

**Honeywell**

# W8735B Telephone Access Module

**OWNER'S GUIDE**



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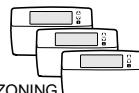
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# USING THIS GUIDE

The W8735B Telephone Access Module is a multi-functional product. This means that it can be used in many different applications such as single- or multi-zone applications, conventional furnaces and heat pump equipment.

Use the following symbols to help you identify the features that apply to your system:



ZONING

Triple layer of thermostats with the word, zoning, below. These features are available when used with the optional Honeywell Networked Zoning System.



HEAT PUMP

Compressor with the word, heat pump, below. These features are available when used with a multi-stage heat pump.



Tip symbol. Look for helpful tips throughout the guide when you see this symbol.

# FEATURES

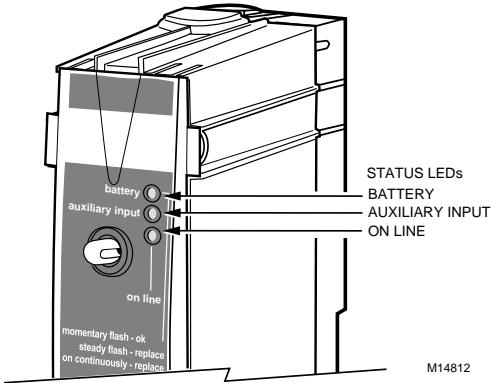
**Use the Telephone Access Module to:**

- Check the temperature in your home remotely using the telephone.
- Adjust your temperature setting remotely using the telephone.
- Change your system from heat to cool remotely using the telephone.
- Monitor the temperature in your home, and if the temperature gets too hot or too cold, receive a voice message remotely using the telephone.
- Check the outdoor temperature and Indoor humidity remotely using the telephone (if available).
- Monitor the performance of your heating and cooling system and receive a remote message (when an optional discharge temperature sensor is installed).
- Receive a message remotely when your furnace filter needs replacing or your electronic air cleaner cells need cleaning.
- Receive notice when a detection is made from an optional auxiliary sensor that detects situations in your home such as water leakage, freezing temperature, and open doors or windows.
- Receive a dialed alert if your power is interrupted for an extended period of time.
- Name each zone from a prerecorded list when used with the Honeywell Networked Zoning System.

# TELEPHONE ACCESS MODULE DESCRIPTION

## Indicators

The three light emitting diode (LED) indicators, see Fig. 1, on the front panel illuminate to provide information about the battery, auxiliary input, and phone line status:



**Fig. 1. Status LED indicators.**

- battery – When the battery is good, the LED flashes momentarily once every ten seconds. When the battery is weak, it flashes with a steady pulse; when the battery is dead (or not installed), the battery LED is on continuously.

### IMPORTANT:

If the battery indicator is on continuously or indicates a steady flash, replace the battery immediately (see *Battery Installation* section).



Replace the battery annually and/or before leaving for an extended period of time.

- auxiliary input – If an auxiliary sensor is connected and has tripped, the auxiliary input LED illuminates.

### IMPORTANT:

Determine the cause of the sensor trip and resolve immediately.

- on line – When the Telephone Access Module answers the phone line or is in the process of dialing out an alert message, the on line LED illuminates.

## Pass Code Reset Button

If you have forgotten your Pass Code, use the reset button to reset the Pass Code to the original factory setting of 1 2 3 4.

To reset the Pass Code, Fig. 4, to the factory setting, press and hold the reset button for five seconds. After five seconds, all three LEDs flash once.

## Battery Installation

The Telephone Access Module requires a 9-volt alkaline battery (not included) to provide the power to dial an alert indicating an extended power interruption. (See Power Outage Setting discussion in Configuring Your Telephone Access Module section.)



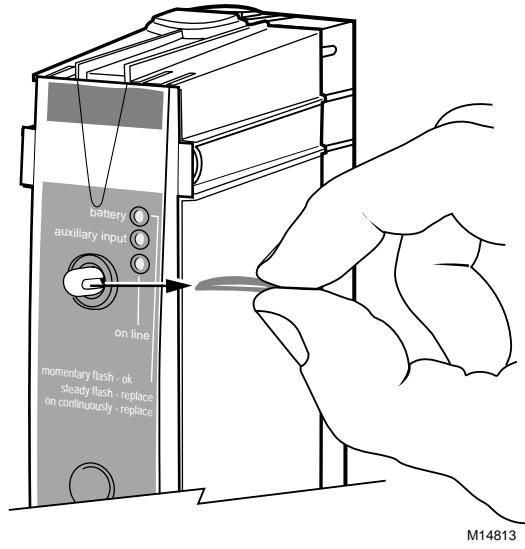
## CAUTION

**Dead or Missing Battery Hazard.  
Can prevent Telephone Access Module from  
dialing power outage alert.**

Check battery annually or before leaving for  
extended absence.

