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ES	FR	HR	IT	CY	LV	LT	LU	CH
HU	MT	NL	AT	PL	PT	RO	SI	TR
SK	FI	SE	NO	IS	UK	UK(NI)		

In the UK and EU member states, operation of 5150-5350 MHz is restricted to indoor use only.



For Certification, Warranty and RMA information, please visit  
[www.grandstream.com](http://www.grandstream.com)



## WP825

Cordless Wi-Fi IP Phone  
 Quick Installation Guide

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The WP825 is not pre-configured to support or make emergency calls to any type of hospital, law enforcement agency, medical care unit ("Emergency Service(s)") or any other kind of Emergency Service. You must make additional arrangements to access Emergency Services. It is your responsibility to purchase SIP-compliant Internet telephone service, properly configure the WP825 to use that service, and periodically test your configuration to confirm that it works as you expect. It is also your responsibility to purchase traditional wireless or landline telephone services to access Emergency Services.

GRANDSTREAM DOES NOT PROVIDE CONNECTIONS TO EMERGENCY SERVICES VIA THE WP825. NEITHER GRANDSTREAM NOR ITS OFFICES, EMPLOYEES OR AFFILIATES MAY BE HELD LIABLE FOR ANY CLAIM, DAMAGE, OR LOSS, AND YOU HEREBY WAIVE ANY AND ALL SUCH CLAIMS OR CAUSES OF ACTION ARISING FROM OR RELATING TO YOUR INABILITY TO USE THE WP825 TO CONTACT EMERGENCY SERVICES, AND YOUR FAILURE TO MAKE ADDITIONAL ARRANGEMENTS TO ACCESS EMERGENCY SERVICES IN ACCORDANCE WITH THE IMMEDIATELY PRECEDING PARAGRAPH.

The GNU GPL license terms are incorporated into the device firmware and can be accessed via the Web user interface of the device at [my\\_device\\_ip/gpl\\_license](http://my_device_ip/gpl_license). It can also be accessed here: <http://www.grandstream.com/legal/open-source-software>  
To obtain a CD with GPL source code information please submit a written request to [info@grandstream.com](mailto:info@grandstream.com)

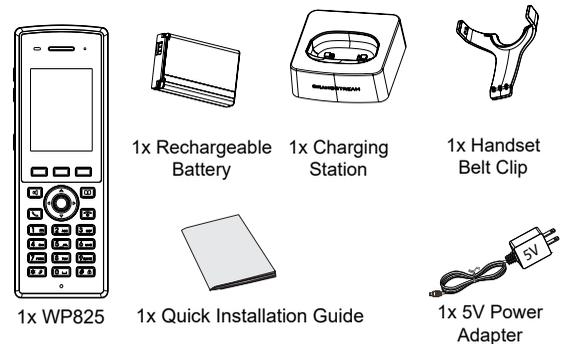
## PRECAUTIONS

- Do not attempt to open, disassemble, or modify the device.
- Do not use a third party power adapter.
- Do not expose the device to temperatures outside the range of -20°C to 60°C.
- Do not expose the WP825 at environments outside of the humidity range of 10-90% RH (non-condensing).

## OVERVIEW

The WP825 is a cordless Wi-Fi IP phone designed to suit a variety of enterprises and vertical market applications, including retail, logistics, medical and security. This powerful, portable Wi-Fi phone comes equipped with integrated dual-band 802.11a/b/g/n/ac Wi-Fi support, advanced antenna design and roaming support. By adding HD voice with dual-MICs, the WP825 offers a powerful combination of features, mobility and durability to suit all portable telephony needs.

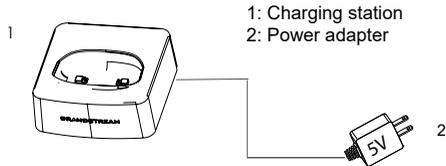
## WP825 PACKAGE CONTENTS



## SETTING UP THE WP825

### Charging Station:

Plug the power adapter into a power source socket to start using the charging station.

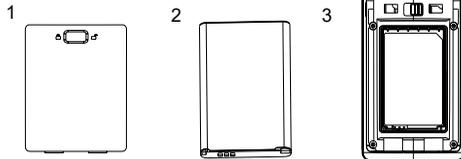


### Handset:

- Open the battery cover.
- Insert the battery with the electrodes in the bottom left corner.
- Close the battery cover.

