

Safety and regulatory guide

htc

Please read before proceeding

THE BATTERY IS NOT FULLY CHARGED WHEN YOU TAKE THE DEVICE OUT OF THE BOX.

Important health information and safety precautions

READ THE FOLLOWING WARNINGS AND INFORMATION BEFORE USE OF THE PRODUCT AND FOLLOW ALL PRODUCT SAFETY AND OPERATING INSTRUCTIONS. FAILURE TO DO SO MAY CAUSE BODILY INJURY, ELECTRIC SHOCK, FIRE, AND OTHER DAMAGE.

Electrical safety

- Do not attempt to disassemble the smart hub or its accessory. Only qualified personnel must service or repair the smart hub or its accessories.
- Do not connect with incompatible products or accessories.
- Do not touch the SIM card's metal connectors as this may cause an electrostatic discharge.

CAUTION: Connecting to improperly grounded equipment can result in an electric shock to your device.

Use USB Cable for connecting with desktop or notebook computer. Be sure your computer is properly grounded (earthed) before connecting this product to the computer. The power supply cord of a desktop or notebook computer has an equipment-grounding conductor and a grounding plug. The plug must be plugged into an appropriate outlet which is properly installed and grounded in accordance with all local codes and ordinances.

Safety precautions for power supply unit

- **Use the correct external power source**

A product should be operated only from the type of power source indicated on the electrical ratings label.

This product should be charged only with the following power supply.

AC adapter:

HTC, TC NE30W-US, TC NE30W-AU, TC NE30W-EU

Your device should only be operated with the HTC qualified battery pack, model number **2Q6U100**. Operating temperature range: 32 °F to 104 °F (0 °C to 40 °C)

- **Handle battery packs carefully**

This product contains a Lithium-ion polymer or Lithium-ion battery. There is a risk of fire and burns if the battery pack is handled improperly. Risk of explosion if the battery is replaced by an incorrect type.



WARNING: To reduce risk of fire or burns, do not disassemble, crush, puncture, short external contacts or circuits, expose to temperature above 40 °C (104 °F), or dispose of in fire or water.



▪ Additional precautions

- Keep the device dry and away from water or any liquid as it may cause a short circuit.
- The smart hub should only be connected to products that bear the USB-IF logo or have completed the USB-IF compliance program.
- Only use the battery with a charging system that has been qualified with the system per this standard, IEEE-Std-1725. Use of an unqualified battery or charger may present a risk of fire, explosion, leakage or other hazard.
- Avoid dropping the smart hub. If the smart hub or battery is dropped, especially on a hard surface, and the user suspects damage, take it to a service centre for inspection.
- If the battery leaks:
 - Do not allow the leaking fluid to come in contact with skin or clothing. If already in contact, flush the affected area immediately with clean water and seek medical advice.
 - Do not allow the leaking fluid to come in contact with eyes. If already in contact, DO NOT rub; rinse with clean water immediately and seek medical advice.
 - Take extra precautions to keep a leaking battery away from fire as there is a danger of ignition or explosion.

Safety precautions related to weather, temperature and moisture

Keep this product away from water, excessive moisture and extreme temperatures. Avoid hot areas. The product should be kept away from heat sources such as radiators, heat registers, stoves, or other products that produce heat. Do not leave the product inside a vehicle or in places where the temperature may exceed 40 °C (104 °F), such as on a car dashboard, window sill, or behind glass that is exposed to direct sunlight or strong ultraviolet light for extended periods of time. This may damage the product, overheat the battery, or pose a risk to the vehicle.

Avoid wet areas. Never use the product in rain, or near washbasins or other wet or high humidity locations, such as locations where the device may be exposed to sweat or other liquids. If your product gets wet, do not try to dry the product with the use of an oven, dryer or microwave, as this may damage your product.

Avoid using your device after a dramatic change in temperature and/or humidity ranges, as condensation may form on or within the device. To avoid damaging the device, allow sufficient time for the moisture to evaporate before use.

Do not use your smart hub if it has been damaged.

Using your smart hub while flying

Use of smart hubs may be restricted on aircraft. For your safety and the safety of other passengers, always follow crew instructions regarding the use of your smart hub.

Environmental hazards

When in any area with a potentially explosive atmosphere or where flammable materials exist, the product should be turned off and the user should obey all signs and instructions.

Road safety

When behind the wheel, driving safely should always be your first priority. According to the National Highway Traffic Safety Administration (NHTSA), scientific research indicates that using a wireless smart hub while driving degrades a driver's performance, whether used in a hands-free or hand-held mode. NHTSA advises that the "safest course of action is to refrain from using a smart hub while driving." NHTSA's policy on "Smart Hub Use While Driving," as well as Frequently Asked Questions on the subject, are available at www.nhtsa.gov. For your safety and the safety of those around you, please consider turning your smart hub off while you are driving. If you choose to use your smart hub while driving, be aware that some state and local governments have adopted laws governing the use of wireless devices while driving. It is your responsibility to know and comply with the laws in your area.

