

**Honeywell**

**HD-DVR-1004**

**HD-DVR-1008**

**HD-DVR-1016**

**Digital Video Recorder**

**User Manual**

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Rev. B



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## Explanation of Symbols

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This symbol is intended to alert the user to the presence of insulated “dangerous voltage” within the product’s enclosure that may be of sufficient magnitude to constitute a risk of electric shock to persons.

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This symbol is intended to alert the user to the presence of important operating and maintenance (servicing) instructions in the literature accompanying the appliance.

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## Warnings and Cautions

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Where the mains plug or an appliance coupler is used as the disconnected device, the disconnected device shall remain readily operable.  
Where an all-pole MAINS SWITCH is used as the disconnect device, the location on the apparatus and the function of the switch shall be described, and the switch shall remain readily operable.

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Do not install the appliance in a confined space, such as bookcase or built-in cabinet. To reduce the risk of fire, do not cover the ventilation of the apparatus with newspapers, tablecloths, curtains, etc. And do not place lighted candles on the apparatus.

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Class I apparatus shall be connected to a mains socket outlet with a protective earthing connection.

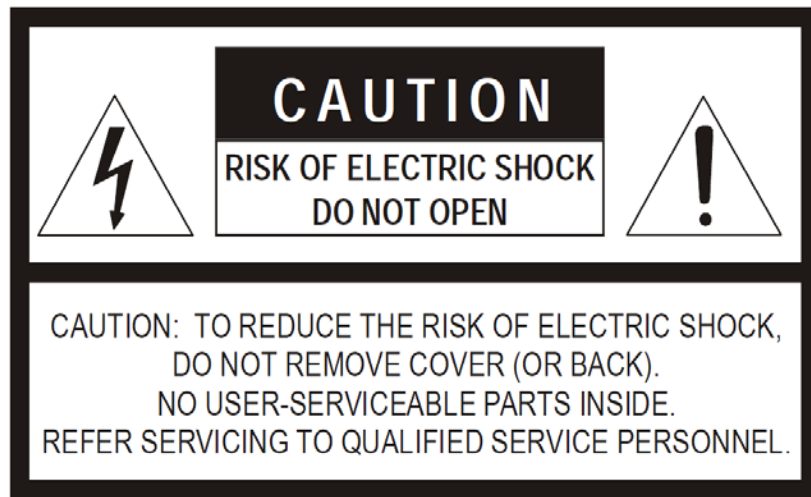
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## Caution

Users of the product are responsible for checking and complying with all federal, state, and local laws and statutes concerning the monitoring and recording of video and audio signals.

Honeywell shall not be held responsible for the use of this product in violation of current laws and statutes.

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## Important Safety Instructions

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1. **Read these instructions.**
2. **Keep these instructions.**

3. **Heed all warnings.**
4. **Follow all instructions**
5. **Do not use this apparatus near water.**
6. **Clean only with dry cloth.**
7. **Do not block any ventilation openings.**  
**Install in accordance with the manufacturer's instructions.**
8. **Do not install near any heat sources such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.**
9. **Do not defeat the safety purpose of the polarized or grounding-type plug.**  
**A polarized plug has two blades with one wider than the other. A grounding type plug has two blades and a third grounding prong. The wide blade or the third prong is provided for your safety. If the provided plug does not fit into your outlet, consult an electrician for replacement of the obsolete outlet.**
10. **Protect the power cord from being walked on or pinched particularly at plugs, convenience receptacles, and the point where they exit from the apparatus.**
11. **Only use attachment/accessories specified by the manufacturer.**
12. **Use only with the cart, stand, tripod, bracket, or table specified by the manufacturer, or sold with the apparatus. When a cart is used, use caution when moving the cart/apparatus combination to avoid injury from tip-over.**



13. **Unplug this apparatus during lighting storms or when unused for long periods of time.**
14. **Refer all servicing to qualified service personnel. Servicing is required when the apparatus has been damaged in any way, such as power-supply cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.**
15. **To Reduce The Risk Of Fire Or Electric Shock, Do Not Expose This Apparatus To Rain Or Moisture.**
16. **Apparatus shall not be exposed to dripping or splashing and no objects filled with liquids, shall not be placed on the apparatus.**

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## Before You Start

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**BEFORE OPERATING OR INSTALLING THE UNIT, READ AND FOLLOW ALL INSTRUCTIONS. AFTER INSTALLATION, retain the safety and operating instructions for future reference.**

### **1. Electrical safety**

All installation and operation here should conform to local electrical safety codes.

We assume no liability or responsibility for fires or electrical shock caused by improper handling or installation.

### **2. Transportation**

Heavy pressure, violent vibration and water must be avoided during transportation, storage and installation.

### **3. Install and operate the device in a proper environment:**

Do not install the unit in an extremely hot or humid location, or in a place subject to direct sunlight, dust or mechanical vibration.

The temperature measurements shall be carried out with the apparatus positioned in accordance with the instructions for use provided by the manufacturer, or, in the absence of instructions, the apparatus shall be positioned 5 cm behind the front edge of an open-fronted wooden test box with 5 cm free space along the sides and top and 5 cm depth behind the apparatus.

The unit is not designed to be waterproof. Do not expose it to rain or water.

Situate away from items that produce heat or are heat sources. Keep the unit well-ventilated.

Place the unit on a stable flat surface or install it on the rack.

Do not place any objects on the unit.

#### **4. Battery**

The built-in battery life is approximately 2 years as an indication of replacement. (This is just an indication of replacement. We are not providing any guarantee for the built-in battery lifetime. Replacement costs of the built-in battery are not covered by the warranty even if it needs to be done within the warranty period.) The battery of the same type must be used to replace the old one to avoid explosive danger. Ask the shop where the unit was purchased when replacement of the battery is required.

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#### **Caution**

The battery shall not be exposed to excessive heat such as sunshine, fire or the like.

Danger of explosion if battery is incorrectly replaced.

Replace only with the same type.

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#### **5. Rating plate and user guide**

Refer to the rating plate placed on the rear panel of the unit for the information on equipment classification and power source, etc.

Read and follow all instructions in the user guide when installing and operating the unit.

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#### **Caution**

To reduce the risk of electric shock, do not perform any servicing other than that contained in the operating instructions unless you are qualified to do so.

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# 1 Features and Specifications

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## Overview

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HD-DVR-1004, HD-DVR-1008 and HD-DVR-1016 are excellent digital video surveillance products. They adopt embedded Linux OS to maintain reliable operation. Popular H.264 compression algorithm and G.711 audio compression technology realize high quality, low bit stream. Unique frame-by-frame play function is suitable for detail analysis. It has various functions such as simultaneous recording, playback, and monitoring as well as guaranteed audio video synchronization. This series product has advanced technology and a strong network data transmission function.

This series device adopts embedded design to achieve high security and reliability. It can work standalone with local Graphic User Interface, and can also be accessed by an IE web client through Ethernet for remote surveillance.

This series product can be widely used in a variety of areas such as intelligent resident zones, banking, telecommunication, electric power, interrogation, transportation, factory, warehouse, resources, and water conservation.

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## Features

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This series product has the following features:

- Real-time monitoring

It has an analog (CVBS), VGA and HDMI output port for real-time surveillance by a monitor or TV set.

The system supports the three outputs at the same time.

- Storage function

Special data format guarantees data security and avoids vicious data modification.

- A/V compression

## Features and Specifications

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Supports multi-channel audio and video. Independent hardware codecs encodes and decodes the audio and video signal from each channel to maintain video and audio synchronization.

- Backup function

Provides local backup via USB port for flash disks and portable HDDs

IE web client can download the file to local HDD to backup via network.

- Recording and playback function

Supports simultaneous real-time recording, record search, forward/backward playback, network monitoring, and record download in all channels.

Supports various playback modes: slow, fast, backward and frame-by-frame playback.

Supports time title overlay for accurate event occurrence time display

Supports zoom of specified zone in the picture.

- Network operation

Supports remote real-time monitoring, remote record search and remote PTZ control via network.

- Alarm interlock function

Three relay alarm outputs to realize alarm interlock and on-site light control.

- Communication port

RS485 port for PTZ control.

RS232 port for system upgrade and maintenance with PC COM connection.

Standard Ethernet port for network access function.

- PTZ control

Supports PTZ decoder via RS-485 communication.

Supports various protocols (KD-6, Scandome, Pelco-D, Pelco-P, etc.) to control the PTZ speed dome.

- Intelligent operation

Supports USB Mouse operation function.

In the menu, supports copy and paste for settings.



## Specification

	Parameter	HD-DVR-1004	HD-DVR-1008	HD-DVR-1016
System	Main Processor	High-performance industrial embedded micro controller		
	OS	Embedded LINUX		
	System Resources	Multiplex operations: simultaneous multi-channel recording, multi-channel playback and network operation		
	Interface	User-friendly graphical user interface		
	Input Devices	Front panel, USB mouse, remote control		
	Input Method	Numbers, letters, symbols and extensible Chinese		
	Shortcut Function	Copy/paste operation, USB mouse right-key shortcut menu, double-click USB mouse to switch screen.		
Compression Standard	Video Compression	H.264		
	Audio Compression	G.711A		
Video	Video Input	4-ch composite video (CVBS) input: (NTSC/PAL) BNC (1.0V <sub>P-P</sub> , 75Ω)	8-ch composite video (CVBS) input: (NTSC/PAL) BNC (1.0V <sub>P-P</sub> , 75Ω)	16-ch composite video (CVBS) input: (NTSC/PAL) BNC (1.0V <sub>P-P</sub> , 75Ω)
	Video Output	1-ch PAL/NTSC BNC (1.0V <sub>P-P</sub> , 75Ω) composite video (CVBS) output; 1-ch VGA output and 1-ch HDMI output of resolution 800x600, 1024x768, 1280x720 (720p), 1280x1024 selectable. Supports CVBS/VGA/HDMI video output at the same time.		
	Video Standard	PAL (625 line, 50f/s), NTSC (525 line, 60f/s)		
	Record Speed	PAL 1f/s to 25f/s per channel and NTSC 1f/s to 30f/s per channel		
	Video Partition	1/4 windows	1/4/8/9 windows	1/4/8/9/16 windows
	Monitor Touring	Supports monitor touring modes: alarm triggered, motion detection triggered, and manual control.		

## Features and Specifications

	Resolution (PAL/NTSC)	<p>PAL/NTSC Real-time monitoring: D1 704x576/704x480 Playback: D1 704x576/704x480 (6/7 f/s, ch1 up to 25/30 f/s when other channels are of CIF), CIF 352x288/352x240, QCIF 176x144/176x120</p> <p>Support dual streams: extra stream resolution QCIF 176x144/176x120</p>	<p>PAL/NTSC Real-time monitoring: D1 704x576/704x480 Playback: D1 704x576/704x480 (6/7 f/s, ch1 up to 25/30 f/s when other channels are of CIF), CIF 352x288/352x240, QCIF 176x144/176x120</p> <p>Support dual streams: extra stream resolution QCIF 176x144/176x120</p>	<p>PAL/NTSC Real-time monitoring: D1 704x576/704x480 Playback: D1 704x576/704x480 (6/7 f/s, ch1 &amp; ch9 up to 25/30 f/s when other channels are of CIF), CIF 352x288/352x240, QCIF 176x144/176x120</p> <p>Support dual streams: extra stream resolution QCIF 176x144/176x120</p>
	Motion Detection	Zone setup: support max 396 (PAL, 22x18) or 330 (NTSC, 22x15) zones. Supports various sensitivity levels.		
	Image Quality	6-level image quality adjustable		
	Privacy mask	Supports max 4 user defined zones of privacy mask in each display window.		
	OSD in record	Channels information, time information and privacy mask zone.		
	TV Adjust	Adjusts TV (CVBS) output zone for monitors of display distortion.		
	Channel Lock	Covers secret channel with blue screen though system is encoding normally. Screen -lock function to prevent unauthorized user seeing private video		
	Live Channel Status OSD	Channel name, recording status, screen lock status, video loss status and motion detection status are shown on the bottom left of display screen.		
	Color Configuration	Hue, brightness, contrast, saturation and gain setup for each channel		
Audio	Audio Input	4-ch 200-2000mv10KΩ(BNC) synchronized with video input channel 1-4	8-ch 200-2000mv10KΩ(BNC) synchronized with video input channel 1-8	4-ch 200-2000mv10KΩ(BNC) synchronized with video input channel 1-4
	Audio Output	1-ch audio output 200-3000mv 5KΩ(BNC)		
Hard disk	Hard Disk	1 built-in SATA port; support 1 HDD.		
	Hard Disk Space Consumption	Audio: 28.8MByte/h per channel Video: 56-900MByte/h per channel		

Record and playback	Recording Mode	Manual recording, motion detection recording, schedule recording and alarm recording Priority: Manual recording> alarm recording>motion detection recording>schedule recording		
	Recording Length	1 to 120 minutes single record duration (Default 60 minutes)		
	Cyclic mode	When hard disk is full, system can overwrite previous video file.		
	Record Search	Various search engines such as time, type and channel.		
	Playback Mode	Various fast play, slow play speeds, manual frame by frame playback and reverse play mode.		
	Various File Switch Ways	Can switch to previous or next file or any file in current play list. Can switch to file on other channel of the same time (if existing). Supports continuous file playback; when a file is ended, system automatically plays the next file in the current channel		
	Multi-channel Playback	Support maximum 4-channel simultaneous playback.	Support maximum 8-channel simultaneous playback.	Support maximum 16-channel simultaneous playback.
	Display Modes	Switch between adaptive window/full screen during playback		
	Zoom	When in one-window full-screen playback mode, you can select any zone to zoom in.		
Backup function	Backup Mode	HDD backup		
		Support peripheral USB backup device. (Flash disk, portable HDD and etc.)		
		Supports USB burner (extension function).		
		Supports network download and backup		
Network Function	Network control	Remote live view of all channels.		
		DVR configuration through web browser client		
		Upgrade or maintenance via web browser client		
		View alarm information such as external alarm, motion detection and video loss		
		Supports network PTZ control		
		File download backup and playback		
		Duplex transparent COM		
		Intercom		
Motion Detection and Alarm	Motion Detection	Zone setup: 396 (PAL, 22×18) or 330 (NTSC, 22×15) detection zones. Various sensitivity levels Can activate recording, external alarm or screen message prompt in specified period.		
	Video Loss	Alarm can activate external alarm or screen message prompt.		
	External Alarm	Can activate recording, external alarm or screen message prompt in specified period.		
	Manual Alarm Control	Enables or disables alarm input channel. Supports manual alarm output.		
	Alarm Input	4-ch alarm input ( Normal open or normal close)	8-ch alarm input ( Normal open or normal close)	16-ch alarm input ( Normal open or normal close)

## Features and Specifications

	Alarm Output	3-channel relay output
	Alarm Relay	30VDC 2A, 125VAC 1A (activation alarm )
Interface	USB Interface	2 USB 2.0 ports
	Network connection	RJ45 10M/100M self-adaptive Ethernet port
	RS485	PTZ control port Supports various control protocols: KD-6, Scandome, Pelco-D, Pelco-P, etc.
	RS232	Ordinary serial port (for upgrade and maintenance) and transparent serial port (COM input and output via network )
System Information	Hard Disk Information	Displays HDD current status
	Data Stream Statistics	Data stream statistics for each channel (in wave mode)
	Log statistics	Display maximum1024 logs. Support various search engines such as time and type.
	Version	Display version information: channel amount, alarm input and output amount, system version and published date.
	On-line user	Display current on-line user
User Management	User Management	Multi-level user management; various management modes Integrated management for local user and network user Configurable user power
		Support user /group and its corresponding rights modification. No limit to the user or group amount
	Password Authentication	Password modification Administrator can modify other user's password.
		Account lock strategy Five times login failure in thirty minutes may result in account lock.
Upgrade		Web browser, client-end and specific update tool.
Login, Logout and Shutdown		Password login protection to guarantee safety
		User-friendly interface when login. Provide the following options: logout /shutdown/ restart.
		Authentication when shut down to make sure only authorized users can turn off DVR
General Parameter	Power	DC +12V/3.3A
	Power Consumption	12W (Exclude HDD)
	Working Temperature	0℃ – +55℃
	Working Humidity	10% – 90%
	Air Pressure	86kpa – 106kpa
	Dimension	375x285x45mm
	Weight	3.25KG(Exclude HDD)
	Installation Mode	Desktop installation

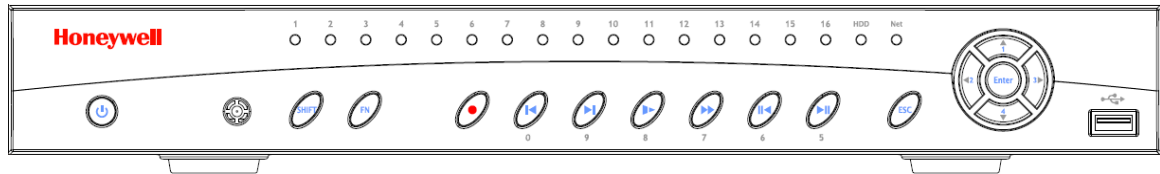
## 2 Overview and Controls

This section provides information about front panel and rear panel. When you install this series DVR for the first time, please refer to this part first.

### Front Panel

The front panel is shown in *Figure 2-1*.

**Figure 2-1 The Front Panel of HD-DVR-1004/ HD-DVR-1008/ HD-DVR-1016**




Please refer to the following sheet for front panel button information.

Name	Icon	Function
Power button		Power button, press this button for three seconds to boot up or shut down DVR.
Up/1 Down/4		Activate current control, modify setup, and then move up and down. Increase/decrease numeral. Assistant function such as PTZ menu. In text mode, input number 1/4.
Left/2 Right/3		Shift current activated control, and move left and right During playback, click to control playback bar. In text mode, input number 2/3.

## Overview and Controls

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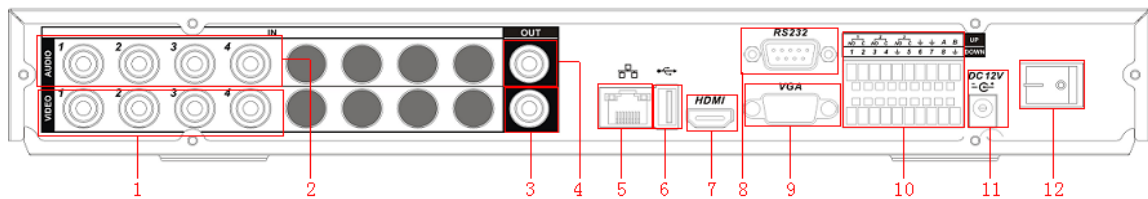
ESC	<b>ESC</b>	Go to previous menu, or cancel current operation. During playback, click it to restore real-time monitor mode.
Enter	<b>ENTER</b>	Confirm current operation Go to default button Go to menu
Shift	<b>Shift</b>	In textbox, click this button to switch between numeral, English (Small/Capitalized), donation and etc.
Assistant Function	<b>Fn</b>	One-window monitor mode, click this button to display assistant function: PTZ control and image color. In PTZ menu, shift PTZ control menu. Backspace function: in numeral control or text control, it can delete the previous character before the cursor. In motion detection setup, work with Fn and direction keys to realize setup. In text mode, click it to switch between numeral, English character(small/capitalized) and etc. Realize other special functions.
Record	<b>REC</b>	Manually stop/start recording, working with direction keys or numeral keys to select the recording channel.
Play/Pause /5	<b>▶   </b>	In normal playback click this button to pause playback In reverse playback or pause mode, click this button to resume normal playback. In live view, press this key to enter Search interface. In text mode, input number 5.
Reverse/Pause/6	<b>   ◀</b>	In normal playback or pause mode, click this button to reverse playback In reverse playback, click this button to pause playback. In text mode, input number 6.
Fast play/7	<b>▶▶</b>	Various fast speeds and normal playback. In text mode, input number 7.
Slow play/8	<b>▶▶▶</b>	Multiple slow play speeds or normal playback. In text mode, input number 8.
Play Next/9	<b>▶  </b>	In playback mode, playback the next video In menu setup, go to the bottom of the dropdown list. In text mode, input number 9.
Play previous/0	<b>  ◀</b>	In playback mode, playback the previous video In text mode, input number 0.

USB port		To connect USB storage device, USB mouse.
Network abnormal indicator	<b>Net</b>	Network error occurs or there is no network connection, the light becomes red to alert you.
HDD abnormal indicator	<b>HDD</b>	HDD error occurs or HDD capacity is below specified threshold value, the light becomes red to alert you.
Record indicator	<b>1-16</b>	Indicates whether each channel is recording or not. It turns on when the corresponding channel is recording.
IR Receiver		Receives the signal from the remote control.

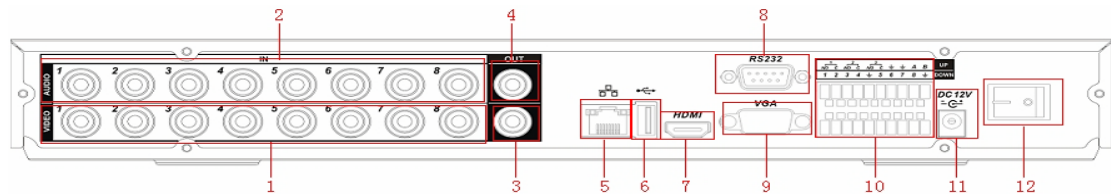
## Rear Panel

HD-DVR-1004, HD-DVR-1008 and HD-DVR-1016 rear panels are shown as below. See [Figure 2-2](#), [Figure 2-3](#) and [Figure 2-4](#).

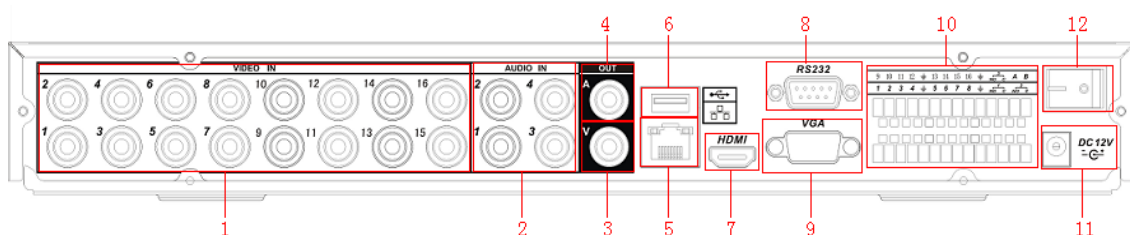
**Figure 2-2 The Rear Panel of HD-DVR-1004**



**Figure 2-3 The Rear Panel of HD-DVR-1008**



**Figure 2-4 The Rear Panel of HD-DVR-1016**



## Overview and Controls

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Please refer to the following table for detailed information.

No.	Description
1	Video input
2	Audio input
3	Video CVBS output
4	Audio output
5	Network port
6	USB port
7	HDMI port
8	RS232 port
9	Video VGA output
10	Alarm input/alarm output/RS485 port
11	12VDC Power input port
12	Power button

When connecting the Ethernet port, please use a straight cable to connect the PC and use the crossover cable to connect to the switcher or router.

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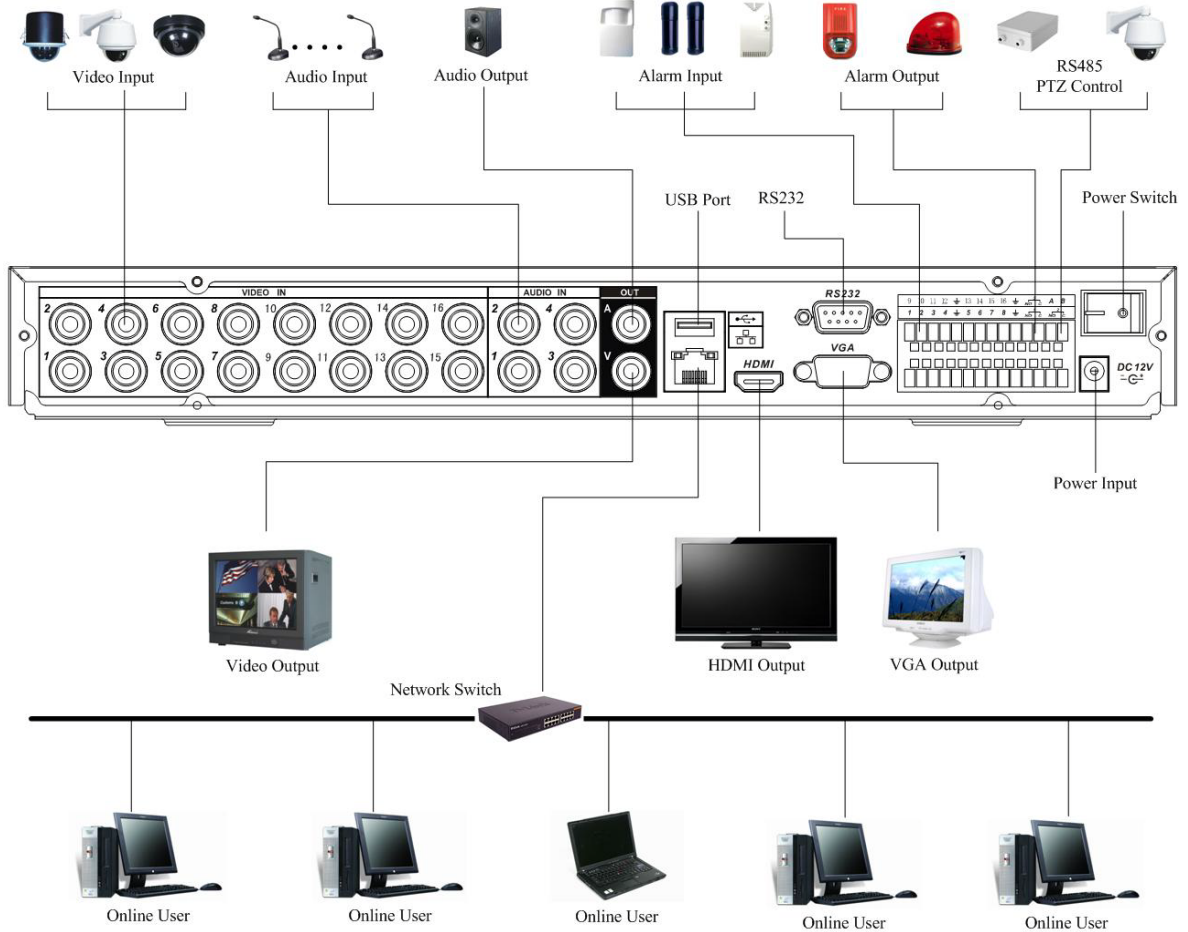
## Connection Diagram

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Please refer to *Figure 2-5* for connection diagram of HD-DVR-1016. HD-DVR-1004 and HD-DVR-1008's are similar.



Figure 2-5 Device Connection

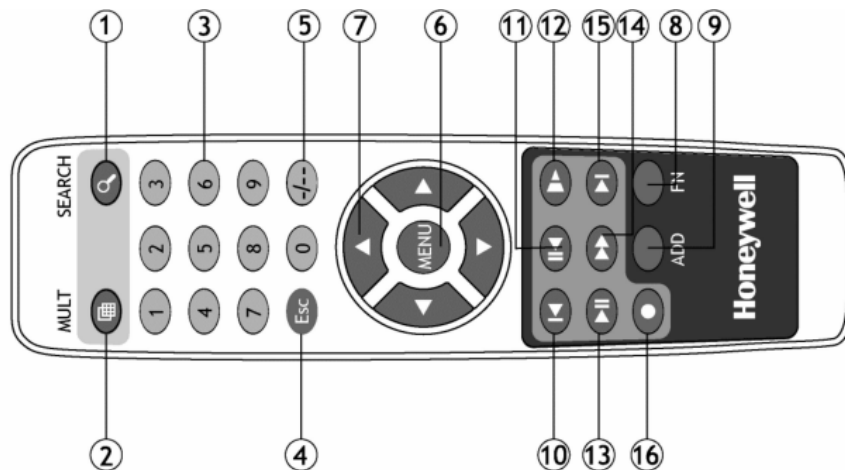


## Remote Controller

The remote controller interface is shown as in *Figure 2-6*.

## Overview and Controls

**Figure 2-6 Remote Controller**



No.	Function
1	Record search
2	Multiple-window switch
3	0-9 number keys
4	ESC, Cancel
5	Reserved, not effective for HD-DVR-1004, HD-DVR-1008 and HD-DVR-1016
6	Confirm /menu key
7	Direction keys
8	Auxiliary function key
9	Remote address switch
10	Previous
11	Backward playback
12	Slow play
13	Play/Pause
14	Fast play
15	Next
16	Record

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

## Mouse Control



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		<hr/> <p>The password input dialogue box will pop up if you have not logged in.</p> <p>In real-time monitor mode, you can go to the main menu.</p> <hr/>
Left mouse	click	<p>When you have selected one menu item, left click the mouse to view menu content.</p> <hr/> <p>Implement the control operation.</p> <hr/> <p>Modify checkbox or motion detection status.</p> <hr/> <p>Click combo box to bring up the drop down list</p> <hr/>



## Overview and Controls

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In input box, you can select input methods. Left click the corresponding button on the panel where you can input numeral/English character (small/capitalized). Here  stands for the backspace button.  stands for the space button.

In English input mode:  stands for input a backspace icon and  stands for deleting the previous character.



In numeral input mode:  stands for clear and  stands for deleting the previous numeral.



When inputting special symbols, you can click the corresponding numeral in the front panel to input. For example, click numeral 1 you can input“/”, or you can click the numeral in the on-screen keyboard directly.



---

Implement special control operation such as double click one item in the file list to playback the video.

Double left  
click mouse

---

In multiple-window mode, double left click one channel to view in full-window.

Double left click current video again to go back to previous multiple-window mode.

---

---

Right click mouse	<p>In real-time monitor mode, the shortcut menu will appear: one-window, four-windows, eight-window, nine-windows and sixteen-windows, Pan/Tilt/Zoom, color setting, search, record, alarm input, alarm output, and main menu.</p> <p>Among which, Pan/Tilt/Zoom and color setting applies for the current selected channel. If you are in multiple-window mode, the system automatically switches to the corresponding channel.</p>
	<hr/> <p>Exit current menu without saving the modification.</p>
Press middle button	<hr/> <p>In numeral input box: Increase or decrease numerical value.</p> <hr/> <p>Switch the items in the check box.</p> <hr/> <p>Page up or page down</p>
Move mouse	<hr/> <p>Selects current control or move control</p>
Drag mouse	<hr/> <p>Selects motion detection zone</p> <hr/> <p>Selects privacy mask zone.</p> <hr/>

### 3 Installation and Connections

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**Note**

All the installation and operations here should conform to your local electrical safety rules

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---

#### Unpack Everything

---

Be sure to use all the accessories recommended by the manufacturer.

Before installation, please open the package and check that all the components are included.

- Software CD
- USB mouse
- Network cable
- 12VDC power adapter
- Power cord
- SATA data cable and screws for HDD installation
- User manual
- Remote controller
- 4 BNC connectors (only in HD-DVR-1004 package)
- HDMI cable

Contact your local retailer ASAP if something is broken in your package.

## HDD Installation

This series DVR has only one SATA HDD. Please use HDD of 7200rpm or higher.

You can refer to the user guide for a recommended HDD brand.

Please follow the instructions below to install the hard disk.



1. Loosen the screws of the upper cover.



2. Remove upper cover



3. Rotate four screws three times to secure HDD bracket..



4. Place the HDD in accordance with the four holes in the chassis.



5. Turn the device upside down and then turn the screw in firmly.



6. Fix the HDD firmly.

## Installation and Connections

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7. Connect the HDD cable and power cable.



8. Close the upper cover and turn in the screws.

After completing HDD installation, please check the connection of the data ribbon and power cord.

---

## Connecting Power Supply

---

Please check whether the input voltage and device power button match.

We recommend you use UPS to guarantee steady operation, DVR life span, and other peripheral equipments' operation such as cameras.

---

## Connecting Video Input and Output Devices

---

### Connecting Video Input

The video input interface is BNC. The input video format includes: PAL/NTSC BNC(1.0V<sub>P.P.</sub> 75Ω).

The video signal should comply with your national standards.

The input video signal should have high SNR, low distortion, low interference, natural color and suitable lightness.

#### **Guarantee the stability and reliability of the camera signal:**

The camera should be installed in a cool, dry place away from direct sunlight, inflammable, explosive substances, etc.

The camera and the DVR should have the same grounding to ensure normal operation of the camera.

#### **Guarantee the stability and reliability of the transmission line**



Please use high quality, sound shielded BNC. Please select suitable BNC model according to the transmission distance.

If the distance is too long, you should use twisted pair cable, and you can add video compensation devices or use optical fiber to ensure video quality.

You should keep the video signal away from the strong electromagnetic interference, especially the high tension current.

### **Keep connection lugs in well contact**

The signal line and shielded wire should be fixed firmly and in well connection. Avoid dry joint, lap welding and oxidation.

## **Connecting Video Output**

Video output includes BNC (CVBS PAL/NTSC, 1.0VP-P, 75Ω), VGA and HDMI.

The system supports the three kinds of outputs at the same time.

When you are using PC monitor to replace standard CCTV monitor, please pay attention to the following points:

- To extend the product's life, do not run the pc monitor for a long time.
- Regular demagnetization will keep device maintaining proper status.
- Keep it away from strong electromagnetic interference devices.

Using TV as video output device is not a reliable substitution method. You also need to reduce the working hour and control the interference from power supply and other devices. The low quality TV may result in device damage.

---

## **Connecting Audio Input & Output**

---

### **Audio Input**

The four audio input channels are bound to video input channel 1-4.

Use the BNC connector to connect the audio channel.

Due to high impedance of audio input, please use active sound pick-up.

Audio transmission is similar to video transmission. Try to avoid interference, dry joint, and it shall be away from high tension current

## Installation and Connections

---

### Audio Output

The audio output signal parameter is usually over 200mv 1K $\Omega$  (BNC). It can directly connect to low impedance earphones, active sound box or amplifier-drive audio output device.

If the sound box and the pick-up cannot be separated spatially, it is easy to cause a squeaking noise. In this case you can adopt the following measures:

- Use better sound pick-up with better directing property.
- Reduce the volume of the sound box.
- Use more sound-absorbing materials in decoration to reduce voice echo and improve acoustics environment.
- Adjust the layout to reduce the occurrence of the squeaking.

---

### Alarm Input and Output Connection

---

Please refer to the following sheet for alarm input and output connection.

There are two alarm input types for you to select: normal open (NO) and normal close (NC).

