

Hisense

Using your mobile phone, scan the first QR code to register your product and the second QR code to access support. Depending on the make and model of your phone, you may need to download a QR Code scanning application.



Figure 1: Product Registration QR Code



Figure 2: Product Support QR Code

VIDAA series H7 65" Quick Start Guide

PACKAGE CONTENTS

- Hisense VIDAA User Manual
- Hisense VIDAA Quick Start Guide
- Warranty card
- 2 Sets of batteries (AAA and AA)
- 13 Phillips screws (M5 x 12mm)
- Infrared (IR) blaster cable
- 2 Remote controls
- Standard infrared (Model EN-33927A)
- Bluetooth® and infrared (Model ERFF6C11)

IMPORTANT: Be sure to look inside the styrofoam (within the upper and bottom parts of the box) as you remove items.

REQUIRED TOOLS

- Phillips screwdriver

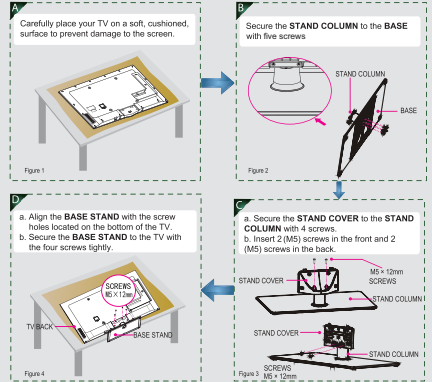
1 PROVIDE ADEQUATE VENTILATION FOR THE TV

We recommend that you maintain a distance of at least four inches between the TV and other objects (for example, walls and cabinet sides) to ensure proper ventilation. Failing to maintain proper ventilation may result in overheating or other problems with the TV that is caused by an increase in its internal temperature.

When you install your TV, we strongly recommend that you only use screws and other parts provided by Hisense. If you use parts provided by another manufacturer, Hisense is not responsible for any damage to the TV, problems with the TV or bodily injury.

2 INSTALLING THE STAND

If you want to install a wall mount bracket, then skip to step 3. Otherwise, follow the steps below to install the stand.



3 INSTALLING A WALL MOUNT BRACKET (not included)

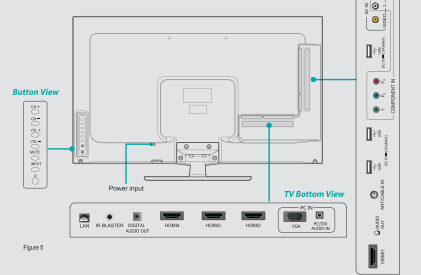
Hisense recommends that you purchase a UL-listed mount designed to hold the screen size and weight of your TV.

Follow the instructions that are provided with the manufacturer's wall mount bracket. If you are uncomfortable with these instructions, then we recommend that you hire a professional installer for assistance.

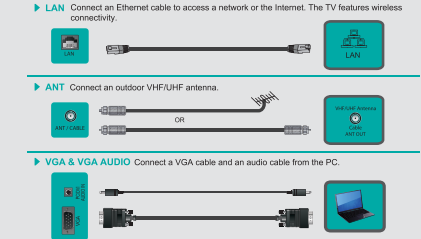
Unless it is correctly mounted, the TV may slide or fall and cause serious injury to a child or adult. Hisense is not responsible for any damage to the TV or injury to yourself or others.

4 CONNECTING COMPONENTS TO THE TV

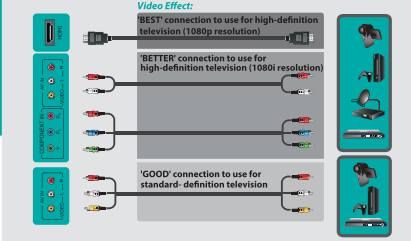
A. Use the diagram in figure [5] to establish proper connections.



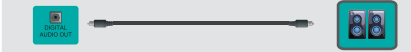
B. Use the diagrams shown in figure [6] below to apply the appropriate connector to your TV.



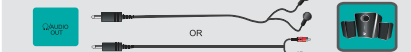
HDMI / COMP / AV Connect an HDMI cable or Comp/AV Adapter from an external AV/ equipment.



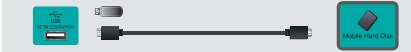
DIGITAL AUDIO OUT Connect an optical cable to an external digital audio system.



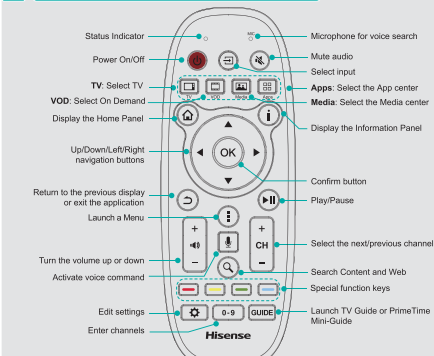
HEADPHONE Connect a headphone to hear audio from the TV.



USB Connect a USB device for browsing photos, music and movies.



