

# DataTerminal and DataSeal System

User's Manual

Ver. 6.03 UM4714

#### **DataTerminal System**

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# Chapter 1

# Introduction

#### 1.1. About the Product

Thank you for choosing Hi-G-Tek quality products.

The Hi-G-Tek range of products provides a highly reliable and secure cargo and asset monitoring system utilising state-of-the-art RFID technologies.

Cost-effective, more reliable and more secure than their mechanical counterparts, the Hi-G-Tek product range will constantly monitor your assets and alert you to any potential problems at all times.

The Hi-G-Tek system was developed in order to fill the requirement of fast, automatic processing of secured cargoes and to provide real time monitoring of cargoes both in transit and in storage.

The reusable electronic seal automates the processing of secured cargoes enabling the organization to effectively and economically process the increasing numbers of containers' traffic in the ports and between inland destinations.

The DataSeal is a sophisticated device, which includes a transmitter/ receiver unit, real-time clock, processor, memory and sensing circuitry for sealing verification. The Sealing Wire prevents any attempt of opening, bypassing or tampering with the seal without alerting the system and recording of the event. The system combines the technological and operational advantages of both low frequency close-range data management AND high frequency long range sealing verification and automatic data collection.

DataSeal's ability to log data and communicate it through a Handheld DataTerminal is best used In low frequency/short range applications. This way the electronic manifest of the sealed cargo can be written into the DataSeal's memory. The information includes Vehicle ID, container and invoice numbers, cargo description, quantities, destination, etc. Capable of logging up to 55 events, the information can be downloaded into a computerised database for storage and processing.

When used in high frequency/long range applications, the **DataSeal** is capable of communicating its ID and status to a distance of up to 30 meters. The **DataSeal** transmits the information in reply to an interrogation by the **DataReader**. The ability of the **DataSeal** to communicate with the **DataReader** at long range enables the use of the **DataSeal** in applications such as: tracking and sealing verification of containers in transit, protection of containers in storage, remote, automatic data collection from secured cargoes as they pass through check points, etc.

The handheld **DataTerminal** is used for writing information into the **DataSeal's** memory at the departure point and retrieving the information at the destination. Events, logged in the **DataSeal's** memory are also downloaded into the **DataTerminal**.

The **DataReader** is used in long range applications to interrogate the **DataSeals** over the high frequency channel for their ID and Status. The **DataReader** is also used for writing information into the **DataSeal** and retrieving logged information from the **DataSeal**. Each **DataReader** can communicate with numerous **DataSeals** simultaneously and verify their presence and status. The **DataReaders** can be chained to allow coverage and protection for secured cargoes in large storage yards and ports. The **DataReader** has an optional communication modem which allows the system to transmit the collected information through available communication channels to the Control Center. The **DataReader** is available in both outdoor and indoor models.

A set of **Mounting Fixtures** has been developed for the **DataSeal** system which allow convenient mounting and removal of the **DataSeal** whenever required. The various **Mounting Fixtures** differ in the level of protection they provide to the DataSeal as may be required in various environments.

This User's manual includes all the information required for installing and operating Hi-G-Tek Electronic Seals and DataTerminals.

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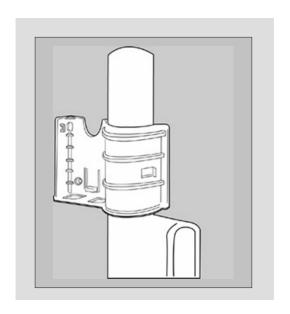
DataSeal<sup>TM</sup> is a tradmark of Hi-G-Tek. Pentium<sup>TM</sup> is a trademark of Intel Corporation.

#### 1

#### 1.2 DataSeal System Components

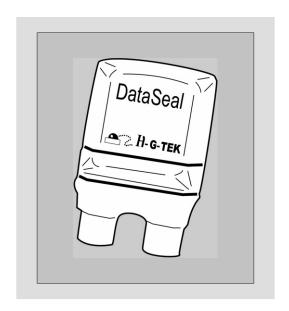
#### 1.2.1. The Mounting Fixture

The DataSeal Mounting Fixture is used to mount the DataSeal on the container's keeper bar or other surface.



#### 1.2.2. The Seal

The DataSeal unit contains the electronic circuitry of the DataSeal including a battery, a transceiver, a processor and memory to record and store the events and the relevant information about the cargo.

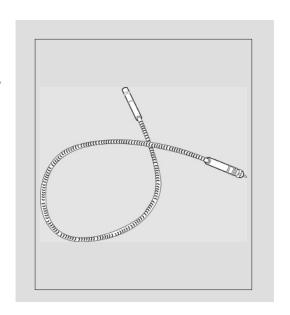


1

#### 1.2.3. Seal Wire

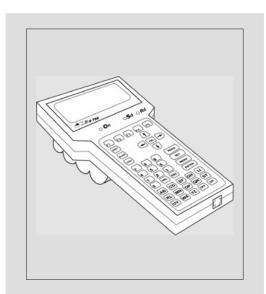
The DataSeal Wire serves to seal the cargo.

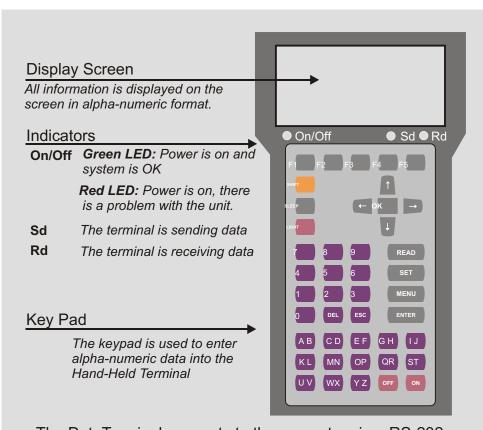
Any tampering with the DataSeal Wire at any point during transport is recorded and reported at once.



