

# HAAN

*engineering clean.™*

*Slim & Light*  
**FLOOR  
SANITIZER**



**SI-35**

*The Fastest, Easiest  
and Most Effective Way  
to Clean and Sanitize  
Your Floor!*



**User Manual**

## Notice

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***You'll never use a bucket and mop to clean your floors again!***

Congratulations on purchasing the HAAN *Slim & Light* Floor Sanitizer. Now you have an easy way to clean your tile, hardwood, laminate, linoleum and vinyl floors.

Your floor sanitizer uses steam to remove tough grease, dirt and grime. Steam is nature's purest and most powerful cleaner for safely cleaning all hard surfaces in your home without harsh chemicals, for a perfectly ecological approach. No film, no residue – just clean, germ-free floors.

The HAAN Slim & Light Floor Sanitizer is so easy to assemble, you can put it to use right away – anywhere you want to clean and sanitize – from your kitchen and living room to your bathroom floors.



Look for the HAAN “steamlet” symbol in this manual for Helpful HAAN Hints that will help you make the most of your new HAAN *Slim & Light* Floor Sanitizer.

Backed with a one-year limited warranty, your quality HAAN *Slim & Light* Floor Sanitizer is sure to give you years of dependability. And our Customer Care representatives are available to answer any of your questions about your new floor sanitizer.

Thousands of HAAN customers have already fallen in love with the HAAN *Slim & Light* Floor Sanitizer. We're confident you will, too.

Thank you again for purchasing the HAAN *Slim & Light* Floor Sanitizer.

***The HAAN Team***



# Important Safety Information

## FOR HOUSEHOLD USE ONLY

### IMPORTANT



Be sure to read **ALL** instructions and warnings **before** using your HAAN Floor Sanitizer.



### WARNING

Risk of electrical shock - be sure to read and follow all instructions and warnings.



### CAUTION

The SI-35 emits steam at 212°F to sanitize the area of use. This means that the steam head, Ultra-Microfiber Pads and Gliding Attachment get very hot during use. Care should be taken when using this appliance and **DO NOT** touch them during use except in the approved manner as outlined in this manual.



**SAVE THESE INSTRUCTIONS** - For household use only. Any other use of this appliance will void the manufacturer's warranty.

Basic precautions should be observed when using an electrical appliance, including the following:

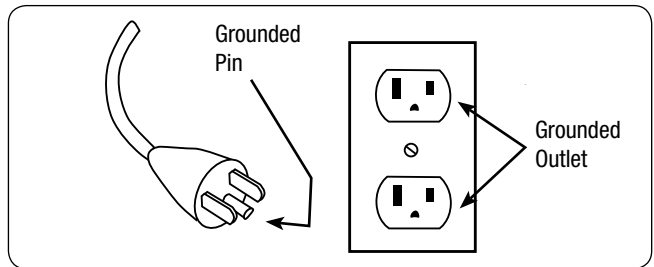
1. Do not direct steam at people, animals, or at electrical outlets.
2. Do not expose to rain.
3. Store indoors.
4. Unplug from outlet when not in use and before conducting maintenance or troubleshooting.
5. Do not leave steam cleaner unattended.
6. Do not leave the steam cleaner connected to an electrical outlet when not in use.
7. Do not service steam cleaner when it is plugged in.
8. Do not use with damaged cord or plug.
9. Do not use steam cleaner if it has been dropped, damaged, left outdoors or dropped into water. Return to a service center.
10. Do not handle steam cleaner with wet hands.
11. Do not pull or carry by cord, use cord as a handle, close door on cord, pull cord around sharp corners or expose cord to heated surfaces.
12. Do not unplug by pulling on cord.
13. Do not use appliance in an enclosed space filled with vapor given off by oil-base paint thinner, some moth-proofing substances, flammable dust, or other explosive or toxic vapors.
14. Do not allow to be used as a toy.
15. Do not use on leather, wax polished furniture or floors, synthetic fabrics, velvet or other delicate, steam-sensitive materials.
16. Do not immerse.
17. Do not use for any purpose other than described in this User Manual.
18. Use only manufacturer's recommended attachments - use of attachments not provided or sold by HAAN

- may cause fire, electric shock or injury.
19. Never put descaling, aromatic, alcoholic or detergent products into the steam cleaner, as this may damage it or make it unsafe for use.
  20. Unplug by grasping the plug, not the cord.
  21. Close attention is necessary when used by or near children.
  22. If the circuit breaker activates while using the steam function, discontinue product use immediately and contact the customer support center. (Beware of the risk of electrical shock.)
  23. Do not allow the product to be disassembled and/or modified by anyone other than an authorized service technician. (Doing so can result in fire and/or electrical shock.)

