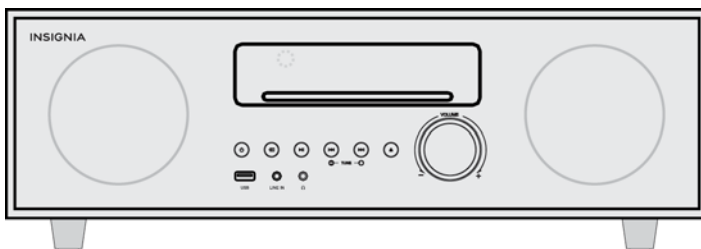


All-In-One Shelf System

NS-HAIOR18



Before using your new product, please read these instructions to prevent any damage.

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Introduction

Congratulations on your purchase of a high-quality Insignia product. Your NS-HAIOR18 represents the state of the art in All-In-One Shelf Systems and is designed for reliable and trouble-free performance.

This device is a Bluetooth stereo system.

Safety information



This symbol indicates that dangerous voltage constituting a risk of electric shock is present within your shelf system. This label is located on the back of your shelf system.



This symbol indicates that there are important operating and maintenance instructions in the literature accompanying your shelf system.



Your shelf system utilizes a Class 1 laser to read Compact Discs. Your shelf system is equipped with safety switches to avoid exposure when the CD tray is open and the safety interlocks are defeated. Invisible laser radiation is present when the CD tray is open and the system's interlock has failed or been defeated. You should avoid direct exposure to the laser beam at all times. Do not attempt to defeat or bypass the safety switches. **Do not stare into the beam.**

1. Read these instructions.
2. Keep these instructions.
3. Heed all warnings.
4. Follow all instructions.
5. Do not use this apparatus near water.
6. Clean only with dry cloth.
7. Do not block any ventilation openings. Install in accordance with the manufacturer's instructions.
8. Do not install near any heat sources such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.
9. Do not defeat the safety purpose of the polarized or grounding-type plug. A polarized plug has two blades with one wider than the other. A grounding type plug has two blades and a third grounding prong. The wide blade or the third prong are provided for your safety. If the provided plug does not fit into your outlet, consult an electrician for replacement of the obsolete outlet.
10. Protect the power cord from being walked on or pinched particularly at plugs, convenience receptacles, and the point where they exit from the apparatus.
11. Only use attachments/accessories specified by the manufacturer.

12. Use only with the cart, stand, tripod, bracket, or table specified by the manufacturer, or sold with the apparatus. When a cart is used, use caution when moving the cart/apparatus combination to avoid injury from tip-over.



PORTABLE CART WARNING
(Symbol provided by RETAC)

13. Unplug this apparatus during lightning storms or when unused for long periods of time.
14. Refer all servicing to qualified service personnel. Servicing is required when the apparatus has been damaged in any way, such as power-supply cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.
15. To reduce the risk of fire or electric shock, do not expose this device to rain, moisture, dripping, or splashing, and no objects filled with liquids, such as vases, shall be placed on it.
16. The wall plug is the disconnecting device. The plug must remain readily operable.
17. Batteries should not be exposed to excessive heat such as sunshine, fire, or the like.
18. **WARNING:** To reduce the risk of fire or electric shock, do not expose this apparatus to rain or moisture.

Instructions importantes de sécurité

1. Lisez ces instructions.
2. Conservez ces instructions.
3. Tenez compte de tous les avertissements.
4. Suivez toutes les instructions.
5. N'utilisez pas cet appareil près de l'eau.
6. Nettoyez uniquement avec un chiffon sec.
7. Ne bloquez pas les ouvertures de ventilation. Réalisez l'installation en respectant les instructions du fabricant.
8. N'installez pas l'appareil près d'une source de chaleur telle qu'un radiateur, un poêle ou tout autre appareil (y compris les amplificateurs) qui produit de la chaleur.
9. N'outrepassiez pas les mesures de sécurité de la fiche polarisée ou avec mise à la terre. Les fiches polarisées possèdent deux lames de taille différente, une plus large que l'autre. Les fiches avec mise à la terre ont deux lames plus une broche de mise à la terre. La lame large et la broche de mise à la terre sont là pour des raisons de sécurité. Si la fiche fournie ne peut pas être insérée dans votre prise de courant, consultez un électricien pour la faire remplacer.
10. Empêchez le cordon d'alimentation d'être piétiné ou pincé, en particulier au niveau des fiches, des prises de courant et des sorties des appareils.
11. Utilisez uniquement les accessoires spécifiés par le fabricant.