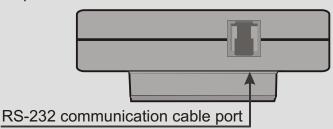
#### 1.2.4. DataTerminal

The DataTerminal is a hand-held terminal used to enter data into the system.



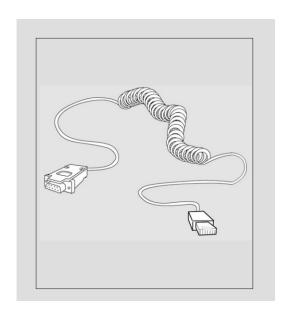


The DataTerminal connects to the computer via a RS-232 communication cable. The cable links theTerminal to the computer. It is connected to the RS-232 port located on the base of the DataTermianl and to the RS-232 port on the computer.



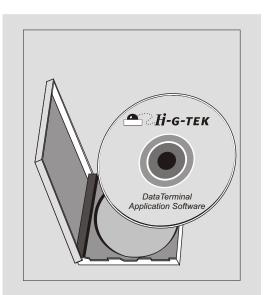
#### 1.2.5. Communication Cable

The RS232 communication cable supplied with the system connects the DataTerminal to the PC.



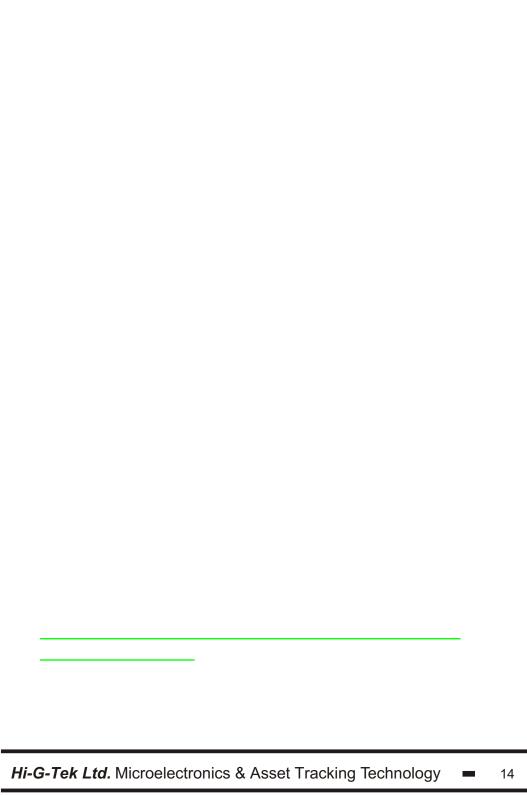
#### 1.2.6. Application Software

The Application
Software is used to
store and retrieve
event information.



#### 1.3. Minimum System Requirements

- An IBM PC or compatible with Pentium CPU, running at 200 MHz or faster.
- Minimum 32 MB RAM
- Screen resolution: Display set at 800X600 pixels, 16 bit colors
- Minimum of 8 MB free on your hard drive.
- Free communication port (COM1....COM4)



# Chapter 2

# DataSeal Installation

### 2.1 DataSeal Installation

step 1.

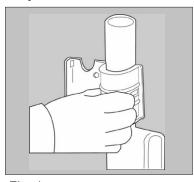


Fig. 1

To install the DataSeal Mounting Fixture, attach the fixture to the keeper bar at the back of the container (fig.1). A click indicates that the fixture is in place.

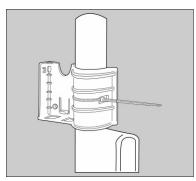


Fig. 2

ston 2

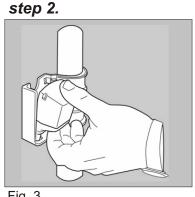
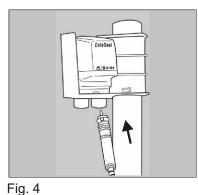


Fig. 3

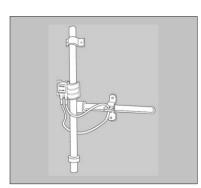
The two side slots may be used to secure the mounting fixture to the container using a plastic strap(fig.2)

To install the DataSeal, hold the unit at a 45° angle as illustrated and snap it into place in its cradle on the DataSeal Mounting Fixture. (fig. 3)

#### step 3.



To connect the DataSeal Wire, simply attach one end of the seal wire conectors to either of the sockets at the base of the DataSeal (fig 4).



Loop the wire through the container locking ring and the keeper bar, then insert the end into the other socket (fig. 5).

Fig. 5

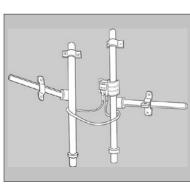


Fig. 6

Alternatively, you may loop the wire through both keeper bars then insert the end into the other socket (fig. 6).

#### Step 4: Setting the Seal using the DataTerminal

Press the **ON** key and verify that the green light is on. Place the DataTerminal between 5 and 40cm from the seal and press the **SET** key.

#### Step 5: Reading the Seal with the DataTerminal

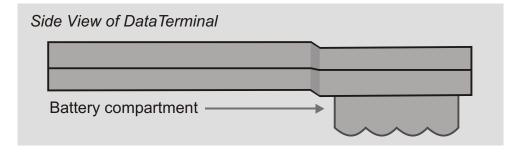
This procedure is carried out at destination.

Place the DataTerminal between 5 and 40cm from the Seal and press the **READ** key. The appearance of the **BK** notation on the units display screen and two beeps indicate that everything is in order and no mishaps have occurred during transport. The **TREPERED** notation, appearing together with a single audible beep indicates that the seal was tampered with during transport.

