## Wonderful Communication, Mobile Life.

Welcome to HUAWEI B932/933 Series Wireless Gateway

HUAWEI B932/933 Series Wireless Gateway User Guide

## Notice

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## Safety Precautions

Read the safety precautions carefully to ensure the correct and safe use of your wireless device. For detailed information, see "Warnings and Precautions."



Do not switch on your device when the device use is prohibited or when the device use may cause interference or danger.



Do not use your device while driving.



Follow the rules or regulations in hospitals and health care facilities. Switch off your device near medical apparatus.



Switch off your device in an aircraft. The device may cause interference to control signals of the aircraft.



Switch off your device near high-precision electronic devices. The device may affect the performance of these devices.



Do not attempt to disassemble your device or its accessories. Only qualified personnel are allowed to service or repair the device.



Do not place your device or its accessories in containers with strong electromagnetic field.



Do not place magnetic storage media near your device. Radiation from the device may erase the information stored on them.



Do not put your device in a hightemperature place or use it in a place with flammable gas such as a gas station.



Keep your device and its accessories away from children. Do not allow children to use your device without guidance.



Use approved accessories only to avoid explosion.



Observe the laws or regulations on device use. Respect others' privacy and legal rights when using your device.

## Table of Contents

#### Table of Contents 1 Quick Start 1

	Appearance	
	PC Configuration Requirements	
	Installation	
	Making a Call	4
	Dial-up Access	
	Restoring the Factory Defaults	5
Usin	ig the Management Page 6	
	Management Page Overview	6
	Viewing Configuration Info	6
	Quick Setup	
Con	figuring Your Computer 10	
	Wireless Configuration1	0
	Configuring the PC Network1	
Adv	anced Settings 12	
	Overview1	2
	System Management1	
	SIM Settings1	
	Mobile Network Settings1	
	Dial-up Settings1	
	DHCP Settings1	
	WLAN Settings1	
6001		1
Seci	urity Settings 21	
	Firewall Switch2	!1

Filewall Switch	Z
LAN MAC Filter	21
LAN IP Filter	21

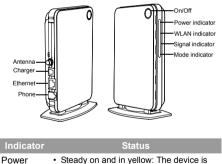
Virtual Server	
DMZ Settings	23
UPnP Settings	23
Remote Management	
Troubleshooting 25	
Safety Information 27	
Abbreviations 30	

# Quick Start

## Note

The supported functions and actual appearance are subject to your product purchased. The following pictures are displayed for illustration purpose only. For details of your product selection, consult your service provider.

## Appearance



switched on successfully

-WLAN indicator Signal indicator	Mode	<ul> <li>Double blinking in green: Searching for the network</li> </ul>
-Mode indicator		<ul> <li>Blinking in green: Registering with the 2G network</li> </ul>
		<ul> <li>Steady on and in green: 2G data service connected</li> </ul>
		<ul> <li>Fast blinking in green: Downloading the upgrade mode</li> </ul>
		<ul> <li>Blinking in blue: Registering with the 3G network</li> </ul>
		<ul> <li>Steady on and in blue: WCDMA data service connected</li> </ul>
device is		<ul> <li>Steady on and in cyan: HSPA data</li> </ul>

Indicator

WI AN

Signal

Steady on and in cyan: HSPA data service connected

Status

· Steady on and in vellow: The WLAN is

· Steady on and in green: Signal strength

· Steady on and in yellow: Signal strength

· Steady on and in red: Signal strength is

· Fast blinking in red: The SIM card does not exist or the PIN code is not verified

· Blinking: Data is being transmitted

enabled

is strona

is medium

weak

### PC Configuration Requirements

## **PC Configuration Requirements**

The recommended PC configurations for using the gateway are as follows:

- · CPU: Pentium 500 MHz or above
- · Memory: 128 MB RAM or above
- · Hard disk: 100 MB or above available space
- Operating System: Windows 2000, Windows XP, or Windows Vista
- LCD resolution: 800\*600 pixel or above, recommended 1024\*768 pixel.
- · Interface: standard USB interface
- Internet Browser: Internet Explorer 6.0 or Internet Explorer 7.0, Firefox 1.5 or Firefox 2.0, Safari 3.0.

## Installation

Step 1: Insert the SIM card



Before inserting or removing the SIM card, you must disconnect the device from the power adapter.

Insert the card into the slot completely, as shown in the following figure.



