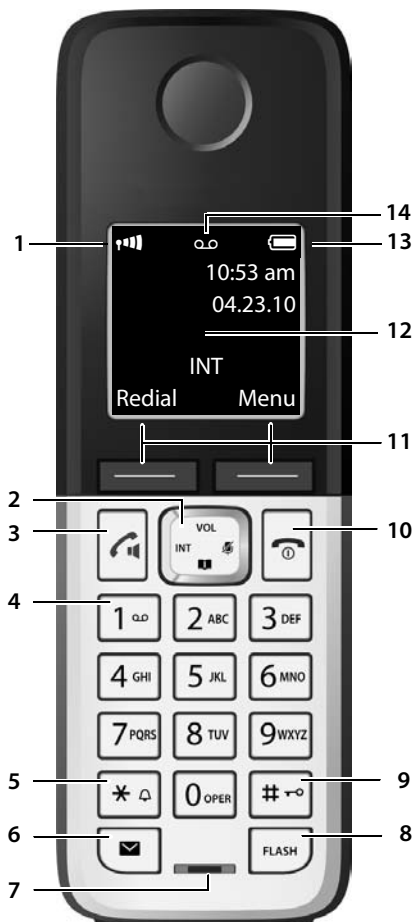
Gigaset Green Home – Be environmentally aware when using your phone. Details about our ECO DECT products can be found at www.gigaset.com/service.

Further information on your phone can be found at www.gigaset.com/gigasetc300.

After purchasing your Gigaset phone, please register it at www.gigaset.com/service – this will ensure any questions you may have or warranty services you request are dealt with even faster!

Have fun using your new phone!

Overview



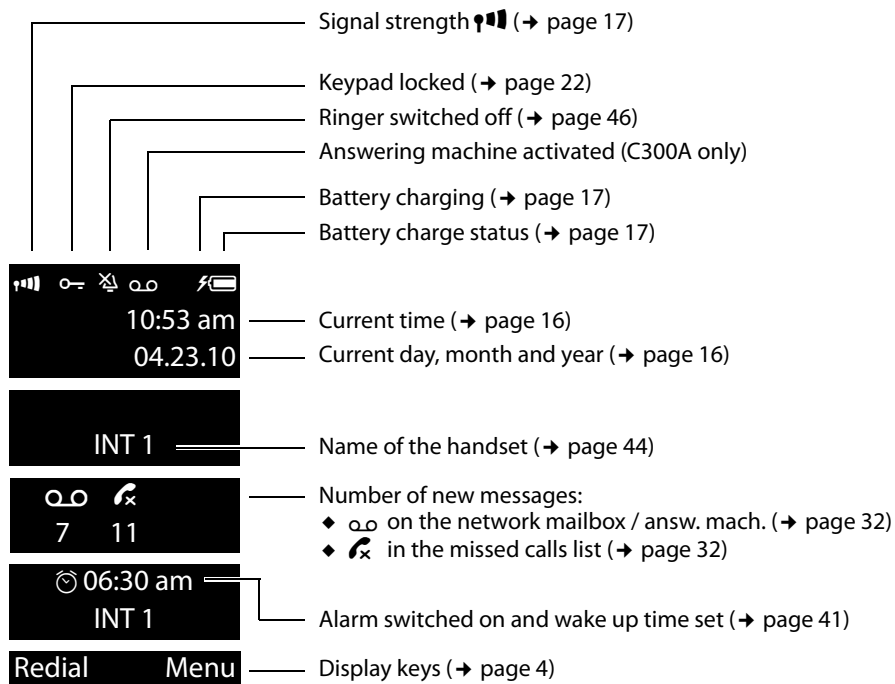
- 1 **Signal strength** (→ page 17)
Color changes when Eco Mode is activated (→ page 41)
- 2 **Control key** (→ page 20)
Mute microphone (→ page 29)
- 3 **Talk/Handsfree key**
Flashes: incoming call;
Lights up: handsfree mode activated;
accept call; start dialing (press briefly);
open redial list (press and hold)
During a call: switch between earpiece and
handsfree mode (→ page 29)
- 4 **Key 1**
Dial answering machine (C300A)/
Network mailbox (press and hold)
- 5 **Asterisk key**
Activate/deactivate ringer (press and hold);
With an open connection: switch between
pulse dialing/tone dialing (press briefly)
- 6 **Message key** (→ page 32)
Access to call and message lists;
Flashes: new message
- 7 **Microphone**
- 8 **Recall/Flash key**
- Recall (flash)
- Insert a dialing pause (press and hold)
- 9 **Pound key**
Keypad lock on/off (press and hold in
idle status);
Toggles between uppercase/lowercase
and digits
- 10 **End call key, On/Off key**
End call; cancel function; go back one menu
level (press briefly); back to idle status
(press and hold); activate/deactivate handset
(press and hold in idle status)
- 11 **Display keys** (→ page 4)
- 12 **Display** in idle status
- 13 **Battery charge status** (→ page 17)
- 14 **Answering machine icon** (C300A only)
Answering machine switched on;
Flashes: answering machine is recording
a message or is being operated by another
internal party

Please note

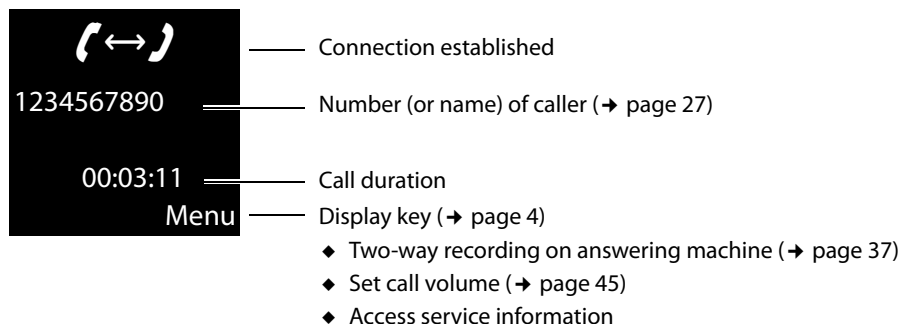
To change **the display language, proceed as described** on page 44.

Understanding the display icons

The following symbols are displayed dependent on the settings and the operating status of your telephone:



Display during external call:



Using the display keys

Other display icons:

Establishing a connection



Connection established



Connection cannot be established or connection interrupted



External call (→ page 27)



Internal call (→ page 43)



Alarm call (→ page 41)



Answering machine is recording (→ page 35)



Information



Query



Please wait...



Action complete

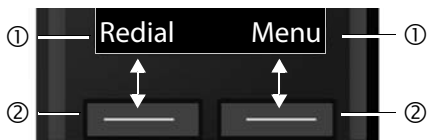


Action failed



Using the display keys

The functions of the display keys change depending on the particular operating situation. Example:

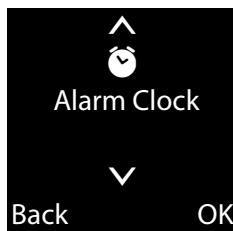





- ① Current display key function
- ② Display keys

Important display keys:

Redial	Open redial list.
Menu	Open a menu for further functions.
OK	Confirm selection.
Delete	Delete key: Delete character by character/word by word from right to left.
Back	Go back one menu level or cancel operation.

Main menu icons



-  Alarm Clock
-  Voice Mail
-  Settings

Information on using the menus → page 21
Menu overview → page 25

Base overview

You can use the keys on the base to operate the integrated answering machine (Gigaset C300A only), search for handsets (paging, → page 42) and register handsets (paging, → page 42) and register handsets to the base (→ page 42).

Gigaset C300A base



- 1 **Registration/Paging key**
Search for handsets (press **briefly**, paging → page 42).
Register handsets (press and **hold**, → page 42).
- 2 **On/Off key**
Activating/deactivating the answering machine.
Lights up: answering machine is activated.
Flashes: message is being recorded.
- 3 **Volume keys** (↓VOL = quieter; ↑VOL = louder)
During message playback: adjust the speaking volume.
While phone is ringing: adjust ringer volume.

4 Play/Stop key

Play back new message from answering machine (press **briefly**), play back all messages (press and **hold**) or cancel playback.

Flashes: at least one new message is present.

Flashes very quickly: memory is full.

During message playback:

- 5 Go to the next message.
- 6 Skip to the start of the current message (press once) or go to the previous message (press twice).
- 7 Delete current message.

Please note:

If the answering machine is being operated from a handset or if it is recording a message (On/Off key flashes), it cannot be operated from the base at the same time.

Gigaset C300 base



Registration/Paging key

- Press **briefly**: search for handsets (paging) → page 42.
- Press and **hold**: register handsets and DECT devices → page 42.

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Following safety precautions

Warning

Be sure to read this user guide and the safety precautions before using your telephone.

Explain their content and the potential hazards associated with using the telephone to your children.



Use only the power adapter supplied, as indicated on the underside of the base.



Use only **rechargeable batteries** that correspond to the **specification provided on page 52**, as this could otherwise result in significant health risks and personal injury.



Using your telephone may affect nearby medical equipment. Be aware of the technical conditions in your particular environment, e.g., doctor's surgery. If you use a medical device (e.g., a pacemaker), please contact the device manufacturer. They will be able to advise you regarding the susceptibility of the device to external sources of high frequency energy. Please refer to the "Appendix" chapter for the specifications of this Gigaset product.



Do not hold the rear of the handset to your ear when it is ringing or when speaker mode is activated. Otherwise, you risk serious and permanent damage to your hearing.

Your Gigaset is compatible with the majority of digital hearing aids on the market. However, perfect function with all hearing aids cannot be guaranteed.

The handset may cause interference in analog hearing aids. If you require assistance, please contact the hearing aid supplier.



Do not install the base or charger in bathrooms or shower rooms. The base and charger are not splashproof (→ page 52).



Do not use your phone in environments with a potential explosion hazard (e.g., paint shops).



If you give your Gigaset to a third party, make sure you also give them the user guide.



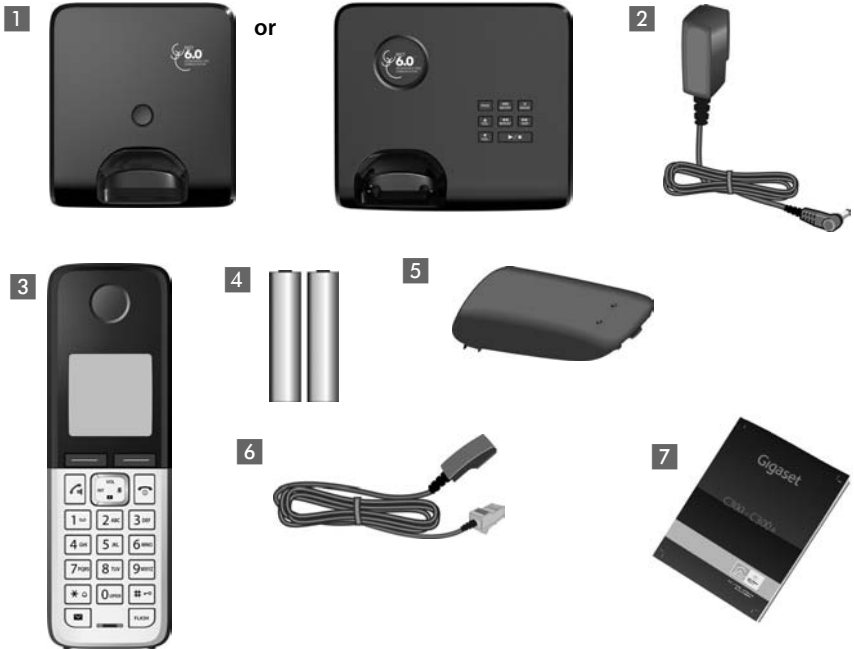
Remove faulty bases from use, as these could interfere with other wireless services.

Please note

- ◆ Not all of the functions described in this user guide are available in all countries.
- ◆ The device cannot be used in the event of a power failure. In case of a power failure, it is **not possible** to make any calls including emergency calls.

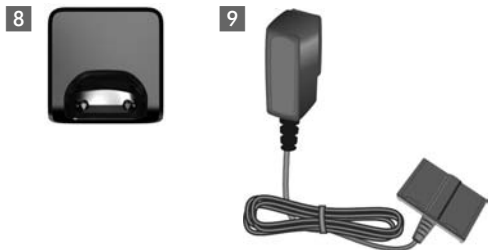
Taking the first steps

Checking the package contents



- 1 One Gigaset C300/C300A base
- 2 One power adapter for the base
- 3 One Gigaset handset
- 4 Two batteries
- 5 One battery cover
- 6 One phone cord
- 7 One user guide

If you have purchased a model with multiple handsets, the package should contain two batteries, a battery cover and a charger 8 with power adapter 9 for each additional handset.



Setting up the base and charger (if included)

The base and charger are designed for use in dry rooms in a temperature range of +41°F to +113°F.

- ▶ Set up the base at a central point in the building on a level, non-slip surface or mount the base or charger on the wall (→ page 62).

Please note

Pay attention to the range of the base.