## Chapter 3

# Data Terminal Operating Instructions

#### 3.1 Battery Installation/Replacement:



- 1) The battery compartment is located at the rear of the terminal behind the terminal screen.
- 2) Open the battery compartment with a screwdriver.
- 3) Use Only "AA" size alkaline batteries!
- 4) Remove the used baterries if required. Insert 4 new alkaline size "AA" batteries into the compartment ensuring that polarity matches that indicated.
- 5) Screw the battery compartment lid back into place.

#### WARNING!

RISC OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT TYPE.
DISPOSE OF USED BATTERIES ACCORDING TO THE INSTRUCTIONS.

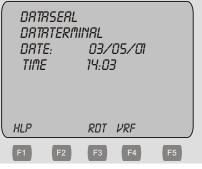
#### 3.2. Initial Steps



Activate the unit by pressing the **ON** key and verify that the green indicator lights up. The following notice appears on the screen, followed by the initialization reading



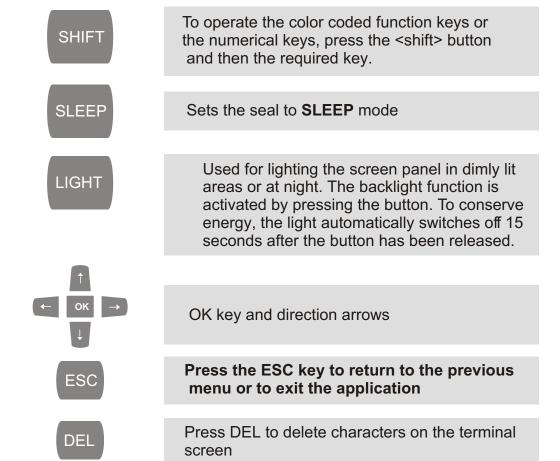
After a few seconds, the screen reads:



# 3.3. Screen Contrast

The screen contrast may be changed using the up n and down arrow keys.

#### 3.4. Keypad Buttons





3

The Alphanumeric keyboard, situated in the center and at the bottom of the keypad panel, is used for entering alphanumeric data.

# Note: Ensure the seal you are reading is at least 60 cm. (2 ft.) from any other seal in the vicinity.

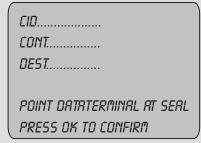
#### 3.5. Set Procedure

3.5.1. Basic Set Procedure



The SET key is located on the right hand side of the panel, below the arrow keys. To begin a SET sequence, press the SET key. The seal must be closed before performing the SET sequence. If the seal is open, a warning message appears on the screen.

A SET sequence may be entered with or without cargo manifest information. When the SET key is pressed, the following screen appears:



3

To avoid entering cargo manifest data, press ESC. The following screen appears:

```
USER DATA
ABORT DATA ENTRY?
NO
YES
```

To continue setting the seal, scroll to the YES option. Press OK while pointing the DataTerminal at the seal. The following screen appears:

```
ID......

ORG ID......

STRMP: 1516953

SEAL IS SET

SET AT:

03/05/2001 11:53

PRESS OK TO CONTINUE
```

#### 3.5.2. Set Procedure with Badge ID



Point the bottom of the terminal at the inspector ID badge and press the READ BADGE key to enter inspector's information into the terminal. The following screen appears:



#### 3.6. READ Procedure

3.6.1. Basic READ Procedure



3

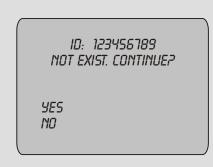
The READ operation allows the User to retrieve events stored in the seal.

Press on READ to receive information regarding data stored in the seal. The screen then reads:



After a short period, one of four possible events will be displayed:

The seal is not in the terminal database.
The following will be displayed on the screen:



3

If a seal's internal database is identical to that of the terminal, the following appears on the screen:

ID: 123456189
SEAL HAS NO NEW
EVENTS
PRESS OK TO CONTINUE

If the terminal's database memory is full, the following will appear on the screen:

MEMORY IS FULLI DELETE UNUSED SEALS PRESS OK TO CONTINUE

To delete seals, follow the CLEAR DATA procedure described in section 3.10.2. of this manual. The READ process can not be completed unless the seal has been deleted.

3

♦ The seal has not been tampered with in any way. The following will be displayed on the screen:

```
ID:
ORG. ID:
SEAL #: 123456789
STAMP: 11231234
SEAL IS: OK.
SET AT:
14/12/01 11:29
PRESS OK TO CONTINUE
```

The terminal will sound two confirmation beeps.

♦ The seal has been tampered with. A TAMP message will be displayed on the screen:

```
ID:

ORG ID:

SEAL #: 123456789

STAMP: 11231234

SEAL IS: TAMP.

SET AT:

14/12/01 11:29

PRESS OK TO CONTINUE
```

The terminal will sound one long beep.

#### 3.6.2. Read Procedure with Badge ID

3



Point the terminal at the inspector's ID badge and press the READ BADGE key to enter inspector's information into the terminal.

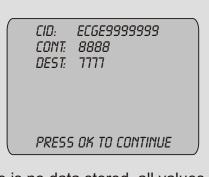
The screem reads:



- 3.7. VRF DATA
- Click on the F4 function key to verify seal status. This function displays current SEAL and TAMP status.

- 3.8. RDT DATA
  - F3

Click on the F3 function key to READ DATA. The following screen appears:



If there is no data stored, all values will appear as blanks.

