

ES-G170393-1



# Hisense



## **4K UHD Smart TV Quick Start Guide**

Help Hisense improve the environment by reducing paper waste.  
For detailed instructions and feature descriptions, access the full User Manual online.  
Before using the TV, please read this guide carefully and keep it for future reference.

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L5N 5Z2

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# Watch Elevated Scenes in 4K Color

## Smart LED TV with Popular Features

- Ultra-fast access to launch Netflix®
- Numerous built-in social media, gaming and movie apps
- Thousands of movie titles and streaming content to view
- 4K Media Player and Receiver
- App Store and Web Browser
- Many other cool features

## High-Quality Picture and Sound

- Vibrant contrast and brightness to display images accurately
- dbx-tv® Award-winning sound
- 4K technology that supports 4K online streaming, 4K USB content, HDMI 2.0 devices and much more to maximize your entertainment experience
- HDR Processing

## Multiple Connection Methods

- Built-in wireless connection
- 3 USB Connectors (2 USB 2.0 Connectors and 1 USB 3.0 Connector)
- 4 HDMI Connectors (2 HDMI 4K@30Hz Connectors and 2 HDMI 4K@60Hz Connectors)
- 1 LAN (Ethernet) port







## Easy Setup Menu and Simple Design

- Short and easy-to-follow first-time setup menu
- Simple user interface (UI) design to navigate
- Descriptive features to help make your selections

# Register Your TV!

Congratulations on the purchase of your new TV! This Quick Start Guide will walk you through a few easy steps to set up your TV. For detailed instructions, access the User Manual on the support pages listed below.

Because we value your business, we want to keep you in the know of 'all things Hisense'. Using your mobile phone, scan the Registration page QR code to register your TV. Depending on the make and model of your phone, you may need to download a QR code scanning app.

Country	Customer Care Center	Hisense Support Page	REGISTER YOUR TV
U.S.A	<ul style="list-style-type: none"> <li>• <b>Phone:</b> 1-888-935-8880</li> <li>• <b>Hours of Operation:</b> Monday - Friday: 9 AM to 9 PM EST Saturday - Sunday: 9 AM to 6 PM EST</li> <li>• <b>Service Email:</b> Service@hisense-usa.com</li> </ul>	<a href="http://www.hisense-usa.com/support/">http://www.hisense-usa.com/support/</a> 	<a href="https://www.hisense-usa.com/support/register">https://www.hisense-usa.com/support/register</a> 
CANADA	<ul style="list-style-type: none"> <li>• <b>Phone:</b> 1-855-344-7367</li> <li>• <b>Hours of Operation:</b> Monday - Friday: 8 AM to 8 PM EST</li> <li>• <b>Service Email:</b> canadasupport@hisense.com</li> </ul>	 <a href="http://www.hisense-canada.com/support/">http://www.hisense-canada.com/support/</a>	 <a href="http://www.hisense-canada.com/support/productReg.asp">http://www.hisense-canada.com/support/productReg.asp</a>
MEXICO	<ul style="list-style-type: none"> <li>• <b>Phone:</b> 01-800-008 8880</li> <li>• <b>Hours of Operation:</b> Monday - Friday 9:00-18:00</li> <li>• <b>Service Email:</b> servicio@hisense.com.mx</li> </ul>	<a href="http://www.hisense.com.mx/support/">http://www.hisense.com.mx/support/</a>  <p>*Scan to download user manual</p>	<a href="http://www.hisense.com.mx/support/productReg.asp">http://www.hisense.com.mx/support/productReg.asp</a> 

**Disclaimer:** This Quick Start Guide is intended as a general guideline to help you set up your TV. Images throughout this document are for illustrative purposes only and may differ from the actual product.

