

Product Safety & Warranty Brochure

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DROID
INCREDIBLE by htc

Please read before proceeding

THE BATTERY IS NOT FULLY CHARGED WHEN YOU TAKE IT OUT OF THE BOX.

DO NOT REMOVE THE BATTERY PACK WHEN THE PHONE IS CHARGING.

YOUR WARRANTY IS INVALIDATED IF YOU DISASSEMBLE OR ATTEMPT TO DISASSEMBLE THE DEVICE.

Privacy restrictions

Some countries require full disclosure of recorded telephone conversations, and stipulate that you must inform the person with whom you are speaking that the conversation is being recorded. Always obey the relevant laws and regulations of your country when using the recording feature of your phone.

Disclaimers

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Important health information and safety precautions

When using this product, the safety precautions below must be taken to avoid possible legal liabilities and damages. Retain and follow all product safety and operating instructions. Observe all warnings in the operating instructions on the product.

To reduce the risk of bodily injury, electric shock, fire, and damage to the equipment, observe the following precautions.

Electrical safety

This product is intended for use when supplied with power from the designated battery or power supply unit. Other usage may be dangerous and will invalidate any approval given to this product.

Safety precautions for proper grounding installation

CAUTION: Connecting to an improperly grounded equipment can result in an electric shock to your device.

This product is equipped with a USB Cable for connecting with desktop or notebook computer. Be sure your computer is properly grounded (earthed) before connecting this product to the computer. The power supply cord of a desktop or notebook computer has an equipment-grounding conductor and a grounding plug. The plug must be plugged into an appropriate outlet which is properly installed and grounded in accordance with all local codes and ordinances.

Safety precautions for power supply unit

■ Use the correct external power source

A product should be operated only from the type of power source indicated on the electrical ratings label. If you are not sure of the type of power source required, consult your authorized service provider or local power company. For a product that operates from battery power or other sources, refer to the operating instructions that are included with the product.

This product should be operated only with the following designated power supply unit(s).

AC Adapter

HTC, Model TC P300 and TC U250

■ Handle battery packs carefully

This product contains a Lithium-ion polymer or Lithium-ion battery. There is a risk of fire and burns if the battery pack is handled improperly. Do not attempt to open or service the battery pack. Do not disassemble, crush, puncture, short external contacts or circuits, dispose of in fire or water, or expose a battery pack to temperatures higher than 60°C (140°F).



WARNING: Danger of explosion if battery is incorrectly replaced. To reduce risk of fire or burns, do not disassemble, crush, puncture, short external contacts, expose to temperature above 60° C (140° F), or dispose of in fire or water. Replace only with specified batteries. Recycle or dispose of used batteries according to the local regulations or reference guide supplied with your product.



NOTE: This product should be operated only with the following designated Battery Pack(s).

- HTC, Model BB96100 and BTR6300B
- **Take extra precautions**
 - Keep the battery or device dry and away from water or any liquid as it may cause a short circuit.
 - Keep metal objects away so they don't come in contact with the battery or its connectors as it may lead to short circuit during operation.
 - The phone should only be connected to products that bear the USB-IF logo or have completed the USB-IF compliance program.

- Do not use a battery that appears damaged, deformed, or discolored, or the one that has any rust on its casing, overheats, or emits a foul odor.
- Always keep the battery out of the reach of babies and small children, to avoid swallowing of the battery. Consult the doctor immediately if the battery is swallowed.
- Only use the battery with a charging system that has been qualified with the system per this standard, IEEE-Std-1725-2006. Use of an unqualified battery or charger may present a risk of fire, explosion, leakage or other hazard.
- Replace the battery only with another battery that has been qualified with the system per this standard, IEEE-Std-1725-2006. Use of an unqualified battery may present a risk of fire, explosion, leakage or other hazard.
- Avoid dropping the phone or battery. If the phone or battery is dropped, especially on a hard surface, and the user suspects damage, take it to a service centre for inspection.
- If the battery leaks:
 - Do not allow the leaking fluid to come in contact with skin or clothing. If already in contact, flush the affected area immediately with clean water and seek medical advice.
 - Do not allow the leaking fluid to come in contact with eyes. If already in contact, DO NOT rub; rinse with clean water immediately and seek medical advice.
 - Take extra precautions to keep a leaking battery away from fire as there is a danger of ignition or explosion.

Safety precautions for direct sunlight

Keep this product away from excessive moisture and extreme temperatures. Do not leave the product or its battery inside a vehicle or in places where the temperature may exceed 60°C (140°F), such as on a car dashboard, window sill, or behind a glass that is exposed to direct sunlight or strong ultraviolet light for extended periods of time. This may damage the product, overheat the battery, or pose a risk to the vehicle.

Prevention of hearing loss

CAUTION: Permanent hearing loss may occur if earphones or headphones are used at high volume for prolonged periods of time.

