HITACHI







CAUTION

RISK OF ELECTRIC SHOCK DO NOT OPEN



CAUTION: TO REDUCE THE RISK OF ELECTRIC SHOCK,
DO NOT REMOVE COVER (OR BACK).
NO USER-SERVICEABLE PARTS INSIDE.
REFER SERVICING TO QUALIFIED SERVICE PERSONNEL.



This symbol is intended to alert the user to the presence of uninsulated "dangerous voltage" within the product's enclosure that may be of significant magnitude to constitute a risk of electric shock to persons.



This symbol is intended to alert the user to the presence of important operating and maintenance (servicing) instructions in the literature accompanying the appliance.

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Note on Recording Programming—Most television programs and films are copyrighted. This means that someone has legal rights governing the reproduction and distribution of this material. In certain circumstances, copyright law may apply to private in-home taping of copyrighted materials. In most cases, it is permissible to record for personal use, as long as you do not sell the material. You must act responsibly in this area - check into the matter if you are unsure.

Some pay-per-view programs may be licensed from producers as "view only" programs. These are copyrighted programs and may not be copied or reproduced for any purpose without the express written permission of the copyright owner.

DSS Programming—For subscription information, or to resolve problems related to DSS programming, call the service providers, including DIRECTV at 1-800-DIRECTV (347-3288) and USSB at 1-800-204-USSB (8772).

Hitachi-brand DSS Hardware and Installation— To arrange for professional installation of your DSS system, ask questions, or to resolve problems related to your Hitachi-brand DSS system, contact your dealer. If additional information is needed, please contact: Hitachi toll free at 1-

> Hitachi Home Electronics (America), Inc. 3890 Steve Reynolds Boulevard Norcross, GA 30093

800-477-1212.

System Model #:	· · · · · · · · · · · · · · · · · · ·
Receiver Model #:	
Receiver Serial #:	
Access Card #:	•

IMPORTANT SAFETY INSTRUCTIONS PERTAINING TO A RISK OF FIRE, ELECTRIC SHOCK, OR INJURY TO PERSONS

In addition to the careful attention devoted to the quality standards in the manufacture of your DSS product, safety is a major factor in the design of every instrument. However, safety is your responsibility, too.

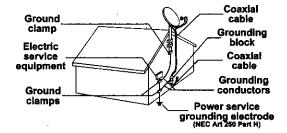
The following information will help to ensure your enjoyment and proper use of the DSS system. Please read this information carefully before installing, operating and using your DSS equipment.

Installation

- **1. Read and Follow Instructions**—All the safety and operating instructions should be read before the DSS product is operated. Follow all operating instructions.
- **2. Retain Instructions—**The safety and operating instructions should be retained for future reference.
- **3. Heed Warnings**—Comply with all warnings on the DSS product and in the operating instructions.
- **4. Polarization**—This DSS product is equipped with a polarized alternating current line plug (a plug having one blade wider than the other). This plug will fit into the power outlet only one way. This is a safety feature. If you are unable to insert the plug fally into the outlet, try reversing the plug. If the plug fails to fit, contact your electrician to replace your obsolete outlet. To prevent electric shock, do not use this polarized plug with an extension cord, receptacle, or other outlet unless the blades can be fully inserted without blade exposure. If you need an extension cord, use a polarized cord.
- **5. Power Sources—**This DSS product should be operated only from the type of power source indicated on the marking label. If you are not sure of the type of power supply to you home, consult your DSS dealer or local power company. For DSS products intended to operate from battery power, or other sources, refer to the operating instructions.
- **6. Overloading**—Do not overload wall outlets or extension cords as this can result in a risk of fire or electric shock. Overloaded ac outlets, extension cords, frayed power cords, damaged or cracked wire insulation, and broken plugs are dangerous. They may result in a shock or fire hazard. Periodically examine the cord, and if its appearance indicates damage or deteriorated insulation, have it replaced by your service technician.
- 7. Power Cord Protection—Power supply cords should be routed so that they are not likely to be walked on or pinched by items placed on or against them, paying particular attention to cords at plugs, and the point where they exit the DSS product.
- **8. Ventilation**—Slots and openings in the case are provided for ventilation to ensure reliable operation of the DSS product and to protect it from overheating. These openings must not be blocked or covered. The openings

- should never be blocked by placing the product on a bed, sofa, rug, or other similar surface. This product should never be placed near or over a radiator or heat register, or in a built-in installation such as a bookcase or rack unless proper ventilation is provided.
- **9. Attachments**—Do not use attachments unless recommended by the DSS product manufacturer as they may cause hazards.
- 10. Water and Moisture—Do not use this DSS product near water—for example, near a bath tub, wash bowl, kitchen sink or laundry tub, in a wet basement, or near a swimming pool and the like.
- Caution: Maintain electrical safety, Power line operated equipment or accessories connected to this unit should bear the UL listing mark of CSA certification mark on the accessory itself and should not be modified so as to defeat the safety features. This will help avoid any potential hazard from electrical shock or fire. If in doubt, contact qualified service personnel.
- 11. Accessories—Do not place this DSS product on an unstable cart, stand, bracket, or table. The DSS product may fall, causing serious injury to a child or adult as well as serious damage to the DSS product. Any mounting of the product should follow the manufacturer's instructions.
- **12. Moving—**A DSS product and cart combination should be moved with care. Quick stops, excessive force, and uneven surfaces may cause the DSS product and cart to overturn.
- 13. Satellite Dish Antenna Grounding-The outdoor antenna used to receive satellite signals and the cable used to connect the antenna to the indoor receiving unit are required to comply with local installation codes and the appropriate sections of the National Electric Code (NEC) and in particular Article 810-15, which covers proper installation and grounding of television receiving equipment, as well as to Article 820-40, which specifies that the satellite dish cable ground shall be connected to the grounding system of the building as close to the point of cable entry as practical. These codes require proper grounding of the metal structure of the outdoor antenna and grounding of the connecting cable at a point where it enters the house (or other building). If you are having a professional installer make the installation, the installer must observe installation codes. The "Satellite Antenna Installation Guide" provided

with the DSS product contains instructions on how to make the installation in compliance with the NEC. If additional local installation codes apply, contact local inspection authorities.



EXAMPLE OF ANTENNA GROUNDING ACCORDING TO THE NATIONAL ELECTRICAL CODE INSTRUCTIONS CONTAINED IN "RADIO AND TELEVISION EQUIPMENT"

- 14. Television Antenna Information—Installing an outdoor antenna can be hazardous and should be left to a professional antenna installer. An outside antenna system should not be located in the vicinity of overhead power lines or other electric light or power circuits, or where it can fall into such power lines or circuits. When installing an outside antenna system, extreme care should be taken to keep from touching such power lines or circuits as contact with them might be fatal. If an outside antenna is connected to the DSS receiver, be sure the antenna system is grounded so as to provide some protection against voltage surges and builtup static charges. Section 810 of the NEC, NFPA No. 70 1987, provides information with respect to proper grounding of the mast and supporting structure, grounding of the lead-in wire to an antenna discharge unit, size of the grounding conductors, location of antenna discharge unit, connection to grounding electrodes, and requirements for the grounding electrode.
- 15. Power Lines—Extreme care must be taken when installing and adjusting or maintaining the outdoor antenna and connecting cable, especially in the vicinity of overhead power lines, electric lights, or power circuits. When installing the outdoor antenna or cable, extreme care should be taken to keep from touching or approaching such power lines or circuits as contact with them might be fatal.
- 16. Cleaning—Unplug this DSS product from the wall outlet before cleaning. Do not use liquid cleaners or aerosol cleaners. Use a damp cloth for cleaning.
- 17. Object and Liquid Entry—Never push objects of any kind into this DSS product through openings as they may, touch dangerous voltages or "short out" parts that could result in a fire or electric shock. Never spill liquid of any kind on the DSS product.

Service

18. Servicing—Do not attempt to service this DSS product yourself as opening or removing covers may expose you to dangerous voltage or other hazards. There are no

user serviceable parts inside. Refer all servicing to qualified service personnel.

- **19. Conditions Requiring Service**—Unplug this DSS product from the wall outlet and refer servicing to qualified service personnel under the following conditions:
- When the power supply cord or plug is damaged.
- If liquid has been spilled on, or objects have fallen into, the DSS product or it has been exposed to rain or water.
- If the DSS product does not operate normally by following the operating instructions. Adjust only those controls that are covered by the operating instructions. Improper adjustment of other controls may result in damage and will often require extensive work by a qualified technician to restore the DSS product to its normal operation.
- If the DSS product has been dropped or the cabinet has been damaged.
- When the DSS product exhibits a distinct change in performance.
- 20. Replacement Parts—When replacement parts are required, have the service technician verify that the replacements are used have the same safety characteristics as the original parts. Use of replacement parts specified by the DSS product manufacturer can prevent fire, electric shock, or other hazards.
- 21. Safety Check—Upon completion of any service or repairs to this DSS product, ask the service technician to perform safety checks recommended by the manufacturer to determine that the DSS product is in safe operating condition.

FEDERAL COMUNICATIONS COMMISSION (FCC) REGULATORY INFORMATION

Federal Communications Commission (FCC)— The Hitachi-brand DSS system complies with both Part 15 and Part 68 of the FCC rules.

Part 15 compliance—

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by removing and applying power to the equipment, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and the receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

The user may find the following booklet, prepared by the Federal Communications Commission, helpful: "How to Identify and Resolve Radio and TV Interference Problems." This booklet is available from the U.S. Government Printing Office, Washington, DC.

To meet FCC requirements, only peripherals (computer input/output devices, terminals, printers, etc.) certified to comply with the Class B limits may be attached to this device. Operation with non-certified peripherals is likely to result in interference to radio and TV reception.

To meet FCC requirements, shielded cables are required to connect the device to a personal computer, peripheral, or other Class B certified device.

Part 68 compliance—

- The FCC has established Part 68 of the FCC Rules, which permit this device to be directly connected to the telephone network. Standardized jacks are used for these connections. This equipment should not be used on coin lines or party lines.
- If this device is malfunctioning, it may also be causing harm to the telephone network; this device should be disconnected until the source of the problem can be

determined and until repair has been made. If this is not done, the telephone company may temporarily disconnect service.

- The telephone company may make changes in its technical operations and procedures; if such changes affect the compatibility or use of this device, the telephone company is required to give adequate notice of the changes. You will be advised of your right to file a complaint with the FCC.
- If the telephone company requests information on what equipment is connected to their lines, inform them of:
- the telephone number this unit is connected to.
- the ringer equivalence number (REN). The number can be found on a label located on the bottom of the equipment.
- the Universal Service Order Code (USOC) jack required. This equipment requires a USOC RJ11 jack.
- the FCC registration number. The number can be found on a label located on the bottom of this equipment.

TABLE OF CONTENTS

A FIRST LOOK AT THE HITACHI-BRAND DSS SYSTEM 1
Hitachi Brings You the Most Full-Featured Digital Satellite System
The Components of the Hitachi Digital Satellite System3
The Hitachi Satellite Antenna
SETTING UP YOUR HITACHI DIGITAL SATELLITE SYSTEM 7
Don't Panic—It's Easier Than You Think7
Installing Batteries in Your Remote Control8
Choosing the Best Connection for Your Entertainment System
Connecting the VCR Control Cable12 Finding the VCR's Remote Control Sensor12
Now You Can Turn It On12
CONTROLLING THE HITACHI-BRAND DSS RECEIVER 13
Now It is Time for You to Take Control!13
Front Panel vs. Remote Control Keys13
Basic Navigation13
POINTING YOUR HITACHI SATELLITE ANTENNA 15

-	–22,300 Miles in Space—and You'll	15
Determine	Where to Point Your Satellite Dish	15
	H POINTING MENU	
	CODE and LATITUDE & LONGITUD	
	CODE and LATTICDE & FONGITOD	
AI IGNN	MENT RESULT Screen	16
Connectin	g the Satellite Dish	16
	g the Satellite Dish	
The SIG	NAL STRENGTH Screen	18
Fine Tur	ning the Antenna Alignment	19
Authorizir	ng Your Service	20
•	ING DSS PROGRAMS ON FACHI RECEIVER2	21
So Many (Choices—So Many Ways to Choose	21
Basic Cha	nnel Changing	21
	nnel Banner	
	ormation Banner	
	ine TM	
	ine TM	
	wse Banner	
	o Banner	
A 3 4	g	24
	Services	
	io	
Data		24
The PRO	GRAM GUIDE	24
Moving A	round the Guide	25
Filtoring t	he Guide	25
	y	
	•	
Ciass		4 0
Getting Pr	rogram Information	26
The INFO	RMATION Screen	27
Done		27

Schedule	
Schedule To View	
Cancel Schedule	
Buy \$2.99	
Buy Options	
Cancel Purchase	
Times	29
YOUR HITACHI RECEIVER'S N	JAIN
MENU	
IVILITY	J I
The Main Many May De Considered Vo	um Uama
The Main Menu May Be Considered Yo Base	
Dase	1
Activities	21
Program Guide	
Exit To Viewing	
Event Timer	
Messages	
READ MAIL	
READ WAID	
Limits and Lists	34
Spending	
Ratings	
Fav. Lists	
Purchased PPVs	35
History	
Upcoming	
•	
System	36
Setup Menu	
Lock	37
Unlock	
LOCK OVERRIDE	38
YOUR HITACHI RECEIVER'S	ETUD
MENU	39
	_
Use the Setup Menu to Access Installation	
Customizing Features	
Main Menu	
Preferences	
Dish Pointing	
Default AudioSystem Test	
Assistance	
New Access Card	
VCR Setup	
OuickTune Setup	

RECEIVER43
Customize Your Hitachi Menus to Appear the Way You Want
On-Screen Guide Width43 1½ Hrs. or 2 Hrs43
Channel Sort Option 44 Number or Name 44
Multi-Color Guide
Picture Size45 4:3 or 16:945
Label for Fourth List
Receiver ID#46 <i>DSS 1</i> or <i>DSS 2</i>
PROGRAMMING YOUR HITACHI REMOTE CONTROL47
Use Your Remote Control to Tame Other A/V Devices47
Programming the Remote Control 47 Code Scan 47 Code Entry 48
Using the Remote Control50
QUESTIONS AND ANSWERS51
Questions? Did We Forget to Tell You Something?
INDEX53

A FIRST LOOK AT THE HITACHI-BRAND DSS® SYSTEM



Hitachi Brings You the Most Full-Featured Digital Satellite System

You did it! You've selected a Hitachi-brand DSS system. This system provides the most advanced digital video and audio capabilities available today.

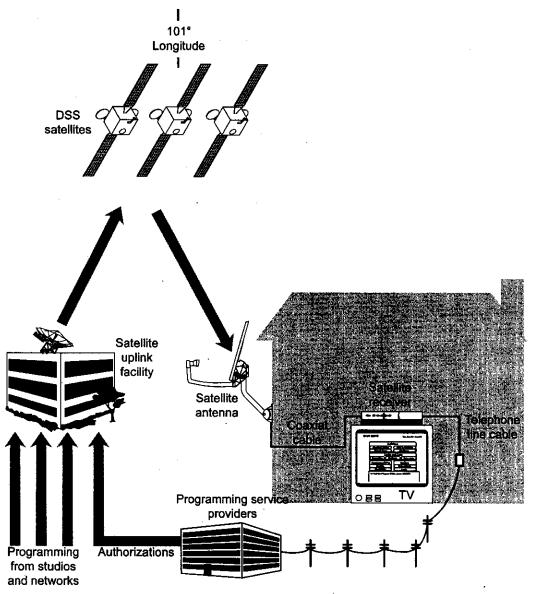
You now have the capability to receive over 200 channels of video programming, CD-quality audio, and data services. This may seem like magic, but it isn't. It is amazing, though!