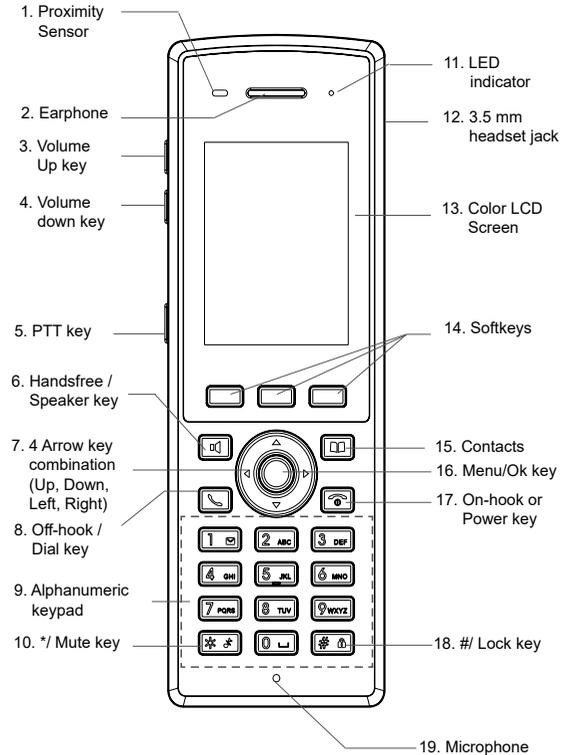
Note: Please charge the battery fully before using the handset for the first time.

- 1: Battery cover  
2: Battery  
3: Rear of handset



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## WP825 DESCRIPTION



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## CONNECTING WP825 TO WI-FI NETWORK

1. On LCD menu, press Menu key and navigate to Settings → Network Settings → Wi-Fi.
2. Set Wi-Fi to "On" and navigate to "Wi-Fi Settings". A list of Wi-Fi networks will be displayed.
3. Select the desired network to connect to. (Enter the correct password to connect if requested)

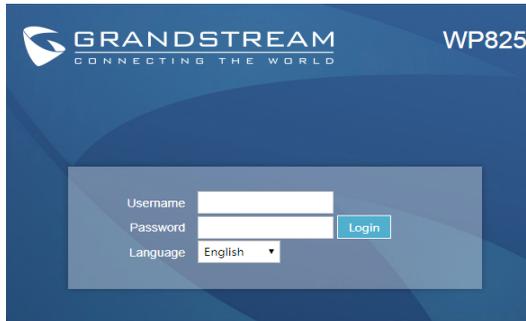
WP825 will display Wi-Fi icon on top of the main LCD menu if the connection to the Wi-Fi network is successful.

## ACCESSING WP825 WEB GUI

1. Press the UP button to see the IP address.
2. Type the phone's IP address in your PC browser.

Note: The computer needs to be on same network as WP825.

3. Enter admin's username and password to access the configuration menu. (The factory default username is "admin" while the default random password can be found on the sticker at the back of the unit).



Refer to online documents and FAQ for more detailed information:  
<http://www.grandstream.com/our-products>

WP825不预设对医院、执法机构、医疗中心(急救服务)以及各种紧急服务的紧急通话服务。用户必须自行设定紧急通话功能。用户必须自行购买SIP兼容的网络电话服务,正确地设定WP825使用该服务,并定期测试您的配置以确保WP825如预期工作,否则请购买传统无线或有线电话服务来拨打紧急电话。

Grandstream Networks 公司的WP825不支持紧急通话服务。Grandstream Networks公司、其管理者和员工以及其相关机构对此所造成的任何索赔、损失或者损害都不负有任何法律追究责任。在此,您将无权对任何以及所有由于无法通过WP825拨打紧急电话以及没有遵照前段文字描述而造成紧急通话失败的事件提出诉讼。

GNU GPL许可条款已包含在设备固件中,可以通过设备的Web用户界面 my\_device\_ip/gpl\_license 进行访问。也可以通过以下链接访问: <http://www.grandstream.com/legal/open-source-software> 如果需要包含GPL源代码信息的CD,请发邮件到 [info@grandstream.com](mailto:info@grandstream.com) 提交请求。

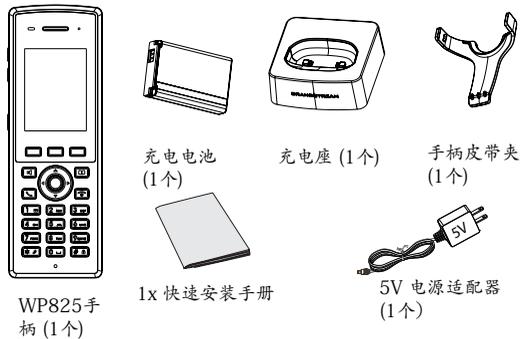
## 注意事项

- 请不要打开、拆卸或修改该设备。
- 请不要使用第三方的电源适配器。
- 不要将本设备暴露在温度-20℃至60℃以外。
- 不要将本设备暴露在环境温度如下范围以外：10-90%RH（无冷凝）。

