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User Guide

Vodafone 830 Mobile Phone



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information, and recommendations in this manual do not constitute a warranty of any kind, expressed or implied.

Read the safety precautions carefully to ensure that you use wireless device in a correct and safe manner. For details, see the section "Warnings and Precautions".

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Safety Precautions



Read the Safety Information section of this user guide on page 44.



Do not use hand-held while driving.



For body-worn operation maintain a separation of 1.5 cm.



Small parts may cause a choking hazard.



This device may produce a loud sound.



Keep away from pacemakers and other personal medical devices.



Switch off when instructed in hospitals and medical facilities.



Switch off when instructed in aircrafts and airports.



Do not use while re-fuelling.



This device may produce a bright or flashing light.



Do not dispose of in a fire.



Avoid contact with magnetic media.



Avoid Extreme Temperatures



Avoid contact with liquid, keep dry.



Do not try and disassemble.



Do not rely on this device for emergency communications.



Switch off in explosive environments.



Only use approved accessories.

Specific Absorption Rate (SAR)

Your mobile device is a radio transmitter and receiver. It is designed not to exceed the limits for exposure to radio waves recommended by international guidelines. These guidelines were developed by the independent scientific organisation ICNIRP and include safety margins designed to assure the protection of all persons, regardless of age and health.

The guidelines use a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit for mobile devices is 2 W/kg and the highest SAR value for this device when tested at the ear was 0.621 W/kg*. As mobile devices offer a range of functions, they can be

used in other positions, such as on the body as described in this user guide**.

As SAR is measured utilising the device's highest transmitting power, the actual SAR of this device while operating is typically below that indicated above. This is due to automatic changes to the power level of the device to ensure it only uses the minimum power required to communicate with the network.

- * The tests are carried out in accordance with IEC standard EN 50360:2001; EN 50361:2001.
- ** Please see page 44 about body worn operation.

Please read the safety precautions carefully to ensure the correct and safe use of your wireless device. For detailed information, refer to the section "Warnings and Precautions".

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1 Getting to Know Your Phone

Your Vodafone 830 phone can operate in virtually all countries, automatically switching between WCDMA/HSDPA 2100 and GSM/GPRS 900/1800/1900 networks. This allows you to enjoy communication wherever you use your mobile phone.

Note

The services supported by your phone should be also supported by the network from where you use the phone. For details, please contact your local Vodafone customer care centre. Note that you can also access information on Vodafone services at www.vodafone.com.

Packing List

Your phone package box contains the following:

- One Vodafone 830 mobile phone
- · One travel charger
- · One Li-ion battery
- · One User Guide
- One stereo headset (Optional)
- One USB data cable (Optional)

Your Phone

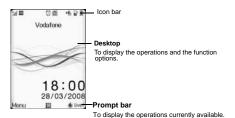




Your Phone



Home Screen



Icon bar

This area displays the phone status. The following table illustrates the icons that may appear on this bar.

Icon	Description
åll.	Indicates signal strength. The more horizontal bars that appear, the stronger the signal.
G	The phone is currently in a GSM network.

Icon	Description
===	The phone is currently in a WCDMA network.
35 +	The phone is currently in a HSDPA network.
8	Bluetooth is enabled.
	Forwarding all incoming voice calls to line 1.
-2	Call line 2 is enabled currently.
\$	Forwarding all incoming voice calls to line 2.
\$	The phone is in a call.
Ğ	Alarm clock is enabled.
ᄺ	You have new text messages.
烃	You have new multimedia messages.
$\stackrel{\checkmark}{\sim}$	You have new PUSH messages.
×	You have new emails.

Introduction to the Menu

lcon	Description
×	You have new voice mails.
iĝi	You are using the roaming service.
4	The normal profile is activated.
0	The headset is plugged in.
Œ	Your PC connects to the Internet through your phone.
	Indicates power level of the battery.

Introduction to the Menu

Your phone provides an extensive range of functions. You can use these functions by navigating the following menus: Web, Email, Applications, Music, Messaging, My Files, Entertainment, Contacts, Organiser & Tools, Mobile TV, Calls and Settings.

In standby mode, press to display the main menu.