12. Utilisez uniquement un chariot, un support, un trépied, une applique ou une table spécifié par le fabricant ou vendu avec l'appareil. Quand vous utilisez un chariot, faites attention lorsque vous déplacez en même temps le chariot et l'appareil qu'il ne se renverse pas et vous blesse.



AVERTISSEMENT SUR LES
CHARIOTS PORTABLES
(Symbole fourni par RETAC)

13. Débranchez cet appareil pendant un orage ou s'il ne doit pas être utilisé pendant une période prolongée.
14. Confiez toutes les réparations à du personnel de service qualifié. L'appareil doit être réparé s'il a été endommagé de tel façon que le cordon ou la fiche d'alimentation est endommagée, si un liquide a coulé ou un objet est tombé à l'intérieur, si l'appareil a été exposé à la pluie ou à l'humidité, s'il ne fonctionne pas normalement ou est tombé.

FCC Statement

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

1) This device may not cause harmful interference, and 2) This device must accept any interference received, including interference that may cause undesired operation.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communication. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

RF Exposure Warning

This equipment must be installed and operated in accordance with provided instructions and the antenna(s) used for this transmitter must be installed to provide a separation distance of at least 20 cm from all persons and must not be co-located or operating in conjunction with any other antenna or transmitter. End-users and installers must be provided with antenna installation instructions and transmitter operating conditions for satisfying RF exposure compliance.

Industry Canada Regulatory Information

This device complies with RSS-247 of the Industry Canada Rules. Operation is subject to the following two conditions: 1) this device may not cause interference and 2) this device must accept any interference, including interference that may cause undesired operation of the device.

Industry Canada Regulatory Information

CAN ICES-3 (B)/NMB-3 (B)

Avis d'Industrie Canada

CAN ICES-3 (B)/NMB-3 (B)

IC Radiation Exposure Statement: This equipment complies with IC radiation exposure limits set forth for an uncontrolled environment.

Declaración de la Comisión Federal de Comunicaciones de los Estados Unidos

Este dispositivo cumple con la Parte 15 de las Reglas de la FCC. Su funcionamiento está sujeto a las siguientes dos condiciones:

1) Este dispositivo no debe causar interferencia y 2) Este dispositivo debe aceptar toda interferencia recibida, incluida aquella que puede causar un funcionamiento no deseado.

Aviso: Este equipo ha sido probado, y se consideró que cumple con los límites de los aparatos digitales de Clase B, de acuerdo con las especificaciones de la Parte 15 de las Reglas de la FCC. El objetivo de estos límites es ofrecer una protección razonable contra interferencias nocivas en una instalación residencial. Este equipo genera, utiliza y puede radiar energía de radiofrecuencia y, si no se instala y utiliza de acuerdo con estas instrucciones, puede generar interferencia perjudicial para las radiocomunicaciones. Sin embargo, no se garantiza que no se producirá interferencia en una instalación en particular. Si su equipo causa interferencia perjudicial para la recepción de radio o televisión, que se puede averiguar apagando y encendiendo el equipo, intente corregirla mediante uno o varios de los siguientes procedimientos:

- Vuelva a orientar o cambie de lugar la antena receptora.
- Aumente la separación entre el equipo y el receptor.
- Conecte este equipo a un tomacorriente en un circuito diferente al que esté conectado el receptor.
- Consulte al distribuidor o a un técnico experimentado de radio y televisión para solicitar asistencia.

Advertencia sobre Exposición a Radiofrecuencias (RF)

Este equipo debe instalarse u operarse de acuerdo con las instrucciones suministradas. La(antena(s) utilizada(s) con este transmisor debe(n) instalarse de modo de proporcionar una distancia de separación mínima de 20 cm de todas las personas y no debe colocarse u operarse conjuntamente con otra antena o transmisor. Los usuarios finales y los instaladores deben recibir instrucciones de instalación para la antena y condiciones de operación del transmisor para satisfacer los requisitos de exposición a radiofrecuencias.

Información Regulatoria de la Industria Canadiense

Este dispositivo cumple con la Sección RSS-247 de las Normas de la Industria Canadiense. Su funcionamiento está sujeto a las siguientes dos condiciones: 1) este aparato no debe causar interferencia y 2) este aparato debe aceptar toda interferencia, incluida aquella que puede causar un funcionamiento no deseado del dispositivo.

Información Regulatoria de la Industria Canadiense

CAN ICES-3 (B)/NMB-3 (B)

Declaración IC de exposición a la radiación: Este equipo cumple con los límites de exposición a la radiación establecidos por IC para un entorno no controlado.

