
Autodesk Products Tip & Tricks

Product: All Autodesk Products
Topic: Updating your Autodesk License Manager for 2009 Products
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Date: August 19, 2008

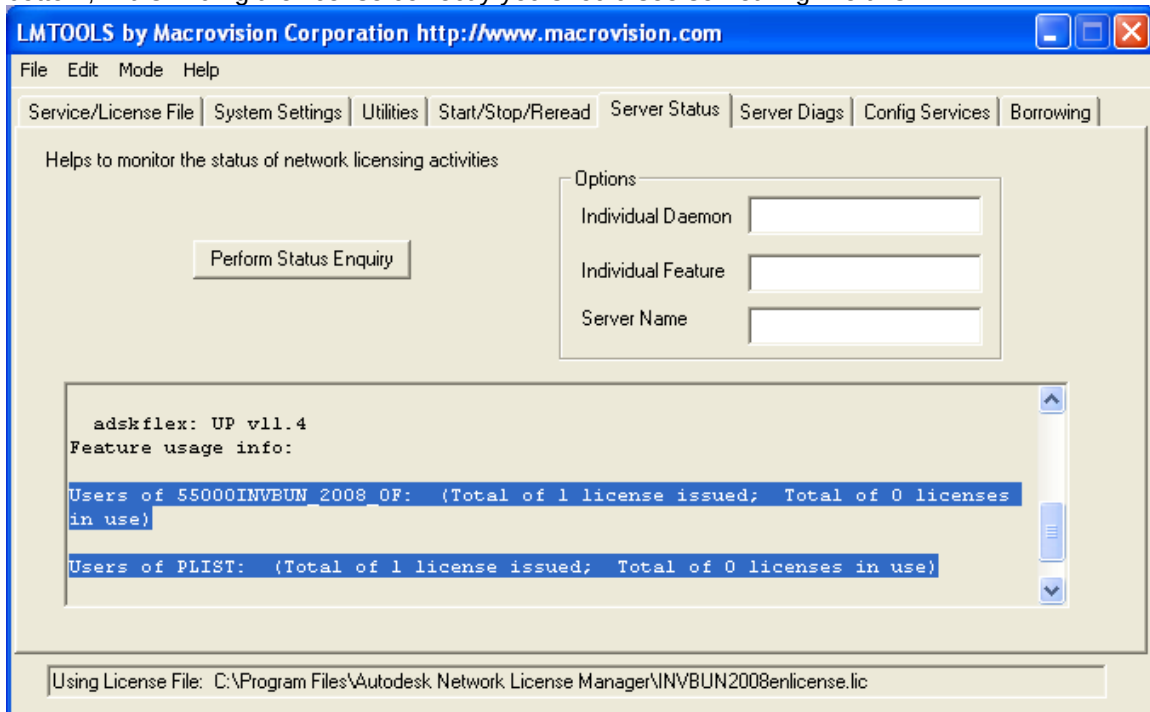
Setting up your License Manager for the new products

There are two steps we need to take to make sure we are able to get a license for our new software.

The First Step – Updating the License Manager software

To do this we will need to stop the service for a few minutes. Since we will be stopping the service make sure anyone who is using the software is notified, they can continue working, but it is always best to make sure they have saved their current work.

- **Stop the License Server (a Windows Service)** – Open LMTools > Start/Stop/Reread tab > check Force server shutdown > Stop server
- **Copy New Executable files** – My Computer > C:\Program Files\Autodesk Network License Manager – Copy/Paste the new files (lmutil.exe, lmgrd.exe, lmtools.exe, adskflex.exe: found under the Support\NLM folder on the DVD) over the old exe files found in this folder.
- **Restart the License Server (Service)** – Open LMTools > Start/Stop/Reread tab > Start server
- **Check License Status** – Server status tab > Perform Status Enquiry – scroll down the information at the bottom, if it is finding the license correctly you should see something like this:



- **Verify Correct Version** – Check Status output for:
 - o license server UP (MASTER) v11.4
 - o adskflex: UP v11.4Both processes must indicate version 11.4

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The Second Step – Updating Your License File

Each product you are upgrading will need a new license file. You obtain these files from Autodesk.

