

# Welcome

to U8651S



# Phone Navigation

Move around your touch screen



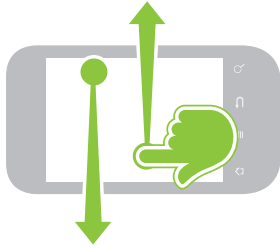
## Tap

to select an item or open an application.

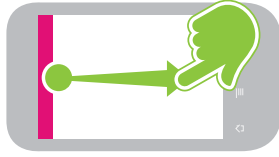
**or**

## Touch & hold

to drag an item or to add widgets, shortcuts, and applications to the Home screen.



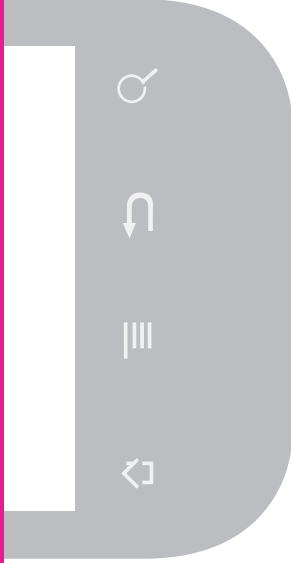
**Swipe left & right**  
to see more of your Home  
screens.



**Touch & drag down**  
the top bar to open the  
Notification screen.

# Hardkeys

Are always there to help you out





## Home key

Tap to go back to your Home screen.



## Menu key

Tap to display a list of options.



## Back key

Tap to return to the previous screen.

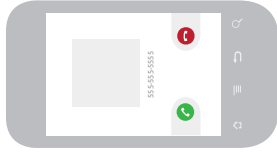



## Search key

Tap to search your phone or online.

# Dialer

Make phone calls and stay in touch



**To answer a call,**  
drag  **right**, towards  
the middle of the screen.

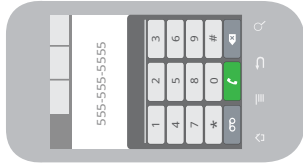
**To decline a call,**  
drag  **left**, towards  
the middle of the screen.



**To place a call,**  
tap the **Phone** icon to  
open the dialer screen...

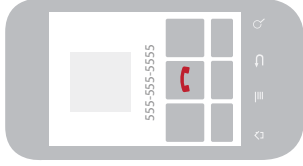
...then

enter a phone number  
or tap a contact and  
then tap 



To end a call,

tap 



Find anything, anytime, and virtually anywhere



**Internet**

Surf the Web while on  
the go.



**TeleNav GPS Navigator™**

Find your way around.



# Additional Features



## Visual Voicemail

Tap for Visual Voicemail.



## Messaging

Tap for Messages.



## Open Contacts List

To view your Contacts.

# Want to know more?

Please see the rest of this guide for more information.

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## SUPPORT

This guide provides you with the information you need to get started.

For more information and additional support, please visit [www.t-mobile.com/support](http://www.t-mobile.com/support) where you can:

- Help for Setting Up Your New Device <http://support.t-mobile.com/docs/DOC-2501>.
- Help for Your Device [http://support.t-mobile.com/community/phones\\_data\\_devices/android](http://support.t-mobile.com/community/phones_data_devices/android).
- Register at [my.t-mobile.com](http://my.t-mobile.com) to check your minutes, pay your bill, upgrade your phone, and change your rate plan.
- Review your phone's User Manual and troubleshooting FAQs.
- View the latest troubleshooting solutions in the Support Forums or ask a question of your own.

You can also access account and device information from your phone.

1. From the Home screen, tap the **Applications**  icon.
2. Tap **Access T-Mobile**.

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## SERVICE

If you are a new T-Mobile® customer and your service has not yet been activated, call Customer Care at **1-800-937-8997** and a T-Mobile Activations representative will assist you.

### **You will need the following information when activating service:**

- Your Service Agreement and the agent code on your Agreement
- Your name, home address, home phone number, and billing address  
**Note:** For business and government accounts, please provide the name of the organization, the address, and the tax ID.
- Your Social Security number, current driver's license number, and date of birth for credit check purposes
- Your choice of T-Mobile rate plan and services (see [www.t-mobile.com](http://www.t-mobile.com) for the latest plan information)
- SIM serial number and IMEI number (located on the box barcode label)

By activating service, you acknowledge that you have read, understand, and agree to be bound by each of T-Mobile's Terms and Conditions, and your Service Agreement.

