

**Wonderful Communication, Mobile Life**

Welcome to HUAWEI U3311 Mobile Phone from Huawei Technologies Co., Ltd.

HUAWEI U3311 Mobile Phone  
User Guide

# Notice

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information, and recommendations in this manual do not constitute a warranty of any kind, expressed or implied.

Please read the safety precautions carefully to ensure the correct and safe use of your wireless device. For detailed information, refer to the section "Warnings and Precautions".

## Huawei Technologies Co., Ltd.

### Address:

Administration Building, Huawei Technologies Co., Ltd., Bantian, Longgang District, Shenzhen, P. R. China

**Postal Code:** 518129

**Website:** <http://www.huawei.com>

# Safety Precautions

Please read the safety precautions carefully to ensure the correct and safe use of your wireless device. For detailed information, refer to the section "Warnings and Precautions".



Do not switch on your phone when it is prohibited to use mobile phones or when the phone may cause interference or danger.



Do not use your phone while driving.



Follow any rules or regulations in hospitals and health care facilities. Switch off your phone near medical apparatus.



Switch off your phone in aircraft. The phone may cause interference to control signals of the aircraft.



Switch off your phone near high-precision electronic devices. The phone may affect the performance of these devices.



Do not attempt to disassemble your phone or its accessories. Only qualified personnel are allowed to service or repair the phone.



Do not place your phone or its accessories in containers with strong electromagnetic field.



Do not place magnetic storage media near your phone. Radiation from the phone may erase the information stored on them.



Do not put your phone in a high-temperature place or use it in a place with flammable gas such as a gas station.



Keep your phone and its accessories away from children. Do not allow children to use your phone without guidance.



Use only approved batteries and chargers to avoid the risk of explosions.



Observe any laws or regulations on the use of wireless device. Respect others' privacy and legal rights when using your wireless device.



Strictly follow the relevant instructions on 58 of this manual while using the USB cable. Otherwise your phone or PC may be damaged.

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# 1 Getting to Know Your Phone

Your HUAWEI U3311 phone can operate in virtually all countries, automatically switching between WCDMA and GSM networks. U3311 supports WCDMA 900/2100MHz and GSM/GPRS/EDGE (GSM850/900M, DCS1800M, and PCS1900M) networks. This allows you to enjoy communication wherever you use your mobile phone.

## Note

The services supported by your phone should be also supported by the network from where you use the phone. For details, please contact your local customer care centre.

- 5 One stereo headset (optional)
- 6 One USB data cable (optional)
- 7 One FM Transmitter (optional)

## Packing List

Your phone package box contains the following:

- 1 One HUAWEI U3311 mobile phone
- 2 One travel charger
- 3 One Li-on battery
- 4 One User Guide

## Your Phone

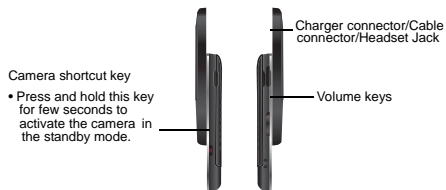




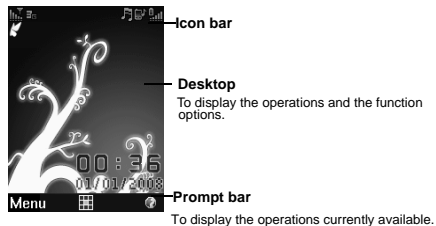
## Front View and Back View



## Side View



## Home Screen



















### ◆ Icon bar

This area displays the phone status. The following table illustrates the icons that may appear on this bar.

Icon	Description
	The phone is in a call.
	Forwarding all incoming voice calls to line 1.
	Call line 2 is enabled currently.



## Your Phone


Icon	Description
	Forwarding all incoming voice calls to line 2.
	You have new text messages.
	You have new multimedia messages.
	You have new PUSH messages.
	You have new emails.
	You have new voice mails.
	Indicates signal strength. The more horizontal bars that appear, the stronger the signal.
	The phone is currently in a GSM network.
	The phone is currently in a WCDMA network.
	You are using the roaming service.
	Alarm clock is enabled.

Icon	Description
	Bluetooth is enabled.
	The normal profile is activated.
	The headset is plugged in.
	Your PC connects to the Internet through your phone.
	Indicates power level of the battery.

## Introduction to the Menu

Your phone provides an extensive range of functions. You can use these functions by navigating the following menus: Entertainment, Music, Calls, Browser, Messaging, My Files, Organiser & Tools, Contacts and Settings.

- 1** In standby mode, press  to display the main menu.
- 2** Press the scroll key to scroll through the menu, and then press  to select the desired item.

- 3 If the menu contains further submenus, repeat step 2.
- 4 Use the selected function according to the prompts on the screen.
- 5 Select **Back** to return to the previous menu.  
Press  to return to the standby mode.

