Content   Q330

1　General Information

1.1　Profile

Please read this pamphlet carefully in order to make your phone in perfect condition.

Our company may change this mobile phone without prior written notice and reserves the final right to interpret the performance of this mobile phone.

Due to different software and network operators, display on your phone may be different, refer to your phone for details.

1.2　Safety Information

If your phone has lost or been stolen, notify the telecommunication office the SIM card is disabled (network support is required). This can avoid economic loss caused by unauthorized use.

Please take measures as following to avoid your phone being unauthorized use:

- Set PIN code of SIM card
- Set phone password

1.3　Safety warning and Attentions

Safety warning

➢ **ROAD SAFETY COMES FIRST**

Do not use a hand-held phone while driving. Use hands-free fittings when calls are unavoidable while driving. In some countries, dialing or receiving calls while driving is illegal!

➢ **SWITCH OFF IN AIRCRAFT**

Wireless devices can cause interference in aircraft. Using a mobile phone in flight is illegal and risky. Please make sure that your mobile phone is powered off in flight.

➢ **SWITCH OFF BEFORE ENTERING RISKY AREAS**

Strictly observe the relevant laws, codes, and regulations on the use of mobile phones in risky areas. Turn off your mobile phone before entering a place susceptible to explosion, such as an oil station, oil tank, chemical plant or a place where a blasting process is under way.

➢ **OBSERVE ALL SPECIAL REGULATIONS**

Follow any special regulations in force in any area such as hospitals and always switch off your phone whenever it is forbidden to use it or, when it may cause interference or danger. Properly use your mobile phone near medical apparatuses, such as pacemakers, hearing aids and some other electronic medical devices, as it may cause interference to such apparatuses.

➢ **INTERFERENCE**

The conversation quality of any mobile phone may be affected by radio interference. An antenna is built inside the mobile phone and located below the microphone. Do not touch the antenna area during a conversation, lest that the conversation quality deteriorate.

➢ **QUALIFIED SERVICE**

Only qualified personnel may install or repair phone equipment. Installing or repairing the mobile phone on

your own may bring great danger and violates the warranty rules.

➢ **ACCESSORIES AND BATTERIES**

Use only approved accessories and batteries.

➢ **USE SENSIBLY**

Use only in a normal and proper manner.

➢ **EMERGENCY CALLS**

Ensure the phone is switched on and in service, enter the emergency number, e.g. 112, then press the Dial key. Give your location and state your situation briefly. Do not end the call until told to do so.

Note: Just like all other mobile phones, this mobile phone does not necessarily support all the features described in this manual due to network or radio transmission problems. Some networks even do not support the emergency call service. Therefore, do not rely solely on the mobile phone for critical communications such as first aid. Please consult the local network operator.

Precautions

This mobile phone is well designed with fine art. Please exercise special care when using it. The following suggestions will help your mobile phone survive the warranty period and extend its service life:

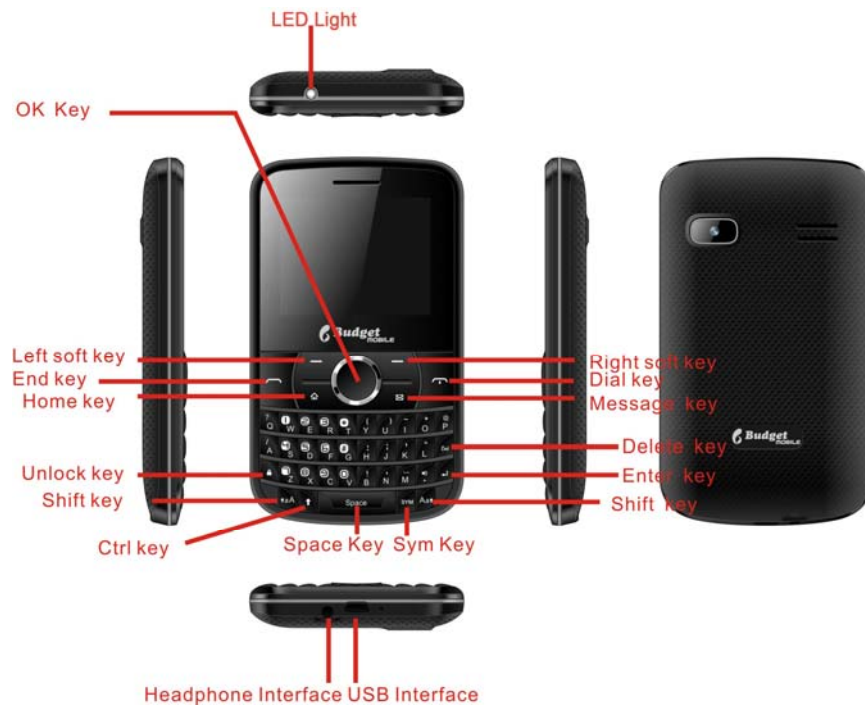➢ Keep the mobile phone and all its fittings beyond children's reach.

