

IMPORTANT: READ CAREFULLY BEFORE ASSEMBLY AND USE.

Questions or concerns? For assistance, please call Customer Service at 1-800-944-9200 Mon-Fri 8am-7pm EST before returning this product to the store.

THIS PRODUCT IS INTENDED FOR HOUSEHOLD USE ONLY. IF USED COMMERCIALLY WARRANTY IS VOID.

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Please enter the complete model and Manufacturing Code in the spaces provided.

MODEL _

MFG. CODE

Hint: Attach your sales receipt to this owner's manual. Verification of date of purchase may be required for warranty service of your HOOVER® product.

Be sure to register your product online at Hoover.com or call 1-800-944-9200 to register by phone.

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MANUFACTURING CODE

(Label located on rear of cleaner)

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If you need assistance:

Visit our website at hoover.com for more information or for video instruction for this Hard Floor Cleaner. Follow the authorized dealer locator link to find the Hoover® authorized dealer nearest you or call 1-800-944-9200 for an automated referral of Hoover® authorized dealer locations (U.S. only) or to speak with a customer service representative; Mon- Fri 8am- 7pm EST.

PLEASE DO NOT RETURN THIS PRODUCT TO THE STORE.

IMPORTANT SAFETY INSTRUCTIONS

SAVE THESE INSTRUCTIONS

When using an electrical appliance, basic precautions should always be followed, including the following:

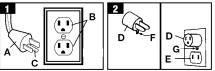
READ ALL INSTRUCTIONS BEFORE USING THIS APPLIANCE. WARNING: TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK OR INJURY:

- Fully assemble before operating.
- Operate cleaner only at voltage specified on data plate on lower back of cleaner.
- Do not leave appliance when plugged in. Unplug from outlet when not in use and before cleaning or servicing.
- Use indoors only.
- Do Not immerse. Use only on carpet moistened by cleaning process.
- Use only HOOVER[®] cleaning products intended for use with this machine. (See the "Cleaning Products" section of this manual.)
- Do not allow to be used as a toy. Not intended for use by children age 12 and under. Close supervision is necessary when used near children. To avoid injury or damage, keep children away from product, and do not allow children to place fingers or other objects into any openings.
- Use only as described in this manual. Use only manufacturer's recommended attachments and products.
- Do not use with damaged cord or plug. If appliance is not working as it should, has been dropped, damaged, left outdoors, or dropped into water, take it to a service center prior to continuing use.
- Do not pull or carry by cord, use cord as a handle, close a door on cord, or pull cord around sharp edges or corners. Do not place product on cord. Do not run appliance over cord. Keep cord away from heated surfaces.
- Do not unplug by pulling on cord. To unplug, grasp the plug, not the cord.
- Do not handle plug or appliance with wet hands.
- Do not put any object into openings. Do not use with any opening blocked; keep free of dust, lint, hair, and anything that may reduce air flow.
- Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts. Brushrolls continue to rotate when in the upright position.
- Turn off all controls before unplugging.
- Use extra care when cleaning on stairs. To avoid personal injury or damage, and to prevent the cleaner from falling, always place cleaner at bottom of stairs or on floor. Do not place cleaner on stairs or fumiture, as it may result in injury or damage.
- Do not use to pick up flammable or combustible liquids, such as gasoline, or fine wood sandings, or use in areas where they may be present.
- Connect to a properly grounded outlet only. See Grounding Instructions.
- Do not pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes.
- Do not use without tanks in place.
- Do not clean over floor electrical outlets.
- WARNING: This product contains chemicals known to the State of California to cause cancer, birth defects or reproductive harm. *WASH HANDS AFTER HANDLING.*

GROUNDING INSTRUCTIONS

This appliance must be grounded. If it should malfunction or breakdown, grounding provides a path of least resistance for electric current to reduce the risk of electric shock. This appliance is equipped with a cord having an equipment-grounding conductor (C) and grounding plug (A). The plug must be inserted into an appropriate outlet (B) that is properly installed and grounded in accordance with all local codes and ordinances.

