

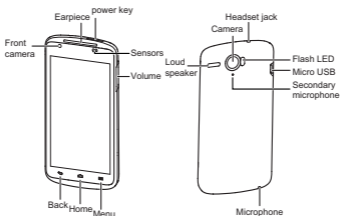
# Quick Start Guide

## HUAWEI Ascend G 500D

Welcome to HUAWEI

# Phone at a Glance

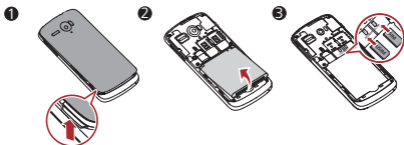
- ⓘ All the pictures in this guide are for your reference only. Your phone's actual display features may be different to those described here, depending on its software version.



- ⓘ If you apply protective film on the phone, please use the protective film with good transmittance.

## Installing the SIM/USIM Card

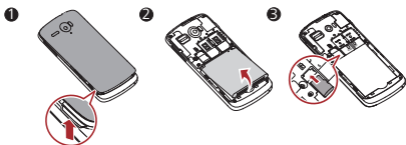
There are three steps to install the SIM card:



1. Remove the battery cover.
2. Remove the battery.
3. Insert the SIM/USIM card.

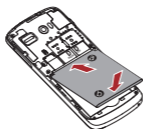
## (Optional) Installing the microSD Card

Your mobile phone is already equipped with a large-volume built-in embedded MultiMediaCard (eMMC). If you want to expand your phone memory, you can also insert a microSD card.



1. Remove the battery cover.
2. Remove the battery.
3. Insert the microSD card into the card slot as shown in the diagram.

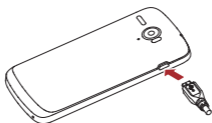
## Installing the Battery




1. Angle the edge labeled **a** (with the contacts) into the bottom end of the battery compartment.
2. Push the edge labeled **b** into the compartment until the battery clicks firmly into place.

# Charging the Battery

Before charging the battery, ensure that it has been properly installed on your phone.

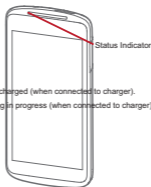


1. Connect the USB cable that came with your mobile phone to the charger.
2. Connect the other end of the USB cable to your mobile phone.  
Then, to start charging, plug the charger into an electrical outlet.

If you charge your mobile phone while it is powered on, the battery icon on the notification bar indicates the charging status. When the battery icon changes to , your mobile phone is fully charged.

## Status Indicator

The color of the status indicator tells you the status of your mobile phone's battery.



Green: Fully charged (when connected to charger).

Red: Charging in progress (when connected to charger).

# Touchscreen Actions

Using your finger on the touchscreen, you can operate your phone conveniently.

Touch & hold



Touch



Double touch



Rotate



Flick



Drag



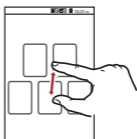
## Home Screen


You can set up the Home screen according to your own preferences, for example by adding a shortcut or a widget to your Home screen, changing the wallpaper, or setting the number of Home screen extensions.

To return to the Home screen from any of its extensions, press .



Flick your finger left or right across the Home screen.





Touch  to view thumbnails of the Home screen and its extensions. Touch a thumbnail to open the screen.

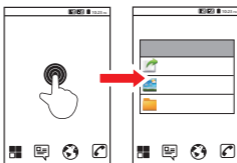
When a new notification icon appears on the notification bar, place your finger on the notification bar and flick down to open the notification panel.

## Adding a New Home Screen Item

1. Touch and hold a blank area on the Home screen until the **Add to home screen** menu is displayed.

 You can also touch  > **Add** on the Home screen to display the **Add to home screen** menu.


2. Select an item to add it to the Home screen.




## Removing a Home Screen Item

1. Touch and hold an item on the Home screen until the item expands and the mobile phone vibrates.
2. Without lifting your finger, drag the item to the trash can. When the item and the trash can turn red, the item is ready to be removed.
3. Release the item to remove it from the Home screen.