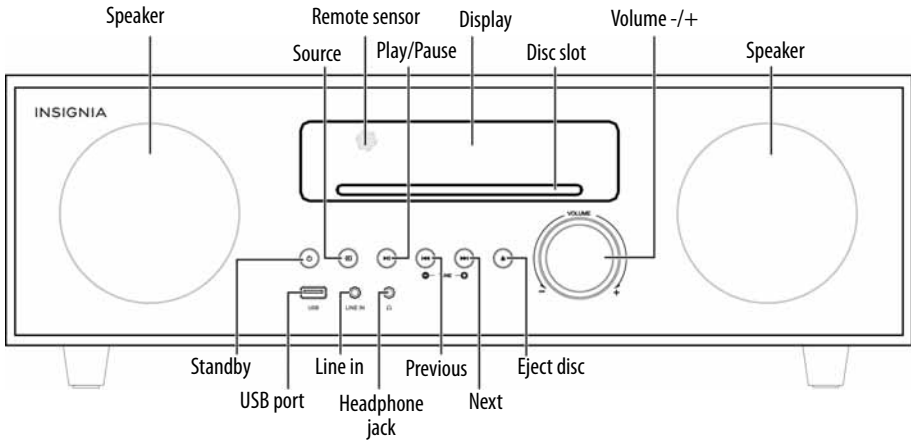
Features

- 80W RMS total power for a superior listening experience
- 20W RMS left and right channels play audio in surround sound
- 40W RMS built-in subwoofer for rich bass
- Bluetooth connects to devices wirelessly
- FM tuner lets you listen to the radio
- CD player provides a variety of audio options
- USB port supports MP3 playback
- 3.5 mm audio input connects to analog devices
- Headphone jack enables private listening

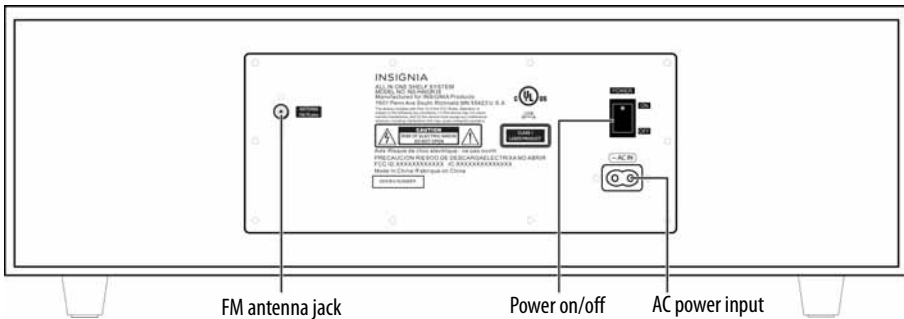
Package contents

- All-In-One Shelf System
- FM antenna
- Remote control
- AAA batteries (2)
- *Quick Setup Guide*

