

# HaierPhone G31

## User Manual

[www.haier.com](http://www.haier.com)

## READ ME FIRST

Congratulations! You have just purchased your HaierPhone G31. Please read this manual before using the device to ensure safe and proper use. Some contents may differ from your device depending on the region, service provider, or device's software.

### What's in the box:

1. HaierPhone G31
2. AC Adaptor
3. Micro USB cable
4. Battery
5. Hands-free kit
6. User manual
7. Warranty card
8. Protective film

### Main Features:

Operating System	Android™4.4 (KitKat)
Processor	MT6572M Dual Core 1.0GHz
ROM	4 GB
RAM	512 MB
Network	3G WCDMA 850/1900/900/2100 MHz 2G GSM 850/900/1800/1900 MHz
Display Size	5.0"
Display Resolution	FWVGA (854*480 pixels)
Battery	2000 mAh Li-ion
Main camera	5 Megapixels by software
Front camera	2 Megapixels by software
Wi-Fi	IEEE 802.11 b/g/n
PORT USB™	2.0
Audio Jack	3.5mm jack
Bluetooth	4.0
GPS	Yes

## Safety Information

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Please read this safety information carefully to ensure safe and proper use.



### Driving

Using a mobile phone can distract the user and result in an accident. You must fully comply with the local regulations and laws regarding the use of cell phones whilst driving.



### Near Sensitive Electronics

Don't use your phone near sensitive electronic equipment – particularly medical devices such as pacemakers and electronic implants, as it could cause them to malfunction. Your phone may cause interference with TV, radio, fire detectors, and other automatic-control equipments. For more information about how your phone affects pacemakers or other electronic equipments, please contact the manufacturer or your local distributor.



### Flying

Your phone can cause interference with aircraft equipment. So please turn your phone off when flying.



### Hospitals

Your phone may interfere with the operation of medical equipments. You must observe and follow any instructions or warnings in hospitals and treatment centers.



### At Petrol Stations

Don't use your phone in petrol stations. In fact, it's suggested to be switched off near any fuels, chemicals or explosives.

## Safety Information

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### Contact with liquid

Keep your phone away from water (or any other liquid). Any damage caused by liquid may be irreparable.



### Making Repairs

Never take your phone apart. Please handle the repairs with the professionals. Any unauthorized repairs would break warranty terms.



### Broken Antenna

Don't use your phone if the antenna is damaged, as it could cause injury.



### Around Children

Keep your mobile out of children's reach. It should never be used as a toy and it might not be good for their health.



### Original Accessories

Only use the original accessories supplied with your phone or those approved by the manufacturer. The use of unauthorized accessories may damage your phone or cause a safety risk.



### Near Explosives and Fire hazard

Turn off your phone in or near explosive materials or heat sources such as radiators or cookers. Always obey local regulations and laws. Turn off your phone when requested.



### Emergency Calls

To make an emergency call your phone must be turned on and in an area

## Safety Information

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where there's network coverage. Dial the national emergency number and press 'send'. Explain exactly where you are and don't hang up until help has arrived.



### Working Temperature

The working temperature for the phone is between 0 Degree and 40 Degree Celsius. Please don't use the phone outside the range. Using the phone under too high or too low temperature might cause malfunction.



### Backup

Always make a backup or keep a written record of all important data in your mobile phone.

Attention:



- Use cell phone when the signal is good. Keep your calls short, use headset or send a text message. This advice applies especially to children, adolescents and pregnant women.
- If you are using a Bluetooth headset device, please make sure it has a low power emitter.
- Information about the meaning of Logo WEEE (Waste Electrical and Electronic Equipment):



The WEEE logo on the product or on its box indicates that this product must not be disposed of or dumped with your other household waste. You are liable to dispose of all your electronic or electrical waste equipment by relocating over to the specified collection point for recycling of such hazardous waste. Isolated collection and proper recovery of your electronic and electrical waste equipment at the time of disposal will allow us to help conserving natural resources. Moreover, proper recycling of the electronic and electrical waste equipment will ensure safety of human health and environment.

# Safety Information

- Caution: risk of explosion if battery is replaced by an incorrect type.
- Dispose of used batteries according to the instructions.
- For pluggable equipment, the socket-outlet shall be installed near the equipment and shall be easily accessible.

● RADIO WAVES:

FCC RF exposure information (SAR)

This device is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission of the U.S. Government.

The exposure standard for wireless devices employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC is 1.6 W/kg.