# Importing Contacts from a SIM/USIM Card

1. In the contact list, touch  > **More** > **Import/Export**.
2. Select the SIM/USIM card, and then touch **Next**.
3. Select the item which you want to copy contacts to in the displayed menu, and then touch **Next**.
4. Select the contacts you want to import or touch **Select All** to select all contacts.
5. Touch **Copy**.
6. Touch **OK** to import the contact.

## Adding a Contact

1. In the contact list, touch  > **New contact**.
2. If you have more than one item with contacts, touch the item which you want to add contacts to in the displayed menu.
3. Enter the contact's name, and then add detailed information such as phone number and address.
4. When you are finished, touch **Save** to save the contact information.

## Making a Call with the Dialer Application

-  Your phone supports dual-card dual-standby mode, but the two SIM cards cannot be used simultaneously. When you are making a call with one SIM card, the other SIM card becomes unavailable, that is, no incoming calls can be received and the data services cannot be used.



On the home screen, touch  to open the **Phone**.

Your mobile phone supports the Smart Dial function, that is, when you touch numbers on the dialer, the phone automatically searches among your contacts and lists the matching results ordered according to the accuracy of the match. If no contacts match the information entered, the phone will not display any result.


## Creating and Sending a Multimedia Message

On the home screen, touch  to open the **Messaging**.

You can use multimedia messages to make everyday communications very special. You can record a message and send it as an audio file, sing 'Happy Birthday' and send it to friend, or send a slideshow of photographs of a special event. The possibilities are endless.

1. Touch  > **Messaging** > **Compose new message**.
2. Enter a phone number in the **To** field, or touch  to select a contact from **Contacts** or **Groups**.
3. Touch the composition text box to start entering your message.

 If you want to enter a smiley, touch , and then touch **Insert smiley**.


4. Touch  to display the options panel.
  - Touch **Add subject** to add the message subject. Your mobile phone is now in multimedia message mode.
  - Touch **Attach** to add a picture, music, or video file.
  - Touch **Insert quick text** to replay quickly when you are busy.
  - Touch **More** to insert contacts or view all threads.
5. When the message is ready to be sent, touch **Send**.

## Connecting Internet

Get online using your phone's WLAN to save your money.




## Turning On WLAN

1. Touch  > **Settings**.
2. Touch **Wireless & networks**, and then select the **WLAN** check box to turn on WLAN.

## Opening the Browser

Touch  > **Browser** to open the home page.

- 🔍 When known or open WLAN networks and mobile data networks are available at the same time, your phone will preferably select a WLAN network for Internet access.

Touch  to open the browser options menu and perform one of the following operations:


- **Close:** Touch to quit or minimize the window.
- **Bookmarks:** Touch to display bookmarks.
- **Windows:** Touch to view thumbnails of open browser windows. You can switch to another browser window or open a new one on this screen.
- **Backward:** Touch to browse the last web page.
- **Forward:** Touch to browse the next web page.
- **More:** Touch to open other menus and perform operations such as searching, selecting text, downloading, or setting options.

## Opening a Webpage

1. In a browser window, touch the URL field at the top of the screen.
2. Use the keyboard to enter a webpage address. You can touch  to enter the web page address by voice.

## Turning Off Your Data Service

When you are not using your data service, to eliminate unwanted data traffic, you can turn it off quickly.


1. Open the notification bar.
2. Touch  at the top of the screen to switch data services on or off.

! You can also touch , ,  or  to turn the corresponding services on or off.

## Play Store

Android Play Store provides direct access to applications and games which you can download and install on your phone.


### Opening Play Store

1. On the Home screen, touch  > **Play Store**.
2. When you open **Play Store** for the first time, the **Google Play Terms of Service** window will appear. Touch **Accept** to continue.

### Installing an Application

1. In the **Play Store**, select a category, and then touch the application you want to download. On the application details screen, you can view more information about this application, such as its cost, overall rating, user comments, and similar applications. When scrolling down, you can also view developer's information including other applications from the same developer and the link to the developer's website. In addition, you can send the developer an email.
2. To install the application, touch **Install** (if it is free) or touch the button with a price (if it is not free), and confirm your download or purchase.
3. To check the progress of a download, open the notification panel. Most applications are installed within seconds. To stop an application from downloading, touch the cross (×).