- 2 Press the scroll key to scroll through the menu, and then press **a** to select the desired item.
- If the menu contains further submenus, repeat step 2.
- 4 Use the selected function according to the prompts on the screen.
- 5 Select **Back** to return to the previous menu. Press to return to the standby mode.

2 Getting Started

Loading the SIM Card

Load your SIM card before using your phone. To use the SIM card properly, please read the following instructions carefully.

Note

- Keep the SIM card out of the reach of children.
- The SIM card and its metal contacts can be easily damaged by scratching or bending.
 Ensure care when you carry, load or remove it.
- Always disconnect the charger from the phone before loading or removing the SIM card.

To load the SIM card, do as follows:

Position the card at the card slot entrance, making sure it is facing the same way as shown in the diagram below, with the notched corner at the down left. Then slide in as shown.



2 Fit the battery into the battery slot on back of the phone. Press the battery down until it clicks into place.



3 Slide the back cover to the phone.



Unloading the SIM Card

Only unload the SIM card and the battery after powering off your phone. Otherwise, your phone may be damaged.

To unload the SIM card:

Charging the Battery

1 Unload the back cover out of the phone.



Please unload the battery according to the following picture.



Press the SIM card with one finger and slide it out of the slot.



Charging the Battery

Before charging the battery, please read the following precautions carefully.



- When you charge the battery for the first time, please charge it for a minimum of 12 hours.
- The battery discharges even while not being used. If you have not used it for a long time, please recharge it first.
- The charging time depends on the environmental temperature and the age of the battery.
- Do not strike, throw or cause any kind of violent shock to the battery, otherwise liquid leakage, body damage, overheating, explosion or fire may occur.
- The battery can be recharged but eventually wears out. If the battery lasts for a shorter time period than usual after being charged normally, replace it with a battery of the same type.
- Charge the battery by using the charger supplied with your phone.

Charging the Battery

Before charging the battery with a cable charger, ensure that the battery has been properly loaded into your phone. To charge the battery, do as follows:

Insert the plug of the charger into the connector of the phone as shown in the following figure.



Plug in the connector of the charger to a power socket.

Note

- The plug of the charger is in trapezium shape. Reversely inserting the plug may damage the mobile phone and charger. The connection methods of USB data cable and headset are the same as the charger.
- When the battery power level is very low, the phone makes alert sounds and displays a prompt. When the battery power level is too low, the phone will power off automatically.

 When the battery is being charged, the charging indicator blinks continuously. When the charging indicator stops blinking, it indicates that the battery is full.

Loading/Removing a Memory Card

The Vodafone 830 phone supports a memory card (micro-SD) with a capacity up to 2 GB.

1 Insert the memory card into the slot, as shown in the following figure.



To remove a memory card, press the memory card gently. Now the memory card will pop up automatically. Then take it out as shown in the following figure.



Powering On/Off

Powering On/Off

Powering On

Ensure that the SIM card is in your phone and that the battery has been charged.

Press and hold to power on your phone.

Powering Off

Press and hold to power off your phone.

Access Codes

For setting and changing the access codes, please refer to "Settings/Security" on page 41.

Phone Password

The phone password is used to protect your phone from unauthorized use. The phone password is preset as 0000 for your Vodafone 830 phone.

PIN

The personal identification number (PIN) code is used to protect your SIM card from unauthorized use. The PIN code is usually provided when you get the

SIM card from Vodafone. If you have not received a PIN code or if you have forgotten it, contact your local Vodafone customer care centre.

◆ PIN2

Some SIM cards provide a PIN2 code. Some special functions such as the "Fixed Dialer Number" are not available until you enter the PIN2 code. At the same time, your SIM card should support these functions.

PUK

To unlock a locked SIM card, you need to enter the PIN Unblocking Key (PUK) code. The PUK code is usually provided when you get the SIM card from Vodafone. If you have not received a PUK code or if you have forgotten it, contact your local Vodafone customer care centre.

PUK2

Some SIM cards provide a PUK2 code that is used to unlock a locked PIN2 code. The PUK2 code is usually provided when you get the SIM card from Vodafone. If you have not received a PUK2 code or if you have forgotten it, contact your local Vodafone customer care centre.

3 Call Service

Making or Answering Calls

Making a Voice or Video Call

You can make a video call to other person whose phone also supports video calls.