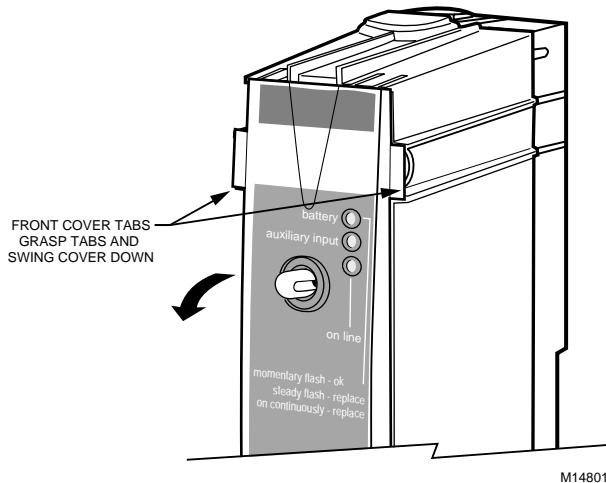
To install or replace the battery:

1. Remove the front cover latch pin (Fig. 2).
2. Grasp the top of the front cover and swing it down (Fig. 3).
3. Connect the battery leads to the battery (Fig. 4).
4. Insert the battery in the slot.
5. Close the cover.
6. Re-insert the front cover latch pin.

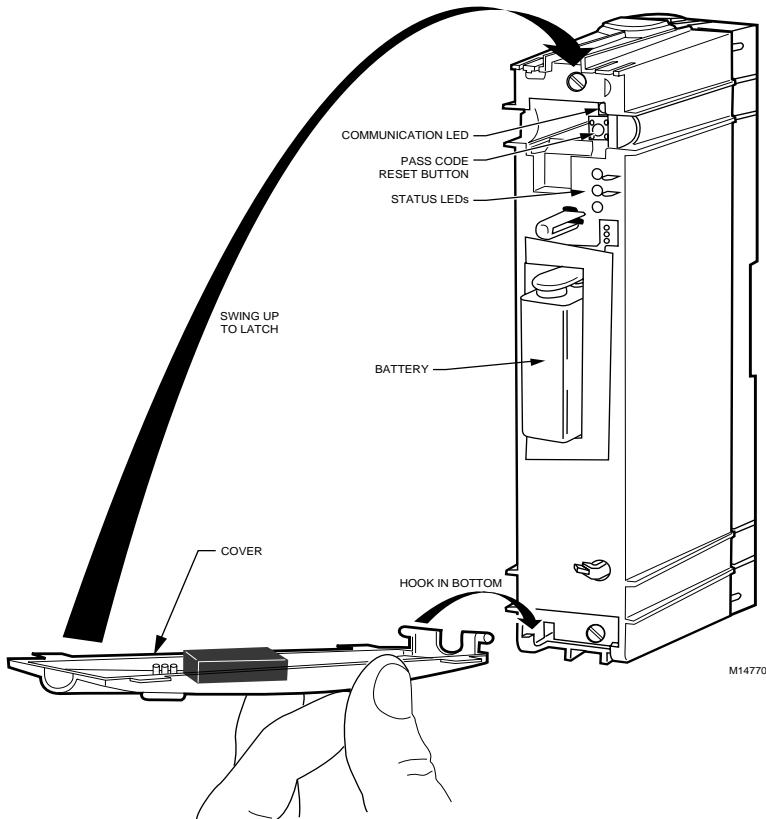


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**Fig. 2. Removing front cover latch pin.**



**Fig. 3. Removing front cover.**



**Fig. 4. Replacing front cover.**

# Operating Your Telephone Access Module

When installing your Telephone Access Module, your installer used the telephone hookup connection practice described in the CAUTION. Do not alter your telephone hookups without first consulting your installer.



## CAUTION

**Incorrect Telephone Line Hookup Hazard.**  
**Inability to call out can result in personal injury or property damage.**

**Improper installation can result in blocked phone lines and inability to make 911 and other emergency-reporting phone calls.**

Always connect the Telephone Access Module first in line. When a monitored security system is installed, connect the Telephone Access Module second in line.

Observing this practice ensures that the Telephone Access Module drops off the line to allow priority to the house telephone.

## Calling Your Telephone Access Module

Carefully review the User and Configuration Menus before operating your Telephone Access Module.

### **IMPORTANT:**

*The Telephone Access Module is designed to provide remote access to your thermostat settings and information. To access this information or make changes, you must connect with the Telephone Access Module from an outside line. If you want to access the Telephone Access Module locally, you need to use a second phone line or call from a cellular telephone.*

### PASS CODE

You will be asked to respond to the query, "Enter your Pass Code followed by the # key."

You will be asked to enter a four-digit Pass Code. The default Pass Code is 1 2 3 4. You can change this Pass Code any time by entering the Configuration Menu. See Configuring Your Telephone Access Module section for complete instructions.