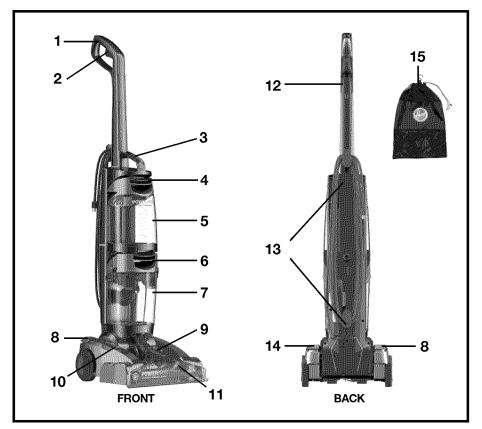
WARNING: Improper connection of the equipment-grounding conductor can result in the risk of electric shock. Check with a qualified electrician or service person if you are in doubt as to whether the outlet is properly grounded. Do not modify the plug provided with the appliance - if it will not fit the outlet, have a proper outlet installed by a qualified electrician. This appliance is for use on a nominal 120-volt circuit and has a grounding plug that looks like the plug (A) illustrated in Fig. 1. A temporary adapter (D) may be used to connect this plug to a 2-pole receptacle (E) if a properly grounded outlet is not available (Fig. 2). The temporary adapter should be used only until a properly grounded outlet (B) can be installed by a qualified electrician (Fig. 1). The green colored rigid ear, lug, or the like (F) extending from the adapter must be connected to a permanent ground (G) such as a properly grounded outlet box cover (Fig. 2). Whenever the adapter is used, it must be held in place by a metal screw. **NOTE:** In Canada, the use of a temporary adapter is not permitted by the Canadian Electrical Code.



CAUTION - TO REDUCE THE RISK OF DAMAGE:

- Avoid picking up hard, sharp objects with this product, as they may cause damage.
- Store appropriately indoors in a dry place. Do not expose machine to freezing temperatures.
- Brushrolls continue to turn while product is turned on and handle is in upright position. To avoid damage to carpet, rugs, and flooring, avoid tipping cleaner or setting it on furniture, fringed area rugs, or carpeted stairs during tool use.
- To assist in reducing drying time, be certain the area is well ventilated when using detergents and other cleaners with this machine.
- To help prevent matting and resoiling, avoid contact with carpets until they are dry. Keep children and pets away from carpets until they are completely dry.
- Do not store extractor with solution in tanks.
- With brushrolls on, do not allow cleaner to sit in one location for an extended period
 of time, as damage to the floor can result.
- Do not use this extractor and accessories on hard floors. Using this machine on hard floors may scratch or damage your floor.
- Water will drip from the brushes and underside of the product after use and may puddle. To avoid damage to wood and laminate flooring and to avoid potential slip hazard, after use (a) do not leave the product on wood and laminate surfaces and remove to a hard surface and (b) place unit on absorbent material (such as a towel) to soak up drips.
- Do not use sharp objects to clean out hose as they can cause damage.

FEATURES



FEATURES

- 1. Handle Grip
- 2. Solution Trigger
- 3. Carry Handle
- 4. Clean Water/Solution Tank Release Latch
- 5. Clean Water/Solution Tank
- 6. Dirty Water Tank Release Latch

- 7. Dirty Water Tank
- 8. ON/OFF Pedal
- 9. Accessory Hose Connection Port
- 10. Solution Tube Connection Port
- 11. Nozzle
- 12. Cord Clip
- 13. Cord Storage Hooks (rotate)
- 14. Handle Release Pedal
- 15. Mesh Tool Storage Bag

1. CLEANER ASSEMBLY

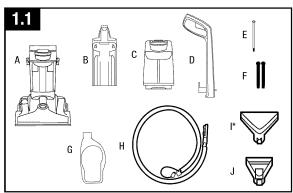
CARTON CONTENTS

- A. Carpet Cleaner Base
- B. Lower Handle
- C. Clean Water/Solution Tank
- D. Upper Handle
- E. Upper Handle Screw
- F. Lower Handle Screws
- G. Carpet Cleaning Detergent
- H. Hose
- I. Stair Tool*
- J. Upholstery Tool

Remove all parts from carton and identify each item shown

Make sure all parts are located before disposing of packing materials.

*Select models only



2. HOW TO ASSEMBI

NOTE: PHILLIPS SCREWDRIVER NEEDED FOR ASSEMBLY.