➢ Keep the mobile phone dry. Keep away from rain, moisture, liquid or other substances that may corrode electronic circuits.

➢ Do not use or store the mobile phone in dusty places, lest that active parts of the mobile phone be damaged.

➢ Do not store the mobile phone in a high-temperature place. High temperature will shorten the life of

electronic circuits and damage the battery and some plastic parts.

➢ Do not store the mobile phone in a chilly place. Otherwise, moistures will be formed inside the mobile phone to damage electronic circuits when the mobile phone is moved to a constant temperature place.

➢ Do not throw, knock or shock the mobile phone, as that will destroy the internal circuits and high-precision components of the mobile phone.

2 Your phone

2.1 Phone overview

LED Light

OK Key

Left soft key
End key
Home key

Unlock key
Shift key

Ctrl key

Right soft key
Dial key
Message key

Delete key
Enter key
Shift key

Space Key Sym Key

Headphone Interface USB Interface

2.2 Functions of Keys

The mobile phone provides the following keys:

◆ Dial key

Press it to originate a call by entering the called number or selecting a contact from the phonebook; or press it to receive an incoming call; or press it in standby state to show the latest call records.

◆ End key

Press it to end a call being dialed or end an ongoing call; or press it to exit the menu and return to the standby state; or hold it for two or three seconds to power on or off the mobile phone.

◆ Direction key

Press them to scroll the options when browsing a function list. In edit state, press direction keys to navigate.

◆ OK key

Press it to confirm a selection.

◆ Left soft key

Execute functions that the left-down corner indicator shows.

◆ Right soft key

Execute functions that the right-down corner indicator shows.

◆ Home key

In the idle screen, press this key, you can go directly to the Internet interface.

◆ Message key

Press it to enter message in standby interface.

◆ Delete key

Press it to delete a character before cursor.

◆ Enter key

In edit interface, you can press this key to switch to another line.

◆ Space key

Press it in the edit interface to get a blank.

◆ Sym key

Press it in the edit interface to input a symbol.

◆ Ctrl. key

 In edit interface, you can press it to switch between input methods;

◆ Shift key

 Press it to switch between upper case and lower case.

◆ Unlock key

 In standby mode, press the key, lock or unlock the standby interface

◆ Number keys and letters

 Press number keys 0 through 9 in input or edit state to input numbers and characters; Press letter keys A through Z in input or edit state to input letters and characters.

2.3 Technical specifications

Phone

Dimensions(110.2*61.5*10.2mm):
Weight: 97.5G   （without battery）
Lithium battery: Li_ion
Rated capacity: 800mAh
Continuous standby duration: 180H
Continuous conversation duration: 5H   (Relates to network status)
Please refer to their labels for other data related to the battery and the charger.

2.4 Accessories list

Quick Charger
A lithium battery
T-Flash card
A headset

3　Getting started

3.1　Installing the SIM Cards and the Battery

An SIM card carries useful information, including your mobile phone number, PIN (Personal Identification Number), PIN2, PUK (PIN Unlocking Key), PUK2 (PIN2 Unlocking Key), IMSI (International Mobile Subscriber Identity), network information, contacts data, and short messages data.

Note:

After powering off your mobile phone, wait for a few seconds before removing or inserting an SIM card.

Exercise caution when operating an SIM card, as friction or bending will damage the SIM card.

Properly keep the mobile phone and its fittings such as the SIM cards beyond children's reach.

Installation

◆ Hold the End key for a while to power off the mobile phone

◆ Push the back cover above the battery and remove it.