If the pass code is not entered within six seconds after the Telephone Access Module answers the telephone and begins transmitting data, hang up and call again after 30 seconds. The transmission of data is for future applications. Be sure to send in the Registration Card to receive notice of future updates.

### ALERT MESSAGES

You will hear this message, "A (alert message) is active."

The Telephone Access Module indicates an active alert message immediately after you enter your Pass Code. See Table 1 for a list of the alert messages and corresponding causes. For additional information, see Configuring Your Telephone Access Module section.

## USER MENU

### Enter your Passcode

### Listen for:

- Active Alert Message (If any)  
Press 1 to Acknowledge the Active Alert
- Room Temperature
- System Mode  
(Heat, Cool, Off, Auto)
- Temperature Setting

### Enter:

- 1 To Change the Heat Setting  
(System Mode must be Heat or Auto)
- 2 To Change the Cool Setting  
(System Mode must be Cool or Auto)
- 3 To Change the System Mode
- 4 To Hear Another Zone  
(if Zoning is installed)
- 5 To Hear the Outdoor  
Temperature (when installed)
- 6 To Hear the Indoor Humidity  
(if available)
- 99 To Enter the  
Configuration Menu
- \* To Exit

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## CONFIGURATION MENU

### Enter:

- 1 To Change ID
- 2 To Change Low Limit Setting
- 3 To Change High Limit Setting
- 4 To Change Ring Setting
- 5 To Change Passcode
- 6 To Name Zones  
(if Zoning is installed)
- 7 To Change Filter Change  
Alert (Enable/Disable)
- 8 To Change Dial-Out Alert  
(Enable/Disable)
- 9 To Change  
Telephone Numbers
- 10 To Change  
Power Outage Setting

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**Table 1. Alert Messages.**

Alert Message	Possible Cause
High Temperature	The room temperature exceeded the high-limit temperature setting.
Low Temperature	The room temperature exceeded the low-limit temperature setting.
Heat Pump	A heat pump compressor fault occurred.
Heating System	The system heat output is below the acceptable performance; possible heating system failure.
Cooling System	The system cool output is below the acceptable performance; possible cooling system failure.
Auxiliary Input	The auxiliary sensor connected to the auxiliary input terminals tripped.
Filter Change	The thermostat is indicating that a filter change is required for the heating/cooling system.
Power Outage	A power outage exceeded the maximum allowable time.

#### **ACKNOWLEDGING ALERT MESSAGES**

You will hear, "To acknowledge the alert message, press 1."

After the alert message is announced, the Telephone Access Module prompts you to acknowledge the alert message by pressing 1. If there is more than one active alert message, the Telephone Access Module indicates the next message, and continues until all alerts are announced.

When you acknowledge the alert message, you are clearing the dial-in alert message and also clearing the dial-out alert.

#### **IMPORTANT:**

*After receiving an alert, it is important to take appropriate action immediately. See Receiving Dial-Out Messages section for more information on dial-out alerts.*

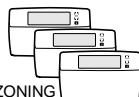
The Telephone Access Module continues through the menu after the alerts are announced.



To exit, press the \* key at any time.

## ROOM TEMPERATURE

You will hear, "The room temperature is (\_\_\_ degrees)." or

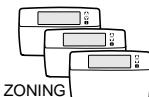


"The zone (1-9) temperature is (\_\_\_ degrees)."

Or if you have named the zones:

"The zone name (for example, Great Room) temperature is (\_\_\_ degrees)."

The Telephone Access Module receives the thermostat room temperature and provides that information when you call in.



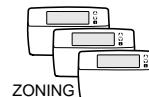
The thermostat always provides the room temperature of the last zone queried. You can hear each thermostat room temperature by changing zones. See Changing to Hear Another Zone section.

## CHANGING THE TEMPERATURE SETTING

You will hear, "The heat (cool) setting is (\_\_\_ degrees)." or



"The (emergency) heat setting is (\_\_\_ degrees)."



ZONING

"The zone 1 (1-9) setting is (\_\_\_ degrees)."

or if you have named the zones:

"The zone name (for example, Great Room) heat (cool) setting is (\_\_\_ degrees)."

The Telephone Access Module announces the system mode, then announces the current temperature setting, and then prompts you to change the temperature setting:

"The system mode is (heat, cool, off, auto, emergency heat.)"

- If the thermostat is set to the heat mode, you will hear: "To change the heat setting, press 1."
- If the thermostat is set to the cool mode, you will hear: "To change the cool setting, press 2."
- If the thermostat is set to the auto mode, you will hear: "To change the heat setting, press 1; to change the cool setting, press 2."



HEAT PUMP

The thermostat must be in a mode other than off to change the heat or cool settings.

- If the thermostat is set to the off mode, you will hear, "To change the system mode, press 3."