Safety in aircraft

Due to the possible interference caused by this product to an aircraft's navigation system and its communications network, using this device's phone function on board an airplane is against the law in most countries. If you want to use this device when on board an aircraft, remember to turn off your phone by switching to Airplane Mode.

Environment restrictions

Do not use this product in gas stations, fuel depots, chemical plants or where blasting operations are in progress, or in potentially explosive atmospheres such as fuelling areas, fuel storehouses, below deck on boats, chemical plants, fuel or chemical transfer or storage facilities, and areas where the air contains chemicals or particles, such as grain, dust, or metal powders. Please be aware that sparks in such areas could cause an explosion or fire resulting in bodily injury or even death.

Explosive atmospheres

When in any area with a potentially explosive atmosphere or where flammable materials exist, the product should be turned off and the user should obey all signs and instructions. Sparks in such areas could cause an explosion or fire resulting in bodily injury or even death. Users are advised not to use the equipment at refueling points such as service

or gas stations, and are reminded of the need to observe restrictions on the use of radio equipment in fuel depots, chemical plants, or where blasting operations are in progress. Areas with a potentially explosive atmosphere are often, but not always, clearly marked. These include fueling areas, below deck on boats, fuel or chemical transfer or storage facilities, and areas where the air contains chemicals or particles, such as grain, dust, or metal powders.

Road safety

Full attention must be given to driving at all times in order to reduce the risk of an accident. Using a phone while driving (even with a hands free kit) causes distraction and can lead to an accident. You must comply with local laws and regulations restricting the use of wireless devices while driving.

Safety precautions for RF exposure

- Avoid using your phone near metal structures (for example, the steel frame of a building).
- Avoid using your phone near strong electromagnetic sources, such as microwave ovens, sound speakers, TV and radio.
- Use only original manufacturer-approved accessories, or accessories that do not contain any metal.
- Use of non-original manufacturer-approved accessories may violate your local RF exposure guidelines and should be avoided.

Interference with medical equipment functions

This product may cause medical equipment to malfunction. The use of this device is forbidden in most hospitals and medical clinics.

If you use any other personal medical device, consult the manufacturer of your device to determine if they are adequately shielded from external RF energy. Your physician may be able to assist you in obtaining this information. Turn your phone OFF in health care facilities when any regulations posted in these areas instruct you to do so. Hospitals or health care facilities may be using equipment that could be sensitive to external RF energy.

Hearing aids

Some digital wireless phones may interfere with some hearing aids. In the event of such interference, you may want to consult your service provider, or call the customer service line to discuss alternatives.

Nonionizing radiation

Your device has an internal antenna. This product should be operated in its normal-use position to ensure the radiative performance and safety of the interference. As with other mobile radio transmitting equipment, users are advised that for satisfactory operation of the equipment and for the safety of personnel, it is recommended that no part of the human body be allowed to come too close to the antenna during operation of the equipment.

Use only the supplied integral antenna. Use of unauthorized or modified antennas may impair call quality and damage the phone, causing loss of performance and SAR levels exceeding the recommended limits as well as result in non-compliance with local regulatory requirements in your country.

To assure optimal phone performance and ensure human exposure to RF energy is within the guidelines set forth in the relevant standards, always use your device only in its normal-use position. Contact with the antenna area may impair call quality and cause your device to operate at a higher power level than needed. Avoiding contact with the antenna area when the phone is IN USE optimizes the antenna performance and the battery life.



Electrical safety

- **Accessories**
 - Use only approved accessories.
 - Do not connect with incompatible products or accessories.
 - Take care not to touch or allow metal objects, such as coins or key rings, to contact or short-circuit the battery terminals.
- **Connection to a car**
Seek professional advice when connecting a phone interface to the vehicle electrical system.
- **Faulty and damaged products**
 - Do not attempt to disassemble the phone or its accessory.
 - Only qualified personnel must service or repair the phone or its accessory.

General precautions

You alone are responsible for how you use your phone and any consequences of its use. You must always switch off your phone wherever the use of a phone is prohibited. Use of your phone is subject to safety measures designed to protect users and their environment.

- **Avoid applying excessive pressure to the device**
Do not apply excessive pressure on the screen and the device to prevent damaging them and remove the device from your pants' pocket before sitting down. It is also recommended that you store the device in a protective case and only use the device stylus or your finger when interacting with the touch screen. Cracked display screens due to improper handling are not covered by the warranty.
- **Device getting warm after prolonged use**
When using your device for prolonged periods of time, such as when you're talking on the phone, charging the battery or browsing the Web, the device may become warm. In most cases, this condition is normal and therefore should not be interpreted as a problem with the device.

- **Heed service markings**

Except as explained elsewhere in the Operating or Service documentation, do not service any product yourself. Service needed on components inside the device should be done by an authorized service technician or provider.