- Enter or edit a phone number in one of the following ways:
 - Enter a phone number through the keypad.
 - Select a number from the Calls screen.
 - Select a number from the Contacts screen.
- 2 To make a voice call or video call.
 - Press to make a voice call.
 - Select Options > Call > Video Call to make a video call.
- 3 Press to end the call.

Note

To delete a wrong number, press once to delete the digit to the left of the cursor.

Making Voice Calls Using SDN

You can make a voice call through speed dialing. Select Contacts > Options > Advanced > Speed dial number to set the speed dialing number(SDN). To make a call by SDN, press and hold the number key until the phone dials the corresponding phone number.

Answering or Rejecting Calls

The following describes how to answer or reject a call in different answer modes:

in different answer modes:		
Operation	Description	
Answer a	• If the answer mode is Any key,	
call	press any key except .	
	 If the answer mode is Send key, 	
	press .	
	 If the answer mode is Slide up, 	
	slide the phone.	
	If the headset is in use, press the	
	control key on the headset.	
Reject a call	Press or select Options > Reject.	

Operations During a Voice Call

Operation	Description
End a call	Press to end the call
Reply by	To send a predefined message to the
message	caller.

Note

When the phone is closed and there is no ongoing call, you can press and hold the camera key to mute the ringtone of an incoming call. You can also press and hold the volume keys to reject the call.

You can also set the auto answer mode to **Immediate answer**, **Text message** or **Recorded voice**. For details, refer to "Settings/Call settings/Auto Answer".

Operations During a Voice Call

Icon Description

: A call is ongoing.

: The call is on hold.

Operations

During a voice call, you can select **Options** to perform the following operations.

- Hold active call/Resume: To hold or resume the call during a call.
- End: To end all calls, the active call, the current call or the on hold call.
- Handsfree/Earpiece: To switch between the Handsfree and the Earpiece modes during a call.
- Start recording/Stop recording: to record or stop recording the conversation.
- Other applications: To access the Contacts screen, the Messaging screen, the Calls screen or the Calendar screen.
- Answer/Reject: Your phone allows you to handle two calls simultaneously. During a call, if there is a new incoming call, select Options > Answer to answer it or select Options > Reject to reject it.
- Swap: To swap between calls during a 3-party call.

Conference call/Private call: To switch to the conference call during a 3-party call or to talk with a party privately during a conference call.

Operations During a Video Call Icon Description

Icon	Description
O	Press the up or down scroll key to adjust the brightness.
٥	Press the left or right scroll key to zoom in or zoom out.
10	Press the volume keys to adjust the volume.
10/	Press to switch between the loud- speaker mode and the earpiece mode.

Operations

During a video call, you can press to hold the call and send a preset file to the other party. You can press again to resume the call. Before you use

the function, you can preset a file in **Settings/Video** call/**Send image**.

During a video call, you can select **Options** to perform the following operations.

- Switch camera off/on: To forbid or allow the video from your side.
- Switch to outer/inner camera: To switch between the main lens and the assistant lens.
- · Picture mode: To switch display.
- Image quality: To set the image quality to fine quality or more smooth.
- Play file: To play a media file.
- Switch to handsfree/earpiece: Switch between the loudspeaker mode and the earpiece mode.
- Start recording: To record a video clip. A recorded video clip is saved to the My Files/Videos directory.
- Other applications: To access the Contacts screen, the Messaging screen, the Calls screen or the Calendar screen.

Calls

Calls

The recently dialed calls, received calls and missed calls are saved automatically.

Select **Calls** in the main menu and then press the left/right scroll key to select **All calls**, **Missed**,

Received or Dialed. Then select Options for the following options.

- Send message: To send a message or MMS.
- Save number: To save the number of the selected record.
- Call: To make a voice call or a video call.
- Delete: To delete the selected record.
- Mark/Unmark: To mark/unmark a record or all records.
- Advanced: To set the display mode of all records or view calls status.

4 Text Input

You can use the keypad to enter alphanumeric characters and symbols. For example, you can add entries to the contacts, write messages or schedule events on the calendar.

Note

While entering text:

- Press to switch between input methods.
 Press and hold the key to enable or disable the T9 input mode.
- Press to display the symbols list.
 Press and hold the key to set the input language.
- Press to delete the letter before the cursor.