BASE AND LOWER HANDLE ASSEMBLY

2.1 Stand base in upright position. Push lower handle onto base.

2.2 Assemble the two lower handle screws and tighten. 2.3 Slide upper handle down onto unit. Place upper handle screw into recess in back of upper handle and tighten.

ATTACHING CLEAN WATER SOLUTION TANK

Place solution tank into cleaner and tilt back until it snaps into place.

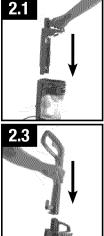
BEFORE YOU BEGIN CLEANING

1. Vacuum thoroughly - For carpet, use a HOOVER® vacuum cleaner with an agitator for best results. Vacuum upholstery with a vacuum cleaner with cleaning tool attachments. Use a crevice tool to reach into tufts and folds. Do not use the carpet cleaner as a dry vacuum cleaner.

2. For upholstery, check cleaning code - Use your HOOVER® carpet washer only if the upholstery fabric is marked with a "W" (for "wet" clean) or "S/W" (for "solvent/drv" or "wet" clean). Do not clean fabric marked "S" ("solvent/dry" clean only). If your upholstery does not have a code, seek professional assistance.

3. Test for colorfastness - Wet a white absorbent cloth with the solution. In a small, hidden area, gently rub the surface with the dampened cloth. Wait ten minutes and check for color removal or bleed with white paper towel or cloth. If surface has more than one color, check all colors.

4. When cleaning entire floor, move furniture out of area to be cleaned (may not be necessary if only high traffic areas are to be cleaned).







For furniture too heavy to move, place aluminum foil or wax paper under legs. This will prevent wood finishes from staining carpet. Pin up furniture skirts and draperies.

5. Pretreat spots and heavy traffic areas with an appropriate Hoover Cleaning Solutions, see "Cleaning Solutions" section. Follow Directions on bottle.

*Available at additional cost if not included with your model. 6. To prevent staining, use plastic or aluminum foil to protect wood or metal surfaces from possible water spray.

7. To avoid wetting and possible damage to wood floors underneath area rugs/carpet, either move area rugs/ carpet to a non-wood hard floor surface or place waterproof material (e.g. plastic) underneath them before cleaning.

3. GENERAL OPERATION

REMOVE AND REPLACE CLEAN WATER SOLUTION TANK

CAUTION A Do not fill with water above 140°F (60°C).

3.1 Press Clean Water Solution Tank latch (A). Tilt Clean Water Solution Tank away from cleaner and remove.

3.2 Unscrew measuring cap from the top of Clean Water Solution Tank (B).

3.3 Fill Clean Water Solution Tank with hot tap water.

3.4 Fill measuring cap with cleaning solution 2 times, (approximately 2 oz.). Pour into solution tank and replace measuring cap.

3.5 Insert clean water solution tank on an angle to attach to unit.

NOTE: Using more than the recommended amount of cleaning solution may cause excessive foaming.

A CAUTION A

DO NOT USE THIS EXTRACTOR AND ACCESSORIES ON HARD FLOORS. USING THIS MACHINE ON HARD FLOORS MAY SCRATCH OR DAMAGE YOUR FLOOR.



Do not clean over floor electrical outlets.

🗛 WARNING 🕰

To reduce the risk of fire and electric shock due to internal component damage, use only HOOVER[®] cleaning fluid intended for use with the appliance.

CARPET CLEANING

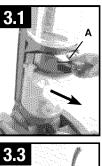
3.6 Plug cord into electrical outlet. Step on handle release pedal, to put unit in cleaning position.

3.7 Turn power switch to the "ON" position.

3.8 Squeeze trigger (C) to apply cleaning solution and slowly push cleaner forward (equals one wet stroke). Continue to squeeze trigger and slowly pull cleaner back toward you (second wet stroke).

3.9 Release trigger and slowly push cleaner forward over area just sprayed with solution (dry stroke). Then slowly pull cleaner back toward you without squeezing trigger (dry stroke). Continue using dry strokes until little water is visible passing through the nozzle (Pass over the same area a minimum of 4 times = 2 while squeezing the trigger and 2 without).

