# **Mobile Phone**

R250d PRO

Dual band, tri mode for TDMA Systems

**User's Guide** 



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#### 6/99 RRD

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# Guidelines for Safe and Efficient Use

#### General

Your terminal is a radio transmitter and receiver. When the terminal is turned on, it receives and transmits radio frequency (RF) energy. Depending on the type of terminal you have bought, it operates in different frequency ranges and employs commonly used modulation techniques. The system that handles your call when you are using your terminal controls the power level at which your terminal transmits.

# **Exposure to Radio Frequency Energy**

The International Commission on Non-Ionizing Radiation Protection (ICNIRP), sponsored by the World Health Organization (WHO), published a statement in 1996 which sets limits for exposure to RF fields from handheld mobile terminals. According to this statement, which is based on the available body of research, there is no evidence that mobile terminals meeting the recommended limits can cause any adverse health effects. All Ericsson telephones conform to the ICNIRP recommendations and international exposure standards, such as:

- CENELEC European Pre-standard ENV50166-2
- ANSI/IEEE C95.1-1992 (USA, Asia-Pacific)

If you want to limit RF exposure even further, you may choose to control the duration of your calls and operate your terminal in the most power efficient manner.

# **Antenna Care and Replacement**

- **Do not** bend the antenna since it is sensitive and this will reduce its performance.
- Do not use the terminal with a damaged antenna.
   Take your terminal to a qualified service center for repair.
- Do not use an antenna designed for any other type of telephone than the one you have bought. Unauthorized antennas, modifications, or attachments could damage the terminal and may violate the appropriate regulations and will void the warranty.
- Ericsson cannot guarantee the terminal being water resistant.

### **Battery**

 The terminal is water-resistant when the battery is removed.

- Do not use the terminal with a damaged battery.
   Use only the designated Ericsson battery.
- Do not use a battery designed for any other type of telephone than the one you have bought. Unauthorized batteries could damage the terminal and may violate the appropriate regulations and will void the warranty and Ericsson can not guarantee the terminal being water resistant.

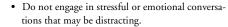
# **Driving**

Check the laws and regulations on the use of telephones in the areas where you drive. If you are going to use your terminal while driving:

- Get to know your wireless terminal and its features such as speed dial and redial.
- When available, use a handsfree device.
- Position your wireless terminal within easy reach.



- Do not take notes or look up phone numbers while driving.
- Dial sensibly and assess the traffic; if possible, place calls when you are not moving or before pulling into traffic.



- Use your terminal to call for help.
- · Use you terminal to help others in emergencies.
- Call roadside assistance or a special wireless nonemergency assistance number when necessary.
- · Give full attention to driving.

RF energy may affect some electronic systems in motor vehicles. In addition, some vehicle manufacturers forbid the use of mobile phones in their vehicles. Check with your vehicle manufacturer's representative to be sure that your terminal will not affect the electronic systems of your vehicle.

# **Electronic Devices**

Most modern electronic equipment, for example equipment in hospitals and cars, is shielded from RF energy. However, RF energy from telephones may affect some electronic equipment.

- Turn off your terminal in health care facilities when regulations posted in the areas instruct you to do so.
- **Do not** use your terminal near medical equipment without requesting permission.

Mobile phones may affect the operation of some implanted cardiac pacemakers, equipment for people with hearing impairments and other medically implanted equipment. Pacemaker patients should be

aware that the use of a terminal very close to a pace-maker might cause the device to malfunction. Avoid placing the terminal over the pacemaker, i.e. in your breast pocket. When using the terminal, place it at the ear opposite your pacemaker. If a minimum distance of 15 cm is kept between the terminal and the pacemaker, the risk of interference is limited. Contact your cardiologist for more information.

#### **Aircraft**

- Turn off your terminal before boarding any aircraft.
- Do not use it on the ground without crew permission.

To prevent interference with aircraft systems, you must not use your terminal while the plane is in the air.

# **Power Supply**

- Connect AC (Power supply) only to designated power sources as marked on the product.
- Make sure the AC (Power Supply) is dry and clean before you plug it in.
- To reduce risk of damage to the electric cord, remove it from the outlet by holding onto the AC adapter rather than the cord.

- Make sure the cord is located so that it will not be stepped on, tripped over or otherwise subjected to damage or stress.
- To reduce the risk of electric shock, unplug the unit from any power source before attempting any cleaning, then use a soft, damp cloth.

# **Blasting Areas**

**Turn off** your terminal when in a blasting area or in areas posted "turn off two-way radio" to avoid interfering with blasting operations. Construction crews often use remote control RF devices to set off explosives.

# **Potentially Explosive Atmospheres**

Your Ericsson terminal is specially designed for use in hazardous environments or areas with potentially explosive atmospheres. However, you must pay special attention and be more careful when using the phone in such environments.

The terminal is designed for use in these environments only with the specially marked intrinsically safe Ericsson battery included in your phone package. Do not use the phone with any other type of battery other than the one marked "Intrinsically Safe."

Areas with a potentially explosive atmosphere are often, but not always, clearly marked. They include fuelling areas, such as gas stations, below deck on boats, fuel or chemical transfer or storage facilities, and areas where the air contains chemicals or particles, such as grain, dust, or metal powders.

**Do not** transport or store flammable gas, liquid, or explosives in the compartment of your vehicle, that contains your terminal and accessories.

#### Children

**Do not** allow children to play with your terminal since they could hurt themselves or others or accidentally damage the terminal.

#### **Product Care**

Although the terminal is resistant to rain and running water, do not unnecessarily subject it to water. If you need to wash your terminal, it is recommended that you do it gently in cold water under a water tap. Make sure that your battery is properly connected, the antenna is properly screwed on and that all accessories are removed before you wash your terminal. Do not use any detergent or washing powder.

- Do not immerse the product in water.
- Do not expose your product to liquids other than water.

- Do not expose your product to extreme temperatures.
- Do not use any other accessories than Ericsson originals. Failure to do so may result in loss of performance, fire, electric shock or injury, and will void the warranty.
- Do not attempt to disassemble the product. Doing so will void the warranty. This product does not contain consumer serviceable components. Service should be performed by Authorized Service Centers only.
- The terminal will not withstand dust, moisture or rain if the battery and/or the antenna are not properly connected.
- Removal of the battery and antenna should be done under dry conditions. Make sure that no moisture gets into the terminal.

# **Efficient Operation**

To use your terminal for optimum performance with minimum power consumption:

- In the Phone Mode, hold the terminal as you
  would a telephone. While speaking directly into the
  mouthpiece, angle the antenna in a direction up
  and over your shoulder.
- In Radio Mode and Speakerphone Mode, hold the terminal in front of your face about 30 - 50 cm away and speak in the direction of the terminal.

- **Do not** hold the terminal close to your ear while it is in Speakerphone or Radio Mode.
- Do not hold the antenna when the terminal is in use. Holding the antenna affects call quality, may cause the terminal to operate at a higher power level than needed and shorten talk and standby times.

# **Getting Started**

Complete the following steps after you have removed your terminal and its components from the box:

- **1** Attach your belt clip or swivel to your battery (optional).
- 2 Attach the battery to your terminal.
- 3 Before using your terminal, fully charge the battery using the charger provided with your terminal.

# **Attaching Your Belt Clip or Swivel to Your Battery**

Attach your belt clip or swivel with the screw provided. Using the belt clip or swivel is optional.

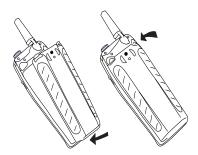


# **Attaching and Removing Your Battery**

#### **Attaching Your Battery**

Your terminal comes with a nickel metal hydride (NiMH) battery. The battery is not charged when you buy your terminal, but there may be enough power to turn on the terminal. It is recommended that you charge the battery before you use the terminal.

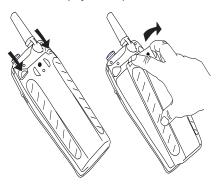
- 1 Place the battery on the back of the terminal.
- **2** Align the tabs on the bottom of the battery with the slots on the bottom of the terminal.
- **3** Attach the battery to your terminal as shown in the following illustration.



#### **Removing Your Battery**

Removing the battery is the reverse of attaching it to the terminal.

- 1 Make sure that the terminal is turned off before removing the battery.
- **2** Press the two latches on the top of the battery.
- 3 Lift the battery up and away from the terminal.



# **Charging Your Battery**

Your terminal is packaged with a rapid charger. You should fully charge the battery before you attempt to use your terminal. While you are charging your terminal with your rapid or travel charger, you will still be able to make and receive calls. You can purchase an overnight charger or a travel charger from your nearest Ericsson accessory retailer.

*Never* attach the charger to a terminal that does not have a battery installed.

- Make sure that the battery is attached to the terminal.
- 2 Connect the charger to the AC power.
- 3 Connect the other end of the cable to the terminal according to the picture. The flash symbol on the plug must face upward (you may have to press firmly).



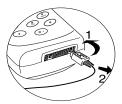
The terminal automatically starts charging the battery when you attach the charger. The following indicate charging:

- The battery meter in the display will continuously fill and empty.
- The indicator on top of the terminal will show a steady red light (green, if the terminal is turned on).

When the battery is fully charged, the battery meter in the display shows full and the indicator on top of the terminal shows a steady green light.

Note! It is possible to use the terminal while the battery is being charged with the rapid charger or travel charger. This is not true with the overnight charger. Using the terminal to make or receive calls while the terminal is being charged will increase the charging time.

To disconnect the charger, first lift the plug connected to the terminal upwards and then pull it out.