This is up to 328 yards in unobstructed outdoor areas and up to 55 yards inside buildings. The range is reduced when Eco Mode is activated (→ page 41).

The phone's feet do not usually leave any marks on surfaces. However, due to the multitude of different varnishes and polishes used on today's furnishings, the occurrence of marks on the surfaces cannot be completely ruled out.

Please note:

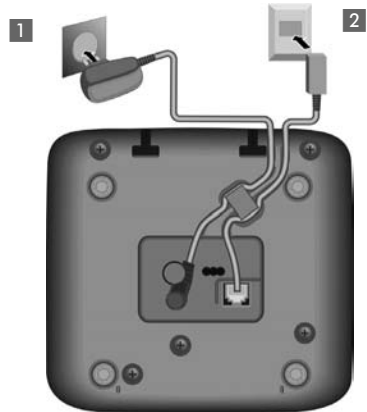
- ◆ Never expose the telephone to the influence of heat sources, direct sunlight or other electrical devices.
- ◆ Protect your Gigaset from moisture, dust, corrosive liquids and fumes.

Connecting the base

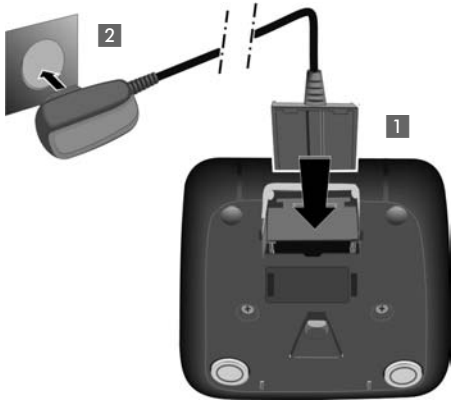
- ▶ **First**, connect the telephone jack **2** and insert the cables into the cable ducts.
- ▶ **Then** connect the power adapter **1**.

Please note:

- ◆ The power adapter must **always be connected**, as the phone will not operate without a mains connection.
- ◆ The power adapter must **always be connected**, as the phone will not operate without an A/C power connection.
- ◆ Use only the power adapter and phone cord **supplied**. Pin connections on telephone cables can vary (pin connections, → page 53).
- ◆ The answering machine is ready for use **approx. 15 seconds** after the base has been connected or reset.

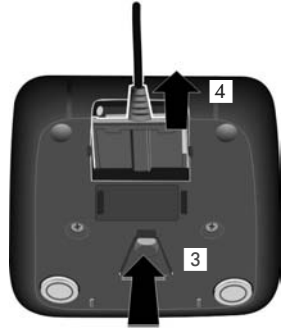


Connecting the charger (if included)



- ▶ Connect the flat plug from the power adapter **1**.
- ▶ Plug the power adapter into a power outlet **2**.

To disconnect the plug from the charger, press the release button **3** and disconnect the plug **4**.



Setting up the handset for use

The display is protected by a plastic film.
Please remove the protective film!

Inserting the battery and closing the battery cover

Warning

Use only rechargeable batteries recommended by Gigaset Communications GmbH (→ page 52), as this could otherwise result in significant health risks and personal injury. For example, the outer casing of the batteries could be destroyed or the batteries could explode. The phone could also malfunction or be damaged as a result of using batteries that are not of the recommended type.

- ▶ Insert the batteries with the polarity in the correct direction. The polarity is indicated in the battery compartment.



- ▶ First insert the battery cover at the top (a).
- ▶ Then press the cover (b) until it clicks into place.

To open the battery cover, for instance to replace the batteries, insert a coin into the cavity on the casing, then pull the battery cover in an upward direction.



Initial charging and discharging of the batteries

The correct charge status can only be displayed if the battery is first fully charged **and** discharged.

- ▶ Charge the handset in the base for **8.5 hours**.



Please note

The handset must only be placed in the designated Gigaset C300/C300A base or charger.

- ▶ After charging, remove the handset from the base and only replace it when the batteries are **fully discharged**.

Please note

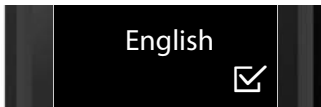
- ◆ The handset is pre-registered with the base. If you have purchased a **model with multiple handsets**, all handsets will already be registered with the base. You do not need to register the handset again.
- ◆ After the first battery charge **and** discharge, you may place your handset in the charger after every call.
- ◆ Always repeat the charging and discharging procedure if you remove the batteries from the handset and reinsert them.
- ◆ The batteries may warm up during charging. This is not dangerous.
- ◆ Over time, it is normal for the charge capacity of the batteries to decrease for technical reasons.

Changing the display language

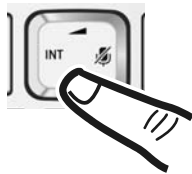
To change the display language:




- ▶ Press right on the control key..
- ▶ Press the keys **6_{MNO}** and **4_{GHI}** **slowly** one after the other.

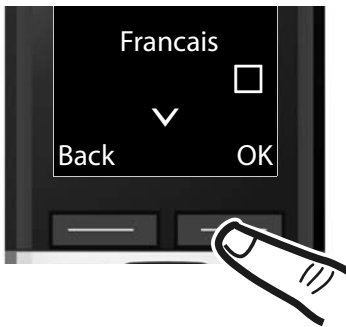


The display for setting languages appears. The current language (e.g., English) is selected.




- ▶ Press down on the control key  ...


... until the language you wish to use is displayed, e.g., French.



- ▶ Press the key below **OK** to select this language.



The selection is marked with .

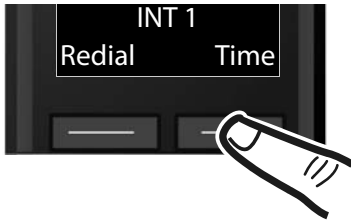
- ▶ Press and **hold** the end call key  to return to idle status.

Setting the date and time

Set the date and time so that the correct date and time can be assigned to incoming calls, and so that the alarm can be used.

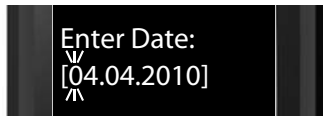
Please note

Depending on your network provider, the date and time may be displayed automatically.



- ▶ Press the key below **Time** on the display screen to open the input field. (If you have already set the time and date, open the input field using the menu → page 26.)

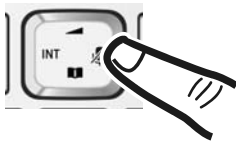
The **Date/Time** submenu is shown on the display.



- ▶ The active input position flashes. Enter the month, day and year as an 8-digit number using the keypad, e.g.,

0	ops	4	ops	0	ops	4	ops	2	ops	0	ops	1	ops	0	ops
---	-----	---	-----	---	-----	---	-----	---	-----	---	-----	---	-----	---	-----

 for 4 April 2010.



To change the input position, e.g., to correct an entry, press **right** or **left** on the control key.



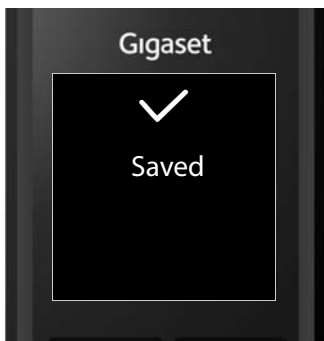
- ▶ Press the key below **OK** on the display screen to save your entry.



- ▶ Enter the hours and minutes in 4-digit format using the keypad, e.g.,

0	ops	7	ops	1	ops	5	ops
---	-----	---	-----	---	-----	---	-----

 for 07:15 am. Change the input position with the control key if necessary. If necessary, press the AM/PM display key to change the time setting from AM to PM.
- ▶ Confirm with **OK**.



The display shows **Saved**. You will hear a confirmation tone and the handset automatically reverts to idle status, or returns to the "Settings" menu if the setting was made using the menu.

Please note

If your phone receives the date and time during Caller ID Display (e.g., through your network provider or PBX), you can specify whether this date/time should be applied to your phone:

Menu ▶ * 0 # → 0 **OPUS** 5 # → 7 **FOCUS** 3 **OFF** ▶ 0 **OPUS** or 1 **OP** or 2 **ABC** ▶ **OK**

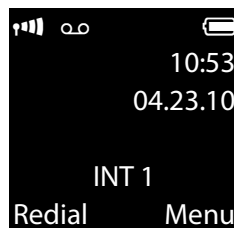
- ◆ 0 **OPUS**: Never
- ◆ 1 **OP**: Once, in case the date/time is not set on your phone
- ◆ 2 **ABC**: Always

Display in idle status

Once the phone is registered and the time set, the screen display is as follows (example).

Screen display

- ◆ Reception between the base and the handset:
 - Good to poor: 📶 📶 📶 📶 📶
 - No reception: 📶
- ◆ **Green:** Eco Mode is activated (→ page 41)
- ◆ Activating the answering machine:
 - 📶: Your answering machine is set with a prerecorded announcement.
- ◆ Battery charge status:
 - 📶 white: charged over 66 %
 - 📶 white: charged between 33 % and 66 %
 - 📶 red: charged between 10% and 33%
 - 📶 red: charged below 10%
 - ⚡ 📶 ⚡ 📶 ⚡ 📶 ⚡ 📶 white: battery charging



Please note

If you have chosen the colour scheme with the white background, the white symbols will be shown in black.

Taking the first steps

◆ INT 1

Internal name of the handset (→ page 44)

Your phone is now ready for use!

Setting up area codes

Before you can return a call from the Calls list (→ page 33), you must store the local area code of the area in which your phone is being used. If your phone is in a multiple area code region, you must also store the extra codes for that region.

Local Area Code

 ▶  ▶ **Telephony ▶ Local Area Code**



Enter the local area code.



Press the Display key.



When the Saved message displays, press and **hold** to return to idle state.

Extra Codes

 ▶  ▶ **Telephony ▶ Extra Codes**



Enter the extra code.



Press the Display key.











When the Saved message displays, press and **hold** to return to idle state.

Repeat the above steps until all the extra codes have been entered for your area. A maximum of five (5) extra codes can be stored.

What would you like to do next?


Now that you have successfully set up your Gigaset, you can immediately start calling – or you can adapt it to your personal requirements. Use the following guide to quickly locate the most important functions.

Information on is located here.
Using the phone	 page 20
Setting ringtones	 page 45
Recording your own announcement for the answering machine	 page 35
Registering existing Gigaset handsets to a base	 page 42
Transferring directory entries from existing Gigaset handsets to new handset(s)	 page 31
Setting Eco Mode	 page 41
Operating the telephone on a PBX	 page 49
Setting the earpiece volume	 page 45

If you have any questions about using your phone, please read the tips on troubleshooting (→ page 50) or contact our Service team (→ page 57).

Using the phone





Using the control key

In the description below, the side of the control key (up, down, right, left) which you have to press in the different operating situations is marked in black, e.g.,  for "press the right edge of the control key".



The control key has a number of different functions:





When the handset is in idle status

-  Open the main menu.
-  Open the directory.
-  Open the list of handsets.
-  Call up the menu for setting the handset's call volume (→ page 45).





In menus and lists

-  /  Scroll up/down line by line.

In input fields


You can use the control key to move the cursor up , down , right  or left .

During an external call

-  Mute the microphone.
-  Open the directory.
-  Initiate an internal consultation call.
-  Adjust the loudspeaker volume for earpiece and handsfree mode.

Using keys on the keypad

-  /  /  etc.
Press the matching key on the handset.

-  Enter digits or letters.

Correcting incorrect entries


You can correct incorrect characters in the input fields by navigating to the incorrect entry using the control key. You can then:

- ◆ Use the display key **Delete** to delete the character to the left of the cursor.
- ◆ Insert characters at the cursor position.
- ◆ Overwrite the highlighted (flashing) character e.g., when entering time and date.

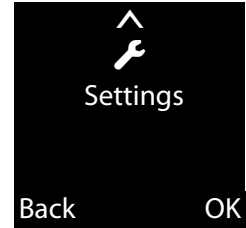
Using the menus

Your telephone's functions are accessed using a menu consisting of several levels (menu overview, → page 25).



Main menu (first menu level)

- ▶ With the handset in idle status, press the display key **Menu** or right on the control key  to open the main menu.

The functions in the main menu are displayed in the form of a list with names and icons (example on the right).



Selecting a function


- ▶ You can scroll between functions using the control key . The selectable function is shown in the display.
- ▶ Press the display key **OK** or right on the control key  to select the displayed function. This opens the corresponding submenu and the first entry is displayed.


If you press the display key **Back** or **briefly** press the end call key , the display returns to idle status.

Submenus

The functions in the submenu are displayed with the corresponding names.

Selecting a function


- ▶ You can scroll between functions using the control key . The relevant function is shown in the display.
- ▶ Press the display key **OK** to select the displayed function. This opens the corresponding submenu and the first entry is displayed.

Briefly press the display key **Back** or the end call key  to return to the previous menu level or cancel the operation.

Any settings you have not confirmed by pressing **OK** will be discarded.

Reverting to idle status

From any point in the menu:

- ▶ Press and **hold** the end call key  or
- ▶ Do not press any key: after 2 minutes, the display will **automatically** revert to idle status.