To remove the card, press the card gently. Now the card will pop up automatically.

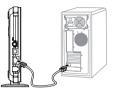
#### Step 2: Connect to the power adapter

Use a power adapter that is compatible with the device; otherwise, the device may be damaged.



#### Step 3: Connect to a PC

If the indicator of the Ethernet interface connecting with a network cable is on, the connection is successful. The Ethernet cable cannot be longer than 100 meters (328 feet). To achieve better effect, use the shielded cable.



#### Step 4: Connect to a telephone set

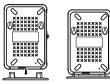
The communication quality of the telephone set can be interfered by the wireless signal. Place the telephone set one meter away from the device.



#### Step 5: Place the device



To prevent electrical devices from being interfered by wireless signals, place electrical devices one meter away from the device. The device can be placed horizontally on a table, hanging against the wall, or standing against the pedestal. Place the device on a higher place or near the window, so it can receive stronger signals.



#### Step 6: Power On/Off

Press and hold the **On/ Off** button to power on or off the device.

## Making a Call

When you hear the dial tone after picking up the handset, you can make a call.

## **Dial-up Access**

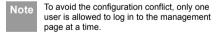
By default, the device dials up to access the Internet as required. You can directly use the network

#### **Dial-up Access**

services such as web browsing, and receiving or sending emails.

### Logging In to the Management Page

- **1** Start the Internet browser and enter the address http://192.168.1.1 in the address bar.
- 2 Select a user type, enter the password, and then click Login.
  - Admin: This user type is authorized to view and change configurations. The default password is admin.
  - User: This user type is authorized to view only the basic status information. The default password is user.



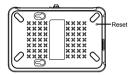
#### Accessing the Internet

Click Connection.

- Note If you are required to enter the PIN code, enter the correct one. If you fail to enter the correct PIN or PUK code, the network-related functions are unavailable.
  - The SIM card is supplied by the service provider. For details, contact your service provider.
  - When the Save PIN Code check box is selected, the Auto validation is enabled.
  - If Auto validation is enabled, the PIN code is recorded and automatically validated after each restart.
- 2 If PPP Connection is Manual, click Connect / Disconnect to connect to or disconnect from the network.
  - Note
- If **PPP Connection** is **Auto** or **On Demand**, refresh the page to view the current network connection status.
- 3 Wait for several minutes. If you are notified that the connection is successful, you can start the browser and enter the website address to access the Internet.

## **Restoring the Factory Defaults**

If you need to reconstruct the network or you forget the changes of some parameters, you can choose to restore factory defaults and reconfigure the device.



**Reset**: Press and hold it to restore the factory defaults.



After this operation, all configurations are restored to the defaults.

# 2 Using the Management Page

## Management Page Overview

## **Operation Functions**

The following table shows the main operations in the management page.

ltem	Description
Basic Status	Displays the parameter configuration status of the device.
Quick Setup	Quickly configures the device.
Connection	Displays the network connection status and connects to the network.
Advanced Settings	Configures the advanced settings.
Security	Configures the security settings.
Logout	Log out of the management page.

## **Device Status**

The following table shows the status information of the device.

ltem	Green icon	Red icon
SIM	The card is valid.	The card is not inserted or is invalid.
WAN	The PPP dial-up connection is established.	The PPP dial-up connection is not established.
WCDMA	The WCDMA network is available.	The WCDMA network is unavailable.
	other networks	ice is registered with work modes, the nding network connection displayed.
SIG	The signal strength from weak to strong is shown as follows:	
	oratathatt	

## Viewing Configuration Info

On the configuration page, you can view the current parameter configuration information and the network connection status.

#### 1 Click Basic Status.

- 2 Click **Advanced** on the right part of the page to view the advanced status.
- 3 Click **Refresh** to view the current status on the advanced status page.

## **Quick Setup**

You can use the quick setup wizard to configure and maintain the basic parameters of the device. Click **Quick Setup** to access the welcome page. Click **Next** to configure the PPP profile settings.

## **Configuring PPP Profile Settings**

- **Profile Name**: Enter a profile name when the text box is empty.
- Dial-up Number/PPP User Name/PPP Password: Enter these three parameters provided by the internet service provider (ISP). The dial-up number is used to initiate the network call; the PPP user name and PPP password is used to obtain the service authorization provided by the ISP.
- APN/IP Address: Select the mode for obtaining the access point name (APN) and IP address. If the service

provider provides the relevant parameters, select **Static** and enter their values. Otherwise, select **Dynamic** and the device automatically obtains them.