# PHONE OVERVIEW



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## SIM CARD

The SIM (Subscriber Identity Module) card identifies your phone to the wireless network. You cannot make or receive calls or browse the Internet without a properly installed SIM card.

### Insert the SIM card

1. Detach the SIM card from its packaging.



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2. Remove the back cover by gently pressing on the center and then sliding the cover up and away from the phone. Remove the battery, as shown.



3. Insert the SIM card, as shown, and then replace the back cover.





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## MEMORY CARD

Your phone **does not** come with a microSD memory card, but you can purchase one separately.

### Remove the memory card

1. Remove the back cover.
2. Gently slide the memory card out of the memory card slot.

**Warning:** If you use a memory card and then remove it, applications, personal data, and other data may be lost or may stop functioning properly.



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## BATTERY

Your phone is shipped with the battery partially charged. Please charge it fully before using it for the first time.

For more information on how to conserve battery life, see the **Battery & Memory Management** section of this guide.

### Charge the battery

1. Insert the small end of the charger cable into the phone's charger port, as shown.



2. Plug the other end into an electrical wall outlet if using a wall charger, or a USB port on a computer if using a USB cable.

## POWER



To turn the power on, press and hold the **Power/Lock** key.

To turn the power off, press and hold the **Power/Lock** key and tap **Power off**.

## HOME SCREEN

Swipe your finger left or right to view the entire Home screen.

You can customize the screens with widgets and shortcuts to your favorite applications.



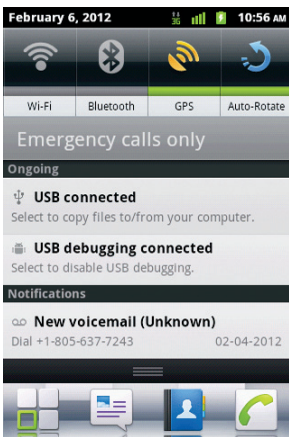
## Status bar

The Status bar appears at the top of your Home screen. Icons indicating your phone's status and new notification alerts appear on the Status bar.



## Notification screen

To open the Notification screen, touch and drag the **Status** bar down.



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## Applications screen

To access the Applications screens, from the Home screen, tap the **Applications**  icon.

Swipe up or down through the screens. As you download new applications, they will appear on the Applications screens in alphabetical order.

## Unlock the screen

Press the **Power/Lock** key and swipe the green **Unlock** icon to the right.

## Add items to the Home screen

1. Swipe left or right to the desired Home screen panel.
2. Touch and hold an empty spot on the screen.
3. Tap **Shortcuts**, **Widgets**, or **Folders**.
4. Tap the desired item.

## Move and delete items

Touch and hold the item you want to move or delete and then drag it to another location or to the **Trash Can** icon at the bottom of the screen.

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## Change Home screen wallpaper

1. From the Home screen, tap the **Menu** key.
2. Tap **Wallpapers**.
3. Tap **Gallery, Live wallpapers,** or **Wallpapers**.
4. Tap the desired image.
5. Tap **Set wallpaper** or **Save**.

## RINGTONE

### Set call and notification ringtone

1. From the Home screen, tap the **Menu** key.
2. Tap **Settings**.
3. Tap **Sound**.
4. Tap **Phone ringtone** or **Notification ringtone**.
5. Tap the desired ringtone.
6. Tap **OK**.

### Set other sounds

1. From the Home screen, tap the **Menu** key.
2. Tap **Settings**.
3. Tap **Sound**.
4. Scroll down to the **Feedback** section and tap select or clear the check boxes for the items you want to turn on or off.

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## VOLUME

### Set call volume

While on a call, press the **Volume** key up or down.

### Set other volume

1. From the Home screen, tap the **Menu** key.
2. Tap **Settings**.
3. Tap **Sound**.
4. Tap **Volume**.
5. Touch and drag the **Ringtone**, **Media**, **Alarm**, and **Notification** sliders to the desired levels.

**Note:** Tap to clear the **Use incoming call volume for notifications** check box to view the **Notification** slider.

6. Tap **OK**.

### Silence ringer

#### To put in Vibrate mode:

From the Home screen, press the **Volume** key down until you see the **Vibrate mode** icon.

To turn off Vibrate mode, press the **Volume** key up.

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## To put in Silent mode:


1. From the Home screen, tap the **Menu** key.
2. Tap **Settings**.
3. Tap **Sound**.
4. Tap to select the **Silent mode** check box.

To take out of Silent mode, press the **Volume** key up.