What You Should Do First

Your Hitachi digital satellite system is both a complicated technical miracle and an easy to operate source of entertainment. You should complete the following steps to achieve the greatest performance from your system:

- Read the included guides and manuals to familiarize yourself with the system.
- Install your DSS receiver.
- Install your satellite antenna and cable.
- Align the antenna toward the satellite.
- Arrange for programming from the services providers.
- Sit back and enjoy digital satellite TV!

How Does All This Work?



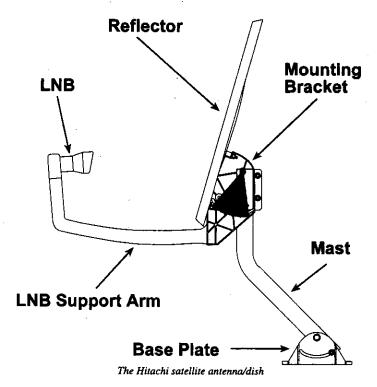
The DSS network

Many film studios, news organizations and other broadcasters provide their video, audio, and data services to DIRECTV and USSB uplink centers. These service providers then digitally transmit the signals 22,300 miles in space to a grouping of three satellites. From there the digital signals are beamed back to earth where they are received by your satellite dish antenna. The signals then go into your DSS receiver where they undergo extensive processing to determine if you are authorized to have access to them. The signals are then reconverted into high quality video and audio that you can enjoy on your television. The telephone connection is used by your DSS receiver to report back to the service providers any purchase activity.

The Components of the Hitachi Digital Satellite System

There are three main components of your Hitachi-brand DSS system. They are the satellite antenna, the DSS receiver, and the remote control. Take a few minutes to read about each of these components.

The Hitachi Satellite Antenna

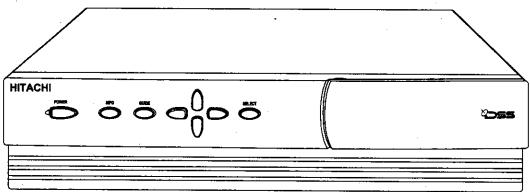


The satellite antenna is the component that receives the digital signals. It must be mounted to a solid outdoor surface that allows a clear view of the southern sky.

Depending on the system model you have chosen the carton will include an 18-inch steel or composite reflector, also known as a "dish" At the end of a tubular arm, there is a low noise block (LNB). Your system will have either a single LNB or a dual LNB. The single LNB has one connection, allowing use of a single DSS receiver. The dual LNB has two connections, allowing use of two DSS receivers or more if you are using a switching distribution box. The mounting bracket and base make adjustment easy during installation. Once the dish has been properly positioned to point to the satellite, you should never need to adjust it again. A companion document to this manual, Satellite Antenna Installation Guide, provides specific information for installing the Hitachi satellite antenna.

The Hitachi Digital Satellite Receiver

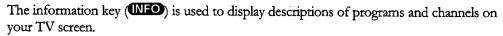
The Hitachi-brand DSS receiver is one of the smallest available. From the front panel keys almost every feature of your Hitachi receiver can be accessed.



The front of the Hitachi digital satellite receiver

Behind the door on the right side of the receiver is your access card. This special card contains information about your level of service and holds pay-per-view (PPV) purchase activity. This card should not be removed except to protect your DSS receiver from unauthorized use or to replace the card when a new one is supplied by your service provider.

The power key (**POWER**) is used to turn your DSS receiver on and off. The power light next to the power key will illuminate when the unit is on. Any off-air signal, such as cable TV or local programming, connected to the IN FROM ANT jack is passed through to the OUT TO TV jack when the power is in the off condition.



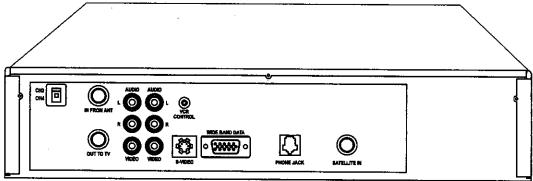


The DSS Access Card

At any time, pressing the program guide key (GUIDE) will initiate the display of the PROGRAM GUIDE, where you can see a listing of all available programs.

The four directional keys, up (^), down (>), left (<), and right (>), are used to move the highlight around the program guide and menus. They also provide access to the Browse Banner and the Logo Banner when menus aren't displayed.

The select key (SELECT) is used to specify that a highlighted guide or menu selection is the one desired.



The rear of the Hitachi digital satellite receiver

The rear of the Hitachi receiver has numerous jacks for connection to your audio/video entertainment system. You will also find the power cord permanently connected to the back.

The SATELLITE IN F-type jack is for connecting the cable from your satellite dish to your DSS receiver. Be sure that you use RG-6 cable only.

The IN FROM ANT F-type jack is an input where you can connect the cable from an RF terrestrial source such as an off-air antenna or cable TV service.

The OUT TO TV F-type jack is an RF output which you may connect to your TV or VCR (depending on your entertainment system). Note that the CH3/CH4 switch on the upper left enables you to select the channel for your TV on which the DSS programming appears.

The two pairs of phono-type AUDIO output jacks, labeled (L and R) and color coded to indicate left and right, can be used for connection to your TV, VCR, or audio system.

The two phono-type composite VIDEO output jacks are color coded in yellow. You may use either or both of these jacks for connection to your TV or VCR.

The multiple pin S-VIDEO jack is for high quality output of DSS video. You should use this jack to achieve the clearest picture for your TV or VCR. Only newer high-end TVs, SVHS VCRs and Hi8 VCRs support S-video type connections.

The special 15-pin WIDE BAND DATA port is intended for advanced applications such as broadcast data services when available. Do not attempt to use this connector without a Hitachi-approved wide band data cable.

The VCR CONTROL mini-jack is for connecting the VCR control cable that was included with your system. With this cable, your Hitachi satellite receiver can interface with most popular VCRs to record selected programs automatically. See the "Finding the VCR's Remote Control Sensor" section in Chapter 2, "Setting Up Your Hitachi Digital Satellite System" for proper placement of the transmitter end of the VCR control cable.

The standard RJ-11 modular PHONE JACK is for connecting your DSS receiver to your phone line. This phone connection is necessary to access certain program offerings from your service providers. Any calls generated by the DSS receiver are toll free. The telephone line connection should not normally interfere with your telephone operation. If you should need to make a call while it is calling in a report, simply disconnect the phone line from the DSS receiver.

The Hitachi Remote Control

Your Hitachi remote control can control a lot more than just the DSS receiver. It is what is known as a universal remote control, meaning that with it you can control many popular televisions, VCRs, and audio components. What's more is that with this state-of-the-art remote you have more control of your Hitachi digital satellite receiver than with any other brand available today!

Before we get into the features, you should know that the Hitachi remote control is available in two models. One can control components including DSS, TV, cable boxes (CBL), and VCRs. The other can control these devices, as well as many amplifiers (AMP), compact disc players, and laser disc players (DISC).

The remote control uses invisible infrared light to send signals to your components when you press the keys. You must aim your remote toward your component for it to receive the command.

Descriptions and details of each individual key will be given throughout this manual as they apply, although an overview follows.

The mode keys across the top enable you to specify the device that you intend to control. This is important as many devices share the same keys—such as the **POWER** key or the numeric keys.

The windowed keys are labeled through clear keys. There are three sets of labels, which can be

positioned under the clear key simply by sliding the switch on the side of the remote control. When the switch is in the top position, the keys are for the Hitachi QuickTuneTM feature enabling access to your nine most preferred channels at the press of a key. When the switch is in the middle position, the keys are for DSS control features. When the switch is in the lower position, the keys become additional mode keys labeled to support VCRs (and possibly amplifiers labeled AMP and disc players labeled DISC). Note that the three keys (circle, triangle, and square) at the top of the windowed DSS page perform no function and are provided for features in future DSS products.

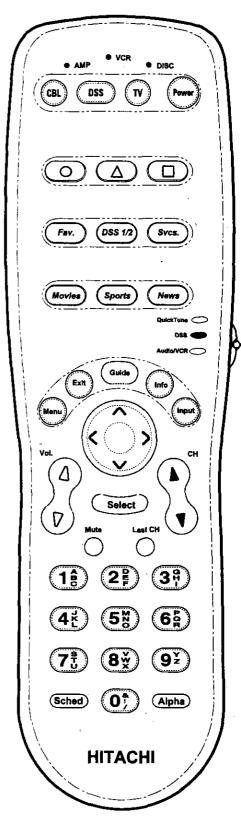
The arch of keys immediately below the windowed keys are frequently used functions. These keys include main menu (MENU), exit (EXII), program guide (GUIDE), information (INFO), and input (INPUI).

The directional pad is four keys in one. Gently rocking this key in a direction will cause the on-screen highlight to move in the direction in which it was pressed. The key positions will be referred to in this manual as $\{, \}, \land$, and \checkmark .

The select key (SELECT) is one of the most important keys. Pressing the SELECT key will indicate to your DSS receiver that you wish to choose the highlighted item. Also, pressing SELECT will initiate the display of the PROGRAM GUIDE when you are watching DSS programming.

The remaining keys are some DSS-specific keys and common device keys including numbers, channel up and down, etc. The functions of these keys change depending on the currently selected device.

Please refer to Chapter 3, "Controlling The Hitachi-brand DSS Receiver" for more remote control capabilities and Chapter 9, "Programming Your Hitachi Remote Control" for teaching your Hitachi remote control about your other audio/video components.



The Hitachi Remote Control

SETTING UP YOUR HITACHI DIGITAL SATELLITE SYSTEM

Don't Panic—It's Easier Than You Think

Setting up your new Hitachi digital satellite system is much easier than assembling a train set or a bicycle. You should be watching DSS programming in a very short time!

This chapter provides step-by-step instructions for setting up your Hitachi digital satellite system and connecting it to your television or entertainment system. As you are reading this now, it is assumed that you have already opened and unpacked the box.

The receiver carton includes the receiver itself, an Access Card (already installed in the receiver behind the door), a remote control with four AAA batteries, a 6-foot length of coaxial cable, a 25-foot length of telephone cord, a 6-foot A/V cable, a VCR Control cable, and this manual. Some models may also include an S-video cable. Contact your dealer if any part is missing or damaged. Please save all packing materials until the installation of your system is complete in case anything needs to be returned.

You now need to decide where you want to place your DSS receiver. Avoid installing the receiver in a location where the power cord or cables could be inadvertently disconnected. Obviously, choose a place near your TV. The location should also be well ventilated. Do not set electronic components or other objects (including this manual) on top of the receiver or block its cooling vents.

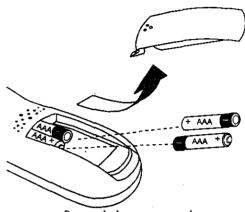
If you have not already installed your DSS dish and run the cable to your DSS receiver area, you should do so now. It is recommended that you have your dish professionally installed. This is due to safety issues, electrical codes, and assurance of a quality installation. If you should choose to perform the installation yourself, please pay special attention to the precautions in the front of this manual and refer to the Satellite Antenna Installation Guide that accompanied your DSS antenna. You may also want to obtain the Hitachi Do-It-Yourself DSS Installation Kit, sold separately.

Installing Batteries in Your Remote Control

Before you can use your remote control, you must install the supplied AAA batteries. First, slide

the battery cover from the back of the remote control. Install each fresh battery as shown, making sure that the + and - on each battery line up with the marks in the battery compartment. Next, slide the cover back onto the remote control. Finally, press the **DSS** key on the top of the remote control to verify that the key lights up, indicating that it is operating properly. If the key doesn't light, make sure that the batteries are fresh and that each is inserted in the right direction.

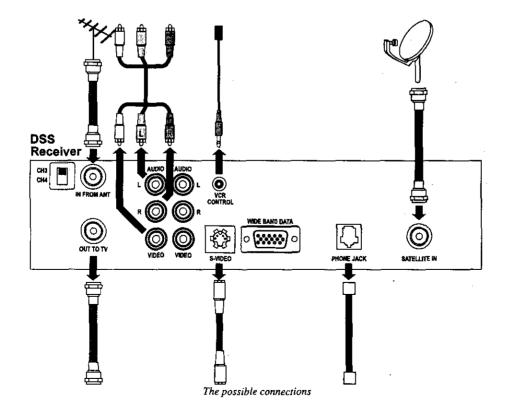
Refer to Chapter 9, "Programming Your Hitachi Remote Control" for setting the codes to control the devices in your entertainment system.



Remove the battery cover and insert four AAA batteries as shown

Choosing the Best Connection for Your Entertainment System

There are a number of ways to connect your Hitachi digital satellite receiver, depending on the other audio/video equipment you wish to use. We will show you the simplest hookups.



Before choosing the best connection for your entertainment system, you should connect the



The Phone line and jack

PHONE JACK

phone line. This can be done by plugging one end of the provided telephone cable into the PHONE LINE jack on the back of your DSS receiver and the other end into a telephone wall jack. If you do not have a telephone jack within reach, contact your local phone company to arrange for a new jack to be installed or reorient your DSS receiver to be within reach of a telephone wall jack.

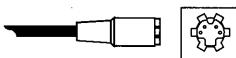
To suit specific needs, you may need to purchase additional connectors and/or cables. These are available from your dealer or electronic hardware stores. Choose which hookup method to use based on:

- Your TV's and VCR's capabilities
- Your desire to pass local programming through the DSS receiver
- Any other devices you want to include in the system (stereo, second VCR, etc.)

We will guide you through the decision and connection process. But first, position yourself or your equipment so that you are looking at the backs. Note the various input and output receptacles, their shapes, and how they are labeled. Then read through the rest of this hookup section before proceeding to an actual hookup.

Do not turn on the power yet. For your safety, leave your DSS receiver, TV, VCR, and any other devices to be connected unplugged while hooking them up.

Hook Up the Audio/S-video Signals



The S-video cable and jack

Only the newest, high-end TVs and VCRs have S-video inputs. VCRs that support S-video include Hi8 and SVHS types. Look on the back of your TV and VCR for this special jack. It will be labeled something like S-VIDEO IN. If you are unsure, you can see the type of connector that you are looking for on the back of your DSS receiver. If neither, the TV or VCR, has this jack, proceed to the "Hook Up the Audio/Video Signals" section.

This video hookup will give you a sharper picture than either of the other hookups. Also, this hookup will allow you to view DSS programming and local broadcast simultaneously on TVs that offer a "picture in picture" (PIP) feature.

When using this hookup, you cannot use the DSS receiver as a switch to choose between DSS programming and local broadcasts. You will use the input selection that your TV and/or VCR offers to select the source.

If your VCR has S-video input...

use an S-video cable to connect the DSS receiver's S-video output to the S-video input on your VCR. Also connect one pair of the DSS receiver's audio outputs (Left and Right) to the audio inputs on your VCR.

If your TV has S-video input...

connect an S-video cable from the S-video output (either from the DSS receiver if available or the VCR) to the S-video input on the TV. Also connect the left and right audio outputs from the same device that the S-video is coming from and connect them to the TV.

If you have a stereo system...

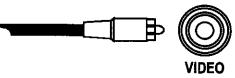
you may be able to achieve big speaker sound. See the "Hook Up to a Stereo System" section for the necessary connections.

If your hookup is complete...

move on to the "Finishing Up" section.