An example of the display in idle status is shown on page 17.

Activating/deactivating the handset




In idle status, press and **hold** the end call key (confirmation tone).

Activating/deactivating keypad lock

Keypad lock prevents any inadvertent use of the phone.



In idle status, press and **hold** the pound key (confirmation tone).

The keypad lock is switched on or off. When it is switched on, the  icon appears in the display.

If the keypad lock is activated, a corresponding message is displayed when you press a key.

Keypad lock deactivates automatically when you receive a call. It is reactivated when the call is finished.

Please note

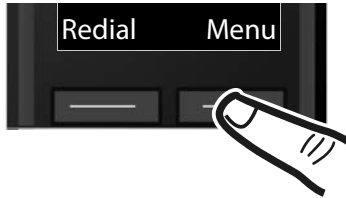
When keypad lock is active, you cannot dial/call emergency numbers.

Understanding the operating steps

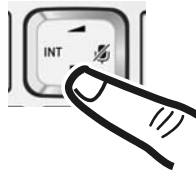
The operating steps are shown in abbreviated form, for example:


Menu ▶ **Settings** ▶ **Eco Mode** (☑ = on)

▶ This means you should proceed as follows:



▶ Press the key below **Menu** on the display screen to open the main menu.




▶ Press down on the control key  ...



... until the menu item **Settings** appears on the screen.

▶ Press the key below **OK** on the display screen to confirm your selection.



▶ Press down on the control key  ...

Using the phone




... until the **Eco Mode** menu item appears.

Press the key below **OK** on the display screen to switch the function on or off (☑ = on).

- ▶ Press the key below **Back** on the display screen to jump back to the previous menu level.

Or

Press and **hold** the end call key  to return to idle status.

Menu overview

The menu entries are partially subdivided. The page numbers refer to the relevant description in the user guide.

To open the main menu: press the display key **Menu** when the phone is in idle mode.

Alarm Clock

Activation	→ page 41
Wake up time	→ page 41

Voice Mail

Play Messages	Network Mailbox **	→ page 40
	Answering Machine **	→ page 35
Answering Machine *	→ page 35	
Call Screening *	Handset	→ page 37
	Base	
Announcements *	Record Announcement	→ page 35
	Play Announcement	→ page 35
	Delete Announcement	→ page 36
Message Length *	Unlimited	→ page 38
	1 Minute	
	2 Minutes	
	3 Minutes	
Ring Delay *	Immediately	→ page 38
	10 sec	
	18 sec	
	30 sec	
	Auto	
Network Mailbox	→ page 40	
Set Key 1 *	Network Mailbox	→ page 40
	Answering Machine	→ page 40

*) Base **with** answering machine only

***) Base **with** answering machine **and** number of network mailbox is already entered

 **Settings**

Date/Time	→ page 16	
Audio Settings	Call Volume	→ page 45
	Ringer Volume	→ page 46
	Advisory Tones	→ page 45
	Battery Low	→ page 45
	Ringtones (Handset)	→ page 46
	Ringtones (Base)	→ page 47
Display	Screensaver	→ page 44
	Color Schemes	→ page 45
	Contrast	→ page 45
	Backlight	→ page 45
Language	→ page 44	
Registration	Register Handset	→ page 42
	Select Base	→ page 42
	De-register Handset	→ page 42
Telephony	Auto Answer	→ page 45
	Listening in	→ page 43
	Calls List Type	→ page 33
	Local Area Code	→ page 18
	Extra Codes	→ page 18
	Music on Hold	→ page 47
System	Reset Handset	→ page 47
	Base Reset	→ page 48
	System PIN	→ page 48
Eco Mode	→ page 41	

Making calls

When the display backlight is switched off (→ page 45), pressing any key will activate the backlight. The relevant key function is performed.

Making an external call


External calls are calls using the public telephone network.




Enter the number and press the talk key.

Or:



Press the talk key  to hear dialtone, then enter the number.

You can cancel the dialing operation with the end call key .

You are shown the duration of the call while the call is in progress.

Please note


Dialing with the directory (→ page 30), call list (→ page 33) and redial list (→ page 32) saves you from repeatedly keying in phone numbers.


Ending a call



Press the end call key.

Accepting a call

The handset indicates an incoming call in three ways: by ringing, by a display on the screen and by the flashing talk key .

To accept the call, press the talk key .

Gigaset C300A: Instead of accepting the call, you can also redirect it to the answering machine:

Menu ▶ **Divert to AM** ▶ **OK**

If the handset is in the charger and the **Auto Answer** function is activated (→ page 45), the handset automatically answers calls when you remove it from the base/charger. If the ringer is intrusive, you can deactivate it:

Menu ▶ **Silent** ▶ **OK**

You can accept the call as long as it is displayed on the screen.

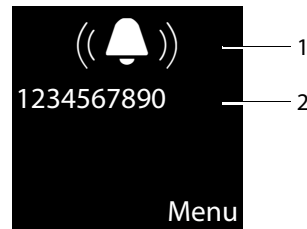
Using Caller ID (CID)

When you receive a call, the caller's number and/or name is displayed on the screen, if the following prerequisites are met.

- ◆ Your network provider supports CID.
 - The caller's number is transmitted.*
 - The caller's number is displayed.*
 - The caller's name is displayed.*
- ◆ You have requested CID from your network provider.
- ◆ The caller has requested CID from the network provider.

Call display with CID

If the caller's name is included with the CID message, it will be displayed along with the number.



- 1 Ringer icon
- 2 Number or name of caller

* Depending on what extent the service provider supports CID

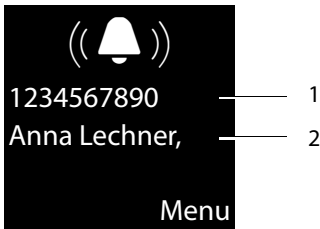
Making calls

The following is displayed in place of the number:

- ◆ **External Call**, if no number is transmitted.
- ◆ **Withheld**, if the caller has withheld Caller ID.
- ◆ **Unavailable**, if the caller has not arranged Caller ID.

Display with CID and location*

If you have CID with location, then the name that is registered with your network provider for the caller's number will **also** be displayed. If the number of the caller is stored in your directory, the CID display is replaced by the corresponding directory entry.



- 1 Caller's number
- 2 Name and town/city

The display shows:

- ◆ **External Call**, if no number is transmitted.
- ◆ **Withheld**, if the caller has withheld Caller ID.
- ◆ **Unavailable**, if the caller has not arranged Caller ID.

Please note

The ringer can be switched off for unknown calls (calls with Caller ID restricted) (→ page 46).

Notes on Caller ID (CID)

By default, the number of the caller is shown in the display of your Gigaset telephone. You do not have to make any other settings on your Gigaset telephone.

However, if the caller's number is not displayed, this can be due to the following:

- ◆ You have not ordered CID from your network provider or
- ◆ Your telephone is connected through a PBX that does not transmit all information.

Is your telephone connected through a PBX/gateway?

You can establish this by checking for an additional device connected between your telephone and house connection, e.g., a PBX, gateway etc. In most cases, simply resetting this device will remedy the situation:

- ▶ Briefly disconnect the power plug of your PBX. Re-insert the plug and wait for the device to restart.

If the caller number is still not displayed:

- ▶ Check the CID settings of your PBX and activate this function if necessary. In the user guide for the device, search for the term "CID" (or an alternative term such as "phone number transmission", "caller ID", ..). If necessary, contact the device manufacturer.

If this does not resolve the problem, it is possible that your network provider does not support the CID service for this number.

* Depending on what extent the service provider supports CID

Have you ordered the CID service from your network provider?

- ▶ Check whether your provider supports Caller ID (CID) and that the function has been activated for you. If necessary, contact your provider.

Additional information on this subject can be found on the Gigaset homepage at: www.gigaset.com/service

Using handsfree mode


In handsfree mode, you activate the loud-speaker so that you can hear the caller without having to hold the handset to your ear. You therefore have both hands free and other people can listen in on the conversation.

Please note


You may wish to inform your caller before you use the handsfree function so that they know a third party may be listening.

Activating/deactivating handsfree mode

During a call and when listening to the answering machine (Gigaset C300A only), activate or deactivate handsfree mode.

-  Press the handsfree key. Each key press switches between handset and handsfree mode. If handsfree mode is activated, the key is lit up.

If you wish to place the handset in the charger during a call:

- ▶ Press and hold handsfree key  while placing the handset in the base/charger and for a further 2 seconds.

For instructions on adjusting the handsfree volume, please see page 45.

Switching to mute

You can deactivate your handset's microphone during a call.



Press **right** on the control key to mute the handset. The display shows **Microphone is turned off**.

Press the key again to reactivate the microphone.

Using the directory and lists

The options are:

- ◆ Directory
- ◆ Redial list
- ◆ Call lists
- ◆ Answering machine list
(Gigaset C300A only)

You can create a personalized directory for your own handset. You can also send lists/entries to other handsets (→ page 31).

Directory


You can save up to 250 entries in the directory.

Please note

To quickly access a number from the directory (shortcut), you can assign the number to a key (→ Using shortcut keys, page 31).

In the **directory**, you can save:

- ◆ Numbers and corresponding names
- ◆ VIP ringer melodies and colors

Open the directory in idle status using the  key.

Length of the entries

Number: max. 32 digits
Name: max. 16 characters

Saving the first number in the directory

 ▶ **Dir. empty** New entry?



Enter the number and press **OK**.



Enter the name and press **OK**.

Saving a number in the directory

 ▶ **Menu** ▶ **New Entry**



Enter the number and press **OK**.



Enter the name and press **OK**.

Order of directory entries

Directory entries are generally sorted alphabetically by surname. Spaces and digits take first priority.

The sort order is as follows:



1. Space
2. Digits (0–9)
3. Letters (alphabetical)
4. Other characters

To work round the alphabetical order of entries, insert a space or a digit before the first letter of the name. These entries will then move to the beginning of the directory.



Selecting a directory entry

 Open the directory.

You have the following options:



- ◆ Use  to scroll through the entries until the required name is selected.
- ◆ Enter the first character of the name; use the  key to scroll to the entry if necessary.

Selecting from the directory


 ▶  (Select entry)

 Press the talk key.

Managing directory entries

 ▶  (Select entry)

Menu Press the display key.

The following functions can be selected with :

VIP Caller Melody

Mark a directory entry as a VIP (Very Important Person) by assigning a specific ringer melody to it. The entry is flagged with the **VIP** icon in the directory. VIP calls are recognized by the ringer.

VIP Caller Color

Mark a directory entry as a VIP (Very Important Person) by assigning a specific color to it. The entry is displayed in this color in the address book and marked with the **VIP** icon.

Edit Entry

Edit the number if required and press **OK**.

Edit the name if required and press **OK**.

Use Number

Edit or add to a saved number and then dial it with **[*]** or save it as a new entry; to do so, display the number and press:

Menu ▶ **Copy to directory** ▶ **OK**

Delete Entry

Delete selected entry.

Send Entry

Send a single entry to a handset
(→ Transferring the directory to another handset, page 31).

Delete List

Delete **all** directory entries.

Send List

Send the entire directory to a handset
(→ Transferring the directory to another handset, page 31).

Shortcut

Assign the current entry as a shortcut to a selected key (→ Using shortcut keys, page 31).

Using shortcut keys

You can assign directory entries to the keys **[0-9]** and **[*]** through **[9]**:

[0-9] ▶ **[*]** (select entry) ▶ **Menu** ▶ **Shortcut**
▶ **[*]** (press the key you want to assign the number to)

To dial, press and hold the required shortcut key.

Transferring the directory to another handset

You can transfer directory entries from other handsets to your new handset – even entries from old handsets.

Prerequisites:

- ◆ The sending and receiving handsets must both be registered to the same base.
- ◆ The other handset and the base can send and receive directory entries.

[0-9] ▶ **[*]** (select entry) ▶ **Menu** (open menu)

▶ **Send Entry** / **Send List**

[*] Select the internal number of the receiving handset and press **OK**.

You can transfer several individual entries one after the other by responding to the **Entry copied. Next entry?** prompt with **OK**.

A successful transfer is confirmed by a message and confirmation tone on the receiving handset.

Please note:

- ◆ Entries with identical numbers are not overwritten on the receiving handset.
- ◆ The transfer is canceled if the phone rings or if the memory of the receiving handset is full.
- ◆ VIP melodies and colors assigned to entries are not transferred.

Copying the displayed number to the directory

You can copy numbers displayed in a list, e.g., the call list or redial list, to the directory.

If you have CID, the first 16 characters of the transmitted name are also copied.

A number is displayed:

Menu ▶ **Copy to directory**

- ▶ Complete the entry (→ Saving a number in the directory, page 30).

Gigaset C300A: Message playback is interrupted during the number transfer from the answering machine list.

Copying numbers from the directory

In some operating situations, you can open the directory to copy a number, for example. Your handset need not be in idle status.




[*] Open the address book.

[*] Select an entry and press **OK**.