## VOICEMAIL

### Use voicemail

#### To call and set up voicemail:

1. From any Home screen, tap the **Phone**  icon.
2. Touch and hold **1** to call voicemail.
3. Follow the instructions to set up your voicemail account.

#### To reset the voicemail password to the last four digits of your phone number:

1. From the Home screen, tap the blue **Phone** icon.
2. Tap **#793#**.
3. Tap the **Phone**  icon.
4. Tap **OK**.




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## Use Visual Voicemail

With Visual Voicemail, you can view a list of your voicemail messages and play them in any order.

### To set up Visual Voicemail:



1. From the Home screen, tap the **Applications**  icon.
2. Tap **Visual Voicemail**.
3. Tap **Next**.
4. If necessary, enter a new PIN and tap **Next**.
5. Tap the **Record** icon to record your greeting and tap the **Stop** icon when finished.
6. Tap **Next**.
7. Enter a name for your greeting and tap **Next**.
8. Tap **Done**.

### To check Visual Voicemail messages:

1. From the Home screen, tap the **Applications**  icon .
2. Tap **Visual Voicemail**.
3. Tap the voicemail message you want to play.
4. Tap the **Play**  icon.


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## To delete Visual Voicemail messages:


1. From the Home screen, tap the **Applications**  icon.
2. Tap **Visual Voicemail**.
3. Tap the voicemail message you want to delete.
4. Tap the **Delete**  icon.
5. Tap **OK**.

## CONTACTS

### Add new contact

1. From any Home screen, tap the **Phone**  icon.
2. Enter the contact's phone number.
3. Tap **Add to contacts**.
4. Tap **Create contact**.
5. Enter the contact's information.
6. Tap **Save**.


### Call contact from the contacts list

1. From the Home screen, tap the **Phone**  icon.
2. Tap the **Contacts** tab.
3. Tap the contact you want to call.
4. Tap the phone number you want to call.

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# EMAIL

## Set up Internet email

1. From the Home screen, tap the **Applications**  icon.
2. Tap **Email**.

**Note:** If you have already set up an email account, tap the **Menu** key, tap **Accounts**, tap the **Menu** key again and then tap **Add account**.

3. Enter your email address.
4. Tap the **Password** field and enter your password.
5. Tap **Next**.
6. Enter a name for your account (optional).
7. Enter the name you want displayed on outgoing messages.
8. Tap **Done**.

**Note:** E-mail usage requires a WiFi connection or a Data Plan. Please connect to an existing WiFi connection or subscribe to a data plan using the Access T-Mobile application.

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## WI-FI

Your phone can connect to the Internet using Wi-Fi.

### Turn on Wi-Fi

1. Touch and drag the **Status** bar down to open the Notification screen.
2. Tap **Wi-Fi**.

### Connect to a Wi-Fi network

1. From the Home screen, tap the **Menu** key.
2. Tap **Settings**.
3. Tap **Wireless & networks**.
4. Tap **Wi-Fi settings**.
5. Tap to select the **Wi-Fi** check box to turn on Wi-Fi, if necessary.
6. Tap the desired network.
7. Enter the password, if necessary, and tap **Connect**.

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## WI-FI CALLING

### About Wi-Fi Calling

Wi-Fi Calling can improve your coverage by allowing you to make phone calls and send messages over an available Wi-Fi network.

Unless your rate plan provides otherwise, Wi-Fi Calling minutes count the same as T-Mobile cellular calling minutes on your phone bill.

To use Wi-Fi Calling, you must first turn on Wi-Fi and connect to a Wi-Fi network.

When the Wi-Fi Calling feature is on, your phone displays the **Wi-Fi Calling**  icon on the Status bar.

To stay on a Wi-Fi call, you must remain within range of the Wi-Fi network you are using. As you leave the Wi-Fi signal area, your phone beeps and displays a message advising you to move to an area with a stronger signal. If you lose the Wi-Fi network's signal, your call will drop.


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## Connection options


Wi-Fi Calling allows you to choose between these connection options:

- **Wi-Fi Preferred:** All calls are made over an available Wi-Fi network. If there are no available Wi-Fi networks, then calls are made over the cellular network.
- **Wi-Fi Only:** All calls are made over an available Wi-Fi network. If there are no available Wi-Fi networks, calls will not connect.
- **Cellular Preferred:** All calls are made over the cellular network. If the cellular network is not available, then calls are made over an available Wi-Fi network.

## Turn Wi-Fi Calling on or off


1. Make sure Wi-Fi is on and that you are connected to a Wi-Fi network.
2. From the Home screen, tap the **Applications**  icon.
3. Tap **Wi-Fi Calling**.

