



AUTODESK®  
MAINTENANCE SUBSCRIPTION

# Maximize the power of your design tools

With Maintenance Subscription you always have access to the most current and powerful set of Autodesk software and services



# What does Autodesk® Maintenance Subscription offer?

Maintenance Subscription awards you with the latest product releases and enhancements, flexible licensing, Autodesk® 360 cloud benefits and technical support, to get ahead

## Stay competitive with Maintenance Subscription

Staying current with Maintenance Subscription lowers your upgrade costs, helping you maintain a predictable software budget. It's the best and most economical way to stay ahead of your competition.

## The smart choice for the best value

Maintenance Subscription is the most cost effective way to maintain and maximize your long-term investment in Autodesk software and related services.

Through immediate access to the latest Autodesk software releases, you can increase productivity by utilizing the newest technologies and time-saving features. And with Maintenance Subscription, your software costs are more predictable. Whether you choose a one-year or multi-year contract, your costs are known for the entire term.

## Features and Benefits

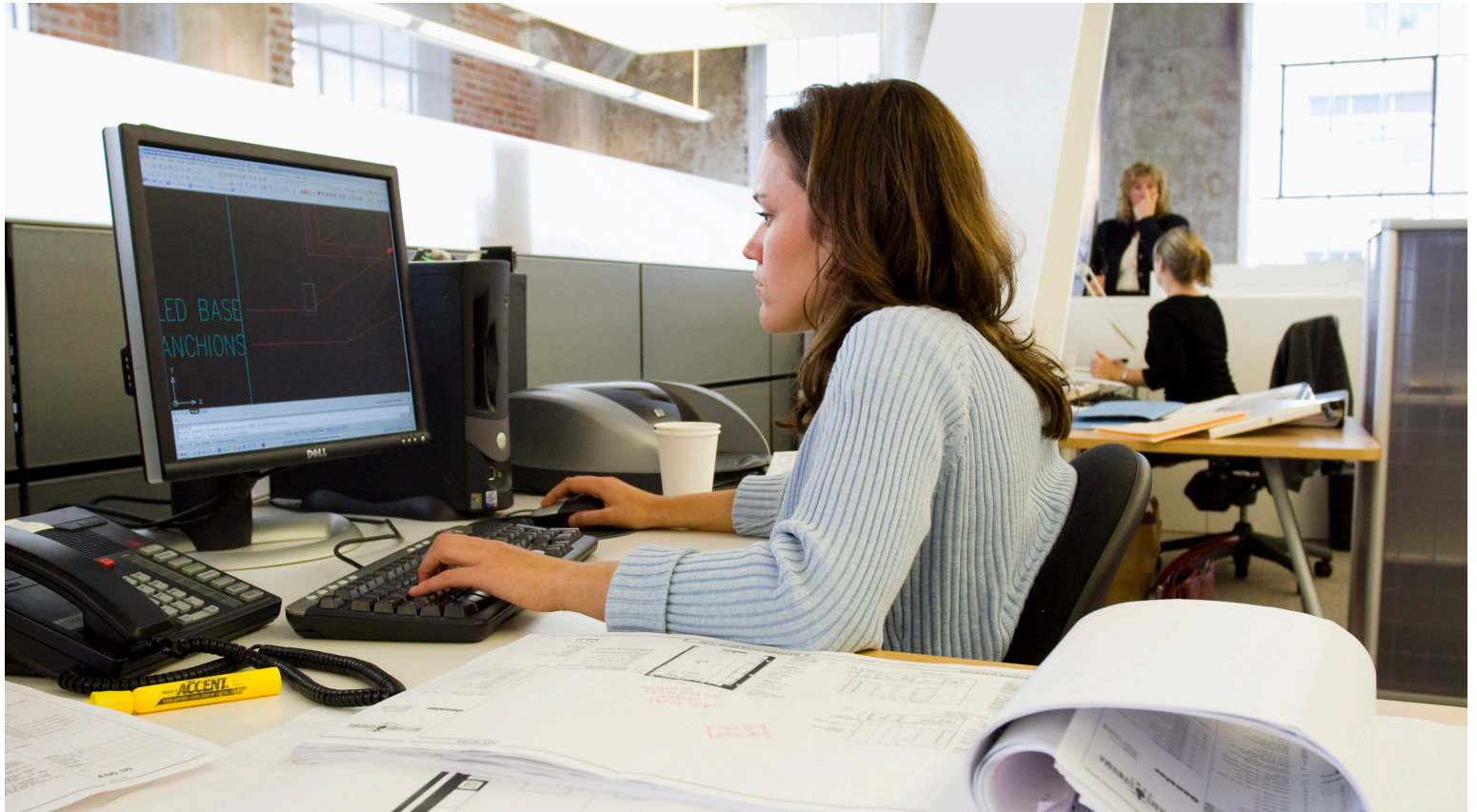
Included are the following features and benefits:

- Access to the latest software releases so you're always up-to-date, giving you a competitive edge.
- Flexible licensing rights so you have the tools you need where you need them.
- Autodesk® 360 cloud benefits to help you increase mobility, improve collaboration, and optimize designs.
- Technical support for quick resolution of issues so you stay productive.

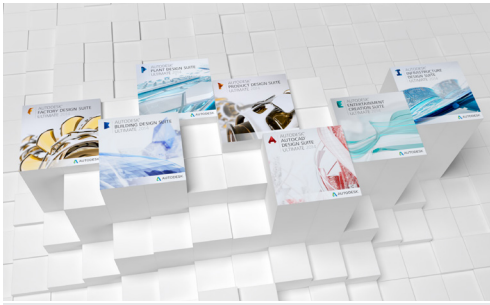
If you are on the fence about purchasing Maintenance Subscription—it's a simple determination—it's important to be on subscription for the long term of your firm's success.

### Andrew Watkins

Associate Principal  
Ayers Saint Gross Architects







## The Autodesk family of design suites provides comprehensive and powerful workflows for:

- Building Design
- Engineering
- Construction
- Infrastructure
- Product Design
- Plant Design
- Factory Design

When coupled with Maintenance Subscription, you're able to connect your workflow on the desktop to mobile devices and the cloud with Autodesk 360. These workflows enable you to explore more design possibilities, achieve better results faster, and collaborate more effectively.

[www.autodesk.com/suites](http://www.autodesk.com/suites)

## Product upgrades and enhancements

### Stay ahead of the competition

With Maintenance Subscription you always have the latest and most powerful tools on hand. You can gain immediate access to software releases and product enhancements that can help you maintain a competitive edge all year long. Staying current with your Maintenance Subscription lowers your upgrade costs, helping you maintain a predictable software budget. It's the best and most economical way to stay ahead of your competition.

## Flexible licensing rights

### The freedom to work the way you want.

When collaborating across internal and external teams, you need the right software on hand at the right time and place. With the following flexible licensing rights,\* Maintenance Subscription gives you more freedom with your software:

**Previous version rights:** Customers sometimes require you to deliver projects with a specific software version. With previous version rights, you're able to use both previous and current versions of desktop software to deliver your projects.\*

**Home use rights:** Work doesn't always happen in the office—with home use rights you're able use your software at the office or at home.

**Extra territory rights:** Occasionally work requires you to travel far away from home—extra territory rights allows you to use your licensed software outside the country of purchase\*\* for up to 90 days.

## Technical support options

### Get the assistance you need

Maintenance Subscription allows you to choose a level of technical support that best meets your needs and budget. Each option helps you with installation and configuration as well as troubleshooting issues with your software and cloud services.

**Basic support:** Included in Maintenance Subscription, Autodesk® Basic Support provides access to a package of Autodesk online support services. Basic Support provides access to:

- Community support forums
- One-on-one Autodesk web support
- Autodesk online support, including a knowledge base with help documents, tutorials, and training videos, and the opportunity to search an extensive collection of Autodesk technical solutions and community support forum threads.