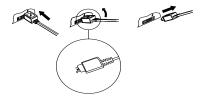


# Your Charger

#### **Rapid Charger**

The rapid charger supplies power to charge your battery while the battery is attached to your terminal. You can make and receive calls while using the rapid charger, if you wish. To charge your battery with the rapid charger:

- Plug the charger into a standard wall electrical outlet.
- 2 Hold the terminal with the display and keypad up.
- 3 Hold the small plug on the charger cord so the lightning bolt symbol is up.
- 4 Align the small plug on the charger cord with the connector on the bottom of your terminal. The connector on the terminal is above the lightning bolt symbol.



**5** Press the plug into the connector until the plug "snaps" into place.

Note!

To disconnect the charger, first twist the plug connected to the terminal upwards and then pull it out.

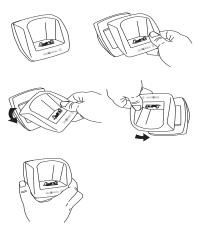
#### **Desk/Wall Stand**

The desk/wall stand for your Ericsson rugged terminal serves both as a charger and a holder for the terminal. When the battery runs low, just place the terminal in the desk/wall stand to charge it (the charger must be connected to the desk/wall stand).

The desk/wall stand, which consists of two separate pieces, can be placed on a table or attached to the wall. Separate and rotate the two pieces to change between desk and wall stand modes.

To use your desk/wall stand, do the following:

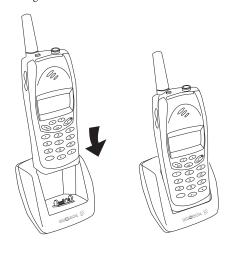
**1** Separate the two pieces of the desk/wall stand (see picture below).



- 2 Place the desk/wall stand on a table or attach it to the wall.
- **3** Using the appropriate cord supplied with the charger, attach the terminal to the charger.
- 4 Plug the other end of the charger cord into a standard electrical wall outlet.

Note! The flash symbol must face upwards.

5 Place the terminal in the desk/wall stand for charging.



#### **Travel Charger**

The travel charger supplies power to charge your battery while the battery is attached to your terminal. You can make and receive calls while using the travel charger, if you wish. To charge your battery with the travel charger:

- 1 Using the appropriate cord supplied with the charger, attach the terminal to the charger.
- 2 Using the other cord supplied, plug the charger into a standard electrical wall outlet.

# When to Charge Your Battery

The NiMH battery that comes with your terminal can be charged whenever you wish without losing performance. This is not the case with the cheaper nickel cadmium type batteries, often sold as accessories from other suppliers. For optimal talk and standby time in the long run, we recommend that you only use Ericsson original batteries with your Ericsson terminal.

To remind you that the battery will soon need to be charged or replaced with a charged one, the following will occur:

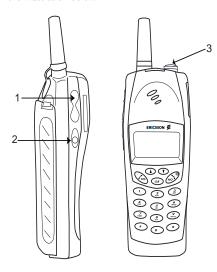
- An alarm signal (a long beep) sounds and the message Low Battery! appears for 10 seconds in the display.
- The indicator light on top of the terminal starts blinking red.

Note!

If the terminal is left turned on, the low battery alarm will be repeated several times and, finally, the terminal will turn itself off when the battery is no longer able to power it satisfactorily. It might be possible to turn the terminal on again, but you will not be able to make or receive any calls. You should charge the battery or replace it with a charged one.

# Learning About Your Terminal

Your digital wireless terminal is similar in appearance to the illustration below.



- 1 Volume Control for Phone Mode
- 2 Push-To-Talk for Radio Mode
- 3 Mode/Volume Control

# **Phone Mode/Radio Mode Operation**

Your Ericsson rugged terminal combines phone and push-to-talk radio features in a single terminal. The terminal operates in Phone Mode when the mode control button is down. It provides full duplex audio like a standard cellular phone. The terminal operates in Radio Mode when the mode control button is up. It operates like a mobile radio on the cellular network with half-duplex audio (speak or listen) and high speaker volume.



Press the Push-To-Talk (PTT) button to initiate a call in Radio Mode and press and hold the PTT button to speak. Use the top volume control to select radio audio volume.

# **Display Indicators**



The display shown above represents the standby display.

- Voice Mail Icon indicates that you have voice mail that you have not retrieved. The number indicates the number of messages.
- **2 Service Provide**r shows the name of your service provider network on the top line.
- 3 Text Message Icon indicates that you have text messages that you have not retrieved. The number indicates the number of messages. An F indicates that text message memory is full.
- 4 Signal Strength Indicator shows the relative signal strength from the system. More bars indicate a stronger signal.
- 5 System Indicator shows whether your terminal is operating in a Digital (D), Analog (A), or Private (P) system.
- 6 Status Indicator shows the operating status of your terminal or call type. For example, InUse is shown during a call and Phone or Radio is shown during standby.

7 Battery Strength Icon shows the strength of your battery. A full icon indicates a fully-charged battery.

# **Indicator Light Functions**

The color and state of the indicator light on top of your terminal indicates the following conditions:

- Slow Flashing Green indicates that the terminal is in standby.
- 2 Rapid Flashing Green indicates that the terminal is receiving a call.
- 3 Steady Green indicates that the terminal is receiving power from an external source, such as a travel charger.
- 4 Flashing Red indicates that the terminal's battery power is low.

# **Key/Button Function**

YES	<ul> <li>Press and hold to turn your terminal On.</li> <li>Press to place a call while in Phone Mode.</li> <li>Press to answer a call.</li> <li>Press to store menu settings.</li> <li>Press and hold (after entering a number) to make a calling card call while in Phone Mode.</li> <li>Press and hold (during a call) to send displayed numbers as tones.</li> <li>Press during a call to switch between calls (call waiting or three-way calling features must be activated by your service provider).</li> </ul>
NO	<ul> <li>Press and hold to turn your terminal On or Off.</li> <li>Press to end a call.</li> <li>Press to exit a menu without saving changes made in the menu.</li> <li>Press to temporarily mute the ringer when receiving a call.</li> </ul>

Γ.	<ul> <li>Press to recall numbers stored in memory, when your terminal is in Standby Mode.</li> <li>Press twice to recall the last number called, when your terminal is in Standby Mode.</li> <li>Press to scroll through menus and menu setting selections when your terminal is in Menu Mode, or to scroll through stored numbers.</li> <li>Press to scroll through messages.</li> <li>Press and hold to go up through a message, one screen at a time.</li> <li>Press to increase the volume during a call while in Phone or Private Mode.</li> </ul>
, L	<ul> <li>Press to enter Menu Mode.</li> <li>Press to scroll through menus and menu setting selections when your terminal is in Menu Mode, or to scroll through stored numbers.</li> <li>Press to scroll through messages.</li> <li>Press and hold to go down through a message, one screen at a time.</li> <li>Press to decrease the volume during a call while in Phone or Private Mode.</li> </ul>
CLR	<ul> <li>Press to erase the last digit entered from the display.</li> <li>Press and hold to clear all digits or letters from the display.</li> <li>Press and hold to delete numbers in memory and text messages.</li> <li>Press to exit Menu Mode.</li> <li>Press and hold during a call to mute the microphone (press and hold again to deactivate mute) while in Phone Mode.</li> </ul>

Upper Side	Press to increase volume during a call while in
Key	Phone Mode.
Lower Side	Press to decrease volume during a call while in
Key	Phone Mode.
Mode/ Volume Control	<ul> <li>Push button to switch the terminal between Radio and Phone Mode (when the button is out Radio Mode is selected, when the button is in, Phone Mode is selected).</li> <li>Knob increases or decreases the speaker high-level volume for Radio Mode.</li> <li>Release button after answering a call in Phone Mode to put phone into Speakerphone Submode.</li> <li>Turn to increase or decrease the speaker high-level volume for Speakerphone Mode.</li> <li>Push button down after answering a call in Radio Mode to put phone into Private Submode.</li> </ul>
PTT (Push-To- Talk Button)	Press to place a call in Radio Mode. Press and hold the PTT button to unmute the microphone and mute the speaker during conversation in Radio Mode (releasing the PTT button will unmute the speaker and mute the microphone). When placing a call in Radio Mode, the user must press and release the PTT, and press and hold the PTT a second time to unmute the microphone.

Alert Button	<ul> <li>Press to view the default Alert Number.</li> <li>Press and hold to place a call to a preprogrammed Alert Number (in Radio and Phone Mode).</li> <li>Press and hold during an active call to place a second call to the Alert Number.</li> <li>Note! Your service provider must activate 3-way calling.</li> </ul>
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# **Descriptions of Terminal Features**

This table lists the distinguishing features of the Ericsson terminal described in this manual.

	R250d PRO
Side Volume Keys	Yes
Phone Number Storage	150 phone numbers, 25 Group numbers, and 5 Alert Numbers
Text Message Memory	2KB maximum
Last Dialed Memory	20 numbers
Caller ID Log	20 numbers

# **Basic Operations**

# **Turning Your Terminal On and Off**

Press and hold **YES** or **NO** until your terminal beeps. The display and keypad backlighting will come on for about 15 seconds. The display should look similar to this illustration. After your terminal locates the network, your service provider's name appears in the first line of the display. If there is no service provider, then the word Scanning... appears in the first line of the display.



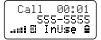
Press and hold **NO** until your terminal beeps and the display goes blank.