Using the redial list


The redial list contains the last ten numbers dialed on the handset (max. 32 numbers). If one of the numbers is in the directory, the corresponding name is displayed.

Manual redial

-  Press and **hold** the key.
-  Select entry.
-  Press the talk key again. The number is dialed.

Managing entries in the redial list

-  Press and **hold** the key.
-  Select entry.
-  Open menu.

The following functions can be selected with :

Use Number

(as in the directory, → page 31)

Copy to directory (→ Saving a number in the directory, page 30)

Delete Entry

Delete selected entry.

Delete List

Delete **all** entries in the redial list.


Message key function

Opening lists

Use the message key  to open the following lists:


- ◆ Network mailbox or answering machine list (Gigaset C300A only), if your network provider supports this function and fast access is set for the network mailbox (→ page 40).
- ◆ Call list


An advisory tone sounds as soon as a **new message** arrives in a list.

You can select whether the message key  flashes when new messages arrive (default setting):

       **XY** 




X =  for missed calls

 for messages on the answering machine

Y =  flashes (it goes off when the key is pressed)

 does not flash

Depending on the type of the new entry, an icon appears in the display while in **idle status**:


-  **New message ...**
-  ... in the answering machine list (Gigaset C300A only) or on the network mailbox
-  ... in the **missed calls** list

The number of **new** entries is displayed under the corresponding icon.

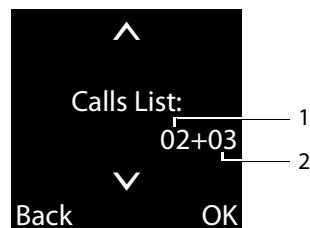



Please note

If calls are saved in the network mailbox, you will receive a message if the list type has been set accordingly (see your network provider user guide).


After pressing the message key , you can see all lists containing messages and the network mailbox list.

The list is displayed with the number of new entries (1) and the number of old, read entries (2) (example):

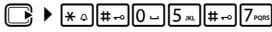


Select a list with . To open, press **OK**.

Disable/enable flashing of the message key

You can select whether the message key  flashes (default setting) or does not flash when new messages arrive. Please do the following:

- ▶ Press the key sequence:



The following is displayed:

97

- ▶ Press one of the following keys to select the message type:





for missed calls

or 

for messages on the answering machine (Gigaset C300A only)/network mailbox

Your selection is displayed (e.g. 5 for missed calls); the current setting flashes:

975 SET: 

- ▶ Press key  or , to set the behavior for new messages:



message key flashes (it stops when the key is pressed)

or 

message key does not flash

Your selection is displayed (e.g. 1):

975 SET: 

- ▶ Press the display key **OK**.

Answering machine list (Gigaset C300A only)


You can use the **answering machine list** to listen to the messages that are on the answering machine.

Call list

Prerequisite: Caller ID Presentation (CID, page 27)

The call list contains the last 30 numbers, depending on the type of list set

- ◆ All calls
 - Accepted calls
 - Unanswered calls
 - Calls recorded by the answering machine (Gigaset C300A only)
- ◆ Missed calls
 - Unanswered calls and
 - Calls not recorded by the answering machine (Gigaset C300A only)


In idle status, you can open the call list by pressing the message key .

Setting the call list type

Menu ▶ Settings ▶ Telephony

▶ Calls List Type

Missed Calls / All Calls

Select and press **OK** ( = on).

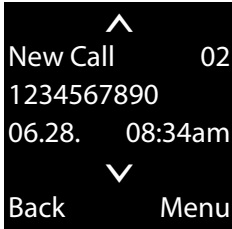


Press and **hold** (idle status).


The call list entries are retained when you change the list type.

List entry

Example of list entries:



- ◆ Status of entry
 - **New Call**: new missed call.
 - **Old Call**: entry already read.
 - **Call recv.**: call accepted.
 - **Ans Mach** (Gigaset C300A): the answering machine accepted the call. A message was left.
- ◆ Entry number
- ◆ Number or name of caller
- ◆ Call date and time (if set, → page 16).

Press the talk key  to call the selected caller back.

Use the **Menu** display key to select the following options:

Delete Entry

Delete selected entry.

Copy to directory (→ Saving a number in the directory, page 30)

Delete List


Delete **all** entries in the list.

After exiting the call lists, all entries are assigned the status "old".

Operating the Gigaset C300A base answering machine

You can operate the answering machine through the handset, the buttons on the base (→ page 5) or by remote control (from another phone/cell phone). You can record your own announcements using the handset.


Operating through the handset

The handset loudspeaker activates **automatically** if you receive an acoustic prompt or message while operating. You can switch it off with handsfree key .

Activating/deactivating the answering machine

Menu ▶ **Voice Mail** ▶ **Answering Machine**
( = on)

If the message memory is full, the answering machine cannot be activated. You will receive an instruction to delete old messages.

When you switch the answering machine on, the remaining memory time is announced. If the time has not yet been set, a corresponding announcement is made (set time, → page 16). The  icon appears in the display.

The telephone is supplied with a prerecorded announcement. This prerecorded announcement is used if no personal announcement is available.

Recording an announcement

Menu ▶ **Voice Mail** ▶ **Announcements**

- ▶ **Record Announcement**
- ▶ **Press OK, talk after tone**


OK Press the display key to start the recording.

You hear the ready tone (short tone).

- ▶ Now speak your announcement (at least 3 secs.).

Just as if making a call through the receiver, place the telephone against your ear and speak into the microphone at a normal volume.

OK Press the display key to end the recording.

Cancel recording with  or **Back**. Restart the recording with **OK**.

After recording, the announcement is played back for you to check.

Please note:

- ◆ Recording ends automatically, if the maximum recording time of 170 seconds is exceeded or there is a break in speech for more than 2 seconds.
- ◆ If you cancel the recording, the prerecorded announcement is used again.

Playing back an announcement

Menu ▶ **Voice Mail** ▶ **Announcements**

- ▶ **Play Announcement**

If you have not recorded a personal announcement, the prerecorded announcement is played.

Deleting an announcement

Menu ▶ **Voice Mail** ▶ **Announcements**
▶ **Delete Announcement**

OK Press the display key to confirm the prompt.

The prerecorded announcement is used again after a personal announcement is deleted.

Please note


Deleting announcements can take some time.

Playing back messages


The date and time of each message is logged (provided this has been set, → page 16) and displayed during the playback. If Caller ID is activated, the caller's number or name is displayed. If the caller's number is saved in the directory, their name is displayed.

New messages that have not yet been played back are indicated on the display with an icon and number:



The message key  on the handset flashes.

To listen to messages:

 Press the message key.

Answ. Mach.:

Select as required and press **OK**.



If you have new messages, playback will start with the first new message, otherwise with the first old message.

If the message has been saved with the date and time, you will hear an appropriate announcement before playback begins.



After the entry time and date have been played back (after approx. 3 seconds), a new message assumes the status "old".



Stopping and controlling playback

During message playback:

 **Pause playback.**
Press  again to resume.
Or

Menu Stop playback.
To resume, press **Continue**
▶ **OK**

 or  Go to the **start of the current message.**
Press twice to go back to the previous message.

 or  Go to the **next message.**
Press twice to skip ahead two messages.

If playback is interrupted for over a minute, the answering machine returns to idle status.

Copying a phone number from a message to the directory

During playback or pause:

Menu ▶ **Copy to Directory**

▶ Complete the entry (→ page 31).

Please note

Message playback can also be started through the menu:

Menu ▶ **Voice Mail** ▶ **Play Messages**
▶ **Answering Machine**

Deleting messages

You can either delete all old messages together or individually.

Deleting all old messages

During playback or pause:

Menu ▶ **Delete all**

OK Press the display key to confirm the prompt.

Deleting individual old messages

During playback:


Delete Press the display key.

Accepting a call from the answering machine

You can pick up a call while the answering machine is recording or is being operated through remote operation:

Accept Press the display key.

Recording stops and you can speak to the caller.

If 3 seconds of the call have already been recorded when you accept it, the call will be displayed as a new message. The  key on the handset flashes.

You can answer the call, even if it is not signaled on the handset.

Diverting an external call to the answering machine

You can divert an incoming external call to the answering machine, even if it is deactivated.

Prerequisite: Sufficient memory space is available on the answering machine.

An external call is signaled on the handset:

Menu ▶ **Divert to AM** ▶ **OK**

The answering machine starts immediately in answer & record mode and records the call. The set time for ring delay (→ page 38) is ignored.

Activating/deactivating two-way record

You can record an **external** call with the answering machine.

- ▶ Inform the caller that the call is being recorded.

During the conversation:

Menu Open menu.

Two-way Recording

Select and press **OK**.

Two-way record is indicated on the display by an advisory text and is added to the answering machine list as a new message.

End Press the display key to stop two-way record.

The maximum recording time depends on the capacity available on the answering machine. If the memory is full, you will hear an end tone, the recording is aborted, and the call recorded up to that point is listed in the answering machine list as a new message.

Activating/deactivating call screening

While the caller is leaving a message on the answering machine, you can listen in through the loudspeaker on the base or handset.


Permanently activating/deactivating call screening

Menu ▶ **Voice Mail** ▶ **Call Screening**
▶ **Handset / Base**  = on)

Call screening can be simultaneously activated on the base and handset.

Deactivating call screening for the current recording

You can deactivate the function for your own handset during the recording.

 Press the end call key.



Setting the recording parameters

The answering machine has already been preset at the factory. Individual settings can be adjusted using the handset.

Setting the recording time

You can set the maximum recording time of a message: **1 Minute**, **2 Minutes**, **3 Minutes** or **Unlimited**.



Menu ▶ **Voice Mail** ▶ **Message Length**

 Select the recording time and press **OK** ( = selected).

Setting ring delay

You can set when you want the answering machine to accept a call: **Immediately**, **10 sec**, **18 sec**, **30 sec** or **Auto**.

Menu ▶ **Voice Mail** ▶ **Ring Delay**

 Select time and press **OK** ( = selected).

Information about ring delay



In **Auto mode**, the following applies for ring delay:

- ◆ If there are no new messages, the answering machine answers a call after 18 seconds.
- ◆ If there are new messages, the answering machine answers a call after 10 seconds.

When operating remotely (→ page 39), you can tell after approx. 15 seconds that there are no new messages (otherwise, the answering machine would have already accepted your call). There are no call charges if you hang up now.

Changing the language for voice prompt and prerecorded announcement

Menu Open main menu.


  Enter digits and press

 **OK** To set English.

 **OK** To set French.

 **OK** To set Spanish.

Resetting fast access for the answering machine using key 1

To access the answering machine, simply **press and hold** the  key – you do not have to select it through the menu.

The integrated answering machine has already been preset at the factory. However, if you have set the network mailbox for fast access (→ page 40), you can change this setting.

Menu ▶ **Voice Mail** ▶ **Set Key 1**

Answering Machine

Select and press **OK**.

The setting for fast access applies to all registered handsets.

Answering Machine Remote Operation

You can check and activate your answering machine from any other telephone (hotel, pay phone etc.).

Prerequisites:

- ◆ You have set a system PIN other than 0000 (→ page 48).
- ◆ The phone you are using for remote operation has tone dialing (DTMF) meaning you hear different tones when you press the keys. Alternatively, you can use a code transmitter (available from your cell phone retailer).

Calling the answering machine and playing messages



Dial your own number.



While listening to your announcement, press **9** and enter the system pin.

You are informed whether any new messages have been recorded. The messages are now played back. You can now operate the answering machine with the keypad.

The following keys are used for operation:

- 1** To return to the start of the current message.
Press twice to go back to the previous message.
- 2** Stop playback. Press again to resume.
- 3** Go to the next message.
- 0** Delete current message.

Activating the answering machine

- ▶ Phone home and let the phone ring until you hear: "Please enter PIN".



Enter system PIN.

Your answering machine is activated. It tells you how much capacity is left.

The messages are played.

The answering machine cannot be deactivated remotely.


Using the network mailbox

The network mailbox is your provider's voice mail feature within the network. More information is available from your provider.

You cannot use the network mailbox unless you have **requested** it from your provider.

The following information is only applicable when using your handset with a Gigaset C300 base. If you have registered your handset to a different base, such as the Gigaset C300A, please refer to your base user guide.

Using fast access for the network mailbox

To access the network mailbox, simply **press and hold** the  key – you do not have to select it through the menu.

Gigaset C300: The network mailbox is pre-configured for fast access. You only need to enter the number of the network mailbox.

Menu ▶ **Voice Mail** ▶ **Network Mailbox**
(☑ = selected)



Enter the network mailbox number and press **OK**.

Gigaset C300A: The integrated answering machine is preconfigured for fast access. You can switch to the network mailbox.

Menu ▶ **Voice Mail** ▶ **Network Mailbox**



Enter the network mailbox number and press **OK**.

▶ **Set Key 1** ▶ **Network Mailbox**
(☑ = selected)

The setting for fast access applies to all handsets.

Calling the network mailbox



Press and hold. You are connected straight to the network mailbox.

