


## Installing HTC Sync that came with the storage card

Copy the HTC Sync installer from the storage card to your computer and use it to install.



- The HTC Sync version in the storage card that came with your phone can be installed on a computer running Windows 7, Windows Vista, or Windows XP.
- HTC Sync requires USB 2.0 on your computer to connect and sync with your phone.
- For trouble-free installation, first quit all running programs and temporarily exit from your anti-virus program before you start installing HTC Sync.

1. Connect your phone to your computer using the supplied USB cable.
2. On your phone's Connect to PC screen, tap **Disk drive**, and then tap **Done**. On your computer, the connected phone is recognized as a removable disk.
3. Navigate to the removable disk and open it.
4. Copy **HTCSync.exe** to your computer.
5. After copying, unmount the removable disk (that is, the connected phone) as required by your computer's operating system to safely remove your phone.
6. On your computer, double-click **HTCSync.exe** and follow the onscreen instructions to install HTC Sync.

After installing HTC Sync, the HTC Sync icon  is added to your computer's system tray (check the bottom-right side of your computer screen). You can double-click this icon to open HTC Sync.

## Setting up HTC Sync to recognize your phone

1. Connect your phone to your computer using the USB cable that came with your phone.
2. When your phone prompts you to choose a type of USB connection, tap **HTC Sync**, and then tap **Done**. Wait for HTC Sync to recognize your phone.
3. On the Device setup screen, enter a name for your phone.
4. Click **Save**. The Device panel then opens.



To change the name of your phone later, click **Overview > Device setup**.

## Getting to know the workspace

On the Device panel, you can set your sync options, see your phone's general information, check the used and available space on your storage card, and begin synchronization.



The available categories and options depend on the phone you've connected to your computer. For example, Locations appears in the Device panel when you have the Locations app on your phone.

- You can click a category of items to see its sync options on the right side of the Device panel.  
Clicking **Overview** displays your phone's basic software information and storage card usage, change the phone name, or install third-party applications to your phone.
- The **Sync now** button lets you start syncing the categories and options you've selected.
- The estimated storage usage bar beside the **Sync now** button shows you the estimated storage card space that will be used when there are new items to be synchronized and added to your phone.

## Setting up synchronization

You can choose the types of files and information you want to sync between your phone and computer.

### Music sync options

Bring the music tracks and songs you play on your computer to your phone. If you have playlists created in iTunes® or Windows Media® Player, you can sync these too and enjoy them on the go.



You can sync audio files in these formats: \*.aac, \*.amr, \*.m4a, \*.mid, \*.midi, \*.mp3, \*.wav, \*.wma

1. On the Device panel, click Music, and then click the **On** button. Turning Music sync on means you want this category included every time you sync your computer and phone.
2. Select **Sync music files from**, and then click **Add**.
3. Choose a folder that contains your audio files, and then click **OK**.
4. Select **Sync music files from iTunes and Windows Media Player** if you're using iTunes or Windows Media Player on your computer, then choose the playlists you want to sync on your phone.

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## Gallery sync options

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You can automatically sync photos and videos between your phone and computer.



You can sync audio files in these formats:

- Photos: \*.bmp, \*.gif, \*.jpeg, \*.jpg, \*.png
- Videos: \*.3gp, \*.3g2, \*.mp4, \*.wmv

1. On the Device panel, click **Gallery**, and then click the **On** button. Turning Gallery sync on means you want this category included every time you sync your computer and phone.
2. To automatically import your camera shots to your computer during synchronization, select **Copy device Camera Shots to PC**. Photos and videos from your storage card will be saved to the \My Photos\Device Camera Shots folder on your computer.
3. Select **Sync PC photos & videos from**, and then click **Add**.
4. Choose a folder that contains your multimedia files, and then click **OK**. All supported image and video files added to this folder will be copied to your phone's storage card during synchronization.

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## Calendar sync options

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Your phone can sync appointments and events with your calendar in Outlook (Outlook XP, Outlook 2003 or Outlook 2007) or Windows Calendar.

1. On the Device panel, click **Calendar**, and then click the **On** button. Turning Calendar sync on means you want this category included every time you sync your computer and phone.
2. Select the application you want to sync calendar events with.
3. Choose from which point you want to start synchronizing your calendar events.
4. In cases when conflicting information is found on both the phone and computer, choose which information you want to keep.



Only the calendar fields supported on your phone will be synchronized.

## People sync options

Sync your phone contacts with your Outlook (Outlook XP, Outlook 2003 or Outlook 2007), Outlook Express, or Windows Contacts.

If you have contacts to sync from your SIM card, you have to import these first to your phone storage.

1. On the Device panel, click **People**, and then click the **On** button. Turning People sync on means you want this category included every time you sync your computer and phone.
2. Choose the application you want to sync your contacts with.
3. In cases when conflicting information is found on both the phone and computer, choose which information you want to keep.



Only the contact fields supported on your phone will be synchronized.

## Bookmarks sync options

Sync web browser bookmarks between your phone and computer.



If you are using Google Chrome or Firefox Internet browser and have selected it to sync with your phone, make sure to close all browser windows before you begin synchronization.

1. Using your favorite web browser on your computer, create a favorites folder named **HTC bookmarks**. Make sure to save your favorite bookmarks in this folder to be able to sync them with your phone.
2. On HTC Sync's Device panel, click **Bookmarks**, and then click the **On** button. Turning Bookmarks sync on means you want this category included every time you sync your computer and phone.
3. Choose the web browser that stores the bookmarks to sync with your phone.



When conflicting information is found on both the phone and computer, HTC Sync keeps the information from your computer.

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## Documents sync options

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You can sync files and documents from your computer to your phone. You can also sync email attachments that you stored on your phone's storage card to your computer.



- To open a document on your phone, you'll need a compatible app. Usually, your phone can open and view these file types: Microsoft Office 2003 and 2007 Word (\*.doc), Excel (\*.xls), and PowerPoint (\*.ppt), PDF files (\*.pdf), text files (\*.txt).
- To sync email attachments stored on your phone's storage card to your computer, you must set up an Exchange ActiveSync or POP3/IMAP email account from the Mail app on your phone.

1. On the Device panel, click **Documents**, and then click the **On** button. Turning Documents sync on means you want this category included every time you sync your computer and phone.
2. To sync email attachments that you've stored on your phone's storage card, select **Copy all download Mail documents to PC**.
3. Select **Sync PC documents from**, and then click **Add**.
4. Choose a folder that contains the documents you want to sync on your phone, and then click **OK**.

Email attachments from your phone's storage card will be saved to the \My Documents\Device documents\ folder on your computer. Documents from your computer will be saved to the \My Documents\Device documents\ folder on your storage card.

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## Locations sync options

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Before going on a trip to another city or country, you can download the maps you need using HTC Sync on your computer, then sync them to your phone. You can also purchase licenses for other useful data such as driving and walking navigation, safety cameras alerts, and more.