Maintenance Subscription customers can also choose to purchase the premium offerings with Advanced Support or Enterprise Priority Support to help implement solutions faster, maximize productivity, and minimize downtime.

**Advanced support:** This level of support provides one-on-one telephone and web access to senior Autodesk support specialists. Advanced Support features unlimited, priority, one-on-one, extended hours\*\*\* global phone support from senior Autodesk support specialists, remote desktop assistance, and prioritized web support options.

**Enterprise priority support:** Autodesk® Enterprise Priority Support is a premium support offering for Autodesk's direct, large-enterprise customers. It provides the most aggressive response targets for Autodesk product support as well as case status updates and resolution/mitigation targets. This offering also features a comprehensive program of proactive support and other services, including the assistance of a support account manager who personally oversees all account needs.

# Autodesk® 360 cloud benefits

## Gain a greater advantage with Autodesk 360

Maintenance Subscription awards you more capacity and capability with Autodesk 360 to provide you with flexible access, better collaboration, and accelerated design innovation—dramatically improving the way you work. Maintenance Subscription provides you access to cloud services where you can improve the way you visualize and optimize your designs through the virtually infinite computing capacity of cloud.

## Streamline your collaboration efforts

Through your Autodesk 360 account you can invite others to view, edit, and comment on designs straight from a web browser or mobile device, without the need for original design software. Your entire collaboration process remains documented in the cloud, offering a seamless and well-organized workflow that helps your team achieve better design.

## More cloud storage to work with

With Maintenance Subscription, the storage space available in your Autodesk 360 account increases to 25GB per seat. Saving files to the cloud allows you to access your work and connect with your teams, anytime, anywhere through the web or mobile applications. Today you can work wherever you're most efficient through a centralized 360 workspace.

## Your safe and secure cloud workspace

The Autodesk 360 cloud platform is built on a secure, reliable, and protected infrastructure specifically constructed for web services. Work and collaborate with confidence, knowing your data and authentication are safe and backed up.

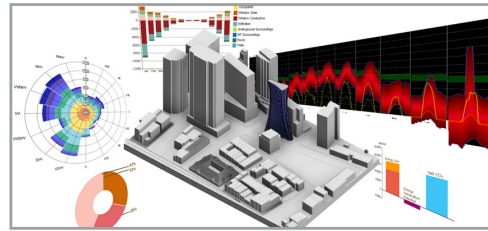
## Extend your work from the desktop to the cloud

With Maintenance Subscription for a commercial product or suite you gain access to a collection of cloud services and cloud-enabled products powered by Autodesk 360. The virtually infinite computing capacity of the cloud allows you to run tasks without tying up your desktop or the need for expensive hardware. Now you can test the performance of multiple design options and rapidly increase the number of visualizations as an integrated part of your workflow.



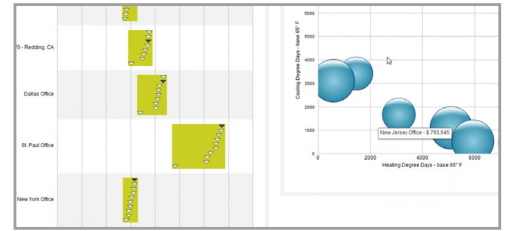
### Impressive rendering

Rendering in Autodesk 360 reduces the time and cost it takes to create compelling, photorealistic visualizations and panoramas—without tying up the desktop or requiring specialized rendering hardware.