Please note

You can also connect to the network mailbox through the menu:

Menu ▶ **Voice Mail** ▶ **Play Messages**
▶ **Network Mailbox** (Gigaset C300A only)

Viewing the network mailbox message

When a message is recorded, you receive a call from the network mailbox. If you have requested Caller ID, the network mailbox number is displayed. If you accept the call, the new messages are played back. If you do not accept the call, the network mailbox number is saved in the missed calls list (→ page 32).

Please note

Enter the network mailbox phone number into your directory along with the designation "Network mailbox"; the display and the call list will then show this designation.

ECO DECT

You are helping to protect the environment with your Gigaset.

Reducing energy consumption

Your telephone has a power-saving adapter plug and uses less power.

Reducing radiation

The radiation from your telephone is **automatically** reduced:

- ◆ **Handset:** The closer the handset is to the base, the lower the radiation.
- ◆ **Base:** The radiation is reduced to virtually zero when only one handset is registered and the handset is placed in the base.

You can further reduce the radiation from the handset and base by using **Eco Mode**:

Eco Mode




Reduces radiation from the base and handset by 80% – whether you are making a call or not. **Eco Mode** reduces the range of the base by approx. 50%. Using **Eco Mode** always makes sense when a reduced range is sufficient.

Activate/deactivate Eco Mode:

Menu ▶ **Settings** ▶ **Eco Mode**

OK Press display key (☑ = on).

Status displays

Screen icon	
	Reception strength: – good to poor – no reception
 white	Eco Mode deactivated
 green	Eco Mode activated

Please note

Activating **Eco Mode** reduces the range of the base.

Using the handset as an alarm clock

Prerequisite: The date and time have already been set (→ page 16).

Activating/deactivating the alarm clock

Menu ▶ **Alarm Clock** ▶ **Activation** (☑ = on)

After you activate the alarm clock, the menu for setting the wake up time opens automatically.

The ☺ icon and wake up time are shown on the display.

A wake-up call is signaled on the display (→ page 3) and with the selected ringer volume and melody (→ page 45). The wake-up call sounds for 60 seconds. If no key is pressed, the wake-up call is repeated twice at five-minute intervals and then switched off.

During a call, the wake-up call is only signaled by a short tone.

Setting the wake up time

Menu ▶ **Alarm Clock** ▶ **Wake up time**



Enter the wake up time in hours and minutes, then press **OK**.

Deactivating the wake-up call/ repeating after a pause (snooze mode)

Prerequisite: A wake-up call is sounding.

Off Press the display key. The wake-up call is deactivated.

Or

Snooze Press the display key or any key. The wake-up call is deactivated and then repeated after 5 minutes. After the second repetition, the wake-up call is deactivated completely.

Using multiple handsets

Registering handsets

You can register up to four handsets on your base station. **Each** additional handset must be registered with the base in order for it to work properly!

Registering the Gigaset handset with the Gigaset C300/C300A


You must manually register the handset on both the handset (1) and the base (2).


Once the registration process has been completed successfully, the handset returns to idle status. The handset's internal number is shown in the display, e.g., INT 1. If not, repeat the procedure.

1) On the handset

Menu ▶ **Settings** ▶ **Registration**
▶ **Register Handset**

If the handset is already registered to four bases:

 Select base, e.g., **Base 3** and press **OK**.

 If required, enter the system PIN for the base and press **OK**.

The display shows **Handset is registering**.

2) On the base

- ▶ Within 60 seconds, press and **hold** the registration/paging key on the base (→ page 5) (approx. 3 seconds).

Registering other handsets

You can manually register other Gigaset handsets and handsets for other devices with GAP functionality as follows.

1) On the handset

- ▶ Start to register the handset as described in its user guide.


2) On the base


- ▶ Press and **hold** the registration/paging key on the base (→ page 5) (approx. 3 sec.).

Deregistering handsets

You can deregister all other registered handsets from each of the registered Gigaset handsets.

Menu ▶ **Settings** ▶ **Registration**
▶ **De-register Handset**

 Select the internal subscriber you wish to deregister and press **OK**.
(The handset you are currently using is highlighted with <).)

 Enter the current system PIN and press **OK**.


OK Press the display key.

Locating a handset (paging)

You can locate your handset using the base.

- ▶ **Briefly** press the registration/paging key on the base (→ page 5).
- ▶ All handsets will ring simultaneously (paging), even if the ringtones are deactivated.


Ending paging

- ▶ **Briefly** press the registration/paging key on the base or press the talk key  on the handset.

Changing the base

If your handset is registered to more than one base, you can set it to a particular base or to the base that has the best reception (**Best Base**).



Menu ▶ **Settings** ▶ **Registration**
▶ **Select Base**

 Select one of the bases or **Best Base** and press **OK**.




Making internal calls

Internal calls are free calls between handsets that are registered with the same base.

Calling a specific handset

-  Initiate internal call.
-  Enter the number of the handset.



Or:

-  Initiate internal call.
-  Select handset.
-  Press the talk key.

Calling all handsets (group call)

-  Press and hold.

Or:

-  Initiate internal call.
-  Press the asterisk key.

Or:


-  Initiate internal call.

Call All Select

-  Press the talk key.



All handsets are called.

Ending a call

-  Press the end call key.

Transferring a call to another handset/making an internal consultation call


You are talking to an external participant and can call an internal participant at the same time to forward the call or to consult.

-  Open the list of handsets. The external participant hears music on hold, if activated (→ page 47).
-  Select a handset or **Call All** and press **OK**.

When the internal participant answers:


- ▶ If necessary, announce the external call.

Either

-  Press the end call key. The external call is transferred to the other handset.

Or



- Back** Press the display key. You are reconnected with the external participant.

When transferring a call, you can also press the end call key  before the internal participant answers.

Then, if the internal participant does not answer or the line is busy, the call will automatically return to you.

Accepting a waiting call

If you receive an **external** call during an **internal** call, you will hear the call waiting tone (short tone). With Caller ID, the caller's number or name will appear in the display.

-  Press the end call key to end the internal call.
-  Press the talk key to accept the external call.


Listening in to an external call (conference)

Prerequisite: The **Listening in** function must be activated.

You are conducting an external call. An internal participant can listen in on this call and take part in the conversation. All the participants are made aware of additional listeners by a signal tone.

Activating/deactivating listening in

Menu ▶ **Settings** ▶ **Telephony**
▶ **Listening in**

Press **OK** to activate/deactivate the function ( = on).

Handset settings

Internal listening in

The line is busy with an external call. Your screen will display information to that effect. To listen in to the external call.



Press the talk key.


You can listen in to the call. All participants hear a signal tone. During this time, this handset displays the **Add 2nd** message and it is not possible to dial another number from this handset.

Ending listening in



Press the end call key.

All participants hear a signal tone.

If the **first** internal participant presses the end call key , the handset that has "listened in" remains connected to the external participant.

Changing the name of a handset

The names "INT 1", "INT 2" etc. are assigned automatically upon registration. You can change these names. The name must not exceed 10 characters. The changed name is displayed in every handset's list.



Open the list of handsets. Your own handset is indicated by <.



Select handset.



Open menu.

Rename



Enter name.






Press the display key.

Handset settings

Your handset is preset, but you can change the settings to suit your individual requirements.

Quick access to numbers


You can assign a **number from the directory** to each of the **digit keys**  and  to .

The number is then dialed by simply pressing a key.

Changing the display language

You can view the display texts in different languages.

Menu ▶ **Settings** ▶ **Language**

The current language is indicated by a .



Select a language and press **OK**.

If you accidentally choose a language you do not understand:



Select the correct language and press **OK**.

Setting the display/ screensaver

You have a choice of four color schemes and several different contrasts. You can also set a screensaver and the backlight.


Menu ▶ **Settings** ▶ **Display**

You have the following options:

Screensaver

You can set a picture or the time to be displayed as a screensaver when the handset is in idle status. This will replace the idle status display. You can choose between **No Screensaver**, **Digital Clock** and **Picture**.

The screensaver is not displayed in certain situations, e.g., during a call or if the handset is deregistered.

To show the display in idle status, **briefly** press end call key .


Color Schemes

You can set the display to be shown in various color combinations. Four color schemes are available.

Contrast

Nine contrast settings are available.

Backlight

Depending on whether or not the handset is in the charger, you can activate or deactivate the backlight ( = on).

If the display backlight **In Charger** is activated, the display is permanently dimmed when the handset is in the charger.


If the display backlight **Out of Charger** is activated, the handset switches the display backlight to 10% of the maximum brightness in 2 stages, when the handset is out of the charger.

When the display backlight is switched off, any key press will activate the backlight and perform the relevant key function.

Please note


If the backlight is turned on outside the charger, the standby time for the handset is considerably reduced!

Activating/deactivating auto answer

If this function is activated, you can simply lift the handset out of the charger without having to press the talk key  when you receive a call.

Menu ▶ **Settings** ▶ **Telephony**


▶ **Auto Answer**

OK Press display key ( = on).

Changing the handsfree/earpiece volume


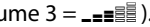
You can set the volume for handsfree mode and earpiece mode to five different levels.

In idle status:

 ▶ **Call Volume**



Earpiece Volume / Handsfree Volume

Select and press **OK**.

 Set the volume (e.g., volume 3 = .

OK Press the display key to save the setting.

During a conversation using the earpiece or in handsfree mode:

 Press the control key to open the menu for setting the volume. Set the earpiece or handsfree volume by pressing .



The setting will automatically be saved after approximately 3 seconds, if not then press the display key **OK**.

Please note

You can also set the call volume using the menu (→ page 26).

Changing ringtones

◆ Volume:

You can choose between five volumes (e.g., volume 2 = ) and the "crescendo" ring (volume increases with each ring = .

◆ Ringtones:

You can select a ringer from a list of preloaded melodies.

You can set different ringtones for the following functions:


- ◆ Internal calls
- ◆ External calls:
- ◆ Alarm clock

Handset settings

Setting the ringer volume

The ringer volume is the same for all types of ring.

In idle status:

 ▶ **Ringer Volume**

 Set the volume.

OK Press the display key to save the setting.

Please note

You can also adjust the ringer volume in the menu (→ page 26).

Setting the ringer melody

Set different ringer melodies for external calls, internal calls and the alarm clock.



For internal calls and the alarm clock

In idle status:

 ▶ **Ringtones (Handset)**

Internal Calls / Alarm Clock

Select and press **OK**.

 Select melody and press **OK**
( = selected).


For external calls:

In idle status:

 ▶ **Ringtones (Handset)**

External Calls

Select and press **OK**.


 can be used for the following:

Melodies

You can set the ringer melody as described above.

Time Control

You can specify a time period when you do not want the telephone to signal external calls e.g., during the night.

Activation is switched on or off by pressing **OK** ( = activated)

Settings

Ringer off from: / Ringer off until:

Enter time in 4-digit format.

Please note

During this period, you will continue to receive calls from numbers to which you have assigned a personalized melody in the directory (VIP).

Anonymous Calls Silent

You can set your handset not to ring for calls where Caller ID has been restricted (not answering machine). The call will only be signaled on the display.

Switch the **Anonymous Calls Silent**

function on or off by pressing **OK**

( = activated).

Please note

You can also set the ringer melodies in the menu (→ page 26).


Activating/deactivating the ringer


You can:

- ◆ Permanently deactivate the ringer in idle status or when receiving a call
- ◆ Deactivate the ringer for the current call only.


The ringer cannot be reactivated while a call is in progress.

Deactivating the ringer permanently

 Press and **hold** the asterisk key.

The  icon appears in the display.

Reactivating the ringer

 Press and **hold** the asterisk key.

Deactivating the ringer for the current call

Menu ▶ **Silent** ▶ **OK**

Activating/deactivating advisory tones/battery low tone

Your handset uses advisory tones to tell you about different activities and statuses. These can be activated and deactivated independently of each other:

- ◆ **Advisory Tones**
 - **Confirmation tone:** at the end of an entry/setting and when a new entry arrives in the answering machine list or in the call list
 - **Error tone:** when you make an incorrect entry
 - **Menu end tone:** when scrolling to the end of a menu
 - **Key click:** every key press is confirmed.

- ◆ **Battery Low**

The battery requires charging.



▶ **Advisory Tones / Battery Low**

Select and press **OK** to activate or deactivate (= activated).

Restoring the handset default settings

You can reset individual settings and changes that you have made.

The following settings are **not** affected by a reset:

- ◆ Registration of the handset to the base
- ◆ Date & time
- ◆ Entries in the directory, call lists

Menu ▶ **Settings** ▶ **System** ▶ **Reset Handset**

OK

Confirm prompt.

Base station settings

The base settings are carried out using a registered Gigaset handset.

Changing the Gigaset C300A base ringtones

- ◆ **Volume:**

You can choose between five volumes and the "crescendo" ring (→ page 45). Select "0" to deactivate the base ringer.

- ◆ **Ringtones:**

You can set a ringer melody for external calls (→ page 45).

- ◆ **Time control:**

You can specify when the base should not ring (e.g., during the night).

Menu ▶ **Settings** ▶ **Audio Settings**

▶ **Ringtones (Base)** ▶ **Ringer Volume / Ringer Melody / Time Control**

For more information on adjusting the settings, see page 45.

