

# Support

To contact Veho for support or troubleshooting visit our website at **veho-world.com** and use our pop-up chat box.

Pour contacter Veho pour une assistance ou un dépannage, visitez notre site Web à **veho-world.com** et utilisez notre boîte de discussion contextuelle.

Para ponerse en contacto con Veho para obtener asistencia o solución de problemas, visite nuestro sitio web en **veho-world.com** y utilice nuestro cuadro de chat emergente.

### EC DECLARATION OF CONFORMITY

Hereby, Veho UK LTD declares that the radio equipment type (VWC-002-DS-6) is in compliance with Directive 2014/53/EU. The full text of the EU Declaration of Conformity is available at <https://veho-world.com/compliance/>  
Frequency band(s) - 110Hz-205Hz

This symbol, affixed to the product or its packaging, indicates that the product must not be processed as household waste. This product should be correctly disposed of according to your local guidelines for electrical and battery operated products. Correct disposal of the battery will avoid potential harm to the environment and human health. For further information regarding the recycling of this product, please contact your local waste recycling centre.



# Guide to LED's & Troubleshooting

|                   |                                   |
|-------------------|-----------------------------------|
| Solid red         | Plugged into a power source       |
| Solid blue        | Normal charging                   |
| Flashing red      | Incorrect voltage and overheating |
| Flashing red/blue | Over-current                      |

**My device is not charging** If your device is not charging try the following:

- Ensure the charging pad is plugged into a power source.
- Try repositioning your device more centrally on the charging pad.
- If your device is within a case, try removing it from the case.

|                       |                                       |
|-----------------------|---------------------------------------|
| Rouge fixe            | Branché sur une source d'alimentation |
| Bleu fixe             | Charge normale                        |
| Rouge clignotant      | Tension incorrecte et surchauffe      |
| Rouge/bleu clignotant | Surintensité                          |

**Mon appareil ne se charge pas** Si votre appareil ne se charge pas, essayez ce qui suit:

- Assurez-vous que le chargeur est branché sur une source d'alimentation.
- Essayez de repositionner votre appareil de manière plus centrale sur le chargeur.
- Si votre appareil se trouve dans un étui, essayez de le retirer de l'étui.

|                        |                                         |
|------------------------|-----------------------------------------|
| Rojo fijo              | Conectado a una fuente de alimentación  |
| Azul fijo              | Carga normal                            |
| Rojo intermitente:     | Voltaje incorrecto y sobrecalentamiento |
| Rojo/azul intermitente | Sobrecorriente                          |

**Mi dispositivo es compatible pero no se carga** Si su dispositivo no se está cargando, intente lo siguiente:

- Asegúrese de que la plataforma de carga esté conectada a una fuente de alimentación.
- Intente reposicionar su dispositivo de manera más central en la plataforma de carga.
- Si su dispositivo está dentro de una funda, intente sacarlo de la funda.

### Specifications

|              |                                     |
|--------------|-------------------------------------|
| Power input  | 12V/1.67A, 9V/1.67A, 5V/2A          |
| Power output | 15W (compatible with 10W, 7.5W, 5W) |
| Dimensions   | 100mm x 8mm                         |
| Weight       | 88g                                 |