## 2 Getting Started

### Loading the SIM Card

Load your SIM card before using your phone. To use the SIM card properly, please read the following instructions carefully.

#### Note

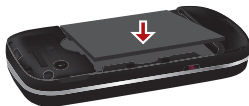
- Keep the SIM card out of the reach of children.
- The SIM card and its metal contacts can be easily damaged by scratching or bending. Ensure care when you carry, load or remove it.
- Always disconnect the charger from the phone before loading or removing the SIM card.

To load the SIM card, do as follows:

- 1** Position the card at the card slot entrance, making sure it is facing the same way as shown in the diagram below, with the notched corner at the down right. Then slide in as shown.



- 2** Fit the battery into the battery slot on back of the phone. Press the battery down until it clicks into place.



- 3** Slide the back cover to the phone.



### Unloading the SIM Card

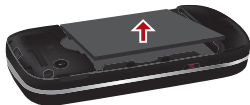
Only unload the SIM card and the battery after powering off your phone. Otherwise, your phone may be damaged.

To unload the SIM card:

- 1 Unload the back cover out of the phone.



- 2 Please unload the battery according to the following picture.



- 3 Press the SIM card with one finger and slide it out of the slot.



### Charging the Battery

Before charging the battery, please read the following precautions carefully.

#### Note

- When you charge the battery for the first time, please charge it for a minimum of 12 hours.
- The battery discharges even while not being used. If you have not used it for a long time, please recharge it first.
- The charging time depends on the environmental temperature and the age of the battery.
- The battery can be recharged but eventually wears out. If the battery lasts for a shorter time period than usual after being

## ■ Loading/Removing a Memory Card

charged normally, replace it with a battery of the same type.

- Do not strike, throw or cause any kind of violent shock to the battery, otherwise liquid leakage, body damage, overheating, explosion or fire may occur.
- Charge the battery by using the charger supplied with your phone.

## Charging with a Cable Charger

Before charging the battery with a cable charger, ensure that the battery has been properly loaded into your phone.

To charge the battery, do as follows:

- 1** \* Insert the plug of the charger into the connector of the phone as shown in the following figure.
- 2** Plug in the connector of the charger to a power socket.

With the metallic connect downward



### Note

\*The plug of the charger is in trapezium shape. Reversely inserting the plug may damage the mobile phone and charger. The connection methods of USB data cable and headset are the same as the charger.

When the battery power level is very low, the phone makes alert sounds and displays a prompt. When the battery power level is too low, the phone will power off automatically.

- When the battery is being charged, the charging indicator blinks continuously. When the charging indicator stops blinking, it indicates that the battery is full.

## Loading/Removing a Memory Card

Your phone supports a memory card (micro-SD) with a capacity up to 2 GB.

- 1** Insert the memory card into the slot, as shown in the following figure.




- 2** To remove a memory card, press the memory card gently. Now the memory card will pop up automatically. Then take it out as shown in the following figure.




## Powering On/Off

### Powering On

Ensure that the SIM card is in your phone and that the battery has been charged.

Press and hold  to power on your phone.

### Powering Off

Press and hold  to power off your phone.

### Access Codes

If you have set the phone password and the PIN is **ON**, you have to enter the corresponding access codes when you power on your phone. For setting and changing the access codes, please refer to "Settings/Security Setup" on page 50.

#### ◆ Phone Password

The phone password is used to protect your phone from unauthorized use. The phone password is preset as 0000 for your phone.

#### ◆ PIN

The personal identification number (PIN) code is used to protect your SIM card from unauthorized use. The PIN code is usually provided when you get the SIM card from your server provider. If you have not received a PIN code or if you have forgotten it, contact your local customer care centre.

## ■ Powering On/Off

### ◆ PIN2

Some SIM cards provide a PIN2 code. Some special functions such as the "Fixed Dialer Number" are not available until you enter the PIN2 code. At the same time, your SIM card should support these functions.

### ◆ PUK

To unlock a locked SIM card, you need to enter the PIN Unblocking Key (PUK) code. The PUK code is usually provided when you get the SIM card from server provider. If you have not received a PUK code or if you have forgotten it, contact your local customer care centre.

### ◆ PUK2

Some SIM cards provide a PUK2 code that is used to unlock a locked PIN2 code. The PUK2 code is usually provided when you get the SIM card from server provider. If you have not received a PUK2 code or if you have forgotten it, contact your local customer care centre.




# 3 Call Service


## Making or Answering Calls

### Making a Video Call

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You can make a video call to other person whose phone also supports video calls.

- 1 Enter or edit a phone number in one of the following ways:
  - Enter a phone number through the keypad.
  - Select a number from the **Calls** screen.
  - Select a number from the **Contacts** screen.
- 2 Select **Options > Call > Video Call** to dial.
- 3 Press  to end the video call.

