

EZVIZ Cloud Camera Quick Start Guide



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Basics



Indicator Red and Blue Alternately: The camera has been started; you can configure the Wi-Fi connection. Steady Blue: The camera is being connected and operated by users. Slowly Flicker in Blue: The camera is running properly. Steady Red: The camera is starting up. Slowly Flicker in Red: The Wi-Fi connection is failed. Fast Flicker in Red: The microSD card error.



Basics



Unit	Description
Power Interface	DC5V±10%
Network Interface	10M/100M Self-adaptive Ethernet Infterface
Reset Button	Press and hold the reset button for 3 seconds to restore default settings.
Micro SD Card Slot	Insert micro SD card for local storage.

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Connecting to EZVIZ International App

You can get the live view and watch the video recorded in the micro SD card with the EZVIZ app installed on your mobile phone.

Connect the power

Connect the power cable of the camera to the adaptor and the indicator flickers red and blue alternately showing the power is connected properly.

Download EZVIZ App and Register an User Account

You can search "ezviz" in the APP Store or Google Play to download it. Register an user account following to the start-up wizard.

Add camera to EZVIZ App

Login the EZVIZ App, and start to add device. You can follow the wizard to add the C2 mini camera to the app by scaning the QR code on the sticker on the camera.

To add the camera to the mobile app, you must make sure that there is an available Wi-Fi network nearby. And the camera shall be close to the Wi-Fi router.





Function



Intelligent Sound Location



Lens Cover



Preset Settings



720P HD Image Resolution



PT Control; Panning 340°, Tilting 140°

The operation of some of functions of the camera (including but not limited to live view, playback, alarm push, two-way audio, sound location, lens cover, PTZ control and share) relies on its connection with the internet. To realize the above function, you must register an account on www.ezviz7.com and add your camera to the website.





Intelligent Sound Location

Log in the EZVIZ mobile app.

Enable Sound Location function. When there is a sound, the camera will turn its lens to where the sound comes.



Intelligent Sound Location

Lens Cover

Log in the EZVIZ app. Enable Lens Cover.The camera turns its lens to the cover so there is noing can be recorded.



Move the Lens to Cover



Preset Settings

Log in the EZVIZ App. Enable Preset Settings. The position can be saved as a preset, and once saved, the camera can be called to the place immediately.



Save as Preset



Troubleshooting

- ${\bf Q};$ "The device is offline." or "The device is not registered." prompts when adding the camera by EZVIZ International App.
- $_{\mbox{A:}}$ 1. Make sure the network, that the camera is connceted to, is normal and the DHCP of router is enabled.

2. Press and hold the RESET button for 3s to restore default settings if you manually changed the network parameters.

Q: How to use the microSD for local sotrage?

- A: Make sure there is a microSD card inserted and the camera is added to your EZVIZ account. Log in the EZVIZ International App and enter the "Device Details" interface, if the "Initialize Storage Card" button appears, you need to initialize the microSD card first. The microSD card storage for the motion detection recording is enabled by default.
- Q: The mobile phone cannot receive alarm prompts when the camera is online.
- A: 1. Make sure the EZVIZ International App is running on your mobile phone. 2. For Android system, make sure the App is running in background; and for iOS, enable the message push function in "Settings > Notification".

Q: Live view or playback failed.

A: Make sure your network is well connected. Viewing live video requires a good bandwidth. You can refresh the video, or change a network and try again.

Q: Does the camera support Wi-Fi connection and PoE power supply.

Camera models with Wi-Fi module: CS-C3S-51WEFR and CS-C3S-52WEFR. A: Camera models with PoE module: CS-C3S-51WEFR and CS-C3S-52WEFR.