## **Configuring PPP Dial-up Settings**

PPP Connection: Select the dial-up access mode.

- Auto: The device automatically connects to the Internet and does not disconnect when no data is transmitted.
- On Demand: The device automatically connects to the Internet when data transmission exists. When the duration of no data transmission exceeds the maximum idle time, the device disconnects the Internet connection.
- Manual: The device connects to the Internet after you click **Connect** on the connection page. For details, see "Accessing the Internet".

**PPP Authentication**: This service is provided by your ISP. For details, consult your ISP.

## **Configuring WLAN Settings**

(Name) SSID: Enter a name for your wireless local area network (WLAN).

 The service set identifier (SSID) is used to identify a WLAN. A PC and the wireless device can perform normal data communication only when they have the same SSIDs. To ensure the WLAN security, do not use the default SSID. You can enter a character string as the SSID, such as MyHome.

#### Quick Setup

**SSID Broadcast**: Enable or disable the SSID broadcast.

- Enabled: The device broadcasts the SSID of the WLAN and users can easily access the WLAN. In this case, unauthorized users can also access the WLAN because the SSID is broadcasted.
- Disabled: The device does not broadcast the SSID of the WLAN. Before accessing the WLAN, a user must obtain the SSID of the WLAN. In this case, the WLAN security is improved.
- Note For the convenience of users accessing the WLAN, you can select **Enabled** for SSID Broadcast when you configure the WLAN setting. After the setting, you can select **Disabled** to improve the WLAN security.

## **Configuring WLAN Encryption**

To access the WLAN, you must set the wireless security key on your PC to be the same as that of the wireless device.

#### **No Encryption**

 For the convenience of users accessing the WLAN, you can select NO ENCRYPTION for the Encryption Mode when you set up a WLAN. It is not recommended to select this option in daily use.

#### WPA-PSK/WPA2-PSK

- **WPA-PSK**: It is a 256-bit data encryption method that can automatically change the key.
- WPA2-PSK: It is a more secure version of WPA-PSK and it supports the IEEE 802.11 standard.
- WPA Encryption Algorithm: TKIP, AES, TKIP+AES.
- WPA Pre-Shared Key: You can enter a 64-character hexadecimal value or 8-63-character ASCII value as the key. The ASCII value contains all characters that can be entered through the PC keyboard, and the hexadecimal value contains numbers of 0-9 and characters of A-F. For example, you can enter the ASCII value of 1234abcde as the key.
- Network Key Rotation Interval: It is used to set how long a network key is dynamically changed. By default, it is 0. To disable this function, you can set the value to 0 or null.

#### WEP

- Wireless Equivalent Privacy (WEP) is a 64-bit or 128-bit data encryption method. The 128-bit WEP encryption provides higher security level.
- Network Key 1: You can enter 5 ASCII characters or 10-character hexadecimal numeral to form a 64-bit key. You can also enter 13 ASCII characters or 26-character hexadecimal numeral to form a 128-bit key.

## Validating Quick Setup

The last page of the wizard displays all the settings you have configured.

- To accept the settings, click Finish.
- To change the settings, click **Back**.
- To quit the settings, click Cancel.

# **3**Configuring Your Computer

This takes the Windows XP operating system (OS) as an example to describe how to configure your computer. For other OSs, the configurations may be different and you need to configure them as required.

## **Wireless Configuration**

The wireless configuration allows your PC to connect to the device through the wireless network. If you need only the Ethernet to connect your PC, you can skip this part.

## **Configuration Requirements**

- To set up wireless network connection, your PC must be configured with the WLAN adapter that supports the IEEE 802.11 b/g protocol.
- If the encryption function is enabled, you need to ensure that all PCs connecting to the device use the same key as that of the device.
- For the use of WLAN adapter, refer to the WLAN adapter user guide provided by the manufacturer.
- For the encryption configurations, see "Configuring WLAN Encryption".
- For SSID parameters configuration, see "Configuring WLAN Settings".

## **Configuring the Wireless Network**

- 1 Choose Start > Control Panel > Network Connections > Wireless Network Connection.
- Click Show Wireless Networks to display the wireless network connection list.
- 3 Select the network connection that the SSID is the same as that of the device, and then click Connect.
- If the encryption parameter is set for the device, the **Wireless Network Connection** dialog box is displayed and requires the network key and confirmation. The value you entered must be the same as the **WPA Pre-Shared Key** or **Network Key** of the device.
- 5 Wait for a while after you enter the correct network key. The wireless connection icon displays in the status area in the lower right corner of the screen. Then, your PC can automatically connect to the device.