Hook Up the Audio/Video Signals

Most high-end TVs and VCRs have phono-type audio and video inputs. Look at the back of your TV and VCR for three jacks-possibly color coded yellow, white and red. They will be labeled something like IN (L and R), AUDIO IN, and VIDEO IN. If you are unsure, look at these connectors on the back of your DSS receiver. If you have no jacks like these on your TV or VCR, skip this hookup and proceed to the "Hook Up the RF Signals" section.



The phono-type video cable and jack

This video hookup will give you a clearer picture than an RF hookup. Also, this hookup will allow you to view DSS programming and local broadcast simultaneously on TVs that offer a "picture in picture" (PIP) feature.

When using this hookup, you cannot use the DSS receiver as a switch to choose between DSS programming and local broadcasts. You will use the input selection that your TV and/or VCR offers to select the source.

If your VCR has a video input...

use an audio/video cable to connect one of the DSS receiver's video output to the video input on your VCR. Also connect one pair of the DSS receiver's audio outputs (Left and Right) to the audio inputs on your VCR.

If your TV has a video input...

connect an audio/video cable from the video output (either from the DSS receiver if available or the VCR) to the video input on the TV. Also connect the left and right audio outputs from the same device that the video is coming from and connect them to the TV.

If you have a stereo system...

you may be able to achieve big speaker sound. See the "Hook Up to a Stereo System" section for the necessary connections.

If your hookup is complete...

move on to the "Finishing Up" section.

Hook Up the RF Signals

Look at the back of your TV and VCR for RF inputs. These could be labeled something like 75-OHM, 300-OHM, CABLE, FROM ANTENNA, VHF or UHF. These could appear either as a pair or screws or a F-type connector as on the back of your DSS receiver.

If your TV or VCR does not have threaded F-type connectors you will need to obtain adapters which convert the round F-type RG-6 or RG-59 cable to the connectors on your TV and or VCR. These are sold separately and should be available from your dealer or an electronics hardware store.



The RF cable and jack

To connect your VCR...

use a coaxial cable to connect the OUT TO TV from your DSS receiver to the RF input section on your VCR. This is the first place where an adapter may be needed if your VCR doesn't have the F-type connector.

To connect your TV...

connect a coaxial cable from the RF output (either from the DSS receiver's OUT TO TV if available or the VCR) to the RF input on the TV.

Set the channel 3/4 switch on the back of your DSS receiver to the channel that is not broadcast or has the weakest signal in your area. This will be the channel that you need to set your TV and/or VCR to for viewing or recording DSS programming.

You can also use your DSS receiver as a switch to select between DSS programming and local broadcasts. This can be accomplished by pressing the **NPUT** key while the remote is in DSS mode. Also, you must connect your local signal, either from an antenna or cable service, to the IN FROM ANT on the back of your DSS receiver. If your antenna wire is not RG6 or RG-59 your will need an adapter as described earlier.

If you have a stereo system...

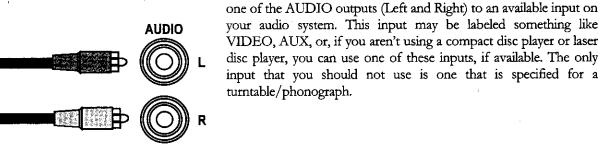
you may be able to achieve big speaker sound. See the "Hook Up to a Stereo System" section for the necessary connections.

If your hookup is complete...

move on to the "Finishing Up" section.

Hook Up to a Stereo System

To achieve high quality sound from your DSS receiver through a stereo system, simply connect





Finishing Up

You can mix and match the different hookups described above to suit your entertainment system's available connections. For example, you could connect the VCR using audio/video, while the TV is connected with the RF signal. Always try to achieve the highest quality and greatest flexibility available.

Once all connections have been completed, plug in the TV and VCR to the wall outlet, appropriate extension cord, or surge protector. See *Important Safety Instructions* described in the front of this manual.

Connecting the VCR Control Cable

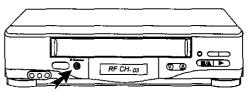
With the proper connections your DSS receiver can control your VCR for unattended recording. First, you will need to plug the VCR Control cable into the back of your DSS receiver. Then proceed to the next section to determine where the other end of this cable should be attached.

Finding the VCR's Remote Control Sensor

So that your Hitachi digital satellite receiver can control your VCR the emitter end of the VCR control cable must be attached where the VCR's remote control sensor is located. On some VCRs this is labeled. You may also find a diagram in your VCR's manual indicating the sensor position. It is commonly identifiable by a small dark red plastic window. For reference, see the sensor on your DSS receiver located behind the flip-down door.



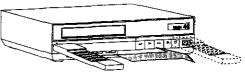
The VCR Control cable and jack



Look for indications of the remote control sensor

If the sensor is not labeled or documented, you will need to scan the front of your VCR with your VCR's remote control. Use the following procedure to accomplish this:

- Hold the VCR's remote control about ½-inch from the front left side of your VCR.
- Slowly move the remote control to the right repeatedly pressing the remote control's power key on and off.
- Once your VCR responds to your pressing the remote control power key, note the position. This should be the location of your VCR's remote control sensor.



Scanning for the remote control sensor

Once the sensor position has been determined, attach the emitter to the area with a piece of tape. This is temporary until the system can be tested. Refer to the "VCR Setup" section in Chapter 7, "Your Hitachi Receiver's Setup Menu" to program and test the VCR Control feature.

Upon verifying that the VCR Control is functioning properly you can remove the tape and permanently attach the emitter using the peel-and-stick backing. This attachment should not interfere with normal VCR operation.

Now You Can Turn It On

Once you have connected everything, you can turn everything on. Turn the TV on and set it to the DSS channel (3 or 4) or input (video or S-video). Do the same for the VCR, if applicable. Now turn your DSS receiver on. You will see the start-up screen for several seconds, followed by a black screen with the message:

"Searching for signal. Press SELECT for related utilities."

at the bottom of the screen. If so, this is good! If not, try pressing the **NPUT** key while the remote control is in DSS mode or check all of the connections.

You're well on your way to enjoying your Hitachi digital satellite system.

CONTROLLING THE HITACHI-BRAND DSS RECEIVER

Now It is Time for You to Take Control!

You are the master of your Hitachi digital satellite receiver. It does what you tell it to. Take a few minutes to read through this chapter to begin to understand how to "drive" your system.

Let's begin with a few simple rules. First, there is nothing that you can do, using the front panel keys or the remote control keys, that could harm your DSS receiver in any way. Once you understand the capabilities and options available in your receiver, you'll be able to undo any changes or settings that you make.

The next important rule is to have fun! The features of your Hitachi-brand DSS receiver are intended to make watching TV more enjoyable. It isn't necessary to know everything your system can do right away. Learn the capabilities a little at a time. As you use your DSS receiver, the techniques to control it will become second nature.

Front Panel vs. Remote Control Keys

The front panel provides all of the basic controls needed to access and use the primary features of the DSS receiver. The remote control has many more keys to provide shortcuts or access to extended features of the DSS receiver. Most of the remote control keys can also be used to control other components in your entertainment system. For this reason, you must remember to press the DSS key, putting the remote control in DSS mode, when you want to control your DSS receiver. When the remote control keys are pressed, the device key for which the signals are being sent will light.

Basic Navigation

The most common DSS-related keys that you will use are $^{\wedge}$, $^{\vee}$, $^{\wedge}$, and SELECI. The direction keys are represented by four distinct keys on the DSS receiver front panel, or with a single pad on the remote control. These keys are primarily used to move the highlight (also known as a cursor) around the screen. The SELECI key should be pressed to indicate that a highlighted item is the one that you wish to choose.

Another key you will be using frequently is the **GUIDE** key, located on both the front panel of the DSS receiver as well as on the remote control. This key is used when you want to display the **PROGRAM GUIDE**. Once you are in the guide, pressing the **GUIDE** key while a program title is highlighted will display any available description text at the top of the screen.

One additional key that appears on both the front panel and the remote control is the key. This key is used to retrieve descriptive information about a currently airing event and to provide access to scheduling information (and purchasing information for PPVs) about highlighted programs in the **PROGRAM GUIDE**.

The final key that appears on both the remote control and the front panel is the **POWER** key. Make sure the remote control is in DSS mode for the **POWER** key to apply to the DSS receiver. When you power the DSS receiver off, is has not actually stopped using electricity. Rather goes into a standby condition that enables it to continue to monitor data being sent from the service providers, call in status reports to the service providers, start and stop a VCR for programs you have scheduled, receive messages, and perform other background activities. The only apparent changes that occur in the standby condition are that the video is shut off, the IN FROM ANTENNA connector signals are passed through to the OUT TO TV connector, and the power light is off.

There are three keys on your remote control that you will likely use frequently. They are **Fav.**, **EXID**, and **NPUD**.

After you have established favorite channel lists, as described in Chapter 6, "Your Hitachi Receiver's Main Menu," you will want to cycle through these lists quickly and easily. This is accomplished by pressing the Fav. key. Each press will advance to the next list which contains channels. After stepping through the favorite lists it will cycle back to "All Channels."

At any time, you can exit the **PROGRAM GUIDE** or menus through on-screen navigation, working your way back to the **MAIN MENU** and selecting *Exit to Viewing*. This can be time consuming, so a much quicker way is to press the **EXII** key.

The INPUT key is only of use in the DSS mode if your DSS receiver is connected to your entertainment system through RF, rather that video or S-video. If you are using RF, pressing the INPUT key will switch the output between DSS programming and local broadcasts similar to the way the POWER key works. The reason that you may want to have local broadcasts passed through but not turn the DSS receiver off is so you can watch or record local broadcasts while recording or watching DSS programming through the A/V connectors.

With knowledge of these few keys you should be able to navigate through almost every Hitachi-brand DSS receiver feature and menu.

POINTING YOUR HITACHI SATELLITE ANTENNA



One Spot—22,300 Miles in Space—and You'll Find It

There's a cluster of satellites way out there in space, and just as a telescope is pointed at a star, you need to point your dish at the satellites.

In this chapter we will explain how and where to point your satellite dish. If you the message:

"Searching for signal. To access related utilities, press SELECT."

press the **SELECT** key. Otherwise, press keys in the following order to navigate to the **DISH POINTING MENU**:

- MENU to display the MAIN MENU
- ^, \, d, or \rightarrow to move the highlight over the Setup Menu button
- SELECT to display the SETUP MENU
- SELECT to display the DISH POINTING MENU

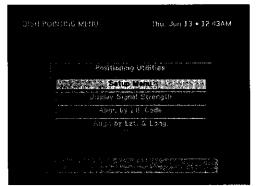
Determine Where to Point Your Satellite Dish

The DISH POINTING MENU

When you press SELECT you will be whisked into the menu that assists you with dish pointing

and signal strength utilities. Since you may have never used the Hitachi-brand DSS system before, we'll go slow at first. But pay attention; you are starting to learn how to navigate the menus.

The first thing to decide is whether you know where you are by your ZIP code or by your latitudinal and longitudinal position. Press the V key on the remote control or receiver front panel until your preferred selection is highlighted. Then press SELECT.

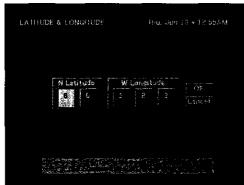


The DISH POINTING MENU

The ZIP CODE and LATITUDE & LONGITUDE Screens



The ZIP CODE screen



The LATITUDE & LONGITUDE screen

You will now see one of the above screens. Enter your location. If you are using the remote control, press the **DSS** key, followed by the five appropriate digits. From the remote control or receiver front panel you can also use the or keys to increase or decrease the highlighted digit value, and the key to advance to the next digit. Use the key to back up to correct any mistakes. When you are finished, the highlight should be on the button labeled OK. Press **SELECT** to continue.

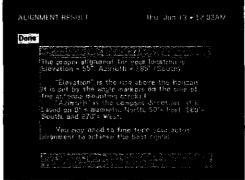
ALIGNMENT RESULT Screen

The ALIGNMENT RESULT will be displaying the proper elevation and azimuth for pointing

the dish calculated from the location you entered. Elevation is the up and down positioning, similar to nodding your head "yes." Azimuth is the left to right positioning, similar to shaking your head "no." You should take a moment to write down the elevation and azimuth numbers.



The values displayed are fairly accurate; however some fine tuning may be necessary. Use these values when choosing a mounting location for your satellite dish, remembering that you will need an unobstructed view in that direction.

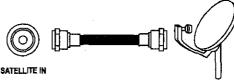


The ALIGNMENT RESULT screen

Before proceeding, your DSS antenna should be installed. If this has not already been done, please see the *Satellite Antenna Installation Guide* for instructions, or contact a professional installer. From this point forward in this document we will assume that your dish has been mounted, the cable has been run from the dish to your receivers location.

Connecting the Satellite Dish

You must connect the satellite antenna cable to receive a signal. You should unplug your DSS receiver from the power outlet prior to making this connection. Once the antenna has been mounted and the DSS cable has been run from the antenna to the receiver you are ready to monitor the signal strength while

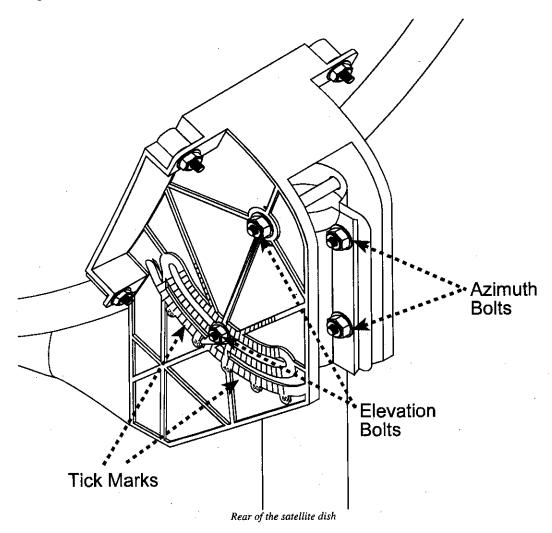


Connecting the satellite antenna cable

adjusting the dish pointing. Now you can plug your DSS receiver into power again.

Positioning the Satellite Dish

To loosen and tighten the antenna's bolts, you will need a 7/16-inch wrench (not included). A compass will also be needed to establish the initial direction to point your satellite dish.



We'll begin by adjusting the elevation. First, loosen the nuts securing the two (one on each side) elevation bolts just enough so that you can easily tilt the reflector up and down. Next, line up the elevation indicator with the tick mark corresponding to the elevation calculated earlier. Finish adjusting the elevation by lightly tightening the bolts when the indicator is aligned with the correct tick mark. Make sure that the dish doesn't slip out of position while you are tightening the bolts.

Next, we'll adjust the azimuth. For this part of the procedure, a compass (such as the one included in the *Hitachi Do-It-Yourself DSS Installation Kit*) will make it possible to point in the proper direction. This is done by first loosening the two azimuth bolts just enough in order to turn the antenna smoothly with a little pressure. Stand behind the antenna reflector and, while grasping the outer edges of the reflector, rotate the antenna until it is pointing toward the azimuth value determined earlier. Be sure that as you do this you do not lean on the reflector, as that would affect the alignment. Don't tighten the bolts just yet!

In the following procedure you will be referring to the meter on the SIGNAL STRENGTH screen. If this screen is not currently displayed, press the **POWER** key, shutting the system down, and then press the **POWER** key to start the system up again.

If you see a black screen with the message:

"Searching for signal. To access related utilities, press SELECT."

press the **SELECT** key. Otherwise, press keys in the following order to navigate to the **DISH POINTING MENU**:

- MENU to display the MAIN MENU
- ^, v, < , or > to move the highlight over the Setup Menu button
- SELECT to display the SETUP MENU
- or ∨ to move the highlight over the *Dish Pointing* button
- SELECT to display the DISH POINTING MENU

Now highlight the *Display Signal Strength* button and press the **SELECT** key. You should see a meter displaying your signal strength.