- **Protect your phone**

- Always treat your phone and its accessories with care and keep them in a clean and dust-free place.
- Do not expose your phone or its accessories to open flames or lit tobacco products.
- Do not expose your phone or its accessories to liquid, moisture or high humidity.
- Do not drop, throw or try to bend your phone or its accessories.
- Do not use harsh chemicals, cleaning solvents, or aerosols to clean the device or its accessories.
- Do not paint your phone or its accessories.
- Do not attempt to disassemble your phone or its accessories, only authorised personnel must do so.
- Do not expose your phone or its accessories to extreme temperatures, minimum -20 and maximum 50 degrees Celsius.
- Please check local regulations for disposal of electronic products.
- Do not carry your phone in your back pocket as it could break when you sit down.

- **Damage requiring service**

Unplug the product from the electrical outlet and refer servicing to an authorized service technician or provider under the following conditions:

- Liquid has been spilled or an object has fallen into the product.
- The product has been exposed to rain or water.
- The product has been dropped or damaged.
- There are noticeable signs of overheating.
- The product does not operate normally when you follow the operating instructions.

- **Avoid hot areas**

The product should be placed away from heat sources such as radiators, heat registers, stoves, or other products (including amplifiers) that produce heat.

- **Avoid wet areas**

Never use the product in a wet location.

- **Avoid using your device after a dramatic change in temperature**

When you move your device between environments with very different temperature and/or humidity ranges, condensation may form on or within the device. To avoid damaging the device, allow sufficient time for the moisture to evaporate before using the device.

NOTICE: When taking the device from low-temperature conditions into a warmer environment or from high-temperature conditions into a cooler environment, allow the device to acclimate to room temperature before turning on power.

- **Avoid pushing objects into product**

Never push objects of any kind into cabinet slots or other openings in the product. Slots and openings are provided for ventilation. These openings must not be blocked or covered.

- **Air bags**

Do not place a phone in the area over an air bag or in the air bag deployment area. Store the phone safely before driving your vehicle.

▪ **Mounting accessories**

Do not use the product on an unstable table, cart, stand, tripod, or bracket. Any mounting of the product should follow the manufacturer's instructions, and should use a mounting accessory recommended by the manufacturer.

▪ **Avoid unstable mounting**

Do not place the product with an unstable base.

▪ **Use product with approved equipment**

This product should be used only with personal computers and options identified as suitable for use with your equipment.

▪ **Adjust the volume**

Turn down the volume before using headphones or other audio devices.

▪ **Cleaning**

Unplug the product from the wall outlet before cleaning. Do not use liquid cleaners or aerosol cleaners. Use a damp cloth for cleaning, but NEVER use water to clean the LCD screen.

▪ **Small children**

Do not leave your phone and its accessories within the reach of small children or allow them to play with it. They could hurt themselves or others, or could accidentally damage the phone. Your phone contains small parts with sharp edges that may cause an injury or which could become detached and create a choking hazard.

▪ **Repetitive motion injuries**

To minimise the risk of RSI, when Texting or playing games with your phone:

- Do not grip the phone too tightly
- Press the buttons lightly
- Make use of the special features in the handset which minimise the number of buttons which have to be pressed, such as message templates and predictive text.
- Take lots of breaks to stretch and relax.

▪ **Operating machinery**

Full attention must be given to operating the machinery in order to reduce the risk of an accident.

▪ **Electrostatic discharge (ESD)**

Do not touch the SIM card's metal connectors.

▪ **Loud noise**

This phone is capable of producing loud noises which may damage your hearing.

▪ **Emergency calls**

This phone, like any wireless phone, operates using radio signals, which cannot guarantee connection in all conditions. Therefore, you must never rely solely on any wireless phone for emergency communications.

Regulatory agency identifications

For regulatory identification purposes, your product is assigned a model number of **PB31200**.

To ensure continued reliable and safe operation of your device, use only the accessories listed below with your **PB31200**.

The Battery Pack has been assigned a model number of **BB96100** and **BTR6300B**.

Operating temperature range: 32°F to 104°F (0°C to 40°C)

NOTE: This product is intended for use with a certified Class 2 Limited Power Source, rated 5 Volts DC, maximum 1 Amp power supply unit.

Federal Communication Commission Interference Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio or television technician for help.

FCC Caution: Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

FCC Hearing-Aid Compatibility (HAC) Regulations for Wireless Devices

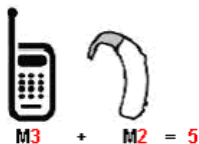
On July 10, 2003, the U.S. Federal Communications Commission (FCC) Report and Order in WT Docket 01- 309 modified the exception of wireless phones under the Hearing Aid Compatibility Act of 1988 (HAC Act) to require digital wireless phones be compatible with hearing-aids. The intent of the HAC Act is to ensure reasonable access to telecommunications services for persons with hearing disabilities. While some wireless phones are used near some hearing devices (hearing aids and cochlear implants), users may detect a buzzing, humming, or whining noise. Some hearing devices are more immune than others to this interference noise, and phones also vary in the amount of interference they generate. The wireless telephone industry has developed a rating system for wireless phones, to assist hearing device users find phones that may be compatible with their hearing devices. Not all phones have been rated. Phones that are rated have the rating on their box or a label located on the box. The ratings are no guarantees. Results will vary depending on the user's hearing device and hearing loss. If your hearing device happens to be vulnerable to interference, you may not be able to use a rated phone successfully. Trying out the phone with your hearing device is the best way to evaluate it for your personal needs.