Although the SAR is determined at the highest certified power level, the actual SAR level of the device while operating can be well below the maximum value. While there may be differences between the SAR levels of various devices and at various positions, they all meet the government requirements.

The FCC has granted an Equipment Authorization for this model device with all reported SAR levels evaluated as in compliance with the FCC RF exposure guidelines. SAR information on this model device is on file with the FCC and can be found under the Display Grant section of

<http://www.fcc.gov/oet/ea/fcc> id after searching on the FCC ID for your device, which can be found on the back of the device

The highest SAR values under the FCC guidelines for this device model are:

Maximum SAR for this model and conditions under which it was recorded.		
SAR	Head	1.139 W/kg(1g)
SAR	Body-Worn	0.986 W/kg(1g)
SAR	Hotspot	1.083 W/kg(1g)

During use, the actual SAR values for this device are usually well below the values stated above. This is because, for purposes of system efficiency and to minimize interference on the network, the operating power of your mobile device is automatically decreased when full power is not needed for the call. The lower the power output of the device, the

## Safety Information

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lower its SAR value.

If you are not using an approved accessory ensure that whatever product is used is free of any metal and that it positions the phone the indicated distance away from the body.

Organizations such as the World Health Organization has stated that if people are concerned and want to reduce their exposure they could use a hands-free device to keep the phone away from the head and body during phone calls, or reduce the amount of time spent on the phone.

As mobile devices offer a range of functions, they can be used in positions other than against your ear. In such circumstances the device will be compliant with the guidelines when used with headset or usb data cable. If you are using another accessory ensure that whatever product is used is free of any metal and that it positions the phone at least 1.0 cm away from the body.



To prevent possible hearing damage, do not listen at high volume levels for long periods.

## Getting to know your Phone

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### Your phone








Getting to know your Phone

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












## Getting to know your Phone

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Button	Function
Power button	Press and hold to turn on / off the phone; press lightly to lock the touch screen.
Menu 	Enter the option menu.
Home 	Short Press to return to home screen; long press to show the list of previous application opened.
Return 	Return to the previous screen; close the onscreen keyboard.
Volume +/-	Increase/decrease volume.

## Notification icons on the status bar

Icons	Descriptions	Icons	Descriptions
	Network signal strength		Battery level
	Speaker activated		New SMS
	Call on hold		USB connected
	Vibration mode		Flight mode
	3G network in use		2G network in use
	Missed calls.		Alarm activated
	Call incoming		Bluetooth on
	Downloading		Connected to computer
	Connected to Wi-Fi		GPS in use
	Synchronizing		New voice mail

## Getting to know your Phone

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### Removing the Battery Cover & installing the battery

#### Removing the Battery Cover

1. Hold the device firmly and locate the cover release latch.
2. Place your fingernail in the opening and remove the cover according to the arrow direction.



#### Installing the Battery

1. With the metallic contacts of the battery facing the metallic contacts in the battery slot, press the battery down until it locks into the place.
2. Ensure the battery is inserted in the phone. To charge the battery, plug in the charger connector at your phone (USB interface) and then plug the other end into an AC power socket.

The battery symbol indicates the charging status. While charging, the charge indicators will scroll. When all the scroll bars are steady, the battery is fully charged. Disconnect the charger from the phone, and then disconnect the charger from the AC power socket.

**Attention:** If the battery is powerless, the battery icon will reappear after a few minutes of charging.

## Getting to know your Phone

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### Installing the SIM Card

Make sure that the clipped corner of the SIM card and the metallic contacts are facing to the correct direction. Slide the SIM card into the card slot until it stops.

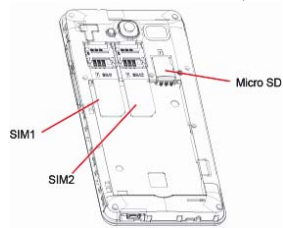


## Getting to know your Phone

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### Installing the microSD Memory Card

Slide microSD card into the SD card slot with the metallic pins facing downwards. Push the card until it locks into place.



## Lock & Unlock Screen

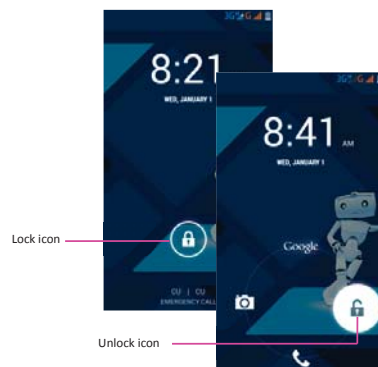
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### Locking the Screen

Press the Power button to lock the screen.