◆ Pull the left battery buckle outward and then lift the battery away.

◆ Insert the SIM card into the SIM card slot lightly with the corner cutting of the card aligning to the notch of the slot and the gold plate of the card facing download, till the SIM card cannot be further pushed in.

◆ With the metallic contacts of the battery facing the metallic contacts in the battery slot, press the battery down until it locks into place.

Using code

The mobile phone and the SIM cards support sorts of passwords, in order to prevent the phone and the

SIM cards from being misused. When you are prompted to input any of the codes mentioned below, just input the correct code and then press the OK key.

◆ **Phone lock code**

The phone lock code may be set to prevent your mobile phone from being misused. In general, this code is provided along with the mobile phone by the manufacturer. The initial phone lock code is set to 1122 by the manufacturer. If the phone lock code is set, you need to input the phone lock code when powering on the mobile phone.

◆ **PIN**

The PIN (Personal identification number, 4 to 8 digits) code prevents your SIM card from being used by unauthorized people. In general, the PIN is supplied with SIM card by the network operator. If PIN check is enabled, you need to input the PIN each time when you power on your mobile phone. The SIM card will be locked if you input wrong PIN code for three times.

Unlocking methods as follows:

-Input the correct PUK according to the screen tips to unlock the SIM card.

-Then input the new PIN and press the OK key.

-Input the new PIN again and then press the OK key.

-If the input PUK is correct, the SIM card will be unlocked and the PIN will be reset.

Note: The SIM card will be locked if you input wrong PIN code for three times. To unlock the SIM card, you need to input the PUK. In general, the PUK can be obtained from the network operator.

◆ **PUK**

The PUK code (Personal Unlocking Key) is required to change a blocked PIN. It is supplied with SIM

card. If not, contact your network operator. If you input wrong PUK code for 10 times, SIM card will be invalid. Please contact the network operator to replace the SIM card.

◆ **Barring code**

A barring code is required for setting the call barring function. You can obtain this code from the network operator to set the call barring function.

3.2 Installing T-Flash Card

The T-Flash card is a pluggable mobile storage card inside the mobile phone.

To install the T-Flash card, place its indented side downward, and put the card into the card slot, then lock the metal cover.

To remove the T-flash card, take the card out.

Note: The T-Flash card is a miniature object. Keep it out of the reach of children for fear that children swallow it!

3.3 Charging the Battery

The lithium battery delivered with the mobile phone can be put into use immediately after being unpacked. A new battery will have maximum performance after the first three full charge/discharge cycles.

Battery level indication:

◆ Your mobile phone can monitor and display the battery state.

◆ Normally the remaining energy of the battery is indicated by the battery level icon at the upper right

corner of the display screen.

◆ When the battery energy is insufficient, the mobile phone prompts "Battery low". If you have set an alert tone, an alert tone will be given off when the battery level is too low.

◆ A charging animation appears when the battery is being charged. When the charging is complete, the animation disappears.

Using a travel adapter:

◆ Install the battery into the mobile phone before charging the battery.

◆ Connect the adapter of the travel charger with the charging slot in the mobile phone. Ensure that the adapter is fully inserted.

◆ Insert the plug of the travel charger to an appropriate power outlet.

◆ During the charging, the battery level grids in the battery icon keep flickering till the battery is fully charged.

◆ It is normal of the battery to become hot during the charging period.

◆ The battery icon does no longer flicker when the charging process ends.

Note:

Ensure that the plug of the charger, the plug of the earphone, and the plug of the USB cable are inserted in the right direction. Inserting them in a wrong direction may cause charging failure or other problems.

Before the charging, ensure that the standard voltage and frequency of the local mains supply match the rated voltage and power of the travel charger.

Using the Battery

The performance of a battery is subject to multiple factors: radio network configuration, signal strength,

ambient temperature, chosen functions or settings, phone fittings, and the voice, data or other application mode you choose to use.

To guarantee the optimal performance of your battery, please stick to the following rules:

◆ Use only the battery provided by the vendor. Otherwise, damages or even injuries could be caused during the charging.

◆ Power off the mobile phone before removing the battery.

