



Communication

All of the possibilities available for mobile communication with your family, friend, business partners or service providers are summarised in this chapter.


Telephone*

Overview

Principle

Once the mobile phone has been logged in to the vehicle, it can be operated via iDrive, the buttons on the steering wheel and by voice control. A logged-in mobile phone is detected automatically with the ignition switched on as soon as it is in the vehicle.

If the telephone is logged on in the rear*, three more mobile phones can be logged on.

 Using the telephone while the vehicle is being driven

Only make inputs when traffic activity permits. As the driver, do not make telephone calls with the mobile phone in your hand while the vehicle is being driven; use the hands-free speaking system. The car's occupants and other road users could otherwise be put at risk. ◀

Snap-in adapter*

The snap-in adapter enables:

- ▷ Storage of the mobile phone.
- ▷ Charging of the battery.
- ▷ Connection to the external aerial of the vehicle.

This ensures better network reception and uniform reproduction quality.

Suitable mobile phones

Ask your Service Centre which mobile phones with a Bluetooth interface are supported by the mobile phone preparation. For more information, please visit www.bmw.com/bluetooth.

These suitable mobile phones have a certain software version that supports the functions of the vehicle described below.

Malfunctions could occur with other types of mobile phone.

Do not operate a mobile phone that has been detected by the vehicle using the keypad of the


mobile phone, as otherwise malfunctions can occur.

Logging mobile phone on/off

Requirements

- ▷ Suitable mobile phone.
- ▷ Mobile phone operational.
- ▷ [Bluetooth in the vehicle, see page 203](#), and mobile phone activated.
- ▷ Bluetooth presettings are necessary on the mobile phone, e.g. connection without confirmation or visibility, see Operating Instructions of the mobile phone.
- ▷ Specified number with at least 4 positions as Bluetooth passkey, e.g. 1234. Only required for a one-off registration.
- ▷ Ignition switched on.

Connecting and logging in

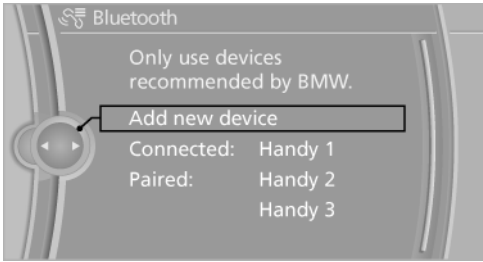
 Logging on mobile phone

Only log in the mobile phone with the vehicle stationary, as otherwise your lack of attention can endanger the occupants of your vehicle and other road users. ◀

Run the login completely at either the front or rear control display.

1. "Telephone"
2. "Bluetooth"
3. "Add new device"

The Bluetooth name of the vehicle is displayed.



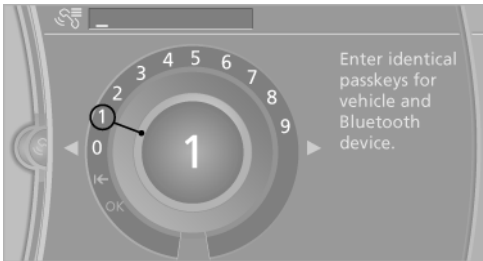
4. Performing other operations on the mobile phone, see Operating Instructions of the mobile phone: e.g. finding/connecting Bluetooth device or new device.

The Bluetooth name of the vehicle is shown on the display of the mobile phone.

5. Select the Bluetooth name of the vehicle on the display of the mobile phone.

Request via iDrive or mobile phone to enter the same Bluetooth passkey.

6. Enter and confirm passkey.



If the login was successful, the mobile phone appears in the first position in the list of mobile phones.

If login was not successful: [what to do if, see page 204](#).

After logging in for the first time

- ▶ The mobile phone is detectable/connected in the vehicle after a maximum of 2 minutes if the engine is running or the ignition is switched on.
- ▶ After detection, phone book entries are transferred from the SIM card and/or mobile

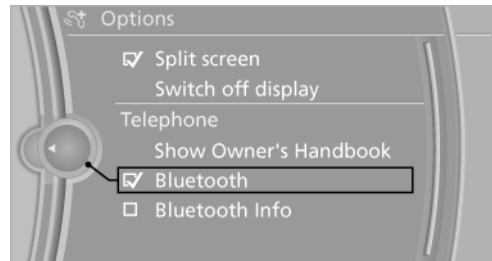
phone to the vehicle, depending on the mobile phone.

- ▶ Three mobile phones can be logged in.
- ▶ On some mobile phones, certain settings might be necessary, e.g. authorisation or secure connection, see Operating Instructions of the mobile phone.

Activating/deactivating Bluetooth connection

Bluetooth use is not permitted everywhere. Comply with relevant local laws.

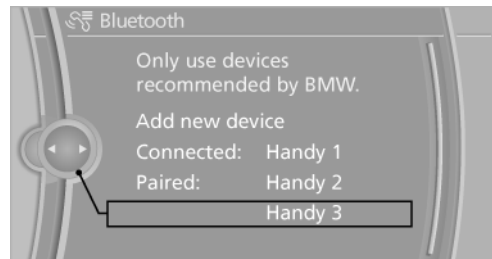
1. "Telephone"
2. Call up "Options".
3. "Bluetooth"



Connecting a certain mobile phone

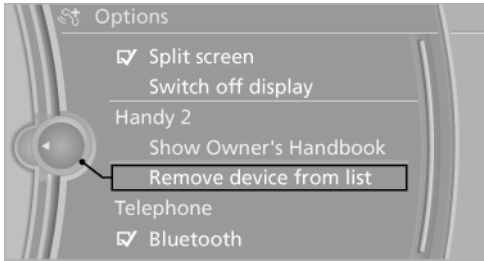
If more than one mobile phone is detected by the vehicle, the mobile phone furthest up the list is connected. If another mobile phone is to be connected, this can be selected.

1. "Telephone"
2. "Bluetooth"
3. Select the mobile phone to be connected.



Logging off a mobile phone

1. "Telephone"
 2. "Bluetooth"
- All logged-in mobile phones are listed.
3. Highlight the mobile phone to be logged out.
 4. Call up "Options".
 5. "Remove device from list"



What to do if...

Not all phone book entries are displayed?

- ▷ The transfer of the phone book entries is not yet concluded; observe the display in the status field.
- ▷ It might be that only the phone book entries of the SIM card* or of the mobile phone are transferred.
- ▷ It might be that phone book entries with special characters cannot be displayed.

The mobile phone could not be logged on?

- ▷ Is the mobile phone supported? Information from your Service Centre.
- ▷ Do the Bluetooth passkeys on the mobile phone and vehicle match? Enter the same passkey on the mobile phone and via iDrive.
- ▷ Duration for passkey input longer than 30 seconds? Repeat the login.
- ▷ Too many Bluetooth devices connected to the mobile phone? If necessary, delete the mobile phone connection with other devices.
- ▷ Is the mobile phone no longer reacting? Switch the mobile phone off and on again.
- ▷ Repeat the login.

- ▷ If all the points in the list have been checked and the mobile phone can still not be logged in, contact the BMW Hotline.

Controls

Incoming call

Receiving a call

If the number of the caller is stored in the telephone book and is transferred from the network, the name of the contact is displayed.

Accepting a call

Via button on the steering wheel



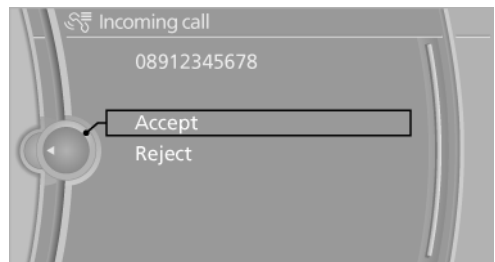
Press the button.