The Telephone Access Module announces the temperature setting per zone. For example, "To change the zone 1 (1-9) heat setting, press 1" or "To change the (Great Room), heat setting, press 1."

The Telephone Access module prompts you to enter a new temperature setting; you will hear:

"Enter the heat setting followed by the # key," or "Enter the cool setting followed by the # key."

Enter a temperature using the telephone keypad followed by the # sign.

**NOTE:** For example, 7+2+# sets the temperature to 72° F (22°C).

 If the temperature you enter is outside of the thermostat temperature range, the Telephone Access Module announces you have entered an invalid setting and prompts you to enter a new setting.

## CHANGING THE SYSTEM MODE

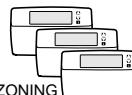
You will hear, "To change the system mode, press 3."

The Telephone Access Module changes the system mode to the next available setting (Heat/Off/Cool/Auto). The Telephone Access Module then announces the new system mode setting. You will hear, "The system mode is \_\_\_\_(heat, off, cool, auto, emergency heat).



The Telephone Access Module will advance only to available system mode settings. For example, if your thermostat is set for a heat only system, your choices are Heat or Off.

## CHANGING TO HEAR ANOTHER ZONE



You will hear, "To hear another zone, press 4."

The Telephone Access Module prompts you to press 4 to hear another zone. All active zones are announced in order; for example, "For Zone 1, press one." They are also announced by name if the zone was assigned a name; for example, "For the Great Room zone, press one," and so forth, until all active zones are listed.



It is not necessary to listen to the entire list of zones before making your selection. Press a valid zone number at any time, even if it was not yet announced in the menu.

## OUTDOOR TEMPERATURE

You will hear, "To hear the outdoor temperature, press 5."

If an outdoor temperature sensor is installed, the Telephone Access Module announces the outdoor temperature; for example, "The outdoor temperature is (\_\_\_\_degrees)." After indicating the outdoor temperature, the Telephone Access Module returns to the beginning of the menu.

## INDOOR HUMIDITY

You will hear, "To hear the indoor humidity, press 6."

If your thermostat or system has the capability to sense the indoor humidity, the Telephone Access Module announces the indoor humidity; for example, "The indoor humidity is (  percent)." After indicating the indoor humidity, the Telephone Access Module returns to the beginning of the menu.

## Receiving Dial-Out Alert Messages

You will hear, "Hello, this is a Honeywell alert message from (your ID here). A (alert message) was observed".

The Telephone Access Module dials the telephone numbers from the Telephone Number Setting Menu; see Dial-out Telephone Number Settings description in Configuring Your Telephone Access Module section for further information on entering phone numbers. See Table 1 for the alerts that activate a dial-out procedure.

## ACKNOWLEDGING DIAL-OUT ALERT MESSAGES

If you (or your designate) receive a dial-out alert message, you can choose to acknowledge the message and take immediate and appropriate action.

You will hear, "To acknowledge the alert message, press 1."

"To repeat the alert message, press 2."

"To exit, press the \* key."



If you press the \* key to exit and the Telephone Access does not announce "Goodbye," there is another alert present. Stay on the line. If you hang up before acknowledging the alerts, the Telephone Access Module repeats the dial-out procedure.

- If an acknowledgement is not received, the Telephone Access Module continues calling every 30 minutes until an acknowledgement is received.
- If the Telephone Access Module left a message on an answering machine or voice mail, call into the Telephone Access Module to acknowledge the alert and cancel the dial-out alerts.
- If telephone number setting #3 is programmed, the designate for that number must also acknowledge the alert separately with the special code to clear the alert.

**NOTE:** The special code is the last five digits of the telephone number programmed in telephone number setting three; see Programming Dial-Out Telephone Number section.



## CAUTION

**Property Loss Hazard.**

**Prepare to act promptly; time may be critical.**

Do not assume your designate received and acted on the active alert.

# CONFIGURING YOUR TELEPHONE ACCESS MODULE

## **IMPORTANT:**

*The Telephone Access Module is designed to allow remote access to your thermostat settings and information. To access this information or make changes, you must connect with the Telephone Access Module from an outside line. If you want to access the Telephone Access Module locally, you must use a second telephone line or a cellular telephone.*

## Entering the Configuration Menu

## **IMPORTANT**

*Your installer may have configured your Telephone Access Module. Before changing the configuration, discuss the changes with your installer.*

To enter the Configuration Menu:

1. Call the Telephone Access Module.
2. Enter your Pass Code.
3. Listen for any active alerts.

4. Press 99 anytime after the room temperature is announced.
5. You will hear, "This is the Configuration Menu; enter the Configuration Number followed by the # key."
6. See Table 2 for configuration numbers.