1. On the Device panel, click **Locations**, and then click the **On** button. Turning Locations sync on means you want this category included every time you sync your computer and phone.
2. Select and download maps and additional map features. To find out how, see [Downloading maps or purchasing services](#) on page 145.
3. After you're done downloading items on your computer, you'll see these items in the Locations content list. You can then choose whether you want to sync all maps and licenses or just the items you select.

All Maps and Licenses		Selected Maps and Licenses	
Item	Size	Type	
<input checked="" type="checkbox"/> Argentina	3.69 KB	Navigation	<input checked="" type="checkbox"/>
<input type="checkbox"/> Benelux	0.23 MB	Safety cameras	<input type="checkbox"/>
<input checked="" type="checkbox"/> New Zealand	1.95 KB	Navigation	<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/> Taiwan	0.15 MB	Safety cameras	<input checked="" type="checkbox"/>
<input type="checkbox"/> United Kingdom and Ireland	2.16 KB	Navigation	<input type="checkbox"/>
<input type="checkbox"/> Western Europe	11.03 KB	Navigation	<input type="checkbox"/>

## Synchronizing your phone

Check the estimated usage bar beside the **Sync now** button for the estimated file size of new items to sync on your phone.



When there's not enough space left on your storage card, you'll see a warning icon and you won't be able to sync.

1. After selecting and customizing the categories you want to sync, click **Sync now**.
2. After synchronization is complete, click **Disconnect**.
3. Safely remove your phone as required by your computer's operating system.

The next time you connect your phone to your computer, synchronization automatically begins based on your sync settings.

## Installing an app from your computer to your phone

If you have application files (\*.apk) on your computer, you can use HTC Sync to install them to your phone. We strongly recommend you install only applications that you trust.




Before you begin, make sure that your phone is set to allow applications from your computer to be installed to your phone. To do this, press **≡** while on the Home screen, tap **Settings > Applications**, and then select the **Unknown sources** check box.

1. On the Device panel, click **Overview**.
2. Click **Application installer**.
3. Browse for the application file on your computer, and then click **Open**. The installation process starts on your phone.
4. Check your phone's screen to see if there are additional instructions to complete the installation.

5. After installation is complete, you can click **Disconnect**.
6. Safely remove your phone as required by your computer's operating system.

## Downloading maps or purchasing services


You can download maps for free or purchase premium services such as navigation, safety cameras, and turn-by-turn voice instructions.

1. On the Device panel, click **Locations**, and then click the **On** button.
2. Click **Get more Maps and Licenses**.
3. On the left side of the Navigation store window, click the type of content you want to download, and then select a country.
4. Under the Additional map features section, you can choose one or more navigation products you want to download or purchase. When purchasing navigation products, you also need to consider the license duration for using the downloaded content.
5. Click **Add to Shopping cart** .

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### Checking out products or licenses

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1. Click **Add to Shopping cart**  beside **Navigation store** to view your shopping cart.
2. Review the items you've selected and the total amount of purchase.
3. Click **Check out**.
4. Enter your email address and your billing information (if you selected a premium navigation product).
5. Please take time to review the agreement, and then click **I agree to the terms and agreement** to continue.
6. Click **Review purchase** to see a list of items you've selected, your email address, and the billing information you've provided.
7. When everything is correct, click **Confirm and download**. The download progress of your selected maps will then display in the Device panel.

## Synchronizing another phone with your computer

You can switch from one phone to another, if you have more than one device to sync.

1. Connect another phone to your computer, then set up HTC Sync to recognize this phone.
2. Click the phone you want to set up or begin synchronization. The Device panel then opens, where you can separately customize your sync settings for this phone.

To switch to another phone to sync, click **Devices**, and then click the phone's name or image.

## Downloading the latest HTC Sync upgrade

Visit the HTC support website ([www.htc.com/support/](http://www.htc.com/support/)) from time to time to check for the most recent HTC Sync upgrade so you can download and install it on your computer.

After installing the latest upgrade, set up HTC Sync again to recognize and sync with your phone.

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# HTCSense.com

## Signing up for your HTCSense.com account

You can sign up for your HTCSense.com account through your phone or your computer's web browser.

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### Signing up from your phone

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1. From the Home screen, press , and then tap **Settings > Accounts & sync**.
2. Tap **Add account > HTC Sense**.
3. Follow the onscreen instructions to sign up for your HTCSense.com account.

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### Signing up from your computer

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Make sure you have your phone close by. You'll need it to complete the sign-up process.

1. On your computer, open your web browser.
2. Go to [www.htcsense.com](http://www.htcsense.com).
3. Follow the onscreen instructions to sign up for your HTCSense.com account.

After signing up to HTCSense.com on the Web, you have to sign in using the same account credentials on your phone.

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### Updating your HTCSense.com account details

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1. On your computer, open your web browser and sign in to your HTCSense.com account.
2. On the upper-right corner, click **Account**.
3. Update your account details, and then click **Save Changes**.


## Using HTCSense.com

Forgot your phone at home or you can't find it? Or worse, it slipped out of your pocket while riding the train. Use HTCSense.com to communicate with your phone so you can forward calls and messages to a different number, make your phone ring, lock your phone, and even erase the contents of your phone.

To use these features, you'll need to sign in to [HTCSense.com](http://HTCSense.com) on a computer web browser.

## Turning on Phone finder

Some features of HTC Sense.com require that the Phone finder option on your phone is selected.

1. On your phone, from the Home screen, press , and then tap **Settings**.
2. Tap **Location**.
3. Select the **Phone finder** check box.

## Forwarding calls and messages

You can forward calls and messages to another phone if you don't have your phone with you.

On HTC Sense.com, click the **Forward calls** and/or **Forward messages** On/Off switch.

## Making your phone ring

You know your phone is somewhere in your home but you just can't find it. Make your phone ring, even if it's on mute, so you can find it. Hopefully, it's just buried under some clothes in the hamper.

On HTC Sense.com, click **Ring**.

## Locating your phone

Left your phone somewhere while doing your errands? You can use HTC Sense.com to find the approximate location of your phone.



You must have the **Phone finder** option selected on your phone for this feature to work.

On HTC Sense.com, check the map to see where your phone is. Click **Refresh location** to refresh the map.

## Locking your phone

Lost your phone? Lock your phone and show a message onscreen so if somebody finds it, they can contact you.

1. On HTC Sense.com, click **Lock phone**.
2. Enter a PIN, an alternate phone number to call if somebody finds your phone, and a short message to show onscreen.



The alternate number is shown on your phone's screen. If somebody happens to find your phone, that person can simply tap it to call that number using your phone.

3. Click **Save**.

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## Erasing your phone contents

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If there's no chance of getting your phone back, you can erase the contents of the phone and the installed storage card so no one sees sensitive information on your phone.