The SIGNAL STRENGTH Screen

The SIGNAL STRENGTH screen is displayed. It shows the quality of the signal that you are

receiving. Because you have not adjusted the pointing of your satellite dish, you probably have a signal strength of 0. To let you know that it is "looking," you should hear a short beep every few seconds.

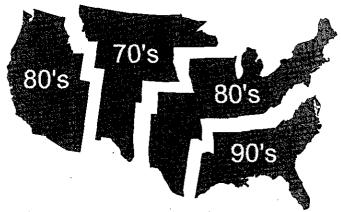
Even though a signal strength of 50 will give you the same high-quality picture and sound as a reading of 90, you should maximize your signal as much as possible, because rain or snow can cause the signal strength to drop significantly. This signal reduction is known as "rain fade." As soon as the signal can penetrate the rain cloud or snow, your picture will return automatically.

Assuming that your dish was mounted and initially pointed correctly, there will be some degree of signal. A numeric value for



The SIGNAL STRENGTH screen

the strength ranges from 0 to 99. A reading of 0 means that no signal is being received. While your signal strength may vary, refer to the following map to determine the signal strength goal for transponder 02 for your area:



Typical signal strength results. Your actual signal strength may vary.

You may choose to try different transponders. Each transponder transmits multiple programs at a time. The transponder displayed when entering the screen represents the one associated with the last viewed program (or "02" if no program has been viewed). By moving the highlight to the transponder area, you can enter a number from 01 to 32. Different transponders may show varying signal strengths. This is not indicative of any problem unless the variations are extreme (such as 40 and 90). In the event of signal reception problems, customer service representatives may ask for information such as signal strength on a different transponder. Do not change transponders trying to find the best signal since the transponder will automatically change to the one that corresponds with the DSS channels that you view.

Fine Tuning the Antenna Alignment

Now it's time to make the adjustments to your satellite dish. It will be easiest to fine tune your dish with someone else's assistance, calling out the signal strength while you make the adjustments. Optionally, you can turn up the volume of your TV so that you can hear the beeps while you make adjustments. When there is no signal, beeps will occur every few seconds so that you know it is searching. As the signal strength increases, the beeps will become much more rapid.

- 1. If no signal is present, stand behind the dish and, by grasping the outer edges of the reflector, adjust the azimuth by slowly turning the antenna a very small distance to the right while noting the signal strength for indications that you are receiving a signal. Continue turning the antenna in this way until you have acquired a signal or until you have rotated the antenna approximately 15 degrees from the starting point. If you acquire a signal, go to step 6; otherwise, go to step 2.
- 2. If no signal is detected, return to the starting point and begin rotating the antenna to the *left* in the same way as you did in step 1. If you acquire a signal, go to step 6; otherwise, go to step 3.
- 3. If you are unable to acquire the satellite signal after rotating the antenna 15 degrees to either side of the calculated azimuth value, loosen the elevation bolts and tilt the antenna upward so that the elevation indicator moves half the distance from the current tick mark to the next tick mark. Then tighten the elevation bolts.
- 4. Repeat steps 1 through 3 until you receive a signal. If you acquire the signal, go to step 6; otherwise, go to step 5.
- 5. If necessary, continue changing the elevation in half tick mark increments, followed each time by repeating steps 1 through 3 until you receive a signal. After tilting the antenna upward three tick marks beyond the original tick mark, return the antenna to the original tick mark and tilt the antenna down a half tick mark. Repeat this process until you receive a signal.

If you are still unable to acquire a satellite signal, perform the following quick checks:

- Verify that there are no obstructions such as trees, buildings, etc., blocking the signal.
- Verify that you are using the proper cable type (RG-6) between the dish and the receiver. Also, be sure that the connections are tight and the center wire in the cable extends about 1/8th-inch beyond the end of the connector.
- Verify that the azimuth and elevation values that you determined earlier are correct for your area.
- Gently continue turning the antenna reflector a small amount as you were turning it when you began receiving a signal. Pause a few seconds each time after moving the antenna.

Continue to turn the antenna in this fashion until the signal strength meter reaches the highest possible reading.

- 7. Tighten the azimuth bolts.
- 8. Loosen the elevation bolts.
- 9. Slowly tilt the antenna up and down to try to improve the signal strength reading. When you are satisfied that you have achieved the strongest signal, tighten the elevation bolts.

If you have any questions or encounter any problems during antenna installation, call your dealer or Hitachi at 1-800-477-1212.

Authorizing Your Service

The antenna is now installed and properly adjusted to receive signals. To confirm this, you should be able to receive promotional channels from both DIRECTV and USSB. If you can receive promotional channels, you can now arrange to receive your DSS programming 24 hours a day, 7 days a week, at the following numbers:

DIRECTV 1-800-DIRECTV (347-3288)

USSB 1-800-204-USSB (8772)

DIRECTV offers a variety of programming packages to fit most any budget. Enjoy your favorite news and entertainment networks including A&E, CNN, The Disney Channel, AMC, TCM, TBS, USA Network, The History Channel, and the Sci-Fi Channel. Movie lovers will enjoy two STARZ! premium movie channels and the Independent Film Channel in addition to seven channels of movies by theme from Encore. The music lover will enjoy MuchMusic, TNN, CMT and over 30 Music Choice channels with commercial-free CD-quality music for all tastes. For the sports enthusiast, add the Golf Channel, three new sports networks, and over 18 out-of-market regional sports networks showing exciting collegiate action. Real sports fans may choose from several season ticket options including the NFL Sunday Ticket, NBA League Pass, NHL Center Ice, MLB Extra Innings, ESPN/ABC Sports college football, and ESPN Full Court college basketball. Direct Ticket PPV is like having a video store right in your living room with access to up to 60 channels of movies, sports and live special events starting as often as every 30 minutes.

USSB is the home for America's favorite networks. You'll enjoy channels filled with blockbuster movies, great kids shows, non-stop comedy, the most current selection of music videos and original programming. And your first month is absolutely freel With the most popular basic and movie networks including five different HBO channels, three different Showtime channels, three different Cinemax channels, two different channels of The Movie Channel, and FLIX. Add to that the widely recognized names in music video, MTV and VH1; the number one network for kids, Nickelodeon; the only 24-hour comedy network, Comedy Central; programming for women, Lifetime; and classic TV with TV Land. Top off the programming with Big Event PPV sporting events and concerts and you have great entertainment for the whole family.

There is no programming duplication between the two service providers. Subscribe to both, DIRECTV and USSB, to enjoy over 200 channels of digitally delivered sports, movies, news, and family entertainment. Check with the service providers regarding details of current offerings and packages that may be available to you.

WATCHING DSS PROGRAMS ON THE HITACHI RECEIVER



So Many Choices—So Many Ways to Choose

Let's face it. You got your Hitachi digital satellite system because you wanted lots of programming choices! In this chapter you will learn many different ways to find the programs you want to watch.

The first thing that you should know is that channels in the DSS world are arranged differently than you have probably experienced before. The lowest channel number is 100; the highest is 999. Channels are grouped by the hundreds. The following chart lists these groupings:

DIRECTV					USSB
PPV	General	Sports	Adult	Music	All
100-199	200-299	300-399	400-499	500-599	900-999

Basic Channel Changing

There are many ways to "surf" through the available programming. Anyone who has ever used a remote control TV already knows at least two ways to change channels. The first of these is by using the #0 and #0 keys. Each key press takes you to the next available channel in the direction that you selected. The second way assumes that you know the number of the channel you want. For example, to go to the Direct Ticket movie previews, simply press 1000. Or to watch the USSB preview channel, press 9999. You can enter the three-digit channel number for any channel you wish.

The Channel Banner

This is a good time to explain the banner that you see at the top of the screen every time you tune

accessing alternate audio or data services.

to a channel. You can display the Channel Banner at any time by pressing the INFO key or clear it before it times out by pressing EXIT.

This banner contains information about the program. This includes the program start and end times, program title, program rating, channel call sign or logo, channel number, and program or channel-related symbols where applicable. Symbols, as shown in the following chart, could include alternate audio, data, new mail, can't tape, closed caption, and/or the lock status. See the section called "Alternate Services" later in this chapter for information on



The Channel Banner

DATA SVCS.	ALT. AUDIO	(CC)	NEW MAIL	A	C _E	CAN'T TAPE
Data services available	Alternate audio available	Closed captioning available	Received new mail	Limits and Lists enforced	Limits and Lists overridden	Recording not permitted

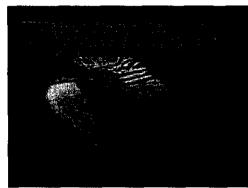
Additional information displayed in the banner includes the current date and time, and current favorite list.

The Information Banner

Pressing the (NFO) key a second time while the Channel Banner is on will replace the

information with any available description of the current program. This is called the Information Banner. Either of these banners will go away after a few seconds, or you can press the EXID key to clear it on demand.

Now let's get back to the different ways to change channels.

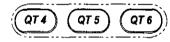


The Information Banner

QuickTune™

QuickTune is to your Hitachi-brand DSS receiver what speed-dial is to a telephone. It is a fast, easy way to jump directly to any one of nine channels that you specify. To use the QuickTune feature, slide the mode switch located on the right side of your remote control to the "QuickTune" position. You will see the labels QT1 through QT9. When you press one of these keys, one of two possible actions can occur. If the key has been programmed, your DSS receiver will change to the associated channel. Otherwise, if the selected QT key has not been programmed, the QUICKTUNE SETUP screen will appear. From the QUICKTUNE SETUP screen you can program the key to any available channel. See Chapter 7, "Your Hitachi Receiver's Setup Menu" for information on changing the channel number associated with each of the QuickTune keys.







AlphaTune™

AlphaTune enables you to tune to a channel by spelling a channel's call sign rather than by number. To enter the AlphaTune mode, you must first press the Alpha key located on the lower right on the keypad. The Alpha symbol appears on the screen. You can now enter the numbers and letters (located on each of the number keys) to spell the desired channel call sign. For example, to tune to ESPN, press Alpha 2973 63 59. Or to tune to HBO, press Alpha 39 17 59

SELECT. All special symbols (i.e., &, /, +, !, etc.) are located on the O key. Symbols are used for channels such as "E!" and "A&E." As soon as the receiver can determine which channel you are seeking, it will tune to it automatically, and no additional keys need to be entered. If the channel call sign is fewer than four letters, you may need to press SELECT to indicate that you are finished. If more than one channel shares the same set of keys (i.e., "CNN" and "COM"), the next matching occurrence is used. If that was not the channel you wanted, just repeat







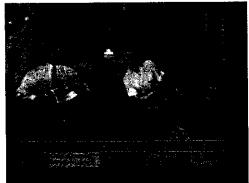


the process again to find the next occurrence of that key sequence. It is important that you enter the channel call sign exactly. With experience, you will become more familiar with the channel name abbreviations that are used.

There are a few more ways to change channels while watching a program. The Browse Banner and the Logo Banner let you see what's on another channel without leaving the channel you are on. If the other channel looks more interesting, go there by pressing SELECT.

The Browse Banner

Sometimes you're curious if there's something better on another channel, but you don't want to



The Browse Banner

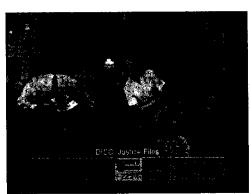
miss what you're currently watching to take time to look. That's where the Browse Banner comes in. Simply press or vand begin to browse. You can see the channel call sign and number, the title, start and end times for the currently airing program, and the title, start and end times for what's on next. Continue pressing or vantil you see something you like; then press SELECT. You will tune to that channel.

Pressing the \(\) key will move the highlight to the channel tag. The tag will become the associated network logo, when available. You may find this useful if the logo is easier to identify than the call sign.

If you wait a few seconds or press the **EXID** key while the Browse Banner is displayed, it will go away.

The Logo Banner

The Logo Banner serves the same purpose as the Browse Banner. The Logo Banner can be



The Logo Banner

displayed by pressing either the \triangleleft or \triangleleft key. A strip of network logos and service marks will appear across the screen along with the title of the program currently airing on the highlighted logo. Continue to press the \triangleleft or \triangleleft key to shift new logos onto the screen. When you find another program of interest, press **SELECT** to tune to that channel.

Just as with any other banner, it will time out after a brief delay, or you can press **EXIT**.

You now know all the ways to change channels while watching video. As you use your DSS receiver you will probably use each of these ways depending on the situation.

Alternate Services

Your Hitachi digital satellite receiver can support alternate audio and data reception. To determine

if the services are available for a particular program, look for the associated icons located below the date and time in the Information banner or on the **PROGRAM GUIDE**. To access these services when available press the Svcs key. The **ALTERNATE SERVICES** banner will appear at the bottom of the screen. Highlight either the *Alt. Audio* or *Data* button, depending on the service you wish to change, and press SELECT.

Alt. Audio

Once you have selected the Alt. Audio button you can use the And we keys to step through the audio tracks offered for the current program. To choose the highlighted language, press SELECT. On occasion an audio track may be offered that is not being broadcast.



The Alternate Services Banner

If this is the case for the selected track, the audio you hear will either be unchanged or silent.

Changing channels will restore the audio track to the one that is specified in your **DEFAULT AUDIO** screen. See Chapter 7, "Your Hitachi Receiver's Setup Menu" for information on setting the default audio.

Data

Once you have selected the *Data* button you can use the ^ and V keys to step through the available data services. These data services may include interactive television, video games computer services, etc. To choose the highlighted data, press SELECT.

The PROGRAM GUIDE

Probably the most powerful feature of your Hitachi digital satellite receiver is the PROGRAM

GUIDE. From the PROGRAM GUIDE you can see a page of seven channel listings at a time, filter the guide to include only programs in the categories of interest to you, and even see what's on in the next 2 or 3 days. Other advanced features available from the PROGRAM GUIDE, such as Schedule and Information, will help you plan your viewing. Continue reading to learn the real power of your Hitachi-brand DSS receiver's on-screen menus. At any time you can press the GUIDE key to display the PROGRAM GUIDE. You can also initiate the PROGRAM GUIDE while watching video by pressing SELECT.

Let's begin with an overview of the elements that make up the **PROGRAM GUIDE**. The large area containing the various program titles is known as the "grid." Programs occupy cells within



The PROGRAM GUIDE

the grid. Some cells have arrows associated with them. These arrows indicate that the program started at an earlier time or continues until a later time than is displayed in the grid. Each grid cell is ½ hour wide. Programs that are longer than ½ hour are displayed by joining multiple cells together.

Programs appear on different colored cells. Movies will appear in purple, sports programs in green, news in brown, and all others in blue. You can disable this feature from the

PREFERENCES screen. See Chapter 8, "Preferences On Your Hitachi Receiver" for information on changing the appearance of the **PROGRAM GUIDE**.

The icons that were described earlier in this chapter that appear on the Channel Banner can also appear on the PROGRAM GUIDE just below the current date an time. Program related icons, such as closed captioning, reflect information pertaining the currently highlighted program.

A time line spanning the width of the guide indicates the show times of the programs being displayed. The list of blocks running down the left-hand side are the "channel tags." Above the guide is a menu bar, which is a series of buttons used to filter the guide into a more manageable, personalized guide—except for the button on the left, which takes you to the **MAIN MENU**. In addition to the current date and time, the top-most portion of the screen displays the title, class, and channel list for the guide. We will discuss each of these titles shortly.