◆ The charging process lasts a longer time for a new battery or a battery not in use for long. If the battery voltage is too low to enable the mobile phone to be powered on, charge the battery for a longer time. In this case, the battery icon does not flicker until a long time after the battery enters the charge status.

◆ During the charging, ensure the battery is placed in a room temperature environment or in an environment close to room temperature.

◆ Immediately stop using the battery if the battery produces odor, overheats, cracks, distorts or has other damage, or if the electrolyte leaks.

◆ The battery wears out with use. A longer charging time is required as the battery is put into use for a long time. If the total conversation duration decreases but the charging time increases even though the battery is properly charged, purchase a standard battery from the OEM or use a battery approved by our company. Using any poor-quality fittings will cause harm to your mobile phone or even incur danger!

Note: To guarantee your personal safety and protect the environment, do not litter the battery! Return the old battery to the mobile phone manufacturer or place it in specified battery reclamation areas. Do not litter any battery with other rubbish.

Warning: Short-circuits of the battery may cause explosion, fire, personal injury or other severe consequences!

3.4 Powering On/Off the Mobile Phone

Hold the End key for a while to power on the mobile phone. A power-on animation appears on the display screen.

Input the phone lock code and press the OK key if the mobile phone prompts you to input the phone lock code. The original code is 1122.

Input the PIN and press the OK key if the mobile phone prompts you to input the PIN. The PIN is provided by the network operator for new opening SIM card.

Enter the standby interface.

To power off the mobile phone, hold the End key for a while.

3.5 Linking to the Network

After the SIM card and the mobile phone are successfully unlocked, the mobile phone automatically searches for an available network. After finding a network, the mobile phone enters the standby state. When the mobile phone is registered in the network, the name of the network operator is displayed on the screen. Then you can dial or receive a call.

3.6 Dialing Calls

In the standby interface, press number keys to input the area code and the telephone number, and then press the Dial key to dial a call. To end the call, press the End key.

◆ **Answering incoming calls**

Press the Dial key or the Left soft key to answer an incoming call.

Press the End key to end the current conversation.

To reject an incoming call, press the End key or the Right soft key.

Note: If the caller can be identified, the mobile phone will present the calling number. If the calling number exists in the phonebook, the mobile phone will present both the name and the phone number of the caller. If the caller cannot be identified, the mobile phone will present the calling number only. You can answer an incoming call when using a function list or browsing the phonebook.

◆ **Using options during a conversation**

Select Options during a conversation to pause, end the ongoing call, originate a new call, browse the phonebook, view information, set the mute, or perform other operations. For details, refer to the menu guide.

4　Input method

This mobile phone provides multiple input methods, including English input in both upper and lower

case, and numeric input method. You can use these input methods when editing the phonebook, short messages and files.

4.1 Icons for Input Methods

The phone offers a variety of input methods, including English, Spanish and Portuguese. Edit the phone book, short messages, and files, you can use these input method.

When you get into an editing window, such as a window, edit the phone book or SMS, an icon appears to indicate the current input method:

English input: "abc"

Espanol input: "es"

Portugal input: "pt"

Digital input: "123"

4.2 To Shift Entry Methods

Press **Ctrl.** key to switch between input methods.

4.3 Numeric and English Input

You can input numbers with the numeric input method. Press a number key to input the corresponding number.

You can input letters with the English input method. Press a letter key to input the corresponding letter.

◆ To input a blank, press **Space.**

◆ To clear wrong inputs, press the **delete** key.

4.4 Inserting a Symbol

Press the **sym** key to enter the **Select symbol** interface and select a symbol you want.

5 Using the Menus

5.1 File manager

The phone supports the T-Flash card. You can use the file manager to conveniently manage various directories and files on the phone and the T-Flash card.

Open

Choose **File manager** to enter the root directory of the memory. The root directory will list the default folders, new folders and user files. When the mobile phone is powered on for the first time or when you have not changed the directory, the root directory contains the default folders only.

Format

You can use this function to format all the data in the memory. The system will re-create a default folder. The formatted data cannot be recovered. Therefore, think twice before using the formatting function.

Details

You can view the details of the memory card.

5.2 Phonebook

The mobile phone can store up to 200 telephone numbers. The number of telephone numbers that an SIM card can store depends on the storage capacity of the SIM card.