**Table 2. Configuration Numbers.**

Configuration Number	Description
1	Entering Your Identification (ID) Number
2	Low Limit Setting
3	High Limit Setting
4	Ring Setting
5	Changing Your Pass Code
6	Assigning Zone Names (if zoning is installed)
7	Filter Change Setting
8	Alert Dial-out Setting
9	Telephone Numbers Setting
10	Power Outage Setting
11	For Installer Use Only

## Entering Your Identification (ID) Number

Use your home telephone number as your ID number. The ID is announced when a dial-out alert message is sent.

After you enter Configuration Number 1, if your ID is not yet programmed, you hear, "The ID is not programmed."

If your ID is programmed, and is correct, press the \* key to return to the Configuration Menu.

You will hear, "To change the ID number, press 1." "Enter the ID followed by the # key."

1. Enter an ID number with less than 25 digits, followed by the # key. You will hear, "Your ID is (your ID number)."
2. If this is the ID you want programmed, press the \* key to return to the Configuration Menu.

If the ID is not entered correctly, you will hear, "Invalid ID." Follow the menu and these instructions and enter a new ID.

## Low Limit Setting

The Low Limit setting is used to activate an alert when the displayed temperature on the thermostat is lower than the value you set. The setting range for the Low Limit Setting is 40°F (4°C) to 65°F (18°C) in 1°F (1°C) increments. The factory default setting is 50°F (10°C).

If the thermostat displays a temperature lower than your low limit setting and your dial-out alert is active, the Telephone Access Module dials out. When you answer the phone, you will hear, "Hello, this is a Honeywell alert message from (your ID here). A Low Limit Alert was observed."



## CAUTION

### Property Loss Hazard.

**Do not assume your designate received and acted on the active alert.**

Prepare to act promptly; time may be critical.



## CAUTION

### Property Loss Hazard.

**Do not rely only on the Telephone Access Module to identify potential problems in your home (like detecting low room temperatures that can freeze water pipes).** Have someone periodically check your home while you are away.



Set the Low Limit setting a few degrees below the setting on your thermostat. This way you can be notified if the temperature drops below your thermostat setting. This provides an early notice.

After entering Configuration Number 2, if your Low Limit Setting is set to the factory setting, you will hear, "The Low Limit Setting is 50°F (10C)."

If your Low Limit setting is correct, and the value you want, press the \* key to return to the Configuration Menu.

You will hear, "To change the Low Limit Setting, press 1." "Enter the Low Limit Setting followed by the # key."

1. Enter a Low Limit Setting from 40° F (4°C) to 65° F (18°C) in 1°F (1°C) increments. You will hear, "Your Low Limit Setting is (your low limit setting)."
2. If this is the Low Limit Setting you want programmed, press the \* key to return to the Configuration Menu.

If the Low Limit Setting is not entered correctly, you will hear, "Invalid Setting." Follow the menu and these instructions and enter a new Low Limit Setting.

## High Limit Setting

The High Limit Setting is used to activate an alert when the displayed temperature on the thermostat is higher than the value you set. The setting range for the High Limit Setting is 70°F (21°C) to 110°F (43°C) in 1°F (1°C) increments. The factory default setting is 100°F (38°C).

If the thermostat-displayed temperature is higher than your High Limit Setting and your dial-out alert is active, the Telephone Access Module dials out and when you answer the telephone, you will hear, "Hello, this is a Honeywell alert message from (your ID here). A High Limit Alert was observed."

After entering Configuration Number 3, if your High Limit Setting is set to the factory setting, you will hear: "The High Limit Setting is 100°F (38°C)."

If your High Limit Setting is correct and the value you want, press the \* key to return to the Configuration Menu.



## CAUTION

**Property Loss Hazard.**

**Prepare to act promptly; time may be critical.**

Do not assume your designate received and acted on the active alert.



## CAUTION

**Property Loss Hazard.**

**Do not rely only on the Telephone Access Module to identify potential problems in your home (like detecting high room temperatures).**

Have someone periodically check your home while you are away.

You will hear, "To change the High Limit Setting, press 1." "Enter the High Limit Setting followed by the # key"

1. Enter a High Limit Setting from 70°F (21°C) to 110°F (43 °C) in 1°F (1°C) increments. You will hear, "Your High Limit Setting is (your High Limit Setting)."
2. If this is the High Limit Setting you want programmed, press the \* key to return to the Configuration Menu.

If the High Limit setting is not entered correctly, you will hear, "Invalid Setting." Follow the menu and these instructions and enter a new High Limit Setting.

## Ring Setting

The ring setting determines how many rings the Telephone Access Module hears before answering. The factory default setting is ten rings.

The Telephone Access Module can share the line with your telephone answering machine. There are two ways the Telephone Access Module can answer when an answering machine is sharing the same phone line:

1. Telephone Access Module answers the phone line if it hears the set number of rings within 30 seconds. For example, if your answering machine answers in four rings:
  - a. Set the ring setting to six rings.
  - b. Call the Telephone Access Module. (Let the telephone ring three times.)
  - c. Hang up.
  - d. Call again within 30 seconds and allow the telephone to ring three more times.
  - e. Telephone Access module will pick up after the third ring on the second call.
2. As soon as your answering machine answers, enter your pass code.