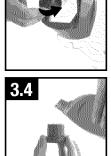
NOTE: For best results, use straight, parallel strokes. Overlap strokes by 1 inch to help prevent streaking.







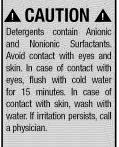












Keep nozzle flat on floor for both forward and reverse strokes.

For best cleaning results and to aid in faster drying of carpet, end with more dry strokes. (Continue using dry strokes until little water is visible passing through the nozzle.)

NOTE: Empty Dirty Water Tank when the motor sound becomes higher pitched and there is a loss in suction (see "Automatic shut-off")

For best cleaning results, Hoover recommends to rinse the carpet with water only. This will remove residual carpet cleaning solution from your carpets. To rinse with water only, fill Solution Tank with water and repeat step 3.7.

For heavily soiled areas, repeat cleaning process. Avoid saturating carpet.

NOTE: It is best to alternate wet and dry strokes as described above.

Wrap cord around hooks for convenient storage. Attach the plug end to the cord.

• IMPORTANT •

To avoid saturating carpet, do not use more than 4 wet strokes over one area. Always end with dry strokes.

IMPORTANT •

If the sound of the motor changes to a high pitch, this indicates the dirty water tank is full and must be emptied.

CAUTION A

Water will drip from the brushes and underside of the product after use and may puddle. To avoid damage to wood and laminate flooring and to avoid potential slip hazard, after use (a) do not leave the product on wood and laminate surfaces and remove to a hard surface and (b) place unit on obsorbant material (such as a towel) to soak up drips.

DIRTY WATER TANK

Your carpet washer is equipped with a shut off float within your dirty water tank. When the dirty water tank becomes full, the float will rise, shutting off the air flow thru the nozzle.

Once the float is activated, empty the dirty water tank. If the dirty water tank does not appear full, turn the power switch off and wait for the float to settle and reset. If the float repeatedly shuts off the suction, empty the dirty water tank. For best results, use only Hoover® brand cleaning solution. Other Solutions may generate excessive foam which will cause the float to rise prematurely and shut off the suction. A higher concentration of shampoo may cause excessive foaming.

How to Empty

 $3.10\,$ Grasp dirty water tank handle and push latch to release. Pull tank out at a slight angle.

3.11 To empty dirty water tank, pull up on the 2 latches (A) to open and remove top of tank to empty.

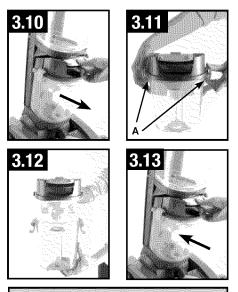
3.12 Replace tank lid with both latches locked after cleaning. Latches will snap when they are locked. Failure to do so will result in poor suction performance.

3.13 lnsert dirty water tank back into the cleaner until it snaps into place.

NOTE: Do not open latches before removing tank from machine.

IMPORTANT •

Be sure to remove any debris that has accumulated in the screen above the float. If the screen becomes clogged, this may reduce the performance of your cleaner.



• IMPORTANT •

Do not store cleaner with solution in Clean Water Solution Tank or dirty water in Dirty Water Tank. Mineral deposits and mildew can form which will affect the performance of your carpet cleaner.

4. TOOLS

CONNECT HOSE FOR TOOL USE

Always turn off appliance before connecting or disconnecting hose.

How to Attach

4.1 Open Accessory Hose Suction Port (A). Insert hose end, aligning the indicator with the unlock arrows.

Rotate clockwise to lock position (B).

4.2 Hold open the Accessory Hose Solution Port door (C).

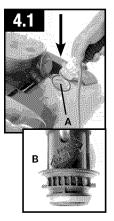
Plug Accessory Hose Solution Tube connector by inserting firmly into Hose Solution Port (C) and rotating clockwise to lock position.

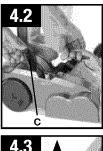
How to Remove

4.3 Disconnect Accessory Hose Solution Tube Connector from Accessory Hose Solution Port by rotating counter-clockwise and pulling upward. Do not pull on tube, this may cause damage. Accessory port door will automatically close.

Rotate accessory Hose end counterclockwise from the locked position to the unlocked position and remove by pulling out.