## 产品概览

WP825是一款便携式Wi-Fi手机，旨在满足各种企业和垂直市场的应用需求，包括零售，物流，医疗和安全。这款功能强大的便携式电话配备了双频802.11a/b/g/n/ac Wi-Fi，先进的天线设计并支持漫游。通过增加高清语音的双麦克风，WP825提供了功能性，移动性和耐用性的强大组合，可满足所有便携式电话的需求。

## WP825 设备包装清单

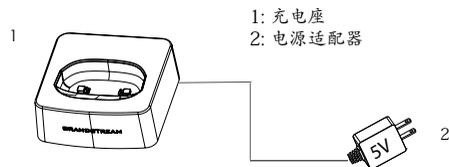


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## 配置WP825

### 充电站:

将电源适配器插入电源插座以开始使用 充电座。

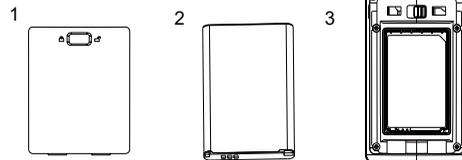


### 手柄:

- 打开电池盖。
- 将电池的电极端插入左下角。
- 合上电池盖。

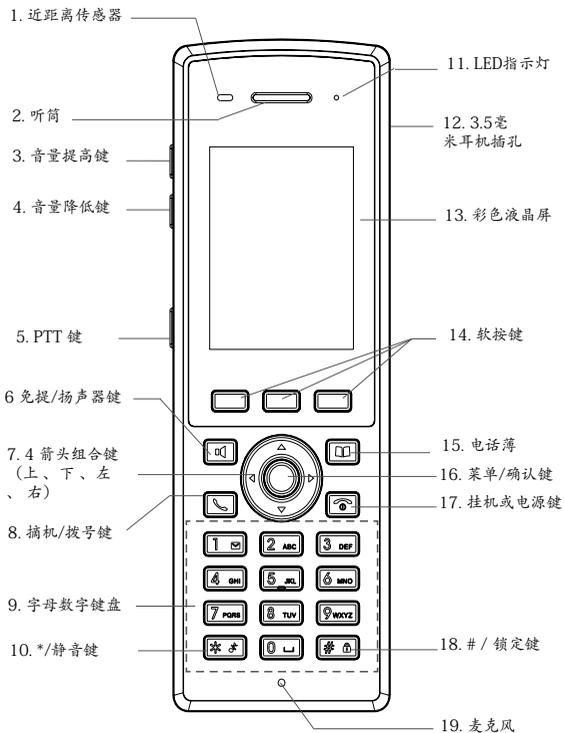
注意：在首次使用手柄之前请将电池充满电。

- 1: 电池盖  
2: 电池  
3: 手柄后部



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## WP825 简介

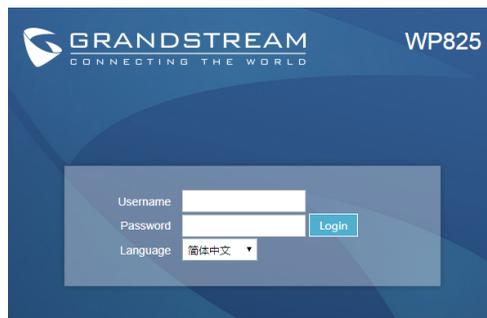


## 连接WP825至WI-FI网络

1. 在LCD菜单中，按菜单键和导航键至：设置 → 网络设置。
2. 按下“上”方向键，此时电话屏幕显示话机IP地址；
3. 选择想要连接的网络。（如果要求，请输入正确的密码进行连接）如果与Wi-Fi网络的连接成功，WP825将在LCD主页顶部显示Wi-Fi状态图标。

## 打开WP825网页用户界面

1. 按下“上”方向键，此时电话屏幕显示话机IP地址；
2. 在您电脑浏览器中输入话机IP地址。  
注意：电脑和WP825应在同一网络中。
3. 输入管理员账号及密码，进入配置页面。（出厂默认用户名为“admin”，出厂默认随机密码可以在设备背后的贴纸上找到）。



欲获取详细的话机使用信息，请在以下链接中下载WP825用户手册。  
<http://www.grandstream.com/our-products>

For certification information, please refer to User Manuals:

<http://www.grandstream.com>

**Common part:**

- This equipment complies with radiation exposure limits set forth for an uncontrolled environment.
- This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

**U.S. FCC Part 68 Regulatory Information**

This equipment complies with Part 68 of the FCC rules. Located on the equipment is a label that contains, among other information, the ACTA registration number and ringer equivalence number (REN.) If requested, this information must be provided to the telephone company.