Via instrument cluster

"Accept"

Via iDrive

"Accept"



Rejecting a call

Via instrument cluster

"Reject"

Via iDrive

"Reject"

Ending a call

Via button on the steering wheel



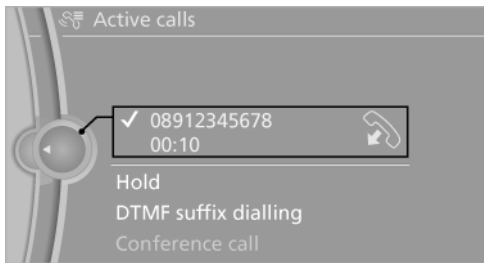
Press the button.

Via instrument cluster

"Hang up"


Via iDrive

1. "Telephone"
2. "Active calls"
3. Select the active call.



Entering phone numbers

Dialling a number

1. "Telephone"
2. "Dial number"
3. Select the digits individually.
4.  Select the symbol.



Calls with a number of participants

General

It is possible to switch between calls and merge two calls to set up a conference. The functions

must be supported by the mobile phone and service provider.

Accepting a call during another call

It might be necessary for the service provider to enable this function and the mobile phone set accordingly.

If there is a second call during an ongoing call, you hear a call waiting signal.

1. "Accept"

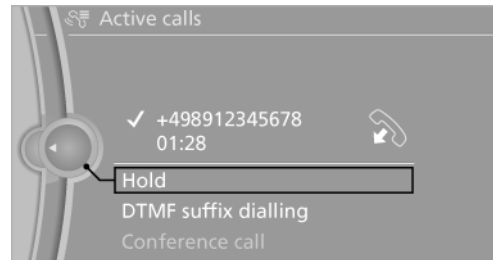
The call is accepted and the existing call is held.

Setting up a second call

Set up another call during a call.

1. "Telephone"
2. "Active calls"
3. "Hold"

The current call is held.



4. Dial a new phone number or select from a list.

Switching between two calls, alternating

Active call: indicated by a red telephone handset.

Held call: indicated by a green telephone handset.

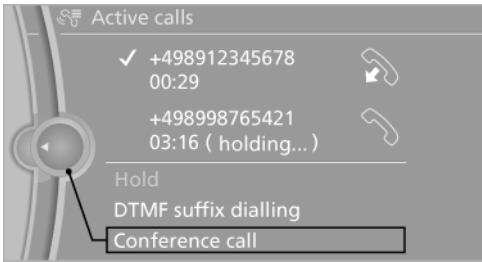
To switch to the held call, select this.

Setting up a conference

Two calls can be merged to set up a telephone conference.

1. Setting up two calls.

2. "Conference call"



On termination, both calls are always terminated.

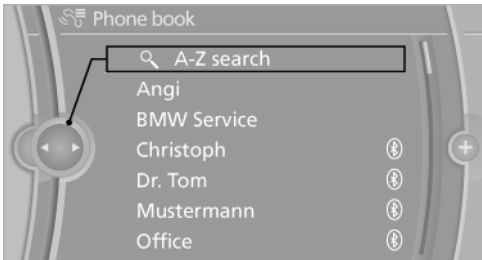
Phone book

Displays

The telephone book accesses the [contacts](#), see [page 223](#), and shows all the contacts where a telephone number is entered. The entries can be selected and a call set up.

1. "Telephone"
2. "Phone book"

All contacts with telephone number are displayed. A symbol indicates the storage location of the contacts.



Calling a contact

1. Select the desired contact.

In the case of contacts with a telephone number, a connection is established immediately.

In the case of contacts with a number of telephone numbers:

2. Select the desired phone number.
The connection is established.

Editing contacts

Changing the entries in the "Contacts", see [page 223](#), menu. If a contact is changed, the changes are not saved on the mobile phone. A copy of the entry is saved in the vehicle.

1. Highlight the contact.
2. Call up "Options".
3. "Edit entry"

The contact can be edited.


Redialling

General

The eight phone numbers last dialled are stored.

Dialling numbers via the instrument cluster

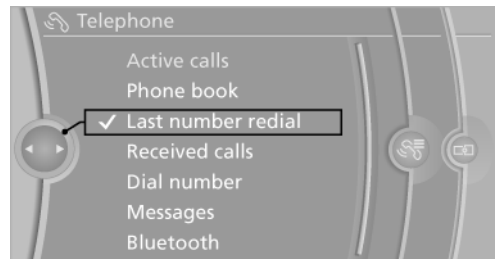
Possible if no call is currently active.

1.  Press the button on the steering wheel.
2. Select the desired phone number.

The connection is established.

Dialling numbers via iDrive

1. "Telephone"
2. "Last number redial"



3. Select the desired entry.

The connection is established.

Deleting an individual entry or all entries

1. Highlight the entry.
2. Call up "Options".
3. "Delete entry" or "Delete list"

Saving an entry in Contacts

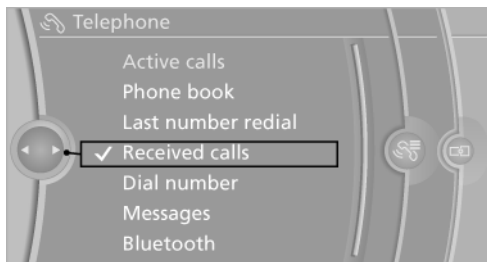
1. Highlight the entry.
2. Call up "Options".
3. "Save as new contact" or "Add to existing contact"
4. Select the type of number: "Home", "Work" or "Mobile".
5. If necessary, complete the entries.
6. If applicable, "Save as new contact".

Incoming calls

Displaying calls

The last 20 incoming calls are displayed.

1. "Telephone"
2. "Received calls"



Calling a number from the list

Select an entry.

The connection is established.

Deleting an individual entry or all entries

1. Highlight the entry.
2. Call up "Options".
3. "Delete entry" or "Delete list"

Saving an entry in Contacts

1. Highlight the entry.
2. Call up "Options".
3. "Save as new contact" or "Add to existing contact"

4. Select the type of number: "Home", "Work" or "Mobile"
5. If necessary, complete the entries.
6. If applicable, "Save as new contact".

Messages

General

Display of various messages:

- ▷ SMS.
The display of SMSs depends on whether data transfer into the vehicle is supported by the mobile phone. It is possible that SMSs are not supported by the service provider or must be enabled separately. The first time a mobile phone logs on, transmission of the SMS can take a few minutes.
- ▷ Messages from My Info in the BMW Assist Portal.
- ▷ Messages from BMW Assist information service.
- ▷ Emails from BMW Online.

Displaying messages

1. "Telephone"
2. "Messages"
3. Select the desired message.

A symbol indicates the type of message:

Symbol	Message type
✉	SMS
✉	My Info
✉	Message from information service, see page 226

SMS

Calling the sender of an SMS

1. ✉ Select the desired message.
2. Call up "Options".
3. "Call sender"


Saving the sender in Contacts

1. Highlight the desired message.
2. Call up "Options".
3. "Save as new contact" or "Add to existing contact"

MyInfo

Replying

Send a predefined reply.