M-Ratings: Phones rated M3 or M4 meet FCC requirements and are likely to generate less interference to hearing devices than phones that are not rated. M4 is the better/higher of the two ratings. PB31200 is rated M4.

T-Ratings: Phones rated T3 or T4 meet FCC requirements and are likely to be more usable with a hearing aid's telecoil than phones that are not rated. T4 is the better/higher of the two ratings. PB31200 is rated T3.

Please power off the Bluetooth function while using hearing aid devices with your PB31200.

Hearing devices may also be rated. Your hearing device manufacturer or hearing health professional may help you find this rating. Higher ratings mean that the hearing device is relatively immune to interference noise.



The hearing aid and wireless phone rating values are then added together. A sum of 5 is considered acceptable for normal use. A sum of 6 is considered for better use. A sum of 8 is considered for best use. In the above example, if a hearing aid meets the M2 level rating and the wireless phone meets the M3 level rating, the sum of the two values equal M5. This should provide the hearing aid user with "normal usage" while using their hearing aid with the particular wireless phone. "Normal usage" in this context is defined as a signal quality that is acceptable for normal operation.

This methodology applies equally for T ratings. The M mark is intended to be synonymous with the U mark. The T mark is intended to be synonymous with the UT mark. The M and T marks are recommended by the Alliance for Telecommunications Industries Solutions (ATIS). The U and UT marks are referenced in Section 20.19 of the FCC Rules. The HAC rating and measurement procedure are described in the American National Standards Institute (ANSI) C63.19 standard.

For information about hearing aids and digital wireless phones

FCC Hearing Aid Compatibility and Volume Control:

<http://www.fcc.gov/cgb/dro/hearing.html>

Gallaudet University, RERC:

<https://fjallfoss.fcc.gov/oetcf/eas/reports/GenericSearch.cfm>

SAR Information

1.4 mW/g @ 1g (HEAD)

0.7 mW/g @ 1g (BODY)

THIS MODEL DEVICE MEETS THE GOVERNMENT'S REQUIREMENTS FOR EXPOSURE TO RADIO WAVES. For body worn operation, this phone has been tested and meets the FCC RF exposure guidelines when used with the HTC Corporation. Accessories supplied or designated for this product. Use of other accessories may not ensure compliance with the FCC RF exposure guidelines.

Your wireless mobile phone is a radio transmitter and receiver. It is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission of the U.S. Government. These limits are part of comprehensive guidelines and establish permitted levels of RF energy for the general population. The guidelines are based on the safety standards previously set by both U.S. and international standards bodies:

- American National Standards Institute (ANSI) IEEE. C95.1-1992.
- National Council on Radiation Protection and Measurement (NCRP), Report 86, 1986.
- International Commission on Non-Ionizing Radiation Protection (ICNIRP) 1996.
- Ministry of Health (Canada), Safety Code 6. The standards include a substantial safety margin designed to assure the safety of all persons, regardless of age and health.

The exposure standard for wireless mobile phone employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC is 1.6 W/kg*.

The FCC has granted an Equipment Authorization for this model device with all reported SAR levels evaluated as in compliance with the FCC RF exposure guidelines. SAR information on this model device is on file with the FCC and can be found under the Display Grant section of <https://fialfoss.fcc.gov/oetcf/eas/reports/GenericSearch.cfm> after searching on FCC ID: NM8PB31200. Additional information on Specific Absorption Rates (SAR) can be found on the Cellular Telecommunications & Internet Association (CTIA) Web-site as <http://www.phonefacts.net>.

* In the U.S. and Canada, the SAR limit for mobile phone used by the public is 1.6 Watts/kg (W/kg) averaged over one gram of tissue. The standard incorporates a substantial margin of safety to give additional protection for the public and to account for any variations in usage.

Normal condition only to ensure the radiative performance and safety of the interference. As with other mobile radio transmitting equipment, users are advised that for satisfactory operation of the equipment and for the safety of personnel, it is recommended that no part of the human body be allowed to come too close to the antenna during operation of the equipment.

Body-worn Operation

This device was tested for typical body-worn operations. To comply with RF exposure requirements, a minimum separation distance of 1.5 cm must be maintained between the user's body and the handset, including the antenna. Third-party belt-clips, holsters, and similar accessories used by this device should not contain any metallic components. Body-worn accessories that do not meet these requirements may not comply with RF exposure requirements and should be avoided.

Use only the supplied or an approved antenna. Unauthorized antennas, modifications, or attachments could impair call quality, damage the phone, or result in violation of regulations. Do not use the phone with a damaged antenna. If a damaged antenna comes into contact with the skin, a minor burn may result. Please contact your local dealer for replacement antenna.