There are several ways of obtaining this license –

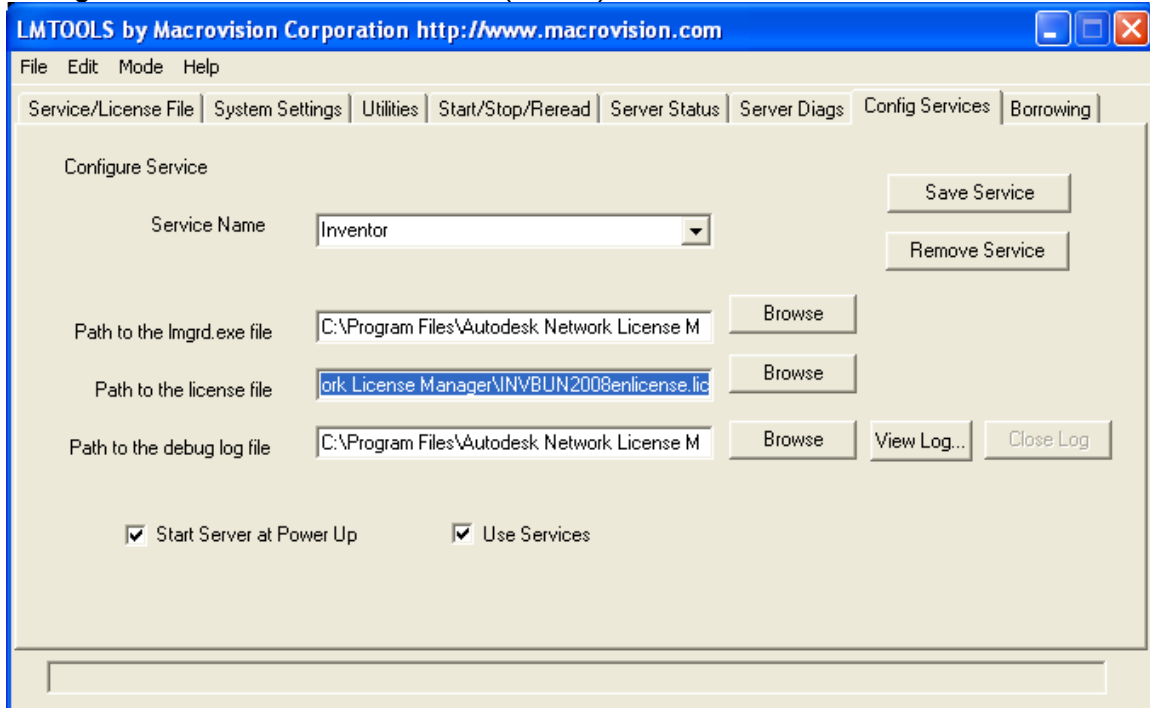
Online - <https://registeronce.autodesk.com/>

Phone – 1-800-551-1490

Activation Utility – this is installed from the DVDs under Tools and Utilities

Once you have this license file you need to update LMTools so that it points to this new file. If you have multiple license files you will need to combine them into one file, see how to do this below.

- **Open LMTools**
- **Config Services tab** - Path to license file (browse) > select the new license file. Save the Service



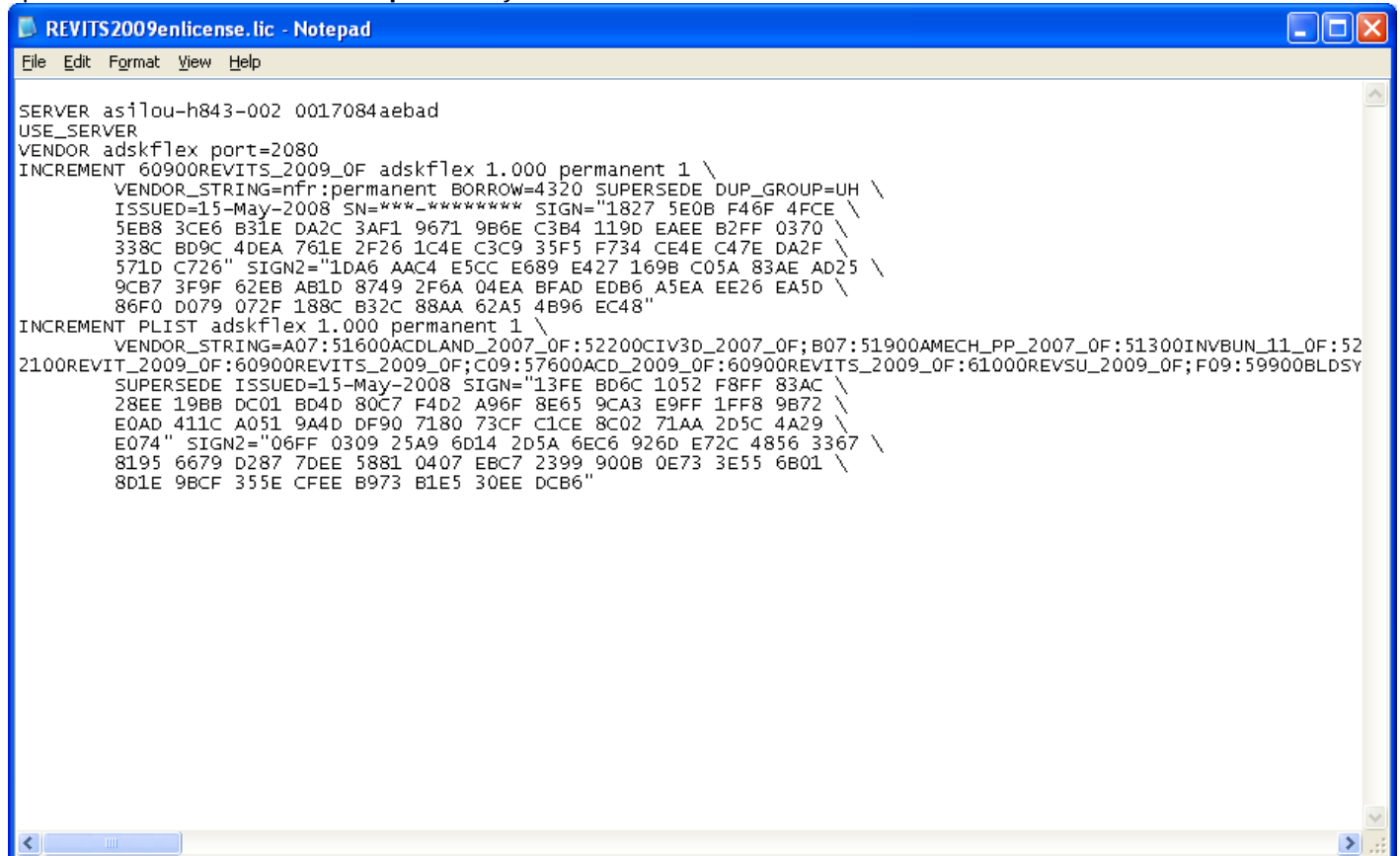
- **Start/Stop/Reread tab** - Force server shutdown > Stop Server (the status line at the bottom will say "Stopping Server" indefinitely) > Start Server
- **Server Status tab** – Perform Status Enquiry – scroll down as above to make sure you are accessing the correct license