### Unlocking the Screen

Press again the Power button to unlock the screen, and then drag the lock icon to the right on the screen to unlock according to the clue on the screen.



## Home Screen

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### Status Bar and Notifications

When there are new notifications such as messages or missed calls, indicator icons appear on the status bar. To see more information about the icons, open the notification panel and view the details.



To open the notification panel, drag the status bar downwards.

To close it, drag the bar from the bottom of the screen upwards.

### Toolkits

In the toolkits you can quickly activate or deactivate various features or configure settings.



Tap to open the notification panel.

Tap to access settings.



## Home Screen

The Home screen is your gateway to the main features in your phone.



## Customizing

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Tap and hold the Home Screen for customization.



Tap to select a wallpaper.


Tap to set Widgets.

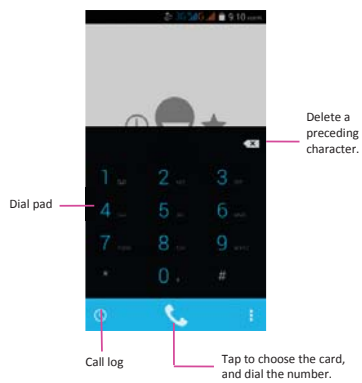
Tap to access Settings.


## Phone Function

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### Making a Call





Tap  to access the Dial pad. The phone offers you several ways to make a call. You can make a call through the Phone, People, Messaging and Call log.

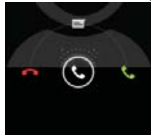


Tap **People**  to access the list of contacts.






## Phone Function

### Receiving calls

When a call comes in, drag  Drag to the right to  If you are using an app when a call comes in, drag  Drag to the left to  If the call waiting service is activated, another call can be made. When the second call is answered, the first call is put on hold.



### Rejecting a call



When a call comes in, drag  Drag to the left to  if you are using an app when a call comes in, drag  Drag to the left to  To send a message when rejecting an incoming call, drag the reject message bar upwards to  then choose a message, or Write your own.



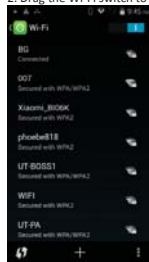
## Phone Function

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### Missed calls

If a call is missed,  appears on the status bar. Open the notifications panel to view the list of missed calls. Alternatively, on the Apps screen, tap **Phone** →  to view missed calls. Connecting to Wi-Fi

1. Tap **Launcher** → **Settings** → **Wi-Fi**.
2. Drag the Wi-Fi switch to the right.



3. Tap **Wi-Fi**.
4. Select a network from list of detected Wi-Fi networks.



5. Networks that requires a password appear with a lock icon.

## Phone Function


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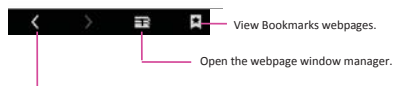


6. Tap **Connect**. After the phone connects to a Wi-Fi network, it will automatically connect to it any time it is available.

## Internet access

### Browsing webpages

1. Tap  to access web browser.
2. Tap the address field and enter the web address, and then tap **Go**.

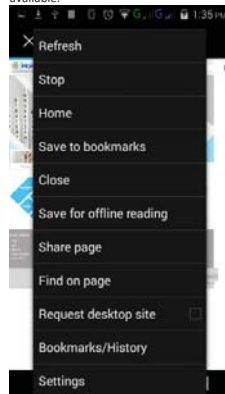


Move to the previously-visited page.

## Internet access

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3. When viewing the web page, tap the Menu Key, following options are available:






## Internet access


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### Email

1. Tap **Email** 
2. Enter the email address and password. Tap **Next**.




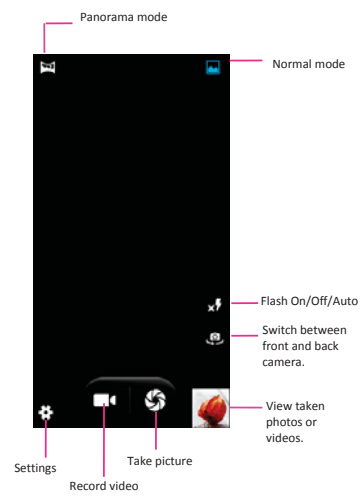
### Play Store

1. Tap 
2. Log in with Gmail account to view and download the applications in Google Play Store.

## Gallery

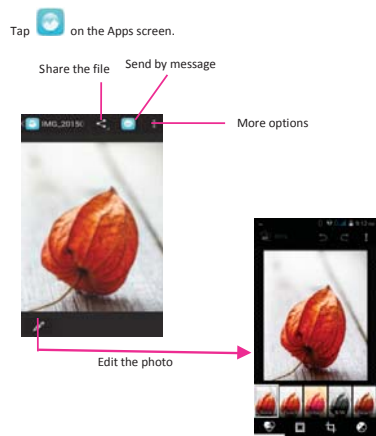
### Taking pictures and videos

Tap  to access to Camera.

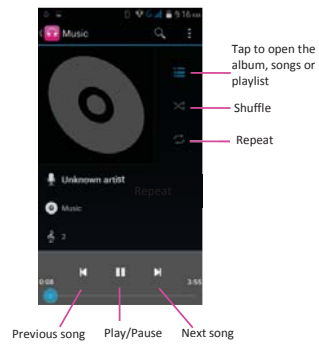
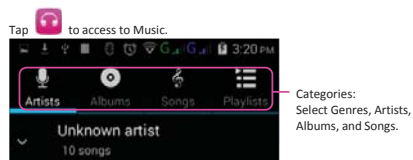


## Gallery

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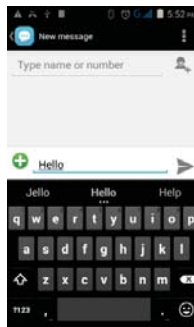
## Music Player



## Intelligent keyboard

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The phone automatically corrects and suggests words as you type.



Cut, Copy and Paste

Tap and hold the text contents, then slide your finger to move the insertion points, then choose to **cut**, **copy**, or **paste**. You could copy text from web pages, email, text messages.

## Other Function

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### **Messaging**

View received and sent messages.

### **Clock**

Set and stop Alarms; World clock; Stopwatch and timer.

### **Calculator**

Make simple and complex calculations.

### **Calendar**

View the calendar & add events.

### **File Manager**

View all the files and install the files in APK format.

### **Google settings**

Configure setting for features provided by Google.

## All you can find on settings menu

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- SIM management
- Wi-Fi
- Bluetooth
- Data Usage
- More...
- Audio profiles
- Display
- Storage
- Battery
- Apps
- Location
- Security
- Language & input
- Backup & reset
- Add account
- Date & Time
- Scheduled power on & off
- Accessibility
- Developer options
- About phone

## Cautions

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Your device should be handled with care. The following suggestions will help you to use your phone in a safe and proper way:

- Use a dry soft cloth to wipe general dirt. Do not use a hard cloth, benzene or thinner to wipe the phone, otherwise, the surface of the phone will be scratched or could even result in the fading of color.
- Keep the small parts of the phone away from children.
- Keep the device dry. Precipitation, humidity, and all types of liquids or moisture can contain minerals that will rust electronic circuits. If your device does get wet, remove the battery, and allow the device to dry completely before replacing it.
- Do not use or store the device in dusty, dirty areas. Its moving parts and electronic components can be damaged.
- Do not store the device in high or cold temperature. High temperatures can shorten the life of electronic devices and damage batteries.
- Do not attempt to open the device other than as instructed in this guide.
- Do not drop, knock, or shake the device. Rough handling can break internal circuit boards and fine mechanics.
- Do not use harsh chemicals, cleaning solvents, or strong detergents to clean the device. Only use a soft, clean, dry cloth to clean the surface of the device.
- Do not paint the device. Paint can clog the moving parts and prevent proper operation.
- Use indoor chargers.



## Trouble Shooting

Troubles	Cause and Solution
Fail to turn on	Press the Power Key for over 1 second. Check if the battery is properly connected. Please remove and install it again, retry to turn it on; Check if battery is appropriately charged.
Fail to connect network	Weak signal. Please try and move to a location with strong signal and try connecting to the network again; Please ensure that you are not beyond the network coverage of service providers; Please ensure you have a valid SIM card. Please contact your network provider for further information;
Poor quality of calling	Please check if the sound volume is tuned improperly In an area with poor receiving condition, example: basement, the signal might be weak. Try searching a location with stronger signal reception and call again. While using the mobile phone in the peak period of communication, like commute time, you may be unable to call because of line congestion.
SIM Card Error	Dirt on the metal surface of an SIM card. Use clean cloth to wipe the metal touch point on an SIM card. The SIM card is not installed. The SIM card is damaged. Please contact your network service provider.
Callers cannot contact you	Please check if the mobile phone is on and connected with the network. Please check if the Call barring or call divert is activated. Please check if the SIM card is valid.
Fail to set some functions	Wrong operation. The network provider does not support the function, or you have not applied for it.