After the application has been downloaded and installed on your mobile phone, the content download icon appears in the notification bar.



- ❗ If you want to install a non-Market application, touch  > **Settings** > **Applications**, and then select the **Unknown sources** check box to allow installation of the non-Market application.

## Uninstalling an Application

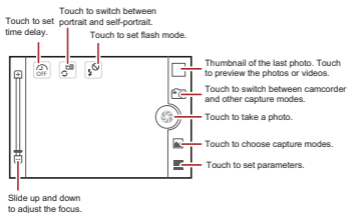
- ❗ You cannot uninstall the applications that are pre-installed on the system.
1. On the **Settings** screen, touch **Applications** > **Manage applications**.
  2. Touch an application, and then touch **Uninstall**.

## Opening Your Camera

You can take and share photos using the camera. Your camera supports multiple capture modes and photo effects. After taking a picture, access the **Gallery** to view it. For information on how to share photos and videos, see the User Guide.

- Touch  > **Camera** to open the camera. The camera opens in landscape mode, ready to take a picture or record a video.
- Touch  to close the camera.

## Capture Screen




On the capture screen, touch  to show the capture panel.

## Using the microSD Card as a USB Mass Storage

To transfer all your favorite music and pictures from your PC to your mobile phone's microSD card, set the microSD card as a USB mass storage.

1. Connect your mobile phone to your PC with the USB cable provided. Your PC will detect the microSD card as a removable storage device.
2. Open the notification bar, and then touch **USB connected**.
3. Touch **Turn on USB storage** in the dialog box that opens to confirm that you want to transfer files.

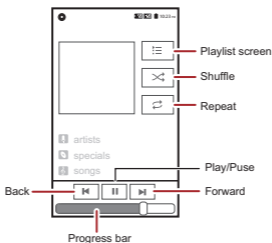
You can now transfer files from your PC to your mobile phone's microSD card.


-  When your microSD card acts as a USB mass storage, your mobile phone will not use this memory space. Ensure that you follow the correct procedures to disconnect the USB mass storage device (your mobile phone) from the PC when you have finished transferring files.

# Playing Music

You can listen to music that you have stored on your microSD card using the music player. The music player will automatically search for any music on the microSD card sort it into albums and playlists.

1. From the music library, select a way to view your music.
2. Touch the music file you want to play.



While playing music, touch  to return to the Home screen, the music will continue to play in the background and you can use other applications. Open the notifications panel and touch the playing music to return to the music playing screen.

## Synchronizing Information

Some applications on your mobile phone give you access to the same personal information that you can add, view, and edit on your computer. If you add, change, or delete your information in any of these applications on the web, the updated information also appears on your mobile phone.

This is made possible through over-the-air data synchronization. The process occurs in the background and does not interfere with use of your mobile phone. When your phone is synchronizing, a data synchronization icon will be shown in the notification bar.

For more information, see the User Guide.


# FAQs

More FAQs are available at the following website: <http://www.huaweidevice.com/worldwide/faq.do?method=index>.

## How Can I Use a microSD Card to Import Contacts to My Phone from a Different Mobile Phone?


Your mobile phone only supports contact files in the **.vcf** format.

1. Save the contacts you want to import to your mobile phone to a microSD card as a **.vcf** file.
2. Insert the microSD card into your mobile phone and find the **.vcf** file using **ES File Explore**.
3. Touch the **.vcf** file. The phone displays a reminder asking whether you aggregate it if the contacts already exist.
4. Touch **Yes/No** to import the contacts.

 Compatibility problems may occur with **.vcf** files created by different mobile phones and certain contact information may be lost after contacts are imported.

## How Can I Use Hi Suite to Import Contacts to My Phone from a Different Mobile Phone?

Your mobile phone only supports contact files in the **.vcf** format.