- 
4. Tap **View Tutorial**, if desired.  
If not, tap the **Back** key.
  5. Tap **On** or **Off** at the bottom of the screen to turn Wi-Fi Calling on or off.

When you see the **Wi-Fi Calling**  icon on the Status bar, you are ready to make phone calls and send messages over the Wi-Fi network.

### Set connection preferences

**Note:** Wi-Fi Calling must be turned on before you can change connection preferences.

1. From the Home screen, tap the **Applications**  icon.
2. Tap **Wi-Fi Calling**.
3. Tap the **Menu** key.
4. Tap **Settings**.
5. Tap **Connection preferences**.
6. Tap **Wi-Fi Preferred**, **Cellular Preferred**, or **Wi-Fi Only**.
7. Tap **OK**.

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## BLUETOOTH®

Your phone comes with Bluetooth connectivity, a wireless technology that enables a connection between your phone and a Bluetooth headset or other Bluetooth device (sold separately).

### Prepare Bluetooth headset

Make sure that your headset is fully charged and in pairing mode. Refer to the headset's user manual for more information.

### Turn on Bluetooth and pair with headset

1. From the Home screen, tap the **Menu** key.
2. Tap **Settings**.
3. Tap **Wireless & networks**.
4. Tap **Bluetooth settings**.
5. Tap to select the **Bluetooth** check box, if necessary. Your phone will scan for available Bluetooth devices.
6. From the list, tap the headset you want to pair with your phone.
7. If necessary, enter the PIN or passcode.



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## COMMERCIAL MOBILE ALERT SYSTEM (CMAS)

CMAS is a personalized emergency alert system designed to alert you of nearby threats or emergencies. Your phone can receive three kinds of alert messages:


- Presidential Alerts
- Imminent Threats to Safety Alerts
- Amber Alerts

When receiving new alerts, your phone notifies you by transmitting a unique tone, vibrating, and displaying the alerts. There is no additional charge to receive CMAS alerts. Alerts may not be available while you are on active calls, if you are outside the T-Mobile coverage area, or because of interference concerns. You cannot forward or reply to CMAS alerts. Currently, CMAS alerts will only be in English (no other languages available). Occasionally, a duplicate of a previously received alert may display again. For more information and FAQs, please go to [www.t-mobile.com/CMAS](http://www.t-mobile.com/CMAS).

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## Opt out of CMAS alerts

You cannot turn off the Presidential Alerts, but you can turn off the Imminent Threats to Safety and Amber Alerts. To turn off:

1. From the Home screen, tap the **Applications**  icon.
2. Tap **CMAS**.
3. Tap the **Menu** key.
4. Tap **Settings**.
5. Tap to clear the **Show extreme alerts**, **Show severe alerts**, or **Show AMBER alerts** check boxes.
6. Tap the **Back** key to return to your CMAS inbox.

## BATTERY & MEMORY MANAGEMENT

### Screen brightness & timeout


To optimize battery life you can adjust your screen brightness and display timeout.

1. From the Home screen, tap the **Menu** key.
2. Tap **Settings**.
3. Tap **Display**.

- 
4. Tap **Brightness**.
  5. Tap to clear the **Automatic brightness** check box, if desired.
  6. Touch and drag the **Brightness** slider to the desired level.
  7. Tap **OK**.
  8. Tap **Screen timeout**.
  9. Tap the desired timeout setting.

### To clear the Browser cache:

Increase available storage space by clearing out browser caches.

1. From the Home screen, tap the **Applications**  icon.
2. Tap **Browser**.
3. Tap the **Menu** key.
4. Tap **More**.
5. Tap **Settings**.
6. Scroll to the **Privacy settings** section and tap **Clear cache**, **Clear history**, **Clear all cookie data**, **Clear form data**, or **Clear location access**.
7. Tap **OK**.

### To delete old messages:

1. From the Home screen, tap **Messaging**.
2. Tap the **Menu** key.
3. Tap **Settings**.
4. Tap to select the **Delete old messages**

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check box to automatically delete text messages when the limit is reached.

## SAFETY TIPS

### Think about device compatibility

If you have a pacemaker or hearing aid, check with your doctor to make sure it is safe for you to use a cell phone.

In some cases, cellular radio frequencies can disrupt the performance of other electronic equipment. If you have questions about the interaction between your phone and any other piece of electronic equipment, ask the equipment manufacturer.