Snap Accessory Hose Suction Port door back into place. Make sure to snap firmly to ensure proper suction, unit may lose suction if not closed properly.







4.4 A B

TOOLS (*Available on select models only.)

A. **Stair Tool***: 6 inches wide, 2 built-in rows of brushes to help provide the scrubbing action that some spots may need for removal on your carpeted stairs.

B. **Upholstery Tool** has a built-in brush to help provide the scrubbing action some spots may need for removal.

NOTE: Tools located and stored in Mesh Storage Bag.

How to Attach Tools

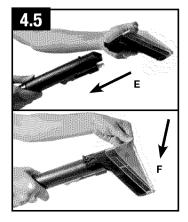


4.4 To ensure maximum performance and to protect your carpet, be sure to place the handle in the upright position while using the accessory hose. Placing handle in the upright position shuts off the brushes.

NOTE: All tools attach to the hose in the same manner:

4.5 Connect tool to hose by sliding it onto connector until the tab locks it securely (E).

Using your thumb, push forward and up on the latch to remove tool (F).



After Using Tool

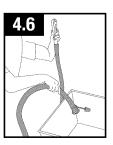
4.6 Drain suction hose by turning cleaner ON and holding nozzle up for several minutes. Do not press trigger.



Disconnect hose and solution tube from cleaner.

Drain solution tube by placing round end in sink and raising the trigger end at the hose nozzle above your head (**4.6**). Press the trigger to release air and fluid.

Replace Hose and tools in the Mesh Storage Bag.



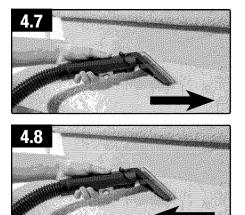
CLEANING CARPETED STAIRS

*In Select models only

A CAUTION **A**

Use extra care when cleaning on stairs. To avoid personal injury or damage, and to prevent the cleaner from falling, always place cleaner at bottom of stairs or on floor. Do not place cleaner on stairs or furniture, as it may result in injury or damage.

- 1. Read "Before You Begin Cleaning" Instructions on page 6.
- 2. Attach hose and solution tube as instructed on page 9.
- 3. Place handle in upright position. Brushes will not rotate while handle is in upright position.
- 4. Fill Clean Water Tank according to instructions.
- 5. Attach tool to end of hose.
- Dry hands and plug cleaner into a properly grounded outlet.
- 4.6 Pre-spray the carpeted stair by holding the tool about one inch above the carpet and push it forward while pressing the trigger (equals one wet stroke.
- Position tool against the riser and slightly press it into carpet pile. Press the trigger and pull the tool slowly over the carpet (second wet stroke). Release trigger at end of stroke.
- 4.7 Lift tool, and position it against riser. Pull tool slowly over carpet without pressing trigger (dry stroke.
- 10. Overlap strokes by 1/2 inch to help prevent streaking.
- 11. It is best to alternate wet and dry strokes as described above. End with more dry strokes to aid in faster drying of carpet.
- To avoid saturating carpet, do not use more than 4 wet strokes over any one area. Always end with dry strokes.



- If additional cleaning is necessary, wait until the carpet is completely dry before using the tool again.
- Empty Dirty Water Tank when the motor sound becomes higher pitched and there is a loss in suction (see "Automatic Shut-Off").
- 15. When finished cleaning, follow "After Cleaning" and "After Using Tool" instructions.

CLEANING UPHOLSTERY

Read "Before You Begin Cleaning" instructions.

Be sure to check Hoover Cleaning Guide on page 6 and the cleaning code on your upholstery. Use your cleaner only on upholstery marked "W" or "W/S".

1. Attach hose and solution tube as instructed.

2. Place handle in upright position. Brushes will not rotate while handle is in upright position.

- 3. Fill Clean Water Tank according to instructions on (Pg. 7).
- 4. Attach tool to end of hose.
- 5. Dry hands and plug cleaner into a properly grounded outlet.
- 6. Turn cleaner ON.
- 4.9 Gently press the tool onto the fabric. Press the trigger and slowly pull the nozzle over the fabric.
- 8. Overlap strokes by 1/2 inch to help prevent streaking.
- 9. Make additional strokes without pressing the trigger to remove more solution.