There's no way to recover your phone and storage card data after you erase the contents so be absolutely sure before you proceed.

1. On HTCSense.com, click **Erase phone**.
2. When asked to confirm, click **Erase phone**.

## Deleting your HTCSense.com account



1. On your computer, open your web browser and sign in to your HTCSense.com account.
2. On the upper-right corner, click **Account**.
3. Click **Click here to delete your HTCSense account**.

Deleting your HTCSense.com account will also delete your data on HTCSense.com servers.

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# Keyboard

## Using the onscreen keyboard

When you start an app or select a field that requires text or numbers, the onscreen keyboard becomes available. After entering your text, you can tap  or press  to close the onscreen keyboard.

### Selecting a keyboard layout







You can choose from three different keyboard layouts to suit your typing style.

1. From the Home screen, press , and then tap **Settings > Language & keyboard > Touch Input**.
2. Tap **Keyboard types**, and then select the keyboard layout that you want to use. Choose one from the following:

<b>QWERTY</b>	This layout is similar to a desktop computer keyboard. This is the default keyboard layout.
<b>Phone Keypad</b>	This layout resembles the traditional mobile phone keypad.
<b>Compact QWERTY</b>	This layout features two letters on each key. The key size is slightly bigger than on the full QWERTY layout.

### Entering text

Use the following keys while entering text using the onscreen keyboard:

	Press and hold keys with gray characters at the top to enter numbers, symbols, or accented letters. The gray character displayed on the key is the character that will be inserted when you press and hold that key. Some keys have multiple characters or accents associated with them.
	Shift key. Tap to enter an uppercase letter. Tap twice to turn on caps lock.
	Tap to switch to the numeric and symbol keyboard.
	Enter key. Tap to create a new line.
	Backspace key. Tap to delete the previous character.
	Language key. The key you see depends on the keyboard language you are currently using. Tap to switch to another keyboard language. You can also access onscreen keyboard settings.



Tap to toggle between Multitap and XT9 predictive modes when using the Compact QWERTY or Phone keypad layout.



Tap to hide the onscreen keyboard.

## Enabling multiple keyboard languages

If there are multiple keyboard languages available on your phone, you can choose which languages to enable in the onscreen keyboard so that you can switch to these languages and use them to enter text.

1. From the Home screen, press , and then tap **Settings** > **Language & keyboard** > **Touch Input**.
2. Tap **International keyboard**.
3. Choose the languages you want.



Available languages depend on the region where you purchased the phone.

## Changing to the landscape onscreen keyboard

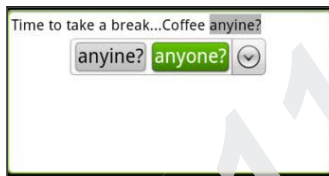
When entering text, you can choose to use the landscape orientation of the onscreen keyboard. Turn your phone sideways to use a larger keyboard for easy typing.



- Select the **Auto-rotate screen** check box in > > **Settings** > **Display** to allow the screen orientation to automatically change.
- The landscape orientation keyboard is not supported in all apps.

## Entering words with predictive text

The onscreen keyboard has predictive text to help you type quickly and accurately. Predictive text input is enabled by default, and word suggestions are displayed as you type.




To enter a word in predictive mode, do any of the following:

- If you see the word you want highlighted in green or orange, just tap the space bar to insert the word into your text.
- If you see the word you want shown in the suggestions before you have finished typing the entire word, tap the word to insert it into your text.
- If an arrow is shown to the right of the suggestion list, tap the arrow to see more suggestions.

## Setting a second language for the keyboard


Aside from the keyboard language you are currently using, you can set the predictive text to be bilingual. As you type, you'll get word suggestions in two languages that you've selected.

1. From the Home screen, press , and then tap **Settings > Language & keyboard > Touch Input**.
2. Tap **Bilingual prediction**, and then choose the language you want.

## Adding a word to the predictive text dictionary



Your phone comes with a list of words that it references for predictive text suggestions. While entering text using the QWERTY keyboard layout, if you tap any word on the suggestion list, it is automatically added to the predictive text dictionary if it was not in the dictionary already.

You can also add a word to the list manually.

1. From the Home screen, press , and then tap **Settings > Language & keyboard > Touch Input**.
2. Tap **Personal dictionary > Edit personal dictionary > Add new**
3. Enter the word to add, and then tap **OK**.


## Editing or deleting a word in the predictive text dictionary

You can edit or remove words that you previously added to the predictive text dictionary.

1. From the Home screen, press , and then tap **Settings > Language & keyboard > Touch Input**.
2. Tap **Personal dictionary > Edit personal dictionary**
  - To edit a word, tap the word itself.
  - To delete words from the dictionary, press  and tap **Delete**. Then choose the words to remove and tap **OK**.

## Backing up your personal dictionary to your storage card


You can use your storage card to back up the new words you've added to the predictive text dictionary.

1. From the Home screen, press , and then tap **Settings > Language & keyboard > Touch Input**.
2. Tap **Personal dictionary > Sync personal dictionary > Copy to storage card**
3. When prompted, tap **OK**.

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## Importing your personal dictionary from your storage card

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1. From the Home screen, press , and then tap Settings > Language & keyboard > Touch Input.
2. Tap Personal dictionary > Sync personal dictionary > Restore from storage card
3. When prompted, tap OK.

## Entering text by speaking

No time to type? Try speaking the words to enter it in most text fields that let you use the onscreen keyboard.




- First make sure to select the language you'll be using in the Voice input & output settings.
- Since your phone uses Google's speech-recognition service, you need to be connected to the Internet to enter text by speaking.

1. Press and hold the language key. Your phone cues you to speak.
2. Tell your phone what you want to be typed in.

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## Setting the voice input language

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1. From the Home screen, press , then tap Settings > Voice input & output > Voice recognizer settings.
2. Tap Language, then choose the language you want.



Available languages depend on the voice input languages supported by Google.

## Editing text

It's easy to cut, copy, and paste text using the keyboard.

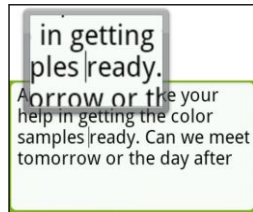


Some apps may offer their own way of selecting or copying text.

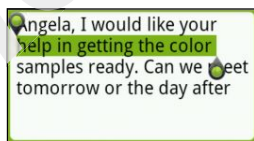
### Selecting text

Highlight the text that you want to copy or cut.

1. Press and hold the text field that contains the text to select until the magnifier appears.



2. Drag your finger to move the text cursor to a letter within the text that you want to select.
3. After positioning the text cursor, lift your finger. The text selection menu then pops up.
4. Do one of the following:
  - Tap **Select word**. When the word where you've placed the text cursor is highlighted, drag the start and end markers to select the text you want.