1. Save the **.vcf** file containing the contact information you want to import to a PC.
2. On the Home screen, touch  > **Settings** > **Applications** > **Development** > **USB debugging**.
3. Use a USB cable to connect your phone to the PC.
4. Visit <http://www.huaweidevice.com/worldwide> to download and install Hi Suite.
5. Open Hi Suite and follow the instructions to complete the installation.
6. Hi Suite will start automatically after the installation is complete. Click **Contacts**. Right-click the contact list and choose **Import**. Follow the instructions and select the **.vcf** file you want to import.

7. Disconnect your mobile phone from the PC after the contacts have been imported.

### **How Do I Set a Song As a Phone Ringtone?**

In **Songs** panel, touch and hold the song to be set as ringtone, and then touch **Use as phone ringtone**.

### **How Do I Prevent Automatic Change of Screen Orientation When Rotating My Phone?**

On the Home screen, touch  > **Settings** > **Display** > **Auto-rotate screen** to disable the function.

### **How Do I Set an Unlock Pattern?**

On the Home screen, touch  > **Settings** > **Security** > **Set up screen lock** > **Pattern**.

### **How Can I Change the Input Method?**

Touch and hold the area where you write text and then select the input method you prefer.

### **How Do I Stop the Song Playing in the Background?**

Touch the notification bar, flick downwards to open the notifications panel, touch the music playing notification to go to the music playing screen, and then stop playing the song.

### **How Do I Return to the Call Screen?**

While in a call, if you're on another screen, you can touch the notification bar, and flick downwards to open the notifications panel. Then touch the current call notification to return to the call screen.

### **How Do I Create an Application Shortcut on the Home Screen?**

Touch and hold an application icon on the application screen until the Home screen is displayed. Then drag the icon to where you want to place it and release your finger.

### **How Do I Hide the Keyboard?**

Touch  to hide the keyboard.

## How Do I Forward a Message?


Touch and hold a message, and then touch **Forward** in the menu that opens.

## Why Am I Unable to Use Navigation?

**Navigation** is unavailable in some countries or regions.

## How Do I Use Quick GPS?

On the Home screen, touch  > **Settings** > **Location** > **A-GPS**.

-  Quick GPS downloads data to enhance the GPS satellite information and may therefore incur additional data charges.

# Warnings and Precautions

This section contains important information pertaining to the operating instructions of your device. It also contains information about how to use the device safely. Read this information carefully before using your device.

## Electronic Device

Power off your device if using the device is prohibited. Do not use the device when using the device causes danger or interference with electronic devices.

## Medical Device

- Follow rules and regulations set forth by hospitals and health care facilities. Do not use your device when using the device is prohibited.
- Pacemaker manufacturers recommend that a minimum distance of 15 cm be maintained between a device and a pacemaker to prevent potential interference with the pacemaker. If you are using a pacemaker, use the device on the opposite side of the pacemaker and do not carry the device in your front pocket.



## **Potentially Explosive Atmosphere**

Power off your device in any area with a potentially explosive atmosphere, and comply with all signs and instructions. Areas that may have potentially explosive atmospheres include the areas where you would normally be advised to turn off your vehicle engine. Triggering of sparks in such areas could cause an explosion or a fire, resulting in bodily injuries or even deaths. Do not power on your device at refueling points such as service stations. Comply with restrictions on the use of radio equipment in fuel depots, storage, and distribution areas, and chemical plants. In addition, adhere to restrictions in areas where blasting operations are in progress. Before using the device, watch out for areas that have potentially explosive atmospheres that are often, but not always, clearly marked. Such locations include areas below the deck on boats, chemical transfer or storage facilities, and areas where the air contains chemicals or particles such as grain, dust, or metal powders. Ask the manufacturers of vehicles using liquefied petroleum gas (such as propane or butane) whether this device can be safely used in their vicinity.