1. Alarm input
  - a Please make sure alarm input mode is grounding alarm input.
  - b Grounding signal is needed for alarm input.
  - c When you are connecting two DVRs or connecting one DVR and one other device, please use a relay to separate them

2. Alarm output

The alarm output port should not be connected to a high power load directly (It shall be less than 1A) to avoid high current which may result in relay damage. Please use the co contactor to realize the connection between the alarm output port and the load.

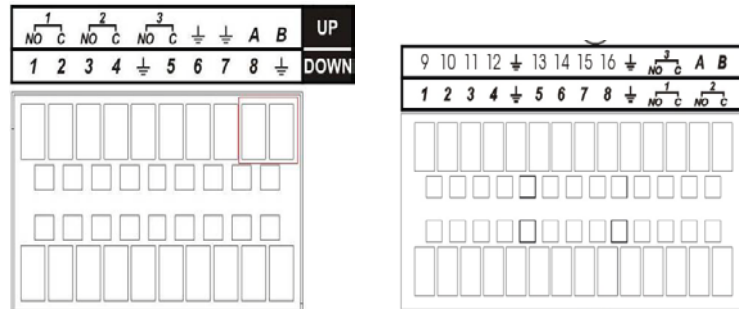
3. Please make sure the front-end devices have been well earthed.

Improper grounding may result in chip damage.

## Alarm Input and Output Details

You can refer to the following sheet and *Figure 3-1* for alarm input and output information.

**Figure 3-1 Alarm Input and Output of HD-DVR-1004, HD-DVR-1008 (Left) and HD-DVR-1016 (Right)**



Parameter	Grounding Alarm
⏏	Ground line
Alarm Input	<p>HD-DVR-1004: 1, 2, 3, 4 become valid in low voltage; 5, 6, 7, 8 are not effective.</p> <p>HD-DVR-1008: 1-8 become valid in low voltage.</p> <p>HD-DVR-1016: 1-16 become valid in low voltage.</p>
Relay Output NO C	1-NO C, 2-NO C, 3-NO C Three Normal Open activation outputs.
RS-485 A/B	RS-485 communication port. They are used to control devices such as PTZ. Please parallel connect 120Ω between A/B cables if there are too many PTZ decoders.

## Alarm Input Port

4-ch (HD-DVR-1004)/8-ch (HD-DVR-1008)/16-ch (HD-DVR-1016) grounding alarm inputs. (Normal open or Normal close type)

Please parallel connect COM end and GND end of the alarm detector (Provide external power to the alarm detector).

Please parallel connect the ground of the DVR and the ground of the alarm detector.

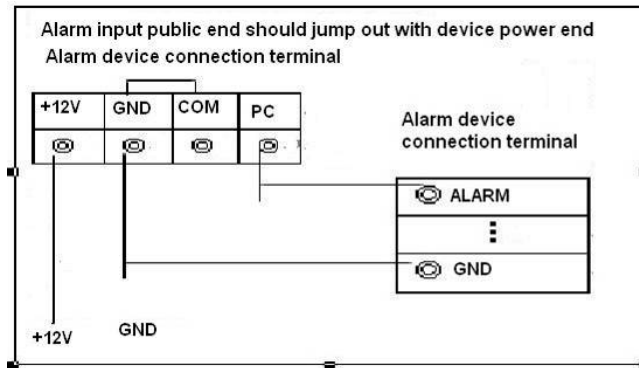
Please connect the NC port of the alarm sensor to the DVR alarm input (ALARM)

# Installation and Connections

Use the same ground with that of DVR if you use external power for the alarm device.

**Note** Only indoor devices are recommended for being connected to HD-DVR-1004 / HD-DVR-1008 /HD-DVR-1016 alarm inputs.

**Figure 3-2 Sample of Alarm Input (Normal Close Type)**



## Alarm Output Port

- Three ways to relay alarm output (NO contact). External power supply is needed for external alarm device.
- To avoid overloading, please read the following relay parameters sheet carefully.

Relay Specification:

Model	JRC-27F	
Material of the touch	Silver	
Rating (Resistance Load)	Rated switch capacity	30VDC 2A, 125VAC 1A
	Maximum switch power	125VA 160W
	Maximum switch voltage	250VAC, 220VDC
	Maximum switch currency	1A
Insulation	Between touches with same polarity	1000VAC 1minute

	Between touches with different polarity	1000VAC 1minute
	Between touch and winding	1000VAC 1minute
Surge voltage	Between touches with same polarity	1500V (10×160us)
Length of open time	3ms max	
Length of closed time	3ms max	
Longevity	Mechanical	50×10 <sup>6</sup> times (3Hz)
	Electrical	200×10 <sup>3</sup> times (0.5Hz)
Temperature	-40°C ~ +70°C	

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## RS232

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RS232 port is reserved for technical support diagnosis and upgrade.

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## RS485

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When the DVR receives a camera control command, it transmits that command up the coaxial cable to the PTZ device. RS485 is a single-direction protocol; the PTZ device cannot return any data to the unit. To enable the operation, connect the PTZ device to the RS485 (A,B) input on the DVR. See *Figure 3-3*.

Since RS485 is disabled by default for each camera, you must enable the PTZ settings first. This series DVRs support multiple protocols such as Pelco-D, Pelco-P.

To connect PTZ devices to the DVR:

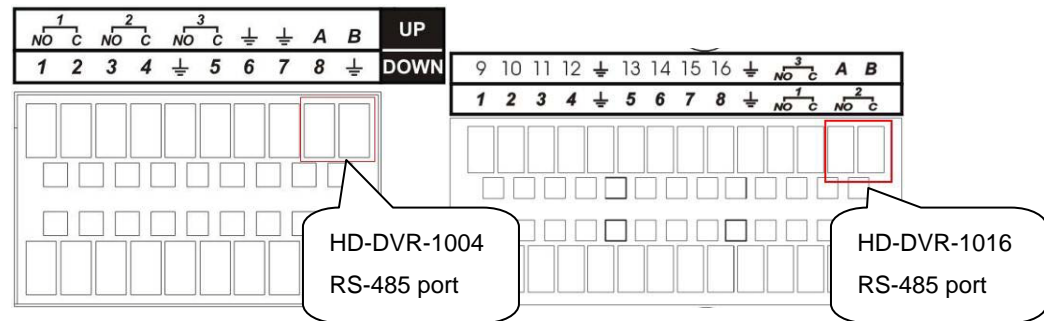
1. Connect RS485 A,B on the DVR rear panel.
  - a. Ensure the decoder has the same grounding with the DVR, otherwise you will not be able to control the PTZ. Shielded twisted wire is recommended, and the shielded layer should be used to connect the ground.
  - b. Avoid high voltage. Ensure proper wiring and some thunder protection measures.
  - c. For signal wires that are too long, 120Ω should be connected parallel between A, B lines on the far end to reduce reflection and guarantee signal quality.

## Installation and Connections

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- d “485 A, B” of DVR cannot connect parallel with “485 port” of other device.
  - e. The voltage between of A, B lines of the decoder should be less than 5v.
2. Connect the other end of the cable to the proper pins in the connector on the camera.
  3. Please follow the instructions to configure a camera to enable each PTZ device on the DVR.

**Figure 3-3 PTZ Connection Port**



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## USB

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The USB port is for the USB storage device and USB mouse. For USB Backup, please refer to *Backup* for detailed operation.

## 4 Overview of Navigation and Controls

Before operation, please make sure you have properly installed HDD and all the cable connections.

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**Note** From this chapter, most descriptions and figures are based on HD-DVR-1016 operation.

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### Login, Logout & Main Menu

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#### Login

After the system has booted up, default video display will be in multiple-window mode.

Press **Enter** on the front panel, or **Menu** on the remote controller, or left click the mouse. You will be able to see the login interface. See *Figure 4-1*.

The system consists of four accounts:

- Username: admin. Password: admin. (administrator, local and network)
- Username: 888888. Password: 888888. (administrator, local only)
- Username: 666666. Password: 666666 (Lower authority user who can only monitor, playback, backup and etc.)
- Username: default. Password: default (hidden user)

You can use the USB mouse, front panel, remote controller or keyboard to input. About input method: Click **123** or press **Shift** on the front panel to switch between numbers, English character (small/capitalized) and denotation.

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**Note** For security reasons, please modify the password after your first login.

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## Overview of Navigation and Controls

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Within 30 minutes, login failure three times will result in a system alarm buzz and login failure five times will result in account lock.

**Figure 4-1 Menu Login**



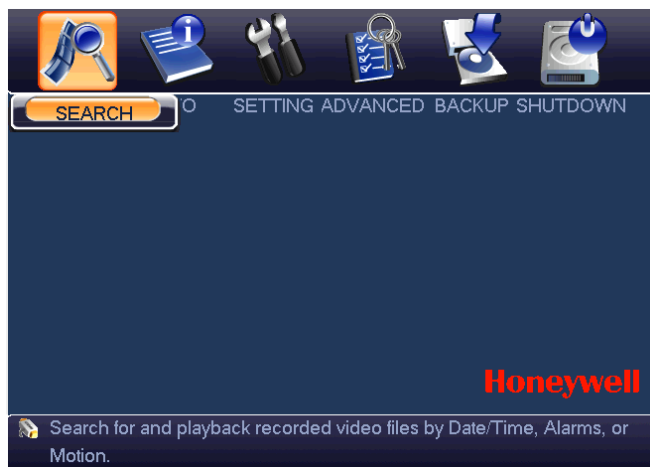
## Main Menu

After you have logged in, the system main menu will appear as shown below. See *Figure 4-2*.

There are a total of six icons: search, information, setting, backup, advanced and shut down.

You can move the cursor to highlight the icon, and then double-click the mouse to enter the sub-menu.

**Figure 4-2 Main Menu**





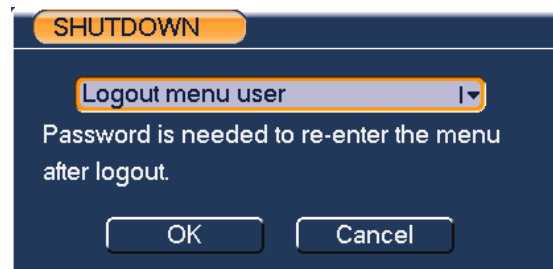
## Logout

There are two ways for you to log out.

One is from menu option:

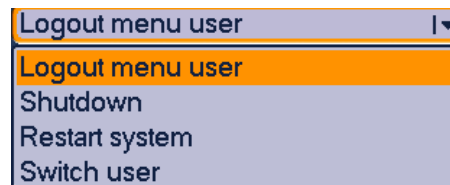
In the main menu, click the shut down button, and you can see an interface as shown below. See *Figure 4-3*.

**Figure 4-3 Logout Menu**



You have several options. See *Figure 4-4*.

**Figure 4-4 Options for Logout**



The other way is to press the power button on the front panel for at least 3 seconds, causing the system to stop all operations. Then you can click the power button in the rear panel to turn off the DVR.

## Auto Resume after Power Failure

The system can automatically backup video and resume its previous working status after power failure.

## Replace Button Battery

Please make sure to use the same battery model if possible.

We recommend regular battery replacement (such as one-year) to guarantee system time accuracy.

# Overview of Navigation and Controls





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## Manual Record

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### Live Viewing

After you have logged in, the system is in live viewing mode. You can see the system date, time and channel name. If you want to change the system date and time, you can refer to general settings (**Main Menu**→**Setting**→**General**). If you want to modify the channel name, refer to the display settings (**Main Menu**→**Setting**→**Display**).

1		Recording status	3		Video loss
2		Motion detection	4		Camera lock

---

**Note** Live audio will only be played under the single channel video display mode.

---

## Manual Record

---

**Note** You need to have proper rights to implement the following operations. Please make sure the HDD has been properly installed.

---

### Manual Record Menu

There are two ways for you to go to the manual record menu.

- Right-click the mouse to select **Record**, or in the main menu proceed to **Advanced**→**Manual Record**.
- In live viewing mode, click the record button in the front panel or the record button in the remote control.

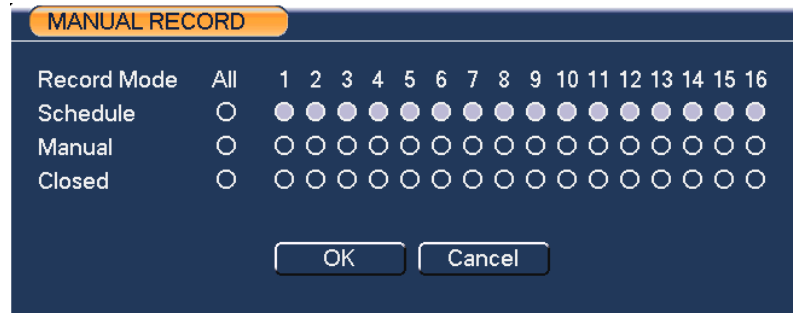
Manual record menu is shown in *Figure 4-5*.

### Basic Operations

There are three modes: schedule/manual/stop. Please highlight icon“○” to select the corresponding channel.

- Manual: The highest priority. After being set to manual mode, all selected channels will start regular (continuous) recording.
- Automatic: Channel recording follows recording schedule setting (**Main Menu**→**Setting**→**Schedule**)
- Closed: the channel stops recording.

**Figure 4-5 Recording Control Menu**

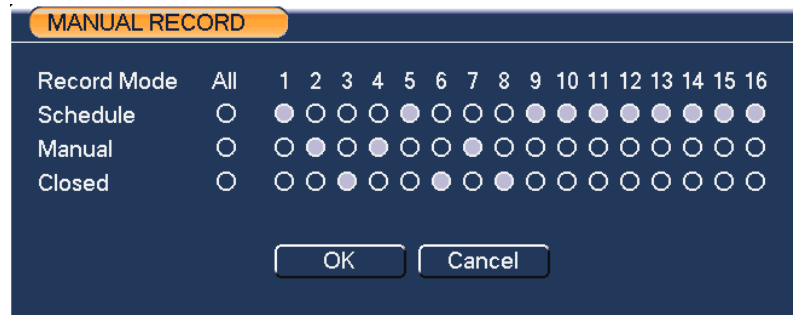


**Enable/disable recording in specified channels**

Please check the current channel status: “○” means it is not in recording status, “●” means it is in recording status.

You can use the mouse or direction key to highlight the channel number. See *Figure 4-6*.

**Figure 4-6 Different Status of Manual Record**



**Enable/disable recording in all channels**

Highlight ○ below All, you can enable all channel recording.

- Automatic recording in all channels  
Highlight “ALL” after “Automatic”. See *Figure 4-7*.

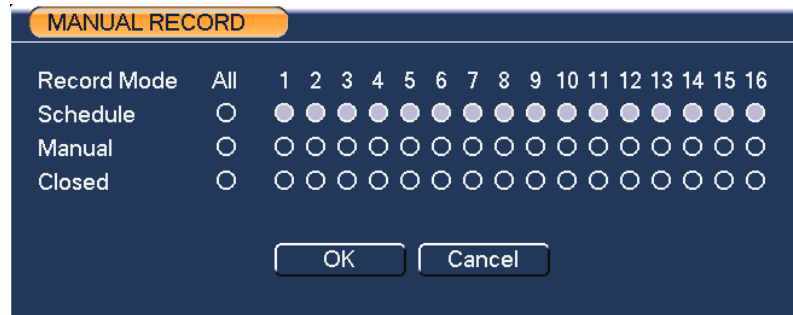
## Overview of Navigation and Controls

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When system is in automatic recording, all channels will be recorded as you set up in **Main menu→Setting→Schedule**.

The corresponding indication light on the front panel will turn on.

**Figure 4-7 Automatic Recording in All Channels**



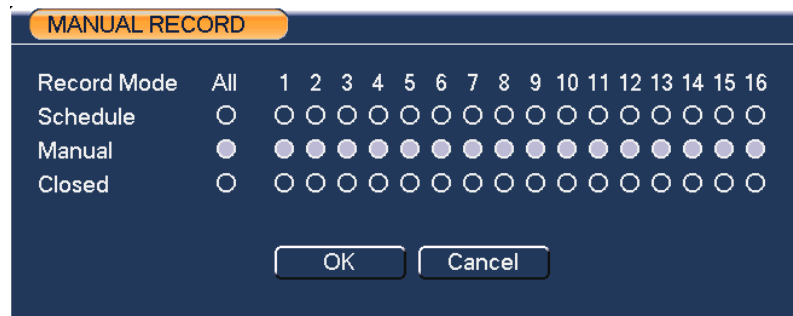
- Manual recording in all channels

Highlight "ALL" after "Manual." See *Figure 4-8*.

When the system is in manual recording, all channels will start continuous recording, neglecting the recording schedule (**Main menu→Setting→ Schedule**).

You will see an indication light on the front panel turn on, indicating that the system has begun to manually record.

**Figure 4-8 Start Manual Record in All Channels**

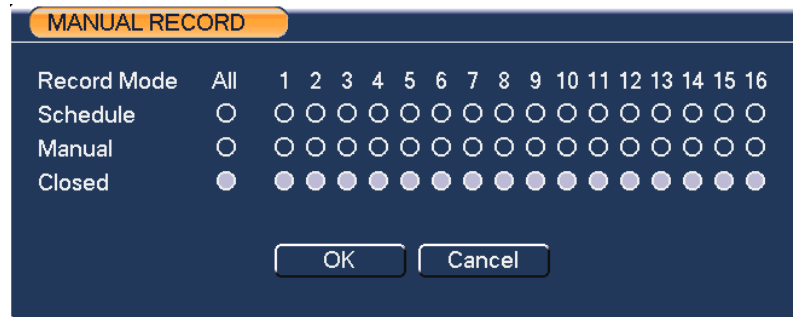


### Stop all channel recording

Please highlight "ALL" after "Closed". See *Figure 4-9*.

The system stops all channel recording no matter what mode you have set in the menu (Main menu->Setting->Schedule).

**Figure 4-9 Stop Recording in All Channels**



---

## Search & Playback

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### Search Menu

Click the search button in the main menu, search interface is shown below. See [Figure 4-10](#).

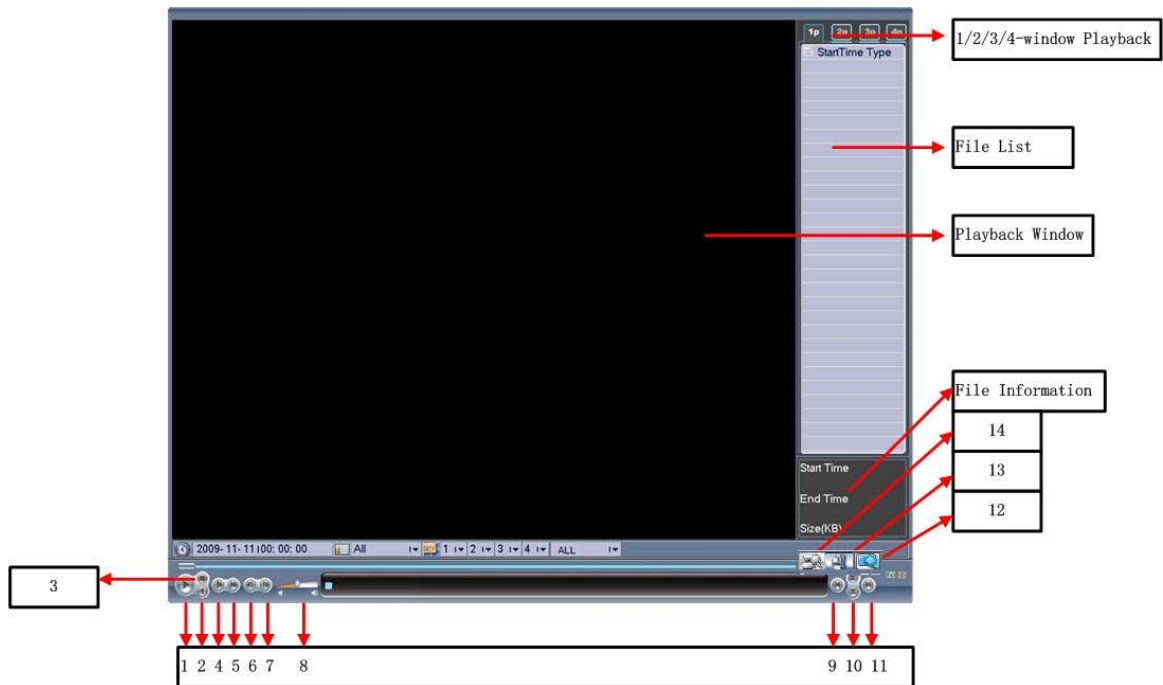
Usually there are three file types:

- R: Regular recording file.
- A: External alarm recording file.
- M: Motion detection recording file

There are several playback windows. Usually the system supports 1/2/3/4-ch playback, and HD-DVR-1016 also supports 16-ch playback.

# Overview of Navigation and Controls

Figure 4-10 Record Search Menu



Please refer to the following chart for more information.

Serial Number	Function
1	Play
2	Backward
3	Stop
4	Slow play
5	Fast play
6	Previous frame
7	Next frame
8	Volume
9	Previous file
10	Next channel
11	Next file
12	Previous channel

13	Search
14	Backup

## Basic Operation

### Playback

There are various search modes: video type, channel number or time. The system can display a max of 128 files in one screen. You can use the page up/down button to view if there are more than one page.

By selecting the file name and double click the mouse (or click the enter button), you can view the file content.

There're two playback mode, FOUR and ALL in HD-DVR-1016. In FOUR-channel mode, video records of any 1-4 channels can be played simultaneously; in ALL-channel mode, video records of all the 16 channels can be played simultaneously.

### Accurate playback

Input time (h/m/s) in the time column and then click playback button. This will enable the system to operate accurate playback.

### Synchronized playback function when playback

During playback process, by clicking a numeral key, system can switch to the corresponding channel video of the same time.

### Digital zoom

When the system is in full-screen playback mode, drag your mouse over the screen to select a section and then left click the mouse to realize digital zoom. You can right click the mouse to exit.

### File backup

System supports backup operation during search. You can draw a √ before the file name(s). Then click the backup button (Button 14 in *Figure 4-10*).

### Slow playback and fast playback

Please refer to the following sheet for the slow play and fast playback function.

Button	Illustration	Remarks
Fast play button ▶▶	In playback mode, click this button to	Frame rate may vary due to

## Overview of Navigation and Controls


	modes such as fast play 1, fast play 2 and more.	different versions.
Slow play button ►	In playback mode, click this button to switch between various slow play modes such as slow play 1 or slow play 2.	
Play/Pause ►/	In normal/fast/slow playback mode, click this button to switch between play/pause modes.	
Previous/next	In playback mode, you can click  ◀ and ►  to view previous or next video in current channel.	

### Backward playback and frame by frame playback

Button	Illustration	Remarks
Backward play: ◀ in playback interface.	In normal playback mode, left click the backward play button ◀, system begins backward playback. Left click the backward play button again. The system will go to pause mode.	When the system is in backward play or frame-by-frame playback mode, you can click the play button ►/   to go to normal playback.
Manual playback frame by frame.	Click pause button in normal playback mode, you can use ◀  and  ► to view frame by frame.	

**Note** All the operations here (such as playback speed, channel, time and progress) have a relationship with the hardware version. Some series DVRs do not support some functions or playback speeds.

## Calendar

Click the calendar icon  in *Figure 4-10*. A calendar will appear for your reference.

The highlighted date means there are record files for that day. You can click the blue date to view the file list.

In *Figure 4-11*, there are video files in March 13th and 14th. Select the date to view file list of that date.



Figure 4-11 Sample of the Calendar



## Schedule

After the system has booted up it will enter a default 24-hour regular mode. You can set the record type and time in schedule interface.

## Schedule Menu

In the main menu, from Setting to Schedule, you can go to the schedule menu. See *Figure 4-12* Channel: Please select the channel number first. You can select "all" if you want to set for all of the channels.

- Week day: There are eight options ranging from Saturday to Sunday and the entire week.
- Pre-record: System can pre-record the video before the event triggers recording. The value ranges from 1 to 30 seconds. But the actual pre-record length depends on total channel number with pre-record enabled and the bit rate of video stream. When pre-record is enabled in all channels, actual pre-record length of each channel can be no less than 4 seconds.
- Redundancy: save the record of the selected channel in two hard disks. Please refer to *Redundancy* for more details.
- Record types: There are four types: regular, motion detection (MD), alarm, motion detection and alarm.

Regular: The device will record in the selected time.

## Overview of Navigation and Controls

MD: In the selected time, the device will record when MD happens, like motion diction, video loss, video mask.

Alarm: In the selected time, the device will record when there is alarm input.

MD & Alarm: In the selected time, the device will record when MD happens and at the same time there's alarm input.

- Note**
- Select MD and Alarm at the same time: when there is MD or Alarm input the device will record in selected time period.
  - Select MD& Alarm: the device will record when MD and Alarm input happen at the same time.

Please check a box to select the corresponding function. After completing all the setups please click the **Save** button; the system will return to the previous menu.

At the bottom of the menu, there are color bars for your reference. Green color stands for regular recording, yellow color stands for motion detection and red color stands for alarm recording.

**Figure 4-12 Schedule Setting**



### Quick Setup

This function allows you to copy one channel setup to another. After setting one channel, you can click the **Copy** button and switch to another channel and then click the **Paste** button. You can finish setting one channel and click the **Save** button to keep the setting of that channel, or you can finish

the entire setup and then click the **Save** button to keep all of the modified settings.

## Redundancy

Redundancy function allows you to save record file in several hard disks. When a record is damage in one disk, there is a spare one in the other disk, so that data reliability and safety is maintained.

In **Main menu > Advanced > HDD Management**, set one or more disk(s) as redundant from dropdown list. System automatically overwrites old files once hard disk is full.

---

**Note** At least one read-write disk is required for DVR to record video.

---

In **Main menu > Setting > Schedule**, check the Redundancy box to enable this function in the selected channel.

If current channel is not recording, the setup gets activated when the channel begin recording the next time.

If current channel is recording now, the setup will get activated immediately, and the current record will be terminated and a new file is created as redundancy recording is started.

After setup is completed, please click save button, system goes back to the previous menu.

### **Search and playback of the records in the redundant disk.**

There are two ways for you to playback or search in the redundant disk.

Set redundant disk(s) as read-only disk or read-write disk (Main menu->Advanced->HDD management). System needs to reboot to get setup activated. Now you can search or playback file in redundant disk.

Dismantle the disk and play it in another PC.

## Snapshot

### **Schedule Snapshot**

In Encode interface, click snapshot button to input snapshot mode, size, quality and frequency.

In General interface please input upload interval.

In Schedule interface, please enable snapshot function.

# Overview of Navigation and Controls

Please refer to the following figure for detailed information.

**Figure 4-13 Schedule Snapshot Setting**



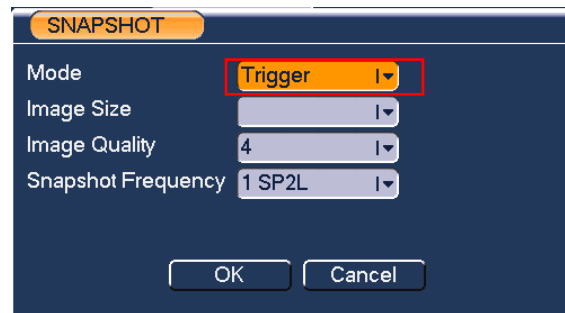
## Activation Snapshot

Please follow the steps listed below to enable the activation snapshot function. After you enabled this function, system can snapshot when the corresponding alarm occurred.

- In Encode interface, click snapshot button to input snapshot mode, size, quality and frequency.
- In General interface please input upload interval.
- In Detect interface please enable snapshot function for specified channels. Or in alarm interface please enable snapshot function for specified channels.

Please refer to the following figure for detailed information.

**Figure 4-14 Activation Snapshot Setting**



# Overview of Navigation and Controls



**Honeywell**

**DETECT**

Event Type: Motion Detect | Channel: 1 |

Enable:

Region: Select | Sensitivity: 3 |

Period: Set

Alarm Out: 2 3 | Delay: 10 sec.

Show Message |  Send Email

Record Channel: 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16

PTZ Activation: Select | Delay: 10 sec.

Tour: 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16

Snapshot: 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16

Buzzer

Copy Paste Default Save Cancel



**Honeywell**

**ALARM**

Event Type: Local Alarm | Alarm In: 1 |

Enable:  | Type: Normal Open |

Period: Set

Alarm Out: 2 3 | Delay: 10 sec.

Show Message |  Send Email

Record Channel: 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16

PTZ Activation: Select | Delay: 10 sec.

Tour: 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16

Snapshot: 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16

Buzzer

Copy Paste Default Save Cancel

## Priority

Please note the activation snapshot has the higher priority than schedule snapshot. If you have enabled these two types at the same

time, system can activate the activation snapshot when alarm occurs, and otherwise system just operates the schedule snapshot.

## Image FTP

In Network interface, you can set FTP server information. Please enable FTP function and then click save button.

Please boot up corresponding FTP server.

Please enable schedule snapshot or activation snapshot first, now system can upload the image file to the FTP server.

After the system has booted up it will enter a default 24-hour regular mode. You can set the record type and time in schedule interface.

---

## Detect

---

### Go to Detect Menu

In the main menu, from Setting to Detect, you can see motion detect interface. There are three detection types: motion detection, video loss, camera masking.

### Motion Detection

The detection menu is shown as below. See *Figure 4-15*.

- Event type: From the drop-down list you can select the “Motion Detection” type.
- Channel: Select the video channel for the motion detection setting.
- Record Channel: Select the channel to activate the recording function once the alarm has sounded. Please make sure you have set the MD recording in the schedule interface (**Main Menu**→**Setting**→**Schedule**) and automatic recording in manual record interface (Main Menu->Advanced->Manual Record)

## Overview of Navigation and Controls

---

- Delay: When detected motion is completed, the system will continue alarm output and recording for a specified time respectively. The value ranges from 10-300(Unit: second).
- Region: Click **Select**, the interface is shown as in *Figure 4-16*. Here you can set the motion detection zone. There are 396(PAL)/330(NTSC) small zones.
- Sensitivity: The system supports 6 levels. The sixth level has the highest sensitivity. The fifth or lower levels are recommended to avoid setting a false alarm.
- Show message: The system will send message to the local host screen to alarm you if you have enabled this function.
- Send email: The system can send out an email to alert you when the alarm occurs.
- PTZ activation: Here you can set PTZ movement (of any video channels) such as going to a preset when motion is detected in the current video channel. Click **Select**, and you can see an interface is shown as in *Figure 4-17*.
- Period: Click **Set** to determine the period for the channel to be armed for motion detection. See the interface shown as in *Figure 4-18*. Here you can set for business days and non-business days. In *Figure 4-18*, click **Set**, and you will see an interface as shown in *Figure 4-19*. Here you can set your own business day and non-business day.
- Alarm output: After the motion detection has occurred, the system enables the peripheral alarm devices.
- Tour: Here you can enable the tour function when the alarm occurs. It is a one-window tour. Please go to *Display* for tour interval setup.

---

**Note** If there are record channels selected, only the record channels will be displayed in the tour.

---

Check boxes to select the corresponding function. After all the settings, click **Save**, and the system will return to the previous menu.

---

**Note** In *Figure 4-16*, you can left click the mouse and drag it to set a region for motion detection. Click **Fn** to switch between arm/withdraw motion detection. After setting the region, click the enter button to exit.

---



Figure 4-15 Motion Detection Menu

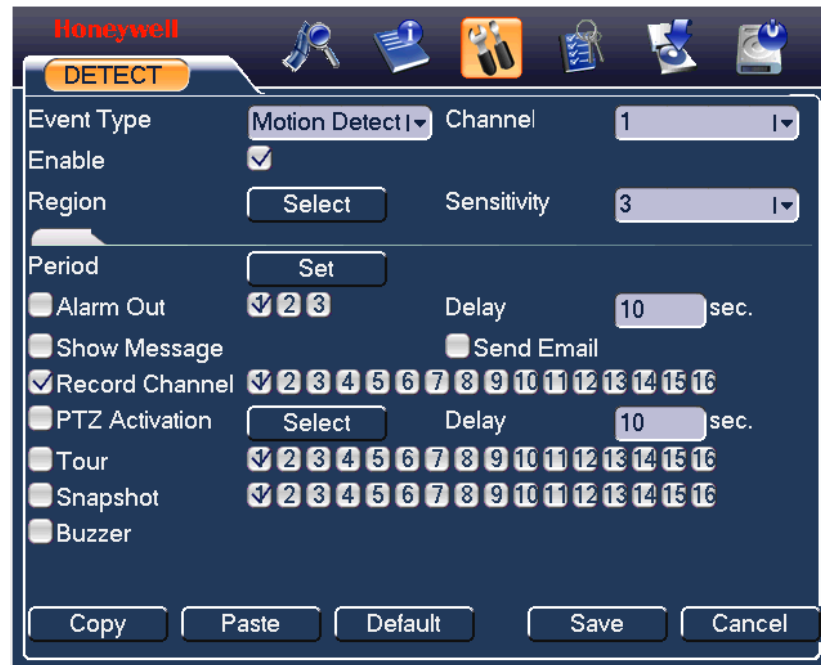
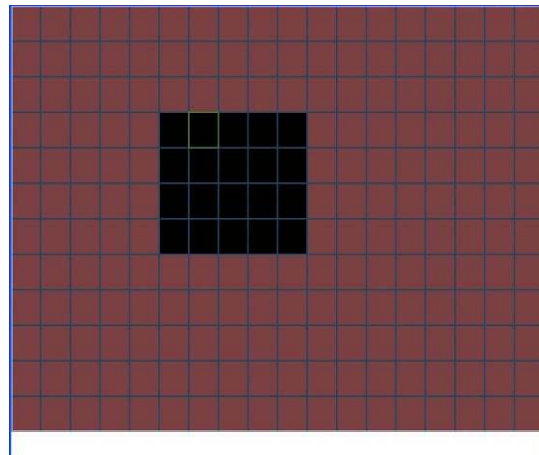
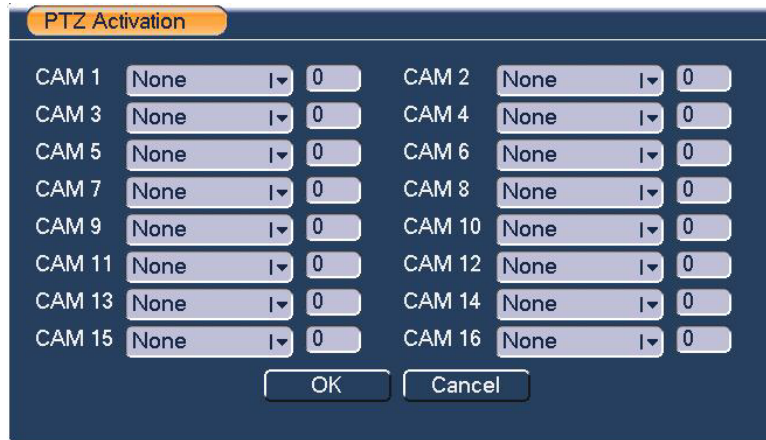


Figure 4-16 Motion Detection Zone Setting



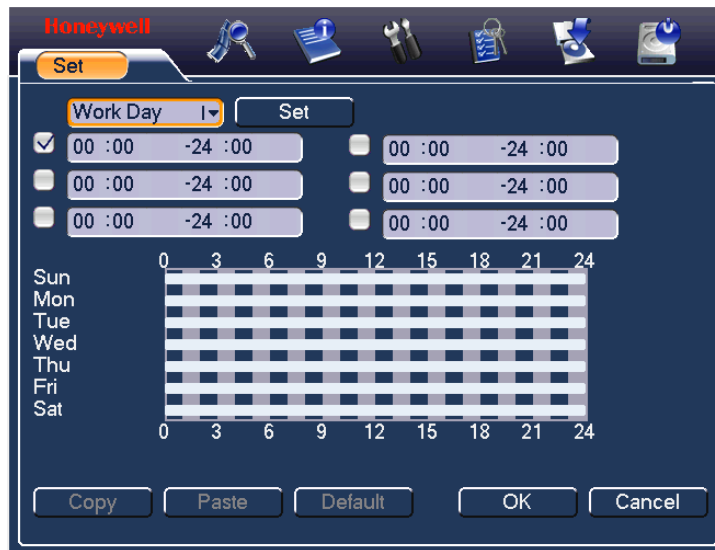
# Overview of Navigation and Controls

Figure 4-17 PTZ Activation Setting



The PTZ Activation dialog box features a title bar with the text "PTZ Activation". Below the title bar, there are two columns of controls for 16 cameras, labeled CAM 1 through CAM 16. Each camera entry consists of a dropdown menu currently set to "None" and a numeric input field set to "0". At the bottom of the dialog, there are two buttons: "OK" and "Cancel".