#### 3.9. Menu Options



Pressing on the menu button displays the following range of options on the screen:

1 > View Data

2 > Clear Data

3 > Statistics

4 > Setup Date 5 > Setup Time

6 > Setup Zone

7 > Display version8 > Configuration

9 > View Org. ID List 10 > View Reader ID

11> Synchronize Time

You may scroll through these functions using the arrow up and down keys. Pressing the OK key activates the selected function. Pressing the ESC key will restore the previous reading on the screen.

Data Structure

Before going into details, it is important to understand the basic structure of the events data organization.

(opening the wire) or CLOSE (closing the wire), TAMP (tampering with the seal i.e. changing the seal resistance) and LOW BAT - low battery warning, S.SET (seal is soft set), RTC (Date/Time data in RAM and EEPRPOM is corrupted), DB (Database is corrupted), TIME (time has been changed) and C.SET (Seal is conditional SET).

Occurrences that cause an event are: SET (setting the seal), OPEN

Every event that occurs is written and stored in the seal's event memory. A page can contain up to 55 events. For example, after a new seal SET occurrence, the page will contain the SET event. If a tampering event occurs, the next READ operation will show the SET event and the TAMP event.

If the seal is then opened and closed, the next READ operation will show four events: SET, TAMP, OPEN, CLOSE.

3.9.1. > *VIEW DRTR* 

3

Selecting the >VIEW DRTR function opens a screen allowing the user a choice of two EVENT display modes. A function is selected by scrolling through the list using the up/down arrow keys and then pressing OK.



3.9.1.1.

> VIEW FROM LIST

event counter (ev. cnt) for each seal on the list. When the counter shows 0000, the seal must be replaced.

The > VIEW FROM LIST procedure also includes an

Selecting > VIEW FROM LIST displays a list of seal IDs from which the User can choose.

```
VIEW FROM LIST

SERL ID. EV. CNT

1610616835 2188

1610616836 1015

1610616831 2020

1610616838 0918

>1610616839 1843
```

In this example, seal # 1610616839 has 1843 events left.

To select a seal ID, use the arrow keys to scroll up or down.

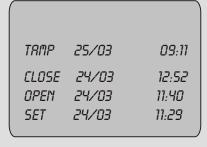
3

Choosing seal 1610616839 shown in the previous example, displays the following screen:

The first two rows of the screen are displayed alternately.

The screen above shows the first of 41 pages, meaning seal #1 out of 41.

There are 32 events in that page: 14 OPEN events, 14 CLOSE events, one SET event and 3 TAMP events. There is also a Low Battery warning for that seal. Click on OK or ENTER to move on to the next screen which shows the full event list:



3

The DataTerminal records the following events:

Event	Description
SET	Seal is SET
TAMP	Tampering with the seal - i.e. changing seal resistance
LOW BAT	Low battery warning
OPEN	Seal wire opened
CLOSE	Seal wire closed
S.SET	Seal is Soft Set
RTC	Date/Time data in RAM and EEPRPOM is corrupted
DB	Database corrupted
READ	Seal was read
TIME	Time was changed
C.SET	Seal is conditional SET

For a detailed description of a specific event, scroll up or down the screen to the event and press ENTER. A detailed event window such as the one below will be displayed:

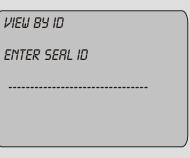
ID: 1610616839 STAMP: 9816543210 TAMP AT: 16/12/2000 17:19

The above screen shows a TAMP event recorded by seal 1610616839 on 16/12/2000 at 17:19 hours

Press ENTER to return to the events screen.

3.9.1.2.

>	VIĿ₩	83	ΙĹ



This function allows the user to type in a specific seal ID. The seal's events are then displayed on the screen.

After entering the seal ID and pressing OK, the seal ID screen is on. If an incorrect seal ID has been entered, the following appears on the screen:

ID: \_\_\_\_\_ DOES NOT EXIST PRESS ENTER PRESS OK TO CONTINUE

Information is obtained in the same manner when choosing the > VIEW BY ID option except for the initial procedure for reaching the desired seal.

3.9.2. > CLEAR DATA

Selecting the > CLERR DRTR function opens a screen that allows the User a choice of three functions to be selected scrolling through the list using the up/down arrow keys and then pressing OK.

CLEAR DATA

> CLEAR ALL
CLEAR FROM LIST
CLEAR BY ID

3.9.2.1. > *CLERR RLL* 

Selecting the > ELERR RLL option erases all seal data from memory.

Prior to erasing the data, a confirmation request appears:



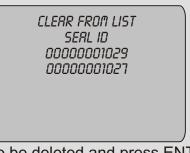
> CLEAR FROM LIST

3.9.2.2.

3.9.2.3.

> CLEAR BY ID

Selecting the > CLEAR FROM LIST option displays the followingon the screen:



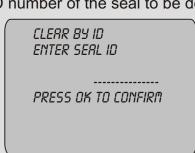
Select seal to be deleted and press ENTER. The following request for confirmation appears on the screen:

ID: 00000001029

CLERR?
NO
YES

Scroll through the options using the up/down scrolling keys. Press ENTER to select your option.

Selecting the >CLERR BY ID option allows you to enter the ID number of the seal to be deleted.



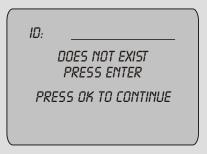
3

Enter seal ID to be deleted and press ENTER. Prior to deleting the data, a confirmation request appears on the screen:



Select the option required and press ENTER.