## Configuring the PC Network

The recommended configurations of the PC are as follows:

- Obtain an IP address automatically.
- Deselect Use a proxy server for your LAN.

## **Configuring the Network Connection**

- Choose My Network Places > Properties > Local Area Connection.
- 2 Right-click the Local Area Connection icon and select Properties.
- In the Local Area Connection Properties dialog box, select Internet Protocol (TCP/IP) in the This connection uses the following items list box, and then click Properties.
- 4 In the Internet Protocol (TCP/IP) Properties dialog box, select Obtain an IP address automatically and Obtain DNS server address automatically, and then click OK.

## **Disabling Proxy Settings**

- 1 Start the Internet browser, and then choose Tools > Internet Options.
- Select the Connections tab, and then click LAN Settings.
- 3 In the LAN Settings dialog box, deselect Use a proxy server for your LAN.

# **4**Advanced Settings

## Overview

Click Advanced Settings, you can configure both the basic attributes and advanced parameters of the device, and also perform routine maintenance and management to the device.

The following table shows the functions of the shortcut icons



Description



Click to access the System page.



Click to access the SIM Settings page.



Click to access the Mobile Network Settings page.



Click to access the Dial-up Settings page.



Click to access the DHCP Settings page.



Click to access the WLAN Settings page.

## System Management



Click to access the **System** page.

## Changing the Password

You can change the login password to prevent unauthorized users from logging in to the management page.



- Enter the current password, and then enter the new password and confirm it.



## Upgrading the device



Enter the path or click Browse to select the software image file to be updated.

#### 3 Click Upgrade.



- After the system is upgraded, the system automatically restarts.
- The software programs for upgrading must come from the official website of Huawei or the official website of the service provider.
  - Upgrading the software does not change the configuration of the client.

## **Restoring the Factory Defaults**

If you need to reconstruct the network or you forget the changes of some parameters, you can choose to restore factory defaults and reconfigure the device.

Click to access the **Restore Defaults** page, and then click **Restore**.



After this operation, all configurations are restored to the defaults.

## **Restarting the Device**



to access the **Reboot** page.



## Viewing the Version Information



to access the Version page.

## **SIM Settings**



to access the SIM Settings page.

When the device works in the ROM-SIM mode, the page is not available.

## **Enabling or Disabling the PIN Code**





Select Enable/Disable in the PIN Code Operation list box.

#### **Mobile Network Settings**



Enter the correct PIN code.

4 Click Apply.

## **Changing the PIN Code**

When the PIN code protection is enabled, you can reset the PIN code.



- 2 Select Modify in the PIN Code Operation list box.
- 3 Enter the current PIN code.



- Enter the new PIN code and confirm it.
- 5 Click Apply.

## Auto Validating PIN Code

You can enable or disable the auto validate PIN code function.



- 2 Select Enable/Disable in the Auto Validate option button.
- 3 Enter the current PIN code.

4 Click Apply.

## **Mobile Network Settings**



Click to access the Mobile Network Settings page.

## Setting the Preferred Mode and Band





Select the preference of connection mode in the **Preferred Mode** list box.

- Note
- If the service provider provides only the 2G service and the preferred mode is configured as 3G only, you cannot access the Internet.

- If the service provider provides only the 3G service and the preferred mode is configured as 2G only, you cannot access the Internet.
- If the service provider provides neither the 3G nor 2G service, you cannot access the Internet regardless of the preferred mode.
- 3 Select the band to search the network in the **Band** list box.

4 Click Apply.

# Configuring the Mode for Searching Network





Select the mode for searching the network.

- Auto: The device automatically searches the network and registers with it.
- Manual: You need to manually search the network and register with it.

In Manual mode, select the searched network and click Log on.

## **Dial-up Settings**



to access the Dial-up Settings page.

## **Configuring the PPP Settings**



to access the PPP Settings page.

- 2 Enter the correct parameters.
  - Profile List: Select a profile from the established dial-up connection list. If the drop-down list is empty, you need to create a profile list.
  - **PPP Connection**: Select the dial-up connection mode.
  - **PPP Authentication**: The service is provided by your ISP. For details, consult your ISP.
- 3 Click Apply.