T9[®] Input Method

With the T9 input method, you can easily and quickly enter words. T9 is a predictive text entry mode. Press the relevant key that corresponds to the desired letter and T9 will offer you candidate words.

Press each key carrying the desired letter once, and then the predictive text scheme will present the candidate words composed by the letters you have entered in the drop-down menu. For example, to enter the word "good" with the T9 input method, follow these steps.

- 1 Press successively the keys , , , , and , and which "g", "o", "o", and "d" belong to, and the candidate words "good", "home" etc. composed by these letters will be shown in the drop-down menu.
- 2 Use the up/down scroll key to select "good".

Note

Press repeatedly and you will see "T9 abc", "T9 Abc" and "T9 ABC" on the upper left corner of the screen successively. It indicates the words to be entered will be in lower case, first letter capitalized or in upper case.

Traditional Input Method

When T9 input method is off, you can use the traditional input method for entering alphabetic characters. Repeatedly press the key that carries the letter to be entered when it appears on the screen. For example, to enter the word "Hello" with the traditional input method, follow these steps.

■ "123" Numeric Input Method

- Press that carries "h" repeatedly and all letters carried by this key will be displayed successively on the screen. You can scroll through this list and select the character you want. Stop when you see an "h" on the screen.
- 2 After entering the first letter, you can directly press another key (except ■) to enter the next letter. If the next desired letter is on the same key as the current one, wait until the cursor appears to the right of the current letter and then you can enter the next one.
- 3 Enter "e", "I", "I" and "o" in the same way.

Note

Press repeatedly and you will see "abc",
"Abc" or "ABC" on the upper left corner of the
screen successively. It indicates the words to
be entered will be in lower case, first letter capitalized or in upper case.

"123" Numeric Input Method

In a text editing screen, press and hold the character/ number keys to enter corresponding numeric characters. You can also press successively the key to switch to the "123" numeric input method, and enter corresponding numeric characters by pressing the character/number keys.

Symbol Input Method

You can press to display the symbols list and then select symbols to input.

You can also press **to** input the commonly-used symbols in a text editing screen.

Input Different Languages

In a text editing screen, Press and hold the **text** key to set the language for the text.

5 Contacts

Contacts enables you to save and manage such information as phone numbers and addresses of your contacts. You can save such information in your phone or your SIM card.

Making Calls from the Contacts

You can make a voice/video call with a contact selected from the contacts list.

- In the Contacts screen, press the left/right scroll key to select Contacts.
- 2 Select a contact and select Options > Call. Then, you can select Voice Call or Video Call to make a call.

Searching for a Contact

You can find a contact from the contacts list easily and quickly by using this function on the **Contacts** screen. Select **Options >Advanced >Search contacts**, and then enter the contact name you are searching for. The contact is displayed.

You can also use quick search in the contacts list screen. You can find a contact by entering the initials of the first name or the last name of the contact. For example, to find a contact named "Alice Green", enter the initials "a" or "g". This contact is displayed in the candidate list.

Other Operations

In the **Contacts** screen, select **Options** for the following options.

- View: To view the detailed information of the contact.
- . Call: To make a voice call or a video call.
- Send message: To send a message or Email to the selected contact.
- Send contact: To send a contact to other devices supporting Message or Bluetooth.
- · Add new contact: To create a new contact.
- Delete: To delete the selected contact.
- Mark/Unmark: To mark/unmark a record or all records in your phone and SIM card.
- · Advanced: To access the advanced options.
- Settings: To set the default contact list displayed in the contact screen, to sort the contacts on the Contacts screen

Groups

• **Memory status**: To view the memory status of both your phone and SIM card.

for the following options: details, rename, send message and remove all members.

Groups

Adding/Deleting Group Members

- In the Contacts screen, press the left/right scroll key to select Groups.
- Select a group and press OK key to view the details.
- 3 Select Options > Add contacts. Select a contact and press Add. The member you added is displayed in the group member list.

To delete a group member, select a member from the group member list, and then select **Options** >

Remove.

Managing a Group

In the **Contacts** screen, press the left/right scroll key to select **Groups**. Select a group and select **Options**

6 Messaging, Email

Messages

The maximum content for a single text message is 160 characters. If the characters you enter exceed this limit, the text is divided into two or more continuous messages when it is sent.