# **Making Calls**

#### Making Calls in Phone Mode

- Verify that Phone Mode is selected.
- **2** Enter the phone number you want to call by pressing the numeric keys. The number is shown in the

- display. Press CLR to erase a digit. Press and hold CLR to erase all digits.
- 3 Press YES. Dialing is shown in the display while your terminal attempts to access the system. When your terminal accesses the system, InUse is shown on the bottom line of the display. Call replaces Dialing, as shown in this illustration.



If the **Call Timer** is enabled, the duration of the call (in minutes and seconds) is shown in the display beside Call.

4 When you finish your conversation, press NO to end the call.

#### Making Calls in Radio Mode

- 1 Verify that Radio Mode is selected.
- 2 Enter the phone number you want to call by pressing the numeric keys. The number is shown in the display. Press CLR to erase a digit. Press and hold CLR to erase all digits.
- 3 Press PTT. Dialing is shown in the display while your terminal attempts to access the system. When

your terminal accesses the system, InUse is shown on the bottom line of the display. Call replaces Dialing, as shown in this illustration.



If the **Call Timer** is enabled, the duration of the call (in minutes and seconds) is shown in the display beside Call.

4 When you finish your conversation, press NO to end the call.

#### **Automatic Redial**

If you try to place a call and the system is not available, your terminal automatically redials the number every 15 seconds for three minutes if the Auto Retry feature is enabled (see Call Setup Menu).

#### **Redialing the Last Number You Called**

Your terminal temporarily stores numbers you have previously called. To view these numbers, press \(\mathbb{K}\) twice. The last number you called is shown in the display. Press \(\mathbb{K}\) or \(\mathbb{M}\) to scroll through the other numbers. You can place a call to a number shown in the display by pressing YES in Phone Mode or PTT in Radio Mode. You can also view the last numbers you called through the MEMORY Menu.

#### **Super Dial (Phone Mode Only)**

The **Super Dial** feature (when enabled through the **Call Setup** Menu) gives you one-touch dialing for phone numbers stored in memory locations 1 through 9.

To use **Super Dial**, press and hold the numeric key (1 - 9) that corresponds to the memory location containing the number you want to call. For example, if you want to call the number stored in memory location 7, press and hold 7.

#### **Speed Dial**

The **Speed Dial** feature (when enabled through the **CALL SETUP** Menu) lets you quickly dial a phone number stored in memory.

To use Speed Dial, enter the number of the memory location containing the number you want to call, then press YES in Phone Mode or PTT in Radio Mode. For example, if you want to call the number stored in memory location 12, press 1, then press 2 and press YES in Phone Mode or PTT in Radio Mode.

#### **Stop and Pause Dialing**

Stop and pause dialing lets you enter a group of numbers with stops and/or pauses between groups. This feature is useful when you need to dial a phone number and then another number, such as an access number for an answering machine or voice mail system.

A *stop* causes the terminal to stop transmitting numbers until you press **YES**. You can enter a stop in a series of

digits by pressing and holding # until S is shown in the display.

A *pause* temporarily suspends transmitting numbers for approximately two seconds before sending the next series. You can enter a pause in a series of digits by pressing and holding \* until P is shown in the display.

For example, if your office has a voice mail system that requires you to dial a phone number, followed by your extension, followed by an access code, you could enter the following: 555–111182222P33333 where 555–1111 is the phone number to enter your voice mail system. S is a stop. 2222 is your extension. P is a pause. 33333 is your security code.

When you press YES in Phone Mode or PTT in Radio Mode, your terminal dials the number and then stops transmitting tones. When your voice mail system asks for your extension, press YES to transmit your extension. After a two second pause, your access code is automatically transmitted.

If the timing in your voice mail system does not allow you to use a pause, you can enter a stop instead of the pause.

You can also store groups of numbers with stops and pauses, such as the above example, in a memory location. You can then dial the numbers by entering the memory location and pressing **YES**.

# **Answering Calls**

#### **Answering Calls in Phone Mode**

When your terminal receives a call, the ring tone sounds (unless you have disabled it through the SOUNDS Menu), the words Call Receive flash in the display, the display and keypad backlighting flash, and the indicator light on top of the terminal rapidly flashes green.

If you have caller ID service from your system, the caller's terminal number is shown in the display. If the caller's number is stored in the terminal memory, the name stored with the number is also shown.

- Press any key except NO to answer the call. The words Call Receive are replaced by the call timer (if it is enabled).
- 2 Press NO to end the call.

#### **Answering Calls in Radio Mode**

- 1 To answer a call in Radio Mode, press any key except the NO key. If auto answer is selected, then the terminal will automatically answer the incoming call.
- 2 Press NO to end the call.

#### **Temporarily Muting the Ring Tone**

To temporarily mute the ring tone without answering the call, press **NO** on the front keypad.

Call Receive is still shown in the display, and you can still answer the call by pressing any key except NO.

#### **Unanswered Calls**

Your terminal's display shows the number of calls you have received but did not answer. You can clear the number from the display by pressing any key or by turning the terminal Off.

If Caller Number Identification (CNI) is available from your service provider, unanswered calls will be stored in the ReceiveLog section of the CALL DATA Menu.

You can delete a number from the Last Dialed list by pressing and holding **CLR** while the number is shown in the display.

#### While On a Call

#### **Using Speakerphone Submode**

While on an active call in Phone Mode, the terminal will switch to Speakerphone if the mode button is released (up). The terminal will provide high speaker volume. Audio is full duplex allowing you to talk and listen at the same time.

#### **Using Private Submode**

While on an active call in Radio Mode, the terminal will switch to Private Submode if the mode button is pressed down. The terminal will operate the same as it does in Phone Mode conversation.

# Increasing or Decreasing Volume During a Call in Phone Mode

To increase the speaker volume during a call, press the upper key on the side of your terminal. To decrease the speaker volume during a call, press the lower key on the side of your terminal.

#### Muting the Microphone During a Call in Phone Mode

To mute the microphone during a call, press CLR for one second or longer. Mic Muted is shown in the display. Press CLR again (for one second or longer) to return to your call.

### **Call Waiting**

If you have call waiting service from your system, press YES to answer a call when you receive the call waiting signal. You can switch between the two calls by pressing YES. Do Not press NO until you are ready to end both calls.

#### Radio Mode Volume Control

To increase or decrease the speaker high-level volume while you are in Radio Mode, rotate the volume control knob. Rotate the knob clockwise to increase volume and counterclockwise to decrease volume.

# **Emergency Calls**

Your terminal was programmed with an emergency number (911) when it was manufactured. The programmed emergency number can be dialed and called at any time, if there is a 911 system available, regardless of any call restrictions (except Keypad Lock) you have set through the **LOCKS** Menu. A representative from your service provider or the retail outlet where you purchased your terminal should be able to change the emergency number in your terminal, if a 911 system is not available in your service area.

If police, fire, or medical help is needed, dial 911 or your emergency number and press **YES**. Tell the dispatcher that you are calling from a wireless terminal. Wireless 911 calls do not automatically provide emergency personnel with your name, location, or terminal number. The dispatcher will want to know the following:

- 1 Your name and wireless phone number.
- 2 The nature of the emergency.
- **3** If police, fire, or medical assistance is needed.
- **4** The exact location of the emergency including cross streets, mileposts, or landmarks.
- 5 How many people are involved, their condition, and if help is being administered.

#### **Alert Calls**

Use the Alert button on your terminal to automatically call a programmed Alert Number. to place a call, press and hold the Alert button. To display the default Alert Number, press and release the Alert button. Press **₹** or **¥** to select any of the 5 Alert Numbers that have been programmed into your phone. To change any of the stored Alert Numbers, see the section Recalling Numbers.

te! The factory default Alert phone number is 911.

#### International Calls

If allowed by your system, you can place international calls with your terminal just as you would from any phone. If you have difficulty completing international calls, check with your system operator for information.

#### **Caller Number Identification**

If your system provides **Caller ID** service, your terminal shows the phone number of an incoming call in the display. Also, if the number is one that you have stored in memory with a name, the name is shown with the phone number when your terminal rings. If the **Caller ID** information is not available, the message NO ID or a

blank line is shown in the display. The word Private may be shown if the caller ID is restricted by the system.

# **Low Battery Power Alert**

The low battery alert sounds when your battery is reaching its lowest operational power level. The words Low Battery flash in the display, and the indicator light on top of your terminal flashes red. When this happens, leave your terminal turned On. The terminal discharges the battery and then shuts itself Off. You should charge the battery within 24 hours so that the battery can charge to full capacity.

# **Security Code**

Your terminal has a security code that you must enter to gain access to certain functions, such as call restrictions and calling card numbers. The factory-programmed code is **0000**. You should change this code to provide maximum security for your terminal.

# **Group Calling with TDMA Pro**

If your service provider has the Ericsson TDMA Pro Server, the R250d terminal supports group calling. Ericsson TDMA Pro supports calling a group of phones by dialing a single group number defined in the TDMA Pro database. When the terminal calls a group or receives a group number, the display will indicate the group name associated with the number on the second line of the display.



When the call is active, the terminal will display the group or alert call type on the third line of the display as shown below.



The following group call types may be available:

- Talk A group call where all member numbers are dialed simultaneously and each member is included when the terminal is answered. An active Talk group call includes all members of the group who answered the call. This is a two-way voice conversation. Your terminal will automatically answer Talk group calls when Radio Mode is selected.
- Broadcast A group call where live or pre-recorded broadcast voice is sent to all member numbers of the group when the terminal is answered. This is a one-way voice conversation. Your terminal will

automatically answer Broadcast group calls when Radio Mode is selected.