3 Click Apply.

### **DHCP Settings**

## Managing the Profile List

Click

to access the Profile Settings page.

Creating a Profile

- Enter the profile information in the text box according to the prompts.
- 2 Click Save.

#### Changing a Profile

- 1 Select a profile to be changed in the **Profile List** drop-down list. Relevant information is displayed in the corresponding text box.
- 2 Enter the profile information.
- 3 Click Save.
- Deleting a Profile
- Select a profile to be deleted in the **Profile List** drop-down list.

Click Delete.

#### Click Delete.

## **DHCP Settings**

Click to access the **DHCP Settings** page, you can set the mode for assigning IP addresses in a LAN. DHCP automatically assigns IP addresses to the network devices. If you are using the DHCP server, you need to do the configurations on the PC connecting with the device. For details, see "Configuring the Network Connection".

- IP Address: The default IP address of the device is 192.168.1.1.
- **Subnet Mask**: The combination of the subnet mask and IP address enables the flexible sub netting. By default, the subnet mask is 255.255.255.0.
- DHCP Server: It is used to assign IP addresses dynamically. If the DHCP server is Enabled, it can automatically assign IP addresses for PCs. It is recommended to select Enabled for the DHCP server.
- Start IP Address/End IP Address: It is used to define the IP address range that the host can use during the IP address assignment. For example, in the network segment 192.168.1.0/24, the default IP address of the device is 192.168.1.1. The host IP address can range

from 192 168 1 2 to 192 168 1 254 The minimum range is a single IP address.

- DHCP Lease Time: The DHCP server automatically assigns an IP address to each device connected to the network. When the leased time expires, the DHCP server checks whether the device is connected to the network. If the device is disconnected from the network the server assigns the IP address to another device. Thus, the IP address is not wasted.
- Note
- The Start IP Address must be smaller than or equal to the End IP Address.
- If the DHCP Server is Enabled, the configurations of Start IP Address, End IP address, and DHCP Lease Time are valid: otherwise, you cannot configure them.

## **WLAN Settings**

Click *to access the WLAN Settings page.* 

## **Enabling or Disabling the WLAN**

to access the WLAN Enable page. Click

Select Enabled/Disabled to enable or disable the WI AN

#### 3 Click Apply.

### WLAN Basic Settings

to access the WLAN Basic Settings page.

#### Wireless Interface

 It refers to the SSID and MAC address, and is used to identify the wireless device.

#### SSID

- Entering a name (SSID) for your WLAN.
- · Enabling or Disabling the SSID Broadcast.

#### Enabling or Disabling the AP Isolation

- On: The terminals (PCs) connecting to the device through the WLAN cannot communicate with each other
- Off: The terminals (PCs) connecting to the device through the WLAN can communicate with each other.

#### WLAN Settings

#### Selecting a Country

• Country: It is used to identify the country. Different countries have different standards on channel usage.

#### Selecting a WLAN Channel

• Channel: It refers to the channel that the device works with. If you do not know which channel to select, select Auto and the device can automatically search for the channel.

#### Configuring the 802.11 Mode

Mode	Description
54g Auto	The WLAN has the best compatibility in this mode.
54g Performance	The WLAN has the best performance in this mode.
54g LRS	If the device has difficulties in communicating with devices conforming to the IEEE 802.11b standards, select this mode.
54g Only	The device can only work in the low performance 802.11g standard network mode.

Mode	Description
802.11b Only	The device can only work in the low performance 802.11b standard network mode.

#### Configuring the Transmission Rate

- Select Auto, the device automatically searches the transmission rate.
- 2 Click **Apply** to submit the setting.

## WLAN Advance Settings



to access the WLAN Advance Settings

page.

A security key can protect your WLAN from illegal data attacking. The security key of your wireless device must be consistent with that of the PC.

#### Configuring the 802.11 Authentication

 Open: Open system authentication. A user accessing the WLAN can choose WEP, WPA-PSK, or WPA2-PSK key to pass the authentication or choose **No ENCRYPTION** to skip the authentication.

• Shared: Shared key authentication. It can use only WEP. The user accessing the WLAN must use the WEP to authenticate.

#### Configuring the Encryption Mode

- Encryption modes: No ENCRYPTION, WPA-PSK, WPA2-PSK, WPA2-PSK and WEP.
- · For details, refer to "Configuring WLAN Encryption".