Moving Around the Guide

To move around the guide, use the \land , \lor , \lt , and \gt keys. You can continue to press the \lor key to scroll more program offerings onto the screen. This is also true when moving up—but with one small difference. After pressing the \land key on the top line of programs, the highlight jumps to the last used button on the menu bar. You can continue pressing the \land key while on the menu bar to scroll the guide.

To speed up the process of reviewing the guide, you can use \$0 and \$0 to page through the guide entries six channels at a time.

You can press **SELECT** on a currently airing program to tune to it. If the program is not airing until later, pressing **SELECT** will take you to the **INFORMATION** screen. The **INFORMATION** screen is described later in this chapter in the section called "Getting Program Information"

When the highlight is in the grid, you can use the \(\) and \(\) keys to move left and right. If you move the highlight onto the channel tags, they will change to logos. The logos may make it easier to find a specific channel. Move the highlight to the right to move the grid area to reveal later time periods. Sometimes, after scrolling a few hours into the future, there may be a brief delay while more information is received from the satellite.

Filtering the Guide

Sometimes, searching through hundreds of programs looking for those that are of interest to you can be just a bit overwhelming. The Hitachi digital satellite receiver is prepared to help you hunt. The buttons in the menu bar are your tools.

Category

Let's begin with the *Category* button. When this button is highlighted and **SELECT** is pressed, a drop-down menu appears. This drop-down menu offers all of the available category groupings of programs. You can choose any one of these that is of interest. Once you press **SELECT** on your selection, the drop-down menu goes away and the guide is modified to show only those channels airing programs within the next few hours that match your selection.

Popular categories can be quickly selected from your remote control. Slide the mode switch located on the right-hand side of the remote control to "DSS." You will see three keys for filtering the guide to Movies, Sports, and News. Pressing one of these keys a second time will restore the guide to be "All" categories.

Type

After choosing a category (other than All) the Type filter button appears. The Types drop-down menu enables you to further refine your desired programs by different types of the previously chosen category. For example, if you chose Movies for the category, you can now choose a type of movie such as Comedy, Drama, Sci-Fi, etc. After selecting one of these, the guide will be further filtered to feature only those channels that will be offering programs of the selected category and type.

List

The Lists drop-down menu enables you to filter the guide to display only channels from the selected list. In addition to All Channels, you can choose one of your own defined lists. See the "Fav. Lists" section of Chapter 6, "The Hitachi Main Menu" to learn how to set your favorite lists.

You can use the Fav. key located on the DSS page of the remote control to cycle through the lists at any time on the **PROGRAM GUIDE** without using the drop-down menu.

Guide

For the most part, the *Guides* drop-down menu provides easy access to future time periods in the guide. Simply select one of the hour offsets from the current time. After a few seconds, the selected guide will appear.

Another type of guide that could be offered is a list-type guide. These list-type guides do not represent channels and time, but rather a list of possible options. These guide types are very rare.

Class

One more way that you can filter your guide is through the *Classes* drop-down menu. From this menu you can select classifications such as *PPV*, *Subscriptn*, *Scheduled*, etc.

By combining each of these filter options, you can quickly narrow down 200+ channels to those that meet your current viewing interests. Once you exit to watching your program, all filters, except for the favorite list, will reset to an unfiltered condition.

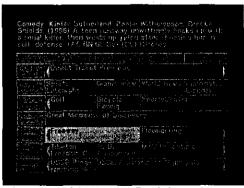
Getting Program Information

Sometimes just knowing the program title is not enough. You want more information about a

program. With your Hitachi-brand DSS receiver that problem is solved—in more ways than one. First, you may notice that as you highlight different programs, various icons (little pictures or labels) appear at the top of the screen under the date and time.

Just as you can see any available program description in the Information Banner, you can also see it on the guide. Highlight the program of interest; then press the GUIDE key. The description appears at the top of the screen. Press SELECT if you want to watch the program, or use the ^, , , or > keys to continue to browse the guide.

Once you have found a program for which you would like more information and options, highlight the program and press the INFO key. This action will display the INFORMATION screen.



The PROGRAM GUIDE with description

Many channels have descriptions, too. To view these descriptions, highlight the channel name/number (also know as a channel "tag") and press either the **GUIDE** key or the **NEO** key just as you would to view a program description.

The INFORMATION Screen

The INFORMATION screen offers the same program description that has been explained



The INFORMATION screen

earlier, and more. You can see displayed the program's actual start time and duration, the program rating, and a variety of options associated with the selected program. Let's examine the possible buttons that may be available.

Done

When you highlight the *Done* button and press **SELECT**, you will be returned to the guide (or to the channel offering a purchase if accessed from video).

View

After reading the program description and related information, you may choose to view it by highlighting the View button and pressing

SELECT. If this is a PPV event, it may be necessary to complete the purchase process (either on-screen or by calling your service provider) before the program can actually be viewed.

Schedule

This is one of the handiest features of your Hitachi digital satellite receiver. You can use *Schedule* to actually plan your evening or weekend viewing, then just let the remote disappear into the cushions of your sofa. *Schedule*, when selected, will initiate a drop-down menu offering up to three choices: *To View*, *To Tape*, and *Don't Schedule*.

To View, if selected, will mark the program to be automatically tuned when it airs. This way, you won't miss an important program. At the right time the receiver will even turn on if it was turned off, and tune to the appropriate channel. Programs that are scheduled to be automatically tuned to for viewing will be identified on the **PROGRAM GUIDE** with a check mark (\checkmark) before the program title.

To Tape is very similar to To View, however, if you have connected your VCR to your Hitachi digital satellite receiver via the IR cable and have properly set the VCR code from the SETUP MENU, the chosen program will be recorded at the correct time. If the receiver turned itself on to record the program, it will also remember to turn itself back off after the program ends. Programs that have been scheduled to be taped will be identified with a video tape icon () before the program title on the PROGRAM GUIDE.

You can perform the *Schedule To Tape* capability from within the **PROGRAM GUIDE**. Simply highlight the program that you want to tape and press the **SCHED** key.

When using the *Schedule To Tape* feature the following steps must be completed for the Hitachi-brand DSS receiver to perform unattended recording:

- Attach the VCR Control cable as described in Chapter 2, "Setting Up Your Hitachi Digital Satellite System."
- You need to have used the **VCR SETUP** utility as described in Chapter 7, "Your Hitachi Receiver's Setup Menu."

- Set your VCR to match the output of your DSS receiver. This could be either RF (channel 3 or 4) or A/V (phono or S-video).
- Insert a recordable video tape of sufficient length in the VCR.
- Leave the VCR turned ON.

Don't Schedule is used should you initiate the drop-down menu and then choose not to do anything.

Schedule To View

Sometimes you may have the button to *Schedule To View* without having the option to tape. This can occur when a program may not be authorized for taping. In this case, the DSS receiver can tune to it when it airs; however, taping is not allowed.

Cancel Schedule

Once a program has been scheduled for viewing, previewing, or taping, you have the option of canceling the action. Schedules can also be canceled directly from the **PROGRAM GUIDE** by highlighting a scheduled program and pressing the **SCHED** key. If you wish to switch between To View and To Tape or vice versa, you must cancel the current selection first, then choose the newly desired action. Canceling a scheduled program will also remove the check mark or video tape icon preceding the program title on the **PROGRAM GUIDE**.

Buy \$2.99

If an event is a PPV offer, you may have the option to buy it. The price of the event is displayed as part of the button and it may not always be \$2.99. After

highlighting this button and pressing **SELECT**, a confirmation will appear. Use this opportunity if you wish to change your mind.

Confirm your purchase for \$2.99

Cancel

Purchase confirmation

If you are not authorized to make the purchase directly from your DSS receiver, you will need to contact the service provider of the event for assistance.

Buy Options

While this button is similar to the Buy \$2.99 button, it does differ slightly. This button will initiate a drop-down menu offering a View Only price, a Tape/View price, and Don't Purchase.

The View Only price indicates the cost to view the program only. A purchase of this type excludes the possibility of taping the event for later viewing.

The Tape/View price indicates the cost to enable you to record the event for later viewing. Of course, you can also view the event when it airs if you select this option.

After choosing either View Only or Tape/View, you will be prompted to confirm your purchase request. At this point you may either proceed with or cancel the purchase.

If neither purchase option is of interest to you, highlight Don't Purchase and press SELECT.

Cancel Purchase

Some events may allow cancellation after they have been previously purchased. Unviewed purchases can usually be canceled. The cancellation rules vary with service provider, event type, and whether the event has been viewed. If the *Cancel Purchase* button is displayed, you are able to

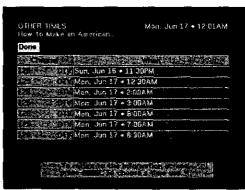
cancel the previous purchase. If this button is not offered, then most likely a portion of the event has already been viewed and you are then committed to the purchase.

Times

The Times button, when displayed, provides a simple way to display a concise list of other

presentation times of the program of interest. You may use this button to find a viewing time that may be more convenient to meet your schedule. The *Times* button will only apply to PPV programs and events.

You will be returned to the **INFORMATION** screen with the displayed information updated to reflect your selection from the times that were presented.



The OTHER TIMES screen

YOUR HITACHI RECEIVER'S MAIN MENU

The Main Menu May Be Considered Your Home Base

Your Hitachi-brand DSS receiver does much more than offer fantastic audio and video. The Main Menu is the primary location where you can access system management functions.

From the MAIN MENU you can branch in any direction including the PROGRAM GUIDE, customize system features, read incoming messages, lock and unlock your system, and more.

Activities

Activities

Exit to trawing

Linen: Trace Messages

Linens and Lists

Linendring Datings Fig. Lists

Full traves MFVs System

History Setup Menu

Upcoming Lock

The MAIN MENU

There are two ways to get to the MAIN MENU. First, you can press the MENU key on the remote control. Another way to get to the MAIN MENU is by highlighting the Main Menu button on the PROGRAM GUIDE.

The MAIN MENU is grouped into sections of related functions. We'll explain each section and button, and the resulting screen, one at a time.

Activities

The area at the top contains primary "Activities" you might need to perform. Two of the four available buttons in this area can be performed quickly with the GUIDE key and the EXID key.



The "Activities" portion of the MAIN MENU

Program Guide

As you have probably guessed, the *Program Guide* button takes you from the MAIN MENU to the **PROGRAM GUIDE**. You can use the **PROGRAM GUIDE** to display what's available at a given time on up to seven different channels. The **PROGRAM GUIDE** also has several menu buttons that are useful for filtering the guide down to only those channels offering programming that is of particular interest to you. See "The **PROGRAM GUIDE**" section in Chapter 5, "Watching DSS Programs On the Hitachi Receiver" for detailed information on using the **PROGRAM GUIDE**.

A quicker way to access the **PROGRAM GUIDE** from the **MAIN MENU** or any other menu is by pressing the **GUIDE** key, either on the remote control or on the DSS receiver's front panel.

Exit To Viewing

When you select Exit To Viewing, the MAIN MENU will clear from the display and you will return to the channel that was being viewed prior to entering the menus.

This button is provided for those occasions where you are using the DSS receiver's front panel and don't have access to the remote control. If the remote control is handy, pressing the **EXID** key is a much more convenient way to return to watching your program.

The information banner will appear briefly or you can erase it quickly by pressing the exp key again.

Event Timer

The 16-EVENT TIMER is primarily for those occasions when you want unattended recording

of a DSS program. You can use the **16-EVENT TIMER** feature along with your VCR to record events in your absence. You may also use the **16-EVENT TIMER** to automatically tune to a program at a specific date and time or at a specific time on a repeating basis.

The 16-EVENT TIMER screen displays eight rows of events. Since there may be up to 16 events, you can use the \checkmark key to scroll down, or the \$0 key to page down to additional events.

Once you have highlighted the event you wish to set or edit, press **SELECT** or **>**. The entire row changes color to indicate that it is the one being changed and the highlight advances to the *Chan.* column.



The 16-EVENT TIMER screen

You can enter the desired channel number using the number keys on the remote control, or using the $^{\wedge}$ and $^{\vee}$, $^{\vee}$ and $^{\vee}$, or QuickTune keys. The AlphaTune feature can also be used. If you don't know the channel number, use the $^{\wedge}$ to advance to the *Name* column and use the $^{\wedge}$ and $^{\vee}$ or $^{\vee}$ 0 and $^{\vee}$ 0 to search for the channel call sign.

To erase an event entirely, enter **1000** for the channel number. All values for the highlighted event will be cleared.

If programming an event, use the SELECD key or the > key when you are ready to continue.

Next, enter a Start time using the number keys on the remote control, or by using the ^ and V keys. Press SELECT or > to continue.

You then must specify whether the time you entered is "AM" or "PM," using the ↑ and ∨ keys. To continue, press SELECT or >.

Using the same procedure as setting the start time, set the program Length or duration. As before, use **SELECT** or > to advance to the When column.

The When column is very versatile. Using the ^ and V keys, you can specify when, or how often, the event occurs. Your choices are: Today, Tomorrow, Every Mon, Every Tue, Every Wed, Every Thu, Every Fri, Every Sat, Every Sun, Everyday, Mon-Fri, or / to specify an exact date. If you are specifying a date, enter the numbers using the remote control in month/day format. The year will be set automatically. Once you have set the When, advance using the SELECT or > key.

There are three possible settings for the On column: a check mark (✓) to indicate "to view," a videotape (□) to indicate "to tape," or empty to indicate that this specific event timer is disabled.

When using the **16-EVENT TIMER** the following steps must be completed for the DSS receiver to perform unattended recording:

- Attach the VCR Control cable as described in Chapter 2, "Setting Up Your Hitachi Digital Satellite System."
- You need to have used the VCR SETUP utility as described in Chapter 7, "The Hitachi Setup Menu."
- Set your VCR to match the output of your DSS receiver. This could be either RF (channel 3 or 4) or A/V (phono or S-video).
- Insert a recordable video tape of sufficient length in the VCR.
- Leave the VCR turned ON.

Messages

The MESSAGES feature of your Hitachi digital satellite receiver enables service providers to

notify you about important information, upcoming special events, offers, and other promotional programming.

When new messages are received, a "New Mail" indicator appears at the top of all menu screens. This indicator will remain on the menus until you have read the new message.

When you highlight the Messagebutton, the advisory message at the bottom of the screen indicates if there are any messages to read. If there are, you can press SELECT to access the Messages screen.

The MESSAGES screen will list the first line of text for each message that is available. Messages displayed include those that were not erased or have not expired; and new, unread messages.



The MESSAGES screen

Using the V key, highlight the message that you wish to read and press SELECT.

READ MAIL

The entire message will then be displayed. If the message is too long to fit on one page, use the lacksquare

key to view additional pages.

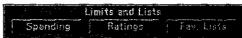
You now have the opportunity to Erase this message if you won't want to refer back to it later. Messages will "self erase" if they become outdated or if space is needed to hold newer incoming messages.



The READ MAIL screen

Limits and Lists

The middle of the MAIN MENU screen has an area called "Limits and Lists." The buttons in this area are used to help you establish restrictions on the use of your DSS receiver. You can control PPV spending limits, viewable program rating limits, and control access to various channel



The "Limits and Lists" portion of the MAIN MENU

Spending

groupings.

PPV access enables you to purchase special, limited-broadcast events such as sporting events and

movies. You can set the amount of money that can be spent on a per-event basis. When the highlight is on the Spending button, the advisory at the bottom of the MAIN MENU indicates the current spending limit. Pressing SELECT displays the SPENDING **LIMIT** screen where you set the limit.