To clean in corners or creases, lift the tool one half inch from the fabric and press the solution trigger.

10. **4.10** For heavily soiled areas, it may be necessary to repeat the cleaning process. Make crisscrossing strokes to the original pattern; overlap each pass.

Make no more than 2 passes with the solution over any one area to prevent over-wetting and damage to fabric.

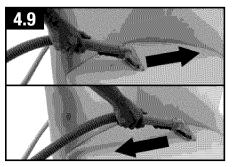
11. For best cleaning results, Hoover recommends to rinse the upholstery with water only. This will remove residual cleaning solution from your upholstery.

Simply fill your clean water tank with water only and repeat steps 7 and 8.

If additional cleaning is necessary, wait until the upholstery is completely dry before using the tool again.

Empty Dirty Water Tank when the motor sound becomes higher pitched and there is a loss in suction (see "Automatic Shut-Off").

When finished cleaning, follow "After Cleaning" and "After Using Tool" instructions.





5. MAINTENANCE

Familiarize yourself with these home maintenance tasks as proper use and care of your cleaner will ensure continued cleaning effectiveness.

Any other servicing should be done by an authorized service representative.

If appliance is not working as it should, has been dropped, damaged, left outdoors, or dropped into water, take it to a service center prior to continuing use.

A NOTICE A

A Thermal Protector has been designed into your cleaner to protect it from overheating. When the thermal protector activates the cleaner will stop running. If this happens proceed as follows:

1. Turn cleaner OFF and unplug it from the electrical outlet.

- 2. Empty dirt cup.
- Inspect the nozzle inlet, hose connector, hose, dirt cup inlet, and filters for any obstructions. Clear obstructions if present.

When cleaner is unplugged and motor has cooled for 30 minutes, the thermal protector will deactivate and cleaning may continue.

If the thermal protector continues to activate after following the above steps, your cleaner needs servicing.



To reduce the risk of personal injury - Unplug before cleaning or servicing.

CLEANING THE DIRTY WATER TANK

Note: During normal use of cleaning, debris may accumulate inside of dirty water tank. In order to keep your unit functioning properly and to prevent any odors from building up, it is best to rinse out your dirty water tank with fresh water after each use.

IMPORTANT •

Be sure to remove any debris that has accumulated in the screen above the float. If the screen becomes clogged, this may reduce the performance of your cleaner.

How to Remove

5.1 Remove dirty water tank from unit by pressing on latch and pulling the tank out at an angle.

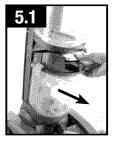
5.2 Pull up on latches to open dirty water tank. Remove top and rinse tank with clean water.

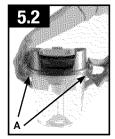
5.3 To clean dirty water tank ducting, place dirty water tank under faucet and dispense high pressure clean water into the inlet port of the dirty water tank to backflush any loose accumulated debris.

5.4 Allow tank to air dry completely. Pull up on latches then back down to lock. Latches will snap when locked.

5.5 Replace dirty water tank back onto unit until it snaps.

Note: The filter screen is not removable. Attempts to remove the filter screen from the tank may damage the filter screen.











LUBRICATION

The motors and brushrolls are equipped with bearings which contain sufficient lubrication for their lifetime. The addition of lubricant could cause damage. Do not add lubricant to motors or bearings.

BELT OR BRUSHROLL: How to Remove and Replace

A CAUTION

To reduce the risk of injury from moving parts - Unplug before servicing.

Belt: What to Buy

For replacement belts please order part number 440005535 or to locate a dealer nearest you, please call 1-800-944-9200 or visit our website at www. hoover.com

How to Remove

5.5 Flip cleaner on its back to expose bottom of cleaner.

5.6 To remove belt cover, use Phillips screwdriver to remove the eight screws. Belt cover is 2 parts. Arrows show location of screws. NOTE: Screw locations are numbered on belt covers.

5.7 Remove first piece after unscrewing 4 screws.

5.8 Remove second piece of belt cover from unit.

NOTE: Wheel is intended to be removed with belt cover.

5.9 Gently remove belt from motor shaft.

• IMPORTANT

Brush rolls must be rotated to ensure the belt is properly installed. The belt should be moving as the brush rolls are rotated. If the brush rolls do not rotate easily then the belt may not be installed correctly.