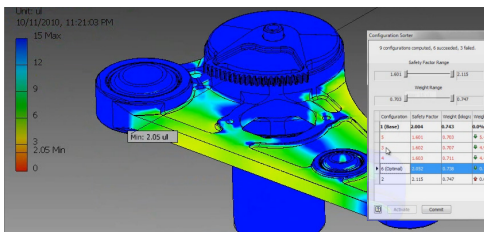
### Detailed energy analysis

Gain insight into energy consumption and building lifecycle costs in the early stages of design with Energy Analysis for Autodesk® Revit.®



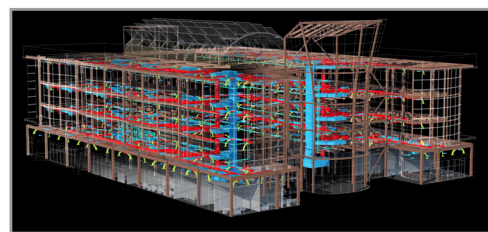
### Optimized efficiency

Autodesk® Green Building Studio® allows you to perform whole building analysis, optimize energy efficiency, and work toward carbon neutrality early in the design process with web-based energy analysis software.



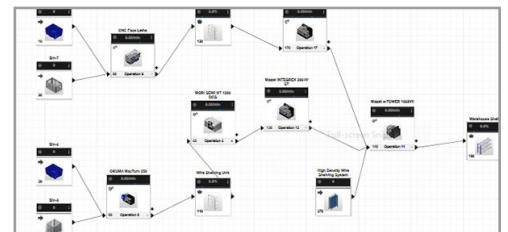
### Streamlined optimization & collaboration

Extend ideation and simulation beyond the desktop by testing the performance of multiple product design options with Optimization for Autodesk® Inventor®, and work with suppliers and customers using real-time collaboration and digital design mockup tools with Autodesk® MockUp 360.



### Powerful structural analysis

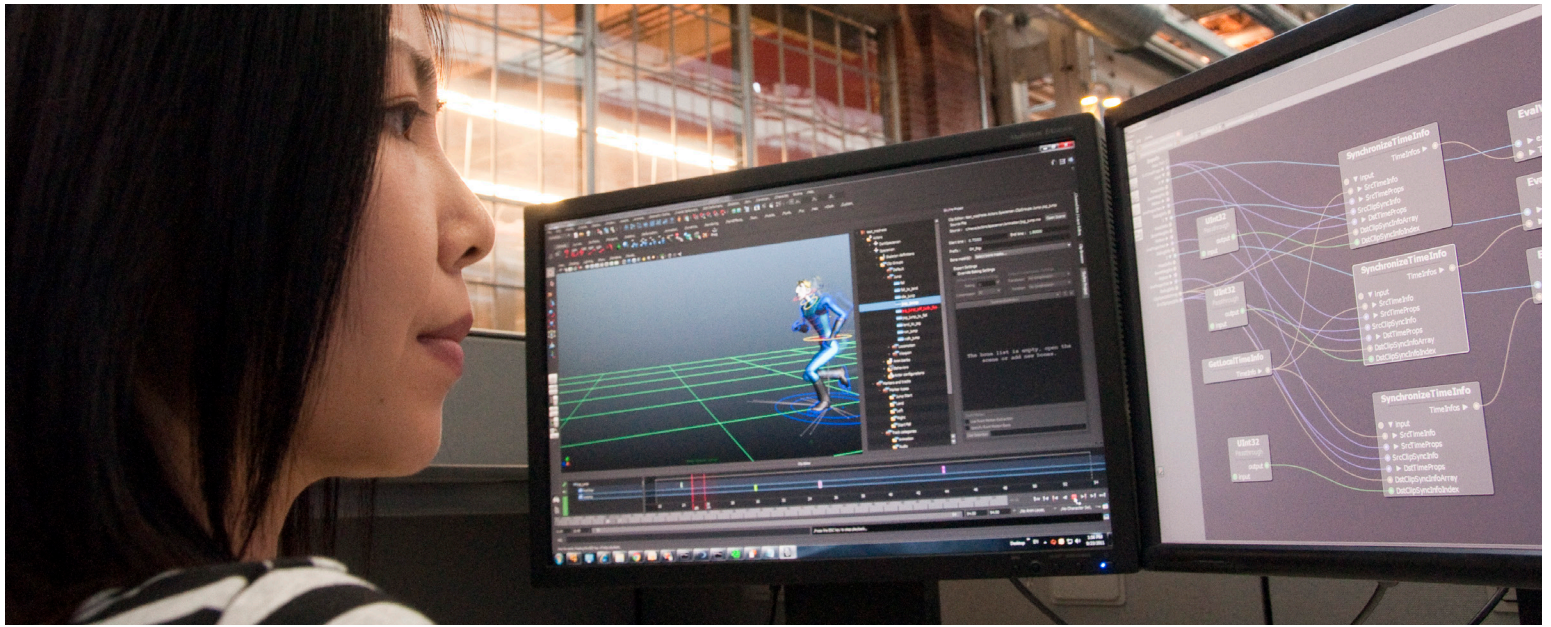
Explore more design options and predict performance prior to construction with Structural Analysis for Autodesk® Revit.®



