GETTING TO KNOW YOUR
TELSTRA PRE-PAID 4G WI-FI

IT'S HOW
WE CONNECT

LET'S GET THIS SHOW ON THE ROAD

Your Telstra Pre-Paid 4G Wi-Fi has been tested to the highest standards to deliver you the best possible coverage and speed experience on the network without equal.

This guide will help you get connected as quickly and as easily as possible. It'll guide you through installation and run through all the handy extra features that are included.

If all goes to plan you'll be up and running in no time, so you can get connected whilst on the move.

WHAT'S INSIDE

SAFETY FIRST

Please read all the safety notices before using this device.

This device is designed to be used at least 20 cm from your body. Do not use the device near fuel or chemicals or in any prescribed area such as service stations, refineries, hospitals and aircraft. Obey all warning signs where posted.

RADIO FREQUENCY SAFETY INFORMATION

The device has an internal antenna. For optimum performance with minimum power consumption do not shield the device or cover with any object. Covering the antenna affects signal quality, may cause the router to operate at a higher power level than needed, and may shorten battery life.

RADIO FREQUENCY ENERGY

Your wireless device is a low-power radio transmitter and receiver. When switched on it intermittently transmits radio frequency (RF) energy (radio waves). The transmit power level is optimised for best performance and automatically reduces when there is good quality reception. Maximum power is only used at the edge of network coverage so under most circumstances the power output is very low. Under poor network conditions the device transmits at a higher power, may get hot and have a significantly shorter battery life.

DECLARATION OF CONFORMITY – SPECIFIC ABSORPTION RATE (SAR)

The wireless device is designed to be used at least 20 cm from the body. We declare that the product detailed in this manual, and in combination with our accessories, conform with the essential requirements of The Radio Communications Standard (Electro-magnetic IC Radiation Human Exposure) 2003 and the Australian Communications and Media Authority Section 376 of the Telecommunications Act 1997 when used at a distance of not less than 20 cm from the body. The worst case SAR result for 10g tissue size measured at 15mm distances is 0.966 W/Kg. N14036

ROHS DECLARATION (REDUCTION OF HAZARDOUS SUBSTANCES)

This device is compliant with the REACH Regulation (Regulation EC No 1907/2006) and RoHS Directive Recast (Directive 2011/65/EU). Batteries are compliant with the Battery Directive (Directive 2006/66/EC). For up to date information about REACH and RoHS compliance visit huaweidevice.com/certification

LET'S GET STARTED

YOUR PACKAGE CONTAINS THE FOLLOWING:

- Telstra Pre-Paid 4G Wi-Fi device and battery
- Telstra Pre-Paid Next G® SIM card
- AC charger and USB charging cable
- This Getting Started Guide
- Telstra Pre-Paid Welcome Guide
- Manufacturer's warranty card
- Wireless security card

ACCESSORIES AVAILABLE FOR PURCHASE:

- External Memory Card, available at most consumer electronic stores. Your Telstra Pre-Paid 4G Wi-Fi supports microSDHC cards up to 32GB. By using this device your Pre-Paid Telstra Wi-Fi 4G can also act as an external storage drive when connected via USB.

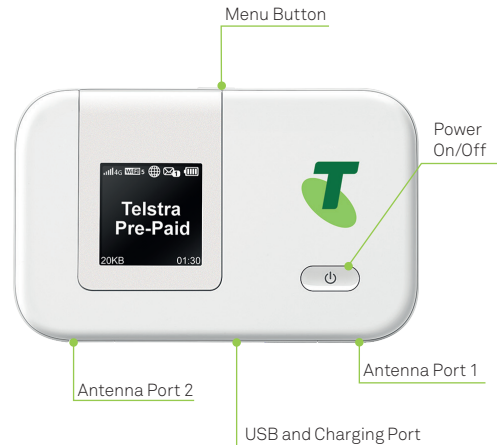## IMPORTANT: SECURITY SETTINGS: SSID AND WI-FI SECURITY KEY

- The default security settings are unique for your device and are provided on the Wi-Fi security card. Please keep this card in a safe place.
- The security key is case sensitive and should be entered exactly as it is written on the card. Your Wi-Fi security card key (WPA2 key) is also on the device.