Activating/deactivating music on hold

Menu ▶ **Settings** ▶ **Telephony**

▶ **Music on Hold**

Press **OK** to activate or deactivate music on hold (= on).

Protecting against unauthorized access

Protect the system settings of the base station with a PIN known only to yourself. The system PIN must be entered when, for example, registering/deregistering a handset to/from the base or when restoring the default settings.

Changing the system PIN

You can change the 4-digit system PIN set on the base (default setting: **0000**) to a 4-digit PIN known only by you.

Gigaset C300A: Setting a system PIN enables remote operation of the answering machine (→ page 39).

Menu ▶ **Settings** ▶ **System** ▶ **System PIN**



Enter the current system PIN and press **OK**.



Enter your new system PIN and press **OK**.

Resetting the system PIN

If you have forgotten your system PIN, you can reset the base to the original code **0000**:

Disconnect the power cable from the base. Hold down the registration/paging key on the base while reconnecting the power cable to the base. Hold down the key for at least 5 seconds.

The base has now been reset and the system PIN set to **0000**.

Please note

All handsets are deregistered and must be reregistered. All settings are reset to the default settings.

Resetting the base to the default settings

When the settings are restored:

- ◆ Date and time are retained
- ◆ Handsets are still registered
- ◆ **Eco Mode** is activated
- ◆ The system PIN is not reset

Menu ▶ **Settings** ▶ **System** ▶ **Base Reset**

Yes

Press the display key.

Please note

The answering machine is ready for use **approx. 15 seconds after** the base has been connected or reset.

Connecting the base to the PBX

The following settings are only necessary if your PBX requires them; see the PBX user guide.

Dialing mode and Flash

Changing the dialing mode




The following dialing modes can be selected:

- ◆ Tone dialing (DTMF)
- ◆ Pulse dialing (PD).

Menu Open main menu.




 * 0  # --  0  5  # --  1  1  0

Press keys.

  1  OK

Pulse dialing mode (PD).

Or:

  0  OK

Tone dialing (DTMF).

Please note

Tone dialing (DTMF) is now the most common dialing mode. Pulse dialing mode (PD) is only used for a few old PBXs.

Setting recall

Your phone is preset for operation on the main connection. For operation on a PBX, you may have to change this value. Please refer to the user guide for your PBX.

Menu Open main menu.

 * 0  # --  0  5  # --  1  2  ABC


Press keys.

 Enter digits for the recall time and press **OK**.

0 = 80 ms; 1 = 100 ms; 2 = 120 ms;
3 = 400 ms; 4 = 250 ms; 5 = 300 ms;
6 = 600 ms; 7 = 800 ms

Setting pauses


Changing the pause after line seizure

You can change the length of the pause that is inserted between pressing the talk key  and sending the number.

Menu Open main menu.

 * 0  # --  0  5  # --  1  9  9  9  9

Press keys.

 Enter number for the length of the pause (1 = 1 sec.; 2 = 3 secs.; 3 = 7 secs.) and press **OK**.


Changing the pause after recall key

You can change the length of the pause if your PBX requires this (refer to the user guide for your PBX).

Menu Open main menu.

 * 0  # --  0  5  # --  1  4  4  4


Press keys.

 Enter a digit for the length of the pause (1 = 800 ms; 2 = 1600 ms; 3 = 3200 ms) and press **OK**.

Switching temporarily to tone dialing (DTMF)

If your PBX still operates with pulse dialing (PD), but you need tone dialing for a connection (e.g., to listen to the network mailbox), you must switch to tone dialing for the call.

Prerequisite: You are conducting a call or have already dialed an external number.


 Press the asterisk key.


After the call ends, pulse dialing is automatically reactivated.

Troubleshooting

If you have any queries about the use of your telephone, visit our website at www.gigaset.com/service for assistance 24/7.

The table below contains a list of common problems and possible solutions.

<p>The display is blank.</p> <ol style="list-style-type: none"> The handset is not switched on. <ul style="list-style-type: none"> Press and hold the end call key . The battery is empty. <ul style="list-style-type: none"> Charge the battery or replace it (→ page 13).
<p>"Base" flashes on the display.</p> <ol style="list-style-type: none"> The handset is outside the range of the base. <ul style="list-style-type: none"> Move the handset closer to the base. The base's range is reduced because Eco Mode is activated. <ul style="list-style-type: none"> Deactivate Eco Mode (→ page 41) or reduce the distance between the handset and the base. The base is not switched on. <ul style="list-style-type: none"> Check the base power adapter (→ page 11). Handset has not been registered with the base or has been deregistered. <ul style="list-style-type: none"> Register the handset (→ page 42).
<p>Handset does not ring.</p> <ol style="list-style-type: none"> The ringer is deactivated. <ul style="list-style-type: none"> Activate the ringer (→ page 46). The phone only rings if the phone number has been transferred. <ul style="list-style-type: none"> Activate the ringer for unknown calls (→ page 46).
<p>You cannot hear a ringer/dialing tone from the fixed line network.</p> <p>The phone cord supplied has not been used or has been replaced by a new cord with the wrong pin connections.</p> <ul style="list-style-type: none"> Please always use the phone cord supplied or ensure that the pin connections are correct when purchasing from a retailer (→ page 53).

<p>Each incoming call resets the date/time incorrectly.</p> <p>The date and time are sent through e.g., your network provider or PBX during calling line display. This data may be incorrect.</p> <ul style="list-style-type: none"> Set the date/time correctly e.g. on the router or PBX. Do not automatically copy the date/time → page 17.
<p>Error tone sounds after system PIN prompt.</p> <p>You have entered the wrong system PIN.</p> <ul style="list-style-type: none"> Reset the system PIN to 0000 (→ page 48).
<p>Forgotten the system PIN.</p> <ul style="list-style-type: none"> Reset the system PIN to 0000 (→ page 48).
<p>The other party cannot hear you.</p> <p>You pressed the mute key  during a call. The handset is "muted".</p> <ul style="list-style-type: none"> Unmute the microphone (→ page 29).
<p>The number of the caller is not displayed despite Caller ID.</p> <p>Caller ID is not enabled.</p> <ul style="list-style-type: none"> The caller should ask the network provider to enable Caller ID (CID). <p>Refer to the notes on Caller ID (→ page 28).</p>
<p>You hear an error tone when keying an input.</p> <p>Action has failed/invalid input.</p> <ul style="list-style-type: none"> Repeat the process. Watch the display and refer to the user guide if necessary.
<p>You cannot listen to messages on the network mailbox.</p> <p>Your PBX is set for pulse dialing.</p> <ul style="list-style-type: none"> Set your PBX to tone dialing.

Gigaset C300A only:

<p>No time is specified for a message in the call list.</p> <p>Date and time have not been set.</p> <ul style="list-style-type: none"> Set the date/time (→ page 16).
<p>The answering machine announces, "PIN is incorrect" during remote operation.</p> <ol style="list-style-type: none"> You have entered the wrong system PIN. <ul style="list-style-type: none"> Enter the system PIN again. The system PIN is still set to 0000. <ul style="list-style-type: none"> Set the system PIN to something other than 0000 (→ page 48).

The answering machine is not recording any messages/has switched to answer only mode.

Its memory is full.

- › Delete old messages.
- › Play back new messages and delete.

Exclusion of liability

Some displays may contain pixels (picture elements), which remain activated or deactivated. As a pixel is made up of three sub-pixels (red, green, blue), it is possible that pixel colors may vary.

This is completely normal and does not indicate an error.

Protecting our environment

Our environmental mission statement

At Gigaset Communications GmbH, bear, we take our social responsibilities very seriously and are actively committed to a better world. Our ideas, technologies and actions serve people, society and the environment. The goal of our activities around the world is to secure sustainable life resources for humanity. Throughout the entire life cycle of each of our products, we are committed to taking a responsible environmental approach. We assess the environmental impact of our products, including their manufacture, procurement, distribution, use, service, and disposal, as early as the product and process design stages.

Further information on our environmentally friendly products and processes is available on the Internet at www.gigaset.com.

Environmental management system



Gigaset Communications GmbH is certified compliant with the EN 14001 and ISO 9001 international standards.

ISO 14001 (Environment): certified since September 2007 by TÜV SÜD Management Service GmbH.

ISO 9001 (Quality): certified since 17/02/1994 by TÜV Süd Management Service GmbH.

Ecological energy consumption

The use of ECO DECT (→ page 41) saves energy and actively contributes towards protecting the environment.

Disposal

Batteries should not be disposed of in general household waste. Observe the local waste disposal regulations, details of which can be obtained from your local authority or the dealer you purchased the product from. All electrical and electronic equipment must be disposed of separately from general household waste using the sites designated by local authorities.



The appropriate disposal and separate collection of used equipment serve to prevent potential harm to the environment and to health. They are a prerequisite for the re-use and recycling of used electrical and electronic equipment.

For further information on disposing of your used equipment, please contact your local authority, your refuse collection service or the dealer you purchased the product from.

For further information on disposing of your used equipment, please contact your local authority, your refuse collection service or the dealer you purchased the product from.

Appendix

Caring for your phone

Wipe down the base station and handset with a **damp** cloth (do not use solvent or a microfiber cloth) or an antistatic cloth. **Never** use a dry cloth. This can cause static.

Contact with liquid

If the handset comes into contact with liquid:

1. **Switch the handset off and remove the batteries immediately.**
2. Allow the liquid to drain from the handset.
3. Pat all parts dry, then with the battery compartment open and the keypad facing down place the handset in a dry, warm place **for at least 72 hours** (not in a microwave, oven, etc.).
4. **Do not switch on the handset again until it is completely dry.**

When it has fully dried out, you will normally be able to use it again.

Specifications

Batteries

Technology:

Nickel-metal-hydride (NiMH)

Size: AAA (Micro, HR03)

Voltage: 1.2 V

Capacity: 550 - 1000 mAh

The device is supplied with two approved batteries.

Handset operating and charging times

This Gigaset can charge batteries up to a capacity of 1000 mAh. The use of special high-performance batteries or batteries with high capacities is not recommended for cordless phones.

The operating time of your Gigaset depends on the capacity and age of the batteries and the way they are used. (All times are maximum possible times).

	Capacity (mAh) approx.			
	550	700	800	1000
Standby time (hours)*	255/ 89	295/ 103	340/ 118	420/ 146
Talktime (hours)	14	16	19	23
Operating time for 1.5 hrs of calls per day (hours)**				
- Without Eco Mode+	120	140	160	195
- With Eco Mode+	80	95	110	135
Charging time in base (hours)	6	7	8.5	10
Charging time in charger (hours)	5.5	6.5	7.5	9

*) Without/with display backlight

***) Without display backlight
(Backlight → page 45)

In light of continuous advances in battery technology, we regularly update the list of recommended batteries in the FAQ section of the Gigaset Customer Care pages:

www.gigaset.com/service

Base power consumption

	C300	C300A
In standby mode*	approx. 0.7 W	approx. 0.7 W
Base in standby mode**	< 0.4 W	< 0.4 W
During a call	approx. 0.5 W	approx. 0.5 W

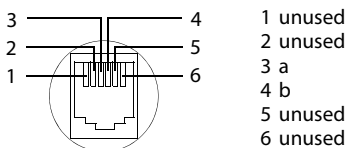
*) Charged handset in base

**) Handset not in base

General specifications DECT

DECT standard	Is supported
GAP standard	Is supported
No. of channels	60 duplex channels
Radio frequency range	1880–1900 MHz
Duplex method	Time multiplex, 10 ms frame length
Repeat frequency of the transmission pulse	100 Hz
Length of the transmission pulse	370 µs
Channel grid	1728 kHz
Bit rate	1152 kbit/s
Modulation	GFSK
Language code	32 kbit/s
Transmission power	10 mW, average power per channel 250 mW pulse power
Range	up to 328 yards outdoors, up to 55 yards indoors
Base power supply	110V ~/60Hz
Environmental conditions in operation	+41°F to +113°F, 20% to 75% relative humidity
Dialing mode	DTMF (tone dialing)/ PD (pulse dialing)

Pin connections on the telephone jack



Writing and editing text

The following rules apply when writing text:

- ◆ Multiple letters and characters are assigned to each key between and as well as and .
- ◆ Control the cursor with , , , .
- ◆ Characters are inserted at the cursor position.

- ◆ Press the display key to delete the **character** to the left of the cursor.
- ◆ The first letter of the name of directory entries is automatically capitalized and followed by lowercase letters.

Setting uppercase/lowercase or digits

Repeatedly press the pound key to change the text input mode.

123	Writing digits
Abc	Uppercase*
abc	Lowercase

* First letter in capitals, all others in lowercase

When the mode is switched, the active mode is indicated at the bottom left of the screen.

Entering characters

- ▶ Enter the individual letters/characters by pressing the corresponding key.

The characters assigned to the key are shown in a selection line at the bottom left of the screen. The selected character is highlighted.

- ▶ **Briefly** press the key several times in succession to select the required letter/character.