In case a specific ID requested from either > VIEW DATA or > CLEAR DATA menu screens does not exist in the DataTermianl database, the screen reads:

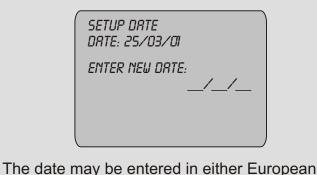


3.9.3. The STATISTICS function advises the User regarding the amount of memory left.



3.9.4 > *SETUP DRTE* 

Selecting the SETUP DATE function is displayed on the screen as follows:



(DD/MM/YY) or US (MM/DD/YY) format, depending on your configuration function choice. See section 3.9.8.3. of this manual for information regarding configuration procedures.

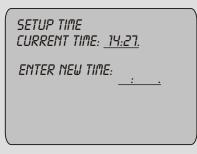
Enter the new date and press ENTER to set.

> SETUP TIME

3.9.5.

3

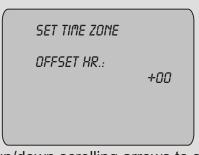
Selecting the SETUP TIME function is displayed on the screen as follows:



To change the time, enter digits in HH/MM format. Press ENTER to set the new time.

3.9.6. > *SETUP ZONE*  By default, seal time zone settings are set to GMT (Greenwich Mean Time). If the User is located in a different time zone, an offset based on the time difference must be entered into the system. For example, the difference in Great Britain(GMT) is 0, in Egypt +2 and on the East Coast of the United States -5. When entering the offset time during the summer months, daylight saving time should be included in the calculation.

Selecting the SETUP ZONE function brings the following on the screen:



Use the up/down scrolling arrows to set the desired offset. Press ENTER to set the offset.

- 3.9.7. > DISPLAY VERSION
- Selecting the DISPLAY VERSION function displays software version information.

DATASEAL DATATERMINAL VERSION 2.0 PRESS OK TO CONTINUE

Selecting the CONFIGURATION function displays

3.9.8. > CONFIGURATION

CONFIGURATION

SET PASSWORD

the User configuration menu:

SET PRSSIDED
SET CLERR DATA PASSIDED
DATE FORMAT

Use the up/down scrolling keys to scroll the

options. Pressing the ENTER key selects the option.

3.9.8.1 > *SET PRSSWORD* 

3

This option allows the user to decide whether to use a password for seal SET protection, or to change an existing password.

Selecting the SET PRSSLORD option displays the following on the screen:



If the password is not to be used in the SET operation, select the NO option. To create a password or to change an existing one, select YES. The following appears on the screen:

PRSSIORD SETTING

ENTER NEW PRSSIORD

-----PRESS OK TO CONFIRM

Enter the new password (up to 6 digits) and press ENTER.

Any requested change to the password setting brings the following on the screen:



In case a wrong password has been entered, the following appears on the screen:

PRSSWORD SETTING PRSSWORD INCORRECT PRESS OK TO CONTINUE

If a wrong password has been entered, the entire password selection process must be repeated. If the User chooses to change the password, the following is displayed on the screen:



A new 6 digit password may now be entered.

3.9.8.2 >CLERR DATA PRSSUORD

3

The CLEAR DATA PASSWORD option allows the User to decide whether to use a password to protect against database erasure or to change an existing password.

The following appears on the screen:

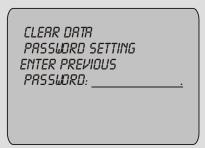


Selecting the YES option for the first time brings the following on the screen:

CLEAR DATA
PASSWORD SETTING

ENTER NEW
PASSWORD: \_\_\_\_\_\_.

Any requested change to the password setting is displayed on the screen as follows:



In case a wrong password has been entered, the following appears on the screen:

CLEAR DATA
PASSIDAD SETTING
PASSIDAD INCORRECT
PRESS OK TO CONTINUE

If a wrong password has been entered, the entire password selection process must be repeated. If the User chooses to change the password, the following appears on the screen:



A new 6 digit password may now be entered.

option.

3.9.8.3. Selecting the > DRTE FDRMRT function brings the

following on the screen:

SET DATE FORMAT

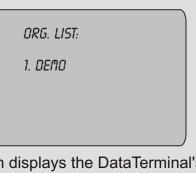
USA FORMAT
EUROPE FORMAT

is: MM/DD/YY

USA format is: MM/DD/YY
European format is: DD/MM/YY
Choose the required format using the up/down

Choosing this function displays the list of organization ID nicknames on the screen.

arrow keys. Press ENTER to select the required



This function displays the DataTerminal's unique ID on the screen.

DATASEAL TERMINAL ID: 26214551B PRESS OK TO CONTINUE

> DATE RORMAT

3.9.9. > VIEW ORG. ID LIST

3.9.10. > VIEW RERDER ID

3.9.11 > SYNCHRONIZE TIME

3

The seal's clock is likely to drift up to ±8 minutes per quarter. To synchronize the seal clock, select > 59NEHRONIZE TIME. If the seal has already been synchronized, the following message appears:

SEAL TIME HAS ALREADY
BEEN UPDATED THIS
QUARTER

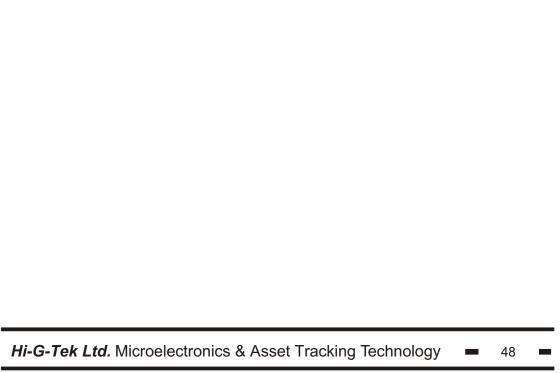
PRESS OK TO CONTINUE

If the clock drift has not been corrected, the User is prompted to add/subtract from the seal's current time.