- Tap **Select all** to select everything in the text field.



### Copying and pasting text

1. After you have selected the text you want to copy, tap **Copy** or **Cut**. The selected text is then copied to the clipboard.
2. Press and hold a text field in the same or other app until the magnifier appears.
3. Drag your finger to move the text cursor to where you want to paste the text.
4. After positioning the text cursor, lift your finger. The text selection menu then pops up.
5. Tap **Paste**.



## Adjusting input settings

Open the Touch Input settings by doing one of the following:

- On the onscreen keyboard, tap the language key (for example, tap  if you're currently using the English onscreen keyboard). Then on the **International keyboard** options menu, tap **Settings**.
- From the Home screen, press , and then tap **Settings > Language & keyboard > Touch Input**.

Keyboard types	Select the keyboard layout to use. You can choose from QWERTY, Phone Keypad, or Compact QWERTY.
International keyboard	Add or remove languages from the onscreen keyboard language list.
Bilingual prediction	Select a secondary keyboard language to use.
Text input	<ul style="list-style-type: none"> <li>▪ Turn on or off predictive text, spell correction, and word completion.</li> <li>▪ Enable audible or vibration feedback when typing.</li> <li>▪ Calibrate the touch keyboard accuracy.</li> </ul>
Tutorial	Learn how to use the onscreen keyboard with this interactive tutorial.
Personal dictionary	Add, edit or remove words in the predictive text dictionary.

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# Internet connections

## Data connection

Your phone will be automatically set up to use your mobile operator's data connection when you turn on your phone (if the SIM card is inserted) for the first time.

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### Checking the data connection you're using

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1. From the Home screen, press , and then tap **Settings > Wireless & networks**.
2. Tap **Mobile networks > Network operators** or **Access Point Names**.

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### Turning the data connection on or off

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Turning your data connection off can help save battery life and save money on data charges. However, if you don't have data connection turned on and you're also not connected to a Wi-Fi network, you won't receive automatic updates to your email, social network accounts, and other synchronized information.




1. From the Home screen, press , and then tap **Settings > Wireless & networks**.
2. Select the **Mobile network** check box to turn on the data connection; clear the check box to turn off the data connection.

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### Adding a new access point

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Before you add another data connection on your phone, have the access point name and settings (including username and password if required) from your mobile operator ready.


1. From the Home screen, press , and then tap **Settings > Wireless & networks**.
2. Tap **Mobile networks > Access Point Names**.
3. On the APNs screen, press  and then tap **New APN**.
4. On the Edit access point screen, enter the APN settings. Tap an APN setting item to edit it.
5. Press  and then tap **Save**.

## Enabling data roaming

Connect to your mobile operator's partner networks and access data services when you're out of your mobile operator's coverage area.



Using data services while roaming will be costly. Check with your mobile operator for data roaming rates before you use data roaming.


1. From the Home screen, press , and then tap **Settings** > **Wireless & networks**.
2. Tap **Mobile networks**, and then select the **Data roaming** check box.


Select the **Data roaming sound** check box if you'd like your phone to play a sound so you'll know when it's connecting to a roaming network.

## Wi-Fi

To use Wi-Fi on your phone, you need access to a wireless access point or "hotspot". The availability and strength of the Wi-Fi signal will vary depending on objects, such as buildings or simply a wall between rooms, the Wi-Fi signal has to pass through.

### Turning Wi-Fi on and connecting to a wireless network

1. From the Home screen, press , and then tap **Settings** > **Wireless & networks**.
2. Select the **Wi-Fi** check box to turn Wi-Fi on. The phone then scans for available wireless networks.
3. Tap **Wi-Fi settings**. The network names and security settings of detected Wi-Fi networks are displayed in the Wi-Fi networks section.
4. If the wireless network you want to connect to is not in the list of detected networks, scroll down the screen, and then tap **Add Wi-Fi network**. Enter the wireless network settings, and then tap **Save**.
5. Tap the Wi-Fi network you want to connect to. If you selected an open network, you will be automatically connected to the network.
6. If you selected a network that is secured with WEP, enter the key and then tap **Connect**.

When your phone is connected to the wireless network, the Wi-Fi icon  appears in the status bar and tells you the approximate signal strength (number of bands that light up).


The next time your phone connects to a previously accessed secured wireless network, you won't be asked to enter the key or other security information again, unless you reset your phone to its factory default settings.

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### Connecting to a Wi-Fi network with EAP-TLS security

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You may need to install a network certificate (\*.p12) to your phone before you can connect to a Wi-Fi network with EAP-TLS authentication protocol.

1. Save the certificate file to the root folder of the storage card.
2. From the Home screen, press , and then tap **Settings > Security**.
3. Tap **Install from SD card**.
4. Select the network certificate needed to connect to the EAP-TLS network.
5. Turn on Wi-Fi and connect to a wireless network.

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### Checking the wireless network status

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1. From the Home screen, press , and then tap **Settings > Wireless & networks**.
2. On the Wireless & networks screen, tap **Wi-Fi settings**, and then tap the wireless network that the phone is currently connected to.

A message box is then displayed showing the Wi-Fi network name, status, speed, signal strength, and more.





If you want to remove the settings for this network from your phone, tap **Forget**. If you want to reconnect to a wireless network that you have removed, you'll need to choose the wireless network from the list of available Wi-Fi networks again. If it is a secured wireless network, you'll need to enter the wireless network credentials again.

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### Connecting to another Wi-Fi network

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1. From the Home screen, press , and then tap **Settings > Wireless & networks**.
2. Tap **Wi-Fi settings**. Detected Wi-Fi networks are displayed in the Wi-Fi networks section.
3. To manually scan for available Wi-Fi networks, on the Wi-Fi screen, press , and then tap **Scan**.
4. Tap another Wi-Fi network to connect to it.

## About connection widgets

Add the Mobile Network and Wi-Fi widgets or the Data dashboard widget to the Home screen to make it faster for you to turn on or off these connections. Tap the widget or icon on the dashboard to turn on or off the connection.



## Connecting to a virtual private network (VPN)

Add, set up, and manage virtual private networks (VPNs) so you can connect and access resources inside a secured local network, such as your corporate network.

Depending on the type of VPN you're using at work, you may be asked to enter your login credentials and install security certificates before you can connect to your company's local network. You can get this information from your network administrator.

Also, your phone must first establish a Wi-Fi or data connection before you can start a VPN connection.

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### Setting up secure credential storage

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If your network administrator tells you to download and install security certificates, you must first set up the phone's secure credential storage.



1. From the Home screen, press **≡**, and then tap **Settings > Security**.
2. Tap **Set password**.
3. Enter a new password for the credential storage.
4. Scroll down and confirm the password, and then tap **OK**.
5. Select the **Use secure credentials** check box.

You can then download and install the certificates needed to access your local network. Your network administrator can tell you how to do this.