Standard characters

	1x	2x	3x	4x	5x	6x	7x	8x	9x	10x	11x	12x	13x	14x	15x	16x
	1	€	£	\$	¥	¤										
	a	b	c	2	ä	å	à	â	ã	ç						
	d	e	f	3	ë	è	é	ê								
	g	h	i	4	ï	í	ì	î								
	j	k	l	5												
	m	n	o	6	ö	ñ	ó	ô	õ							
	p	q	r	s	7	ß										
	t	u	v	8	ü	ú	ù	û								
	w	x	y	9	ÿ	ý	æ	ø	å							
		¹	.	,	?	!	≠	²	0	+	-	:	;	"	'	_
	*	/	()	<	=	>	%								
		#	@	\	&	§										

- 1) Space
- 2) Line break

Industry Canada Certification

Operation is subject to the following two conditions (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

NOTICE: The Industry Canada label identifies certified equipment. This certification means that the equipment meets certain telecommunications network, protective, operational and safety requirements as prescribed in the appropriate Terminal Equipment Technical Requirements document(s). The Department does not guarantee the equipment will operate to the user's satisfaction. Before installing this equipment, users should ensure that it is permissible to be connected to the facilities of the local telecommunications company. The equipment must also be installed using an acceptable method of connection. The customer should be aware that compliance with the above conditions may not prevent degradation of service in some situations.

Repairs to certified equipment should be coordinated by a representative designated by the supplier. Any repairs or alterations made by the user to this equipment, or equipment malfunctions, may give the telecommunications company cause to request the user to disconnect the equipment. Users should ensure for their own protection that the electrical ground connections of the power utility, telephone lines and internal metallic water pipe system, if present, are connected together. This precaution may be particularly important in rural areas

NOTE: Users should not attempt to make such connections themselves, but should contact the appropriate electric inspection authority, or electrician, as appropriate. This product meets the applicable Industry Canada technical specifications.

The Ringer Equivalence Number is an indication of the maximum number of devices allowed to be connected to a telephone interface. The termination of an interface may consist of any combination of devices subject only to the requirement that the sum of the RENs of all devices does not exceed five.

This Class B digital apparatus complies with Canadian ICES-003.

Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

FCC / ACTA Information

Warning: Changes or modifications to this unit not expressly approved by Gigaset Communications USA LLC could void the FCC authority to operate the equipment. This includes the addition of any external antenna device.

This equipment complies with Part 68 of the FCC rules and the requirements adopted by the ACTA. On the bottom of the base station is a label that contains, among other information, a product identifier in the format US:AAAEQ##TXXXX. If requested, this number must be provided to the telephone company.

A plug and jack used to connect this equipment to the premises wiring and telephone network must comply with the applicable FCC Part 68 rules and requirements adopted by the ACTA. A compliant telephone cord and modular plug is provided with this product. It is designed to be connected to a compatible modular jack that is also compliant. See installation instructions for details.

The REN is used to determine the number of devices that may be connected to a telephone line. Excessive RENs on a telephone line may result in the devices not ringing in response to an incoming call. In most but not all areas, the sum of RENs should not exceed five (5.0). To be certain of the number of devices that may be connected to a line, as determined by the total RENs, contact the local telephone company. For products approved after July 23, 2001, the REN for this product is part of the product identifier that has the format US:AAAEQ##TXXXX. The digits represented by ## are the REN without a decimal point (e.g., 03 is a REN of 0.3). For earlier products, the REN is separately shown on the label.

A copy of the supplier's Declaration of Conformity (SDoC) is available at this Internet address: www.gigaset.com/docs.

If this equipment causes harm to the telephone network, the telephone company will notify you in advance, that temporary discontinuance of service may be required. But if advance notice isn't practical, the telephone company will notify the customer as soon as possible. Also, you will be advised of your right to file a complaint with the FCC if you believe it is necessary.

The telephone company may make changes in its facilities, equipment, operations or procedures that could affect the operation of the equipment. If this happens the telephone company will provide advance notice in order for you to make necessary modifications to maintain uninterrupted service. If you experience trouble with this telephone system, disconnect it from the network

until the problem has been corrected or until you are sure that the equipment is not malfunctioning.

If trouble is experienced with this equipment, for repair or warranty information, please contact Support at 1-866 247-8758. If the equipment is causing harm to the telephone network, the telephone company may request that you disconnect the equipment until the problem is resolved. This equipment is of a type that is not intended to be repaired by the Customer (user).

This telephone system may not be used on coin service provided by the telephone company. Connection to party line service is subject to state tariffs. Contact the state public utility commission, public service commission or corporation commission for information. Privacy of communications may not be ensured when using this phone.

If your home has specially wired alarm equipment connected to the telephone line, ensure the installation of this equipment does not disable your alarm equipment. If you have questions about what will disable alarm equipment, consult your telephone company or a qualified installer.

This telephone system equipment has been tested and found to comply with the limits for Class B digital device, pursuant to Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) This device must accept any interference received, including interference that may cause undesired operation.

These limits are designed to provide reasonable protection against harmful interference in a residential installation. Some cordless telephones operate at frequencies that may cause interference to nearby TV's and VCR's; to minimize or prevent such interference, the system base should not be placed near or on top of a TV or VCR; and, if interference is experienced, moving the base farther away from the TV or VCR will often reduce or eliminate the interference.

However, there is no guarantee that interference will not occur in a particular installation. If this telephone system does cause harmful interference to radio or television reception, which can be determined by turning the system off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

1. Reorient or relocate the receiving antenna.
2. Increase the separation between the base station and receiver.
3. Connect the base station into an outlet on a circuit different from that to which the receiver is connected.
4. Consult the dealer or an experienced radio TV technician for help.

Notice for Direct Inward Dialing ("DID")

ALLOWING THIS EQUIPMENT TO BE OPERATED IN SUCH A MANNER AS TO NOT PROVIDE FOR PROPER ANSWER SUPERVISION IS A VIOLATION OF PART 68 OF THE FCC'S RULES.

Notice to Hearing Aid Wearers:

This phone system is compatible with inductively coupled hearing aids.

Power Outage:

In the event of a power outage, your cordless telephone will not operate. The cordless telephone requires electricity for operation. You should have a telephone that does not require electricity available for use during power outages.

Notice:

The installation of the base unit should allow at least 8 inches between the base and persons to be in compliance with FCC RF exposure guidelines.

For body worn operation, the portable part (handset) has been tested and meets FCC RF exposure guidelines. Use with an accessory that contains metal parts may not ensure compliance with FCC RF exposure guidelines.

Notice to telephone company service:

If you need service from your telephone company, please provide them with the information

- Facility interface Code (FIC)
- Service Order Code (SOC)
- Universal Service Order Code (USOC)

as indicated on the label on the bottom side of the base station.

Safety precautions

Before using your telephone equipment, basic safety instructions should always be followed to reduce the risk of fire, electric shock and injury to persons.

1. Read and understand all instructions.
2. Follow all warnings and instructions marked on the product.
3. Unplug this product from the wall telephone jack and power outlet before cleaning. Do not use liquid cleaners or aerosol cleaners. Use damp cloth for cleaning.
4. Do not use this product near water, for example, near a bathtub, wash bowl, kitchen sink, or laundry tub, in a wet basement or near a swimming pool.

FCC / ACTA Information

5. Place this product securely on a stable surface. Serious damage and/or injury may result if the unit falls.
6. Slots or openings in the cabinet and the back and bottom are provided for ventilation, to protect it from overheating. These openings must not be blocked or covered. This product should never be placed near or over a radiator or heat register, or in a place where proper ventilation is not provided.
7. This product should be operated only from the type of power source indicated on the marking label. If you are not sure of the type of AC line power to your home, consult your dealer or local power company.
8. Do not place objects on the power cord. Install the unit where no one can step or trip on the cord.
9. Do not overload wall outlets and extension cords as this can result in the risk of fire or electric shock.
10. Never push objects of any kind into this product through cabinet slots as they may touch dangerous voltage points or short out parts that could result in the risk of fire or electric shock. Never spill liquid of any kind on this product.
11. To reduce the risk of electric shock or burns, do not disassemble this product. Take it to a qualified service center when service is required. Opening or removing covers may expose you to dangerous voltages, dangerous electrical current or other risks. Incorrect reassembly can cause electric shock when the appliance is subsequently used. Disconnect TNV circuit connector before removing cover.
12. Unplug the product from the wall outlet and refer servicing to qualified service personnel under the following conditions:
 - a.) When the power cord is damaged or frayed.
 - b.) If liquid has been spilled into the product.
 - c.) If the product has been exposed to rain or water.
 - d.) If the product does not operate normally by following the operating instructions. Adjust only those controls that are covered by the operating instructions because improper adjustment of other controls may result in damage and may require extensive work by a qualified technician to restore the product to normal operation.
 - e.) If the product has been dropped or physically has been damaged.
 - f.) If the product exhibits a distinct change in performance.
13. Avoid using a telephone (other than a cordless type) during a thunderstorm. There may be a remote risk of electrical shock from lightning. Therefore we suggest a surge arrestor.

14. Do not use the telephone to report a gas leak in the vicinity of the leak.
15. Emergency/911 numbers may not be dialed if the keypad is locked.
16. Minimum No. 26 AWG telecommunication line cord must be used with this phone.



ETL LISTED
CONFORMS TO
ANSI/UL STD 60950-1
CERTIFIED TO
CAN/CSA C22.2 No.60950-1

BATTERY SAFETY PRECAUTIONS

- To reduce the risk of fire, injury or electric shock, and to properly dispose of batteries, please read and understand the following instructions.
- CONTAINS NICKEL METAL HYDRIDE BATTERY. BATTERY MUST BE RECYCLED OR DISPOSED OF PROPERLY. DO NOT DISPOSE OF IN MUNICIPAL WASTE.
1. Only use the batteries specified for use with this product.
 2. DO NOT USE NICKEL CADMIUM OR LITHIUM BATTERIES, or mix batteries of different sizes or from different manufacturers in this product. DO NOT USE NONRECHARGEABLE BATTERIES.
 3. Do not dispose of the batteries in a fire; the cells may explode. Do not expose batteries to water. Check with local codes for special disposal instructions.
 4. Do not open or mutilate the batteries. Released electrolyte is corrosive and may cause damage to the eyes or skin. The electrolyte may be toxic if swallowed.
 5. Exercise care in handling the batteries in order not to short the batteries with conducting materials such as rings, bracelets, and keys. The batteries or conducting material may overheat and cause burns or fire.
 6. Charge the batteries provided with, or identified for use with, this product only in accordance with the instructions and limitations specified in the user's manual. Do not attempt to charge the batteries with any means other than that specified in the users manual.
 7. Periodically clean the charge contacts on both the charger and handset.

Service (Customer Care)

Customer Care Warranty for Cordless Products
To obtain Customer Care Warranty service,
product operation information, or for problem resolution, call:
Toll Free: 1-866 247-8758

End-user limited warranty

This product is covered by a one year limited warranty. Any repair replacement or warranty service, and all questions about this product should be directed to: 1-866 247-8758.

This limited, non-transferable warranty is provided to the original buyer/end-consumer ("you") for systems, handsets and accessories (collectively, "Product") provided by Gigaset Communications USA LLC or Gigaset Communications Canada Inc. (collectively "Gigaset NAM"). Gigaset NAM warrants to you that at the date of purchase, the Product is free of defects in workmanship and materials and the software included in the Product will perform in substantial compliance to its program specifications.

1. WARRANTY PERIOD

The Product warranty period is one (1) year from the original date of purchase by you. Proof of purchase (e.g., sales slip or invoice) must be provided with any Product returned during the warranty period. Batteries supplied with the Products are warranted to be free from defects at the time of purchase only.

2. EXCLUSIVE REMEDY

Gigaset NAM's entire liability and your exclusive remedy if the Product is defective in materials or workmanship during the warranty period and is returned shall be that the Product will be repaired or replaced as set forth in Section 4 below. Reconditioned replacement components, parts or materials may be used in the replacement or repair. Data in the memory of the Product may be lost during repair.

3. THIS LIMITED WARRANTY DOES NOT COVER AND IS VOID WITH RESPECT TO THE FOLLOWING:

- Products which have been repaired, maintained or modified (including the antenna) by anyone other than Gigaset NAM or a Gigaset NAM-approved repair facility, or that have been improperly installed.
 - Cost of installation, removal or reinstallation.
 - Damage due to any telephone, electronic, hardware or software program, network, Internet or computer malfunctions, failures, or difficulties of any kind, including without limitation, server failure or incomplete, incorrect, garbled or delayed computer transmissions.
 - Equipment and components not manufactured, supplied or authorized by Gigaset NAM.
 - Modification of the Product's components, or operation of the Product in an unsuitable environment or in a manner for which it is not intended, including but not limited to failures or defects caused by misuse, abuse, accidents, physical damage, abnormal operation, improper handling or storage, neglect, alterations, unauthorized installation, removal or repairs, failure to follow instructions, problems caused by the carrier's network coverage, exposure to fire, water or excessive moisture or dampness, floods, or extreme changes in climate or temperature, acts of God, riots, acts of terrorism, spills of food or liquids, viruses or other software flaws introduced into the Product or other acts which are not the fault of Gigaset NAM and which the Product is not specified to tolerate, including damage caused by mishandling or blown fuses.
 - Products which have had warranty stickers, electronic serial number and/or serial number label removed, altered, rendered illegible or fraudulently applied to other equipment.
 - Signal reception problems (unless caused by defect in material or workmanship in the Product).
 - Products operated outside published maximum ratings.
 - Performance of the Products when used in combination with other products or equipment not manufactured, supplied or authorized by Gigaset NAM.
 - Consumables (such as batteries and fuses).
- Cosmetic damage, physical damage to the surface of the Product, including, without limitation, breakage, cracks, dents, scratches or adhesive marks on the LCD screen or outside casing of the Product.