- You can change the SSID and Security Key to your own preferences.
- You need this information to log on to your Pre-Paid Telstra Wi-Fi 4G.
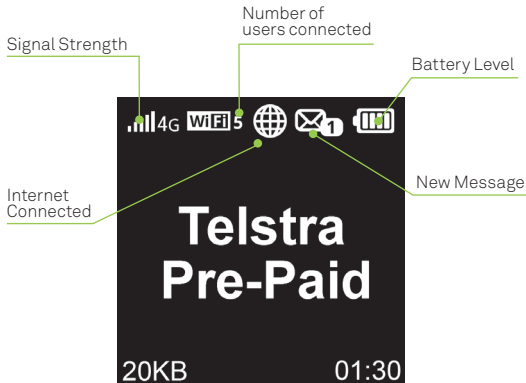
QUICK REFERENCE SECTION

Wi-Fi home page	http://m.home
Wi-Fi homepage: username password	admin admin
Default SSID (Wi-Fi password)	Supplied on Wireless Security Card and under back cover of device.
Default Security Key	8 characters which are case sensitive. Supplied on your security card and under the back cover of the device.
Restore Defaults	To reset your device hold down the Reset button located under the back cover until the display turns off. This will restore default passwords.

YOUR TELSTRA PRE-PAID 4G WI-FI

Menu Button

Power On/Off

Telstra Pre-Paid

20KB   01:30

Antenna Port 2

Antenna Port 1

USB and Charging Port

Handy Hint: Press the Menu Button to scroll through the Menu and use the Power Button to select. From the Menu you can view device info including SSID and password, view Wi-Fi Bands or enter Wi-Fi Protected Setup (WPS).

The device indicator panel shows you the status of your new Telstra Pre-Paid 4G Wi-Fi.

Signal Strength

Number of users connected

Battery Level

Internet Connected

New Message

Telstra Pre-Paid

20KB   01:30

GETTING CONNECTED

1. INSERT SIM CARD

• Your SIM card should already be inside the device. Check to make sure. To remove back cover use thumb catch on the bottom of the device and gently lift off.
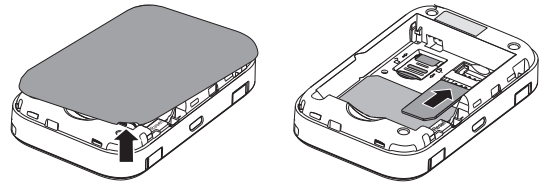
• To Insert the SIM card, slide in as shown.

2. INSERT THE BATTERY

• Insert battery and replace cover.

3. SWITCH ON YOUR PRE-PAID TELSTRA WI-FI 4G

• Press and hold the power key until the screen lights up.

4. SWITCH ON YOUR COMPUTER OR WI-FI ENABLED DEVICE

• Check your computer or other device has Wi-Fi enabled and search for wireless networks. Refer to your Wi-Fi enabled device manual for further details on searching for wireless networks.

• Select the SSID (Wi-Fi network name) displayed on your security card.

• Enter default security key exactly as shown on the included security card. Note your security key is case sensitive.

You can activate and modify your settings via the Wi-Fi home page at http://m.home by clicking the link at the bottom of the page. For more information on the Wi-Fi home page see pages 13-17.

5. ACTIVATE YOUR SIM CARD

• Activate online via telstra.com.au/activate

or

• Activate via the Wi-Fi home page, enter http://m.home into a browser and click on Account Services located at the bottom of the page. Follow the prompts to activate.

If you have any issues activating you can contact our support centre on 125 8887 or from a non-Telstra phone call 13 2200 and say "Pre-Paid".

For more information on activating or managing your service see your Telstra Pre-Paid Welcome Guide.

6. ENDING YOUR SESSION

• Switch your router off, or disconnect via your Wi-Fi network icon status bar.