General precautions

You alone are responsible for how you use your smart hub and any consequences of its use. You should switch off your smart hub wherever the use of a smart hub is prohibited.

- **Avoid dropping, throwing, bending, or applying excessive pressure to the device**

Do not apply excessive pressure on the screen and the device to prevent damaging them. It is also recommended that you store the device in a protective case and only use your finger when interacting with the touch screen. Cracked display screens due to improper handling are not covered by the warranty.

- **Protect your smart hub**

- Always treat your smart hub and its accessories with care and keep them in a clean and dust-free place and away from any contaminants.
- Do not expose your smart hub or its accessories to open flames or lit tobacco products.
- Do not paint your smart hub or its accessories.
- Store your smart hub or its accessories at temperatures between 0°C to 40°C (32 °F to 104 °F).
- Do not carry your smart hub in your back pocket as it could break when you sit down.
- Maintain a minimum separation distance of 1 cm between the smart hub and your body.

- **Damage requiring service**

Unplug the product from the electrical outlet and contact HTC's customer support via our website (www.htc.com) to locate an authorized service technician or provider that can service your device if

- The product has been damaged by being exposed to rain or liquid, dropped, or subject to impact.
- There are noticeable signs of overheating.
- The product does not operate normally when you follow the operating instructions.

- **Avoid pushing objects into product**

Never push objects of any kind into cabinet slots or other openings in the product. These openings must not be blocked or covered.

- **Cleaning**

Unplug the product from the wall outlet before cleaning. Do not use liquid cleaners harsh chemicals, cleaning solvents or aerosol s on the device or accessories. Use a damp cloth for cleaning, but NEVER use water to clean the LCD screen.

- **Small children**

Use of your device by small children should be supervised by an adult. They could hurt themselves or others, or could accidentally damage the smart hub. Your smart hub contains small parts with sharp edges that may cause an injury or which could become detached and create a choking hazard. Consult the doctor immediately if the accessories or battery are swallowed.

- **Repetitive motion injuries**

To minimise the risk of repetitive strain injuries, when texting or playing games with your smart hub:

- Do not grip the smart hub too tightly
- Press the buttons lightly

Disposal of your device

Please do not discard your device in a landfill. Electronic devices contain substances that may be hazardous to the environment if not properly disposed of. Please safely dispose of your device through HTC's free mail-back recycling program at www.freeurecycle.com or by locating an e-waste drop-off point in your community.



Regulatory agency identifications

For regulatory identification purposes, your product is assigned a model number of **2Q6U100**.

Your smart hub's FCC ID is **NM82Q6U100**.

To view your FCC ID in your device you may also go to the Settings → **System** → Regulatory.

Federal Communication Commission interference statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures:

- Reorient or relocate the receiving antenna.

- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio or television technician for help.

FCC Caution: Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Specific Absorption Rate (SAR) testing

Your device has been designed to comply with applicable limits for RF exposure. These limits use a unit of measurement called Specific Absorption Rate, or SAR, which refers to the rate at which the human body absorbs RF energy. For more information on Federal Communications Commission (FCC) and Industry Canada (IC) SAR and radio frequency exposure, please see our Radio Frequency Safety web page at: <http://www.htc.com/us/support/content.aspx?id=6505>.

HTC Corp. submitted SAR test results demonstrating compliance with the FCC's SAR limit for wireless devices as part of the FCC's equipment certification process for this device. These results can be accessed via the FCC's equipment authorization database (found at <http://www.fcc.gov/fccid>) by searching for the device's FCC ID: **NM82Q6U100**.

Body-worn operation

This device was tested for typical body-worn operations. A minimum separation distance of 1 cm must be maintained between the user's body and the handset, including the antenna. Third-party belt-clips, holsters, and similar accessories used by this device should not contain any metallic components. Body-worn accessories that do not meet these requirements may not comply with RF exposure requirements and should be avoided.

RF radiation exposure statement

- This equipment must not be co-located or operated in conjunction with any other antenna or transmitter.
- Use only the supplied or an approved antenna. Unauthorized antennas, modifications, or attachments could impair call quality, damage the smart hub, or result in violation of regulations. Do not use the smart hub with a damaged antenna. If a damaged antenna comes into contact with the skin, a burn may result.

RoHS compliance

This product is in compliance with Directive 2011/65/EU of the European Parliament and of the Council of 8 June 2011, on the restriction of the use of certain hazardous substances in electrical and electronic equipment (RoHS) and its amendments (EU 2015/863).

Proprietary notice

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