## IMPORTANT

### Grounding Instructions:

The HAAN SI-35 must be connected to a grounded (3-prong) wiring system. Grounding provides a safe path of least resistance for electrical current, in the event the unit should malfunction or break down, thereby reducing the risk of electrical shock. The cord for this product has an equipment-grounding conductor and a grounding plug. Do not plug it into an outlet that is not properly installed and grounded in accordance with all local codes and ordinances.



### WARNING

**DO NOT** modify the plug. Improper connection of the equipment-grounding conductor can result in a risk of electrical shock.

Check with a qualified electrician or service person if you aren't sure if the outlet is properly grounded. If it will not fit the outlet, have a proper outlet installed by a qualified electrician. This appliance is designed for use on a nominal 120-volt circuit and has a grounding attachment plug as illustrated above. Make certain that the appliance is connected to an outlet having the same configuration as the plug. **No plug adapter should be used with this appliance.**



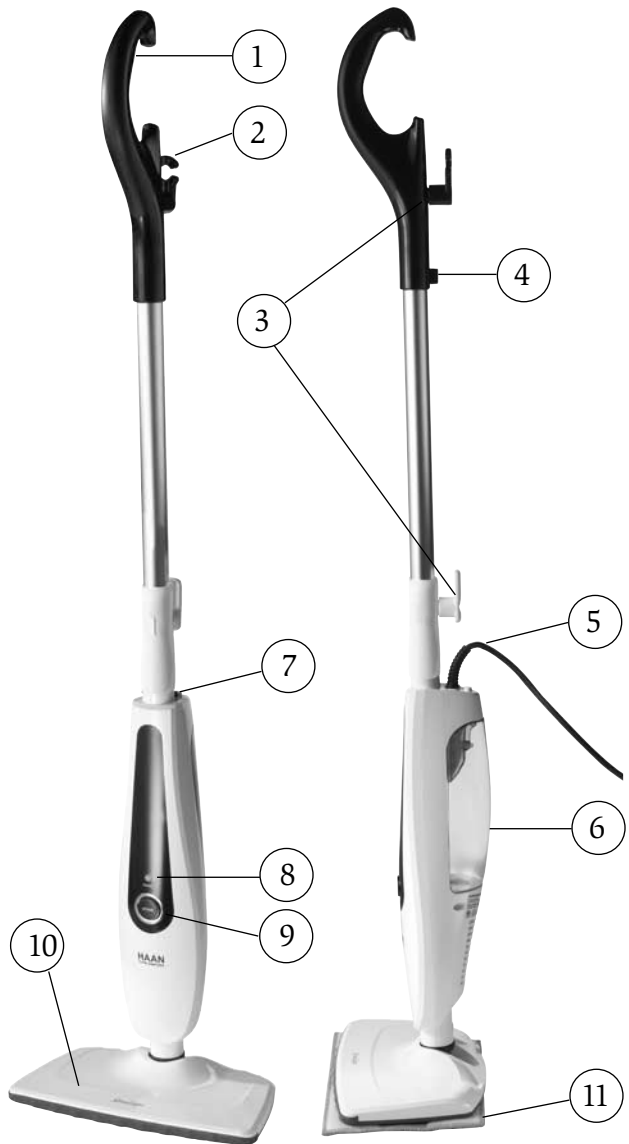
## Product Description



### SI-35

*Slim & Light*

## FLOOR SANITIZER



### Included Accessories:

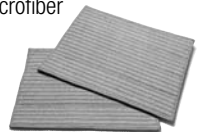
12 Floor Protector/  
Resting Mat (1)



13 Gliding Tray (1)



Ultra-Microfiber  
Pads (2)





**HELPFUL HAAN HINT:**

15 Powerful Steam Jets are spaced perfectly to cover more floor in less time. Be assured you are steam cleaning when you push the machine forward, as well as when you are pulling it back.



**HELPFUL HAAN HINT:**

To extend the life of your Ultra-microfiber pads, always place your unit on the floor protector/resting pad while the unit heats up, and attach the Ultra-Microfiber pad when the unit is ready to use.