- Sequential A group call where each member number is dialed in a sequential order until one member answers. When one member answers, the call is active. This is a two-way voice conversation.
- First Answer A group call where all member numbers are dialed simultaneously until one member answers. When one member answers, the call is active and ringing stops on the other terminals.
   This is a two-way voice conversation.

Your Ericsson rugged terminal provides a flashing display when answering a call associated with an Alert number stored in the TDMA Pro database or the terminal Alert number memory. The terminal can store 25 group numbers and five Alert numbers. You must enter your security code before you can store or delete Group numbers or Alert numbers.

Contact your service provider for more information on TDMA Pro.

# **Display Messages**

Call Receive	Your terminal is receiving a call.
Dialing	Your terminal is dialing the number shown in the display.
InUse	You have a call active.
Call MM:SS	The elapsed time of your active call, in minutes and seconds.
Low Battery!	The battery is reaching its lowest operational power level.
System Busy!	Your system has no channels available. Try again later.
Scanning	The terminal is searching for a system.
## Calls	The numbers of calls you have not answered.
Mic Muted	The microphone is muted.
Phone Locked	The terminal is locked to prevent unauthorized use.
Keypad Lock	The keypad is locked to prevent unauthorized use.
Call is Restricted	You attempted to call a terminal number that is restricted in the <b>LOCKS</b> Menu.
Charging Only	The terminal is in charge-only mode and will not make or receive calls.
Charging Complete	Charging is finished.
Silent	The terminal ringer is muted.
Phone	The terminal is operating in Phone Mode.
Radio	The terminal is operating in Radio Mode.

 Mode Change!
 The terminal has changed modes.

 Bost
 The terminal has an active Broadcast Group Call.

 Talk
 The terminal has an active talk group call.

 Sequ
 The terminal has an active sequential group call.

 FAns
 The terminal has an active first answer group call.

 No Service
 The terminal is searching for a wireless system.

# **Summary of Basic Operations**

To Do This:	Press:
Turn your terminal On	Press and hold YES or NO.
Turn your terminal Off	Press and hold NO.
Decrease volume during a call in Phone Mode	Press <b>a</b> or lower side key.
Increase volume during a call in Phone Mode	Press <b>\( \cdot\)</b> or upper side key.
Answer a call	Press any key except NO.
End a call	Press NO.
Enter Menu Mode	Press 4.
Enter Menu Mode during a call	Press and hold 🕽.
Go back one level in Menu Mode	Press NO.
Exit Menu Mode	Press CLR.

To Do This:	Press:
Scroll through menus or menu settings	Press <b>\( \cap \)</b> or <b>\( \)</b> .
Erase the last digit/letter entered	Press CLR.
Erase all digits/letters entered	Press and hold CLR.
Call the number shown in the display in phone mode	Press YES.
Recall a recently dialed number from memory	Press <b>K K</b> .
Save the text message you are reading	Press YES.
Select a highlighted menu setting	Press YES.
Switch Keypad Lock On and Off	Press 🐿 then *.
Switch Silent Mode On and Off	Press 🐿 then #.
Call number in display using calling card in Phone Mode	Press and hold YES.
Send DTMF tones during a call	Press and hold YES.
Quick Access to Voice Mail	Press and hold <b>K</b> or <b>Y</b> , then <b>K</b> or <b>Y</b> , then <b>YES</b> .
Quick Access to Text Messages	Press and hold <b>K</b> or <b>Y</b> , then <b>YES</b> .
Mute your voice during a call	Press and hold CLR.
Mute the ringer when a call is received in Radio or Phone Mode	Press NO.
Access RCL mode (recall names, numbers and memory positions stored in memory)	Press <b>\rightarrow</b> and press <b>YES</b> .
Call the number shown in the display in Radio Mode	Press the PTT.
Speak during active Radio Mode call	Press and hold PTT.

To Do This:	Press:
Increase/decrease volume in Radio Mode	Rotate top volume knob.
Change from Phone Mode to Radio Mode	Release top mode button.
Change from Radio Mode to Phone Mode	Press top mode button.
Put into Speakerphone Submode	Release top mode button after answering a call in Phone Mode.
Put into Private Submode	Press top mode button after answering a call in Radio Mode.

# **Using Menus**

This chapter explains how to use your terminal's menus. You should read this chapter thoroughly to understand how to navigate through the menu system and how to change menu settings.

Your terminal's menus are an easy way for you to:

- Store and recall numbers in memory
- · Check text messages and voice mail
- · Set up call features
- · Change ring tone and other sound settings
- · Change other settings for your terminal

# **Opening Menus**

To open the main menu, press **3**. Main Menus and the names of the first two menus are shown in the display. Pressing **NO** when the main menu is shown in the display returns your terminal to standby mode.

‡Main Menus‡ 1⊧Memory 2 Messages

To open one of the submenus:

Press 
 <sup>▶</sup> or 
 <sup>♠</sup> to scroll through the list of submenus.

- 2 When the menu pointer (\*) is beside the submenu you want to open, press YES. The list of settings for the submenu is shown in the display.
- 3 You can scroll through the list of settings by pressing 

  → or 

  ✓.
- 4 To back up to the list of submenus, press NO. Pressing NO from a list of submenu settings returns you to the main menu list.

# **Changing Settings**

Open the menus as previously described, then:

- 1 Press Y or K to scroll through the list until the menu pointer is beside the setting you want to change.
- 2 Press YES. The choices available for the setting are shown in the display. The current active choice is enclosed in brackets. Some settings have two choices, such as On and Off for the Speed Dial setting in the CALL SETUP Menu. Other settings have a list of choices, such as the Ring Pulse setting in the SOUNDS Menu.
- 3 Press YES to store the choice you selected or press NO if you want to exit the menus without storing any changes you have made. If you store your

changes, the words SELECTION STORED! are shown briefly in the display. The list of settings is then shown in the display.

# **Exiting Menu Mode**

Press NO at any menu level to go back one level. Press CLR to exit menu mode.

Note!

If your terminal receives a call while it is in Menu Mode, the terminal automatically exits menu mode to allow you to answer the call.

# **Quickly Accessing Menus**

If you know the numbers associated with the submenu and setting you want to change, you can quickly access that submenu and setting by pressing  $\mathfrak{A}$ , followed by the number of the submenu and then the number of the setting. For example, suppose you want to change the sound the keys on your terminal make when you press them. Since Sounds submenu is number 6, and the Key Sounds setting is number 3, you could press  $\mathfrak{A}$ , then 6, then 3 to go directly to the choices for Key Sounds.

# **Examples of Using Menus**

#### **Turning Minute Minder ON**

- Press \( \mathbb{\fi} \). The main menu list is shown in the display.
- 2 Press **3** or **6** until the menu pointer (\*) is beside Call Setup.



- Press YES. The CALL SETUP Menu settings are shown in the display.
- 4 Press 

  → or 

  ¬ until the menu pointer is beside MinuteMind.
- **5** Press **YES**. The choices for MinuteMind (DN and DFF) are shown in the display.
- 6 Press 

  → or 

  ¬ until [ON] is enclosed in brackets.
- 7 Press YES. SELECTION STORED! is shown briefly in the display, then the settings list for the CALL SETUP Menu is shown.
- 8 Press CLR to exit Menu Mode.

#### Changing the Volume of the Ring Tone in Phone Mode

- Press \( \mathbb{A} \). The main menu list is shown in the display.
- 2 Press **3** or **5** until the menu pointer (\*) is beside Sounds.

- **3** Press **YES**. The **SOUNDS** Menu settings are shown in the display.
- 4 Press 

  → or 

  ¬ until the menu pointer is beside Ring Volume.
- **5** Press **YES**. The list of choices for **Ring Volume** are shown in the display.

Off High Escalating Medium Low Extra-Low

- 6 Press a or until the menu pointer is beside the Ring Volume choice you want. As you scroll through the choices, the terminal sounds the ring volume for each choice.
- 7 Press YES to store your choice. SELECTION STORED! is shown briefly in the display, then the SOUNDS Menu settings are shown.
- 8 Press CLR to exit Menu Mode.

#### **Menu Overview**

The following list shows the menus and setting for your terminal. Options that require you to enter the security code are marked with a "+".

1 Memory	1 Store Mem.
	2 RCL Mem.
	3 StoreScrpd
	4 RCL ScrPad
	5 RCL LastNo
	6 MemoryUsed
2 Messages	1 UnreadText
-	2 Old Text
	3 Delete All
	4 VoiceMsgs1
	5 VoiceMsgs2
3 System Opt	1 Sys Select
	2 Home Only
	3 Phone No. +
	4 SystemInfo
	5 Privacy
	6 Time/Date

4 Gen. Setup	1 KeypadLock 2 Back Light 3 Contrast 4 Greeting 5 Language + 6 MenuReset + 7 Noise Canc (Handsfree Only) 8 Echo Canc (Handsfree Only) 9 Training (Handsfree Only)	7 Call Data 8 Locks +	1 ReceiveLog 2 Last Time 3 Elapsed 4 Call Count 5 Time Count 1 Auto Lock 2 Dialing 3 Call Cards 4 Receiving
5 Call Setup	1 Super Dial 2 Speed Dial 3 Answer Opt 4 Call Timer 5 MinuteMind 6 Auto Area 7 AutoPrefix 8 Auto Retry 9 Tone Send 0 AccessTone	9 Call Cards + 0 Terminal	5 Sec. Code 1 CardSelect 2 Card1Setup 3 Card2Setup 1 Radio Setup 2 Group Setup 3 Alert Setup
6 Sounds	1 SilentMode 2 Msg Tone 3 Key Sound 4 Key Volume 5 Ear Volume 6 HandF Vol 7 Ring Pulse 8 Ring Pitch 9 RingVolume 0 Alert		

# Storing and Recalling Numbers

You can store phone numbers and associated names in your terminal's memory to use for Recall dialing, Speed Dial, and Super Dial. Each number you store can be up to 32 digits in length, and any names you store can be up to 24 characters in length. Group and Alert Numbers are accessed through **Group Setup** and **Alert Setup** submenus.