Figure 4-18 Armed Period Setting



The Armed Period Setting dialog box has a title bar with the "Honeywell" logo and several icons. Below the title bar, there is a "Set" button and a dropdown menu currently set to "Work Day". Below this, there are two columns of time range settings, each with a checkbox and a time range field (e.g., "00 :00 -24 :00"). The first checkbox in the left column is checked. Below the time range settings is a grid for selecting days of the week. The grid has columns for hours (0, 3, 6, 9, 12, 15, 18, 21, 24) and rows for days (Sun, Mon, Tue, Wed, Thu, Fri, Sat). The grid cells are shaded in a checkerboard pattern. At the bottom, there are five buttons: "Copy", "Paste", "Default", "OK", and "Cancel".

**Figure 4-19 Business Day and Non-Business Day Setting**

	Sun	Mon	Tue	Wed	Thu	Fri	Sat
Work Day	<input type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>
Free Day	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>

## Video Loss

In *Figure 4-15*, select “Video Loss” from the type list. You can see the interface is shown in *Figure 4-20*. This function allows you to be informed when video loss has occurred. You can enable the alarm output channel and enable the show message function.

### Tips:

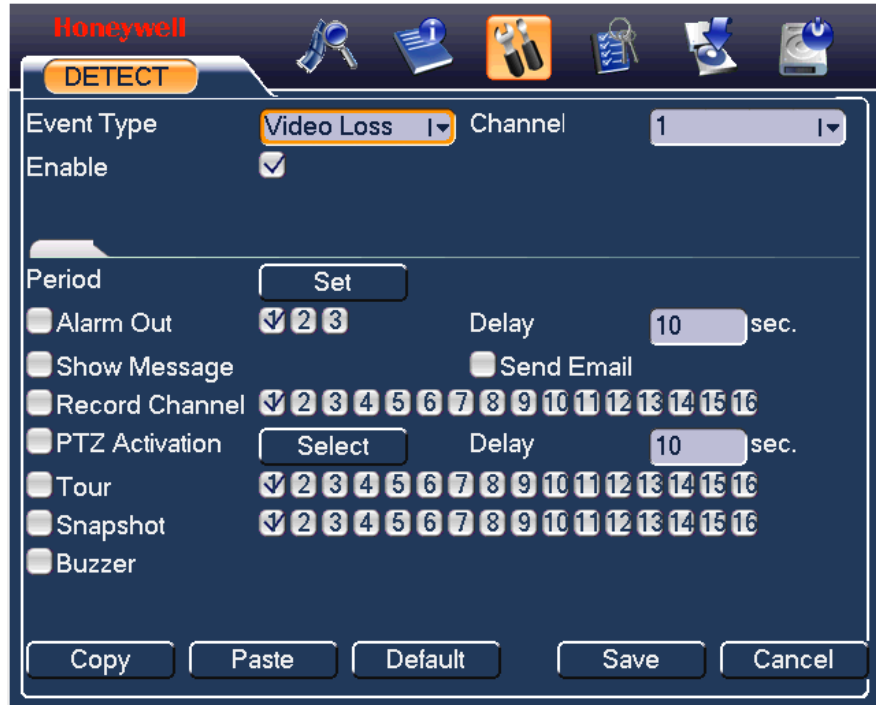
You can enable preset activation operation when video loss occurs.

See *Motion Detection* for detailed information.

## Overview of Navigation and Controls

---

Figure 4-20 Menu of Video Loss



## Camera Masking

When someone viciously masks the camera lens, the system can alert you to guarantee video continuity. Camera masking interface is shown as in [Figure 4-21](#).

### Tips:

You can enable preset/tour/pattern activation operation when video loss occurs.

See [Motion Detection](#) for detailed information.

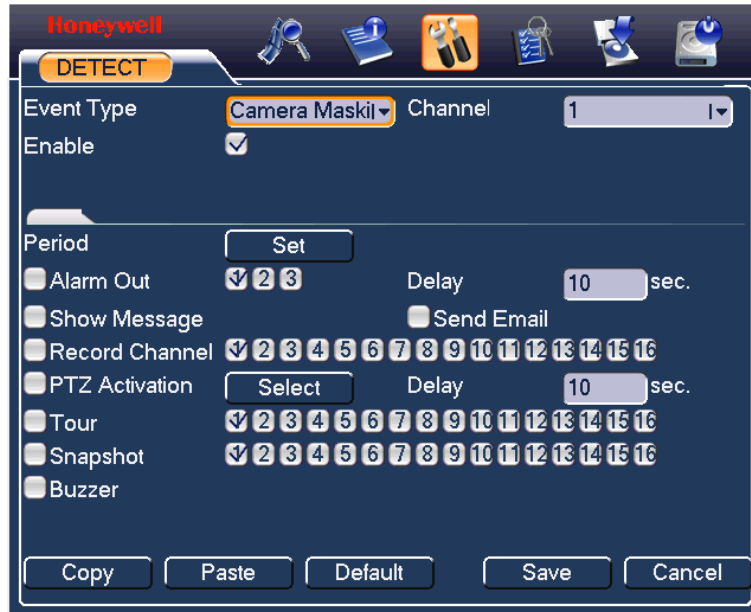
---

### Note

In “Detect” interface, the copy/paste function is only valid for the same type, which means you cannot copy a channel setup in video loss mode to camera masking mode.

---

Figure 4-21 Menu of Camera Masking



## Alarm Setup and Alarm Activation

Before operation, make sure you have properly connected alarm devices such as the buzzer.

### Go to alarm setup interface

On the main menu, from Setting to Alarm, you can see the alarm setup interface. See [Figure 4-22](#).

### Alarm setup

Alarm interface is shown below. See [Figure 4-22](#).

- Alarm in: Allows you to select alarm input channel number.
- Event type: Select local input. Network input is not effective in HD-DVR-1004, HD-DVR-1008 and HD-DVR-1016.
- Type: Normally open or normally closed.

## Overview of Navigation and Controls

---

- PTZ activation: Here you can set PTZ movement when the alarm occurs. For example, go to preset, tour& pattern when there is an alarm. Click **Select**, and you can see an interface as shown in *Figure 4-26*.
- Period: Click **Set**, and you can see an interface as shown in *Figure 4-24*. Here you can set for business days and non-business days. In *Figure 4-27*, click **Set**, and you can see an interface shown in *Figure 4-28*. Here you can set your own setup for business days and non-business days.
- Show message: The system alert you on the local host screen if you enabled this function.
- Send email: The system can send out an email to alert you when an alarm occurs.
- Record channel: You can select the proper channel to record an alarm video (Multiple choices). At the same time you need to set alarm recording in the schedule interface (**Main Menu**→**Setting**→**Schedule**) and select the automatic record in manual record interface (**Main Menu**→**Advance**→**Manual Record**).
- Alarm output: When the alarm sounds, the system enables the peripheral alarm devices.
- Delay: When the input alarm is completed, the system continues the alarm output and/or recording for a specified time respectively. The value ranges from 10-300(Unit: second)
- Tour: Here you can enable the tour function when the alarm occurs. It is a one-window tour; go to *Display* for the tour interval setup.

---

**Note** If there are record channels selected, only the record channels will be displayed in the tour.

---

Check boxes to select the corresponding function. After completing all the settings, click **Save**, and the system goes back to the previous menu.

Figure 4-22 Menu of the Alarm

The screenshot shows the 'ALARM' configuration window in the Honeywell software. At the top, there is a 'Honeywell' logo and a toolbar with icons for search, help, tools, and other functions. The main area is titled 'ALARM' and contains the following settings:

- Event Type:** Local Alarm (dropdown)
- Alarm In:** 1 (dropdown)
- Enable:**
- Type:** Normal Open (dropdown)

Below these are several options with associated settings:

- Period:** Set (button)
- Alarm Out:**  (dropdown: 2, 3)
- Delay:** 10 sec. (input field)
- Show Message:**
- Send Email:**
- Record Channel:**  (dropdown: 2-16)
- PTZ Activation:**  (button: Select)
- Delay:** 10 sec. (input field)
- Tour:**  (dropdown: 2-16)
- Snapshot:**  (dropdown: 2-16)
- Buzzer:**

At the bottom, there are five buttons: Copy, Paste, Default, Save, and Cancel.

Figure 4-23 The settings of PTZ Activation

The screenshot shows the 'PTZ Activation' configuration window. It has a title bar 'PTZ Activation' and contains the following settings:

- CAM 1:** None (dropdown), 0 (input field)
- CAM 2:** None (dropdown), 0 (input field)
- CAM 3:** None (dropdown), 0 (input field)
- CAM 4:** None (dropdown), 0 (input field)

At the bottom, there are two buttons: OK and Cancel.

## Overview of Navigation and Controls

---

Figure 4-24 Period Setup

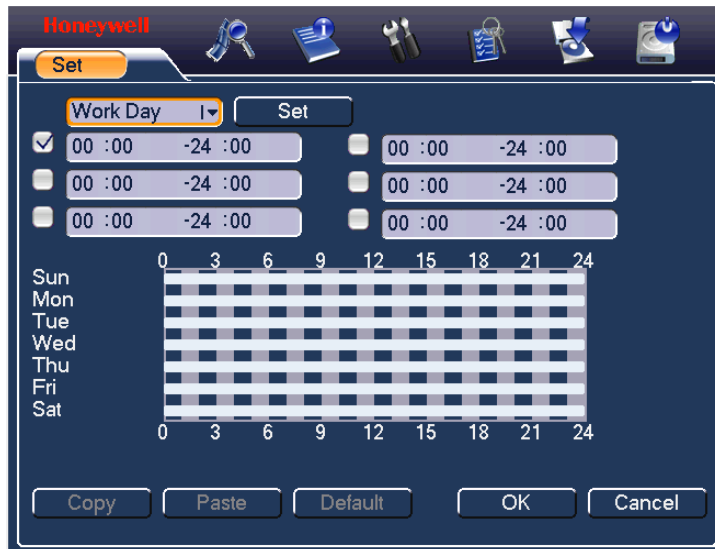
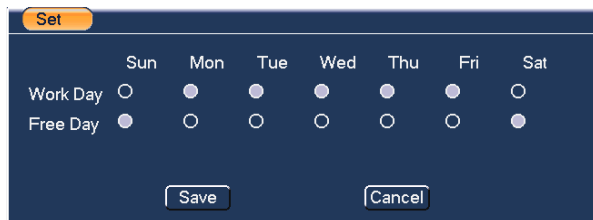


Figure 4-25 The Settings of Business Days and Non-Business Days



---

## Backup

---

DVR supports various backup devices such as CD-RW, DVD driver, USB backup and network download. The records can be played with PC by the Record Player contained in the CD. Here we introduce USB backup first.

Note that the flash disk or portable HDD shall be FAT or FAT 32 file system.



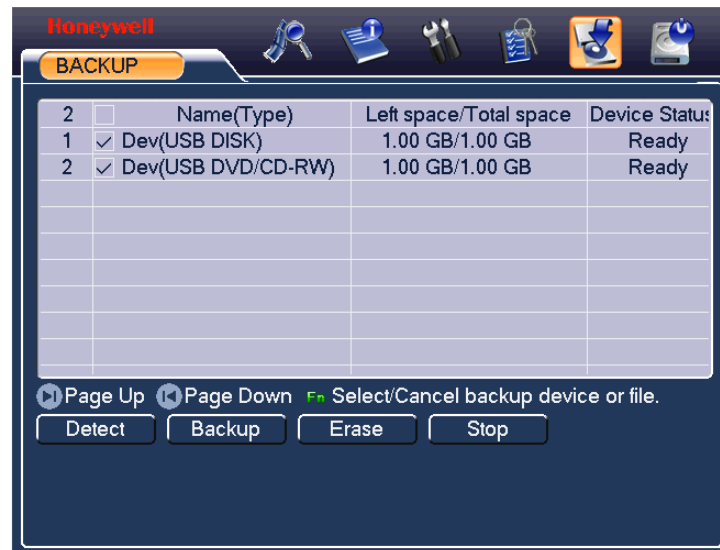
## Detect Device

Click **Backup**, and you can see an interface shown in *Figure 4-26*. Here you can view device information.

You can view the backup device name and its total space and free space. The device includes a USB burner, flash disk, SD card and portable HDD.

**Note** The USB Flash Disk models listed in Appendix B are strongly recommended, models from other brands may not be fully compatible.

**Figure 4-26 Device Detection Menu of Backup**



## Backup

Select backup device and then set the channel, file start time and end time.

Click **Add**. The system will begin searching. All matched files are listed below. The system automatically calculates the remaining capacity and capacity needed. See *Figure 4-27*.

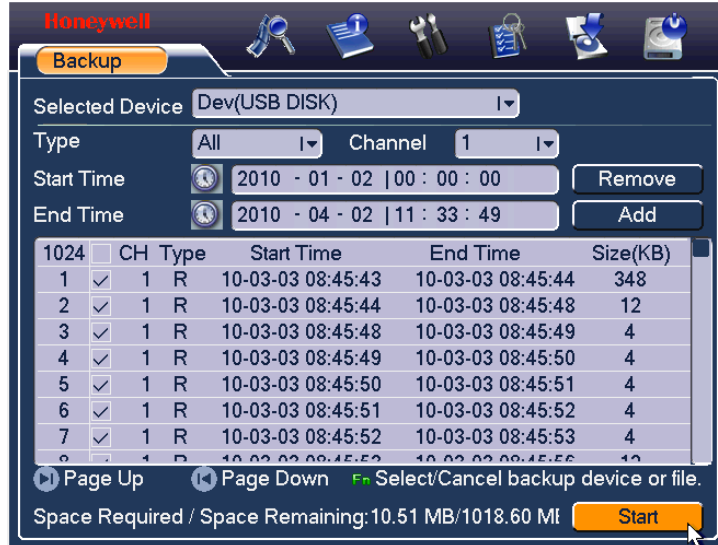
The system only backs up the files with a  before the channel name. You can click **Fn** or **Cancel** to delete  after file serial number.

Click **Start**, and you can back up the selected files. There is a process bar for your reference.

# Overview of Navigation and Controls

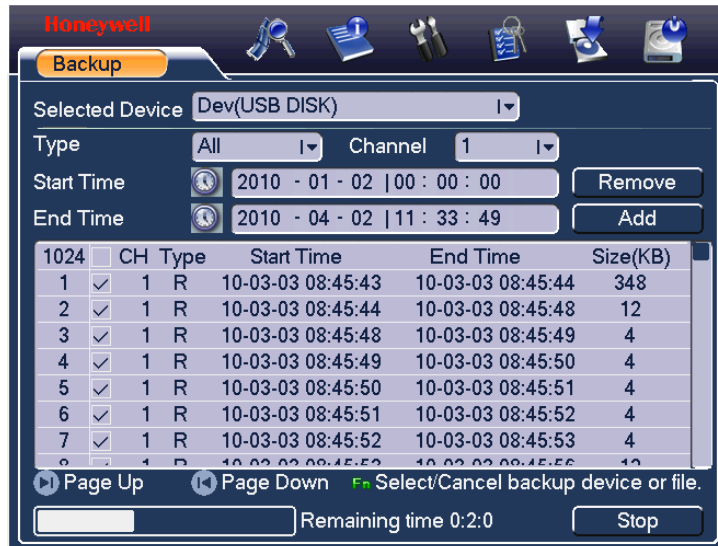
When the system completes backup, you can see a dialogue box prompting successful backup.

**Figure 4-27 Backup Menu with Search Results**



Click **Start**, and the system will begin the burning process. At the same time, the **Start** button will change to the **Stop** button. You can view the remaining time and process bar at the bottom left. See [Figure 4-28](#).

**Figure 4-28 Backup in Progress**



The file name format usually is: SN\_CH+channel number+time Y+M+D+H+M+S. In the file name, the YDM format is the same as what you set in general interface (**Main Menu**→**Setting**→**General**). The file extension name is “.dav”. You can visit our website to view listed CD-ROM brands.

**Tips:**

During the backup process, you can click **ESC** to exit the current interface for other operations. The system will not terminate the backup process.

---

**Note** When you click **Stop** during the burning process, backup will be stopped immediately, and some selected files may not be saved correctly in the device.

---

---

## PTZ Control and Color Setup

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---

**Note** The operations described here are mainly based on PELCO-D protocol for Honeywell HSPT-120 speed dome. For other protocols, there might be a little difference.

---

## Cable Connection

Please follow the procedures below to go on cable connection

- Connect the dome RS485 port to DVR 485 port.
- Connect the dome video output cable to DVR video input port.
- Connect the power adapter to the dome.

# Overview of Navigation and Controls

---

## PTZ Setup

---

The camera video should be in the current screen. Before setup, check whether the following connections are right:

- Note**
- PTZ and decoder connection
  - Decoder address setup
  - Decoder A (RS485 +) / B (RS485 -) line connects with DVR A/B line

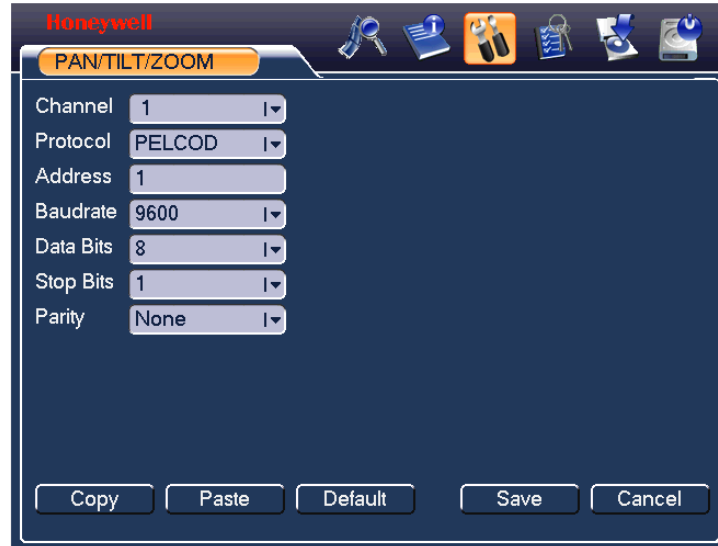
---

Boot up the DVR, and input the user name and password.

In the main menu, select **Setting→Pan/Tilt/Zoom**. The interface is shown as in *Figure 4-29*. Here you can set the following items:

- Channel: Select the channel connected with the speed dome video port.
- Protocol: Select the corresponding PTZ protocol (such as PELCOD).
- Address: Identical to the device address set in the speed dome. Default address is 1.
- Baud rate: Select corresponding baud rate. 2400 for Pelco-D protocol.
- Data bits: Select corresponding data bits. Default value is 8.
- Stop bits: Select corresponding stop bits. Default value is 1.
- Parity: There are three options: Odd/Even/None. The default value is none.

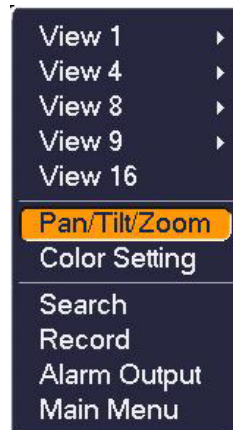
**Figure 4-29 PTZ Setup Menu**



After completing all the settings click **Save**.

In the single window display (View 1) mode, right-click to open the interface shown in [Figure 4-30](#) (by clicking **Fn** in the front panel or in the remote controller will cause a menu to appear with only Pan/Tilt/Zoom and Color Setting options).

**Figure 4-30 The Context Menu**



Click **Pan/Tilt/Zoom**, and the interface is shown as below. See [Figure 4-31](#).

Here you can set the following items:

- Step: value ranges from 1 to 8.

# Overview of Navigation and Controls

- 8 direction arrows for PTZ position adjustment
- Zoom
- Focus
- Iris

Click the buttons  and  to adjust zoom, focus and iris.

**Note** Some functions are not supported by some PTZ speed dome. For example, Zoom, Focus, Iris and Pattern are not supported by HSPT-120.

**Figure 4-31 PTZ Control Menu**















## PTZ Trace

Please make sure your protocol supports this function. You will need to use a mouse..

Click **PTZ Trace** in *Figure 4-31*, and the system will go back to the single window display. Drag the mouse in the screen to automatically activate Pan and Tilt function, and control the scroll wheel on the mouse to zoom in/out.

Here is a table of front panel key functions in PTZ operation for your reference.

Name	Function key	function	Shortcut key	Function key	function	Shortcut Key
Zoom		Near			Far	
Focus		Near			Far	
Iris		Close			Open	

## Preset/Tour/Pattern/Scan Operations

In *Figure 4-31*, click **Set**. The interface is shown as below. See *Figure 4-32*.

Here you can set the following items:

- Preset
- Tour
- Pattern
- Border

**Figure 4-32 PTZ Setup Menu**



In *Figure 4-31*, click **Page Switch**. The interface is shown in *Figure 4-33*.

Here you can activate the following functions:

- Preset
- Tour
- Pattern
- Auto scan
- Auto pan

## Overview of Navigation and Controls

---

Figure 4-33 Function Menu



- Preset, tour and pattern all need the value to be the control parameter. You can define it as you require.
- You need to refer to your speed dome user's manual for the auxiliary function definition. In some cases, it can be used for special processes.
- The following setups are usually performed in the interfaces shown in *Figure 4-31*, *Figure 4-32* and *Figure 4-33*.

**Note**

---

## Preset Setup

In *Figure 4-31*, use eight direction arrows to adjust the camera to the proper position.

In *Figure 4-32*, click **Preset** and input the preset number. Clicking **Set** will save the preset.

Now you can add this preset to one tour.



Figure 4-34 Preset Setup



## Activate Preset

In *Figure 4-33*, input the preset number in the “No.” field, and click **Preset**.

## Patrol setup (Tour Setup)

In *Figure 4-32*, click **Patrol**. The interface is shown in *Figure 4-35*. Input the preset number and add this preset to a patrol (tour). For each patrol (tour), you can input 80 presets at most.

Figure 4-35 Tour Setup



# Overview of Navigation and Controls

---

## Activate Patrol (tour)

In *Figure 4-32*, input the patrol (tour) number in the No. blank and click the patrol button.

## Pattern Setup

In *Figure 4-32*, click **Pattern** and then click “**begin**”. The interface is shown as in *Figure 4-36*. Then you can go to *Figure 4-31* to modify zoom, focus, and iris.

Go back to *Figure 4-36* and click **End**. You can memorize all these operations as pattern 1.

**Figure 4-36 Pattern Setup**



## Activate Pattern Function

In *Figure 4-33*, input a mode value in the “No.” field, and click **Pattern**.

## Auto Scan Setup

In *Figure 4-32*, click **Border**. The interface is shown in *Figure 4-29*.

Please go to *Figure 4-31*, use direction arrows to select camera left limit.

Then please go to *Figure 4-37* and click left limit button

Repeat the above procedures to set right limit.

Figure 4-37 Auto Scan Setup



## Activate Auto Scan

In *Figure 4-33*, click **Auto Scan**, and the system will begin to auto scan. Correspondingly, the **Auto Scan** button will change to the **Stop** button. Click **Stop** to terminate the scan operation.

Click **Page Switch** again, and the system will go back to *Figure 4-31*.

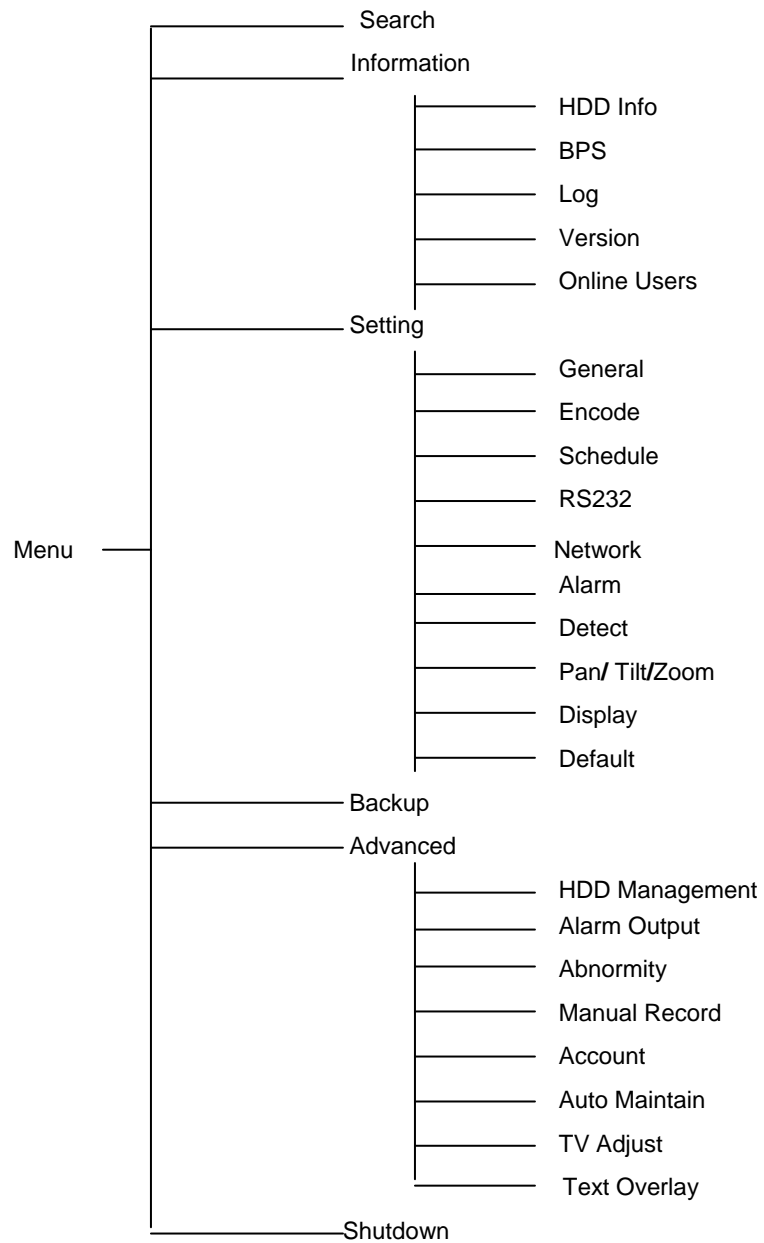
# 5 Understanding of Menu Operations and Controls

---

## Menu Tree

---

This series DVR menu tree is shown as below:



# Understanding of Menu Operations and Controls

---

## Main Menu

---

After you have logged in, the system main menu will appear as shown below. See *Figure 5-1*. There are a total of six buttons: **Search**, **Info**, **Setting**, **Backup**, **Advanced**, and **Shutdown**. Move the cursor to highlight the icon, and then double-click to enter the sub-menu.

**Figure 5-1 The Main Menu – Setting**



## Setting

---

In the main menu, highlight the setting icon and double-click the mouse. The system setting interface is shown below.

### General

General setting includes the following items. See *Figure 5-2*.

- System time: Here is for you to set system time
- Date format: There are three types: YYYYY-MM-DD: MM-DD-YYYYY or DD-MM-YYYY.
- Date separator: There are three denotations to separate the date: dot, beeline and solidus.

- DST: Here you can set DST time and date. Please enable DST function and then click set button. You can see an interface is shown as in *Figure 5-3*. Here you can set start time and end time by setting corresponding week setup. In *Figure 5-3*, enable date button, you can see an interface is shown as in *Figure 5-4*. Here you can set start time and end time by setting corresponding date setup.
- Time format: There are two types: 24-hour mode or 12-hour mode.
- Language: System supports various languages: Chinese (simplified), Chinese (Traditional), English, Italian, Japanese, French, Spanish (All languages listed here are optional. Slight difference may be found in various series.)
- HDD full: Here you can select the working mode when the hard disk is full. There are two options: Stop recording or overwrite.
- Pack duration: Here is for you to specify the maximum length of each record file from 1 to 120 minutes. Default value is 60 minutes. The change will take effect in the new record file.
- DVR No: When you are using one remote control to control several DVRs, you can give a name to each DVR for your management.
- Video standard: There are two formats: NTSC and PAL.
- Auto logout: Here is for you to set auto logout interval once login user remains inactive for a specified time. Value ranges from 0 to 60 minutes.

---

#### Note

- Since system time is very important, do not modify time casually unless there is a must!
- Before your time modification, please stop record operation first!

---

After completing all the setups click **Save**. The system will return to the previous menu.

# Understanding of Menu Operations and Controls

Figure 5-2 General Setup Menu

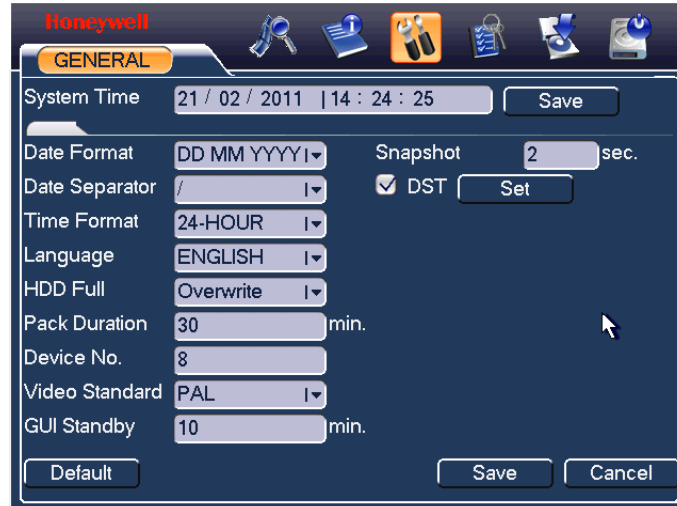


Figure 5-3 DST Setup Menu (Week)

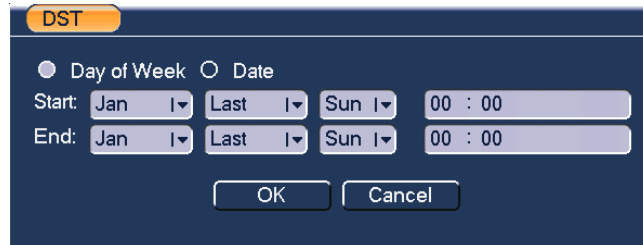
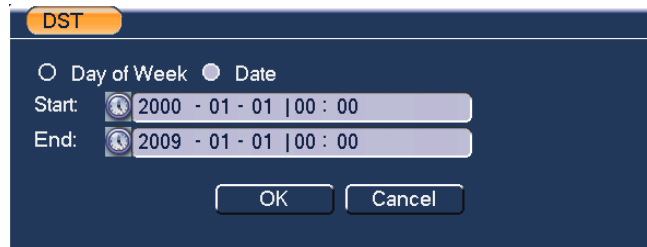


Figure 5-4 DST setup menu (Date)



## Encode

Encode setting includes the following items. See [Figure 5-5](#). Note that some series do not support extra stream.



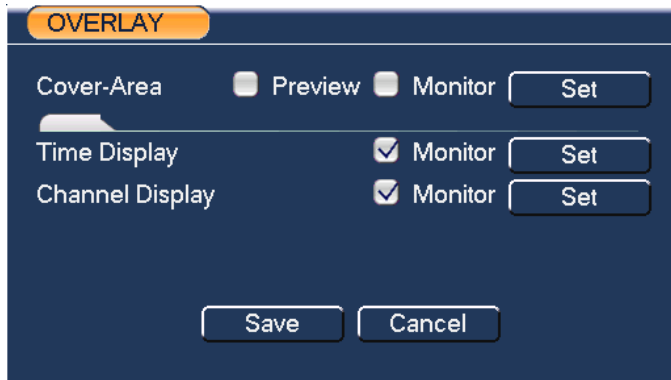
- Channel: Select the channel you want.
- Compression: System supports H.264.
- Resolution: System supports various resolutions, D1(4CIF)/CIF/QCIF. You can select from the dropdown list. The extra stream of each channel supports only QCIF resolution.
- Bit rate: System supports two types: CBR and VBR. Video quality is better under higher bit rate. In CBR mode, bit rate is limited by the setting value. In VBR mode, video quality level can be set.
- Quality: There are six levels ranging from 1 to 6. The sixth level has the highest image quality.
- Frame rate: PAL 1-25f/s and NTSC 1-30f/s for any channels in CIF and QCIF resolution. Ch1 (HD-DVR-1004, HD-DVR-1008 and HD-DVR-1016) & ch9 (HD-DVR-1016 only) in D1 resolution can be set up to 25/30 f/s when all the other channels are of CIF. All the other channels in D1 resolution can only be set up to 6/7 f/s.
- Video/audio: You can enable or disable the audio of main stream or video/audio of the extra stream by checking corresponding boxes.
- Overlay: Click **Overlay**, and you can see an interface shown in *Figure 5-6*.
  - Cover area (Privacy mask): Here you can set the privacy mask section. You can drag you mouse to set proper section size. In one channel video, the system supports a maximum 4 zones.
  - Preview/monitor: There are two types of privacy masks. Preview and Monitor. Preview means the privacy mask zone cannot be viewed by the user when the system is in preview (live view) mode. Monitor means the privacy mask zone cannot be viewed by the user in record playback or network remote monitoring.
  - Time display: You can select whether the system displays time or not when you playback. Please click the set button and then drag the title to the corresponding position in the screen.
  - Channel display: You can select whether the system displays the channel number or not when you playback. Click **Set** and then drag the title to the corresponding position on the screen.