Use the number keys on the remote control to set the limit or use the ^ and v keys to increase or decrease each digit. Use the < and > keys to highlight the digit that you want to change. The maximum limit is \$655.

Highlight Done and press SELECT to confirm the entered amount.



The PPV SPENDING LIMIT screen

For the spending limit to be enforced, the DSS receiver must be locked. Locking is described later in this chapter. When the

system is locked, a small lock symbol appears within the Spending button on the MAIN MENU, indicating that the passcode will be needed to access the SPENDING LIMIT screen.

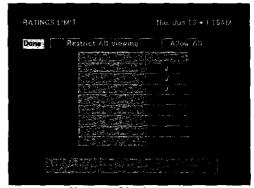
Ratings

Program ratings indicate the suitability of a program's content for a given audience. For families

with younger children, a lower rating limit may be desirable. Other families may choose to allow viewing of more sophisticated programming. The RATINGS LIMIT screen leaves this choice up to you.

Highlighting the Ratings button on the MAIN MENU will display the current rating limit in the advisory message area at the bottom of the screen. Pressing SELECT displays the RATINGS LIMIT screen where you set the limit. When the system is locked, a small lock symbol appears within the Ratings button, indicating that the passcode will be needed to access the **RATINGS LIMIT** screen.

Use the ✓ to move the highlight to the highest allowable rating for your family. When you press SELECT, all ratings up to and



The RATINGS LIMIT screen

including the chosen rating will be checked. All higher ratings will be cleared. You may choose to Restrict All Viewing or Allow All instead of setting a specific limit.

For the rating limit to be enforced, the DSS receiver must be locked. Locking is described later in this chapter. When the system is locked, a small lock symbol appears within the Ratings button on the MAIN MENU, indicating that the passcode will be needed to access the RATINGS LIMIT screen.

Fav. Lists

The favorite lists feature enables you to preset your channel selections for four different groupings. You can customize these groupings—Fav. A, Fav. B, Fav. C, and a fourth grouping that can be either Fav. D or Family—in a variety of ways. For example, Fav. A could be Dad's favorite channels, Fav. B could be Mom's favorites, Fav. C could be the kids' channels, and Family could be all channels that Mom and Dad have deemed appropriate for the entire family. See Chapter 7, "Your Hitachi Receiver's Setup Menu," for information on labeling the fourth Fav. list.

You can cycle through the favorite lists while watching DSS programming, on the PROGRAM GUIDE, and on the FAVORITE LISTS screen by pressing the Fav. key.

On the FAVORITE LISTS screen, use the ^, V, <, and > keys to highlight the button that corresponds to the channel and list that you wish to change. Press

> named at the top of the column. To help you choose to include or exclude a particular channel, the

> the **SELECT** key to either add or remove the check mark. A check mark indicates that the channel of the row is included in the list

> title of the currently airing program for that channel appears at the top of the screen. This may be of some guidance.

> Remember that when using a Family list and the DSS receiver is locked, only channels included in the Family list can be viewed. This means that if you are currently set to the Fav. A, B, C, or All Channels list, you will step through the channels included on the current list, however to actually view or hear the program, the



selected channel must be on the Family list as well.

For the Family List limit to be enforced, the DSS receiver must be locked and the fourth list must be labeled "Family." Locking is described later in this chapter. When the system is "locked" and the fourth list is labeled Family, a small lock appears within the Fav. List button on the MAIN MENU, indicating that the passcode will be needed to access the FAVORITE LISTS screen.

The Clear Family List and Set Family List provides a quick way to remove or include all channels from the Family list. This may be used when you want to start from a known condition. Then step through and add or remove only those channels that you wish to be on the Family list. Selecting the Clear Family List button or the Set Family List button cannot be undone!

Purchased PPVs

The "Purchased PPVs" area in the lower left of the MAIN MENU provides access to screens that enable you to review your receiver's most recent pay-per-view urchases PPVs activity. History

Upcoming The "Purchased PPVs" portion of the MAIN MENU

History

The PURCHASE HISTORY screen displays recently viewed PPV events that you have been

or will be billed for. Events that you purchased, but later canceled, or cancelable events that were purchased but the receiver never tuned to, will not appear. Events that were ordered by directly calling the service provider will not appear on this list. You cannot remove events from this list. Reported events will disappear from this list as the DSS receiver needs space to log newer purchased events.

You can see displayed the channel on which the event occurred, the event title, the start date and time, and the cost. There may be more events than can fit on the screen. You can access these by using the key or advance a page at a time by pressing \$0.



The PURCHASE HISTORY screen

If you need to discuss an event with your service provider, highlight the questioned event and press **SELECT**. Additional information that the representative may ask for is provided in the advisory message area at the bottom of the screen.

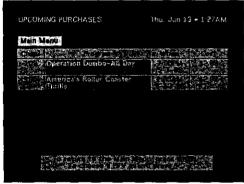
Upcoming

The **UPCOMING PURCHASES** screen displays PPV events that you have purchased but not yet viewed. Events that were ordered by calling the service provider

will not appear on this list.

You can see displayed the channel on which the event will occur, the event title, the start date and time, and the cost. There may be more events than can fit on the screen. You can access these by using the \vee key or advance a page at a time by pressing \mathbb{FQ} .

If you would like to cancel an event, highlight the event in question and press **SELECT**. You will be taken to another screen where you may be given the opportunity to cancel your purchase.



The UPCOMING PURCHASES screen

System

The area in the lower right of the MAIN MENU is labeled "System." This area provides buttons to access system setup features and the capability to lock and unlock your DSS receiver.

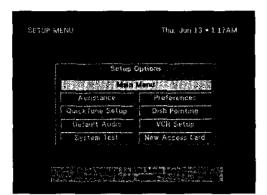


The "System" portion of the MAIN MENU

Setup Menu

The SETUP MENU provides access to items that are usually one-time setup options. It

the familiar dish pointing menu.



by-item descriptions of each button on the **SETUP MENU**.

Refer to Chapter 7, "Your Hitachi Receiver's Setup Menu" for item-

contains buttons to access rarely needed aspects of your Hitachi digital satellite receiver. This includes your preferred audio language,

QuickTune key setup, VCR code setup, system test, assistance, and

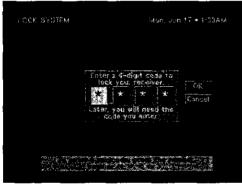
The SETUP MENU

Lock

When you first receive your DSS system, it will be unlocked. That is, no limits or restrictions are in effect. To enforce the limits (spending, ratings, and possibly the "Family" favorite list), you must lock the system.

When the button on the MAIN MENU reads Lock, no lock symbol appears at the top of the menu screen, indicating that the system is unlocked.

When you highlight the *Lock* button and press the **SELECT** key, the **LOCK SYSTEM** screen is displayed.



The Lock screen

Use the ↑ and ∨ keys or the remote control number keys to enter a four-digit passcode of your choosing. If you enter the code using the number keys, you will not see the numbers appear on the screen. After entering a four-digit passcode, highlight and select OK to proceed. Otherwise, choose Cancel to abort the locking process.

If you continue locking, you will be asked to enter the code again in the same fashion as before for confirmation purposes. Once again, highlight and select OK to proceed. Otherwise, choose Cancel to abort the locking process.

Once OK has been selected, your DSS receiver is locked. The button previously used to access LOCK SYSTEM is now used to

access SYSTEM UNLOCK. A lock symbol appears at the top of every menu screen to remind you that your DSS receiver is locked.

REMEMBER YOUR CODE! You will need this code whenever you wish to override the lock or to unlock your DSS receiver.

Unlock

Once you have locked your DSS receiver and would like to remove the lock and its restrictions at some later date, highlight the *Unlock* button and press the **SELECT** key.

When the **SYSTEM UNLOCK** screen appears, you can use the and keys or the remote control number keys to enter the four-digit passcode that you used to lock the DSS receiver earlier. If you enter the code using the number keys, you will not see the numbers appear on the screen.

After entering a four-digit passcode, highlight and select *OK* to proceed to unlock the DSS receiver. **Once your DSS receiver has been unlocked, all limits and restrictions are removed!** Otherwise, choose *Cancel* to keep the lock in effect.

If you should happen to forget the four-digit code that you used to lock your DSS receiver, call your service provider for assistance.



Unlock screen

LOCK OVERRIDE

There are times that you may wish to access a program or channel which exceeds the spending limit, rating limit or family approved channels while your DSS receiver is locked. You can do this without unlocking your DSS receiver. When you press SELECD, when prompted, the LOCK OVERRIDE screen will be displayed. It looks and navigates just like the SYSTEM UNLOCK screen. The main difference is that when you enter the correct four-digit code your DSS receiver will remain unlocked until you power the receiver off. At that time all locks and limits will be enforced again.

By now you should be feeling comfortable with your Hitachi digital satellite receiver. You can see, the menus are presented in an organized and friendly fashion. As you continue to use your system, you will find that navigating through the screens becomes second nature.

YOUR HITACHI RECEIVER'S SETUP MENU

Use the Setup Menu to Access Installation and Customizing Features

There are a variety of aspects of your Hitachi digital satellite receiver that you should specify. Take this opportunity to set these options.

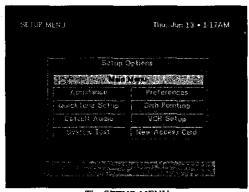
The SETUP MENU contains buttons to access rarely needed aspects of your DSS receiver.

This includes your preferred audio language, QuickTune Setup, VCR Setup, System Test, Assistance, and the familiar DISH POINTING menu.

We will now step through each button on the **SETUP MENU**, and describe the options available on each resulting screen.



The Main Menu button returns you back to the MAIN MENU once you are finished accessing all of the desired SETUP MENU options.



The SETUP MENU

Preferences

The Preferences button takes you to the PREFERENCES screen. The PREFERENCES screen

The PREFERENCES screen

is where you find a variety of items that enable you to customize the appearance of the **PROGRAM GUIDE**, setting whether or not you are using a wide-screen TV, whether or not you wish to use the parental channel controls, and set the unit ID for multiple receiver environments. See Chapter 8, "Preferences On Your Hitachi Receiver" for descriptions of each button.

Dish Pointing

The **DISH POINTING MENU** provides the utilities that make installation of your antenna easy.

Align by ZIP Code and Align by Lat. & Long. will prompt you for your location, which is used to calculate the correct elevation and azimuth for pointing your dish.

The Display Signal Strength button displays the quality of the signal that your DSS system is receiving. In addition to using this at installation time, you may also want to check it when you are experiencing loss of signal, momentary video freezing, or similar problems.

For a more detailed explanation of each item on the **DISH POINTING MENU**, see Chapter 4, "Pointing Your Hitachi Satellite Antenna"



The DISH POINTING MENU

Default Audio

The **DEFAULT AUDIO** menu enables you to specify the language track that you would prefer to accompany the programs that you watch. While *English* is the default language, you may choose an alternate language. If a program is available in the language that you choose, the program will be heard in that language. Otherwise, the language that you will hear will be the primary language in which the program is being broadcast.



The DEFAULT AUDIO screen

System Test

Anytime you experience a problem with your system, you can run the **SYSTEM TEST**, which runs a series of internal diagnostics that provide you with basic information about the system.

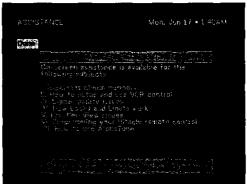
Depending on your test results, you may be able to remedy the problem yourself. For example, if your Access Card is missing, try reinserting it. A "No Dial Tone" message indicates that the phone line is in use or the DSS receiver is disconnected from the phone line. If you cannot remedy a problem yourself, call your dealer or Hitachi at 1-800-477-1212 and provide the technician with a complete description of the problem and the results of the system test. The technician will assist you with additional repair information and instructions.



The SYSTEM TEST screen

Assistance

The ASSISTANCE screen should be your first stop when you need help or have a question.



The ASSISTANCE screen

Think of this screen as an on-line quick reference manual. The first page of this screen is an index to the areas of assistance that are offered. Some of the screens included are important phone numbers, programming your remote control, solving common problems, controlling a VCR, and more.

Check this screen to see the range of assistance that is offered. If that doesn't help, refer to this manual.

New Access Card

The NEW ACCESS CARD screen provides a process by which the service providers can

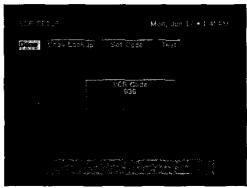


The NEW ACCESS CARD screen

distribute new access cards. Should you be issued a new card, you will need to activate it. Follow the on-screen instructions carefully to initialize it. Once the process has begun, your old access card will no longer allow viewing. Follow the on-screen instructions carefully. You should not interrupt the process once it has started. An interruption could cause both the old and the new card to become invalid. When the process has completed your new access card will be usable, while the old card will no longer be valid.

VCR Setup

The VCR SETUP screen is used to set your Hitachi digital satellite receiver to control your VCR.



The VCR SETUP screen

To determine the code necessary, first choose Code Lookup. You can page through the various brands of VCRs until you have found your particular VCR type. Next, write down each number associated with your VCR brand. When you press the SELECT key you will return to the VCR Setup screen. Now choose Set Code. You can now enter the first code in the list that you noted. Insert a blank tape in your VCR. With the VCR turned on, choose Test and try both Record and Stop. If both of these tests are successful, your DSS receiver is now ready to orchestrate unattended recording. If either the Record or Stop test do not function, use the Set Code to try additional codes that you noted for your VCR until the testing proves successful. You should repeat the test through several Record, Stop cycles to confirm that a reliable code and cable placement is being used.

QuickTune Setup

The QUICKTUNE SETUP screen is used to modify the channels associated with the

QuickTune keys on the remote control. To make a change, move the highlight to the on-screen button that represents the corresponding key on the remote control. This can be done with the ^, _, _, c, and _> keys, or simply by pressing the QuickTune key you wish to change. Undefined keys are indicated by the associated button displaying "QT EMPTY." Once highlighted, the channel can be changed in one of three ways: enter the channel using the number keys, use \$0 and \$0, or use the AlphaTune feature (see Chapter 5, "Watching DSS Programs On the Hitachi Receiver" for AlphaTune instructions.)

After setting the QuickTune keys you can either select *Done* or press the **EXID** key to return to viewing DSS programming.



The QUICKTUNE SETUP screen

You can change the channel associated with any QuickTune key. You may want to use a small sticker and attach it above the key(s) you change to identify the channel associated with each QuickTune key.

PREFERENCES ON YOUR HITACHI RECEIVER



Customize Your Hitachi Menus to Appear the Way You Want

You can control the number of columns in the Program Guide. You can control the channel sort order. You can control a variety of other aspects to suit your Preference.

By changing the various options on the PREFERENCES screen, you can customize your

Hitachi digital satellite receiver to operate in the way that best suits

your needs.



The PREFERENCES screen

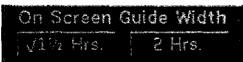
The PREFERENCES screen is where you find a variety of items that enable you to customize the appearance of the PROGRAM GUIDE, setting whether or not you are using a wide-screen TV, whether or not you wish to use the V-chip-like parental controls, and the unit ID for multiple receiver environments. Let's look at each of these areas one at a time.

Done

Once you have set the options on the PREFERENCES screen to those you desire, highlight the *Done* button and press **SELECT**. This will return you to the **SETUP MENU**.

On-Screen Guide Width

"On-Screen Guide Width" enables you to choose whether you want to display either 11/2 Hrs. or 2 Hrs. of programming in the **PROGRAM GUIDE**.



The "On Screen Guide Width" portion of the PREFERENCES screen

1½ Hrs. or 2 Hrs.