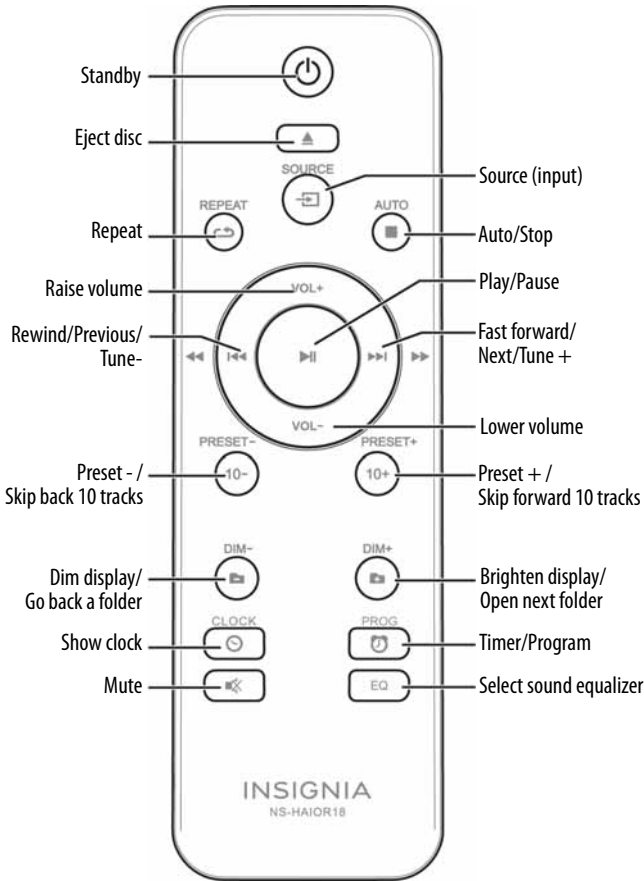
Front view



Back view



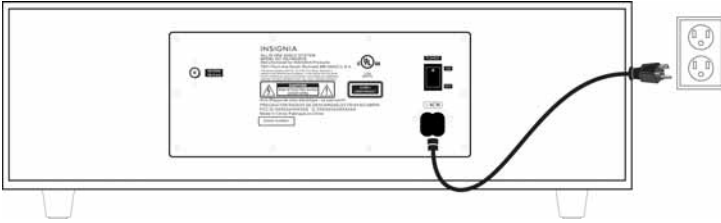
Remote control



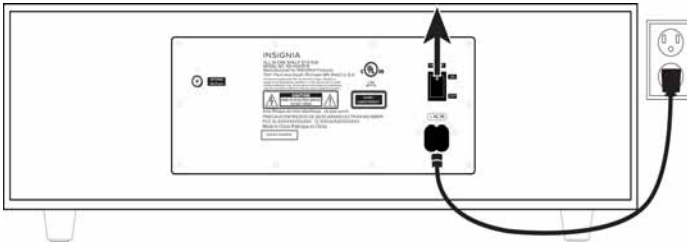
Setting up your shelf system


Turning on your shelf system

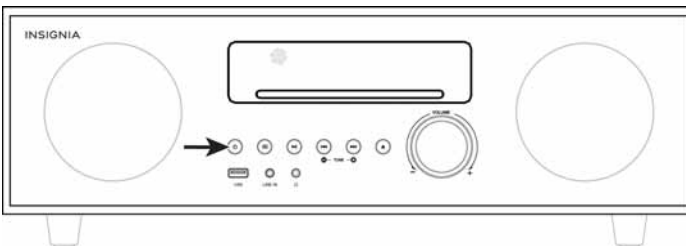
- 1 Connect the power cord to the AC jack on the back of your shelf system, then plug the other end into a power outlet.



- 2 Flip the power switch on the back to turn your shelf system **ON**.

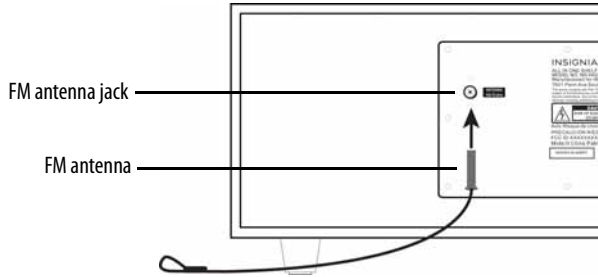


- 3 Press  (standby) on your shelf system or remote. The shelf system greets you with "HELLO."



Connecting the FM antenna

- 1 Connect the FM antenna (included) to the **ANTENNA** jack on the back of your shelf system.
- 2 Adjust the antenna until you find the best reception.



Setting the clock

Note

Press **CLOCK** on your remote while using the shelf system to view the time.

- 1 In standby mode, press and hold **CLOCK** on your remote.

Note

To enter standby mode, flip **ON** the power switch on the back of your shelf system, but do not press the **standby** button the front.

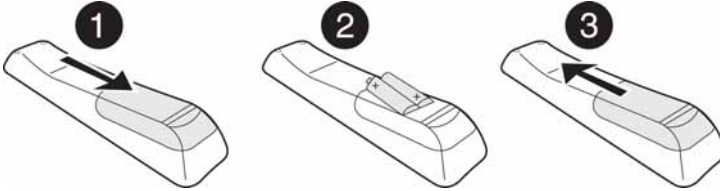
- 2 Press **next** or **previous** to select a 12-hour ("12H") or 24-hour ("24H") clock display, then press **CLOCK** to save.
- 3 Press **next** or **previous** to set the hour, then press **CLOCK** to save.
- 4 Press **next** or **previous** to set the minutes, then press **CLOCK** to save.

Adjusting the display brightness

- On your remote, press **DIM-** or **DIM+** to dim or brighten your shelf system's display.

Inserting remote control batteries

- 1 Remove the remote's battery cover.
- 2 Insert two AAA batteries into the compartment. Make sure that the + and – symbols on the battery match the symbols in the compartment.
- 3 Replace the cover.



Cautions

- Make sure that you insert the batteries correctly.
- Do not use rechargeable (Ni-Cd) batteries.
- Do not heat, open, or short-circuit batteries.
- Do not throw batteries into a fire.
- Do not mix different types of batteries or mix old and new batteries.
- If the remote control does not function correctly or if the operating range becomes reduced, replace the batteries.