SET NUMBER OF MINUTES
TO UPDATE SEAL TIME
USING THE UP/DOWN KEYS
+0
PRESS OK TO CONTINUE

After the process has terminated successfully, the following message appears:

PROCESS TERMINATED
SUCCESSFULLY
PRESS OK TO CONTINUE



### Chapter 4

# Software Utility Operating Instructions

### 4.1. Software Installation

- ▶ It is advisable to close all open programs prior to installation.
- Insert the Hi-G-Seal Installation CD into the CD drive.
- From the START menu, click on RUN and then on [disk drive]:/setup.exe. The program will begin installing.
- Follow the installation instructions as they appear on your screen
- PROGRAM FILES folder.

### 4.2. Connecting the Terminal to the PC

- The DataSeal Terminal is connected to the PC via the RS-232 cable supplied.
- Connect the cable to the terminal jack at the bottom of the DataTerminal unit
- Connect the cable to the PC com port

### 4.3. Software Setup and Operation

- Create a shortcut to Hi-G-Seal.exe by dragging the Hi-G-Seal.exe icon from the program folder onto the desktop.
  - To run the Hi-G-Seal program, double-click on the Hi-G-Seal icon on the desktop.

### 4.4. First Time Operation

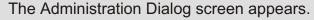
Start the program by clicking on the Hi-G-Seal icon on the desktop or in Hi-G-Seal.exe. The main program screen is then displayed.

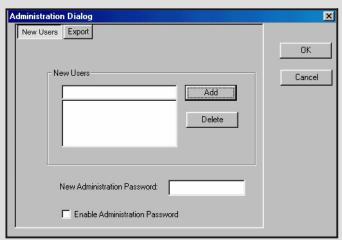


### 4.4.1. System Administration

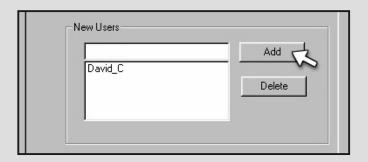
To start working with the program for the first time, click on the ADMIN. icon located on the left hand side of the main program screen.







Insert a new user name and click on ADD. This will insert an authorized user name into the system's data-base.



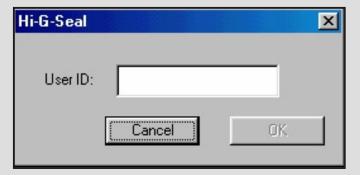
After the initial operation, every initialization will require an authorized user name.

If an administration password is to be used, insert the password in the NEW ADMINISTRATION PASSWORD box, and click to enable the administration password.



In this case, entry to the ADMIN. section of the program will require the administration password.

Upon startup the User is required to insert an authorized user name.



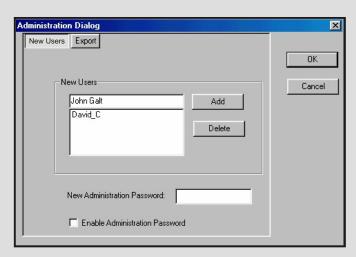
Once the correct name has been inserted, the OK button becomes active and allows the User to proceed.

Clicking on the OK button brings the User to the main program screen.

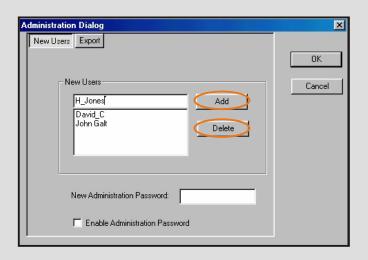


### **Defining New Users.**

To enter a new or additional user name, type the required name in the NEW USERS field of the administration dialog box and click on the ADD button.



Additional user names or IDs may be entered and existing ones deleted at all times by clicking on the ADD or DELETE buttons.



A correct user name must be entered upon initialization of the application. In the event an incorrect user name is entered, the application will reject the entry.

### ADMINISTRATION PASSWORD

4

This feature enables the system administrator to create a password to prevent unauthorized downloading of the terminal softwarefrom the PC and from any unauthorized changes.



After inserting the password in the NEW ADMINISTRATION PASSWORD field, check the ENABLE ADMINISTRATION PASSWORD box to enable the option.

### 4.4.2. Setting Your Configuration Port

To configure a communication port, **c**lick on the CONFIGURATION menu and then on SETTINGS.



In the SETTING DIALOG box, choose a serial communication port to which the DataTerminal - PC connector cable will be connected.



### 4.4.3. Setting Time Zone

Use the TIME ZONE setting to indicate the time difference in hours between Greenwich Mean Time and the zone where the reader is to be used (for example: London 0, New York -7, Rome +1, etc.).

Note: When calculating time differences, care should be taken to include daylight saving time (summer/ winter) parameters in the calculation.



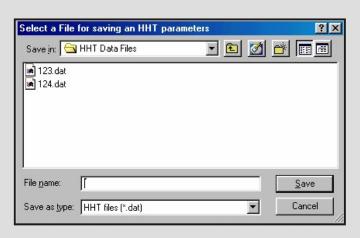
Click on OK to confirm the data and to close the SETTING DIALOG box

### 4.5. File Upload

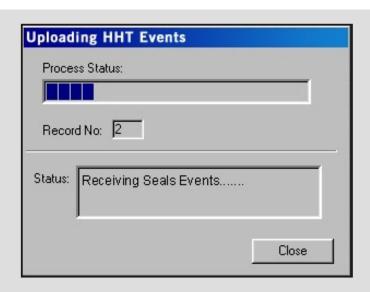
Click on the <u>UPLOAD</u> icon to upload the data from the DataTerminal to the PC.

- Connect the terminal to the PC with the designated RS232 communication cable. Ensure the cable is connected to the COM port selected in the config. operation
- Ensure the terminal is switched on and click on the UPLOAD icon. The SELECT A FILE FOR SAVING dialog box appears.