**HELPFUL HAAN HINT:**

While using the Floor Sanitizer with the Gliding Tray will not lift all set-in stains from your carpet, our patented Ultra-Microfiber pad may be used to act as a “blotter” for removing most fresh, wet spills and stains.

## FEATURES:

1. **Handle -**  
with non-slip ergonomic grip to reduce hand & wrist stress.
2. **Storage Hook -**  
Rotates 360° so it can be used to manage the cord and then provide convenient, easy hanging storage.
3. **Pivoting Power Cord Wrap-**  
releases cord with a flick of the wrist.
4. **Power Cord Management System -**  
keeps your pathway clear
5. **Power Cord with Flexible Cord Support -**  
double insulated cord with a 3-prong plug complete with a flexible cord support strengthens cord connection.
6. **Removable Water Tank -**  
goes to the sink for easy filling and allows for 20 minutes of continuous steam on just one tank.
7. **Water Tank Release Button**
8. **Indicator Light -**  
turns red when unit is ON.
9. **ON/OFF Switch -**  
Steam Power Switch for easy ON/OFF operation.
10. **Steam Head -**  
gets around and under difficult areas.
11. **Ultra-Microfiber Pad - (2)**  
patented super-absorbent Ultra-Microfiber Pads lock in dirt and leave floors dry to the touch. Specially designed for ‘No-Touch’ attachment and removal.

### Make sure to check for the following accessories!

12. **Floor Protector/Resting Mat -**  
for use when heating up your floor sanitizer or when taking a break from active cleaning.
13. **Gliding Tray -**  
easily attaches to unit for sanitizing and refreshing carpeted areas.



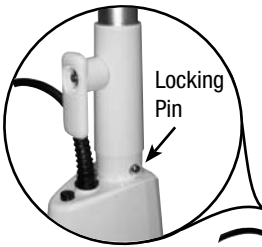
# Assembling Your Floor Sanitizer

## 1 → 2 Ready to Go

To enable you to get the most satisfaction from your Floor Sanitizer be sure to follow the assembly and operating instructions included in this manual. Read this manual thoroughly before assembling your unit.

Pay specific attention to the product description to familiarize yourself with all the parts of your Floor Sanitizer. Locate and organize the parts of the unit before assembling. No additional tools are needed to put the unit together. It is quick and easy.

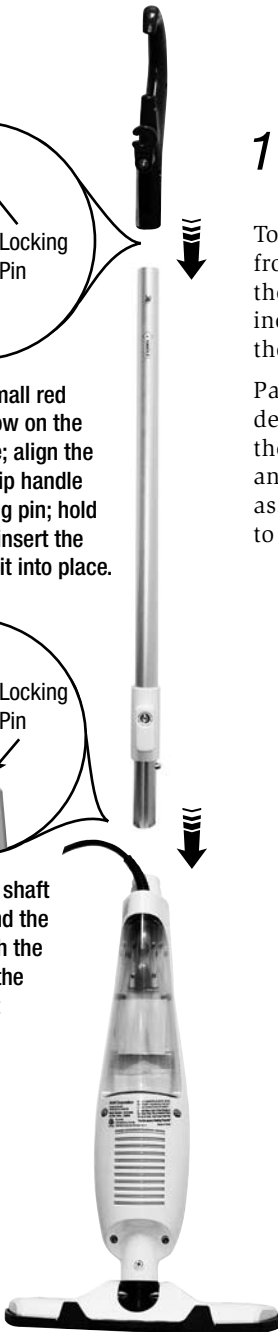
- 1** Look for the small red “HANDLE” arrow on the aluminum pipe; align the black pistol-grip handle with the locking pin; hold the pin down; insert the pole and snap it into place.



- 2** Align the lower shaft (where you'll find the white hook) with the locking pin on the side and snap it into place.



**Storage Hook**  
Rotates 360°







# Before Using Your Floor Sanitizer

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Be sure to read **ALL** instructions and warnings **before** using your HAAN Floor Sanitizer.

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## HELPFUL HAAN HINT:

**Never** leave the appliance in one spot on any surface for any period of time. Always place your Floor Sanitizer on the Floor Protector/Resting Mat when stationary and make sure the floor sanitizer is turned off not in use.