Using your shelf system

Turning on your shelf system

- Make sure that the power switch on the back of the unit is turned on, then press **STANDBY** on the front of your shelf system or on the remote control.

Selecting the sound source

- Press **SOURCE** repeatedly on the front of your shelf system or on the remote control to select **FM**, **LINE IN**, **BT** (Bluetooth), **CD**, or **USB**. The source you select appears on the display.

Adjusting the volume

- After you select the sound source you want, turn the **VOLUME** knob to set the volume to a comfortable level.
- Press **MUTE** (mute) to mute the sound. Press **MUTE** (mute) again, or **VOL+** or **-** to turn the sound back on.

Selecting the sound equalization

- Press **EQ** repeatedly to select the sound equalization you want. Choose one of the following preset options: **CLASSIC**, **POP**, **JAZZ**, **ROCK**, or **FLAT**.

Using the FM radio

Tuning to a station

- 1 Press **SOURCE** until the display says "FM."
- 2 Select a radio station:
 - To skip to a preset station, press **PRESET-** or **PRESET+** on your remote, or press **▶▶** or **◀◀** on your shelf system.

Note

See "Adding a preset station" on page 10 for instructions about creating preset stations.

- To incrementally tune the radio frequency, press **10-** or **10+** on your remote.

Adding a preset station

You can manually program a preset station or automatically program all stations in range. Your shelf system stores up to 30 stations.

To manually program a preset station:

- 1 Select the station, then press **PROG** on your remote.
- 2 Press **▶▶** (next) or **◀◀** (previous) to select a program number.
- 3 Press **PROG** again to save the preset station.

To automatically program stations:

- Press **AUTO**. Your shelf system automatically assigns a program number to each available station.

Improving FM reception



- For improved FM reception, raise and extend the FM antenna on the back of your shelf system. You may have to reposition the antenna for best reception.

Using the CD player







You can play audio CDs, CD-Rs, and CD-RWs in standard or 3" size.

Note




Do not attempt to play DVDs, VCDs, or data CDs in your shelf system.




- 1 Press  **SOURCE** until the display says "CD."
- 2 Insert your CD label-side up into the disc slot. Playback begins automatically.
- 3 Use the controls on the remote or shelf system to control playback. See "Controlling CD playback on page 11.
- 4 When finished, press  (eject) to eject your disc.

Controlling CD playback

- Press  (play/pause) to pause playback. Press  (play/pause) again to resume playback.
- Press  (stop) to stop playback. Press  (play) to begin playback from the beginning.
- Press  or  to skip to the next or previous track.


Note

If the current track has played more than two seconds, press  to go the beginning of the currently playing track. Press  again to go to the previous track. If the current track has played for less than two seconds, press  to go the previous track directly.

- Press and hold  to fast forward.
- Press and hold  to fast reverse.
- Press  **REPEAT** to repeat the current track ("REP ONE"), repeat the entire CD ("REP ALL"), or turn off repeat ("REP OFF").

Using Bluetooth

Pairing your Bluetooth device

- 1 Make sure that your Bluetooth device (like a music player or phone) is turned on and within 33 ft. (10 m) of your shelf system.
- 2 On your Bluetooth device, navigate to your Bluetooth settings:
 - **For iOS devices:** Tap **Settings** > **General** > **Bluetooth**.
 - **For Android devices:** Tap **Settings** > **Wireless and networks**. Tap to activate Bluetooth, then tap Bluetooth settings.
 - **For PC or Mac computers:** See the instructions that came with your computer for more information.
- 3 Press  **SOURCE** repeatedly until the shelf system displays "BT." Your shelf system enters Bluetooth pairing mode.

Note

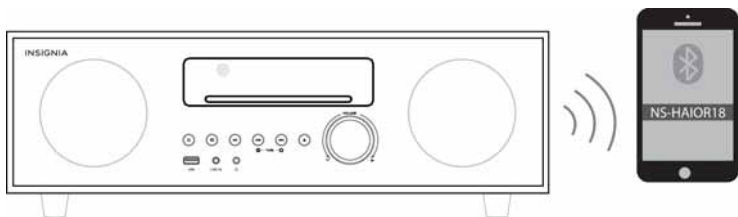
If your shelf system isn't paired in 15 seconds, "NOBT" appears on the screen. Press  **SOURCE** repeatedly to cycle back to "BT" to re-enter pairing mode.

For best results, try to enable Bluetooth on your Bluetooth device (step 2) and select the source on your shelf system (step 3) at the same time.




- 4 On your Bluetooth device, select **NS-HAIOR18** in the list of devices. The shelf system beeps twice when paired.