### Effective manufacturing analysis

Model, study, and optimize your manufacturing processes. Identify bottlenecks from planning through layout, and increase your efficiency with Autodesk® Process Analysis 360.

More Autodesk 360 cloud services and products are available to Maintenance Subscription customers. Discover the full list at [www.autodesk.com/subscription-cloud](http://www.autodesk.com/subscription-cloud).



## Administrative tools

### Control and organize your benefits

Contract managers can easily manage your organization's Maintenance Subscription benefits in the Autodesk Subscription Center with the following reports and management tools:

- **Coverage report:** Track and manage software licenses and seats. View helpful details such as contract numbers, contract start and end dates, group names, and product details.
- **Renewal report:** Get renewal information regarding contracts that will expire in 90 days or less.
- **User management features and tools:** Control which users have access to certain Maintenance Subscription benefits.
- **Usage report:** Keep track of the cloud credits consumed when using select cloud services.

## How to buy

### Reward your workflow with Maintenance Subscription

Your workflow deserves the latest technologies, services, and cloud benefits. Gain a significant competitive advantage and maximize the power of your design tools by obtaining Maintenance Subscription in any of the following ways:

- Buy Maintenance Subscription for a current software license at the Autodesk online store.
- Buy Maintenance Subscription for a current software license through a local Autodesk reseller.
- Add Maintenance Subscription to the Autodesk software you already have by contacting a local Autodesk reseller.
- You could already be a Maintenance Subscription customer. Log in to the Autodesk Subscription Center and discover if you have access to the many benefits of Maintenance Subscription.  
[www.autodesk.com/subscription](http://www.autodesk.com/subscription)

## Stay current with Maintenance Subscription and Autodesk 360

### Connect to the future benefits of cloud

The benefits of Autodesk 360 are continuing to expand. Stay current with your Maintenance Subscription and get instant access to new features, services, and products available in the cloud. Log in to Autodesk 360 with your Autodesk account information to see which benefits are available to you. Contact a reseller and renew your Subscription today:

- Sign in to Autodesk 360:  
[www.360.autodesk.com](http://www.360.autodesk.com)
- Contact a reseller:  
[www.autodesk.com/contactreseller](http://www.autodesk.com/contactreseller)
- Visit the online eStore:  
[www.autodesk.com/estore](http://www.autodesk.com/estore)

\* Maintenance Subscription benefits are subject to terms and conditions. All Maintenance Subscription benefits and offerings may not be available for all products and/or in all languages. Access to cloud services requires an internet connection and is subject to any geographical restrictions set forth in the Terms of Service.

\*\* Software purchased in the EEA/Switzerland may be used across the EEA and Switzerland.

\*\*\*Extended Support Hours ("24x5") are determined based on three regional time zones (EST for the Americas, CET for Europe, the Middle East and Africa, and SGT for Asia-Pacific) and cover 24 hours per day, 5 days a week Monday through Friday, excluding Autodesk-observed holidays in the identified time zone only. Support availability during Extended Support Hours refers to telephone support requests; web support requests can be submitted at any time.