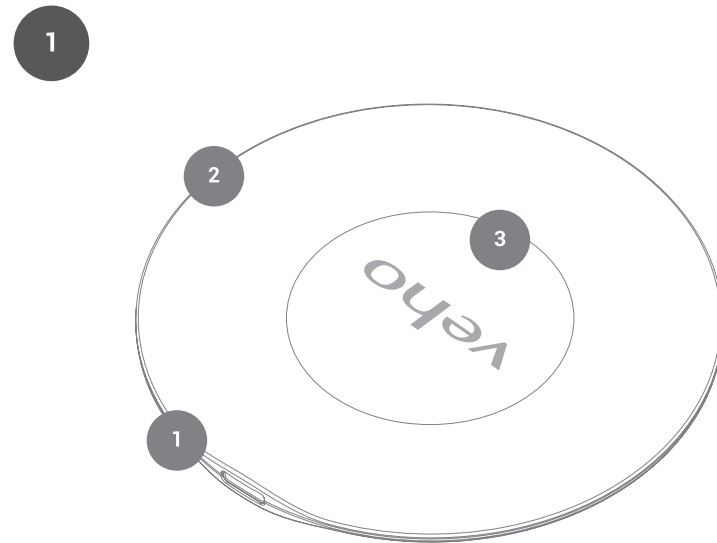


# Hello

The DS-6 wireless charging pad Compatible with all Qi devices, please check to ensure your device supports Qi charging technology. Compatible devices include - **Apple iPhone:** SE 2020, 11 Pro Max, 11 Pro, 11, XS Max XS, XR, 8, 8 Plus. **Samsung Galaxy:** Note 20 Ultra, Note 20, S20 Ultra, S20 Plus, S20, Note 10 Plus 5G, Note 10 Plus, Note 10, S10 5G, S10 Plus, S10, S10e, Note 9, S9, S9+, Note 8, S8, S8+, S7, S7 Edge. **Google:** Pixel 4 XL, Pixel 4, Pixel 3 XL, Pixel 3. **Sony:** Xperia 1 II, Xperia 10 II, Xperia XZ3, Xperia XZ2 Premium, Xperia XZ2.

**Le chargeur sans fil DS-6** Compatible avec tous les appareils Qi, veuillez vérifier que votre appareil prend en charge la technologie de charge Qi. Les appareils compatibles incluent - **Apple iPhone:** SE 2020, 11 Pro Max, 11 Pro, 11, XS Max XS, XR, 8, 8 Plus. **Samsung Galaxy:** Note 20 Ultra, Note 20, S20 Ultra, S20 Plus, S20, Note 10 Plus 5G, Note 10 Plus, Note 10, S10 5G, S10 Plus, S10, S10e, Note 9, S9, S9+, Note 8, S8, S8+, S7, S7 Edge. **Google:** Pixel 4 XL, Pixel 4, Pixel 3 XL, Pixel 3. **Sony:** Xperia 1 II, Xperia 10 II, Xperia XZ3, Xperia XZ2 Premium, Xperia XZ2.

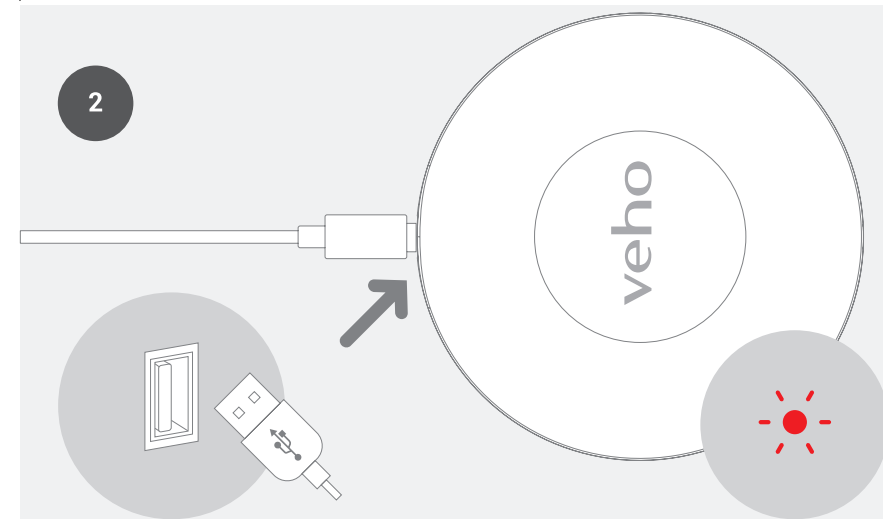
**La plataforma de carga inalámbrica DS-6** Compatible con todos los dispositivos Qi, verifique que su dispositivo admita la tecnología de carga Qi. Los dispositivos compatibles incluyen - **Apple iPhone:** SE 2020, 11 Pro Max, 11 Pro, 11, XS Max XS, XR, 8, 8 Plus. **Samsung Galaxy:** Note 20 Ultra, Note 20, S20 Ultra, S20 Plus, S20, Note 10 Plus 5G, Note 10 Plus, Note 10, S10 5G, S10 Plus, S10, S10e, Note 9, S9, S9+, Note 8, S8, S8+, S7, S7 Edge. **Google:** Pixel 4 XL, Pixel 4, Pixel 3 XL, Pixel 3. **Sony:** Xperia 1 II, Xperia 10 II, Xperia XZ3, Xperia XZ2 Premium, Xperia XZ2.