Note


If prompted, enter "0000" as the passcode.



Playing Bluetooth audio

Playback is controlled by the Bluetooth device, by the buttons on the front of your shelf system, and by the remote control (such as VOL+/-, , , and ).

Disconnecting your Bluetooth device

- Turn off the Bluetooth function on your device.
OR
- Press  **SOURCE** to change your shelf system's input source.

Reconnecting your device

If you move out of range or turn off Bluetooth on your Bluetooth device, the shelf system disconnects from your device and beeps twice. To restore the connection:

- Move the audio device back into range (within 33 feet), and make sure there is a clear line of sight and there are no obstructions between the shelf system and the device.

The connection is automatically reestablished and the LED lights solid blue.

Notes

The auto-connect feature may not work with some Bluetooth devices. If this occurs, use your Bluetooth device's settings menu to manually select the shelf system from the list of found Bluetooth devices.

Connecting to a different device

- 1 On your Bluetooth device you are currently connected to, turn off the Bluetooth function or unpair the shelf system in your Bluetooth device list.






The shelf system can now be connected to another Bluetooth Device.

- 2 Follow the section "Pairing your Bluetooth device" on page 12 to connect a new device.

Receiving a phone call

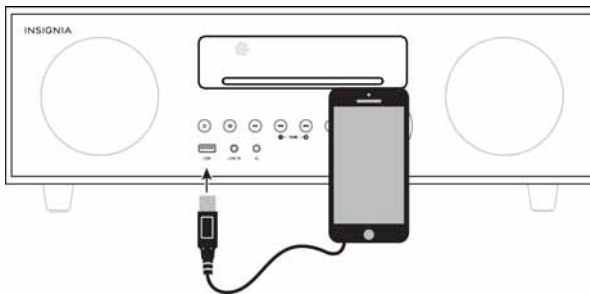
- If a call is received while playing music through a phone, the music stops automatically.
- When the call ends, depending on the setting of your phone, the current track may resume playback.

Using a USB device


- 1 Connect a USB cable from your audio device to your shelf system's USB port.
- 2 Press  **SOURCE** repeatedly until the display says "USB."
- 3 Use your speaker system or remote to control playback and adjust the volume:
 - Press  (previous) or  (next) to skip to the previous or next track.
 - Press  (previous folder) or  (next folder) to navigate through your audio device's folders.
 - Turn the volume knob or press **Vol+** or **Vol-** on your remote to adjust the volume.

Note

- Depending on the amount of data and the media speed, it may take longer for the system to read the contents of the USB device.
- Even when the files are in a supported format, some may not play or display, depending on the content.

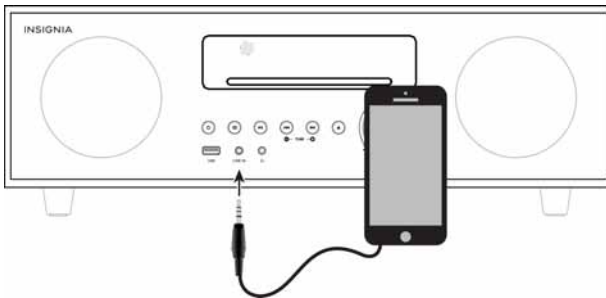


Using an AUX device


- 1 Connect a 3.5 mm audio cable (not included) from your audio device to the shelf system's **LINE IN** jack.
- 2 Press  **SOURCE** repeatedly until the display says "LINE IN."
- 3 Use the controls on your audio device to control playback and the controls on your shelf system to adjust the volume.

Note

Make sure that your audio device's volume is set to at least 50%.



Connecting headphones

- Connect your headphones to the  headphone jack.