## Understanding of Menu Operations and Controls

Figure 5-5 Encode Menu



Figure 5-6 Overlay Menu



## Schedule

Refer to *Schedule*

## RS232

RS232 interface is shown as follows. There are five items. See *Figure 5-7*.

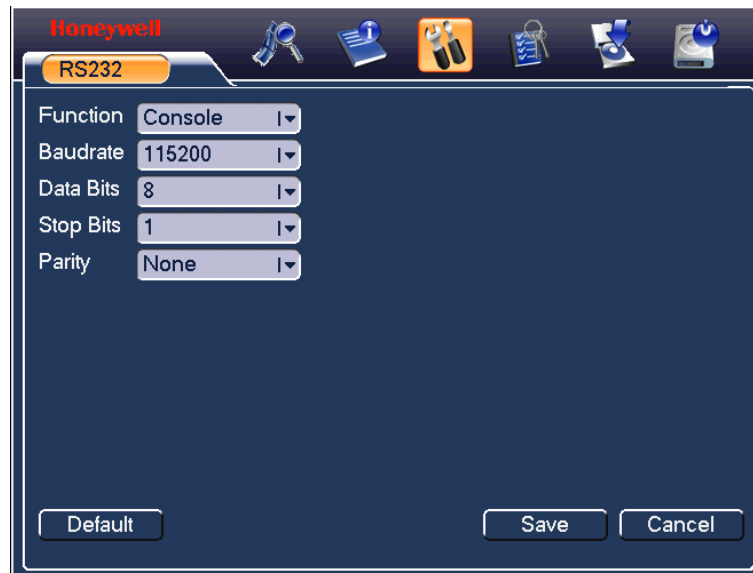
- Function: There are two modes for you to select. Console is for serial port or min-end platform to upgrade program. Adaptor is reserved for system integration or function enhancement.
- Baud rate: You can select proper baud rate.
- Data bit: You can select proper data bit.
- Stop bit: There are two values: 1/2.
- Parity: there are several choices: none, odd, even, etc.

System default setup is:

- Function: Console
- Baud rate:115200
- Data bit:8
- Stop bit:1
- Parity: None

After completing all the settings, click **Save**, and the system will go back to the previous menu.

**Figure 5-7 The RS232 Setup Menu**



## Network

Here you can input network information. See [Figure 5-8](#).

## Understanding of Menu Operations and Controls

- IP address: Here you can input the IP address.
- DHCP: It is to activate auto search IP. When you enable the DHCP function, you cannot modify the IP/Subnet mask /Gateway. These values are from the DHCP function. If you have not enabled the DHCP function, IP/Subnet mask/Gateway will display as zero. You need to disable the DHCP function to view current IP information. When PPPoE is operating, you cannot modify IP/Subnet mask /Gateway.
- TCP port: Default value is 37777.
- HTTP port: Default value is 80.
- Max connection: system support maximal 10 users. 0 means there is no connection limit.
- Transfer mode: Here you can select the priority between fluency/video quality.
- LAN download: System can process the downloaded data first if you enable this function.

After completing all the settings, click **Save**, and the system will return to the previous menu.

**Figure 5-8 Network Setup Menu**

**Honeywell**

**NETWORK**

IP Address: 10 . 15 . 5 . 100  DHCP

Subnet Mask: 255 . 255 . 0 . 0

Gateway: 10 . 15 . 0 . 1

TCP Port: 37777 HTTP Port: 80

Max Connections: 10

Preferred DNS: 8 . 8 . 8 . 8

Alternate DNS: 8 . 8 . 4 . 4

Transfer Mode: Latency

LAN Download

**ADVANCED SETTING**

IP FILTER Trusted Sites: 0

NTP NTPServer : 60

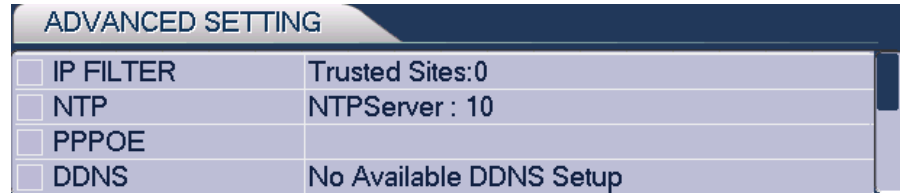
PPPoE

Default Save Cancel

### Advanced Setup

Advanced setup interface is shown in *Figure 5-9*. Draw a circle to enable the corresponding function and then double-click the current item to go to the setup interface.

**Figure 5-9 Advanced Settings**



## IP Filter

IP filter interface is shown in *Figure 5-10*. You can add IP in the following list. The list supports a max of 64 IP addresses.

Note that after you enable this function, only the IP listed below can access current DVR.

If you disable this function, all IP addresses can access the current DVR.

**Figure 5-10 IP Filter Menu**



## Multiple Cast

Here you can set a multiple cast group. Please refer to the following sheet for detailed information.

## Understanding of Menu Operations and Controls

---

- IP multiple cast group address
- 224.0.0.0-239.255.255.255
- “D” address space
  - The higher four-bit of the first byte=“1110”
  - Reserved local multiple cast group address

-224.0.0.0-224.0.0.255

-TTL=1 When sending out telegraph

-For example

224.0.0.1 All systems in the sub-net

224.0.0.2 All routers in the sub-net

224.0.0.4 DVMRP router

224.0.0.5 OSPF router

224.0.0.13 PIMv2 router

- Administrative scoped addressees

-239.0.0.0-239.255.255.255

-Private address space

- Like the single broadcast address of RFC1918
- Cannot be used in Internet transmission
- Used for multiple cast broadcast in limited space

Except the above mentioned addresses of special meaning, you can use other addresses. For example:

Multiple cast IP: 235.8.8.36

Multiple cast PORT: 3666

After you logged in the Web, the Web can automatically get multiple cast address and add it to the multiple cast groups. You can enable real-time monitor function to view the view.

Please note multiple cast function applies to special series only.

### PPPoE

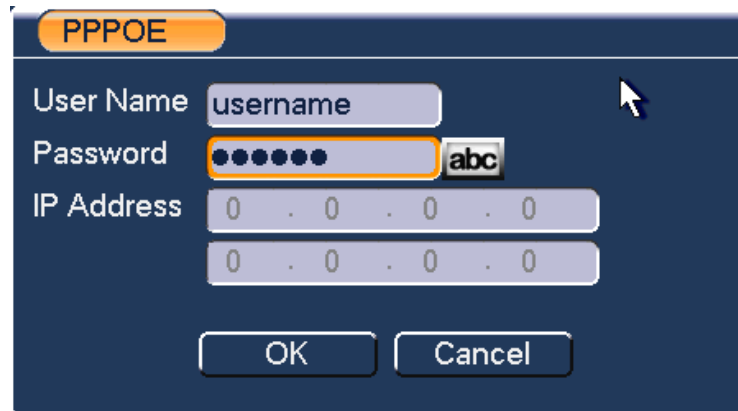
PPPoE interface is shown in *Figure 5-11*.

Input “PPPoE name” and “PPPoE password” you receive from your ISP (Internet service provider).

Click **Save**, you need to restart to activate your configuration.

After rebooting, DVR will connect to the internet automatically. The IP in the PPPoE is the DVR dynamic value. You can access this IP to visit the unit.

**Figure 5-11 The PPPoE Setup Menu**



## NTP Setup

You need to install SNTP server (Such as Absolute Time Server) in your PC first. In Windows XP OS, you can use the command “net start w32time” to boot up NTP service.

NTP setup interface is shown in *Figure 5-12*.

- Host IP: Input your PC address.
- Port: This series DVR supports TCP transmission only. Port default value is 123.
- Update interval: Minimum value is 1. Max value is 65535. (Unit: minute)
- Time zone: Select your corresponding time zone here.

Here is a chart for your time zone setup.

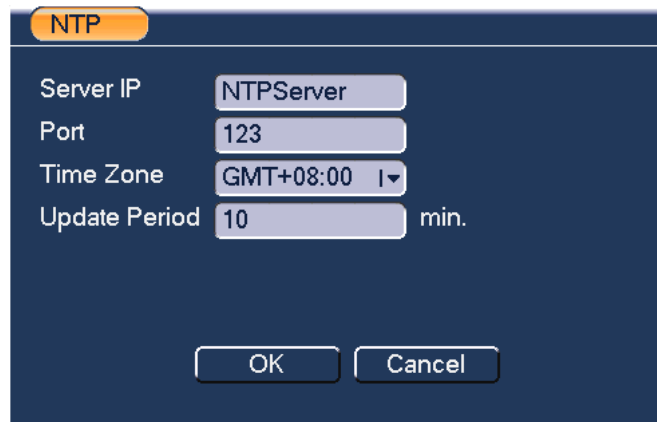
City/Region Name	Time Zone
London	GMT+0
Berlin	GMT+1
Cairo	GMT+2
Moscow	GMT+3
New Deli	GMT+5
Bangkok	GMT+7

## Understanding of Menu Operations and Controls

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Beijing (Hong Kong)	GMT+8
Tokyo	GMT+9
Sydney	GMT+10
Hawaii	GMT-10
Alaska	GMT-9
Pacific Time(P.T)	GMT-8
American Mountain Time(M.T)	GMT-7
American Central Time(C.T)	GMT-6
American Eastern Time(E.T)	GMT-5
Atlantic Time	GMT-4
Brazil	GMT-3
Middle Atlantic Time	GMT-2

**Figure 5-12 The NTP Setup Menu**



NTP

Server IP: NTPServer

Port: 123

Time Zone: GMT+08:00 |

Update Period: 10 min.

OK Cancel

### DDNS Setup

DDNS setup interface is shown in *Figure 5-13*.

You need a PC with fixed IP in the internet and DDNS software running in this PC. In other words, this PC is a DNS (domain name server).

In network DDNS, please select the DDNS type and check the Enable item. Then please input your domain name, user name and the password you get from you ISP and server IP (PC with DDNS) . Click the Save button and then reboot the system.

After rebooting, open IE and input as below:

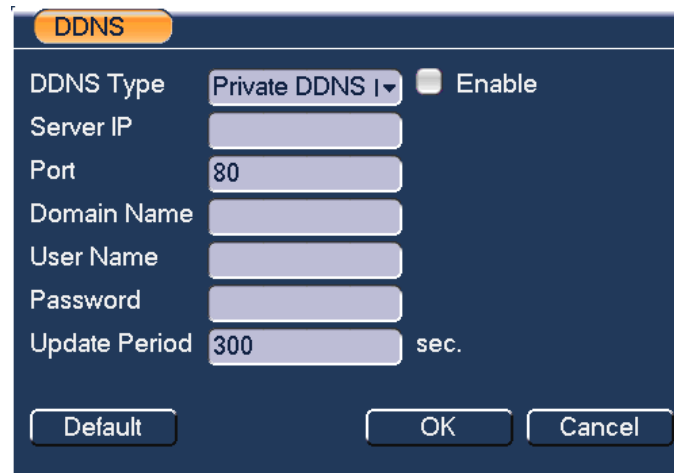


http://(Domain Name)

e.g.: http://site.3322.org)

Now you can open the DDNS Server web search page.

**Figure 5-13 The DDNS Setup Menu**



The screenshot shows a configuration window for DDNS. The title bar says 'DDNS'. The main area contains several input fields and a checkbox. The 'DDNS Type' dropdown is set to 'Private DDNS'. The 'Enable' checkbox is unchecked. The 'Port' field is set to '80'. The 'Update Period' field is set to '300 sec.'. At the bottom, there are three buttons: 'Default', 'OK', and 'Cancel'.

Note that the NNDS type includes: CN99 DDNS、NO-IP DDNS、Private DDNS、Dyndns DDNS and sysdns DDNS.

The private DDNS function is reserved for integration, and currently is not effective on HD-16DVR-C.

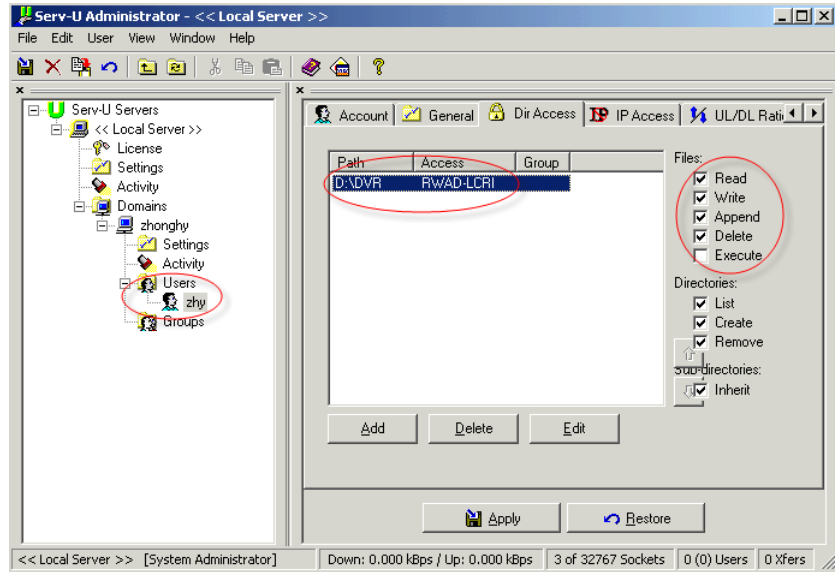
## FTP

You need to download or buy a FTP service tool (such as Ser-U FTP SERVER) to establish FTP service.

Install Ser-U FTP SERVER first from **Start→Program→Serv-U FTP Server →Serv-U Administrator**. Now you can set the user password and FTP folder. Please note that you need to grant the right to write to FTP upload user. See [Figure 5-14](#).

# Understanding of Menu Operations and Controls

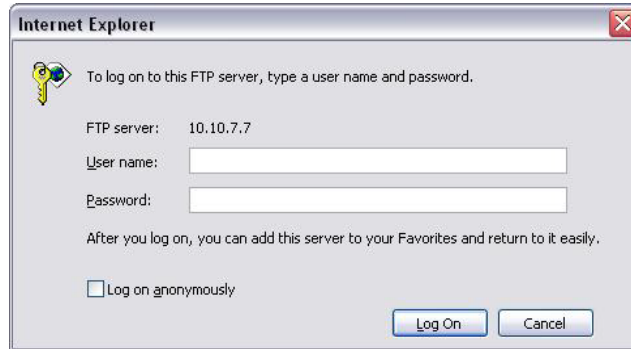
Figure 5-14 The FTP Server Setup Menu



You can use a PC or FTP login tool to test setup.

For example, you can login user ZHY to [FTP://10.10.7.7](ftp://10.10.7.7) and then test whether it can modify or delete the folder or not. See [Figure 5-15](#).

Figure 5-15 The FTP Login Window



The system also has the capability to upload multiple DVRs to one FTP server. You can create multiple folders under this FTP.

In [Figure 5-8](#), select FTP and then double-click the mouse. You can see the following interface. See [Figure 5-16](#).

**Figure 5-16 The FTP Setup Menu**

FTP

Type Record FTP |

Server IP 0 . 0 . 0 . 0 Port 21

User Name

Password  Anonymous

Remote Directory File Length 0 M

Channel 1 |

Weekday Mon | Alarm Motion General

Time Period 1 00 :00 -24 :00

Time Period 2 00 :00 -24 :00

OK Cancel

Please check the box left to Enable to activate the FTP function.

Here you can input the FTP server address, port and remote directory. When the remote directory is null, the system automatically creates folders according to the IP, time and channel.

User name and password is the account information for you to login the FTP.

File length is upload file length. When setup is larger than the actual file length, the system will upload the whole file. When setup here is smaller than the actual file length, the system only uploads the set length and automatically ignores the left section. When the interval value is 0, the system uploads all corresponding files.

After channel and weekday setup, you can set two periods for each channel.

## Email

The following figure shows the email interface.

## Understanding of Menu Operations and Controls

Figure 5-17 The Email Setup Menu

The screenshot shows a dark blue dialog box titled "EMAIL". It contains several configuration fields: "SMTP Server" with the value "MailServer", "Port" with "25", "Anonymous" with an unchecked checkbox, "User Name" with an empty text box, "Password" with an empty text box, "Sender" with an empty text box, "Title" with "DVR ALERT", "Receiver" with an empty text box, "Attachment" with a checked checkbox, "SSL Enable" with an unchecked checkbox, and "Event Interval" with "120" and a unit "s". At the bottom, there are three buttons: "OK", "Cancel", and "Test".

Refer to the following table for detailed information.

Parameter	Function
SMTP Server	Input server address and then enable this function.
Port	Default value is 25. You can modify it if necessary.
User Name	The sender email account user name.
Password	The sender email account password.
Sender	Sender email address.
Subject	Input email subject here.
Address	Input receiver email address here. Max input three addresses.

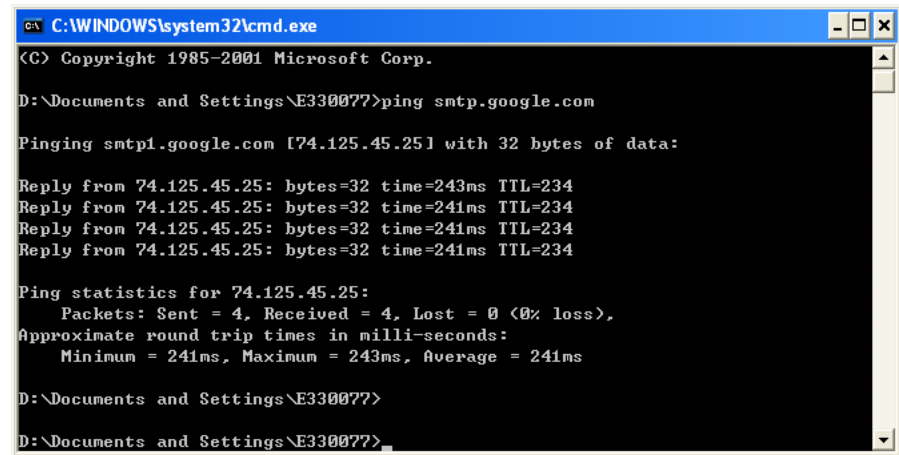
The SMTP server IP address can be acquired by Ping command under Windows Command Prompt.

Take Google Mail for example: the Gmail SMTP server URL is known as smtp.google.com.

- On a PC with Windows OS in the same LAN of the DVR, open the Windows Command Prompt by entering "cmd" in **Start→Run** and click **OK**.

- Under Windows Command Prompt, input `ping smtp.google.com` then press return.
- The displayed IP address 74.125.45.25 is the SMTP server IP address.

**Figure 5-18 The Command Window**



```
C:\WINDOWS\system32\cmd.exe
(C) Copyright 1985-2001 Microsoft Corp.

D:\Documents and Settings\E330077>ping smtp.google.com

Pinging smtp.google.com [74.125.45.25] with 32 bytes of data:

Reply from 74.125.45.25: bytes=32 time=243ms TTL=234
Reply from 74.125.45.25: bytes=32 time=241ms TTL=234
Reply from 74.125.45.25: bytes=32 time=241ms TTL=234
Reply from 74.125.45.25: bytes=32 time=241ms TTL=234

Ping statistics for 74.125.45.25:
    Packets: Sent = 4, Received = 4, Lost = 0 (0% loss),
    Approximate round trip times in milli-seconds:
        Minimum = 241ms, Maximum = 243ms, Average = 241ms

D:\Documents and Settings\E330077>
```

## Alarm

Refer to [Alarm Setup and Alarm Activation](#).

## Detect

Refer to [Detect](#).

## Pan/Tilt/Zoom

The pan/tilt/zoom setup includes the following items. Please select channel first. See [Figure 5-19](#).

- Protocol: Select corresponding PTZ protocol such as PELCOD.
- Address: input corresponding PTZ address.
- Baud rate: Select baud rate.
- Data bit: Select data bit.
- Stop bit: Select stop bit.
- Parity: There are three choices: none/odd/even.

## Understanding of Menu Operations and Controls

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After completing all the setups click **Save**, and the system will go back to the previous menu.

For a detailed setup, refer to *Preset/Tour/Pattern/Scan Operations*.

**Figure 5-19 The PTZ Setup Menu**





The screenshot shows a software interface for PTZ setup. At the top, there is a 'Honeywell' logo and a navigation bar with icons for search, help, tools, and other functions. Below the navigation bar is a tab labeled 'PAN/TILT/ZOOM'. The main area contains several configuration fields, each with a dropdown arrow on the right: Channel (1), Protocol (PELCOD), Address (1), Baudrate (9600), Data Bits (8), Stop Bits (1), and Parity (None). At the bottom of the window, there are five buttons: Copy, Paste, Default, Save, and Cancel.

## Display

Display setup interface is shown as below. See *Figure 5-20*.

- Transparency: Here you can adjust transparency. The value ranges from 128 to 255.
- Channel name: Here you can modify the channel name. System max support 25-digit (The value may vary due to different series). Please note all your modification here only applies to DVR local end. You need to open web or client end to refresh the channel name.
- Time display: You can select to display time or not when system is in playback.
- Channel display: You can select to channel the name or not when system is in playback.
- Resolution: Set VGA and HDMI output resolution, 1280x720 (720p) is recommended for HDMI output.
- Enable tour: Activate tour function.

- Interval: Input proper interval value here. The value ranges from 5-120 seconds. In tour process, you can use the mouse or click **Shift** to turn on the window switch function.  Stands for opening switch function,  stands for the closing switch function.
- Motion tour and alarm tour type: HD-DVR-1004 supports 1-window tour; HD-DVR-1008 and HD-DVR-1016 support 1/8 window tour.

Please check boxes to select the corresponding function.

After completing all the setups click **Save**, and the system will go back to the previous menu.

**Figure 5-20 The Display Setup Menu**



In *Figure 5-20*, click **Modify** after channel. You can see an interface shown in *Figure 5-21*. Note that all your modifications here only apply to local end. You need to refresh web or client-end to get the latest channel name. System max support 25-digital characters.

## Understanding of Menu Operations and Controls

Figure 5-21 The Channel Name Setup Menu





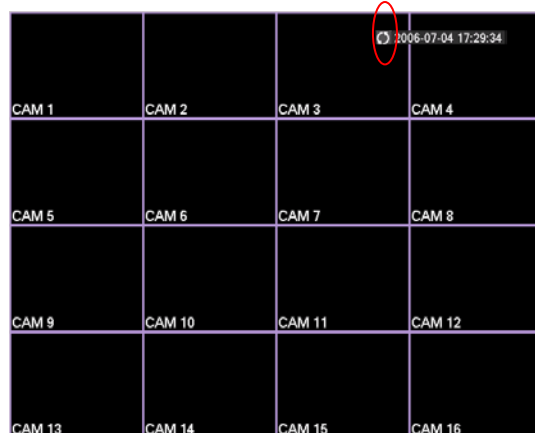
In tour mode, you can see the following interface. On the right corner, right-click the mouse or click **Shift**, and you can control the tour. There are two buttons:  stands for enabling window switch and  stands for enabling window function. See [Figure 5-22](#).

Figure 5-22 The Sample of Tour Mode





## Default

Click **Default**, a dialogue box will pop up. You restore default factory setup of the following functions by checking the boxes next to the items. See *Figure 5-23*.

- Select all
- General
- Encode
- Schedule
- RS232
- Network
- Alarm
- Detect
- Pan/tilt/zoom
- Display
- Channel name

After all the setups please click the save button, the system will go back to the previous menu.

---

**Note** System language, video format and user accounts cannot be restored to default setup.

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## Understanding of Menu Operations and Controls

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Figure 5-23 The Default Setup Menu



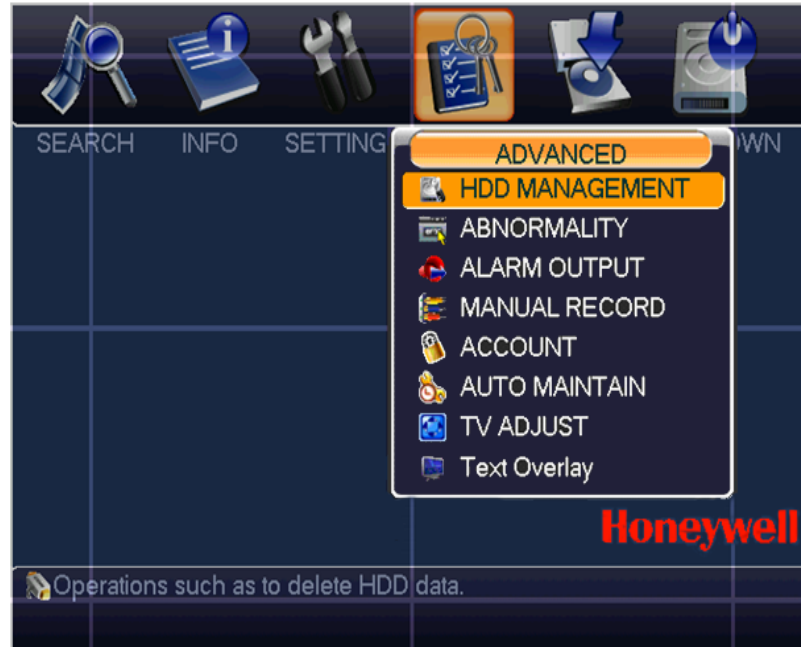
---

## Advanced

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Select **Advanced** on the main window and the interface is shown as follows. See *Figure 5-24*. There are seven function keys in total: HDD management, alarm output, abnormality, manual record, account, auto maintenance, and TV adjust.

Figure 5-24 The Advanced Menu



## HDD Management

Here you can view and implement hard disk management. See [Figure 5-25](#).

You can see current HDD type, status, capacity and record time.

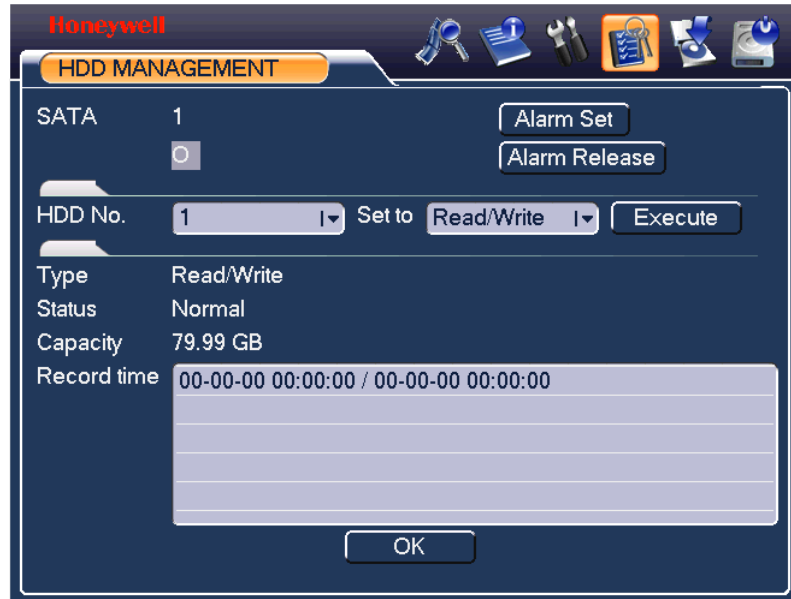
By selecting items in the dropdown list and click **Execute**, you can switch HDD mode between read/write and read-only, erase all data in the HDD, or recover errors.

Please note that the system needs to reboot to get all the modification activated.

## Understanding of Menu Operations and Controls

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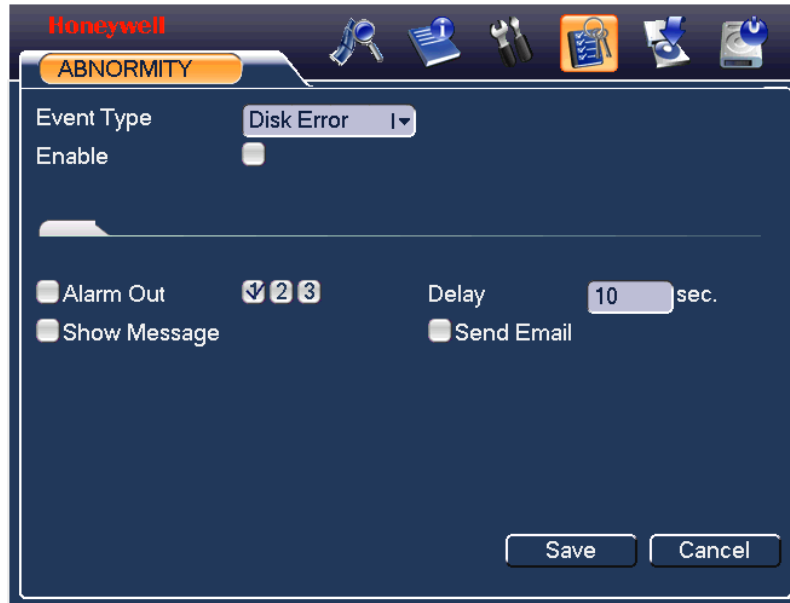
Figure 5-25 The HDD Management Setup Menu



Click **Alarm Set**, and the interface is shown as follows. See [Figure 5-26](#) (this interface is just like the abnormality setup). Refer to [Abnormality](#) for detailed information.

Please check boxes to select the corresponding function.

Figure 5-26 The Abnormity Setup Menu



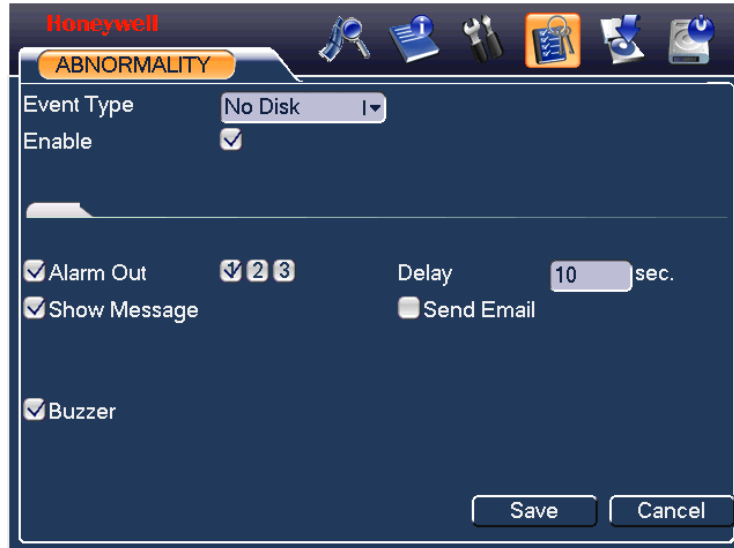
## Abnormity

Abnormity interface is shown in *Figure 5-27*.

- Event type: There are several options for you such as disk error, no disk and etc.
- Alarm output: alarm activation output port (multiple choices). The 3-ch is controllable 12V output.
- Delay: you can set corresponding delaying time. The value ranges from 10s-300s. The system automatically delays specified seconds in turning off the alarm output after the system event is stopped.
- Show message: the system will send message to local screen to alert you when alarm occurs.
- Send email: the system can send out an email to alert you when the alarm occurs.

# Understanding of Menu Operations and Controls

Figure 5-27 The Sample of No Disk Abnormity



## Alarm Output

Here you can set proper alarm output.

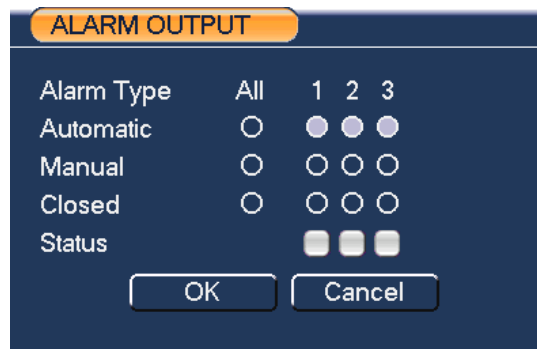
**Automatic:** start the alarm output automatically according to the settings of Detection/Alarm/Abnormity.

**Manual:** manually start the alarm output

**Closed:** manually stop the alarm output

Please select the mode of corresponding alarm output, then click **OK**, and the system will return to the previous menu. See *Figure 5-28*.

Figure 5-28 The Alarm Output Setup Menu



## Manual Record

Refer to *Manual Record*.

## Account

Here you can implement account management. See *Figure 5-29*. to see how to:

- Add new user
- Modify user
- Add group
- Modify group
- Modify password.

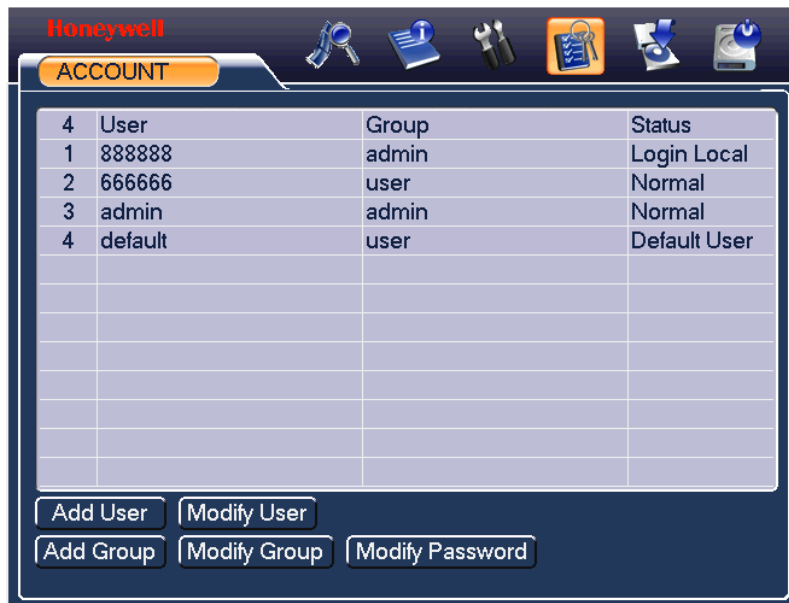
For account management please note:

- The system account adopts two-level management: group and user. There is no limit to group or user amount.
- For group or user management, there are two levels: admin and user.
- The user name and group name can consist of eight characters of letters, numbers and/or 3 symbols (“\_”, “-” “.”). SPACE is not recommended, and SPACE at the start or end of user name will be ignored. One name can be used only once.
- There are four default users: admin/888888/666666 and hidden user “default”. User 888888 and admin have administrator’s right.
- Hidden user “default” is for system interior use only and cannot be deleted. When there is no login user, hidden user “default” automatically login. You can set some rights such as monitor capability for this user so that you can view some channels without login.
- One user should belong to one group. Users’ rights cannot exceed group’s right.
- About reusable function: this function allows multiple users use the same account to login.