WI-FI
HOME PAGE

You can activate, check data usage and manage your settings via your Wi-Fi home page. You can only access the Wi-Fi home page while your device is connected.

LOGIN TO YOUR WI-FI HOME PAGE

• Open a web browser and enter http://m.home in the address bar.

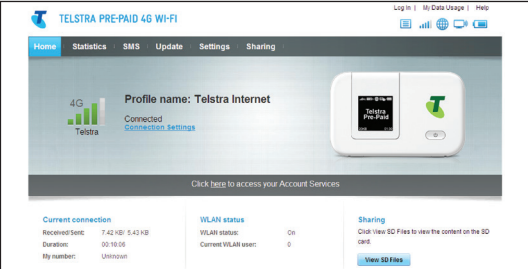• Enter the password shown below in the Admin login field and click OK

User Name: admin

Password: admin

For full details on using your Wi-Fi home page click on Help.

> **Handy Hint:** You can log in to the Wi-Fi home page and turn the fast boot function on or off. This function greatly reduces your device's boot-up time. To enable go to Settings, System, System Settings and tick box next to Fast Boot.

CHECK DATA USAGE

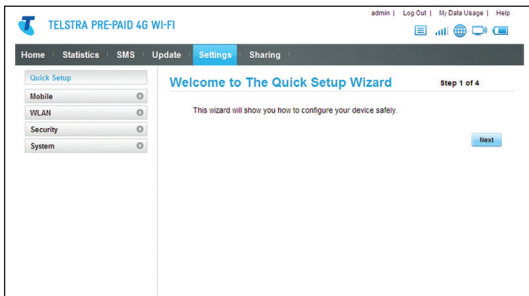• To check your data usage click on 'My Data Usage' link on top right hand corner of your Wi-Fi home page.

QUICK SETUP WIZARD

Use the Quick Setup Wizard to change key settings including WLAN settings such as SSID and Security Key (WPA pre-shared key).

HOW TO CHANGE SECURITY KEY (WI-FI PASSWORD) AND/OR SSID (WI-FI NETWORK NAME)

• Go to Settings Tab.

• Select WLAN, then select WLAN Basic Settings.

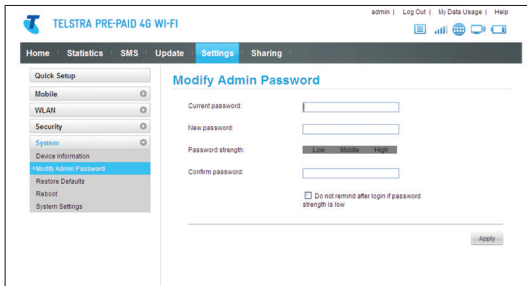• Input a new Security Key into the field WPA pre-shared key, then click Apply.

If changing your password please ensure you keep a record of it and store in a safe place.
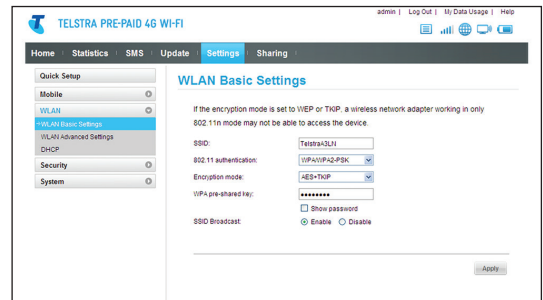
HOW TO CHANGE WI-FI HOME PAGE PASSWORD

• Go to Settings Tab.
• Select System, then select Modify Admin Password.
• Enter Current password then New password and click Apply.

USING AN EXTERNAL ANTENNA

Using an external antenna may be recommended in areas of lower coverage to improve your device performance. Mimo Dual TS9 antennas are available from your retailer. Insert the connector carefully to avoid damage to your device.

INTERNATIONAL ROAMING

Stay connected and in touch when you're travelling overseas with Telstra Pre-Paid international roaming.