 Insert the a file name for the data retrieved from the terminal and click on SAVE.



The UPLOADING DataTerminal EVENTS status screen appears, advising the user of the uploading status.

### 4.6. Viewing Data Files

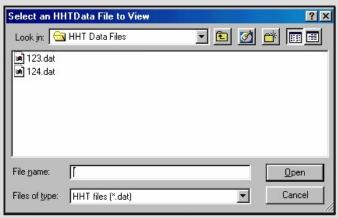
Click on FILE on the program toolbar. The drop-down list allows the User to OPEN a file (Ctrl+O), CLOSE a file (Ctrl+C), to PRINT file data or to EXIT the program.



In a similar manner, clicking on the OPEN icon situated on the upper left hand side of the main menu screen opens the SELECT FILE TO VIEW dialog box, which allows the user to choose the required file.

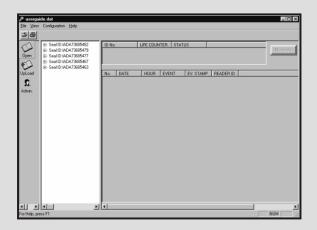


The View File dialog box containing the list of files in the program's memory appears.



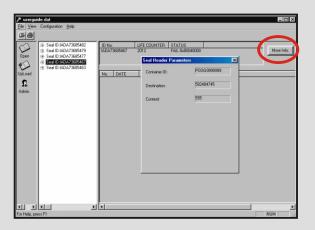
Click on a file name and then on OPEN to view file information.

The SELECT FILE TO VIEW dialog box appears. To obtain infomation regarding a file stored in memory, click on a seal ID number.

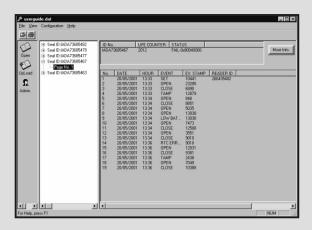


4

For information regarding Seal Header Paramaters, such as container ID, Destination and content of the container, click on the More Info button. This opens the Seal Header Parameters dialog box.



For information regarding an event occurrence on a specific seal, click on the + sign to the left of a seal ID number.



Click on the FILE > CLOSE or Ctrl+C to close the file.

4



Click on VIEW to open or close the toolbar and status bar. The toolbar is situated beneath the menu bar and allows the User to close or print the file with one click. The status bar is situated on the bottom of the program screen.



### 4.7. DataTerminal Software Upgrade

### **EXPORT**

NOTE: The download operation erases all information stored in the terminal database. All information must be backed-up prior to beginning a download operation.

Prior to beginning this operation, ensure that the RS232 cable supplied with the system is connected to both the DataTerminal and the PC.

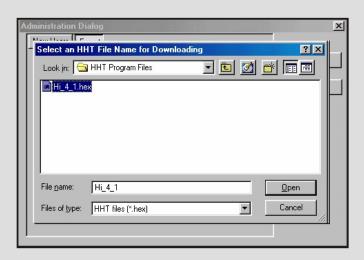
Click on the ADMIN. icon to open the ADMINISTRATION DIALOG box.



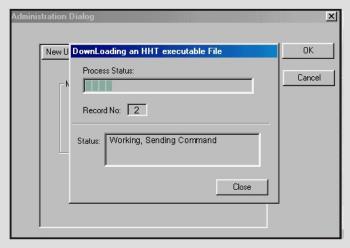
In the Administration Dialog Box, click on the EXPORT tab to download the DataTerminal software from the PC.



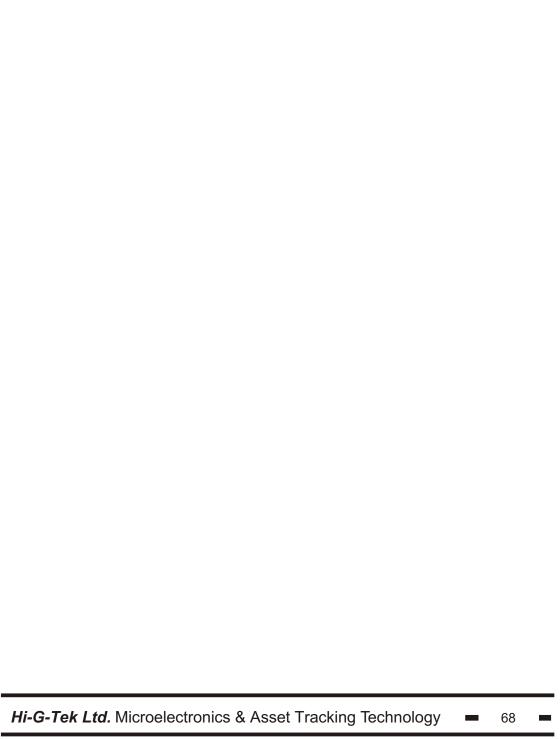
The download password must be entered in order to proceed. Enter the factory-set password in the PASSWORD field (QPWOEI in upper case letters). Once the correct password has been entered, the DOWNLOAD button becomes active. Click on the button to display the FILE DOWNLOAD dialog box.



Click on the DOWNLOAD button. Select the \*.hex file you want to download from the file list in the dialog box and click on OPEN to proceed.



Verify that the downloading process is in progress. Click on CLOSE when the process is complete.



### Chapter 5

## Troubleshooting and Problem Solving

### 5.1. Low Voltage

Upon initialization:

If the **DataTerminal** is low on power when switched on, the following warning message appears on the screen:

LOW BRT

**During Operation:** 

If the **DataTerminal** runs low on power during operatoin, the following message appears, followed by a long beep:

ERROR #0102 LOW BATTERY REPLACE DATATERMINAL BATTERY PRESS OK TO CONTINUE

Press OK to continue and turn the DataTerminal off. Replace the batteries as described in section 3.1.