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## Adding a VPN connection

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1. From the Home screen, press , and then tap **Settings > Wireless & networks**.
2. Tap **VPN settings > Add VPN**, and then tap the type of VPN you want to add.
3. Tap the VPN settings and set them up according to the security details your network administrator gave you.
4. Press , and then tap **Save**.

The VPN is then added to the VPNs section of the VPN settings screen.

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## Connecting to a VPN

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1. From the Home screen, press , and then tap **Settings > Wireless & networks**.
2. Tap **VPN settings**.
3. In the VPNs section, tap the VPN that you want to connect to.
4. When asked, enter your log in credentials, and then tap **Connect**. When you're connected, the VPN connected icon  appears in the notification area of the title bar.


You can then open the web browser to access resources such as your corporate network intranet.

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## Disconnecting from a VPN

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1. Press and hold the title bar, and then slide down your finger to open the Notifications panel.
2. Tap the VPN connection to return to the VPN settings screen, and then tap the VPN connection to disconnect from it.

When your phone has disconnected from the VPN, the VPN disconnected icon  is displayed in the notification area of the title bar.

## Using your phone as a modem (USB tethering)

No Internet connection available for your computer? No problem. Use your phone's data connection to connect to the Internet using your computer.

You need your SIM card inserted on your phone to use the data connection.

Before you can use your phone as a modem, be sure to install HTC Sync on your computer first.

1. Make sure your phone's data connection is turned on.
2. Connect the phone to the computer using the provided USB cable.
3. On the Connect to PC screen, select **USB tethering**, and then tap **Done**.

## Connecting your phone to the Internet through a computer (Internet Pass-through)

If you don't have a data plan for your phone or you don't have access to a Wi-Fi network, you can still go online on your phone by using your computer's Internet connection.

Before you can use your computer as a modem, be sure to install HTC Sync on your computer first.

1. Make sure your computer is connected to the Internet.




Two things to check for your computer's Internet connection. One, we recommend that you turn off your local network's firewall. Two, if your computer connects to the Internet via PPP (e.g. Dial UP, xDSL, or VPN), Internet Pass-through will only support TCP protocol.

2. Connect the phone to the computer using the provided USB cable.
3. On the Connect to PC screen, select **Internet pass-through**, and then tap **Done**.

## Using your phone as a wireless router

Share your data connection with other devices by turning your phone into a wireless router.

Make sure your phone's data connection is turned on before you use it as a wireless router.

1. From the Home screen, press , and then tap **Settings > Wireless & networks**.
2. Tap **Portable Wi-Fi hotspot settings**.
3. Enter a router name or use the default router name.
4. Choose the type of Security and set the password (key) for your wireless router. If you selected **None** in Security, you don't need to enter a password.



The password is the key other people need to enter on their device so they can connect and use your phone as a wireless router.


5. Select the **Portable Wi-Fi hotspot** check box to turn on your phone's wireless router.

Your phone is ready to be used as a wireless router when you see  on the status bar.

# Bluetooth

## Bluetooth basics

### Turning Bluetooth on or off

1. From the Home screen, press , and then tap **Settings** > **Wireless & networks**.
2. Select or clear the **Bluetooth** check box.


An even easier way to turn Bluetooth on or off is with the Bluetooth widget on the Home screen.



Turn off Bluetooth when not in use to save battery power, or in places where using a wireless device is prohibited, such as on board an aircraft and in hospitals.

### Changing the device name

The device name identifies HTC Wildfire S to other devices.


1. From the Home screen, press , and then tap **Settings** > **Wireless & networks**.
2. Tap **Bluetooth settings**.
3. If the **Bluetooth** check box is not selected, select it to turn Bluetooth on.
4. Tap **Device name**.
5. Enter the new name for HTC Wildfire S in the dialog box, and then tap **OK**.

## Connecting a Bluetooth headset or car kit

You can listen to music over a Bluetooth stereo headset, or have hands-free conversations using a compatible Bluetooth headset or car kit. It's the same procedure to set up stereo audio and hands-free.




- For you to listen to music with your headset or car kit, the headset or car kit must support the A2DP Bluetooth profile.
- Before you connect your headset, you need to make it discoverable so HTC Wildfire S can find it. You can find out how to do this by referring to your headset manual.

1. From the Home screen, press , and then tap **Settings** > **Wireless & networks**.
2. Tap **Bluetooth settings**.
3. If the **Bluetooth** check box is not selected, select it to turn Bluetooth on.
4. Make sure that the headset is discoverable.



5. Tap **Scan for devices**. HTC Wildfire S will start to scan for Bluetooth devices within range.
6. When you see the name of your headset displayed in the Bluetooth devices section, tap the name. HTC Wildfire S then automatically tries to pair with the headset.
7. If automatic pairing fails, enter the passcode supplied with your headset.


The pairing and connection status is displayed below the hands-free headset or car kit name in the Bluetooth devices section. When the Bluetooth headset or car kit is connected to HTC Wildfire S, the Bluetooth connected icon  is displayed in the status bar. Depending on the type of headset or car kit you have connected, you can then start using the headset or car kit to listen to music and/or make and receive phone calls.

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### Reconnecting a headset or car kit

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Normally, you can easily reconnect your headset by switching on Bluetooth on HTC Wildfire S, and then turning on the headset. However, you might have to connect manually if your headset has been used with another Bluetooth device.

1. From the Home screen, press , and then tap **Settings > Wireless & networks**.
2. Tap **Bluetooth settings**.
3. If the **Bluetooth** check box is not selected, select it to turn Bluetooth on.
4. Make sure that the headset is discoverable.
5. Tap the headset's name in the Bluetooth devices section.
6. If prompted to enter a passcode, try 0000 or 1234, or consult the headset/car kit documentation to find the passcode.


If you still cannot reconnect to the headset or car kit, follow the instructions in [Unpairing from a Bluetooth device](#) on page 164, and then follow the steps under [Connecting a Bluetooth headset or car kit](#) on page 162.

## Disconnecting or unpairing from a Bluetooth device

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### Disconnecting a Bluetooth device

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1. From the Home screen, press , and then tap **Settings > Wireless & networks**.
2. Tap **Bluetooth settings**.
3. In the Bluetooth devices section, press and hold the device to disconnect.
4. Tap **Disconnect**.

## Unpairing from a Bluetooth device

You can make HTC Wildfire S forget its pairing connection with another Bluetooth device. Doing so may require you to enter or confirm a passcode again if you want to reconnect to the other device.

1. From the Home screen, press , and then tap **Settings > Wireless & networks**.
2. Tap **Bluetooth settings**.
3. In the Bluetooth devices section, press and hold the device to unpair.
4. Tap **Disconnect & unpair**, or tap **Unpair** if the Bluetooth device is currently not connected to HTC Wildfire S.