### Drive safely

**When you are driving, T-Mobile encourages you to use your phone in a safe and sensible manner. Here are a few tips:**

- Assess road conditions before answering your phone. Your safety is more important than any call.
- Prepare your hands-free headset, if you have one, or turn on your speakerphone, before you start moving.
- Keep your phone close. If it rings

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and you discover it's in the back seat, do NOT crawl over the seat to answer it while driving.

- Pre-program frequently used numbers into your phone for easy, one-touch dialing.
- Remember that laws prohibiting or restricting the use of a cell phone while driving may apply in your area.

## EMERGENCY DIALING

Although all phones are equipped with 9-1-1 emergency calling, this phone may or may not permit its location to be approximated during a 9-1-1 call.\*

\* Availability of this feature depends on upgrades to the (a) wireless network and (b) 9-1-1 calling system that are required to be installed by the local 9-1-1 response agency or public safety answering point (PSAP); these upgrades may not be available everywhere within our wireless coverage area or your roaming area. This approximation of the phone's location and the transmittal of location information are subject to emergency situations, transmission limits, network problems/limitations, interconnecting carrier problems, your phone, buildings/tunnels, signal strength and atmospheric/topographical conditions, and may be curtailed, interrupted, dropped or refused. The phone's approximate location is transmitted to the local 9-1-1 response agency or PSAP while the call is in progress; this approximation is intended solely to aid the PSAP in dispatching emergency assistance or to

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limit the search area for emergency services personnel. You should not rely solely on a phone for essential communications (such as a medical or other emergency). Please see T-Mobile's Terms and Conditions and Privacy Policy for additional service restrictions and details.

## ACCESSORIES

Whether you want a charger, a fashionable carrying case, a Bluetooth headset, or you just want to browse for fun extras, T-Mobile is the place to shop for all your phone accessories. Here are a few examples...



**Screen  
Protector**



**MHL  
Adapter**

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To purchase accessories for your phone, visit [T-Mobile.com](http://T-Mobile.com), call 1.800.204.2449, or visit your nearest T-Mobile store.

Accessory selection subject to change and may vary by location.

## CARING FOR YOUR PHONE

### Make it last

Your phone is a complex electronic device; think of it as a mini-computer. Here are some tips to help you extend the life of your new phone.

**Do not get your phone wet.** Water will damage your phone and accessories. Even a small amount of moisture can cause damage.

**Protect your phone's touch screen.** Your phone's touch screen is delicate. Guard against scratches by using a screen protector or by keeping it in a protective case.

**Use the original manufacturer's batteries and accessories.** Non-approved accessories can harm you and damage your phone.

**Do not use damaged accessories.** Do not attempt to charge your phone if the charger has received a sharp blow, been dropped,

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or is otherwise damaged; doing so may damage your phone. **If your charger or any other accessory is damaged, replace it or take it to a qualified service dealer.**

## ADDITIONAL INFORMATION

Use of some features or services may incur separate, additional charges and/or require a qualifying data plan.

**Wi-Fi:** Device will not transition between Wi-Fi and the cellular network. Devices using wireless connections may be vulnerable to unauthorized attempts to access data and software stored on the device. Plan data allotment applies to use by connected devices sharing Wi-Fi. Use of connected devices subject to T-Mobile Terms and Conditions.

**Messaging/Data:** You will be charged for all messages and data sent by or to you through the network, regardless of whether or not data is received. Character length/file size of messages/attachments may be limited. T-Mobile is not liable for content of messages/attachments or for any failures, delays or errors in any T-Mobile generated alerts or notifications. **Your data session, plan, or service may be slowed, suspended, terminated, or restricted** if you use your service in a way



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that interferes with or impacts our network or ability to provide quality service to other users, if you roam for a significant portion of your usage, or if you use a disproportionate amount of bandwidth during a billing cycle. You may not use your plan or device for prohibited uses.

**Hearing Aid Compatibility:** This phone has been tested and rated for use with hearing aids for some of the wireless technologies that it uses. However, there may be some newer wireless technologies used in this phone that have not been tested yet for use with hearing aids. It is important to try the different features of this phone thoroughly and in different locations, using your hearing aid or cochlear implant, to determine if you hear any interfering noise. Consult your service provider or the manufacturer of this phone for information on hearing aid compatibility. If you have questions about return or exchange policies, consult your service provider or phone retailer.

Devices, accessories, and screen images are simulated. See brochures and the **Terms and Conditions (including arbitration provision)** at T-Mobile.com, for rate plan information, charges for features and services, and restrictions and details, **including important limitations on availability and reliability of 9-1-1 emergency service when using Wi-Fi calling.**

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