## WARNING

Your floor sanitizer is designed to clean hard floor surfaces that will withstand high heat. Do not use on unsealed wood or unglazed ceramic floors. On surfaces that have been treated with wax or some no-wax floors, the sheen may be removed by the heat and steam action. It is always recommended to test an isolated area of the surface to be cleaned before proceeding. We also recommend that you check the use and care instructions from the floor manufacturer.



## CAUTION

Use a grounded receptacle. Use only a heavy duty extension cord rated for 15 amps minimum – **DO NOT** use an ordinary extension cord. To provide continued protection against the risk of electric shock, connect to properly grounded outlet only.



## HELPFUL HAAN HINT:

**DO NOT** add cleaning solutions, scented perfumes, oils or any other chemicals to the water used in this appliance. Use regular tap water, or if the tap water in your area is very hard, we recommend you use distilled/purified water. Always empty water from water tank after use.



## IMPORTANT

This product is **NOT** for space heating purposes.



## IMPORTANT

Always be sure that your floor sanitizer is **UNPLUGGED** from the wall receptacle prior to filling the water tank.



## CAUTION

The SI-35 emits steam at 212°F to sanitize the area of use. This means that the steam head, Ultra-Microfiber Pads and Gliding Attachment get very hot during use. Care should be taken when using this appliance and **DO NOT** touch them during use except in the approved manner as outlined in this manual.



# Using Your Floor Sanitizer

Fig 1a

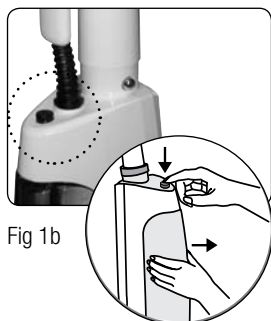


Fig 1b

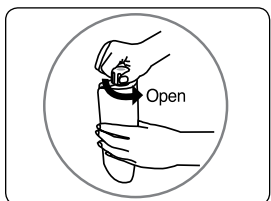


Fig 3

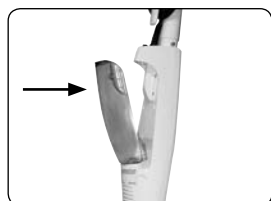
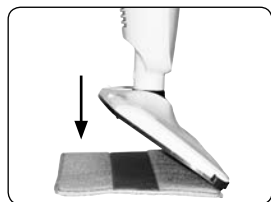


Fig 4



## HELPFUL HAAN HINT:

**Never** leave the appliance in one spot on any surface for any period of time. Always place your Floor Sanitizer on the Floor Protector/ Resting Mat when stationary and make sure the floor sanitizer is turned off not in use.

## Operating Instructions:

- 1) Remove all parts from the packaging.
- 2) Assemble the unit as described on page 6.
- 3) Place the Floor Sanitizer on the Floor Protector/ Resting Mat and remove the water tank by pressing the water tank removal button. (Fig 1a)
- 4) Grasp the water tank, pull out and up to remove. (Fig 1b)
- 5) Turn the cap on the water tank counter-clockwise to open it and fill the tank with water. (Fig 2)
- 6) After filling the water tank with water, firmly turn the cap clockwise to close. Insert the tank, cap down, into the receptacle in the main unit and push forward until it clicks into place. (Fig 3)
- 7) Press the STEAM ON/OFF button found on the front of the unit. It takes approximately 30 seconds for the floor sanitizer to heat up.
- 8) Place an Ultra-Microfiber pad on the floor with the 'hook & loop' side facing up.
- 9) Raise the unit off the Floor Protector/Resting Mat and lightly press it down onto the Ultra-Microfiber pad. You are now ready to steam clean and sanitize your floor. (Fig 4)
- 10) Push and pull the floor sanitizer *slowly* across the floor to thoroughly steam clean each section.
- 11) When there is no more water in the water tank, you will hear a vibration sound from the main unit. To refill the water tank and continue to sanitize, turn your floor sanitizer off. Unplug the unit from the electrical wall outlet and remove the water tank and refill the water tank as before.
- 12) When you have finished using the Floor Sanitizer, turn it 'OFF', place it on the Floor Protector/ Resting Mat and wait until the Floor Sanitizer cools down for approximately five (5) minutes

## Operating Instructions: (cont)



### HELPFUL HAAN HINT:

After heating up, it is normal to hear a vibration sound from the water pump inside the main unit. It will stop when the air inside has been pumped out. If the vibration sound goes on for more than 60 seconds, check to be sure the water tank is assembled correctly.