If you use the default of 2 Hrs., you can view four columns of programming; however, due to the reduced space, some titles may not be fully displayed and will end with an ellipsis (...). If you choose the $1\frac{1}{2}$ Hrs. format, you will see three columns of programming with most program titles displayed in their entirety.



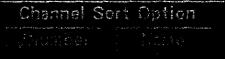
The PROGRAM GUIDE in 11/2 Hrs. format



The PROGRAM GUIDE in 2 Hrs. format

Channel Sort Option

The "Channel Sort Option" enables you to choose whether programs appearing in the program guide are sorted numerically by channel number or alphabetically by channel call sign.



The "Channel Sort Option" portion of the PREFERENCES screen

Number or Name

By default, "Channel Sort Option" is set to *Number*. This lists channels in the program guide in numerical order. You may find that setting this option to *Name* may help you familiarize yourself with what channel number each channel call sign corresponds to. This is because, when set to *Name*, channels are in alphabetical order. You can always find CNN, for example, since it will be with the other channels whose call signs also start with "C."



The PROGRAM GUIDE sorted by Number



The PROGRAM GUIDE sorted by Name

Multi-Color Guide

The "Multi-Color Guide" is a unique feature that allows you select whether or not programs on the guide are color coded to indicate category.

Multi-Color Guide

VYes No

The "Multi-Color Guide" portion of the PREFERENCES screen

Yes or No

The "Multi-Color Guide" default setting is Yes. When in this condition, programs in the movies, sports, and news categories are displayed in different colors from all other program categories. Movies will appear on a purple background. Sports programs will appear on a green background. And news programs will appear on a brown background. All other programs appear on a blue background. When the "Multi-Color Guide" is set to No, all programs, no matter what their category, will appear on a blue background.

Picture Size

"Picture Size" is a setting that you may wish to utilize if you have a wide-screen (this is different than a "big screen") TV. This is also known as "16:9" ratio format.



The "Picture Size" portion of the PREFERENCES

4:3 or 16:9

"Picture Size" should be set to 4:3 for most televisions, which is the default. This indicates that you are using a standard format television screen. However, if you have a wide-screen television, you may want to change this setting to the 16:9 option. While setting this option to the wrong format will not harm your TV in any way, it may cause undesirable appearances for programs broadcast in what is known as 16:9 ratio format.

Label for Fourth List

The "Label for Fourth List" is used not only to specify the list labeling, but also to indicate

Label for Fourth List

VFav.0 Femily

The "Label for Fourth List" portion of the PREFERENCES screen

whether you wish to utilize parental controls of your Hitachi digital satellite receiver. With this capability you can still use the lists labeled "Fav. A," "Fav. B," and "Fav. C" for various members of the household, but even when a channel is on one of those lists, it must also be on the Family list to allow access.

Fav. D or Family

When the label for the fourth list is set to the default of Fav. D, channel restrictions are not utilized. This means that when the receiver is locked, only spending and rating limits will be enforced. However, if you wish to limit access to certain channels, change the fourth list label to

Family. When the list is labeled Family and the receiver is locked, in addition to locking spending and rating limits, only channels enabled for the Family list can be viewed.

Receiver ID#

The last option on the Preferences screen is for setting the "Receiver ID #." The "Receiver

ID#" is used to control two Hitachi-brand (or HNS-brand) DSS receivers within the same area. Normally, remote control signals would be detected by both DSS receivers and processed accordingly. By changing the "Receiver ID#" of one of the receivers, the remote control signals can be independently detected and processed.



The "Receiver ID#" portion of the PREFERENCES screen

DSS 1 or DSS 2

By default, it is set to *DSS 1*. If you do not have multiple Hitachi-brand (or HNS-brand) DSS receivers located in the same area or controlled by an RF remote control, leaving the setting to *DSS 1* should be fine. If, however, you have more than one DSS receiver that can detect the remote control, you should set one of the DSS receivers to be *DSS 2*. Pressing the windowed **DSS1/2** key will switch the remote control between the two code sets.

You can access the **PREFERENCES** screen at any time and as many times as you would like to change any of these settings. Making changes cannot harm your DSS system in any way.

PROGRAMMING YOUR HITACHI REMOTE CONTROL



Use Your Remote Control to Tame Other A/V Devices

You can use the remote control that came with your Hitachi-brand DSS receiver to control other components in your entertainment system. Here's how...

Some of the devices that you can control with your remote control include TVs, VCRs, and cable boxes. Some receiver models come with a remote control that can also control audio devices such as amplifiers, and disc players such as CDs and video discs.

Programming the Remote Control

There are two different ways to program your remote control to match the devices you want to control: code scan, or code entry. Code scan can take some time, but it avoids having to dig out this manual whenever you want to program your remote control. Code entry saves some time; however, you will need to look up the possible codes that are assigned to the manufacturer of the device you want to control.

Code Scan

Keep your remote control aimed at the device you want to control during this process. The remote control will send out the "power" command for DSS, TV, cable (CBL), and audio components (AMP). The "Play" command will be sent for disc players (DISC), and VCRs.

While holding down the device key that you are programming, press the power key, and simultaneously release both keys. The light associated with the device you are programming should be flashing rapidly. If it isn't, repeat the process.

Now that you are in programming mode, enter **ODOO** to enter the scan mode. You can now press the **HO** key to try the next code, sending out either the power or play command. This could take some time since there are could be as many as 120 codes associated with each type of device. When your device responds to your tapping the **HO**, you have found the code! If you inadvertently go past a code that responded, or realized that you may not have been aiming the remote at the device, you can use the **HO** key to step backward through the code.

In order to lock in the code, either press the device key again or simply wait 10 seconds. You will see the lights on the remote light in a circle to indicate that the code was accepted. The remote will remember the code until your reprogram it.

Code Entry

First, look up the device type and brand in the following charts. You will find a list of numbers, one or more which should operate your device. There may be more than one code, so you will need to try each of them to find the one that works best.

While holding down the device key that you are programming, press the power key, and simultaneously release both keys. The light associated with the device you are programming should be flashing rapidly. If it isn't, repeat the process.

You are now in code entry mode. Simply use the remote control keypad to enter the four-digit code. You will see the lights on the remote light in a circle to indicate that the code was accepted. The remote will remember the code until you reprogram it.

Test if the entered code matches your device by pressing the **POWER** key (for DSS, TV, CBL, or AMP) or the play key (for VCR or DISC). If the device works, you're all set! Otherwise, repeat the process using the next code for your brand or try the code scan procedure.

Brand	Cable Boxes
ABC	2205, 2207, 2211, 2220, 2221, 2225, 2228, 2234, 2238
Archer	2225, 2235, 2243
Belcor	2243
BRX	2233
Cableview	2231
Century	2225
Citizen	2235, 2225, 2217
Contec	2203, 2206, 2208, 2209, 2213, 2218, 2228, 2230, 2238
Diamond	2230
Eagle	2221
Eastern	2204
GC Electronics	2217, 2225, 2235, 2237, 2241
GE	2253
Gemini	2229, 2231, 2257
General	2214, 2218, 2234
Instruments	
Hamlin	2230
Hitachi	2233, 2234
Jasco	2235
Jerrold	2209, 2214, 2218, 2221, 2234,
	2242
Magnavox	2234
Memorex	2212, 2221, 2225, 2256
Micro Com	2259
	2217
Movie Time Northcoast	2207, 2217, 2224, 2225
NSC	2226 2202, 2206, 2207, 2224, 2225
Oak	2206, 2216, 2228, 2230, 2260
One For All	2253
Panasonic	2203, 2208, 2212, 2227
Paragon	2212, 2221, 2225
Philips	2221, 2225, 2232, 2239, 2240,
, maga	2244, 2255
Pioneer	2220, 2227
Prism Multimedia	
Plug N Power	2253
PropHead Dev.	2257
Proscan	2251
Pulsar	2217, 2235
Rabbit	2246.
Radio Shack	2225, 2235, 2243, 2253
RCA	2251
Recoton	2252
Regal	2230
Rembrant	2206
Samsung	2217, 2220
Scientific Atlanta	2213, 2238, 2249, 2258, 2261
Sears	2233
Signal	2217
Signature	2234
Sprucer	2208, 2226

Brand	Cable Boxes
Starcom	2211, 2222, 2232, 2234, 2254,
	2256
Stargate	2217
Sylvania	2219, 2233, 2248
Telecaption	2250
TeleView	2217
Texscan	2219, 2245, 2248
Tocom	2205, 2206, 2207, 2208, 2224
U.S. Electronics	2211, 2234, 2238
Unika	2225
Universal	2253
Command	
Universal	2225, 2235, 2236, 2243, 2252,
	2254
Viewstar	2221, 2223, 2240, 2246, 2247
Wards	2234
Warner	2220
Zenith	2212, 2226

Brand	DSS Receivers
Hitachi	3300, 3301
HNS	3305, 3301, 3300
RCA	3303, 3304
Sony	3302

Brand	Televisions
A Mark	4425
Admiral	4462, 4463, 4476, 4497
Akai	4412, 4471
Anam National	4418
Anam	4413
AOC	4410, 4412, 4425, 4494
Audiovox	4415
Baycraft	4412, 4443, 4444, 4462
Baycrest	4412, 4443, 4444, 4462
Bell & Howell	4462, 4476, 4483, 4497
Broksonic	4405, 4412, 4413, 4449, 4481,
	4482, 4483
Candle	4412, 4413, 4425, 4443, 4482, 4483, 4484, 4494, 4521
	Also see Citizen
Citek	4513
Citizen	4482, 4521
	Also see Candle
Classic	4412, 4471
Colortyme	4412, 4433, 4465, 4469, 4483
Concherto	4483
Contec Cony	4413, 4415, 4477
Craig	4413, 4415, 4427, 4443, 4482
Crosley	4483
Crown	4425, 4443
Curtis Mathes	4412, 4425, 4483, 4499
Curtis	4412, 4490
CXC	4413, 4415

Brand	Televisions
Daewoo	4412, 4418, 4425, 4490, 4494,
	4495, 4507, 4514, 4521
	Also see Funai, Goldstar,
	Magnasonic, and Nikko
Daytron	4412, 4425, 4427, 4490, 4494
Denon	4522
Electrohome	4406, 4412, 4425, 4445, 4475
Emerson	4406, 4407, 4408, 4412, 4413,
	4414, 4415, 4417, 4425, 4427,
	4430, 4432, 4439, 4443, 4452,
	4453, 4461, 4462, 4463, 4477,
C	4481, 4516, 4517, 4518 4475
Encore	4412
Envision	
Fisher	4431, 4435, 4450, 4467, 4471, 4476
	Also see LXI, Sanyo, and Sears
Fortress	4412
Funai	4413, 4414, 4415
	Also see Daewoo, Goldstar,
Eutovotoch	Magnasonic, and Nikko 4413
Futuretech GE	4412, 4413, 4418, 4419, 4422,
GE	4423, 4455, 4459, 4491, 4499
Goldstar	4412, 4416, 4425, 4476
abia, m	Also see Daewoo, Funai,
	Magnasonic, and Nikko
Gradiente	4448
Granada	4412, 4425, 4444, 4475
Grundig	4425, 4432, 4441, 4455, 4458, 4503
Hallmark	4412
Harmon Kardon	4412
Hitachi	4412, 4424, 4425, 4426, 4428,
Tillacin	4444, 4453, 4455, 4463, 4475,
	4485, 4494, 4499, 4522
	Also see Megatron
Infinity	4412
Inteq	4476
JBL	4412
JC Penncy	4410, 4412, 4422, 4425, 4440,
	4455, 4476
Jensen	4461
JVC	4455, 4521
Kawasho	4412, 4471, 4477
Kenwood	4412, 4469
KMC	4425
KTV	4412, 4413, 4415, 4417, 4425, 4477
Lloyds	4412
Logik	4497, 4501, 4502
LXI	4412, 4483, 4520
	Also see Fisher, Sanyo, and Sears
Magnasonic	4412, 4463
	Also see Daewoo, Funai,
	Goldstar, and Nikko
Magnavox	4406, 4412, 4427, 4432, 4443,

Brand	Televisions
Draile	4455, 4463, 4483, 4484, 4521
Marantz	4412, 4432, 4483
Matsushita	4466
	Also see Panasonic
Megatron	4444
Memorex	Also see Hitachi 4412, 4445, 4450, 4497, 4506
MGA	4412, 4445, 4497
	Also see Mitsubishi
Mitsubishi	4409, 4412, 4425, 4428, 4445,
	4466, 4479, 4485
MTC	Also see MGA 4412, 4450, 4477, 4483, 4494
Multivision	4508
NAD	4412
NEC	4412, 4432, 4469
Nikko	4494
	Ałso see Daewoo, Funai, Goldstar, and Magnasonic
Nyon	4412
Onwa	4413
Optimus	4492
	Also see Radio Shack, and
Orion	Realistic 4462
Orion Panasonic	4415, 4418, 4422, 4432, 4440,
- amisonio	4441, 4455, 4459, 4485, 4494,
	4507, 4520
	Also see Matsushita
Philco	4406, 4412, 4427, 4432, 4443, 4463, 4483, 4494, 4521
Philips	4412, 4483, 4521
Pioneer	4412, 4432, 4492
Portland	4412, 4425, 4490
Prima	4502
Prism	4432
Proscan	4499
Proton	Also see RCA 4412, 4425, 4426, 4443, 4482
Pulsar	4412, 4481, 4494
Quasar	4418, 4427, 4432, 4440, 4441,
	4455, 4459, 4485, 4499, 4507
Radio Shack	4412, 4413, 4415, 4420, 4425,
	4450, 4464, 4483, 4505 Also see Optimus
RCA	4410, 4422, 4425, 4499
Runco	4497
Sampo	4412, 4418, 4485
Samsung	4412, 4425, 4463, 4519
Sanyo	4421, 4431, 4435, 4450, 4476
	Also see Fisher, LXI, and Sears
Scott	4412, 4413, 4415, 4425, 4439, 4462
Sears	4412, 4413, 4417, 4421, 4425,
	4431, 4435, 4444, 4450, 4467,
	4475, 4476, 4483, 4499 Also see Fisher, LXI, and Sanyo
Sharp	4412, 4420, 4425, 4426, 4463,
Эппр	4464, 4465, 4484, 4493
Signature	4431, 4464, 4497
Silver	4412
Simpson	4412
Sony	4425, 4471, 4509
Soundesign	4406, 4412, 4413, 4443, 4453, 4461
SSS	4412, 4413
Sylvania	4406, 4412, 4427, 4432, 4443
	4483, 4484, 4494, 4521
Symphonic	4414, 4415, 4520
Tandy	4483
Tatung Technics	4418, 4429, 4482 4432, 4441, 4455, 4459, 4485,
- Connics	4510
Techwood	4412, 4483
Teknika	4412, 4413, 4415, 4425, 4443,
	4494, 4497, 4513
Telefunken	4412
TMK	4412 4421 4467 4476 4470
Toshiba	4412, 4431, 4467, 4476, 4479 4494
Lillian	
Ultra Video Concents	
Video Concepts	4413, 4466

Brand	Televisions
Wards	4412, 4420, 4422, 4423, 4443, 4463, 4465, 4483, 4497, 4521 Also see Signature 2000
XR 1000	4497, 4520
Yamaha	4412, 4432
Zenith	4416, 4433, 4437, 4476, 4494, 4497