Telecommunications & Internet Association (TIA) safety information

Pacemakers

The Health Industry Manufacturers Association recommends that a minimum separation of 15 cm (6 inches) be maintained between a handheld wireless phone and a pacemaker to avoid potential interference with the pacemaker. These recommendations are consistent with the independent research by and recommendations of Wireless Technology Research.

Persons with pacemakers:

- Should ALWAYS keep the phone more than 15 cm (6 inches) from their pacemaker when the phone is turned ON.
- Should not carry the phone in a breast pocket.
- Should use the ear opposite the pacemaker to minimize the potential for interference. If you have any reason to suspect that interference is taking place, turn the phone OFF immediately.

Hearing aids

Some digital wireless phones may interfere with some hearing aids. In the event of such interference, you may want to consult your service provider, or call the customer service line to discuss alternatives.

WEEE notice

The Directive on Waste Electrical and Electronic Equipment (WEEE), which entered into force as European law on 13th February 2003, resulted in a major change in the treatment of electrical equipment at end-of-life.

The purpose of this Directive is, as a first priority, the prevention of WEEE, and in addition, to promote the reuse, recycling and other forms of recovery of such wastes so as to reduce disposal.



The WEEE logo (shown at the left) on the product or on its box indicates that this product must not be disposed of or dumped with your other household waste. You are liable to dispose of all your electronic or electrical waste equipment by relocating over to the specified collection point for recycling of such hazardous waste. Isolated collection and proper recovery of your electronic and electrical waste equipment at the time of disposal will allow us to help conserving natural resources. Moreover, proper recycling of the electronic and electrical waste equipment will ensure safety of human health and environment. For more information about electronic and electrical waste equipment disposal, recovery, and collection points, please contact your local city center, household waste disposal service, shop from where you purchased the equipment, or manufacturer of the equipment.

RoHS compliance

This product is in compliance with Directive 2002/95/EC of the European Parliament and of the Council of 27 January 2003, on the restriction of the use of certain hazardous substances in electrical and electronic equipment (RoHS) and its amendments.



12 MONTH LIMITED WARRANTY

Personal Communications Devices, LLC. (the Company) warrants to the original retail purchaser of this handheld portable cellular telephone, that should this product or any part thereof during normal consumer usage and conditions, be proven defective in material or workmanship that results in product failure within the first twelve (12) month period from the date of purchase, such defect(s) will be repaired or replaced (with new or rebuilt parts) at the Company's option, without charge for parts or labor directly related to the defect(s).

The antenna, keypad, display, rechargeable battery and battery charger, if included, are similarly warranted for twelve (12) months from date of purchase.

This Warranty extends only to consumers who purchase the product in the United States or Canada and it is not transferable or assignable.

This Warranty does not apply to:

- (a) Product subjected to abnormal use or conditions, accident, mishandling, neglect, unauthorized alteration, misuse, improper installation or repair or improper storage;
- (b) Product whose mechanical serial number or electronic serial number has been removed, altered or defaced.
- (c) Damage from exposure to moisture, humidity, excessive temperatures or extreme environmental conditions;
- (d) Damage resulting from connection to, or use of any accessory or other product not approved or authorized by the Company;
- (e) Defects in appearance, cosmetic, decorative or structural items such as framing and non-operative parts;
- (f) Product damaged from external causes such as fire, flooding, dirt, sand, weather conditions, battery leakage, blown fuse, theft or improper usage of any electrical source.

The Company disclaims liability for removal or reinstallation of the product, for geographic coverage, for inadequate signal reception by the antenna or for communications range or operation of the cellular system as a whole.

When sending your wireless device to Personal Communications Devices for repair or service, please note that any personal data or software stored on the device may be inadvertently erased or altered. Therefore, we strongly recommend you make a back up copy of all data and software contained on your device before submitting it for repair or service. This includes all contact lists, downloads (i.e. third-party software applications, ringtones, games and graphics) and any other data added to your device. In addition, if your wireless device utilizes a SIM or Multimedia card, please remove the card before submitting the device and store for later use when your device is returned, Personal Communications Devices is not responsible for and does not guarantee restoration of any third-party software, personal information or memory data contained in, stored on, or integrated with any wireless device, whether under warranty or not, returned to Personal Communications Devices for repair or service.

To obtain repairs or replacement within the terms of this Warranty, the product should be delivered with proof of Warranty coverage (e.g. dated bill of sale), the consumer's return address, daytime phone number and/or fax number

and complete description of the problem, transportation prepaid, to the Company at the address shown below or to the place of purchase for repair or replacement processing. In addition, for reference to an authorized Warranty station in your area, you may telephone in the United States (800) 229-1235, and in Canada (800) 465-9672 (in Ontario call 416-695-3060).