## Sending information using Bluetooth




You can use Bluetooth to send information from HTC Wildfire S to another Bluetooth enabled device such as a phone or notebook computer. You can send the following types of information, depending on the device you are sending to:




- Images and videos
- Calendar events
- Contacts
- Audio files



Before you begin, set the receiving device to discoverable mode. You may also need to set it to “Receive Beams” or “Receive Files”. Refer to the device’s documentation for instructions on receiving information over Bluetooth.

1. On HTC Wildfire S, open the app that contains the information or file you want to send.
2. Follow the steps for the type of item you want to send:

Captured photo or video	After capturing, on the Camera preview screen, tap  , and then tap <b>Bluetooth</b> .
Photos or videos	<ol style="list-style-type: none"> <li>1. On the Albums tab  of the Gallery app, choose an album.</li> <li>2. Tap , and then tap <b>Bluetooth</b>.</li> <li>3. Choose the photos and videos you want to share, and then tap <b>Next</b>.</li> </ol>

<b>Contact</b>	<ol style="list-style-type: none"> <li>1. On the All tab  of the People app, press and hold a contact, and then tap <b>Send contact as vCard</b>.</li> <li>2. Tap the down arrow icon, and then select <b>Bluetooth</b> from the displayed list.</li> <li>3. Tap <b>Send</b>.</li> </ol>
<b>Calendar appointment or event</b>	In Day view, Agenda view, or Week view, press and hold the event, and then tap <b>Share vCalendar &gt; Bluetooth</b> .
<b>Music track</b>	With the track displayed on the Music app's Now playing screen, press  , and then tap <b>Share &gt; Bluetooth</b> .
<b>Voice recording</b>	On the main Voice Recorder screen, tap  , and then tap <b>Bluetooth</b> .

3. Turn on Bluetooth if you're asked to do so.
4. If you haven't paired with the receiving device before, tap **Scan for devices**.
5. Tap the name of the receiving device.
6. If prompted, accept the pairing request on HTC Wildfire S and on the receiving device.

Also enter the same passcode or confirm the auto-generated passcode on both devices.

7. On the receiving device, accept the file.

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### Where sent information is saved

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When you send information from HTC Wildfire S using Bluetooth, the location where it's saved depends on the type of information and the receiving device.

If you send a calendar event or contact, it is normally added directly to the corresponding application on the receiving device. For example, if you send a calendar event to a compatible phone, the event is shown in that phone's calendar application.

If you send another file type to a Windows computer, it is normally saved in the Bluetooth Exchange folder within your personal document folders.

- On Windows XP, the path may be: C:\Documents and Settings\[your username]\My Documents\Bluetooth Exchange
- On Windows Vista, the path may be: C:\Users\[your username]\Documents
- On Windows 7, the path may be: C:\Users\[your username]\My Documents\Bluetooth Exchange Folder


If you send a file to another device, the saved location may depend on the file type. For example, if you send an image file to another mobile phone, it may be saved in a folder named "Images".

## Receiving information using Bluetooth

HTC Wildfire S lets you receive various files with Bluetooth, including photos, music tracks, and documents such as PDFs.

To receive files using Bluetooth, make sure that your storage card is inserted.

The first time you transfer information between HTC Wildfire S and another device, you need to enter or confirm a security passcode. Doing so will pair both devices and will let you exchange information without asking for passcodes in the future.

1. From the Home screen, press , and then tap **Settings** > **Wireless & networks**.
2. Tap **Bluetooth settings**.
3. If the **Bluetooth** check box is not selected, select it to turn Bluetooth on.
4. Select the **Discoverable** check box.
5. On the sending device, send one or more files to your HTC Wildfire S. Refer to the device's documentation for instructions on sending information over Bluetooth.
6. If asked, accept the pairing request on HTC Wildfire S and on the receiving device.

Also enter the same passcode or confirm the auto-generated passcode on both devices.

You'll then get a Bluetooth authorization request.

7. If you want to automatically receive files from the sending device in future, select the **Always** check box.
8. Tap **Accept** or **OK**.
9. When HTC Wildfire S receives a file transfer request notification, slide down the Notifications panel, tap the incoming file notification, and then tap **Accept**.
10. When a file is transferred, a notification is displayed. To open the file immediately, slide down the Notifications panel, and then tap the relevant notification.

When you open a received file, what happens next depends on the file type:


- Media files and documents are usually opened directly in a compatible app. For example, if you open a music track, it starts playing in the Music app.
- For a vCalendar file, choose the calendar where you want to save the event, and then tap **Import**. The vCalendar is added to your Calendar events.
- For a vCard contact file, if there are multiple vCard files on your storage card, you can choose to import one, several, or all of those contacts to your contacts list.

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## Adding the Bluetooth received folder to the Home screen

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You can add a folder to the Home screen that shows all files you have received with Bluetooth.

1. From the Home screen, tap .
2. On the Personalize screen, tap Folder > Bluetooth received.
3. Press and hold the Bluetooth received folder icon, and drag it to the Home screen position you want.

To view the folder contents, tap the folder icon. To open a file, tap the file name.


Only for certification  
2011/03/07

# Security

## Protecting your SIM card with a PIN

Add another layer of security for your phone by assigning a PIN (personal identification number) to your SIM.

Make sure you have the default SIM PIN provided by your mobile operator before continuing.

1. From the Home screen, press , and then tap **Settings > Security**.
2. Tap **Set up SIM card lock**, then select **Lock SIM card**.
3. Enter the default SIM card PIN, and then tap **OK**.
4. To change the SIM card PIN, tap **Change SIM PIN**.



Emergency calls can be placed at any time without requiring a PIN.

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### Restoring a SIM card that has been locked out

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If you enter the wrong PIN more times than the maximum number of attempts allowed, your SIM card will become “PUK-locked.”


You need a PUK code to restore access to the phone. This code may have been provided by your mobile operator when you received your SIM card.

1. On the Phone dialer screen, enter the PUK code, and then tap **Next**.
2. Enter the new PIN you want to use, and then tap **Next**.
3. Enter the new PIN again, and then tap **Next**.

## Protecting your phone with a screen lock pattern, PIN or password

Protect your personal information and prevent others from using your phone without your permission by setting a screen lock pattern, PIN or password.

Your screen lock will be asked every time your phone is turned on or when it's idle for a certain period of time.

1. From the Home screen, press , and then tap **Settings > Security**.
2. Tap **Set up screen lock**.

3. Tap one of the following:


None	Disable the screen lock you've previously created.
Pattern	Set a screen lock pattern by following the onscreen instructions.
PIN	Set a numeric password of at least four digits.
Password	Set an alpha-numeric password.

4. On the Security screen, tap **Lock phone after**, then specify the idle time you can allow before the screen is locked.



You can also clear the **Use visible pattern** or **Visible passwords** on the Security screen if you don't want your screen lock to display as you enter it onscreen.