1. USB-C input port
2. LED indicator
3. Transmitter

1. Port d'entrée USB-C
2. Indicateur LED
3. Émetteur

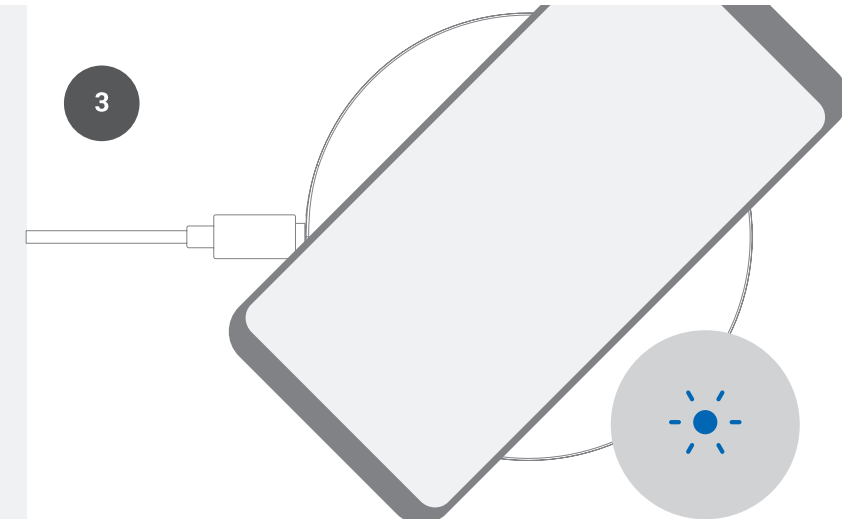
1. Puerto de entrada USB-C
2. Indicador LED
3. Transmisor



**Using the DS-6** With the supplied USB-C charging cable plug the charging pad into a compatible power source. When the charging pad is correctly plugged in the LED indicator will turn red.

**Utilisation du DS-6** Avec le câble de charge USB-C fourni, branchez le chargeur sur une source d'alimentation compatible. Lorsque le chargeur est correctement branché, le voyant LED devient rouge.

**Usando el DS-6** Con el cable de carga USB-C suministrado, conecte la plataforma de carga a una fuente de alimentación compatible. Cuando la plataforma de carga esté conectada correctamente, el indicador LED se volverá rojo.



**Charging your device** Place your device on the charging pad, when the device is charging the LED indicator will turn blue. When your device is fully charged the LED indicator will turn off.

**Charger votre appareil** Placez votre appareil sur le socle de chargement, lorsque l'appareil est en charge, le voyant LED deviendra bleu. Lorsque votre appareil est complètement chargé, le voyant LED s'éteint.

**Cargando su dispositivo** Coloque su dispositivo en la plataforma de carga, cuando el dispositivo se esté cargando, el indicador LED se volverá azul. Cuando su dispositivo esté completamente cargado, el indicador LED se apagará.

## FCC Warning

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

—Reorient or relocate the receiving antenna.

—Increase the separation between the equipment and receiver.

—Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

—Consult the dealer or an experienced radio/TV technician for help.

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 15cm between the radiator & your body.