1.  Select the desired message.
2. Call up "Options".
3. "Answer"

Starting route guidance


1. Select the message that contains the desired destination.
2. Call up "Options".
3. "Start guidance" or "Insert as stage destination"

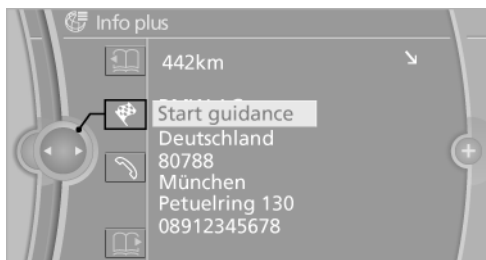
Dialling the number in the message

1. Select the message that contains the desired number.
2. Call up "Options".
3. "Call"

Message from information service


Incorporating an address into route guidance

1. Select the message.
2.  "Start guidance" or "Insert as stage destination"



3. If necessary, start the route guidance.

Dialling a phone number

1. Select the message.
2.  "Call"

Saving an address

1. Select the message.
2. Call up "Options".
3. "Save contact in car"

Deleting messages

1. Select the message to be deleted.
2. Call up "Options".
3. "Delete message" or "Delete all messages"

Emails from BMW Online*

Emails from the BMW Online portal can be displayed. This requires [registration at BMW Online](#), see page 228.

1. "Telephone"
2. "Messages"
3. Call up "Options".
4. "E-mail (BMW Online)"

If this text is not displayed, register at BMW Online.

Hands-free system

General

Calls taken via the hands-free system can be continued via the mobile phone and vice versa.

From mobile phone to the hands-free system

Calls that were started outside the Bluetooth range of the vehicle can be continued via the hands-free system when the ignition is switched on.

Depending in the mobile phone, there is an automatic switch to the hands-free mode.

If there is no automatic switchover, proceed according to what appears on the display of the

mobile phone, see also operating instructions for the mobile phone.

From the hands-free system to the mobile phone

Calls taken via the hands-free system can also be continued via the mobile phone, depending on the mobile phone.

Proceed according to what appears on the display of the mobile phone, see also operating instructions for the mobile phone.

Depending on the mobile phone, if there is poor reception in the mobile communications network it can occur that there are automatic switchovers from the hands-free system to the mobile phone.

Snap-in adapter*

Installed position

In the centre armrest.

Inserting the snap-in adapter



Press the button and take out the cover.



Insert the snap-in adapter at the front, arrow 1 and press downwards, arrow 2, until it snaps into place.

Inserting the mobile phone



1. Depending on the mobile phone, remove the protective cap from the aerial connector of the mobile phone.
2. With the keys upwards, push the mobile phone towards the electrical connections and press downwards until it snaps into place.

Removing the mobile phone



Press the button and pick up the mobile phone.

Telephone in the rear*

Overview

General

The telephone in the rear consists of a handset and a snap-in adapter.

This enables telephony via a SIM card in the same way as with a mobile phone, with the advantage of not having to use the hands-free system of the vehicle.

The snap-in adapter must be logged in to the vehicle. There is then the possibility in the front seats to make phone calls via the hands-free system and in the rear only via the handset.

Calls can be transferred from the handset to the hands-free system and vice versa.

Options for use

As a substitute for the connected mobile phone

The **snap-in adapter is logged in to the vehicle, see page 221**. This means that a call can be made both in the hands-free mode and in the private mode. Requirement: **SIM card, see page 211**, is inserted or **SAP connection, see page 210**, is active.

Parallel use of the mobile phone and handset

The mobile phone remains logged in to the vehicle. In addition, the snap-in adapter and handset are used. This autonomous installation means that a call can only be made in the private mode. Calls via the mobile phone are only possible in the hands-free mode. Requirement: **SIM card, see page 211**, is inserted or **SAP connection, see page 210**, is active.

TWIN cards

If so-called TWIN cards (with the same phone number) are used as SIM cards in the snap-in adapter and mobile phone, attention must be paid to ensuring that the device not being used

is switched off. Otherwise perfect functioning of the telephone in the rear is not ensured.

SIM Access Profile (SAP)

General

The SIM Access Profile can be used to connect your mobile phone with the handset via the snap-in adapter.

Principle

SAP means that the snap-in adapter uses Bluetooth to access SIM card of the mobile phone with Bluetooth capability.


The calls and the connection to the external aerial run via the snap-in adapter. Radiation within the vehicle is suppressed.

If the mobile phone is connected to the vehicle and downloading the internal phone book entries of the mobile phone is supported, the internal phone book can be displayed on the handset and on the Control Display.

Requirement

- ▷ Mobile phone with SAP capability. Overview of compatible models at www.bmw.com/bluetooth.de.
- ▷ Mobile phone switched on with activated Bluetooth interface.
- ▷ No SIM card is inserted in the snap-in adapter.

Connecting the mobile phone via SAP

1.  Press the button on the snap-in adapter for approx. 6 seconds. The LED above the button flashes, alternating green and orange.
2. Select "Connect" on the handset.
3. The 16-digit SAP PIN is displayed on the handset.
4. Enter the displayed PIN in the mobile phone.

Breaking the connection

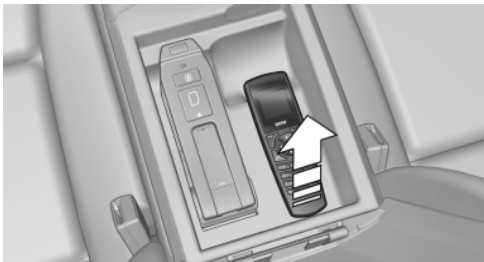
- ▷ Disable the SAP connection on the mobile phone. If the Bluetooth interface is not disabled, the connection is automatically re-established after approx. 10 seconds.
- ▷ Switch off the handset.
- ▷ Switch off the ignition for longer than 3 minutes.
- ▷ Take the mobile phone to a distance approx. 10 metre away from the vehicle.

Handset and snap-in adapter



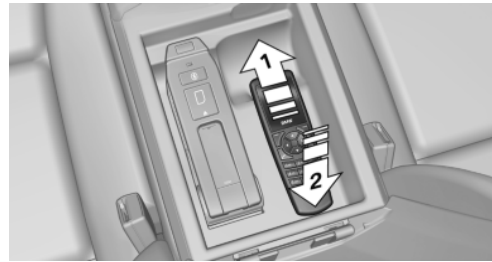
Snap-in adapter and handset in the centre armrest in the rear.

Removing



Pull the handset upwards.

Inserting



1. Snap the handset into place at the top, arrow 1.
2. Press the handset downwards, arrow 2.

Inserting/removing the SIM card



Inserting:

1. Press the SIM card slot downwards, arrow 1.
2. Push the SIM card into the slot until it snaps into place, arrow 2.
3. Close the slot.

Removing:

1. Press the SIM card slot downwards, arrow 1.
2. Press the upper edge downwards.

Removing/installing the snap-in adapter



Removing:

1. Press the button, arrow 1.
2. Pull the snap-in adapter upwards and forwards, arrow 2.


Installing:

1. Snap into place at the lower end.
2. Press downwards until it snaps into place, arrow 1.

Operation

Basic principles

Connect button

 Press the button. Select the displayed or highlighted phone number, accept the call.

On/off/exit button

 Press the button. Press longer: switches on and off.

Press briefly: terminates a call.

Information regarding switching on/off

If the handset is switched off and on again while the vehicle is being driven, the Bluetooth connection in the control display must be restored.