### 5.2. Terminal Failure

The **Hand-Held Terminal** performs an automatic self-test upon initialization. If there is any technical problem at this stage, the following message appears on the screen:

ERROR #0101
TERMINAL FRILED
CALL SERVICE

PRESS OK TO CONTINUE

If this occurs, call an authorized service center or send the device to the manufacturer.

### 5.3. RF Communication Failure

If there is a communication error between the **Hand-Held Terminal** and the seal, the following message appears on the screen:

ERROR #2001 RF COMMUNICATION ERROR PRESS OK TO CONTINUE.

If this occurs, try the following:

- Decrease the distance between DataTerminal and seal
- Change the angle between the DataTerminal and the seal (the optimum angle is when the DataTerminal is below and parallel to the seal)
- Try and communicate with another seal
- Replace the batteries in the DataTerminal
   If all attempts at remedying the fault(s) have failed, call an authorized service center.

### 5.4. Seal Failure

When the seal has reached its maximum LIFE COUNTER, the following message will appear on the screen:

THE SERL RERCHED ITS
EVENTS LIMIT
REPLACE SERL
PRESS OK TO CONTINUE

The seal must be replaced.

If the seal has not been SET, the following message appears on the screen during a READ or VERIFY operation:

ID: THE SEAL IS NEW PRESS OK TO CONTINUE.

If the seal cannot be read, the following message will appear on the screen:

INVALID DEVICE

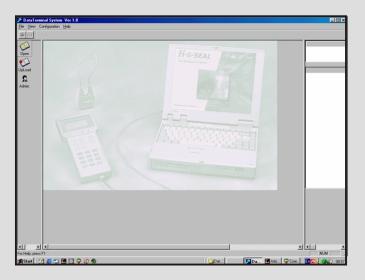
PRESS OK TO CONTINUE

If the seal battery is low during the reading process, the screen will read:

ID: 123456189 THE SEAL EXPERIENCED LOW BATTERY PRESS OK TO CONTINUE

### 5.5. System Setup

Some problems may occur if your computer system setup is not compatible with program requirements. For instance, if screen resolution is greater than the required 800\*600 pixels, the program screen will appear as below:



Despite the visual incompatibility, the screen resolution will not interfere with the program.

### Chapter 6

### Technical Specifications

### 6.1. DataTerminal 125 kHz IG-MA-31/IG-MA-32

DataTerminal	IG-MA-31	IG-MA-32				
Physical Characteristics						
Dimenisons [mm]	210x100x45					
Weight[gr]	500					
Power requirements	4xAA Size 1.5V	Alkaline batteires				
Memory	190 Seals @55	events per Seal				
Performance Characteristics						
Interface	RS232					
Operating Frequency [KHz]	125					
Output power [dbuv/m]	110 @ 3m					
Read Range	40					
RFID Frequency (MHz)	-	13.56				
Environmental Conditions						
Operating Temperature [°C]	-20 to +70					
Storage Temperature [°C]	-20 to +70					
Humidity [%]	50 Non Condens	ing				
Mechanical Vibration & Shock	Hand carried					

### 6.2. DataSeal IG-RS-40-916/433/318/315

DataSeal	IG-RS-40-916	IG-RS-40-433	IG-RS-40-318	IG-RS-40-315			
Physical Characteristics							
Dimensions (mm)	49X37X85						
Weight (gr)	100						
Housing	Plastic reinforced with fiberglass						
Power Requirements (volts)	3.6 internal battery						
User Memory (Bytes)	2048						
Events Memory (events)	10						
Performance Characteristics							
Interface	Mounting Cradle P.N. IG-DH-40						
Operating Frequency (MHz)	916.5	433.92	318	315			
Read Range (m)	30 @ open space						
Operating Frequency (kHz)	125						
Read Range (cm)	50						
Environmental Conditions							
Operating Temperature (°C)	-40 - +70						
Storage Temperature (°C)	-40 - +70						
Humidity (%)	90 non condensing						
Mechanical Vibration	As per MIL-810D & SAE J1455						
Mechanical Shock	As per MIL-810D & SAE J1455						
Standards							
	FCC part 15						
Antenna Characteristics							
	Omni-directional on non-metal wall.						
Beam Divergence	Hemisphere on metal wall.						
Polarization	Vertical						

### 6.3. Magnetic DataSeal IG-RS-40M-916/433/318/315

Magnetic DataSeal	IG-RS-40M-916	IG-RS-40M-433	IG-RS-40M-318	IG-RS-40M-315			
Physical Characteristics							
Dimensions (mm)	49X37X65						
Weight (gr)		100					
Housing	Plastic reinforced with fiberglass						
Power Requirements (volts)	3.6 internal battery						
User Memory (Bytes)	2048						
Events Memory (events)		10					
Performance Characteristics							
Operating Frequency (MHz)	916.5	433.92	318	315			
Read Range (m)	30 @ open space						
Operating Frequency (kHz)		125					
Read Range (cm)		50					
Environmental Conditions							
Operating Temperature (°C)		-40 - +70					
Storage Temperature (°C)	-40 - +70						
Humidity (%)	90 non condensing						
Mechanical Vibration	As per MIL-810D & SAE J1455						
Mechanical Shock	As per MIL-810D & SAE J1455						
Standards							
	FCC part 15						
Antenna Characteristics							
Beam Divergence	Omni-directional on non-metal wall. Hemisphere on metal wall.						
Polarization	Vertical						

### **Contact Information**



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