## **Configuring the MAC Filter**

Click V to access the WLAN MAC Filter page.You can control and manage the clients accessing the WLAN, and improve the WLAN security performance.

#### MAC Restrict Mode

The following table shows the MAC address filter modes:

Parameter Description

Disabled The MAC address filter function is disabled.

Parameter	Description
Allow	The clients with addresses in the <b>MAC</b> <b>Addresses</b> list are allowed to connect with the device through the WLAN.
Deny	The clients with addresses in the <b>MAC</b> <b>Addresses</b> list are not allowed to connect with the device through the WLAN.

#### MAC Addresses

• Enter MAC addresses in the list. The device can perform the access control over the clients whose MAC addresses are in the list.

## WLAN Bridge



to access the WLAN Bridge page.

- Preamble Type: It has two options: Long and Short. In the case that the client (PC) supports the Short type, the WLAN can have a better performance if it is Short.
- MAX Associations Limit: It refers to the maximum number of connections. It is used to set the maximum number of concurrent WLAN users on the device.

#### WLAN Settings

 Mode: It refers to the WLAN accessing mode. The device can work in two modes, as shown in the following table. The default value is Access Point.

Mode	Description
Wireless Bridge	It is used to connect two or more access points.
Access Point	The access points meeting the IEEE 802.11b/g standard or the wireless terminals can connect the wireless device.

- Bridge Restriction: It refers to the limitation to the peer MAC addresses. When it is Disabled, the device can access all the remote bridges; when it is Enabled, the device can only access the remote bridges that the addresses are in the address list.
- Bridges: It refers to the physical address of the remote peer bridge. The device supports the point-to-multipoint (PTM) bridge mode.
- Peer MAC Address: It refers to the physical address list of the remote peer bridges.
- Link Status: Up shows the successful connection and Down shows the failed connection.

# 5 Security Settings

Click **Security**. You can configure the advanced security settings.

## **Firewall Switch**

Your device has a true firewall that controls the incoming and outgoing data flow and protects your computer from illegal intrusion.



2 Select the Enable the firewall (main switch of the firewall) check box to enable the firewall.

- Note
- Only when the Enable the firewall check box is selected, the other functions such as the IP address filter function, the MAC address filter function, and the WAN port ping function are available.
- When the Enable LAN MAC address filter check box is selected, the default filter rules are available.
- 3 Select other options as required, and then click **Apply**.

## LAN MAC Filter

Your device supports MAC filtering based on a list of either denied or allowed computers. A common method to restrict network access is to specify the Media Access Control (MAC) address.

To locate the MAC address in the Windows OS, choose **Start > Run**, and then enter **cmd**.

The command window is displayed, enter **ipconfig /** all, and then press Enter.

The MAC address is displayed as the **Physical** Address.



- Select LAN MAC Filter Mode.
- 3 Enter the MAC addresses of the clients and click Apply.

## LAN IP Filter

You can configure the device to block specific IP addresses so that they cannot be accessed from

### Virtual Server

computers in the local network.

1 Click

- Select Protocol and Status.
- 3 Enter the IP address and corresponding port to be blocked from accessing the LAN.
  - Click Ok.
    - Validate: Click Apply to validate.
    - Change: Click 📝 in the Modification column.
    - Delete: Click 🙀 in the Modification column.

## Virtual Server

Your device supports the virtual server to enable external computers to access WWW, FTP, or other services provided by the LAN.

1 Click

## 2

Select Protocol and Status.

- 3 Enter values in the following text boxes:
  - Name: Enter a name to the service provided by the LAN.
  - WAN Port: Enter the WAN port of the LAN in which the computer provides services.
  - IP Address: Specify a computer in the LAN to provide services.
  - LAN Port: Enter the LAN port of the computer that provides services.
  - Note You can also add a virtual server in the following way: select a port from the **Common Port** list. The Protocol, Status, Name, WAN Port, and LAN Port will be set as the default values. If required, you can change them.

#### 4 Click Ok.

- · Validate: Click Apply.
- Change: Click 📝 in the Modification column.
- Delete: Click in the Modification column.

## **DMZ Settings**

If your PC cannot run network applications through the device, you can set the computer to access the Internet unlimitedly by configuring the IP address of the computer in the demilitarized zone (DMZ).

However, the DMZ computer is not protected by the firewall. It is vulnerable to attack and may also put other computers in the home network at risk.