After selecting a telephone number in the phonebook, select **Options** to perform the following operations:

◆ **View**: View the content of the telephone number.

◆ **Sent text message**: sent text message to this number.

◆ **Call:** call the selected number.

◆ **Edit**: Edit the telephone number and name.

◆ **Delete**: Delete the telephone number from the phonebook.

◆ **Copy**: Duplicate the telephone number from the mobile phone to the SIM card or from the SIM card to the mobile phone.

◆ **Phonebook setting:** To set related parameters of phonebook.

5.3 Audio player

Use this function to play audio files. By pressing the direction key can you control the playing process of audio player: play/pause（OK key）, stop (up direction key), switch to last song/next song （press left or right direction key）, fast forward (press and hold right direction key) and rewind (press and hold left direction key). In audio player interface, you can press + or - key to adjust volume.

5.4 Call center

Call history

◆ **Missed Calls**

You can view a list of the latest missed calls.

Note: When the mobile phone indicates that some calls are missed, you can select **OK** to enter the missed calls list. Navigate to a missed call and then press the **Dial** key to dial the number.

◆ **Dialed Calls**

You can view the latest dialed calls. Choose **Dialed calls** and then select a dialed call to view, call, send text message or delete.

◆ **Received Calls**

You can view the latest received calls. Choose **Received calls** and then select a received call to view, call, send text message or delete.

◆ **All Calls**

You can view all call records. Choose **All Call** and then select a call log to view, call, send text message or delete.

◆ **Delete call logs**

You can delete the latest call records. Choose **Delete call logs** and then select to delete all the numbers in the call history, or delete only the numbers in the missed calls list, the dialed calls list or the received calls list.

◆ **Call timers**

You can view the call times.

Call settings

◆ **Caller ID**: The function enables you to set whether to display your phone number when others receive your call.

◆ **Call waiting**: After you choose Activate, the mobile phone will contact the network. A moment later, the network will make a response and send a message to acknowledge your operation. If the call waiting function is activated, the network will alert you and the mobile phone screen will display the incoming call number if others are calling you while you are already in a conversation.

◆ **Call divert:** This network function enables you to forward incoming calls to another number you have previously specified.

◆ **Call barring:** The call barring function enables you to bar calls as needed. When setting this function, you need to use a network barring code, which can be obtained from the network operator. If the code is wrong, an error message will be prompted on the screen. After selecting a call barring option, continue to

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select Activate or Deactivate. The mobile phone will prompt you to input the call barring code and then contact the network. A moment later, the network will make a response and send the operation results to the mobile phone.

◆ **Line switching**: Switch to Line 1 or Line 2. Default Line 1 is used.

Note: If you select Line 2, dial-up may fail. It depends on the implementation of the network operators.

Advanced settings

◆ **Auto redial**: Set it to **On** or **Off** to enable or disable auto redial. If you set **Auto redial** to **On**, the mobile phone will automatically redial the number a moment later if the called party does not reply. The number of auto redial times can be set to a maximum of 10. In the auto redial period, you cannot dial other numbers. To end the auto redial process, press the **End** key.

Note: This function requires support from the network operator to which the SIM card is registered.

◆ **Call time reminder**: To set single or periodic tone in a call to make you know the time.

◆ **Answer mode**: Set answer mode as per your need.

5.5 Messaging

If the short message memory is full, a blinking message icon appears on the top of the screen. To normally receive short messages, you need to delete some of the existing short messages.

If the destination user has received the short message you sent and the short message delivery report function is activated, the phone will give off a message report alert tone.

Write message

Access this menu to create a text message.

Inbox

Received messages are listed in this item.

Drafts

From the main menu select "**Messaging**" to create text message. You can type a message. While writing a message, select "**Options**" to access all the messages options. You can save your messages that you send to "**Drafts**".

Outbox

The messages which are sent failed are stored in the Outbox.

Sent messages

Sent messages are listed in this menu.

SMS Settings

This function enables you to set the default features about the text message.

5.6 Multimedia

Camera

Use this function to capture pictures. In the capture interface, you can perform the following operations:
◆ Up or down direction key to zoom in or zoom out;
◆ OK key to capture photos;
◆ Left soft key to access Options;
◆ Right soft key to exit capture interface;

Image viewer

Pictures taken by camera can be scanned through this function.