THE EXTENT OF THE COMPANY'S LIABILITY UNDER THIS WARRANTY IS LIMITED TO THE REPAIR OR REPLACEMENT PROVIDED ABOVE AND, IN NO EVENT, SHALL THE COMPANY'S LIABILITY EXCEED THE PURCHASE PRICE PAID BY PURCHASER FOR THE PRODUCT.

ANY IMPLIED WARRANTIES, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, SHALL BE LIMITED TO THE DURATION OF THIS WRITTEN WARRANTY. ANY ACTION FOR BREACH OF ANY WARRANTY MUST BE BROUGHT WITHIN A PERIOD OF 18 MONTHS FROM DATE OF ORIGINAL PURCHASE. IN NO CASE SHALL THE COMPANY BE LIABLE FOR AN SPECIAL CONSEQUENTIAL OR INCIDENTAL DAMAGES FOR BREACH OF THIS OR ANY OTHER WARRANTY, EXPRESS OR IMPLIED, WHATSOEVER. THE COMPANY SHALL NOT BE LIABLE FOR THE DELAY IN RENDERING SERVICE UNDER THIS WARRANTY OR LOSS OF USE DURING THE TIME THE PRODUCT IS BEING REPAIRED OR REPLACED.

No person or representative is authorized to assume for the Company any liability other than expressed herein in connection with the sale of this product.

Some states or provinces do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damage so the above limitation or exclusions may not apply to you. This Warranty gives you specific legal rights, and you may also have other rights, which vary from state to state or province to province.

IN USA: Personal Communications Devices, LLC.
555 Wireless Blvd.
Hauppauge, NY 11788
(800) 229-1235

IN CANADA: PCD Communications Canada Ltd.
5535 Eglinton Avenue West Suite #234
Toronto, ON M9C 5K5
(800) 465-9672



GARANTIE LIMITÉE DE 12 MOIS

Personal Communications Devices, LLC. (la « compagnie ») garantit au premier acheteur au détail de ce téléphone cellulaire portable qu'en cas de défauts de matériel ou de fabrication de ce produit ou de toute pièce de ce produit découvertes dans la période de douze (12) mois suivant la date d'achat, moyennant une utilisation et des conditions normales, le produit ou les pièces seront réparés ou remplacés (par un produit ou par des pièces neufs ou résinés), à la discrétion de la compagnie, sans frais pour les pièces et la main-d'œuvre directement liées aux défauts.

L'antenne, le clavier, l'affichage, la pile rechargeable et le chargeur, si inclus, sont également couverts par une garantie de douze (12) mois à partir de la date d'achat.

Cette garantie n'est valable que pour les appareils achetés aux États-Unis et au Canada. Cette garantie n'est ni transférable ni cessible.

Cette garantie ne s'applique pas à ce qui suit:

- (a) les défauts ou dommages provenant d'une utilisation ou de conditions anormales, d'un accident, d'une manipulation sans précaution, de négligence, de modifications non autorisées, d'abus, d'une installation ou de réparations inappropriées ou d'un entreposage inadéquat;
- (b) les produits dont le numéro de série mécanique ou électronique aurait été retiré ou rendu illisible;
- (c) les dommages provenant d'une exposition à l'humidité ou d'un contact avec l'eau, de températures excessives ou de conditions environnementales extrêmes;
- (d) les dommages provenant du raccordement à des accessoires ou à des produits non approuvés ou autorisés par la compagnie, ou de l'usage de tels accessoires ou produits;
- (e) les défauts apparentes, sur des pièces décoratives ou structurelles, telles que le boîtier et les pièces qui ne contribuent pas au fonctionnement de l'appareil;
- (f) les dommages provenant de causes extérieures, telles que incendie, inondation, saletés, poussières, conditions atmosphériques, fuites au niveau de la pile, fusible grillé, vol ou usage inapproprié de toute source de courant.

La compagnie décline toute responsabilité en ce qui concerne le retrait ou la réinstallation du produit, la couverture géographique, la mauvaise réception du signal par l'antenne ou la distance de communication ou le fonctionnement du système cellulaire en général.

Il faut noter que Personal Communications Devices ne sera pas tenue responsable des altérations ou effacements involontaires de données personnelles ou de logiciels sauvegardés sur un appareil envoyé à la compagnie pour des réparations ou un entretien. En conséquence, nous recommandons vivement à l'utilisateur de faire une copie de sauvegarde de toutes les données et logiciels contenus dans l'appareil avant de l'envoyer à la compagnie pour des réparations ou un entretien. Ceux-ci incluent toutes les listes de contacts, les téléchargements (c.-à-d., les applications logicielles tiers, les sonneries, les jeux et les images) et toutes autres données ajoutées dans l'appareil après l'achat. En outre, le cas échéant, l'utilisateur devra retirer la carte SIM ou multimédia de l'appareil, et la ranger pour la remettre dans l'appareil une fois qu'il lui sera retourné. Personal Communications Devices ne garantit pas la

restauration des logiciels tiers, données personnelles et données-mémoire et ne sera pas tenu responsable de la perte de telles données, contenues, sauvegardées ou intégrées dans l'appareil sans fil renvoyé à Personal Communications Devices pour des réparations ou un entretien, que l'appareil soit sous garantie ou pas.