- Select Enabled /Disabled for DMZ Status to enable or disable the DMZ service
- Enter the local IP address of the computer that is 3 specified as a DMZ host.
- Click Apply.
- Note host at a time.
  - Only one computer can be specified as a DMZ

## **UPnP Settings**

The Universal Plug and Play (UPnP) service allows other network users to control your device's network features to realize the intelligent interconnection.





2 Select Enabled/Disabled for UPnP Status to enable or disable the UPnP service

#### Click Apply.

## Remote Management

The remote web management allows the access and control of the device either from the home network or from the Internet

When you are on a trip, you can maintain your device through the remote web management service. It also allows your ISP to help you solve the device problems from a remote location.



#### Remote Management

2 Select Enabled /Disabled for Remote Status to enable or disable the service.

- 3 Enter the IP address that can access and control your device.
- 4 Click Apply.

# 6 Troubleshooting

## What to do if a PC in the LAN cannot access the Internet?

- If the power indicator is off, you need to check whether the power adapter is normally connected.
- If the signal strength indicator is off, you need to check whether the area is covered by the network.
- If the area is covered by the network, you need to check whether the network mode is correct. For information about network mode, see "Mobile Network Settings".
- If the indicator of the Ethernet interfaces blinks, the corresponding Ethernet interface is normally connected. If the indicator is off, you need to check and ensure that the related Ethernet connection is normal.
- You must configure the correct PPP user name and PPP password when you access the Internet through the device. Check whether they are correct, and see "Configuring PPP Profile Settings" for details.
- If the DHCP service is disabled and the PC obtains the IP address dynamically, the PC also cannot access the Internet. You can change the mode to manually assign an IP address. See "Configuring the Network Connection".
- Check whether the driver of the network adapter is correctly installed.
- If the preceding methods cannot solve the problem, consult you service provider.

## What to do if a PC in the WLAN cannot access the WLAN?

- If interferences or shields near the device exist, you can adjust the position of the device. When the signal strength is strong, you can move to the next step.
- Check and record the following data on the network adapter of your PC: SSID, WEP type, and key.
- Check and record the following data on the device: SSID, WEP type, and key.
- Compare the recorded data, the SSID on the network adapter should be ANY or be the same as that on the device. The WEP type and key on the network adapter and device should be the same. Otherwise, you need to change the data on the network adapter.

## What to do if I forgot the IP address of the LAN interface?

 If you forgot the IP address of the LAN interface, you can enter http://e.home and log in to the management page when the PC obtains the IP address automatically.

## What to do if bridging between two devices is unsuccessful?

 Make sure that the two devices work on the same channel. For details, see "Selecting a WLAN Channel".  Make sure that the MAC address of one device is in the peer MAC address list of the other device. For details, see "WLAN Bridge".

## When the signal strength is normal, what to do if the downloading rate is low?

In this case, you need to set the value in the registry as follows:

- Choose Start > Run.
- Enter regedit in the Open text box and then click OK.
- Select parameters in the following directory: \HKEY\_LOCAL\_MACHINE\SYSTEM\CurrentControl Set\Services\Tcpip.
- Choose Edit > New > DWORD Value.
- Rename New Value #1 to TcpWindowSize.
- Right-click TcpWindowSize and then select Modify.
- Select **Decimal** and enter 65535 in the Value data text box, and then click **OK**.
- For the DWORD Value of DefaultRcvWindow, do the same operations as that of TcpWindowSize.

## What to do if I cannot make or receive a call from a telephone connected to the device.

- If the phone is working, you can connect it to a fixed line telephone network (PSTN).
- · If a dial tone is heard when picking up the handset.
- · If the SIM card is correctly inserted.

· Contact your service provider if problems remain.

# 7 Safety Information

Read the safety information carefully to ensure the correct and safe use of your wireless device.

#### Interference

Do not use your wireless device if using the device is prohibited or when it cause danger or interference with electric devices.

#### Medical Device

- Do not use your wireless device and follow the rules and regulations set forth by the hospitals and health care facilities.
- Some wireless devices may affect the performance of the hearing aids. For any such problems, consult your service provider.
- If you are using an electronic medical device, consult the doctor or device manufacturer to confirm whether the radio wave affects the operation of this device.