## **Traffic Security**

Observe local laws and regulations while using the device. In addition, if using the device while driving a vehicle, comply with the following guidelines:

- Concentrate on driving. Your first responsibility is to drive safely.
- Do not talk on the device while driving. Use hands-free accessories.
- When you have to make or answer a call, park the vehicle at the road side before using your device.
- RF signals may affect electronic systems of motor vehicles. For more information, consult the vehicle manufacturer.
- In a motor vehicle, do not place the device over the air bag or in the air bag deployment area. Otherwise, the device may hurt you owing to the strong force when the air bag inflates.

- Do not use your device while flying in an aircraft. Power off your device before boarding an aircraft. Using wireless devices in an aircraft may cause danger to the operation of the aircraft and disrupt the wireless telephone network. It may also be considered illegal.

## **Operating Environment**

- Do not use or charge the device in dusty, damp, and dirty places or places with magnetic fields. Otherwise, it may result in a malfunction of the circuit.
- The device complies with the RF specifications when the device is used near your ear or at a distance of 1.5 cm from your body. Ensure that the device accessories such as a device case and a device holster are not composed of metal components. Keep your device 1.5 cm away from your body to meet the requirement earlier mentioned.
- On a stormy day with thunder, do not use your device when it is being charged, to prevent any danger caused by lightning.
- When you are on a call, do not touch the antenna. Touching the antenna affects the call quality and results in increase in power consumption. As a result, the talk time and the standby time are reduced.
- While using the device, observe the local laws and regulations, and respect others' privacy and legal rights.
- Keep the ambient temperature between  $-10^{\circ}\text{C}$  and  $+45^{\circ}\text{C}$  while the device is being charged. Keep the ambient temperature between  $-10^{\circ}\text{C}$  to  $+45^{\circ}\text{C}$  for using the device powered by a battery.

## **Prevention of Hearing Damage**

Using a headset at high volume can damage your hearing. To reduce the risk of damage to hearing, lower the headset volume to a safe and comfortable level.

## **Safety of Children**

Comply with all precautions with regard to children's safety. Letting the child play with your device or its accessories, which may include parts that can be detached from the device, may be dangerous, as it may present a choking hazard. Ensure that small children are kept away from the device and accessories.

## **Accessories**

Choose only batteries, chargers, and accessories approved for use with this model by the device manufacturer. The use of any other type of battery, charger, or accessory may invalidate any warranty for the device, may be in violation of local rules or laws, and may be dangerous. Please contact your dealer for information about the availability of approved batteries, chargers, and accessories in your area.

## **Battery and Charger**

- Unplug the charger from the electrical plug and the device when not in use.
- The battery can be charged and discharged hundreds of times before it eventually wears out. When the standby time and the talk time are shorter than the normal time, replace the battery.
- Use the AC power supply defined in the specifications of the charger. An improper power voltage may cause a fire or a malfunction of the charger.
- Do not connect two poles of the battery with conductors, such as metal materials, keys, or jewelries. Otherwise, the battery may be short-circuited and may cause injuries and burns on your body.
- If battery electrolyte leaks out, ensure that the electrolyte does not touch your skin and eyes. When the electrolyte touches your skin or splashes into your eyes, wash your eyes with clean water immediately and consult a doctor.
- If there is a case of battery deformation, color change, or abnormal heating while you charge or store the battery, remove

the battery immediately and stop using it. Otherwise, it may lead to battery leakage, overheating, explosion, or fire.

- If the power cable is damaged (for example, the cord is exposed or broken), or the plug loosens, stop using the cable at once. Otherwise, it may lead to an electric shock, a short circuit of the charger, or a fire.
- Do not dispose of batteries in fire as they may explode. Batteries may also explode if damaged.