Requirement for standby indicator

- ▷ The SIM card is inserted in the snap-in adapter or a mobile phone is connected via the SIM Access Profile.
- ▷ The handset is switched on.
- ▷ The PIN has been entered or the [PIN query](#), see page 220, has been suppressed.
- ▷ Entering the PIN is also possible on the control display if the snap-in adapter is connected to the vehicle.
- ▷ Network reception is ensured.
- ▷ The PIN has been entered or the PIN query has been suppressed.



The standby indicator and name of the network operator are displayed.

Display buttons



The current functions of these buttons are shown in the bottom line of the display.

Press the button: selects the function.



Press the arrow buttons: browses in menus.

Press the left/right arrow buttons: sets the call volume during a call.

Text input

Press a numerical key (1 to 9) repeatedly until the desired character is displayed. If the next letter is entered with the same key as the current letter, wait briefly until the cursor is displayed again.

Insert blanks using the 0 key.

Switch between upper and lower case with the # key.

Insert special characters using the 1 key.

Switch to number mode by pressing and holding the # key.


Initiating a call

Via numerical keys

1. Enter the complete phone number with area code/national dialling code.
2. "Delete" last digit is deleted.
3. "Dial" or press the connect button.

Via repeat dialling

The last ten phone numbers dialled are automatically stored.

1.  Press the button.
The phone number last dialled is displayed.
2. Use the arrow buttons to select the phone number.
3. Press the connect button.

Via telephone book

1. "Ph.book"
2. Enter the first letters of the name or browse with the arrow buttons.
3. Use the arrow buttons to select an entry.
4. Press the connect button.

Via SMS

1. "Menu"
2. "Text messag."
3. "Ok"
4. "Inbox" or "Outbox"
5. "Ok"
6. Select an entry.
7. "Ok"
8. "Call"
9. "Ok"


Via the call list

1. "Menu"
2. "Last calls"
3. "Missed calls" or "Received calls"
4. "Ok"
5. Dial a phone number.
6. "Call number" or press the connect button.

Incoming call

Accepting a call

If the number of the caller is stored in the telephone book and is transferred from the network, the name of the telephone book entry is displayed.

- Press the  button or "Answer".
- With **call acceptance**, see [page 219](#), activated, take the handset from its cradle.

Rejecting a call

Press the  button or "End call".

Call Forward

Principle

Incoming calls are diverted to another telephone number.

A password might be required to set this up.

[Other information from the service provider](#), see [page 222](#).

Calling up the menu

1. "Menu"
2. "Settings"
3. "Ok"
4. "Call forward"
5. "Ok"

Diverting calls

In the "Call forward" menu:

1. "Voice calls"
2. "Ok"

3. "Forward all calls", "If busy", "If not avail." or "If no answer"
4. "Ok"
5. "Deactivate" or "Activate"
6. Enter the phone number for the diversion.
7. "Ok"

Diverting fax and data inputs

In the "Call forward" menu:

1. "Fax calls" or "Data calls"
2. "Deactivate" or "Activate"
3. Enter the phone number for the diversion.
4. "Ok"

Checking the status

Select call forwarding.

1. "Status"
2. "Ok"
3. The status is displayed.

Disabling all diversions

In the "Call forward" menu:

1. "Deactivate"
2. "Ok"

Phone book

Select the storage location

If the mobile phone supports the Phone Book Access Profile (PBAP) and the function is active, the internal memory of the telephone book is selected as the storage location. The function "Memory place" is then not available.

Select the SIM card or snap-in adapter as storage location.

1. "Menu"
2. "Ph.book"
3. "Ok"
4. "Memory place"
5. "Ok"
6. "SIM" or "GSM-SIA" or "Both"

7. "Ok"

Setting the display

1. "Menu"
2. "Ph.book"
3. "Ok"
4. "Private Ph.book"
5. "Ok"

Available memory

1. "Menu"
2. "Ph.book"
3. "Ok"
4. "Memory place"
5. "Ok"
6. "Status"
7. "Ok"

New entry

Save phone numbers in the international format.

Press the asterisk key until + is shown on the display.

1. "Menu"
2. "Ph.book"
3. "Ok"
4. "New entry"
5. "Ok"
6. Enter the name.
7. "Ok"
8. Enter the complete phone number.
9. "Ok"

Entry from call lists

Save phone numbers from call lists in the telephone book.

1. "Menu"
2. "Last calls"
3. "Ok"
4. "Numbers dialled", "Missed calls" or "Received calls"

5. "Ok"
6. Select an entry.
7. "Store number"
8. "Ok"
9. Enter the name and number and confirm each with "Ok".

Entry from SMS

1. "Menu"
2. "Text messag."
3. "Ok"
4. "Inbox" or "Outbox"
5. "Ok"
6. Select SMS and confirm with "Ok".
7. "Options"
8. "Extract number"
9. "Ok"

Editing an entry

1. "Menu"
2. "Ph.book"
3. "Ok"
4. "Find entry"
5. "Ok"
6. Select SMS and confirm with "Ok".
7. "Edit"
8. "Ok"
9. Edit the name and number and confirm with "Ok".

Deleting an entry

1. "Menu"
2. "Ph.book"
3. "Ok"
4. "Find entry"
5. "Ok"
6. Select an entry.
7. "Ok"
8. "Delete"
9. "Yes"

Show details

1. "Menu"
2. "Ph.book"
3. "Ok"
4. "Find entry"
5. "Ok"
6. Select an entry.
7. "Ok"
8. "Details"

SMS

Reading SMSs

Principle

SMSs are text messages that can be received and sent.

Received SMSs are stored automatically.

Observe the [memory status](#), see page 217, on the SIM card.

If necessary, delete stored SMSs so that you can receive new SMSs.

Setting the SMS Service Centre

The phone number of the Service Centre is stored.

1. "Menu"
2. "Text messag."
3. "Ok"
4. "Settings"
5. "Ok"
6. "Servicecentre"
7. "Ok"
8. Check the phone number.
9. "Ok"

Reading SMSs

1. "Menu"
2. "Text messag."
3. "Ok"
4. "Inbox"

5. Select SMS.
6. "Ok"

Replying to an SMS

1. "Options"
2. "Reply"
3. [Enter text, see page 212.](#)
4. "Options"
5. "Send"

Deleting an SMS

1. "Menu"
2. "Text messag."
3. "Ok"
4. "Inbox" or "Outbox"
5. Select an entry and confirm with "Ok".
6. "Options"
7. "Delete"
8. "Ok"
9. "Yes"

Writing an SMS

Creating and sending an SMS

1. "Menu"
2. "Text messag."
3. "Ok"
4. "Text messag."
5. [Create an SMS, see page 212.](#)
6. "Send"
7. "Ok"
8. Enter the phone number or use "Find entry" to open the telephone book and select an entry.
9. Confirm with "Ok" and select "Send".

Creating a template

Templates are stored SMSs with frequently used texts.

1. "Menu"
2. "Text messag."

3. "Ok"
4. "Text messag."
5. [Enter text, see page 212.](#)
6. "Options"
7. "Insert symbol" or "Insert template"
8. "Ok"
9. Select the symbol or a template and confirm with "Ok".

Editing templates

1. "Menu"
2. "Text messag."
3. "Ok"
4. "Templates"
5. "Ok"
6. Select the template and confirm with "Ok".
7. Edit the text of the template.
8. "Options"
9. Select "Send" or "Store".

Saving created SMSs

Created SMSs can be stored for further use on the SIM card.

1. "Menu"
2. "Text messag."
3. "Ok"
4. "Text messag."
5. [Enter text, see page 212.](#)
6. "Options"
7. "Store"
8. "Ok"

Saving automatically

Save sent SMSs automatically.