**Note** To delete a wrong number, press  once to delete the digit to the left of the cursor.

### Making a Voice Call

---

- 1 Enter or edit a phone number in one of the following ways:
  - Enter a phone number through the keypad.

- Select a number from the **Calls** screen.
- Select a number from the **Contacts** screen.

2 Press  to dial.

3 Press  to end the call.

### Making Voice Calls Using SDN

---

You can make a voice call through speed dialing. For instructions on assigning speed dialing numbers, refer to "Contacts/Other Operations" on page 17. To make a call by speed dialing number (SDN), press and hold the number key until the phone dials the corresponding phone number.





### Answering or Rejecting Calls

---

You can set the answer mode to **Any key**, **Send key** or **Slide up**. For details, refer to "Settings/Call Settings/Answer Mode".

The following describes how to answer or reject a call in different answer modes:

## Operations During a Voice Call

Operation	Description
Answer a call	<ul style="list-style-type: none"><li>• If the answer mode is <b>Slide up</b>, slide the phone.</li><li>• If the answer mode is <b>Any key</b>, press any key except .</li><li>• If the answer mode is <b>Send key</b>, press .</li><li>• If the headset is in use, press the control key on the headset.</li></ul>
Reject a call	Press  or select <b>Options &gt; Reject</b> .
End a call	<ul style="list-style-type: none"><li>• If the headset is not in use, you can slide the front flip down or press .</li><li>• If the headset is in use, press the control key of the headset.</li></ul>
Reply by message	To send a predefined message to the caller.

### Note

When the front flip is slid down and there is no ongoing call, you can press and hold the camera key to mute the ringtone of an

incoming call. You can also press and hold the volume keys to reject the call.

You can also set the auto answer mode to **Immediate answer**, **Text message** or **Recorded voice**.

For details, refer to “Settings/Call settings/Auto Answer”.

## Operations During a Voice Call

### Icon Description



: A call is ongoing.



: The call is on hold.

### Operations


During a voice call, you can select **Options** to perform the following operations.

- Hold active call/Resume: To hold or resume the call during a call.
- End: To end all calls, the active call, the current call or the on hold call.
- Handfree/Earpiece: To switch between the Handfree and the Earpiece modes during a call.





- **Start recording/Stop recording:** to start or stop recording the voice of the other side during a voice call.
- **Other Applications:** To access the **Contacts** screen, the **Messaging** screen, the **Calls** screen or the **Calendar** screen.
- **Answer/Reject:** Your phone allows you to handle two calls simultaneously. During a call, if there is a new incoming call, select **Options > Answer** to answer it or select **Options > Reject** to reject it.
- **Swap:** To swap between calls during a 3-party call.
- **Conference call/Private call:** To switch to the conference call during a 3-party call or to talk with a party privately during a conference call.

## Operations During a Video Call



### Icon Description

Icon	Description
	Press the up or down scroll key to adjust the brightness.

## Operations During a Video Call

Icon	Description
	Press the left or right scroll key to zoom in or zoom out.
	Press the volume keys to adjust the volume.
	Press  to switch between the loud-speaker mode and the earpiece mode.

### Operations

During a video call, you can press  to hold the call and send a preset file to the other party. You can press  again to resume the call. Before you use the function, you can preset a file in **settings/video call/Send image**.

During a video call, you can select **Options** to perform the following operations.





- **Camera:** To allow or forbid the video from your side.
- **Audio:** To allow or forbid the audio from your side.
- **Switch to outer/inner camera:** To switch between the main lens and the assistant lens.
- **Picture mode:** To switch display.

## ■ Calls

- Image quality: To set the image quality to fine quality or more smooth.
- Play file: To play a media file.
- Handsfree/Earpiece: Switch between the loud-speaker mode and the earpiece mode.
- Record: To recording the video of the other side during a video call. A recorded video clip is saved to the **My Files/Videos** directory.
- Other Applications: To access the **Contacts** screen, the **Messaging** screen, the **Calls** screen or the **Calendar** screen.

## Calls

The recently dialed calls, received calls and missed calls are saved automatically.

Select **Calls** in the main menu and then press the left/right scroll key to select **All calls** , **Missed** , **Received**  or **Dialed** . Then select **Options** for the following options.

- Send message: To send a message or MMS.
- Save number: To save the numbers of the selected record.

- Call: To make a voice call or a video call.
- Display mode: You can select **Normal** to display all records or select **Simple** to ignore the duplicated records.
- Delete: To delete the selected record.
- Mark/Unmark: To mark/unmark a record or all records.
- Calls status: To display the information on voice calls, video calls and data services. In the voice call, video call and data page, you can select **Reset** to clear all records.