Notel

The number of phone numbers that your terminal can store is based on each number containing 12 digits and having an eight-character name stored with the number. Storing longer numbers and names reduces the amount of memory available and the actual numbers you can store. You can view the percentage of memory used and available through the **MEMORY** Menu.

# **Storing Numbers**

#### Storing a Number and Name in Memory

There are two ways you can do this:

- 1 Store a number using the **MEMORY** Menu.
- **2** Store a number shown in the display.

#### Storing a Number by Using the Memory Menu

- 1 Press > to access Menu Mode.
- 2 Press ¥ or ♥ until the menu pointer (♣) is beside Memory.



- **3** Press **YES** to open the **MEMORY** Menu.
- 4 Press → or ▼ until the menu pointer is beside Store Mem.
- 5 Press YES to open the Store Mem selection. The next open memory location is shown in the display, similar to this illustration.



- **6** Enter a name you want associated with this telephone number. The following table shows which keys to press and the number of times you must press them to enter letters.
- 7 Press \(\mathbf{1}\) to move the cursor to the No: line in the display.
- **8** Enter the phone number you want to store.

Note! To enter letters from the keypad, you must press a key from one to five times, depending on which letter you want to enter.

Press	Number of Times					
This	One	Two	Three	Four	Five	
1	space	&	1			
2	A	В	С	2		
3	D	Е	F	3		
4	G	Н	I	4		
5	J	K	L	5		
6	M	N	О	6		
7	P	Q	R	S	7	
8	T	U	V	8		
9	W	X	Y	Z	9	
0	0					
*	,		"	*		
#	-	•	?	#		

9 Press YES to store the number. Stored in memory! is shown in the display.

### Storing a Number Shown in the Display

- 1 Enter a number.
- 2 With the number shown in the display, press > to access Menu Mode.

- Press 

   or 
   until the menu pointer is beside Memoru.
- 4 Press YES to open the MEMORY Menu.
- 5 Press \(\frac{\sqrt{2}}{\text{until the menu pointer is beside Stone}\)
  Mem.
- **6** Press **YES** to open the Store Mem selection. The number is shown in the No: line of the Store Mem display.
- 7 If you want to enter a name to be associated with this number, enter it now on the Name: line.
- **8** Press **YES** to store the number in memory.

#### **Specifying a Memory Location**

If you want to store a phone number in a specific memory location, follow the previous steps for entering the number and name, then press \(\mathbf{\sigma}\) to move the cursor to the STORE: line. Enter the memory location number.

Phone numbers stored in locations one through nine can be used with the Super Dial feature in Phone Mode. All one- and two-digit memory locations can be used with the Speed Dial feature for Phone Mode and Radio Mode.

#### Storing a Number in Secure Memory

A number stored in secure memory cannot be recalled unless you enter the correct security code. To store a number in secure memory, follow the previously described steps for entering a name and number, then press and hold **YES**. The terminal prompts you to enter

your security code. If you enter the correct code, the number is stored and Stored Securely in Memory is shown in the display.

#### Storing a Group Number or Alert Number

A number cannot be stored in Group memory or Alert memory unless you enter the correct security code. To store a number, select the appropriate submenu. The terminal prompts you to enter your security code. If you enter the correct code, the terminal will allow you to store a number. Follow the same procedure as Storing Numbers

# **Recalling Numbers**

#### **Recalling a Number Using the Up Arrow**

1 Press **6**. The display will look similar to this illustration.



**2** To recall by name, press the key which represents the first letters of the name.

OR

To recall by number press \*\* twice to move the cursor to the RECALL: line and enter the memory location where the number is stored.

3 Press YES. The number is displayed after a two-second timeout.

#### **Recalling Previously Dialed Numbers**

For instructions on how to recall previously dialed numbers, see Redialing a Number USing the Up Arrow.

#### Recalling a Number Using the Memory Menu

- 1 Press 2 to access Menu Mode.
- 2 Press → or ► until the menu pointer is beside Memory.
- 3 Press YES to open the MEMORY Menu.
- 4 Press 

  → or 

  ¬ until the menu pointer is beside RCL

  Mem.
- 5 Press YES to open the RCL Mem. display. You can recall a number in memory by the location number or by name.
- 6 To recall by name, enter the letters of the name in the Name: line. You can enter just a few letters of the name or the complete name. If you enter just a few letters, the terminal finds the first name in memory that begins with the letters you entered.

  OR
  - If you want to search by the location number, press **u** until the cursor is on the RECALL: line and enter the number. The number is shown in the display.
- **7** You can place a call to the number in the display by pressing **YES** in Phone Mode or **PTT** in Radio Mode.

#### **Recalling a Number From Secure Memory**

- Follow the previously described steps for opening RCL Mem. in the MEMORY Menu.
- 2 Press **\(\)** until the cursor is on the RECALL: line.
- 3 Enter the location of the number stored in secure memory.
- 4 Press S. Security Code: is shown in the display.
- **5** Enter your security code.
- 6 If you enter the correct security code, the number is shown in the display.

#### **Recalling a Group or Alert Number**

Recalling a Group Number or Alert Number operates the same as normal (non-secure) numbers.

# **Altering or Erasing Numbers**

#### **Altering a Number in Memory**

You can alter or delete a number in memory by doing the following:

- 1 Recall the number as previously described.
- 2 When the number is shown in the display, press **3** or **5** to move the cursor to the No: line.
- **3** To add digits to the end of the number, just enter the digits.

- 4 To replace digits, press CLR to erase the digits you want to change and then enter the new digits.
- 5 Press YES to store the altered number. The message Same name in memory 000 Save anyway? is shown in the display.
- **6** Press **YES** to replace the number you previously stored with the modified number.

#### **Erasing a Number From Memory**

- 1 Press K.
- 2 Press **\(\sigma\)** until the number and name you want to erase is shown in the display.
- 3 Press and hold CLR. Ename memory? Location 000 is shown in the display.
- 4 Press YES to erase the number from memory. Memory is erased! is shown briefly in the display.

#### Altering or Erasing a Group Number or Alert Number

A Group Number or Alert Number cannot be altered or erased unless you enter the correct security code. To alter or erase a number, follow the procedure for non-secure numbers. The terminal prompts you to enter your security code before the number is modified. If you enter the correct code, you can modify the phone number.

## Message Services

Your terminal can receive two types of message service (text messages and voice mail) if these services are available from your service provider. If you subscribe to either or both services, callers can leave you text messages or voice mail. Your service provider then transmits the text messages and voice mail notifications to your reminal

## **Text Message Service**

Your terminal supports three message categories: *Normal, Urgent,* and *Emergency.* The actual tagging of the text message is dependent on the system used by your service provider. Your service provider transmits messages to your terminal. If your terminal is On, it receives the messages as described below. If your terminal is not turned On, your service provider retains the messages and transmits them again later.

Note!

Your Ericsson rugged terminal holds up to 10 messages or a maximum of 2KB of message text.

When reviewing a text message, the status of the text message is shown using the following letters:

- R Read, text message has been read but not saved.
- S Saved, text message has been read and saved.
- U Unread, text message has not been read.

## **Normal Messages**

If your terminal is turned On when it receives a normal text message, your terminal sounds a brief tone and a message similar to the one in this illustration is shown in the display. After 10 seconds, the message will be saved and the text message icon ( $\square$ ) will appear in the display. You have a choice of reading the message immediately by pressing YES, or reading it later by pressing NO. Pressing NO clears the message received alert from the display and places a number and icon in the display to remind you of your messages.

Text Message Received! Read Now?

### **Urgent Messages**

If your terminal is turned On when it receives an urgent text message, your terminal sounds a brief tone and a message similar to the one in this illustration is shown in the display. As with normal messages, you have a choice of reading the message immediately or reading it later. Urgent messages are always shown before normal messages, regardless of the order in which they were received

Ursent Mss Received! Read Now?

### **Emergency Messages**

If your terminal is turned On when it receives an emergency message, your terminal sounds two brief tones, and a message similar to the one in this illustration is shown in the display for a few seconds.

Emergency Msg Received Read Now?

### **Reading Text Messages Immediately**

When a message received notice is shown in the display, you can read the message by pressing YES. You can scroll through the message one line at a time by pressing and releasing Yor N. You can scroll up or down through the message three lines at a time by pressing and holding Yor N.

#### **Call-Back Messages**

Some text messages you receive may be *call-back messages*. A call-back message contains one or more phone numbers included by the person sending the message. If you press **YES** while reading a call-back message, a screen similar to the one shown here appears. To dial the displayed number, press **YES** (to place a calling card call to the displayed number, press and hold **YES**). If you do not

wish to call the displayed number, press NO to resume reading the actual message.

CALL? → \* 555 1212

The up and down arrows in the top right part of the display indicate that there is more than one number in the message. (The arrows would not appear if there were just one number.) You can scroll through the available numbers by pressing **3** or **6**. When you see the desired number, press **YES** to dial that number.

If you do not call back the number in the message, you have the same options for saving and deleting the message as you do with other text messages.