How to Replace

5.10 Pull both brushrolls toward user to remove from unit.

5.11 Remove belt. Dispose of old belt.

5.12 Slip brushrolls through belt. NOTE: Place belt on rounded areas of brushrolls without brushes.

Place new belt on motor shaft.

5.13 The belt must be wrapped around the motor shaft pin and NOT the smaller pin. Belt must be installed underneath this pin, not over it. When correctly installed belt will go between the 2 pins. See fig 5.13 for CORRECT orientation of belt on shaft.

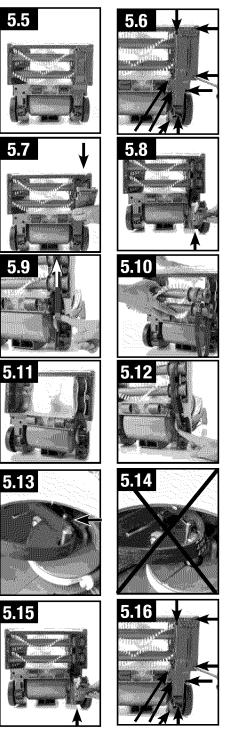
5.14 Shows the INCORRECT belt installation.

With belt in place, pull and slide brushrolls into unit, making sure that the brushrolls end caps are in the correct orientation.

5.15 Belt cover section that has the wheel on it must be attached first. This is to ensure the belt is sitting on the pulley correctly. If the belt is not on the pulley correctly the belt will be damaged very quickly.

5.16 Replace belt cover. Secure by replacing all screws.





6. TROUBLESHOOTING

If a minor problem occurs, it usually can be solved quite easily when the cause is found by using the checklist below.

Any other servicing should be done by an authorized service representative.

If appliance is not working as it should, has been dropped, damaged, left outdoors, or dropped into water, take it to a service center prior to continuing use.

A WARNING A

To reduce the risk of personal injury - Unplug before cleaning or servicing.

PROBLEM	POSSIBLE CAUSE	POSSIBLE SOLUTION
Cleaner won't run	1. Power cord not firmly plugged into outlet.	1. Plug unit in firmly.
	2. Blown fuse or tripped breaker.	2. Check fuse or breaker in home. Replace fuse/reset breaker in home.
	3. Needs service.	3. Take to service center. To find nearest location, visit our website at www.hoover.com or call 1-800-944-9200.
Cleaner won't pick-up or low suction	1. Dirty Water Tank is not installed correctly.	1. Review Placing Dirty Water Tank in base of cleaner - Pg. 8.
	2. Dirty Water Tank is full.	2. Empty Dirty Water Tank - Pg. 8.
	3. Dirty water tank is clogged.	3. Clean Dirty Water Tank - Pg. 12.
	4. Air path is clogged.	4. Unclog air path.
Water escap- ing from Cleaner	1. Dirty Water Tank is full.	1. Emptying Dirty Water Tank - Pg. 8.
	2. Dirty Water tank is not installed cor- rectly.	2. Review Placing Dirty Water Tank in base of cleaner - Pg. 8.
	3. Clean Water Solution Tank not installed properly.	3. Review Clean Water Solution Tank Installation - Pg. 8.
Cleaner won't dispense	1. Clean water solution tank is empty.	1. Fill cleaner solution tank.
	2. Clean Water Solution Tank not installed properly.	2. Review Clean Water Solution Tank Installation - Pg. 7.
	3. Needs service.	3. Take to service center. To find nearest location, visit our website at www.hoover.com or call 1-800-944- 9200.
Motor noise becomes high-pitched	1. Dirty Water Tank is full.	1. Empty Dirty Water Tank - Pg. 8.
	2. Dirty water tank is clogged.	2. Clean Dirty Water Tank - Pg. 12.
	3. Air path is clogged.	3. Unclog air path.
	4. The float in the Dirty Water Tank has been activated.	4. Review Emptying & Cleaning the Dirty Water Tank - Pg. 12.
Brushrolls are not spinning	1. Belt needs to be changed.	1. Refer to how to change belt - Pg. 13.
	2. Something is jammed in the brushroll.	2. Remove jammed item from cleaner with unit turned off and unplugged.