1. "Menu"
2. "Text messag."
3. "Ok"
4. "Settings"
5. "Ok"

6. "Store text msg"
7. "Ok"

Forwarding an SMS

1. "Menu"
2. "Text messag."
3. "Ok"
4. Select "Inbox" or "Outbox".
5. Select SMS and confirm with "Ok".
6. "Options"
7. Select "Forward" and change text if required.
8. "Options"
9. Select "Send" and confirm with "Ok".

SMS options

Query memory status

Symbol indicates that there is no more memory capacity available for SMSs.

Delete, see page 216, stored text messages.

1. "Menu"
2. "Text messag."
3. "Ok"
4. "Settings"
5. "Ok"
6. "Memory capacity"
7. "Ok"

The number of occupied and free memory slots is displayed.

Automatic status report

Show free memory when sending an SMS.

1. "Menu"
2. "Text messag."
3. "Ok"
4. "Settings"
5. "Ok"
6. "Status report"
7. "Ok"

Transfer duration

Duration of attempts to send an SMS.

1. "Menu"
2. "Text messag."
3. "Ok"
4. "Settings"
5. "Ok"
6. "Validity"
7. Select a period of time.
8. "Ok"

Language

Set the language for the SMS.

1. "Menu"
2. "Text messag."
3. "Ok"
4. "New text msg"
5. "Ok"
6. "Input language"
7. "Ok"
8. Select the language.
9. "Ok"

Calls with a number of participants

Call waiting

If there is a second call during an ongoing call, you hear a call waiting signal.

Choose between "Answer" or "Reject".

Initiating another call

1. "Options"
2. "Hold"
3. "Back"
4. Select an entry from the telephone book or dial the phone number of the subscriber.

Switching between two calls, alternating

1. "Options"
2. "Switch"

Telephone conference

Merge two calls to set up a conference.

1. "Options"
2. "Conference"

Terminating a call

Current call by means of "End call"

All calls:

1. "Options"
2. "End call"

Second call with alternating:

1. "Options"
2. "Switch"
3. "End call"

Conference call:

1. "Options"
2. "Conf. participants"
3. Select the call.
4. "End active call"

Settings

Telephone

Calling up the menu

1. "Menu"
2. "Settings"
3. "Ok"

Transferring your own phone number

Display the phone number at the called party.

Other information from the service provider, see page 222.

In the "Settings" menu:

1. "Call options"
2. "Ok"
3. "Transmit caller ID"
4. "Ok"

5. "Activate", "Deactivate" or "Network-depend."

Setting call waiting

Acoustic signal for a call during another call.

In the "Settings" menu:

1. "Call options"
2. "Ok"
3. "Call waiting"
4. "Ok"
5. "Activate" or "Deactivate"
6. "Ok"

Selecting the menu language


Options: German, English, French, Italian, Spanish, Portuguese or Chinese.

In the "Settings" menu:

1. "Telephone"
2. "Ok"
3. "Language"
4. "Ok"
5. "Menu language" or "Input language"
6. "Ok"
7. Select the language.
8. "Ok"

Resetting the language

Set the English language.

1.  Press the button.
2. Press the button on the right below the display.
3. Press the arrow button downwards three times.
4. Press the right-hand arrow once.
5. Press the arrow button downwards once.
6. Press the right-hand arrow once.
7. Press the arrow button downwards three times.
8. Press the right-hand arrow once.
9. Select the language and confirm with "Ok".

Deleting the call list

1. "Menu"
2. "Last calls"
3. "Ok"
4. "Delete"
5. "Ok"
6. Select "All calls" or select an entry.
7. "Ok"
8. "Yes"

Call acceptance on lifting handset

The call is accepted when you lift the handset from the cradle.

In the "Settings" menu:

1. "Call options"
2. "Ok"
3. "Answer on eject"
4. "Ok"

Ring tone volume

In the "Settings" menu:

1. "Telephone"
2. "Ok"
3. "Ring tone vol. SIA"
4. "Ok"
5. Make the setting.
6. "Ok"

Brightness and lighting duration

Make the setting for the display.

In the "Settings" menu:

1. "Telephone"
2. "Ok"
3. "Brightness" or "Backlight durat."
4. Make the settings.
5. "Ok"

Key lock

Locks the keypad automatically if no key has been pressed for a certain time.

Protection against inadvertent operation of the keys.

In the "Settings" menu:

1. "Telephone"
2. "Ok"
3. "Autom. keylock"
4. "Ok"

Cancelling the key lock

Follow the instructions on the display of the handset.

Restoring the factory settings

Overview of factory settings, see page 221.

The handset is reset to default values. This does not affect the SIM card and network settings.

In the "Settings" menu:

1. "Telephone"
2. "Ok"
3. "Default settings"
4. "Ok"
5. "Yes"

Network selection

Principle

On older SIM cards, it might be necessary to enable roaming.

Roaming enables you to log into other telephone networks abroad. [Other information from the service provider, see page 222.](#)

Automatic or manual network selection

With automatic network selection, the handset logs into an available network.

With manual network selection, an available network can be selected. If the handset is logged into another network, a triangle is shown on the display.

To set the type of network selection:

1. "Menu"
2. "Settings"

3. "Ok"
4. "Network selection"
5. "Ok"
6. "Automatic" or "Manual"
7. "Ok"

Manual network selection

1. "Menu"
2. "Settings"
3. "Netw. select."
4. "Select network"
5. Select a network.
6. "Ok"

Authorisation and security

Enabling/disabling the PIN query



Suppressing the PIN query

If the PIN query is disabled, your SIM card is not protected against misuse. ◀

1. "Menu"
2. "Settings"
3. "Ok"
4. "Security"
5. "Ok"
6. "PIN query" Confirm with "Ok".
7. "Activate" or "Deactivate"
8. "Ok"
9. Enter the PIN and confirm with "Ok".

Changing the PIN

If the PIN query is activated.

1. "Menu"
2. "Settings"
3. "Ok"
4. "Security"
5. "Ok"
6. "Change PIN"
7. "Ok"

8. Enter the current PIN and confirm with "Ok".
9. Enter the new PIN twice and confirm with "Ok".

Unblocking SIM card

If the incorrect PIN is entered three times, the SIM card is blocked.

"Please enter PUK:" is shown on the display.

The PIN Unblocking Key (PUK) or Super PIN is required. This can only be entered on the handset. [Other information from the service provider, see page 222.](#)

After entering the PUK, assign a new [PIN, see page 220.](#)

Barring calls

Principle

These functions are protected with a password against unauthorised use. [Other information from the service provider, see page 222.](#)

Calling up the menu

1. "Menu"
2. "Settings"
3. "Ok"
4. "Security"
5. "Ok"
6. "Call barring"
7. "Ok"

Outgoing calls

Outgoing calls can be suppressed:

- ▷ All except for emergency call.
 - ▷ All international calls.
 - ▷ All international calls except home country.
1. "Call barring"
 2. "Ok"
 3. "All calls", "International calls" or "Int. exc. homectry"
 4. "Ok"

5. "Activate", "Deactivate" or "Status"
6. Enter your password.
7. "Ok"

Incoming calls

Incoming calls can be suppressed:

- ▷ All calls.
- ▷ All international calls.

1. "Incoming calls"
2. "Ok"
3. "All calls", "Int'l calls"
4. "Ok"
5. Enter your password.
6. "Ok"

Cancelling all barrings

1. "Menu"
2. "Settings"
3. "Ok"
4. "Security"
5. "Ok"
6. "Call barring"
7. "Ok"
8. "Deactivate all"
9. Enter the password and confirm with "Ok".