If you like, you can edit a displayed call-back number before you make the call. In the display, the cursor appears in reverse video, and it is initially positioned at the far left of the second line. In editing the number, you can:

- Enter a number at the cursor location by pressing a number key. If a digit is already in the cursor location, that digit, as well as all digits to its right, move one position to the right.
- Clear the digit at the cursor location by pressing CLR.
- Move the cursor position without clearing anything by pressing and holding ¥ or ►.

#### Receiving Messages While on a Call

When you receive a message while on a call, your terminal sounds a brief tone and a message similar to the one in this illustration is shown in the display. Press **YES** to display the incoming message, or press **NO** to continue talking and have the message treated as an unread message.

Text Message Received! Read Now?

You cannot receive messages during a call if the message memory is full.

### **Retrieving Unread Text Messages**

If you have messages that you have not read, a number and the text message icon are shown in the display. If the letter **F** is shown with the icon, your terminal's text message memory is full.

To read these messages:

- 1 Press > to enter Menu Mode.
- 2 Press Y or with until the menu pointer is beside Messages.
- 3 Press YES to open the MESSAGES Menu.
- 4 Press 

  or 

  or 

  nutil the menu pointer is beside

  UnreadText.
- **5** Press **YES** to open the list of messages.
- 6 Press **3** or **尽** until the menu pointer is beside the message you want to read.

7 Press YES to open the message. Once the message is open, you can scroll through the message one line at a time by pressing \(\mathbf{\sigma}\) or \(\mathbf{\sigma}\). You can scroll up or down through the message three lines at a time by pressing and holding \(\mathbf{\sigma}\) or \(\mathbf{\sigma}\).

### **Retrieving Saved Text Messages**

To read saved messages:

- 1 Press > to enter Menu Mode.
- 2 Press ¥ or **♥** until the menu pointer is beside Messages.
- **3** Press **YES** to open the **MESSAGES** Menu.
- 4 Press 

  on 

  on 

  until the menu pointer is beside 01d

  Text.
- Press YES to open the list of messages.
- Press a or until the menu pointer is beside the message you want to read.
- 7 Press YES to open the message. Once the message is open, you can scroll through the message one line at a time by pressing and releasing → or ►. You can scroll up or down through the message three lines at a time by pressing and holding → or ►.

## Saving and Deleting Text Messages

After you have retrieved and read a text message, you can:

• Save the message to memory: Press and hold YES.

- Delete the message: Press and hold CLR.
- Move to the next message: Press 1.
- Return to the previous message: Press 3.

Notel

Saved text messages are retained. Unsaved text messages are retained only until the space is needed for new messages.

#### **Voice Mail Service**

Your terminal can receive voice mail notification when it is turned On. If your service provider transmits the notification and your terminal is turned Off, you will receive notification the next time you turn your terminal On.

### Receiving Voice Mail When Your Terminal Is in Standby

If your terminal is turned ON and is in standby when it receives a voice mail notice, your terminal sounds a brief tone. If you have previously stored a home-system access number, a message similar to the one in this illustration is shown in the display.

To call the number shown, press **YES** in Phone Mode or **PTT** in Radio Mode. To return to Standby Mode, press

NO. To access a non-home system access number (if you have previously stored it), press **೨**, **𝒦**. You will then see a message similar to the one in this illustration.



If you have not stored an access number, or if you have stored only one access number and attempt to scroll to another number, you will see Access Number Not Stored when you receive a voice mail notice. After the Access Number Not Stored screen has been displayed for five seconds, your terminal displays another screen, similar to the one in this illustration, that gives you the opportunity to store an access number.

\*Voice Mail\* No: Store?

The number is stored as Mail-1 if no access number had been previously stored, or as Mail-2 if one number had already been stored. After you store the number, your terminal displays a screen asking if you want to call that number

## **Receiving Voice Mail During a Call**

If your terminal receives a voice mail notice during a call, a brief tone sounds and Voice Mail Received is briefly shown in the display.

After you end your call, a number and the voice mail icon are shown in the display.

# Listening to Voice Mail When the Icon Is Shown in the Display

If there is a number beside the voice mail icon in the display, you have voice mail messages that you have not heard. To listen to these voice mail messages:

- 1 Press 2 to enter Menu Mode.
- 2 Press \(\mathbf{\text{u}}\) until the menu pointer is beside Messages.
- 3 Press YES to open the MESSAGES menu.
- 4 Press ¥ until the menu pointer is beside either VoiceMsqs1 or VoiceMsqs2.
- 5 To access your home-system access number, move the cursor to UoiceMsgs1 and press YES. To access your non-home system access number, move the cursor to UoiceMsgs2 and press YES. (You can make a credit card call by pressing and holding YES while in Phone Mode if you previously set up the option.)

Note! To set up calling cards, refer to the CALL CARDS

Menu section in the Menu Descriptions chapter

- 6 If you have not stored your voice mail number, enter it now.
- 7 Press YES in Phone Mode or PTT in Radio Mode to call your selected access number.

#### **Storing Your Voice Mail Number**

You can store a home-system voice mail access number and a non-home system access number. It is a good idea to store your voice mail access number(s) so that a number automatically displays when you receive a voice mail notice.

- 1 Press > to enter Menu Mode.
- 2 Press \(\mathbf{\text{u}}\) until the menu pointer is beside Messages.
- 3 Press YES to open the MESSAGES Menu.
- 4 To store a home-system access number, move the cursor to VoiceMsgs1 and press YES. To store a non-home system access number, move the cursor to VoiceMsgs2 and press YES.
- 5 Enter your voice mail phone number on the No: line.
- 6 Press YES. SELECTION STORED! is shown in the display.
- 7 Press NO twice to exit Menu Mode.

# **Quick Access to Text and Voice Mail Messages**

- If only text messages are waiting, Read Text
  Messages? is shown in the display. Press YES to
  go directly to the READ TEXT MESSAGE
  Menu. Press NO to return to Standby Mode.
- If only voice mail messages are waiting, Get
   Voice Mail Msgs? is shown in the display. Press
   YES to call your voice mail access number.
- If both text and voice mail messages are waiting, your terminal displays a modified version of the Read Text Messages? screen, as shown in the illustration.

Read Text +\* Messages? 10 New Msgs

In the upper right corner of this screen are two arrows, which indicate that both voice and text messages are available. From here, you can access the **READ TEXT MESSAGE** Menu by pressing **YES**, or you can go to the Get Voice Mail Msgs? screen by pressing **NO**, **N**, **N**. The Read Text Messages? and Get Voice Mail Msgs? screens are circular. To switch back and forth between the two screens press **N** or **N**.

## Menu Descriptions

Press > to access the menus.

Press **a** or **c** to scroll through menus, functions in menus, and settings in a function.

Press YES to select a menu, function, or setting which is beside the menu pointer (\*).

Press NO to go back one level in the menu structure.

Press CLR to exit the menus completely.

## **Memory Menu**

The **MEMORY** Menu contains the following choices for storing and recalling numbers.

#### Store Mem

Use **Store Mem.** to store a phone number and an accompanying name.

#### RCL Mem.

RCL Mem. lets you recall a phone number by the name stored with the number or by the memory location number. You can also access RCL Mem. by pressing ►.

## StoreScrpd

Use **StoreScrpd** to store, in the scratch pad memory, a number shown in the display.

#### **RCL ScrPad**

RCL ScrPad lets you recall a number stored in the scratch pad memory. You can also view the numbers in the scratch pad memory by pressing **\( \cdot\)**, then **#**.

#### RCL LastNo

Use RCL LastNo to view the list of numbers you previously called. You can also view the last numbers called by pressing 

twice. 

twice.

### MemoryUsed

MemoryUsed shows you the percentage of the terminal's memory that is occupied.

## Messages Menu

The MESSAGES Menu contains the following choices for accessing services that may be available from your provider.

#### UnreadText

If you have text message service from your provider, this menu feature lets you read your unread text messages.

#### **Old Text**

If you have text message service from your provider, this menu feature lets you read your old text messages.

#### **Delete All**

This function lets you delete all text messages, both old and new, at once.

### VoiceMsgs1

If you have voice mail service from your provider, this menu feature lets you access your home system access number.

## VoiceMsgs2

If you have voice mail service from your provider, this menu feature lets you access your non-home system access number.

## **System Options Menu**

The **SYSTEM OPT** Menu contains the following choices for selecting system preferences. (Selections available are dependent on your provider.)

## **Sys Select**

This feature allows you to manually select a system from which to obtain service, instead of having the terminal automatically select an available system. This can include your public home system as well as Private System Identifiers (PSIDs) that have been programmed into your terminal. This function is particularly useful if you have access to more than one system. Only systems that are currently available can be selected. This varies depending on your geographic location. Once a system is selected, the terminal remains locked onto that system until:

- · Signal strength no longer permits.
- The terminal is turned Off.
- · You select Normal in this menu.

## **Home Only**

The availability of the **Home Only** Menu item is dependent on your provider's phone setup. Home Only lets you have your terminal look only for your home system when you turn on the terminal. The terminal does not search for other systems if your home system is not available.

#### Phone No.

The **Phone No.** function shows you the phone number programmed into your terminal. You are prompted for the security code to gain access to this function.

## SystemInfo

This feature displays the available digital channel services. If no services are available, the information fields are blank. If the terminal is locked in analog mode, or if the information cannot be obtained, the message System Info Not Available is shown. YES indicates feature capability; NO means the feature is not available.

## Privacy

If your service provider offers digital voice encryption, use this function to request voice privacy service.

Voice Privacy service is not available in all areas. If voice privacy is active, the digital voice privacy indicator text, a reverse text P, is shown in the display.