Pour faire réparer ou remplacer le produit ou des pièces en vertu des modalités de cette garantie, le produit doit être envoyé accompagné d'une preuve de la garantie (p. ex., reçu daté), de l'adresse de renvoi du consommateur, de son numéro de téléphone de jour et/ou de son numéro de télécopieur, ainsi que de la description complète du problème, frais de port payés, à la compagnie, à l'adresse ci-dessous ou à l'endroit où le produit a été acheté, où l'on prendra les mesures nécessaires pour le faire réparer ou remplacer. Pour savoir où se trouve le centre de garantie autorisé dans votre région, aux États-Unis, composez le (800) 229-1235, et, au Canada, composez le (800) 465-9672 (en Ontario, composez le 416-695-3060).

L'ÉTENDUE DE L'OBLIGATION DE LA COMPAGNIE EN VERTU DE CETTE GARANTIE SE LIMITE À LA RÉPARATION OU AU REMPLACEMENT, TEL QUE STIPULÉ CI-DESSUS, ET, EN AUCUN CAS L'OBLIGATION DE LA COMPAGNIE N'EXCÉDERA-T-ELLE LE PRIX D'ACHAT PAYÉ PAR L'ACHETEUR POUR LE PRODUIT.

LES GARANTIES IMPLICITES, PAR EXEMPLE, LES GARANTIES IMPLICITES RELATIVES À LA QUALITÉ MARCHANDE ET À LA CONVENANCE DU PRODUIT À DES FINS PARTICULIÈRES, SONT LIMITÉES À LA DURÉE DE CETTE GARANTIE ÉCRITE. TOUTE ACTION EN JUSTICE DÉCOULANT DE L'INOBSERVATION DE LA GARANTIE DOIT ÊTRE INTENTÉE DANS UNE PÉRIODE DE DIX-HUIT (18) MOIS À COMPTER DE LA DATE D'ACHAT INITIALE. EN AUCUN CAS LA COMPAGNIE NE SERA-T-ELLE TENUE RESPONSABLE DES DOMMAGES INDIRECTS OU ACCESSOIRES QUELS QU'ILS SOIENT DÉCOULANT DE L'INOBSERVATION DE CETTE GARANTIE OU DE TOUTE AUTRE GARANTIE, EXPRESSE OU IMPLICITE, QUELLE QU'ELLE SOIT. LA COMPAGNIE NE SERA PAS TENUE RESPONSABLE DES RETARDS À EXÉCUTER DES SERVICES EN VERTU DE CETTE GARANTIE OU DE TOUTE PERTE DE JOUISSANCE PENDANT LA RÉPARATION OU LE REMPLACEMENT DU PRODUIT.

Aucune personne et aucun représentant n'est autorisé à assumer pour la compagnie de responsabilités autres que celles qui sont stipulées dans la présente en ce qui concerne la vente de ce produit.

Certains états et certaines provinces n'autorisent pas l'exclusion ou la limitation de responsabilité pour les dommages indirects ou accessoires, ou les limitations sur la durée d'une garantie implicite, de sorte que les limitations ou exclusions ci-dessus peuvent ne pas s'appliquer dans votre cas. Cette garantie vous accorde certaines garanties juridiques spécifiques et il se peut que vous disposiez d'autres droits, qui varient d'une province à l'autre et d'un état à l'autre.

AUX É.-U.: Personal Communications Devices, LLC.
555 Wireless Blvd.
Hauppauge, NY 11788
(800) 229-1235

AU CANADA: PCD Communications Canada Ltd.
5535, avenue Eglinton ouest
Bureau 234
Toronto (Ontario) M9C 5K5
(800) 465-9672



GARANTIA LIMITADA DE 12 MESES

Personal Communications Devices, LLC. (la Empresa) garantiza al comprador minorista original de este teléfono celular portátil de mano que en el caso de que este producto o cualquiera de las piezas del mismo, bajo condiciones de uso normal del consumidor, tuviera algún defecto, tanto en el material como en la mano de obra, dentro de un plazo de doce (12) meses a partir de la fecha de compra, dicho defecto o defectos serán reparados o reemplazados (con piezas nuevas o recicladas) a criterio de la Empresa, sin cargo alguno por las piezas y la mano de obra relacionada directamente con lo(s) defecto(s).

La antena, el teclado, la pantalla, la batería recargable y el cargador de la batería, si está incluido, tienen una garantía similar de doce (12) meses desde la fecha de compra.

Esta Garantía se extiende solamente a los consumidores que hayan comprado el producto en los Estados Unidos o en Canadá y no es transferible ni asignable.