Factory settings

If you reset the handset to the factory settings, the following settings are made.

Setting	Factory setting
Phone book	The telephone book is deleted
Display of the telephone book	Both
Saving text messages automatically	Switched off
Transfer duration of text messages	Maximum

Setting	Factory setting
Status report for text messages	Switched off
Key lock	Switched off
Brightness	3
Lighting duration	3
Language	English
Bluetooth name	GSM SIA BMW
Call acceptance for handset	Switched on
Private telephone book	Switched off
Ring tone volume	4

Logging in the snap-in adapter*

Principle

Pair the snap-in adapter with the vehicle. The telephone book is shown on the display and the hands-free system at the front can be used.


Requirement

- ▷ The snap-in adapter is inserted in the centre armrest.
- ▷ The ignition is switched on.
- ▷ The SIM card is inserted in the snap-in adapter or the SIM Access Profile (SAP) is active.
- ▷ The [Bluetooth passkey](#), see page 222, on the back of the snap-in adapter is known.

Logging the snap-in adapter in to the vehicle

Activate the [Bluetooth connection](#), see page 203, in the vehicle. Up to four devices, including the handset, can be connected.

1. In the main menu, select the entry "Telephone".

2. "Bluetooth". All logged-in mobile phones are listed.
3. Call up "Options".
4. "Bluetooth"
5.  Press the button on the handset for approx. 3 seconds.

The LED above the button lights up green.

Logging in the handset


Principle

To be able to use the handset, it must be connected to the snap-in adapter. The handset is already connected at the factory. The connection is set up automatically each time the handset is switched on.

Requirement

- ▷ The snap-in adapter is inserted in the centre armrest.
- ▷ The ignition is switched on.
- ▷ The SIM card is inserted in the snap-in adapter.
- ▷ The [Bluetooth passkey](#), see page 222, on the back of the snap-in adapter is known.

Connecting the handset

1.  Press the button for approx. 9 seconds.
The LED above the button lights up orange.
2. Switch on the handset.
3. "GSM-SIA"
4. "Ok"
5. GSM SIA BMW
6. "Ok"
7. Enter the Bluetooth passkey.
8. "Ok"
9. The connection to the snap-in adapter is established.

Bluetooth passkey



The Bluetooth passkey is located on the back of the snap-in adapter.

To read the passkey, remove the [snap-in adapter](#), see page 211.

The number behind the PIN line is the Bluetooth passkey and can be changed to a desired PIN.

Changing the Bluetooth passkey

1. "Menu"
2. "Settings"
3. "Bluetooth"
4. "Ok"
5. "Change Passkey"
6. "Ok"
7. Enter a new password.
8. "Ok"

Resetting the Bluetooth passkey and deleting all pairings



Press the button for approx. 12 seconds. The LED above the button lights up red.

Service provider

These functions depend on your service provider and contract.

If you have any other questions, contact the service provider directly.

Contacts

General

Contacts can be created and edited. The contacts from the mobile phone* and the BMW Online address book* are also displayed. The addresses can be used as navigation destinations and the phone numbers dialed directly.

New contact

1. "Contacts"
2. "New contact"



3. If the input fields are still filled with the previous inputs, select "Clear fields".
4. To complete the input fields: select the symbol beside the input field.



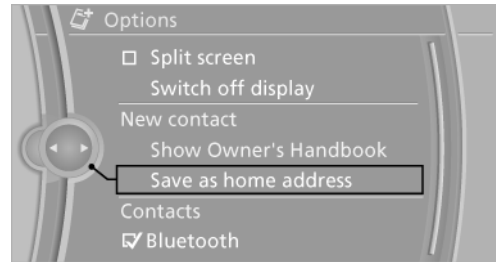
5. Enter text, see page 22.
6. For navigation system Entering an address. Only addresses that are present in the car's navigation data can be entered. This ensures that route guidance is possible for all addresses.
7. If necessary, "Save".

8. "Save contact in car"

Defining a contact as home address

A contact can be stored as your home address. In "My contacts", this is in the first position.

1. Create a new contact.
2. Call up "Options".
3. "Save as home address"



My contacts

General

List of all contacts from the vehicle, the mobile phone and the BMW Online address book*.




Displaying contacts

1. "My contacts"



All contacts are listed in alphabetical order. With more than 30 contacts, the [A-Z search is offered, see page 22.](#)

A symbol indicates the storage location of the contacts:

Symbol	Storage location
No symbol	In the vehicle, address not checked as destination
	In the vehicle, address checked as destination*.
	Mobile phone*
	BMW Online address book*

Showing detailed view

Select the desired contact.

All completed fields of the contact are displayed.

Displaying contacts from BMW Online*

To display contacts from BMW Online, at the login, see page 228, to BMW Online the function "Login automatically" must be enabled.

Displaying additional information from BMW Online*

Display of additional information for a contact if present at BMW Online.

1. Select the desired contact.
2. Call up "Options".
3. "Info available BMW Online"

Selecting a contact as navigation destination*

1. "My contacts"
2. Select the desired contact.
3. Select the desired address.

In the case of contacts from the mobile phone and BMW Online address book*, the address might have to be matched to the navigation data in the vehicle. If that is the case:

Correct the address.

Checking address as destination*

An address that is to be adopted into the route guidance must match the navigation data contained in the vehicle. Here, the address can be checked.

1. Select the desired contact and highlight the address.
2. Call up "Options".
3. "Check as destination"
4. If necessary, correct and save the address.

If the address is corrected and stored, a copy is created in the vehicle. The address is not changed on the mobile phone or at BMW Online*.

Dialling phone number*

1. "My contacts"
2. Select the desired contact.
3. Select the desired phone number.

The connection is established.

Editing contacts

1. "My contacts"
2. Select the desired contact.
3. "Edit contact"



4. Change entries.
5. Tilt the controller to the left.
6. "Yes"

If a contact that comes from the mobile phone* or BMW Online* is edited, the changes are not stored on the mobile phone or at BMW Online*. A copy of the entry is stored in the vehicle and only the copy is displayed.

Deleting contacts

Only contacts stored in the vehicle are deleted. The contacts from the mobile phone* or BMW Online* cannot be deleted.

1. "My contacts"
2. Highlight the contact.
3. Call up "Options".
4. "Delete contact" or "Delete all contacts"

Exporting/importing contacts

Contacts can be exported and imported via [Personal Profile](#), see page 31.

BMW Services

BMW Assist*

General

BMW Assist provides certain services, e.g. an information service.

The exact offering is country-specific. Your Service Centre will be glad to answer any questions you might have.

BMW Assist can also be used via the Internet, where other services are available:
www.bmw.com

During a connection to BMW Assist, it might be that no telephone connection can be established via the mobile phone. If the mobile phone is to be used, log it out from the vehicle.

BMW TeleServices*

General

BMW TeleServices supports communication with the Service Centre.

- ▷ Data regarding the service requirement of the vehicle can be transferred directly to BMW Service. This enables BMW Service to prepare for the necessary work in advance. The workshop stay is shortened.
- ▷ In the event of a breakdown, data regarding the condition of the vehicle can be transferred to Roadside Assistance. It might be that malfunctions can be remedied directly.
- ▷ The offering is country-specific.
- ▷ Connection charges can be incurred.
- ▷ Services can be limited abroad.

Requirements

- ▷ BMW Assist is activated. If BMW Assist is not enabled, the selected mobile communications network must support Circuit Switched Data, CSD, phone number transfer must be enabled and a mobile phone

recommended by BMW for TeleServices must be connected to the vehicle.