### HELPFUL HAAN HINT:

We recommend placing your floor sanitizer on the Floor Protector/Resting Pad while the unit heats up. When the unit is ready, lift it off of the resting pad and simply place the Ultra-Microfiber pad on the floor. The 'hook & loop' system quickly attaches the pad to the base of the unit. Never push or pull the floor sanitizer across your floor without the Ultra-Microfiber pad attached to the base.



### HELPFUL HAAN HINT:

**Never** leave the Ultra-Microfiber pad on your floor sanitizer when you have finished using the floor sanitizer.

before removing the ultra-microfiber pad from the base.



**NOTE:** The ultra-microfiber pad gets very hot with the steam. Allow it to cool before removal.

- 13) Store the unit upright in a protected dry area, standing it on the Floor Protector/Resting Mat, or by hanging it by the Storage Hook.

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## Special Notes on Using your HAAN Floor Sanitizer:

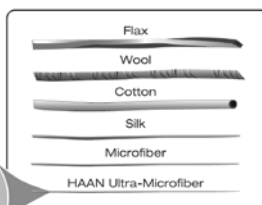
- Always vacuum or sweep floor before sanitizing.
- The easiest way to use the machine is to tilt the handle to a 45° angle and clean *slowly* 2-3 yards at a time.
- Although we do not advocate the use of chemicals, to remove stubborn stains from vinyl or linoleum floors, you can pre-treat with a mild detergent and some water before using the floor sanitizer.

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## Ultra-Microfiber Pads

### What is an ultra-microfiber?

An ultra-microfiber is a textile fiber that is thinner than a microfiber. The Ultra-Microfiber by HAAN Corporation is 5-10 times thinner than common microfiber providing for a significantly higher thread count in the same surface area. The thinner and higher the thread count, the greater the absorption. HAAN's Ultra-Microfibers are so thin that more dirt and dust gets trapped between the fibers, making your cleaning simpler and less time-consuming.



5-10x  
Thinner  
than  
Microfiber

## Operating Instructions: (cont)

Fig 5

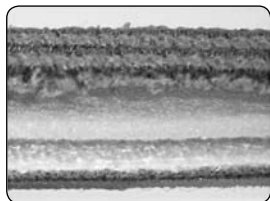


Fig 6



Fig 7



### **WARNING**

Colors may bleed during first wash. Be careful when machine washing or drying with mixed fabrics as micro-fiber cloths will pick up lint from other fabrics.



### **HELPFUL HAAN HINT:**

You may dry your Ultra-Microfiber pads in a machine dryer on a low setting, but for longer life, we recommend air drying the pads.

### How to Use Ultra-Microfiber Pads:

- 1) Please make sure that you always use completely dried pads.
- 2) The Ultra-Microfiber pad is made up of multiple layers of super absorbent material. (Fig 5) The outer layer is Ultra-Microfiber on one side and a 'hook & loop' system on the other side that attaches easily to the underside of the steam head. Simply place the pad on the floor with the 'hook & loop' side up, and lightly press the SI-35 Floor Sanitizer down on the pad. (refer back to Fig 4)
- 3) As high temperature steam passes through a pad to contact the floor to kill germs, molds and mites, it is natural that the pad gradually absorbs moisture. After a certain length of time, the pad repels water and becomes damp. When the pad becomes saturated, turn the unit 'OFF' and wait until the Floor Sanitizer cools down for approximately five (5) minutes. Put your foot on a corner of the pad and lift the Floor Sanitizer off the pad. (Fig 6)  
  
Replace with a dry pad on the unit, turn the unit back on and continue.
- 4) To keep the floor clean and dry, replace the pad when it is dirty and/or saturated.

### How to Clean and Store the HAAN Ultra-Microfiber Pads:

- 1) Ultra-microfiber pads are easy to wash. Soak pads for about 1-2 hours in cold or lukewarm water with laundry detergent and hand wash them. You can also drop the pads in a washing machine and clean them using the gentle/delicate cycle. **DO NOT** use fabric softener as this will compromise the absorbency of the microfiber. (Fig 7)
- 2) It is best to let the pads air dry but you can place them in the dryer using low heat.

## Operating Instructions: (cont)

### Glide Attachment

#### What is the Glide Attachment?

The Glide Attachment enables the Floor Sanitizer to freshen, deodorize and sanitize carpeting, rugs, upholstery, pet cushions and more. Used with the Floor Sanitizer it kills dust mites and other allergens in a variety of soft surfaces.