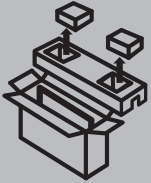
# PACKAGED CONTENTS

Your package in which you purchased your new TV contains the following items:

- TV
- Power Cord
- Remote Control
- 2 Base Stands
- 4 Screws (M4×8) (55")
- Quick Start Guide (this document)
- 1 set of AAA batteries
- Important Safety Information and Warranty Card
- 2 Column Bases (65")
- 8 Screws (M4×10) (65")

## IMPORTANT:

To prevent accidentally discarding items that came with your TV, be sure to **check ALL of the foam** in the carton box.



- Please check foam for accessories before discarding.
- Veuillez vérifier la mousse pour qu'il n'y ait pas d'accessoires avant de la jeter.
- Antes de desechar la espuma, asegúrese de retirar todos los accesorios.

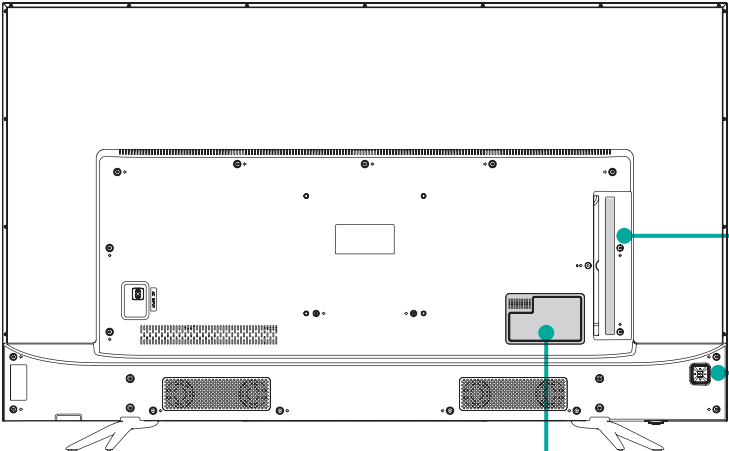
## Required tools and devices

- Wireless router (not included) for Internet connectivity
- Phillips screwdriver (not included) to secure the TV stand
- HDMI and other types of cables (not included) to connect external devices to the TV
- Wall mount bracket (not included) if you prefer to mount the TV to the wall

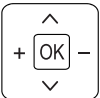
# BUTTONS AND PORTS ON THE TV

## TV Side View

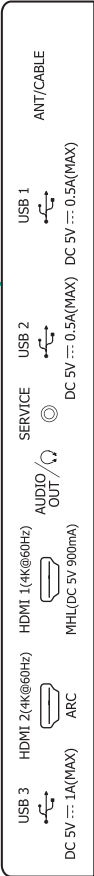
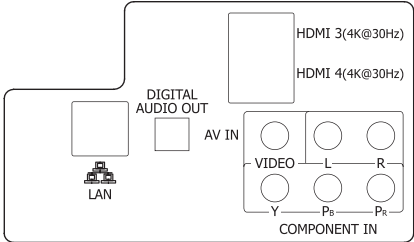
### Back View of the TV



### TV Bottom Panel



### TV Bottom View



# STEP 1. Attach the TV Stand or Wall Mount Bracket

## Attach the TV Stand

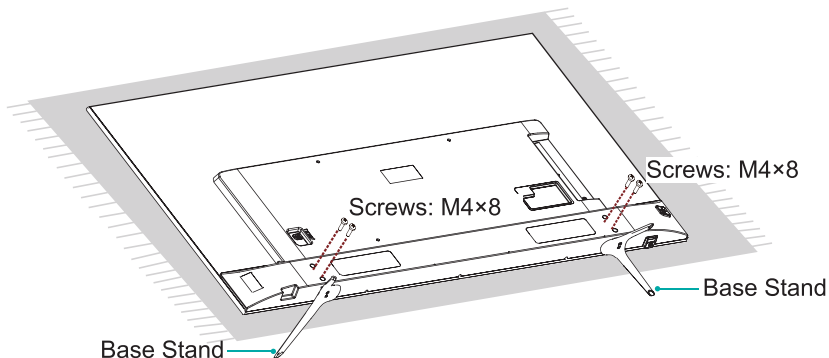
### CAUTION:

- Be sure to disconnect the A/C power cord before removing a base stand or installing Wall-Mount brackets.
- The screen display is very fragile, and must be protected at all times when installing the base stand. Be sure that no hard or sharp object, or anything that could scratch or damage the screen display, comes into contact with it. DO NOT exert pressure on the front of the TV at any time because the screen could crack.