Troubleshooting

Problem	Solution
No power.	<ul style="list-style-type: none"> • Make sure that the power cord is securely connected to your shelf system and the power outlet. • Make sure that the power switch on the back of the unit is turned on.
The remote control does not work.	<ul style="list-style-type: none"> • Replace the remote batteries. • Make sure that you are aiming the remote control at the front of the shelf system and that the remote sensor is not blocked.
"No Disc" error	<ul style="list-style-type: none"> • Make sure that there is a CD in the disc tray. • Make sure that the CD disc is correctly inserted (label side up). • Make sure that you are using a compatible disc. (CDs, CD-Rs, and CD-RWs in standard or 3" size.) • Make sure that the disc is not dirty or scratched.
No sound.	<ul style="list-style-type: none"> • Make sure that power is connected and your shelf system is turned on. • Make sure that the power switch on the back of the shelf system is turned on. • Make sure that your audio device is turned on and is playing. • Make sure that the volume on your audio device is turned up and is not set to mute. • Make sure that the volume is not extremely low. • Make sure that the correct source has been selected. • Make sure all connections are correct. • Make sure that no wires or cables are damaged or broken. • Disconnect the headphones. Sound will be muted if headphones are connected.
The CD skips while playing.	<ul style="list-style-type: none"> • Make sure that you are using a standard CD (normal size and shape) or 3" CD. • Make sure your CD is a compatible format. • Make sure that you do not move your shelf system while it is playing and that it is positioned on a flat, steady surface. • Clean the CD by wiping outwards from the center (not in a circle) with a clean cloth. If a dry cloth does not clean the CD, wipe the CD with a slightly moistened, soft cloth, then dry it with a soft cloth. Do not use any solvents to clean CDs. • Your CD may be damaged. Try playing another CD.
What should I do if my CD will not play?	<ul style="list-style-type: none"> • Make sure that the CD is correctly inserted with the label facing up. • Make sure that the correct audio source is selected. • Clean the CD by wiping outwards from the center (not in a circle) with a clean cloth. If a dry cloth does not clean the CD, wipe the CD with a slightly moistened, soft cloth, then dry it with a soft cloth. Do not use any solvents to clean CDs. • Make sure that your CD is compatible. Your shelf system can play CDs, CD-Rs, and CD-RWs. Your CD may be damaged. Try playing another CD.
Severe hum or noise or can't receive FM stations.	<ul style="list-style-type: none"> • Make sure that FM reception is adequate. Move the antenna or move the unit away from possible sources of interference. • The FM signal may be weak. Select a different station.
No sound in Bluetooth mode.	<ul style="list-style-type: none"> • Make sure that the Bluetooth device is still connected. Reconnect if necessary. • Make sure you are playing music from your device. • Turn up the volume on your Bluetooth device. • Make sure that your Bluetooth device is within 33 ft. (10 m) of your shelf system. • Make sure that your Bluetooth device is not muted.

Problem	Solution
Will not pair to a device.	<ul style="list-style-type: none"> • Make sure that the Bluetooth device is turned on. • Make sure that the Bluetooth device is in pairing mode, then select NS-HAIOR18 on the Bluetooth device. See the instructions that came with the Bluetooth device. • The Bluetooth device may be too far away from your shelf system. Move the Bluetooth device within 33 ft. (10 m) of your shelf system. • The Bluetooth device does not use a supported Bluetooth protocol (A2DP). • Make sure your Bluetooth device is not muted. • Make sure that your phone or device is Bluetooth-compatible. • Try re-pairing the shelf system. See "Using Bluetooth" on page 12. • Your shelf system may already be connected to a different Bluetooth device. You have to turn off Bluetooth or unpair from the currently paired device and manually connect to the other paired device.
Bluetooth signal fades or drops out	<ul style="list-style-type: none"> • Shorten the distance between your shelf system and the Bluetooth device. The maximum connection distance is 33 ft. (10 m). However, this distance may be reduced if the wireless signal has to pass through walls or other obstructions.

Cleaning your shelf system

To prevent fire or shock hazard, disconnect your shelf system from the AC power source when cleaning.

The finish on your shelf system may be cleaned with a dust cloth and cared for as other furniture. Use caution when cleaning and wiping the plastic parts.

Specifications

Dimensions (HxWxD)	55 x 112.2 x 185 in. (140 x 285 x 470 mm)
Weight	4 lbs. (1.8 kg)
Power supply	~100-240V AC, 50/60Hz
Audio output power	20W x 2 + 40W
Frequency response	20Hz~20kHz (±3dB)
CD compatibility	CDs, CD-Rs, CD-RWs in standard or 3" size
FM frequency	87.5 - 107.9 MHz
FM presets	30
Operating environment	Temperature: 14°~95°F (-10°~35°C) Relative humidity: 5~90%
Supported file formats (USB)	MP3
Bluetooth	Transmission frequency: 2.4 GHz Working distance: 33 ft. (10 m)
Input jacks	USB and LINE IN

Legal notices

FCC Caution:

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

RSS-Gen & RSS-247 statement:

This device complies with Industry Canada licence-exempt RSS standard(s).

Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes : (1) l'appareil ne doit pas produire de brouillage, et (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

RSS-102 Statement:

This equipment complies with Industry Canada radiation exposure limits set forth for an uncontrolled environment.

Cet équipement est conforme à l'exposition aux rayonnements Industry Canada limites établies pour un environnement non contrôlé.