Once these steps are done you should be able to obtain a license from your workstations for your new product.

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Combining Your License Files

When you have multiple products you need to combine the license files into one file. To do this you will need to open both license files with **Notepad**. They should look similar to this:



```
REVITS2009enlicense.lic - Notepad
File Edit Format View Help

SERVER asilou-h843-002 0017084aebad
USE_SERVER
VENDOR adskflex port=2080
INCREMENT 60900REVITS_2009_OF adskflex 1.000 permanent 1 \
  VENDOR_STRING=nfr:permanent BORROW=4320 SUPERSEDE DUP_GROUP=UH \
  ISSUED=15-May-2008 SN=***_***** SIGN="1827 5E0B F46F 4FCE \
  5EB8 3CE6 B31E DA2C 3AF1 9671 9B6E C3B4 119D EAEE B2FF 0370 \
  338C BD9C 4DEA 761E 2F26 1C4E C3C9 35F5 F734 CE4E C47E DA2F \
  571D C726" SIGN2="1DA6 AAC4 E5CC E689 E427 169B C05A 83AE AD25 \
  9CB7 3F9F 62EB AB1D 8749 2F6A 04EA BFAD EDB6 A5EA EE26 EA5D \
  86F0 D079 072F 188C B32C 88AA 62A5 4B96 EC48"
INCREMENT PLIST adskflex 1.000 permanent 1 \
  VENDOR_STRING=A07:51600ACDLAND_2007_OF:52200CIV3D_2007_OF;B07:51900AMECH_PP_2007_OF:51300INVBUN_11_OF:52
2100REVIT_2009_OF:60900REVITS_2009_OF;C09:57600ACD_2009_OF:60900REVITS_2009_OF:61000REVSU_2009_OF;F09:59900BLDSY
SUPERSEDE ISSUED=15-May-2008 SIGN="13FE BD6C 1052 F8FF 83AC \
28EE 19BB DC01 BD4D 80C7 F4D2 A96F 8E65 9CA3 E9FF 1FF8 9B72 \
E0AD 411C A051 9A4D DF90 7180 73CF C1CE 8C02 71AA 2D5C 4A29 \
E074" SIGN2="06FF 0309 25A9 6D14 2D5A 6EC6 926D E72C 4856 3367 \
8195 6679 D287 7DEE 5881 0407 EBC7 2399 900B 0E73 3E55 6B01 \
8D1E 9BCF 355E CFEE B973 B1E5 30EE DCB6"
```

Your file may have a different look. If you are on subscription the fourth line will begin with the word **Package** instead of **Increment**. This is a new feature of the 2009 license files that allows subscription members to access previous versions of the software without needing a new license file.

In one of the documents (it doesn't matter which one) you need to select everything from the fourth line, starting with Increment (or Package), to the end of the document. Then you will paste this information to the bottom of the other license file.

Save this as a separate file so that if you have the originals as backups.