Fig 8



Fig 9



Fig 10



#### HELPFUL HAAN HINT:

**Never** leave the appliance in one spot on any surface for any period of time. Always place your Floor Sanitizer on the Floor Protector/Resting Mat when stationary and make sure the floor sanitizer is turned off not in use.

#### How to use the Glide Attachment:

- 1) The Glide Attachment is used without the Ultra-Microfiber pad. It attaches directly to the unit by snapping onto the bottom of the steam head. Place the front of the steam head under the tabs on the front of the Glide Attachment and press down. The tray is made to fit snugly and will snap easily into place. (Fig 8)
- 2) After attaching the tray, press the 'STEAM ON/OFF' button found on the front of the unit. It takes approximately 30 seconds for the Floor Sanitizer to heat up.
- 3) Push and pull the Floor Sanitizer *slowly* across the carpet (or other soft surface) to thoroughly steam clean each section. (Fig 9)
- 4) When there is no more water in the water tank, you will hear a vibration sound from the main unit. To refill the water tank and continue to sanitize, turn your floor sanitizer off. Unplug the unit from the electrical wall outlet and remove the water tank and refill the water tank as before.
- 5) When you have finished using the Floor Sanitizer, turn it 'OFF', place it on the Floor Protector/Resting Mat and wait until the Floor Sanitizer cools down for approximately five (5) minutes. Remove the Glide Attachment by using your foot to snap the attachment off the steam head. The attachment is designed for this 'No Touch' method of removal. (Fig 10)
- 6) Store the unit upright in a protected dry area, standing it on the Floor Protector/Resting Mat, or by hanging it by the Storage Hook.

## Operating Instructions: (cont)



### CAUTION

The SI-35 emits steam at 212°F to sanitize the area of use. This means that the steam head, Ultra-Microfiber Pads and Gliding Attachment get very hot during use. Care should be taken when using this appliance and DO NOT touch them during use except in the approved manner as outlined in this manual.

Fig 11



#### HELPFUL HAAN HINT:

While using the Floor Sanitizer with the Gliding Tray will not lift all set-in stains from your carpet, our patented Ultra-Microfiber pad may be used to act as a "blotter" for removing most fresh, wet spills and stains.

### How to use the Glide Attachment for Fresh Stains:

The Glide Attachment can be used to break up fresh stains on carpeting, rugs, upholstery, pet cushions and other soft surfaces. Follow the instructions below.

- 1) With the Glide Attachment on the Floor Sanitizer, press the 'STEAM ON/OFF' button. It takes approximately 30 seconds for the Floor Sanitizer to heat up.
- 2) Place the Floor Sanitizer over the stain and hold it in place for a few seconds to allow the steam to penetrate the area of the stain.
- 3) Push and pull the floor sanitizer slowly across the area to work the steam into the stain.
- 4) Carefully remove the Glide Attachment by using your foot to snap the attachment off the steam head. The attachment is designed for this easy 'No Touch' method of removal. (Fig 11)
- 5) Place a dry Ultra-Microfiber Pad 'hook & loop' side up and press the unit onto the pad. Use the pad to rub the area, simultaneously working at the stain and blotting the moisture from the surface.
- 6) When you have finished using the unit, turn it 'OFF', place it on the Floor Protector/Resting Mat and wait until the Floor Sanitizer cools down for approximately five (5) minutes before removing the Ultra-Microfiber Pad from the base.
- 7) Store the SI-35 upright in a protected dry area, standing it on the Floor Protector/Resting Mat, or by hanging it by the Storage Hook.



## Care & Maintenance

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### IMPORTANT

Always be sure that your floor sanitizer is UNPLUGGED from the wall receptacle prior to cleaning or before emptying the water tank.



#### HELPFUL HAAN HINT:

**Never** leave the appliance in one spot on any surface for any period of time. Always place your Floor Sanitizer on the Floor Protector/Resting Mat when stationary and make sure the floor sanitizer is turned off not in use.



### CAUTION

**Do not immerse your Floor Sanitizer in water or any other liquid.**



#### HELPFUL HAAN HINT:

**DO NOT** use fabric softener when washing the Ultra-Microfiber Pads as this will compromise the absorbency of the microfiber.