Video recorder

This function enables you to record dynamic pictures. In the capture interface, press up or down direction key to zoom in and zoom out; OK key to capture videos clip.

Video player

Use this function to play video files. By pressing the direction key can you control the playing process of video player: play/pause（OK key）, fast forward (press and hold right direction key) and rewind (press and hold left direction key). In video player interface, you can press **+** or **-** key to adjust volume, down direction key to switch to full screen play.

Sound Recorder

The phone supports WAV and AMR format. The AMR takes the compression algorithm. So in the same memory condition, it has longer recording time than WAV.

After accessing the sound recorder, you can press left soft key to perform the following operations:

◆ New record: Select this function to record a new file.

◆ List: Recorded files are listed in this menu.

◆ Settings: Through this function, you can set audio quality for record files.

FM radio

You can use the application as a traditional FM radio with automatic tuning and saved channels. In FM radio interface, you can press left or right direction key to search channels manually, OK key to play/pause the playing process of the current channel, up or down direction key to enable fine turning search, + or - key to adjust volume.

5.7 Services

Internet service

This function enables you to view the internet. Your phone will ask you with existed way. You can start to view only by starting corresponding way.

◆ **Homepage:** indicates the default website of the internet；

◆ **Bookmarks:** used to save most commonly-used websites；

◆ **Search or input URL:** input the website to be searched and press finish button to access to the network directly；
◆ **Settings:** set up WAP-related service.
Note:　Consulting the local network operator for related fee and specific setup.

STK

STK service is the tool kit of SIM card. This phone supports the service function .The specific items are depended by SIM card and network. Service menu will be auto added to the phone menu when supported by network and SIM card.

5.8 Organizer

Calendar

Once you enter this menu, there is a monthly-view calendar for you to refer to.

Alarm

Five alarm clocks are set but deactivated by default. You can activate one, multiple or all of them as needed. For each alarm clock, the ringing tone and the ringing time can be set.

5.9 Settings

Phone Settings

◆ **Time and date:** set the home city, the time /date format, and detail time of the location.
◆ **Language:** Select the display language for the mobile phone.
  ◆ **Pref. input method:** Select an input method as preferred method.
  ◆ **Display:** Users can access this item to set wallpaper, screen auto lock, show date and time.
  ◆ **Dedicated keys**: Customize the shortcut functions of the Left and Right direction keys. In the standby interface, you can press a direction key to directly enter the function menu corresponding to that direction key.
  ◆ **Flight mode**: When flight mode is engaged, it will suspend many of the device's signal transmitting functions – thereby disabling the device's capacity to place or receive calls or text messages– while still permitting use of other functions that do not require signal transmission (e.g., built-in camera, MP3 player.)
◆ **Misc. settings:** You can set LCD backlight brightness and duration through this function.
◆ **Hearing Aids:** After you choose Activated, you can hear the sound around by receiver or headset.
◆ **Torch:** Turn on/off torch.

Security Settings

This function provides you with related settings about safety use.

◆ **SIM security**

- ➢ **PIN lock:** To activate PIN lock, you need to input the correct PIN code. If you set PIN lock to On, you need to input the PIN each time you power on the mobile phone. In the case you input a wrong PIN for three consecutive times, you need to input the PIN Unblocking Key (PUK). The PUK is used to unlock and change the locked PIN. To obtain the PUK, contact the network operator.
- ➢ **Change PIN:** To change PIN code of SIM card.
- ➢ **Change PIN2:** To change PIN2 code of PIN code.
- ◆ **Phone security**
- ➢ **Phone lock:** The function enables you to lock/unlock the phone. Enter password to switch on or off the phone. Password is required when the phone is locked. The password is 4 to 8 digits.
- ➢ **Change password:** to change phone password. The initial password is 1122.

Network Settings

Contact the network operator to obtain the following network services:

- ◆ **Network selection:** Set Network selection mode to Automatic or Manual. Automatic is recommended. When Network selection mode is set to Automatic, the mobile phone will prefer the network where the SIM card is registered. When Network selection mode is set to Manual, you need to select the network operator's network where the SIM card is registered.
- ◆ **GPRS connection:** Select the GPRS connection way.
- ◆ **GPRS transfer Pref.:** Select the preferred GPRS.