### Changing your screen lock

1. From the Home screen, press , and then tap **Settings > Security**.
2. Tap **Change screen lock**.
3. Enter your current screen lock to confirm that you want to change it.
4. Choose a different screen lock type, then enter your new pattern, PIN, or password. Or tap **None** if you don't want to use a screen lock.

#### Forgot your screen lock pattern?

If you've forgotten your screen lock pattern, you have up to five attempts to try and unlock your phone.


If this fails, you can unlock your phone by entering your Google Account user name and password.

1. On the unlock screen, enter your lock pattern.
2. After the fifth attempt, when you're asked to wait for 30 seconds, tap **OK**.
3. If the display goes off, press the **POWER** button to turn the display back on, and then press the bar on the lock screen and slide your finger down to unlock the screen.
4. Tap the **Forgot pattern?** button in the lower right corner when it appears.
5. Enter your Google Account name and password, and then tap **Sign in**. You'll then be asked to create a new screen lock pattern. If you no longer want to do so, tap **Cancel**.

# Settings

## Settings on your phone

Control and customize phone settings on the Settings screen.

From the Home screen, press , and then tap **Settings**.


Personalize	Make HTC Wildfire S truly yours with the various personalization options available.
Wireless & networks	Set up wireless connections, such as Wi-Fi, data connection, and Bluetooth, enable Airplane mode, and more.
Call	Set up call services such as voicemail, call forwarding, call waiting, and caller ID.
Sound	<ul style="list-style-type: none"> <li>▪ Choose sounds to use for your phone ringtone and notifications.</li> <li>▪ Adjust media playback volume.</li> <li>▪ Set to lower the ring volume when you move the phone when it's ringing, make the phone ring louder when inside a bag or pocket, and turn on the speakerphone when you flip over HTC Wildfire S.</li> </ul>
Display	Set up display settings such as automatic screen orientation, brightness, screen timeout, and more.
Accounts & sync	Log in or out of your social network accounts, Google Account, Exchange ActiveSync account, and HTC Sense.com account. You can also manage synchronization and other settings for your accounts.
Location	Select the sources to use when determining your location. Select <b>Phone finder</b> so you can use HTC Sense.com to locate HTC Wildfire S.
Search	Select items to include when you do a search and set Google search options.
Privacy	Choose to automatically back up some settings (e.g. Wi-Fi passwords or Bookmarks) to Google servers using your Google Account so you can restore them when needed.
Connect to PC	<ul style="list-style-type: none"> <li>▪ Set the default USB connection type to use whenever you connect HTC Wildfire S to your computer.</li> <li>▪ Or, select the <b>Ask me</b> check box to set HTC Wildfire S to always display the screen for selecting the USB connection type.</li> </ul>



Security	Set a screen lock, enable the SIM card lock, or manage the credential storage.
Dock	If you purchased the car kit, choose the behavior when you mount HTC Wildfire S to the car kit.
Power	Turn on power saver to automatically switch to power saving mode when the battery level goes down to the level that you set.
Applications	Manage running applications, move applications to or from the storage card, and install or uninstall programs.
SD & phone storage	<ul style="list-style-type: none"> <li>▪ Check the available storage card and HTC Wildfire S memory.</li> <li>▪ From this screen, be sure to unmount your storage card before you remove it from HTC Wildfire S.</li> <li>▪ You can also do a factory reset.</li> </ul>
Date & time	Set the date and time, time zone, and date or time format.
Language & keyboard	Set the operating system language and region. You can also set onscreen keyboard options.
Accessibility	Use these settings when you've downloaded and installed an accessibility tool, such as a screen reader that provides voice feedback. You can turn accessibility functions or services on or off.
Voice input & output	Set up the voice input options. Also, if you've installed a text-to-speech (voice data) application, use this to set the text-to-speech settings.
About phone	<ul style="list-style-type: none"> <li>▪ Turn on or off scheduled checks for system software updates, or manually check for updates.</li> <li>▪ Turn <b>Tell HTC</b> on or off. When enabled, you're helping us know if HTC Wildfire S encounters a technical problem.</li> <li>▪ View different information about HTC Wildfire S, such as the mobile network type, signal strength, battery level, and more.</li> </ul>


## Changing display settings

### Adjusting the screen brightness manually

1. From the Home screen, press , and then tap **Settings**.
2. Tap **Display > Brightness**
3. Clear the **Automatic brightness** check box.
4. Drag the brightness slider to the left to decrease or to the right to increase the screen brightness.
5. Tap **OK**.

## Adjusting the time before the screen turns off

After a period of inactivity, the phone screen turns off to conserve battery power. You can set the idle time before the screen turns off.


1. From the Home screen, press , and then tap **Settings**.
2. Tap **Display > Screen timeout**.
3. Tap the time before the screen turns off.

## Turning automatic screen rotation off

By default, the screen orientation automatically adjusts depending on how you hold the phone.




Automatic rotation is not supported in all application screens.

1. From the Home screen, press , and then tap **Settings**.
2. Tap **Display**.
3. Clear the **Auto-rotate screen** check box.

## Recalibrating the G-sensor

Recalibrate the screen if you feel that the screen orientation does not respond properly to the way you hold the phone.

1. From the Home screen, press , and then tap **Settings**.
2. Tap **Display > G-Sensor calibration**.
3. Place the phone on a flat and level surface, and then tap **Calibrate**.
4. After the recalibration process, tap **OK**.


## Keeping the screen on while charging the phone

You can keep the phone screen from turning off while you're charging the phone.

1. From the Home screen, press , and then tap **Settings**.
2. Tap **Applications > Development**.
3. Select the **Stay awake** check box.

## Switching animation effects on or off


You can turn off the animation or enable only some animations when switching between screens.

1. From the Home screen, press , and then tap **Settings**.
2. Tap **Display > Animation**.
3. On the options menu, select the animation setting you want.

## Changing sound settings

### Switching between silent, vibration, and normal modes

Do one of the following:

- To change back from silent to normal mode, simply press the VOLUME UP button.
- To change back from vibration to normal mode, press the VOLUME UP button twice.
- From the Home screen, press , and then tap **Settings** > **Sound** > **Sound profile**.



Add the Profile widget to your Home screen to quickly switch between modes.


### Enabling or disabling audible selection

You can choose to play a sound when you're selecting items onscreen.

1. From the Home screen, press , and then tap **Settings**.
2. Tap **Sound**.
3. Select the **Audible selection** check box.


### Lowering the ring volume automatically

Your phone has a quiet ring feature that automatically lowers the ring volume when you move your phone.

1. From the Home screen, press , and then tap **Settings**.
2. Tap **Sound**.
3. Select or clear the **Quiet ring on pickup** check box.

### Making your phone ring louder with Pocket mode

To help avoid missing incoming calls when your phone is in your pocket or bag, the pocket mode feature gradually increases the ring volume and vibrates when you receive a call. When not in your pocket or bag, the phone will ring at the normal volume you set.