Follow the illustrations and instructions below to complete the installation steps:

### For 55"

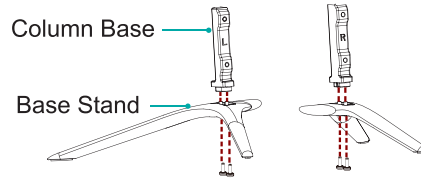
1. Carefully place your TV face-down on a soft, flat surface to prevent damage to the TV or scratching to the screen.
2. Remove the 2 stands from the accessory bag and then insert the stands into the bottom slots of the TV.
3. Use the 4 screws in the accessory bag to secure the Base Stand to the TV.



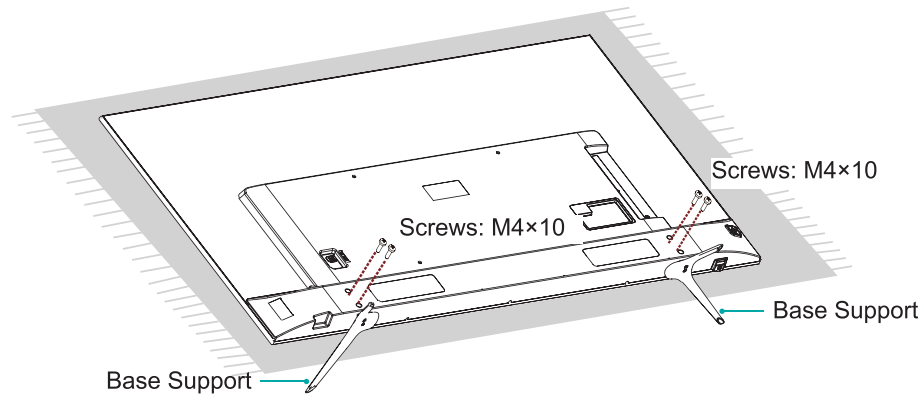


## For 65"

1. Carefully place your TV face-down on a soft, flat surface to prevent damage to the TV or scratching to the screen.
2. Using the screws in the accessory bag, secure the 2 Column Bases to the Base Stand tightly.
3. Using the 4 screws in the Accessory bag, Secure the Base Support to the TV.



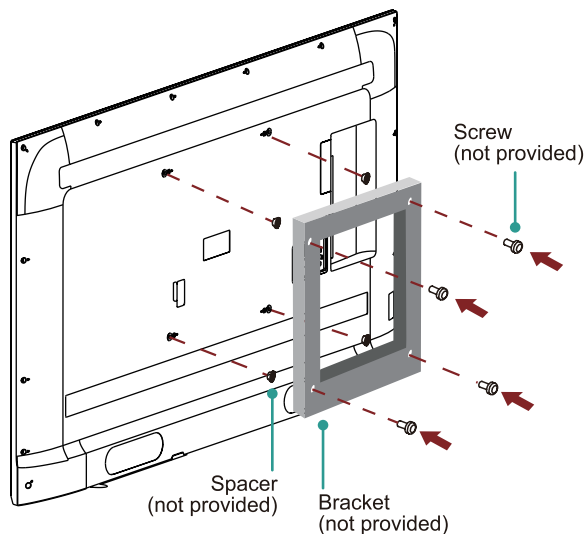
4 Screws: M4×10



## Attach the Wall Mount Bracket (not included)

Before you begin the third-party manufacturer instructions, be sure to do the following things:

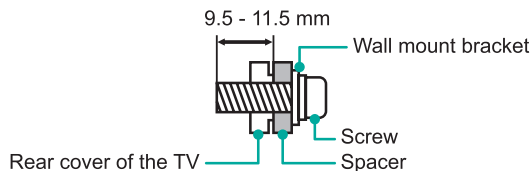
1. Place the TV face down on a clean, safe and cushioned surface.
2. Remove the TV stand if you already attached it.
3. Place the spacers (not included) in the corresponding bracket holes.