	4497
	WOD.
Brand	VCRs
Aiwa	6603, 6626
Akai	6615
Beaumark	6610
Bell & Howell	6649
Broksonic Candle	6606, 6673, 6687 6606, 6610, 6613, 6620, 6624,
Carrere	6626, 6657, 6677
	Also see Citizen
Canon	6624
Capehart	6621
Citizen	6613, 6624, 6626, 6657
	Also see Candle
Colortyme	6624, 6663
Craig Curtis Mathes	6629, 6691
Curus mames	6607, 6610, 6613, 6620, 6624, 6626, 6645, 6663, 6672
Daewoo	6613, 6621, 6677
	Also see Funzi, Goldstar.
	Magnasonic, and Nikko
Daytron	6621
Denon	6636, 6668
Dynatech	6613
Electrohome	6606, 6612, 6643
Emerson	6606, 6608, 6612, 6613, 6616, 6620, 6626, 6646, 6649, 6656,
	6659, 6661, 6663, 6669, 6673,
	6687, 6695, 6696
Fisher	6613, 6614, 6649, 6652, 6680
	Also see LXI, Sanyo, and Sears
Funai	6626, 6657
	Also see Daewoo, Goldstar, and Magnasonic
Garrard	6626
GE	6610, 6624, 6663, 6671
Genexxa	6626
Go Video	6610, 6617, 6618, 6630, 6686
Goldstar	6608, 6610, 6637, 6641
	Also see Daewoo, Funai,
	Magnasonic, and Nikko
Gradiente	6633
Granada Hitachi	6606, 6612 6636, 6671, 6683, 6690
JBL	6666
JC Penney	6610, 6624, 6636, 6655
Jensen	6644
JAC	6605, 6633, 6636, 6644, 6649,
	6661
Kenwood	6607, 6644, 6649, 6672
Lloyds	6626, 6657, 6672
Logik	6629
LXI	6626 Also see Sears Sanyo and
	Also see Sears, Sanyo, and Fisher
Magnavox	6606, 6613, 6624, 6629, 6631,
	6656
Magnin	6610
	Also see MGN
Marantz	6606, 6672
Matsui	6626
Matsushita	6624 Also see Panasonic
	6602, 6610, 6636, 6641, 6649,
Memorex	6665, 6680
MGA	6612
	Also see Mitsubishi
MGN	6610
Midland	Also see Magnin 6657
Minolta	6636
Mitsubishi	6612, 6632, 6643
	Also see MGA
MTC	6626, 6629
Multitech	6626
NEC	.6607, 6608, 6626, 6644, 6645,

Brand	VCRs
	6661, 6672
Panasonic	6613, 6624, 6629, 6656, 6658,
Tunasomo	6663, 6699
	Also see Matsushita
Pentax	6636, 6672
Philco	6606, 6624, 6626, 6631
Philips	6606, 6613, 6624, 6631
Pioneer	6609, 6631, 6678
Portland	6621
Proscan	6663
	Also see RCA
Proton	6629
Pulsar	6610, 6624, 6626, 6657
Quasar	6624, 6663, 6699
	Also see Technics
Radio Shack	6622
	Also see Optimus, and Realistic
RCA	6605, 6609, 6610, 6624, 6636,
	6658, 6660, 6663, 6671
6	Also see Proscan
Realistic	6604, 6610, 6624, 6626, 6628,
	6652, 6665, 6680 Also see Optimus, and Radio
	Shack
Samsung	6610, 6626, 6657, 6658
Sansui	6629, 6673
Sanyo	6614, 6649, 6652, 6665, 6680
Stillyto	Also see LXI, Fisher, and Sears
Scott	6613, 6646, 6656, 6659
Sears	6613, 6614, 6624, 6626, 6636,
0	6649, 6652, 6665, 6676, 6680
	Also see LXI, Fisher, and Sanyo
Sharp	6604, 6628, 6645, 6660
Shintom	6629
Signature	6665
Singer	6629
Sony	6615, 6619, 6627, 6644, 6666,
	6683
Sylvania	6606, 6624, 6626, 6631, 6656
Symphonic	6604, 6626, 6657
Tatung	6644
Teac	6626
Technics	6624, 6681, 6682
	Also see Quasar
Teknika	6624, 6626, 6660
Thomas	6626
TMK	6620
Toshiba	6601, 6612, 6613, 6614, 6684
United	6657, 6658
Vector Research	6672
Video Concepts	6672
Wards	6604, 6606, 6610, 6613, 6626,
	6628
XR 1000	6626, 6629
Yamaha	6644, 6672
Zenith	6641

Brand	Disc Players
Acurus	8730
Adcom	8852
ADS	8768, 8829
Aiwa	8698, 8740, 8785, 8802, 8829, 8838
Akai	8713, 8757, 8787, 8864
Arcam	8723
Audio Research	8723
BSR	8720, 8747
California Audio	8730, 8794
Labs	
Carver	8696, 8723, 8846
Craig	8801
Crown	8790
Curtis Mathes	8794
DBX	8715
Denon	8810, 8824, 8859
Emerson	8822
Fisher	8729, 8751, 8752, 8846
Garrard	8722
Harmon Kardon	8757, 8765
Hitachi	8732, 8806
JVC	8708, 8723, 8725, 8821, 8835, 8849

Brand	Disc Players
Kenwood	8699, 8700, 8705, 8775, 8816,
	8869
Koss	8693, 8804
Krell	8723
Lloyds	8755
Luxman	8779, 8781, 8792
Magnavox	8696, 8723, 8859
Marantz	8696, 8714, 8723, 8769
McIntosh	8707
Meridian	8723
Mission	8723
Mitsubishi	8749, 8757
NAD	8721, 8749, 8764
Naim	8723
Nakamichi	8786, 8815, 8839
NEC	8762, 8852
NSM	6723
Onkyo	8963, 8703, 8712, 8733, 8734,
	8736, 8749, 8816
Optimus	8698, 8717, 8726, 8765, 8776,
	8809
	Also see Radio Shack, and
Danasania	Realistic 8701, 8759, 8778, 8794, 8850
Panasonic	8731
Parasound	8696, 8723
Philips	8749, 8756, 8774, 8776, 8835,
Pioneer	8848, 8867
Proscan	8729
Quasar	8794, 8850
Radio Shack	8795, 8799, 8809, 8820, 8845
Hadio Shack	Also see Optimus, and Realistic
RCA	8729
Realistic	8727, 8731
	Also see Optimus, and Radio
	Shack
Rotel	8702, 8723, 8731, 8745
Samsung	8761
Sansui	8696, 8723, 8753, 8777, 8840
Sanyo	8846
Sharp	8797
Sherwood	8695, 8719, 8735, 8795, 8799,
	8820, 8845
Shure	8746

Brand	Disc Players
Sony	8694, 8751, 8756, 8760, 8763, 8802
Sylvania	8723, 8848
Teac	8702, 8721, 8731, 8739, 8742, 8774, 8789, 8829
Technics	8701, 8759, 8789, 8794, 8850, 8861
Toshiba	8749
Yamaha	8697, 8706, 8744, 8745, 8783, 8828, 8844, 8851, 8860

Brand	Amplifiers
Acoustic	9834
Research	
Adcom	9852
Aiwa	9785, 9793, 9794, 9805, 9876,
	9877, 9930
Akai	9745
Audio Source	9783
BSR	9821, 9855
Carver	9843, 9844, 9916
Craig	9939
Curtis Mathes	9836
Denon	9782, 9854, 9913, 9923
Fisher	9788, 9822, 9842, 9889
Fosqate	9770, 9797, 9838
GE	9756
Harmon Kardon	9840, 9898
Hitachi	9798
Jensen	9920, 9921, 9934
JAC	9744, 9823, 9890
Kenwood	9760, 9776, 9906, 9937
Koss	9935
Krell	9914
Lexicon	9810, 9839
Linn Wakonda	9914
Luxman	9790, 9799, 9909, 9919
Magnavox	9802, 9808, 9836, 9886
Marantz	9753, 9808, 9835, 9836, 9840,
	9891, 9902, 9911
McIntosh	9754, 9903
Mitsubishi	9866
NAD	820, 9882

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Brand	Amplifiers
Naim	9914
Nakamichi	9888, 9933
NEC	9820
Nikko	9892
Onkyo	9804, 9837
Optimus	9748, 9749, 9794, 9801, 9836,
	9905, 9917, 9944
	Also see Radio Shack, and
	Realistic 9911
Panasonic	
Paramount	9827
Parasound	9796
Philips	9902
Pipneer	9757, 9836, 9896
Proscan	9809, 9878
Quasar	9911 9814, 9905
Radio Shack	Also see Optimus, and Realistic
RCA	9787, 9809, 9861, 9878
Rotel	9772, 9893
Sansui	9821, 9885, 9902, 9912
Sanyo	9842, 9885, 9889
Scott	9814, 9924
Seiko	9848
Instruments Inc.	3040
Sharp	9801
Sherwood	9752, 9777, 9846, 9904, 9905
Shure	9786
Sony	9818, 9833
5SI	9827
Teac	9762, 9814
Technics	9775, 9901, 9911
Toshiba	9931
Yamaha	9755, 9768, 9781, 9817, 9819,
	9845, 9860, 9906, 9929
Zenith	9918, 9939

Using the Remote Control

Once you have your codes entered, you are ready to start using your Hitachi universal remote control. The device keys allow you to switch from one device to another. Some keys behave in a special way. They control one device while you are actually in another device mode. For instance, while in DSS mode, pressing Volume +/- controls your TV's volume—not DSS volume. This is because the remote control knows that there is no volume control on the DSS receiver.

Advanced feature keys (i.e. MENU, EXID, etc.) are not supported for devices other than your DSS receiver and Hitachi devices. For other devices, only the primary keys (i.e. & and & power, etc.) will function. For Sony-brand devices, use the ALPHA key as the "Enter" key. For RCA-brand devices, the device key (i.e. TV or VCR) is the power on keys and power is the power off key.

QUESTIONS AND ANSWERS



Questions? Did We Forget to Tell You Something?

Many people, over time, have questions about their Hitachi digital satellite system. We have compiled the most common of these questions and the answers in this appendix. We hope they help!

- I had a signal but now I am getting a message "Searching for signal. To access related utilities, press SELECT." What happened?
- A Rain clouds and snow can affect the satellite signal reception. This loss of signal is temporary. Also check for new growth on trees and bushes that could be blocking the signal. One other possibility is that the wind or someone has moved the satellite dish.
- Q Why can't I control my TV?
- A Before you can control your TV, VCR, or any other device, besides your Hitachi digital satellite receiver, you must program your remote control to match your different devices. See Chapter 9, "Programming Your Hitachi Remote Control" in this manual for specific instructions. If you have already successfully programmed your remote control, try pressing the appropriate device key to put your remote in the proper mode. Then try controlling that device. Also, make sure that the batteries in the remote control are good.
- Q My Hitachi digital satellite receiver does not respond when I press keys. What's wrong?
- Most likely, if the front panel keys work but the remote control doesn't work, try pressing the DSS key before trying to control the Hitachi Digital Satellite System. If that doesn't work, press the DSS key and try again. If that doesn't work, or if the front panel keys don't work either, unplug your DSS receiver for 30 seconds, then plug it back in. Since your DSS receiver is a computing device it is susceptible to erratic changes in power and/or signal, just as any other computer, and these sudden changes can cause it to become "confused."
- Q Some channels look good, while others freeze or indicate that no signal is available. What's wrong?
- A The most common causes for this behavior relate to the cable between your DSS receiver and the satellite antenna. Confirm that RG-6 (not RG-59) cable is used and does not exceed 100 feet in length. Longer cable runs require amplification. This special amplifier is available from your dealer.

- Q How can I watch one DSS program while recording another?
- A With only one DSS receiver, unfortunately, you can't. Each receiver can only decode one channel at a time. If you are lucky enough to have two DSS receivers installed, you can use the (DSS 1") key to choose which DSS receiver you are controlling. You must set one receiver to be "DSS 1" and the other to "DSS 2" on the PREFERENCES screen.
- Q I'm getting a message to call some extension. Why?
- A There are many different reasons for this. If you want to watch the channel that is displaying the message, call the service provider for assistance. For channels below 900, call DIRECTV at 1-800-DIRECTV (347-3288). For channels in the 900s, call USSB at 1-800-204-USSB (8772).
- Q Why don't I have an on-screen offer to purchase Pay-Per-View (PPV) programs?
- A There are three possibilities; your DSS receiver must be connected to a phone line and it is not, or your service provider doesn't realize that your phone line is connected, or your service provider has disabled your ability to make on-screen purchases. Call your service provider, at either 1-800-DIRECTV (347-3288) or 1-800-204-USSB (8772), for assistance.
- Q Can I receive my local TV programs through my DSS system?
- A To receive local programming you will need either a traditional antenna (i.e. roof mounted, attic mounted or rabbit ears) or cable TV. Connect this signal to the IN FROM ANTENNA on the back of your DSS receiver. Use the INPUT key to switch between DSS programming and local programming provided on the OUT TO TV connector.
- Q If I have questions about my Hitachi-brand DSS system or need to have it serviced, who should I call?
- A Always call your dealer first. They are most familiar with your installation and needs. Also, they are likely to be local to you. However, if your dealer cannot resolve your problem, please contact us directly at 1-800-477-1212.
- Q I think I set an event to record on my VCR, but when I played the tape back nothing was there. What could be wrong?
- A There are several possible reasons for this. First, check that the VCR was left powered on and the input matches the output from your DSS receiver. Also test if the VCR Control cable and VCR coded is set properly by way of the Test button on the VCR SETUP screen. Also check if you were authorized to tape the chosen program. And finally, make sure in the future that you set programs that you want to record to be indicated with a video tape () symbol.
- Q I picked up my telephone and it was making a hissing and squealing sound. Why?
- A Your DSS receiver was reporting any PPV activity that may have occurred to the service providers. This happens very rarely and lasts for only a minute or so.
- Q What if my question isn't listed here?
- A Call your dealer or Hitachi at 1-800-477-1212. We will do our very best to answer your questions.

INDEX

A	Н	
Access card4, 41	Hookup	
ALIGNMENT RESULT screen16	overview	8
AlphaTune22	phone jack	
Alt. Audio24	rear jacks	
Alternate Services24	RF	
Alt. Audio24	satellite	
Data24	stereo system	
ASSISTANCE screen41	S-video	
Azimuth16	VCR Control	
В	video	
Browse Banner23	I	
Buy \$	Icons	21
Buy Options28	Information	
Don't Purchase28	from the guide	26
Tape/View28	from the Information screen	
View Only	from video	
	Information Banner	
C	INFORMATION screen	
Cancel Purchase28	Buy \$	
Categories	Buy Options	
Channel Banner	Cancel Purchase	
Channel lists	Cancel Schedule	
Classes 26	Done	
20	Schedule	
D		
Data24	Times	
DEFAULT AUDIO screen	View	21
	L	
DIRECTVSee Service providers DISH POINTING MENU15, 40	I ATEMEDE O LONGUEUDE	
DISH FORTING MENU15, 40	LATITUDE & LONGITUDE screen	
E	Limits and Lists	
Elevation	Lists	
Elevation	LOCK OVERRIDE screen	
	LOCK SYSTEM screen	
Exit To Viewing32	Logo Banner	23
F. Constitution	M	
Favorite Lists	MAIN MENU	
Family List	Event Timer	32
parental control	Exit To Viewing	32
FAVORITE LISTS screen35	Fav. Lists	
G	History	
	Lock	
Guides	Messages	33
	Program Guide	31
	Ratings Limit	
	Setup Menu	
	Spending limit	
	Unlock	
	Upcoming	36
•	MESSAGES screen	33

Revision A Part # 1022510-0001