- ▷ In the case of a mobile phone with UMTS capability: data transfer is switched to solely GSM data transfer.
- ▷ The SIM card is enabled for free service numbers.
- ▷ There is mobile radio communications reception.
- ▷ Engine is running.

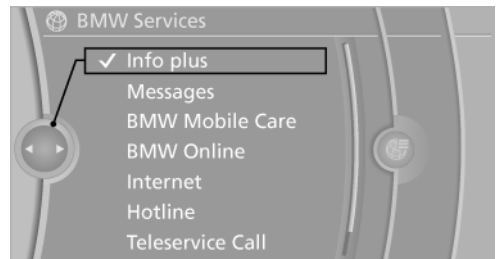
Information service*

General

Information regarding e.g. hotels, emergency chemists etc., phone numbers and addresses can be sent to the vehicle and called directly or adopted as destinations into the navigation system*.

Starting the information service

1. "BMW Services"
2. "Info plus"



3. "Start service"

A voice connection to the BMW information service is established. Phone numbers and addresses can be transferred as messages.

Call up the message via the [message list](#), see [page 207](#).

Breakdown recovery

Overview

It is possible to make contact with Roadside Assistance* of the BMW Group if you require help in the event of a breakdown.

Starting Roadside Assistance

Equipment without BMW Assist or BMW TeleServices

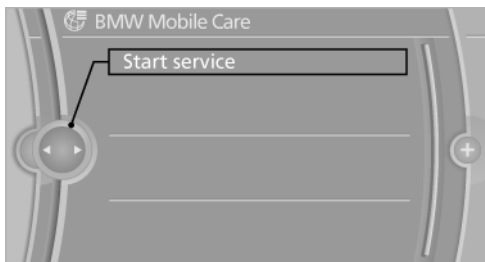
1. "BMW Services"
2. "BMW Mobile Care"

The number of Roadside Assistance is displayed. If a mobile phone* is logged on, a connection to BMW Roadside Assistance is established.



Equipment with BMW Assist or BMW TeleServices

1. "BMW Services"
2. "BMW Mobile Care"
3. "Start service"



BMW TeleServices Diagnosis*

BMW TeleServices Diagnosis enables transfer of detailed vehicle data that are necessary for

diagnosis of the vehicle via mobile telephony. These data are transferred automatically.

After transfer of the data, a voice connection to Roadside Assistance is established.

BMW TeleServices Help*

BMW TeleServices Help enables a more detailed diagnosis of the vehicle by Roadside Assistance per mobile telephony.

Following the request by Roadside Assistance and after breaking the voice connection, the TeleServices Help can be started.

Starting BMW TeleServices Help

1. Park the vehicle safely.
2. Apply the parking brake.
3. Engine running.
4. "Teleservice Help"

After completion of the TeleServices Help, a voice connection to Roadside Assistance is established.

Activating BMW Assist*

General

If you have a valid BMW Assist contract and the services are not displayed, these might have to be activated.

Activating

1. Ensure that the vehicle is able to determine its location. As a rule, this is possible outdoors under a clear sky.
2. Switch on the ignition.
3. "Activate Assist"

The activation can take a few minutes. If you call up another menu, the activation continues to run in the background.

BMW Online*

Overview

BMW Online is an online portal that provides you with certain in-car services, e.g. information on weather forecasts, current news, share prices, access to e-mails and a personal address book.

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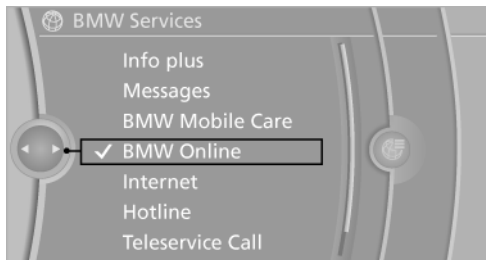
This software is based in part on the work of the Independent JPEG Group.

Requirements

- ▷ You have registered for BMW Online with your Service Centre.
- ▷ A mobile communications network must be available.
- ▷ For certain services, e.g. information on current location, the vehicle must be able to determine your current location.
- ▷ The correct [date is set, see page 77](#), on the control display.

Starting BMW Online

1. "BMW Services"
2. "BMW Online"



3. If applicable, "OK".

The BMW Online start page is displayed.

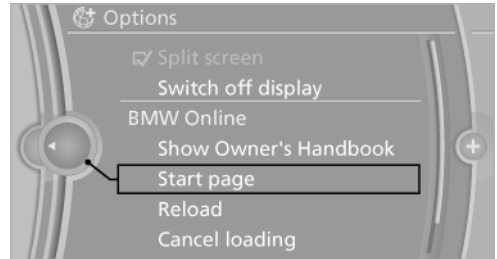
Using BMW Online

To select and display content:

- ▷ Turn the controller to highlight an element.
- ▷ Press the controller to display an element.

Calling up the home page

1. Call up "Options".
2. "Start page"



Reloading a page

1. Call up "Options".
2. "Reload"

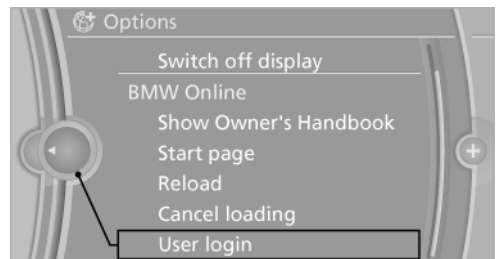
Cancel

1. Call up "Options".
2. "Cancel loading"

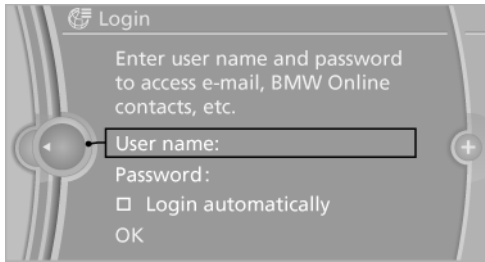
Login

To display contacts of BMW Online or other personal data, a login is required.

1. "BMW Services"
2. "BMW Online"
3. Call up "Options".
4. "User login"



5. "User name:"



6. Enter your user name and select "OK".
7. "Password"
8. Enter your password.
9. "OK"

Automatic login

The login takes place automatically when BMW Online is called up.

"Login automatically"

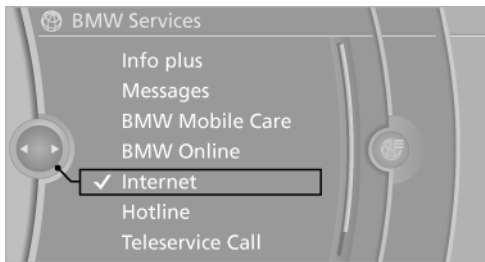
Logging off

1. "BMW Services"
2. "BMW Online"
3. Call up "Options".
4. "User logoff"

Internet*

Calling up the Internet

1. "BMW Services"
2. "Internet"



3. If applicable, "OK".

The home page is displayed. It is possible that the Internet sites are not displayed in the same way as on a PC. Flash or Java applications might be displayed incorrectly.

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This software is based in part on the work of the Independent JPEG Group.

Operating the Internet

Menu bar

A menu bar for operation is displayed. To activate the menu bar, tilt the controller to the left until the cursor is located in the menu bar.