#### Area with Inflammables and Explosives

To prevent explosions and fires in areas that are stored with inflammable and explosive devices, do not use your wireless device and observe the rules. Areas stored with inflammables and explosives include but are not limited to the following:

- · Gas station
- · Fuel depot (such as the bunk below the deck of a ship)
- Container/Vehicle for storing or transporting fuels or chemical products

- Area where the air contains chemical substances and particles (such as granule, dust, or metal powder)
- · Area indicated with the "Explosives" sign
- Area indicated with the "Power off bi-direction wireless equipment" sign
- Area where you are generally suggested to stop the engine of a vehicle

#### Traffic Security

- Observe local laws and regulations while using the wireless device. To prevent accidents, do not use your wireless device while driving.
- RF signals may affect electronic systems of motor vehicles. For more information, consult the vehicle manufacturer.
- In a motor vehicle, do not place the wireless device over the air bag or in the air bag deployment area. Otherwise, the wireless device may hurt you owing to the strong force when the air bag inflates.
- Observe the rules and regulations of airline companies. When boarding, switch off your wireless device. Otherwise, the radio signal of the wireless device may interfere with the plane control signals.

#### Safety of Children

Do not allow children to use the wireless device without guidance. Small and sharp components of the wireless device may cause danger to children or cause suffocation if children swallow the components.

#### Environment Protection

Observe the local regulations regarding the disposal of your packaging materials, used wireless device and accessories, and promote their recycling.

#### WEEE Approval

The wireless device is in compliance with the essential requirements and other relevant provisions of the Waste Electrical and Electronic Equipment Directive 2002/96/EC (WEEE Directive).

#### RoHS Approval

The wireless device is in compliance with the restriction of the use of certain hazardous substances in electrical and electronic equipment Directive 2002/ 95/EC (RoHS Directive).

#### Laws and Regulations bservance

Observe laws and regulations when using your wireless device. Respect the privacy and legal rights of the others.

#### Care and Maintenance

It is normal that your wireless device gets hot when you use or charge it. Before you clean or maintain the wireless device, stop all applications and disconnect the wireless device from your PC.

• Use your wireless device and accessories with care and in clean environment. Keep the wireless device from a fire or a lit cigarette.

- Protect your wireless device and accessories from water and vapor and keep them dry.
- · Do not drop, throw or bend your wireless device.
- Clean your wireless device with a piece of damp and soft antistatic cloth. Do not use any chemical agents (such as alcohol and benzene), chemical detergent, or powder to clean it.
- Do not leave your wireless device and accessories in a place with a considerably low or high temperature.
- Use only accessories of the wireless device approved by the manufacture. Contact the authorized service center for any abnormity of the wireless device or accessories.
- Do not dismantle the wireless device or accessories. Otherwise, the wireless device and accessories are not covered by the warranty.

#### Emergency Call

This wireless device functions through receiving and transmitting radio signals. Therefore, the connection cannot be guaranteed in all conditions. In an emergency, you should not rely solely on the wireless device for essential communications.

#### **Regulatory Information**

The following approvals and notices apply in specific regions as noted.

#### CE Approval (European Union)

The wireless device is approved to be used in the member states of the EU. The wireless device is in

compliance with the essential requirements and other relevant provisions of the Radio and Telecommunications Terminal Equipment Directive 1999/5/EC (R&TTE Directive).

#### Federal Communications Commission Notice (United States): Before a wireless device model is available for sale to the public, it must be tested and certified to the FCC that it does not exceed the limit established by the government-adopted requirement for safe exposure.

#### FCC Statement

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

\* This device should be installed and operated with a minimum distance of 20 cm between the radiator and your body when using it via USB cable.

# 8 Abbreviations

3G	The Third Generation
AP	Access Point
APN	Access Point Name
CDMA	Code Division Multiple Access
DHCP	Dynamic Host Configuration Protocol
DNS	Domain Name Server
EDGE	Enhanced Data rates for GSM Evolution
GSM	Global System for Mobile
	communications
GPRS	General Packet Radio Service
HSPA	High Speed Packet Access
HSDPA	High Speed Downlink Packet Access
HSUPA	High Speed Uplink Packet Access
IP	Internet Protocol
LAN	Local Area Network
LED	Light Emitting Diode
NAT	Network Address Translation
POTS	Plain Old Telephone Service
VOIP	Voice Over IP
UMTS	Universal Mobile Telecommunications
	System

WAN	Wide Area Network
WLAN	Wireless Local Area Network
WCDMA	Wideband CDMA
WI-FI	Wireless Fidelity

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