The REN is used to determine the quantity of devices which may be connected to the telephone line. Excessive REN's on the telephone line may result in the devices not ringing in response to an incoming call. In most, but not all areas, the sum of the REN's should not exceed five (5.0). To be certain of the number of devices that may be connected to the line, as determined by the total REN's contact the telephone company to determine the maximum REN for the calling area.

This equipment cannot be used on the telephone company-provided coin service. Connection to Party Line Service is subject to State Tariffs.

If this equipment causes harm to the telephone network, the telephone company will notify you in advance that temporary discontinuance of service may be required. If advance notice isn't practical, the telephone company will notify the customer as soon as possible. Also, you will be advised of your right to file a complaint with the FCC if you believe it is necessary.

The telephone company may make changes in its facilities, equipment, operations, or procedures that could affect the operation of the equipment. If this happens, the telephone company will provide advance notice in order for you to make the necessary modifications in order to maintain uninterrupted service.

If the trouble is causing harm to the telephone network, the telephone company may request you to remove the equipment from the network until the problem is resolved.

It is recommended that the customer install an AC surge arrester in the AC outlet to which this device is connected. This is to avoid damaging the equipment caused by local lightning strikes and other electrical surges. Since this device has the HAC function, the earpiece is easy to absorb small, please take care to avoid scratching.

If trouble is experienced with this equipment, please contact (Agent in the US):

Company Name: Grandstream Networks, Inc.

Address: 126 Brookline Ave, 3rd Floor Boston, MA 02215, USA

Tel: 1-617-5669300

Fax: 1-617-2491987

**U.S. FCC Part 15 Regulatory Information**

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:(1) this device may not cause harmful interference, and

(2) this device must accept any interference received, including interference that may cause undesired operation.

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in

a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

The SAR limit of USA (FCC) is 1.6 W/kg averaged over one gram of tissue.

This model (FCC ID: YZZWP825) has also been tested against this SAR limited.

The highest SAR value reported under this standard during product certification for use at the ear is 0.25 W/kg and body is 0.84 W/kg.

Body-worn SAR testing was worn on the belt clip at a separation distance of 1.0cm. To meet RF exposure guidelines during body-worn operation, the device should be used with the belt clip.

## **Canada Regulatory Information**

### **Radio equipment**

Operation of 5150-5250 MHz is restricted to indoor use only.

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's

licence-exempt RSS(s). Operation is subject to the following two conditions:

- (1) This device may not cause interference.

- (2) This device must accept any interference, including interference that may cause undesired operation of the device.

L'émetteur/récepteur exempt de licence contenu dans le présent appareil est conforme aux CNR d'Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes :

- 1) L'appareil ne doit pas produire de brouillage;
- 2) L'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

CAN ICES-3 (B)/NMB-3(B)

### **Terminal equipment**

This product meets the applicable Innovation, Science and Economic Development Canada technical specifications.

The Ringer Equivalence Number (REN) indicates the maximum number of devices allowed to be connected to a telephone interface. The termination of an interface may consist of any combination of devices subject only to the requirement that the sum of the RENs of all the devices not exceed five.

Ce produit répond à la innovation, des sciences et de Développement économique Canada spécifications techniques applicables.

Le nombre équivalent de sonneries (REN) indique le nombre maximal de terminaux qui peuvent être raccordés à une interface téléphonique. La terminaison d'une interface peut consister en une combinaison de dispositifs, à la seule condition que la somme des REN de tous les dispositifs ne dépasse pas cinq.

### **EU Regulatory Information**

Support Frequency Bands and Power:

WLAN 2412-2472 MHz < 20 dBm;

WLAN 5150-5250 MHz < 23 dBm;

WLAN 5250-5350 MHz / 5470-5725 MHz < 20 dBm;

Body-worn SAR testing has been carried out at a separation distance of 5 mm. To meet RF exposure guidelines during body-worn operation, the device should be positioned at least this distance away from the body.

The simplified EU declaration of conformity referred to in Article 10(9) shall be provided as follows:

Hereby, [Grandstream Networks, Inc.] declares that the radio equipment type [WP825] is in compliance with Directive 2014/53/EU.

The full text of the EU declaration of conformity is available at the following internet address: <http://www.grandstream.com/support/resources/>