

## STEP 5. Personalize your Home screen

Easily switch between steaming channels and inputs.

The **Home** screen menu lets you access a ton of streaming entertainment, search for streaming movies and TV shows and change your settings.

The grid of tiles on the right lets you visually choose among your favorite streaming channels and the inputs where you have attached devices such as a DVR, game console, antenna, or set top box.

You can easily rearrange the order of the tiles on the Home screen to suit your viewing preferences.

If you have an antenna or cable connected, just click the tuner tile to watch broadcast TV channels. The fun has just begun!

**NOTE:** Cable or satellite subscription may be required to access content.



# Product specifications



MODEL NAME		40H4C1	48H4C	50H4C
Dimension (W x H x D)	Without Stand	35.9 x 21.3 x 3.2 inches (913 x 542 x 82 mm)	42.6 x 24.8 x 3.3 inches (1082 x 629 x 83 mm)	44.1 x 25.5 x 3.1 inches (1119 x 648 x 80 mm)
	With Stand	35.9 x 22.6 x 7.4 inches (913 x 574 x 189 mm)	42.6 x 26.8 x 9.7 inches (1082 x 680 x 246 mm)	44.1 x 27.5 x 9.7 inches (1119 x 698 x 247 mm)
Weight	Without Stand	18.4 lbs (8.34 kg)	26.5 lbs (12 kg)	28.2 lbs (12.8 kg)
	With Stand	18.7 lbs (8.5 kg)	27.1 lbs (12.3 kg)	28.9 lbs (13.1 kg)
<b>DISPLAY</b>				
Active Screen Size (Diagonal)		40 inches	47.6 inches	49.5 inches
Screen Resolution		1920 x 1080	1920 x 1080	1920 x 1080
Panel Selected		Full High Definition backlight	Full High Definition backlight	Full High Definition backlight
<b>POWER</b>				
Power Supply		AC 120V, 60Hz	AC 120V, 60Hz	AC 120V, 60Hz
Standby Consumption		Less than 1W	Less than 1W	Less than 1W
Audio Power		7W + 7W	8W + 8W	10W + 10W

## Product specifications (continued)

CHANNELS & SIGNALING	
Receiving Channels	VHF: 2 - 13, UHF: 14 - 69, CATV: 1 - 125 Digital Terrestrial Broadcast (8VSB): 2 - 69 Digital cable (64/256 QAM): 1 - 135
Tuner Type	Frequency synthesized
Receiving System	Analog: NTSC Digital: ATSC/QAM
HDMI Input	RGB/60Hz (640x480, 800x600, 1024x768, 1280x1024, 1360x768, 1440x900, 1680x1050, 1920x1080) YUV/60Hz (480i, 480P, 720P, 1080i, 1080P)
OTHER FEATURES	
Parental Control	Yes
HD Supported Definitions	480i, 480P, 720P, 1080i, 1080P
Sleep Timer	Yes
Wall Mount Support	VESA Standard (excluded)
Wireless Built In	Yes
Environmental Conditions	Temperature: 41°F - 95°F (5°C - 35°C) Humidity: 20% - 80% RH Atmospheric pressure: 86 kPa - 106 kPa

## Quick problem-solving tips

When you experience an issue with your TV, turn it off and on again. If this does not resolve the problem, then refer to the tips below. If the problem is still not resolved, then contact us at one of the phone numbers on Page 2.