Creating a Message

With this option, you can create new SMS, MMS.

- Select Messaging > Create message in the main menu to access the SMS or MMS editing screen.
- During editing a message, you can press down scroll key to add attachment files.
- Press left/right scroll key to switch, then press OK key to select file from My Files or preview the message.
- 4 After editing the message, select **OK** key to add a recipient's number.
- 5 Press OK key to send the message.

Messages Mailboxes

The phone provides four mailboxes for messages, namely, Inbox, Drafts, Outbox, Sent.

Inbox

You can save the received messages in Inbox.

Icons in Inbox

lcon	Description
	a read SMS or a read message report
×	an unread SMS or an unread message report
	a read MMS
×	an unread MMS
	A read Push message
×	An unread Push message

Viewing Messages in Inbox

1 Select Messaging > Inbox.

Messages

- Press the up/down scroll key to view the messages and then press OK key to view the details.
- You can select **Options** for the following operations.
 - · Play: To play the multimedia message.
 - Reply: To reply the message.
 - Forward: To forward the message.
 - Delete: To delete the message.
 - Call sender: To call the message sender by a voice call or a video call.
 - Info.: To view the details of the message.
 - Save picture: To save the picture of the MMS.
 - Save as template: To save this message as a template.

Drafts

The Draft box is used to save the messages you created and saved.

Icons in Drafts

: A text message saved to the phone.

: A multimedia message saved to the phone.

: A multimedia message saved to the phone.

Viewing and Editing Messages in the Draft

- 1 Select Messaging > Drafts.
- Press the up/down scroll key to select a message and press OK key to edit it.

Sent

Sent is used to save the messages that have been sent successfully.

Icons in Sent

- : A text message has been sent.
- : A multimedia message has been sent.

Viewing Messages in Sent

- 1 Select Messaging > Sent.
- Press the up/down scroll key to select a message and press OK key to view the details.
- 3 You may select **Options** to do the same operations as those of Inbox.

Outbox

Outbox is used to save the messages that failed to be sent.

Icons in Outbox.

: A message that fails to be sent.

Viewing and Editing Messages in the Outbox

- 1 Select Messaging > Outbox.
- Press the up/down scroll key to select a message and press **OK** key to edit it.

Message Settings

You can change the message settings by performing the following steps.

- 1 Select Messaging > Settings > SMS & MMS from the main menu.
- 2 Set the parameters related to messages.

Email

Before sending an email, please set an email account first. For details, please refer to "Email Settings" on page 21.

Creating an Email

- Select **Email** > **Create Email** from the main menu to access the email editing screen.
- 2 Select To and press OK key. Select Enter recipient or Add from Contacts to select an email address.
- In the email editing screen, select **Subject** and press **OK** key to edit the contents.
- In the email editing screen, select the **Message** text box to edit the content.
- In the email editing screen, select Options > Add attachment to attach picture, music, video, eBook, or etc.
 - In the email editing screen, select **Options** > **Send** to send the email.

Mailboxes

Your Phone provides five mailboxes for email, namely, Inbox, Drafts, Sent, Outbox and Blocked.

Email

Inbox

All Emails received are saved in the Inbox.

Icons in Inbox

I: A read email.

: An unread email.

Viewing and Editing Emails in Inbox

- Select an email and press **OK** key to view the content.
- In the Details screen, select **Options** for the following operations:
 - . View: To view the content.
 - · Reply: To reply to the email sender.
 - Reply all: To reply to the email sender and all email receivers except the replier.
 - . Forward: To forward the selected email.
 - . Delete: To delete the selected email.

Drafts

The saved new emails are saved in the Drafts.

Icon in Drafts

: Emails to be sent.

Viewing and Editing Emails in Drafts

- Select the desired email in the Drafts and press OK key to access the editing screen.
- 2 Edit the related information. For details, perform the same operations as in creating an email.

Sent

The emails sent to server are saved in the sent box. **Icon in Sent**

: A read email.

Viewing and Editing Emails in Sent

- Select an email and press OK key to view the details.
- 2 You may select **Options** to perform the same operations as those of the Inbox.

Outbox

Those emails which failed to be sent are retained in the Outbox.

Icon in Outbox

: Emails failed to send.

Viewing and Editing Emails in Outbox

- Select an email and press OK key to access the editing screen.
- 2 Edit the related information. For details, perform the same operations as in creating an email.