1. From the Home screen, press , and then tap **Settings**.
2. Tap **Sound**.
3. Select or clear the **Pocket mode** check box.

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## Switching to speakerphone automatically

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

You can switch to speakerphone by simply flipping over your phone.

1. From the Home screen, press , and then tap **Settings**.
2. Tap **Sound**.
3. Select or clear the **Flip for speaker** check box.

## Changing the phone language


When you turn your phone on for the first time, you're asked to choose the language you want to use for your phone. If you want, you can still change the phone language after you set up your phone. Changing the language adjusts the keyboard layout, date and time formatting, and more.

The languages available to choose from may depend on the version of phone you have.

1. From the Home screen, press , and then tap **Settings**.
2. Tap **Language & keyboard > Select language**.
3. Tap the language and corresponding region you want to use.
4. Press  to return to the Home screen. The new language will be applied after a few seconds.

## Optimizing HTC Wildfire S's battery life

You can set HTC Wildfire S to automatically switch to power saving mode when the battery level reaches a certain level.

1. From the Home screen, press , and then tap **Settings**.
2. Tap **Power**.
3. Select the **Enable power saver** check box.
4. Tap **Turn power saver on at**, and then select when to switch to power saver mode.
5. Tap **Power saver settings**, and then set and select the behavior when HTC Wildfire S switches to power saving mode.

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## Using the GSM network of your mobile operator

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Switch to using the GSM network of your mobile operator if you're not using a data connection to connect to the Internet. Connecting to your mobile operator's GSM network consumes less battery power.


1. From the Home screen, press , and then tap **Settings**.
2. Tap **Wireless & networks > Mobile networks > Network Mode**.
3. Tap **GSM only**.

## Checking the power usage of applications


1. From the Home screen, press , and then tap **Settings**.
2. Tap **About phone > Battery > Battery use**.

## Managing memory


### Checking how much phone memory is available for use

1. From the Home screen, press , and then tap **Settings**.
2. Tap **SD & phone storage**. The available phone memory is displayed in the **Internal storage** section.

### Checking the available storage card space


1. From the Home screen, press , and then tap **Settings**.
2. Tap **SD & phone storage**. The total and available storage card space is displayed in the **SD card** section.

### Clearing application cache and data

1. From the Home screen, press , and then tap **Settings**.
2. Tap **Applications > Manage applications**.
3. On the **All** tab, tap an application.
4. On the screen, tap **Clear data** and/or **Clear cache**.

### Uninstalling third-party applications

You cannot uninstall applications that are preinstalled on HTC Wildfire S.


1. From the Home screen, press , and then tap **Settings**.
2. Tap **Applications > Manage applications**.
3. On the **Downloaded** tab, tap the application you want to uninstall.
4. Tap **Uninstall**.

### Moving applications to or from the storage card

Move applications that you've downloaded to the phone to the storage card if your phone's memory is getting low. Or, if your storage card is getting full, you can also move applications that are on your storage card to the phone.




You can only move applications that are not preinstalled on your phone.

1. From the Home screen, press , and then tap **Settings**.
2. Tap **Applications > Manage applications**.

3. On the Downloaded tab, tap the application you want to move.
4. Tap Move to SD card or Move to phone.

## Checking information about your phone

1. From the Home screen, press , and then tap Settings.
2. Tap About phone.
3. Select one of the following:

Software updates	Enable or disable the automatic check feature for software updates for your phone. You can also tap <b>Check now</b> to manually check for software updates.
Tell HTC	Turn <b>Tell HTC</b> on or off. When enabled, you're helping us know if your phone encounters a technical problem. You can also choose when you want to send error reports.
Network	Check information about your mobile operator and its service status.
Phone identity	Check information about your phone and the SIM card you're using.
Battery	Check information about the battery such as its current battery level, status, and what programs are using the battery.
Hardware information	Check the Wi-Fi MAC and Bluetooth addresses.
Software information	Check the version and other information about the Android platform being used by the phone. You can also check the version of the web browser.
Legal information	Read legal information from HTC and Google, and licenses used by the phone.

# Update and reset

## Phone software updates

From time to time, software updates for your phone may be available. Your phone can check and then notify you if there's a new update. You can then download and install the software update using your phone's Wi-Fi or data connection. You can also manually check if there's an available software update for your phone.

Depending on the type of update, the update may erase all your personal data and customized settings, and also remove any applications you've installed. Make sure that you've backed up the information and files you want to keep.



Checking and downloading phone software updates may incur additional data transfer fees from your mobile operator.

### Installing a phone system software update

Make sure your phone has a storage card inserted. The update will be downloaded to the storage card.

1. Do any of the following after your phone receives a software update:
  - If the phone display is on and you're not using any application, the **Install system software update** dialog box appears on screen. Select **Install now**, and then tap **OK**.
  - If you're in a call, the update notification icon appears in the status bar. After the call, slide open the Notifications panel, and then tap the update notification.
2. Wait for the update to download and install on your phone. When the update is finished, the phone will automatically restart.

### Checking for phone system software updates manually

1. From the Home screen, press **≡**, and then tap **Settings**.
2. Tap **About phone** > **Software updates** > **Check now**.

## Restarting HTC Wildfire S

If HTC Wildfire S is running slower than normal, an application is not performing properly, or HTC Wildfire S becomes unresponsive, try restarting HTC Wildfire S and see if that helps solve the problem.

1. If the display is off, press the **POWER** button to turn it back on.
2. Unlock the display.

3. Press and hold the POWER button, and then tap **Restart**.
4. When asked to confirm, tap **Restart**.

## Resetting HTC Wildfire S

Do a factory reset to return HTC Wildfire S to its original state before the first time you turned it on.


If you're passing HTC Wildfire S on to someone else or HTC Wildfire S has a persistent problem that cannot be solved, you can perform a factory reset (also called a hard reset). Factory reset is not a step to be taken lightly. It'll permanently delete all your data and customized settings, and will remove any applications you've downloaded and installed. Be sure to back up any data and files you want to keep before you do a factory reset.

---

### Performing a factory reset via settings

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The most convenient way to do a factory reset is via the settings.

1. From the Home screen, press , and then tap **Settings**.
2. Tap **SD & phone storage** > **Factory data reset**.
3. Tap **Reset phone**, and then tap **Erase everything**.

---

### Performing a factory reset using the phone buttons

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If you can't turn on your phone or access the phone settings, you can still perform a factory reset by using the buttons on the phone.

1. Remove the battery, wait for a few seconds, then reinsert the battery.
2. Press and hold the VOLUME DOWN button, and then briefly press the POWER button.
3. Wait for the screen with the three Android images to appear, and then release the VOLUME DOWN button.
4. Press VOLUME DOWN to select **FACTORY RESET**, and then press the POWER button.



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