SOUND OR PICTURE ISSUES	POSSIBLE SOLUTIONS
You do not see a picture when turning on the TV	<ul style="list-style-type: none"><li>• Check if the LED light is on. If it is, then there is power to the TV.</li><li>• The TV may be in Standby mode. Press the <b>Power</b>  button on the remote control to activate the unit from Standby.</li><li>• Check if the power cord is plugged into an active electrical outlet.</li></ul>
You have connected an external source to your TV but can not find it on the <b>Home</b> screen	<ul style="list-style-type: none"><li>• Make sure your external source is turned on.</li><li>• Check to see if the correct input tile is selected on the <b>Home</b> Screen for the external source you want to view.</li><li>• Check to see if the external source device connection is snug and fully inserted into the TV port.</li></ul>
When you turn on your TV, there is a delay for a few seconds before the picture appears	<ul style="list-style-type: none"><li>• This is normal. If you have already set up your TV, it is initializing and searching for previous setting information.</li></ul>
You see a normal picture but do not hear any sound	<ul style="list-style-type: none"><li>• Check that volume is turned up.</li><li>• Check if “Mute” mode is ON. Turn off mute by pressing the <b>Mute</b>  button again, or pressing volume up.</li></ul>
You hear sound but picture color is faded or in black and white	<ul style="list-style-type: none"><li>• Check that the Color value is set to 50 or greater.</li><li>• Check the color on another channel or input tile.</li></ul>
Your sound or picture is distorted or appears wavy	<ul style="list-style-type: none"><li>• Turn off and/or remove any electrical appliance that may be nearby the TV panel.</li><li>• Insert the power plug of the TV set into another power outlet.</li></ul>

## Quick problem-solving tips (continued)

SOUND OR PICTURE ISSUES	POSSIBLE SOLUTIONS
Your sound or picture is blurry or cuts out	<ul style="list-style-type: none"><li>• If you are using an external antenna, check the connections for a snug and tight fit.</li><li>• Adjust or reposition the antenna placement.</li></ul>
You see horizontal/vertical stripes on the picture, or it is shaking	<ul style="list-style-type: none"><li>• Turn off and/or remove any electrical appliance that may be nearby the TV panel.</li><li>• Insert the TV power cord into another electrical outlet.</li></ul>
CONNECTIVITY ISSUES	POSSIBLE SOLUTIONS
You cannot connect to your wireless network	<ul style="list-style-type: none"><li>• Make sure you have selected the correct wireless network name on the <b>Choose Wireless Network</b> screen.</li><li>• Make sure that you entered the correct wireless password for your network (passwords are case sensitive).</li><li>• If you have turned off SSID broadcasting on your wireless router, add your network by selecting <b>Add Private Network</b> from the <b>Select Wireless Network</b> screen.</li><li>• To check if it is a password problem, temporarily disable security on the wireless router.</li><li>• If you are not getting 3 or more signal strength bars above the wireless network icon, adjust the position of the TV (if possible) or the wireless router. Even a few inches in one direction or another may help.</li></ul>
REMOTE CONTROL ISSUES	POSSIBLE SOLUTIONS
Your remote control is not responding to button presses	<ul style="list-style-type: none"><li>• Check that the TV is still on.</li><li>• Check that the batteries are good and are inserted properly.</li><li>• Check that there are no obstacles between the remote control and the front of the TV.</li><li>• Try moving closer to the TV. If the LED on the TV flashes when you press any of the buttons on the remote control, the issue is not with the remote control.</li></ul>

# Certification and Compliance

## FCC Notice

This device has been tested and found to comply with the limits for a Class B digital device pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This device generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this device does cause harmful interference to radio or television reception, which can be determined by turning the device off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the device and receiver.
- Connect the device into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

**NOTE: The manufacturer is not responsible for any radio or TV interference caused by unauthorized modifications to this equipment. Such modifications could void the user's authority to operate the equipment.**

The WiFi Module complies with FCC radiation exposure limits set forth for an uncontrolled environment. This device should be installed and operated with a minimum distance of 20 centimeters between the radiator and your body.



Manufactured under license from Dolby Laboratories. Dolby, Dolby Audio, and the double-D symbol are trademarks of Dolby Laboratories.



The terms HDMI and HDMI High-Definition Multimedia Interface, and the HDMI Logo are trademarks or registered trademarks of HDMI Licensing LLC in the United States and other countries.



©2016. All rights reserved. Hisense and the Hisense logo are registered trademarks of Hisense. Other brand and product names are registered trademarks of their respective owners.