- Payments for labor or service to representatives or service centers not authorized to perform product maintenance by Gigaset NAM.
- Loss of data.
- Testing and examination discloses that the alleged defect or malfunction in the Product does not exist.

This warranty does not cover customer education, instruction, installation or removal, set up adjustments, problems related to service(s) provided by a carrier or other service provider, and/or signal reception problems. Gigaset NAM shall not be responsible for software, firmware, information, or memory data contained in, stored on, or integrated with any Products returned for repair, whether under warranty or not. This warranty is valid only in the country in which it is purchased (*i.e.*, the United States of America or Canada respectively, but not both).

USE WITH ACCESSORIES NOT SUPPLIED BY GIGASET NAM OR NOT OTHERWISE EXPRESSLY AUTHORIZED BY GIGASET NAM MAY VOID WARRANTY.

4. WARRANTY CLAIM PROCEDURE

All warranty claims must be made by notifying Gigaset NAM prior to the expiration of the warranty period. Gigaset NAM's obligation to provide warranty support shall not extend past the end of the warranty period, except that any product repaired or replaced during the warranty period shall continue to be warranted for the balance of such warranty period or thirty (30) days, whichever is greater.

Support service will be provided for you by accessing the toll free customer service number:

1-866 247-8758

5. LIMITATION OF WARRANTY

Gigaset NAM makes no warranty or representation that the software in the Products will meet your requirements or will work in combination with any hardware or applications software products provided by third parties, that the operation of the software will be uninterrupted or error free, or that all defects in the software products will be corrected.

6. LIMITATION ON REMEDIES; NO CONSEQUENTIAL OR OTHER DAMAGES

Your exclusive remedy for any breach of this limited warranty is as set forth above. Except for any refund elected by Gigaset NAM, **YOU ARE NOT**

ENTITLED TO ANY DAMAGES, INCLUDING BUT NOT LIMITED TO CONSEQUENTIAL DAMAGES, if the Product does not meet the limited warranty, and, to the maximum extent allowed by applicable law, even if any remedy fails of its essential purpose. The terms below ("Exclusion of Incidental, Consequential and Certain Other Damages") are also incorporated into this limited warranty. Some states/jurisdictions/provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This limited warranty gives you specific legal rights. You may have others which vary from state/jurisdiction/province to state/jurisdiction/province.

7. DISCLAIMER OF WARRANTIES

GIGASET NAM AND ITS SUPPLIERS PROVIDE THE PRODUCT AND SUPPORT SERVICES (IF ANY) AS IS AND WITH ALL FAULTS. THE LIMITED WARRANTY IS IN LIEU OF ANY OTHER EXPRESS WARRANTIES (IF ANY) CREATED BY ANY DOCUMENTATION OR PACKAGING EXCEPT FOR THE LIMITED WARRANTY, AND TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW IS IN LIEU OF ANY IMPLIED OR STATUTORY WARRANTIES, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, OF ACCURACY OR COMPLETENESS OR RESPONSES, OF RESULTS, OF WORKMANLIKE EFFORT, OF LACK OF VIRUSES AND OF LACK OF NEGLIGENCE, ALL WITH REGARD TO THE PRODUCT, AND THE PROVISION OF OR FAILURE TO PROVIDE SUPPORT SERVICES. ALSO, THERE IS NO WARRANTY OR CONDITION OF TITLE, QUIET ENJOYMENT, QUIET POSSESSION, OR CORRESPONDENCE TO DESCRIPTION OR NON-INFRINGEMENT WITH REGARD TO THE PRODUCT.

Some states/jurisdictions/provinces do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages, so the above exclusions or limitations may not apply to you. If an implied warranty or condition is created by your state/province and federal or state/provincial law prohibits disclaimer of it, you also have an implied warranty or condition, BUT ONLY AS TO DEFECTS DISCOVERED DURING THE PERIOD OF THIS LIMITED WARRANTY (ONE YEAR). AS TO ANY DEFECTS DISCOVERED AFTER THE ONE YEAR PERIOD, THERE IS NO WARRANTY OR CONDITION OF ANY KIND. This limited warranty gives you specific legal rights, and you may also have other rights which vary from state to state/province to province. In no event shall Gigaset NAM's liability exceed the cost of repairing or replacing defective Products as provided herein, and any such liabilities will terminate upon expiration of the warranty period.

Any supplements or updates to the Product or the software in the Product, including without limitation, any (if any) software fixes or upgrades or bug fixes provided to you after the expiration of the one year limited warranty period are not covered by any warranty or condition, express, implied or statutory.

8. EXCLUSION OF INCIDENTAL, CONSEQUENTIAL AND CERTAIN OTHER DAMAGES

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, IN NO EVENT SHALL GIGASET NAM, SELLER OR THEIR SUPPLIERS BE LIABLE FOR ANY SPECIAL, INCIDENTAL, INDIRECT, OR CONSEQUENTIAL DAMAGES WHATSOEVER (INCLUDING, BUT NOT LIMITED TO, DAMAGES FOR LOSS OF PROFITS OR CONFIDENTIAL OR OTHER INFORMATION, FOR BUSINESS INTERRUPTION, FOR PERSONAL INJURY, FOR LOSS OF PRIVACY, FOR FAILURE TO MEET ANY DUTY INCLUDING OF GOOD FAITH OR OF REASONABLE CARE, FOR NEGLIGENCE, AND FOR ANY OTHER PECUNIARY OR OTHER LOSS WHATSOEVER) ARISING OUT OF OR IN ANY WAY RELATED TO THE USE OF OR INABILITY TO USE THE PRODUCT, THE PROVISION OF OR FAILURE TO PROVIDE SUPPORT SERVICES, OR OTHERWISE UNDER OR IN CONNECTION WITH ANY PROVISION OF THIS LIMITED WARRANTY, EVEN IN THE EVENT OF THE FAULT, TORT (INCLUDING NEGLIGENCE), STRICT LIABILITY, BREACH OF CONTRACT OR BREACH OF WARRANTY OF GIGASET NAM OR SELLER OR ANY SUPPLIER, AND EVEN IF GIGASET NAM OR SELLER OR ANY SUPPLIER HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. REPAIR OR REPLACEMENT, AS PROVIDED UNDER THE WARRANTY, IS YOUR SOLE AND EXCLUSIVE REMEDY FOR BREACH OF THE LIMITED WARRANTY.

9. LIMITATION OF LIABILITY AND REMEDIES

NOTWITHSTANDING ANY DAMAGES THAT YOU MIGHT INCUR FOR ANY REASON WHATSOEVER (INCLUDING, WITHOUT LIMITATION, ALL DAMAGES REFERENCED ABOVE AND ALL DIRECT OR GENERAL DAMAGES), THE ENTIRE LIABILITY OF GIGASET NAM, SELLER AND ANY OF THEIR SUPPLIERS UNDER ANY PROVISION OF THIS LIMITED WARRANTY AND YOUR EXCLUSIVE REMEDY FOR ALL OF THE FOREGOING (EXCEPT FOR ANY REMEDY OF REPAIR OR REPLACEMENT ELECTED BY GIGASET NAM OR SELLER OR SUPPLIER WITH RESPECT TO ANY BREACH OF THE LIMITED WARRANTY) SHALL BE LIMITED TO THE GREATER OF THE AMOUNT ACTUALLY PAID BY YOU FOR THE PRODUCT OR FIVE DOLLARS (\$5.00 USD/CAN).

THE FOREGOING LIMITATIONS, EXCLUSIONS AND DISCLAIMERS SHALL APPLY TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, EVEN IF ANY REMEDY FAILS ITS ESSENTIAL PURPOSE.

10. GOVERNING LAW

If this Product was purchased in the United States of America this limited warranty will be governed by the laws of Texas, and exclude the United Nations Convention on Contracts for the International Sale of Goods. If this Product was purchased in Canada this limited warranty will be governed by the laws of the Province of Ontario and the federal laws of Canada applicable therein, and exclude the United Nations Convention on Contracts for the International Sale of Goods.

If you want to learn more about Gigaset Service or for Support on your Gigaset phone, visit our web site at <http://www.gigaset.com> or please call 1-866 247-8758.

Issued by

Gigaset Communications GmbH

Frankenstr. 2a, D-46395 Bocholt

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Subject to availability. Rights of modifications reserved.

Product attributes subject to change.

We reserve the right, to make changes without notice in equipment design and/or components.

Part Number: A31008-M2203-R301-2-3519

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Accessories

Gigaset handsets

Upgrade your Gigaset to a cordless PBX:

Gigaset C300H handset

- ◆ Hear whom the call is for with VIP ringtones
- ◆ High-quality keypad with illumination
- ◆ 1.7" CSTN color display
- ◆ Directory for up to 250 entries
- ◆ Talk/standby time of up to 20 h/300 h, standard batteries
- ◆ Brilliant sound quality in handsfree mode
- ◆ Screensaver (digital clock)
- ◆ ECO DECT
- ◆ Alarm clock
- ◆ No interruptions from anonymous calls

www.gigaset.com/gigasetc300h



Gigaset S810H handset

- ◆ Brilliant sound quality in handsfree mode
- ◆ High-quality genuine metal keypad with illumination
- ◆ Plus/minus key for simple volume control
- ◆ 1.8" TFT colour display
- ◆ Bluetooth® and mini USB
- ◆ Directory for up to 500 vCards
- ◆ Talk/standby time of up to 13h/180h, standard batteries
- ◆ Large font for call lists and directory
- ◆ Brilliant sound quality in handsfree mode:
4 handsfree settings
- ◆ Caller pictures, screensaver (analogue and digital clock)
- ◆ Download ringtones
- ◆ ECO DECT
- ◆ Alarm clock
- ◆ Calendar with appointment scheduler
- ◆ Night mode with time-controlled ringtone deactivation
- ◆ No interruptions from unknown calls
- ◆ Room monitor (Babyphone), One Touch Call mode

www.gigaset.com/gigasets810h



Gigaset C610H handset

- ◆ Social life management with room monitor and birthday reminders
- ◆ Individual programming of ringtones with 6 VIP-groups
- ◆ High-quality keypad with illumination
- ◆ 1.8" TFT colour display
- ◆ Directory for up to 150 vCards
- ◆ Talk/standby time of up to 12h/180h, standard batteries
- ◆ Large font for call lists and directory
- ◆ Brilliant sound quality in handsfree mode
- ◆ Screensaver (digital clock)
- ◆ ECO DECT
- ◆ Alarm clock
- ◆ Night mode with time-controlled ringtone deactivation
- ◆ No interruptions from unknown calls
- ◆ Room monitor (Babyphone), One Touch Call mode

www.gigaset.com/gigasetc610h



Gigaset SL78H handset

- ◆ Real metal frame
- ◆ Modern keypad with high-quality illumination
- ◆ 2.2" TFT QVGA color display
- ◆ Bluetooth® and mini USB
- ◆ Directory for up to 500 vCards
- ◆ Talk/standby time of up to 14 h/200 h
- ◆ Brilliant sound quality in handsfree mode
- ◆ Caller pictures, slide show and screensaver (analog and digital clock)
- ◆ Download ringtones
- ◆ ECO DECT
- ◆ Calendar with appointment scheduler
- ◆ Night mode with time-controlled ringer deactivation
- ◆ Room monitor

www.gigaset.com/gigasetsl78h



Compatibility

For more information on handset functions in relation to Gigaset bases, please visit: www.gigaset.com/compatibility

All accessories and batteries are available from your phone retailer.



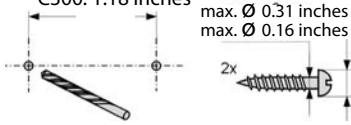
Use only original accessories. This will avoid possible health risks and personal injury, and also ensure that all the relevant regulations are complied with.

Mounting the base on the wall

C300A: 1.90 inches

C300: 1.18 inches

max. \varnothing 0.31 inches
max. \varnothing 0.16 inches



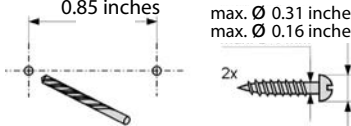
Approx. 0.28 inches



Mounting the charger on the wall

0.85 inches

max. \varnothing 0.31 inches
max. \varnothing 0.16 inches



Approx. 0.05 inches



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