You will not be prompted to enter your pass code using this method.

To change the Ring Setting:

After you have entered Configuration Number 4, you will hear, "The Ring Setting is 2 (if set at the factory default setting.)"

If your Ring Setting is programmed and is correct, press the \* key to return to the Configuration Menu.

You will hear, "To change the Ring Setting, press 1." "Enter the Ring Setting followed by the # key"

1. Enter a Ring Setting from 1 to 10. You will hear, "Your Ring Setting is (1-10)."
2. If this is the Ring Setting you want programmed, press the \* key to return to the Configuration Menu.

If the Ring Setting is not entered correctly, Telephone Access Module announces that you have entered an "Invalid Setting." Follow the menu and these instructions and enter a new Ring Setting.

## Changing Your Pass Code

NOTE: The factory default setting is 1 2 3 4.

1. After you entered Configuration Number 5, you will hear: "Enter new four digit Pass Code followed by the # key."

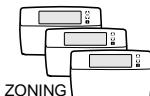
If you do not want to change the Pass Code at this time, press the \* key to return to the Configuration Menu.

2. Enter your new four digit Pass Code followed by pressing the # key." You will hear, "Re-enter your new four digit Pass Code followed by the Pass Code."
3. Re-enter you pass code followed by the # key.
4. If the Pass Codes match, you will hear, "Pass Code changed, the new Pass Code is (your new Pass Code)."



You automatically return to the Configuration menu after hearing, "The new Pass Code is " message.

## Assigning Zone Names



The Telephone Access Module can announce the temperatures and settings of up to nine zones. These zones are announced as "zone one," "zone two," "zone three" and so forth. Using the Assigning Zone Names Menu, you can assign each zone a name. See Table 3.

**Table 3. Assigning Zone Names.**

Zone ID Number	Zone Name
1	Basement
2	Bathroom
3	Bedroom
4	Den
5	Dining Room
6	Foyer
7	Game Room
8	Great Room
9	Guest Room
10	Gym
11	Kid's Bedroom
12	Kitchen
13	Library
14	Lower level

**Table 3. Assigning Zone Names. (Continued)**

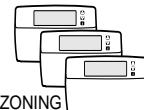
Zone ID Number	Zone Name
15	Master Bedroom
16	Media Room
17	Nursery
18	Office
19	Pool Room
20	Porch
21	Spa
22	Sunroom
23	Theater
24	Upper Level
25	Wine Cellar
26	Workshop

After entering Configuration Number 6, you will hear, "Zone one is not programmed."

If you do not want to change zone one name at this time, press 1 to hear the next zone or press the \* key to return to the Configuration Menu.

You will hear, "To reassign this zone, press 2."

1. Press 2. You will hear, "Zone one is Zone 1." Enter the new Zone ID Code for zone one followed by the # key".
2. Enter the Zone ID Number from Table 3, and press the # key.



If the Zone ID Number is not entered correctly, you will hear, "Invalid ID." Follow the menu and these instructions and enter a new Zone ID Number.

You will hear, "Zone one is the Great Room (if you entered Zone ID Number 8, for example); to hear another zone, press 1."

3. If your setting is correct, press 1 to hear the next zone.
4. Repeat the steps 1-3 to enter a zone name for each zone.

### Filter Alert Setting (Enable/Disable)

The Telephone Access Module activates a dial-out alert if it receives a message from the thermostat (if your thermostat has this capability) indicating the furnace filter needs changing or your electronic air cleaner cells need cleaning.

It is possible to enable or disable the Telephone Access Module Filter Change Dial-out feature. The factory default setting is enabled to activate an alert if your filter change message is received from the thermostat.

After you entered Configuration Number 7, and it is set to the factory setting, you will hear: "The filter alert is enabled." If your Filter Alert setting is correct, press the \* key to return to the Configuration Menu.

You will hear, "To change, press 1."

1. Press 1 to change. You will hear, "Your Filter Alert Setting is disabled." This means the Telephone Access Module will not activate an alert if your filter change message is received from the thermostat.
2. If this is the Setting you want programmed, press the \* key to return to the Configuration Menu. If the value entered is not a 1 or the \* key, you hear, "Invalid Setting." Follow the menu and these instructions to change the filter alert setting or press the \* key to exit.

### Dial-out Alert Setting (Enable/Disable)

The option to have the Telephone Access Module dial-out on an alert condition can be disabled. The factory default setting is enabled to dial out when an alert condition is observed.

After you enter Configuration Number 8, and it is set to the factory setting, you will hear, "The Alert Dial-out is enabled." If your Alert Dial-out setting is correct, press the \* key to return to the Configuration Menu.

You will hear, "To change, press 1."