Blocked

The blocked emails are saved in this folder. You can select **Email> Email Wizard** to set the blocking conditions.

Email Settings

- 1 Select Email> Email Wizard and select an account.
- The related account information contains: General, Incoming, Outgoing and Online help.
- 3 Return to the Account screen. Select Options > Set as default to activate this account.

After completing all settings, press Back.

Note

For the account settings, contact your local Vodafone customer care centre.

Broadcast Inbox

The broadcast messages are saved in the broadcast inbox. You can select **Messaging** > **Settings** > **Broadcast** to set the broadcast message.

Templates

You can save the frequently-used SMS or MMS as template for your convenience.

7 Music

Music enables you to manage your music files easily and conveniently.

Vodafone music

In the Vodafone music, you can find a great variety of music to download onto your mobile phone.

Recently Played

Select this option, you can play the recently played music file.

Music Library

You can play various music files, including those supplied with the phone, recorded by using the phone, downloaded from the Internet, and attached to email. You can also enjoy the online audio files. In music library, you can add the music files in the handset or memory card to the playlists.

Screen Operations During Playing

During playing the music file, you can perform the following operations on the music file.

Operation	Description
Ħ	Press the up scroll key to access the playlist.
	Press the down scroll key to go back to the beginning of the current music file.
DD	Press the right scroll key to access the next music file. Press and hold the right scroll key to fast forward the current music file.
41	Press the left scroll key to access the last music file. Press and hold the left scroll key to fast backward the current music file.
00 / 🗅	Press \mathbf{OK} key to pause the playing. Press \mathbf{OK} key again to resume the playing.
⊿≣■0000	Press the volume keys to adjust the volume.

8 Organiser & Tools

This function provides you with various helpful tools. You can select **Organiser** & **Tools** from the main menu.

Alarms

Setting Alarm Clocks

Enter alarm function, you can select one alarm from the list, and then press **OK** key to set an alarm clock.

Alarm Prompt

When it is time for an alarm clock to ring, the selected alarm tone is played and a prompt is displayed. You can stop the ringing and snooze by pressing any key (except left function key and power key), or by closing or opening your phone.

If your phone is powered off, the alarm clock will still ring. When the alarm rings, you can choose to power on the phone.

Stopping the Alarm Clock

Select an alarm clock from the list, and press the left function key or power key to deactivate it.

Calendar

Enter calendar function, you can select **Options** > **New** to create the schedule events for the current day. The schedule prompt is the same with alarm prompt. In the calendar view screen, you can select **Options** > **View** to view the events.

Task

The tasks are classified into three kinds: pending, done, and all tasks. You can define up to 1000 tasks on your phone.

To define a new task, press **OK** key or select **Options** > **New** on the Tasks screen. The task prompt is the same with alarm prompt.

Memo

You can store important events on your phone. You can save up to 100 such memos.

On the Memo screen, you can perform the following operations: edit, new, delete, send by Message or Bluetooth, view the memory status and delete all.

Synchronise

Synchronise

You can synchronise contacts with your personal phone book in the Vodafone network. Before use the synchronise function, you may need to set a profile.

- To create a profile, select Options > New to create a profile.
- Press the scroll key to switch between Synchronise Items, Server Setting, and Network Profile.
- In the Synchronise Items screen, select the item to be synchronised and press OK key to confirm it. Then, enter the Database name, User name, and Password of the synchronisation items.
- In the Server Setting screen, enter Server Address, User name, Password.
- In the Network profile screen, enter the proxy server address and the port. Then, enter the network access point and select a desired profile.

6 Return to the previous menu and select **Options** > **Synchronise** to start synchronising.



This service is not available in all networks. For details, contact your local Vodafone customer care centre.

Calculator

You can perform addition, subtraction, multiplication, division and extraction operations on your phone.

- · Press the scroll key to enter the operators.
- · Press the left function key to clear.
- Press the right function key to exit Calculator.
- Press to enter a radix point.
- Press to delete the character to the left.
- Press em to perform extraction.
- · Press OK key to enter an equal mark.

Unit Converter

You can convert units of length and weight between different systems on your phone. Press the up/down scroll key to switch between the setup items and press the left/right scroll key to select weight or