## Haier Packing List

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Dear Customer,  
Thanks for purchasing Haier product.  
Be sure to check whether the following accessories are enclosed  
within the packet:

- \* Main Unit
- \* Charger
- \* Data Cable
- \* Battery
- \* Earphone
- \* Quick User Guide
- \* Warranty Card
- \* Protection film

**Qingdao Haier Telecom Co., Ltd**  
Adress: No1 Haier Road, Hi-Tech Zone, Qingdao 266101, P.R. China  
[www.haier.com](http://www.haier.com)

Identification Table of Names and Contents of Hazardous Substances/Elements in Products						
This product meets the requirements of SJ/T 11363_2006 Directive or RohS Directive of EU(including the Exemption Clause of EU RohS Directive)						
Parts	Toxic or hazardous substances/elements					
	Lead (Pb)	Mercury (Hg)	Cadmium (Cd)	Hexavalent Chromium (Cr6+)	Polybrominated Biphenyls (PBB)	Polybrominated diphenyl ether (PBDE)
Cabinets and mechanical parts	×	○	○	○	○	○
PCBA and processor	×	○	○	○	○	○
LCD Display	×	○	○	○	○	○
Battery	×	○	○	○	○	○
Power adaptor	×	○	○	○	○	○
USB cable	×	○	○	○	○	○
Earphone(optional)	×	○	○	○	○	○

○: shows that the contents of hazardous substances contained in all homogeneous materials of current part meet the limit requirements defined in the SJ/T 11363-2006 Standard (*contents Limit Requirements for Hazardous Substances/Elements in Electronic and IT Product*).

▲: shows that the contents of hazardous substances contained in at least one homogeneous material current part exceeds the limit requirements defined in the SJ/T 11363-2006 Standard (*contents Limit Requirements for Hazardous Substances/Elements in Electronic and IT Product*), but meet the requirements of Exemption Clauses of EU RohS Directive.

×: shows that the content of hazardous substances contained in at least one homogeneous material of current part exceeds the limit requirements defined in the SJ/T 1136-2006 Standard (*contents Limit Requirements for Hazardous Substances/Elements in Electronic and IT Product*), and also fails to meet the requirements of Exemption Clauses of EU RohS Directive.

**Haier** DECLARATION OF CONFORMITY

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CE 0700

Description: Telephone  
Model Name: G31

Application of Council Directive(s):  
**Radio & Telecommunications Terminal Equipment Directive (1999/5/EC)**  
Standard(s) to which Conformity is Declared:

EN 50360: 2001+A1 :2012  
EN 50479: 2010  
EN 50566: 2013  
EN 62209-1: 2006  
EN 62209-2: 2010  
EN 60950-1:2006+A11:2009+A12:2010 +A12: 2011+A2: 2013  
ETSI EN301 489-1 V1.3.2  
ETSI EN301 489-3 V1.6.1  
ETSI EN301 489-7 V1.3.1  
ETSI EN301 489-17 V2.2.1  
ETSI EN 301 488-24 V1.5.1  
ETSI EN 300 440-1 V1.5.1  
ETSI EN 300 440-2 V1.4.1  
ETSI EN300 328 V1.8.1  
ETSI EN301 1511 V9.0.2  
EN301 908-1 V5.2.1  
EN301 908-2 V5.2.1

Place: Neuilly-Sur-Seine, France  
Date : 9th July 2015  
Authorized signature: Yannick FIERLING  
Title: CEO Haier Europe



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RCS Nanterre 8981 252 235  
TVA FR21 491 252 235

## FCC Cautions

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### § 15.19 Labeling requirements.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

### § 15.21 Information to user.

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

### § 15.105 Information to the user.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

#### Body-worn Operation

This device was tested for typical body-worn operations. To comply with RF exposure requirements, a minimum separation distance of 1.0 cm must be maintained between the user's body and the handset, including the antenna. Third-party belt-clips, holsters, and similar accessories used by this device should not contain any metallic components. Body-worn accessories that do not meet these requirements may not comply with RF exposure requirements and should be avoided. Use only the supplied or an approved antenna.