Connectivity

- ◆ **Bluetooth**

With Bluetooth, you can make a wireless connection to other compatible devices, such as mobile phones, computers, headsets and car kits. You can use the Bluetooth to send images, video clips, music, sound clips and notes, etc.

◆ **Data accounts**

Access this menu to set data account related parameters.

Restore Factory Settings

Use this function to restore factory settings. Note: The initial phone lock code is 1122.

5.10 Extras

Calculator

The calculator can add, subtract, multiply and divide. Up, down, left , right or OK key to select ＋, －, ×, ÷, ＝ respectively.

Note: This calculator provides limited precision and is only applicable to simple arithmetic calculation

5.11 Profiles

The mobile phone provides multiple user profiles, so that you can customize some settings to adapt to the specific events and environments.

Customize the user profiles according to your preference and then activate the user profiles. The user profiles

fall into five scenarios: **General**, **Silent**, **Meeting** and **Outdoor**.

When you insert an earpiece to the mobile phone, the mobile phone automatically enters the Headset mode. There is no option for activating the Headset mode on the screen. For details on operation, refer to **General**. If you set **Call center** > **Advanced settings** > **Answer mode** to **On**, incoming calls will be automatically answered.

Activate

Select **Activate** to activate the selected mode.

Customize

After choosing one of the above four modes, select **Customize** to edit the following items: Alert type, Ring type, Ringtone, Ringtone volume, Message, Message volume, Keypad, Keypad volume, System alert, etc.

Reset

Use this function to restore factory settings of user profile.

5.12 Shortcuts

You can set some most used menus as shortcut functions through this item.

6 Appendix

Appendix 1：Troubleshooting

If you find exceptions when operating the mobile phone, restore the factory settings and then refer to the following table to solve the problem. If the problem persists, contact the distributor or service provider.

Fault	Cause	Solution
SIM card error	The SIM card is damaged.	Contact your network service provider
	The SIM card is not in position.	Check the SIM card
	The metal face of the SIM card is polluted.	Clean the SIM card with a clean cloth

Poor received signal quality	Signals are obstructed. For instance, radio waves cannot be effectively transmitted nearby a high building or in a basement.	Move to a place where signals can be effectively transmitted
	Line congestions occur when you use the mobile phone in high-traffic hours	Avoid using the mobile phone in high-traffic hours

The mobile phone cannot be powered on	The battery energy is exhausted.	Charge the battery
Calls cannot be dialed	Call barring is activated	Cancel call barring
The mobile phone cannot connect the network	The SIM card is invalid	Contact your network service provider

	The mobile phone is not in a service area of the GSM network	Move to the network operator's service area
	The signal is weak	Move to a place where the signal quality is high
The battery cannot be charged	The charging voltage does not match the voltage range indicated on the charger	Ensure the charging voltage matches the voltage range indicated on the charger
	An improper charger is used	Use the charger specially designed for the mobile phone
	Poor contact	Ensure the charger plug is in good contact with the mobile phone

FCC statements:

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

NOTE: The manufacturer is not responsible for any radio or TV interference caused by unauthorized modifications or changes to this equipment. Such modifications or changes could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
-Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
-Consult the dealer or an experienced radio/TV technician for help.

RF

The SAR limit of USA (FCC) is 1.6 W/kg averaged over one gram of tissue. Device
types Q330 has also been tested against this SAR limit.
The highest SAR value reported under this standard during product certification for use when properly worn
on the body is 1.310 W/kg and for head is 1.311 W/kg. Simultaneous RF exposure is 1.437W/Kg.
. This device was tested for
typical body-worn operations with the back of the handset kept 15mm from the body.
To maintain compliance with FCC RF exposure requirements, use accessories that
maintain a 15mm separation distance between the user's body and the back of the
handset. The use of belt clips, holsters and similar accessories should not contain
metallic components in its assembly. The use of accessories that do not satisfy these
requirements may not comply with FCC RF exposure requirements, and should be
avoided.
This device complies with the FCC HAC requirements has also been tested E-Field, the worst test result of M rating is M4.

M-Ratings: Phones rated M4 meet FCC requirements and are likely to generate less interference to hearing devices than
phones that are not rated. Your device is rated M4.