Esta Garantía no tendrá vigencia si:

- a) El producto está sujeto a uso o condiciones anormales, accidente, maltrato, descuido, alteración no autorizada, uso incorrecto, instalación o reparaciones inadecuadas o almacenamiento inadecuado.
- b) Producto cuyo número de serie mecánica o electrónica ha sido extraído, alterado o desfigurado.
- c) Los daños han sido originados por exposición a condensación, humedad, temperaturas excesivas o condiciones ambientales extremas.
- d) Los daños que resultan de la conexión o el uso de cualquier accesorio u otro producto no aprobado o autorizado por la Empresa.
- e) Defectos de apariencia, cosmética, en elementos decorativos o estructurales como el armazón o las piezas no operativas.
- f) Producto dañado por causas externas, como ser incendio, inundación, polvo, arena, condiciones climáticas, filtración de la batería, fusible fundido, robo o uso inadecuado de cualquier fuente eléctrica.

La Empresa no se hará responsable del retiro o la reinstalación del producto, de la cobertura geográfica, la recepción de señal inadecuada de la antena, el alcance de las comunicaciones o el funcionamiento del sistema celular en conjunto.

Cuando envíe su dispositivo inalámbrico a Personal Communications Devices para reparación o servicio, tenga en cuenta que todos los datos o software personales almacenados en el dispositivo pueden ser borrados o alterados inadvertidamente. Por lo tanto, le recomendamos que haga una copia de seguridad de todos los datos y el software incluidos en el dispositivo antes de enviarlo a reparación o servicio. Esto incluye todas las listas de contactos, descargas (por ejemplo, aplicaciones de software de terceros, tonos de timbres, juegos y gráficos) y cualquier otro tipo de datos que haya agregado al dispositivo. Además, si el dispositivo inalámbrico utiliza una tarjeta SIM o Multimedia, debe retirarla antes de enviar el dispositivo y almacenarla para usarla más adelante, cuando se le devuelva su dispositivo. Personal Communications Devices no se hace responsable y no garantiza la restauración de ningún software de terceros, información personal o datos de memoria contenidos, almacenados o integrados con

cualquier dispositivo inalámbrico, tengan esta garantía o no, que sean enviados a Personal Communications Devices para reparación o servicio.

Para obtener reparaciones o reemplazo dentro de los términos de esta Garantía, se debe enviar el producto con una prueba de la cobertura de la Garantía (por ejemplo, una factura de venta con fecha), con la dirección remitente del consumidor, el número de teléfono y/o el número de fax y la descripción completa del problema, previo pago de los gastos de transporte junto a la dirección de la Empresa que se indica a continuación o al lugar de compra para reprocesar su reparación o reemplazo. Además, para conocer cuál es el centro autorizado de Garantía en su área de residencia, puede llamar al (800) 229-1235 en los Estados Unidos y al (800) 465-9672 en Canadá (en Ontario, llame al 416-695-3060).

EL GRADO DE RESPONSABILIDAD DE LA EMPRESA EN VIRTUD DE ESTA GARANTÍA SE LIMITA A LA REPARACIÓN O REEMPLAZO ANTES DISPUESTOS Y, EN NINGÚN CASO, LA OBLIGACIÓN DE LA EMPRESA SUPERARÁ EL PRECIO QUE PAGÓ EL COMPRADOR POR EL PRODUCTO.

TODAS LAS GARANTÍAS IMPLÍCITAS, INCLUIDAS LAS GARANTÍAS IMPLÍCITAS DE COMERCIABILIDAD O CAPACIDAD DE CUMPLIR CON UN PROPÓSITO EN PARTICULAR, SE LIMITARÁN A LA DURACIÓN DE ESTA GARANTÍA ESCRITA. TODA ACCIÓN POR INCUMPLIMIENTO DE ALGUNA GARANTÍA SE DEBERÁ PRESENTAR DENTRO DE UN PERÍODO DE 18 MESES A PARTIR DE LA FECHA DE COMPRA ORIGINAL. EN NINGÚN CASO LA EMPRESA SERÁ RESPONSABLE POR CUALQUIER DAÑO ESPECIAL, INCIDENTAL O INDIRECTO O IMPREVISTO DEBIDO AL INCUMPLIMIENTO DE ÉSTA O DE CUALQUIER OTRA GARANTÍA, EXPRESA O IMPLÍCITA. LA EMPRESA NO SERÁ RESPONSABLE POR EL RETRASO EN LA PRESTACIÓN DEL SERVICIO EN VIRTUD DE ESTA GARANTÍA O POR LA PÉRDIDA DE USO DURANTE EL TIEMPO DE REPARACIÓN O REEMPLAZO DEL PRODUCTO.

Ninguna persona o representante está autorizado a asumir responsabilidad alguna en nombre de la Empresa más allá de la expresada en este documento en relación con la venta de este producto.

Algunos estados o provincias no permiten limitaciones sobre la duración de una garantía implícita ni la exclusión o limitación de los daños incidentales o indirectos, de modo que es posible que la limitación o exclusión antes indicada no le corresponda. Esta Garantía le otorga derechos legales específicos. También es posible que tenga otros derechos que varían según el estado o la provincia.

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