If voice privacy is requested but not granted, your terminal sounds a Voice Privacy Not Active Tone. The tone sounds at the beginning of the call, and then every 30 seconds during the call, as a reminder. You can turn the tone feature off through the **Sounds** Menu.

#### Time/Date

This function lets you retrieve the time and date from the system, if available from the service provider.

## **General Setup Menu**

The **GEN**. **SETUP** Menu lets you customize your terminal to suit your personal preferences.

## KeypadLock

You can lock the keypad so that pressing keys has no effect. This feature is useful in circumstances when the keys may be accidentally pressed such as when you are carrying your terminal in a briefcase or purse. You can also activate the keypad lock by pressing \(\mathbf{\frac{3}{2}}\) and then \*.

- The keypad remains locked until you do one of the following:
- · Replace the battery.
- Turn the terminal Off by pressing and holding NO, and then turn the terminal back On by again pressing and holding NO or YES.
- Press 3, then \*.

### **Back Light**

You can set the display and keypad backlighting to stay on continuously or automatically turn off when the terminal is in Standby Mode or when there has been no key pressed for 20 seconds.

#### Contrast

You can change the terminal display contrast setting. The contrast settings range from 1 to 5, with 5 being the highest contrast level.

## Greeting

Each time the terminal is turned on, you can have the terminal display a welcome greeting that you enter your-

self. The alphanumeric keypad displays both letters and numbers.

You can enter up to a three-line, 36-character message (12 characters per line). The message displays when you turn on the terminal. The greeting function is automatically turned off if no characters are entered.

## Language

You can choose between four different languages (English, French, Spanish, and Portuguese) for text shown in the display. You are prompted for the security code to gain access to this function.

#### Accessing Your Native Language

- Press **4** 5 to access the Languages submenu.
- Enter your security code at the prompt (default is 0000).
- Use \( \mathbf{Y} \) or \( \mathbf{K} \) to scroll through the list of available languages until the cursor (\( \mathbf{F} \)) is next to the appropriate language.
- Press YES to store your selection.
- · Press CLR to exit Menu Mode.

#### Menu Reset

Menu Reset allows you to quickly return your terminal to its factory settings for Sound and Setup functions. You are prompted for the security code to gain access to this function. Press YES to return the terminal to its factory settings.

Note!

Remember that the security code also changes back to the original factory setting (0000). This will also erase your phonebook.

## Noise Canc (Handsfree Only)

Noise Canc allows you to mute noise when you are connected to an accessory that supports this function. The two options for Noise Canc are On and Off.

## **Echo Canc (Handsfree Only)**

Echo Canc allows you to mute the echo noise when you are connected to an accessory that supports this function. It is also required for Speakerphone Mode. The two options for Echo Canc are Auto and Off.

## **Training (Handsfree Only)**

Training assists you in determining the DSP parameters when you are connected to a smart handsfree device. When you are prompted with Install?, choose either YES or NO.

## **Call Setup Menu**

The **CALL SETUP** Menu contains the following choices for enhancing the use of your terminal.

### **Super Dial**

Turning on Super Dial allows you to dial a number stored in memory locations one through nine by press-

ing and holding the numeric key corresponding to the memory location while in Phone Mode.

**Speed Dial** 

Turning on Speed Dial allows you to dial a number stored in a memory location by entering the one or two-digit location number and pressing **YES** while in Phone Mode or **PTT** while in Radio Mode.

**Answer Opt** 

The **Answer Opt** function lets you select how to answer calls. You can set your terminal to let you press **YES** to answer, any key to answer, or automatically answer after two rings.

**Call Timer** 

Call Timer, when turned on, shows the approximate duration of the current call. The timer shows minutes and seconds, and resets after 99 minutes.

MinuteMind

MinuteMind, when turned on, times your calls by sounding a short beep in the terminal speaker or handsfree loudspeaker about 10 seconds before each full minute during a call.

**Auto Area** 

You can store an area code which Auto Area automatically adds to the seven-digit number you dialed. Enter

the area code on the display, then select  $\mathbf{O}\mathbf{n}$  to activate the feature.

Note!

Auto Area does not add the area code to numbers shown in the display by Caller ID.

**AutoPrefix** 

You can store a 1- to 12-digit prefix which the AutoPrefix function automatically adds to a dialed number. When you dial a 4- or 5-digit phone number, the prefix is automatically added to the number. To send a number to office extensions, store the 3-digit prefix in the Auto-Prefix function. You need only to dial the last four or five digits of the number.

For example, if you save 123 as the auto prefix and the function is turned on, to call 123-7654 just dial 7654. The prefix 123 is automatically added. The auto prefix is not added for numbers longer than five digits or to numbers that start with \*

**Auto Retry** 

When enabled, the **Auto Retry** function repeats a call attempt every fifteen seconds for up to three minutes if the call cannot be delivered through the system.

**Tone Send** 

When enabled, the **Tone Send** function allows your terminal to send DTMF tones during a call. This allows operations like electronic banking and other DTMF tone operated activities. When Tone Send is turned Off, your terminal *does not* send DTMF tones.

#### **AccessTone**

When enabled, AccessTone sounds three short beeps to indicate your outgoing call has connected to the system.

## Sounds Menu

The **SOUNDS** Menu contains the following choices for setting the different volumes and sounds for ringing, keypad, speaker, and handsfree kits.

#### SilentMode

When SilentMode is enabled, your terminal does not make any keypad or ringing sounds in Phone Mode. You can quickly activate SilentMode by pressing \( \mathbf{\sigma} \), then #. Press \( \mathbf{\sigma} \), then # again to disable SilentMode. The word \( \mathbf{Silent} \) is shown in the display when the terminal is in Silent Mode.

## **Msg Tone**

This feature allows you to turn on or off the tone that sounds when an incoming text message is received or a message waiting signal is received.

## **Key Sound**

Key Sound allows you to choose the sound made when you press keys: a click, a continuous tone, a quick tone burst, or no sound at all in Phone Mode.

### **Key Volume**

Key Volume allows you to select the volume level of the sounds made when you press keys in Phone Mode.

#### **Ear Volume**

Ear Volume allows you to adjust the volume of the speaker using the menu setting. You can also adjust the volume during a call by pressing **(** or **()**, or by using the side volume keys in Phone Mode.

#### Handsfree Volume

HandsF Vol allows you to set the speaker volume when you are in Phone Mode.

### **Ring Pulse**

Ring Pulse allows you to choose the type of tone for the ring pulse in Phone Mode. Each tone is demonstrated as you scroll through the selections. There is also a System Set selection, which is controlled by the system.

## **Ring Pitch**

Ring Pitch allows you to adjust the ring pitch from Low, Medium, High, or Mixed, and demonstrates those tones as you scroll through the selections in Phone Mode. There is also a System Set selection, which is controlled by the system.

### **Ring Volume**

Ring Volume allows you to set the level of the ring volume from Extra Low, Low, Medium, High, Escalating,

or Off in Phone Mode. The Escalating volume setting rises in steps from the lowest to the highest level as the terminal continues to ring.

#### Alert

Alert allows you to set the sound, vibrator, or both for incoming call notification.

### Call Data Menu

The **CALL DATA** Menu contains the following choices for providing information on calls that have been made from or received by the terminal.

## ReceiveLog

If you have Caller ID from your service provider, this menu lists the last 20 calls received with caller ID (the latest call appears first). Press **YES** to dial a number shown in the display.

Note!

The **Auto Area** feature does not insert the area code in a phone number shown in the display by **ReceiveLog**.

Use the arrow keys to scroll through the list of received calls. If the received number is stored in memory with a name, the name is also shown in the display.

#### **Last Time**

The Last Time function indicates the approximate duration of the last call, in minutes and seconds.

### **Elapsed**

The Elapsed time meter shows the hours and minutes that have been used. The elapsed time cannot be reset.

Press NO to exit.

#### **Call Count**

The Call Count function indicates the total number of calls made from the current phone number shown in the display. Press \(\mathbb{X}\) to display the home count. Press \(\mathbb{X}\) to return to the total count display. To reset from Standby Mode, press \(\mathbb{Y}\) 74\(\mathbb{Y}\) and then press YES to reset.

#### **Time Count**

The Time Count function shows the approximate total time that the terminal has been in use. Press \(\mathbb{\text{s}}\) to display the home count. Press \(\mathbb{\text{k}}\) to return to the total count display. To reset from Standby Mode, press \(\mathbb{\text{s}}\) \(\mathbb{\text{s}}\), and then press \(\mathbb{YES}\) to reset.

#### Locks Menu

The LOCKS Menu contains the following choices for enabling protection services in the terminal to limit its use. You can select the lock options most useful for your desired level of terminal security. You must enter your security code before you can open the LOCKS Menu.

#### **Auto Lock**

When selected, the terminal is automatically locked from making calls each time you turn the terminal On. To unlock the terminal, enter the security code.

### **Dialing**

You can use this option to restrict outgoing calls. Selections for this function include:

#### Allow all

No outgoing call restrictions.

#### · Restrict all

Allows dialing of emergency numbers only.

#### • Local + 800 # only

Only numbers with up to 7 digits and 10-11 digit 800, 888, or 877 numbers. No operator access.

#### • Memory only

Allows calls only to numbers stored in memory. Numbers cannot be stored in memory while this restriction is enabled.

#### • Local + 800 # + mem only

Only the combination of the two preceding options can be dialed

#### · Restrict Internat.

Only 11 digits or fewer can be dialed, and operator access is restricted.

#### Restrict 900 #

No calls allowed with the area codes 900, 0-900, or 1-900. No operator access.

#### • Restrict Operator

Allows all calls except for operator access (dialing 0).