### CAUTION:

- When you attach the mount, be sure to use the spacers (provided by the third-party manufacturer) between the TV and the bracket.

- To prevent internal damage to the TV and ensure it is mounted securely, be sure to use fixing screws (not provided) that are 9.5 - 11.5 mm in length when measured from the attaching surface of the mounting hook.



Wall mount hole pattern VESA (mm)	200 × 200 (55") 400 × 400 (65")
Wall mount screw size	M6


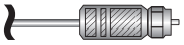
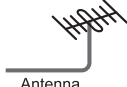
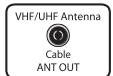
































Follow instructions provided with the Wall mount bracket.



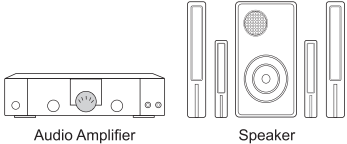



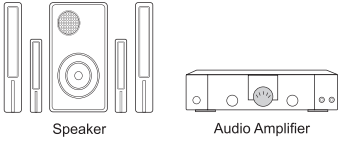







- To complete the installation, please contact the wall-mount manufacturer or the retailer from which you purchased the TV.
- The selected screws are 9.5 - 11.5 mm in length when measured from the attaching surface of the rear cover.

**NOTE: The diameter and length of the screws differ depending on the Wall-mount bracket model.**

## STEP 2. Connect devices to your TV

Check to ensure that you have selected the right cables for the ports and that they are connected securely. Loose connections can affect the quality of the picture image and color.

TV label		Port	Cable	External Equipment	Brief Description
ANT/CABLE				 Antenna  VHF/UHF Antenna Cable ANT OUT	Connect an outdoor VHF/UHF antenna.
HDMI				 VCR  DVD Player/Recorder  Video Camera  Set-top Box  Satellite Receiver  Satellite antenna cable	<p>This 4K TV has two different software versions of HDMI ports to connect HDMI-enabled devices. The two high-powered HDMI version 2.0 (HDMI 1, HDMI 2) inputs enable you to connect 4K Ultra-HD external devices that require more bandwidth to transmit to the TV screen. For example, if you have an X-box or Blu-ray player that supports the 2.0 standard. The two HDMI version 1.4 inputs are great for any of your external devices that support a standard full high-definition resolution of 1080p.</p>
COMPONENT IN	Y		 Green	 Video Camera  Set-top Box  Satellite Receiver  Satellite antenna cable	Connect a component video cable and left-right audio cables from an external AV device.
	P <sub>B</sub>		 Blue		
	P <sub>R</sub>		 Red		
	L		 White		
	R		 Red		
AV IN	VIDEO		 Yellow	 Video Camera  Set-top Box  Satellite Receiver  Satellite antenna cable	Connect a composite video cable and left-right audio cables from an external AV device.
	L		 White		
	R		 Red		

TV label	Port	Cable	External Equipment	Brief Description
DIGITAL AUDIO OUT			 <p>Audio Amplifier      Speaker</p>	Connect an optical cable from an external digital audio system.
AUDIO OUT/Ω				Connect headphones to hear audio from the TV.
		 <p>White Red</p>	 <p>Speaker      Audio Amplifier</p>	Connect an audio adapter (not provided) from an external analog audio system.
 USB				Connect a USB 3.0 device to transfer photos, music and movies to your TV at a rate that's 10 times faster than the USB 2.0 port <b>NOTE:</b> You can still plug a USB 2.0 device into a USB 3.0 port; however, the rate of speed will not be as fast. USB 3.0 devices are also backwards compatible with USB 2.0 ports.
LAN			 LAN	Connect an Ethernet cable to access a network or the Internet. The TV also has a wireless connectivity feature.
SERVICE		This port is not available for you to connect an external device. It can only be used by our factory for testing purposes.		