- 1) Turn your Floor Sanitizer off and unplug the unit from the electrical outlet.
- 2) Place the unit on the Floor Protector/Resting Mat.
- 3) Prepare to store the Floor Sanitizer by looping the power cord around the pivoting cord wraps found on the handle pole and snap the plug securely onto the cord when complete.
- 4) Let your Floor Sanitizer cool for five (5) minutes before removing the Ultra-Microfiber pad.
- 5) Always empty the water tank once you have finished using your Floor Sanitizer.
- 6) Remove the Ultra-Microfiber pad and wash in warm water with a mild detergent. Never use bleach or fabric softener when cleaning the Ultra-Microfiber pad. The Ultra-microfiber pad can be washed in a washing machine set on the gentle cycle. We recommend that you air dry the pads for 24 hours, but they can also be dried in a clothes dryer on a low heat setting.
- 7) To clean the body of your Floor Sanitizer wipe it down with a damp cloth.
- 8) Store the unit upright in a protected dry area, standing it on the Floor Protector/Resting Mat, or by hanging it by the Storage Hook.



## Troubleshooting and Questions

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This chapter summarizes the most common problems you could encounter with your floor sanitizer. Please read the different sections for more details. If you are unable to solve the problem, please contact our Customer Care Representatives at 877-HAAN DIRECT (877-422-6347)



**PROBLEM: Floor Sanitizer vibration sound last longer than 60 seconds.**

Possible Cause:

- 1) No water in the water tank.
- 2) Water tank is not snapped into place.

Possible Solution:

- 1) Add water to the water tank following instruction on page 8.
- 2) Insert the water tank properly into the main body of the SI-35.



**PROBLEM: Floor Sanitizer does not operate.**

Possible Cause:

- 1) Power cord not firmly plugged into outlet.
- 2) No power in wall outlet.

Possible Solution:

- 1) Check plug in outlet and set plug firmly.
- 2) Check fuse or breaker. Replace fuse and/or reset breaker.



**PROBLEM: Floor Sanitizer does not emit steam.**

Possible Cause:

- 1) No water in water tank.

Possible Solution:

- 1) Add water to the water tank following the instructions on page 8.





**HELPFUL HAAN HINT:**

For optimal performance, the Ultra-Microfiber pad should be changed after 10 minutes of use.



**PROBLEM: Floor Sanitizer leaves water on the floor.**

**Possible Cause:**

- 1) Ultra-Microfiber cleaning cloth is too wet.
- 2) Unit is not level on the floor..

**Possible Solution:**

- 1) Turn off unit, unplug from power outlet and change the Ultra-Microfiber pad.
- 2) Always keep the floor sanitizer level and parallel to the floor.



**PROBLEM: Floor Sanitizer left a white spot on the floor.**

**Possible Cause:**

- 1) Floor sanitizer left in one spot too long.
- 2) Floor sanitizer not rested on floor protector pad.
- 3) Hard water.

**Possible Solution:**

- 1) Always place the floor sanitizer on the floor protector pad when not in use.
- 2) Use distilled water.

**NOTE:** To remove spot, use a damp, dry cloth with a few drops of white vinegar and rub the stain to remove spot.



**QUESTION: Can the HAAN floor sanitizer be used on laminate flooring?**

The HAAN floor sanitizer was designed for use on sensitive flooring like laminates. We've spent years optimizing the steam emission so that at nearly half the wattage of competitive products (ours is only 800w versus most that are 1500w), we still emit steam at 212°F. This means our finer vapor-like steam is gentler than those that simply blast 1500w of water and steam onto your floor. Yet, the HANN is more effective at penetrating stains and killing harmful germs and bacteria than competitors. Steam is all we do, and we've spent years perfecting it.



**QUESTION: The HAAN Floor Sanitizer is leaving my floor wet. Why and what can I do about it?**

The Ultra-Microfiber pad may need to be changed. For optimal performance, the pad should be changed after 10 minutes of use.



**QUESTION: How long can you use an Ultra-Microfiber Pad before it needs to be changed?**

The pad should be changed every 10 minutes, or when it becomes saturated with water. The machine will become harder to push smoothly on the floor when the pad is saturated.



**QUESTION: How long does a tank of water last?**

A full tank will last approximately 20-25 minutes.



**QUESTION: Sometimes my floor sanitizer becomes hard to push – why?**

If the unit is hard to push it is likely because the Ultra-Microfiber Pad is too wet or the angle at which you are using the machine is too high. The lower the handle, the easier the floor sanitizer is to push across the floor.