#### **Call Cards**

You can Allow or Restrict the use of calls using a calling card or calling card features.

#### Receiving

You can allow or restrict incoming phone calls. If selected, the terminal does not ring during incoming calls.

#### Sec. Code

You can change your four-digit security code. The factory-set code is 0000. You are prompted to repeat the code for verification.

#### Call Cards Menu

The CALL CARDS Menu contains the following choices for storing two calling card numbers to use for making long distance phone calls in Phone Mode.

Note! You must enter your security code before you can open the CALL CARDS Menu.

#### **Card Select**

You can store two calling card numbers. You select which number your terminal uses through the CALL CARDS Menu.

- 1 Press > to enter Menu Mode.
- 2 Press Nor until the menu pointer is beside Call Cards.
- 3 Press YES to open the CALL CARDS Menu.
- 4 Press or until the menu pointer is beside CardSelect.
- 5 Press YES.
- 6 Press 

  Nor 

  until the card you want to use (Cand One on Cand Two) is enclosed in brackets.
- 7 Press YES to store your selection.

#### Card1 and Card2 Setup

#### Calling Card Setup

Make sure you have the following:

- Calling Card Access Number (a number provided by your long distance service provider).
- Verification Number (a number you must enter to allow the calling card call to be completed).

To set up a calling card, complete the following steps.

- 1 Press \(\mathbf{1}\) to enter Menu Mode.
- 2 Press **K** or **3** until the menu pointer is beside Call Cards.

- **3** Press **YES** to open the **CALL CARDS** Menu. You are prompted to enter your security code.
- 4 Press **♥** or **¥** until the menu pointer is beside Card1Setup or Card2Setup.
- **5** Press **YES** to enter card setup.
- 6 Press **K** or **\( \)** until the menu pointer is beside
- 7 Press YES.
- 8 Enter the calling card access number.
- 9 Press YES to store the number.
- 10 Press > to move to Ver. no.
- 11 Enter the verification number.
- **12** Press **YES** to store the number.

#### Changing the Flow Order

If your long distance service provider requires a different dialing, you may need to change the Flow Order. Flow order determines when the numbers are transmitted by your terminal. The default flow is:

- · Access number
- Stop
- Number you are calling
- Stop
- · Verification number

To change the flow order:

- 1 From the previous Step 12, press \(\mathbf{\sigma}\) until the menu pointer is beside \(\mathbf{Flow}\) dom. (domestic) or \(\mathbf{Flow}\) int. (international).
- 2 Press YES.
- 3 Press \(\sum \) to scroll through the flow order.
- 4 To change a flow setting, press until the menu pointer is beside the setting you want to change.
- **5** Press 1 to scroll through the options for that setting.
- **6** When you have the flow order you want, press **YES** to store the selection

#### Using a Calling Card

To place a call using a calling card:

- 1 Enter or recall the number you want to call.
- **2** Press and hold **YES**. The calling card number is shown in the display.
- **3** Release the key after the number has been displayed.
- 4 If you are using stops between numbers, you must press YES or any number key to send the next sequence of numbers. If you use pauses, the numbers are sent automatically after the specified length of time chosen in the Flow function.

## **Terminal Menu**

The TERMINAL Menu contains the following submenus for enhancing the use of your terminal for Radio Setup, Group Setup, and Alert Setup.

#### **Radio Setup**

Radio Setup contains the following choices for adjusting the volume levels and answer options while you are in Radio Mode

### Key Volume

Key Volume allows you to adjust the volume of the key tones. Key Volume is adjustable in five different levels to take full advantage of the speaker high level in Radio Mode.

### Ring Volume

Ring Volume allows you to set the volume of audible alert when a call is received. The options for Ring Volume are High, Escalating, Medium, Low, and Off.

Note!

Off results in no audible alert.

#### **Answer Option**

Answer Opt. allows you to set one of three values for individual calls (non-Group). The options for Answer Opt are Radio Auto, Radio Yes, and Radio Any.

### **Group Setup**

**Group Setup** contains the following choices for establishing, editing, and using Groups.

## Store Group

Use Store Group to store Group phone numbers with accompanying names.

#### Recall Group

RCL Group lets you recall a Group by the name stored with the number or by the memory location number.

## **Default Group**

Default Group allows you to list the default Group call number.

### **Alert Setup**

**ALERT Setup** contains the following choices for establishing, editing, and using Alert groups.

#### Store Alert

Store Alert allows you to store an Alert phone number and an accompanying name.

#### RCL Alert

RCL Alert lets you recall an Alert phone number by the name stored with the number or by the memory location number.

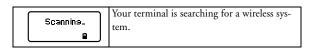
#### Default Alt.

Default Alt. allows you to list the default Alert call number.

## Problems You Can Solve

## **Displayed Messages and Explanations**

Unable to Place Call!	The signal is too weak to make a call. Try again when the signal strength is one bar or stronger.
System Busy! 555-5555 0	The system is busy with other calls. Wait a while and try your call again.
Call is Restricted!	You called a number for which you have set call restrictions. See the LOCKS Menu for changing call restrictions.
Wrona security code!	You entered an incorrect security code. Enter the correct security code.
Low Battery!	The battery power is low. When the terminal shuts itself off, replace the battery with a fully charged one, or use an alternate power source, such as a travel charger.
Msa Mem Full No Msas Can Be Received!	Your text message memory is full. Erase some stored messages so you can receive more messages.
No Service	Your terminal is searching for a wireless system.



## **Problems and Possible Solutions**

The terminal does not turn On.	Recharge or replace the battery.  If you are using a battery eliminator, make sure that the battery eliminator is fully inserted into the vehicle cigarette lighter. Make sure the vehicle is supplying power to the cigarette lighter.
The terminal is not ringing when a call is received.	Check the <b>Sounds</b> Menu to make sure the terminal is not set for Silent Mode.
The terminal becomes warm during long calls.	This is not a problem. The terminal may feel slightly warm during extended calls.

50 Problems You Can Solve

Calls are being dropped.	You are probably in a geographic area with minimal service. Wait until the signal strength indicator in your terminal's display shows a relatively high signal strength (more bars) before trying to make a call. Make note of geographic locations where calls are dropped and contact your service provider.
The signal strength varies.	This is a common occurrence. Transmitter sites are set in geographic areas, and coverage is not 100% all of the time. Signal strength varies as you travel between cells.

## **If You Need Assistance**

If you need additional information or if you would like to purchase Ericsson Original Accessories:

- In North America, call 1-800-ERICSSON (374-2776).
- In Latin America, call 305-755-6789.
- Elsewhere, call 919-472-7908.

Problems You Can Solve 51

52 Problems You Can Solve

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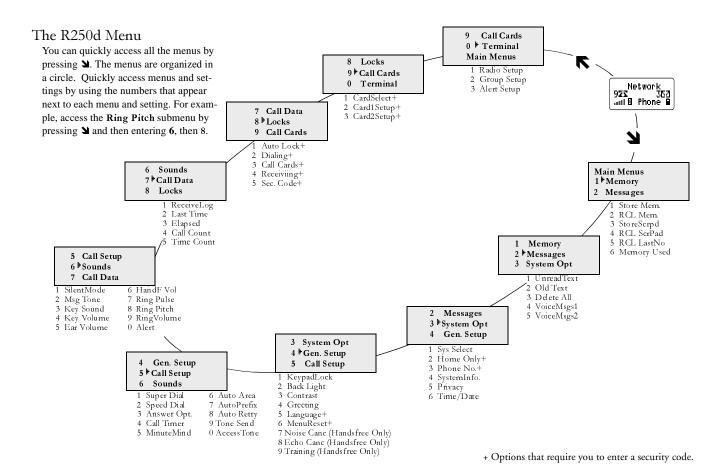
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## R250d Quick Reference Card

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Super Dial No. from Memory	Indicators  Call Timer Minute Minder Access Tone Display Contrast Back Light Language  Sounds Mute Microphone On Mute Microphone Off Mute Ringer Ring Pulse Ring Pitch Ring Volume Silent Mode On/Off Earpiece Volume (during a call)	3 5 4 [On] or [Off] 3 5 5 [On] or [Off] 3 5 0 [On] or [Off] 3 4 2 3 4 5 (requires security code, default code is 0000)  Press and hold CLR Press and hold CLR Press a side key or NO 3 6 7 3 6 8 3 6 9 3 # 3 6 5  Press upper side key to increase or lower side key to decrease 3 6 6	Security Lock Keypad	Press and hold * Press and hold #  Press and hold K K to switch between voice mail and text message displays Press YES to call  * * * * * * * * * * * * * * * * * *
	Message Tone	<b>a</b> 6 6 2		

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## R250d Quick Reference Card

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## http://mobile.ericsson.com

## Using a Calling Card

- 1. Enter or recall the No. being called
- Press and hold **YES** until your calling card number appears in the display
- 3. If you are using stops (S) between numbers, press YES to send the next sequence of numbers

## Calling Card (requires a security code)

Select Calling Card	<b>y</b> 91
Set Up Calling Card 1	92
Set Up Calling Card 2	<b>9</b> 9 3

Memory	Name	Phone Number	Memory	Name	<b>Group Number</b>
Location			Location		
1.			20.		
2.			21.		
3.			22.		
4.			23.		
5.			24.		
6.			25.		
7.			26.		
8.			27.		
9.			28.		
10.			Memory	Name	Alert Number
11.			Location		
12.			29.		
13.			30.		
14.			31.		
15.			32.		
16.			33.		
17.			34.		
18.			35.		
19.			36.		

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