Symbol	Function
	Activate mouse pointer
	Call up home page
	Refresh, reload
	Cancel
	Back
	Enter URL
	Bookmarks/favourites
	Zoom
	Close the browser




Navigating with the mouse pointer

1. Select the symbol.
2. Navigate to page with mouse pointer.
 - ▷ To move the mouse pointer: tilt controller in the corresponding direction.
 - ▷ To move the mouse pointer diagonally: tilt controller in the corresponding direction and turn the controller.


- ▶ To select an element: move the mouse pointer onto the element and press the controller.
- ▶ To scroll: turn the controller.

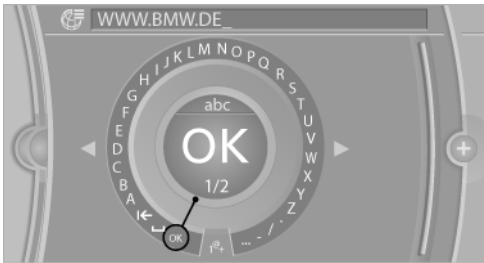
Status display

A symbol in the top left on the screen indicates the following status:

Symbol	Meaning
	No connection possible
	Data transfer/connection
	Secure connection

Entering Internet addresses

1.  Select the symbol.
2. Enter the address and select "OK".

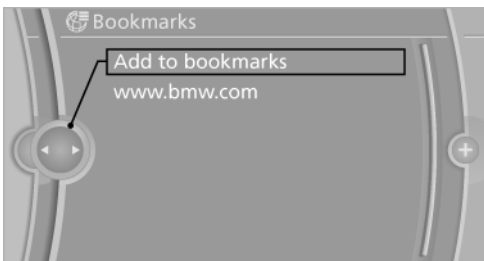


Bookmarks/favourites

Adding bookmarks

The currently displayed page is stored as a bookmark.

1. ☆ Select the symbol.
2. "Add to bookmarks"

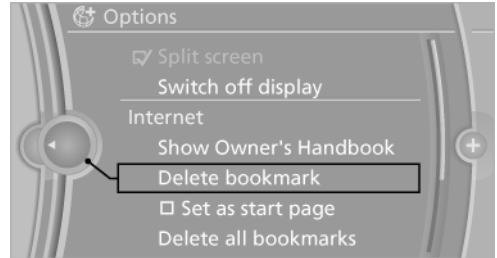


Select bookmark

1. ☆ Select the symbol.
2. Select the desired bookmark.

Deleting bookmarks

1. ☆ Select the symbol.
2. Highlight the bookmark to be deleted.
3. Call up "Options".
4. "Delete bookmark" or "Delete all bookmarks"



Specifying a bookmark as home page

1. ☆ Select the symbol.
2. Highlight the desired bookmark.
3. Call up "Options".
4. "Set as start page"

Settings

Suppressing cookies

1. Call up "Options".
2. "Suppress cookies"

Suppressing pop-ups

1. Call up "Options".
2. "Suppress pop-ups"

Suppressing security warnings

1. Call up "Options".
2. "Suppress HTTPS pop-ups"

BMW TeleServices*

Activating BMW TeleServices

BMW TeleServices must have been enabled in the vehicle before they can be used. This is usually already done by your BMW Service partner. "BMW TeleServices"

Hotline

Overview

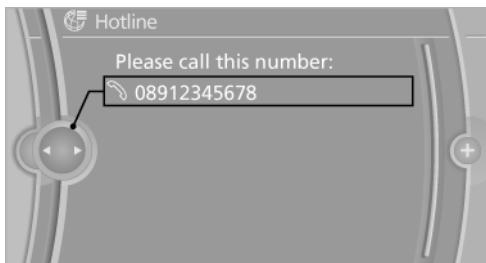
Contact the BMW Hotline for information covering every aspect of the vehicle.

Calling the hotline

Equipment without BMW Assist or BMW TeleServices

1. "BMW Services"
2. "Hotline"

The telephone number of the hotline is displayed. If a mobile phone* is logged on, a connection to the hotline is established.



Equipment with BMW Assist or BMW TeleServices

1. "BMW Services"
2. "Hotline"
3. "Start service"

TeleServices Call*

Overview

Sends information to your Service Partner indicating that a service appointment is to be agreed. The TeleServices data are transferred. Your Service Partner will establish contact with you.

Starting a TeleServices Call

1. "BMW Services"
2. "Teleservice Call"
3. "Start service"

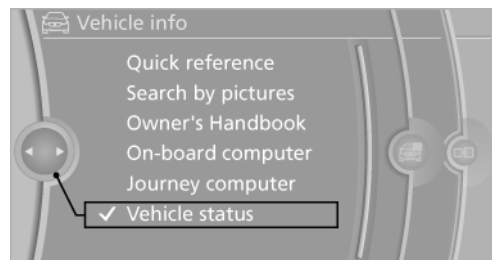


Automatic TeleServices call*

The TeleServices data on the service requirement for the vehicle are transmitted to your Service Partner automatically when a service is due. The partner will make contact and a service appointment can be agreed.

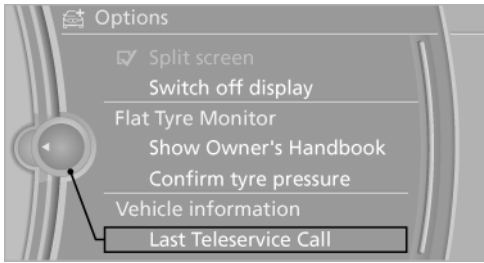
Checking when the your service partner was notified:

1. "Vehicle information"
2. "Vehicle status"



3. "Options"

4. "Last Teleservice Call"



Service partners*

Address and contact data of the BMW Service partner.

Displaying BMW Service partners

1. "BMW Services"
2. "Your BMW Dealer"

Data transfer*

The status of the data transfer is displayed.

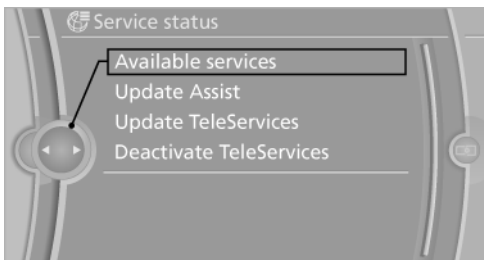
1. "BMW Services"
2. "Data transfer"

Service status*

Display available services

Display of all services available in the vehicle.

1. "BMW Services"
2. "Service status"
3. "Available services"



Activating BMW Assist

If you have a valid Assist contract and the services are not displayed, these might have to be activated.

"Activate Assist"

Updating BMW Assist

The Assist offering can be changed or extended. In this case, update the services.

"Update Assist"

Enabling BMW TeleServices

BMW TeleServices might have to be enabled in the vehicle.

"Activate TeleServices"

Updating BMW TeleServices

The BMW TeleServices offering can be changed or extended. In this case, update the services.

"Update TeleServices"

Deactivating BMW TeleServices

If BMW TeleServices are disabled, it is still possible to set up a voice connection to Roadside Assistance.

"Deactivate TeleServices"

Extended BMW Online services

General

The extended BMW Online services provides scope for exchanges of information and data with the vehicle via BMW Online.

The following section lists the functions of the extended BMW Online services.

Navigation

- ▷ Importing trips, see page 155.
- ▷ Information on points of interest from BMW Online, see page 151.
- ▷ Displaying current traffic regulations and country information, see page 160.

CD/Multimedia

- ▷ Updating album information, see page 180.

Personal Profile

- ▷ Exporting/importing a user profile, see page 32.

BMW Online and Internet

- ▷ BMW Online, see page 228.
- ▷ Internet, see page 229.