1. Press 1 to change. You will hear, "Your Alert Dial-out is disabled." This means the Telephone Access Module will not dial-out on an alert condition.
2. If this is the setting you want programmed, press the \* key to return to the Configuration Menu. If the value entered is not a 1 or the \* key, you will hear, "invalid Setting." Follow the menu and these instructions to change the Alert Dial-out setting or the \* key to exit.

## Programming Dial-Out Telephone Number Settings

The Telephone Access Module stores up to three dial-out telephone numbers. Each telephone number can be a maximum of 25 digits in length. See Table 4.

- Telephone number setting one: The homeowner selects a number where they can be contacted when away from home (such as office, second home, or cellular phone number).
- Telephone number setting two: An alternate contact when the homeowner cannot be reached (such as relative, friend or neighbor).
- Telephone number setting three (HVAC contractor is providing monitoring service at homeowner's request): The HVAC contractor phone number.

### **IMPORTANT**

*If these numbers are not programmed, a dial-out is not initiated on alert.*

After you enter the configuration number 9, you will hear:

- “Telephone Number Setting Menu.”
- “To change telephone number one, press 1.”
- “To change telephone number two, press 2.”
- “To change telephone number one, press 3.”
- “To return to the configuration menu, press the \* key.”

As an example, follow the process to change telephone number 1:

1. Press 1.
2. You will hear, “Telephone number one is not programmed, enter the telephone number followed by the # key.”
3. Enter the telephone number you wish to designate the Telephone Access Module to dial-out on an alert condition for telephone setting number one.
4. Press the # key.
5. You will hear, “For Voice, press 1; for Data, press 2.”

The Telephone Access module has the built-in capability to send data; this is considered a future application. Do not select option 2. Please fill out and mail your Registration Card so you are registered to receive information on this and other future capabilities and enhancements.

### **IMPORTANT:**

*Do not select option 2. You will not receive the alerts in a voice format so you cannot respond immediately to an alert.*

6. Press 1.
7. You will hear, “The alert setting is voice.” “Telephone number one is (telephone number you entered).
8. Follow steps 1-7 to program telephone numbers 2 and 3.
9. When complete, press the \* key to return to the configuration menu.

**Table 4. Dial-Out Procedure.**

<b>When these telephone number settings are programmed</b>	<b>Acknowledged</b>	<b>Not Acknowledged</b>
#1 or #2 - Telephone Access Module dials-out to announce the alert.	Alert is cleared.	Dial-out procedure is attempted every 30 minutes until the alert is acknowledged.
#1 and #2 - Telephone Access Module dials-out to announce the alert.	Alert is cleared if either #1 or #2 acknowledges the alert.	Dial-out procedure is attempted to #1 and #2 every 30 minutes until the alert is acknowledged by either #1 or #2.
#3 <sup>a</sup> - Telephone Access Module dials-out to announce the alert.	Alert is cleared. <sup>b</sup>	Dial-out procedure is attempted every 30 minutes until the alert is acknowledged by #3.
#1 or #2, and #3 <sup>a</sup> - Telephone Access Module dials-out to announce the alert.	Alert is cleared if either #1 or #2 acknowledges the alert.  Alert sent to #3 will be cleared once acknowledged by #3 <sup>b</sup>	Dial-out procedure is attempted to #1 or #2 every 30 minutes until the alert is acknowledged by either #1 or #2.  Dial-out procedure is attempted to #3 every 30 minutes until the alert is acknowledged by #3.
#1, and #2, and #3 <sup>a</sup> - Telephone Access Module dials-out to announce the alert.	Alert is cleared if either #1 or #2 acknowledges the alert.  Alert sent to #3 will be cleared once acknowledged by #3 <sup>b</sup>	Dial-out procedure is attempted to #1 and #2 every 30 minutes until the alert is acknowledged by either #1 or #2.  Dial-out procedure is attempted to #3 every 30 minutes until the alert is acknowledged by #3.

<sup>a</sup> Telephone #3 setting is intended for use when you have an agreement with your heating and air conditioning contractor to monitor the alerts generated by your Telephone Access Module.

<sup>b</sup> The contractor uses a special code (last five digits of the telephone number 3 setting) to clear the alert. This code does not clear the alert dial-out to telephone #1 or #2 number settings and only allows the contractor access to clear the alert.

## Power Outage Setting

The Power Outage setting determines how many hours the Telephone Access Module waits before activating a dial-out alert when power is disconnected or a power outage occurs.



## CAUTION

**Dead or Missing Battery Hazard.**

**Can prevent Telephone Access Module from dialing power outage alert.**

Check battery annually or before leaving for extended absence.

Replace battery immediately when battery indicator is on or flashing.

The factory default setting is 1 hour. The options are 1, 2, 3, or 4 hours.

The Telephone Access Module activates an alert when the continuous power outage is equal to or longer than the Power Outage Setting.



## CAUTION

**Property Loss Hazard.**

**Prepare to act promptly; time may be critical.**

Do not assume your designate received and acted on the active alert.