7. SERVICE

To obtain approved Hoover® service and genuine Hoover® parts, locate the nearest Authorized Hoover® Warranty Service Dealer (Depot) by:

• Checking the Yellow Pages under "Vacuum Cleaners" or "Household".

• Visit our website at hoover.com (U.S. Customers) or hoover.ca (Canadian customers).

Follow the service center link to find the service outlet nearest you.

• For an automated referral of authorized service outlet locations call 1-800-944-9200.

Do not send your vacuum to Hoover®, Inc., Company in Glenwillow for service. This will only result in delay.

If you need further assistance:

To speak with a customer service representative call 1-800-944-9200; Mon-Fri 8am-7pm EST.

Always identify your vacuum by the complete model number when requesting information or ordering parts. (The model number appears on the bottom of the vacuum.)

PLEASE DO NOT RETURN THIS PRODUCT TO THE STORE.

8. CLEANING PRODUCTS

WARNING: To reduce the risk of fire and electric shock due to internal component damage, use only Hoover[®] cleaning products intended for use with the appliance as noted below.

Hoover[®] Cleaning Solution Guide



For optimal performance use Hoover brand detergents, wipes, and spot cleaners available at Hoover.com and retailers nationwide.

LIMITED ONE YEAR WARRANTY

(Domestic Use)

WHAT THIS WARRANTY COVERS

When used and maintained in normal household use and in accordance with the Owner's Manual, your HOOVER® product is warranted against original defects in material and workmanship for a full one year from date of purchase (the "Warranty Period"). During the Warranty Period, Hoover® will provide labor and parts, at no cost to you, to correct any such defect in products purchased in the United States, U.S. Military Exchanges and Canada.

HOW TO MAKE A WARRANTY CLAIM

If this product is not as warranted, take or send the product to either a Hoover® Sales and Service Center or Hoover® Authorized Warranty Service Dealer along with proof of purchase. For an automated referral to authorized service outlets in the U.S.A., phone: 1-800-944-9200 OR visit Hoover® online at www.hoover.com. For additional assistance or information concerning this Warranty or the availability of warranty service outlets, phone the Hoover® Consumer Response Center, Phone 1-800-944-9200, Mon-Fri 8am-7pm EST. In Canada, contact Hoover® Canada, Carson Building, 100 Carson St., Etobicoke, Ontario M8W 3R9, Phone: 1-800-944-9200, Mon-Fri 8am-7pm EST.

WHAT THIS WARRANTY DOES NOT COVER

This Warranty does not cover: use of the product in a commercial operation (such as maid, janitorial and equipment rental services), improper maintenance of the product, damage due to misuse, acts of God, nature, vandalism or other acts beyond the control of Hoover[®], owner's acts or omissions, use outside the country in which the product was initially purchased and resales of the product by the original owner. This warranty does not cover pick up, delivery, transportation or house calls. However, if you mail your product to a Hoover[®] Sales and Service Center for warranty service, cost of shipping will be paid one way.

This warranty does not apply to products purchased outside the United States, including its territories and possessions, outside a U.S. Military Exchange and outside of Canada. This warranty does not cover products purchased from a party that is not an authorized retailer, dealer, or distributor of Hoover® products.

OTHER IMPORTANT TERMS

This Warranty is not transferable and may not be assigned. This Warranty shall be governed and construed under the laws of the state of Ohio. The Warranty Period will not be extended by any replacement or repair performed under this Warranty.

THIS WARRANTY IS THE EXCLUSIVE WARRANTY AND REMEDY PROVIDED BY HOOVER®. ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR PARTICULAR PURPOSE, ARE DISCLAIMED. IN NO EVENT WILL HOOVER® BE LIABLE FOR ANY SPECIAL, INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY KIND OR NATURE TO OWNER OR ANY PARTY CLAIMING THROUGH OWNER, WHETHER BASED IN CONTRACT, NEGLIGENCE, TORT OR STRICT PRODUCTS LIABILITY OR ARISING FROM ANY CAUSE WHATSOEVER. Some states do not allow the exclusion of consequential damages, so the above exclusion may not apply to you. This warranty gives you specific rights; you may also have others that vary from state to state.