5 USING MERLIN™ THE REMOTE CONTROL



NOTE:
 1. The Status Indicator on the remote control will blink with each key press.
 2. In 'pairing' mode, the Status Indicator will light red continuously for 60 seconds.
 3. When pairing is complete, the Status Indicator will flash blue 3 times.
 4. The Status Indicator will blink continuously when the battery is low.
 5. The remote control will automatically go into sleep mode 30 seconds after the last key press. Sleep Mode can conserve battery life. Any movement or key press will immediately wake up the remote.

6 TURNING THE TV ON FOR THE FIRST TIME

Follow the on-screen instructions to customize your TV settings.

MENU	OPERATIONS
Language setting	Please press [M] button to select your language: English, Spanish or French.
Accept the Hisense License Agreement	Read the Hisense legal information. If you do not accept the agreement, Internet functions and services will not be available.
Pair the Remote Control	Pair with your TV to get the most out of your remote control. <ul style="list-style-type: none"> • Select the environment (Home or Retail) from which you are setting up your TV. • 'Home' mode default settings are recommended for in-home use. This TV is ENERGY STAR qualified. • 'Retail' mode is intended for in-store display.
Select the TV Environment	
Select a Network Connection	Connect the TV to your network in order to access online media and apps
Enter ZIP code	Enter your zip code to receive accurate programming information
Set up TV service	Select the video input you use to connect your TV service to your TV.
Scan for channels	Scan for channels

SPECIFICATIONS

Model Name	65H7G	
Dimension	Without Stand	Width: 57.5 inches (1461 mm) Height: 33.0 inches (839 mm) Depth: 2.5 inches (63 mm)
	With Stand	Width: 57.5 inches (1461 mm) Height: 35.9 inches (912 mm) Depth: 14.2 inches (360 mm)
Weight	Without Stand	77.2 lbs (35.0 kg)
	With Stand	97.0 lbs (44.0 kg)
LCD Panel Minimum size (diagonal)	64.5 inches	
Screen resolution	1920 x 1080	
Audio power	13 W + 13 W	
Power supply	120 V ~ 60 Hz	
Receiving systems	Analog: NTSC Digital: ATSC / QAM	
Receiving channels	VHF: 2-13 UHF: 14-69 CATV: 1 ~ 125 Digital Terrestrial Broadcast (DVB-S): 2 ~ 69 Digital cable (64/256 QAM): 1 ~ 135	
Tuner type	Frequency synthesized	
Environmental conditions	Temperature: 41°F ~ 95°F (5°C ~ 35°C) Humidity: 20% ~ 80% RH Atmospheric pressure: 95 kPa ~ 106 kPa	
Component Input	480 I / 60 Hz, 480 P / 60 Hz, 720 P / 60 Hz, 1080 I / 60 Hz, 1080 P / 60 Hz	
VGA Input	VGA (640x480 / 60 Hz), SVGA (800x600 / 60 Hz), XGA (1024x768 / 60 Hz)	
HDMI Input	RGB / 60 Hz (640x480, 800x600, 1024x768) YUV / 60 Hz (480i, 480P, 720P, 1080i, 1080P)	

TROUBLESHOOTING TIPS

When there is something wrong with your TV, you can try turning it off and on again. You can also refer to the chart for troubleshooting tips. If you are unable to resolve the problem, contact Hisense Customer Support at 1-888-935-8880.

Our business hours are Monday through Friday from 8-8 p.m. EST and Saturday-Sunday from 9-6 p.m. EST.

SYMPTOMS	POSSIBLE SOLUTIONS
No sound or picture	<ul style="list-style-type: none"> • Check if the power cord is plugged into an AC outlet and if it has electricity. • Check to see if you have pressed the [Power] button the TV or on the remote control. • Check to see if the Status LED indicator light is on. If it is, then there is power to the TV.
Picture is normal, but no sound	<ul style="list-style-type: none"> • Check the volume settings. • Check to see if the 'Mute' mode is set to On. • Check to see if headphones are connected to the TV. • Check to see if the [Audio] output is set to the AV receiver. • If using a cable / satellite set top box, check if 'Mute' is set to On.
I have connected an external source to my TV and I get no picture and/or sound.	<ul style="list-style-type: none"> • Check the network physical connection to make sure it is correct. • Make sure the configuration is correct according to your network service provider.
Unable to establish a network connection	<ul style="list-style-type: none"> • Check the network physical connection to make sure it is correct. • Make sure the configuration is correct according to your network service provider. • You need a broadband (high speed) Internet service with a speed of no less than 1.5 Mbps. • Connect the TV to the Internet through your router by an Ethernet cable or wireless connection. If the connection fails, check with your Internet service provider or router manufacturer to determine if there is a firewall, content filter, or proxy settings that may block the TV from accessing the Internet. • After connecting the TV to the Internet, press the [Apps] button on the remote to access the applications.
How do I get the applications to work on my TV?	<ul style="list-style-type: none"> • After connecting the TV to the Internet, press the [Apps] button on the remote to access the applications.
Unable to use the Air Mouse or Voice Search	<ul style="list-style-type: none"> • Check to make sure that there are batteries in the remote. • Check to make sure that the remote is paired.