After all the setups please click **Save**, and the system will return to the previous menu.

## Understanding of Menu Operations and Controls

Figure 5-29 The Account Management Menu



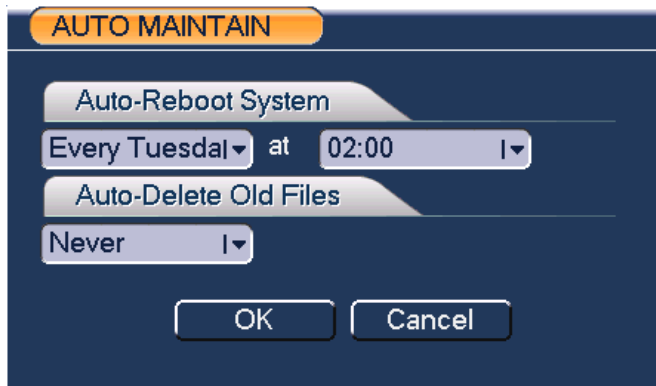
## Auto Maintain

Here you can set auto-reboot time and auto-delete old files setup. See [Figure 5-30](#).

You can select proper setup from the dropdown list.

After all the setups please **Save**, and the system will return to the previous menu.

Figure 5-30 The Auto Maintain Setup Menu





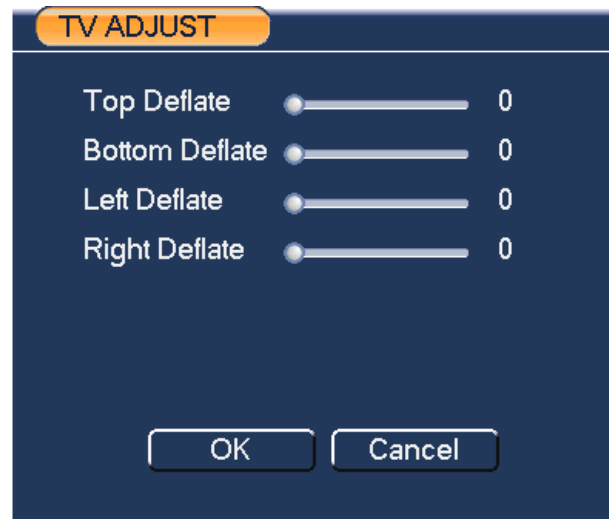
## TV Adjust

Here you can adjust the TV output setup. See *Figure 5-31*.

Please drag slide bar to adjust each item.

After all the setups please click **OK**, the system will return to the previous menu.

**Figure 5-31 The TV Adjust Menu**



## Text Overlay

The card overlay function is for financial areas. It includes Sniffer, information analysis and title overlay function. The Sniffer mode includes COM and network.

COM Type

The COM interface is shown in *Figure 5-32*.

Protocol: Please select from the dropdown list.

Setting: Click COM setting button, the interface is shown as in RS232 interface. Please refer to *RS232*.

Overlay channel: Please select the channel you want to overlay the card number.

## Understanding of Menu Operations and Controls

---

Overlay mode: There are two options: preview and encode. Preview means overlay the card number in the local monitor video. Encode means overlay the card number in the record file.

Overlay Position: Here you can select the proper overlay position from the dropdown list.

**Figure 5-32 Text Overlay(COM Type)**



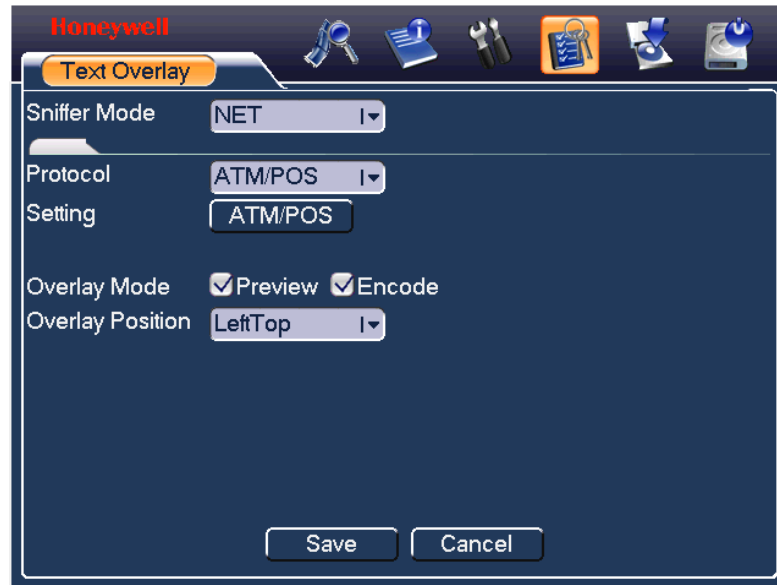
### Network Type

The network type interface is shown in [Figure 5-33](#).

Here we take the ATM/POS protocol to continue.

There are two types: with or without the protocol according to client's requirements.

Figure 5-33 Text Overlay(Network Type)



For the ATM/POS don't include protocols, the interface is shown in *Figure 5-34*.

Source IP refers to host IP address that sends out information (usually it is the device host.)

Destination IP refers to other systems that receive information.

Usually you do not need to set source port and target port.

There are total four groups IP. The record channel applies to one group (optional) only.

Six frame ID groups verification can guarantee information validity and legal.

# Understanding of Menu Operations and Controls

Figure 5-34 ATM/POS



Click Data button you can see an interface is shown in *Figure 5-35*.

Here you can set offset value, length, title according to your communication protocol and data package.

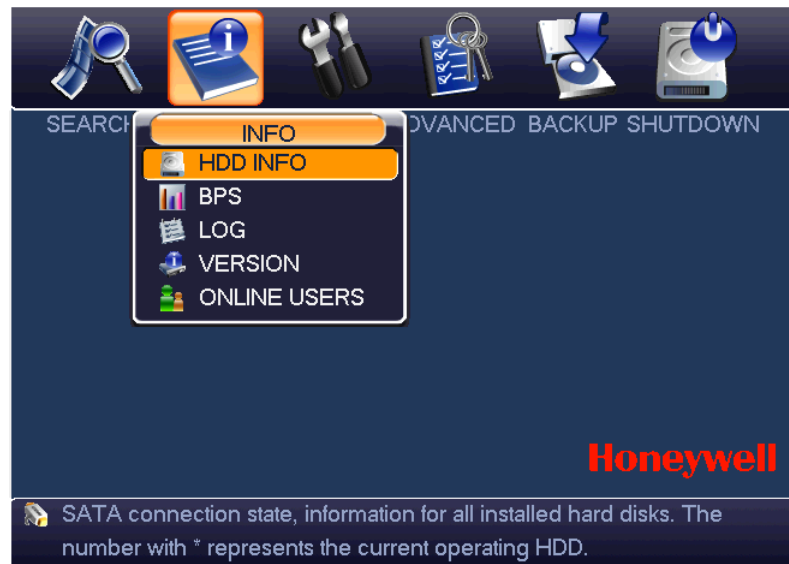
Figure 5-35 Data Format



## Information

Here you can view system information. There is a total of five items: HDD (hard disk information), BPS (data stream statistics), Log and version, and online user. See *Figure 5-36*.

**Figure 5-36 The Info Menu**



## HDD Information

Here is a list of hard disk type, total space, free space, video start time and status. See *Figure 5-37*.

○ means current HDD is normal. X means there is an error. - means there is no HDD.

If the disk is damaged, system will show a “?”. Please remove the broken hard disk before you add a new one.

Once there is a hard disk conflict, please check if the hard disk time and system time is the same or not. Please go to setting and then general to modify system time. Lastly, reboot the system to solve this problem.

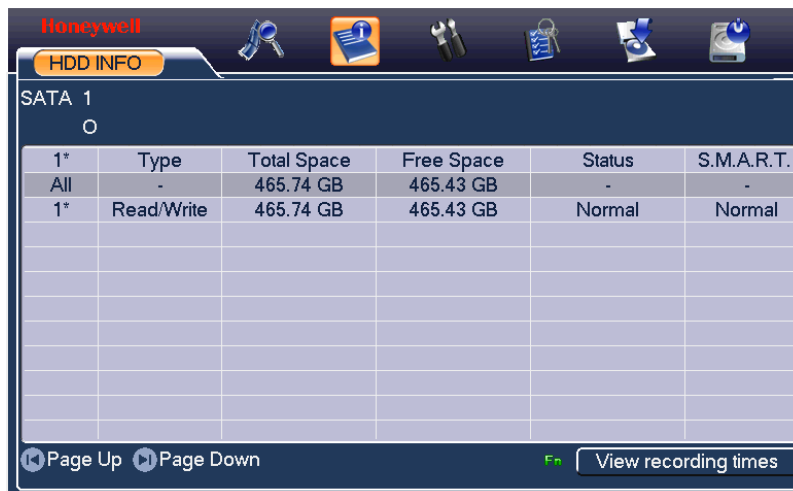
After system has booted up, if there is any conflict, the system will go to HDD information interface directly.

When HDD conflict occurs, you can check whether system time and HDD time are identical or not. If they are not identical, please go to

## Understanding of Menu Operations and Controls

**Setting**→**General** to adjust system time or go to **Advanced**→**HDD Management** to format the problematic HDD and then reboot the DVR.

**Figure 5-37**The HDD Info Menu



The screenshot shows the Honeywell HDD Info menu. At the top, there is a navigation bar with the Honeywell logo and several icons. Below the navigation bar, the menu title "HDD INFO" is displayed. The main content area shows "SATA 1" and a small circle icon. Below this is a table with the following data:

1*	Type	Total Space	Free Space	Status	S.M.A.R.T.
All	-	465.74 GB	465.43 GB	-	-
1*	Read/Write	465.74 GB	465.43 GB	Normal	Normal

At the bottom of the menu, there are navigation controls: "Page Up", "Page Down", and a button labeled "Fn View recording times".

### Tips:

Click **Fn** or left click the mouse button to view the HDD record time and HDD type and time.

## BPS

Here you can view current video data stream (KB/s) and occupied hard disk storage (MB/h). See [Figure 5-38](#).

Figure 5-38 The BPS Display Menu

The screenshot shows the Honeywell BPS Display Menu. At the top, there is a navigation bar with the Honeywell logo and several icons. Below the navigation bar, there is a tab labeled 'BPS'. The main display area contains a table with four columns: Channel, Kb/S, MB/H, and Wave. The table lists 16 channels with their respective data rates and storage usage. To the right of the table is a vertical waveform graph with green horizontal bars.

Channel	Kb/S	MB/H	Wave
1	53	23	
2	53	23	
3	53	23	
4	53	23	
5	53	23	
6	53	23	
7	53	24	
8	53	24	
9	53	24	
10	53	24	
11	53	24	
12	53	24	
13	53	24	
14	53	24	
15	64	26	
16	53	23	

## Log

Here you can view the system log file. The system lists the following information. See [Figure 5-39](#).

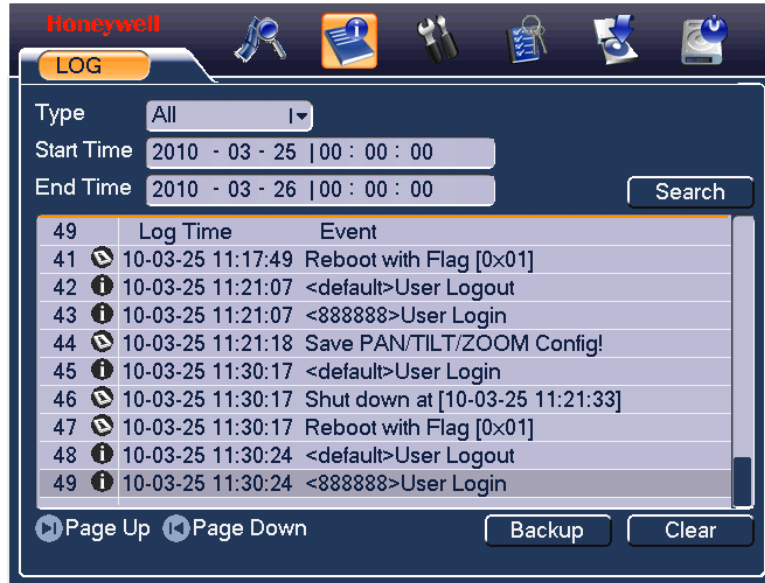
Log types include system operation, configuration operation, data management, alarm event, record operation, log clear and etc.

Select the start time and end time, and then click **Search**. You can view the log files. Click **Page Up** or **Page Down** to view if there are more than ten files.

If a USB storage device is connected to the DVR, you can click **Backup** to save the displayed logs as a text file *FileLog.txt* in the USB device.

# Understanding of Menu Operations and Controls

Figure 5-39 The Log Search Menu



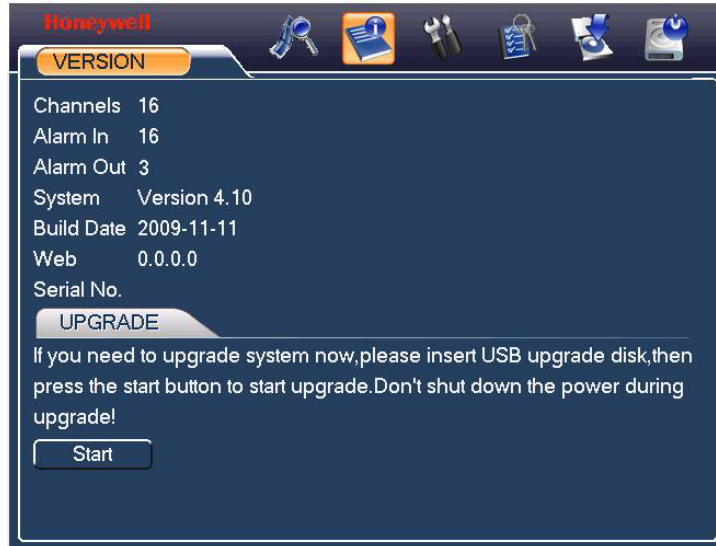
## Version

Here you can view some information related to this version. See [Figure 5-40](#).

- Channel
- Alarm in
- Alarm out
- System version:
- Build Date



**Figure 5-40 The Version Menu**



## Online Users

Here you can manage online users. See *Figure 5-41*.

You can disconnect one user or block one user if you have proper system rights. The max disconnection time during setup is 65535 seconds.

## Understanding of Menu Operations and Controls

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Figure 5-41 The Online Users Menu



---

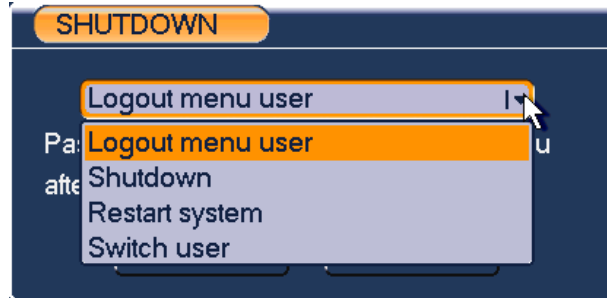
## Shutdown

---

Left click the shutdown button, the system will pop up a dialogue box for you to select. See [Figure 5-42](#).

- Logout menu user: log out menu. You need to input password when you login the next time.
- Restart application: reboot DVR.
- Shutdown: system shuts down and turns off power.
- Restart system: system begins rebooting.
- Switch user: you can use another account to login.

**Figure 5-42 The Shutdown Menu**



# 6 Web Client Operation

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### Note

- All the operations here are based on HD-DVR-1016.
  - There might be slight differences in the interface due to the updated series.
- 

---

## Network Connection

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Before the web client operation, please check the following items:

- Network connection is right
- DVR and PC network setup is right. Please refer to network setup (**main menu→setting→network**)
- Use order ping `***.***.***.***`(\* DVR IP address) to verify that there is a good connection. Usually, the return TTL value should be less than 255.
- Open the IE and then input DVR IP address.
- System can automatically download latest web controls and the new version can overwrite the previous one.
- If you want to un-install the web control, please run *uninstall webrec2.0.bat*. Or you can go to C:\Program Files\webrec to remove single folder. Please note, before you un-install, please close all web pages, otherwise the un-installation might result in error.

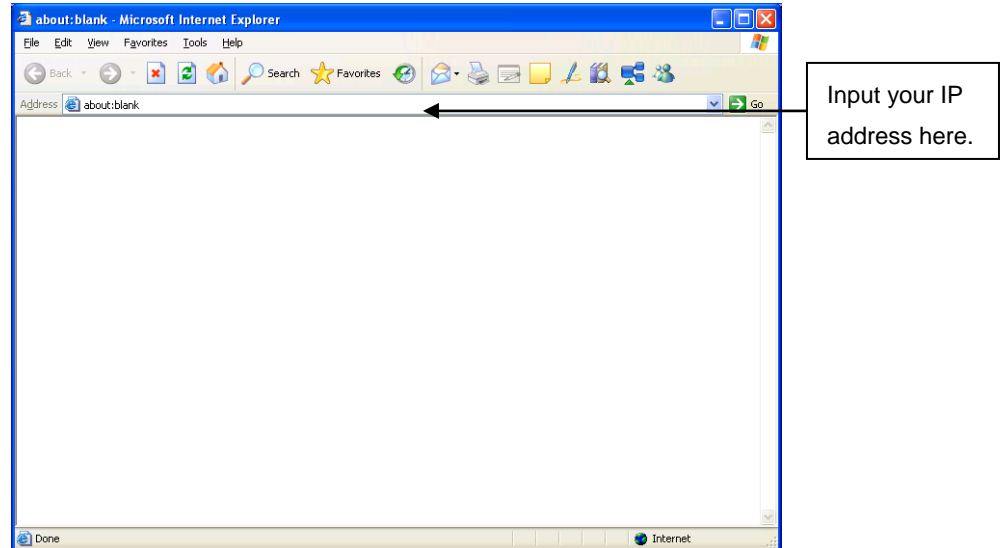
---

## Login

---

Open IE and input DVR address in the address column. For example, if your DVR IP is 10.10.3.16, then please input `http:// 10.10.3.16` in IE address column. See *Figure 6-1*

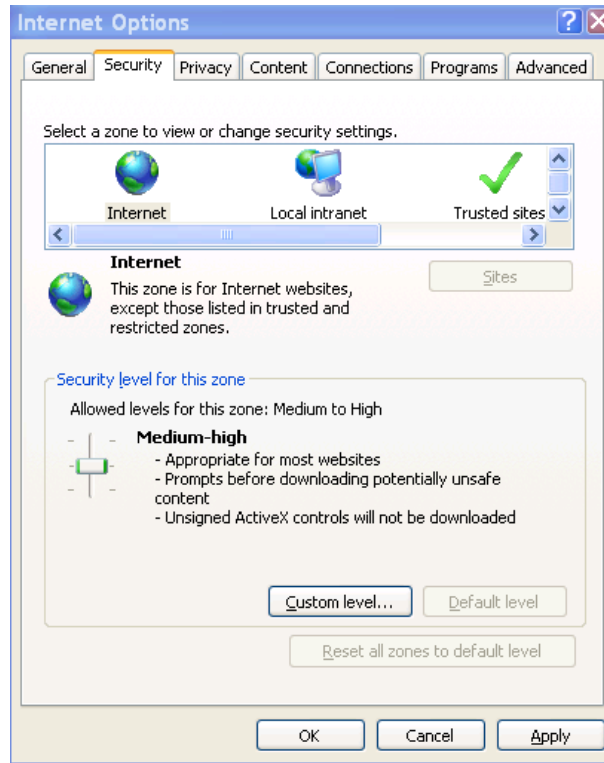
**Figure 6-1 Sample of IE Login**



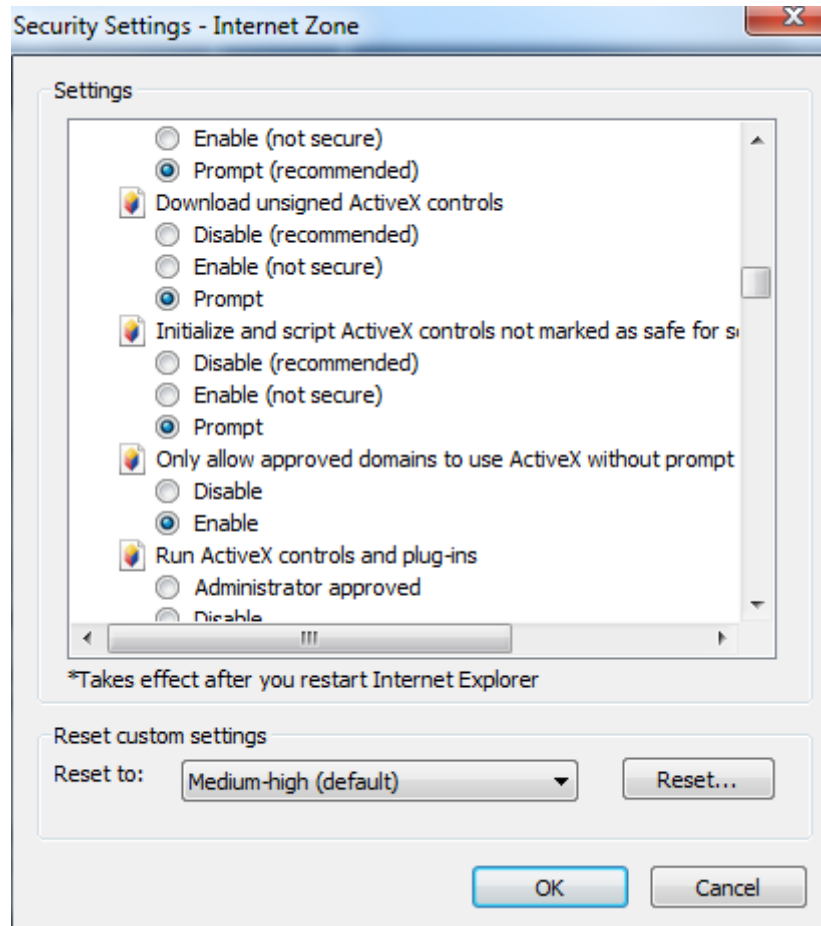
A system pop up with warning information will ask you if you want to install webrec.cab control. Please click yes button.

If you can't download the ActiveX file, please modify your settings as follows, enable or prompt all disabled Active X items. See [Figure 6-2](#) and [Figure 6-3](#).

Figure 6-2 The Internet Options Window



**Figure 6-3 The Settings for ActiveX**



After installation, the interface is shown as below. See [Figure 6-4](#) Please input your user name and password.

Default factory name is admin and password is admin.

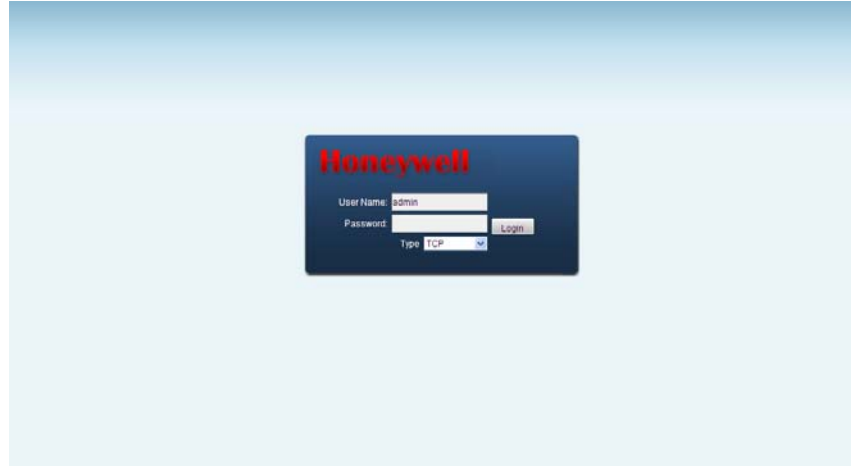
**Note**

For security reasons, please modify your password after you first login.

## Web Client Operation

---

**Figure 6-4 The Web Login Window**



After you logged in, you can see the main window. See [Figure 6-7](#)

This main window can be divided into the following sections.

- Section 1: There are five function buttons: configuration, search, alarm, about, and log out .
- Section 2: There are channel number buttons and four function buttons: open all, start dialog, local play, and refresh.
- Section3: There are PTZ controls (see [PTZ](#)), color (see [Color](#)) buttons, and you can also select the picture path and the record path.
- Section 4: Real-time monitor window. Please note current preview window is circled by a green rectangle zone.
- Section 5: Here you can view window switch button. You can also select video priority between fluency (smooth playback quality) or real-time (low latency).
  - System monitor window switch supports full screen/1-window/4-window/6-window/8-window/9-window/13-window/16-window/20-window/25-window/36-window. See [Figure 6-5](#).

**Figure 6-5 The Window Switch Menu**



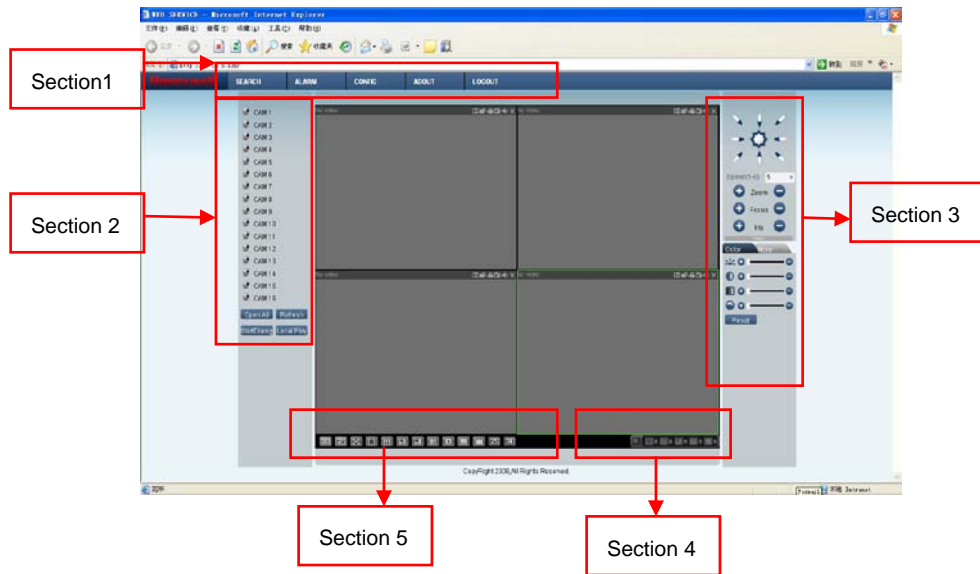
- Preview window switch. System support 1/4/8/9/16-window real-time preview. Please you need to have the proper rights to implement preview operation. You cannot preview if you have no right to preview the either channel. See [Figure 6-6](#).



Figure 6-6 The Preview Window Switch Menu



Figure 6-7 The Main Menu of Web Client

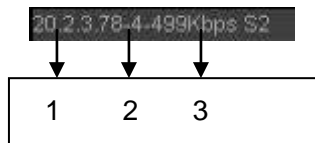


## Real-Time Monitor

In section 2, left click the channel name you want to view, you can see the corresponding video in the current window.

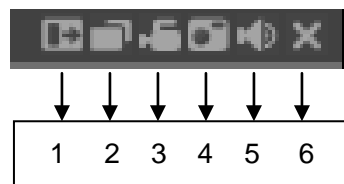
On the top left corner, you can view device IP, channel number, and network monitor bit stream.

Figure 6-8 Status Information



There are six function buttons in the top right corner. See [Figure 6-9](#).

Figure 6-9 Control Setup



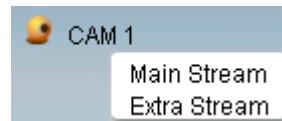
## Web Client Operation

---

- 1: Digital zoom: Click this button and then left drag the mouse in the zone to zoom in. Right clicking mouse system restores original status.
- 2: Change show mode: resize or switch to full screen mode.
- 3: Local record. When you click the local record button, the system begins recording and this button becomes highlighted. You can go to the system folder RecordDownload to view the recorded file. Clicking the highlighted button will stop local recording, and the button will resume original status.
- 4: Capture picture. You can snapshot important video. All images are memorized in system client folder \download\picture (default).
- 5: Audio: Turn on or off audio (this has no relationship with system audio setup).
- 6: Close video.

Please refer to [Figure 6-10](#) for the main stream and extra stream switch information.

**Figure 6-10 Switch between the Main Stream and Extra Stream**



---

**Note** If a DVR user changes channel names locally, manual refresh (F5) of the web page is required to update the channel names in the web client.

---

### Open All

You can click it to open all channels.

### Refresh

You can use button to refresh camera list.

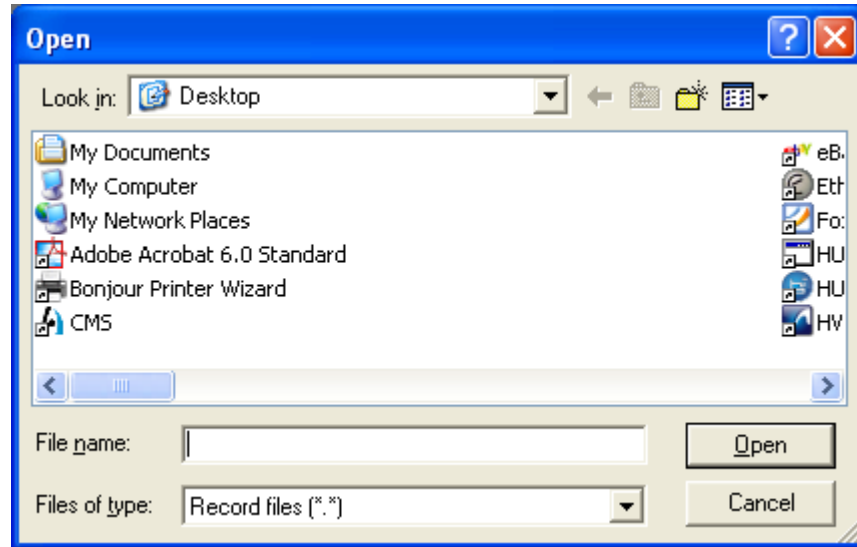
### Start Dialogue

You can click this button to enable audio talk.

### Local Play

Click **Local Play**, and the system pops up the following interface for you to select local play file. See [Figure 6-11](#)

Figure 6-11 Selection Menu of Local Play File

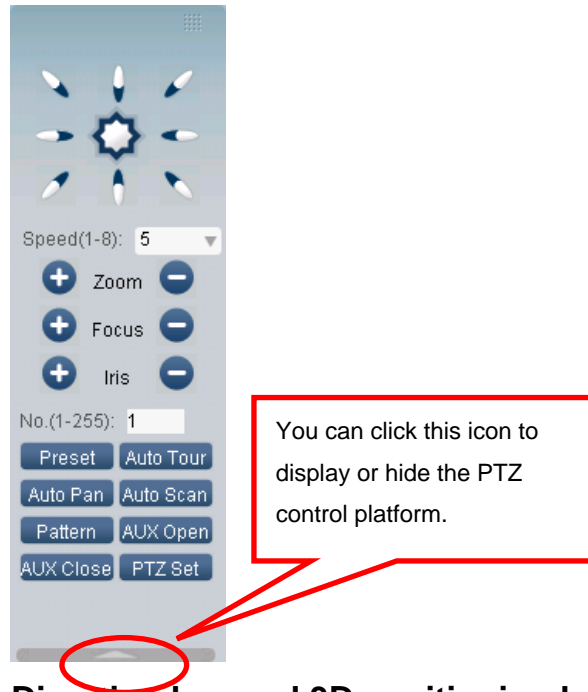


## PTZ

Before PTZ operation, make sure you have properly set PTZ protocol. (Please refer to *PTZ* System Config→Pan/Tilt/Zoom).

Click **PTZ**, and the interface is shown as in *Figure 6-12* .

**Figure 6-12 PTZ Control Menu**



## Direction key and 3D positioning key

In *Figure 6-12*, there are eight direction keys.

In the middle of the eight direction keys, there is a 3D intelligent positioning key.

When you click the 3D intelligent positioning key, the system goes back to the single screen mode. Drag the mouse across the screen to adjust section size. It can detect the PTZ automatically.

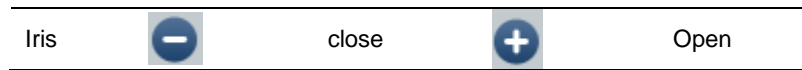
## Speed

System supports eight speeds, which you can select from the dropdown list. The speeds increase from one to eight, respectively.

## Zoom/Focus/Iris

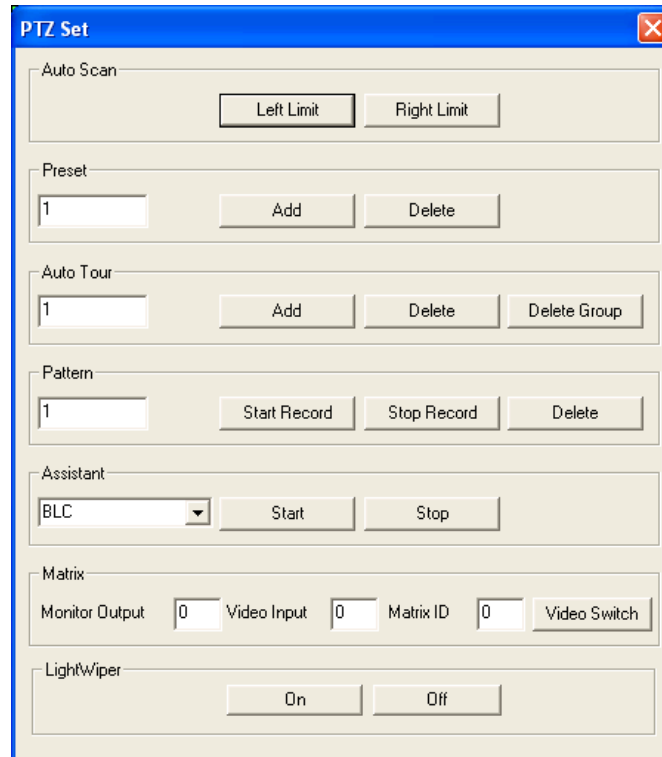
Reference sheet.

Name	Function key	Function	Function key	Function
Zoom		Near		Far
Focus		Near		Far



In [Figure 6-12](#), click the PTZ setup button and you will see the following interface. See [Figure 6-13](#).

**Figure 6-13 The PTZ Setup Menu**



## Auto Scan

In [Figure 6-13](#), move the camera to your desired location and then rotate it to left rotation limit and click **Left Limit**.

Then move the camera again and rotate it to the right rotation limit and then click **Right Limit** to set a right limit.

## Pattern

In [Figure 6-13](#), you can input pattern value and then click start record button to begin PTZ movement. Please go back to [Figure 6-12](#) to implement camera operation. Then you can click stop record button. Now you have set one pattern.

## Preset

## Web Client Operation

---

In *Figure 6-13*, move the camera to your desired location and then input preset value. Click the add button, and you will have set one preset.

### Auto tour

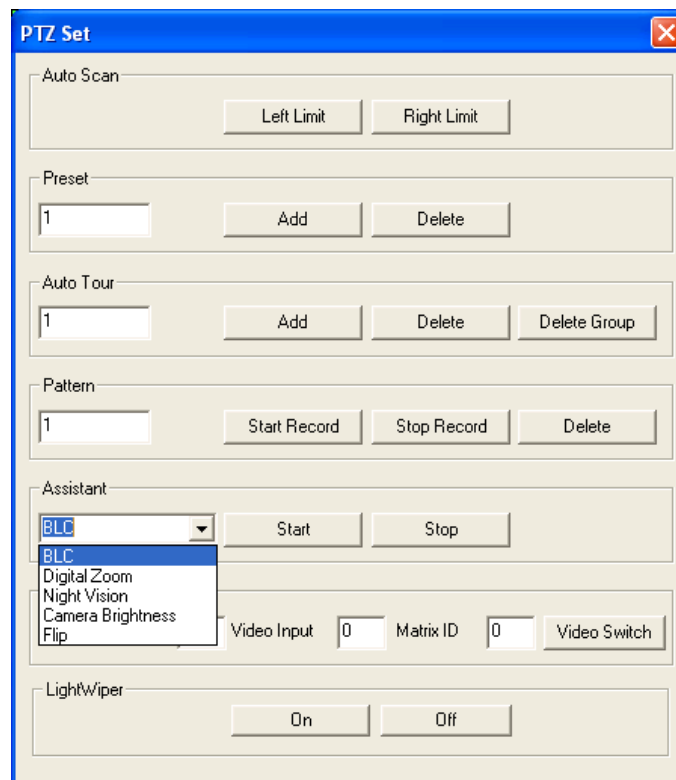
In *Figure 6-13*, input the auto tour value and preset value. Click the add button, and you will have added one preset in the tour.

Repeat the above procedures to add more presets in one tour.

### Assistant

You can select the assistant item from the dropdown list. See *Figure 6-14*.

**Figure 6-14 The Assistant Setup Menu**



The screenshot shows a web-based configuration window titled "PTZ Set". It contains several sections for camera control:

- Auto Scan:** Includes "Left Limit" and "Right Limit" buttons.
- Preset:** A text input field containing "1", with "Add" and "Delete" buttons.
- Auto Tour:** A text input field containing "1", with "Add", "Delete", and "Delete Group" buttons.
- Pattern:** A text input field containing "1", with "Start Record", "Stop Record", and "Delete" buttons.
- Assistant:** A dropdown menu currently showing "BLC" (with a sub-menu open listing "BLC", "Digital Zoom", "Night Vision", "Camera Brightness", and "Flip"). It also has "Start" and "Stop" buttons.
- Video Input:** A numeric input field with "0", a "Matrix ID" input field with "0", and a "Video Switch" button.
- LightWiper:** Includes "On" and "Off" buttons.

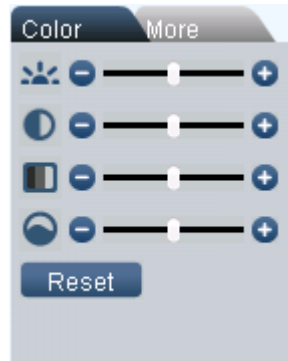
## Color

Click "Color" in section 3, and the interface is shown as *Figure 6-15*.

Here you can select one channel and then adjust its brightness, contrast, hue and saturation. (The current channel border becomes green.)

Or you can click the default button to use the system default setup.

**Figure 6-15 The Color Setup Menu**



## Picture Path and Record Path

Click "More", and you can see an interface shown in *Figure 6-16*.

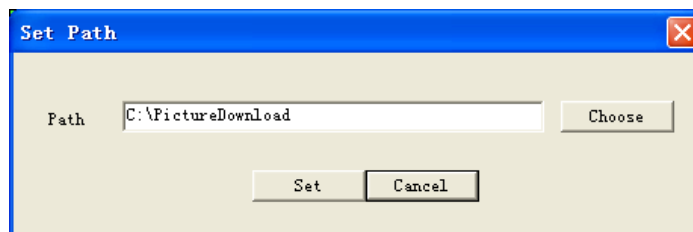
**Figure 6-16 The More Setup Menu**



Click **PIC Path**, and you can see an interface shown in *Figure 6-17*.

Please click **Choose** to modify the path.

**Figure 6-17 The Path Setup Menu (for Picture)**



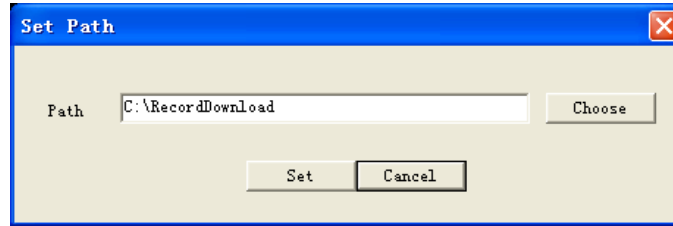
Click **REC Path**, and you can see an interface shown in *Figure 6-18*.

Please click **Choose** to modify the path.

## Web Client Operation

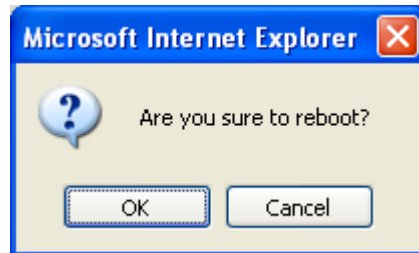
---

**Figure 6-18 The Path Setup Menu (for Record)**



Click **Reboot**, and the system pops up the following dialog box. See *Figure 6-19*. Please click **OK** to reboot.

**Figure 6-19 The Reboot Dialog**



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**Note**

If there's an administrator (e.g. 888888) logged in DVR local menu, or web user doesn't have device reboot privilege, DVR won't be rebooted and a warning message box will be prompted.

---

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## Configuration

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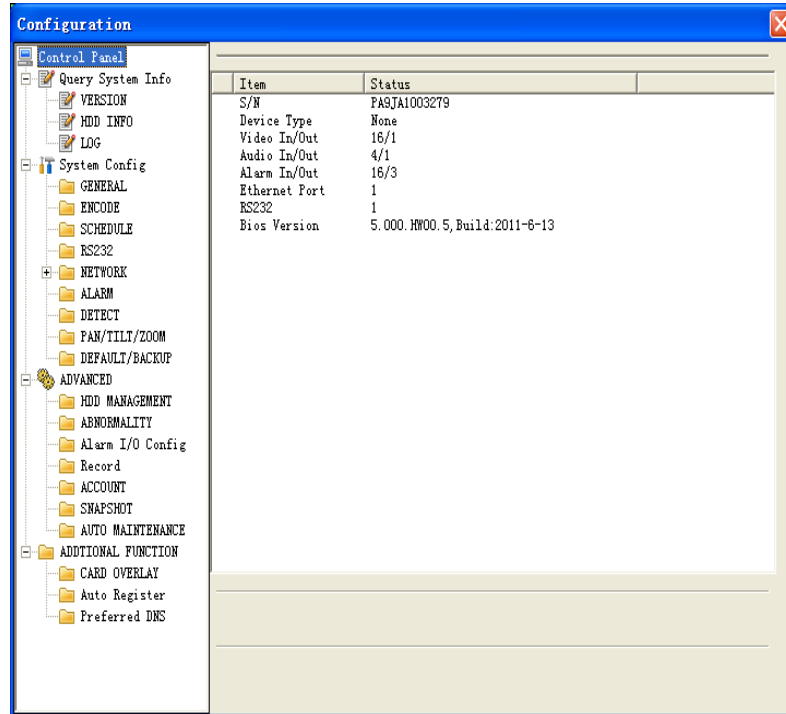
### System Information

#### Version Information

Here you can view device hardware feature and software version information. See *Figure 6-20*.



Figure 6-20 Version Information Menu

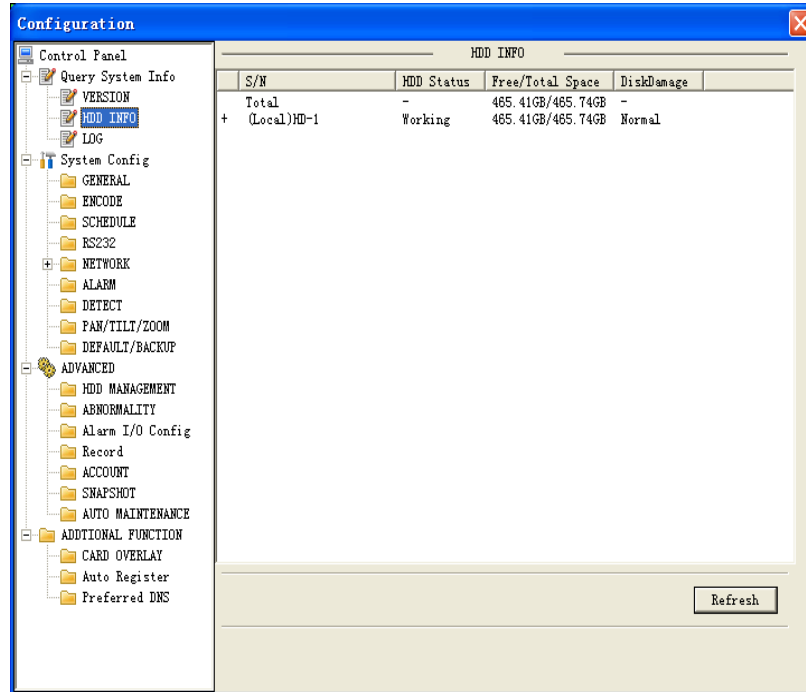


## HDD information

Here you can view local storage status and network status including, free capacity and total capacity. See [Figure 6-21](#).

# Web Client Operation

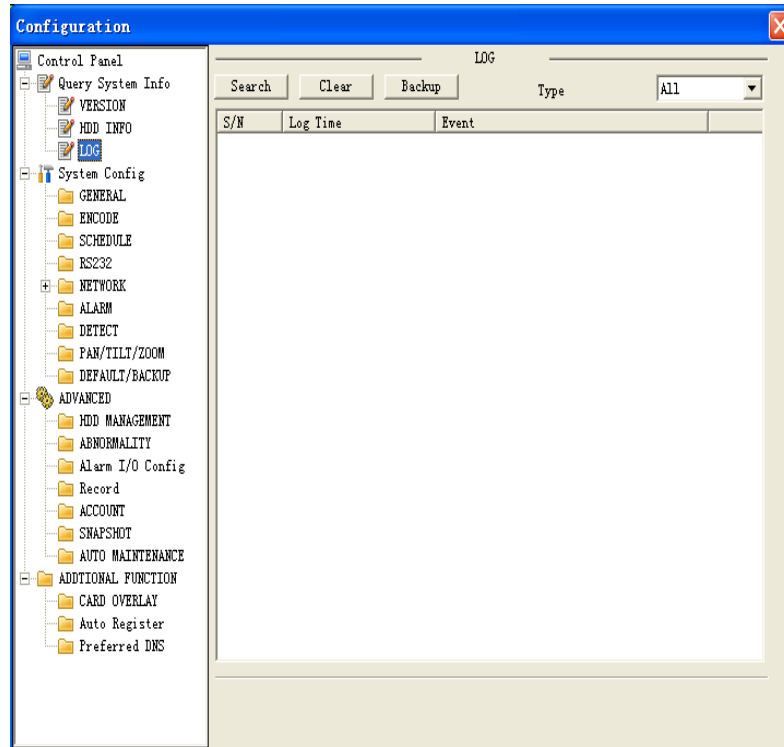
Figure 6-21 HDD Information Menu



## Log

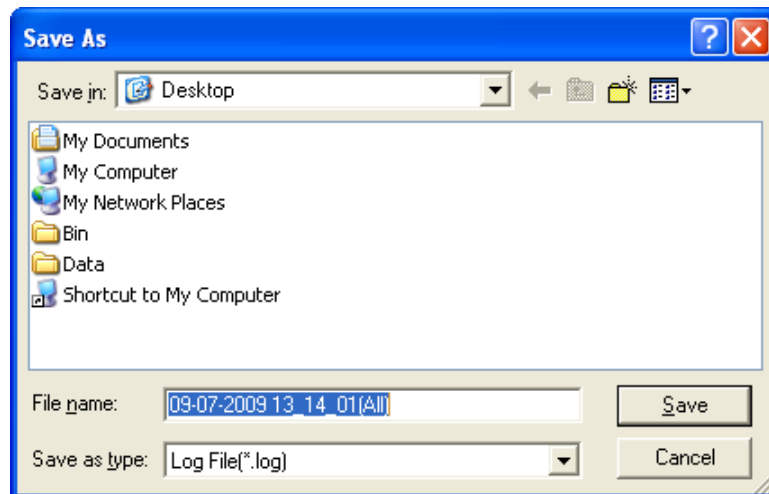
Here you can view system log. See [Figure 6-22](#).

Figure 6-22 Log Information Menu



Click **Backup**, and the interface is shown in *Figure 6-23*.

Figure 6-23 Log Backup Menu



## Web Client Operation

---

Please refer to the following sheet for log parameter information.

Parameter	Function
Type	Log types include: system operation, configuration operation, data management, alarm event, record operation, user management, log clear and file operation.
Search	You can select log type from the drop-down list and then click <b>Search</b> to view the list.
Clear	You can click this button to delete all displayed log files. Please note system does not support clear by type.
Backup	You can click this button to backup log files to current PC.

## System Configuration

Please click **Save** to save your current setup.

### General Setup

Here you can set system time, record length, video format, etc. See *Figure 6-24*.

Figure 6-24 General Setup Menu

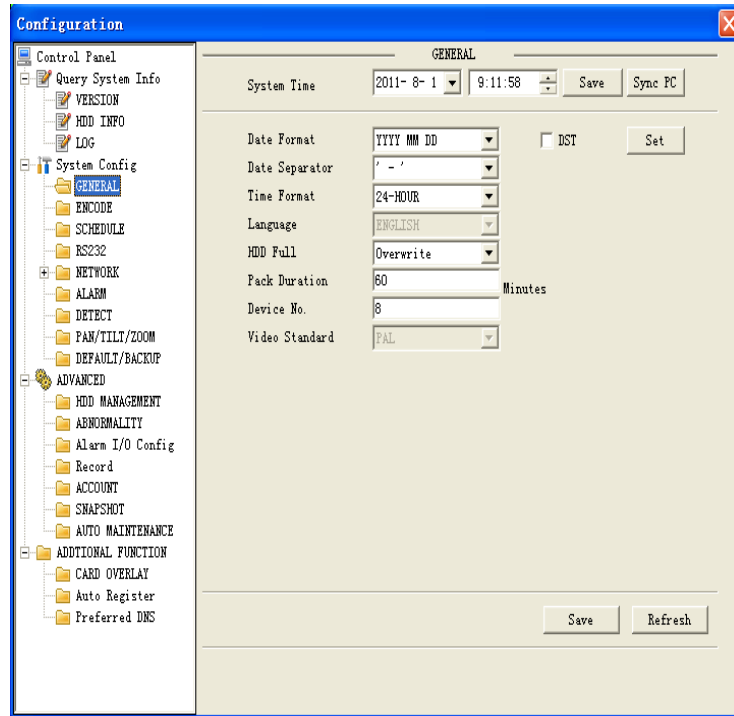
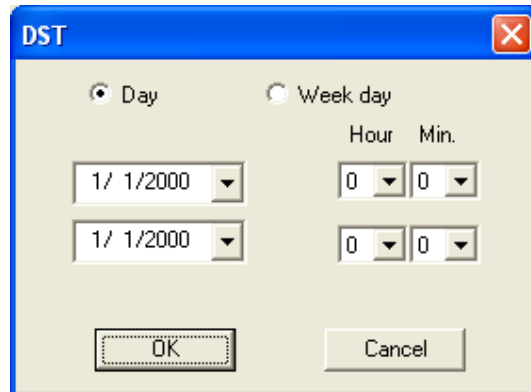
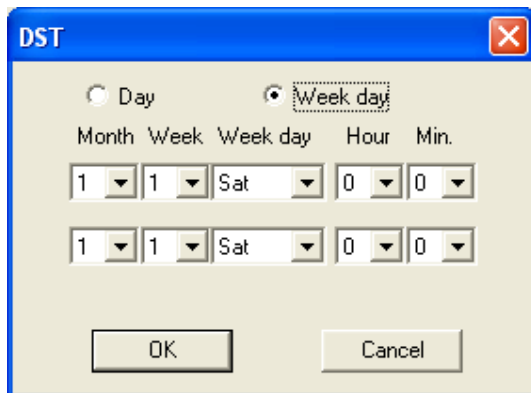


Figure 6-25 DST Setup Menu (Date)



## Web Client Operation

Figure 6-26 DST Setup Menu (Week)



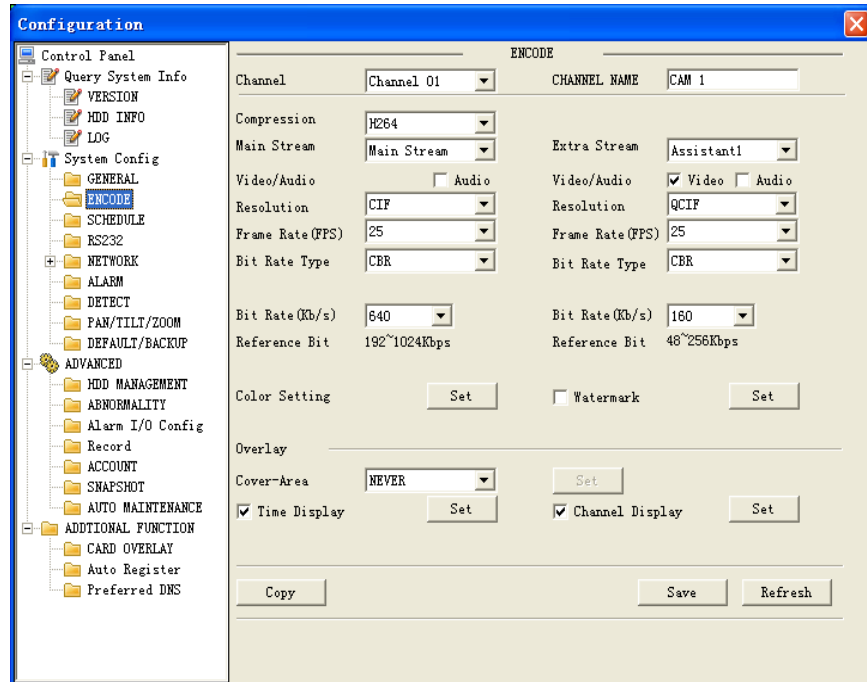
Please refer to the following table for detailed information.

Parameter	Function
System Time	Used to modify system time. Please click <b>Save</b> after your completed modification
Sync PC	You can click this button to save the system time as your PC current time.
Data Format	Here you can select data format from the dropdown list.
Data Separator	Please select separator such as – or /.
Time Format	There are two options: 24-H and 12-H.
DST	Here you can set day night save time begin time and end time. See <a href="#">Figure 6-25</a> and <a href="#">Figure 6-26</a> .
Language	You can select the language from the dropdown list. Device needs to reboot to get the modification activated. After reboot, please press <b>F5</b> in IE or open a new IE window to update web client language.
HDD Full	There are two options: stop recording or overwrite the previous files when HDD is full.
Pack Duration	Here you can select file size. Default setup is 60 minutes.
Device No.	When you are using one remote control to manage multiple devices, you can give a serial numbers to the device.
Video Standard	Display video standard information: PAL/NTSC. Video standard can only be changed in local DVR GUI.

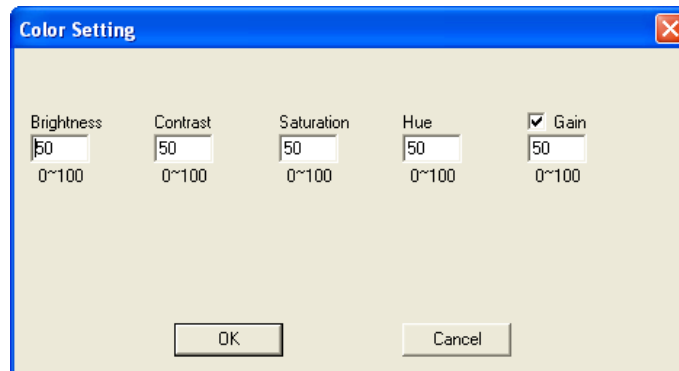
## Encode

Encode interface is shown as in *Figure 6-27*.

**Figure 6-27 The Encode Menu**



**Figure 6-28 The Color Setting Menu**



Please refer to the following table for detailed information.

Parameter	Function
Channel	For selecting a monitor channel.
Channel Name	Displays current channel name. You can modify it.

## Web Client Operation

---

Parameter	Function
Compression	H.264
Main Stream	<p>It includes main stream, motion stream and alarm stream. You can select different encoding frame rates form different recorded events.</p> <p>System supports active control frame function (ACF). It allows you to record in different frame rates.</p> <p>For example, you can use a high frame rate to record important events, and record scheduled events in a lower frame rate and it allows you to set different frame rates for motion detection record and alarm record.</p>
Extra Stream	Select extra stream if you enabled the extension stream to monitor.
Audio/Video	Recorded file only contains video by default. If you need audio, you should select the option to enable audio function here.
Resolution	<p>Main stream of any channels supports D1/BCIF/HD1/CIF/QCIF.</p> <p>Extra stream of any channels supports only CIF/QCIF.</p>
Frame Rate	<p>PAL 1-25f/s and NTSC 1-30f/s for any channels in D1/CIF and QCIF resolution.</p> <p>All channels with D1 resolution up to 25/30 f/s.</p>
Bit Rate Type	<p>There are two options: VBR and CBR.</p> <p>Please note, you can set video quality in VBR mode only.</p>
Quality	The value ranges from 1 to 6. Level 6 is the best video quality.
Bit Rate	<p>In CBR mode, actual bit rate is limited by this value</p> <p>The value only affects average bit rate in VBR mode.</p> <p>Please refer to recommend bit rate for the detailed information.</p>
Recommended Bit Rate	Recommended bit rate value according to the resolution and frame rate you have set.
Color Setting	<p>Here you can set video brightness, contrast, hue, saturation and gain.</p> <p>The value ranges from 0 to 100. Default value is 50.</p>
Cover area (privacy mask)	<p>Here you can privacy mask the specified video in the monitor video.</p> <p>System max supports 4 privacy mask zones.</p>
Time Title	You can enable this function so that the system overlays the time information in the video window.

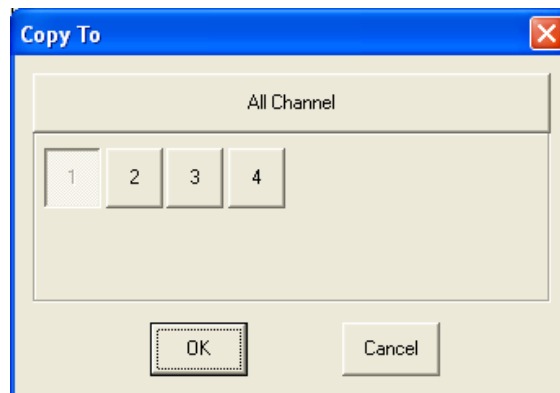


Parameter	Function
	The OSD transparent value is not applicable in the current DVR version. You can use the mouse to drag the time tilte position.
Channel Title	You can enable this function so that the system overlays channel information in the video window. The OSD transparent value is not applicable in current DVR version. You can use the mouse to drag the channel title position.
Copy	It is a shortcut menu button. You can copy current channel setup to one or more channels. The interface is shown as: <i>Figure 6-29</i> .
Save	You can click the save button after you complete setup for one channel, or you can complete the whole setup and then click the save button.
Refresh	Click this button to get device latest configuration information.

Click copy interface, the interface is shown as in *Figure 6-29*.

If you have completed the setup for channel 1, you can click **3** to copy the current setup to channel 3. Or you can click **2**, **3**, and **4** to copy the current setup to channel 2, channel 3 and channel 4.

**Figure 6-29 The Copy To Menu**



## Schedule

Here you can set different periods for various days. The maximum is six periods in one day. See *Figure 6-30*.

# Web Client Operation

Figure 6-30 The Schedule Setup Menu

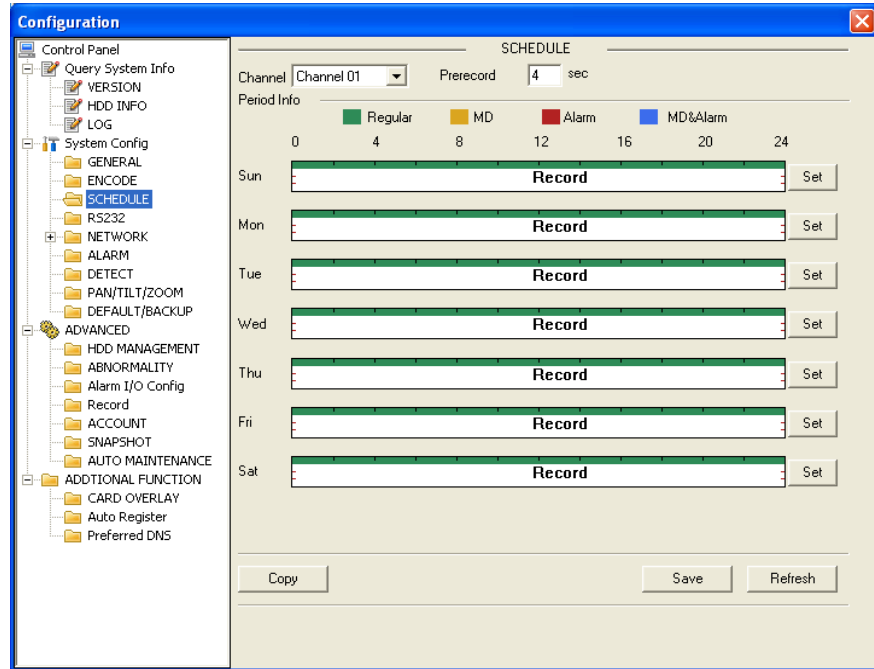
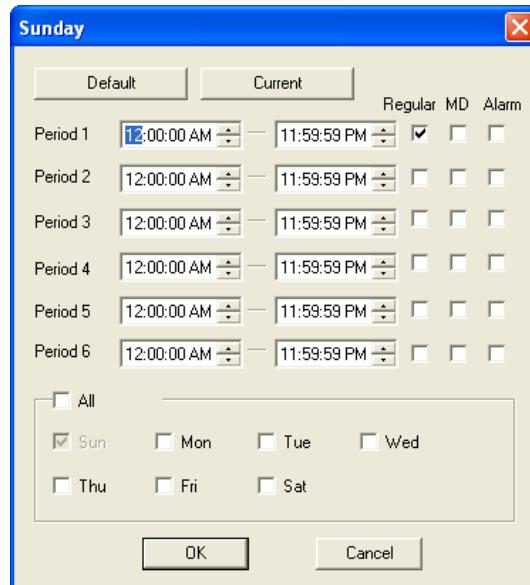


Figure 6-31 The Date and Time Setup Menu



Please refer to the following sheet for detailed information.

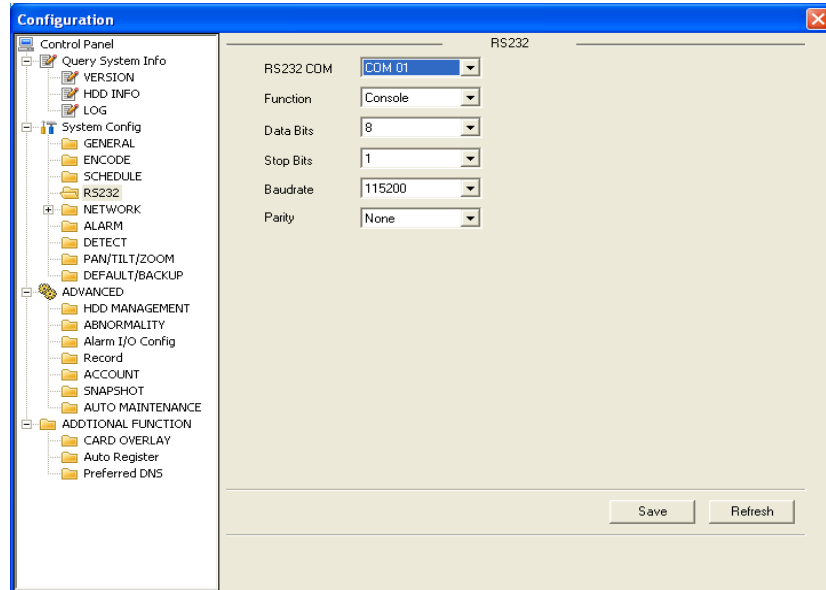
Parameter	Function
Channel	Please select a channel first.
Pre-record	Please input pre-record value here. System can record three to five seconds of video before activating the record operation in the file. (Depends on data size.)
Setup	In <i>Figure 6-30</i> , click <b>Set</b> , and you can go to the corresponding setup interface. Please set schedule period and then select corresponding record or snapshot type: schedule motion detection and alarm. Please select date (Current setup applies to current day by default. You can select the circle before the week to apply the setup to the whole week.) After setup is complete, please go back to <i>Figure 6-30</i> and then click <b>Save</b> to save the current time period setup.
Copy	It is a shortcut menu button. You can copy current channel setup to one or more (all) channels. The interface is shown as in <i>Figure 6-29</i> .
Save	You can click <b>Save</b> after you complete setup for one channel, or you can complete the whole setups and then click <b>Save</b> .
Refresh	Click this button to get device latest configuration information.

## RS232

The RS232 interface is shown in *Figure 6-32*.

# Web Client Operation

Figure 6-32 The RS232 Setup Menu



Please refer to the following sheet for detailed information.

Parameter	Function
RS232	COM 01
Function	Console is for debug and upgrade. Adapter is for system integration and function enhancement
Data Bit	The value ranges from 5 to 8.
Stop Bit	There are two options: 1/2.
Baud Bit	You can select corresponding baud bit here.
Parity	Multiple options: none, odd, even, etc.

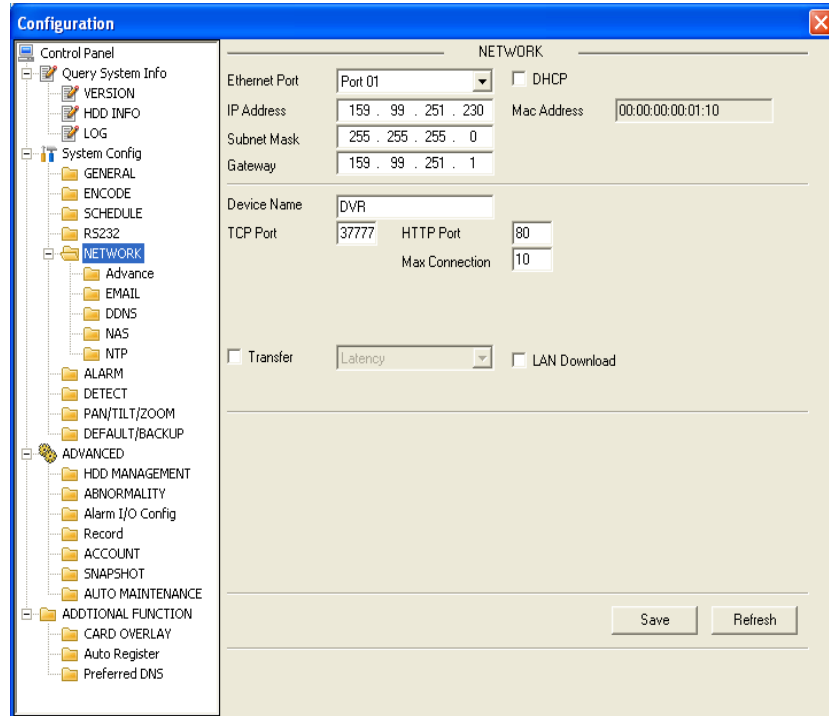
## System default setup

- Function: Console.
- Data bit: 8
- Stop bit: 1
- Baud bit: 115200
- Parity: None.

## Network

The network interface is shown as in *Figure 6-33*.

**Figure 6-33 The Network Setup Menu**



Please refer to the following sheet for detailed information.

Parameter	Function
Ethernet	Please select the network card first.
DHCP	Dynamically get IP address. You can get the device IP from the DHCP server if you enabled this function.
TCP Port	Default value is 37777.
HTTP Port	Default value is 80.
Max Connection	Network user max amount. The value ranges from 0 to 10. 0 means there is no user can access current device.
Remote Host	PPPOE Input the PPPoE user name and password you get from the IPS (internet service provider) and enable PPPoE function. Please save current setup and then reboot the device to get the setup activated.

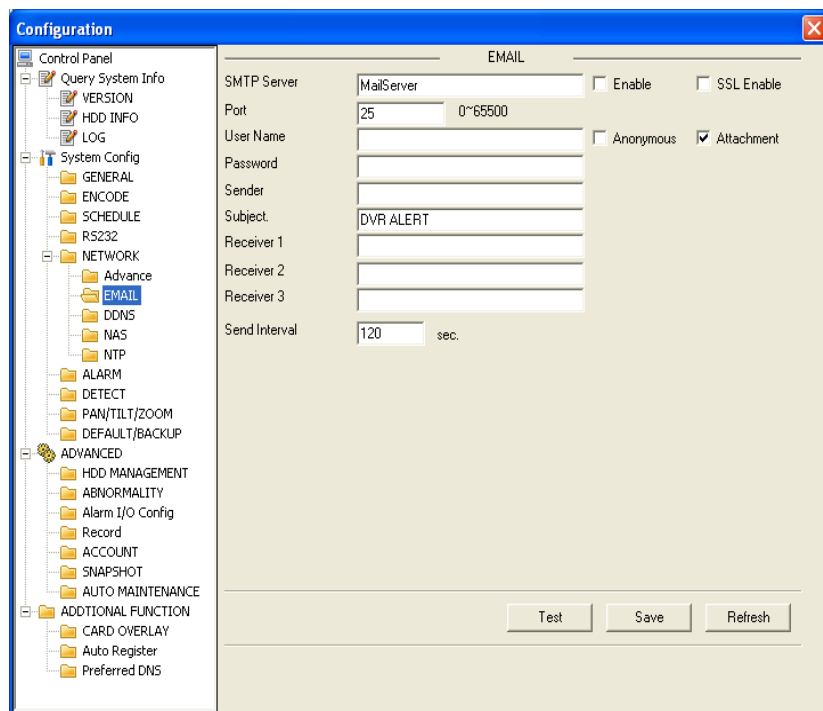
# Web Client Operation

Parameter	Function
	Device connects to the internet via PPPoE after reboot. You can get the IP address in the WAN from the IP address column.
	Please note if you want to reboot the device please make sure you have proper reboot authority and there is no local login user in the current device.

## Email

The email interface is shown in *Figure 6-34*.

**Figure 6-34 The Email Setup Menu**



Please refer to the following sheet for detailed information.

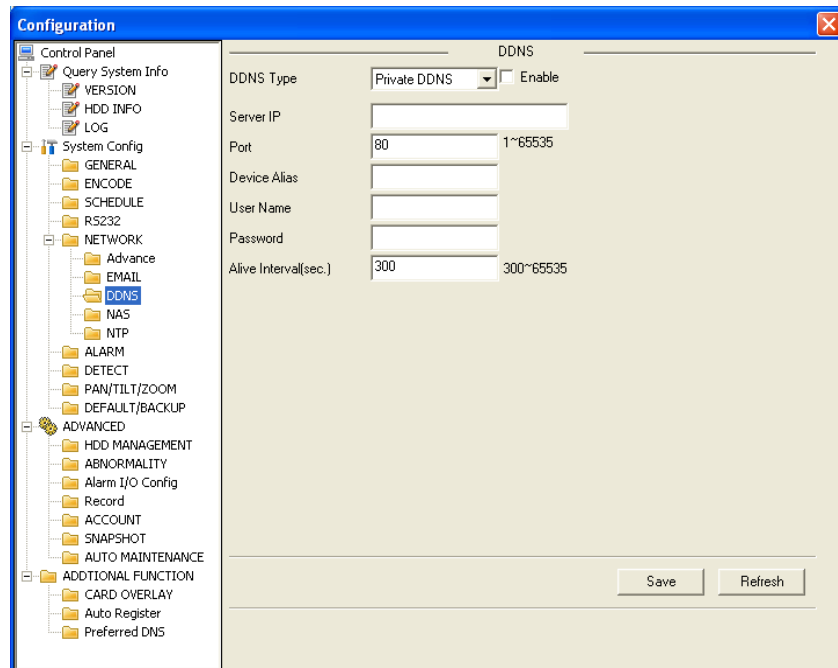
Parameter	Function
SMTP Server	Input server address and then enable this function.
Port	Default value is 25. You can modify it if necessary.
User Name	The sender email account user name.
Password	The sender email account password.

Parameter	Function
Sender	Sender email address.
Subject	Input email subject here.
Address	Input receiver email address here. Max input three addresses.

## DDNS

The DDNS interface is shown in *Figure 6-35*.

**Figure 6-35 The DDNS Setup Menu**



Please refer to the following sheet for detailed information.

Parameter	Function
Server Type	You can select DDNS protocol from the dropdown list and then enable DDNS function. The private DDNS protocol means you use your self-defined private protocol to realize DDNS function.
Server IP	DDNS server IP address
Server Port	DDNS server port.
Domain Name	Your self-defined domain name.

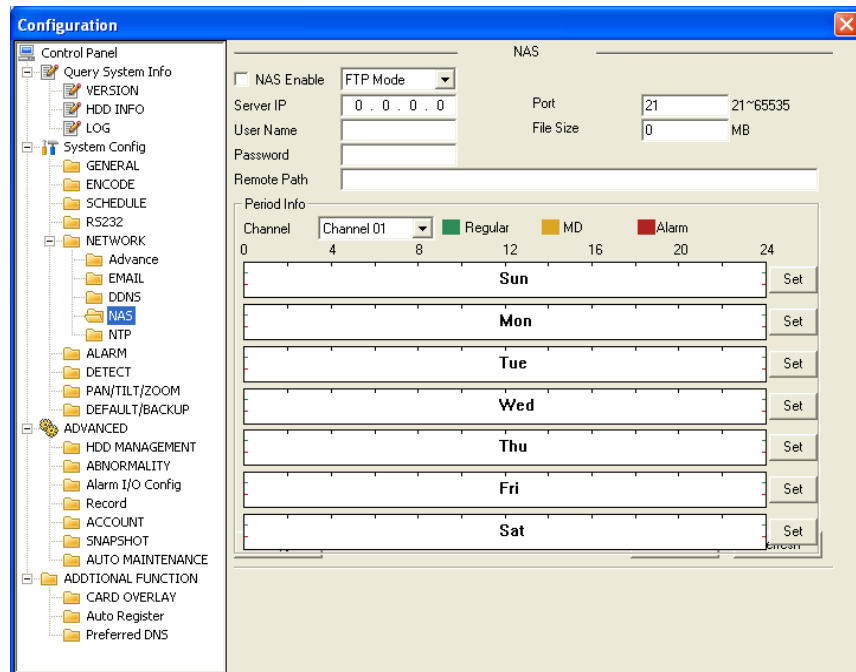
## Web Client Operation

Parameter	Function
User	The user name you input to log in the server.
Password	The password you input to log in the server.
Interval	Device sends out a live signal to the server regularly. You can set interval value between the device and DDNS server here.

## NAS

The NAS interface is shown as in *Figure 6-36*.

**Figure 6-36 The NAS Setup Menu**



Please refer to the following sheet for detailed information.

Parameter	Function
NAS enable	Please select network storage protocol and then enable NAS function.
Server IP	Input remote storage server IP address.
Port	Input Remote storage server-port number.
User Name	Log in user account.



Parameter	Function
File length	The file length you upload to the FTP. When the setup is larger than the actual file length, the system will upload the whole file. When the setup is smaller than the actual file length, the system only uploads the set length and auto ignores the remaining section. When interval value is 0, the system uploads all corresponding files.
Password	The password you need to log in the server.
Remote Path	Remote storage file path.
Save	You can click <b>Save</b> after you complete setup for one channel, or you can complete the whole setup and then click the save button.
Refresh	Click this button to get device latest configuration information.

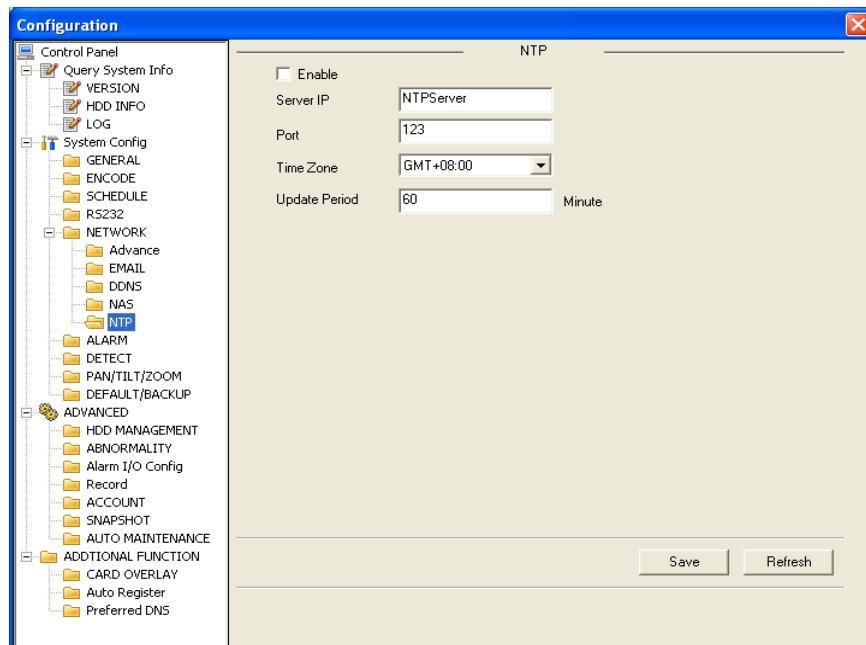
## NTP

The NTP interface is shown in *Figure 6-37*.

Here you can realize network time synchronization. Please enable current function and then input server IP, port number, time zone and update interval.

# Web Client Operation

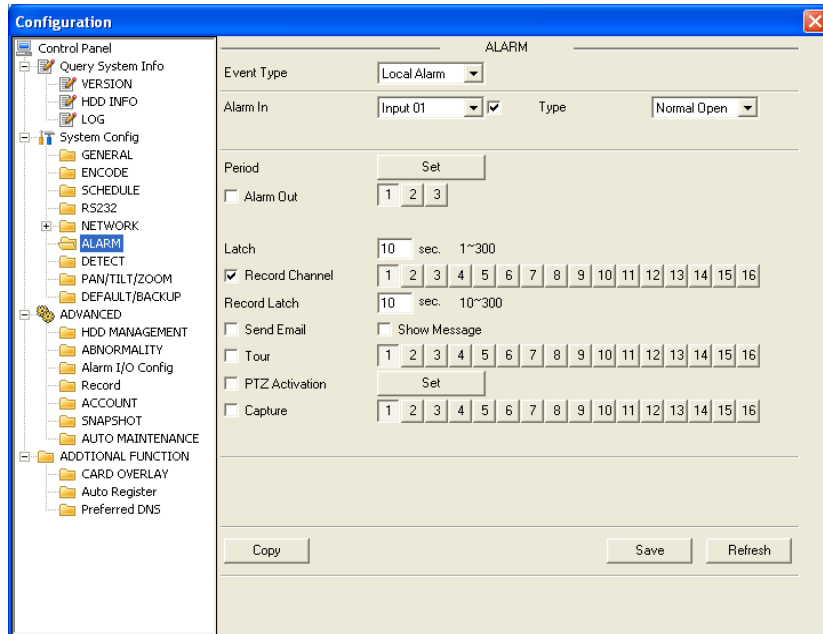
Figure 6-37 The NTP Setup Menu



## Alarm

Alarm setup interface is shown as in *Figure 6-38*.

**Figure 6-38 The Alarm Setup Menu**



Please refer to the following sheet for detailed information.

Parameter	Function
Event Type	It includes local alarm/network alarm. Local alarm: Device detects alarm from input port. Network: Device detects alarm from network.
Alarm in	Select corresponding alarm channel, and check the checkbox beside it to enable system to detect alarm signal
Type	There are two options: normal open and normal close. NO becomes activated in low voltage, NC becomes activated in high voltage.
Period	Alarm record function becomes activated in the specified periods. There are six periods in one day. Please check the checkbox to enable corresponding period. Select date. If you do not, the current setup applies to today only. You can select the all week column to apply it to the whole week. Click OK button, system goes back to alarm setup interface, please click save button to exit.
Anti-dither	Not effective in current DVR version.

## Web Client Operation

---

Parameter	Function
Alarm Out	Enable alarm activation function. You need to select alarm output port so that the system can activate corresponding alarm device when alarm occurs.
Alarm Latch	System can delay the alarm output for specified time after alarm ended. The value ranges from 10 seconds to 300 seconds.
Record Channel	System auto activates current channel to record once alarm occurs (working with alarm activation function). Please note current device shall be in auto record mode (see <i>Motion Detection and Manual Record</i> ).
Record Latch	System can delay the record for specified time after alarm ended. The value ranges from 10s to 300s.
Send Email	Enable email function. System can send out email to alert you when alarm occurs and ends.
Tour	Display video in local monitor window by tour. If there are record channels selected, only the record channels will be displayed in the tour.
PTZ activation	Here you can set PTZ movement when alarm occurs. Such as go to preset x when there is an alarm. The PTZ configuration events include preset, auto-tour, and pattern.
Copy	It is a menu shortcut button. You can copy the current channel setup to one or more (all) channels.
Save	You can click the save button after you complete setup for one channel, or you can complete the whole setup and then click the save button.
Refresh	Click this button to get the device's latest configuration information.

### Detect

Analyzes the video. The system enables the motion detection alarm when it detects the motion reaches the specified sensitivity.

The detection interface is shown as in *Figure 6-39*.

Figure 6-39 The Detection Setup Menu

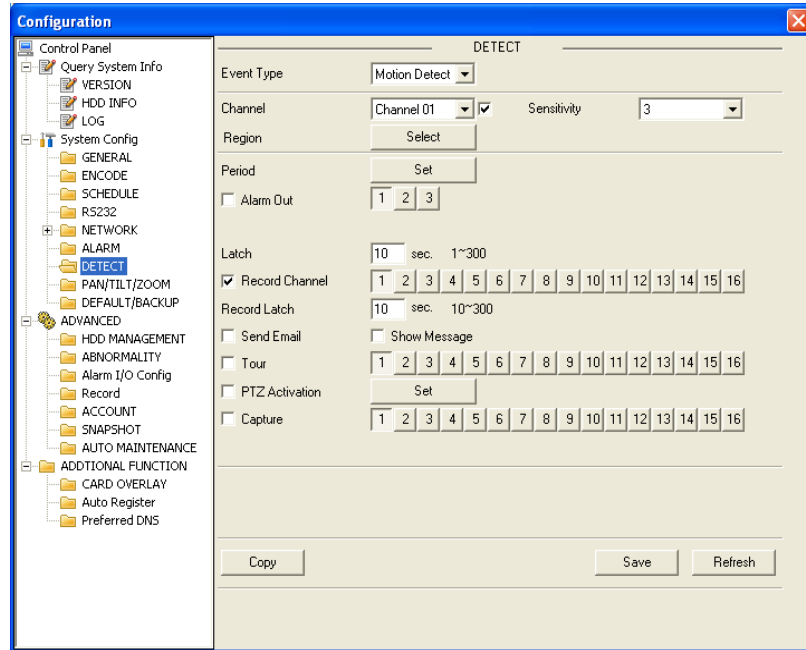
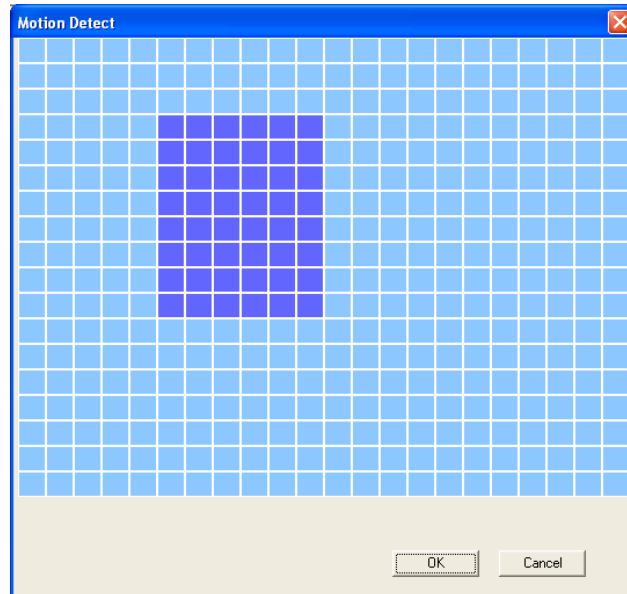


Figure 6-40 The Detection Zone Setup



Please refer to the following sheet for detailed information.

## Web Client Operation

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Parameter	Function
Event Type	There are three types: Motion detection/video loss/Camera Masking.
Channel	Select channel name from the dropdown list, and check the checkbox beside it to enable its motion detection function.
Sensitivity	There are six levels. The sixth level has the highest sensitivity.
Region	There are six levels. The sixth level has the highest sensitivity. Region: If you select motion detection type, you can click this button to set motion detection zone. The interface is shown in <i>Figure 6-40</i> . There are PAL 22X18/NTSC 22X15 zones. Right-click and you can go to the full-screen display mode. Do remember to click <b>OK</b> to save your motion detection zone setup.
Period	Motion detection function becomes activated in the specified periods. There are six periods in one day. Please check the checkbox to enable corresponding period. Select date. If you do not, the current setup applies to today only. You can select all week column to apply to the whole week. Click <b>OK</b> , and the system goes back to motion detection interface; please click <b>Save</b> to exit.
Anti-dither	Not Effective in the current DVR version.
Alarm out	There is 3-channel alarm output. Corresponding to motion detection alarm output port (multiple choices) Enable alarm activation function. You need to select alarm output port so that the system can activate the corresponding alarm device when an alarm occurs.
Alarm latch	System can delay the alarm output for a specified time after a detection event ends. The value ranges from 10s to 300s.
Record channel	System auto activates motion detection channel (multiple choices) to record once alarm occurs (working with motion detection function). Please note you need to go to the chapter <a href="#">Motion Detection</a> to set motion detection record period and go to the chapter <a href="#">Manual Record</a> to set the current period as auto record.
Record latch	System can delay the record for specified time after a detection event ended. The value ranges from 10s to 300s.
Email	If you enabled this function, the system can send out email to

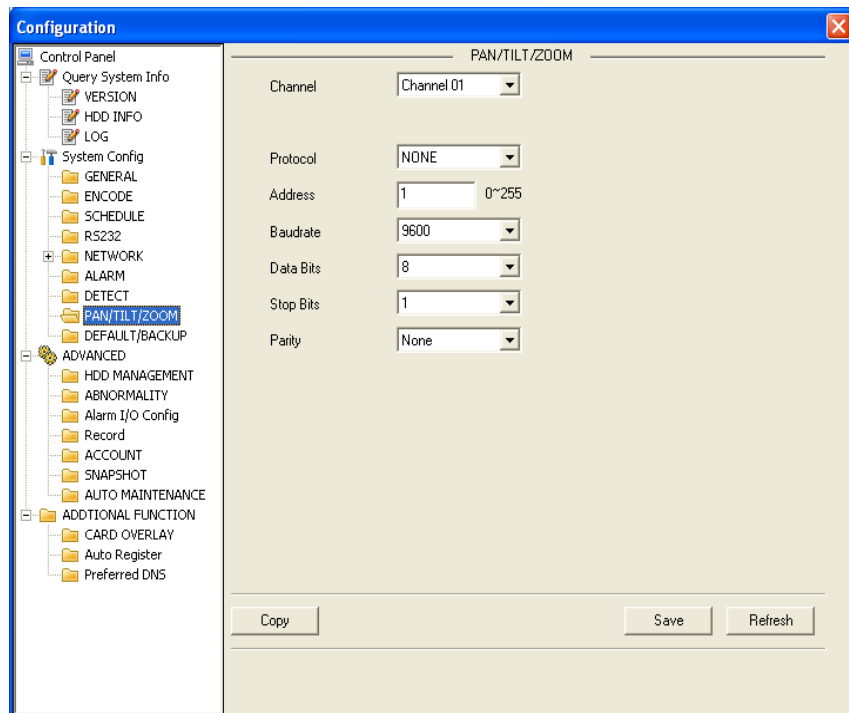
	alert you when alarms occur and end.
Tour	Display video in local monitor window by tour. If there are record channels selected, only the record channels will be displayed in the tour.
PTZ Activation	Here you can set PTZ movement when alarm occurs. Such as go to preset x when there is an alarm.
Copy	It is a menu shortcut button. You can copy current channel setup to one or more (all) channels.
Save	You can click the save button after you complete setup for one channel, or you can complete the whole setup and then click the save button.
Refresh	Click this button to get the device's latest configuration information.

## PTZ

PTZ interface is shown in *Figure 6-41*.

Please note that before operation, you have set the speed dome address, and that you verify that the DVR and speed dome connection is stable.

**Figure 6-41 The PTZ Setup Menu**



## Web Client Operation

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Please refer to the following sheet for detailed information.

Parameter	Function
Channel	You can select monitor channel from the dropdown list. .
Protocol	Select the corresponding dome protocol (such as PELCOD),
Address	Set corresponding dome address. Default value is 1. Please note your setup here shall comply with your dome address; otherwise you cannot control the speed dome.
Baud Rate	Select the dome baud rate. Default setup is 9600.
Data Bit	Default setup is 8. Please set according to the speed dome dial switch setup.
Stop bit	Default setup is 1. Please set according to the speed dome dial switch setup.
Parity	Default setup is none. Please set according to the speed dome dial switch setup.
Save	You can click the save button after you complete setup for one channel, or you can complete the whole setup and then click the save button.
Refresh	Click this button to get the device's latest configuration information.

### Default & Backup

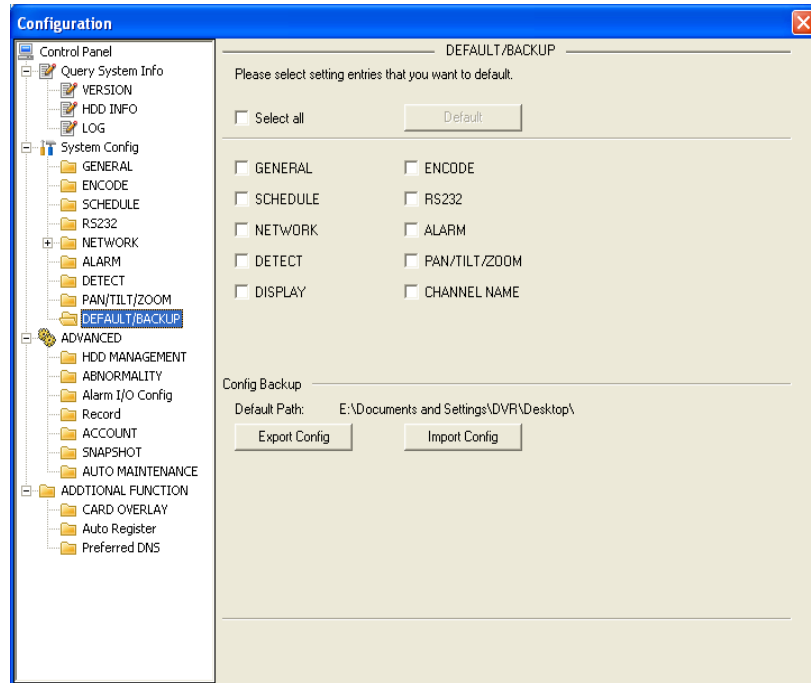
**Default:** Restore the factory default settings. You can select corresponding items.

**Backup:** Export current configuration to local PC or import configuration from current PC.

Please refer to *Figure 6-42* Please note that the system cannot restore some information such as the network IP address.



Figure 6-42 The Default Setup Menu



Please refer to the following sheet for detailed information.

Parameter	Function
Select All	Restore the factory default settings.
Export Configuration	Export system configuration to the local PC.
Import Configuration	Import configuration from PC to the system.

## Advanced

### HDD Management

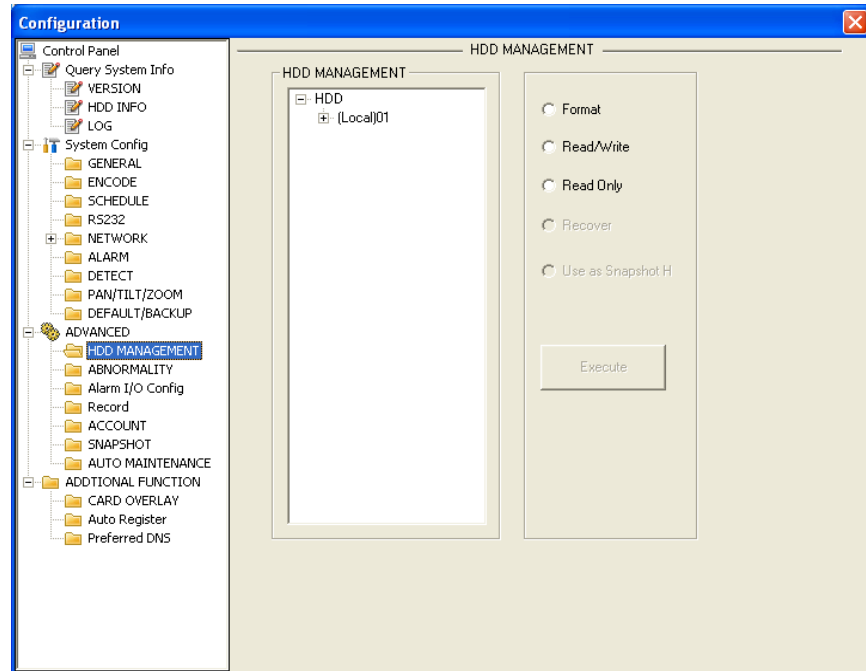
HDD management includes net storage management and local storage management.

Please note that if you want to use local storage function, your storage device need to support the current function.

## Web Client Operation

Please select the storage device first and then you can see the items on your right become valid. You can check the corresponding item here. See [Figure 6-43](#).

**Figure 6-43 The HDD Management Menu**



Please refer to the following sheet for detailed information.

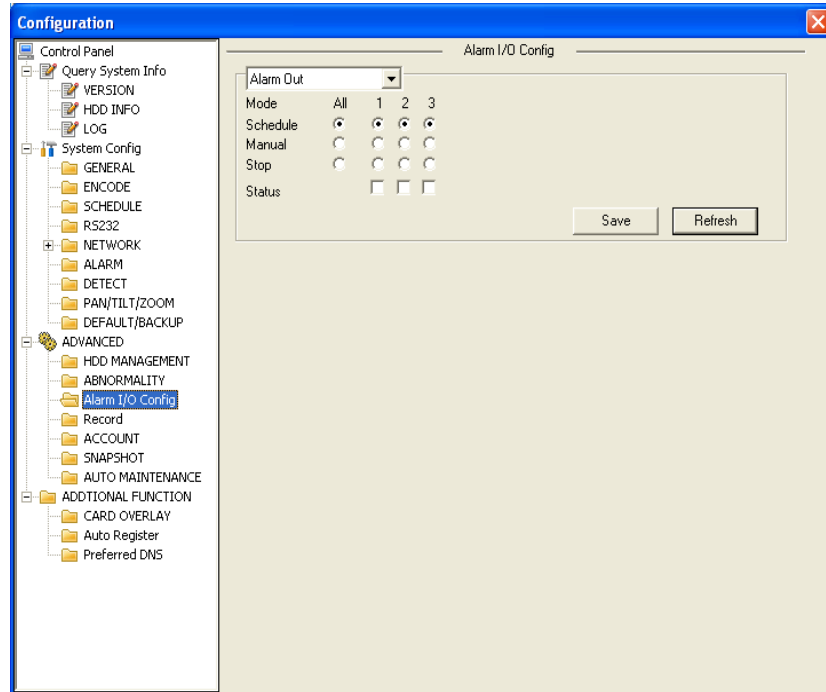
Parameter	Function
Format	Clear data in the disk.
Read/write	Set current disk as read/write
Read only	Set current disk as read only.
Recover	Recover data after error occurs.

Please note system needs to reboot to activate current setup.

## Alarm I/O

Here you can search alarm output status. See [Figure 6-44](#).

**Figure 6-44 The Alarm I/O Config Menu**



Please refer to the following chart for detailed information.

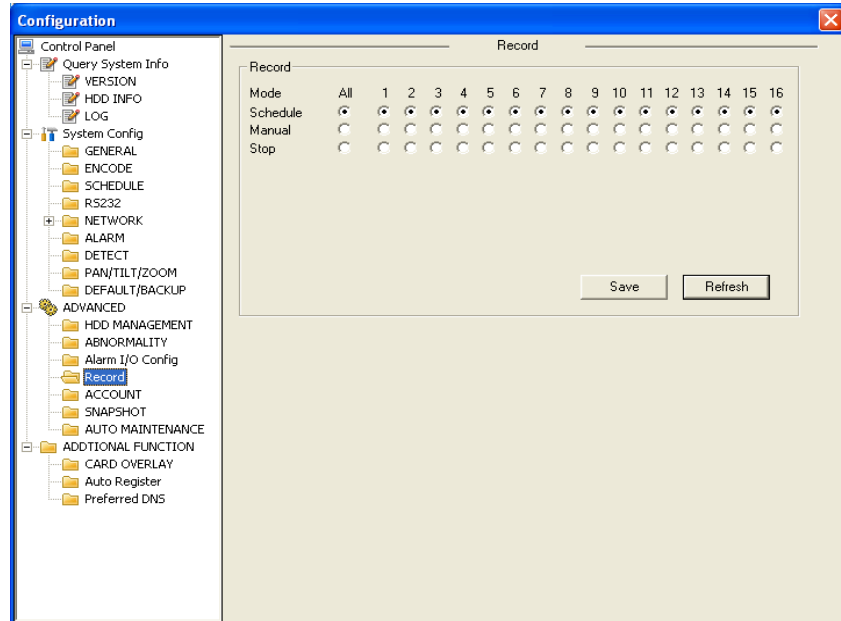
Parameter	Function
Alarm out	There are three alarm output channels.
Schedule (Automatic)	Start the alarm output automatically according to the settings of Detection/Alarm/Abnormality.
Manual	Manually start the alarm output.
Stop	Manually stop the alarm output.
Save	You can click the <b>Save</b> button after you complete.
Refresh	Search alarm output status.

## Record

Record control interface is shown in *Figure 6-45*.

# Web Client Operation

Figure 6-45 The Record Control Menu



Please refer to the following chart for detailed information.

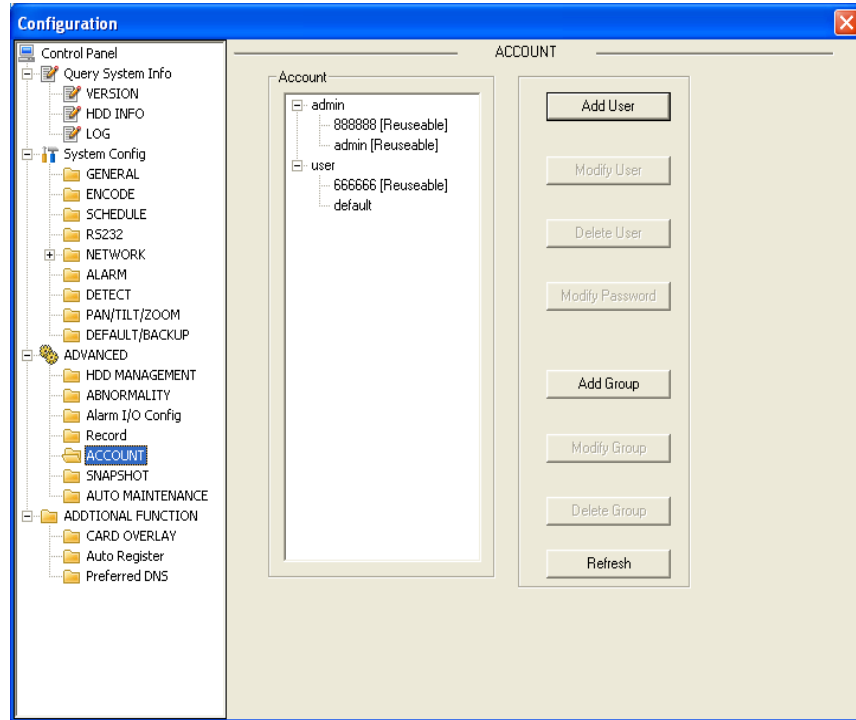
Parameter	Function
Schedule (Auto)	The system enables the auto record function as you set in record schedule setup.
Manual	Enable corresponding channel to record no matter what period is applied in the record setup.
Stop	Stop current channel record no matter what period is applied in the record setup.

Operation here is the same as the one described in *Manual Record*. Please refer to this chapter for detailed information.

## Account

Here you can add, remove users or modify passwords. See *Figure 6-46*.

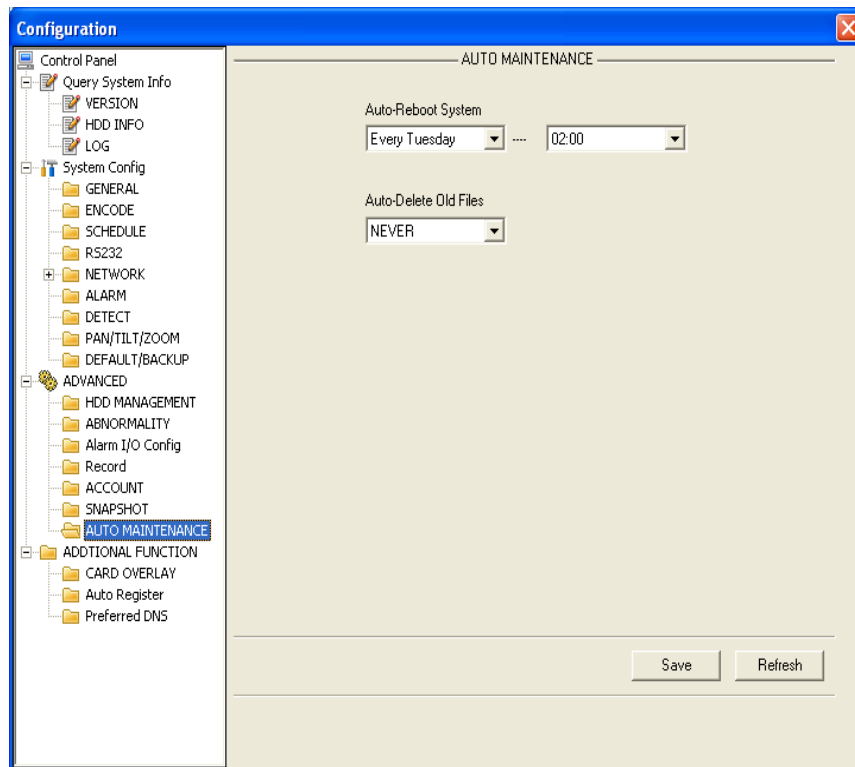
Figure 6-46 The Account Management Menu



## Auto Maintenance

Here you can select auto reboot and auto delete old file intervals from the dropdown list. See [Figure 6-47](#).

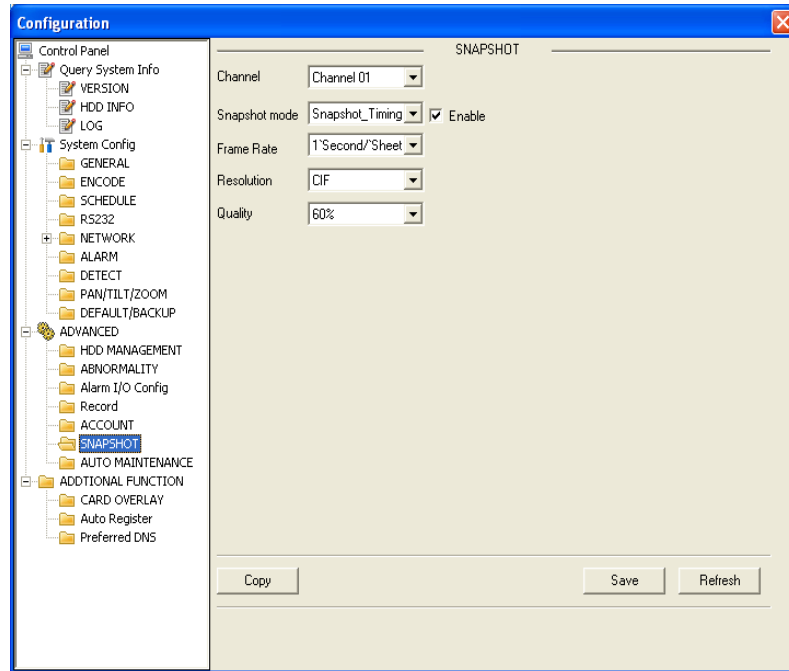
Figure 6-47 The Auto Maintenance Menu



## Snapshot

For Snapshot function, it can support D1/HD1/BCIF/CIF/QCIF.

**Figure 6-48 Snapshot**



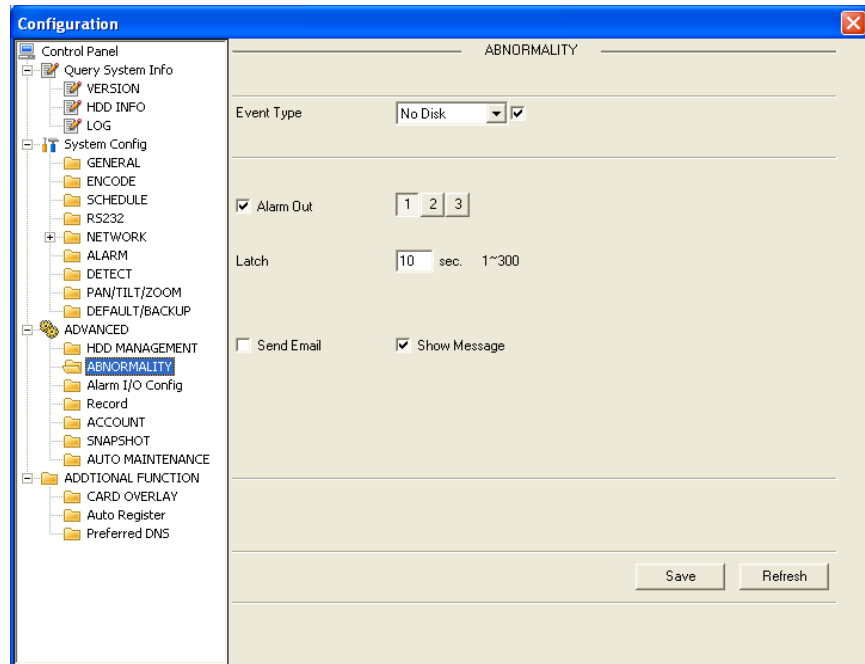
Please refer to the following sheet for detailed information.

Parameter	Function
Channel	It is the monitor channel.
Snapshot mode	There are two modes: Timing and activation.
Frame rate	You can select from the dropdown list. The value ranges from 1f/s to 7f/s.
Resolution	You can select from the dropdown list. For 16 series DVR: 1-Channel 1 and 9-channel support D1/CIF/QCIF. Channel 2 to channel 8, channel 10 to channel 16 supports CIF/QCIF.
Quality	You can select from the dropdown list. Here is for you to set video quality. There are six options: 10%、30%、50%、60%、80%、100%. 100% is the best quality.

## Abnormity

The abnormity interface is shown as below.

**Figure 6-49 The Abnormity Setup Menu**



Please refer to the following chart for detailed information.

Parameter	Function
Event Type	Possible abnormal errors include: no disk, disk no space, disk error, net error. You need to draw a circle to enable this function.
Alarm Out	The corresponding alarm activation output channel when alarm occurs, There are three channels.
Latch	The alarm output can be delayed for the specified time after the alarm stops. Then the system disables alarm and corresponding activation output. The value ranges from 10s to 300s.
Send email	If you enable this function, the system can send out an email to notify the specified user.
Show	The system can display alarm information in the local DVR



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message screen.

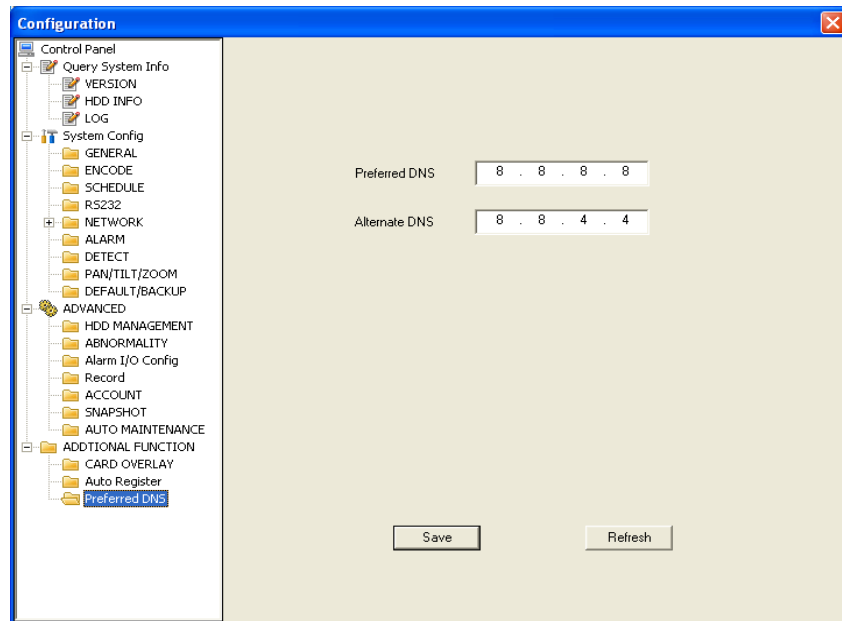
---

## Additional Function

### DNS

Here you can set server or local operator DNS address. See *Figure 6-50* below.

**Figure 6-50 DNS**



### ATM/POS

The ATM/POS function is the same with the card overlay function. It is mainly for financial areas to Sniffer, information parse and character overlay. The ATM/POS interface is shown in *Figure 6-51*.

Source IP refers to host IP address that sends out information (usually it is the device host connected to the DVR.)

Destination IP refers to other systems that receive information.

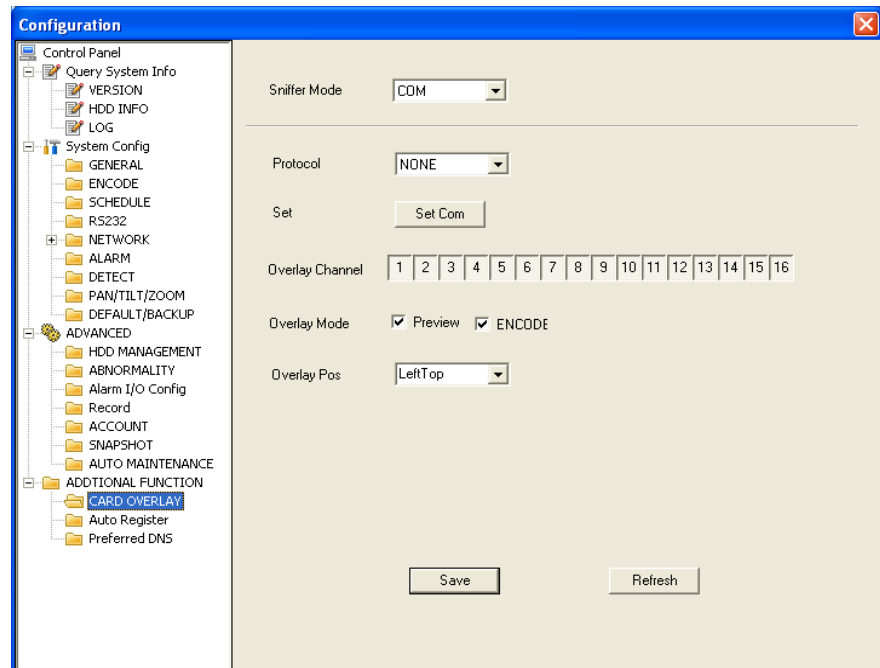
## Web Client Operation

There are total four groups IP. The record channel applies to one group (optional) only.

Six frame ID groups verification can guarantee information validity and legal.

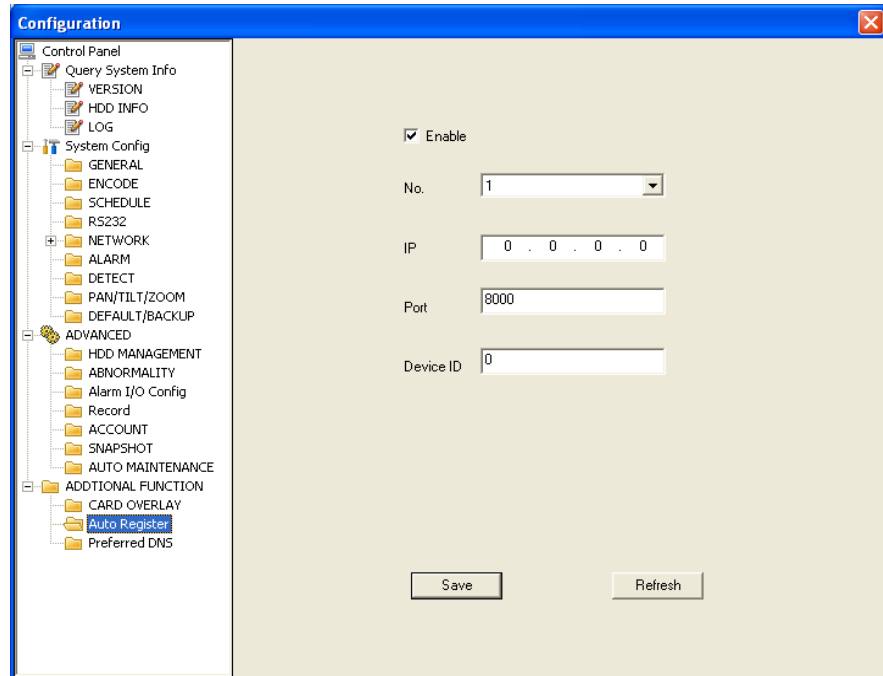
The start position, length and data can be set according to your protocol and data packet. There are total four fields.

**Figure 6-51 CARD OVERLAY**



### Auto Register

**Figure 6-52 Auto Register**



Please refer to the following sheet for detailed information.

Parameter	Function
Enable	Enable auto register function.
No.	Device management server number.
IP	Device management server IP address.
Port	Server port number.
Device ID	Device ID in the device management server.

## Search

Click **Search**, and you can see an interface shown in *Figure 6-53*.

## Web Client Operation

Please select record playback mode, and then select start time, end time and channel. Then please click the search button, you can see up to 100 corresponding files in the list.

Figure 6-53 The Record Search Menu

The screenshot shows the 'Search' window with the following details:

- Type:** Record (selected), Alarm, Motion, Local, Picture, Card.
- Parameter:** Begin Time: 2011-8-1 13:51:29; End Time: 2011-8-2 13:51:29; Channel: All.
- Operation:** Search, Playback, Download Type: File, Download, Open Local Record, Watermark.
- Multiple-channel Playback:** 1-16 checkboxes.
- Table:**

S/N	File Siz...	Begin Time	End Time	Type	Cha..
1	153920	2011-08-02 04:04:21	2011-08-02 04:45:22	Regular	1
2	22592	2011-08-02 04:48:07	2011-08-02 04:52:07	Regular	1
3	42	2011-08-02 04:04:21	2011-08-02 04:04:27	Regular	2
4	43	2011-08-02 04:04:21	2011-08-02 04:04:27	Regular	3
5	42	2011-08-02 04:04:21	2011-08-02 04:04:27	Regular	4
6	42	2011-08-02 04:04:21	2011-08-02 04:04:27	Regular	5
7	42	2011-08-02 04:04:21	2011-08-02 04:04:27	Regular	6
8	42	2011-08-02 04:04:21	2011-08-02 04:04:27	Regular	7
9	42	2011-08-02 04:04:21	2011-08-02 04:04:27	Regular	8
10	43	2011-08-02 04:04:21	2011-08-02 04:04:27	Regular	9
11	44	2011-08-02 04:04:21	2011-08-02 04:04:27	Regular	10
12	43	2011-08-02 04:04:21	2011-08-02 04:04:27	Regular	11
13	44	2011-08-02 04:04:21	2011-08-02 04:04:28	Regular	12
14	44	2011-08-02 04:04:21	2011-08-02 04:04:28	Regular	13
15	43	2011-08-02 04:04:21	2011-08-02 04:04:28	Regular	14
16	44	2011-08-02 04:04:21	2011-08-02 04:04:28	Regular	15

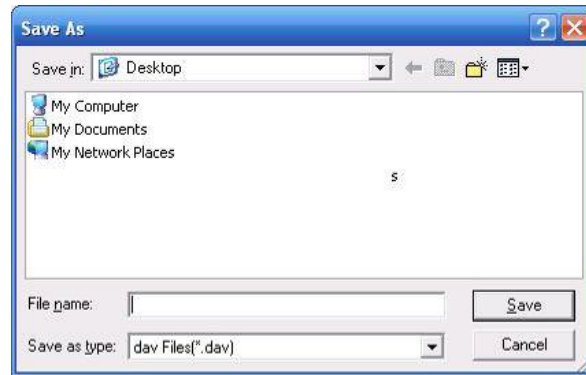
Backup Device: [Dropdown] Search

Device ID	Type	Bus	Left Space (KB)	Total Sp...	Directory

Download Schedule: 0% Start Backup Stop Backup

Select the files you want to download and then click **Download**, and a dialogue box will appear as shown in [Figure 6-54](#). Then you can specify file name and path to download the files to your local PC.

**Figure 6-54 The Record Save Menu**

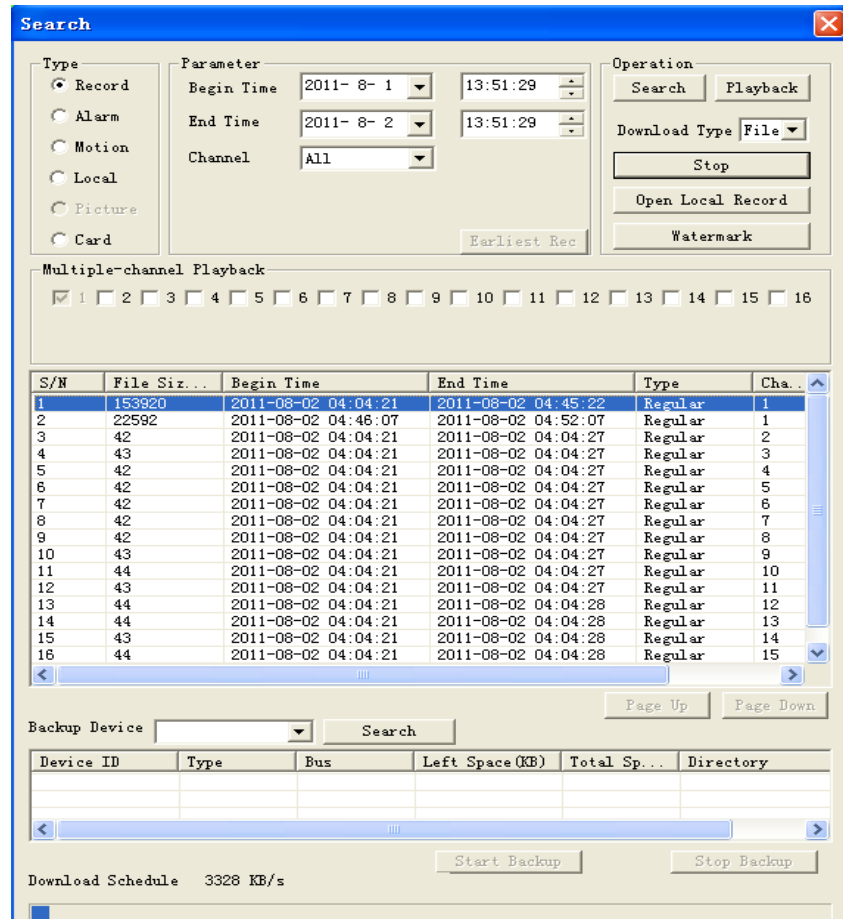


Now you can see the system begins to download and the **Download** button changes to the **Stop** button. You can click it to terminate the current operation.

At the bottom of the interface, there is a process bar for your reference. See *Figure 6-55*.

# Web Client Operation

Figure 6-55 The Record Search Menu (Saving)



When the download has completed, you can see a dialogue box shown in [Figure 6-56](#). Please click **OK** to exit.

Figure 6-56 The Message Box after Download Completed



Please refer to the following table for detailed information.

Type	Parameter	Function
Type	Record	Search general record, alarm record and motion detection record.
	Alarm	Search alarm record.
	Motion Detection	Search motion detection record.
	Local	Search local record.
	Snapshot	Search snapshot file.
	Card	This function is not available with current device.
Item	Begin time	Set the file start time. You can select from the dropdown list.
	End time	Set the file end time. You can select from the dropdown list.
	Channel	Select the channel from the dropdown list.
Operation	Search	Click this button to view the recorded file matching your requirements.
	Playback	Select the file first and then click <b>Playback</b> to view the video.
	Download type	Download by file: Select the files and then click <b>Download</b> . Download by time: Download the recorded files within your specified period.
	Download	Select the file you need (multiple choices) and then click <b>Download</b> , and follow the instructions described between <i>Figure 6-56</i> and <i>Figure 6-57</i> .
	Open local record	Select local record to play.
Multiple-channel playback		The system supports the playback of one file in several monitor channels.

During the playback process, you can see there are control buttons such as play, pause, stop, slow play and fast play in the play process bar. You can view the current playback file channel name, time and data statistics.

In the search result interface, you can select one or more files to download to your local PC.

The playback control bar is shown as below. See *Figure 6-57*.

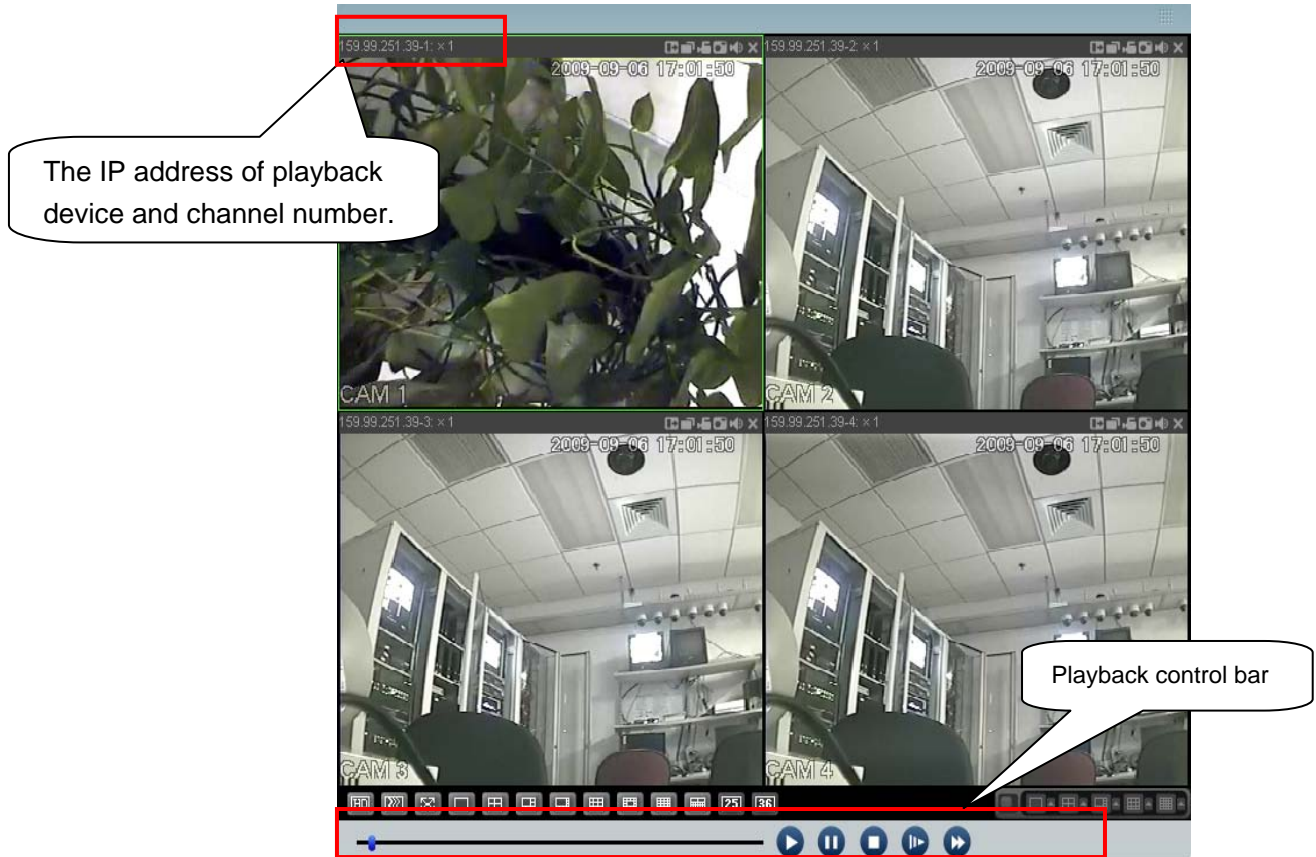
- Play

## Web Client Operation

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- Pause
- Stop
- Slow play
- Fast play

Figure 6-57 The Playback Menu



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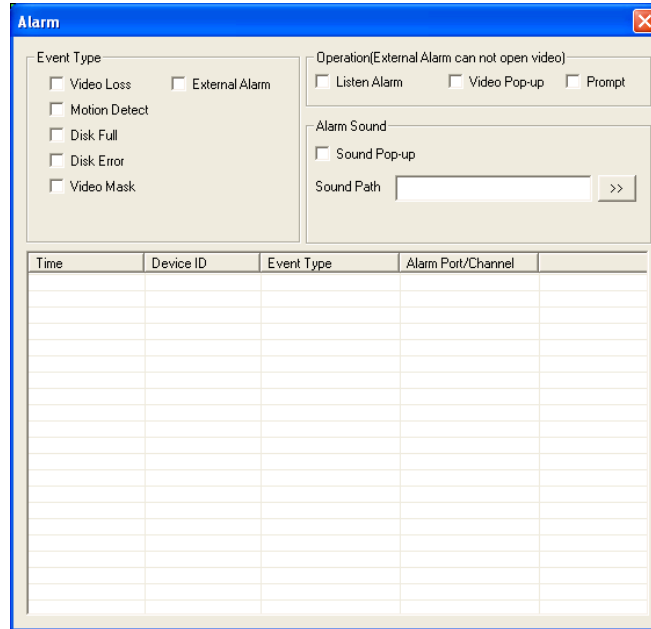
## Alarm

---

Click alarm function, and you can see an interface as shown in [Figure 6-58](#). Here you can set device alarm type and alarm sound setup.



**Figure 6-58 The Alarm Function Menu**



Please refer to the following table for detailed information.

Type	Parameter	Function
Alarm Type	Video loss	System alarms when video loss occurs.
	Motion detect	System alarms when motion detection alarm occurs,
	Disk full	System alarms when disk is full.
	Disk error	System alarms when disk error occurs.
	Video mask	Camera mask. System alarms when camera is viciously masked.
	External alarm	Alarm input device sends out alarm.
Operation	Listen alarm	System notifies web when alarm occurs (you select from the above event type), and then web can notify user.
	Video pop-up	When alarm occurs, system auto enables video monitor. This function only applies to video detection alarm (motion detection, video loss and camera masking).
	Prompt	Automatically pops up alarm dialogue box.

## Web Client Operation

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Sound pop-up	System sends out alarm sound when alarm occurs. You can specify as you wish.
Sound Path	Here you can specify alarm sound file path.

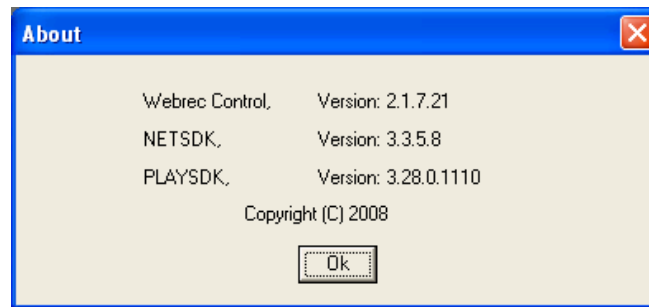
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## About

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Click **About**, and you can view the current web client information. See *Figure 6-59*.

**Figure 6-59 The Web Client Information**



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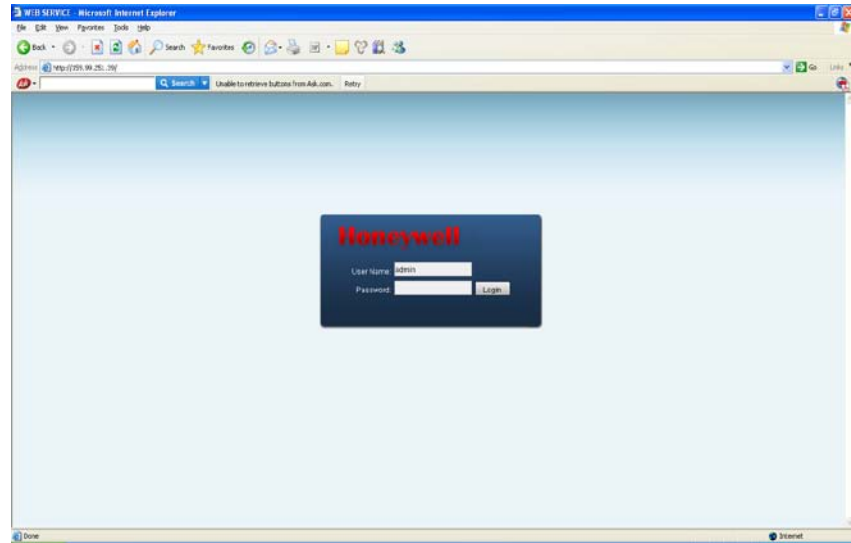
## Log out

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Click **Log out**, and the system goes back to log in interface. See *Figure 6-60*.

You need to input user name and password to login again.

Figure 6-60 The Logout Interface



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## Un-install Web Control

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You can use web un-install tool “uninstall webrec.bat” in the CD to un-install web control.

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**Note** Before un-installation, please close all web pages, otherwise the un-installation might result in error.

---

### 7 FAQ

1. DVR cannot boot up properly.

There are the following possibilities:

- Input power is incorrect.
- Power connection is incorrect.
- Power switch button is damaged.
- Program upgrade is wrong.
- HDD malfunction or something is wrong with HDD ribbon.
- Front panel error.
- Main board is damaged.

2. DVR often automatically shuts down or stops running.

There are the following possibilities:

- Input voltage is not stable or it is too low.
- HDD malfunction or something wrong with the ribbon.
- Button power is not enough.
- Front video signal is not stable.
- Working environment is too harsh, too much dust.
- Hardware malfunction.

3. System can not detect hard disk.

There are the following possibilities:

- HDD is broken.
- HDD ribbon is damaged.
- HDD cable connection is loose.
- Main board SATA port is broken.

4. There is no video output whether it is one-channel, multiple-channel or all-channel output.

There are the following possibilities:

- Program is incompatible. Please upgrade to the latest version.
- Brightness is 0. Please restore factory default setup.
- There is no video input signal or it is too weak.
- Check privacy mask setup or your screen saver.
- DVR hardware malfunctions.

5. Real-time video color is distorted.

There are the following possibilities:

- When using BNC output, NTSC and PAL setup is not correct. The real-time video becomes black and white.
- DVR and monitor resistance is not compatible.
- Video transmission distance is too long or video signal is too much degraded.
- DVR color or brightness setup is incorrect.

6. Can not search local records.

There are the following possibilities:

- HDD ribbon is damaged.
- HDD is broken.
- Upgraded program is not compatible.
- The recorded file has been overwritten.
- Record function has been disabled.

7. Video is distorted when searching local records.

There are the following possibilities:

- Video quality setup is too low.

## FAQ

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- Program read error, bit data is too small. There is a mosaic displayed on the full screen. Please restart the DVR to solve this problem.
  - HDD data ribbon error.
  - HDD malfunction.
  - DVR hardware malfunctions.
8. There is no audio when live monitoring.  
There are the following possibilities:
- The audio source is not a power picker.
  - The audio output is not connected to a power speaker.
  - Audio cable is damaged.
  - DVR hardware malfunctions.
9. There is audio when monitoring, but there is no audio when system enters playback mode.  
There are following possibilities:
- Setup is not correct. Please enable audio function
  - Corresponding channel has no video input. Playback is not continuous when the screen is blue.
10. Time display is not correct.  
There are the following possibilities:
- Setup is not correct
  - Battery contact is not correct or voltage is too low.
  - Crystal is broken.
11. DVR cannot control PTZ.  
There are the following possibilities:
- Front panel PTZ error
  - PTZ decoder setup, connection or installation is incorrect.
  - Cable connection is incorrect.
  - PTZ setup is incorrect.

- PTZ decoder and DVR protocol is incompatible.
- PTZ decoder and DVR address is incompatible.
- When there are several decoders, please add 120 Ohm (impedance matching) between the PTZ decoder A/B cables' farthest end to delete the reverberation. Otherwise the PTZ control is not stable.
- The distance is too far.

12. Motion detection function does not work.

There are the following possibilities:

- Period setup is incorrect.
- Motion detection zone setup is incorrect.
- Sensitivity is too low.
- For some versions, there is a hardware limit.

13. Cannot log in client-end or web.

There are the following possibilities:

- For Windows 98 or Windows ME user, please update your system to Windows 2000 sp4. You can also install client-end software of a previous version. Please note right now, our DVR is not compatible with Windows VISTA control.
- ActiveX control has been disabled.
- No dx8.1 or higher. Please upgrade display card driver.
- Network connection error.
- Network setup error.
- Password or user name is invalid.
- Client-end is not compatible with DVR program.

14. Only a mosaic is displayed, no video appears when preview or playback video are filed remotely.

There are following possibilities:

- Network fluency is not good.
- Client-end resources are limited.

## FAQ

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- There is multiple-cast group setup in DVR. This mode can result in a mosaic appearance. Usually we do not recommend this mode.
- There is privacy mask or channel protection setup.
- Current user has no right to monitor.
- DVR local video output quality is not good.

### 15. Network connection is not stable.

There are following possibilities:

- Network is not stable.
- IP address conflict.
- MAC address conflict.
- PC or DVR network card is not good.

### 16. Burn error /USB back error.

There are the following possibilities:

- Burner and DVR are in the same data cable.
- System uses too many CPU resources. Please stop recording first and then begin backup.
- Data amount exceeds backup device capacity. It may result in burner error.
- Backup device is not compatible.
- Backup device is damaged.

### 17. Keyboard cannot control DVR.

There are the following possibilities:

- DVR serial port setup is incorrect.
- Address is incorrect.
- When there are several switchers, power supply is not enough.
- Transmission distance is too far.

### 18. Alarm signal cannot be disarmed.



There are the following possibilities:

- Alarm setup is incorrect.
- Alarm output has been opened manually.
- Input device error or connection is incorrect.
- Some program versions may have this problem. Please upgrade your system.

19. Alarm function is null.

There are following possibilities:

- Alarm setup is incorrect.
- Alarm cable connection is incorrect.
- Alarm input signal is incorrect.
- There are two loops connected to one alarm device.

20. Remote control does not work.

There are the following possibilities:

- Remote control address is incorrect.
- Distance is too far or control angle is too small.
- Remote control battery power is low.
- Remote control is damaged or DVR front panel is damaged.

21. Record storage period is insufficient.

There are the following possibilities:

- Camera quality is too low. Lens is dirty. Camera is installed against the light. Camera aperture setup is incorrect.
- HDD capacity is not enough.
- HDD is damaged.

22. Cannot playback the downloaded file.

There are following possibilities:

- There is no media player.

## FAQ

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- No DirectX 8.1 or higher graphic acceleration software is installed. Please install the latest DirectX software.
- There is no DivX503Bundle.exe control when you play the file transformed to AVI via media player.
- No DivX503Bundle.exe or ffdshow-2004 1012 .exe in Windows XP OS.

23. Forgot local menu operation password or network password

Please contact your local service engineer or our sales person for help. We can guide you to solve this problem.

**Slight difference may be found in user interface.**

**All the designs and software here are subject to change without prior written notice.**

**Please visit our website for more information.**

## 8 Appendix

### HDD Capacity Calculation

Calculate total capacity needed by each DVR according to video recording (video recording type and video file storage time).

1. According to formula (1), calculate storage capacity  $q_i$  that is the capacity of each channel needed for each hour, unit Mbyte.

$$q_i = d_i \div 8 \times 3600 \div 1024 \quad (1)$$

In the formula:  $d_i$  means the bit rate, unit Kbit/s

2. After video time requirement is confirmed, use Formula (2) to calculate the storage capacity  $m_i$ , which is storage of each channel needed unit Mbyte.

$$m_i = q_i \times h_i \times D_i \quad (2)$$

In the formula:

$h_i$  means the recording time for each day (hour).

$D_i$  means the number of days for which the video should be kept.

3. According to formula (3), calculate the total capacity (accumulation)  $q_T$  that is needed for all channels in the DVR during **scheduled video recording**.

$$q_T = \sum_{i=1}^c m_i \quad (3)$$

In the formula:  $c$  means total number of channels in one DVR

4. According to formula (4), calculate the total capacity (accumulation)  $q_T$  that is needed for all channels in DVR during **alarm video recording (including motion detection)**.

## Appendix

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$$q_T = \sum_{i=1}^c m_i \times a\% \quad (4)$$

In the formula:  $a\%$  means alarm occurrence rate.

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### Compatible USB Drive List

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**Note** Please upgrade the DVR firmware to the latest version to ensure the accuracy of the table below. If you use the USB drive, please confirm the format FAT or FAT32.

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<b>Manufacturer</b>	<b>Model</b>	<b>Capacity</b>
Sandisk	Cruzer Micro	512M
Sandisk	Cruzer Micro	1G
Sandisk	Cruzer Micro	2G
Sandisk	Cruzer Micro	4G
Sandisk	Cruzer Micro	8G
Kingston	DataTraveler	2G
Kingston	DataTraveler	4G
Kingston	DataTraveler	8G



## **Honeywell Security**

### **Honeywell Security Asia Pacific**

35F Tower A, City Center, 100 Zun Yi Road, Shanghai 200051, China

TEL +86 21 22196888

FAX +86 21 62370740

### **Honeywell Security (China) Co., Ltd.**

Block 28, Section 2

Huai De Cui Gang Industrial Estate

Fu Yong, Bao An, Shenzhen, P.R.China

TEL +86 0755 27326500

FAX +86 0755 27391736

# **Honeywell**

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