## CAUTION

**Property Loss Hazard.**

**Do not rely only on the Telephone Access Module to identify potential problems in your home.**

Have someone periodically check your home while you are away.

If a power outage is equal to or longer than your Power Outage Setting and your dial-out alert is active, the Telephone Access Module dials out and when you answer the phone, you will hear, "Hello, this is a Honeywell alert message from (your ID). A Power Outage Alert was observed."

## To Change the Power Outage Setting

After you enter Configuration Number 10, if your Power Outage Setting is set to the factory setting, you hear, "The Power Outage Setting is one."

If your Power Outage Setting is correct, press the \* key to return to the Configuration Menu.

"To change the Power Outage Setting, press 1." "Enter the Power Outage Setting followed by the # key."

1. Enter a Power Outage Setting from one to four hours. You will hear, "Your Power Outage Setting is (your Power Outage Setting)."
2. If this is the Power Outage Setting you want programmed, press the \* key to return to the Configuration Menu.

If the Power Outage Setting is not entered correctly, you will hear, "Invalid Setting."

Follow the menu and these instructions and enter a new Power Outage Setting.

# TROUBLESHOOTING

**Table 5. Troubleshooting the W8735B.**

Symptom	Possible Cause	Action
The battery indicator is on continuously.	The battery is either dead or not installed.	Install or replace the battery.
The battery indicator is flashing with a steady on-off pulse.	The battery is weak.	Replace the battery.
The battery indicator appears to flash momentarily every 10 seconds.	The battery is good.	No action is required.
The online indicator is illuminated.	The telephone module is currently in a dial-in or dial-out sequence.	Wait for the call to end.
The auxiliary input indicator is illuminated	The Telephone Access Module detected a contact closure on the auxiliary input terminals.	Determine the cause of the contact closure. Remedy the problem according to the contact manufacturer instructions.
When I dial into the Telephone Access Module, it indicates "The system is not responding."	The Telephone Access Module is not receiving data from the thermostats.	Make sure all connections between the communicating devices are good. Contact your installer.
My password is not working.	You may have forgotten your pass code.	Press and hold the passcode reset switch for ten seconds. The pass code will be reset to 1-2-3-4. Retry with the default pass code.

# WARRANTY

Honeywell warrants this product, excluding battery, to be free from defects in the workmanship or materials, under normal use and service, for a period of one (1) year from the date of purchase by the consumer. If, at any time during the warranty period, the product is defective or malfunctions, Honeywell shall repair or replace it (at Honeywell's option) within a reasonable period of time.

If the product is defective,

(i) return it, with a bill of sale or other dated proof of purchase, to the retailer from which you purchased it, or

(ii) package it carefully, along with proof of purchase (including date of purchase) and a short description of the malfunction, and mail it, postage prepaid, to the following address:

Honeywell Return Goods  
Dock 4 MN10-3860  
1885 Douglas Dr N  
Golden Valley, MN 55422

This warranty does not cover removal or reinstallation costs. This warranty shall not apply if it is shown by Honeywell that the defect or malfunction was caused by damage which occurred while the product was in the possession of a consumer.

Honeywell's sole responsibility shall be to repair or replace the product within the terms stated above. HONEYWELL SHALL NOT BE LIABLE FOR ANY LOSS OR DAMAGE OF ANY KIND, INCLUDING ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING, DIRECTLY OR INDIRECTLY, FROM ANY BREACH OF ANY WARRANTY, EXPRESS OR IMPLIED, OR ANY OTHER FAILURE OF THIS PRODUCT. Some states do not allow the exclusion or limitation of incidental or consequential damages, so this limitation may not apply to you.

THIS WARRANTY IS THE ONLY EXPRESS WARRANTY HONEYWELL MAKES ON THIS PRODUCT. THE DURATION OF ANY IMPLIED WARRANTIES, INCLUDING THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, IS HEREBY LIMITED TO THE ONE YEAR DURATION OF THIS WARRANTY. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

This warranty gives you specific legal rights, and you may have other rights which vary from state to state.

If you have any questions concerning this warranty, please write Honeywell Customer Relations, 1985 Douglas Dr N, MN10-1461, Golden Valley, MN 55422 or call 1-800-468-1502, Monday-Friday, 7:00 a.m. to 5:30 p.m., Central time. In Canada, write Retail Products ON15-02H, Honeywell Limited/Honeywell Limitée, 155 Gordon Baker Road, North York, Ontario M2H 3N7.

## **CUSTOMER ASSISTANCE**

After reading this guide, if you have any questions concerning the operation of your Telephone Access Module, please call the Honeywell Customer Relations at 1-800-468-1502.

For service, contact your local heating and cooling contractor.

NOTICE: This equipment complies with Federal Communications Commission Part 15, Class B and Part 68 regulations.



**Honeywell**

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