International roaming is already set up on your Telstra Pre-Paid service however you will need to enable this setting from the Wi-Fi home page.

• While your device is connected go to http://m.home and login.

• Select Settings, Mobile then Mobile Connection.

• Tick the box "Enable" and click Apply

Different rates apply to use your service overseas. For a full list of countries and charges for international roaming see telstra.com.au/roaming

USING A MEMORY CARD

To use the device as a portable storage drive insert a microSDHC card up to 32GB:

• Open the memory card slot cover by pushing slot cover back to unlock, then lift up.

• Place the memory card as shown, then lower slot cover back down and slide forward to lock into place.

• Connect the wireless device to your computer using the USB cable supplied and the memory card will display as an external drive.
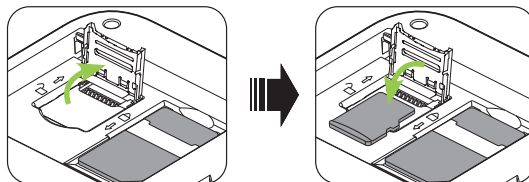
Handy Hint: You can enable SD Card sharing on your device so multiple users can access SD card contents. From the Wi-Fi home page select the Sharing tab to enable either Web Share or USB mode.

PROBLEM SOLVING

Symptoms	Possible Problems/ Solutions
I cannot access the internet at all	Check the LCD display status. Make sure you have network coverage in your area. Check that your SIM card is active and enabled with data services. Please wait 1–2 minutes for the device to initialise. Confirm there is available credit and that no other internet connections are active. Also try switching your device off and on and restarting your PC or Wi-Fi device.
The download or upload speeds are very slow	The speed is dependent on signal strength. Check your signal strength and network type.
I secured my device and have lost my password(s)	Reset your device to factory defaults to erase all stored passwords and encryption settings. From the powered up state: To reset your device hold down the reset button located under the back cover. This will restore default settings.

Symptoms	Possible Problems/ Solutions
My battery has not charged while in use and connected to the charger	In low coverage or high data transfer modes the internal temperature of the device can rise above 45°C. In these conditions the battery cannot be charged due to safety limits with Li-ion battery technology.
The signal indicator is always low	This indicates poor reception. Try moving the device to another location near the window.

For more help topics chat to us at livechat.telstra.com or visit telstra.com/ppmbb

TECHNICAL SPECIFICATIONS

Network and Frequency Band	Quad Band 4G 900/1800/2100/2600 MHz Quad Band 3G 850/900/1900/2100 MHz GSM/GPRS/EDGE Quad Band 850/900/1800/1900 MHz
Wi-Fi working range	Approx 25m radius in free space
Wi-Fi Connections	Supports up to 5 users
Dimensions (W×H×D)	99 x 62.2 x 20.5mm
Weight	141g
microSD™ or microSDHC™ card	Up to 32GB
Standby time	Up to 400 hours
Operating Systems	Windows® 8, Windows® 7, Vista and XP. 32 bit. Mac OS 10.5.8 and above

WARRANTY AND SUPPORT

• All calls and support for PIN numbers, SIM card registration, account and billing information, network services and other general enquiries should be directed to Telstra at livechat.telstra.com or call 125 8880 or from a non-Telstra phone call 13 2200 and say "Pre-Paid".

• See your warranty card for warranty and service information.

• View Frequently Asked Questions online at http://www.huawei.com.au

EXTRA BITS
YOU SHOULD KNOW

COVERAGE

The Telstra Mobile Network offers 4G in all capital CBDs and associated airports, many surrounding suburban areas and in over 100 regional areas. You'll automatically switch to our fastest available 3G in other coverage areas around Australia. Check coverage at telstra.com/coverage

NETWORK LOCK

• Your wireless device is locked to the Telstra network.

• When you insert a non-Telstra SIM card you are presented with unlock instructions.

• Contact Telstra to obtain your 16 digit unlock code.

• An unlocking fee may apply.

• 5 incorrect attempts will block the unlock process and the device will then only work with a Telstra SIM card.

• Contact Telstra for more information.