**QUESTION: Do I have to use distilled water in my HAAN floor sanitizer?**

We recommend distilled water, but you may use tap water, unless you have hard water in your area. Using hard water will shorten the life of your appliance.



**QUESTION: How do you use the Glide Attachment for my carpet?**

The carpet tray is to be used without the microfiber pad and can be attached directly to the unit.



**QUESTION: How long can I prolong the life of my HAAN?**

To maintain the life of your floor sanitizer, we recommend using HAAN's Tank Rejuvenator (available on our web site) every six months.



**QUESTION: Does the HAAN work on pet stains?**

Yes, the HAAN is able to spot clean fresh pet stains by loosening and lifting the stain.



**QUESTION: Will the HAAN floor sanitizer clean grout?**

Yes, but it needs a little help. If you glide your HAAN over the problem grout areas and then scrub with your microfiber pad, it should effectively clean your grout.



## One-Year Limited Warranty

Your HAAN Floor Sanitizer is warranted to be free from defects in material and workmanship for a period of one (1) year from the date of purchase when utilized for normal household use by the original purchaser only. The included Warranty Registration Card must be filled out and returned within 10 days of purchase. This is essential for your warranty to be effective should any problem arise with this product. Should any defect covered by the terms of the limited warranty be discovered within one year, HAAN Corporation will repair or replace the defective part provided the unit is returned by the original purchaser, freight prepaid, to: HAAN Corporation, 44 North Queen Street, Lancaster, PA 17603

The liability under this warranty is limited solely to the cost of the replacement parts or the complete unit at our option. Labor charges are not included.

This warranty is extended to the original purchaser of the unit and excludes all other legal and/or conventional warranties. The responsibility of HAAN Corporation, if any, is limited to the specific obligations expressly assumed by it under the terms of the limited warranty. In no event is HAAN Corporation liable for incidental or consequential damages of any nature whatsoever. Some states/provinces do not permit the exclusion or limitation of incidental or consequential damages, so the above may not apply to you. This warranty gives you specific legal rights which vary from state to state or province to province.



**IMPORTANT:** Carefully pack item to avoid damage in shipping. Be sure to attach tag to item before packing with your name, complete address, and phone number with note giving purchase information, model number and what you believe is the problem with the item. We recommend you insure the package (as damage in shipping is not covered by our warranty). Mark the outside of your package "ATTENTION CUSTOMER SERVICE." We are constantly striving to improve our products; therefore, the specifications contained herein are subject to change without notice.

Don't miss out on all the benefits that come with registration.  
Go to [www.haanusa.com/register](http://www.haanusa.com/register), call or mail this completed form today.

## Product Registration

# HAAN

*engineering clean.*

Please fill out and mail this Product Registration Card within ten (10) days of purchase. In order to validate the foresaid Limited Warranty. The registration will allow us to contact you in the unlikely event of a product safety notification. By returning this card you acknowledge that you have read and understood the instructions for use and the warnings set forth within the instructions.

First Name \_\_\_\_\_ Last Name \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ State/Province \_\_\_\_\_

Zip Code / Postal Code \_\_\_\_\_ Country / Territory \_\_\_\_\_

Product Name / Model Number \_\_\_\_\_

Date Purchased \_\_\_\_\_ Place of Purchase \_\_\_\_\_

(Fold here and tape closed before mailing)

**Warranty Notice:** FAILURE TO COMPLETE AND RETURN THIS PRODUCT REGISTRATION CARD WILL NOT DIMINISH YOUR WARRANTY RIGHTS.

**Privacy Notice:** We use this information requested on this card to process your registration, thereby allowing you to receive the benefits of being a registered user, and for use in post-sales services. Other uses of your information are governed by the choices you make in answering the questions and the HAAN privacy policy. For information on this policy contact 877-HAAN Direct.

1) Yes! I would like HAAN to send me information on products and services including new product releases, events and special offers. You may contact me by:

email \_\_\_\_\_

phone \_\_\_\_\_

mail \_\_\_\_\_

2) What other HAAN products have you purchased?

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Cut along dashed line

**HAAN**

*engineering clean.™*

Place  
Stamp  
Here

Product Registration  
HAAN Corporation  
44 North Queen Street  
Lancaster, PA 17603

3) Where did you purchase your HAAN product?

4) How did you hear about HAAN?

5) We like to hear from our users. Please add any comments here:

