

Users Manual



Keys

Key Set

Your vehicle's key set contains:

- two folding master keys with remote control and a panic button
- one emergency key
- one key tag with the key number .
- two keys for the roof rack (when factory installed) ⇒ page 89.

Emergency key

The emergency key fits all the locks in the vehicle.

We recommend you keep the emergency key separate from the vehicle documents. The emergency key should only be used temporarily in the case you have misplaced your genuine key or lost it.

To prevent accidents, injuries or possible theft of your vehicle always observe the WARNINGS ⇒

Key tag

If you need a replacement key, take your key tag an authorized Volkswagen dealer.

The key number is needed to obtain another key, therefore:

Always keep the key tag in a safe place.

Never leave it in the vehicle.

If you sell the vehicle, be sure to give the key tag to the new owner.

WARNING

Improper use of vehicle keys can result in serious personal injury.

Always take the key with you when you leave the vehicle. The engine can be started and vehicle systems such as the power windows can be operated leading to serious personal injury.

WARNING (continued)

Never leave children, disabled persons or anyone who cannot help themselves in the vehicle. The doors can be locked using the remote control key. This could result in people being trapped in the vehicle in an emergency. For example, depending on the time of year, people trapped in the vehicle can be exposed to very high or low temperatures.

Never remove the key from steering lock while the vehicle is moving or while it is rolling to a stop. The steering wheel column will lock up and you will not be able to steer or control the vehicle.

Note

The keys with the remote control contain electronic components. Protect these keys from moisture and rough handling.

Never leave any vehicle keys inside the vehicle. Entry by unauthorized persons could harm the vehicle or your vehicle could be stolen. Always take the keys with you whenever you leave your vehicle.

Tips

A replacement key can only be made with the key number.

The key number identifies the way the key has to be cut and allows the microchip in the key to be programmed to work with the coded electronic immobilizer in your vehicle.

A key without the special microchip or with a chip that has not been coded properly will not work with your vehicle, even if it has been cut correctly.

Additional remote control keys are available from authorized Volkswagen dealers. Each key must be programmed to work with your vehicle ⇒ page 41.

You can use up to eight remote control keys with your vehicle. ◀

Booklet 3.1 Controls and Equipment

Remote control key

Locking and unlocking the vehicle

The remote control key can be used to lock and unlock the vehicle from a distance.

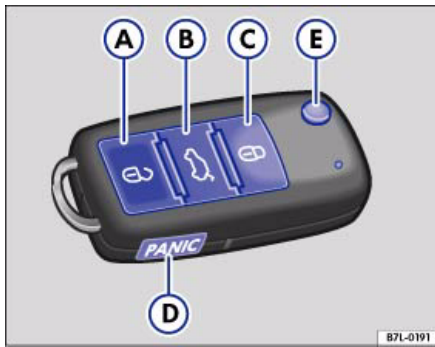




Fig. 24 Assignment of buttons on the remote control key




Fig. 25 Range of remote control

Controls on the remote control key

 – Unlocking the vehicle ⇒ fig. 24 **A**

 – Unlocking the rear lid **B**

 – Locking the vehicle **C**

The red **PANIC** button **D** activates the “panic function”.

Press the release button **E** to fold out the key bit ⇒ page 43.

The remote control transmitter and the batteries are inside the key fob. The receiver is inside the vehicle. The maximum range of the remote control depends on various conditions. The range is shorter when the batteries are weak ⇒ fig. 25.

The indicator light in the key fob lights up whenever buttons **A**, **B** or **C** is pushed and when the battery is getting weak.

Locking and unlocking

Using “set-up” in the instrument cluster you can select which door or doors unlock when you use the remote control. Choose the settings you want in the **CONVENIENCE** menu under **DOOR OPENING** ⇒ page 14.

Panic button

When you press the panic button, the horn sounds and the turn signals flash for about 30 seconds. Pressing the panic button again turns them off. Use the panic button only in an emergency.

Replacing the battery

The display in the instrument cluster will let you know when your battery in the remote control is getting weak.

The battery indicator light in the remote control key flashes green one time when the battery is weak.

Your authorized Volkswagen dealer can change the batteries for you.

WARNING

Improper use of vehicle keys can result in serious personal injury.

Always take the key with you when you leave the vehicle. The engine can be started and vehicle systems such as the power windows can be operated leading to serious personal injury.

Booklet 3.1 Controls and Equipment



WARNING (continued)

Never leave children, disabled persons or anyone who cannot help themselves in the vehicle. The doors can be locked using the remote control key. This could result in people being trapped in the vehicle in an emergency. For example, depending on the time of year, people trapped in the vehicle can be exposed to very high or low temperatures.

Heat build-up in the passenger compartment and luggage compartment of a parked vehicle can result in temperatures in the vehicle that are much higher than the outside temperatures, particularly in summer. Temperatures can quickly reach levels that can cause unconsciousness and death, particularly to small children.

Never remove the key from steering lock while the vehicle is moving or while it is rolling to a stop. The steering wheel column will lock up and you will not be able to steer or control the vehicle.

Note

Never leave any vehicle keys inside the vehicle. Entry by unauthorized persons could harm the vehicle or your vehicle could be stolen.

Always take the keys with you whenever you leave your vehicle.

Unsuitable batteries can damage the remote control key. Replace used batteries with new ones of the same voltage and same size.

Tips

The remote control key only works when you are in range of the receiver ⇒ page 40, [fig. 25](#) (blue area).

When you unlock your vehicle with the remote control, you have 30 seconds to open a door or the rear lid. If you do not, the vehicle will automatically relock itself. This safety relock feature prevents you from leaving your vehicle unlocked.

If the remote control does not work, it may have to be synchronized again ⇒ page 41.

If you try to use the remote control several times outside its effective range, the remote control may not work and will have to be reset ⇒ page 41.

Use the remote control only if you intend to use one of the functions. Since terrain and conditions may vary, pressing the remote may unlock the vehicle or set off the panic function even if you think you are out of range. ◀


Resetting the remote control key

The remote key has to be reset if it does not lock or unlock the vehicle.

Resetting the remote control key

- Unlock the driver's door manually by inserting the key in the door lock.
- Switch on the ignition.

Tips

The remote control key will have to be reset if you press the button  several times outside its effective range and the vehicle can no longer be locked or unlocked using the remote. ◀