## **Cleaning and Maintenance**

- The device, battery, and charger are not water-resistant. Keep them dry. Protect the device, battery, and charger from water or vapor. Do not touch the device or the charger with a wet hand. Otherwise, it may lead to a short circuit, a malfunction of the device, and an electric shock to the user.
- Do not place your device, battery, and charger in places where they can get damaged because of collision. Otherwise, it may lead to battery leakage, device malfunction, overheating, fire, or explosion.
- Do not place magnetic storage media such as magnetic cards and floppy disks near the device. Radiation from the device may erase the information stored on them.
- Do not leave your device, battery, and charger in a place with an extreme high or low temperature. Otherwise, they may not function properly and may lead to a fire or an explosion. When the temperature is lower than 0°C, performance of the battery is affected.
- Do not place sharp metal objects such as pins near the earpiece. The earpiece may attract these objects and hurt you when you are using the device.
- Before you clean or maintain the device, power off the device and disconnect it from the charger.

- Do not use any chemical detergent, powder, or other chemical agents (such as alcohol and benzene) to clean the device and the charger. Otherwise, parts of the device may be damaged or a fire can be caused. You can clean the device and the charger with a piece of damp and soft antistatic cloth.
- Do not dismantle the device or accessories. Otherwise, the warranty on the device and accessories is invalid and the manufacturer is not liable to pay for the damage.
- If the device screen is broken by colliding with hard objects, do not touch or try to remove the broken part. In this case, stop using the device immediately, and then contact an authorized service center in time.

### **Emergency Call**

You can use your device for emergency calls in the service area. The connection, however, cannot be guaranteed in all conditions. You should not rely solely on the device for essential communications.

### **Certification Information (SAR)**

This device meets guidelines for exposure to radio waves. Your device is a low-power radio transmitter and receiver. As recommended by international guidelines, the device is designed not to exceed the limits for exposure to radio waves. These guidelines were developed by the independent scientific organization International Commission on Non-Ionizing Radiation Protection (ICNIRP) and include safety measures designed to ensure safety for all users, regardless of age and health.

The Specific Absorption Rate (SAR) is the unit of measurement for the amount of radio frequency energy absorbed by the body when using a device. The SAR value is determined at the highest certified power level in laboratory conditions, but the actual SAR level of the device when being operated can be well below the value. This is because the device is designed to use the minimum power required to reach the network.

The SAR limit adopted by USA and Canada is 1.6 watts/kilogram (W/kg) averaged over one gram of tissue. The Highest SAR value

reported to the FCC for this device type when tested for use at the ear is 0.668 W/kg, when properly worn on body is 1.08 W/kg, and when using Wi-Fi hotspot function is 1.08 W/Kg.

### **FCC Statement**

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.



Changes or modifications made to this device not expressly approved by Huawei Technologies Co., Ltd. may void the FCC authorization to operate this device.

# Personal Information and Data Security

The use of some functions or third-party applications on your device could result in your personal information and data being lost or becoming accessible to others. Several measures are recommended to help you protect personal and confidential information.

- Place your device in a safe area to prevent it from unauthorized use.
- Set your device screen to lock and create a password or unlock pattern to open it.
- Periodically back up personal information kept on your SIM/UIM card, memory card, or stored in your device memory. If you change to a different device, be sure to move or delete any personal information on your old device.
- If you are worried about viruses when you receive messages or emails from a stranger, you can delete them without opening them.
- If you use your device to browse the Internet, avoid websites that might pose a security risk to avoid theft of your personal information.
- If you use services such as Wi-Fi tether or Bluetooth, set passwords for these services to prevent unauthorized access. When these services are not in use, turn them off.
- Install or upgrade device security software and regularly scan for viruses.
- Be sure to obtain third-party applications from a legitimate source. Downloaded third-party applications should be scanned for viruses.
- Install security software or patches released by Huawei or third-party application providers.

- Some applications require and transmit location information. As a result, a third-party may be able to share your location information.
- Your device may provide detection and diagnostic information to third-party application providers. Third party vendors use this information to improve their products and services.
- If you have concerns about the security of your personal information and data, please contact [mobile@huawei.com](mailto:mobile@huawei.com).

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local network operators or network service providers. Thus the descriptions herein may not match exactly the product or its accessories you purchase.

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This product uses the open-source Android™ platform. Huawei Technologies Co., Ltd. has made necessary changes to the platform. Therefore, this product may not support all the functions that are supported by the standard Android platform or may be

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