ONE-YEAR LIMITED WARRANTY - INSIGNIA

Definitions:

The Distributor* of Insignia branded products warrants to you, the original purchaser of this new Insignia-branded product ("Product"), that the Product shall be free of defects in the original manufacturer of the material or workmanship for a period of one (1) year from the date of your purchase of the Product ("Warranty Period").

For this warranty to apply, your Product must be purchased in the United States or Canada from a Best Buy branded retail store or online at www.bestbuy.com or www.bestbuy.ca and is packaged with this warranty statement.

How long does the coverage last?

The Warranty Period lasts for 1 year (365 days) from the date you purchased the Product. Your purchase date is printed on the receipt you received with the Product.

What does this warranty cover?

During the Warranty Period, if the original manufacture of the material or workmanship of the Product is determined to be defective by an authorized Insignia repair center or store personnel, Insignia will (at its sole option): (1) repair the Product with new or rebuilt parts; or (2) replace the Product at no charge with new or rebuilt comparable products or parts. Products and parts replaced under this warranty become the property of Insignia and are not returned to you. If service of Products or parts are required after the Warranty Period expires, you must pay all labor and parts charges. This warranty lasts as long as you own your Insignia Product during the Warranty Period. Warranty coverage terminates if you sell or otherwise transfer the Product.

How to obtain warranty service?

If you purchased the Product at a Best Buy retail store location, please take your original receipt and the Product to any Best Buy store. Make sure that you place the Product in its original packaging or packaging that provides the same amount of protection as the original packaging. If you purchased the Product from a Best Buy online web site (www.bestbuy.com or www.bestbuy.ca), mail your original receipt and the Product to the address listed on the web site. Make sure that you put the Product in its original packaging or packaging that provides the same amount of protection as the original packaging.

To obtain warranty service, in the United States call 1-888-BESTBUY or in Canada call 1-866-BESTBUY. Call agents may diagnose and correct the issue over the phone.

Where is the warranty valid?

This warranty is valid only in the United States and Canada at Best Buy branded retail stores or websites to the original purchaser of the product in the county where the original purchase was made.

What does the warranty not cover?

This warranty does not cover:

- Customer instruction/education
- Installation
- Set up adjustments
- Cosmetic damage
- Damage due to weather, lightning, and other acts of God, such as power surges
- Accidental damage
- Misuse
- Abuse
- Negligence
- Commercial purposes/use, including but not limited to use in a place of business or in communal areas of a multiple dwelling condominium or apartment complex, or otherwise used in a place of other than a private home.

- Modification of any part of the Product, including the antenna
- Display panel damaged by static (non-moving) images applied for lengthy periods (burn-in).
- Damage due to incorrect operation or maintenance
- Connection to an incorrect voltage or power supply
- Attempted repair by any person not authorized by Insignia to service the Product
- Products sold "as is" or "with all faults"
- Consumables, including but not limited to batteries (i.e. AA, AAA, C etc.)
- Products where the factory applied serial number has been altered or removed
- Loss or Theft of this product or any part of the product
- Display panels containing up to three (3) pixel failures (dots that are dark or incorrectly illuminated) grouped in an area smaller than one tenth (1/10) of the display size or up to five (5) pixel failures throughout the display. (Pixel based displays may contain a limited number of pixels that may not function normally.)
- Failures or Damage caused by any contact including but not limited to liquids, gels or pastes.

REPAIR REPLACEMENT AS PROVIDED UNDER THIS WARRANTY IS YOUR EXCLUSIVE REMEDY FOR BREACH OF WARRANTY. INSIGNIA SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES FOR THE BREACH OF ANY EXPRESS OR IMPLIED WARRANTY ON THIS PRODUCT, INCLUDING, BUT NOT LIMITED TO, LOST DATA, LOSS OF USE OF YOUR PRODUCT, LOST BUSINESS OR LOST PROFITS. INSIGNIA PRODUCTS MAKES NO OTHER EXPRESS WARRANTIES WITH RESPECT TO THE PRODUCT, ALL EXPRESS AND IMPLIED WARRANTIES FOR THE PRODUCT, INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTIES OF AND CONDITIONS OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED IN DURATION TO THE WARRANTY PERIOD SET FORTH ABOVE AND NO WARRANTIES, WHETHER EXPRESS OR IMPLIED, WILL APPLY AFTER THE WARRANTY PERIOD. SOME STATES, PROVINCES AND JURISDICTIONS DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS, WHICH VARY FROM STATE TO STATE OR PROVINCE TO PROVINCE.

Contact Insignia:

For customer service please call 1-877-467-4289

www.insigniaproducts.com

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